Brendan Case

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Jacksonville, Florida

PROFESSIONAL SUMMARY

Trusted advisor to senior management on all technical and cybersecurity-related changes, ensuring alignment with business needs and strategic objectives.

Results-driven Network Engineer with extensive experience in system administration, cybersecurity, and IT infrastructure. Adept at configuring and managing enterprise-level security policies, conducting security audits, and implementing Zero Trust frameworks. Strong background in Active Directory, cloud security, compliance standards (CMMC, NIST 800-171, NIST 800-53), and IT operations. Proven ability to work independently and collaboratively in fast-paced environments.

CERTIFICATIONS & CLEARANCE

- CompTIA Server+
- CompTIA Security+
- Microsoft Azure Fundamentals
- MTA Networking
- Active Secret Clearance

TECHNICAL SKILLS & RELATED SKILLS

- Security & Compliance: STIG Configuration, Zero Trust Implementation, DLP Policies, CMMC, NIST 800-171/800-53
- Infrastructure & Networking: Active Directory, Windows Server, Hyper-V, DNS, DHCP, TCP/IP
- Cloud & Enterprise Tools: Microsoft Azure Security, Intune, Exchange Security, SQL Administration
- IT Operations & Helpdesk: ITSM Ticketing, Endpoint Configuration, Group Policy Management,
 Data Recovery
- Software & Tools: AutoTask, ITGlue, Fortinet, Office 365 Admin, ConnectWise, Barracuda, Adobe Reseller
- Related Skills: Technical Documentation, Process Automation, Incident Response, Disaster Recovery Planning, Employee Training, Troubleshooting & Root Cause Analysis

PROFESSIONAL EXPERIENCE

Network Engineer II

Naval Systems Inc. | 02/2023 - Present

- Managed and administered GitLab for version control, CI/CD pipelines, and collaborative development.
- Designed and implemented a **Security Information and Event Management (SIEM) system** to enhance threat detection and incident response.
- Successfully assisted the organization in achieving CMMC Level 2 certification, ensuring compliance with federal regulations.
- Developed and implemented various automations to improve operational efficiency, including:
 - o **Automated backups** of proprietary data to ensure data integrity and disaster recovery.
 - Automated software updates to maintain security and compliance.
 - o WSUS configuration and updates for streamlined Windows patch management.
 - Automated disablement of inactive domain accounts to enhance security and compliance.
 - Automated SQL and database audits to ensure data integrity and regulatory compliance.
- Restructured Active Directory, OUs, and permissions to improve organization of user accounts and policies.
- Configured and managed **Security Technical Implementation Guides (STIGs)** for compliance enforcement.
- Designed and implemented Zero Trust security models across enterprise infrastructure.
- Developed and deployed **Data Loss Prevention (DLP) Policies** to enhance data security.
- Conducted **security audits and endpoint configuration reviews** to ensure compliance with **CMMC and NIST** frameworks.
- Provided high-level network security recommendations to CIO, Chief IT Architect, and Cyber Lead.
- Created, tested, and deployed Group Policy (GPO) configurations via Microsoft Intune.
- Led training initiatives for the Operations Team Lead and contributed as an active member of the Risk Management Team and Change Advisory Board.
- Managed SQL databases, developed Standard Operating Procedures (SOPs), and configured backup strategies for critical systems.

Administered Windows Server GPOs within an Active Directory environment.

System Engineer

eTrepid | 11/2019 - 02/2023

- Managed Active Directory infrastructure and core network services (TCP/IP, DNS, DHCP, etc.).
- Maintained and secured enterprise Windows networks, including Exchange, SQL, anti-malware, and disaster recovery solutions.
- Applied OS security hardening techniques and conducted patch management across enterprise systems.
- Deployed and configured hardware, firmware updates, and system imaging (Windows & Apple Configurator).
- Monitored network operations, responding to security threats, backup failures, and performance issues.
- Ordered, installed, and maintained personal computers, Windows networks, file servers, and LAN/WAN equipment.
- Provided IT training to end users, maximizing system utilization and operational efficiency.
- Used ITSM tools for incident management and resolution, including AutoTask, ITGlue, Fortinet,
 Barracuda, and Microsoft CSP.

EDUCATION

My Computer Career

- Graduate, April 2017 Information Technology Systems Administration
- Graduate, March 2019 Cyber Security Specialist

WORK-RELATED RECOGNITION & AWARDS

- Bravo Zulu, Naval Systems Inc. August 2023
 Commended for exceptional work and leadership in supporting TPP's inaugural Spark! Student Career Awareness Fair. Your leadership and contributions played a key role in the event's success, showcasing your dedication to fostering career development and awareness for students.
- Bravo Zulu, Naval Systems Inc. August 2024 Recognized for extraordinary contributions to the STAC team, demonstrating exceptional commitment, skill, and dedication. Acknowledged for unwavering willingness to take on tasks and enhance team capabilities through effective training. Played a pivotal role in the successful FCOE SQL to PostgreSQL migration, where your technical expertise and innovative thinking ensured a smooth transition and robust implementation. Your attention to detail, proactive approach, and timely delivery of high-quality work earned you the respect and admiration of your colleagues.
- Bravo Zulu, Naval Systems Inc. January 30, 2025
 Recognized for exceptional work as a Network Engineer II. Commended for consistently guiding the team through complex technological challenges and demonstrating outstanding dedication to helping others solve technical issues. The recognition was backed by multiple testimonials praising personal character, altruism, and a willingness to go the extra mile to support colleagues. Acknowledged for embodying selflessness and setting an example of teamwork and dedication within the organization.