

STATEMENT OF WORK

Theatre Booking System

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Revision History

Name	Date	Reason For Changes	Version
Gantt	3/27/2022	The Gantt diagram has been updated	2.0
Gantt	4/16/2022	The Gantt diagram has been updated	3.0

1. GENERAL INFORMATION

1.1 Introduction/Background

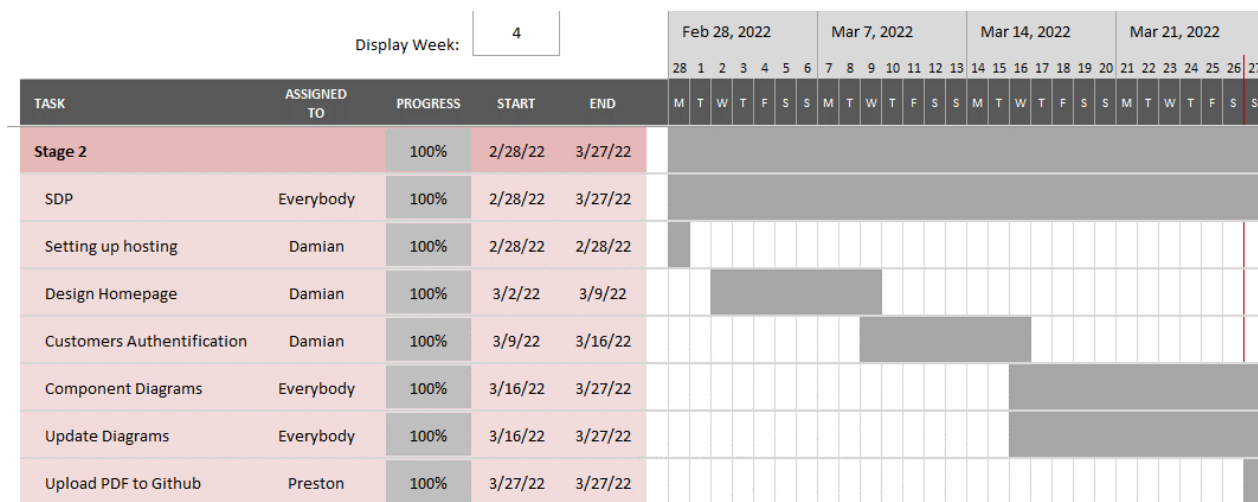
The theatre “Los Portales,” owned by Dr. Edgar Eduardo Ceh Varela, is a theatre in Los Portales that sells tickets in person. They want to modernize their business practices by introducing a website where their customers can see the upcoming plays, select their preferred seats and purchase tickets wherever they are.

1.2 Objectives

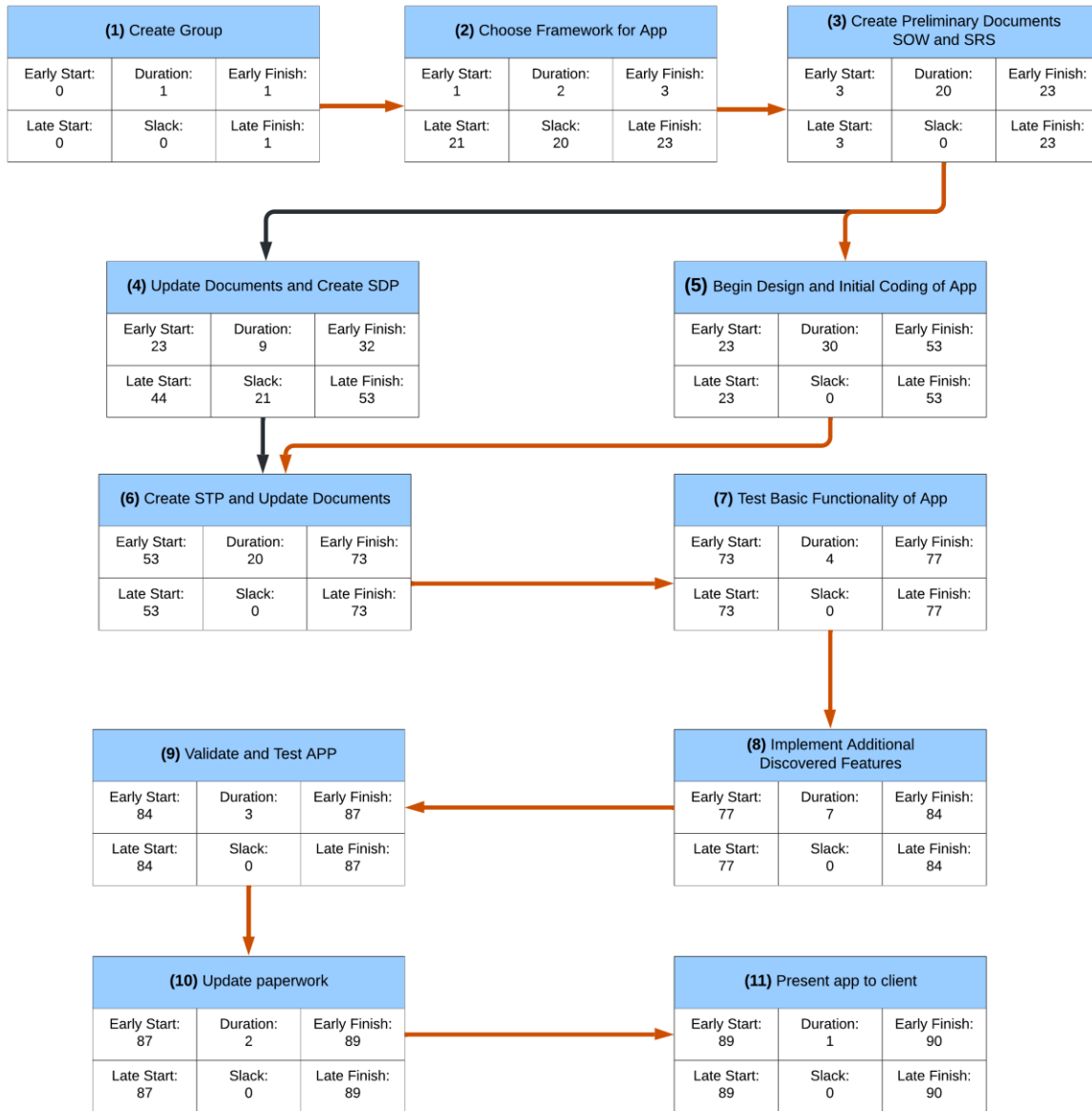
The objective is to build a system that will assist the theatre in making sales through the internet by allowing theatre customers to buy a seat or multiple seats through a website using their credit or debit card. The system will help organize the prices for each seat depending on their location and as the owner wishes. Additionally, it will assist in keeping track of which seats are accessible or already sold by giving the admin the option to generate a report about how many seats have been sold for a specific play and date.

