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Objective

Computer Science student with experience in IT infrastructure looking to obtain a full-time position pertaining to my field of study in the Summer of 2019.

PROFESSIONAL EXPERIENCE

AMERICAN ACADEMY OF PEDIATRICS, Itasca, IL

Summer 2018

Professional membership organization of pediatricians committed to the physical, mental, social health of well-being of infants, adolescents and young adults.

Software Developer Summer Intern

Worked with my Agile development team on projects pertaining to MVC Web Development, SQL, C#, Reporting, and GDPR Compliance.

- Utilized the Agile software development methodology and Jira to track and resolve open issues with my team.
- Wrote a multitude of SQL scripts for GDPR compliance requirements.
- Worked with a Team Foundation Server for source code management and builds.
- Refactored a 10,000-line SQL stored procedure to match the current standards for SQL scripts.
- Worked on the front and back end portion of the AAP's Script Tracker web application to better handle the review of SQL scripts that required deployment.

VIRE TECHNOLOGIES, Oakbrook, IL

2015 - 2016

Privately held IT consulting and Managed Services Provider.

Independent Contractor - IT Support Specialist

Help desk support, on-site troubleshooting, administration of managed services software, frequent on-site client visits.

- Troubleshooted a firewall firmware issue which affected the Voice Over Internet Protocol (VOIP) phone system at a client call center.
- Assigned as a point of contact for client to supervise email batches, recovered broken outlook data files during the Land of Lincoln Health email migration.
- Resolved company's technology backup issue by scheduling weekly backups with a network attached storage device.
- Assigned as administrator for user accounts and email for Girl Scouts of Alaska.
- Cut and crimped custom length RJ45 cables for company, routed them throughout the office and connected them to the patch panel in the server room.

WALGREENS CONVENIENT STORE, Carpentersville, IL

2014 - 2015

Casher/Photo Specialist

Provided excellent customer service, general photo assistance and casher services. Assisted in other store functions such as register, maintenance and customer queries.

- Processed cash, credit, check payments, store refunds, perform store closing duties.
- Assist customers with Western Union Transactions.
- General Store and Photo Lab maintenance and troubleshooting responsibilities.

EDUCATION

Elgin Community College (ECC) – Elgin, IL Graduated: August 2018

Associates in Science

Northern Illinois University (NIU) – DeKalb, IL Expected Graduation: May 2020

Bachelors of Computer Science

Significant Coursework / Technical Skills

- Data Structures, Unix Programming, Databases, Assembly, Java
- Languages: C, C++, C#, HTML, JavaScript, CSS, PHP, JCL
- Frameworks: ASP.NET, Angular, React
- Operating Systems: Windows, Linux, Windows Server 2012 r2, Windows Server 2016
- Software: Photoshop, GIMP, Excel, Visual Studio, Visual Studio Code, Jira, SQL Management Studio, Azure Data Studio, Vista TN3270
- Cloud: Amazon AWS EC2, Azure Virtual Machines, Azure SQL databases
- Networking: Dynamic Host Configuration Protocol (DHCP), Domain Name System (DNS), Firewall configuration
- Hardware: Printers, Building Desktops, RJ45 cabling