

AUSTRALIA



English Study & Vocational Education & Training

www.ilsc.com



#MYILSC

ILSC IS ALL ABOUT YOU

You're unique, and when you study with us, **you'll be at the center of an amazing experience** that fits your personal needs, interests, and study goals.

EXPLORE YOUR POTENTIAL

Challenge yourself to achieve your goals! Our instructors will help you **tap into your potential** and **take your learning to new levels**, whether it be **mastering English at our Language School, studying a Certificate or Diploma at our Business College, or both!** We will work with you to target your unique learning needs and interests, and to help you achieve success!

A LIFE-CHANGING EXPERIENCE

We're committed to your journey of cultural exploration, learning and personal success. You will leave with unforgettable ILSC experiences that will **redefine your understanding of the world, your place in it, and your future potential!**

CHOICE

With **3 locations** in some of Australia's most vibrant cities, **a wide variety of courses and programs** at both our Language School & Business College, **fun activities** and **great accommodation options**, you can create an **amazing ILSC experience**, tailored just the way you like it.

BE PART OF A COMMUNITY

ILSC will be your home away from home. **Create life-long friendships** with students from around the world. There's a whole **ILSC community waiting to welcome you, to support you, laugh with you, and celebrate your success.**

INDIVIDUAL ATTENTION

Friendly, caring, and passionate; our teachers, advisors, activities coordinators, accommodation staff, and your fellow students will **support you to achieve your personal and academic goals.** If there's anything you need, just ask!

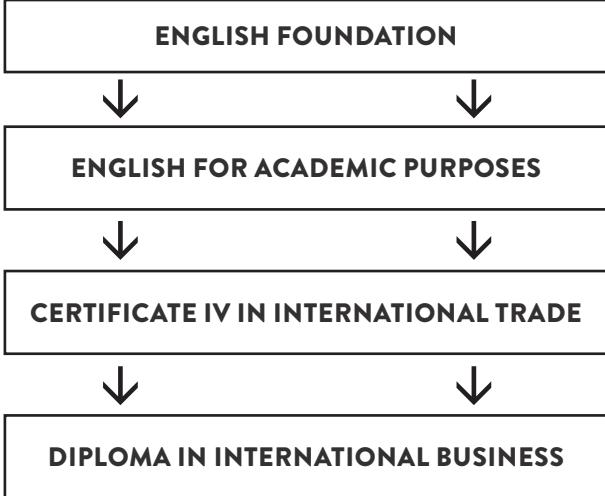




I WANT A **CAREER AT
A GLOBAL COMPANY**



**ACHIEVE
YOUR
DREAMS
AT ILSC**





I WANT TO **WORK & STUDY IN AUSTRALIA**



I WANT A **DEGREE FROM AN AUSTRALIAN UNIVERSITY OR TAFE**



BUSINESS ENGLISH



FREE JOB CLUB



CAFÉ WORK SKILLS



BUSINESS ENGLISH & HOSPITALITY MASTERY

ENGLISH FOUNDATION



ENGLISH FOR ACADEMIC PURPOSES



UNIVERSITY PATHWAY PROGRAM



STUDY AT TAFE OR UNIVERSITY



ILSC LANGUAGE SCHOOL

ENGLISH COURSES & PROGRAMS

At ILSC Australia, choose from more than 70 English courses and programs and build a study schedule combining subjects that match your personal interests, goals and dreams.

COURSES

Many students choose general English study and then choose their courses to build their own unique schedule. We offer courses in areas like **Communication**, **Business English**, **Academic and Test Preparation**, and **Creative and Cultural English**.

PROGRAMS

Some students are looking to achieve a defined goal and prefer to take one of our pre-set language programs. Programs are packages of specific courses that allow you to learn with other students who share the same goal as you.



LANGUAGE
SCHOOLS

SOME POPULAR PROGRAMS AVAILABLE:

- University Pathway Program
- Cambridge Mastery Program
- IELTS Mastery Program
- Business English Communication Mastery Program
- Volunteer Internship Program



ILSC BUSINESS COLLEGE

BUSINESS CERTIFICATES & DIPLOMAS

Complete one of our certificates or diplomas and develop valuable skills in customer service, international business, and trade. Gain qualifications that are recognised and transferrable across Australia.



BUSINESS
COLLEGE

OUR VOCATIONAL AND EDUCATIONAL TRAINING (VET) PROGRAMS INCLUDE:

- **BSB20215** Certificate II in Customer Engagement
- **BSB30115** Certificate III in Business
- **BSB41115** Certificate IV in International Trade
- **BSB50815** Diploma of International Business

You can also combine programs to diversify your skills and earn multiple qualifications!

IMAGINE YOURSELF HERE...

AUSTRALIA



MELBOURNE

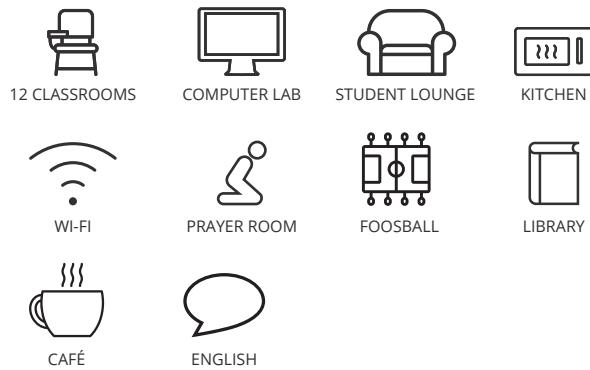
VICTORIA, AUSTRALIA

CRICOS CODE: 02137M

Lose yourself in the magic of Melbourne, the cultural capital of Australia! No matter what you're looking for—amazing food, incredible coffee culture, live music, sports, fashion, nightlife or the arts—you'll find it here!

ILSC-Melbourne is located in the heart of the city's Central Business District, and is just steps from the Southern Cross Railway station, the main transit hub for getting anywhere inside and outside of the city.

CAMPUS FACILITIES



UNIQUE AT ILSC-MELBOURNE

- We offer a **FREE Morning News Club**. Get together with other students to practice your English over breakfast, discussing current news and events.
- The **FREE Job Club** will help you learn all you need to know about securing a job in Australia.
- Take the **Café Work Skills** course and learn English while you develop your barista skills.
- Take the **English through Melbourne** course and improve your English skills while exploring the many hidden gems around the city in this fun and interactive class.

