

Education

The University of Texas at Austin Austin, TX
Master of Science, Information Studies December 2018
User Experience and Information Architecture

The Ohio State University Columbus, OH
Master of Arts June 2013
Arabic Language and Literature
Bachelor of Arts June 2013
Comparative Studies, Arabic Language and Literature

Experience

The University of Texas at Austin Austin, TX
Web Designer and Developer September 2017 - Present

- Researching, designing, and developing the next iteration of the School of Information's website.
- Maintaining and updating site design and content.
- Providing end-user support to faculty, staff, and students.

Content Analysis Research Assistant June 2017 - Present

- Analyzing content and logging quantitative data according to a given coding scheme.
- Making commits and pull requests to the project's GitHub repository to save and share data.

IT Lab Teaching Assistant January 2017 - September 2017

- Trained and supported students and faculty in the use of software and hardware lab resources.
- Developed and produced course and video content for undergraduate courses.

San Antonio Education Partnership San Antonio, TX
College Advisor May 2015 - December 2016

- Researched and redesigned the membership website to be human-centered and responsive.
- Designed and taught courses and workshops for students, parents, and community members.
- Assisted clients with web-based college and financial aid applications.

English Language Services San Antonio, TX
English Instructor August 2013 - May 2015

- Conducted a dynamic and student-centered English-as-a-second-language classroom.
- Assessed students' English language proficiency.
- Served as a cultural liaison and mentor for students regarding American culture and norms.

The Ohio State University Columbus, OH
Arabic Teaching Associate August 2013 - May 2015

- Developed curricula and lesson plans with fellow instructors.
- Produced and organized classroom materials and resources.
- Mentored students in language skills and cultural competence.

Selected Projects

News Fact Checker Austin, TX
UX Researcher and Designer August 2017

- Researched crowdsourcing and quantitative research design to develop the interface for a News Fact Checker API.
- Determined best practices for user-generated data collection.

Arabic Search Results Evaluation Austin, TX
UX Researcher and Designer August 2017

- Created guidelines of UX design for an Arabic-speaking userbase.
- Sourced authentic Arabic-language search queries through the modification of a Google Trends JavaScript API.

UXPA UT Austin Student Chapter Austin, TX
Founding Board Member August 2017

- Coordinated and founded the second UXPA student chapter of its kind to serve as a gateway to the professional community for UX students.
- Designing and developing the chapter's website and serving as communication lead between members and UXPA International.

UXPA International Conference Toronto, ON
Student Design Competition Team Member June 2017

- Researched and designed a virtual assistant home manager application.
- Created an interactive prototype to demonstrate the application functionality and user flows.
- Won second place as a representative of the University of Texas Student Team.

Augmented Reality Navigation App Austin, TX
Videographer and Editor May 2017

- Filmed and edited a demonstration of a user journey for potential investors.
- Experimented and problem-solved to depict augmented reality on a cellphone screen while walking with a chest-mounted camera and phone green screen.

Tools

Sketch 3
InVision
Adobe XD
Affinity
HTML5
CSS3
Hugo
GitHub
Camtasia Studio

Skills

Card Sorting
Competitive Evaluation
Contextual Inquiry
Information Architecture
Surveys
Usability Testing
User Interviews
Arabic
Spanish