# Enterprise Identity Management for SaaS Applications

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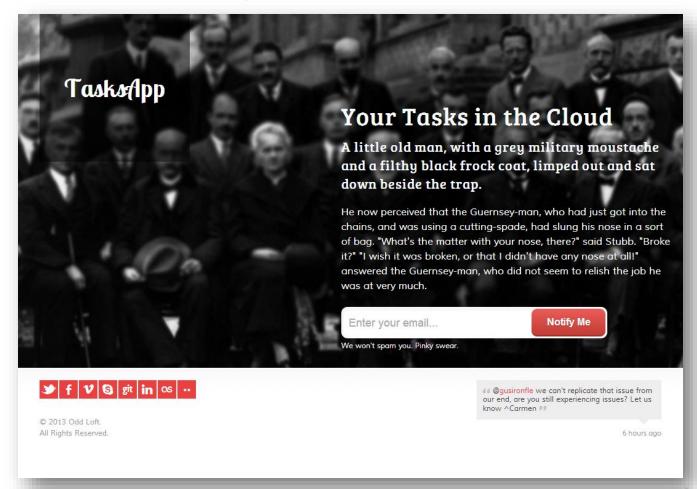


#### in this session...

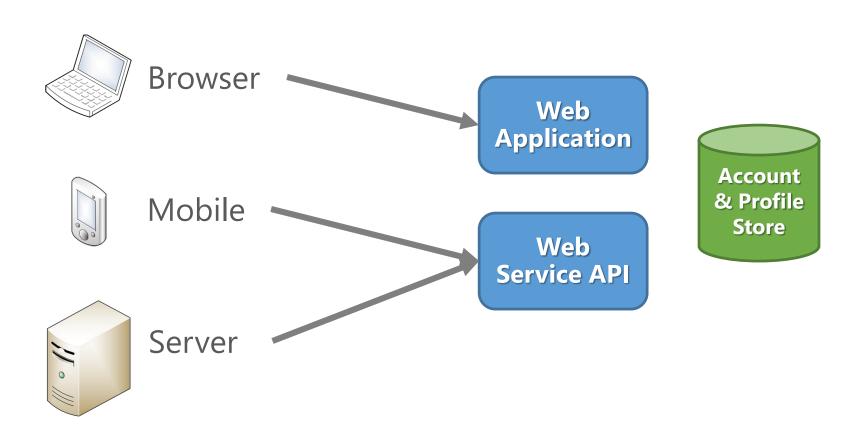
- Understand how to play nice with corporate IT when you are ready to move beyond shadow IT
- Techniques to integrate with existing corporate identity systems
- How to move beyond federated identity to take advantage of the enterprise social graph



#### you've launched your app



#### it probably looks like this





#### you used the common identity providers

- Local Identity
  - Username and Password
- Social Identity
  - Facebook
  - Google
  - Microsoft
  - Twitter



#### now go big (corporate) by offering...

Professional
Data Centers
Load
Balancing
Multiple
Region
Hosting
Data Backup
and Recovery

Service

Dashboards

Look and Feel
Workflow
Business
Rules

TOTAL

Data Extracts
Data Import

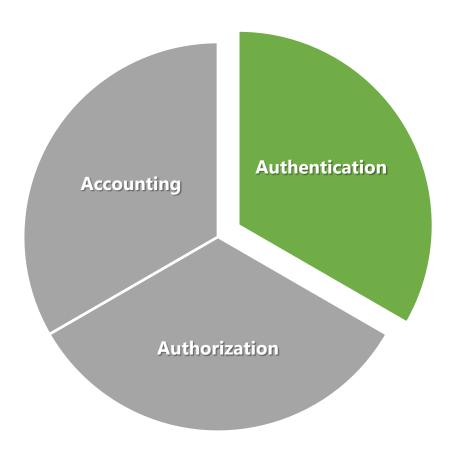
Service Level
Agreements

Maintenance
Notification
Process

Transactional
Performance
Metrics

Third Party
Certifications
Application
and Network
Penetration
Testing
Data Privacy
Access
Controls

