TEO HAO YI BRENDAN

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https://tinyurl.com/brendan-teo-portfolio https://tinyurl.com/brendan-teo-linkedin

SUMMARY

All-rounded undergraduate student with a passion for Product Management, SDLC, and Product Design with an emphasis on User Experience. Strong proven track record of innovating simple yet powerful and useful products/processes to improve user experience and workflow.

WORK EXPERIENCE

Data Automation and Dashboard Intern, Workforce Singapore

Apr 2025 - Present

- Attached to the Business and Service Excellence team to carry out <u>data automation</u> of different pipelines using <u>Open Government Products</u> such as Plumber.
- Leveraged data visualisation software such as <u>Tableau</u> for exploratory data analysis to <u>improve internal KPI hitrates</u> and client satisfaction.

Product Management Intern, Fraxtor

Sep 2024 - Oct 2024

- Collaborated with Product Managers to facilitate <u>User Acceptance Testing (UAT)</u>, proactively addressing and resolving backend and frontend issues in a timely manner.
- Contributed to the instruction of the new platform to sister companies, supporting informed product management decisions.

Junior Account Manager, Grab SG

Feb 2023 - July 2023

- Manage smaller-sized accounts that have onboarded with Grab. Provide timely business
 reviews as and when required, while also processing pulled data and analysing data sets to
 provide relevant and tailored solutions.
- Assisted account managers in Grab, through pulling data and providing auxiliary information when requested.

EDUCATION

Bachelor of Computing in Information Systems

Aug 2023 - Present

National University of Singapore

- Specialization in Digital Product and Platform Management
- NUS Merit Scholar

PCME Science Stream (4H2)

Aug 2015 - Aug 2019

Victoria Junior College

- AAAA/AA (90RP)
- Taekwondo, Tennis, OVIA'19

ADDITIONAL INFORMATION

- Technical Skills: React, SQL, Javascript, Python, HTML, CSS, Airflow, MS Suite
- Languages: English, Chinese, Basic Japanese, Thai and Malay
- Awards/Activities: VAC Award for Academic Excellence, ABPC'24 Winner, CatalystX'24
 Finalist
- **Projects:** Two Fish Library, Healthiciency, ABPC, Toolbox+ (Refer to portfolio for more information)