ILSC-Brisbane, ILSC-Sydney, ILSC-Melbourne and ILSC Business College are the trading names of ILSC(Brisbane) PTY LTD. RTO NUMBER: 31564

THINGS YOU CAN'T MISS

SPRING

- Have a picnic in the **Royal Botanic Gardens**
- Go **hot air ballooning** over the city
- Visit the **Queen Victoria Markets**
- Check out the **Melbourne Cup Racing Carnival**

SUMMER

- Get tickets to the **Australian Open Tennis**
- Visit the penguins on **Phillip Island**
- See the colours of the **White Night Melbourne Festival**
- Watch a movie at the **outdoor moonlight cinema**

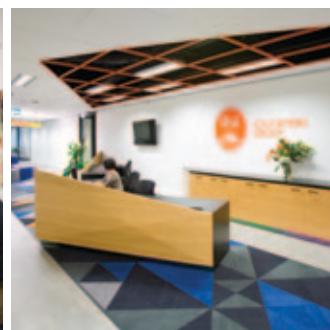
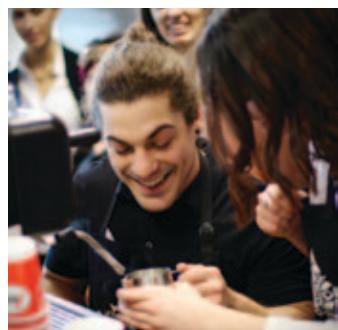
AUTUMN

- Spend a weekend exploring the **Great Ocean Road**
- Challenge your fear of heights on the **Eureka Skydeck**
- Shop 'til you drop on **Chapel Street** or **Burke Street Mall**
- Have a laugh at the **Melbourne International Comedy Festival**

WINTER

- Spend a weekend skiing or snowboarding at **Mt. Buller**
- Visit the **South Melbourne Markets**
- Catch a game of **Aussie Rules Football** at the MCG
- Check out the **National Gallery of Victoria**

For cost of living, climate info and more, visit our website: www.ilsc.com.au/life-in-australia.aspx



BRISBANE

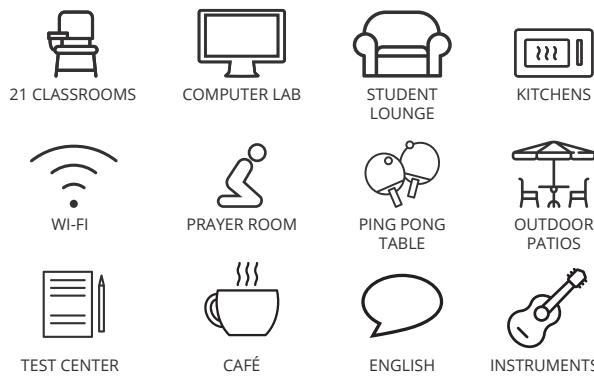
QUEENSLAND, AUSTRALIA

CRICOS CODE: 02137M

Brisbane, the third largest city in Australia, is a hip, multicultural city in the east, just north of the Gold Coast. You will fall in love with its year-round, warm subtropical climate and the beautiful Brisbane River that winds through the heart of the city.

ILSC-Brisbane overlooks a lovely park, and is only two minutes walk from Central Railway Station.

CAMPUS FACILITIES



UNIQUE AT ILSC-BRISBANE

- Join our **Welcome BBQ** that takes place every session.
- Be part of the **FREE Chit Chat Club**. We pair students with locals so you can practice your English in a casual, fun environment.
- Join the **FREE Job Club** and learn all you need to know about securing a job in Australia.
- Take the **Café Work Skills** course and learn English while you develop your barista skills.
- Make a difference while practising your English in one of the many **charitable fun events** ILSC-Brisbane participates in each year.
- Dedicated **Career Center** staffed full time for Pathway, Internship and job seeking support

ILSC-Brisbane, ILSC-Sydney, ILSC-Melbourne and ILSC Business College are the trading names of ILSC(Brisbane) PTY LTD. RTO NUMBER: 31564

THINGS YOU CAN'T MISS

SPRING

- Catch a movie at **Brisbane's International Film Festival**
- Hold a koala or feed a kangaroo at **Lone Pine Koala Sanctuary**
- Ride the **Wheel of Brisbane** Ferris Wheel
- Explore the many **art galleries** and **museums**

SUMMER

- Visit **Stradbroke Island**
- Feed the dolphins on **Moreton Island**
- Take a weekend trip to the **Gold Coast**
- Visit the **West End markets**

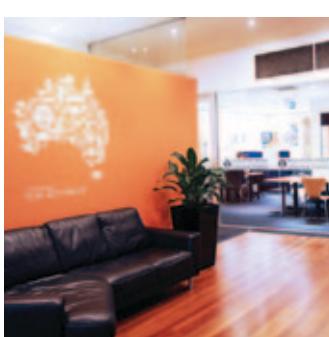
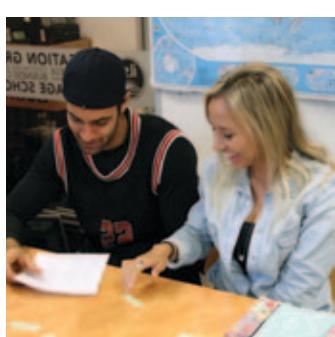
AUTUMN

- Enjoy international music acts at the **Future Music Festival**
- Explore **D'Aguilar National Park**
- Visit the **Mount Coot-Tha Botanical Gardens**
- Spend the day at the **Australia Zoo** on the **Sunshine Coast**

WINTER

- Explore **Tamborine Mountain**
- Watch the **Brisbane Lions** in an Aussie Rules Football game
- Enjoy a rainforest walk though **Springbrook National Park**
- Join the ILSC volunteer team for the **Ride to Conquer Cancer**

For cost of living, climate info and more, visit our website:
www.ilsc.com.au/life-in-australia.aspx



SYDNEY

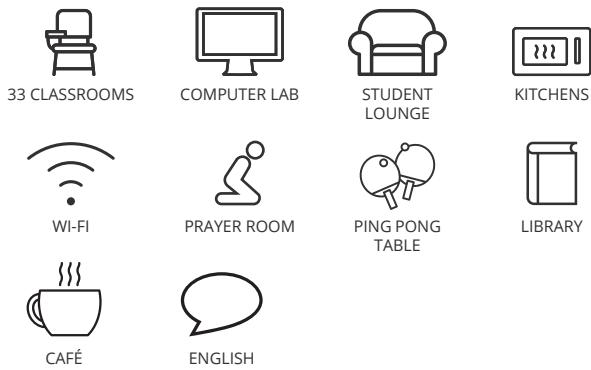
NEW SOUTH WALES, AUSTRALIA

CRICOS CODE: 02137M

Sydney is Australia's oldest, largest and most diverse city, with a population of over four million people. This vibrant, cosmopolitan city is a popular tourist destination with a huge range of sightseeing options.

ILSC-Sydney is conveniently located in the Central Business District close to train and bus routes and many amazing sights.

