

EDUCATION**The University of Texas at Austin**Master of Science
Information Studies

Specialization: User Experience, Information Architecture

Austin, TX
Dec 2018**The Ohio State University**Master of Arts
Arabic Language and LiteratureColumbus, OH
June 2013**The Ohio State University**Bachelor of Arts
Comparative Studies and Arabic LanguageColumbus, OH
June 2009**SKILLS****UX Research**Usability Testing
Competitive Evaluation
Card Sorting
Eye-Tracking**UX Design**Sketch 3
Affinity
Axure RP
HTML5
CSS3**Languages**Arabic
Spanish**PROJECTS****Water to Thrive
Website Redesign**Austin, TX
Ongoing**UX Research and Design**Researching and analyzing current
information architecture of the
website.Meeting with the client to discuss
their needs and desire for the future
of their organization and website.**Russian School of Austin
Website Design**Austin, TX
Ongoing**UX Research and Design**Meeting with the client to assess
the community's needs to transition
the online presence from a
Facebook group to a parent- and
student-centered website.
Developing an information
architecture and site map for ease
of use and access to information.**San Antonio Education
Partnership cafécollege
Website Redesign**Austin, TX
July 2016**UX Research and Design**Developed and conducted usability
tests as part of a competitive
analysis of similar websites on both
desktop and mobile.
Designed a Wordpress site and
trained employees on its
maintenance.**EXPERIENCE****University of Texas at Austin School of
Information**Austin, TX
Jan 2017 - Present**IT Lab Teaching Assistant**Conducting eye-tracking research and UX analysis.
Developing and conducting courses that address
students' interests and needs.**San Antonio Education Partnership
College Access and Success Advisor**San Antonio, TX
May 2015 - Dec 2016Researched and redesigned the partnership
website to be human-centered and mobile.
Designed and taught career and college
workshops for community members.
Assisted clients with web-based college and
financial aid applications.**English Language Services****Instructor of English as a Foreign
Language**San Antonio, TX
Aug 2013 - May 2015Actively engaged students in language learning by
running a dynamic and student-centered
classroom.
Assessed students' English language proficiency.**The Ohio State University****Arabic Language Teaching Associate**Columbus, OH
Sept 2011 - June 2013Developed curricula and lesson plans with fellow
instructors.
Produced and organized classroom materials and
resources.
Mentored students in language skills and cultural
competence.