

06_Hotel Reviews Sentimental Analysis

Customer_name	Rating
0 maneshpreet26	5
1 Majnu gosavi	5
2 Akash Bhosale	5
3 Mahek Dugar	5
4 Jaslin	4
5 ashishindani	4
6 Richa Gore	5
7 AmithJp80	5
8 Mohit Mhambrey	5
9 Camilo Menezes	5
10 Ridhit	5
11 Nimish	5
12 HB	5
13 Sumanth	5
14 bhaveshdutt09	4
15 niceguyvic3	5
16 Veer kumar	5
17 aloksharma_pune	5
18 Emily	5
19 Abhishek	5
20 sanjeevi c	5
21 gshah S	5
22 Venkat1971	5
23 Ojaswi S	5
24 Ashutosh U	5
25 Mayank Kumar	5
26 Lionel Noronha	5
27 Tanvi G	4
28 Sibin	5
29 ranjani Ramanathan	5
30 Ashuto201	5
31 ami6694	4
32 Nehamulla92	5
33 Poonam G	5
34 Jatin	5
35 Chaitanya Amte	5
36 Aviator18	4
37 cassie	5
38 Kinjal	5
39 Surabhi Tapre	5
40 Antra Khadye	5
41 Mukesh J	5
42 Nick	5
43 Sankalp Tak	5
44 Amey	4
45 Rahul	5
46 vanidaya	4
47 Euro_travelDairies	5
48 Pinaki Dasgupta	5
49 Chetali B	3
50 Rahila	5
51 Afrin Shaikh	5

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52 Saumil	4
53 Sajeev	4
54 Melrose Melvin Creado	5
55 Apurva Hoshing	5
56 Kanak Durga	5
57 Preeti Naidu	5
58 vyom c	5
59 pevunthara200388	3
60 Anandi V	5
61 Mukesh S	5
62 Bhavesh Lodaya	5
63 kinnari9773	5
64 osh294	5
65 Vaibhav P	5
66 Cupidtraveler	5
67 manishakothari86	4
68 K K	4
69 Milind Makwana	5
70 Happiness38523037733	5
71 Amit Kumar	5
72 Harshali Paul Dadan	5
73 Viraf Hansotia	5
74 aditivijayakar2021	5
75 DhvaneeB	4
76 Varsha1603	5
77 Vineet R	5
78 Bhavisha P	2
79 Jay hivare	5
80 Vikas C M	1
81 sidonode	5
82 Venture05720923684	1
83 ssambhaji30	5
84 ruchimjadhav	5
85 riddesh	5
86 manishshah0210	4
87 Anonymous	5
88 Nilofur	5
89 charu394	2
90 Sachin Charles	5
91 manjiri d	5
92 HiteshMandot	3
93 Mirelle Karzai	5
94 joel a	5
95 Sakshi K	5
96 Hardik	4
97 Arnold Lewis	5
98 Atharv	5
99 abhiram v	5
100 Rhea Paula D	5
101 Cruiser787836	5
102 Sarvagya Johar	5
103 adit	5
104 Vajresh Sawant	5

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105 Sammy	5
106 brendanY4494IT	1
107 sabiqashaikh92	4
108 algaussm	4
109 Tanyv	5
110 Harish J	2
111 Jyoti Shah	5
112 Mona	5
113 Deviprasad	5
114 Minoti	5
115 Vineeth Kumar Kakani	5
116 devshreedantale	5
117 styreexports	5
118 Siva	5
119 Lindsay	5
120 rahilkhaja	5
121 sumitimultani93	5
122 vipul Tiwari	1
123 prasadk27	5
124 cmansi2397	3
125 Aj	5
126 Simrat_sandhu96	5
127 Munira N	5
128 Nakul	5
129 Girish Harbude	5
130 Ajay	5
131 ViNaY KoNiKKaRa	5
132 Curiosity339095	5
133 alkaemist	1
134 Bhavesh S	5
135 Varada	5
136 Surendra	5
137 Tousif Shaikh	5
138 simranjnawani	2
139 VijayK7	4
140 Rutuja	5
141 Venkata Raman S	5
142 Akanksha Chaturvedi	5
143 Anamika	5
144 arshad	5
145 Prarthana	5
146 Rupesh	5
147 Netra Nakhawa	1
148 Pooja	4
149 Deep	5
150 devika d	4
151 Harbinder Gujral	5
152 Uvaratk	5
153 Charlotte R	5
154 Shivani	4
155 28pooja	5
156 Niyati	5
157 Gaurang Gohil	5

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158 Snehal M	5
159 Isha Yenpure	5
160 Rajanr	2
161 Kk	5
162 Grace26	5
163 Hiren	5
164 Bhardwajji	5
165 shubhna agarwal	5
166 Manish K	5
167 Saiksha Shetty	1
168 Neha SA	5
169 neemanayak6	5
170 sureshvbhagwat	5
171 sandeep s	5
172 Mridula Bhabani	5
173 Country Hop	5
174 singhvihetal	2
175 Discover581588	5
176 komalparikh91	4
177 harshit_shinde	5
178 Faisal Khan	5
179 Shruti C	4
180 rimajain31	5
181 smita d	5
182 hasib836	5
183 hkpathan	5
184 harsh20chaudhari	5
185 Deepak V	5
186 msamel18	5
187 Agnes Lobo	5
188 Sahil9819	5
189 Randeep G	5
190 chintanp9942021	1
191 GeetaBisht	4
192 TanV	5
193 manishamorzaria	4
194 reshmaranjan87	5
195 Nandini W	5
196 Sejal patel	5
197 Soms_Travelbuff	4
198 Aditya Iyer	5
199 Philomena menezes	5
200 Bhavesh J	5
201 Savio Anthony	5
202 Nikunj	5
203 Eshana R	5
204 Zeinat S	5
205 Krishinesh Swamy	5
206 Dhaval Gami	4
207 kavs23	5
208 Trisha	5
209 Pankaj Raut	5
210 522ramyak	5

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211 Tushar charania	5
212 Vidhisha	5
213 Ro	3
214 Yashwi	5
215 Jaidev Bagde	4
216 RAJESH JAIN	5
217 mR€Devil	4
218 Trushar	5
219 Sudesh Poshampellu	5
220 Yadav	5
221 Aditi M	5
222 Deepak p	4
223 Zain Nathani	5
224 Nikita S	5
225 Reema Sajnani	5
226 Johnson B	5
227 DHAIRYA S	5
228 Vinod Kankani	5
229 AbsoluteScuba	5
230 Celesteen D	5
231 Ankur shirodkar	4
232 Vidhi0507	5
233 Sammy s	5
234 Jhilmil Meghnani	5
235 Akshata Jadhav	5
236 Minal	5
237 Gaurav Sharma	5
238 Kunal Rathod	5
239 Tejal	5
240 nilesh s	5
241 kprashant09	5
242 Niki	4
243 Ashita Ahuja	5
244 Kiran Sharma	5
245 Tan-v	5
246 Ruchita Shah	5
247 Bhavik P	5
248 Ankur R	5
249 Rajamany	5
250 Dr.Vibhuti	5
251 ShivamSetia	5
252 Rushit	5
253 GoPlaces563185	5
254 ABHISHEK Giri	5
255 TRUPTI SHAH	4
256 Sam	5
257 sriramkumariyer	5
258 Sanket S	5
259 Preeti Joshi	4
260 Anish Shetty	5
261 Umesh Shah	5
262 Priyanka0411	5
263 Mussawir	5

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264 Rishi Sankhe	5
265 Ambar	5
266 Preetam Das	5
267 Mayank K	5
268 Raviraj	5
269 Kim Lobo	5
270 31mcucodel	5
271 Javeeriya	5
272 anuragahuja92	5
273 Saurabh	5
274 SG3089	5
275 Prachi Shah	5
276 Japanese	5
277 Akhilesh Yadav	5
278 Hiwote A	1
279 Tanisha S	5
280 Gurudarshan	5
281 Jane Doe	5
282 Khushboo Haldankar Prathamesh Kamat	5
283 GSM	5
284 rashirajput562	5
285 Jeet Khandelwal	5
286 Nikunj Parekh	5
287 Romil	5
288 Varun Chimwal	5
289 aniketmirkar	5
290 payalsamir	5
291 Hanish Agarwal	5
292 Dev2005	5
293 nikhilbora899	4
294 Ranjith Balakrishnan	5
295 avani r	4
296 aratij92021	5
297 vishalv772021	2
298 LORA RATHOD	5
299 bhavnabhatia22	4
300 S shah	1
301 saniyashilamkar	4
302 sajan a	5
303 nikhil m	5
304 NimeshKapoor	5
305 Harsh Joshi	5
306 Yashica Patel	5
307 Mehak	5
308 Richa	5
309 Shubham	5
310 Shivika M	5
311 RekhaThaker	4
312 HemantM1331	5
313 @VipulShah23	5
314 Amit K	5
315 JanviCG	5
316 ankitg0enka17	3

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317 Sayalee patil	5
318 malvika m	5
319 Mukesh S	1
320 r0binr0bin	5
321 Rachit Desai	5
322 Wei Cheng	5
323 Abhishek A	5
324 Amish Desai	5
325 khyatipsagar	5
326 Kenn	5
327 Rupali	5
328 Gerard Fernandes	5
329 Inspire632517	5
330 Prashanth S K	5
331 Hemant	5
332 Mansy	5
333 Vishakha	5
334 Mirnal Sen	5
335 srikanthk265	5
336 Vignesh R	5
337 Shilpa Bhaskaran	5
338 Aakanksha Maitra Sanyal	5
339 Deepika Dewjee	5
340 Reza	5
341 sarveshr2018	5
342 Karriena23	5
343 Eugene D	5
344 Anjali Mahida	5
345 Nee2	5
346 Kajal P	5
347 KkkS2015	5
348 Rajat kumar	5
349 pintovincent29	4
350 Nikhil	5
351 Shaveta C	5
352 Kaustubhvaidya	5
353 Aniket Narkar	5
354 Amrinder S	5
355 Rishika Dalaya	5
356 Vaibhav d	5
357 Pratik	5
358 Shubham Salkar	5
359 Rhea P	5
360 R. Ray	5
361 Ashwini K	5
362 Capt Sanjay Bhardwaj	5
363 Amreen mukri	5
364 Gaurav	5
365 Agnel Chettiar	5
366 Zahra Chadha	5
367 Sayli S	5
368 Siddhi Gawade	5
369 Sanjiv Bhatia	5

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370 Montina	3
371 Modim	5
372 Nidhi S	5
373 parthivdalal	5
374 Shruteja Salunkepatil	5
375 Nikhil Bangera	5
376 Grish Kothari	5
377 Shweta Jha	4
378 Gagandeep Singh	5
379 Shilpa k	5
380 Tasneem U	5
381 Abhishek Agarwal	5
382 Swarnajeet	5
383 Mahfuzza patel	5
384 Gracy S	5
385 Nisha M	5
386 ajitgala88	2
387 Vanesh	5
388 rughanironak	2
389 Nidhi M	5
390 Makarand Bhave	1
391 Keshav biyani	5
392 Prassun Saha	5
393 Nikhil sharma	5
394 SeanConradPais	5
395 Rashmi Rijhwani	5
396 Anjali Save	5
397 Achira	5
398 Nikhil	5
399 Priyanka Nahar	5
400 Ansika Vijayan	5
401 Capt Narendra	5
402 sandeep621	5
403 lavi Seth	5
404 Visitor45067	5
405 Ambrin Khan	4
406 OBEROI	4
407 Mahantesh Gudsalmanni	4
408 Amruta	5
409 SunderVanniar	2
410 Taksh Shah	5
411 roondg	5
412 Rishabh S	5
413 Chirag Bothra	5
414 sharmas444	5
415 Manisha Sawant	5
416 Remiya L	5
417 doshir1	5
418 Sharan Aggarwal	5
419 Chaitanya Joshi	5
420 Dipika Shah	5
421 Sumesh G	4
422 MIHIR MACHADO	5

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423 Bernard	5
424 Bhavya V	5
425 Ronak M	5
426 Capt. Pankaj	5
427 SoniPradyumn	5
428 Vandita	5
429 namyraj	5
430 Nitin P	5
431 seher	5
432 anshul pandey	5
433 shivang Zaveri	5
434 Yash1972007	5
435 liujindia	5
436 mumbai123	5
437 Suraj Yadav	5
438 harsh Chitalia	5
439 Minal Mogam	5
440 Mohammed Moinuddin Ali	5
441 Jai Vardhan Singh	5
442 Masood86	4
443 RohanB777	5
444 Sukanya M	5
445 Gina K	5
446 sonal	5
447 Mandar K	5
448 Nikita Lewis	5
449 Wasim	5
450 Priyanka	5
451 Gaurav Kamath	5
452 Harshdeep	5
453 NETHRA MENON	5
454 Karan Mehta	5
455 Satyendra Singh	5
456 amaan k	5
457 Deepinderpal B	5
458 Pranaya	5
459 Shweta	5
460 soumyamaheshwari	5
461 Advait K	5
462 Priyanka Bohra	5
463 Veronica F	5
464 AmolMathur	4
465 Priyanka V	4
466 Harsh J	5
467 SAROJS19	5
468 sudsen	5
469 Alpa Doshi	5
470 GU SOMANNA	5
471 PK	5
472 Manish Shah	5
473 263shammys	5
474 Richa Sinha	5
475 Pawan J	5

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476 Zulfiqar Shah	5
477 IKHLAS YATOO	5
478 Shilpi Bose	5
479 AR	5
480 shamoil29	5
481 H s	5
482 ella751116	2
483 Jinal	5
484 Shailesh parekh	5
485 Ruby Naskar	5
486 Pankaj5004	4
487 Paintalharmeet	5
488 devansh mehta	5
489 Neha Jethani	5
490 Shalmalee Desai	5
491 saurav m	5
492 Karishma Hudda	5
493 Jayachandran U	5
494 Trupti W	5
495 Manoj Pillai	5
496 kavya	5
497 Raghavendra Joshi	5
498 Tanya Agrawal	5
499 ameerathod09	4
500 Manasi Magar	5
501 Narendra	5
502 surjendu2003	5
503 Preetesh Gautam	4
504 Sugandha jain	5
505 Rushabh Mehta	5
506 Riyasmba	5
507 Sid	5
508 RakeshBajaj	5
509 KaranDoshi2021	1
510 Dhruv A	5
511 bombayfoodietales	5
512 Ghani K	5
513 Alisha raju	5
514 Kiran P	4
515 Abhiraj	5
516 Bhushan P	5
517 AKumar1974	4
518 Excursion15099	5
519 Dipen Sheth	5
520 P Nair	5
521 Chanchal	5
522 Abhishek	1
523 Sid	2
524 vishwas g	5
525 Chaitali	5
526 Rehmat Ali Ramzu Shaikh	3
527 roushanarc	3
528 Bhardwajji	4

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529 SkcChaks	5
530 Sumer Patel	5
531 Priya	5
532 hardik_nufc	5
533 pbhattacharjee2016	5
534 Nancy DCruz	5
535 Rathee16	5
536 Pratik P	5
537 SK Jibir H	5
538 Erica	5
539 Nikhil Jois	5
540 Krutika	5
541 Ajitesh	5
542 Shehzeen A	5
543 Capt Abith	5
544 Carmelita Fernandes	5
545 Vishal K	5
546 Sunil Shekhar Shetty	5
547 Poonam Banerjee	5
548 Gauri Datwani	5
549 Vinisha bhavnani	5
550 Sneha M	5
551 pooja g	5
552 Harshitha	5
553 Twinkle	5
554 Rahul Rajan	5
555 Umesh Kumar	5
556 Lokeshwar Reddy J	5
557 Ayra	5
558 Shayan Patanwala	5
559 nadiatharadra	5
560 Sukanya Bajpai	5
561 Syed	5
562 neha s	5
563 Priyanka B	5
564 SKKMumbai	5
565 TheKingjacob	5
566 Audrey Dantas	5
567 Nikita D'souza	5
568 Chawande p	5
569 Shweta Mehta	5
570 Jaya Kewalramani	5
571 Harish Pillai	5
572 Rahul ghare	5
573 Sreenath D	5
574 Tanishqa	4
575 rajeshgrover4	5
576 Anita	5
577 RajBabaria	4
578 rathi_sushil	5
579 Traveller	5
580 Atul Anand	5
581 Gayatri T	5

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582 Manoj Kannan G	5
583 Pooja Bhatt	5
584 Deepa	5
585 Melroy Dcosta	5
586 Noel Braganza	5
587 Daph	5
588 Sandhya Kashyap	5
589 Shikha	5
590 vandana g	5
591 Sur	4
592 CAPT JITENDER K SANYAL	5
593 Karan	5
594 Rishi	5
595 Rushil G	5
596 madhukudapa	4
597 Arbaaz Mukadam	5
598 Prerna Singh	4
599 Mandar P	5
600 Zarine	5
601 Ben	5
602 vaidyasharvari1996	5
603 Jignisha	5
604 Divya	5
605 Radhika Pandey	5
606 Rashmi R	5
607 Tushar Salve	5
608 Saurabh Roy	5
609 D apte	5
610 Chander	5
611 KETAN	5
612 Esha Kaur	5
613 jay sanjay kankekar	5
614 PilotRoaR	5
615 Faizal	5
616 prasadk29	5
617 anjtolani	5
618 Bunny	5
619 Shabana Raj	5
620 Mark Sutch	5
621 AnshSheth	5
622 Parmi G	5
623 Puneet_ibsa	5
624 Dinesh Kundapur	5
625 Stuti M	5
626 kirti a	5
627 Devaansh	5
628 Jay Shah	5
629 Dr.Vibhuti	5
630 Sagarika	5
631 A Jena	5
632 Soumya Gupta	5
633 Sonia Joby	5
634 Superna	4

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635 Shaan	5
636 nikitamehta095	5
637 Devyani Makwana	5
638 Vishal111	5
639 Kajri Tiwari	5
640 Dr. Chinmayi bajaj	5
641 Asrar	5
642 Sonya Titus	5
643 Mihir	5
644 Faisal khan	5
645 Gaurang A	5
646 Capt. Suresh Nair	3
647 Vinay M	5
648 Purnima Lakhiani	5
649 Vipul Rajdev	5
650 Simita M	5
651 Vikram P	5
652 Samrat Bhushan	5
653 Ajay Hegde	1
654 Renuchhetri	5
655 Tushar Shetty	5
656 TrotWorld	5
657 Smita	5
658 DayTrip20155794998	5
659 Niyati Patel	5
660 Krithiha	4
661 Diony	5
662 RuthDiony	4
663 Rahul0927	5
664 Rizwan & Nahid	5
665 khushnij	4
666 Hidayat Baig	5
667 Sanket M	5
668 riya	5
669 aloksharma_pune	5
670 jmdixit21	1
671 Nancie	5
672 Riddhi Bhagat	5
673 Shaji	5
674 Ritesh Bangera	5
675 Lionel Noronha	5
676 12kabirs	5
677 Nickson R	5
678 Yash Patel	5
679 Ravimodi	5
680 PARTH DOSHI	5
681 Simran Karia	5
682 Dev	5
683 Richa C	5
684 adfghhh	5
685 takshit k	5
686 Clifford Rodrigues	5
687 Tabasum Nigar	5

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688 NITINCHOPRA1982	5
689 Dilip S	5
690 RavindraMehta	5
691 Rajesh poojari	5
692 SG1	5
693 Devanshu Prabhu	5
694 Dharmi	5
695 Akash	5
696 Eric_matthew_knowles	5
697 Govarthni	5
698 sumitragonsalves	5
699 Akshit Nalawade	5
700 Varun	5
701 Mahendra N	5
702 Sandip N	5
703 Vidhiya Sekar	5
704 Suresh C	5
705 Karan Adhikary	5
706 Suraj Pillai	5
707 Kriti D	4
708 Praveen Dube	5
709 Sweta D	5
710 Atiesh	2
711 Rushi Jain	5
712 Varsha Agarwal	5
713 Rajeev R	2
714 Rajul	1
715 Xerxes	5
716 Dhananjay Naidu	5
717 Rohith	5
718 Binbin N	5
719 Lakshman Narayan	5
720 payalkapoor907	5
721 Rahulmster	5
722 Sameeksha jain	5
723 Dhara	5
724 Bhushan Bagwe	4
725 Prasad	5
726 Pulkit Raycha	5
727 Nikhita Naik	5
728 Zahra Chadha	5
729 Khushi G	5
730 Ashfaq K	5
731 Ritesh	5
732 Nisha kyal	5
733 Ria C	5
734 pepe	5
735 BoscoMoniz	5
736 SGupta	5
737 Bhupendra	5
738 Sandeep A	5
739 shiravintl	5
740 RAJANI DUBE	5

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741 Kettan Sanghavi	5
742 Mehvesh Memon	5
743 chiragsabunani	4
744 Sarfaraz A	5
745 Tanmay Boob	5
746 Himani M	5
747 Divya G	5
748 Tejas Jain	5
749 Dipen Kadam	5
750 Surya Pillai	5
751 Sharone Vakharia	5
752 Heena K	5
753 sanjeet3	5
754 jiya shah	5
755 komalpp1971	5
756 Ashish Jagtap	5
757 Purnima L	5
758 Jacob	1
759 Nicks Sawant	5
760 Riddhee shah	5
761 exeryogi	5
762 Dhwaniil Jhaveri	5
763 Radhika H	5
764 Sanjeet N	5
765 Mansi Parmar	5
766 Robin Emanuel	5
767 Gaurav	5
768 Mukul Chaudhari	5
769 Samit S	5
770 Ankur	5
771 abhijeetftii	5
772 Namita	5
773 Shirin F	5
774 Sakhee Birawat	5
775 saisubramaniamm	5
776 Dilip Ana	4
777 Loveena	5
778 dimple	5
779 Santosh Poojari	5
780 RAJESHWARI V	5
781 Pritam	5
782 gajbhiyeshruti7	1
783 Rajeev	5
784 Vaseem	5
785 aasifaruhani	5
786 Sachin Charles	5
787 Nileshh_JA	5
788 Ketki V	4
789 Ishita	5
790 Simran Luggani	5
791 Rutuja Virkar	5
792 Giti	4
793 Shrija	5

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794 Jay_Chabs	5
795 Tehni Yang	5
796 Rushabh	5
797 Mathew Joseph	5
798 Subhash Mishra	5
799 Chhaya Dasana	5
800 Aakanksha Maitra Sanyal	5
801 Jiten H	4
802 yuvrajpatel890	5
803 rjshreebasu	5
804 kavs23	5
805 priyasinghal2020	5
806 Varun A	4
807 ASHISH KUMAR BAGLA	5
808 Lydia S	5
809 Rekha Rana	5
810 pkinra_in	5
811 Tejas Shah	5
812 Aaditya Dixit	5
813 Vinayak P	5
814 Smriti Singh	5
815 Yash Gaikwad	5
816 Laxmi	5
817 Rajeev D	5
818 sasagos	1
819 K Roy	5
820 Sabreena C	5
821 Tanmay P	5
822 Tabarak Pathan	5
823 Venkatesh K	5
824 Priya Singhal	5
825 trip-ti	5
826 Sanjay	5
827 Mayuri g	5
828 Anjali Banerjee	5
829 Priya Dey	5
830 chintan shah	5
831 Pierre H	5
832 Chef Jordan	5
833 AP_Mumbai	5
834 rOchelle07	5
835 Neha Gillon	1
836 Shilpa	5
837 Vishal	5
838 Yogesh K	5
839 Sharath Immadi	4
840 Ashishgolcha	5
841 Diksha Solanki	5
842 Nitin Kumar	5
843 mariatX2803ID	5
844 Hitesh matai	5
845 navinsinha	5
846 Rajiv Ranjan	5

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847 Sujay	5
848 Kanush Khanna	5
849 Abhi V	5
850 Naushad P	5
851 Rehaan	5
852 Nikita Kamath	5
853 Rohit Mavle	5
854 Nishant Mukesh Shah	5
855 Fatema R	5
856 Nipuna L	3
857 Aarayat	5
858 Priya Pingale	5
859 Deecadent	5
860 Kishor Padte	4
861 Nitya	5
862 Prashant Mehta	5
863 Dshah	5
864 mamta s	5
865 vijukgeorge	5
866 Pankaj Rana	4
867 Yashraj Biotechnology Limited	5
868 Dr.Vibhuti	5
869 Lavina	5
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871 Raunak Katkar	3
872 Manoj Dsouza	5
873 KumarMKhemani	5
874 Shashank Sanghvi	5
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1152 raymondlusekelo	4
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1683 Mobile28598164827	5
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1689 Samir A	5
1690 Sue D	3
1691 Akhilesh Rao	5
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1693 fathima south africa	5
1694 T Life	3

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1696 Sachin Gangal	5
1697 Sukhesh R	5
1698 hina	5
1699 Jainam M	4
1700 Anuranjan	5
1701 Michelle W	5
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1704 Mau	5
1705 ï¬ï¬ï¬ï¬	5
1706 Rohit Sinfh	5
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1708 moshimoshi80	1
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1710 Dream778786	5
1711 Sanket Thakur	5
1712 Jackson	5
1713 osamak2025	4
1714 makarandmody	5
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1716 Elena	5
1717 REU	5
1718 Rozelle Mendonca	5
1719 Paul B	5
1720 Shruti K	4
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1724 Jonathan W	5
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1731 Garryguo	5
1732 amitfogi	5
1733 QI L	5
1734 Mukesh Samtani	1
1735 Kaushik Paul	3
1736 Manish D	5
1737 Discover401539	3
1738 manishthakwani	5
1739 Jose Lejin P J	4
1740 Nupur T	5
1741 Bignaoki	5
1742 BenjaminDu	5
1743 Devnanda P	5
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1746 kumany	5
1747 Ankit	5

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1751 Vinee	5
1752 Voyager16331673496	1
1753 Aksh	5
1754 Billy J	2
1755 Navigator41819937568	2
1756 Explore07499114739	5
1757 Sudheer Ahamed	1
1758 Abhishek A	5
1759 Enrique	5
1760 Chaitanya	5
1761 Michi	5
1762 Harshita Gandhi	3
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1764 Paradise24249682788	5
1765 Adventure37201037340	5
1766 Navigator58109520947	5
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1769 Sena Ralte	5
1770 anvi91	5
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1777 Vaibhav Anant Masurkar	5
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1799 Marina	5
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1803 Sanket Sawant	5
1804 Shilpa S	5
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1806 bikerguy516	5
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1815 Haidar	5
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1822 GaDawg44	3
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1830 Shiv_Nair	5
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1849 Vick B	5
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1852 371export	5
1853 Vandana D	5

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1856 S.G	5
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1858 Arnoldvaz	4
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1860 Footprints826771	5
1861 Gopal	4
1862 Cool18	5
1863 milinddeOre	5
1864 Stian O	4
1865 shahrukh ansari	5
1866 His Ex. Ambassador Dr Sir Wishwas Julka	5
1867 Rutwik P	4
1868 Vikas B	5
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1871 Somaya A	5
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1874 siddhartha z	5
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1876 David C	5
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1878 FarukMuktadir	5
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1882 Vickey	5
1883 Sharmistha Ghosh Das	4
1884 Matt Soleyn	4
1885 labhishekk	5
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1889 Sightseer825172	5
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1893 elishach2018	5
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1895 Sainath V	5
1896 Jayant D	4
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1899 Nehathakur00	4
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1902 naqiyahshabbir	4
1903 254bart	4
1904 Curious824556	5
1905 Roving823787	5
1906 Vasant V	5

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1911 Happiness824301	5
1912 AvantiShirurAmladi	3
1913 OnAir823216	5
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1919 Athina P	5
1920 mhatrekrupakshi	5
1921 Global823762	5
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1923 Storyteller823466	5
1924 Ammar C	5
1925 JMN	5
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1930 Kyo C	5
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1932 geethusivakumar	5
1933 Dipteshrao	5
1934 OnAir822594	5
1935 FrequentFlier822597	5
1936 shlokmodi	5
1937 Akash S	5
1938 Curious822492	5
1939 NorthStar822349	5
1940 Guide822314	5
1941 TravelingPolarBear	3
1942 Aditya T	5
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1945 jimsrao7	5
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1965 Roving819018	5
1966 NatureLoverIN	5
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1968 viju v	5
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1970 TravelingMoshavnik	5
1971 TravelmateSEA	5
1972 Surender_Ganta	5
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1974 Bijay Karan mishra	5
1975 kzw745	5
1976 AKSood	5
1977 Diego V	5
1978 BMahapatra	5
1979 Bhavin-joshi	4
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1981 MrAwytistic	4
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1983 Deep Shah	5
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1988 ravi_avn	5
1989 Jwigg2	4
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1991 vivek s	5
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1993 Pravin	5
1994 Jai Hari D	4
1995 shailendrapce	3
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1997 Farkhanda K	5
1998 Satish P	5
1999 417megham	5
2000 Eun Yong K	5
2001 jproenca2018	5
2002 ashish a	2
2003 Sajad A	4
2004 Pratik K	5
2005 divijad2018	5
2006 Tanvi R	5
2007 ajinkya h	5
2008 Harsha S	3
2009 saffronsynergies	5
2010 Evgenii	3
2011 arai7107	5
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2013 Chetan Verma	5
2014 Sham3961	5
2015 Choongwl	2
2016 Howard W	1
2017 manisha k	3
2018 Anil T	4
2019 Prof.Dr. Anu Kant Mital	4
2020 shreemi20	5
2021 Vashianand	5
2022 BenChee	5
2023 ravichandar s	3
2024 Thomas K	5
2025 Gadhok	5
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2027 Abhijit A	5
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2030 BHANU PRATAP S	5
2031 TheFilmyCouple	4
2032 705ashitg	5
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2034 Rony M	5
2035 Jagruti S	5
2036 brendanzauner	4
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2057 stanleygrace2011	5
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2061 Graham B	5
2062 sshyan	4
2063 Ankur H	5
2064 Sagister	5
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2069 Cemal K	4
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2071 CortinaInnandResort	5
2072 Yujin K	5
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2078 lidiahume	5
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2080 Sam S	5
2081 NicoleFerr	4
2082 Sher Jan A	5
2083 varunknowteq	5
2084 Pranav K	5
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2087 sameet Mehta	4
2088 denistembou	5
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2090 Shankar I	5
2091 rajatsharma1985	5
2092 Denis T	5
2093 Sahil D	5
2094 mohd alyaz	4
2095 Ewa L	5
2096 Chaturvedi007	5
2097 tanyamaurya03	5
2098 Saadia Z	4
2099 Amanda P	5
2100 rbs02	4
2101 Sabita R	3
2102 Anu Gupta	1
2103 641shmuelo	5
2104 TheWanderbee	4
2105 Kishen G	5
2106 Richardturner256	5
2107 zahra	5
2108 Mihir U	5
2109 anupamsengar	5
2110 DonaldinDC	5
2111 rupali narayan B	5
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2123 Bhuvan G	5
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2131 James C	5
2132 venkysvma	5
2133 chandrasekharbai2018	4
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2135 Rukhsar S	5
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2170 Neeraj A	5
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2172 Ash	5
2173 Dr Mihir	5
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2176 Anubhav J	4
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2205 Jan M	5
2206 rohankadu74	5
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2214 Ali R	5
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2219 Varshaa	4
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2226 Indresh_Rathore	5
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2230 hurricanbiker	5
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2234 Oliver M	4
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2237 Priyanka	5
2238 Eleonora N	5
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2244 RocB747	5
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2247 shreemi	5
2248 Wanderer	5
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2253 PickyglobetrotterUk	4
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2255 Angelo O	5
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2261 Pratheesh K S	5
2262 oneworld1605	4
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2272 Theswainfamily	5
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2292 Bhavesh M	4
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2294 Ezy H	4
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2296 RMaha	5
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2322 Dinesh S	5
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2324 Christelle R	5
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2329 SeanConradPais	5
2330 Charles W	5

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2335 Aditya P	5
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2344 ADIL D	5
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2346 Bruno D	5
2347 Kevin V	5
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2350 Sunny S	5
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2360 Sharan K	5
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2363 Sujith S	4
2364 yudipoonia	5
2365 AbhiMinu	5
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2367 469shreyv	4
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2369 Sergio D	5
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2372 mgandhi2017	4
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2377 Travel-Expert-Ex	2
2378 Akshat_Mor	4
2379 Vijay G	5
2380 Francis A	5
2381 Dave O	5
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2416 Jo T	4
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2418 Hithendra N	4
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2420 SÃ©bastien B	4
2421 SamZahJ	4
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2423 abhishek singh2496	4
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2438 BillAero	5
2439 Dream747564	4
2440 Kiran U	5
2441 kandb1319	4
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2444 Prav07	5
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2450 Scott	5
2451 Andres S	5
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2456 saveshen p	5
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2463 Experience745545	5
2464 Shivam Awasthi	4
2465 amit23ace	4
2466 Vishal111	4
2467 359vikramr	4
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2469 Anant Bhide	5
2470 Prerana Lang	5
2471 D Madhukar Rao	5
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2474 986anuradhadhav	2
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2477 Sandy M	5
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2479 anmol a	5
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3287 parv Jain	1
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3313 SelmaLobo	5
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3333 ManishDD	5
3334 Sketchy M	5
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3350 SourabhDubey	4
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3353 Sudipto G	5
3354 Abrahan Carpio	5
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3359 Pankaj M	5
3360 Subramanian N	5
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3547 whyborder	5
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3549 Marc E	5

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3684 Shwets_78	4
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3687 Thekkemadom	5
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3690 ManchesterSun	4
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3692 Cheryl_Bill	4
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3704 Sumanth B R	5
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3708 node75	5

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3710 DeelInMum	5
3711 DoogieHowser_MD74	5
3712 NikhilKapoor	5
3713 Vinodvsp1	5
3714 AyanBanP	4
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3716 ashah_008	4
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3718 OrvarDraken	3
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3720 111_Jimbo_uk	5
3721 A_Raj24	5
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3725 Sachinmohta	4
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3729 John G	4
3730 Dennis M	5
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3732 Kritika K	5
3733 Jeremy_SGP	4
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3735 cathakursingh	5
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3737 ranjanrajeev	4
3738 traveller904	4
3739 BrettOnTheRoad	4
3740 madhav n	5
3741 Shefali P	5
3742 jswaminat	5
3743 ZubsZA	5
3744 happy_touristor	5
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3747 Ashwini M	5
3748 ROYNGPUR	5
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3750 Dr Akash	4
3751 Christine T	4
3752 sks-ngp	4
3753 narendra1964	5
3754 travelreviews2015	4
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3761 Maghav G	5

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3762 Capt Bedi	4
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3764 Jackur	4
3765 TSN GLOBAL G	5
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3781 @foodystar	4
3782 Muhammad S	5
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3812 ShrikantWakharkarTWC	5
3813 Amit B	4
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3816 Mitesh B	5
3817 AbhishekTiwariMum	5
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3824 RajeevKK15	4
3825 Karl A	4
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3827 Omkar P	5
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3829 RamanBhatia85	4
3830 possuminpandaland	5
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3833 KellIndia	5
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3835 Zebas B	5
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3837 OrvarDraken	4
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3841 atrahulsingh	5
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3847 nitchiQuest	3
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3849 travelduniya2015	3
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3903 zabern_w	4
3904 PickyglobetrotterUk	4
3905 Ashish K	5
3906 P P D	4
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3908 Parth_Pandya	5
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3910 TravelWithJo	5
3911 Rahulnishadoshi1979	5
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3920 nishu444	4

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3921 himanshu626	4
3922 Senior1_Traveller	5
3923 David_and_Kerstin	4
3924 Toneal J	5
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3926 Sharan68	4
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3933 lsichak	5
3934 pankajjo	4
3935 Lovetotravel89	5
3936 ArunKoshyThomas	4
3937 Trav3llingGal	5
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3970 TheWorldofFred	5
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3973 Sohini_Sen	5

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3985 kalki007	4
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3987 Bharat_KolhapurIndia	4
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4039 BrambleStar	5
4040 Sunshineforever_12	5
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4389 Prem Pandey	4
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4403 SagnikIndian	4
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4433 DrammenDrammen	5
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4449 Richard C	5
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4467 ashokude	4
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4469 Tan T	5
4470 Dr. Satyajit Borah	4
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4505 Eleonora N	5
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4525 Olbra555	4
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4529 WomenOnWanderlust	5
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4544 JeepNYC	4
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4588 Mike_G_Aeronaut	5
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4614 kashmirathaker	5
4615 Badlacie	4
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4617 Krishnan Iyer S	4
4618 BAStravellers	4
4619 LavanyaKrishnasamy	3
4620 Mridulmishra	4
4621 GOAL_Spring	5
4622 Kingmaker	4
4623 RestlessMostPlaces	4
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4625 TheCupcakeCompany	1
4626 ShaunN	5
4627 ssamra	5
4628 CraigLAHouston	5
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4695 Dean M	5
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4707 Road_Warrior_Foodie	5
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4709 Vish L	5
4710 secondpilgrim	5
4711 Vinaybpl	5
4712 Happy Traveller	4
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4714 Abdullah Z	5
4715 Roger BHX	4

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4717 JEBreview	3
4718 Gianmarco_mp	5
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4721 Joey K	3
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4724 Ashwini_Oza	5
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4746 PickyglobetrotterUk	4
4747 Nahor	5
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4749 TheltinerantTinker	3
4750 TracyFamilyGuy	5
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4752 MayankKhanduja	5
4753 Nowhereelsetogo	5
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4756 Muskoka21	5
4757 LCandBC	4
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4761 Sameer Kochhar	4
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4769 Vinod Nair	5
4770 neerajrock	4
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4773 Kapilsekhwari	5
4774 Bhushan P Singh	4
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4777 Toetjesfreak	5
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4782 ckatsuya	4
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4805 MadhAsh	5
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4810 VINAY20	5
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4814 JeromeMarrel	3
4815 John O	4
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4821 Keith R	5

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4832 Kunal J	4
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4834 Beto201	4
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4864 firecrackerbaby2015	4
4865 Mukesh Jain	5
4866 Danielgj7777	5
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4869 Patrick M	5
4870 Legaleye73	5
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4879 Ishu	1
4880 Dal259	5
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4883 jenabaintheworld	5
4884 RAJIVBHALLA	3
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4892 Helen F	4
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4903 Isobel2010	5
4904 LazyoneBird	2
4905 nnantasy	5
4906 SanjeevAstral	5
4907 Manni B	5
4908 Buck1957	5
4909 carolans69	5
4910 OaklandsBK	4
4911 Manishkalani	4
4912 Som C	4
4913 Mozz	5
4914 Igoldstar	4
4915 Kalpsie	4
4916 edlon	5
4917 rover0111	5
4918 sumitkhetan	5
4919 Nikhil	5
4920 ChB	5
4921 champac	4
4922 eton1970	5
4923 qnw	5
4924 DipaP	4
4925 Critic814	5
4926 LondonCindy	5
4927 Troy-was-here	5

06_Hotel Reviews Sentimental Analysis

4928 SpivsUKOK	4
4929 nivan n	5
4930 Ruaridh_Ormiston	4
4931 kunalb82	5
4932 PAK_IV	4
4933 B K	2
4934 SKCSC	4
4935 Destinationdesign	5
4936 manish_s31	3
4937 Aerowbx2u	5
4938 OnAir52184818691	4
4939 mastersview	3
4940 Sunil Yajaman	5
4941 BeachSwaggie	5
4942 PickyglobetrotterUk	5
4943 jnat1972	5
4944 DebbyTravel1974	5
4945 williamspartyof6	5
4946 EugeC	4
4947 ducky1976	4
4948 Guerobribiesca	4
4949 Rubes007	2
4950 BebeSA	4
4951 Galfons	4
4952 Bryce B	5
4953 Terpsfan999	5
4954 drshumy	4
4955 Eva Z	5
4956 Pankaj K	5
4957 Nahariya	5
4958 thunderdownunder	5
4959 PKumar_79	5
4960 Sameer F	4
4961 Nitin J	4
4962 snishith	4
4963 PrithviHaldea	4
4964 Prabhatkatyal	5
4965 randy b	4
4966 Rachel T	5
4967 Christina Ng	2
4968 jenabaintheworld	5
4969 CastawayKnight	5
4970 Springweed	4
4971 Colin L	4
4972 sumitkhetan	5
4973 ajcramer	4
4974 adomski	2
4975 Holidaymonger	3
4976 SandeepBalaji	5
4977 Jubbin55	4
4978 p_harvey633	4
4979 Toramiki	4
4980 amit2207	4

06_Hotel Reviews Sentimental Analysis

4981 travl429	5
4982 Tarun G	3
4983 costatlanta	5
4984 Michael-HOlmes	5
4985 Vivek Sharma	4
4986 real_nemo	5
4987 Rohit Seksaria	2
4988 Jack C	5
4989 flipflops49	4
4990 MassTraveler	4
4991 aawright13	5
4992 Aytou	2
4993 PATravelGal_11	5
4994 LornaBGb	5
4995 anticorpo	4
4996 David B	5
4997 rahekt	4
4998 TravlAdvisor	4
4999 Getabreak	5

06_Hotel Reviews Sentimental Analysis

Review_Title

Unforgettable experience..amazing staycation ever!!!

All about in love with grand Hyatt hotel

Most Knowledgeable Trainer

A night stay at Grand Hyatt Mumbai

Staycation

Small Staycation for break from routine schedule

Excellent staycation at Grand hyatt, Santa Cruz with family....

A surprising stay

Lavish experience with very helpful staff

Fantabulous Staycation at Grand Hyatt Mumbai

Stands true to its name â€™Grandâ€™ Hyatt

Staycation at Grand Hyatt

Wonderful experience - would highly recommend staying here

Great food!

Best place to pamper yourself

Still a work in progress to get to pre-pandemic standards

Most memorable Staycation!

My recent stay at Grand Hyatt Mumbai

Amazing customer service!!!

Best Staycation ever!

