POS Machine Software Design Specification

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1. System Description

The POS system was intended to make the retail business easier by integrating main components: inventory control, sales, and employee management. Everything starts with the POS machines, which act as the prime touch point for customers and employees. These machines connect to subsystems like account authentication for employee access, checkout systems that handle customer purchases, and return systems that update inventory when items are returned. The payment service follows a policy of "secure transaction", offering the possibility to update stock levels immediately in real-time so that everything can balance out.

It makes up a big part of the system with the ability for in-store and online sales to align seamlessly because of data syncing. In addition, it provides comprehensive sales, inventory, and customer activity reporting to help managers make more informed decisions. User management functionality in the POS bolsters efficiency reduces errors, and smooths the running of the business by managing the employee's roles and permissions.

2. Software Architecture Diagram

POS System Software Architecture Diagram
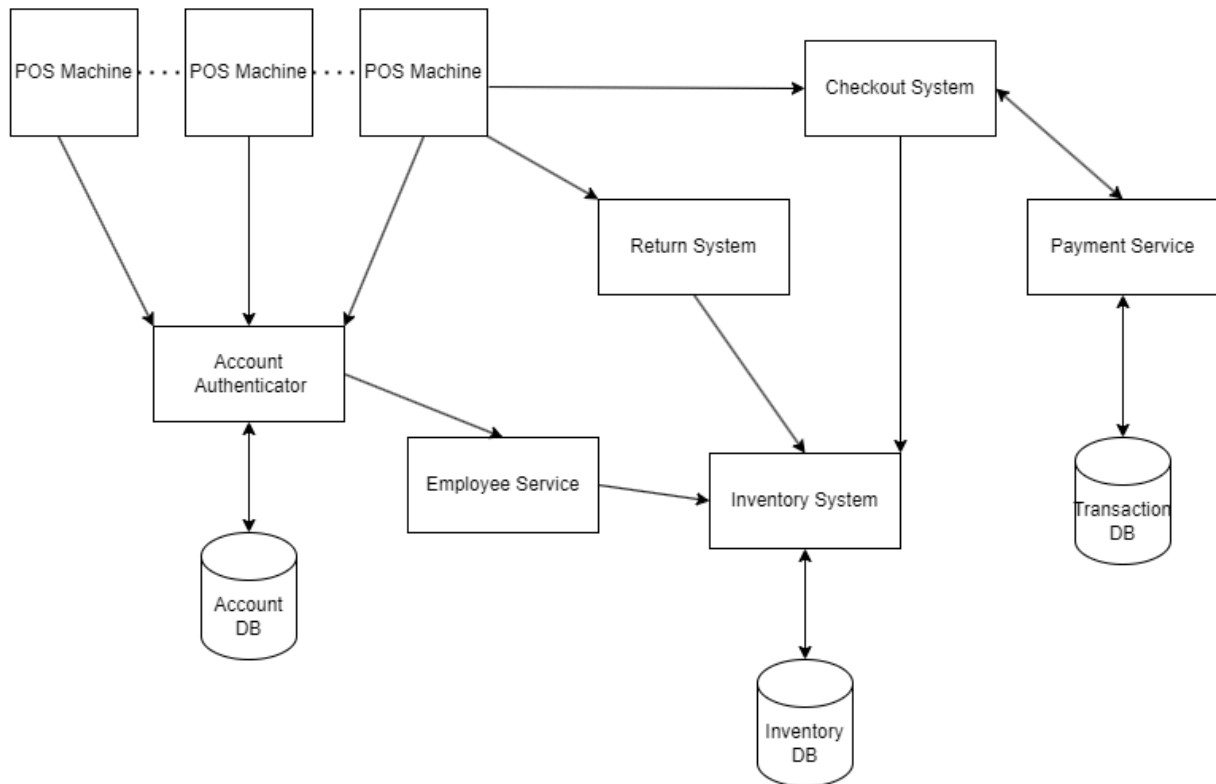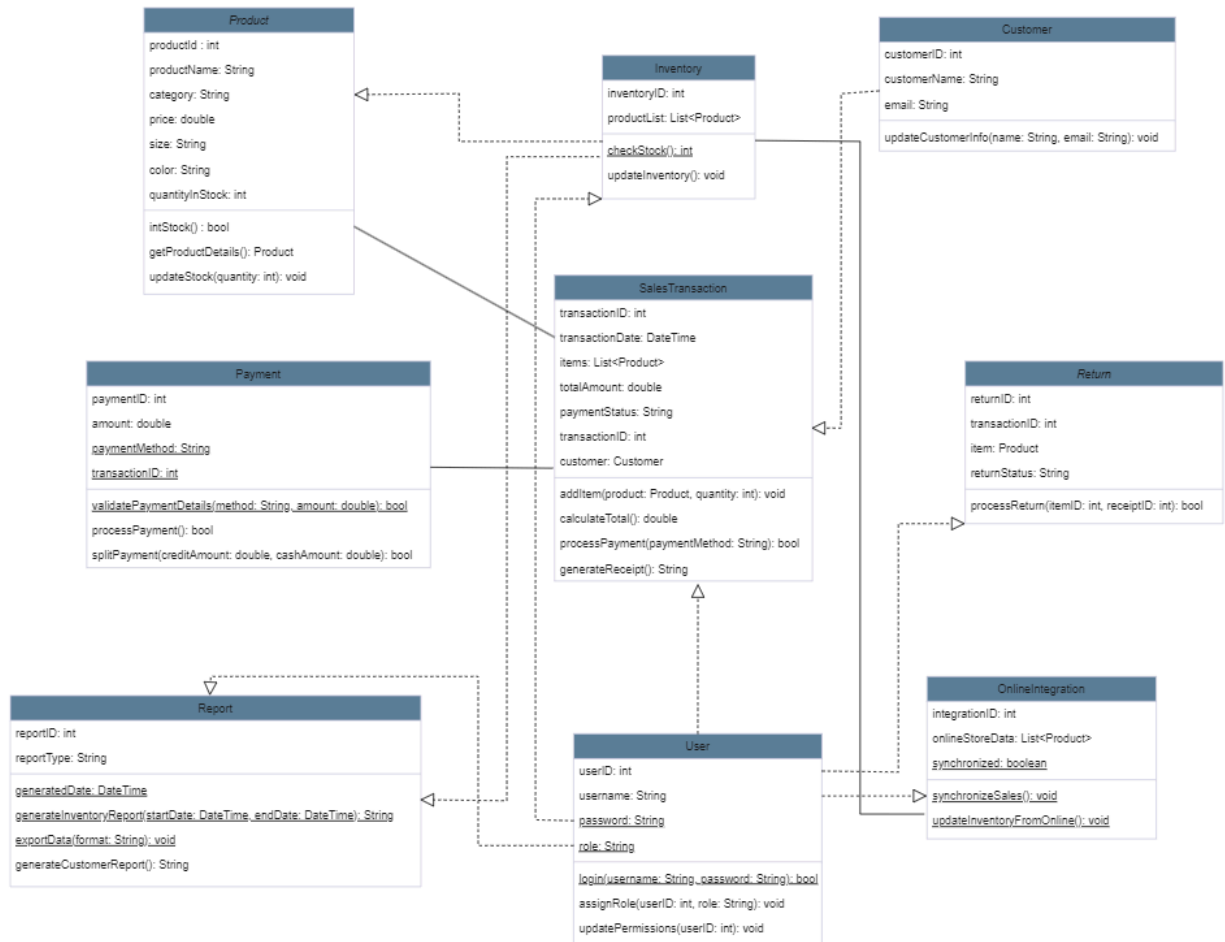

2.1 Diagram Description

The POS System Software Architecture Diagram starts with the POS machines. There are multiple of them to show how they can be used simultaneously with no consequences or drawbacks. Then the POS machine can either go to the account authenticator, the return system, or the checkout system. The account authenticator is used for employees to be able to log in to their accounts and access certain services. This then can go back and forth between the account database, which stores all the data of the employees such as their unique ID, their password, and any other information.