CAMPUS FACILITIES



UNIQUE AT ILSC-SYDNEY

- We offer a **FREE Morning News Club**. Get together with other students to practice your English over tea, coffee and snacks, discussing current news and events.
- The **FREE Job Club** will help you learn all you need to know about securing a job in Australia.
- Take the **Café Work Skills** course and learn English while you develop your barista skills.
- Annual school events like the **Amazing Race and a Sports Day** connect the whole school community!

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THINGS YOU CAN'T MISS

SPRING

- Visit the famous **Manly** and **Bondi** beaches
- Learn to **surf** or **windsurf**
- Go on a **Harbour Cruise**
- Go bush walking through the **Royal National Park**

SUMMER

- Check out the **Sydney Festival**
- Watch the fireworks at **Darling Harbour** on **Australia Day**
- Check out a cricket match at the **Sydney Cricket Ground**
- Visit **The Rocks** food markets

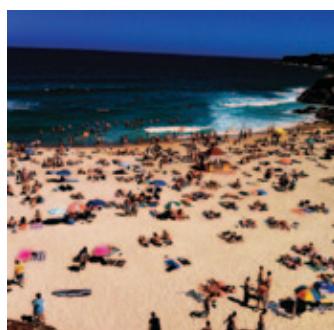
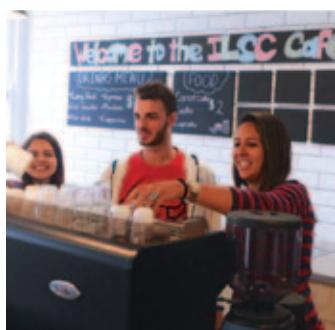
AUTUMN

- Watch the **Sydney Swans** in an Aussie Rules Football game
- Check out the **Jenolan Caves**
- Visit the **Botanical Gardens**
- Explore the **Opera House** and **Sydney Harbour Bridge**

WINTER

- Visit the **Sydney Aquarium**
- Go play at **Luna Park**
- Check out the **Sydney Winter Festival**
- Spend the weekend in the **Snowy Mountains**

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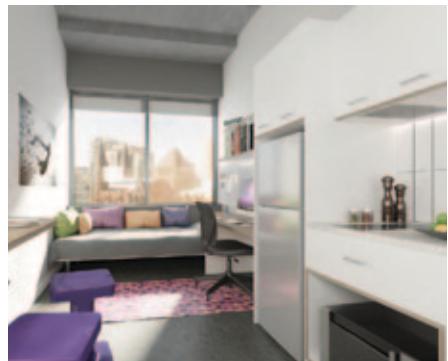
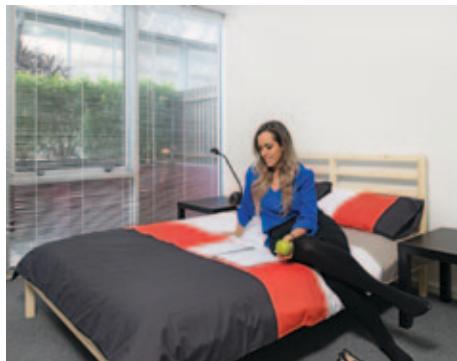
HOMESTAY: LIVE LIKE A LOCAL

Homestay gives you the unique opportunity to experience Australian culture and family life.

ILSC's Accommodations staff carefully select families who provide a friendly, supportive and welcoming home environment for our students.

You'll be surprised how quickly your speaking improves when you're immersed in English from breakfast to bedtime.

Most homestay families live approximately 45 minutes from ILSC by public transit. Families will provide you with a furnished private bedroom, a shared bathroom and meals. ILSC's multilingual Student Accommodations staff are always available to help you if any problem or issue happens to arise.



RESIDENCE: LIVE INDEPENDENTLY

Live independently and experience the city with other students or travellers.

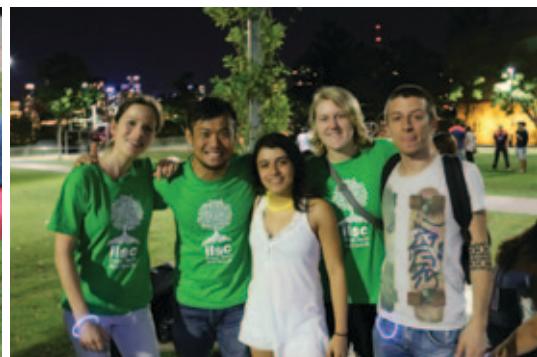
If you prefer another type of accommodation, we can provide referral and placement services. Options vary depending on your location, but may include:

- Student residences
- Furnished apartments

Alternative accommodations are ideal for students who want to live independently or with other students or travellers. ILSC can connect you to a variety of options to meet a range of personal tastes.

LEARNING OUTSIDE THE CLASSROOM

Getting outside to play and explore is an important part of the ILSC experience. It's a chance to relax after class and spend time with your new friends while practising English in the real world.



AFTER-CLASS ACTIVITIES & SCHOOL EVENTS

Explore the city, get out in nature, or hang out on campus for community building events. Typical activities may include city walking tours, hikes, beach volleyball, visits to museums, BBQs, movie nights and more!



VOLUNTEER ACTIVITIES

'Be the change you want to see in the world' by joining our volunteer activities. Support senior citizens, help in a food bank, volunteer for a local fundraising event, and more!



ILSC LANGUAGE SCHOOLS (ELICOS)

At ILSC Australia you get to create your own unique learning path to achieve your goals, and we're here to support you every step of the way.

Choose from a wide variety of English courses and programs, in areas like Communication, Academic, Test and University Preparation, Business, Creative & Cultural English and more!



STUDY SCHEDULES

Choose your schedule, then choose your courses to build your learning path.

SCHEDULE	LESSONS*/ WEEK	DAYS	AM	PM			
			9:00–12:00	1:00–2:30	2:45–4:00	4:45–9:00 (INCLUDES 15 MIN BREAK)	
FULL-TIME INTENSIVE	31 lessons (26 hours)	Mon–Thu	Choose a 3-hour morning course	Choose 2 afternoon skills electives		No course	
		Fri		No course			
FULL-TIME	25 lessons (21 hours)	Mon–Thu	Choose a 3-hour morning course	Choose 1 afternoon skills elective	No course	No course	
		Fri		No course			
PART-TIME AM	17 lessons (15 hours)	Mon–Fri	Choose a 3-hour morning course	No course			
FULL-TIME PM	24 lessons (20 hours)	Mon–Wed	No course	Choose a 4-hour course			
		Thu–Fri		Choose a 4-hour skills elective course			

*1 lesson = 50 minutes

**Nighttime course selection does not include all courses listed

HOW IT WORKS



CHOOSE YOUR SCHEDULE AND DECIDE HOW MANY WEEKS YOU WANT TO STUDY

ILSC Australia schedules typically include 1, 2, or 3 different courses per day. The more courses you take, the quicker you'll progress!