Good property and Good hospitality

#ExcellentStay #ExcellentService #ExcellentStaff

Wonderful Experience in our 2 nights stay at Grand Hyatt

Guest Review

Grand Hyatt is still grand

Great Staff and Host.

Our stay at Grand Hyatt Mumbai Hotel and Residences

Staycation at Grand Hyatt

An exquisite staycation

Strong appreciation for the hospitality

Grand Hyatt going grand again

Awesome experience

Grand Hyatt Mumbai never disappoints!

Pleasant stay

The Grand Hyatt Experience

Lesiure stay

Short & Nice trip

Excellent - perfect for a staycation

Birthday bash

Birthday Bash

Birthday celebration

B'day celebration

Unmatched hospitality

It isn't a Hotel.. It's an Experience

Staycation

Grand and great

Nice short break during this pandemic, lovely staycation

Awesome stay with great Food

Memorable Experience!!!

Good hospitality with nice complementary cake.

Peaceful staycation

Afrin shaikh

06_Hotel Reviews Sentimental Analysis

Chef review
Feed back of GH stay
Memorable day
A GRAND STAY AT GRAND HYATT
Perfect Staycation destination
Experience of staycation
Club oasis fitness center
Worst food and the way they serve.
Great hospitality
Post Covid Staycation with Family - Grand Hyatt
Anniversary
Best experience
Stay at Grand Hyatt
Club oasis fitness centre
Grandness @ Hyatt
Family vacation
Great time spend for few days at Grand Hyatt
Awesome Staycation
Staycation at Grand Hyatt
I was taken care of!
Birthday Stay
Great option for a staycation
Great and pleasant stay!
A Perfect Place for Stay
Service that speaks volumes
Stay in July
Weekend with family
Very poor service and commitment
CLASSY
Worst stay of my life
Grand staycation
Amazing Experience
Good
Comfortable stay near the airport
Happy Customer
Excellent food
Incompetent and Ruthless front desk.
Went the extra mile!
Vacation
Great Lobby with Poor Rooms and Poor Food
Family time
Staycation
To the best Pet friendly hotel with such hospitable staff !
Visit to Grand Hyatt
Grand Hyatt Feedback
Stay in
Best stay and best food amongst all 5 star hotels
Excellent place for a great getaway.
grand hyatt review
Great service
Great stay and breakfast
Stay for a day with breakfast.

06_Hotel Reviews Sentimental Analysis

Amazing Experience
Check in took 2 hours
Had a comfortable and relaxing stay at the Grand Hyatt.
Comfortable Staycation
Hosting a party!!
Worst check-in experience of our life
Excellent food
Feedback
Staycation at Hyatt
Staycation
Review on Christian Georgio Salon
Great choice for a staycation
Memorable Promotional Lunch
Official visit at grand Hyatt mumbai - Restaurant along with chef and team- Review
Staycation at the grand Hyatt.
Suggestions for security team
Great experience
Worst service
Fantastic Staycation
Service not as expected
Appreciation
Specially for food
Pleasant stay
Long stay made worthwhile at GRAND HYATT
Fabulous stay at Grand Hyatt special thanks to Chef Ninad
Appreciation
STAY AT GRAND HYATT
Very Awasome experience enjoyed a lot food was awesome
Not very good
Awesome service, luxury stay
Perfect staycation
Excellent quality food & hospitality
Amazing experience
Unsatisfactory stay
Weekend break
Great staycation
Dining Experience
Staycation recommended
Appreciation review
Very good stay
Service at grand Hyatt mumbai
Excellent staycationðŸ'Œ
Bad experience. Do go through the entire review before you choose this hotel for your special occassions
Great Stay!!
Amazing break after a lockdown
Grand Hyatt stay
Fantastic birthday celebration, memories for ever
Good
Kudos to Mr Agnel Pallavi Melvina Lavina Chef Nishad Ganesh Karsh & Benaz
Amazing staycation experience
A perfect luxurious staycation
Great Staycation Experience
Wonderful experience

06_Hotel Reviews Sentimental Analysis

Grand Hyaat Mumbai

Luxurious Stay, Amazing Food Taste & Quality

Pet Unfriendly Non Grand 1 star hotel

Review for the excellent Customer Experinece

Family Staycation- Celebrated my Birthday and Parents Anniversary ••• 08-07-21

Excellent service

Beautiful Property ONLY Because of Wonderful people

Review

Good stay !

2.5 hours to check-in to room

loved everything

One of the best hotels you can stay at.

Great place for Academicians

Excellent customer service and high quality food

Excellent Experience with our little family.

Lovely service at Celini

Bad experience

Amazing stay

Good hotel

Best ever staycation with Grand Hyatt..!

Positive place with Delicious food.

Great weekend stay

Perfect Staycation!

Great Hospitality!

Excellent

Most hygienic place to stay during COVID-19

Welcomed and cared for

In Room Dining

Hyatt Stay

Great Experience!

Must Visit

Staycation at its Best, only at Grand Hyatt

mosquito in the room.

Lovely stay

Stay at Grand Hyatt

Hyatt staycation

Best relaxing stay

Dinner and breakfast at Grand Hyatt

Its was my bre birthday celebration

Brilliant Food and Courteous Staff!

Wonderful stay, Great F&B

Great and comfortable stay

GOOD FOOD ! GOOD MOOD

Amazing as always

Mr. Nikunj Bhartiya

Grand Hyatt Mumbai stay

Great service

Thank you so much.

Beautiful experience.

A must stay

Stay @ Hyatt

Awesome food and stay....

Wonderful experience

06_Hotel Reviews Sentimental Analysis

Breakfast at Grand hyatt Mumbai

Excellent stay!

Need Better Service

Feedback

Comfortable & Relaxed stay

Family/Friends vacation visit

lockdown stay #BioBubble

Special thanks to Deepak Jhunjhunwala

Daycation

Excellent hospitality services.

Value for Money.Best Hotel in Mumbai.

Good experience in grand hotel

Mr zain Nathani

1st time Visit at Grand Hyatt

Awesome bf

Awesome Experience

amazing stay

Nice pleasant stay within city

They are the best

Absolutely fabulous service.

Good stay in grand hotel

Excellent stay!

Cake order

Excellent Stay

Birthday celebration & Staycation

Feedback

Wonderful Stay

Amazing Stay

" It was a Leisure Staycation at Grand Hyatt Mumbai!! "

Good Stay

Nice experience.

Stay at Hyatt- Mumbai

Review

Best in the business

Great staff

Amazing help from the Gourmet Store

Hospitality - 6 stars

Delightful indian food by Chef Jhupa

Thanks Lovlina and Rahul for swift and safe food delivery during pandemic

Extremely well organised IFTAAR COMBO

Lockdown Saviour

Birthday

MEMORABLE VISIT

Hyatt Stay

Fantastic stay

Mini Paradise

Memorable Stay!

Safe and Smooth stay at Grand Hyatt

"Great experience & amazing team"

Great F&B service and Experience

Very good Service from the entire team

Amazingly Tasty Food

23rd March 2021 - 26th March 2021

06_Hotel Reviews Sentimental Analysis

Stay - Review

Best experience ever

Best Place to Stay Amidst Lockdown

Family Package

Review / feedback of Grand Hyatt mumbai

Stay at Hyatt

It was very nice

MY HONEST REVIEW ON GRAND HYATT MUMBAI.

Pleasant stay

Excellent breakfast and decent room

Amazing stay

Birthday celebration

This Residence is great

Luxurious Home away from Home - Amazing Experience

Bad experience

Fantastic!

VERY HAPPY WITH THE SERVICE.

EXCELLENT STAY!!!

Amazingly good

GREAT PLACE TO STAY!!!

Amazing

Absolutely amazing!

Anniversary staycation

Birthday celebration

The most thoughtful service ever !!

Awesome

Anniversary surprise for my husband

Excellent Gym

Break From Home

pocket friendly 5 Star experience

3 Fabulous days @ Hyatt & Excellent F&B Experience!

Grand Hyatt

Great Staycation

Extremely disappointed!

Excellent അംഗി, ആംഗി

Pleasant stay

Worst Staff Experience Ever !!

Had the best birthday at Grand Hyatt

club oasis fitness center

Next level Pampering

Cozy stay with a personal touch

A must visit for everyone

Staycation- GrandHyatt-Mumbai

Visit at Grand Hyatt Mumbai

Thank you, Mr. Zhang, Rahul and Ganga.

Thank you for the amazing service, House Chef Mr. Zhang, Room service - Rahul and Ganga.

What a wonderful staycation it was!

A good Stay

Grand Stay & Height of Customer Service

Holi Stay

Pleasant Staycation

Wonderful Stay

Not as per expectations

06_Hotel Reviews Sentimental Analysis

Enjoyed the stay.However staff needs to be more attentive towards First time guests visit.
Birthday celebration
A memorable trip
memorable stay
MOM'S BIRTHDAY @ GRAND HYATT
Birthday visit to Grand Hyatt
Welcoming and Satisfying Stay
Grand Hyatt Mumbai
Worthwhile Staycation!
Visited Grand Hyatt with my parents and daughters.
Birthday day
Visit on my birthday
Great Hospitality and Mouthwatering Food with Authentic Taste
Mahfuzza patel
Best Family staycation - Wonderful and Memorable stay !
Celebrating special occasion
Not that great experience
Great visit and they made my Mum's birthday special
Poor services
Parents 40th wedding Anniversary
No more five star service
Fantastic Sunday lunch experience at Celini
Brunch at the Cellini, Grand Hyatt Mumbai
Hotel service
Club oasis
Institutional quarantine
Birthday celebration
An extremely comfortable and wonderful experience
Dinner Buffet @55 East Reastraut
Positive review
Hyatt makes you feel special
Outstanding !
Best Staycation during the Pandemic
Captain
Excellent breakfast and lovely hotel
Five stars & Kudos to Naseem Hawaldar at Grand Hyatt
Staycation
Very nice
An excellent experience at Grand Hyatt
Not a good place for Staycation
Dinner at Celini Grand hyatt
Good Stay
Superb stay
Family Dinner
Fabulous staycation at Grand Hyatt!!!
Happy stay at Grand Hyatt Mumbai
Amazing Experience
Awesome Stay and Service. Superb Overall Experience.
Dinner
Amazing experience
Outstanding food & service!
Very Good
Excellent service.....very very good

06_Hotel Reviews Sentimental Analysis

Amazing Experience ,Amazing Food

The best hospitality you can receive

Ronak mehta

Capt pankaj

Hassle free stay

Birthday celebration

Amazing hospitality

ahar agm

Excellent!

Sunday sundowner

Lenzil (Server) - Amazing service

Amazing hospitality and excellent customer experience!

amazing journeyy in Chinese House Restaurant

Excellent staycation!!

Suraj Yadav

Excellent

Best hospitality and wonderful rooms.

Mr

Awesome stay at Grand Hyatt Mumbai

Mumbai Grand Hyatt

Great start to the day

Amazing Stay! Amazing Food! Amazing Food!

Amazing dining experience

Hospitality at its best

Magnificent Monday Morning!

A Much Deserved Appreciation for the Amazing Team

Ratings

My best stay ever! Cheers to Lovlina & Saraswati.

Visit to Soma restaurant in Grand Hyatt

Celini & Soma - Very warm and pleasant experience

Great experience

Soma

Every time I come here, it's an extraordinary experience

Very good place with super helpful staff and delicious Food, Chef Nishad,karsh,shukal , Renuka Agnel &Faisal are helpful

Amazingly surprisingly refreshing visit

Excellent evening

Excellent service

Fabulous experience and equally good food !

A Superb experience

Amazing Stay at Grand Hayatt

Excellent service, breakfast and overall stay

Little bit of everything

Staycation at Grand Hyatt Mumbai

The staff was very help ful and the food was amazing we got greater very gracefully.

Great Hospitality

A memorable staycation

Grand Hyatt stay

For a movie shooting..

Grand Hyatt Mumbai = Grand Hospitality

The Grand Hyatt Mumbai Hotel

Awesome Grand hyatt in time of Pandemic

fine & dine

Excellent experience

06_Hotel Reviews Sentimental Analysis

Great Stay
LOVELY FOOD LOVELY STAFF
Fun & Memorable Late Lazy Brunch & Stay
Truly awesome!!!
Extravagant
Harbanskaur
very poor service
Experience at grand hyatt
Great hospitality
Staycation
An excellent staycation thanks to the Hyatt Team
Quiet , efficient and welcoming
Excellent food at Celini Grand Hyatt
Staycation at grand Hyatt
Mandatory Quarantined stay
Wonderful stay with family
Hospitality at its best! Special thanks to sir Agnel D'Souza and chef Nishad.
Chef Jhupa Rocks
Exceptional customer service
Business meeting of jmc projects India Ltd.
Experience at Grand Hyatt
Comfortable Stay
Excellent Hospitality
Amazing Staycation
Grand hyatt
Enjoyable Stay
Excellent place
Preetesh Gautam
Hi
Fabulous Food and Hospitality
Awesome stay
A Beautiful Honeymoon
"WOW" experience inspite of few hickups
The weirdest check in ever, complete invasion of privacy !
Leisure
Visit to Grand Hyatt hotel –
THE HYATT EXPERIENCE
Great experience
Great stay..... Could've been awesome....
Hyatt staycation
Good Stay and Good Breakfast
Good Experience
1 week stay at Grand Hyatt
Anniversary dinner at Celini
Amazing experience!
Review
Bad service and Dirty rooms full of spider webs
Hotel has lost its class.
Official
Stay at Grand Hyatt, Mumbai
Pleasant stay in Grand Hyatt Mumbai
Not a pleasant stay
Pleased n Satisfied

06_Hotel Reviews Sentimental Analysis

Birthday treat...
Excellent Experience
Great hotel to stay at when visiting Bombay
Superb
Grand Hyatt breakfast
Wonderful experience!
Staycation
Review for our stay in Hyatt
Dinner. At sima
Pleasant Stay at Grand Hyatt
Impeccable service
Amazing stay
Amazing Experience.
Staycation
Great food
"Grand" Service at the "Grand" Hyatt
Fantastic brunch at Celini
Dinner
Saturday soirÃ©e
One of the best experiences I've had at a hotel!
Wonderful stay and absolutely amazing hospitality
Memorable stay with great hospitality
Worth the money
Great visit @Hyatt
Grand Hyatt
Electric Vehicle Charging Point, the best breakfast spread of any hotel of its class and amazing large rooms!
Great Hospitality & Amazing Food
Lokeshwar Reddy J
Breakfast table!
Wonderful stay and a Memorable Experience
Quarantined at grand Hyatt
An amazing and above expectations experience.
A great stay
Staycation
A stay worth remembering! :))
Best Membership Benefits with superb food and services
Royal Service and hospitality
Memorable Stay at Grand Hyatt
Leisure
Stay At Grand Hyatt
Grand Hyatt - Mumbai- A short staycation to rememebr and cherish
Warmth and Hospitality
Grand experience at Grand Hyatt
Dinner at hyatt
Anniversary Stay
-
Properly trained personnel can ensure great service even without the requisite numbers
Appreciation Feedback
Excellent
Wonderful Breakfast
Great hospitality
Anniversary celebration
Amazing breakfast buffet & stay

06_Hotel Reviews Sentimental Analysis

Fantabulous Service

Great stay and had a ball of a time

Breakfast review

OUR STAY AT GRAND HYATT MUMBAI

One week quarantine stay at GrandHyatt Residences

Best experience

Family trip

Stay

Experience at grand hyatt

Grand Hyatt's Humbling Hospitality made our birthdays truly memorable

Family visit at Grand Hyatt Santacruz East.

Stay at hyatt

Excellent

Celini Restaurant

Improve

Birthday celebration

Good service

Great Ambience Helpful and Caring Staff

Sunday brunch

Birthday Staycation

Very good

The staff and services

AWESOME STAY....COULDN'T HAVE ASKED FOR MORE..

2 days stay at Grand Hyat, Mumbai

Birthday celebration

Birthday

Top notch hospitality by Chef Nishad sebastian

Mini vacation

First Hotel visit since Covid-19 Started in March 2020

Five fifty

staff Review

Mr ; jay sanjay kankekar

Awesome Guest Services

Exceptional service and excellent hotel

Good one to stay

Delightful Staycation

Must visit

Amazingly Delighted

Made a tough week very pleasant!

Fabulous Hotel

.

Breakfast at Grand Hyatt- Santacruz

Mr. Dinesh Kundapur & Mrs. Pramila Dinesh

Excellent services, warm staff and great food s

Very Good Experience at Hotel Grand Hyatt Mumbai

Value for money!

Amazing buffet!

Appreciation for Mr Abhishek and MsHarshada

Breakfast at Celini

Our visit to Grand Hyatt

Warm staff, warmer memories

Very Good Visit

Good breakfast spread and nice hospitality

06_Hotel Reviews Sentimental Analysis

Breakfast at Celini

Most comfortable stay with extremely co-operative staff

Idk

Oasis club

Exceptional stay at Grand Hyatt mumbai

Review

Family vacation - Great experience at Grand Hyatt Mumbai

Lovely property with the most pleasant and ambient staff I have come across in recent gloomy times.

Appreciation for your staff

Mr and Mrs Khan

Excellent Stay ... Excellent Food... Excellent Hospitality...

Stay for project's operational requirements

Memorable Birthday Meal

Christmas Lunch!!!

Excellent hospitality

A place that feels like home and wants you to wanna keep coming back for more!

Excellent Stay

....and they're back !!

Pathetic Service

Ms Renuka Chettri

New year start!!

Impeccable service!!

Memorable stay

Awesome Experience !!!

Wonderful stayðŸ˜‡

Grand Hyatt mumbai review

Anniversary celebration

Breakfast

Grand Hyatt

Rizwan Khan & Nahid Khan

Wonderful experience!

Stay @ Best

Great Staycation Experience

BEST HOTEL TILL DATE

My Stay at Grand Hyatt Mumbai

The worst Possible Stay Ever

Amazing!!!

Amazing & Memorable stay at Grand Hyatt

Excellent dining experience at Celini Grand Hyatt

Attentive Staff

Our stay at the Grand Hyatt

The Hyatt Experience!!

Grand hyatt..memorable experience

Amazing staycation

New Years eve dinner and new year breakfast

Best breakfast i have ever had

Review

Excellent Service

Grand Hyatt

New year eve

New year party at Hyatt

Excellent Stay at Grand hyatt.

Good service and hospitality

06_Hotel Reviews Sentimental Analysis

Good Finisher for the year
A very good stay at Grand Hyatt Mumbai
Stay@hyatt
Anniversary staycation @Grand hyaat with a lovely breakfast at celini.
Great Hospitality Indeed!!
Staycation at Grand Hyatt
Hotel the Grand Hyatt Mumbai
Great food and a lot of options to choose from!
Best staycation ever
Hyatt from my view
Vacay with cousins
Christmas vacay
Stay
Five star for dining and stay
It's awesome
First Hyatt experience
Feedback
Staycation
Blissful stay with our family of 4
thanks for the gratitude
Wonderful stay and memorable Anniversary celebration
Staycation
Poor service, confused staff , a 3 star experience
Hosted my wedding at Grand Hyatt Mumbai
Christmas staycation
Not a good experience.. service sucks
Worst experience of hotel stay
Mr Xerxes Bharucha
Delightful experience
One of the best hospitality and services.
Birthday dinner
Appreciation
Grand Hyatt stay
Excellent Hospitality!
Breakfast at hyatt
Dhara Shah
Celebrated Wedding Anniversary at the Grand Hyatt
Stay at Grand Hyatt, Mumbai
Customer centric
Laundry pick up feedback
Ms
It's the people that make it memorable!
Wedding
Mr Ritesh Mishra
Feedback
Enjoyed our stay
Excellent service
Stay at Grand Hyatt Mumbai and birthday celebration at Celini.
Had the best time at Grand Hyatt
25th anniversary
Great food and service at the Celini
dining experience
Anniversary celebration at Grand hyatt Mumbai - Amazing experience

06_Hotel Reviews Sentimental Analysis

Anniversary Stay

Family outing

Grand (albeit a bit dated) property, great service, housekeeping needs to be a bit more particular
07 star services & Best staff in the Hotel Industry.

Our stay at grand hyatt

Fantastic stay!!!

Birthday celebration feedback

Appreciation post for the Team of Grand Hyatt!!

Overall really nice Experience

Excellent food and a pleasant stay for my Parentâ€™s anniversary

Fantastic experience

Hemdev-Sethi Wedding

Great location and Culinary delight

dinner at celini

Very warm n comfortable

Simply Amazing Experience

Mom's Birthday Celebration-Dinner Time

Treated very poorly by the security.

Birthday lunch at celini

Superb Experience

Anniversary Celebration !

Wonderful evening - 06-12-2020

Super Service- perwonal Touch!

Amaazzing Food & Service

Great Experience

Perfect place to be after your wedding day

Fantastic dinner at celini

Birthday Dinner at Celini

Exceptional Value

Grand Hyatt mumbai

great service

Dinner at Cellini

Sunday Brunch

Lunch at Cellini

Excellent Stay and amazing Food and Service

Fabulous stay

"Hyatt Residency"

Food n drinks

Celebrations with assured safety

Birthday lunch ගුණුව on 24 th November

Best stay ever

Poor service

75th birthday

Very good experience

Grand Service at Grand Hyatt!

Stay and Sunday Brunch

Awesome food, great service

Cellini restaurent

Fantastic Hair Day!!! :)

Staycation for my Birthday Weekend

Grand Hyatt amazing stay and delicious food

Review

Best Anniversary Experience in Grand Hyatt

Super Fantabulous
Honeymoon at the Grand Hyatt
Great experience at hyatt
Excellent Hospitality
Amazing relaxing staycation!
Stay reviewâ™¥
Really good
calm stay
Perfect staycation
Great Experience
Staycation
Great Experience at Hyatt
Great service from staff, suites needs some color and jazzing up!
Dinner at Celini
Lunch at Grand Hyatt Mumbai
Amazing outstanding and perfect Becghlorette Party.
Great hotel
Memorable One Night stay at the Grand Hyatt
My Experience at Celini, Grand Hyatt Mumbai
Father's 60th Birthday Party
My stay at Hyatt
Excellent breakfast
Best service
Excellent Staff and service
Hyped
Grand memories
Excellent stay
Safety at its best.
Great staff service
Safe stay and Thankyou to Chef's
Great dining experience at the Hyatt!
Stay at Grand Hyatt Mumbai
Birthday celebrations
Feedback
Dining bliss at the Hyatt !
Ms
Visit to grand hyatt Celini
Very warm staff
Johnny Walker Sunday Brunch
7 star hospitality in a 5 start hotel
Wonderful Stay at Hyatt
Nothing â€˜Grandâ€™ about Hotel Grand Hyatt
Papaâ€™s lockdown birthday lunch
Visit to Celini
Excellent stay
Covid Safe stay at Grand Hyatt Mumbai
Great effort and personal care !
Amazing Experiencea at Celini:
Gourmet Store
Great value for money and highest quality of hospitality
EXCELLENT SERVICE BY GRAND HYATT MUMBAI
Grand Hyatt, Mumbai review
Navratri Special Food

06_Hotel Reviews Sentimental Analysis

Celebrity wife birthday
Kudos to the staff!
Wonderful stay
Awwwwwesome
Feedback
Birthday lunch at Celini à—lœi, à—lâ—lœi, à—
Sunday Brunch at Home à—lœi, à—
Birthday dinner
Service extended by Vaibhav at Grand Hyatt Bandra Mumbai
Good for a business trip
Excellent Service
Amazing service and comfortable stay
Sunday Brunch at home by grand hyatt
Hotel Grand Hyatt
Amazing staff and great stay.
Brunch @ home by Grand Hyatt
Gourmet Shop Food
Amazing staff and a great stay with lots of comfort
Great experience for the family
Appreciation
Home away from Home during COVID 19
Dr. Vibhuti Chavan
Birthday celebration
Amazing and memorable stay.
Shouldn't be one's first preference for long term stay (Especially Corporate tie-ups).
Safety at its best
FANTASTIC STAY AT GRAND HYATT MUMBAI
Brunch At Home
Celine breakfast and grand club the bar
Celini Breakfast
Nice rooms Great Service.
Dinner
7 days Hotel Quarantine.
Grand experience at Hyatt
Exquisite! Par excellence. ! Cellini !
Fantastic Customer Service by Almost Everyone
Superb brunch
Good services.
A Good Experience
Amazing and short stay during the pandemic
Engagement ceremony at Grand Hyatt
Very good
Appreciation for Vaibhav parab and pandhari k
Mix experience mostly not goodðŸ“l
great experienceðŸ“S
Excellent hospitality services
Great Experience
Very good service
Good Experience
Superb stay and experience
Staff are wonderful!!
home delivery
GRAND HYATT MUMBAI HOSPITALITY

06_Hotel Reviews Sentimental Analysis

Great specially the house keeping staff
Excellent & Very Good Man!!
Feedback
Complete peace of mind
Excellent stay with great service and helpful staff
Excellent service at Grand Hyatt Hotel(Room no. 6179)
amazing experience
Excellent service
Singh
Excellent Housekeeping Staff. Good clean room (Garand Hyatt)room no.6194
Lockdown Food
Long stay at Grand Hyatt SantaCruz Mumbai
Appreciation for all housekeepers
Excellent
Great service even at home!!
Excellent Hospitality
Pleasant Stay
Excellent service.. wonderful experience
Professional & Excellent hospitality
Amazing Service
Excellent stay at Hyatt
Memorable stay
Worst expÃ©rience - more infos
Best stay at Hyatt
A memorable quarantine stay
Excellent service at Grand Hyatt Hotel
Always being a pleasure to be back in my favorite Hyatt Hotel India ☺☺
Very comfortable stay
Ssfe & luxurious stay
Every guest is special
Hotel grandhyat
The Only Place to Stay in Mumbai
best GM ever
Best hotel in Mumbai
Excellent place to stay
Derelict service!
King Feeling
Brunch party
Grand service.
Good refreshing stay
Dinner at Celini
Excellence
Le Petit Chef
Celini dining experience
Gym experience
Club Oasis (Grand Hyatt) - Gym & Spa.
Excellent as expected
Wonderful stay☺
Always have loved the Gym and trainer(Sachin)
Le petit chef
Le petit chef
Fitness centre
Excellent

06_Hotel Reviews Sentimental Analysis

The buffet is amazing
Business Trip to Mumbai
Good overall - becoming a bit dated - nice artwork and decorations in main hotel areas
MSGGrand
Feedback
Feedback
club oasis
Business Centre at Grand Hyatt Mumbai
Excellent hospitality
Garden of Eden in Mumbai
Great Business Hotel
Great Stay at Grand Hyatt Mumbai
Excellent service
Filled with Mosquito\ Inroom dinning cost very very high as compared to inroom bar and dinning.
Great hotel and great customer service but mosquitos were a menance
Amazing Chef Jhupa Singh and Chef Selvam
Mamma Mia Grand Buffet
Avadhi Food at 55East
Home Away from Home - The Best Hospitality
Lovely restaurant with a very friendly and amazing chef
Amazing service at 55east
Great hotel
Club Oasis
Wondful Experience on Business trip
Celine restaurant best Italian food in town.
Excellent
Food
Dharma production team
APURV BANSAL
No point in staying in Mumbai if you're not staying at Grand Hyatt
Superlative service
Amazing Stay at Hyatt Mumbai
Chinmay
Hyatt's exceptional stay
Amazing fitness center with fantastic trainer
Slipping in standards?
Excellent experience
Special mention of fitness trainer
Luxurious 5 star hotel in Mumbai near BKC
Stay in Hyatt
Horrible Breakfast
Club oasis gym
Workout at Club Oasis
Good Visit
Truly Grand!
Wonderful stay
Sunday, Monday
Fabulous Service
Long stay in Grand Hyatt Santacruz Mumbai
The usually "Grand" Hyatt - Lives up-to its name
Harsh
Deterioration in service and amenities
Mosquito Infested Hotel - I would be careful if you value your health

06_Hotel Reviews Sentimental Analysis

Saawan

Review of celini Italian restaurant at lunchtime

Excellent staff and service

Very comfortable and convenient 5 star hotel near Mumbai Airport

Excellence in service

Club oasis and fitness Centre

25th Anniversary day

superb property with great stay experience

Grand Hyatt Mumbai Hotel

Memorable experience

Amazing property

Fantastic Hotel

Awesome

Good business hotel

Memorable anniversary dinner at China House Grand Hyatt

Excellent

Hotel review

China House Restaurant

Tea Lounge by TeaSwan

Great business hotel with all amenities

Restaurant

Perfect 5Star Hotel Stay & service

Rude staf

Fitness center and team exceed expectations!

Good business hotel

Club Oasis Fitness Centre

Theft committed by housekeeping

Not the best of business stay esp. if you're time crunched

Luxurious stay

A Jewel in the crowd

Good experience

Great place

Perfect Stay!

Perfect stay

Great Experience

Mandar M M

Not satisfactory

The Best

Abhay

Amazing

Short and Sweet Stay

Very hospitable and full of warmth

A lovely place to stay to get away from the hustle and bustle of mumbai

Great brunch experience

Too busy and chaotic

excellent hotel

Great Mumbai hotel

Hotel is awful and in dire need of updating

Hyatt Legacy

Dinner at 55 East

MR

Excellent hotel

Very good

Indifferent staff
Food service
S y Narsimhulu
Grand Hyatt Experience
Vikram Gopalakrishnan
mukesh desai
Don't go to the lounge!
Good Hotel Yet Poor Service
Nishan Pandey
Gils Paul
Very bad quality of food
Great stay at grand hyatt
Excellent Place....
Grand Hyatt Mumbai amazing
Great property & Excellent Service
Family holiday
Charan
Mr Gatik Nanda
Excellent
J Ko
Rashesh Patel
Great Birthday celebration
Mr Ganesh sharma
Soma Restaurant
Excellent
bad experince
Perfect getaway
Excellent food and great service by Soumen
Dinner at Multi Cuisine Restaurant Grant Hyatt Mumbai
Good gym
Tom Smink
Better plan in advance and choose either a Taj property or a different Hyatt property if possible. Very lousy response
Average...everything!
Nil
Best new year's Eve
Great service great food
Salon visit.
Stay at grand Hyatt in Mumbai
Amazing time at Lobby Lounge.
Excellent Service
Stay at Grand Hyatt Mumbai
Best hotel in the world by some distance
Pilot
Mr
My 2nd Home
Overall.
What a pleasure
Staycation
Excellent staff, clean and pleasant environment.
Business with fitness
Grand Hyatt, Mumbai.
A grand hotel with some overlooked detail that could make or break a trip
Hotel should get Grand Hyatt status

06_Hotel Reviews Sentimental Analysis

Club Oasis Fitness Center
A good hotel for your conference and business need
Club Oasis Fitness Centre
Loved it-highly recommend
Gem - never disappoints
Club oasis fitness center
Grand Hyatt is amazing
Christiaan Georgio Salon
Excellent.
EXLLNT
Very ppo
Fitness centre
Sachin - Gym
Review about the service
AWESOME
Coporate events, Good location,
Great hotel with delightful staff
Comfortable stay at Hyatt
Fine for business trip
Club Oasis Fitness Centre
Fitness club oasis - hotel grand hyatt
Great grand hotel
Grand hyatt - Another review
Best hospitality in Mumbai.Jayshree Maniar & Dinesh Maniar
Dinesh Maniar and Jayshree Maniar
Best in Mumbai excellent property and facilities
Impeccable Experience
Jayshree Maniar
Excellent Property & facilities
The best in Mumbai
Best hospitality in mumbai
It was amazing experience. ඇඟිල් ඇඟිල්
gym
Visit
Mr. ANA
Club Oasis
poor security unsafe for international travellers
Unpunctual service delivery, poor ownership & amenities
Mr
Fourth and last visit
Overview of Stay
Excellent Grand Hyatt - A Grand experience.
Great Hotel
overall good experience
Wonderful
For friends birthday party
Not meeting Hyatt expectation
My Stay @ The Hyatt
Service Fail
Hyatt name & poor standards
Good and efficient services
Go Grand With Experiences
Cool stay at hotel Grand Hyatt Mumbai

06_Hotel Reviews Sentimental Analysis

Grand Hyatt Mumbai
Great Room
CLUB 7 HOLIDAYS MICE -ACE SURFACE
A 3-star quality room sold at 5-star rates
Ms. Krishna Sarma
Hyatt for 100 USD including breakfast? Yes please
Bloomberg Equility Summit
A perfect setting in Bombay with top hospitality and service
Excellent Service
Stay at Grand Hyatt
Amazing Lunch
Great business hotel
Business
Excellent
EXCELLENT HOTEL AND COURTEOUS STAFF
Thanks to Sachin
Great experience
As expected to Hyatt...Brilliant
Very good service
Five Star
Club oasis
Nice experience
Excellent
Extremely nice staff and happy stay
Oasis fitness center
The service and food need a serious sprucing up
Excellent Service
3 night visit
Good hotel base for airport location Great staff service Great club lounge
Good Business hotel, usp: close to the airport
Great trainer - Justin!
Wow Wow Wow
Gym facility at Grand Hyatt is great
Extremely helpful staff
Excellent stay
very comfortable, good location
Grand Hyatt - grand experience
Grand hyatt
Mumbai for Business
Gym time
Overall good
Always a great experience
Very corporate
Continues to be a snooty, higher than thou hotel.
Grand Club Welcome
Mumbai - Oct2019
very good indeed
Certainly not a 5 Star
When Elegance meets courtesy
Family Holiday at the Hyatt Residences
Very Nice Hotel With Excellent Service
Fitness Centre
Fitness Center

06_Hotel Reviews Sentimental Analysis

Excellent coach - Mr Justin
Great place to stay with family
Perfect location ,ambience and food
The Grand Club is great value!
Restaurent
Good guidance @ Gym
Great food, great staff and a splendid stay worth the money
Grand Hyatt Oasis club
Terrible place
value for money
Comfortable stay, welcoming staff.
Gym Trainer Justin
One of the top hotels in Mumbai!
Grand Hotel and Grand Hospitality
Excellent Hotel with very good hospitality
value for money
Excellent Care and Service at our parent's 50th anniversary party
Business trip
Cost effectiveness
excelent hotel
Grand Hyatt is really a Grand
Great Hotel but rooms can do with some renovation
Never disappoints - service is just outstanding
Excellent stay in Club suites
Club Oasis
Gym awesome with Justin
Dinner
Wonderful service
Great Health Club
More friendly and helpful staff
Excellent gym trainers
RAMâ€™S TEAM
Stay at Grand Hyatt
Excellent place to stay
Need for improvement
My Mumbai Hyatt Stay Review
Brunch
Exceptional service
Conveniently located business hotel, but interiors are old and need an upgrade
Feedback
Amazing Hyatt
Needs improvement in Check in and check out
The Best Business Hotel in BKC, Mumbai
Needs improvement...
Excellent Service, Dated Decor
Club Oasis Gym
Fantabulous stay at grand hyatt
Beautiful stay, very friendly and accommodating team.
Fantastic Hotel & Exceptional Service
Salon services
Perfect place to stay with shopping close by
Best Hotel In Mumbai
I very nice stay. Wram hospitality and comfortable stay.

06_Hotel Reviews Sentimental Analysis

Review of Grand Hyatt Mumbai

Grand Hyatt hotel and residences in Mumbai is excellent in every way.

Great people great hotel

Grand experience at the Grand Hyatt

One Unforgettable Stay

An amazing stay

Anniversary

Mario Italy

Fabulous experience

Stay was comfortable

Club oasis

excellent stay with great service!!!

Great relaxing experience

Vald

Gym sesh with Sachin

Nothing grand about this place but the price. Very disappointed

Sunday brunch at Celini

Great gym and Coach Justin

Incredible Experience!

Can Do Better!

Good stay in Mumbai

Horrible experience at both checking in and checking out

Not worth the money paid

MICE event at Grand Hyatt Mumbai

Great service and qualified trainer in Fitness Club

Excellent stuff

Gym

Hospitality

Total disappointment

quite a basic hotel for that price

Amazing experience

It has it all! great place to say.

Anniversary celebration at grand Hyatt Mumbai

Nice stay.

Grand luxury stay

Excellent Service .

Good!

Do not stay here unless you like to check-in after 11pm & be downgraded!

Awesome experience on my Birthday Day

Luxury redefined

Perfect!!

Amazing hotel

Wonderful stay

Grand Hyatt is Grand!!

Club Oasis

Amazing

Trip to Mumbai

Beds and mattresses were not at the standard of Grand Hyatt.

Perfect Business Trip Hotel

Awesome stay

Bad experience

Impeccably clean and comfortable.

BadVery bad

06_Hotel Reviews Sentimental Analysis

Good Last I Came, Phenomenal Now
Excillent hotel
Staff is keeping the hotel alive
Club oasis
Recommend Grand Hyatt : Mumbai
Spacious rooms, warm hospitalitu
Very Good
Arvind
Amazing hotel great hospitality
Excellent
Chef Vishal must have salads
Fitness centre
Justin at Club oasis
sterling service
My Second Home!!!!
Extraordinary hospitality
CLUB OASIS GYM
Very attentive staff and great ambiance
Evening meal at FiftyFiveEast
Great place
Excellent hotel which is truly five star.
Grand Hyatt mumbai
GO GRAND
Gym facilities
Great Hotel if you have business in BKC Area
Club oasis gym
Good business hotel but poor entry path.
Lovely 3 months stay in Grand Hyatt Residences!
Club oasis gym
Location Plus service offered
Great Gym!
Made our Moment
Impeccable Experience
Our Stay at Grand Hyatt
Reliable and functional
Fitness centre
Good Hotel in Mumbai
Good Food
Amazing people at Fifty-five East.
Service
Excellent experience
The Bar - Manisha
Great hospitality and awesome food
Excellent services by Mr. Aashutosh Katta
Great Club Experience
Lovely staycation at grand hyatt
Hair cut
Excellent Dinner of birthday celebration.
Great hospitality
Regarding stay in Hyatt
Excellent stay at the Grand Hyatt residences
Superb Food, excellent hospitality!
Beautiful hotel and wonderful hospitality!

06_Hotel Reviews Sentimental Analysis

Beautiful hotel, excellent service

GRAND HYATT - MUMBAI'S GATEWAY TO HOSPITALITY

Great business hotel

Sunday Brunch

Appreciation for Business Centre team.

Excellent Service

Excellent hotel, great team.

Find_Namz

Really a 'Grand Experience'

Good visit

Club Oasis/ Overall Experience

business meeting

Service Excellence in each and every intercation

Amazing hotel, excellent service and always a pleasure to stay at!

Rooms, service ok but need to fix some things

Nice Stay

My experience

Terrible Guest Experience

Nice property

Outstanding service, warmest staff - great food!

Great place to stay for business or family trip !

excellent services by Christiaan georgio salon

Remarkable services provided by Christiaan Georgio Salon (Grand Hyatt) Mumbai.

Great Hotel, Excellent Staff

Always so nice to be at Grand Hyatt!

China House Restaurant

Excellent dinning experience

Amazing hotel

I was very good and pleasant

Nothing â€˜Grandâ€™ except the size

Great hospitality and warmth

Just a boring place

Amazing stay

Solid

Grand Hyatt Mumbai review

Great Properity at a reasonable price

Investor meet 2019

Excellent experience, warm hospitality!

Banquet Service at Grand Hyatt Mumbai

Very average

Annual Mumbai work visit

Wonderful Hotel And Excellent Service

Thank you SACHIN !!

Gym

15 years and still the best!

Excellent stay

Not a good experience

15 years old!

The best in Mumbai

Overall A very good hotel.

Excellent hospitality esp the club !

Thank you

Club Oasis Gym

06_Hotel Reviews Sentimental Analysis

Not so Grand Anymore
Great place to stay
Club Oasis Gym
Club Oasis
Worst Hotel Ever
Great and comfortable stay !!!
Best Hotel i visited in my life
Excellent hotel very good experience as always.
Amazing Grand Hyatt Mumbai
Superb Service
Excellent service
Club Oasis Fitness centre
Exceptional Hotel, Delightful Stay
Workshop Organization
Excellent food and excellent service
Feedback on Personalized Service
Wonderful people, very comfortable hotel
Perfect luxury experience
Amazing stay at the Grand Hyatt
My visit to 3 hotels in Mumbai 2
GOOD HOTEL
Food is good
Excellent Service by Sashin the Gym personal trainer.
ABSOLUTELY STUNNING PROPERTY
Excellent Service by Banquet Sales
Short stay par Grand Hyatt
Nice Hotel
Gym
Fantastic place to stay
ABSOLUTE SATISFACTION
Great stay ,great staff
Great Hotel
Party
Perfect location in the suburbs.
Excellent Experience
Excellent Customer care.
A Home away from Home
Great stay
Best workout session
Internet service terrible. No free office dop for corporate members.
Stay at Grand Hyatt, Mumbai
Grand Hyatt - S'cruz East
Well rest a best place
Amazing customer experience
Excellent Experience
Mediocre Hotel Terrible Follow Up
Overall good stay.
Aamazing customer service
Good
Awesome
Just pure luxury
CheckIn issues, start to finish
Perfect

06_Hotel Reviews Sentimental Analysis

Club Oasis - Gym
Excellent stay
Club Oasis
Incredible Hotel in Mumbai
Amazing service
Average considering great name of Grand Hyatt. Reception : The staff are polite but not so keen on having.a conversation
Excellent Stay at the World of Hyatt
Truly GRAND!!!
Amazing breakfast, great gym, fantastic pool
Worst experince
Grand Hyatt- return for More
Bijal Shah
China house restaurant
China house
Excellent amenities
Nice
amazing experience
Excellent property wth courteous staff
Beautiful Hotel with below average service
Speaking of getting things right
one night at The Grand Hyatt Mumbai
Best place to stay in Bombay
What a lovely stay it was
Chinese House Restaurant
My stay
Date
Friends dinner
Excellent
Good Hotel
Hotel Grand Hyatt, Mumbai Review
Club oasis
Grand Hyatt Mumbai- Excellent
Beyond expectation
Wedding
up, up and away
China House Restaurant
Grand and courteous
Grand stay ඩෙස්
Dinner at fifty five East
Awesome experience
A grand stay at grand hyatt
Not so pleasant
Wish I had a better experience
Great food and Great stay
Go-to best luxury hotel in Mumbai business district
Great Hotel
NSE ANNIVERSARY EVENT
Mr Avinash
bussines and relaxation
Corporate Event
A very comfortable stay
Concierge at Grand Hyatt Mumbai
Great fitness center!

