

Education

The University of Texas at Austin	Austin, TX
Master of Science, Information Studies	December 2018
User Experience and Information Architecture	
The Ohio State University	Columbus, OH
Master of Arts	June 2013
Arabic Language and Literature	
Bachelor of Arts	June 2013
Comparative Studies, Arabic Language and Literature	

Selected Projects

News Fact Checker

UX Researcher and Designer

- Researched crowdsourcing and quantitative research design to develop the interface for a News Fact Checker API.
- Determined best practices for user-generated data collection.

Arabic Search Results Evaluation

UX Researcher and Designer

- Created guidelines of UX design for an Arabic-speaking userbase.
- Sourced authentic Arabic-language search queries through the modification of a Google Trends JavaScript API.

UXPA UT Austin Student Chapter

Founding Board Member

- Coordinated and founded the second UXPA student chapter of its kind to serve as a gateway to the professional community for UX students.
- Designing and developing the chapter's website and serving as communication lead between members and UXPA International.

UXPA International Conference 2017

Student Design Competition Team Member

- Researched and designed a virtual assistant home manager application.
- Created an interactive prototype to demonstrate the application functionality and user flows.
- Won second place as a representative of the University of Texas Student Team.

Augmented Reality Navigation App

Videographer and Editor

- Filmed and edited a demonstration of a user journey for potential investors.
- Experimented and problem-solved to depict augmented reality on a cellphone screen while walking with a chest-mounted camera and phone green screen.

Experience

The University of Texas at Austin	Austin, TX
Web Designer and Developer	September 2017 - Present
<ul style="list-style-type: none">• Research, design, and develop the next iteration of the School of Information's website.• Recruit, manage, and mentor student research, design, and development teams.• Leading UX research strategy and plans.• Co-lead Accessibility Hackathon to implement W3C Web Content Accessibility Guidelines.	
Content Analysis Research Assistant	June 2017 - Present
<ul style="list-style-type: none">• Analyze scientific journal articles to track software mentions and populate GitHub repository dataset as part of \$500k National Science Foundation grant.	
IT Lab Teaching Assistant	January 2017 - September 2017
<ul style="list-style-type: none">• Trained and supported students and faculty in the use of software and hardware lab resources.• Developed and produced course and video content for undergraduate courses.	
San Antonio Education Partnership	San Antonio, TX
College Advisor	May 2015 - December 2016
<ul style="list-style-type: none">• Researched and redesigned the membership website to be human-centered and responsive.• Designed and taught courses and workshops for students, parents, and community members.• Assisted clients with web-based college and financial aid applications.	
English Language Services	San Antonio, TX
English Instructor	August 2013 - May 2015
<ul style="list-style-type: none">• Conducted a dynamic and student-centered English-as-a-second-language classroom.• Assessed students' English language proficiency.	
The Ohio State University	Columbus, OH
Arabic Teaching Associate	September 2011 - June 2013
<ul style="list-style-type: none">• Developed curricula and lesson plans with fellow instructors and produced and organized classroom materials and resources.• Mentored students in language skills and cultural competence.	

Tools

Sketch 3
InVision
Adobe XD
Microsoft Office
HTML5
CSS3
Hugo
GitHub
Camtasia Studio

Skills

Card Sorting
Competitive Evaluation
Contextual Inquiry
Information Architecture
Surveys
Usability Testing
User Interviews
Arabic
Spanish