



Copilot for Service: Helpful Tips for Customer Service Agents

Course completed by Brahim BOUSNGUAR

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Top skills covered

AI for Business

Microsoft Copilot

Artificial Intelligence (AI)

A stylized, handwritten signature in black ink, appearing to read "Shea H".

Shea Hanson, Head of Learning Content Strategy



Certificate ID: d136211470cf466d707595c8b8801b0865b02fc392d2b8fb95a91ee95c3876c2