06_Hotel Reviews Sentimental Analysis

Good but surely can be better
Club oasis fitness centre
A great hotel to stay in
Good place to stay near the international airport
Love this Hotel
Every stay had surprised me, I would recommend this hotel for excellent food and friendly staff
Unfortunately not good
Luxurious & indulgence
Annual conference
Not as per expectation
Best Customer Service - Ms.Rosell Mendonca
China House Restaurant
Great location and service-oriented staff
Excellent stay
Very nice hotel
Best 24/7 gym in town
Soma Restaurant
Thoroughly unprofessional staff and poor management
Club Oasis - fitness center
Amazing
Grand Hyatt salon
very pleasant stay
Gym review
Amazing place to have conferences and events. Great location, excellent service.
Cubs oasis fitness center
Amazing experience
Great Property and High Hospitality standards.
Excellent Hotel
Club Oasis Gym & Swimming Pool
Too much noise
Don't go here if you are on holiday!
Good food, Good service
Terrible person 'KEVIN' at check in! Very bad experience!
Great infrastructure with pathetic service
Very good gym facility and a very knowledgeable trainer Mr. Sachin.
Not even a 2-star hotel. Save your money and go somewhere else.
All
Visit
The most pathetic customer service you can ever find. Great infrastructure ruined totally by uncaring staff.
Pleasant stay
Outstanding service
Restaurant Fifty Five East - Should be rethink
Hair Care
A very good option!
A nice stay
Club oasis fitness centre
Great experience
excellent
A great hotel, with helpful teams and relevant services.
Good room and good service
Very good but not great
Grand incoordination Hyatt
A Grand Hotel To Stay In

06_Hotel Reviews Sentimental Analysis

Amazing service
Peacefull oasis close to airport
Overpriced mediocrity.
China house
INFESTED WITH MOSQUITOES
Excellent Banquet Services, Excellent Property, Highly Recommend
Staff service could be much better
Excellent staff and good hotel
Not a fan
Great experience!
Excellent service, dated and poorly sound proofed rooms
China house restaurant
Grand Hyatt Rocks.
Amazing food and service.
Great Stay.. It Was Really Grand
Great.... Seafood
Great food!
GRAND IS GRAND
Great stay
Amazing experience at the Grand Hyatt
Memorable stay at Grand Hyatt Mumbai
Amazing experience
Great hotel experience
Helpful Staff
Great Service!
Excellent experience
Wonderful stay in Mumbai
China House restaurant
Salon visit to Christiaan Georgio
Dr Deepak K Jumani
Conferencing in Mumbai
First visit to Mumbai
Exceptional staff
EXCELLENT SERVICE FROM PARUL,BEST HOLIDAY THUS FAR!
Incompetent Staff
Huge hotel, excellent service!
Lunch was great
The BEST luxury hotel in Mumbai period.
The saddest and most disgusting dining experience I have ever had
AWESSOME
Mumbai for Business & Leisure!
55east
Excellent hotel
Not worth the money stay at the Taj instead
Justin at the Health Club
Club oasis
Good comfortable stay. Attentive staff.
Likes to overcharge foreigners
China House Restraunt,
Marvelous experience
Visit to mumbai
BUSINESS CENTER , GRAND HYATT MUMBAI
Not worthy of the Hyatt name

06_Hotel Reviews Sentimental Analysis

China house
Fifty five east restaurant review
Excellent hotel
Excellent stay
China House restaurant
Fell short of expectations
Memorable Stay at Grand Hyatt Mumbai.
Trainer at the gym
Noisy noisy
Unable to manage conference crowd
Excellent property with even more excellent staff
A wonderful experience
Business Center
Beautiful property
Very hospitable and receptive people.
Clean and comfortable
Great hotel with great gym
Great experience
Fantastic experience with Grant Hyatt
Grand Experience!
Average
Business meeting
Grand hyatt stay
Excellent service
Great stay
Gym and Fitness !
Great Grand Hyatt
Grand luxurious amazing
Club Oasis gym and swimming pool
Captain
A little gem in Santa cruz
Appreciable Skill of Corporate manager
Drab exterior | Average Service | Great Breakfast Buffet
The gym is good . Justin at the gym is very helpful
Poor service
Unspeakable New Year experience
Great hotel
Brilliant hotel and friendly helpful staff
Superb service and top class hotel
Awesome place to stay in Mumbai
Exceptional Hotel
Exceptional Hotel with Amazing Staff and the Best Breakfasts Ever!
Hospitality needs a makeover!
Amazing
Horrendous Experience
nice hotel but some minor issues prevent a better rating
Club oasis gym
Event Held
Grand Hyatt Mumbai
Club Oasis Fitness Centre
Excellent
Gym Personal Trainer - Sachin
Just average now

06_Hotel Reviews Sentimental Analysis

Grand hyatt mumbai
OUR SECOND HOME..:)
Truly excellent and thoroughly enjoyable stay
christian georgio saloon
All round good destination
The most exquisite hotel in Mumbai so far!
Amazing
Excellent Coffee shop
Worst Service EVER!
Christiaan Georgio salon
club oasis fitness center
Club oasis
A luxurious hotel
Don't depend on the front desk/concierge
Business Centre services
Salon services @ Christian georgio
Great service by Rozelle
Excellent staff interaction by Ms. Rozelle Mendonsa
a wonderful hotel with attached stored
One of the best city hotels in the world..
Definitely Recommend!!
Christian Giorgio
Justin the gym trainer
Excellent Facility at China House!!
First Class Hotel
A Beautiful Property - Decent Stay
Good Value for money.
Luxury living at Grand Hyatt
China Restaurant
Christiann Georgio Salon
GREAT Hair Salon
Great of Grand Hyatt
Pleasant memories
Superb!
Christian Georgio Salon
Sad Scary service for a 5 star place
China house Restaurant...
Club oasis gym
China house Restaurant
Did not match the standards expected
Never go when there is any Celebrities Function
Best Breakfasts and fanstatic gym + trainer.
Over priced. Not worth it.
Good Stay!
Excellent business hotel with nice ambience
Excellent
China House Restaurant
Fifty five east
Family visit
Very Grand Hotel!
The luxury you expect.
Great facilities and staff at Club Oasis
Gym Fitness Centre

06_Hotel Reviews Sentimental Analysis

Excellent food and comfortable stay, good gym facility and instructor

Good stay

Excellent team and great security stagf

Best experience for a birthday!

Poor Service Quality

Great Hospiatlity

Poor Service

Poor Service Quality

Pleasing experience in grand Hyatt mumbai.

A disappointing stay at Grand Hyatt, Mumbai

Club Oasis

Rooms reflect art

GYM

Club Oasis

Underwhelming

Grand Hyatt Airport Services

Excellent Staff - Ms.Roshell

Beauty and the Feast, a Charity fundraiser by Alert India

Grand Hyatt Mumbai

Great place for business meets

EXCEPTIONAL ALL-ROUND EXPERIENCE

Excellent service

The perfect staycation!

Great Job

Perfect place for a staycation

Relaxing

Club Oasis

Good venue for conferences, etc

Great Food Amazing Event Experience

Company Annual Awards - 2018

"Experience About Hotel And Gym"

Amazing dining experience at 55 East

Exceptional service

One of the best hotel to stay

Experience

Gym

Beautiful hotel at quite location

Great stay

Fitness

4 start eating!

Fitness Center

A great experience

Vivek Avtani

GH Mumbai

2 day workshop at grand Hyatt

An oasis of comfort in the urban jungle called Mumbai

Aruna Sharma

Fitness center

Makes me wanna come back!

ACIW Mumbai Thanksgiving Lunch 2018

Great conference venue and very comfortable stay

Amaizing stay

Club oasis Gym (Justin Amazing guy)

06_Hotel Reviews Sentimental Analysis

Club Oasis Fitness Centre

Very comfortable and classy.

Axis bank 12th October Event

Club oasis fitness center.

Excellent

Very nice hotel neat the Mumbai airport

Club oasis is good to exercise

Great service

Great Hotel with grandest brunch

Grand Hyatt Mumbai - a home away from home!

My Mothers 90th Birthday Celebration,Awesome Food & Great service!

Thanks for your great help Zaid!

Fitness centre is par excellence

Not as good as it used to be!

Congratulations on good management

It's a good experience

First time stay

Good Staycation Option within Mumbai

Great service!

Superb experience

Great Property!!!

Nice accommodations in a distant land

clubs oasis fitness centre

Excellent and courteous Staff

The best location for conventions

Could have been better !

Best Fitness trainer - Justin

Club oasis trainer - sachin

Amazing Experience

Memorable stay! Best Fitness Center

Club Oasis Fitness center

Service total

Awfull stay

Exceptional staff!

Birtbdy lunch

Good Business Hotel

Review For Your Key staff

Amazing ambience and great staff

Poor experience on hotel transport

Superb attention to detail!

Fitness expert and ambience

Best hotel in mumbai and best property of hyatt group fpr sure

Gym club oasis fitness centre

Very friendly and comfortable and close (enough) to the airport.

Not the Grand Hyatt I know and used to trust

Excellent overall

Great Hotel, Great Service

Fabulous Stay in Grand Hyatt Mumbai

Club oasis fitness centre.

VERY OLD !

An Amazing Experience!

Excellent stay, Best Hotel in Mumbai

Excellent hotel, exceptional customer service

06_Hotel Reviews Sentimental Analysis

Club oasis gym
Grand Hyatt is 100/100.... couldn't find any mistake
Excellent experience - amazing staff
Beauty Salon
Awesome Experience
Impressive Gym
Impressive hotel
Good hotel, great fitness centre, concierge needs much improvement
Lovely hotel with very friendly staff.
Great experience
Worth the 5 stars - almost perfect
Good awesome service
Excellent
Impressive gym personnel
Club Oasis
Neat and satisfying
Business cum Fitness
Never disappoints
Nice hotel in Mumbai
Comfort and leisure
Club oasis fitness centre
Meeting Room for Business Meetings.
Best tandoory ever.
Highly Disappointed !
Luxury and comfort
Fitness
Sunday Brunch at Grand Hyatt
Very Good
Great food Great Hospitality
Comfortable stay, efficient hotel
Good Mumbai hotel with good service
Memorable Stay
Birthday Dinner at China House
Anniversary celebrations
Excellent Hotel!!
China house
Good Service
A FABULOUS HOTEL
The Excellence Of Sachin Surve (Fitness Trainer @ Grand Hyatt)
Amazing Place to spend time with Family.
55 Five East Dinner
Best for Staycation
Grand Hyatt's stay
Lovely food and very nice service and staff
Great Hotel for a large convention/conference!
Chic Business Hotel
55 East
Great food and service
Fifty Five East ₹ 1,41
Nice hotel but some areas need updating
China House never disappoints
Great service at Club Oasis
Great hotel. Lavish and extensive customer service

06_Hotel Reviews Sentimental Analysis

Great comfortable stay definitely recommend
Average for Hyatt, slow breakfast service
China house
china house
China House Restaurant
Too large that it forgot the basics
Great Service and Worth Price !
Nothing Grand about this any more
Grand hyatt is best for delivering a best customer service and affordable rate in mumbai
Dinner
Superb as always
Feels like home
Highly recommended hotel and outlets
Best buffet in townðŸ˜
Hospitality review
Simply Perfect!!
Kuddos to Celini
Culinary delights@GrandHyattMumbai
Bagger chicken experience in China House restaurant
Feedback given by Sanjay Sinha during stay on 5th and 6th October 2018
Amazing Cusine
Very good hospitality
My first trip to India with Grand Hyatt Mumbai is unforgettable experience
China House at Grand Hyatt Mumbai
Excellent
Great experience
Had a great time
China House restaurant
Celini
Great hotel and Courteous staff!
Club oasis fitness centre
Excellent service and Wonderful Experience in China House Restaurant
China House restaurant
Dinner
Grand public space; dated rooms
Fantastic stay!
Great gym Very well trained instructors , Gym instructor Sachin had great ðŸ‘¬ knowledge . Justin gym instructor yesterday
Bates motel....Mouldy room- not designed for 21st C traveller!
Had a great time
An Amazing dinner at 55 East Restaurant
Great service n Gym Oasis
RAKESH SHARMA
Great service ar fitness centre
Barshow 2018 Grand Hyatt
VERY GOOD
Excellent as expected
Club Oasis Fitness Centre
Fitness Center
Missed the mark..
Tired hotel with no privacy in rooms
Business Stay Hosting two Japanese Nationals visiting India
Spacious rooms
Grand Hyatt Gym

06_Hotel Reviews Sentimental Analysis

Excellent Experience@Grand Hayatt
Superb Service and Facility
Wonderful and hotel, appalling management
Good hotel
Good Hotel
Great food and service in Soma
Very passionate gym instructor, good ambience and great food
Excellent Hotel with Exceptional Service
Club Oasis/ Sachin Surve
Th best birthday celebration !!!!
Definitely a 5 star hotel, and it could be anywhere - unfortunately doesn't feel like India
Great hotel in a rough neighborhood
Amazing experience
Experienced Gym trainers
club oasis
good experience
Grand Hyatt Mumbai
Excellent
Second home
This review is more for the health club... Club Oasis
Excellent stay
Huge!
Excellent stay
Excellent stay with fantastic amenities
Best Business Hotel in Mumbai
For Christaan Georgia Saloon
Poor check out n Wrong Billing
Good Business Hotel Near International Airport
Amazing stay
Typical Western Style Convention Hotel
Excellent property with wonderful staff
Club oasis
Excellent stay
"Great trainer"
A GREAT HOTEL FOR A QUIET AND FRIENDLY STAY
Not a 5 star experience, Reception staff very ignorant.
Experience at Grand Hyatt Mumbai
@Christian Georgio Salon
Very good for conferences
Great trainer
China House, delicious and comfortable
Review of gym at grand Hyatt mumbai
Worst check in experience and wrong room type
Hotel
Very nice club
Three cheers to Grand Hyatt!!
Amazing Gym and Amazing Trainer
Grand hyatt saloon
Very Nice place
Great Staff, Good Service
Average stay
Great staff
a great gastronomic inmerion to Indian food.

06_Hotel Reviews Sentimental Analysis

Chetan Verma
Shamayal
A big Letdown
Terrible service. Not a 5 star hotel
An experience to share-Grand Hyatt
The Grand Experience Grand Hyatt Mumbai
Service with a smile
Club Oasis!! A great place for your mind and body!
Excellent stay
One of the best hotel I have stayed
My preferred place but had problems this time
Dedicated staffs
Amazing gym, good food
No respect ,attitude ,gate keeper to reception,room not clean even insect n mosquitos
Very good gym trainer Nilesh
nice hotel
Amazing Facilities & wonderful staff
Fitness center
Top notch breakfast spread!
Club oasis fitness gym
Club oasis fitness center
Rony Malik
Great Hotel with Great Gym !!
Grand Hyatt gym
Excellent service at the lounge bar
Gym
Gym and Fitness
Staff use washroom towels to clean the toilet seat and toilet floor.
Gym and fitness centre
Excellent
Fitness Centre
Regarding Health Zone -Gym
Dilipsinh Parmar ,
Jeet lakra
Abhishek
Review of Grand Hyatt Mumbai
Chirag van
Excellent food. Exceptional service.
Best Hotel in Mumbai
Very bad experience
Conference
Great 5 star property
Club oasis fitness Centre
Wonderful 5-Star Hotel
Awesome stay & Great instructor Sachin
Club oasis fitness centre
Another comfortable stay
Long term stay
A great place!
Comfortable stay when on Business
Club Oasis Gym
Comfortable stay
Grand chaos

06_Hotel Reviews Sentimental Analysis

best place for Business meetings

Celini

The Grand experience

Nice hotel, quite close to Airport

Always great.

Great Hotel and Stay

Ideal for a long stay.

Great Customer Service

Home away from home

Great Hotel and Great Staff

check in

Workout session

Outstanding Service in Mumbai

"Corporate Training Session"

Great Stay and Well equip Gym

Farewell gathering event held at The Drawing room

Training visit for university faculty

Brilliant again

Family dinner

Gym Area and Celini Restaurant

Amezing place in bombay

Well certified fitness coordinators with indepth knowledge

Excelent Stay in Grand Hyatt Mumbai

Gym instructor Justin

Luxury Hotel in Mumbai

Fitness Centre

Product Manager

Best time

Great Hotel

Comfortable, very good service

Absolutely Fabulous, Delightful evening!

Excellent choice of hotel

Conveniently located near airport

Absolutely fabulous!

Wedding festivities @ Hyatt

Club Oasis - Grand Hyatt

Pathetic

Quality Hotel

Good place to stay near the airport

Beautiful Grand Hyatt Hotel in exciting Mumbai

Wow what a place

A trip in its self

Best services

Grant Hyatt Mumbai Rocks!!

A professional and hospitable high-end gem in Mumbai

Amazing cooperation.

Club Oasis Fitness centre

value for money

The Gourmet Store: Par Excellence and the Best Cakes, Pastries and Desserts in Mumbai

Good stay.....

Club oasis

Excellent Stay including the staff specially Priyanka

Excellent hotel with excellent staff

Average
Nice Experience
Great gym n trainers
Same-same :)
Amazing experince
Good service
Mr Tarun Kapoor
Regarding my stay
Business
GOURMET STORE
Not the best choice, prefer Westin or Hilton
Stayed Quite many Times...
My Mumbai home from home
Grand Hyatt hotel
Amazing experience
My favourite business hotel
Lunch
The Oasis Club & my gym experience
Regarding Your Banquet Service
Great trainer at the gym
helpful concierge, solid breakfast, average gym
Grand Hyatt - Class and Quality every time
Stay on Layover
Thank you for a delighting experience
Back to great service! Thanks to the new management team!
Business Event
Magnificent service given by banquet
Disappointed with the service
China House, Great Service, food can get better
Excellent service given by banquet dept
Grand Hyatt Mumbai experience
Excellent arrangements made for Cleint review & evening cocktail + Dinners
Indian Hospitality at its Best
Amazing always
Well-located with easy connectivity to Bandra-Kurla Complex
Great Hotel in Mumbai
Excellent service n Facilities
Excellent Service
Value for money!
My Best Mumbai Experience
Centrally located nice ambience
Great Stay!!!
"Excellent service and Amazing staff"
Good quiet place
Excellent trainers at Club Oasis
Great Experience @Grand Hyatt Mumbai
Great experience at Hyatt
Stay @Hyatt
Wonderful experience
Hotel staff is super helpful
our Launch - face saved
Excellent.....
superb services

06_Hotel Reviews Sentimental Analysis

Gracious and Elegant Hotel
Happy!
Expensive but Gorgeous
Grand Hyatt - great stay
Corporate Event organised at Grand Hyatt
Good service at gourmet store
Experience in Grand Hyatt
Perfect
Great stay
Birthday dinner
Excellent gym facilities
The Bar
Excellent Food in Fifty Five East
Another exceptional stay
Great Hotel, Awesome service from the staff of grand Hyatt Mumbai
Great Hotel
Very Comfortable stay
Awesome service from the staff of grand hyatt mumbai.
Standard 5 star experience
Wonderful ambience good food good service
Five star rating is still not enough
Awesome experiance
Dinner @grandhyattmumbai
Dinner At Celini
Great stay
Great hotel, disappointing spa
Poolside
Pool
pool
Great Business Hotel - extremely helpful staff
Excellent property, close to the airport but not too close
Fifty Five East- Good restaurant, great service
55East
Club oasis Gym
Dinner at 55east
The BAR & Cafe
3 days Stay @ Grand Hyatt Mumbai
Best Infrastructure have ever seen in my life
Excellent luxurious hotel with great, friendly staff
Official trip
Best Hotel in Mumbai!!!
Deluxe Hotel
Pool
A fabulous oasis in such a crazy city!!
Great Service
Ridiculous service
Decent Business Hotel
Good hotel with a crooked entry
Grand indeed, a good choice.....
Business Events
P L soni
Attentive staff!!!
Would Want to Come Back...

06_Hotel Reviews Sentimental Analysis

Breakfast

Perfect stay in central Mumbai suburbs

Nice room and conference facility

Good place to lodge in Mumbai

Grand name, but OK hotel

It is a place to feel like home

Nice

My second stay at this Hotel!

Hapy with service

Grand Hyatt Mumbai

Super satisfied

very very average overpriced food.

AWESOME PLACE , AWESOME STAFF !!

Great Stay at Grand Hyatt Mumbai

Experience

Great Hospitality by Prathmesh

Meeting

Business trip

Justin...

Hospitality at its Best!

Un-responsive service

Grand experience at Grand Hyatt Mumbai

Grand Hyatt Fitness Center

MARVELOUS !!

Great Experience

Awesome hotel

World class gym at Hyatt Mumbai

Stay at Grand Hyatt Mumbai

Another good stay

Beautiful

Excellent

â€œEnjoy Italian food â€œ

Grand hyatt

Great service

Business

A fantastic,modern hotel.Conveniently located from both International and Domestic airport.

Really Commendable

Had visited for business meet

First impressions of grand hyatt Mumbai

Home coming

Amazing Hotel

Horrible Hotel

mumbai wedding

Club Oasis

AVOID LIKE PLAGUE

Great pool staff

Pool

If you have lived abroad for longest time and an international traveller, you must consider this Grand Hyatt !!

Wonderful business stay-

4.5/5

Love love love

"Shahs'

Good food, Good Staff, Good service...

06_Hotel Reviews Sentimental Analysis

Amazing Hospitality by the Staff

Hotel pool

Very nice hotel, but weird reception experience ruined it

Quiet affordable due to its proximity to the airport

Good location - Busy and Central

pool

First time visit to 5 star hotel .. Good experience

Super fitness facility

Noisy room and poor customer service!

Average place - average service

Close to Airport

worst customer service

Centrally located. The hotel is like a big cruise ship

Good Hotel

Great hotel with amazing amenities and just perfect for families with kids

Club Oasis Fitness Centre

Turnaround in opinion

Great hospitality

The best hotel experience I have ever had

Surprisingly fantastic and personal experience

Nice time

Very good club house

Grand Hyatt ... wonderful place to stay

amazing expereince

Great guest experience!!!!

Very Good Experience!

Gym

Business trip

awesome experience and lovely staff speciality Renuka and oshine from the food and beverage service

Nice Hotel

Best trainer for swimming and GYM

Great Service!

Dropped by at the Bar for meeting friends.

Oasis club and spa

Excellent stay + excellent hospitality and team

Excellent Hotel of Mumbai

Excellent Property

Jemima

Excellent Hospitality

Great hotel - fantastic staff

Pool

Good experience

Gym

Simply the best business hotel in Mumbai

Hotel staff and gym facility

Pool area

Pool

Beautiful Hotel but do not make an overseas call to your bank. It will cost you a fortune.

Gym

Wonderful

Pool

Gym

5 star, with facilities and service to match

06_Hotel Reviews Sentimental Analysis

Fitness center
Great Stay
Much Improved, Happier Hyatt
Nice support in the gym!
Impressive trainer in the gym
Very Good Stays
Terrible and unprofessional staff and service
Its a average hotel in Mumbai
Overall a good stay !
luxury at its best
Great experience
Top modern hotel address for leisure and buisiness
Tiney Rooms, Mosquitoes
Priyanka Bhatu
Great hotel
comfort!!
Pool
Pool
Date night with my Husband on Valentines Day
Gym
Mansoor sayed
Terrible hotel
Christiaan Georgio
Fitness centre
Is this a five-star international hotel?
Very busy hotel
Always a pleasure!
Great stay.
Great option for corporate events as well as luxury stay
My stay at Hyatt Mumbai
Grand hyatt Mumbai feeling
oasis in the chaos
Amazing short stay
Gym
Amazing place to stay..!!!
Close to domestic Airport
Very comfortable and very good food . Lots of variety in buffet
Halim Shaikh bandra India
Great stand in mumbai
Nice trip to Mumbai...
Pattranith Patty
Fitness
If you want to suffer grand insult, then go to Grand Hyatt
Mr Rishi Arora
it was conference time!!
EXCELLENT
Great staff.... weak presentation
Excellent hotel close to the airport.
expensive and first class!!!
Amazing experience!
First class
Gym
Gym

06_Hotel Reviews Sentimental Analysis

Lovely room
Fabulous
Gym and spa services
Good food, great service!
Excellent Stay
Magnificent staff deliver yet another memorable stay
Grand Hyatt Mumbai - Lovely Gym
Perfect stay for business
Awesome stay
Opulence! This is a beautiful hotel with very charming and wonderful staff. They are really friendly and helpful.
OUR 6 NIGHT STAY AT THIS HOTEL
Needs to get its act together
Great for conferences
Great hotel at decent value!
Amazing stay for business
The Elegance of the Grand Hyatt Mumbai
Club Oasis fitness center
Gym training
Awesome
Excellent Fitness Centre
Feels like home
Gr8 stay
So many Things out of place
Nice stay!!
Great hotel, exceptional fitness facilities
Great place to stay..
Average!
Great stay at the Hyatt
Gorgeous facilities, high class of taste restaurant
Good Hotel & Gym
DR ARVIND IYER
Front office is rude
Good hotel but a lot of hassle with paying! 20 mins from airport
Amazing Hotel, Great Staff
My experience
The worst 5 star stay ever.
Great advice at the gym by Sachin
Grand Hotel
Hari
Had great time
New year celebration
An Oasis in the chaos that is Mumbai
'Grand' celebration on 31st dec!!!
Good place to stay.
Poor Service, Untidy Corridors, And Noisy Hotel
Holiday Stay
Good
Amazing Eden in the hustling bustling 'City that never sleeps'
Staff used abusive words
Good gym and team
Overall experience
Met Dietary Requirements
Good first Indian experience

06_Hotel Reviews Sentimental Analysis

Excellent hotel and wonderful staff
Mumbai - Grand Hyatt
Nice and clean Hotel
Review Grand Hyatt Mumbai
Excellent Hotel but Check-In Could be Better
Staff at Hyatt
good hotel but no consideration for guests.
MR
Fantastic Breakfast and Service
Prefectly clean, modern and comfortable
Holiday stay at Grand Hyatt Mumbai
Nice hotel but some unresolved issues remain
Amazing
Business hotel for BKC
Club Oasis fitness center
Amazing food and service
First-rate service
Best for the guest
Noise!
Best hotel in Mumbai
Wonderful Stay
Excellent customer service
Cascual meet
Great service and facilities!
Brilliant
Happy stay and a well maintained hotel
Excellent Gym facilities and great hotel
Comfortable stay
Exceptional and Courteous service
Grand Hyatt - Must go
Service appreciation
Top Class !!!
Luxurious Weekend
Class in itself
The stay was value for money
Over-hyped & pathetic hotel
A great hotel experience!
Grand Hyatt, Mumbai
Gym at this hotel is good
Excellent
Sandra moraes
Average 5 star Experience
Club oasis
Very Good hotel
Consistently good service
Outstanding Service, Comfortable, Friendly and Attentive Staff
Excellent support at Club house
Fitness Centre
The Grand Hyatt - An Oasis in Mumbai
Amazing
Club Oasis
Club Oasis.
execelent place

06_Hotel Reviews Sentimental Analysis

Classy place in mumbai
Not inexpensive, but what a place the executive club is !
Thanksgiving Dinner
Fitness centre clubhouse
Good facilities
Excellent choice
Gym experience
Anniversary celebration
India experience on the doorstep
Amazing Stay
Average hotel but popular one!
Valuable feedback
High pleasure
Great Stay at Grand Hyatt Mumbai
An amazing property, high standards, poor experience
Impressed with their attention to my wife's dietary restrictions
Great Italian restaurant
Nice hotel with good ambience but no bolt in bathroom of guest room
Gym Fitness Centre
Fitness Center
GREAT HOTEL
Good on the surfacepoor on the service and facilities
The Grand Host.
Have to go to poolside
General Manager
Nice Layover
Maximum average
A sleepless night
Great staff
Soma dinner
Not Grand Hyatt Standard
Extremely disappointing experience
Perfect for family
Excellent
Relaxing Hotel
Club oasis spa
Very comfortable rooms!
Comfortable stay at Grand Hyatt, Mumbai
Kabir Bhasin
Terrible customer service
Good Option in Mumbai
Club oasis grand Hyatt mumbai
Club Oasis
amazing salon Christian Georgio @Grand Hyatt Mumbai
Felt like the Hotel is doing me a favour by letting me stay in their Hotel.
How breakfast made my day everyday
Excellent Stay
Great Staff, Great Service, Great Amenities except one staff member
Worst service at grand hyatt Mumbai
Very good hotel and nice staff
Grandtastic stay !!
Fantastic hotel
Fantastic gym and personal trainers

06_Hotel Reviews Sentimental Analysis

Dinner at Soma - Grand Hyatt, Mumbai

The best buffet ever!!

The Bar - such an original name

Very nice hotel with friendly crew

I AM A GYM MEMBER

Great place

Good place

Great hotel -- best "Old Fashions" in Mumbai

Great as always!

Great people and amazing service

Wonderful and thoughtful property...

Totally satisfied

Staycation and excellent service

Hyatt residences

Kudos to the Banquet team for a Fantabulous work!

Grand Hyatt Mumbai Club Oasis

Amazing talent

Great Hotel great people

Excellent hotel standard and service

hotel stay review

Grand Hyatt Mumbai -symbol of graciousness and resilience

I received an excellent massage with miss HELITO it was aromatherapie massage . Perfect

New stay experience in Mumbai

Make your stay in Mumbai memorable

Swimming for my kid

Push the Button

Great Hotel in Mumbai

Nice stay at Grand Hyatt

Top end Hotel with great staff

Amazing Club Oasis Spa n Fitness Centre.

Very warm and hospitable staff

Review

Symbolises the Name "GRAND"

Would certainly rebook

Average Experience

Superb facilities, grand stay

My stay at Grand Hyatt was awesome...We had everything to make our stay comfortable and pleasurable...

Great Stay

Simply amazing!

5 Star Luxury in Hectic Mumbai

Fantastic "Grand" stay.

Home away from Home

Great Grand Stay at Grand Hyatt

Great place to hangout

Home away from home

Wowsome

A hidden gem in the hustle & bustle of Mumbai

Positive and cordial

Service is great, hotel as well!

Very nice and convenient hotel

Check-in personnel not responsive

Friendly five star hotel

Excellent service

06_Hotel Reviews Sentimental Analysis

My Experience
be careful!
Awesome 5 star hotel!
Perfect location near the airport
Great property
The biggest!
Fujitsu World Tour 2017
Excellent
One of the best hotels in Mumbai
Ottimo Ristorante Italiano.....
Would love to come back
Personalised service despite the scale of operations
Efficient, innovative
Great Place, Great Service
Grand Hyatt is a wonderful stay
Starts to show signs of ageing
Perfect Stay in Mumbai
Customer Service Missed the Mark
Best business hotel in Mumbai (maybe India)
Awesome 5 star Hotel
memorable saty at Hyatt
2nd Home ...Yes
Stayed for a Convention
Excellent
Fab Hotel & Service
High Quality hotel
"Best Hotel"
Not fully satisfied with stay
Beautiful hotel in the suburbs
Bad customer service
Amazing Service
Wonderful Staff
Overall satisfaction
Overall Good Experience!
Nothing too great about it!!!
Great Property !
Stay for work
Pathetic experience
Good place for a stopover
Great Hotel
Quite good
Unprofessional and unskilled staff
Not interested
Relaxation
Grand Hyatt, Mumbai
CUSTOMER SERVICE & HOSPITALITY = GOLD MEDALIST
Disappointed pool was under maintenance again!!!
Excellent stay and smart option for group
Awesome
Very disappointed
World Class customer service experience
Am a frequent traveler.This was one of the best hotel services I have ever had.Highly recommended
Amazing service.

06_Hotel Reviews Sentimental Analysis

Amazing service

Ideal for Business Meetings if you want to stay close to Airport

Exceeded Expectations!

Good place to be in western mumbai

Pleasant hotel and excellent Italian restaurant

Amazing stay!

Service is good

Excellent Choice

MY Stay at Grand Hyatt

Fantastic stay, excellent service,

Grand Hyatt Mumbai

DONT DO IT!!

Great Mumbai Hotel

Hotel room Standard

True hospitality.

Need renovation

Not bad

Good business hotel -luxury style

Star Experience

Good Hotel - Grand Hyatt , Mumbai - INDIA

Attentive staff, great room and fantastic Indian food

Came here for a conference on three different occasions. Loved it each and every time..this time was the best

Very nice property

Excellent hospitality in a nice property

Worth the Stay

HOME AWAY FROM HOME

Excellent room and service

Recent Trip to Mumbai

Enjoyable Stay at Grand Hyatt Mumbai

Minus quality of rooms

Grand Hyatt Mumbai

Good IRD well trained staff.

When it is beautiful and not completed

Close to Airport and Business District

Very comfortable

Overrated 5 star low quality staff

Maintains high standards

Celini Saturday brunch

Great stay

Excellent service

My favourite

good rooms and very convenient location

Great nights rest

Grand Hyatt Mumbai

Awesome Service and food

Highly Recommnded for all

Awesome service

Great Stay at Grand Hyatt Mumbai

First stay of our Indian back packing adventure!

Worst

Very Nice Hotel

A ONE DAY STAY WITH THE FAMILY

Will come back

06_Hotel Reviews Sentimental Analysis

Great Service, Good Ambience.....
Great Stay at Grand Hyatt Mumbai
Great place to stay in Mumbai
Nice
Superb Hotel
Best hotel in India
Excellent
Truly Grand!!
Grand Hyatt Mumbai
Conference
Kamshab
Stay worth remembering
Quality of restaurants and check out was very slow
Really grand
The property is Old and Service is Pathetic
Wedding function at the Grand Hyatt
Wonderful stay as always
Good experience !
hyatt hotels may be heading down southwards in terms of experience
Grand treatment at the Grand Hyatt Bombay.
Heaven at your doorstep
Great hotel
Great place to stay
Excellent
A great experience with clean and spacious room
A nice hotel with excellent Hospitality, delicious food with Multiple resraurants
Business
Amazing Hospitality
Great hotel
Pathetic service
Outstanding service and hospitality
Wonderful Experience!
Excellent stay
Nice and huge conference rooms
Pleasant experience all the time.
Grandeur and Excellence !
Superb
What a Great time!
"luxuriuous"
Excellent Hotel
Loved the stay!
Stay at Grand is Really Grand
Excellent!
Business in Mumbai
The Grand
Great Gym
UNBELIEVABLE
Decent hotel
Excellent hotel
Amazing hotel, good food n extra ordinary service
One Day Trip At this hotel
Very good hotel. Within town area. Good F&B. Within expectation
Nice & pleasant stay

For the foreigners

Amazing

Grand

Grand experience at grand hyatt

Memorable stay

Big and a bit soulless

Outstanding Service and Cosy Rooms!

Double charging

Wonderful Stay

Clean

EXPERIENCE THE GRANDEUR

Nice place if your work is near the airport

Perfect hotel

Indian spice

Great Rooms, Amazing Breakfast!

Do not Allow 2 Wheeler parking

Good hotel with very helpful staffs

ALL-ROUND EXCELLENCE- SERVICE BEYOND SMILES

Attention to comfort and details is average.

Excellent stay

Second Home

Great Hotel

Great Hotel

Great Hotel, very pleasant stay

it was indeed a great holiday time

Short Break

Great

Nice hotel close to office, customer service needs improvement

Avoidable...

Meticulous service, best to stay.

Excellent

Genuine 5 stars

Amased! Most Certainly a 5 star service!

Pleasant stay

Impeccable Service

Grand Hyatt Residence need urgent upgrade

Grand Hyatt Mumbai- the choice for a business traveler

Worst customer service

Great 5 Star Business Hotel near Mumbai Airport

The hotel is good , But

Good hotel for business travel

Great Hotel for a comfortable stay

A great choice if you need a Mumbai airport hotel

Breath of fresh air

Good Hotel for Business Travelers, great location and only a "few' good staff

A safe haven in Mumbai

Could have been better

Nice place to stay

Value for money

as per name they keep their quality

Great hotel, many amenities

eck in process

Well worth a visit

06_Hotel Reviews Sentimental Analysis

Absolutely ridiculous Veg food
George
Reliable
It's is really grand
Excellent stay !!
great place
Great business hotel that's close to the airport
Good Service
Grand Hyatt Mumbai
Beautiful Hotel
#Luxurious
You'll cherish every moment spent at this hotel!
A solid value in an upscale hotel
Upselling a mediocre product
Service missing
Experience an Art Studio!
Cigarette smoke in the corridor
Warm welcome and unforgettable experience
Amazing stay during a one week business trip to Mumbai
Luxury accommodation with excellent service
Proximity to the airport
Convenient location - perfect if you need to stay close to the airport
Sic transit gloria... This is how the glory days disappear
It was great but could have been awesome...
Hotel gives more priority to wedding guest
Excellent Business Hotel in BKC Mumbai vicinity
Great Hotel
Celini at grand hyatt
Grand Hyatt Mumbai
Wonderful Property
Exactly what you would expect
Oasis of cleanliness and calm in Mumbai
Pleasant and welcoming.
Top Conference Location
Not happy
Disappointing
Very nice stay
Great Hotel to stay
Excellent hotel
Amazing hotel
Well past it's prime
Quick Service that impressed me, No bar in fridge jus two bottles of water
Used Pillow Covers
Seamless and efficient
guest service and hosting special events
Nice hotel with great Italian restaurant
Seamless and efficient
Grand
Best for business trip.
Superb
EXPERIENCE IN GRAND HYATT MUMBAI
NYC place good view
Beautiful interiors

Simply the best ..
Very pleasant stay
Stay at Grand Hyatt Mumbai
just perfect
Hyatt with a Heart!
Perfect hotel in vicinity of airport
Short Stay
AMAZING !!
Stopover in the way to Sasan Gir
Great place in a shabby city
Above expectations!
Great hotel, you won't need to get out to find what is safe and good to eat
Mr
Bottomless brunch
Carmelina
Enjoyable Stay at Grand Hyatt Mumbai.
Large and comfortable
Pleasant but mosquitoes in room
Good stay
Grand Hyatt Mumbai ! Brilliant
Worth every penny !!
Best Peking Duck from World class Hyatt Chinese Chef
Comfortable stay in Mumbai
India's Best Conference Hotel
Well Managed Hotel!
Expensive hotel and good crowd
Worth a penny to spend
Family stay in Mumbai
Enjoyable stay at Grand Hyatt, Mumbai
Grand Hyatt
Awesome experience
Comfortable stay and amazing breakfast
A lovely hotel and lovely staff
Not very "Grand" in practicality...service standards
Fantastic Business Hotel
Not Worth The Stay
What a wonderful night at Cellini, Italian Restaurant at the Grand Hyatt Hotel Mumbai
Very good business hotel
Should not be a business hotel
Convenient for airport and BKC
Swimmingpool a disappointment
Great Hotel with Excellent Service
Hotel stay at Grand Hyatt Mumbai
5* Hotel
Good
Very Good Service had excellent stay
Pizza Acrobatica at Celini
Decent
Great for leisure or business
Stay
The concierge
Seems to be going down
Great experience for business trip...

06_Hotel Reviews Sentimental Analysis

Memorable stay

Hotel close to airport, but very busy ..not taking care guest properly,..

Top class hotel

Luxury and top service

Grand Hyatt Mumbai - a grand experience

Check in

Very Nice Stay at Grand Hyatt Mumbai

excellent

A very nice hotel

Great hotel for business travelllers

Big Rooms

Very good experience.

Amazing Experience at Grand Hyatt Mumbai

Another great Hyatt

excellent hotel close to the airport

Good Stay

Grand Hyatt Mumbai Wonderful Experience

GRAND Hyatt Mumbai Great Experience

Not worth the trouble

Touch of excellence

Just another number

Awesome Stay!

Superb stay

Avoid this hotel - Much better ones around

Awesome palace

Clean and friendly

Superb club rooms and amenities ... all but the laundry

Fantastic Hotel *****

Excellent

Nice stay

The Hyatt experience

Amazing

Not a good experience

55 East Restaurant at Grand Hyatt Mumbai Hotel

Good location

Over rated Hotel.

Stay

Good business hotel

Comfy hotel, good location

Weekend stay

Honeymoon Stay

A beautiful oasis!

Will be back

Large rooms and good hotel

First rate

Reasonably good place for stay

Was once a great Hotel, but not this time

Overnight near airport

Strictly ok with bouts of good service

Excellent hotel but service has slipped slightly

Nice

Nice, modern rooms. Inadequate mosquito control.