CHOOSE YOUR COURSES ON YOUR FIRST DAY

Find out which courses are running on your first day and choose the ones that interest you.

CHOOSE NEW COURSES EVERY SESSION

At ILSC Australia a new session starts every 4 weeks. Choose new courses, or continue taking the ones you love at a higher level.

COURSES AND PROGAMS

ENGLISH COURSES	BEGINNER				INTERMEDIATE				ADVANCED		CAMPUS
	B1	B2	B3	B4	I1	I2	I3	I4	A1	A2	
FOUNDATION											
English Foundation	•	•	•	•							S B M
COMMUNICATION											
English Communication					•	•	•	•			S B M
Speaking Dynamics					•	•	•				S B M
Speaking Excellence						•	•	•	•	•	S B M
ACADEMIC & TEST PREPARATION											
English for Academic Purposes				•	•	•	•	•			S B M
Cambridge CAE (Certificate of Advanced English)									•	•	S B M
Cambridge FCE (First Certificate in English)						•	•	•			S B M
Cambridge PET (Preliminary English Test)					•	•					S B M
IELTS (International English Language Testing System)*					•	•	•	•	•	•	S B M
TOEIC® Preparation				•	•	•					S B M
BUSINESS ENGLISH											
Business English				•	•	•	•	•			S B M
Business English for Management & Human Resources						•	•	•	•	•	B
CREATIVE & CULTURAL ENGLISH											
Creative English—Storytelling			•	•	•	•					S B M
English Through Brisbane			•	•	•	•					B
English Through Global Social Issues							•	•	•		S M
English Through Journalism						•	•	•	•	•	B
English Through Melbourne					•	•	•	•			M
English Through Sydney					•	•	•	•			S
ENGLISH SKILLS ELECTIVES	B1	B2	B3	B4	I1	I2	I3	I4	A1	A2	CAMPUS
FOUNDATION & COMMUNICATION											
Assertiveness			•	•	•	•	•				S B M
Conversation	•	•	•	•	•	•	•	•	•	•	S B M
Debating					•	•	•	•	•	•	S B M
Listening	•	•	•	•	•	•	•				S B M
Pronunciation	•	•	•	•	•	•	•	•	•	•	S B M
Public Speaking					•	•	•	•	•	•	S B M
Vocabulary	•	•	•	•	•	•	•	•	•	•	S B M
ACADEMIC, TEST & UNIVERSITY PREPARATION											
Academic Speaking and Listening								•	•	•	S B M
Academic Vocabulary							•	•	•	•	B
Academic Writing							•	•	•	•	B
Grammar	•	•	•	•	•	•	•	•	•	•	S B M
IELTS					•	•	•	•	•	•	S B M
Reading			•	•	•	•	•				S B M
TOEIC®(Listening and Reading)			•	•	•	•	•				B
Writing	•	•	•	•	•	•	•	•	•	•	S B M
BUSINESS ENGLISH											
Business English Cambridge (BEC)			•	•	•	•	•	•			S B M
Business Interview Skills							•	•	•	•	S B M
Business Presentation Skills							•	•	•	•	S B M
Business Writing							•	•	•	•	S B M
Café Work Skills			•	•	•	•	•	•			S B M
English for Finance						•	•	•	•	•	B
English for Marketing						•	•	•	•	•	S B M
English for Travel & Hospitality			•	•	•	•	•	•			S B M
English for Event & Convention Management							•	•	•	•	B
Job Ready			•	•							S M

*Full-Time schedule course

 SYDNEY  BRISBANE  MELBOURNE

ENGLISH SKILLS ELECTIVES	BEGINNER				INTERMEDIATE				ADVANCED		CAMPUS
	B1	B2	B3	B4	I1	I2	I3	I4	A1	A2	
CREATIVE & CULTURAL LANGUAGE											
Creative English—Storytelling			•	•	•	•					● S ● B ● M
English Through Art					•	•	•	•	•	•	● B
English Through Film & Video			•	•	•	•	•	•			● S ● B ● M
English Through Photography					•	•	•	•	•	•	● B
English Through Yoga					•	•	•	•	•	•	● S ● B ● M
English Through Global Social Issues							•	•	•	•	● S ● B ● M
International Current Events							•	•	•	•	● S ● B ● M
English Through Media Studies							•	•	•	•	● S ● B ● M
English Through Social Media							•	•	•	•	● S ● B ● M
Social Media Writing							•	•	•	•	● S ● B ● M
Thinking and Problem Solving					•	•	•	•			● S ● B ● M
ENGLISH PROGRAMS	B1	B2	B3	B4	I1	I2	I3	I4	A1	A2	CAMPUS
BUSINESS ENGLISH MASTERY											
Business English Communication Mastery							•	•	•	•	● S ● B ● M
Business English & Hospitality Mastery				•	•	•	•	•	•	•	● S ● B ● M
HIGHER EDUCATION PATHWAYS											
Cambridge Mastery Program							•	•	•	•	● S ● B ● M
IELTS Evening Programs					•	•	•	•	•	•	● S ● B ● M
IELTS Mastery						•	•	•	•	•	● S ● B ● M
University Pathway Program	•	•	•	•	•	•	•	•	•	•	● S ● B ● M
VOLUNTEER AND STUDY											
Volunteer Internship Program (VIP)							•	•	•	•	● S ● B ● M
OTHER PROGRAMS											
Executive Business English or Tutoring					•	•	•	•	•	•	● S ● B ● M
Private Tutoring in English	•	•	•	•	•	•	•	•	•	•	● S ● B ● M
TESL for Young Learners					•	•	•	•	•	•	● S ● B ● M

All programs offered in Brisbane, Sydney and Melbourne Australia are part of Course: English Language Programs for International Students. (Beginner to Advanced) (4-56 weeks) CRICOS Code: 060152J

» Course offerings and levels may vary depending on student enrollment and location.

» In some courses, students at multiple language levels are combined. This enables them to draw on the strengths and skills of others and advance through mentoring their peers.

UNIVERSITY PATHWAY PROGRAM

*Gain seamless entry to more than 30 partner schools
(and growing!) in Australia*

- **Transfer** to one of our reputable partner TAFEs or universities
- Get a **conditional letter of acceptance** from your chosen partner school
- ILSC's **Academic Excellence Assurance** supports you to reach your required entry level
- **Receive assistance** completing your TAFE or university application
- **Campus tours** and **guest lectures** from ILSC's partner schools

Take academically-focused courses in the Full Time or Full-Time Intensive Schedule to help you improve your English level, and prepare for success at the TAFE or university level.

REQUIRED COURSES INCLUDE:

- English for Academic Purposes
- IELTS Mastery
- Academic Speaking and Listening
- Academic electives: Academic Vocabulary, Public Speaking, Writing, Reading, Grammar, Listening, Pronunciation, Vocabulary, Test Preparation, and more. Our academic advisors will prepare you for success by recommending electives according to your individual needs.

