

## Education

**The University of Texas at Austin** Austin, TX  
Master of Science, Information Studies December 2018  
User Experience and Information Architecture

**The Ohio State University** Columbus, OH  
Master of Arts June 2013  
Arabic Language and Literature  
Bachelor of Arts June 2013  
Comparative Studies, Arabic Language and Literature

## Experience

**The University of Texas at Austin** Austin, TX  
Web Designer and Developer September 2017 - Present

- Researching, designing, and developing the next iteration of the School of Information's website.
- Maintaining and updating site design and content.
- Providing end-user support to faculty, staff, and students.

Content Analysis Research Assistant June 2017 - Present

- Analyzing content and logging quantitative data according to a given coding scheme.
- Making commits and pull requests to the project's GitHub repository to save and share data.

IT Lab Teaching Assistant January 2017 - September 2017

- Trained and supported students and faculty in the use of software and hardware lab resources.
- Developed and produced course and video content for undergraduate courses.

**San Antonio Education Partnership** San Antonio, TX  
College Advisor May 2015 - December 2016

- Researched and redesigned the membership website to be human-centered and responsive.
- Designed and taught courses and workshops for students, parents, and community members.
- Assisted clients with web-based college and financial aid applications.

**English Language Services** San Antonio, TX  
English Instructor August 2013 - May 2015

- Conducted a dynamic and student-centered English-as-a-second-language classroom.
- Assessed students' English language proficiency.
- Served as a cultural liaison and mentor for students regarding American culture and norms.

**The Ohio State University** Columbus, OH  
Arabic Teaching Associate August 2013 - May 2015

- Developed curricula and lesson plans with fellow instructors.
- Produced and organized classroom materials and resources.
- Mentored students in language skills and cultural competence.

## Selected Projects

**News Fact Checker** Austin, TX  
UX Researcher and Designer August 2017

- Researched crowdsourcing and quantitative research design to develop the interface for a News Fact Checker API.
- Determined best practices for user-generated data collection.

**Arabic Search Results Evaluation** Austin, TX  
UX Researcher and Designer August 2017

- Created guidelines of UX design for an Arabic-speaking userbase.
- Sourced authentic Arabic-language search queries through the modification of a Google Trends JavaScript API.

**UXPA UT Austin Student Chapter** Austin, TX  
Founding Board Member August 2017

- Coordinated and founded the second UXPA student chapter of its kind to serve as a gateway to the professional community for UX students.
- Designing and developing the chapter's website and serving as communication lead between members and UXPA International.

**UXPA International Conference** Toronto, ON  
Student Design Competition Team Member June 2017

- Researched and designed a virtual assistant home manager application.
- Created an interactive prototype to demonstrate the application functionality and user flows.
- Won second place as a representative of the University of Texas Student Team.

**Augmented Reality Navigation App** Toronto, ON  
Videographer and Editor June 2017

- Filmed and edited a demonstration of a user journey for potential investors.
- Experimented and problem-solved to depict augmented reality on a cellphone screen while walking with a chest-mounted camera and phone green screen.

## Tools

Sketch 3  
InVision  
Adobe XD  
Affinity  
HTML5  
CSS3  
Hugo  
GitHub  
Camtasia Studio

## Skills

Card Sorting  
Competitive Evaluation  
Contextual Inquiry  
Information Architecture  
Surveys  
Usability Testing  
User Interviews  
Arabic  
Spanish