

## Education

### The University of Texas at Austin

Austin, TX

Master of Science, Information Studies December 2018  
User Experience and Information Architecture

### The Ohio State University

Columbus, OH

Master of Arts June 2013  
Arabic Language and Literature  
Bachelor of Arts June 2013  
Comparative Studies, Arabic Language and Literature

## Selected Projects

### News Fact Checker

UX Researcher and Designer

- Researched crowdsourcing and quantitative research design to develop the interface for a News Fact Checker API.
- Determined best practices for user-generated data collection.

### Arabic Search Results Evaluation

UX Researcher and Designer

- Created guidelines of UX design for an Arabic-speaking userbase.
- Sourced authentic Arabic-language search queries through the modification of a Google Trends JavaScript API.

### UXPA UT Austin Student Chapter

Founding Board Member

- Coordinated and founded the second UXPA student chapter of its kind to serve as a gateway to the professional community for UX students.
- Designing and developing the chapter's website and serving as communication lead between members and UXPA International.

### UXPA International Conference 2017

Student Design Competition Team Member

- Researched and designed a virtual assistant home manager application.
- Created an interactive prototype to demonstrate the application functionality and user flows.
- Won second place as a representative of the University of Texas Student Team.

### Augmented Reality Navigation App

Videographer and Editor

- Filmed and edited a demonstration of a user journey for potential investors.
- Experimented and problem-solved to depict augmented reality on a cellphone screen while walking with a chest-mounted camera and phone green screen.

## Experience

### The University of Texas at Austin

Austin, TX

Web Designer and Developer September 2017 - Present

- Research, design, and develop the next iteration of the School of Information's website.
- Recruit, manage, and mentor student research, design, and development teams.
- Leading UX research strategy and plans.
- Co-lead Accessibility Hackathon to implement W3C Web Content Accessibility Guidelines.

Content Analysis Research Assistant June 2017 - Present

- Analyze scientific journal articles to track software mentions and populate GitHub repository dataset as part of \$500k National Science Foundation grant.

IT Lab Teaching Assistant January 2017 - September 2017

- Trained and supported students and faculty in the use of software and hardware lab resources.
- Developed and produced course and video content for undergraduate courses.

### San Antonio Education Partnership

San Antonio, TX

College Advisor May 2015 - December 2016

- Researched and redesigned the membership website to be human-centered and responsive.
- Designed and taught courses and workshops for students, parents, and community members.
- Assisted clients with web-based college and financial aid applications.

### English Language Services

San Antonio, TX

English Instructor August 2013 - May 2015

- Conducted a dynamic and student-centered English-as-a-second-language classroom.
- Assessed students' English language proficiency.

### The Ohio State University

Columbus, OH

Arabic Teaching Associate September 2011 - June 2013

- Developed curricula and lesson plans with fellow instructors and produced and organized classroom materials and resources.
- Mentored students in language skills and cultural competence.

## Tools

Sketch 3  
InVision  
Adobe XD  
Microsoft Office  
HTML5  
CSS3  
Hugo  
GitHub  
Camtasia Studio

## Skills

Card Sorting  
Competitive Evaluation  
Contextual Inquiry  
Information Architecture  
Surveys  
Usability Testing  
User Interviews  
Arabic  
Spanish