PROGRAM LENGTH: Minimum 12 weeks

ENTRY LEVEL: Varies depending on the language entry level requirements of your chosen partner school

AVAILABLE CAMPUS: **S B M**



ACADEMIC EXCELLENCE ASSURANCE

ILSC is committed to assuring your success by offering you:

- Academic counselling to help you choose and apply to your partner school
- Online resources to help you practice
- Ongoing monitoring of your academic progress to catch any challenges as soon as they arise
- Partner school tours every session
- Small group tutoring sessions which can be added to your program any time*

**An additional fee applies for students studying 16 weeks or less*



AUSTRALIAN PATHWAY SCHOOLS



Our partner list is constantly growing. If you're looking for a specific partner school and don't see it here, contact us or visit our University Pathway website which has a complete list of our university and TAFE partners as well as their program offerings:

www.universitypathway.ilsc.com/studyinaustralia

UNIVERSITY ADMISSION SERVICE

Get help applying to any TAFE or university in Australia. ILSC provides support and academic counselling to help you choose the right program, and navigate the sometimes complicated application process.

WHAT THE SERVICE INCLUDES:

- Advising/counselling
- Application process assistance
- Application follow-up with the TAFE or university

ENTRY LEVEL: TAFEs and universities have various entry requirements. We'll help you assess your qualifications and choose a school and program that's right for you.

AVAILABLE CAMPUS: **S B M**

The first three applications are free if you are enrolled in 16 weeks and longer Full-time Intensive language study at an ILSC Australia campus.

TEST PREPARATION AT ILSC

ILSC can help prepare you for success on a variety of official language tests required for work, study, or immigration abroad.



OFFICIAL TESTS OFFERED AT ILSC



AVAILABLE CAMPUSES: **B**

IELTS MASTERY PROGRAM

- Learn test-taking strategies and write practise tests throughout the program to help you prepare for the official exam
- Learn from qualified, experienced IELTS teachers
- Study with a group of students focused on the same goal
- Develop English reading, writing, speaking, listening, grammar and vocabulary skills

The IELTS Mastery Program is designed to prepare you for all 4 modules of the IELTS exam: listening, speaking, reading and writing.

In this focused program, daily instruction, ongoing practice and test taking strategies will help you improve your IELTS test score in each of the skill areas.

Perfect your English skills for IELTS in this focused program and get the results you need.

PROGRAM LENGTH: Minimum 4 weeks

ENTRY LEVEL: Target IELTS 5 to 7.0—take a placement test to determine your current IELTS level and choose the course you need.

AVAILABLE CAMPUS: **S B M***

*All campuses also offer daytime and evening IELTS courses, available to students taking a general study schedule. See our website for details.

CAMBRIDGE FCE MASTERY PROGRAM

- Structured intensive classes prepare you for success on the official Cambridge exam
- Daily instruction in all four skills, grammar and vocabulary with plenty of practice test and feedback
- Learn from qualified teachers with years of experience teaching Cambridge Preparation

Prepare for success on the Cambridge FCE exam. The exam tests reading, use of English, writing, listening and speaking, and all of these skills will be covered throughout the program. Weekly practice tests will measure your progress and help you become familiar with the type of questions and test materials you'll encounter on the official exams. They'll also help you get comfortable with completing exam tasks under pressure.

PROGRAM LENGTH: 10-12 weeks

ENTRY LEVEL: Intermediate 3

AVAILABLE CAMPUS: **S B M***

*All of our Australian campuses also offer Cambridge PET, FCE, CAE, and BEC courses, available to students taking a general study schedule.

BUSINESS ENGLISH MASTERY

Improve your English through various business topics in these 8-12 week programs. Business English Mastery Programs will help you succeed in an English-speaking workplace, to secure future work in international business, or to help prepare for a business program at the TAFE or university level.

BUSINESS ENGLISH AND HOSPITALITY MASTERY

PROGRAM LENGTH: 8-12 weeks

AVAILABLE CAMPUSES: S B M

ENTRY LEVEL: From Beginner 3

COURSES AVAILABLE:

- Business English
- English for Travel and Hospitality
- Cafe Work Skills
- Assertiveness
- Thinking and Problem Solving

BUSINESS ENGLISH COMMUNICATION MASTERY

PROGRAM LENGTH: 8-12 weeks

AVAILABLE CAMPUSES: S B M

ENTRY LEVEL: Intermediate 3

COURSES AVAILABLE:

- Business English
- Business Interview Skills
- Business Writing Skills
- Business Presentation Skills
- Business Culture
- English for Marketing

TESL FOR YOUNG LEARNERS

The TESL-YL elective focuses primarily on teaching techniques and practical classroom methods.

It is designed to provide initial training in teaching English to young learners in the age range of 2-16 years old. It is intended for students with little or no previous experience teaching English who wish to learn the skills and techniques necessary for teaching young learners.

AVAILABLE CAMPUS: S B M

ENTRY LEVEL: Intermediate 1



STUDY & WORK IN AUSTRALIA

ILSC offers a variety of programs, courses and free support services to help strengthen your English, while giving you practical skills to be successful in the Australian workforce.



VOLUNTEER EXPERIENCE PROGRAM (VIP)

Put your English skills to work in a volunteer internship position that will add valuable experience and Australian references to your resumé. Working with a vast network of partner companies, ILSC VIP Coordinators are dedicated to placing you in an organization that reflects your interests, work experience and educational background.

AVAILABLE CAMPUSES: **S B M**



CAFÉ WORK SKILLS COURSE

Learn practical skills to work in an Australian café or customer service position! You'll also get to practise your skills in our on-campus café, getting real-life experience taking orders, and serving beverages to students on campus.

AVAILABLE CAMPUSES: **S B M**



FREE JOB CLUB

The Job Club is a free lunchtime or after-school workshop that prepares you for finding work. This totally free club will help you get the skills you need to find work in Sydney, Brisbane or Melbourne to support your learning adventure in Australia.

AVAILABLE CAMPUSES: **S B M**

RSA

Working in the hospitality industry in Australia is a great way to meet people, improve your English and earn money – it's mandatory to have a Responsible Service of Alcohol (RSA) Certificate to work in this field. To help you through this process, we have teamed up with a variety of hospitality partners to provide you with access to the RSA course.

Talk to the Reception staff at your campus to find out how to sign up for an RSA course with one of our partners.



FREE ENGLISH SUPPORT

CHIT CHAT CLUB

Join our free Chit Chat Club. We pair students with locals so they can get together and practice their English in a casual, fun environment.

AVAILABLE CAMPUSES: **B**

MORNING NEWS CLUB

We offer a free Morning News Club. Get together with other students to practice your English over tea, coffee and snacks, discussing current news and events.

