



# Windows 11 for IT Support: Troubleshooting Basics

Course completed by Brahim BOUSNGUAR  
Sep 18, 2025 at 02:33PM UTC • 1 hour 5 minutes

Top skills covered

Software Troubleshooting

Help Desk Support

Windows 11

A stylized, handwritten signature in black ink, appearing to read "Shea Hanson".

Shea Hanson, Head of Learning Content Strategy



Certificate ID: f7614ec6c74beeade8b97d1eabf6011833ef7a9c803e11fa4894583895ce3950