The account authenticator can also go to the employee service, which is where employees can do things such as process returns, update sales, process sales, and

manage the inventory. From the employee service, they can modify and view inventory status in the inventory system, which also has a database connected to it where data can be sent back and forth from. Going back to the POS machine and the return system, the return system is a dependency of the POS machine. The inventory system then relies on the return system as well because when an item is returned, the inventory system needs to be updated for that item.

Finally going back to the POS machine again and the checkout system, the checkout system also depends on the POS machine. Then from the checkout system, it has a mutual relationship with the payment service, where data can be sent back and forth. The payment service also can send data back and forth from the transaction database. This is to ensure that the payment was successful so that it can go back to the checkout system and the customer can get their item, and the company can not get scammed. The checkout system also goes to the inventory system to update the inventory after a customer checks out with their items.

3. UML Class Diagram

Product

productId : int
productName: String
category: String
price: double
size: String
color: String
quantityInStock: int

intStock() : bool
getProductDetails(): Product
updateStock(quantity: int): void

Inventory

inventoryID: int
productList: List<Product>

checkStock(): int
updateInventory(): void

Customer

customerID: int
customerName: String
email: String

updateCustomerInfo(name: String, email: String): void

SalesTransaction

transactionID: int
transactionDate: DateTime
items: List<Product>
totalAmount: double
paymentStatus: String
transactionID: int
customer: Customer

addItem(product: Product, quantity: int): void
calculateTotal(): double
processPayment(paymentMethod: String): bool
generateReceipt(): String

Payment

paymentID: int
amount: double
paymentMethod: String
transactionID: int

validatePaymentDetails(method: String, amount: double): bool
processPayment(): bool
splitPayment(creditAmount: double, cashAmount: double): bool

Return

returnID: int
transactionID: int
item: Product
returnStatus: String

processReturn(itemID: int, receiptID: int): bool

Report

reportID: int
reportType: String

generatedDate: DateTime
generateInventoryReport(startDate: DateTime, endDate: DateTime): String
exportData(format: String): void
generateCustomerReport(): String

User

userID: int
username: String
password: String
role: String

login(username: String, password: String): bool
assignRole(userID: int, role: String): void
updatePermissions(userID: int): void

OnlineIntegration

integrationID: int
onlineStoreData: List<Product>
synchronized: boolean

synchronizeSales(): void
updateInventoryFromOnline(): void

3.1 Product

- **Class Description:**
  - The product class holds all of the information that is necessary to know about a product.
- **Attribute Descriptions:**
  - productId: the unique ID of the product
  - productName: the name of the product

- ○ category: the category of the product
- ○ price: the price of the product
- ○ size: the dimension of the product, so the employees know where they can store the product
- ○ color: the color of the product
- ○ quantityInStock: the amount of product in stock that
- **Operation Descriptions:**
  - ○ inStock(): returns true or false if the item is in stock
  - ○ getProductDetails: returns the attributes of the product (i.e. productId, productName)
  - ○ updateStock(int): updates the number of items in stock for a specific product

3.2 Inventory

- **Class Description:**
  - ○ The inventory class holds the attributes of all the items in inventory, which includes all the items not on the sales floor and the items that are on the sales floor. This is also accessible for users who are shopping online.
- **Attribute Description:**
  - ○ inventoryID: holds the unique ID of an inventory item
  - ○ productList: a list of all the products
- **Operation Descriptions:**
  - ○ checkStock(): returns the number of items in stock for a specific product
  - ○ updateInventory(): updates the number of items in stock for a product

3.3 Customer

- **Class Description:**
  - ○ This class holds the information about the customer, and allows the customer to update their information too.