Stay at the Hyatt

06_Hotel Reviews Sentimental Analysis

Too much hype, not enough substance
Awesome hotel
Real 5 star hotel
Good experience
Fantastic hotel for conferences
Ajay kr
"Grand" hotel to frequent
Good Hotel
Comfortable but service could be better
Grand Indeed
Amazing
Hotel with a very low customer service
Very good...
5 star
Wedding Reception
Quality hotel, well situated
Fifty five east outlet
rooms not par to 5 star
Everything one expects at a Hyatt
Unbelievably noisy- stay away if you want to sleep at night
Convenient to airport but watch your wallet
Good hotel
Business trip to Mumbai
Grand Hyatt Mumbai
my bombay diaries
Good Place to stay
5 star
We had visited their restaurant with the family and the kind of services we have got from their Restaurant Team Mr Rodne
Super break
Not so grand after all
Fantastic Hotel !!
Home away from home...
Nice hotel
Cool Hotel
Grand but limited
Great location amazing rooms
Relaxing Stay in the Maximum City
Upscale Property
Not so good
Busy and old hotel, but still good service and loved the art pieces
Terrible will be a compliment
Awsome experience
Great visit and great NYE
Pleasant stay, but...
Great place to stay
Nice place
Nice and Comfortable
Front Office Fiasco
high class hotel
Nice rooms
Lovely Place
The best of the best!
Excellent ambience and good food

06_Hotel Reviews Sentimental Analysis

buffet lunch
Home away from Home
Nice and comfortable
Sheer Class
Excellent as expected
Great service but lacks etiquette.
Nice experience
Good for business
Loved this hotel
Non-Smoking? Hmmm..
Nice Hotel
Nice, calm and peaceful hotel
Great stay as usual
A different Class
Simply the best
Experience of a life time
Perfect for business
Banquet Service at the Grand Hyatt
Hotel is OK, but no refund of my deposit.
Great location, just off the highway yet calm and peaceful
HIGHLY skilled Ripoff Operation
Grand Hyatt Mumbai
Great hotel, convenient location, helpful staff, but subpar transportation services
One room allotted to different guests
Large rooms, squeaky clean property, very helpful staff
Fantastic stay
Great stay
Wonderful experience
Good Hotel to stay
Not worth the brand name
New Year Holiday #Grand Hyatt
nice place for leisure
Excellent hotel
Outstanding service every time at the Grand Club from Ms Sylwia
Good, very convenient but noisy
Excellent Hotel
Great place near BKC
GRANDEUR HYATT
Excellent hotel to arrive to, great breakfast
Reunion with old friends
Awesome
Sanjat
A perfect escape to relax
Superb all the time!
Awesome
Excellent
Great Service
Magical is the word....
Grand Hyatt Mumbai
Stay at Grand Hyatt Mumbai
Not a great review
Very Nice hotel but the location.
Grand Hyatt needs a little upgrade

06_Hotel Reviews Sentimental Analysis

"A Little Heaven in Hell"

Not near airport, slum across street, bad service

ISNCON conference at Grand Hyatt, Mumbai

Good hotel courteous

Awesome luxury with paisa vasooooool!

Pretty good stay

Leadership In Action!

Place for being high

Not as Great experience

Mumbai short visit

Magical mumbai

Grand and Good Property near Airport

A home away from home, albeit an expensive one

Perfect stay in a hotel where the staff really cares for you

Good hotel

Attended marriage function.

A Great Place

Best place to stay in Mumbai (Santa Cruz).

Good clean hotel

Reservation staff

Excellent value for money

Excellent Place to Stay ¢n Mumbai

Luxury

Best Masala Chai from Room Service

Family trip

Great Business Hotel

very good experience

A Corporate hotel. Fabulous staff

Stay during ABG Planet Award 2016

5star

Happy stay

Cool

Good Hotel

Repeat review - still a great place to stay

Cannot beat the quality

NAPCON 2016

Nice hotel near Airport

Great stay

I visited along with my family.

Oasis of calm, with attentive staff and great food

Big convention hotel

Met all expectations

EXCEEDED EXPECTATIONS

Absolutely amazing

great stay!

Thank you, thank you, thank you Grand Hyatt Mumbai!

Cars are not scratch cards

not the best service.

Feedback

Grand Hyatt Mumbai - Not so 'Grand'

Brunch with family

good

Mumbai grand Hyatt santacruz

06_Hotel Reviews Sentimental Analysis

Business like and no personal attention
Centre of town
Mumbai Hotel Grand Hyatt
Tranquility in a busy city
Excellent Experience
Most memorable experience
Vacationing the city
One of the best business hotel in town!
Stayed 2 days on business trip
Dr p k kuncheria
GOOD HOTEL
Business
Stay at the Grand Hyatt Mumbai
Comfortable high spec hotel
Hyatt is Good
Avoid Grand Hyatt Mumbai if you have the choice
Awesome!!! Celini - Grand Hyatt - Saturday Brunch
Better Stay
Saturday Brunch
Had a awesome stay and great fun with my family
Stay at low budget hotel rather than this
great stay
Too much brouhaha about Cellini- their Italian restaurant!
Beautiful stay!
Visit to Daughter
Business Stay
Surprisingly bad / business traveler
At Home Feeling
Beautiful experience
Mumbai short trip
Friendly and Helpful Team at the Grand Hyatt Mumbai
Hotel in Mumbai
Grand Hayat
Review: Pros and Cons
Conveniently Located, First Class Hotel
Great hotel that is super busy with business and other holiday makers
5 Star Experience
Amazing hotel, as expected...
Pleasant stay
Close to international airport
Great hotel in Mumbai
Nice place to stay and Dine
It's always hard to leave the Grand Hyatt Mumbai
The more you stay here, more the fun
Break at Grand Hyatt
Big busy hotel in Mumbai
Recent Stay
Good for business trip.
Will not know you are in Bombay
Great hotel and wonderful staff
Good Place to Stay
Horrible Food And Beverage Service for Banquets
Great hotel

06_Hotel Reviews Sentimental Analysis

Grand indeed
Bad experience
Gone down.....real bad
"One night Luxury stay"
Grand Hyatt Mumbai a good stay. Room has a pretty grand set up. I like the 4-5 bottles of complimentary water everyday.
Luxury Hotel
An Oasis of Tranquility
Excellent place to have a quick light working lunch business
I love the hospitality
Great place
Grand Hyatt is good
Great Hotel...but watch your checkout bill!
Fantastic hotel with great service
Beautiful hotel, not so great location
Hyatt standard hotel
very satisfied with Grand Hayatt Service
Beautifully appointed hotel, great staff and restaurants
Very good hotel
Perfect Stay
Rooms too small for the price
staff discourteous, prejudiced, rude
Most Happening Place in Mumbai!
BEST HOSPITALITY IN INDIA AND BEST SERVICES .AWESOME HOTEL LIVELY
Hyatt still has it
Just an average hotel
Business travel could have other choices..
Grand Hyatt Mumbai
Excellent Grand Hyatt Mumbai
Hyatt Only for the Name's sake
Why am I waiting....
an average 5 star hotel with the services less than 5 star
Extremely poor value for money
Essence of Quality!
Stay at Grand Hyatt
Best Luxury Hotel in Mumbai near to Airport
Grand Hyatt Mumbai
GRAND HYATT
All can say is excellent
Truly Awesome Experience!!!
Comfortable with Good Food Options
Excellent stay
A hotel for everyone
Not so Hyatt
Satisfying stay in Hyatt
Wow!
Great stay near to the Airport
Celebrating anniversary
Grandeur
unfortunate business trip
Wonderful staff
Top Class Business Hotel in Mumbai
Pleasure is mine
Top of the line with quality of service and hospitality

06_Hotel Reviews Sentimental Analysis

High quality property at a very reasonable price.
Good rooms Good hotel Great staff
Its GRAND!!!
Fantastic staff great location for us.
Great hotel and Great food
Courteous staff
Enjoying a night at Grand Hyatt
My Stay at the Grand Hyatt
Wasn't impressed
Good facilities, lousy service
Excellent Hotel , but far from city centre
Always Consistent
Pleasant
great hotel
Great stay in Mumbai
Single for work
Hyatt Hyatt Hyatt !!!! Number 1
Great stay before my flight
Extraordinary service
VISIT
Experience
Grand Hyatt at Mumbai
Hyatt
Grand Hyatt Bombay - 1st impression
Leisure
Grand as always
BEST EVER EXPERIENCE WITH FRIENDS IN HOTEL GRAND HYATT.
Unfriendly Checkin Staff. Noisy Floor.
Good Place to stay
Mid Town Hotel Near New Business Centre
Visited Soma Restaurant on 25th August
A Hyatt not so Grand
An amazing evening.
Business Mumbai
Awesome hospitality
Good to Very Good Hotel
Best Hotel in Mumbai
Good Over all
THEY GIVE MY SUITE AWAY/VERY SHOCKING EXPERIENCE
So comfy
Live it Grand!
Excellent Place for Stay
Conference visit
my hyatt story.....
Too expensive food and drink
Family Feel from Business Hotel
Excellent !!
Happy Ending
Amazing Hotel!!!
Spacious rooms
The real 5 star experience.
Amazing!
Close to the airport

06_Hotel Reviews Sentimental Analysis

Great location
7th visit and still happy
Bad checkin experience
A good business hotel
Good Service
Amazing 7-star Service !!!!
great business class hotel
Superb service
Excellent and Reliable Standard
Wonderful place
Grand living with lovely experience
Great Care!
Business in Mumbai
Great Hotel
Another World
True Hospitality
Luxurious
Quite an enjoyable stay
Great property but average service
Enjoyable stay
Good Place for a Business Trip
Great stay
A comfotable stay
Business
Great Stay
Luxury enviroment and great bedrooms and restaurants
â€œJust Exquisiteâ€—l
Great hotel in a not so bad location
Uncomparable Hospitality!
Great place, Kids loved it
Grand Hayatt Stay
Great Hotel with Great food and rooms
Brunch!
A hotel with a classy food restaurant
Clean, Hygenic, Hospitality, Spacious, Centrally located
A very good choice for business hotel-Mumbai
Stay at Grand Hyatt, Kalina
Great service and food but charged my credit card twice
Great Hyatt journey
Good service,good rooms,odd location
Good Experience Overall
Stay at Grand Hyatt, Kalina Mumbai
Enjoyed my stay
Lovely Welome
Not-So-Grand Experience
Excellent place to stay in Mumbai
Overnight stay @Grand Hyatt, Kalina, Mumbai
Pampered with care
Very nice hotel.. with the best standards and very attentive staff.
Best business hotel ever!
Excellent Service each time
Convenient Place!
Good hotel

perfect stay
Nice place and good staff
Great visit at the Grand Hyatt... Time was too short
Lovely Hyatt
Great Hotel with a perfect location
Good
Satisfied Customer
Lovely Stay!
Delightful stay at Grand Hyatt
Great Hotel!
Great Hotel and Amazing Experience
Very nice hotel and superb service
vacations
An exquisite property
Disappointed from service of grand hyatt.
EXCELLENT SERVICE IS IN DNA OF Grand HYATT
Last visit
Beware the hotel car service
One of the best overall experience
A very peaceful stay
Excellent stay in Jun 2016 with family
Amazing Hospitality
Great hotel for business trips
2 weeks in Bombay!
GET PROFILED AND HARASSED FOR FREE
Hospitable and Pleasant
Research Director
Very nice
Fading Glory Still Shines Bright
GRAND IS REALLY GRAND
Superb property with amazing view!
great stay
Business trip
Perfect Business Hotel
Awesome hotel close to airport
Wonderful place to stay near the airport
HYATT STANDS BY ITS NAME - GRAND
Excellent stay at Grand Hyatt Mumbai
Nixe hotel to visit
Thin walls, small rooms.
Great place in Mumbai
Survey of Grand Hyat
My Mumbai Home... It's just Awsome !
Very good hotel
Excellect Stewards Staff in the Hotel Soma
A lovely stay
Ups and Downs
BEAUTIFUL PROPERTY WITH VAST EXPANSE
Very Nice Hotel for leisure or business trip
Excellent hospitality
Indeed Grand !
Cozy stay, super food
Best hotel near

06_Hotel Reviews Sentimental Analysis

Well oiled business hotel
Grand Hyatt Mumbai - Second Home!
Expect more...
Perfect place for business or pleasure
Very rude management
Experience at the Grand Hyatt Mumbai
Weekend at Grand Hyatt Mumbai
Lovely room but far-flung location
Excellent Concierge service
A really nice Business hotel
Great stay and service
Need higher value for Hyatt Passport members
Splendid Business Hotel
Grand Hyatt, a grand affair
quick business trip
Good Staff & Very Good FOOD
Memorable stay with friends in hyatt
Business Trip to Bombay
Great piece of property
Incredible Stay
Overnight business trip
Wonderful Caring Team
Great Hotel
Great experience
Conferance
Jewel in Mumbai
Good
Very good business Hotel close to Airport
Super
santuary in a busy city
Not so Grand :(
GREAT PLACE WITH GOOD LOCATION
Many times visitor, first time reviewer
Very good
Relaxed Time
Highly recommended
Nice and Pleasant Stay
Grand Hyatt
Great rooms!
Absolutely Brilliant Oasis in Mumbai
The Grand is back in the Grand Hyatt
Very pleasant stay
very satisfied
5 Stars Great Hotel
Damn, this is one fabulous hotel and excellent staff
event
Excellent Hotel
Comfy and extemely courteous staff
Extremely Cold Service
Beautiful hotel. Watch out for their limo drivers
Can improve customer experience
Modern, clean, beautiful hotel with great restaurants
Emergency stopover midnight

06_Hotel Reviews Sentimental Analysis

Great big convention Hotel
Lovely hotel
Wonderful stay
Great Hotel with Great staff
Worth of money
Great venue for business meetings
1 Night Stay - Great Day
Awesome service.
A little haven in the midst of Chaos
a quiet oasis
Check your invoice
The overall experience
Mrs
Enjoyed my stay except for the check-in process
Hyatt standard - you can't do anything wrong
A good overnight to catch a flight
Very nice hotel!
Fantastic hotel near domestic airport
Great Hotel close to the airport
Over charging for a phone call.
Mixing business and pleasure
India Trip April 2016
Airport transfers
Home Away from Home
Excellent Hotel!
Class but now with mass
Terrible hotel - security and safety issue for women!!
awesome hotel, awesome stay -- highly recommended!
Leisure
Business in Mumbai
Outstanding. Grand in every sense.
Truly Grand!
Well taken care of, comfortable
Good experience
A great stay
All well, except the smell
Great Experience
Grand Hyatt is really grand
Fantastic
A questionable quality/price rate
Careless. Utter careless
Very nice hotel, good restaurants and great service
official visit
Fantastic
visit with friends
Great stay
Disappointed!
Very disappointed for the second time
Pathetic Service at #Grand Hyatt
excellent hotel in Mumbai
They don't call it "Grand" for nothing.
Amazingly awesome ambience and a good hotel to visit
Not what I expected

06_Hotel Reviews Sentimental Analysis

Worst ever service among all 5 star (in room dining)

Amaizing stay!!!

Decent Luxury with Good Comfort!!

Family

One word: Amazing!!!

Grand Hyatt Mumbai

Very Comfortable, Convenient for Business, Good Food, but Expensive

Best in its Class

Grand Hyatt

Good hotel, but very noisy on club levels

Now this is 5 Star

Outstanding

Mumbai Grand HYATT Excellent hotel in the city. FIFTY FIVE EAST foodand staff - excellent

Excellent Stay at Grand Hyatt Mumbai

Place that you will love.

5 star stay

Pleasant Stay

Beautiful Hotel, service and food dont measure up

Excellent Hotel

Poor Service & Very Disappointing!!!

Our Stay At Grand Hyatt Hotel, Mumbai

Excellent Service

Nice hotel

Mosquito Heaven

Survey of Grand Hyatt Mumbai

In need of Extermination and cleaning

REALLY A GRAND EXPERIENCE

Grand hotel with cozy service

Grand Hyatt for any purpose

truley Nice to stay

Sheer Class

Grand Hyatt

Brilliant stay in Mumbai

Stay at Grand Hyatt

Typical Grand Hyatt that Gets 4 instead of 5 Ratings

Worth

Ideal Place to stay a for Business Trip

superb top quality hotel

Great Hotel

good stay and package

EXCELLENT STAY & FOOD

Not so grand in service quality...

The Hyatt level maintained

Stunning hotel near to the airport

Excellent Modern Hotel

Efficiency and Warmth

Quiet Hotel with Lush Greenery

Super hotel but mosquitos in the lobby

Very comfortable

Inside story of a convenient restful oasis

Excellent

It's amazing hotel.

Amazing stay

06_Hotel Reviews Sentimental Analysis

Excellent hotel
Good
Top hotel, but beware the wedding groups!
Luxury
Truly a Grand Hyatt
A seamless stay
Good place for corporate events
impressive!
Great hotel, a bit OTT..but each to their own
quiet ok but.
Great Hotel
Excelent
wow , palatial luxury.
Excellent hotel and polite staff
Super Hotel
Nice but noisy
Preferred name of the hotel suites accordingly
Business Trip haven
Comfort in grandeur....
Business Hotel
Big Liars
Great hotel and excellent staff
A class hotel with a great location
very luxurious hotel
Great sanctuary with great service
Nice business hotel
Large and comfortable rooms, big hotel
Wooow
Excellent Property, Courteous Staff and good location
Fantastic Hotel
Hyatt Mumbai
Grand Hyatt Mumbai
A hotel with everything
Stay quality at Grand Hyatt, Mumbai
Amazing experience !
Mumbai Business Trip
Superb Hotel
Exactly what a business traveling hotel should be?
Good hotel, pleasant stay.
BUSINESS TRIP
One night stay for work
Last minute travel
Great ambience
Great Hotel with with Great Food!
Poor customer service
The perfect stay
One night stay for personal visit
Luxurious room but bad service
It is Hyatt and it is Grand
Rubbish - don't bother staying here
Experiace
My stay at Grand Hyatt
Superb

06_Hotel Reviews Sentimental Analysis

Great hotel in a great place
A Mumbai Oasis
Desitraveller
mosquitoes Galore
Grand Hyatt Mumbai
Worst wifi in the world! 120kbps
excellent
Slipping standards
luxury
Awesome
Best place to stay in Mumbai
Good Stay ! Great Hotel
Grand Hyatt Mumbai
Very dangerous mosquitos
Highly recommended for comfort & business
lovely and comfy rooms with an outdoor space
Grand Hyatt Mumbai
Conference
Awesome but expensive
So noisy
Nice hotel, excellent service and other facilities
excekkent
Best Hotel in Mumbai
Carnival Theme- NYE 2016
Good but staff need better training
Nice hotel for business stay, near airport
Fantastic - true 5 star experience
Good weekend stay
Satisfactory experience ...
Loud and inattentive managment
Wonderful Hotel with great staff
A hidden Paradise- close to both airports
Impeccable service, top class hospitality!
Opulence Redefined
Just the right place for your stay
A true luxury hotel
Pleasant stay
Wow, grand is an under statement as The Hotel is the Grandest!
Not less than Excellent. Value for Money.
Nice luxury hotel!
Nice luxurious hotel, dining could be better
Nice stay but not so nice front office!
5 star luxuries
Very comfortable hotel with good facilities and great art work.
A must stay in Mumbai at The Grand Hyatt
Bid bye 2015 n flaunt hi 2016 in the Hyatt Way
GOOD HOTEL BUT CHEATS!!
Piyush
Rubbish Hotel
Fabulous from the moment of arrival, great service and facilities
It's grand indeed
Nice Stay
Great stay, superb service

06_Hotel Reviews Sentimental Analysis

Holiday
A Brilliant Hotel
Second Time is Just As Good
Princess Pampering at Grand Hyatt Mumbai
A fantastic hotel
A little underwhelmed
Fantastic Service.. Rooms were like living in the lap of luxury!
One of the best in Mimbai!!!
Perfect
Comfortable business hotel
Amazing start to India trip
Excellent stay with family
great stay
Excellent for business travellers
Excellent Hotel
Wonderful hotel near the airport
Excellent Hotel
Impeccable hotel
Overnight stop in this fantastic hotel,Club room well worth it,great for families
great stay
superb hotel
Fantastic !
Fantastic Hotel
One of the Best hotels in Mumbai
Fantastic property ruined by below average service
Excellent hotel close to the airport
Nothing but a pretty face
problems at the hotel
awesome food
Luxurious
Never again
Very Efficient Hotel
Excellent Banana Cakes
Superb Luxurious Hotel
Wonderful Staff Thank You!
Wow Grand Hyatt
Service was top notch and safe hotel
Bad Loyalty Program and Policies
Grand hayatt Mumbai you have really excellent staff
Beyond Awesome!
restaurant
A little short of Grand
Good quality business hotel
Luxurious room, not very satisfied though!
Excellent hotel
The grand sense of hospitality
To say the service is terrible is an understatement !
Excellent hotel
Great place
Its warm, friendly.
Great Place to stay and unwind
The sense of hospitality
Cusp of convenience and comfort

06_Hotel Reviews Sentimental Analysis

A really grand hotel in the old style.

Convenient, Comfortable and Compact Service Apartments! Perfect for long & short stays

Grand

5 Stars for Grand Hyatt, Great choice if you have a transit through Mumbai.

Great Experience !

Great hotel with unreasonably expensive food

Excellent hotel with 5-star service.

Great stay

Big but clumsy, bad beds

Nice, but noisy

â€™GREAT PLACE TO STAY THE GRAND HYATT MUMBAI BY MY FAMILY ESCAPES

Exceptional Experience!

Great stay at the hotel

Good Experience

Think 5 star hotel and you get Hyatt

High headed

Decent place to stay

Friendly and beautiful

Great place to stay in Mumbai

Awesome hotel

Extremely efficient for business

Absolutely a fabulous hotel

Very Nice Hotel

Luxury at its best... :)

Very practical venue

Another Great Experience @ Grand Hyatt

Wonderful Experience

As Grand as it can get !!

Good stay

Really good especially for business travelers

If only the Internet worked...

Soviet style US efficiency

Huge property

Huge improvement.

Grand!!!

Good if you're in western Suburbs and want to be close to airport

No care

excellent hospitality and management

Truly a finest experience!

Great Stay at Hyatt Mumbai

A total let-down

Conference at Hyatt

Huge. Grand.

Good Grand hotel in Mumbai

GRAND PROPERTY

A 2 day visit

Luxurious and ultra comfortable

Wish I would have stayed longer

Best stay in Mumbai

Grand it is for Sure

quality suits its name !

Loved our stay here!

Great hotel

06_Hotel Reviews Sentimental Analysis

Very mixed feeling but good overall
HYATT...AT ITS BEST IN MUMBAI
Great business hotel
"Worth a luxury Experience "
Close to the airport, great hotel
great hotel excellent service very pampering
BEST HOTEL IN MUMBAI
Completely worth the 5 Stars it has.
Clean, comfortable, amazing staff
Good business hotel conveniently located
Rejuvinating stay
Very luxurios
Great stay in Mumbai
Excellent Five Star Hotel
Luxurious Stay in Mumbai.
Lovely Experienceð‘“ð‘“
Great Hotel stay with average food
An ultra high level hotel surrounded by slums
I stayed for two nights it was business trip.
5 nights on business in Mumbai
1 year Anniversary and India tour
Recent stay Grand Hyatt....
I wish all hotels were like the Grand Hyatt Mumbai... seriously!
Room with NO WINDOW
Gorgeous hotel with great service!
IN TRUE SENSE GRAND!
it was an amazing experience
No
India Business Trip
Business Hotel
Convenience in Mumbai
Business hotel with good hospitality
Ask yourself what do you want in an Hotel and this answers it all....! :)
2 night stay
Excellent Stay Again!!
A home away from home
Average architecture but wonderful staff and food
Valuable for business stay
Value for money
Nice place near airport
Excellent place to stay
Great hospitality
Great hotel and amenities
Great hotel with close proximity to the airport
Awesome place and food
Most disgusting experience i ever had in my life !!
A must stay... Great hotel!
Luxurious Hotel
Terrific loction
Goes by hyatt standards
peking duck at china house
Amit Bhandari
Good option if your convention is running in their convention center

06_Hotel Reviews Sentimental Analysis

Stayed in this hotel during a AWS Event
Don't Book Hyatt Property in MAKEMYTRIP
A stay well Remembered
Nice hotel, rooms a bit tired
Joyful experience by Big League Life Style
Luxurious business hotel, conveniently located
Comfortable place
Room with NO WINDOW
Yet another grand
Very Good Service
Disappointing start but good finish
Indeed very grand
Business
Excellent HOTEL & Hospitality
Luxury
Spacious, comfortable, quiet. A retreat from the busy-busyness, outdoors !
Good hotel
Great Indian food, friendly staff
I love the Shower
AMAZING STAY
One of the best hotels I have ever visited
Surpassed my expectations
Good hotel in North Mumbai
Best
Not Impressed
A testament to wonderful architecture & granduer
weekend speail deal availed at 5999
Luxury at its best!!
A grand and gracious experience
Grand Hyatt!!!
Lives up to brand
Nice memorable, luxurious stay...
Very Close to Airport and BKC , Good to save travel time if you plan to have meetings in BKC
Customer Friendly Staff, Well Maintained Hotel
High End !!!! Convinent Option !!! Close to Domestic Airport
What a venue the grand ballroom
Dinner at Grand Hyatt ball room
Serviced Apartments made for families
If you expect a function stable Internet, stay away
Staycation delight
Consistently good
its awesome
Best stay ever
Five star
Food
Excellent
Lovely example of a luxury hotel
An Oasis in the Buzzing Mumbai
Comfy Abode
Perfect!
very dissapointed
Excellent airport hotel...
Best hotel

06_Hotel Reviews Sentimental Analysis

Nice option for travelers in Mumbai
Good Hotel, Cloying Service
Good Business Hotel
Great hotel close to Aiport in Mumbai
Good hotel in Mumbai to stay
Good Business Hotel!
Exotic Cocktail
Good option for Business meeting
My new favorite hotel
Amazing
Great place to stay
horrible internet , pathetic service on 5 star scale
Best experience in a while
lacks commitment and service!
Excellent
Casual,
Nothing great
Simply Amazing
Excellent Hotel...!!
Too big to give good service
Need Help...
Where is the welcome
Poor customer service, unwelcoming attitude
Impromptu visit
Nice stay in Grand Hyatt Mumbai
One of the finest.
Truly grand
Top Grade Professional Service
Best business hotel in Mumbai
went to attend meting
Short Stay but a GOOD one!
Friends Outing
Rooms Need Renovation
"Fantastic Hotel at BKC"
Hotel of Excellence
Very enjoyable stay!
Sixth visit and still good
Awesome property
Superb room and bath
Excellent business hotel - 15 minutes from airport
Great Hotel
Truly Mesmerised
Impeccable service
One of the best hotel for business stay..
Our favorite hotel in Mumbai!
One of my favorite hotels, in the world!
Make Grand Hyatt your 1st choice
Excellent- The Best Hotel in Mumbai
Great place to stay for International Transit Passengers
Happy stay!
The best hotel in India. Hands down.
Awesome Experience
One of the Marquee Properties Of Hyatt Group in Mumbai..

06_Hotel Reviews Sentimental Analysis

Awesome place for business travellers
Visit to Mumbai
Good Indian hospitality
Amazing Experience!
Business trip
Good Hotel
Thank you Grand Hyatt!!
Excellent Place For Stay
ABOUT HOTEL GRAND HYATT
Keep Meetings....!!
Grand, as it is supposed to be
Grand Hyatt Mumbai
I like this hotel very much
class
Just excellent. Couldn't fault them. World class.
Staffs at front desk needs to improve
Excellent service!
GOLD PASSPORT ROYALTY TREATMENT
Stayed in Club Level
Overpriced business hotel
Modern Art Hotel excellence
a perfect stay for business traveller
Speical Stay
Mumbai staycation
Everything a business traveller would need.
Excellent service!
Excellent Value for Money
Good as a Business Hotel
Grand Hyatt @Mumbai seems to have lost its charm
Great for business
Best 5 Star Hotel in peaceful place
OK, but getting worse
Hotel for Business
Grand hyatt the best hotel ever.
Nice location & quite peaceful in a busy city!
Par Excellence
Top notch business hotel..
Grand Stay at Grand Hyatt,Mumbai
Ver Nice Hotel, Food deserves special accolade
Great memories
Excellent Business Stay
Below Expectation ~ Especially compared to Hyatt Standards
Comfort and style
Fraud Committed By The Grand Hyatt Mumbai
La Bella
excellent hotel
great experience
Annual Conference 2015
Grand and good value
Best hotel in town
China House
Best hotel in Mumbai...
Amazing Place To Be

06_Hotel Reviews Sentimental Analysis

Excellent hotel
Very nice hotel
No value for money
HYATT ..ANOTHER AMAZING PROPERTY
Hotel Review
Beyond 5 stars
Great value for money
Too noisy
A pleasant stay at Hyatt
Elegant property, and amazing stay, despite a few glitches with Verandah Suite
Nice place to stay
An excellent apartment and a zoo!
Comfortable Stay
Comfortable Stay, Will visit again.
Excellent service again.
A typical 5 Star property in Mumbai
Enjoyable stay
Best 5 star in Mumbai
Worn and in need of refurbishment
Grand Hyatt is Grand
Vacation stay
Good Experience
Disappointing
Grand Hyatt Mumbai
Grand Hyatt Deposit policy
Be careful of hygiene and billing
Beautiful Hotel With A Great Staff!
Good Experience, Good Location and a great one indeed
Grand Hyatt Mumbai is Wonderful
Perfect Hotel!
Lovely stay with hotel, food was really gud.
Lovely!
Disappoint all the way...!!!
Extremely conscientious and responsive staff.
Good As Usual
Great place to stay.
Not so grand in class after all.
Something seems to have gone wrong
Very comfy
A good place with a high standard
Personalised service especially the Grand club. Customer details and specific requirements are stored and customer is m
Deteriorating service standards and stay experience--not sure feedback even matters
Very comfy beds/rooms
Exelent ambiance and services
Amazing property
Excellent Hotel with Amazing food and Service
Everything you expect from Hyatt
Very Nice Hotel near Airport
Terrible Experience
Great, relaxing and safe.
Excellent service
Nice place
Grand Hyatt

06_Hotel Reviews Sentimental Analysis

Exellent stay
A excellent hotel
An incredible stay
Excellent stay!
Shame about the result!
Convenient location and comfortable rooms
Beautiful!
Is this really a Grand Hyatt?
Excellent location between downtown and AirPort
Review prior to stay
Totally comfortable hotel
India business hotell
Very clean and comfortable
Awesome Hotel !
Location & Ambiance
Good Location.....Normal Stay
Good aminities and near the airport
An unmitigated disaster- avoid this place
Convenient for the sirkort
Nickeled and Dimed at this Grand Hyatt Mumbai
Excellent Service
Average hotel
Total mess in this hotel
Most convenient for Mumbai Subarbs Business trips
Great location, great service
The nightmare at the Grand Hyatt Mumbai. Written below my letter to the hotel management
Grand Hyatt Mumbai
Good Business Hotel, usp...very close to Airport
Need to arrange check ins better!
Grand hyatt
Excellent stay
Awesome experience staying there.
very nice hotel
Delicious Fish
Great hotel and great staff
Excellent rooms and service
Perfect Stay
Grand Hyatt - Mu,bai
Always Amazing and yet another 7 star experience
GRAND HYATT MUMBAI IS THE WORST
one heck of an amazing place!
Excellent hotel and location
it has to be this when it comes to selecting a hotel in mumbai !
Awesome place to stay.
Best in class customer service
Enjoyable stay
Good Make-up !!! Well done.
OverPriced but ok
Great place to stay and enjoy excellent services.
Escape from the maddness
Par Excellence !!! Really Grand
A Star Hotel close to BKC
Makes Mumbai bearable!

06_Hotel Reviews Sentimental Analysis

Very nice
Mumbai
Class - 5 Star
Very very HYATT
Not the hotel for long stays
Fantastic hotel
Top class hotel near airport
Comfortable Rooms
Business Conference Trip
Excellent Hotel. Service needs improvement
Good place to stay
Great hotel
Great Experience
Great Stay
Excellent airport access
Quick & Comfortable Stay for Business
Great Hotel in Mumbai
Comfortable Hotel; attentive, friendly staff; really good food&drink
A touch of class in Mumbai!
The Place to stay in Mumbai
An island of calm amidst bustle
Please don't stay here. Horrible experience across 2 nights
Overall good but Internet and plates!
Value for Money
Is it really a Hyatt!!??
best in class
Needs a bit of fine tuning..
As expected from a Grand Hyatt
Excellent Service
Great Top Standards
Perhaps just a little too attentive...
Great Stay
Conference
usually stay here every time
Good for business travel
Good for business
Hotel with Grand Mosquito problem
Food is not even 1 star
Cool 5 star near the domestic airport
BACK to 2nd HOME
Detoriating by the day..
A good 5 star hotel
Luxury Is the name for this hotel!!!
Fabulous...
If there were 6 stars I would have given you 6!
Grand it is
One of the BEst 5 star hotels in Mumbai
Ok stay but noise from Banquets is too disturbing
Comfortable stay near domestic airport
Missed the mark as a business hotel
Fantastic!
Good place to stay in Mumbai
Awesome Hospitality

06_Hotel Reviews Sentimental Analysis

So much better than the Hyatt Regency
a lot of expense for uneven quality
Good Hotel
Good Hotel but.....
Good hotel close to the airport
Very Good
Very comfortable
Bad service - Wasted my Anniversary day
5-Star Luxury in the Madness of Mumbai
Great location for travelers continuing to other parts of India
Grand Hyatt Mumbai_Recommended for Business Traveller
Good Hotel Near Domestic Airport.
great business hotel
Mixed feelings
Very busy staff to care for the small things
Superb... still more to improve..
Delightful property with attentive and warm service
worth staying
Excellent and unmatched
Grand hyatt after staying two months
Awesome facility
Beautiful hotel and value for money
Mumbai's Top 5* Deluxe
Excellent Stay
Vivek GOYAL
Awesome Experience
Wonerful stay
Good experience / Great Customer Service
Phenomenal
A very good business hotel
Always a pleasure to come back to.
Good Food and decent facilities
A truly great hotel.
Excellent Hospitality Exceptional Service
Excellent in all aspects
Grand Hyatt lives up to its reputation.
A hotel that doesn't say NO
Disappointing and discriminate against people arriving on an auto-rickshaw
Great Hotel
Amazing lunch with my family,,,
One of India 's great hotels
standards are slipping
Not worth the money. Its just pathetic...
Good Stay
Consistent!
At the top of the list
Would return here any day.
Grand experience!
Excellent Hotel!!!
Justifies it's Name, Grand..!!
Excellent Hotel but very bad policies
Passing through Mumbai for 1 Night
All was excellent to me.

06_Hotel Reviews Sentimental Analysis

Very Nice
Nice Hotel
Not a very good experience this time > Food had Coconut shell and hair
Enjoy 5 Star at 4 Star Rates
Great Atmosphere, But...
Best stay
Very beautiful hotel, a nice dining experience.
Official Stay - 2 nights
Nice but the wifi is lacking
Great location, amazing restaurants
Excellent hotel
Excellent hotel with great restaurants
Great place but noisy
High class hotel
Love this hotel but they slipped up this time
Excellent Hotel For Comfortable Stay
Unbelievable service from an exceptional employee
Good Luxury Hotel
So Efficient & busy that the Grand part gets lost
Nice property. Good service.
CLOSE TO THE AIRPORT
Great hotel!
Actually Grand (and good)
Beautiful hotel but too noisy
A Pleasant Short Trip
Great Place but out of the way
Perfect stay
Dishonest check out procedure
Weekend getaway
Grand Experience
Loved our stay
Enjoyable stay
Cosy modern bedroom with high speed WIFI. Near Airport but far from South Mumbai
comfortable stay
excellent location
Business Stop in Mumbai
excellent stay...
Deplorable !
Tops
Great stay
Great hotel
As usual a good place to call home when in Mumbai
Always a Great Experience - Mumbai's Best
A good business hotel, conveniently located
friendly hotel, best place to stay in Mumbai
The hotel is more like a business stay
Rude, Arrogant & Unapologetic Employees
Close to Airport with nice room
Ver Conviniuent Place to stay
Best Business Hotel in Mumbai
A good property but Arrogant Staff
Excellent Hotel
Impeccable..!!

06_Hotel Reviews Sentimental Analysis

"Simply Awesome"
Excellent environment classy hotel.
love this place
Great Weekend @ Grand Hyatt
Lovely Business Hotel
Not very satisfied
Absolutely fantastic! Best hotel service in India for me so far!
I only stay here!
Excellence in every way
Simply the best
Very Good hotel
Awesome - great hotel
What to do in THE GRAND!
Business hotel
Still a good business hotel
Made of faux Marble and Paper MÃ¢chÃ©
Hard to Fault
Its really grand but??????
Noisy Rooms - Time to Move On
Superb Hotel but no free Wifi
Grand Property
Perfect!
Very nice and convenient
One of the best places to stay
Awesome!!
Mediocre Stay
Perfect Stay
Rude staff
A convenient business hotel close to airport
Convinience
Outstanding Club Experience
Our visit to Mumbai Grand Hyatt
10 years and still strong
Good comfortable stay, amazing restaurants
Facelift urgently needed
Disapointing Oasis in the Slum
Decent hotel in Mumbai
Staff not very friendly or helpful
Not-so-Grand after stay experience!
WOW.....MIND BLOWING.A PERFECT GATEWAY FOR FAMILY
One of the best
BUFFET AT GRAND ON 31/08/14
An Oisis in a busy city
Almost 5 star service but not quite
Great place, made 1st trip to Mumbai easy
Located close to the airport
Great stay but poor service.
Excellent location and great hotel
Perfect Customer Service
Excellent hotel close to airport
awesome place
Very stylish Hotel
Real Grand Hotel

06_Hotel Reviews Sentimental Analysis

decent place with happening crowd

THE Grand memories of a grand property:)

Location, location and location !!

Experience true to its name...Grand!

Grand Hyatt Mumbai

The best.

Expensive food, stay was good

Good but expensive for extras

Good Hotel but service is zeroooooo

Amazing Stay Everytime.

A peaceful oasis in a chaotic city

Very nice hotel, amazing food

Monsoon special offer

Excellent biz hotel

Wow for young hotel

Great place to stay..

Lots of Fun & Great Staff

Experience at Grand Club

complete Lux 5star

Brilliant hotel

value for money

Lovely bed.

Lives up to the Hyatt Reputation

Great choice if you need to be near the airport!

Nothing Grand

Perfect in almost every way

Housekeeping issues

5 star allround

Perfect business hotel

RUDE STAFF HORRIBLE SERVICE

excellent hotel near airport

Parental Care and Feel King Pleasure

Surprisingly Delighted by the Experience

Great Hotel & Staff but the Wifi needs to be sorted out!

Almost perfect oasis in Mumbai

Nice and Comfortable

Very Enjoyable Stay at Grand Hyatt Mumbai

Nice place convenient for local travel

Excellent Service at Grand Hyatt Mymbai

Excellent Service but poor wifi and restoration work ongoing

Long conversation ...a place for deep conversation

Weekend at the Grand Hyatt Mumbai

Nice rooms but a noisy hotel, not so great location and 'iffy' service

Great Hotel

Great Hotel with Ambiance

Hyatt Grand experience

Most preferable hotel in Mumbai !!

Loved this hotel, A+ on security and rockin club

Could have been better

An Excellent place to host a Conference...

Excellent place to stay

nice and cool place

Good Business Hotel Close to Mumbai Airport

06_Hotel Reviews Sentimental Analysis

Staying with them is always pleasant.But this time they tired to chare me for others breakfast bill.

Grand stay for sure

Good Hotel

Not that great

Great place, will return

Short stay in lovely hotel

Excellent Hotell and staff

Close to the airport and comfy beds but along way from Crowpatty beach and Colaba

Great place to stay.

Front desk support

Stunning hotel with everything you will need for a trip to Mumbai!

Was a pleaseant stay

Top Notch Hotel Near the Airport

Nice location, Good spaces for Business Events

stay

Excellent experience

Awsome place away home

Winning Location for business

Good stay

Great hotel in a rough city

Cocky Staff. Someone give them a stick.

Superb Service

Average...

Excellent business hotel

Good for work, needs renovation

another excellent stay

Excellent stay

A Mumbai gem

Luxury Hotel in Mumbai - Consistent 5- star service

Very luxurious, comfortable and memorable stay

Very convenient and nearby airport

Good Place to Stay! Nice Food Too

Perfect business hotel

Nice Hotel

Value For Money

Excellent place to stay

Good business hotel

Most Welcoming Hotel

Excellent service and fantastic food

Nice business hotel

Awesome hotel close to airport

Interesting Hotel, with a good choice for food

Good hotel but not my type..I guess.

Good hotel shame about the nightclub and loud music

Truly a 5 star experience !!!

Noisy & Slow

Smashing business hotel near Mumbai airport

Great But Small Hotel

Is this a hotel or a night club?

China House

A Hotel with a Heart and Soul

We had an outstanding experience.

