

# Brenda Akweongo

## Data Analyst

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📍 Accra, Ghana

Motivated professional, qualified in data analysis with a wide-ranging valuable skillset. Having previously worked as a technical support engineer for 3 years, and recently training in data analysis, I have amassed a wealth of transferable skills and knowledge which could be of benefit to any employer. I have also undertaken personal projects which have further enhanced my ability to add value within the sector.

### Skills

- SQL
- Python(Numpy, Pandas, Matplotlib)
- Microsoft Power BI
- Microsoft Excel
- Technical Analysis
- Technical Writing
- Project Management
- Excellent Communication
- Teamwork and Collaboration
- Flexible and Adaptable

### Experience

#### Technical Support Engineer - Spagad Technologies Limited

2020- Present

- Produced monthly reports using advanced Excel spreadsheet functions.
- Worked on adding report features to the interfaces for the clients upon request from the database using SQL
- Created various Excel documents to assist with pulling metrics data and presenting information to stakeholders for concise explanations of best placement for needed resources.
- Documented faults and bugs for referral to development staff for use in updates.
- Designed tailored engineering solutions for customers based upon key requirements
- Extracted and interpreted data patterns to translate findings into actionable outcomes.
- Analyzed transactions to build logical business intelligence model for real-time reporting needs.
- Participated in requirements meetings to understand business needs.
- Created dashboards to monitor and track key performance indicators.
- Updated and developed scripts and queries to extract and analyze data from multiple sources.
- Generated standard and custom reports to provide insights into business performance.
- Provided technical support for troubleshooting analytics and reporting issues.
- Explained technical information in clear terms to non-technical individuals to promote better understanding

### Portfolio

- <https://github.com/brendaakweongo>

### Education

#### University of Ghana

2017

- Bachelor of Science, Computer Engineering