

# ZARA MARKETING PLAN

Prepared by:

**MICHAEL HAKIM**

Freelance Marketer & Data analyst



[LINKEDIN.COM/IN/MICHAEL-HAKIM-MBA-20312A223/](https://www.linkedin.com/in/michael-hakim-mba-20312a223/)



# AGENDA

- 1- EXECUTIVE SUMMARY
- 2- SWOT ANALYSIS
- 3- COMPETITORS ANALYSIS
- 4- TARGET MARKET
- 5- TARGET AUDIENCE
- 6- MARKETING STRATEGY
- 7- MARKETING MIX
- 8- KPIS





# 1- EXECUTIVE SUMMARY:

## SALES INCREASE BY:-

- ☒ INCREASING AWARENESS
- ☒ OPEN NEW MARKET
- ☒ OPEN NEW SEGMENT

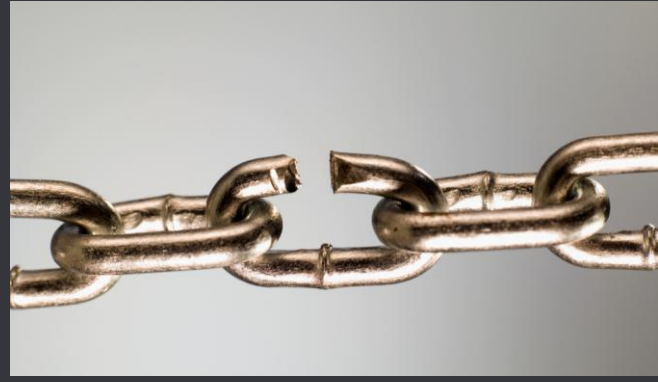


## 2- SWOT ANALYSIS:



### STRENGTH

- Jacket.....104 SKUs
- Men.....160 SKUs



### WEAKNESS

- Sweaters..... 41 SKUs
- T-shirt ..... 30 SKUs
- Shoes.....29 SKUs
- Jeans.....7 SKU
- Ladies.....34 SKUs



### OPPORTUNITY

- New SKUs ( sweaters , t-shirt , shoes , jeans )
- New SKUs for ladies & children



### THREATS

- Shifting Consumer Behavior and Demands
- Supply Chain Vulnerabilities
- Intense Competition and Market Dynamics



# 3- COMPETITORS ANALYSIS:



Features	Zara	H&M	Gap	Uniqlo	Mango
Business model	<ul style="list-style-type: none"><li>- Ultra-fast fashion</li><li>- Vertical integration</li></ul>	<ul style="list-style-type: none"><li>- Fast fashion</li><li>- Outsourced production</li></ul>	<ul style="list-style-type: none"><li>- Multi-channel retail</li><li>- Physical / online</li></ul>	<ul style="list-style-type: none"><li>- Life wear</li><li>- Vertical integration</li></ul>	<ul style="list-style-type: none"><li>- Fast fashion</li><li>- Outsourced production</li></ul>
Product focus	<ul style="list-style-type: none"><li>- High-end fashion trends</li></ul>	<ul style="list-style-type: none"><li>- Trendy affordable</li></ul>	<ul style="list-style-type: none"><li>- Classic &amp; casual</li></ul>	<ul style="list-style-type: none"><li>- Minimalist function</li></ul>	<ul style="list-style-type: none"><li>- Fashion forward</li><li>- Urban woman</li></ul>
Speed to market	<ul style="list-style-type: none"><li>- Very fast</li></ul>	<ul style="list-style-type: none"><li>- Fast</li></ul>	<ul style="list-style-type: none"><li>- Moderate to slow</li></ul>	<ul style="list-style-type: none"><li>- Moderate</li></ul>	<ul style="list-style-type: none"><li>- Quick</li></ul>
Price range	<ul style="list-style-type: none"><li>- Mid range</li></ul>	<ul style="list-style-type: none"><li>- Affordable</li></ul>	<ul style="list-style-type: none"><li>- Affordable to mid range</li></ul>	<ul style="list-style-type: none"><li>- Affordable to mid range</li></ul>	<ul style="list-style-type: none"><li>- Reasonable</li></ul>