GOOD PROPERTY

06_Hotel Reviews Sentimental Analysis

Exceptional Services! Luxurious Room!
Most consistent hotel - great service
Business package scam
Excellent machine
Business Conference at Grand Hyatt, Mumbai
Excellent stay
Lots of good, but left me irritated.
Excellent Hospitality @ Grand Hyatt Mumbai
hotel
Pleasant Stay... Great Hospitality
Preferred Stay in Mumbai
Comfortable business hotel
Good..but for the price range it misses on a few vitalities
Better options available!
best business hotel next to airport
Nothing extraordinarily Grand.
Pleasant memories all round!!!
Great Exp but needs to work a bite
Terrible
Best hotel ever
Excellent business hotel
Lovely hotel
Good stay
home away from home
stay for an experience
Grand Hyatt
Stop Over for a night at Grand Hyatt
Home away from home
A calm Oasis
Great Service - Home Away from Home
Super Experience , Excellent Staff
"Outstanding Hospitality"
Concrete paradise
Good hotel overall
Nice hotel - great location
Amazing hotel
Business Visit
Superb!
Top Service
A wonderful place to stay
Superb staff service
Incredible India
Great Experience
Why charge for WIFI
Home away from home
Stunning hotel with top staff.
Awesome hotel!
Adorable
amazing property...
very good
Accessible with a few hurdles
Grand Hyatt Mumbai â€“ Revisited
Exceptional

06_Hotel Reviews Sentimental Analysis

A treat, a fabulous experience!!
Good experience
Great Location, Great service
3 days of luxury
Average product at best
Ideal for a luxury transit stopover
Made our Memories Special..
Good Hotel
Different class
One of the best near the airport
Excellent property
Nice property...
Cant have better experience than this !!
Excellent Hotel
Making you feel special
Weekend stay
good stay
Over Nighting in Mumbai?
Excellent 5 stars
Superb hotel
Amazing facilities
Great hotel!
Amazing Place to stay in
Stayed 2 nights in January 2014.
Superb experience
My Mumbai favorite
Nice Place to Live
An oasis not far from the airport
Best Hyatt So Far
Very Good
Excellent Hotel in Mumbai
Probably unlucky??
Grand style and elegance attached !!!!
GRAND every time
Grand Hyatt Mumbai....lives upto its name....Great place to be..when in Mumbai
Splendid Experience
Perfect stay
A GOOD PLACE !!!!
always book club
Value For Money
Good conference hotel..
One of the best hyatt properties. ..
Excellent service and excellent restaurants
First visit
Grand Hyatt Mumbai
Drastically different experience for both stays
home sweet home
Excellent experience
One of the best places
Excellent service and Customer Focus!
Best 5 Star Hotel In Mumbai for Business Guests
Grand Hyatt Mumbai
Great stay at the Grand Hyatt

06_Hotel Reviews Sentimental Analysis

Grand Hyatt, Mumbai review
Happy Long Stay Business Guest
Best location, mid way between the airport and town
Outstanding Service
This Hotel's Strength Is Its People
Short Visit
Service can be improved
Too bad to be true
As expected
Nice hotel but terrible management staff ruin experience
Miscommunication Mismanagement but rest good
Perfect !!
ideal place to stay in mumbai
Good hotel but far from South Mumbai
Nice oasis away from the Mumbai madness
Very convenient if you have to take a flight the next day
They cannot process refund of deposit for more than a month
Needs Drastic Makeover
service is really slipping--- regretabley won't ever go back
Oasis in Mumbai
Good hotel with excellent Chinese restaurant
Great business hotel near airport - BAD WIFI!!!
Excellent with just a minor drawback
Nice stay, but i hate paying for internet service.
Awful choice for a business traveller
Lovely ambiace & Service
Luxurious hotel near the airports
Happening place
Very good customer responsivenss!
Good service
Hyatt ticks all the boxes
Business Trip
Brilliant hotel
Business trip - Aug '13
Tranquil and luxurious
Ideal for Airport Transfer & Business Travel
Well Located and Meets Expectations
Request for business
A Star Hotel
Mixed Bag
Grand Hyatt lives up to the name
EXCELLENT HOTEL
Gold standard in hospitality
Average setting but excellent rooms
Grand Spa Experience ...
Poor Service
Average experience
Nice stay ...!!
Good stay
The place to stay, jet privilege no 177906540
Worth all the 5 stars!
Nice stay
Good

06_Hotel Reviews Sentimental Analysis

Indeed - Value for money !
Did not feel at home despite the luxury
Value for money
Not particularly good value for money.
Everything is fine
Still the best
Showing its age, service below Trident/Taj standards, security good
I WOULD LOVE TO BE BACK HERE..
Best large hotel I've stayed in.
Relaxing experience
Good food, great service
Wonderful stay
Poor experience!
a perfect place to stay
Hyatt stopover en route to western India
Everything you expect from Grand Hyatt
Pleasant stay in Grand Hyatt Mumbai
Always good!
Good Hotel
Hyatt style in India
Experience
Fell short on expectations
The Suite Life in Mumbai
Great Convention Hotel
Pleasant & Comfortable Stay
Wonderful stay
Makes your stay in Mumbai so easy
Always Feel at home
Arrogant service
Excellent
Service - always trying to please
I always look forward to the Grand Hyatt.
very coperative staff
The room was super comfortable and the breakfast was amazing!
The Club Level is Well Worth the Splurge
nothing 'grand' about it
Nice elegant venue for business meeting
Airport proximity and spacious room
Okay hotel nothing great
A superb & elegant property of mumbai
Hotel with great ambience, service and food
Five star!
comfortable stay at Mumbai
One of the better business hotels in Mumbai
Nothing Special
Good Business Hotel
Grand disappointment
Nice hotel
It tries
Quality and Value
Business Hotel
Former glory
Great hotel

06_Hotel Reviews Sentimental Analysis

Business Hotel
Company conference
Wonderful hotel, excellent staff, great food
Service was bad
excellent and impressive hotel
Excellent hotel for business.
Impressive hotel
Just Right
Lovely hotel, but a bit more attention to detail needed
Grand Hyatt Mumbai or Taj Lands End
Just perfect for a business trip
Different Experience
Mostly Grand
A Five star oasis in Bombay with some minor issues
Great Hotel
Terrible terrible experience!! not a 5star hotel at all
Impeccable service!
Excellent Business Hotel
Recent Stay
Quiet and luxury
Excellent Choice When Visiting Mumbai
Too much neighbour noise on too many occasions
Good service, excellent food but poor sound proofing in bedroom
Excellent stay
Business & Conference Hotel
Excellent Location & Fantastic Service
Stay Here If You Want No Trace of Actually Being in India
Fantastic service!
Good service
Nice Place to Stay
Excellent hotel
stay at hyatt for a conference
Nothing woow
Nice hotel!
Good hotel for longer stay
Good place to hold a Business meeting close to the Airport
Good, can get better
Fine hotel that ticks all the boxes
Elegant Luxury
Best Hospitality ever experienced
Back Homeaway from Home
still the best business hotel in Mumbai
Perfect
Great, but not for me
Good service and good food
Great Location
Service beyond expectations
Wonderful hotel
Grand Experience At A Grand Hotel In Mumbai :-(
good stay..
Not equipped to handle diverse guests
Grand experience in the heart of Mumbai
Certain odd things for a '5 star' brand

06_Hotel Reviews Sentimental Analysis

Excellent but not tip top
The grandeur of the Hyatt
Grand Hyatt - Mumbai
Very Disappointing
Second time - Still Fantastic
Nice, modern, luxury hotel
Sheer Luxury
Spacious, spacious!
Amenities are good/ Management is not good
Good hotel with a strange bathroom
The Best in the Area
Ultra Modern and Very Big.
Great service and a beautiful hotel
LOCATION OF THE HOTEL, FOOD QUALITY AND QUANTITY, ROOM SERVICE AND SET UP
Just do not understand customer service
Great Dinner at 'China House'
Grand Hyatt - Mumbai
Event at The Grand Hyatt - Mosquito Haven
Excellent hotel to stay in Mumbai
Fantastic
The Place to Stay When in Mumbai
Loved my Stay at Grand Hyatt
Outstanding service
Luxury Business Venue
Luxury Hotel near Mumbai Airport
Nice Hotel
Wonderful Service
Great hotel
Good Mumbai Hotel, great location.
Great Hotel in India
good quality room and Very nice Bar
Great!!
Fantastic hotel which I will use again
Unsupportive Staff
Excellent
Bombay Sapphire - A Great Hotel
trip to India
Just off Western Express highway and close to Domestic airport !!
Great business Hotel!!!
Stay away if you want a good night's sleep
good hotel
A great place to stay and will recommend to all
Hotel with a problem with Mosquitos
Near to airport, yummy food, comfortable stay!
Top notch in every way
Solid Business Hotel in Mumbai Close to Airport
Fantastic property
As elegant as ever
Excellent
Excellent food. Good for Corporate get togethers and Luncheons. Place is swamped with mosquitoes.
great hotel,unique service and lots of more,but...
Wonderful experience and excellent hospitality
Well located

06_Hotel Reviews Sentimental Analysis

I love this hotel,especially forest essentials product
Convenient for BKC
perfect to stay close to the airport
A good business hotel
gr8 stay and lovely food
F & B service is poor
Location, location
Pleasurable Stay at the Grand Hyatt
Fab Hotel!
Convenient location, quality property and service.
Nice and Peaceful
First class hotel
Very good stay
Lovely Hotel, poor service
One night business stay
My recent Jan2013 stay at Grand Hyatt Mumbai
Good but does not delight you
Centrally located in Mumbai
Great Ambience to stay
This is a very nice hotel - some noise issues
Great hotel!
Excellent breakfast, adequate hotel
Excellent place for business purpose
Excellent Property
Enjoyed the stay at Hyatt
Fun Relaxation holiday hotel
Excellent Stay
Good but does not meet the standards of grand Hyatt
One of the best hotels close to Mumbai Airport
Great Business Hotel
Fourth visit and still good
Perfect Stop Over
Excellent
Largely impersonal
Nice hotel! lovely breakfast
A nice hotel, but management needs to be more diligent.
excellent place to stay
Wanted to stay longer!
Excellent service
Would love to stay at The Grand Hyatt again.
Well done! Our family really enjoyed it!
A few more helpful details
basic and ok
GOOD CONFERENCE HOTEL
An average business hotel
A large sized experience in city with cramped spaces
no one cares
The best hotel in Mumbai Suburbs
Disappointment
Good service, restaurant options, room size, quiet but isolated
Big and Quiet
Hyatt's Failure - Construction Site - Tiny Rooms - Food Poisoning
An excellent choice

06_Hotel Reviews Sentimental Analysis

Close to Airport Buisness Hotel
â€œExcellent Hotel ... Must stayâ€—
Nice Hotel
Lives up to expectation of a close to airport business hotel
Exuberant and comfortable
Nice Hotel - Near to Airport & Business Hub BKC!!!
Great hotel
Regular Business Visitor
Super!
Great hotel, excellent food, oasis of Western calm in a manic city
Average with Hyatt Standard
Excellent hotel to stay in Mumbai
Its an excellent Hotel!
Good hotel, good location
A Great 5 star Experience
Awesome Place
Unforgettable memories
Night Stay @ Hyatt
Fine on infrastructure, horrible attention to detail
Grand Club Room
5-star hotel, 5-minutes away from the Mumbai airport :)
Second Time Around
Getting back to its 5star status
Spacious luxury accommodation in Mumbai
The classiest airport hotel in Mumbai
Best 5 star Hotel in Mumbai
Best place for conferences
An excellent business hotel
Massively impressive to look at, best buffet in the world
always consistent service
Great Hotel that needs to 'hold' its standards!
Perfect business hotel
Disappointing
Grand hyatt Mumbai
Quiet luxury...
Massive Property
Wonderful - Truly a 5 star experience - Highly recommended
Expensive but Very nice
Second stay and still good
Good location, efficient service
Excellent property & well groomed staff !!
woh ... beyond comparision
An oasis in India
5star prices with 3 star standards
Nothing 5 star about it
A good property but poor service
Superb Hotel
Grand Hyatt Mumbai Rocks
"Grand" by all means !!!
Great place to stay in Mumbai with good restaurants
Excellent hotel close to the airport
keep it up
All you hope for but don't always get...

06_Hotel Reviews Sentimental Analysis

great hotel, best place near airport
Really Nice
Beautiful Hotel
Museum Hotel
Fantastic
ubercool
Grand Hyatt delivers consistently
december 2011
Out of the top
Great Property
Pretty Good
Perfect business hotel
Modern, new hotel with excellent restaurants
Excellent Hotel but bland food
nice hotel near airport
Nice but noisy
Highly Disappointing !! Stay Away
Good location, pricey
Disappointing to say the least
Almost Perfect hotel... but Mosquitos EVERYWHERE
High end, oasis from the big city
Excellent and Friendly Staff, Spacious rooms with openness.
Luxurious comfort, service and buffet meals in a hectic city
Not that Grand
Excellent choice!
large and confortable
Convenient Quality Choice
Top Quality Hotel
convenient and close to the airport
great property
Always my choice
Silence near the madding crowds
Very good hotel and so covenient for the airport
Fantastic Hotel
Great hotel convenient to airport
Prompted Response!
Excellent Hotel
Grand Hotel
Excellent place to stay in Mumbai
Welcoming and hospitable
Excellent for business trips
Good hotel for Business
Grand Hyatt, is good but not grand
One day king
Excellent Business Hotel
Excellent choice for Business stay....
Beautiful hotel and spacious
Perfect Hotel airport
Stunning hotel
Mosquitos in the hotel. Slow internet. Club music late at night.
Very courteous & professional!
VFM
Nice room, inefficient service

06_Hotel Reviews Sentimental Analysis

Watch your credit card at this hotel

nice place

Stiff

Excellent hotel!

Bad very bad and inefficient, irresponsible staff running the place

Fantastic hotel and staff!!

Top hotel close to domestic airport

The Grand Hyatt, Mumbai, is a good property, somewhat conveniently located, in need of renovations, with friendly staff b
the best business hotel in Mumbai

Overrated. Poor stay experience.

I'M LOVING IT!!!

excellent

Uncomfortably comfortable in midst of Mumbai chaos

Mooquitoes Every where - stay at the hyatt regency instead

Very nice rooms, but beware of the food

Amazing Hotel

Bugs in breakfast

Truly Grand !!

One of the best luxury hotels in Mumbai!!

Best Stay in Mumbai

"Nice"

Experience @ Hyatt Mumbai

Real 5 Star in Mumbai

Nice hotel, in the Middle of nowhere, still close to everywhere for Mumbai standard central location, nice hotel in filthy surroundings

Very beatutiful hotel with plenty of good restaurants inside

Excellent hotel, great facilities, convenient to airport

Staff needs training on service

Absolutely fine

Grand 'Mosquito' Hyatt

Very clean with great staff service!

Best 5* Hotel in Mumbai

Modern, clean, and a great oasis in Mumbai

Grand Hyatt Mumbai

Superior service, fantastic hotel

Very nice hotel, but rooms can be noisy

Great Hotel

Top quality Business Hotel

fantastic experience!

Great facilities, slow internet

Great Hotel - be aware of all the taxes.

Best value for money

Best Hotel in the Suburbs

Yes...this is my 2nd Home

Great business hotel!

The Mumbai Top Hotel

Better for business than tourism

Excellent but massive property. Not in city centre.

Home away from home

Definitely a 5* property

Best Hotel in Mumbai

Brilliant Hotel to stay in Mumbai

Fantastic experience

06_Hotel Reviews Sentimental Analysis

Huge upscale hotel near airport
Very good hotel
Great Place to stay for business
Its an awesome place!!
Grand Hyatt is a beautiful island hotel
Untrained hotel desk staff
Great location, Good service, impressive Lobby and Restaurants, Business friendly
Excellent International Business Hotel
no ocean here
Can't wait to go back
Not Bad but not so Grand
review
Excellent
Outstanding business hotel
Very good but not chep
spacious and good service, central location
Spacious room, wonderful staff, nice restaurants
Beautiful!
Very good hotel but a bit isolated
Fantastic hotel - just sort the admin staff
Very Good for business trip
Poor advent for a 5 star property
Luxury and comfort
Great room & location, regular breakfast for European
Modern luxury in India's most populated city
Excellent Property - great experience
Hyatt!!!!!!!!!
My only choice of stay when visit Mumbai !
STAY
One of the best hotel in India
very very nice - world class
Great Hotel
Really big and nice.
Good Hotel
Very good hotel ... but some gripes
Nice business hotel
Truly an experience to stay in Hyatt, Mumbai
Great value for a 5 star hotel
Great place for long business stays - A home from home
Disappointed
excellent all-around business hotel
Upscale oasis amid Mumbai mayhem
Not the most guest-friendly, but more than acceptable otherwise
An overall excellent hotel
2nd home
A trapped feeling with no value options
much better hotels around
Not customer centric....Pushed me to their competition!
Nice to come back. Same great service
Huge and efficient hotel
Beautiful Hotel high luxury everywhere
Super Luxury, but sometimes too much
Very spacious and beautiful Hotel.

06_Hotel Reviews Sentimental Analysis

Nice spacious business hotel next to the domestic airport

great service but bland rooms

Great Hotel

The Personal Touch

Great experience

Typical Hyatt "you know what you get in advance" Hotel

Poor Service, Hope its an exception

Great place to stay

Good hotel

Big place - good location

Beautiful hotel! Just wonderful

Grand disappointment!!

Truly wonderful experience

perfect escape

Very Competent

Luxurious

the co-operation was the best

Best Italian Restaurant

Quiet, comfortable and good food

Review

We visited Grand Hyatt on the occasion of my sister's birthday. Right from the moment we entered the hotel, the staff made us feel welcome. I was fascinated by the Diet and Exercise knowledge, Sachin sir shared with me. He is absolutely Knowledgeable and personable. I absolutely loved the stay. amazing food, ambience, staff and hospitality. got a special dish from chef Nishad and team for me. I had booked Grand Hyatt Santacruz for Staycation for my friends' Birthday. The overall experience was good. Food and service were excellent. I found the Grand Hyatt as one of the best places to stay in the city. Despite being a large and renowned property, the staff were very friendly. We enjoyed our staycation at Grand hyatt for 3 nights four days with great hospitality . From the beginning of booking, till check-in, the staff were very helpful. Stayed at GHM for a night and wished I had stayed longer. The FO team were quick to validate the stay and too polite when asked questions. My stay at Hayatt with my family was amazing. Staff hosted us really well with great service. F&B, Front Desk and all the staff were excellent. Our stay at the Grand Hyatt was an excellent break from being home for the last few months. It was additionally special as it was my birthday. Spent a memorable time at the hotel. Everything was up to the mark, right from the room to the service. The breakfast spread was excellent. It was a very nice stay at Grand Hyatt. The breakfast was amazing, the staff was very polite. Grand Hyatt also offered a special menu for my birthday. A very friendly and courteous staff - Mr. Agnel D'Souza, Sagar, Chefs Nishad ,jupa,sandip,Karsh,mohan,kilen sumit,harsh,selvom, eric and benaz with team fnb and culinary were exceptional. I had a very nice time staying in this property. I would like to thank - Neha for smooth check in process, Carolyn for the detailed information about the city. Hotel is located in-between highways, however, access is limited due to construction of metro. No clear signs or warnings were present. We went on the occasion of my parentâ€™s wedding anniversary. Our stay at the hotel was made extra special by the friendly staff. Whether you are in Mumbai for leisure or Business , This is a great property to stay in in terms convenience and overall experience. Mr Chandrakant from Laundry service has the most amazing customer service! He is such a gentleman! He really loves his job. We went for staycation to celebrate our anniversary. Their hospitality was really great, each and every person in hotel staff was excellent. The property is at its best despite the Covid pressure. Clean rooms Friendly staff Good breakfast Hospitality at its best. R#2160..23rd & 24th July.. One of the best staycation experience we ever had..amazing hospitality..amazing food..gr8 staycation. It was a fantastic feeling registering and the ease of coming in to hotel. Then the food for our breakfast, lunch and dinner was delicious. Absolutely wonderful experience staying at Grand Hyatt, Santa Cruz, Mumbai. Hospitality is great, however, a little polite touch can make it better. Have been associated with this hotel from 2009 for business trips and I have to admit that this hotel never disappoints. After a long time, I was back again at this hotel. It was a tight schedule between check-in and my business meeting. Due to COVID the laundry service was not available 24x7. Hi Back again at our favourite place in Mumbai. We had been there in December 2020 for a single night and this time we stayed for 2 nights. The hotel is beautiful and the staff is very warm and welcoming. For a local getaway its a suitable option to visit the property. We recently had a weekend stay at Grand Hyatt, Mumbai. Right from check in, the staff of hyatt were warm and friendly to us. I visited mumbai for the first time for visa purposes. It was my happy fortune to have been hosted by the grand Hyatt hotel. After lockdown this hotel is still rocking. Hope they can maintain the affordable rates for long so that many people can enjoy their stay. The stay was overall a very good experience. Rooms were clean food was great and staff was very supportive. Covid rules were strict. My stay at the hotel was amazing. I would like to thank Mr Agnel dsouza and Siddesh kandalkar at the front desk for a smooth stay. Nice service, room and food. The gym is excellent. Mr Sachin Surve the gym trainer is excellent. He is very helpful, very kind and patient. Very Good Experience. Everything was Perfect. I loved it. The Food was very delicious. Gym was also very good and I had a great time there. Had an amazing experience from warm welcome till the final departure. Great dinning experience in fifty five east with all the staff. Business & Leisure Hotel, good for weekend stay if you dont want to travel outside Mumbai in view of the restrictions due to covid. Incredibly easy check-in, facilitated by a very hospitable staff. The best staycation we've had so far. Kudos to the entire staff. Overall it was an amazing experience and remarkable hospitality. Mr. Agnel D'Souza, gave us a very welcome & helped us throughout. Had a great time with amazing hospitality! Mr. Agnel D'Souza gave us a very warm welcome. Chef Nishad surprised us with a special dish. Amazing hospitality. The staff was very helpful and kind. Gestures were overwhelming. Service was done by chef Nishad and his team. Hotel is superb,amenities are good,hospitality and staff courtesy is 10 on 10. Also surprise cake offered on my bday by hotel. The hospitality of the staff at 55 East is absolutely exceptional. Staying here at Grand Hyatt for 22 days the staff at 55 East was excellent. The Best place within the hustle-bustle of this megapolis.. Grand Hyatt is the epitome of luxury and ambience, with unmatched service. We had a comfortable 1 day staycation at the hotel. The Room was spacious & the service was hassle free. The dinner at 55 East stands out to its name and hype. Everything was wonderful, Great working staff, great front desk staff, great food and service. Cleanliness was superb, hotel is well managed during COVID times and all protocols and COVID related behaviour is followed. The stay was amazing. The room that was given to us had an adjoining private kinda balcony and then a huge open area. I booked a room in Grand Hyatt Mumbai to celebrate the birthday of my wife. The hotel management made her birthday extra special. Less recreational facilities offered at the hotel The room did not have balcony/ gallery. Otherwise all okay. Dining experience was good. The staff was courteous, room was clean and the breakfast was amazing. The property is vast and getting up with a view was easy. The stay was awesome... the ambience was very pretty and calm something that we needed as it was just a one day stay.

06_Hotel Reviews Sentimental Analysis

Hospitality was top notched. The food was delicious with variety of foods with authentic taste! The hospitality when they w
It was really good to have an experience in grant Hyatt I would like to tell you if you could sent some of the photographs w
I booked 2 rooms at the Grand hyatt Mumbai. The checkin process was smooth and hassle free. Special thanks to Mr.Adm
Hi . I am a frequent traveler to Mumbai and often accommodate myself into a 5 star property .This time I booked the Gra
More than a perfect place to spend your me time with friends n family amidst such challenging environment. Proper sanitiz
Food was spectacular & extremely fresh & creative appetizers which were scrumptious.The salad too was fresh & very tast
Training with Sachin on my first day at the grand Hyatt. Amazing experience. Great ambience at the gym, few people. Alt
The quality of food was pathetic, donâ€™t expect anything timely. The street food is much better than Hyatt n also they w
I have stayed with my family at Grand Hyatt a few times and it has been a great experience. The staff here is very polite a
Impressive Buffet, rooms, hospitality... Right from security check-in, front office, upgrades suggestions, In-room dining. Hy
Awesome ambiance, 100 out of 100 for Catering and Services. You guys made my day with great deal,food was beyond i
Amazing experience we girls had, looking forward for more staycation at your hotel. They made us feel special as were w
Had a very pleasant stay at Grand Hyatt. Mr Agnel was an absolute delight to interact with. Renuka at 55 East was also v
The stay was very pleasant. Nice service and food. The gym is excellent. Mr Sachin Surve the gym trainer is excellent. He
We visited with quite skeptical mind , but as the title says .. Right from first step in the lobby to welcoming smiling staff , th
The trip was fantastic. Kids enjoyed a lot specially bath tub. Jain food was especially lip smacking. Staff was very supportive
Fantastic stay at Grand Hyatt, Cleanliness, hygienic and ok in food but excellent service levels. Their Team indeed makes
"Grand Hyatt is well known for their service and hospitality to get this experience almost after 1 and half year of covid pan
My staycation at Garnd Hyatt was amazing. I loved each and everything about the place, the staff was friendly and all the s
Very motivated staff. Special mention for Mr Pramod from in-room dining, Rohan, Manjushree, Malayshree, Ashvika again
Had wonderful time at Grand Hyatt during my two days stay at the Hotel. I went with my family to celebrate my birthday on
What a great staycation. The Grand Hyatt really knows how to pamper you. We had booked a club room and were not dis
Great property and excellent service! The rooms are well done and maintained. The team across services is very courteous
Had been there with my family for my Visa appointment. The check-in was smooth. Followed all covid-19 precautions. Experi
A very comfortable, safe and a secure place for stay for the ones travelling Solo. The room was super clean and hygienic.
We were two couples who staycayed here. The service was remarkable, there were a few hiccups but the staff was very s
Extremely poor service not ethics housekeeping was worse of all. Too many follow up over calls not a good attitude with s
Excellent service with the restaurant team the way they serve people with love and grt respect special thanks to Nishad w
1 very bad service not as per 5star staff also give wrong commitment for service call from check in to till night but no o
IT WAS GREAT AND REALLY FUN. it was classy and they were really helpful. amazing service and beautiful property. the
They don't know how to treat their guests. All they want is money! money! & money!. Lockdown has brainwashed the train
Grand Hyatt is actually grand by ðŸ'–, they provide more than our expectations. They show as they are. Buffet dinner as w
We had an amazing 5star experience at Grand Hyatt Mumbai. The stay experience was above our expectations. The room
Rohit at the buffet is excellent and friendly person break fast buffet is extensive and wide spread. Really good hospitality.
Happy to recommend this hotel.. restaurant buffet needs improvement..better choices are required.. good breakfast buffet
Had a weekend staycation with my husband this month. It felt extremely refreshing and comfortable inspite of the current
The food was very nice tasty and delicious This was the first food in a five star hotel where I didnâ€™t get acidity or uneas
If Ms Arti n Ms Neha are roaming around front desk to handle your booking please leave the property at once as rest of yo
Our family of 6 went to Hyatt for lunch. All the hotel staff wore masks and so did we. Our table host, Renuka, was warm &
Property,food ,staff and surrounding is just outstanding.enjoyed the view with drizzling..staff is so cooperative and gentle..
I stayed in this hotel to celebrate my anniversary. I booked this hotel as it has one of the most impressive Lobbies among
Enjoyed our stay at Grand Hyatt, Mumbai. Staff, especially Ms Melvina from the reception were very courteous and helpful.
Very nice staycation experience. The service offered was pretty good, Maintains all hygiene and Covid 19 related protoco
We truly enjoyed our staycation from the minute we entered Grand Hyatt Mumbai . It was my dads birthday and Melvina fr
Grand Hyatt offers one of the best hospitality services, itâ€™s clean, hygienic and suitable for all the people, surely would
One of the best possible services they could've given in regards to our stay in such testing times, which we loved, and eve
It was an amazing experience. The hospitality from the staff and everyone was very good. The stay in with all the amneties
This was the 1st time i had visited Grand Hyatt, Mumbai. I was really impressed with the hospitality and warm treatment w
We stayed saturday to sunday in the Diplomatic suite - superbly furnished like having your own house with the best ameni
Nice comfortable stay and breakfast was really good. Will def revisit for breakfast - Overall experience - superb. Lovely st
It was a beautiful journey through food,the service was spectacular, no reason to complain. The live kitchen just changes
Had a great stay and an amazing breakfast. The team was very polite and took good care. Mentioning the names of peop
Excellent service ny chef Nishad,Karsh,mohan,kilen sumit,harsh,selvom,eric and benaz with team fnb and culinary. This w

06_Hotel Reviews Sentimental Analysis

Its been a great experience at Grand Hyatt Mumbai. We really enjoyed every bit of it. Helpful staff and great food. Special As i paid prior to coming to the hotel i expect my check in should be a little faster. but god damn it took 2 hours. also the room Had a comfortable and relaxing stay at The Grand Hyatt. My two year old enjoyed a lot. The hotel is quite kid friendly. The Grand Hyatt was something that my family and I needed. The stay was comfortable and relaxing. The staff was polite and I was extremely hesitate about hosting a party during lockdown during these times, but it was the best decision to do it here. We have to wait for hours to check-in and the staff was not cooperative, especially floor manager Adnan. Guests were fighting. When we think about Staycations or celebrations, Grand Hyatt is always our first option and it never disappoints. From the Visited the hotel for my birthday, loved the hospitality and the room is also quite spacious with all the required amenities and The rooms were clean, very comfortable, and the staff was amazing. They went over and beyond to help make our stay excellent. Had an amazing time. The food was excellent! Had taken a package with dinner and breakfast. Both the meals were delicious. It was really awesome the way she turned my ugly face to a nice face.Special note on Shabnam who made my face so nice. Had a great time at the hotel. It was super clean, the staff was extremely cooperative and prompt. Good spread for breakfast. This is with reference to the lovely Promotional lunch we had at Soma/Celini [Grand Hyatt-Mumbai] on 23.06.2021. [Bill No. 107] You guys are much talented and served all varieties of food with perfection and love. Few persons names I remember C. I Had an amazing time at the Grand Hyatt, In love with the staff they were so polite, and so helpful especially Eric and agr. Security out side the bell desk was not upto the mark. they should know how to interact with the guest they are not polished. Following all COVID-19 protocols great property. Great help at check in. Will visit again soon. Rooms were good and got It was first visit to hyatt property and it was terrible experience,chk in is nt smooth,entr'd my room there was dead pigeon. Everything about Grand Hyatt is positive. Be it the ambience, dining experience, the friendly staff and the well kept rooms. It is very unorganised when it comes to all kind of services. We had to wait in lobby for 2hrs before check in. The service was As always excellent services provided by team Hyatt. I am very happy and satisfied. They never say no to anything. I would like to Had a wonderful experience at the Grand hyatt Every staff member I encountered, from the valet to the check- in to the I loved my stay at the grand hyatt, Mumbai. My room was spotless and the staff was very friendly. Chefs from FnB and culin I stayed at the grand hyatt for over a month from 14th May 2021 till 25th June 2021. Like they say a Hotel with its branding. We had a surprisingly extended stay at Grand Hyatt Santacruz. It was a complete family outing for us after the second lock down. I would like to appreciate the services given by all Hyatt team, special appreciation for FnB team, they are really doing a great job. I have been staying at Grand Hyatt from June 9th completing my quarantine days. The stay was excellent and also the service was Very good Experiace and Food is also also very good enjoyed a lot and had a good complementary cake. It was very nice. Kitchen staff pretty good, but hospitality and room management just don't care about your experience at all, would rather leave. Breakfast was too good. I love the all varieties of food they have. You should must visit this place. The staff was to humble. Luxury stay with excellent service! A perfect staycation indeed! Polite and prompt staff, great breakfast.. A pagoda and a pool. Stay was fantastic. During covid times also entire staff is showing amazing spirit in hospitality . Specially impressed with housekeeping. It was wonderful stay friendly and cooperative staff. Excellent customer service. Worth staying here. Special thanx to nishad. As mentioned earlier, very much disappointed due to privacy ruined, false leading promise and limited food option in ala carte. We had a good time and the staff was very warm and friendly. My daughter really enjoyed the bathtub as the pool is yet to open. Great location, very clean and stylish hotel. excellent Greenary view outside the window. Luxurious rooms. Lovely staff very helpful. It was a great experience with Chef Nishad. The dining ambiance is very welcoming and charming. The staff made us feel at home. Definitely would recommend a stay here. Right from checkin to check out everything was a seamless experience. I had visited the hotel I visited grand Hyatt on my birthday and the next day when I was at the breakfast the chef (Nishad jhupa) asked for the name of the guest. It was a great stay with stay being so friendly with us and cooperative the room was clean and had all the amenities for our comfort. We really loved all sources of pleasure at grand Hyatt Mumbai, starting from food to room service and politeness of waiter. It was a great experience at Hotel Grand Hyatt. Good ambiance and Comfortable stay. The staff is really approachable and helpful. We had done the reservation for my friend's birthday celebration through Rutuja Thaker a month back, however right from the booking Took a night stay at the hotel, the hotel property is huge and the rooms are pretty big and spacious. Although due to covid situation Had been there for staycation as the lockdown guidelines were eased. I would rate 10/10 for all the service and they are a class apart. I had a great time at the hotel like always! Breakfast spread was specially nice. Chef Nishad and the waiters were very friendly and helpful. Had been here for staycation for my son's birthday and it was special. Hyatt has been the most memorable experience. Service is too good , test of food also excellent . Staff is also very polite Monoj ,Chitrak . Minimum waiting time . Room service is excellent. Feel at home only at Grand Hyatt â™¥,-lack of words to express my gratitude to the amazing staff. Their services went above and beyond. My staycation at Grand Hyatt was a really great experience overall. Everything was taken care of including the hygiene, Cleaning and Perfect hospitality and much needed leisure was provided by Grand Hyatt. We got much more than what we expected. The room was spacious and had a great view. My overall stay at Grand Hyatt, Mumbai was an absolute delight. Kudos to Chefs Nishad, Jhupa, Karsh and Benaz, and their team. The room was too good and had an awesome view. The dinner was delicious and included all the possible dishes which we wanted.

06_Hotel Reviews Sentimental Analysis

We stayed at Grand Hyatt Mumbai for 6 nights in June 2021. Being member of Hyaat we always stay in Hyaat hotel which is located in Santacruz. The Stay was as Grand as the name itself 'Grand Hyatt'. Had a lovely time chilling in the Suite Room. Everything was on point. The staff were very helpful and friendly. Pathetic noncustomer oriented from the word go Reservations team from top to call centre clueless on govt.taxes, tariffs and charges. Want to put on record the excellent customer service and hospitality of Grand Hyatt Mumbai. Excellent food , excellent customer service. I am not sure how and where to start.... Let's begin with the Booking- we booked it online through Agoda as it was offering the best deal. I really like this grand hyatt mumbai and the house keeping was really nice and his name is Ramesh. He make sure we have a comfortable stay. I am usually a long stayer in this Hotel. And every time I come out with an even better experience than before. I would definitely recommend this hotel. Recently visited grand Hyatt for my birthday! It was one of my best birthday ever. The staff was very polite and helpful. The service was impeccable. The first room we got there had some issues with the Bed and Lights. We got very angry because one thing we did late check-in. We had to wait around 2.5 hours to get the room allotted, even post that the room key card they allotted was not working, it was a dead key. But still we loved everything about the hotel. Amazing rooms with great view. The rooms and hotel were very clean and hygienic. Great staycation. This was one of the best hotel I have ever stayed in my life. The service from the staff is impeccable. And the rooms are spacious. A silent and creative place to stay especially for Professors. New ideas can be initiated in such place. We can utilise the space effectively. We received personal attention by the chef himself who arranged for personalized dessert congratulating us with his team. We were fortune to make this timely booking for a staycation in the given situation and not being able to travel. The booking was smooth. We were celebrating a birthday with lunch at Celini.. and the food was delicious.. service was very very good.. very attentive. Very bad experience with food and experience .did not expect this from a 5star property it was quite below the standards. Gand Haytt has very good interior with cooperative staff & awesome rooms.i just want to suggest please improve with more cleaning. Hotel is maintained dring CoVID period. Staff is also co-operative. Service was good. Hotel followed proper guidelines during covid19. It was a perfect staycation during this covid19 situation, your accommodations far exceeded our expectation. In all cases we were satisfied. Amids the bustling life of Mumbai and Daily chaos, Hyatt stands out to be the most peaceful and serene place that one can find. A memorable stay! And a great location. The room was beautiful, spacious and clean. The breakfast was too great. Overall experience was very good. Grand Hyattâ€™s Staycation package ticked all the right boxes with great food and excellent service! The breakfast buffet was excellent. Grand Hyatt has shown what a 7star hospitality is even in pandemic scenario! From booking to stay to food.... every system worked perfectly. I gave a surprise stay to my wife who was coming to mumbai after 1month stay in Bangalore.. all the staff help me making arrangements. Overall experience was very good. Was pleased with the hospitality provided by Mr. Agnel (Assistant Manger - Guest Services). I was pleasantly surprised to see how well prepared Hyatt team was while accomodating us. Right from the get-go they came to our room. I have stayed in grand hyatt for quite long. The stay was pleasant and comfortable. All the staffs were really friendly. Especially the room service. This is one of the best properties in Mumbai. The rooms are excellent. The service at the restaurant is exceptional with the best food. We had a good stay at Grand Hyatt in Santacruz, Mumbai this weekend. Our family was checked in for two nights and appreciated. Overall experience was excellent...Special Mention Chef Nishad Khupa and Father Agnel....They really worked hard to make us feel welcome. Had been here for a celebration and surely had a great time at Grand Hyatt. The rooms were luxuries and we had a lot of fun. I could not sleep due to mosquitoes in the room. It had to call the front desk 4 times to get a repellent which came after 3 days. Very nice hotel, staff were extremely polite and friendly. Room was very clean and comfortable. we had booked a club room. Indeed! It was a memorable & most pleasant stay at Grand Hyatt. Love the service overall. The staff were courteous. All the staffs were helpful. It's was a much needed break in times of pandemic and was perfect for our Anniversary. Thx for complimentary cake . The stay was perfect. This stay was my birthday gift and I enjoyed the luxury. Breakfast, cocktail and dinner all of it was really great. Room was spacious. This place has an amazing spread of indian and italian cuisine. Everything we need was personally taken care of by Chef Nishad. I love always staying at grand Hyatt. I loved my birthday cake its was too yumm. Everything was too perfect and thrived. My stay at Grand Hyatt has been nothing but extra ordinary. They have taken every precaution necessary to make it a safe place. Wonderful team, great experience, would definately look to visit again. Is a huge property with ample capacity. Rooms are spacious. It was a great stay overall. The staff were very cooperative and supportive. Breakfast was great and the restaurant too was excellent. We are very thankful to Grand Hyatt chef team providing us with such a range of delicious dishes whether it's an dinner or a lunch. Staying at Grand Hyatt is always a pleasant experience , the measures they have put in place during COVID to ensure safety is commendable. Hi !! Everything was fantastic right from the quality and taste of the food till the staff attending us !! 10 on 10 for everything. We were staying at the Grand Hyatt hotels in mumbai to celebrate my sisterâ€™s birthday. The stay was amazing. The service was excellent. Excellent service by chef Nishad, Jhupa Selvam Sunil Amazing food at Hyatt Santacruz Warm welcome good hospitality. Super tasty food with sweet nature chef Nishad and his wonderful team with very friendly nature. The ambience is cool and cozy. My wife and me were gifted a stay post our wedding by a friend at grand Hyatt and we had a wonderful time. We got an upgrade. Awesome service and food and great staycation package a good break thanks to the whole team they r super helpful each other. In this pandemic where there is not much of an option, we decided to come to Hyatt for our honeymoon and truly speaking we made the right decision. I must say the food was the hero especially the breakfast, the spread was so good with many options. The service was also excellent. Awesome service by staff. Food was amazing, special thanks to chef Nishad Sebastian and team for taking care of food.

06_Hotel Reviews Sentimental Analysis

The breakfast at Grand hyatt Mumbai was very good i was served buy chef Nishad and team i loved the compliment dish
We stayed at Grand Hyatt for a week in the Grand King Room. The rooms are really comfortable to stay in Also, the Hotel
(1) Room service is very slow you guys need to improve that. (2) Dinner service same thing very slot. No one was there to
The food tasted really good. The staff was also very cordial and Dining at Grand Hyaat was an amazing experience. They
We recently stayed at the Grand Hyatt with a steal deal!! and we were very satisfied with every aspect of the hotel. The st
Sales team specially Ashutosh Katta organized it very well with upgrade to a suite room, celebration cake.... Also the resta
The rooms were clean and comfortable, the hotel pool and other amenities were also good, breakfast is just like cherry on
Delicious food and enjoyed hospitality. Nice staff. Must go and enjoy. Very good support. Lots of variety of food and every
We had been to Grand Hyatt for a daycation. It was the second time we had been there. Inspite of being off duty Mr. Agne
I checked in to hotel grand hyatt on 26 April 2021. Housekeeping staff Vaibhav Parab is polite and punctual. He regularly
We recently went for staycation in grand Hyatt, and I must say we loved every minute. we got early check in n late check-out
Once again our company has arranged hotel stay for all of us in the grand hyatt hotel during this covid 2nd wave pandemic
Very good hotel service is good Certain staff members are not corporative We had an issue with that rest all was fine We
Thank You Sandeep Sir and your team as well. The delicacies in the breakfast was absolutely healthy and scrumptious. In
Awesome bf with amazing warm welcome from the staff... Great chefs , tried n ate everything possible on the buffet . That
Absolutely loved my stay at the hotel. The staff right from reception , housekeeping, laundry, room service and especially
was a great stay . food was great & testy , room was clean and all is great . vaibhav parab was very cooperative from house
Overall...we had an awesome stay for 2 nights. Food... Every dish we ordered were nearly perfect in taste and presentation
You have taken such good care of us we feel like family. Thank you for your attention and the amazing breakfast. We love
Wonderful property! Extremely polite staff. They recognise each guests request and try and full-fill them with the best of the
Our company has arranged hotel stay for all of us in this great grand hyatt hotel during this pandemic situation. We are liv
The rooms were spacious and very comfortable. The hotel is following covid guidelines and protocols and the rooms were
Review for Chef Sameer Koth.. Pastry, Grand Hyatt, Mumbai.. baked me one of the best cakes I've eaten anywhere in the
Our stay at Hyatt was exceptional. Specially the breakfast buffet. It had wide range of varieties. In current pandemic situat
Had a lovely and pleasant stay at Grand Hyatt . The service & food is great. Specially the breakfast is too yummy and they
Great hotel with really hospitable and friendly staff. They not only made sure we were comfortable, but also helped us a lo
The stay was wonderful. Despite the covid situation they maintained a wonderful service with complete safety and hygiene
Superb hospitality...great food...up to the mark safety precautions for covid..staff was overwhelming...specially Chef Nisha
We stayed in Grand Hyatt Mumbai for 2 days in room 5183, we received one of the best services till date. We were welco
Had a good stay in this hotel. Staff is very supportive and helpful. Especially @Vaibhav Parab from housekeeping. He is re
Hi, I stayed for a night. It was a very good experience. The staff people were courteous and helpful. I felt that my room wa
The stay was very comfortable and all safety protocols were followed at the hotel. Got early check in . Food served at the
The food was lip-smacking. It was value for money and the quantities were spot on! The best on the menu was the authent
Our stay at Grand Hyatt was nothing but amazing. Agnel D'Souza, Chef Nishad and their whole team paid attention to eve
This place is impeccable! What sets this place apart is the warmth in the staff. During the pandemic everyone is over work
It's for Mother's Day Thank you for giving me option and satisfaction of freshness of food Thanks to Mandira fro
The hotel is a an exemplary with its service!! We visited this place as it was my wife's birthday. During Check-in we ha
I genuinely want to praise the incredible meal created for us by Chef Jhupa specially the Indian Non Veg Combo. We appre
The experience at grand Hyatt is always great and has been so for so many years now. Recently during pandemic when I
I want to place on record my appreciation for the well organised IFTAAR combo home delivery by Mr. Yogesh Pansare fo
Very comfortable stay, courteous and friendly staff, amazing food and great ambience. Absolutely loved the stay here, wo
I had visited grand hyatt bkc to celebrate my wife s birthday. Staff is very courteous, they take care of all your demands an
We come for celebration of our wedding anniversary, they make our day memorable with surprise. Service & cleanliness
It was an Very nice stay The staff was Very nice and Really Treated As A friend and The Best thing I like the food and Als
Loved the space given in the apartments Staff is very cooperative & understanding Food was awesome, they arranged Ja
It's a beautiful property with a sprawling multi-level lobby, courtyard, pool, shopping area, restaurants, and more. There's l
Amidst the fear of pandemic, it was important for me take my family out of the usual. Hyatt served to ba good memorable
I visited the hotel for business purpose in midst of pandemic and was surprised to find myself welcomed in the hotel with s
Me & my husband had finalized this amazing hotel for our anniversary celebration, a quick stay in the city itself. The check
Kudos to the staff members for ensuring we had a splendid visit at Celini for the buffet breakfast. Massive credit goes out
We went out for a week stay and it got extended to almost 3 weeks, great venue , rooms were specious Covid precaution
I had one of the best chocolate truffle cake from Hyatt. The Indian food was very very tasty too. Thank you for the service
It was an awesome felt 3 days at Hayat. Mentors Nadim sarfaraz chef juhpa kept us feel the best moments of our life. I fel

06_Hotel Reviews Sentimental Analysis

Excellent! Everything was wonderful! The service never disappointed, the food was extremely delicious and the rooms were spacious. My stay was very pleasant. As expected the hygiene was given the most attention. Staff was very professional and polite. Being a bong who had spent majority of his time in eastern region & for work travelled to cities like Trivandrum & Bangalore, I was happy to stay at Grand Hyatt. Tasty food with multiple options. Personal experience I love it. Hygiene is well maintained. Staff is super supportive. I will definitely come back again.