- **Attribute Description:**
    - customerID: the unique ID of each customer
    - customerName: the name of the customer, including first and last name
    - email: the email of the customer
- **Operation Description:**
    - updateCustomerInfo(name: String, email: String): update the customer's name and email

3.4 Payment

- **Class Description**:
    - The payment class will implement the type of payment for an item in the store.
- **Attributes Description:**
    - paymentID: The unique ID for the payment.
    - Amount: The total amount of the payment
    - paymentMethod: The different types of payments a customer can make (examples: Credit Card, Debit Card, Cash)
    - transactionID: This one references the Sales Transaction ID.
- **Operations:**
    - validatePaymentDetails(method: string, amount: double): Function that validates the information to process the payment
    - processPayment(): Function that returns if the validation was successful or not.

3.5 Sales Transaction

- **Class Description**:
    - This class will implement the process for the transaction of a sale, validating the information from the product, connection with processing the payment, and generating the receipt.
- **Attributes Description:**

- ○ transactionID: The unique ID for a single transaction.
- ○ transactionDate: It records the date the transaction was made
- ○ items: It records a list of the items on the transaction
- ○ totalAmount: The total of the sale.
- ○ paymentStatus: Indicates the status of the payment.
- ○ customer: the information of the customer
- ● **Operations:**
  - ○ addItem(Product, quantity): Function that adds each item to a list.
  - ○ calculateTotal(): Function that calculates the total of the sale
  - ○ processPayment(method): Function that processes the payment based on the method chosen.
  - ○ generateReceipt(): After the transaction is successful, this function will generate a receipt, the customer can choose between paper, email, or phone number.

3.6 Return

- ● **Class Description**:
  - ○ This class will implement the process for returning an item to the store.
- ● **Attributes Description:**
  - ○ returnID: The unique ID for a return transaction.
  - ○ transactionID: The unique ID for a transaction.
  - ○ item: it records which item is to be returned
  - ○ totalAmount: The total of the sale.
  - ○ returnStatus: Indicates the status of the payment.
  - ○ customer: the information of the customer
- ● **Operations:**
  - ○ processReturn(): Function that validates the ID of the item to be returned with the ID of the receipt to process the return.

3.7 Report Class

- **Description:**
  - Report class reports about which items are currently in the inventory of the store.
- **Attributes:**
  - reportID: holds the ID for the report
  - reportType: holds the type of file for the report
- **Operations:**
  - generatedDate(): Function that generates the date of the report
  - generateInventoryReport() : Function to generate the inventory report
  - exportData(): This function exports the data.
  - generateCustomerReport():Function that generates customer's report

3.8 User Class

- **Description:**
  - User class is a class meant to hold all the information about the different employees working at the store.
- **Attributes:**
  - userID: unique ID for the users
  - username: holds the username of the user
  - password: holds the password of the user
  - role: type of role at the store(cashier, manager, etc)
- **Operations:**
  - login(username: string, password: string): Function to log in the system using the username and password.
  - assignRole(userID: int, role: string): Function that assigns the role to the user.
  - updatePermissions(userID: int): Function that can update the permissions for the users.

3.9 Online Integration

- **Description:**
  - Online integration class is meant to show all the products that are displayed online, and keep up with all inventory reports online.
- **Attributes:**
  - integrationID: unique ID for the integration
  - onlineStoreData: holds the list of the products available online.
  - synchronized: checks if the information from the store and online are synchronized
- **Operations:**
  - synchronizeSales(): Function that combines the sales from store and online to give a single amount of sales.
  - updateInventoryFromOnline(): Function that checks the inventory online, and verifies we have the items in stock.

4 Other Information

4.1 Partitioning of Tasks

- Weeks 1-4: Brendan
  - Implementing the account authenticator and link it to the account database to store all the information
    - Also work on the development of the employee system so that employees have role-based access to certain services
- Weeks 5-10: Benjamin
  - Implement the return and checkout systems and focus mainly on accuracy over efficiency
    - These are the main systems that the customer uses, so the team can take more time on them
- Weeks 11-14: Melanie
  - Work on the implementation of the payment service and link it to the transaction database and back to the checkout system
    - Need to ensure some kind of encryption on the data in the transaction database

- Weeks 15-18: Brendan
  - Work on the inventory system and the inventory database
    - Should be able to link to other stores and the main distribution center