Brenda Chau

https://brendachau.github.io/portfolio discordapp/users/b5_

SUMMARY

Highly motivated and responsible college student who's extremely eager to learn new skills, as well as adding work experience/internships under belt. I have a strong work ethic, time management skills, and am committed to performing at the highest level I can.

EDUCATION

College of Southern Nevada

Associate of Applied Science: Web Development

Aug 2021 – May 2024 Las Vegas, NV

SKILLS

Adobe Photoshop

Adobe Illustrator

Adobe Indesign

Microsoft Word

Microsoft Excel

• Microsoft Powerpoint

• HTML5

• CSS3

JavaScript

PROFESSIONAL EXPERIENCE

E-Commerce Retailer

Self-Employed

Jan 2021 – present Las Vegas, NV

- Researched items to make an informative and detailed description.
- Set pricing according to market analytics and emerging trends.
- Packaged items appropriately with proper shipping supplies.
- Handled customers inquiries and issues in a timely manner.
- Recorded all transactions and kept track of inventory.
- Maintained 5 star ratings across 3 e-commerce application platforms.

ORGANIZATIONS

Opportunity Village's Thrift Store

Volunteer

2021 – 2023 Las Vegas, NV

- Helped guests with questions, finding items, and occasionally flagging an employee to finalize a furniture sale.
- Tasked with organizing clothes or items brought from the back room onto the racks/shelves.
- Recovered clothing and items off the floor.

Opportunity Village's Magical Forest

Volunteer

Dec 2021 Las Vegas, NV

- Directed guests on which platform/section to line up on for a smooth and quick transition onto rides.
- Helped guests with questions and directions.
- Responsible for the safety of customers by ensuring everyone remained behind the gate arm or was away from the train tracks as the train approaches.

CERTIFICATES

Office2019: Microsoft Office Specialist: Excel Associate (Earned on: May 13, 2022)

National Career Readiness Certificate (NCRC) Gold (Issued on: March 14th, 2022)