We've had a great experience here at grand Hyatt, and especially hospitality and guest relationship is marvelous here.. Excellent service, the staff bended backwards to make my stay comfortable food was delicious. Great property, one of the best in the city. Excellent service, the staff bended backwards to make my stay comfortable food was delicious. Your staff is very helpful and overall everything was excellent. I would love to visit again. Rooms were very nice. Breakfast was delicious. So! I've been to Mumbai many times and I've stayed in many hotels but I have to tell this the experienced which I have never seen before. The on-boarding process was very pleasant and contact-less. The stay was comfortable. Room service was pleasant. The chefs Nishad Jhupa sandeep and agnel Nadeem mukani were excellent with their hospitality. Thankyou for a pleasant stay.

Considering the pandemic situation the overall experience was awesome! The hospitality was beyond expectations.. the service was excellent. Amazing place to stay real good hospitality and considering the COVID situation extra care has been taken off for safety. I am living in the Residence which is really nice and comfortable. Building has sufficient facilities and restaurants are all great. We recently stayed for about 3 months in Grand Hyatt Residences as part of our international Relocation from Netherlands. The only nice thing about these place is the chiefs. The chefs are amazing delicious food and they go beyond to make you feel at home. Stay at the grand Hyatt has been smooth easy and extremely hospitable. Special shout out to deepak and his team for caring attitude. Amazing stay!!! Perfect place to take a break! Great staff!!! Would like thank Agnil from the front desk, Baliram from Security. Very nice place. Very happy with the services. The house keeping and security was great!!! Room service by Rahul was great. It was our 2 nights and 3 days stay at The Grand Hyatt Hotel. Amidst COVID pandemic, the group has made an excellent effort. Great service. Amazing food. Extremely hospitable and sweet staff. Great housekeeping, Amazing front desk and security. The property and the service provided by the staff is great. It was an effortless checkin, the housekeeping has been so quick and efficient. The staff was super friendly and helpful, nice and tidy rooms. Every room has a bath tub which is amazing, really nice to go in. I would like to appreciate the wonderful service delivered by Quentin Britto from team Celini at Grand Hyatt. It was my weekend stay. It's just mind bogling the way staff treated us on every step. The ambience is just beautiful in every sense. The food was delicious. We've stayed at numerous hotels but this is my first ever review on Tripadvisor so it just goes on to show that the hotel is great. Fantastic Beautiful Attractive Massive Exploreable Comfortable Very helpful staff Great food & quality Taking good care of guests. Our stay was super comfortable...room n decor too good....every staff member was so helpful...the food is amazing...loved the service. I visited the gym at the Grand Hyatt a week back. The gym is very nicely done. Special thanks to Ashish to went out of the way to help us. Overall it was nice break from the routine schedule and feel of gone Outstation even being 30 minutes of driving distance. Stay was very nice, all members at Hyatt were welcoming and gives home feeling. Food is good if anyone looking to stay at Grand Hyatt. My family had enjoyed the stay and F&B service @ Grand Hyatt , Mumbai from 30th March to 1st April... Excellent service. Grand Hyatt's staycation package was extremely delightful, the staff was super courteous and the breakfast was absolutely delicious. Owing to restrictions on travel, the most we could do was take a weekend break in Mumbai. WHERE was the big question. The stay was extremely disappointing, the ac in the room was not working and after a couple of complain calls, they asked us to change the room. The food is amazing! The best food I had is here ! And the all hyatt services are good -I Staying here is so peaceful. Our staycation with grand hyatt was nice. Appreciate teams gesture to send a cake in our room on occasion of my bday.. Hi !! I have always been regular with Hyatt Groups, infact I have been a member of world of Hyatt family, it's not the first time I celebrated my birthday at Grand Hyatt. And as I was a member I was given a cake in my special room. The Hotel was renovated. Excellent fitness station with even an mind blowing in house Instructor (Sachin Surve). HYATT property is surely lucky to have such a great instructor. It was my wife's birthday... The Club Oasis spa was incredible, we were late yet they were very accommodating, Suresh's team was great. The room was cozy and the food was yum. The lounge had its own charm Celini food is ecstatic. Fifty Five breakfast was delicious. I have written a detailed review for my staycation on mmr. Do check it out why I have rated this place as the best stay I have ever had. One word-Exceptional!! I had visited Grand Hyatt- Mumbai for a 2 days staycation. My package included breakfast and dinner. I stayed at Grand Hyatt it was an amazing experience. Check-in was very smooth the staff was very cooperative and followed all the instructions. Many thanks for helping making our team building activity a memorable one. The food was absolutely delicious and everyone enjoyed it. Appreciate all the hardwork and efforts to make our event a memorable one. Special thanks to house chef Mr. Zhang, Room service was excellent. Perfect staycation and a must visit for everyone. Enjoyed my stay thoroughly with family. Not to forget these wonderful people. As there is nowhere to go due to the current situation, we friend that are 6 couples decided to stay here for the holi holiday. The customer service, cleanliness, safety and hygiene measures were better than expected. The hostess at Lobby Lounge was very nice. The best hotel I've ever been privileged enough to stay at. Gorgeous building and it only gets more breathtaking when the sun sets. It was a really wonderful package including stay, Cocktails, dinner and breakfast. The room was having a very wonderful view. My husband, my 3 n half year old daughter and I stayed for 2 nights. All precautions were taken while checking in. The room was spacious. The rooms were good but no one to resolve queries quickly. Customer service not good so overall dissatisfied. Food was delicious.

06_Hotel Reviews Sentimental Analysis

The experience was very pleasant. The entire hotel was clean & very well maintained. The best part were its staff, they m
It was extremely comfortable and the staff was incredibly helpful. The hotel was clean and they had a very good sanitatio
One of the best business hotels in Mumbai with experienced staff. We were given instructions related to covid and how th
Had an amazing stay. The staff was helpful and went beyond their way to be hospitable. Had a lovely dinner existence at t
Hyatt has always been a 'default' place for travel to Mumbai for work or leisure. The stardards has always been up to the h
Very delicious food with fantanstic service. Clean room, response in timely, facility good, good service attitude and kind h
The hospitality extended by Grand Hyatt team is impeccable. I would especially like to thank Head Chef Nishad Sabestian
Great experience..Since it was my wife's birthday Staff members nd specially chef Sandeep Malusare surprised us with y
Went for a short stay at this hotel to celebrate a very special occasion. Did not expect the stay would turn out so memorab
The gym of grand hyatt is so amazing and the hospitality and most greatly appreciated is Mr Justin who is a wonderful tra
Best stay, best breakfast, great hospitality, everything was so perfect. We enjoyed the stay, kids were very happy. S
I have been staying every week for the past few months @ the Grand Hyatt Mumbai and I can say it's like HOME. Th
Super awesome experience while staying in Grand Hyatt especially because of Pallavi from the reception and Sayan than
We visited China House for our anniversary and what an amazing experience it was. Initially when we sat down we were a
Was very much impressed with the food taste ,overall ambiance & staff at this particular restaurant was great so much so
More than the hotel property, it's the hospitality that makes any hotel good or bad . This is what we experience at Hyat
The service they provide is magnificent; each and every member of the HYATT Hospitality were polite and offered a tremen
Will write in precisely, Well Hospitality, Beverages & Food Quality was just superb, Upon that Breakfast on the next morning
Had a wonderful stay and enjoyed most at the Gym. Mr Sachin who is a coach had given excellent training during my stay
The Grand Hyatt provided for a wonderful staycation to me and my wife. The hotel exceeded expectations as far as the am
Our staycation trip was beautiful in all aspects. The service was top notch, the facilities in the hotel were par excellence. T
The experience was really really good. The staff was welcoming and was always there if we needed anything. They were
Thanks to Mandira for helping me get the cake I required for my moms birthday Also special thanks to chef nikhil and che
We had a wonderful time during our stay at Grand Hyatt Mumbai. Although it was only for a day, we were well taken care
Grand Hyatt may sit among the finest luxury hotels in Mumbai but what actually sets it apart is the human touch. They will
Excellent property and so polite staff . I loved the rare combination of healthy and tasty food .And I how can forget the wid
Excellent customer service. Great ambience. Delicious food at china house restaurant. Good team work from Deepak , On
The food was too good, very courteous staff, best experience I had at Hyatt... People are very friendly... Special thanks to
I had visited "Soma" which servers the best Authentic Indian cuisines at Grand Hyatt Mumbai.The food was really
It was a great customer service by the Grand Hyatt and team. Excellent food.The staff was very helpful and friendly. They
The hotel is grand and well-maintained. The rooms are modern and comfortable. The staff are courteous and helpful. The
Had a great breakfast experience. Was served by chef Nishad, Karsh, Mohan, Mohan, Eric, Agnel ,keenan, Vinay, Yogesh
Overall it was a experience to know how life brings a change specially during this pandemic being far from family members
Just wana say chefs made our anniversary day special with the lazeez food they prepared. Thank you chefs from bottom
Brilliant Food and Service . Cant wait to go back again . We loved every bit of the recommendations given to us by the Ma
It was a memorable staycation at the Grand Hyatt. The staff was absolutely helpful and courteous. The property was spo
The hospitality of the hotel is good. Especially the fitness center of grand hyatt mumbai was very welcoming. Special men
Spent good time at gym,trainer Mr Justin was very cooperative and helping,gym had all the required equipments for diff ex
I had an excellent stay at Hyatt, very professional service and amazing food! Rooms are spacious and comfortable and ha
I came to Celini to spend some time with friends . Which turned out to be a great experience . The service was top notch e
The room service and the assistance provided by MR Pramod Sharma was phenomenal as well as professional the food
We ordered diavola pizza which was delicious . The staff was very friendly and the service was up to the mark . Quentin, S
Absolutely amazing spread! The staff was also really helpful and friendly! Chef Nishad,karsh,Mohan, Vinay, Yogesh, Eric
The Grand Hyatt Mumbai probably has the most efficient staff in the city. I would like to make a special mention of the ser
Our stay at the grand Hyatt was fabulous. We had a fantastic time and were taken care of excellently by the entire crew..L
I stayed in the hotel from 25th Feb to 3rd March 2021. It was as always a wonderful experience made possible by caring a
chefs Nishad,karsh,Mohan , eric Agnel ,keenan & vinay were at our great service. It was really the best experience. Che
Visted the china house with my wife and son after hearing of really good feedback from some friends. At it was a absolute
I couldn't thank Grand Hyatt enough to arrange such a lovely staycation on my wife's birthday. Right from Chitrak and Pal
Soma chef Jhupa the Raane sikander and galouti kabab was excellently made and presented. Satisfied the taste buds.
Wonderful stay.. loved each and every bit of the stay.. breakfast was super delicious and staff there was immensely swee
During my stay for institutional quarantine,sadly i was not able to explore the hotel but i was quite pleased by the outstand
Having indulged in weekend staycations at various five star hotels over the past few months, I can easily conclude that ou

06_Hotel Reviews Sentimental Analysis

This was our First visit to Grand Hyatt Mumbai. The experience was memorable. However the room dine-in service needs improvement. Special Thanks to Mr Adil for helping us with the reservation if the best club room. Special Thanks to Sayandeb director of sales. The services offered by the staff at the Grand Hyatt Mumbai made our day real special. The staff is very courteous and we were impressed. Excellent staff courtesy and eagerness to ensure a memorable stay, right from reception to house keeping to restaurant service. We celebrated her birthday at the soma restaurant. All the staff was very helpful and served us really great. They made it a special day. It's a great place to hangout with friends, family. * They have great choices of food which taste great and their serving is also quick. With no doubts, I had my best stay at GH. They welcomed us with all the required sanitization. I liked the room and specifically the bed. Stay was comfortable and cosy. Food served was good and tasty. Executives(Nadim and Sandeep) took care of food requests and drink orders. Had a pleasant stay at the hotel. Rooms were upgraded and we were allowed to check-in/check-out as per our convenience. Stay was good. Best was the food place fifty-five east. Loved the variety of food items and the warm welcome of each chef. We enjoyed every bit of our time spent in China House Food was mouth watering and hospitality and service was awesome. It was a great visit, felt complete fulfillment of joy.. Every person in staff made us feel like home, and pampered us like kids. From the lobby staff to the floor managers to the guest service manager to the chef are extremely polite and well behaved. Excellent service rendered by each and every employee. Hospitality was utmost. do visit for an amazing experience with us. Awesome service from all the staff (Reservation - Shweta, front desk staff, restaurants, Lounge and housekeepers). But eat at celini. Hi. Visited celini restaurant for Italian food. We truly enjoyed the pure Italian food. Very delicious n quantity of food is also sufficient. had lot of issue from parking to checkin to room to lunch to etc... had a terrible experience . no doubt manage & all help at celini. We stayed at the Hyatt for my mothers birthday. With a year in lockdown, we thought we would like a safe place to celebrate. Very poor house keeping and maintenance . Check in takes 2 hours . The property is good but service standards very poor. Firstly would like to say that the food at this Restaurant is simply outstanding.. I had heard about the dalmakahani how good it is. After all the welcome emails and messages before arrival...I am waiting for my room 2 hour after the regular check-in time. Had a lovely experience dining at Celini along with my family. Celini was celebrating St Patrickâ€™s Weekend and the vibe was great. Arguably the best Italian brunch in town... And mind you, I've eaten at a lot of places. What really gave me a high today is the service. Visited here for the first time and the experience was up to the mark. The entire restaurant staff was so helpful and courteous. Extremely happy the gym is open again, been waiting a long while for it. I want to say a huge thank you to the trainer Justine. A very pleasant experience. 7 days stay for institutional quarantine is the most distressing and emotionally draining and tiring. It was a wonderful & memorable stay in Grand Hyatt Mumbai. The staff were very kind & helpful food was delicious @ celini. I stayed at Grand Hyatt for 12 days and it nearly became my second home because of the warm hospitality that the staff provided. It was an amazing Buffet which we had @55 East Restaurant. Each dish that was served was lip-smacking. Had a chance to meet the chef. We had excellent experience, right from the check in to food, to service, everything is superb...and since it was our anniversary, I came for a quick trip and chef Nishad, the asst director of f&b Amit Lala+ asst manager guest experience Agnel D'Souza. Had a lovely time at the bar. A chilled beer and great conversation ,perfect way to relax after a long flight. Deepak and Harini. One of the best hotels offered an excellent package for me to stay with family, without any worry on the ongoing pandemic. Nilesh the gym instructor was very immaculate in giving me guidance in using the equipment. he is an asset to your property. Had a great time. Clean, safe, sanitized hotel. Breakfast was fantastic. There was a lot of variety and multiple cuisines. Charming staff. I would like to genuinely thank Naseem who not only ensured that we get our rooms quickly for our 7 days institutional quarantine. After a long day at work,it was an ultimate relaxing experience! The stay was comfortable, pleasant and the staff was kind. Very peaceful and pleasant stay. Very good breakfast. Very courteous staff. Would love to stay again. In room dining menu was great. We were heading straight home back after our honeymoon when we decided to stop by for the night here. And it was such a nice stay. We booked a club room with garden view with Patio, but were provided normal room. Pools and shopping centers are not available. We had a very great and excellent experience in Celini restaurant at Grand Hayat. The service was excellent by Mr. Lenzen. Had a vary nice package staycation at grand hyaat mumbai. Some initial issues about room...but immediately Tanvi & Sagar resolved. We have a great experience staying at this property. We celebrated our 1st anniversary during our stay here. The hotel management is great. The food and ambience was lovely and proper precautions were taken by them and the staff was very friendly. We also received a gift. After a hectic day-long work schedule. All you wish is a tranquil Evening with your loved once. As I write this review just at 11pm. Appreciate staff of Grand Hyatt to take special efforts to make our stay a great moment to live for me and my family. Their service is excellent. We stayed at Grand Hyatt for our Consulate Interview (My mom, my kid and myself 10 days stay).What a lovely experience. Awesome Stay and Service. 5 star rating. Superb Overall Experience. We had a great time at this hotel. Stay was awesome. Fantastic food and service. Chef Rohit personally took our order and made food that was not on the menu for us. Our service was excellent. We went to celebrate our anniversary. The breakfast was awesome with special mention of incredible croissant ðŸ¥–I can't stop eating it. Family dinner night to celebrate a personal milestone was a memorable one at the Grand Hyatt's Italian food restaurant - celini. We had gone as a group of friends and thoroughly enjoyed our stay. In one of the rooms they had some issue of power fluctuation. Excellent team work.....to make an excellent flight happen.....good timing of delivery... excellent coordination....very very good.

06_Hotel Reviews Sentimental Analysis

It was our 3rd visit but everytime we come we are amazed by the gesture and service provided by the Grand Hyatt Mumbai. A memorable experience. Highly recommended to visit here. We visited on our anniversary and our servers made them memorable. Very delicious and extravagant buffet breakfast spread and the icing on the cake in the form of very warm and friendly che Homely feeling, very nice and friendly staffs specially Deepika, Manjushree and Malishree. House keeping was excellent, We had a 3 night stay in Grand Hyatt and were very satisfied with every aspect of the hotel. The staff are very friendly, helpful. The food was yummy. Pizza so crisp and risotto so full of flavors. Service was impeccable. They went beyond expectations. I was little sceptical before booking during co-vid specially with a tiny tot. But all safety measures were taken care of like sanitization. A wonderful stay at grand hayat hotel Santacruz mumbai. lovely ambiance and nicely decor rooms. standard of hygiene is also top notch. There was absolutely nothing that i could have a problem with!! Everything was top notch including the room, the service and the food. Had a great time,would recommend it to everybody The food,the service,the drinks and also the ambience everything was excellent. The pizzas served at this place are the best in tow, it's to die for pizza. The breads which are served in the restaurant are also delicious. My servers and chefs were Nishad,karsh,shukal , Renuka Agnel ,keenan & vinay. They were keen in delivering the best experience. Many thanks for making This days Chinese New Year team building activity during this epidemic period from 10th, March 2020. Was here for a staycation with the family over the weekend. Enjoyed an upgrade and a quick checkin. The room was really spacious. Grand Hyatt Mumbai.Is the best hotel in Mumbai I feel very nice service,Good food also and the most important part is Hospitality. Food and services were excellent, staff was very much co operative, chefs were also great. chefs also prepared a special dish for us. Firstly this place is very convenient for all the travellers as it's located at bkc and just few minutes away from the airport. Best hotel, I had good experience. Spectacular rooms with Beautiful views and Impeccable cleanliness. Tasty dine out with friends. The hotel has a huge , neat, clean, and beautiful property... The staff at the reception is very polite and helpful..... The most important part is the food. Our stay was great and comfortable. Breakfast options was mind boggling, till now my best breakfast experiences. Staff was very helpful. Special mention to the staff at the gym, notably Justin for his advice and tips. Shared great insights on nutrition and training. My experience was incredible with the amazing hospitality I have experienced at Grand Hyatt. Delish Food, Amazingly spacious rooms. We booked 1 night stay here to celebrated our anniversary. From the first check in it went so great, then we found such lovely rooms. Our stay at Grand Hyatt was made extremely comfortable...thanks to the entire team with special mention to chef Nishad. Our suite was spacious with luxurious touches. Staff was very courteous and helpful. Even though business center facilities were limited I would like to express my thanks and appreciation for the service and care we received at the Grand Hyatt Hotel, Mumbai. Good service by Vickey and I would like to thank manager (agnel D'Souza) & Chief nishad . We had a great experience and will surely come back again. Stayed at Grand Hyatt Mumbai for 5 days straight. Beginning with beautiful viewed rooms to best breakfast ever. The best part was the food. During my Visit to Grant Hyatt I visited Soma restaurant and tried the Thalis. I throughly enjoyed the Non Veg and Veg Thalis. My family used to frequent 55 East before the pandemic. We are already acquainted with the hospitality of Grand Hyatt Mumbai. It was a great experience. The warm hospitality of the staff, multi cuisine breakfast and ofcourse a comfortable room with a balcony. I went to Soma alongwith my family on 27 February 2020 night for dinner. We were given a very good service by Chef Justin. We're not infrequent visitors to Grand Hyatt (GH as we like to call it). I have the Hyatt Dining Club membership so the food was delicious. Excellent place very helpful staff and Faisal was very helpful and the ambiance and the food was delicious I have never had such a good meal. We visited the property and were amazed To start with the reception by Agnel and Deepa was top notch for the room formalities. We went on a Saturday evening to have dinner . The place was buzzing and Mr Deepak took excellent care of all the patrons. Its been a pleasure staying at the Grand Hyatt Mumbai. Thanks to the excellent staff who make you feel special both at the front desk and in the room. Visited Celini for a family dinner. A good experience started from the welcome desk and continued till we got done. A sani. 55 East has always been 1 of my top favourite restaurants in Mumbai I must say it has never let me down. Visiting 55 East is a must. We indians are known for hospitality. It's an integral part of our DNA and it clearly reflected during our stay at Grand Hayatt Mumbai. Right from the quick check-in, to the scumptious breakfast, to the ever-willing helpfull concierge, the fast and furious Agnel and Deepa. We stayed here over the weekend with family and booked online.. First off if you book via third party sites the rates are much higher. Find us on instagram/MrandMrsColumbus Our Stay, food, fine and dine everything was perfect at grand hyatt mumbai! We had a great stay. The staff was very helpful and the food was amazing we got greater very gracefully. Can't wait to go back. Great breakfast. I had been to Hyatt to celebrate my birthday with friends..We loved the food and the warm hospitality of the place..The room was spacious. We spent 3 nights and were bumped up to a suite which was awesome. The restaurants were top notch and the care and attention to detail was excellent. Lovely ambience, awesome food, spacious rooms, courteous staff, The farewell moment at the restaurant was very special. Loved the stay ... The ambience was mind-boggling.. would love to stay again soon .. the way they treated me during breakfas. My experience with Grand Hyatt has been amazing! Right from front desk to restaurants everything is perfect. I would like to stay again. Excellent Hotel..With polite staff..Truly 5 star..Food is excellent. Rooms are very clean and very good facilities inside room. Cannot imagine a better experience ever in such a time .. duty Manager MR Adnan , MR Sujoy and Ms Deepa all are here to help. It was a fun experience to be back here ! I always love dining here Sumeet and Vivek have helped me so much with assistance. It was fantastic experience staying at hyatt. Ambience, hospitality everything was next to perfect. Especially food, it was lip smacking.

06_Hotel Reviews Sentimental Analysis

A memorable & mesmerizing stay at the "Grand Hyatt, Mumbai". The staff have proved that their superiority & consistency. Being a frequent traveller I always like to share my honest and genuine feedback wherever I stay. Here we stayed for two nights. I love Grand Hyatt properties and especially the one in Mumbai. Have had such amazing experiences here. Love the room. Wonderful food, exceptional service, outstanding safety measures... Thank you for a great family dinner, Celini! Especially the service. Until then i had only seen the hotel exterior of the hotel, but due to a meeting got the chance to visit the hotel finally. Let me tell you, Stay at Grand Hyatt was just wonderful. Everything was bang on with the utmost hygiene standards. Staff was cordial. Food was delicious. the service is very poor, for water we have to wait 1 hour and repeated calls , food better get it from outside and eat . Amazing experience at grand hyatt...n best part is breakfast..its so good..every item were delicious ..highly recommended. The food at Cellini,Grand Hyatt,Mumbai was delicious n as well as staff was very helpful n welcoming.the food v ordered was excellent. It was a wonderful experience staying in Grand Hyatt... The hospitality and the ambiance of this place is just amazing... The food was amazing and service was hands down top notch! 2 dishes were out of the menu and the chef still made it for us. Being a regular at Hyatt for their food specially 55 East, I was disappointed in 2019 when the food quality was below average. The place is a welcome change from the hotels recovering from post Covid blues . There was no one occasion where a complaint was made. The food was amazing and service was hands down top notch! 2 dishes were out of the menu and the chef still made it for us. Our staycation at Grand Hyatt was by far the most peaceful and relaxing experience ever! We loved everything, right from the food to the service. I chose to stay at Grand Hyatt for my 1 week mandatory quarantine period and it was a very good experience overall. Right from the food to the service, Had a such a wonderful stay with my family at grand hyatt residence.... Mr Zaki , what a talented sweet boy just 21 years old and he has already booked Grand Hyatt residencies for my sisters' sweet 16, we enjoyed our stay so much, the hospitality offered was excellent. We had gone to Soma, our favourite place for Indian food and had actually wanted to have some home style light chicken. Hi, I was on a long business stay at the hotel. Sous Chef Nishad & his team (Karsh,Vishal, Renuka Agnel,Mohan,Vinay, Karishma) were excellent. Very well organized arrangements done. Mr. Rahul f&b manager has taken care of all things properly . Great hospitality shown by the staff. It was an amazing experience at Hyatt. We had a great time. The staff was very helpful and friendly. Food was beyond amazing. Had a comfortable stay at Grand Hyatt for a week. Could not find any negatives and the room as well as service from all concerned. I had the opportunity to stay at Grand Hyatt, Mumbai and I am bewildered by their hospitality and service. The food, especially the Italian food, was excellent. Had an amazing time with my best friend. Looking forward to visit again!! The room was very hygienic, staff were very polite and helpful. First time in Grand Hyatt and you have to GO! The service is unmatched. The staff truly cares about your experience. Outstanding service. We had a lovely stay at the Hotel. All of the staff attended to our needs especially dietary ones. A special shoutout to the housekeeping. It was a superb stay during my official trip to Mumbai. Their Italian cuisine was just awesome. Equally good was breakfast. Quick service ,pleasant staff, large cafe area ,not too noisy and food was excellent, Menu is quite good with plenty of choices. Awesome hospitality by chef harshad and all other chefs ...room provided to us was also very neat and good...would like to come back. It was a wonderful stay for the weekend. We have a lot of food allergies for my son and the staff esp Chef Nishad were absolutely brilliant. It was a pleasure to stay again in grand hyatt. Awesome atmosphere great location and good staff. Worth for money good breakfast. First off Kudos to Zane, Melvina, Pallavi, and Nishad. I planned this as a 2-day honeymoon surprise for my wife and we were not disappointed. it was a family leisure trip , check in was good , a bit disappointment as sizes of rooms(3) allotted were different but later they were corrected. At check in, I was given a room key to a room where someone was already there. There was a double check in which happened. The food at celini has always been great and delicious. The COVID 19 protocols were strictly followed by the staff at celini. 'Soma' is a fine dining arty restaurant in @grandhyattmumbaiwhich serves north indian and mughlai food from a open kitchen. It was amazing to stay in Hyatt. The property is beautiful.I was really impressed by the expeditious and professional service. The stay was amazing, the hospitality , the food ,even during this pandemic everything was taken care of from sanitation to room cleaning. Hi All Checked in hotel to celebrate my spouse bday with my daughters. It was really a gr8 feeling to enter the world of luxury. What a hotel ..Must go immediately...Loved the hotel every way ...Staff no 1 ..Ambience no 1...Food number 1 and hotel user friendly. It was a great experience as always and a very good breakfast. The staff was polite and helpful. A must visit property in Mumbai. Wonderful stay during COVID-19. It was well maintained ,keep social distancing and well managed staff helped us to stay safe. I stayed here during my quarantine so couldn't visit the restaurants etc. But the rooms were very comfortable, and THE STAFF was excellent. Nuanced, delicate flavours in the generous helping of Genovese soup as well as Gnocchi Sorrentino. Outstanding nutty bread. After the tough year we've all had - Grand Hyatt Mumbai turned out to be the best place to find some peace and relaxation. Grand hyatt fifty five east is the place best to visit in the city i travel the whole world great hospitality here great server cheery. The rooms are dirty, their are spider webs in our room and the complaint I did to the hotel front desk is not taken care it's a shame. I have been visiting Grand Hyatt for years now. I only visit Celini as that remains my all-time favorite Italian restaurant. The food is Pathetic experience. Only for name , but poor customer dealing . Firstly at reception , the staff is very rude and full of attitude. Absolutely fabulous hospitality. Chef Nishaad and team has been extremely gracious. Always there with a smile. The bread is delicious. I had a very pleasant stay with my family in Grand Hyatt Mumbai. Excellent rooms, brilliant receptionist, proactive bellboy. Rooms provided to me was not as per the pic shown... had to wait for breakfast in the morning... Room service didn't arrive. People like Ms Deepa Ghosalkar, Duty Manger, Mr Aniket from House Keeping and Mr Chandrakant from Laundry department.

06_Hotel Reviews Sentimental Analysis

Some trips are destined and so was this.. Radio mirchi came up with a contest #staycation which gifted few an overnight stay at Grand Hyatt Mumbai. I would like to express my thanks and appreciation for the service and care I received at the Grand Hyatt throughout my stay. The place is superb and lovely atmosphere with nice rooms and Nice food ..In Breakfast special Thanks to Mr Angel Dsouza for your message. I am happy to report that my stay at Hyatt was very comfortable. On this last night we had a great time at the Grand Hyatt, Mumbai. My husband and me had our honeymoon stay at the hotel. Kudos to Grand Hyatt Mumbai is a home away home..We had an amazing staycation here...The check in was very smooth..The room was great fun, enjoyed it to the core. Staff was very humble and welcoming. In morning chef has made special dessert for us. Food is very delicious of "Soma" Indian restaurant... mutton rogan josh was. Siply. Superb. I. Loved. The. Test. Good job. We had a pleasant and peaceful stay at Hyatt. Very good facilities and hospitality. A scrumptious spread of breakfast was served. Impeccable service by chefs Nishad,karash ,Vishal , Mohan eric, vinay , kilen & selvam . The staff made me feel at home. Stay was Amazing with nice gesture. Loved the ambiance also food was amazing. Rooms are cozy with perfect lighting. Stayed here for a single night and the staff was extremely accommodating and hospitable. Would definitely visit here again. Really enjoyed the hospitality. The staff would go out of way to make the guests happy. The food is amazing. Would highly recommend. Amazin Experience... wonderfull Food.. hope to c you Soon.. special thanks to chefs Nishad,keenan ,Vishal , Renuka Agarwal. I had Mutton nalinihari and Lacha parata from Soma restaurant over there. It was really good. Regards to chefs Jhupa, Bhawna. Our experience at Grand Hyatt was smooth, right from the check-in process to check-out. The young man at the Front Desk was very helpful. I have been a fan of Celini for over a decade now. Couldn't enjoy the meal at my favourite restaurant - thanks to the lovely staff. Amazing ambiance and Incredibly Amazing Food, also not to forget the equally charming crew and the interaction the chefs have. To begin with, this place is one of our favourite places to dine at. From great food to ambience to an ever so friendly staff, we were impressed. I stayed here for my birthday and they made sure I felt special through my stay. Each and every staff member was very helpful. Stayed here for a single night and the staff was extremely accommodating and hospitable. Would definitely visit here again. We had an amazing experience, the food and hospitality was great. Would love to visit again. All thanks to chefs Nishad. Had an amazing experience here. The food, service and hospitality of staff was outstanding. Chef Nishad and others were very helpful. It's been a great experience with great food and decent accomodation. The confectionery is too yummy!!!! I loved it. Waiting for the next visit. Nice food n good ambiance very nice hotel our family njoy a lot all staff r very cooperative service is very quick n hotel was very clean. Grand Hyatt staff (especially Mr. Adnan) were very supportive in helping me find a 15A charging point in their parking for our electric vehicle. Extremely helpful staffs at Grand Hyatt,which they goes out of their way to serve you and make you feel most comfortable. The stay for 2 days was really pleasant and wonderful. Special mention to the breakfast which was served on the second day. It was an amazing Breakfast Experience!! Food is excellent, plenty of varieties..I am glad I ddnt skip the Breakfast! Thank you. The stay was for 2 nights and we had an amazing and relaxing time in the hotel. The staffs are friendly and very hospitable. Our stay was very comfortable ! The hotel staff was beyond helpful and gracious ! Food had always been par excellence. We planned on staying in Grand Hyatt, Mumbai for a nightâ€™s stay. This was my second time staying at this property and I must say it was an excellent stay. The stay at grand hyatt was by far the best i have experienced so far. The rooms are cozy and comfortable. They are adequately spacious. Chef Nishad and his team went extra mile to make us comfortable and creating the Grand Hyatt stay a memorable experience. Had a fabulous time staying at the Grand Room King on the 6th Floor - awesome pool view, bath tub facility, cosiest of beds. We have recently taken membership of Grand Hyatt. We visited it on our anniversary and availed the membership services. Excellence is service and customer care is an Understatement . you need to experience the hospitality and graciousness of the staff. A big thank you to Guest Relations Executive - Melvina Almeida for ensuring that my parents Anniversary stay was a memorable one. Amazing 2 day stay, too clean and extra spaces room, very beautiful Space. Dinning hall staff extremely amazing. Chefs Lekha and Suresh were very helpful. Thank you very much to Grant Hyatt Staff who looked after us and Made sure our stay was comfortable. Chef Nishad and his team were very helpful. The service was very good. Rooms were extremely nice. Wish I booked more nights in this hotel. Breakfast was lavish and delicious. Had an amazing experience at Soma, the Indian restaurant at Grand Hyatt Mumbai. The silver pomfret, jhinga, and chicken tikka masala were delicious. We travelled to Mumbai and stayed at Grand Hyatt on Sunday with family. We were greeted by a pleasant staff. The Celing was high and airy. Lemme start by saying the food was insanely awesome, just cooked to meet out tastebuds so thank you guys for doing a great job. For our anniversary we decided to spend a quiet day in Grand Hyatt. The staff at Hyatt made it really special for us, specially the room service. Had an amazing stay. The ambiance is lovely and the staff is extremely helpful and friendly. The Breakfast buffet has a good variety of items. The new pandemic normal has hit the hotel industry hard...even harder is to maintain the same level of service with the reduced staff. I had recently visited to The Grand Hyatt at Santacruz with my friends for a night stay. Had an amazing experience. Good food, nice room, nice staff. Hotel is huge, Rooms were big and clean, had a pleasant stay. It was worth of every single penny i paid, breakfast was also delicious. Me and my wife stayed at Grand Hyatt Mumbai for two nights this month. It was our first hotel stay after the covid time. I was very happy. Extremely helpful staff which goes out of their way to serve you and make you feel welcome. My servers during breakfast were very helpful. I would like to thank Hyatt team for amazing services and humble behaviour. They made our 10th anniversary really a memorable one. Had a lovely stay at the Hyatt with family and thoroughly enjoyed the breakfast buffet. The spread and service was excellent.

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I had come for an official visit and stayed for about 12 hours at this hotel. I was so fatigued while checking in and didn't have much time to explore. Had a Great time and excellent customer hospitality extended to us, our heartiest thanks to chefs Nishad, Karash, Vishal, and Sarfaraz. Absolutely outstanding and excellent breakfast. Helpful, friendly chef Nishad and his teammate surprised me with a short video message. I travelled with my wife and my son (2 years). The entire staff at the Grand Hyatt Mumbai par excellence. We had one of the best experiences. Right from my numerous calls from overseas while booking the hotel upto us leaving for India as well. The stay was awesome and the best part was the breakfast served by the chef made us feel so comfortable. Thank you so much. Experience was very good..great facilities provided for us..We felt like we are staying at home..Very clean maintained room. It was a really good stay. The breakfast was also amazing. Chef Nishad, Vishal, Sarfaraz, Mohan and Keenan provided a great service. Absolutely fantastic hospitality, fabulous breakfast buffet, delicious food, great taste, brilliant presentation and cherry on top. Very hospitable staff catering to every special request of yours with a proactive intent. They not only welcomed us with a smile. I took my family out for a trip to Hyatt for 2 days. I work as Captain in Merchant Navy on foreign vessels and get to stay at various ports. It was an awesome experience at Hyatt. We are newly wed couples they treated us so nicely. Special thanks to chef Nishad. Hyatt has everything we could ask for, had an excellent weekend break from the hustle. Located in the heart of the city, very accessible. The service was fantastic. Special thanks to Mr Deepak for making us have such a beautiful experience. His suggestions were spot on. The beds are bad, which ended up in back pain. At breakfast the donuts are really hard. When we complained they just replaced them. Been to many hotel for stay. Thought to try Hyatt Mumbai. Hotel welcoming was good. Before arriving got a call from zeeshan. Any small inconvenience here and there was compensated by the sweetest and genuine gesture by Chef Nishad. Accommodation was excellent. We visited with our friends this weekend, the experience was really amazing. The hotel staff were very kind and gentle. Hotel's Sunday brunches are a wonderful time to relax, connect with your family and even more special if you are bringing in a new baby. Hyatt is our most favourite place and we always consider it our, home away from home. This time we stayed with them to celebrate my birthday. Helpful staff, Clean room, Amenities, Had variety in Breakfast. Loved the checked out. Outside food and liquor is allowed. I would like to say the stay at ur hotel was a great experience, and the staff was so good especially chefs Nishad, Sandeep, and Karash. Loved our stay at the Grand Hyatt. Service was excellent and the hotel was just beautiful. Food was excellent as was the service. The staff was extremely hospitable and kind. Special mention for Mr. Nishad, who took great care of our breakfast. Kudos to him. I visited the Grand Hyatt today as it was my wife's birthday.. it was an absolute pleasure.. the breakfast was absolutely amazing. Visited the Grand Hyatt today as it was my wife's birthday.. pleasure staying there.. the breakfast was absolutely amazing. Breakfast in Grand Hyatt is just grand because everything you taste is mind boggling and special thanks to Mr Nishad, Sandeep, and Karash. Grand Hyatt was great, Especially the buffet breakfast. The staff was extremely kind and generous. We had a amazing time. This was the perfect place my wife and myself needed to get away to after March 2020. This was the first time we stayed at Grand Hyatt. The breakfast was too awesome..and all staff too. The quality of food is best ..and chef's carefully too. Best way of dealing with guests. Today we came across Sayandep Pal the restauraunt manager for grand Hyatt Mumbai. He was really helpful and took good care of us. i really enjoyed my stay. The food was excellent and the staff was superb! The hotel is very clean throughout, and our room was spotless. From check in to check out experienced awesome services. Raju from house keeping (Laundry) was excellent in accomodating our needs. The hotel was very nice. Rooms were very comfortable. Breakfast was lavish. It had both south and north Indian dishes. Nice food and amenities. Good hotel to stay. Totally clean and found sanitized. The guest is addressed personally, by name. Checked into the hotel with my partner and my 11 year old labrador over Christmas days and wanted to talk about what a wonderful stay. Stay was really good. We enjoyed it. Thanks. I appreciate Chef. Nishad's hospitality, a true gentleman. I give him 5 stars. Having Visited this property for a staycation was a bliss , right from check in to check out the experience was just wonderful. I recently spent 7 nights at this property as part of the Maharashtra government's requirement certain international arrivals. They are super kind and friendly and special kudos to their chef Nishad who was extremely kind and courteous. In addition to the stay, We enjoyed our stay a lot. The staff was warm and welcoming. Chef Nishad and his team made sure that we were comfortable. Thanks you chef Nishad, Vishal, Apurva, Rajesh, Sayan & Renuka for a wonderful experience @ breakfast buffet .. wonderful. I had visited on 6th Jan and again on 10th January 2021 to your Property at Santacruz, Mumbai along with my wife. Both the times I stayed just for a day and the overall experience was great. Special thanks to Chef Nishad and his team for the very warm welcome. I had a 4 nights stay at Hotel Grand Hyatt and it was a very pleasant Stay. The receptionist was very wrm in welcoming me. I had a short staycation at the Grand Hyatt, Mumbai with my friends. There was a lot of variety available for breakfast. We enjoyed it. There was a diverse array of dishes we could take; the speed and quality of food delivered was very high, and the ambience was great. Mr. Abhishek and Mr Harshada are very diligent, courteous and skill ful in their jobs. We wish them good future and career ahead. I Visited Celini with my Boyfriend during my stay at Hyatt. We were about to finish our breakfast and this is when Chef Nishad came. We first stayed at the Hyatt in 2009. Great hotel when we visited on Jan. 10, 2021. The hotel has a dedicated staff are stay. Our stay at Grand Hyatt was extremely comfortable and luxurious. Right from the concierge and housekeeping to stewardess. We had a great experience in Grand Hyatt .food was excellent. Staffs were good and quick in response. Great stay. Came here for a short stay, but definitely will come back again. Breakfast spread was great, lots of varieties from south Indian and North Indian.

