# **Brian Sangura**

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#### **Data Analyst**

As a fourth-year MBCHB student at the University of Nairobi and a passionate freelancer, I am dedicated to mastering the art of medicine while exploring the intersections of healthcare and technology. With a keen interest in writing and technology, I strive to bridge the gap between medicine and innovation. Outside of my studies, I enjoy challenging my mind with chess, staying fit through workouts and running, and exploring new opportunities in the freelance world.

#### **WORK EXPERIENCE**

# Fiverr • Remote • 10/2019 - Present Data Analyst

#### Freelancer

- I have been transcribing audios and doing copywriting for clients all over the world for the past
- I have worked with big companies and managed to deliver work that impressed them because it was above expectations.

# Equity Bank • 01/2020 - 04/2020 Cashier

- As a cashier at Equity Bank in Iten, Kenya, I was responsible for providing excellent customer service while efficiently handling cash transactions. I ensured accuracy in processing deposits, withdrawals, and other banking transactions, while adhering to the bank's policies and procedures. Additionally.
- I maintained a high level of professionalism and confidentiality in handling customer information and inquiries, contributing to the overall success of the branch.
- Worked closely with shift manager to solve problems and handle customer concerns.
- Learned duties for various positions and provided backup at key times.
- Exceeded productivity goals through consistent attention to detail and organization during busy shifts.
- Addressed customer needs and made product recommendations to increase sales.
- Resolved customer complaints professionally, leading to improved customer relations and loyalty.
- Enhanced customer satisfaction by providing efficient and accurate cash transactions.

#### **EDUCATION**

### Bachelor's degree in Medicine

University of Nairobi • 01/2020 - 12/2027

### **High school education**

Maseno School • 01/2016 - 12/2019

# Kenya Certificate Of Secondary Education

Maseno School • 01/2019

### **Primary School**

St Brigid's Academy • 01/2005 - 12/2015

### Kenya Certificate Of Primary Education

St Brigid's • 01/2015

### **Data Analytics**

ALX

Skills: Microsoft Power BI · Data Analysis

# Bachelor Of Medicine And Bachelor Of Surgery Mbchb

University Of Nairobi

#### **CERTIFICATIONS**

Data Analytics Training At Alx Nairobi • 07/2023 - 07/2023

#### **VOLUNTEERING & LEADERSHIP**

# **Kitale County Hospital •** 07/2022 - 10/2022

Student Volunteer

Did my electives at Kitale county hospital, acquired clinical skills that improved my life as a student doctor.

#### **SKILLS**

Account Analysis, Analytical Skill, Attention to Detail, Business Management, Communication, Consistent, Content Writing, Copywriting, Cost Reduction, Customer Database, Customer Needs, Customer Relationship Management, Customer Satisfaction, Data Analysis, Financial Transaction, Healthcare, Loyalty, Medical Procedures, Medical Transcription, Microsoft Power Bl, Multitasking, Operational Efficiency, Productivity, Professionalism, Project Management, Proven Track Record, SQL, Statistical Data Analysis, Strategy Development, Transcription, Work Ethic, Work Independently