AVAILABLE CAMPUSES: **S M**

VOCATIONAL EDUCATION AND TRAINING (VET)

- » *A business education will give you knowledge and insight to use in a variety of industries around the world!*
- » *Our Business College campuses in Brisbane, Sydney and Melbourne offer Vocational Education and Training (VET) certificate and diploma programs that focus on a wide range of business qualifications such as international business, trade and customer engagement.*
 - » *Graduate with qualifications that are recognised internationally!*
- » *Get a competitive edge and expand your future career prospects by earning a qualification from an Australian College and studying in English, the main language of global business.*



ILSC BUSINESS COLLEGE PROGRAMS

ILSC BUSINESS COLLEGE	DURATION*	NIGHTTIME SCHEDULE	WEEKEND SCHEDULE	LOCATIONS
BSB20215 Certificate II in Customer Engagement	30 weeks	●	●	S B M
BSB30115 Certificate III in Business**	30 weeks	●	●	S B M
BSB41115 Certificate IV in International Trade	24 weeks***	●		S B M
BSB50815 Diploma of International Business**	24 weeks***	●		S B M
PACKAGE PROGRAMS	DURATION*			LOCATIONS
BSB20215 Certificate II in Customer Engagement + BSB30115 Certificate III in Business**	48 weeks study length			S B M
BSB30115 Certificate III in Business + BSB41115 Certificate IV in International Trade***	48 weeks study length***			S B M
BSB41115 Certificate IV in International Trade + BSB50815 Diploma in International Business**	48 weeks study length***			S B M
BSB20215 Certificate II in Customer Engagement + BSB30115 Certificate III in Business + BSB41115 Certificate IV in International Trade***	72 weeks study length***			S B M
BSB30115 Certificate III in Business + BSB41115 Certificate IV in International Trade + BSB50815 Diploma of International Business**	72 weeks study length***			S B M
BSB20215 Certificate II in Customer Engagement + BSB30115 Certificate III in Business + BSB41115 Certificate IV in International Trade + BSB50815 Diploma of International Business**	96 weeks study length***			S B M
Business Internships	8-12 weeks			S B M

*Some programs have built-in scheduled breaks. These are included in the duration where applicable. Optional breaks may also be scheduled within other programs and between package programs. Please confirm your total study duration with ILSC when applying.

**The Certificate III in Business and the Diploma of International Business will be available in Melbourne starting in 2017. Package programs that begin with Certificate II or Certificate IV are available with additional programs in the package launching in sequence in 2017. All other package programs will be available starting in 2017.

*** In 2017, some program duration will be changing: The Certificate IV in International Trade will extend to 30 weeks, and the Diploma of International Business will extend to 66 weeks, including the breaks. Package programs lengths will adjust accordingly.



WHAT IS NATIONALLY RECOGNISED TRAINING??

All ILSC Business College programs are Nationally Recognised Training. The **Nationally Recognised Training (NRT)** logo is a distinguishable mark of quality for promoting and certifying national vocational education and training leading to Australian Qualifications Framework (AQF) qualifications or Statements of Attainment.

STUDY SCHEDULES

In all of our full-time programs, you will build timetables which combine 5 hours per week of online study and 15 hours per week of in-class study.



15 HOURS/WEEK
IN-CLASS STUDY



5 HOURS/WEEK
ONLINE STUDY

IN-CLASS STUDY

The 15 hours of in-class study will be made up of one core lecture per week, which is compulsory, and at least one of each other class type - Foundation Skills, Language and Business Skills, Business Skills Tutorials, Workshops and Assessment Support.

CERTIFICATE II & III

🌙 NIGHTTIME SCHEDULE – SAMPLE*

TIME	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
2:45 PM-5:45 PM	Assessment Support		Workshop	Foundation Skills	
6:00 PM-9:00 PM	Lecture		Business Skills		

💻 WEEKEND SCHEDULE - SAMPLE*

TIME	FRIDAY	TIME	SATURDAY	TIME	SUNDAY
12:30 PM-4:30 PM	Assessment Support	9:00 AM-1:00 PM	Lecture	9:00 AM-12:00 PM	Foundation Skills
		1:30 PM-5:30 PM	Business Skills		

CERTIFICATE IV & DIPLOMA

🌙 NIGHTTIME SCHEDULE – SAMPLE*

TIME	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
2:45 PM-5:45 PM	Assessment Support	Business Skills			
6:00 PM-9:00 PM	Lecture	Workshop	Workshop	Optional FCE or IELTS 6-6.5**	Optional FCE or IELTS 6-6.5**

*Schedules may vary depending on program.

** Students must book optional FCE or IELTS classes at the beginning of the session. Availability is limited.

VET CLASSES

Our VET programs offer various types of classes to help you develop a variety of skills and achieve success. Schedules combine the core lecture with Assessment Support, Foundation Skills, and Language and Business Skills classes, depending on the program.

LECTURE



Core classes that cover the unit content in an intensive delivery.

ASSESSMENT SUPPORT



Meet with academic staff and discuss any questions you have about your studies and/or assessments. This extra guidance will help supplement your own in-class and at-home learning.

FOUNDATION SKILLS



Focus on academic language skills and learn how to express your ideas and thoughts in your course.

LANGUAGE & BUSINESS SKILLS



Build the 'soft skills' and language skills necessary for business and professional work life. Cover topics like running meetings, writing business emails, negotiating and giving presentations. Focus on speaking and develop the ability to speak with confidence, and to present ideas formally and informally. Classes are delivered using an integrated adult-centered approach that focuses on the interests and backgrounds of students.

ONLINE LEARNING



The online study component of our Business Programs includes exercises, discussion forums, and resources to help you with assessments and provide foundational academic and learning skills. Online study is available for you to complete any time, and can also be used to reach instructors and classmates outside of class, access your grades and track your progress, view instructional videos, and more.

VET BOOTCAMP

- » *Catch up on assessments that you may have fallen behind on*
- » *Get support correcting and resubmitting assignments that you did not pass*
- » *Submit on the same day or within 1 week of the Bootcamp and have the late fee waived*
- » *Get 1-on-1 support, specific to your needs*
- » *Offered week 2 of each term break*

Juggling a busy lifestyle with study and work can be tough, and we know that sometimes students can fall behind on submitting assessments. Our VET Bootcamp is a free service available to support you if you become overwhelmed, are struggling to understand assessments, or are unable to meet assessment timelines.

Signing up for a VET Bootcamp is easy and can be done online any time — just indicate which assessment you want to work on. Our trainers will help you complete and submit assessments, or correct and resubmit assessments that did not achieve a Competent grade. If you ever fall behind, our VET Bootcamp is here to help you catch up!



