

Education

The University of Texas at Austin	Austin, TX
Master of Science, Information Studies	December 2018
User Experience and Information Architecture	
The Ohio State University	Columbus, OH
Master of Arts	June 2013
Arabic Language and Literature	
Bachelor of Arts	June 2013
Comparative Studies, Arabic Language and Literature	

Selected Projects

News Fact Checker	Austin, TX
UX Researcher and Designer	August 2017
<ul style="list-style-type: none">Researched crowdsourcing and quantitative research design to develop the interface for a News Fact Checker API.Determined best practices for user-generated data collection.	

Arabic Search Results Evaluation	Austin, TX
UX Researcher and Designer	August 2017
<ul style="list-style-type: none">Created guidelines of UX design for an Arabic-speaking userbase.Sourced authentic Arabic-language search queries through the modification of a Google Trends JavaScript API.	

Experience

The University of Texas at Austin	Austin, TX
Web Designer and Developer	September 2017 - Present
<ul style="list-style-type: none">Researching, designing, and developing the next iteration of the School of Information's website.Recruiting, managing, mentoring, and leading student research and design teams.Crafting and implementing research plans.	
Content Analysis Research Assistant	June 2017 - Present
<ul style="list-style-type: none">Analyzing content and logging quantitative data according to a given coding scheme.Making commits and pull requests to the project's GitHub repository to save and share data.	
IT Lab Teaching Assistant	January 2017 - September 2017
<ul style="list-style-type: none">Trained and supported students and faculty in the use of software and hardware lab resources.Developed and produced course and video content for undergraduate courses.	
San Antonio Education Partnership	San Antonio, TX
College Advisor	May 2015 - December 2016
<ul style="list-style-type: none">Researched and redesigned the membership website to be human-centered and responsive.Designed and taught courses and workshops for students, parents, and community members.Assisted clients with web-based college and financial aid applications.	

English Language Services	San Antonio, TX
English Instructor	August 2013 - May 2015
<ul style="list-style-type: none">Conducted a dynamic and student-centered English-as-a-second-language classroom.Assessed students' English language proficiency.Served as a cultural liaison and mentor for students regarding American culture and norms.	

The Ohio State University	Columbus, OH
Arabic Teaching Associate	August 2013 - May 2015
<ul style="list-style-type: none">Developed curricula and lesson plans with fellow instructors.Produced and organized classroom materials and resources.Mentored students in language skills and cultural competence.	

UXPA UT Austin Student Chapter	Austin, TX
Founding Board Member	August 2017
<ul style="list-style-type: none">Coordinated and founded the second UXPA student chapter of its kind to serve as a gateway to the professional community for UX students.Designing and developing the chapter's website and serving as communication lead between members and UXPA International.	

UXPA International Conference	Toronto, ON
Student Design Competition Team Member	June 2017
<ul style="list-style-type: none">Researched and designed a virtual assistant home manager application.Created an interactive prototype to demonstrate the application functionality and user flows.Won second place as a representative of the University of Texas Student Team.	

Augmented Reality Navigation App	Austin, TX
Videographer and Editor	May 2017
<ul style="list-style-type: none">Filmed and edited a demonstration of a user journey for potential investors.Experimented and problem-solved to depict augmented reality on a cellphone screen while walking with a chest-mounted camera and phone green screen.	

Tools

Sketch 3
InVision
Adobe XD
Microsoft Office
HTML5
CSS3
Hugo
GitHub
Camtasia Studio

Skills

Card Sorting
Competitive Evaluation
Contextual Inquiry
Information Architecture
Surveys
Usability Testing
User Interviews
Arabic
Spanish