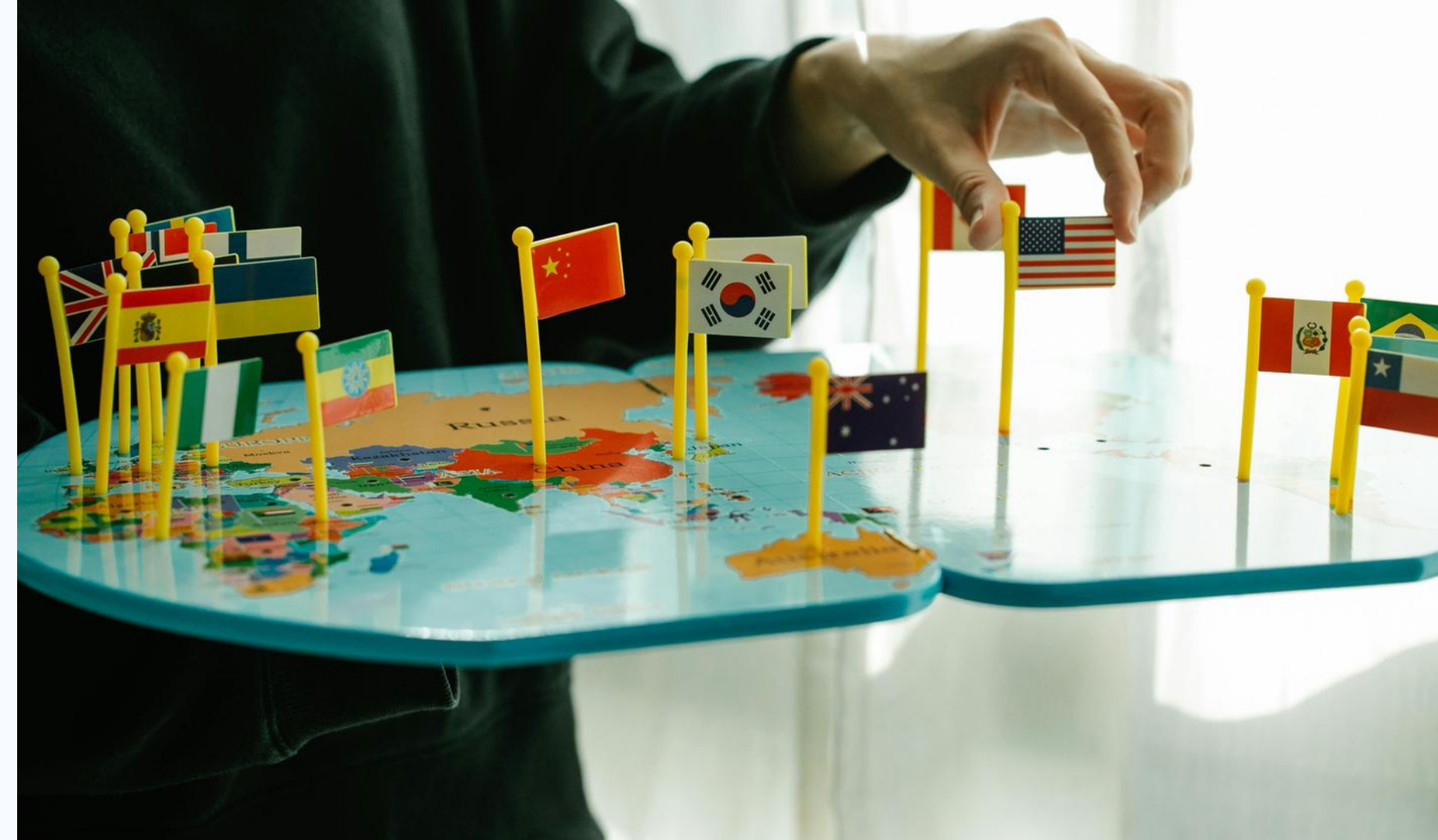
# 3- COMPETITORS ANALYSIS:



Features	Zara	H&M	Gap	Uniqlo	Mango
Competitive Advantage	<ul style="list-style-type: none"><li>- Speed to market</li><li>- Vertical integration</li></ul>	<ul style="list-style-type: none"><li>- Affordability</li><li>- Wide product range</li></ul>	<ul style="list-style-type: none"><li>- Strong brand</li><li>- Diverse sub-brands</li></ul>	<ul style="list-style-type: none"><li>- Heattech / Airism</li><li>- Vertical integration</li></ul>	<ul style="list-style-type: none"><li>- Global franchising</li><li>- Focus on sustainability</li></ul>
Target audience	<ul style="list-style-type: none"><li>- Seeking latest styles</li></ul>	<ul style="list-style-type: none"><li>- Broad trendy shoppers</li></ul>	<ul style="list-style-type: none"><li>- Families &amp; professionals</li></ul>	<ul style="list-style-type: none"><li>- Seeking functional versatile basics</li></ul>	<ul style="list-style-type: none"><li>- Affluent &amp; middle-class female</li></ul>
Geographic presence	<ul style="list-style-type: none"><li>- 7,400 stores</li></ul>	<ul style="list-style-type: none"><li>- 4,500 stores</li></ul>	<ul style="list-style-type: none"><li>- 3,700 stores</li></ul>	<ul style="list-style-type: none"><li>- 2,495 stores</li></ul>	<ul style="list-style-type: none"><li>- 2,800 stores</li></ul>

## 4- TARGET MARKET:

- ✓ **US**
- ✓ **Asia - especially China**
- ✓ **European countries - like Spain and Germany**





## 5- TARGET AUDIENCE:

- ✓ Ladies - Men - Child
- ✓ 18-40 years old
- ✓ Middle-to-upper income
- ✓ Fashion forward & socially aware





## 6- MARKETING STRATEGY:

- ✓ Fast fashion
- ✓ Limited product availability
- ✓ Strategic store locations and design
- ✓ Strong word-of-mouth



# 7- MARKETING MIX:

## A. PRODUCT

- ✓ Trendy and diverse
- ✓ Rapid turnover
- ✓ Limited quantities
- ✓ Vertical Integration





# 7- MARKETING MIX:

## B. PRICE

- ✓ Affordable luxury
- ✓ Market-oriented and dynamic pricing
- ✓ Minimal discounts
- ✓ Psychological pricing



# 7- MARKETING MIX:

## C. PLACE

- ✓ Prime locations
- ✓ Aesthetically pleasing stores
- ✓ Omni-channel approach
- ✓ Global reach





# 7- MARKETING MIX:

## D. PROMOTION

- ✓ Minimal traditional advertising
- ✓ Word-of-mouth marketing
- ✓ In-store visual merchandising
- ✓ Social media engagement
- ✓ Public relations and influencer marketing
- ✓ Direct marketing



## 8- KPIS:

- ☑ Financial performance KPIs
- ☑ Operational & supply chain KPIs (crucial for fast fashion)
- ☑ Customer & brand KPIs





# THANK YOU



[LINKEDIN.COM/IN/MICHAEL-HAKIM-MBA-20312A223/](https://www.linkedin.com/in/michael-hakim-mba-20312a223/)

