

# BRENDAN REGELBRUGGE

IT PROFESSIONAL

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 <https://xxvjxl-5173.csb.app/>

## OBJECTIVE

Seeking an IT position to utilize my experience in both customer service and computer information systems to contribute to company success and further develop my skills in IT.

## SKILLS & CERTIFICATIONS

- CompTIA A+
- CompTIA Network+
- CompTIA Security+
- Cisco Certified Networking Associate (CCNA)
- CompTIA Server+ (Expected 10/07/24)
- 5+ Years in Customer Service
- 2+ Years in IT

## PROFESSIONAL EXPERIENCE

### HELP DESK TECHNICIAN

Bortz Technology Group

2023 - Present

- Deliver on-call hardware, software and network related support
- Repair, replace and assemble hardware - laptops, PCs, servers, etc.
- Configure and deploy a wide variety of IT systems and infrastructures for clients

### IT PROJECT MANAGER

Love 4 Dogs LLC

2022 - Present

- Deploy and maintain IT systems on premise: Active Directory, Network Infrastructure, Security Systems, Critical Software, etc.
- Oversee implementation of new information technology projects
- Provide top-notch customer service in-person, on the phone, through email, etc.

### GENERAL MANAGER

Love 4 Dogs LLC

2020 - 2022

- Manage a team of 12 employees with a goal of increasing profitability without compromising core company values

## EDUCATION

### COLLEGE

Oakland Community College  
Associate of Applied Science in  
Computer Information Systems  
(Cybersecurity Focus)

2023 - Present

### OTHER

Oakland Schools Technical Campus  
Computer Programming

2018-2020

Michigan State Python Coding Camp

Jun. 2019 - Jul. 2019

Professor Messer's CompTIA A+

Jun. 2023 - Jul 2023

David Bombal's complete Cisco  
CCNA Course

November 2023 - Present

## INTERESTS

- Brazilian Jiu Jitsu
- CTFs
- Dog training
- Soccer
- Home labbing
- Music production