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Visited Celini with my Girlfriend during my stay at Hyatt. Chef Nishad came and talked to us about our experience and the service. Since I have special dietary requirements, I was very worried about my food. I really want to appreciate the team responsible for the service. Stay was amazing and the service was great we had a great time and enjoyed ourselves there. Loved it hoping to visit again. On behalf of my wife Radhika Kamath Finally club oasis gym opens. Feels good to be back. Thanks to the hotel management. We visited Grand Hyatt mumbai during the time of covid during the weekend 9 Jan - 10 Jan2021. Grand Hyatt truly lived up to its name. It was an amazing experience staying at Grand Hyatt. There service was amazing. All the staff members were so polite and helpful. We had a pleasant stay at the Grand Hyatt Mumbai. Initially our plan was to stay for 2 nights but we extended our stay by one night. It all started with a check in. Even though we were earlier than planned, the receptionist ie. Miss Pallavi, was beyond helpful. Really had a good experience in your hotel, Mr.Sumit was our server along with his fellow executives, served us well & helped us. Welcome was very warm and courteous by Chef Nishad and his team... It was a great dining experience, really made us feel at home. Stayed at Grand Hyatt with family. It was an excellent stay and the hygiene standards of the hotel was top notch. We had a great stay. Found the services of Mr. Vaibhav of housekeeping to be pleasant and noteworthy. He wears a smile on his face at all times. Thank you to Vivek and team at China House. We had a wonderful evening and a memorable birthday meal for my wife. So in the mood to have a cheat meal.. why not a buffet then!! Why not one of the BEST BUFFETS in the suburbs!! From service to food. Our stay at the Grand Hyatt near BKC Mumbai in the first week of Jan 2021 was made even more memorable by Chef Nishad. I had the most amazing time at the Hyatt! Everybody is so warm and welcoming that it makes you not wanna leave. This is what makes it always a pleasure to stay at The Grand Hyatt whenever we are in Mumbai. It is a home away from home. Thanks for the stay. Spent a couple of days over new year at the Grand Hyatt, Mumbai. It was so heartening to see that business was getting back to normal. My worst hotel experiences always have something to do with Room service and the room. I am really particular about how the room looks like. Property grand Hyatt is truly amazing, breakfast in the morning was particularly excellent. Chef Nishad, chef kilen, chef Vaibhav. A very pleasant and comfortable stay amidst trying COVID times. Well arranged stay and a lot of nice hospitality. I must say that we loved our stay at the Grand Hyatt Mumbai. Comfortable property but what sets it apart is the exceptional service by the staff. Thanks to the whole team of hyatt and special thanks to agnel d'souza and the other members himanshu, anant for best service. I decided to spend 31 Dec at the Hotel for dinner and overnight stay. Hotel follows all safety protocols,,staff was very helpful and friendly. We had an amazing stay here,we wanted to thank all chefs especially Nishad chef for the excellent hospitality,breakfast was delicious. Amazing place to stay peacefully amidst mumbai traffic. Neatly maintained and sanitized rooms. The breakfast options were varied. We were greatly impressed with the services provided. But what made our celebration and our stay excellent was the impeccable service. Breakfast was very good.The staff was very polite and made us feel comfortable. We really enjoyed our stay with its pleasant weather. I think I've become the person who loves the idea of spacious rooms hence it was a beautiful experience to stay in Hyatt. Grand Hyatt guys are excellent, everything is fine. Rooms and surrounding are just amazing. Their service and attitude, all are great. I am quite happy with the service provided at the property giving a huge round of applause to the entire staff for being so helpful. It was a awesome experience Specially the Bdae Surprise.Thanking you for the upgrade, the suite was just wonderful. The room was spacious and comfortable. We were looking for a short staycation to celebrate our anniversary and Grand Hyatt Mumbai lived up to the mark. Footfall was less. I enjoyed a lot with my family.. will surely love to visit again...had a very good experience specially enjoyed the food..Had a great stay. Covid protocols were followed religiously and yet the staff were super accomodative of my needs.Check in and check out was smooth. The staff is pathetic and cannot handle guests. For 3 days everyday at Breakfast I had to call the duty manager and raise a concern. Shabnam gave me a haircut and hairwash. I fell in love with the amazing transformation she gave me, along with a lot of compliments. It was our first visit to Grand Hyatt Kudos to Chef Nishad & his team for preparing delicious breakfast and for such a sweet gesture. We had a great time with family and friends at the Grand Hyatt. Chef Nishad and his team at Celini took good care of us. Overall stay was excellent. Stayed in Grand Hyatt Mumbai over the New Year. Despite being a full house and extremely busy, the staff were warm, smiling and helpful. I visited the Grand Hyatt on 30 December 2020 with my family to celebrate our parents anniversary. From the time we checked in, First let me tell you that covid has had a devastating effect on the travel and Hospitality Industry. In this challenging time, we still had a great stay. One of the most memorable experience at hyatt..Chef Nishad took extremely good care of us and the surprise was truly excellent. Celebrated the New year 2021 at Grand Hyatt Mumbai everything from check-in Breakfast to check-out was smooth no problems. Exquisite ! Par excellence! Delicious! Mouth watering ! Even if i try to find a fault under a microscope, i will fail! Everything was perfect. Probably the best way to start 2021 was having a great breakfast and at hyatt it was the best breakfast ever . All the food was delicious. We had a good stay, the services were proper and the food was amazing! We loved the breakfast menu. Everything tasted good. The club access lounge visit was excellent. The service by Vishal, Rajesh and amazing food by Chef Ankita & Chef Vijay. Amazing hospitality for dining. The staff was courteous and helpful. Our servers were Chef Nishad, Chef Prasad, Chef Kiran. It was memorable 31st Dec 20 in grand Hyatt.Thanks Chef Sandeep,Vijay ,Vikas and Naval for lovely food arrangements. The restaurant food is very delicious and all the chefs are very polite and friendly Morning breakfast is very good This is what makes it a great stay. I had booked a room at Grand Hyatt,Mumbai .I was grateful to the staff for rendering an awesome service by Chef Nishad. Nice ambiance, caring service, big surprize every time food came to the table - it just looked so awesome and tasted even better.

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Very nice experience. All safety protocols followed. Neat and clean property . Thanks to Chef Nishad and his team for the excellent service. We were there just for a day, as the property was close to the airport, but have to say that we would have loved to stay longer. The hospitality was excellent and the room service was very helpful. The chefs were excellent for breakfast and dinner. I especially enjoyed the breakfast. Your servers were Chef Nishad, chef vivek, chef rajesh, Chef vishal, Sayan and renuka. It was awesome and surprising given our recent stay. Been a patron of the property for some time now, however during my recent stay it was really heart touching. Staffs extremely friendly and cooperative staff. It felt as if we were home. Very nice food and preferences. We got a nice desert as well. Breakfast was really exotic and service was up to the mark. Chef personally took care of everything and very polite. The service is excellent. A must try for all the food lovers. A variety of options to choose from. They follow covid protocols. Excellent customer service. Okay so this was my 5th stay at the grand Hyatt Santacruz and my experience is beyond expected as always grand Hyatt has been great. It was a great stay there, I stayed for 2 days. Their service was so good. Amazing breakfast experience especially the tea. The Hyatt properties are known to be one of the best properties you can visit. And their hospitality is what takes them one notch above the rest. Everything was great, the infrastructure and services were nice too. The dinner as well as the breakfast was amazing. The ambience of the hotel was outstanding, the rooms were comfortable too. The staff was very helpful and the service provided was excellent. Truly 5 star for dining and stay. It was a great experience of hospitality. The rooms, reception services, room service, in room service. Thank you Chef Nishad and Team for giving us wonderful experience at GHM. Great food prepared and served by Chef Nishad. It was my first experience in Hyatt. Stay was comfortable. Especially the breakfast buffet in Fifty-five East was a top-notch. Excellent hospitality by the staff. Good food. Chef Nishad and team were excellent. Service is unbelievable by the entire team. It was a good experience indeed... Room was too spacious and the staff's were very polite... The breakfast buffet was very good. We celebrated our parents' anniversary here. What a lovely stay it has been! The sanitization measures were excellent and thorough. I would like to thank the entire team for grand hyatt and the entire staff and chef for making my and my families stay during Xmas and New Year a memorable one. It was a wonderful stay and a wonderful experience. Superb caring staff and delicious food from the restaurant Celine. Special mention to the service provided by the staff. I am pleased by the service these guys give. They treat their guests so well that it will definitely leave a smile on your face. I stayed for one night at this hotel for one night and right from the checkin process it did not feel like the staying in a five star hotel. I had my dream wedding at Grand Hyatt Mumbai. The entire hotel staff was extremely cooperative and took extra care of us. We would like to inform you that our stay at Agra d Hyatt always feels like home. We have been coming here since August 2018. Avoid this hotel...After a long break, wanted to disconnect. Decided to stay at Grand Hyatt, Mumbai. It was some quite far away from the city center. First time came out during COVID times. We have to do our own car parking, ok considering these changed times. Kids play area available. Excellent experience, we were hosted well. Myth: it's popular belief that south Indian food isn't good in 5 star hotels, well that's not true. Its always been been a pleasure staying at the Grand Hyatt Mumbai. Thanks to the excellent staff who make you feel special. Hotel Grand Hyatt has one of the best services and top of the class rooms thoroughly sanitized to beyond safety. This hotel is a must stay. Was an evening meant to celebrate my husband's birthday with just the immediate family and it turned out to be really wonderful. The Team at 55 East led by Chef Nishad and ably supported by Chef kilen, Chef Rahul, Chef Eric, Sayan and renuka were excellent. We had Amazing experience. From check-in to check out everything was just perfect. I would recommend grand Hyatt to everyone. The stay was comfortable and clean with the best in class hospitality. Special mention to the team who hosted the morning breakfast. Very hospitable staff. Great dining experience. Staff regularly visited the table to check on us if we needed anything. There was no need to ask. We had an unplanned stay at the Hyatt for a night which got delayed due to visa issues and we stayed for over 4 nights away from home. We dropped in to a warm welcome to our luxurious stay. Received a small cake after the staff discovered we were celebrating a birthday. We had a wonderful stay at Grand Hyatt. The room was cozy, well organized and our stay at the hotel was relaxing in every way. Overall rating 10/10 in customer service: Chef Nishad, chef Shashikant, chef Apurva, chef kilen, Ganga and renuka knows how to treat people. I am quite satisfied with the service provided by Mr. Chandrakant who has been consistent in making sure my laundry is done on time. Hyatt is always a favorite. A great place to be, warmth of the place and staff and one to always go back to. A great stress buster. So my mother, sister and I went for a staycation at the Grand Hyatt Mumbai. We had such an amazing time. The food at Celini is delicious. The visit was amazing.... The ambiance was beautiful... The staff is very cooperative, always your service.. Food was amazing. Awesome Service, Good food and Polite behaviour by the staff. Personally thanks to Chef Nishad, chef shashikant, chef Apurva. Our servers were Chef Nishad, chef shashikant, chef eric, chef kilen, Saraswati and renuka....they did an excellent job.... Great Service. Very friendly staff, especially the chefs and servers at Celini. We were served hot, fresh breakfast despite the weather. Vivek the restauranteur manager is the number one. Mami Agnel and Harshada are very kind and good professionals. Please do stay at this hotel. An amazing restaurant backed by a solid team! At breakfast, Chef Nishad planned a customized lunch menu for our family. I stayed at the hotel for 3 weeks. I had a really great time. Hotel staff and hospitality is exemplary. Special shout out to Chef Nishad. This was our first visit to Grand Hyatt & it was fantastic. Deepa had done very good job by surprising us like room service. Celini is my fav Italian restaurant in Mumbai. And as usual the place delivered. We ordered a salmon and spinach, a wild mushroom risotto. This review may be a tad longer as I think words cannot describe the super duper experience we had at the Grand Hyatt Mumbai. We were looking for a relaxing staycation. We checked in to celebrate our 20th wedding anniversary on 12th & 13th December.

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We Stayed at Grand Hyatt for 1 Night for my Anniversary celebration and it was the best moment I've ever had.. And It was a pleasant stay We had a wonderful time Love to visit again . Thanks for the hospitality Loved the food especially a Spent a night at the Grand Hyatt. Great team and staff. Large comfortable rooms. Housekeeping needs to be more partic Breakfast & Service will knock your slippers off. We have had breakfast here many times in recent years and they continue Amazing stay , perfect hospitality , good food . We highly recommend stay at grand hyatt Perfect weekend getaway for de Was planning a quick trip to Mumbai... Wasn't sure which property to stay in... However, after considering the close prox The whole experience was amazing! The staff especially, Mr Mani was extremely supportive, friendly and helpful. It was v I sincerely want to thanks the below team of Grand Hyatt for making my special day extra special! Cheers to you guys, rig Really pleasant stay. Rooms were spacious & well lit. Staff is very polite. Quite a few options for breakfast. From juices to We stayed at the property for 2 days for a quick getaway with our parents for their anniversary. Thank you so much for ma I had recently organized a birthday dinner treat for my son's birthday for his friends and him At the Celini restaurant of the Best service and support provided by the entire staff, special thanks to Sujay, Deepa and Renuka for their wonderful n flat Grand Hyatt Mumbai is a short drive from the airport and the BKC area. Rooms are larger than most hotels in the city. Th the food was amazing! and the service was even better. Our food was served super quick and the pizza was the highlight. Awesome n smooth Restaurant made awesome food for us Rooms were very clean n comfortable Peaceful, quiet n safe We stayed at Grand Hyatt for 2 Nights for the birthday celebration of my wife and it was the best birthday she ever had. E So its Covid time.. scary and need to be extra careful. The onus lies with oneself. So after a lot of coaxing got my senior p Me and my friend was stopped at the gate as we came on our bike and was told to park our bike on the main road and wa I had an amazing experience at Celini Celebrating my sister's birthday Mr sumeet mr nikhil miss bhvaika Chef nishad Had a great experience during our stay on 5th and 6th dec , special thanks to chef Nishad and team (renuka, abhishek , I must thank the entire team right from sales to kitchen for making our Anniversary Celebration a lifetime memory for us a It was such a wonderful evening for us. Special thanks to Mr. Sandeep and Mr. Sanyandeb. Really delicious Jain dinner. A Really great service from all the staff of GrandHyatt at Celini restaurant. Had an amazing and smooth time at breakfast and China House in Grand Hyatt is an amazing restaurant with great food and service. We wanted things off the menu and the Chef Nishad is brilliant!! I came directly from the airport and was struggling to find a place to feed my kids. Chef Nishad sp Writing to thank the entire Grand Hyatt staff for such a wonderful experience, however I have to mention a few names whi Amazing experience last night at celini in grand Hyatt The service is mind blowing Must mention Mr sumeet who took care Excellent service by Mr Sumeet. And the best Italian by Mr Chetan! Thank you for the wonderful dinner. The ambiance am We were on our way to Goa and were looking for pet-friendly hotel for an overnight stay. Not only was the stay great value we visited grand hyatt for dinner at celini. This is to place on record that Mr. Jhupa Singh, is extremely good in his skill set I keep visiting Grand Hyatt for stay-meetings. The staff is very courteous and polite and being a World of Hyatt member c Enjoyed a nice dinner at Cellini. It started with an outstanding cream of mushroom soup!! Good ambience and friendly sta A fantastic brunch at Celini- Grand Hyatt! Chef Nishad with his team - Sayandeep, Shon made it a very special and memo Excellent food.. Great ambience and lively music. very fresh food.. very good hospitality.. must visit.. very accommodat The Hotel was excellent as usual, What was really impressive is the way the restaurant as adapted in these trying times. O Our First stay with Grand Hyatt Mumbai was "FABULOUS" we have booked our stay for a wedding Night and we were ext An overwhelming welcome during the pandemic by grand Hyatt residency.. Special thanks to Mr Clifford Coutinho for arra Thanks to the staff we really had good time. Good food n drinks. Jerris was very sweet n very skillful at his job. We had on Due to pandemic thought of celebrating my wife's birthday within driveable distance and renowned brand like Hyatt was o It was such pleasure that the chef Nishad surprised us with tiramisu pudding with birthday message... Was such pleasant Since first day, checked in by afternoon Melivina was there, she did quickly everything with all the procedures and she's w Need to improvise your service as I could not get in touch with concerned department directly every-time I called my call w An excellent evening coined together by Mr.Lala and Gangadhar, setting an example of exemplary hospitality for a 75th B Nice hospitality, we had a great time in Grand Hyatt The Bar. Jerris we loved you man. Whenever we come to Mumbai wi Thank you Team Grand Hyatt! As always your service was fantastic. Specially in covid times your team ensured our safet We had a wonderful experience at the Hyatt. The staff arranged for some goodies for us when they came to know that it w Had a super staycation at the Grand Hyatt Mumbai... Thanks to the team there for making it special... Especially Pallavi a Very exquisite food quality and numerous options available . Chef and all staff members are very courteous and give their I visited Christian Georgio Salon today and it was an amazing experience!! All the hygiene protocols followed to a tee. T This year being such a gloomy one I was unsure about even celebrating my birthday. But came across Hyatt's Staycation Amazing service and tasty food for all the three meals. Breakfast had many options and was very tasty,same goes for din The food was good along with the services given. The sanitization and hygiene was duly taken care by the management. It was our 8th wedding anniversary and me and my husband had such an amazing stay with Grand Hyatt!! Everything was

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Best place to head if you're looking for an authentic Italian meal !! Sayandeb and his entire team are extremely courteous Mr Mahesh Parab! From the front office is extremely quick and super efficient and very polite. The experience of my friend Had breakfast with a friend. Menu is perfect, something for everyone. Service was awesome and Nishad was very accom... The staff members there really do see to it that you have a flawless experience. It's just the class you'd expect from Grand Hyatt. If you want to Unlock and unwind yourself after lockdown this place is highly recommended, All linens sanitized and face mask provided. Amazing experience ever had. The flexibility available in check in and check out timings were just impressive. The staff is very friendly. All of it- the food and the service was really really good! Chef Nishad, Shraddha, Lovlina, Agnal welcomed us for the breakfast. During these covid times also the stay was flawless, check in , hospitable staff and room were spotless and well maintained. Proper covid precautions were maintained. Although much of the inner shopping complex and restaurants were closed due to covid. Much needed staycation was a fab experience given the plethora of safety measures adopted by Grand Hyatt. Not only we had a comfortable stay but also the food was delicious. Awesome time super deal And services after months of staying indoor was wonderful break with my family My lil one had a wonderful time. Comfortable stay at Hyatt with great customer service and excellent at Celini and China House. Perfect place for relaxed atmosphere. Stayed couple of nights at Grand Executive Suite (an upgrade from entry level suite) which was nice. The suite is nice with a balcony. On 2nd November 2020, I had dinner at Cellini, was very impressed with the hygiene and care by the staff and the request was met. Thank You Grand Hyatt had a wonderful time with my family. Awesome Lunch good service. Thank u Dipak Jhunjhunwala and team. I planned a bachelorette party for my friend and this hotel is the perfect place to be . the staff, the manager, the team of Grand Hyatt is wonderful. Wonderful property , courteous staff, great food - amazing chef , everything is good - if in Mumbai - check in here. Situated in the heart of Mumbai. We had a memorable one night stay at the Grand Hyatt Hotel during the Diwali celebration days, in the midst of the pandemic. The staff and food was just amazing. Celini did a great job with hospitality with top notch presentation skills. The vibe fits perfectly. During the pandemic, we celebrated my father's 60th birthday at the China House Lounge with a small private affair of 25 people. Had the most amazing staycation ever! Everything was so perfect! Special mention to Chef Nishad, Renuka, Agnal and the entire team. The breakfast served even during the pandemic was amazing,the staff was also great and were very polite and helpful, especially the room service. From booking the room till the stay everything was just amazing the staff is completely humble and was there for all d help. Most excellent services given by Vivek Pandey, Renuka Joshi, Dipak Jhunjhunwala, Chitrak, and Ganga, Chef Juppa . Everyone is helpful. I stayed here for 12 days during July 2020. Entrance to the hotel is good and feels safe. Building looks good both from outside and inside. Spacious room with ample space to think around. Lobby looks more like a Grecian palace with precious art work. Celini is a great place. I would like to thank the entire team of Grand Hyatt for making our stay soo comfortable and memorable.Each and evry staff is helpful. Taken care by Head Chef Nishad,Chef Juppa,Selvam with the team Shardha Amid this pandemic its very hard to trust anyone. A well spent day in hyatt great staff service and all the staff's were friendly grt room service nice rooms house keeping was excellent. Due to Pandemic situation, choosing the right place to stay could have been a task however, when it comes to Grand Hyatt Mumbai, its a no brainer. Awesome dining experience at Celini this week and a very comfortable stay at Hyatt. Excellent customer service with personal touch. Staying here for the last two weeks and it has been such a pleasant experience. The entire staff is so warm and welcoming. Excellent service by server lady Indra. All staff was attentive . Thank you chef Raju for making a crispy noodles same taste as in Italy. Our stay was very comfortable and we loved it very much. Value for money and food service was awesome and quality of food was excellent. Our dining experience at Cellini Hyatt last week was excellent. The courteous staff made sure we got the best of services. Renuka , Chef Nitesh , The F/B Restaurant manager and Chitrak gave Outstanding personal attention excellent customer service. Had gone out for family dinner after a long time. Had a super experience at grand Hyatt. Our server, Sahil gave excellent service. The staff of the Grand Hyatt is so warm and helpful that they make your stay a wonderful moment. They make forgot those days. Hyatt is a home away from home for us. We are regular brunchers with them and little did we know that we would have to go there again. For the longest time, I used to be a biased customer of just one or two leading south mumbai hotel chains well known for their food. Excellent service provided by the Hotel staff. Food was excellent. Room was excellent. Ambience was very good. Cleanliness was excellent. I am finding it hard to believe that my experience with the noted five star property, Grand Hyatt was miserable. The staff was not helpful. Absolutely loved the service! After 7 months we went out for a meal, and we were extremely happy with the service and food. We were celebrating our 10mnths of wedding. Just a reason to dine out and visited Celini. We ordered the fried squid and pasta. Amazing experience at Hyatt ! Cleanliness, hygiene and covid-19 measures were well taken care of giving me a sense of security. The stay at Grand Hyatt Mumbai was our first "GET OUT"after 8 months of home stay and we were extremely skeptical about the food. Special mentions to Vivek, Shraddha, Atharva, Shashikant the chef and Agnel. Made our weeklong stay very comfortable. 1. Cleanliness & Hygiene was the Best. 2. Food quality & quantity both were Super Excellent. 3. Chef Shashikant & Chef Agnel were excellent. One of the most amazing restaurants / bakery we visited. We're looking for a space themed birthday cake albeit with some difficulty. Excellent Breakfast, very friendly and efficient staff. Great location. Lot of eating options and one of the finest Italian restaurants in Mumbai. I was in Mumbai in this week and got a chance to stay in Grand Hyatt Mumbai and this place is amazing. Special thanks to the staff. Very nice and cozy place to stay for quarantine! Stayed there for 5 nights. Everything was fine, food could have been a bit better. Amazing experience. Good hygiene , proper sanitisation. Feels like safe at home. Navratri thali is awesome. Thanks Ma...

06_Hotel Reviews Sentimental Analysis

Very much like stay... Nice service from ashok and Nitesh and jeetesh (dept.house keeping) Very Nicely manage stay with us. A perfect getaway, much needed break and was an Amazing stay at the property, special thanks to Luv and Nitesh from the housekeeping department. It was a great experience staying at grand Hyatt, the staff was too good working with all the covid measures, the food was excellent. We came for our daughter's birthday. The experience was awesome. The food was par excellent. Service was just amazing. Had a very beautiful stay With the Grand Hyatt Mumbai. Planned for my Honeymoon All thanks to Adnan Shaikh & Sujay. Super well done restaurant, no complaints at all, only the best food, the best ambience and gracious service.. got the risotto Relished this Sunday from Grand Hyatt, Mumbai with their 9-course Signature spread curated by #HyattHeroes with love. He went for birthday dinner at grand Hyatt, mumbai. The food was excellent, service was the best that money could buy.. Vaibhav at Grand Hyatt Mumbai offered his genuine and fantastic service. I am quarantined at Grand Hyatt and given the room Serves the purpose. The breakfast is great. The rooms are clean and nice. Location isn't the best however the hotel has great service. Well I have been staying at the Grand Hyatt Santa Cruz quite often during these COVID months! Here I would like to place a compliment. The first phase of our training session was wonderful only because of the prompt service provided by the Hyatt team. They were very helpful and informative. A grand brunch by grand hyatt, mr manimaran connected with me to tell me about this amazing offer, sunday brunch for 2 people. It was a good stay! The food was good. There was a staff member who was particularly helpful. Special thanks to Mr.Dipak. The staff of this amazing property is really commendable specially in these times of COVID. The way they take care of the guests is Excellent service and outstanding food. Ms Priyanka was very courteous and served us very well. Great portion size and a variety. The food we have received is of the highest standard and quality, and we have been very satisfied everytime we have ordered. The Staff of this amazing property is really commendable specially in these times of COVID. The way they take care of the guests is excellent. My family and I stayed here for over 10 days in between shifting homes. We are fully appreciative of the tremendous courtesy and service. Recently, we had long stay two times in Hotel Grand Hyatt Mumbai. We are satisfied with services. We really appreciate Management's efforts to maintain safety standards followed during the COVID 19 which will give a complete comfort for Guests to travel during these times. It has to put on record that Mr. Ganga is tremendously sincere and diligent. During these past several months we have seen many changes in the world. Thank you Hyatt for everything, the food was lovely and the staff is everything u look for, they are polite, helpful. I am glad to say that I have been staying in Hyatt since May'20 And it has been a great experience, specially the staff, their friendly and happy attitude. These are harsh times and we've got to take care of each other. The worst thing about hospitality--I can do is make a guest feel uncomfortable. Having known about the Pandemic situation, choosing the right place to stay, wherein it's safe was kind of a hassle. Known for its excellent service, Applaud their Management, Grand Hyatt Mumbai Property was fabulous very clean and hygienic rooms in around the property. The brunch was just amazing. Such a massive spread of food. Everything was very well organised and the quality of the food was excellent. Had an excellent time. Thanks to staff like Iwin, Jerris, Harish, Renuka, who spoiled us and took good care of us. Our boy friend Hi, Today was quite compelled to write this to the management of hyatt Hotel to let them know about the Pleasant experience. Mine was a short stay of one night but had generally good experience. Pros 1) Huge rooms with abundance of space to move around. Amazing food and even amazing service! Thanks to the entire team the chef and manager especially. The dessert pizza was delicious. I appreciate the extensive support. All measures taken to provide a safe quiet stay, with proper food and hygiene throughout the stay. Had a wonderful time at Grand Hyatt during my last stay. Every aspect was well looked after with utmost care and diligence. It was a milestone birthday of my wife and the minute chef siddharth and his team got to know about it they swung into action. Their People make this property great. Wonderful people all of them specifically few of them are just amazing doing their job. We were going to order the Hyatt brunch at home, but Mr Mani requested that we should come to the hotel itself so we could have a better experience. A very pleasant and comfortable stay in Mumbai. Good proximity to airport. Polite and efficient staff. Good service. Good food. Hello Team I would like to thank and appreciate all the Grand Hyatt team for providing good hospitality. I really enjoyed stay there. I had a short and amazing stay at the hotel the hotel staff took good care of the hygiene and the precautionary measures. I would like to thank the entire team of Grand Hyatt Mumbai For organising the ring ceremony event. Special Thanks Mahesh. I am a frequent traveler, I had very good & comfortable stay.I must recommend this hotel when visiting Mumbai, very professional. The housekeeping staff in grand hayyat is very efficient and they will maintain our room very well and fulfill all our needs. Service was good. It was not that great experience like before..... When pandemic starts, our organization arrange our stay in Grand Hyatt. The staff was friendly and helpful. It was a great experience at Hotel Grand Hyatt. Special thanks to Mr.Vaibhav Parab from the housekeeping department. It was a great experience staying here.The room was regularly clean/ maintained and also food quality was good. Special thanks to the staff. It was a Great Experience at Hotel Grand Hyatt. The ambience was amazing. Amazing staff very helpful thanks to Mr.Vaibhav. Expecting good service with hotel running at minimum manpower and ongoing pandemic is too high an expectation. But food was good. The staff are polite and helpful. Hygiene standards are well maintained. Good food. Staying at the hotel past 9 years, special thanks to the staff. Given the current pandemic situation, we were very unsure about a staycation. But we still went ahead with it. And boy oh boy we did not regret it. I am staying in Grand Hyatt Mumbai since end of June. The staffs of the hotel are wonderful. Vivek, Renuka, Indra and Vaibhav. During this lockdown period Grand Hyatt truly has been a blessing to have available for home delivery. Always a prompt delivery. Though it was in active covid time during my stay,i would like to tell,hyatt staff tried their best in whatever they could do to help.

06_Hotel Reviews Sentimental Analysis

It's been over 3 months on and off staying in this beautiful place. The rooms are nearly managed. The food is excellent sp...
Safe, delicious, friendly!! I Especially like to praise Vivek and Indra, Renuca, Basundra(I'm not sure spelling) , who are in o...
We had booked for one night and when we entered we were warmly welcomed by the staff of Grand Hyatt kalin Mumbai.
The staff of Grand Hyatt are some of the most courteous and helpful I have ever met, and it puts your mind at ease during...
Safe, clean and very good rooms and service. Staff and quality of pool, restaurant and gym was great specially Mr Borden...
Thank you for this experience! It was a good experience staying at Grand hyatt mumbai.The reception staff (Pratik,Roshni)...
overall very good experience . And house keeper vaibhav parab and gorakh nathboth were good guys and helped when...
Room is well cleaned n hygienic. Vaibhav who is a house keeping is very helpfull. Keeps my room well clean..spacious ro...
Memories and Memories are there with Grand Hyatt. Yes it will never end. Thank you Grand Hyatt for being my lucky char...
I checked in to hotel grand hyatt on 31st july since the day I checked in to hotel room, laundry services is good. And house...
Hi. Before the lockdown, we were regular patrons of the Hyatt. We love China House. Post lockdown, the big silver lining i...
Initially supposed to stay at the Grand Hyatt for 1 or 2 months, we are still living there after 6 months because of the lockd...
We would like to thank all the housekeeping workers for their amazing and safe work in our room. They have gone above...
I have been staying at the Mumbai Grand Hyatt Hotel since February and it has become my second home. The staff is exce...
We ordered delicious pizzas from Celini for home delivery. They were great and even gave us a free tiramisu. The pizzas...
excellent dining experience, loved the the ambiance. truly amazing. enjoyed thoroughly with family. had a very good exper...
It was a lovely Stay at this very grand hotel, we had been to hotel at my birthday and we did have dinner at their Italian res...
Had the opportunity to stay at Grand Hyatt while on a family holiday in Mumbai. Had an amazing experience with value for...
I've had the pleasure of staying at the Grand hyatt kalina on numerous occasions, I would like to extend a special note of...
My company had sponsored my stat at Hyatt. Initiall had some food issues due to some confusion but staff at hotel had ta...
We choose grand Hyatt as a quarantine hotel and I love the overall experience of room and food. Hotel was well maintain...
I was here at Grand Hyatt for 7 days. It was a great experience. Very professional staff and services. Rooms were Clean a...
To complÃ¢te My first message about Hyatt Mumbai this is 2 pics taken in rooms and whats happen .. the agressive staff w...
I am very much impressed by the staff at Hyatt during this hard time they really took really good care of me and my colleague...
We chose Grand Hyatt recently, out of the many similarly-priced paid quarantine options, and were glad we did. We had a...
When it comes to hospitality &good service , I would give full points to the Grand Hyatt Hotel! A clear proof to this is the fri...
Dear Hyatt - Team, Dear Senior Management, It was a real pleasure being back in your hotel and many thanks for the warm...
We had a very comfortable and safe stay at the Hyatt. The staff are always pleasant and helpful, from the house keeping...
Felt totally at ease and pampered. Highly recommended for your trip, being that on business or leisure. Staff attitude and...
My time as a Hyatt guest is never second best. However, my last visit was extra special, as I had the privilege to meet He...
I Have been stayed at Grand Hyat Mumbai for over two weeks and my stay has been more than pleasant. In this two weeks...
I have visited Mumbai twice now and it was our first time staying at the Grand Hyatt Mumbai Hotel & Residences. I had a...
I was lucky enough to bump into the GM by accident during my stay, and it seemed to me that this man goes out of his wa...
I have stayed here for both long and short periods and have to say the hotel is fabulous. Although it is a large hotel it certa...
Very impressive on arrival and even more, when discovering the hotel. It is modern with a keen architecture and theme re...
Hi, it is really disgusting service! From a brand like Hyatt, it was completely corrugated in their coordinationâ€™s between...
A place to get a feeling like you own the place. The house staffing is very good and cleanliness is what i like about it. Head...
Just before the lockdown I had been for a Sunday brunch at @grandhyattmumbai and this was my first experience with th...
Hi, As we have been stuck here due to the pandemic for the nation's service. It is hard to say or thank each and everyone...
It was a refreshing stay at the Hyatt. I felt very refreshing and the housekeeping staff make it a point to disinfect every room...
Amazing Service. Delicious Food. Great Vibe. Beautiful Ambience. Would highly recommend. Thank you Sushant Pawar...
Depak was great andi love to come there all the time i nevet get that service like there i have been with hyatt long time and...
So astound to be experiencing the le petit chef at Grand Hyatt Mumbai.The 6 course meal is filling and the lil chef keeps yo...
Went to celini for dinner with my family. This has to be the best italian restaurant i ever been to. Food was so delicious. St...
I had a great experience with my work out session.A very experienced and skilled trainer named JUSTIN gave me a functi...
One place to really spend good quality time is Club Oasis at Grand Hyatt Santa Cruz East, Mumbai. This club oasis has...
One of our favorites and never disappoints. Room and service is very good. Lounge is good. Great gym and pool. Very w...
I had a wonderful stay experience with the amazing Hospitality I am pleased with the helpful service given by Deepa and A...
This time I stayed for a week with my wife. Though I had a hectic schedule but still we made sure to visit the gym everyday...
So le petit chef is definitely a must try at the grand Hyatt. I think itâ€™s quite an amazing experience for a non-vegetarian...
Le petit chef Is a unique experience with great dishes ! A must visit for a different kind of culinary experience! Great conc...
Have been a regular visitor to this hotel and itâ€™s fitness centre. Was fortunate enough to bump into fitness trainer Sachin...
Safe, clean and very good service. Good brunch Impressed by number of staff and quality of sleep, pool, restaurant and g...

06_Hotel Reviews Sentimental Analysis

The buffet is just amazing. There was not even a thing which wasn't available in the buffet and if something is missing then it's because it's not there. Great Hotel, excellent service, staff [professional and polite]. Great restaurants really good value. Rooms excellently appointed. I stayed in a two bedroom residence apartment. The residences are at the rear of the hotel and have their own reception area. Good Hotel, Since It was business visit, it was only Breakfast and Sleeping in the night, which were good as expected while the stay. The salads preparations by chef Vishal were delicious, the sushi bar by chef Kilenenla and chef Mohan Singh were amazing. Well, the food and specially sushi were really yummy specially the fruit sushi and the presentation also. Kudos to Chef Vishal. I want to mention you that after a long time I have visited fitness center. there I met Justin Joseph who is always encouraging and has a smile on his face. This review is categorically about the business centre inside Grand Hyatt, Mumbai. I was overwhelmed by the support of the staff. Very kind staff, cleanliness, on time service. daily room cleaning. Excellent food. Excellent services. Location wise also it is a First class hotel in the center of Mumbai. Excellent facilities and staff. Wonderful experience. Excellent food plus a range of services. Grand Hyatt Mumbai is an excellent business hotel. Close to the airport, great restaurants, conference rooms, business centers. Fantastic Hotel!! I stayed for 6 days on business. Combination of attending a conference as well as other business related work. This hotel has been a classy stay each time I've visited. I couldn't help but make a special mention about the kind and helpful staff. Filled with Mosquito! Inroom dinning cost very very high as compared to inroom bar and dinning. Response was poor. ordered room service. The hotel, food, guest services were out of the world. The staff went way out of the way to please everyone and superb hospitality. During my one day stay at this hotel, I came across some amazing dining experience thanks to Chef Jhupa Singh and Chef Mandar. The best food always... Today we loved the Paya Salan. The entire Pasta and Italian Counter was the best, especially the pasta. The grand Hyatt Mumbai is one the best hotel in Mumbai. Very good hospitality ambience and friendly team. One of the best hotels I have visited. This has been the best hotel I have visited in a long time. Excellent service and we felt at home. I travelled with my 4 year old son. I had a very good experience trying chef Jhupa's food. It was unforgettable and remarkable experience. His food took to the taste buds. Had an amazing evening at 55east. The staff are really very courteous; they really do a amazing job. Must mention Mandar's food. Location, design of the hotel and the Indian Restaurant was amazing! The staff very helpful from check in to check out and beyond. I have put the review earlier and again mentioning it as extremely happy with the overall experience in Club Oasis. Be it stay or dine. Had a business meeting stay was good and staff was efficient. The services were good and room clean. The staff could be friendlier. Wonderful staff at Celini Sushant, Shreyas, Sumeet treated us very well. Pasta made by Chef Shurveer and the grill chicken by Chef Mandar was delicious. Everything is excellent, their courtesy, food, cleanliness, kindness. I have been in Awadhi Food Festival in their restaurant. Very good tasting food and excellent hospitality shown by the staff. Too good to resist. I had 4 large plates filled completely. Great experience shooting here at Hyatt. Kudos to the sales, security, banquet, frontdesk, Housekeeping & operations team. Hello All I had a stay in Grand Hyatt in Mumbai this evening. Was feeling lazy so came for a regular workout, so met here. If I could give this place six stars, I would. But it's not because of the nice amenities or 5 star feel.. it's truly about the staff. I spent a week at this hotel and the staff are what makes this hotel stand apart from the rest. Their friendliness starts at the reception. We had the most amazing stay in Mumbai, having booked the apartment with Breakfast. The hotel has a wonderful ambience. Food is amazing. Very friendly staff. Excellent gym. Very clean. Hygiene is very well maintained. Mr Nilesh (Trainer) is very good. I think Hyatt is one of the best in this part of Mumbai. The hotel has a fantastic ambience across all functions. The quality of food is excellent. I have visited Club Oasis fitness center after long time, the trainer Justin Joseph recognized me and gave me a amazing welcome. Grand Hyatt has been or let's say WAS my favorite place to stay in Mumbai. That's because I didn't realize it's not a 5 star hotel. Overall experience was very good across the duration I stayed except for the breakfast experience, where they stopped making omelets. Stayed here for a night and wanted to hit the gym so badly, as I entered the gym I was welcomed and guided by the trainer. I stayed here for 3 nights for business meetings. The hotel is very nice, very luxurious. Has all the amenities that one would expect. The stay was quiet pleasant, except for certain services were very bad. My card key was not working after being back from a trip. Never try breakfast at the hotel. They just don't know how to make breakfast. The Parotas, the Idlis, the Dosa, the sambar, the chutneys. Gym is very good. Your gym instructor Sachin Sir guides me. He is a good man and good knowledge. Your pull-ups are good. I trained with Nilesh Sagvekar at Club Oasis and he was so patient. He is a trainer that understands the limit to which you can go. Overall satisfaction was above average with staff being extremely helpful, room cleanliness very good. However, only issue was the noise. Very nice experience. Huge property with nice facilities. Rooms are huge and well maintained. Food and service is good. We had a nice stay for 2 nights from 31st Jan to 2nd Feb. We had booked a weekend promo package which included complimentary breakfast. Noisy, so much so that I felt I was in a public place. Mumbai needs a Park Hyatt, I find this place lacking in luxury and class. Awesome customer service, very informative staff at the counter. Excellent staff who looks after the pool. Very kind and helpful. Excellent structure in a strategic position close to the international airport, with all services: 3 restaurants, a gym, 2 swimming pools. I arrived at the hotel from the airport within a mere 15 minutes as it's very close to the airport. This hotel is actually very Green. Very good gym. All equipments are maintained. Nilesh gym trainer is very helpful. Swimming pool is also maintained. Politely, I have been visiting the Grand Hyatt Mumbai for more than 10 years and have noticed a significant drop in service levels. Good hotel in most respects. Rooms are ok, small and unimpressive. Service is very good. Staff are warm and welcoming.

