# **Brenda Chau**

https://brendachau.github.io/portfolio discordapp/users/b5\_

# **SUMMARY**

Highly motivated and responsible college student who's extremely eager to learn new skills, as well as adding work experience/internships under belt. I have a strong work ethic, time management skills, and am committed to performing at the highest level I can.

### **EDUCATION**

# **College of Southern Nevada**

Associate of Applied Science: Web Development

Aug 2021 – May 2024 Las Vegas, NV

## **SKILLS**

Adobe Photoshop

Adobe Illustrator

• Adobe Indesign

Microsoft Word

Microsoft Excel

• Microsoft Powerpoint

• HTML5

CSS3

JavaScript

# **PROFESSIONAL EXPERIENCE**

#### **E-Commerce Retailer**

Self-Employed

Jan 2021 – present Las Vegas, NV

- Researched items to make an informative and detailed description.
- Set pricing according to market analytics and emerging trends.
- Packaged items appropriately with proper shipping supplies.
- Handled customers inquiries and issues in a timely manner.
- Recorded all transactions and kept track of inventory.
- Maintained 5 star ratings across 3 e-commerce application platforms.

#### **ORGANIZATIONS**

### **Opportunity Village's Thrift Store**

Volunteer

2021 - 2023

Las Vegas, NV

- Helped guests with questions, finding items, and sometimes calling an employee to finalize a sale.
- Tasked with organizing clothes from the backroom onto the racks.
- Picked up clothing/items off the floor/clothes hanger.

# **Opportunity Village's Magical Forest**

Volunteer

• Directed guests on which platform/section to line up on for a smooth and quick transition onto rides.

Dec 2021 Las Vegas, NV

- Helped guests with questions and directions.
- Responsible for the safety of customers by ensuring no one is on the train tracks and/or that they stopped in front of the gate arm when the train is approaching.

# **CERTIFICATES**

Office2019: Microsoft Office Specialist: Excel Associate (Earned on: May 13, 2022)

National Career Readiness Certificate (NCRC) Gold (Issued on: March 14th, 2022)