WORK & STUDY INTERNSHIPS

AVAILABLE CAMPUS: S B M

Add an internship to your certificate or diploma program. Completing an internship in a position related to your field of study will help you integrate your learning and provide real-world job experience, references, industry connections and confidence!

- » *Apply the skills and knowledge learned in the classroom in a professional business setting*
- » *Build your résumé with unpaid work experience and professional references*
- » *Internships are arranged for you, so you can focus on learning*

Internships can be arranged during your program, or during scheduled breaks.

OFF-CAMPUS WORK IN AUSTRALIA



40 HOURS
EVERY TWO WEEKS

If you hold a Student Visa in Australia, you have the right to work up to 40 hours every two weeks while you study, and full time during your scheduled breaks.



CERTIFICATE II IN CUSTOMER ENGAGEMENT

AVAILABLE CAMPUS: S B M

PROGRAM: BSB20215

CRICOS CODE: 086801M

HIGHLIGHTS

- » *Develop key teamwork and communication skills needed for providing excellent customer service*
- » *Learn how to effectively build your product and service knowledge in order to provide relevant information to customers*
- » *Explore technology and information systems, record keeping and effective electronic communication skills*

PROGRAM DESCRIPTION

The Certificate II in Customer Engagement will prepare you for success in workplaces that are driven by customer relationships. You will learn effective communication skills, how to manage conflict and handle customer complaints, how to work in a team, and how to build product and service knowledge in order to provide relevant information to customers. You'll also learn about technologies used for customer engagement, such as contact management systems and online communication software.

After graduating you will be able to effectively interact with customers, work with multiple communication channels, capture data and organise information, and receive and respond to customer requests.

PROGRAM UNITS

- Conduct customer engagement
- Prepare for work in a customer engagement environment
- Use multiple information systems
- Develop product and service knowledge for customer engagement operation
- Communicate in the workplace
- Process customer complaints
- Deliver a service to customers
- Communicate electronically
- Work effectively with others

Course units may be subject to change



30 WEEKS*



**15 HOURS /WEEK
CLASS STUDY**



**5 HOURS /WEEK
ONLINE STUDY**



**WEEKEND OR
NIGHTTIME
SCHEDULE**

**24 weeks study + 6 weeks scheduled breaks.
Optional internships available for an additional fee. Internship hours vary depending on your schedule.*



CERTIFICATE III IN BUSINESS

AVAILABLE CAMPUS: S B M

PROGRAM: BSB30115

CRICOS CODE: 086819A

HIGHLIGHTS

- » Improve key skills needed for success in a business environment like communication, teamwork, and problem solving
- » Learn to effectively use business software and technology for communication, reporting and creating financial records
- » Explore workplace health and safety regulations and environmental best practices to promote sustainability and safety in the workplace

PROGRAM DESCRIPTION

The Certificate III in Business will provide you with a diverse range of skills and knowledge for working in business. We will cover a range of topics to prepare you for a variety of business industry positions such as customer service adviser, data entry operator, general clerk, payroll officer, typist, word processing operator and more. You will develop the technical skills needed for business, as well as important soft skills, like communication and teamwork, that employers seek.

After graduating you will be able to apply a broad range of competencies in varied work contexts, and will be able to provide technical advice and support to a team.



PROGRAM UNITS

- Apply knowledge of Work Health Safety (WHS) legislation in the workplace
- Write simple documents
- Maintain financial records
- Maintain business resources
- Process customer complaints
- Deliver and monitor a service to customers
- Work effectively with diversity
- Contribute to effective workplace relationships
- Organise workplace information
- Promote innovation in a team environment
- Organise personal work priorities and development
- Implement and monitor environmentally sustainable work practices

Course units may be subject to change



30 WEEKS*



**15 HOURS /WEEK
CLASS STUDY**



**5 HOURS /WEEK
ONLINE STUDY**



**WEEKEND OR
NIGHTTIME
SCHEDULE**

*24 weeks study + 6 weeks scheduled breaks.
Optional internships available for an additional fee. Internship hours vary depending on schedule.

CERTIFICATE IV IN INTERNATIONAL TRADE

AVAILABLE CAMPUS: S B M

PROGRAM: BSB41115

CRICOS CODE: 087073G

HIGHLIGHTS

- » Gain experience through hands-on projects, inside and outside the classroom
- » Learn valuable research, logistical and marketing skills required for international trade
- » Discover how to build strong client relationships to achieve success

PROGRAM DESCRIPTION

The Certificate IV in International Trade covers a diverse range of skills and knowledge required for working in international trade/business across a range of levels. Topics include international transfer of services and international transport of goods; researching international business opportunities and markets; marketing goods and services internationally; obtaining specialist permits for import and export of goods; understanding international legal requirements for trade; forecasting international market and business needs; and promoting products and services to international markets.

PROGRAM UNITS

- Research international markets
- Analyse and present research information
- Plan for international trade
- Establish networks
- Apply knowledge of import and export international conventions, laws and finance
- Prepare business advice on export free on board value
- Prepare business documents for the international trade of goods
- Undertake marketing activities
- Promote products and services
- Market goods and services internationally

Course units may be subject to change



24 WEEKS

In 2017, the Certificate IV in International Trade will extend to 30 weeks including breaks.



**15 HOURS /WEEK
CLASS STUDY**



**5 HOURS /WEEK
ONLINE STUDY**



**NIGHTTIME
SCHEDULE**

Optional internships available for an additional fee. Internship hours vary depending on schedule.



I am very satisfied for having chosen the Certificate IV in International Trade. One of the best things about this course is the fact that we have classmates from different countries, which improves the diversity and creates opportunities for future business overseas. I feel very confident and ready to work in the international trading market thanks to the knowledge and skills that I obtained from this program.

Tito Santo Lima, Brazil

DIPLOMA OF INTERNATIONAL BUSINESS

AVAILABLE CAMPUS: S B M

PROGRAM: BSB50815

CRICOS CODE: 087346K

HIGHLIGHTS

- » Learn how to build international business networks and develop cross-cultural competence
- » Develop managerial skills to apply to an international business context
- » Gain the skills to analyse data, research and identify business opportunities

PROGRAM DESCRIPTION

The Diploma of International Business provides students with a sound theoretical knowledge base in international business management. Students will develop a range of managerial skills to ensure that international business activities are conducted effectively in an organisation.



PROGRAM UNITS

- Build international business networks
- Manage budgets and financial plans
- Profile international markets
- Analyse consumer behaviour for specific international markets
- Forecast international market and business needs
- Promote products and services to international markets
- Analyse data from international markets
- Identify and evaluate marketing opportunities

Course units may be subject to change



24 WEEKS

In 2017, the Diploma of International Business will extend to 66 weeks, including breaks.



15 HOURS /WEEK CLASS STUDY



5 HOURS /WEEK ONLINE STUDY



NIGHTTIME SCHEDULE

Optional internships available for an additional fee. Internship hours vary depending on schedule.