#### digging into enterprise class access control



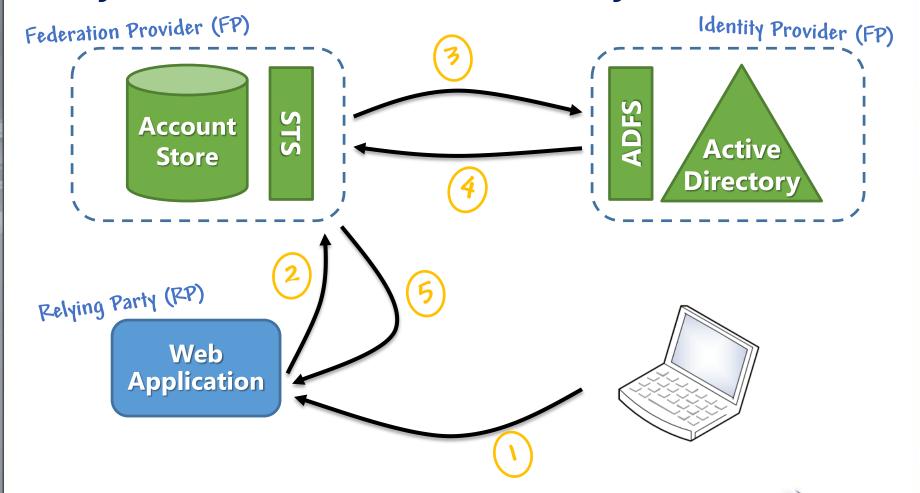


#### corporate IT wants to know...

- What type of identity management solution is provided?
- Is Single Sign-On (SSO) provided, if so what types of SSO options are available (SAML, WS-Trust, OAuth)?
- Can your app be integrated with an existing Identity Management system?
- What type of user store is available and can it be integrated with Active Directory?
- What type of user security, authentication and authorization options are available?



#### ...if you offer federated identity



#### powered by widely used standards

- Web Services Federation (WS-Federation)
  - Building on WS-\* suite to enable relying parties and security token service to negotiate security tokens
  - WS-Security, WS-Trust, WS-MetadataExchange, ...
- Security Assertion Markup Language (SAML) Tokens
  - XML format for security tokens which contain user information (claims) and other relevant security-related data (signatures, token issuer)
  - SAML 2.0 extends beyond tokens to provide a protocol (SAML-P) with functionality similar to WS-Federation
- Watch for Open ID Connect to simplify federation
  - Built on OAuth 2 with JSON/REST-based interfaces



#### need help explaining identity?

Identity 2.0

colinb.me/Identity20



DEMO

### FEDERATED IDENTITY



#### not all scenarios addressed by federation

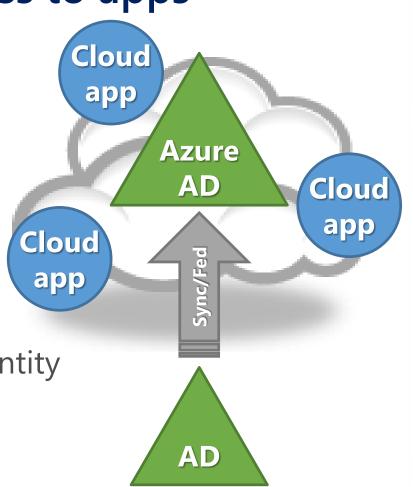
- user provisioning / de-provisioning
- ability to view "all users" in my organization
- delegated administration

While enterprises working to consolidate identity management on premise, cloud apps are fragmenting identity... again



#### extending directory access to apps

- Enables federated identity and extends access to rich directory information
- Apps can read and/or write to the directory via role-based access controls
- Integrates cloud-based app identity without exposing on premise infrastructure



#### from a business perspective

- Enterprises extend existing AD to support cloud apps
  - Manage users, groups in AD, changes synchronized to Azure AD
  - On-premises applications use AD
  - Cloud applications use Azure AD
- Smaller businesses use Azure AD as primary identity system
  - No on-premises applications or AD
  - Use Azure AD to manage users, groups
  - Cloud application use Azure AD



#### under the covers Azure AD provides

- Federation provider for cloud-based applications
  - Based on Windows Azure Access Control Services
- Directory Graph API for access to directory data
  - Think LDAP, but at internet scale with REST-based API
  - Provide applications with read-only or read/write capabilities
- Broad protocol support
  - WS-Federation, SAML-P, OAuth2, Open ID Connect (future)



#### enables developer opportunities

- Connect with customers who have Azure AD
  - Single sign on integration instead of separate username/password
  - Query directory graph for user information, provisioning
- Use Azure AD as primary app identity system
  - Use Azure AD as local account store
  - Connect with customers using popular web identities
  - Connect with customers who have Azure AD



DEMO

### **DIRECTORY ACCESS**



## protocols used by Azure AD

Protocol	Purpose	Details
REST/HTTP	CRUD operations on directory objects, relationships	OData 3.0 compatible OAuth 2.0 authentication
OAuth 2.0	Service authentication Delegated access	JWT Token Format
Open ID Connect <sup>†</sup>	Web application authentication Rich client authentication	JWT Token Format
SAML 2.0	Web application authentication	SAML 2.0 Token Format
WS-Federation 1.3	Web application authentication	JWT SAML 1.1, SAML 2.0 Token Formats

<sup>†</sup>Currently under investigation for future release



#### resources

- Understanding WIF 4.5
  - colinb.me/UnderstandWIF45
- Windows Azure Active Directory
  - colinb.me/AzureAD
- Identity Server
  - thinktecture.github.io

- Vittorio Bertocci
  - cloudidentity.com
- Dominick Baier
  - leastprivilege.com
- Open ID Connect
  - openid.net/connect