1.3 Scope of Work

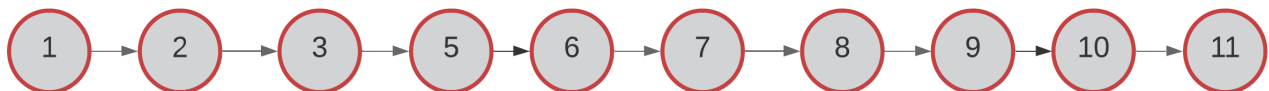
By May 2022, the development team expects a fully functioning demo of the software to be delivered to the owner of “Los Portales” theatre as a web-based system.



2.2 PERT Diagram



2.3 Critical Path



2.4 Tentative Cost

Component	Price
Coding	\$41,546.86
Hosting	\$15/month/\$180/year
Total for First Year	\$41,726.86

The functional requirements for this software are:

1. The user can register an account on the website; EI
2. The user can log in to their account; EI
3. The user can search through plays available; EQ
4. The admin can add plays; EI
5. The admin can delete plays; EI
6. The system must generate a report showing all tickets sold; ILF
7. The user can select seats for each play; EI
8. The user can purchase seats; EI
9. The user can view previous purchases; EQ
10. The website must maintain information for plays, users, seats, and tickets in separate databases; 4 ILF
11. The website must show available seats; EO
12. The system must verify the user's payment; EIF

6 EI X 4= 24

2 EQ X 4= 8

5 ILF X 10= 50

1 EO X 5 = 5

1 EIF X 7= 7

UFP=94

Adjustment Factor	Points
Data communications	4
Distributed data processing	3
Performance	4
Heavily used configuration	0
Transaction rate	4
Online data entry	5
End-user efficiency	4
Online update	5
Complex processing	1
Reusability	1
Installation ease	1
Operational ease	4
Multiple sites	0
Facilitate change	0

VAF=36

Language	QSM SLOC/FP Data			
	Avg	Median	Low	High
ABAP (SAP) *	28	18	16	60
ASP*	51	54	15	69
Assembler *	119	98	25	320
Brio +	14	14	13	16
C *	97	99	39	333
C++ *	50	53	25	80
C# *	54	59	29	70
COBOL *	61	55	23	297
Cognos Impromptu Scripts +	47	42	30	100
Cross System Products (CSP) +	20	18	10	38
Cool:Gen/IEF *	32	24	10	82
Datastage	71	65	31	157
Excel *	209	191	131	315
Focus *	43	45	45	45
FoxPro	36	35	34	38
HTML *	34	40	14	48
J2EE *	46	49	15	67
Java *	53	53	14	134
JavaScript *	47	53	31	63

UFP=94

TDI=36

$$VAF = (TDI * 0.01) + 0.65; (36 * 0.01) + 0.65 = 1.01$$

$$AFP = UFP * VAF; 94 * 1.01 = 94.94$$

$$47 * 94.94 = \underline{\underline{4,462.18 \text{ LOC}}}$$

b) Effort = E = a(KLOC)^b (person/month); 11.54079379

c) Time = T = c(E)^d (months); 6.33270952

d) Average Staff Size = P = E/T (persons); 1.8224101

e) Productivity = Pr = LOC / E (LOC/person_month); 386.6441179

f) Cost = C = (E x \$\$_person_month) + other_costs; 11.54079379 X \$3600 = \$41,546.86