I studied the International Business course and I just loved it. The classes are very well-organised to make all the details understandable. I had teachers who have working experience in marketing, business or finance. They gave us case studies and real examples which made it easier to understand and remember. I think that the International Business course is going to help me get a good job, especially in big companies or international companies in Brazil.

Douglas Nagasse Tsudano, Brazil

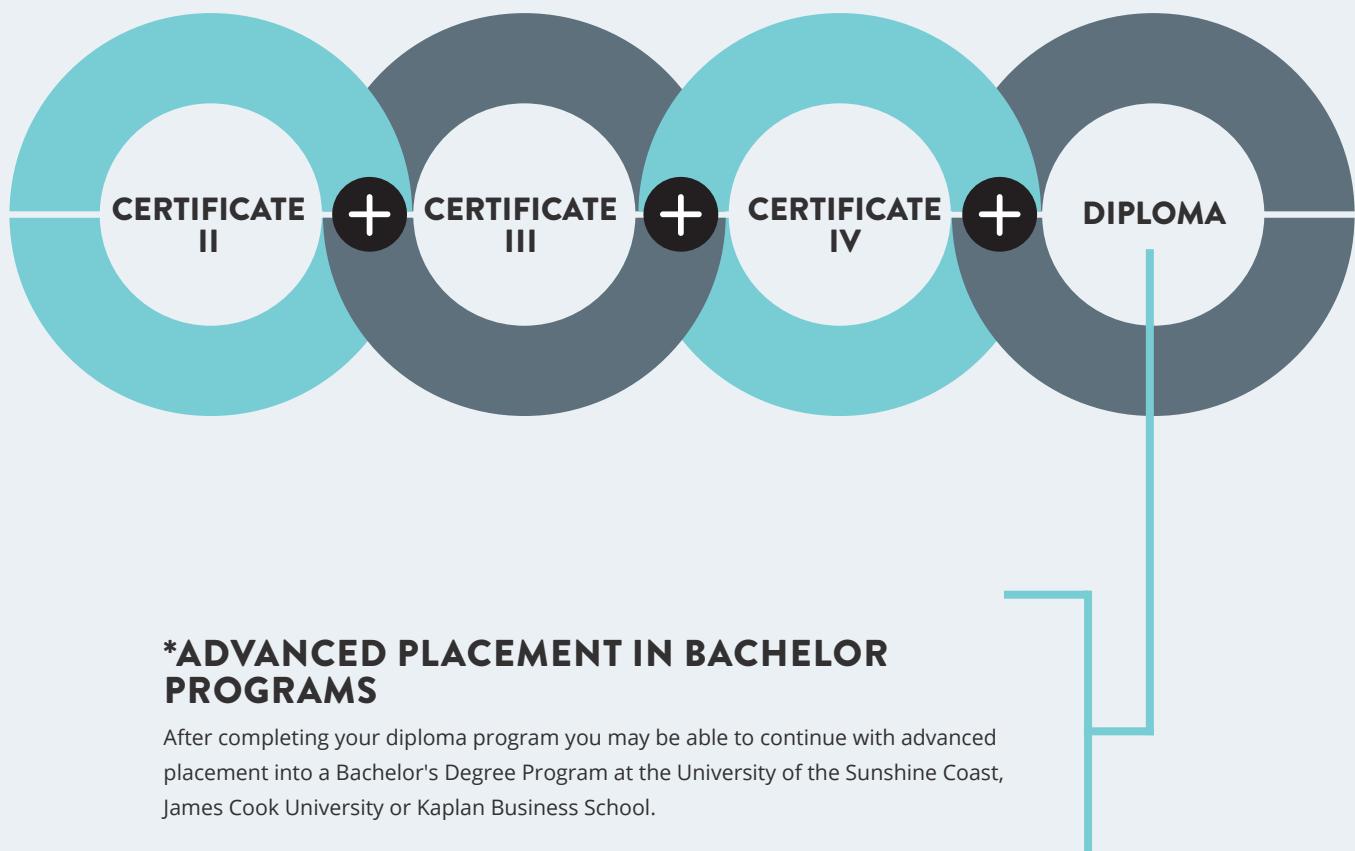
PACKAGE PROGRAMS

AVAILABLE CAMPUS: S B M

HIGHLIGHTS

- » Expand your business skills and career opportunities and receive multiple qualifications
- » Floating & Nighttime Study Schedules offer flexibility to balance study and work
- » Regular school assessment periods for feedback and review ensure your success

Combine 2 or more progressive ILSC Business College programs to diversify your skills and earn multiple qualifications.



HOW TO APPLY



ILSC LANGUAGE SCHOOLS

Step 1 Fill out ILSC's General Application form.

If you're taking a specialty program like the University Pathway Program, or the Volunteer Internship Program, fill out the additional program-specific application.

Step 2 Send your application(s) to ILSC by email or in person. You can do this yourself, or through your local education agent.

Step 3 Receive your invoice and pay your fees.

Step 4 Get ready to come to ILSC!

Now is when you should apply for your visa or study permit, and secure medical insurance to cover your stay.

ILSC BUSINESS COLLEGE

Step 1 Make sure you meet the admission requirements for our Business College. These are listed in the policies sections on our application forms.

Step 2 Fill out the Australia Vocational Education and Training application form.

Step 3 Submit your application(s) to ILSC Business College by email or in person. You can do this yourself, or through your local education agent.

Step 4 Get ready to come to ILSC Australia's Business College.

Now is when you should apply for your visa or study permit, and secure medical insurance to cover your stay.

Make sure you carefully read our application policies which are on the application form, and are also available online.

AFFILIATIONS



National ELT
Accreditation Scheme



English Australia



Australian Council for
Private Education and
Training



Australian Skills
Quality Authority

BUSINESS COLLEGE PROGRAMS: LANGUAGE ENTRY

ILSC BUSINESS COLLEGE AUSTRALIA	IELTS	TOEFL IBT	ILSC LEVEL
Certificate II in Customer Engagement BSB20215	4.0*	500***	B4
Certificate III in Business BSB30115	4.5*	525****	I1
Certificate IV in International Trade BSB41115	5.5**	650*****	I3
Diploma of International Business BSB50815	5.5**	650*****	I3

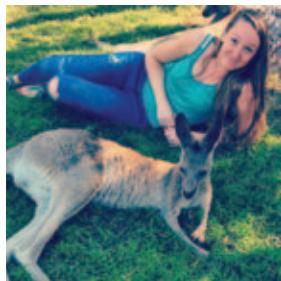
*With a minimum band score of 4.0 **With a minimum band score of 5.0

With a minimum reading score of 200 *With a minimum reading score of 250 *****With a minimum reading score of 350



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