06_Hotel Reviews Sentimental Analysis

Amazing hotel. Used the gym and swimming facilities. Gym instructor Nilesh was very helpful. Equipment is in relatively good condition. Staff is excellent, respectful and provides excellent service. Room is clean. Even though there was this grand wedding staycation, The rooms are excellent and very well equipped. The staff is extremely professional and guest-oriented. There is a good atmosphere. It was a wonderful experience trying the Chinese delicacy restaurant "China house" - the interior, service & the staff. Justin Joseph has been very courteous and helpful, he is very knowledgeable helped me with my back pain and I am happy. Last night we visited grand Hyatt Mumbai as my mom dad 25th anniversary was there we had dinner in China house restaurant. Lovely property with large spacious rooms and helpful staff. The check in with smooth & super fast with excellent front desk. Overall Hotel is good, clean rooms, helpful staff, only issue I had is that I couldn't sleep due to noise. The restaurants in the Tejkaran at front desk was very helpful and good.. other services were also great.. amazing property and fun pool area for kids. Amazing to be back and Jaideep from the front desk went well over the call of duty to make me feel at home and settle in quickly. End to end service was excellent. I had a great 4 nights stay at Grand Hyatt Mumbai. Staff was very friendly efficient and helpful. I love Hyatt and stay there quite often. This time we were three families had come for new year eve. The staff is incredibly helpful. Lovely staycation we had. We are a foodie family. So, we always look for the good deals on staycation where restaurants are good. I went to celebrate my wedding anniversary with my wife at China House. We were given a very good service by Vishal. Thank you. Went for a dog show with my beagle and me and my doggie had a fantastic stay with the hotel...Thank you for being a part of our stay. Thoroughly enjoyed our stay at Grand Hyatt. The service and the room was exceptional. Beautiful surrounding. Lovely and spacious rooms. We visited the China House restaurant. The ambience was too good and what more the food was simply delicious. The service is excellent. Visited Grand Hyatt to meet my old roommate who was in Mumbai for 2 days. We met at Lobby lounge of Grand Hyatt and had a nice conversation. Value for money for a quick business trip. Smooth check in, clean rooms with squeaky clean sheets and adequate lighting. The food is excellent, the service is very good with very attentive professionals. Cuisine based on Malaysian cuisine with some Indian twists. All good nice stay good area good food excellent room service n housekeeping. Was lucky to see Jeff Bezos n AR Rahman. I was having breakfast in the club lounge on the 20th Jan 2020. I asked Rajesh to get me idly and I got a reply that you're in business. The entire gym & spa staff is world class and friendly, but I'd like to specifically highlight Justin and Ashish who have been excellent. Very posh business hotel. Everything that one may need on a business trip. Nice rooms, good food, elegant restaurants and bars. Very nice gym and trainer Mr. Justin, who is very knowledgeable. The equipment is nice and the trainer teaches very nicely. My wife and I had the harrowing experience of dealing with a theft committed by the housekeeping team. The stolen property was recovered. Starting from Check-in which is always time consuming here to dungeon-like breakfast area to sloppy service by laundry and housekeeping. Best place to stay in Mumbai, Near airport. Gym here is very good, specially the trainer Justin is very helpful. If you like to work out, The Grand Hyatt was unlike any hotels I have stayed before. The check-in was very smooth and the hospitality the staff displayed. Nice hotel with little things to be fixed in terms of maintenance. Great gym. Nice restaurants. A great place to stay but not perfect. Perfect stay...Good food...Great service... Quick airport transfer at less than 4kms. Well maintained Gym and Swimming pool. I am writing this review a week into my stay at the hotel, it's perfect so far! Room and the food are amazing. The staff are very helpful. It's an amazing hotel. The service is unbelievably nice, only thing was that they charged me heavily for telephone usage. The staff at Grand Hyatt was excellent & was very supportive. My experience right from booking with Nasima Khan, check-in to check-out. This is to convey that the hotel remissives are ace and especially their gym and pool amenities. I want to also convey that the staff are very helpful. Had severe throat infection after having water from the bottled water provided at the hotel. Temperature control in the room was good. I took 22 university students to Mumbai on a Study Abroad trip to study and volunteer in local NGOs. Because of the international students, Came for a workout at the gym at Santacruz Hyatt. Nilesh and staff was friendly and helpful.. The gym is very well spaced and clean. Thanks for your attentions, I'm very happy after this experience in The Grand Hyatt Mumbai. My greetings to all staff especially Nilesh. Check-in was super smooth. Upgraded to the Club level. Recognised as a World of Hyatt member. Very caring Club Floor. This is an amazing hotel, except the location. I had a great experience, except front desk quibbling with hotel charges. This was a fantastic hotel with excellent services. The gym was really great and staff very friendly. Fantastic bath and shower. This Sunday we had brunch at the Hyatt. We were a party of 20 and the service experienced by us was world class with no complaints. We had a staycation here for my birthday and I was quite excited about it as it was my first time with Grand Hyatt, though I have stayed in many nice hotels every thing is good, staff well trained. Managers caring. Food quality very good. Clean rooms. Good system. Third stay in this hotel over three years- really great breakfast, rooms, ambience and staff. Will be staying again. Highly recommended. Maybe Hyatt as a brand is declining overall, or this hotel just stands out as being awful. We checked in to our hotel room. A excellent location in heart of city. A huge banquet hall which can easily accommodate 500 guests. Brilliant interiors. Ambiance is excellent. Dear Team ' This a small appreciation "good customer service " update. Name of employee Bhavika. Date 10 January 2020. The best hotel to stay in Mumbai city n the good thing abt this hotel they will give u comfort of homely environment n whole stay. Excellent service, food and quality of sleep. Rooms were very clean. Staff was very helpful to get all the help needed. Fifty stars. Very nice hotel and very helpful staff and very clean hotel i would recommend this hotel for any type of vacation. This hotel is highly recommended.

06_Hotel Reviews Sentimental Analysis

First of all, no one assists the guests to check in. When I tried to enter my room, the door was jammed. I called the support. My server Amrita is great with sweat smile at all time. She gives my a feeling of at home! She is very much helpful to introduce the hotel. Excellent staff...gym is good gym trainer Nilesh so cool friendly perfect for learners restaurant s awesome pool is in open air. An amazing hotel located in the heart of Mumbai. A hotel with amazing staff working at it, beautifully maintained rooms and facilities. Health Club in Grand Hyatt Mumbai was excellent. Nilesh the trainer in the gym was very helpful and polite. Recommended to stay here. grand Hyatt hotel is nice.....Nilesh is the coach in gym who come to you if you are doing anything wrong exercise.he is best. Room service, amenities and restaurant service are all excellent but DON'T go to the lounge. There's a reason why no one goes there. I had an opportunity to stay for 1 night stay due to we have an event held in their Ballroom for 100 paxs. The product is great. Excellent stay while on a business trip to Mumbai. The rooms were spacious and tidy and gave a cosy feeling. The gym facilities are great. Gym is amazing. Gym instructor Nilesh was very supportive . Staffs were great and food was just incredible . Ambience is great. It was a so bad that we had order food from outside even the the hotel charged us for plates forks spoons and glasses to eat. Had a really great stay at Grand hyatt. Best cleaning at room, awesome room service and many more. All over I had awesome stay. They keep on exceeding your expectations all the time... Fantastic place to stay , Fine Dine is superb and Staff outdone themselves. Just come back from Mumbai staying at the Grand Hyatt over Christmas and New Year it was amazing. Everything from the room to the service was excellent. Excellent Service, spacious and comfortable rooms. The Club Lounge is fantastic and staff in the lounge go above and beyond. Grand hyatt mumbai outdone themselves. Beautiful hotel helpful staff excellent food and the list goes on. Thank you for your stay. Mr. Nilesh sagvekar is very helpful whenever I visit the gym. Very kind and helps and monitors everyone if they are doing anything wrong. Great staff . Looked after us very well especially by Nilesh sagvekar . Great food . Excellent location . Good facilities all over. Excellent hotel with really helpful staff. Couldn't fault anything. Early morning checkout meant we missed breakfast times but still. The hotel is a great living experience, especially in the residents / apt side, with a world class gym. Nilesh Sagvekar in the gym is great. Love to come back....every time...Excellent services, fantastic food... special mention for "Nilesh Sagvekar" the trainer at the gym. We had a wonderful time at Soma restaurant for my moms birthday celebration. The food was great and the service was excellent. Excellent service proved by Nilesh Sagvekar in gym . Streaching done by him was very relaxing and refreshing . Very knowledgeable. Excellent hotel. Indian restaurant Soma has excellent food and service. Souman the waiter was excellent. Recommend you to stay here. The staff and hotel were very accommodating and welcoming. The food and service was great with the club oasis standing out. We had a very unsatisfactory experience. well clueless staff... poor service..no good management skills....have very poor experience. Very very nice place...it has a great ambiance with a very approachable and help staff... The dinner was good with a variety of dishes. We were staying at the Grand Hyatt and went for dinner to the Soma Restaurant. The food was of very good quality; the restaurant is great. It was a wonderful experience Good hospitality Well trained Staff Lovlina Sagar and Saraswati ensured we had all what we wanted. Very good session given by Mr. Nilesh at the gym.he is very knowledgeable and gives details of all the exercises. I recommend him. An excelent hotel it lives up to its name. Employees are very attentive and service friendly. Very good gym and good personal training. I had a different perception about Hyatt and itâ€™s hospitality. No wonder my friend told me the Hyatt quality is completely different. We got a very small room at first and then they changed it when we complained. None of the requests we had placed were honoured. Brilliant ambience, highly trained and supportive staff, only need to improve is bathroom fittings , was surprised to see lead paint. The best new year's Eve ever . Impeccable service, mouthwatering food and perfect ambience . Being a hotelier myself found it difficult. Had a great time with my family here The food was amazing And lovlina Sagar and Saraswati provided a great service . Ambiance is great. Great beauty service by Shabnan in the salon!totally relaxed n refreshed.Thumps up for this one!Well maintained salon and staff. Excellent stay. Manager Deepa was very very helpful n made our stay very pleasant breakfast was good also . Lot of variety in food. Had come to Grand Hyatt Mumbai for a refresher. Lovlina and Dimpal so kind by nature, suggested me for Lobby Lounge. I would like to thank chef Nishad and his team for taking good care of us.he is always on his toes to look after .Chef Gopinath. The stay went well with no major issues. It might be due to its large number of rooms but we missed the personal and human touch. I stayed at the Grad Hyatt Mumbai in 2007. Since then, my family and I have travelled to various countries all around the world. For ms parul working in grand Hayat bom hotel,she is doing her job excellently.i want hotel manager gives her promotion. The best Christmas Brunch in Mumbai. The spread was well decorated, wide variety and choices, live counters, excellent service. Everytime I've come to Mumbai in the last 2 years, I've only stayed at this property. The front desk is prompt and attentive. Hotel management and staff interaction is too good. People staying in the hotel are also of high quality and foreigners who stay here. Neat rooms and bathrooms, a very caring senior management, delicious cuisine and outstanding service at the coffee shop. Overall a nice and satisfactory stay.Would definitely refer to others.The desserts at dinner were excellent quality and lots of choice. We had an enjoyable family holiday. Staff is courteous and took care of our needs. Special thanks to Shivam and Vasundhara. I was here in Mumbai for a 3 day business trip..Stay was good as always but the best part was the gym and the trainer-Sagvekar. We stayed at Grand Hyatt with our friends for 8 nights in December 2019. We were 3 couples and we were all extremely satisfied. I stayed at the Grand Hyatt hotel after a 15 day cruise and wanted to stay here for itâ€™s close proximity to the airport and convenience. Everything is too basic and old. Nothing Fancy when you enter, No high ceilings or chandeliers. Walking in to checking in was a bit slow.

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One person I never miss out on to meet everytime I visit Oasis is Mr. Sachin Surve. He is very friendly. He is an amazing The ambience of the hotel, the hight of the ball room are really nice , with a good pre function area and lovely view Foods I came to Grand Hyatt hotel few weeks back and stayed there for 2 days. I must add that the hotel is very clean including What a lovely hotel in Mumbai totally recommend this as a luxury stay. The room was big and welcoming. Staff were so h Regular visitor to the Grand Hyatt in Mumbai. Top quality hotel close to Mumbai airport. Very modern premises, top service I stayed in Grand Hyatt.Hotel is clean as well as rooms and restaurant.I used the Gym there I meet your fitness trainer Sach We have been staying at grand Hyatt for the past 5 years. This is our go-to place in Mumbai . Most recently I took our 2 ye Visited Christiaan Georgio Salon, experienced wonderful services provided by Jaffer the hair stylist. He is so professional Best in service and made possible by Parul,Mandira, chef Nishad and staff we had wonderful time and Grand Hyatt made Over all very comfortable an.d unforgettable stay and always lie to come to this hotel because it's a very prestigious and f I was assigned a room just above a huge party going on at the same time in the hotel.It was super noisy due to very loud Today I visited club oasis,there I met one of the trainers named Mr Justin I found him very knowledgeable and humble. He Excellent help and motivation can always be found with Sachin. Patience, understanding and practical guidance seem to To dear team of Grand Hyatt, Usually I don't like to write reviews or giving ratings to any services. But this time I would su The Stay was comfy plus will recommend who are willing to explore shouldn't miss this place of stay. The Breakfast spread We had hosted a banking frontiers at the Grand Salon -3 and Mahogany ie 26th November and 10th December 2019. The Stayed 8 nights on business, everything you would expect from a classy hotel plus staff who were always available and ve Good rooms,Great location,friendly n helpful staff, I strongly recommend this hotel for your Mumbai stay,Good n lavish sp Hotel is dated but all clean and nicely maintained. Check in was easy, always good when you arrive in the middle of the n My job makes travel and fitness is a way of my life. Whenever I visit Grand Hyatt Mumbai, I get excited for my work out se Today i visited grand hyatt mumbai fitness center there i met one of our great trainer justin joseph from him i learned abo It was a great experience staying in Grand Hyatt Mumbai the moment from check-in to check out all the things were perf Nothing has changed the ageing hotel is at a good location and has a nice Lobby and a good banquet place. Everything e Thanks to the hospitality received at the hotel for the best service looks for Ms Parul and Ms. Shazia khan as they will ens We welcome Ms.parul on our wedding anniversary special surprise made Cake for Us and , Ms. Shazia chef Jhupa Singh The best hotel in Mumbai and have best and friendly staff ever. We always stay in this hotel as the staff are so friendly an Proactively acknowledged for my World of Hyatt elite status, my assigned suite was very spacious, extremely comfortable Best hospitality in mumbai Thanks to the hospitality received at the hotel for the best service look for Ms Parul and Shazia Grand Hyatt Mumbai is centrally located and is close to Major Business hubs in Mumbai and is easily accessible. Great A This is hands down the BEST hotel in Mumbai and has the best staff ever. I always go to this hotel as the staff are so wel We loved our stay, thanks to the hospitality received at the hotel. If you happen to be at the hotel look for chef Jhupa Sing The staffs are very kind and always they are trying to help you with wonderful hospitality. The hotel rooms and ammonites i really like grand hyatt, because of there services they provide, and there is couple of things which i like , the swimming p Hotel looking very tired, phone not working, kettle had milk boiled in it, clothes iron old and burnt, hotel extremely noisy, ca Hi, Initially when my employer booked me at Grand Hyatt I was elated aince most of yhe other hotels in Mumbai were sol Amazing hotel and in great location. Very friendly staff. The Spa facilities are very good. Gym equipment is all state of the The security and staff of the hotel have deteriorated badly in last few days... Would not suggest for any international travel I have been staying with Grand Hyatt Mumbai since Nov 9, 2019, and now in the room 5163. This feedback is to convey r Hotel is so goood awesome breakfast especially 55 east staff is very humble chef jhupa eric killen sunil mani special than This is our third consecutive year (four visits) and the cracks are starting to show. Having stayed at Hyatt Regency and O Generally, the hotel is good, and is a nice place for business meeting since it has different restaurants to serve different t Excellent hotel for business trip. Great location in Mumbai with great ambience and food. Recommended for all travelers o This hotel lives up to the standard you expect from a Grand Hyatt. Rooms spacious and very comfortable. Great breakfa excellent location, right between airport and business centre of BKC. enjoyed the stay as always ..Hyatt should encompass This is a wonderful property and is well maintained and has all the amenities . The rooms are modern and airy . The overa The China house restaurant is very popular restaurant in Mumbai at hotel grand Hyatt. In this restaurant food very nice. G Overall it is a hotel within old facility. For example each room door is super heavy and It would not be closed automatically The rooms are very normal and nothing extraordinary for the price (245 Eur/night). Breakfast was good with a lot of option As a Hyatt Globalist, I appreciated the suite upgrade. But the wifi never worked, especially in the evenings and mornings w Couldn't sleep properly because the corridor was too noisy, asked to clear the room which took 2 hours for the staff to The services of the hotel are extremely good and efficient. The staff is quite receptive and helpful. We have been coming Another fabulous stay at the Grand Hyatt Mumbai - the warm hospitality extended by the team at this property keeps me i had a great stay at Grand Hyatt Mumbai. the staff was very good, room services were fantastic. Hotel location is very goo

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Overall experience was sub optimal. Noisy at night and poor customer service. Room size is too limiting. Carpets need to be cleaned. The stay was a pleasant one. And the staff was very helpful. Good location. Hard requested for some help and was never given. Great experience ,thanks to grand Hyatt team. Special thanks to Sales team Abhishek,Deepak ,Vaibhav & Veenita. Great stay. The entire experience of their rooms is way below average and a lot can be done to address the same. The rooms are dark and noisy. 55 East Buffet dinner was made special by the Kashmiri wazwan food we had today. Sous Chef Jhupa Singh made the experience special. Like most Hyatt hotels around the world, this hotel is great. The breakfast is a huge buffet with western and eastern and Indian options. It's amazingly beautiful wonderful and very elegant hotel All the arrangements were perfect and hotel staff was supportive. Had the opportunity to stay at the Grand Hyatt Mumbai and I must say, they always out-do themselves everytime I visit. The stay was pleasant experience through out the stay. Staff was very responsive n quick. Service was very good. Special thanks to the staff. It was a great stay at Grand Hyatt. Looked after very well. Food is amazing and can be customized to each once taste. A great stay. I was here for lunch n I need to tell u all happy with it the menu the ambiance n specially the staff would like to mention the service. Close to the airport, great staff, fast internet, excellent spa (not cheap), well equipped gym and nice pool. All I need for a holiday. Club oasis Love this place M fan of fitness and the best part is the gym instructor (Sachin surve) made an extra effort helping me. Most helpful staff, nice rooms, good food, near the airport. Rooms are also pretty quiet (which is surprisingly not always the case). Good location , excellent staff who go out of their way to accommodate the needs of guest, special thanks to MR VIPUL, I have always loved staying in this hotel because of the gym and the instructor (Sachin) who always go extra mile to assist. After a long time I came back to this property. Still have those friendly and courteous staff and good clean rooms. The gym is great. Lovely stay for our first night in Mumbai. Didn't expect anything less from Hyatt. Very nice rooms and staff who went out of their way. Enjoying coming back to the Grand Hyatt Santa Cruz year after year. Overall all services are up to the standard as expected. It was a very awesome experience service food hospitality behavior of each and every staff was excellent blindly recommended. Got trained by head trainer JUSTIN. Very knowledgeable and helpful. Really enjoyed the session. Would recommend grand Hyatt. Amazing experience at Grand Hyatt. The gym is quite good with very experienced trainer especially Justin. I was a bit concerned about the equipment. Must stay! Impeccable service. Super breakfast n club lounge. Nice location. Reception staff was v helpful. Surely worth the price. Our family has been staying here for 2 months in the Residences and found very comfortable and happy here. All the staff are helpful. Once again a Grt expirience in Grand Hyatt Mumbai..its like a second home for me...even the treatment is same like family. Had requested for a room away from the elevator. However initially was given room no. 5130 which wasn't that far away. Delicious Breakfast lovely staff and excellent Service. I wouldn't have made my return trip to SG without the staff help. I will definitely come back. Very pleasant hotel, with great ambiance and best services. The staff is very professional and proactive. House keeping is excellent. Good hotel base and exceptional service from all staff members , club lounge the best service and exceptional food service. They have a great Chinese restaurant as also is 55east. very good spread They also have a very good swimming pool amongst other amenities. He is extremely helpful and knowledgeable. Taught some simple yet very effective techniques and also helped with the diet plan. I would love to thank everyone in the hotel for making my stay a very memorable one , I was in a rush to get a room on the last minute. I had earlier visited the gym and found it good. This time around I paid a day fee and used the gym last week. I must say it was an excellent experience. Extremely helpful staff at all departments weather be receptionist (Nicole)or at restaurant Vasundhara at 55degree east restaurant. Good stay, good food and ambience , from the beginning till the end , all in all , it was an extremely pleasant experience . The room was very comfortable, luxurious, good ,comfortable rooms, great food,, very courteous staff. good AV arrangements. comfortable stay. Excellent hotel with high levels of service. There can be little if anything to complain about at this hotel. Staff are great, very helpful. The hotel is equipped with amazing interiors and facilities . Also with great variety of food in several restaurant . Also room service is excellent. Florian provided outstanding service! Professional and accommodated our need for cars to local companies and the the arrangements were excellent. Verry good the gym, and my personal trienr Sachin and Aschis it's the best friend in the Hyatt. When I stay in the Gym where I work. We had booked meeting room which was good, with all necessary things i.e projector TV etc . Hotel being centrally located I visit the Grand Hyatt at least a couple times per year. I have come to expect nothing but the highest standards in the room. I stayed here for one night. The hotel and the rooms are great. Very spacious etc. Food here was also good. It is a very good hotel. Continues to be a snooty, higher than thou hotel. Pathetic experience while checking in. Worst are the baggage handlers. All the staff of the grand club are exceptional at their jobs. I would like to thank them personally: Kunal, Hassan, Maher, Vaibhav. Rooms and specially bathrooms need a refurbishment Food is good just GEt fresh seafood not frozen or Basa. Chinese is good. Overall a good management, excellent property & taken care its really a five star property, Hyatt is a huge name in terms of quality. The room service is pathetic as it takes ages for the food to arrive, even after repeated follow-ups. Breakfast staff are lost. Today I am writing the review cum personal experience at Grand Hyatt Santacruz East. It was my Son's 7th birthday day and we had a great time. Thank you so much Hyatt for making our holiday so memorable. The food and service was outstanding. I would especially thank the staff for their excellent service. I went for a short holiday trip with my family to Grand Hyatt Mumbai. The hotel is very nice. But the location not so great. Not in the center of the city. Great service and information from Justin at the gym . Was not expecting such a great service. Shared allot of knowledge. Justin is a great trainer and he helped me to do a work out and gave me great advices. I really recommend this place. The stay was great.

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Guys today I visited Club Oasis - Fitness center and met Justin, he is one of the best coach i met in my last 10 years of life. Room and hotel condition are well maintained by housekeeping team Food quality and lot variety available in breakfast standard. I had a great time in Hyatt, right from the room , stay and the food quality at 55 point east. Chef Nishad and the restaurant staff have frequented the hotel over the last couple of months and opting for access to the Grand Club is no longer optional for me. The chef Rajiv Das was extremely helpful regarding our special diet and made us separate dishes with a smile for dinner and breakfast. Enthusiastic, helpful and useful words of advices from Sachin the instructor. Learnt useful tips on postures and exercises. I stayed for 5 days at the Hyatt. From the point of lobby to checking to the buffets, the staff did a splendid job at ensuring our stay comfortable. Oasis club in Grand Hyatt Santacruz East Mumbai , definitely is one of the best clubs.The entrance itself is a giveaway of its quality. One of the worst experience had in India, the location is fine and even the structure, unfortunately the management is terrible. Its very good hotel near to airport.rooms are good.had personalize check in experience from club lounge. enjoyed food and service. I had a pleasant stay in the hotel. The staff were at their foot for anything which was needed at any time during the day or night. Its great to be back again for a gym session with Mr Justin at Grand Hyatt Mumbai. Justin is always very encouraging and motivating. Grand Hyatt Mumbai - conveniently located near Mumbai Intl Airport. Surrounding area is not so great (for obvious reasons). The staff is over courteous and ensures there are no issues during the stay. The ambience and overall experience is outstanding. We had three nights stay for a conference at the hotel , the rooms are of decent size and with excellent cleanliness and good facilities. no match for quality of food in club lounge in room dining as well as in breakfast particularly local dish they provide by which they are known. Big thanks to the team at Grand Hyatt Mumbai for the service, food and personal attention to detail by the staff led by Anisha. Stayed at Hyatt for recent business trip, rooms are clean, breakfast was good. Staff was helpful, gym was very good. Notable mention is that Grand Hayatt being a established brand should make efforts to make the stay more cost effective. This objective can be achieved by offering discounts and promotional offers. VERY NICE STAY. FOOD IS VERY GOOD GYM IS VERY GOOD. SERVICE VERY GOOD. Location not so good. but it is a good hotel. This is one of the good hotel properties in India and esp in mumbai and you will feel at home , the front desk, restaurant and room service. Great location, awesome food, good service. Rooms need some renovation and upgrade though. Overall a good deal considering the price. We are frequent guests of the grand Hyatt in Mumbai. The communal space is vast and elegant, filled with local art work. Good rooms, excellent service and an array of activities. Of course, the panoramic views are worth the cost of stay! Thoughtful touches. Had a wonderful session with Sachin surve. He is up to the Mark in terms his fitness knowledge.learn to many things about nutrition. Great trainer Mr.Justin proactively gave loads of tips on nutrition and also helped me to do my workout more effectively. A great experience. Very nice restraint. Many many thanks to Mr.Kunal for helping me to go through and explain all the paintings there. It was a great stay. The hotel stay was really memorable. Right from the reception to the rooms. The restaurant 55 East is wonderful. Staff Management is excellent. Stayed at Grand Hyatt for a week. The overall experience was wonderful. The best part was personal attention of trainers and staff. I was in Hyatt for a business trip twice. The best part of the trip was the small time you have to relax during the rushed schedule. Hi, A very good property to stay in. Staff is very nice and friendly with amazing food. The gym facility is very nice with ample space. The place is excellent for both business and personal stays. The ambience of hotel is really very good, it has very clean and spacious rooms. I had a lovely stay at grand hyatt and the service as well as the rooms were good for the price. the ambience of the hotel is great. Beautiful property and prompt services. It's a place worth staying. The staff is ever willing to assist with a smile. Also, housekeeping is excellent. My Suite was had noise proliferating form the connecting room, it was too intrusive & disturbing. The 'Soma' restaurant at the hotel is excellent. It was an excellent & comfortable stay. Thanks for Hyatt staff for the hospitality. I will wish to stay again at this same place. Had a wonderful experience at Grand Hyatt Mumbai for Sunday brunch.It was kids friendly and food was v good as well.Amazing stay. This place is welcoming with charming service and food better than I have tasted since I was in Mumbai, special thanks to the staff. Hyatt is a good business hotel, conveniently located as you can quickly get to the business district - BKC, and airport. The location is central. Though, it is a nice property ,there are times when house keeping and in room dining requests take lot of time. Location is central. If you are in Mumbai - you can't have a better place to stay. The food, Laundry, accommodation, swimming pool, Gym Services are excellent. The hotel room, bath room and the upkeep is excellent. Due to our nature of work, we need a hotel in Kalina area, nearest to our office. Have been staying here for the last 14years now and it never disappoints!! The Club floor is especially well anointed and the room is spacious. Room - The architecture of the bathroom is weird with not enough privacy if you are sharing the room / guests in the room. Excellent service but dated decor in rooms; very brown and depressing, Also pity China House nightclub closed down and replaced by Pranit is great help as a gym instructor! A really big help as he fixed all my stances and forms. And gave further knowledge on nutrition. It was really a pleasant stay in this hotel. Reception is really good. Special thanks to Miss Rozelle Mendonca for her excellent service. It has been a lovely stay with family over the last 2 days. The chefs Siddharth and Alex made our day. Great food, amazing service. The hotel is fantastic the service amazing by Farren, Agnel and Vaishag, really is without comparison. The hotel is centrally located. I have come to Christiaan Georgio for so many years for my hair and beauty services,hair ritual,hair color hair styling ,facial treatment. Grand Hyatt Mumbai has been our go to for many years now. I have stayed there 3 times and each time have been amazed. We had an outstanding experience at the Grand Hyatt, Mumbai i Folks were really cordial and made it an experience of a lifetime. My stay at Grand Hyatt has been lovely. Really look after well. Check in was smooth. Mr. Mohammed Adnan greeted me personally.

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overall experience is too good. I enjoyed my room location and morning breakfast. the service provided by hotel is also good. We stayed at grand Hyatt residences in Mumbai for 40 days, it was our second time here in 2 years, which in itself shows I just spent a wonderful quick night with Grand Hyatt. The room was terrific but it was mainly the staff that made it so enjoyable. We had an outstanding experience this past summer at the Grand Hyatt, Mumbai in Kalina. Folks were really cordial and I was just to want to say the experience I had with this hotel was speechless. The room was great and the service of the staff was very good. Not much far from the airport, this is a gorgeous property in BKC. I was mesmerised the moment I entered. The interiors are very well decorated. Very hospitable. Lovely food. Warm ambiance . Friendly hosts . Top chefs. Good variety. Delicious deserts & Divine coffee. Following my stay in this hotel I can tell you that the management is always available and attentive to the needs of the guests. Service and food is so fabulous.. appreciate the efforts made by team 55east .. special thanks to chef Gopi/ chef Jasber / chef Prasad Borate. Overall experience is good Chef Prasad Borate has magic in his hands he can make you eat in full stomach I wish him all the best. I have been training with justin for quite sometime now. Not having an active workout schedule in the past, justin has been helping me. I have been there for a week on a business trip. The reception people were very friendly and helpful. It was very comfortable. It's a great hotel. Right from check-in to checkout everything is prompt and very pleasant. Rooms are well equipped, clean and spacious. Amazing restaurant. Service far exceeded any expectation. Perfect way to start your day. The room was super comfortable. Had an awesome sesh with Sachin. Great experience. Would highly recommend that you take his advice regularly! Will never forget. 5 star hotel and: 1. It took 4 phone calls to 3 different staff, who promised someone will call me back to fix it and over 90minutes. Thank you ever so much to the entire team of the Celini restaurant. It was the most wonderful Birthday Bash I have ever had. I visited Gym and coach was well trained , gave me very nice advices and training also. I did lot of exercises with his help. We thoroughly enjoyed our entire experience at the Grand Hyatt Mumbai, in particular the great restaurant choices. Celini and "Fifty Five East" must meet Chef Nishad Sebastian!!!! The last day what he did can never forget.... was delighted and will remember it for life. As usual, Hyatt is a very good place to stay. The staff is excellent, clean and large room, many facilities such as a superb gym. Even though my business trip was reserved and paid by the department procard, staffs were unwilling to learn the system. Paid about 1300 SGD for 6 nights and still breakfast not in my package. Housekeeping did a very good job cleaning the room. Had an amazing conference at Grand Hyatt for over 2 days with a stay 5 nights. I was thrilled with the experience that we had. All the Hyatt staff is very qualified and always look after your wellness. The Hotel has all the facilities you might look for, one of them is Jhumpa Singh is very caring person. Appreciate his time and effort in making our visit to 55 East a success. Very honest. I was staying for a week in Grand Hyatt & the staff has been really good, taken proper care of me. Especially Sachin Survivalist. I will talk about hospitality because the crew in grand hyatt were nice people and trying to help in any way...one of them was Aaron. What looked to be a nice hotel was instead a nightmare of unavailable rooms, poor service recovery and apathetic management. not worth the money. service isn't very prompt. check takes way more than normal time. bathtub wasn't very clean either. Grand Hyatt Mumbai undoubtedly one of the best hotel you will ever stay in the city of dreams Mumbai. The comfort and facilities are great. Great hotel and service. Near the airport. Rooms very comfortable, clean and excellent free wifi. Breakfast buffet is much better. We had a great stay in all aspects. Very good hospitality specially by the chefs. Chef Jhupa was very kind & courteous. All the staffs were very helpful. Stayed there for 3 nights for business trip. Nice hotel. Great service. Good breakfast. I loved pancake haha. Hotel staffs were very helpful. The location of this hotel is bit difficult to find. However when you are there, hotel is huge property They a big ballroom for events. Aaron is very efficient and cheerful person and all the other staff at the lounge and there service is excellent. Would love to stay again. Very clean. Big and busy. But still has a bit of human touch. Good and prompt service. Lovely spread for breakfast. Very friendly. Paid £195 per night. Hotel transport picked us up from airport at 6.40pm so hotel is aware that we are on the way and welcome us. Thanks You Grand Hyatt for making my birthday so special and memorable ones. I would especially like to thank Chef Jhupa. Luxury is now more often defined in people and hospitality. While Grand Hyatt Mumbai does very well with their rooms, other areas could be improved. We enjoyed a lot. Everything was perfect. Thank you for upgrade. I love the view .I love this place! Only stayed there once but will definitely come back. Huge and luxurious hotel, homely atmosphere and warm welcoming. Professional and nice staff, efficient and understanding. We really enjoyed the stay Shazia was very helpful she went out of her way and helped us. We would really recommend this hotel. This was my first time staying in Grand Hyatt Mumbai and the overall experience says that I will definitely accommodate next time. Its a very good experience the gym trainer Pranit does give me a good training sessions. Its an amazing experience. Pranit is a very friendly, perfect hospitality on a busy trip to Mumbai/India. Did not expect what I got at the end at the Grand Hyatt Hotel in Mumbai. We booked two rooms about a month ago ahead of time to stay very close to each other. At the time of checking rooms we were told. This is the second time I have used the hotel for a business trip. Everything is taken care of and nothing is too much trouble. One of the best hotels to stay, very comfortable and enjoying. The kind of service they provide is appreciated. Fiftyfive restaurant is a must try. We are staying lots of luxury hotels like this in Mumbai. This is a very bad experience ever, 1. Bad hospitality 2. Room standards are very poor. The staff was professional and welcoming. The room impeccably clean and comfortable, the food was first class. All in all its a very good experience. The name only grand , Don't go here, very bad experience, staff is rude , not single staff has smile on face , not welcoming.

06_Hotel Reviews Sentimental Analysis

As a frequent guest of the Grand Hyatt Mumbai (this being my third or fourth stay over 2 years), I have come to expect a lot from them. The Grant hayaat is excellent hotel. Very near to Bandra Kurla complex on western express Highway. It's the finest hotel in suburban Mumbai. Positives: Very warm and welcoming staff. Good food. Specially sushi. Negatives: Hotel is too dated to fit in five star category. Club oasis is a good fitness centre with good equipments and great atmosphere. Justin and Ashish have been of great help. We have been staying at this hotel since 2012 most of the time we visit Mumbai. The location is superb close to the western expressway. This is my first time staying at the Grand Hyatt and I was impressed by the staff's hospitality. The room and bathroom are spacious. Grand Hyatt is located at very good location where you can connect easily to anywhere in Mumbai. Food is nice specially the breakfast. Sitting at club lounge of Grand Hyatt, excellent preparation by Chef Ankita, very tasty tandoori cauliflower. We all always eat here. Kudos to the staff...who are attentive and can't overemphasise the quality of decor...special mention for Justine at the reception. A very classy hotel with excellent staff. The gym instructor is very professional.... Love the food here be it breakfast lunch or dinner. The grand Hyatt mumbai is one the best hotel in mumbai. Very good hospitality ambience and friendly team. One of the best in Mumbai. Amazing fitness and training provided by Mr. Justin. He has an extensive knowledge of the crossfit and gym techniques and is very good. Club oasis is a great fitness center. Justin helped me with training today. Great instructor, explains exercise and supplements well. Hands down to this big hotel that has managed to maintain exceptional standards where all staff are effortlessly kind, helpful and polite. I have been a member at Club Oasis for a while now and it's my second most favorite place after home. The standards are high. We stayed at grand Hyatt on our first day of bombay tour. Hotel was fully occupied on that day so we face little problem in getting a room. The Club Oasis Gym facilities are of global standards. Nilesh is really doing an excellent workout training sessions with me. Through and through great service from the staff that make it happen. The bathroom is soso but still acceptable; just not great. My husband and I have enjoyed our first meal in Mumbai at FiftyFiveEast and what made it even more enjoyable was the service. Great place to stay with very friendly staff who deal with all your concerns speedily. Gym staff are excellent especially Ashish. Very well appointed rooms. Great service in the restaurants. Very good staff who make you feel at home. A very good springer. Miss Shazia from the reception make me feel comfortable in the hotel. she is a very nice person I think she can upgrade to a manager. Our vacation made the Hotel Grand.. Friendly staffs (especially restaurant FIFTY FIVE both fnb service and culinary team). I visited the gym at Grand Hyatt few times in the last few months and was pleasantly surprised by the hospitality of the trainers. Rooms are nice. However, if you are the type of person that wants to carry your luggage by yourself, you will need to go up the stairs. Its has been wonderful stay at Grand Hyatt Mumbai...specious gym & best part is gym trainers.I would personally like to thank the staff. I have stayed in this hotel several times. If you have business in the BKC area of Mumbai this hotel may be ideal. However, I have had a better experience at the Leela Palace. Had a warm welcome from the reception when I arrived in Mumbai. Staff in Grand Hyatt Residences treated me like I was a guest. It was very good experience the gym trainer(sachin) took about us very well . It an amazing experience. It was a nice training session. Centrally located for my business and personal needs. Warm staff , good south Indian coffee , restaurant/ cuisine options available. Been visiting the gym over the last couple of days and must admit that the facilities are absolutely top notch. A special mention to the gym. Fantastic atmosphere in the hotel. We enjoyed our anniversary night with pleasant surprises from one of ur staff member. From the moment I walked in, the arrival experience was heart warming. Thank you to Shazia Khan and her entire Management team. We chose to stay at Grand Hyatt because we had planned shopping at Santa Cruz west shops. The hotel is located in a prime location. The Grand Hyatt is a reliable and clean oasis in the middle of a chaotic city. The rooms are functional and have all the necessities. Have visited the fitness centre a lot in this hotel and the most warm and helping trainer i've met is sachin!! Great work and attitude. It is a good hotel. The service quality is high, it is clean and spacious, the rooms are beautiful. The only significant downside is the price. I liked the chicken fried rice in the buffet made by Chef Vikas in July 24th.. Best chicken fried rice I've ever had till date. I would firstly like to thank Grand Hyatt Mumbai for the wonderful hospitality. Most importantly I would love to thank Fifty-five east. my impression of Grand Hyatt one of the beautiful hotel in Mumbai and I relish every moment I spend here. As much as I like the hotel. Excellent experience ..the property is well maintained even after 15 years ..commendable staff with eagerness to make you feel at home. I have been on Business a few times Mumbai, I stayed in the Grand Hyatt Hotel Santa Cruz. The hotel is spotless from top to bottom. I was in for a 5 days on a business trip, the hotel is located quite close to the airport, that is the location USP. Other than that its a great place. We had one event in Grand Hyatt it was very well handled by all staff. specially Mr. Sachin Kadam & Mr. Indrabahadur from the club oasis. I have very good experience in the Club Lounge. Special mention to Ursula and her team (Ashish, Mihir, Vincent and Kevin). Most amazing hospitality and customized service the food at 55 east is amazing, the sushi is top class, bread pudding too. Loved the ambiance of christiaan Georgia . real professional team . A big cheers to hair stylist " Mami ..I am gonna bad boy. Had gone for dinner at fifty sixty restaurant coffee shop of grand Hyatt.my family enjoyed a lot.The food spread was lavish. Friendly staff - anticipating guests' needs and make them feel welcome. The staff seem to be genuinely happy employees. The hotel is good but the differential behavior by their staffs are annoying. People should be treated equally irrespective of their status. Excellent say, good residences for family stay, convenient travel to Bandra and south Mumbai. good spread of break-fast. The restaurant, Fifty Five East, has some lipsmackingly, fingerlickingly delicious food. 50 days of stay can make the most of the stay. Grand Hyatt Mumbai was such a pleasant stay. The room service that prakash had provided for us was amazing. He always goes above and beyond to make sure we are comfortable.

06_Hotel Reviews Sentimental Analysis

The hotel is very big, nearby the hotel on taxi, and service is excellent. Loved how attentive the staff were and very friendly "Loyalty really pays royalty with hyatt Globalist membership"- Indeed it is important to be a loyal to a brand so that they can offer you lots of benefits. Rooms are good size, good WiFi - mostly, can't help it in the rains:). Good food, excellent spa. The lobby bar has a very good atmosphere.

Absolute must to experience the outstanding Sunday Brunch here. We visit Mumbai annually and begin our regular round of visits at Grand Hyatt. Would really like to appreciate your team for their effortless coordination. Thank you Zaid Shaikh, Jitesh Sagar and Mahesh. Miss Rozelle from the concierge in particular deserves endless credits! Her high level of customer service and support is commendable. I stayed for a couple of nights, the team was amazing, dedicated and prompt to assist when necessary. They are do commended.

I had been intending to write this post for quite sometime. We had recently got membership with Grand Hyatt club oasis, Grand hyatt mumbai, located in Santa Cruz East, is an amazing place to stay, eat, hav fun... I was surprisingly upgraded to a suite. Beautiful Hotel and excellent service. Only one suggestion is that veg and non veg food should be cooked in separate kitchens. The property boasts of a very elaborate and spacious gymnasium with a wide variety of equipments to keep you fit on the go. A good stay , lobby food to have more choices. every time you eat u pay is strange, staff good, we had good business meetings. Grand Hyatt , Mumbai provides extraordinary hospitality and outstanding service. The entire staff is symbol of graciousness.

A great modern hotel in a good location with easy reach to many places in Mumbai and the airports. The rooms are lovely. The hotel is showing some wear and tear as it has not been refreshed in awhile but overall is still in good condition. Services were ok. The Grand Hyatt Mumbai is a nice hotel with good amenities - WiFi, gym, spa, good variety, business center, etc. The staff services was ok.it need to be improved. Complains should be rectified time bound manner. I had ok ok experience there in grand hyatt. It's 12am on a Wednesday night and I am being kept awake because Grand Hyatt's new management is desperate to attract customers. Spacious rooms, nice food. Easy location from the airport .Staff was good and I enjoyed the stay at the property. In room facilities are good. The food options are fantastic - the breakfast team at 55 East is just exemplary - there is so much variety and willingness to accommodate special requests. Well maintained hotel, comfortable and clean room and awesome food. It was a stopover visit and stayed here for two nights. I visited the salon on saturday evening with my friend. it was really a soothing experience. The services provided by Irene and her team are excellent. The Salon just embraces you the moment you enter the salon with their magnificent hospitality. The staff is just amazing and friendly. I prefer the Hyatt chains in general. Specifically for the good amenities and great staff. I was super impressed with the Grand Hyatt Mumbai.

The hotel just embraces you the moment you step in! Extremely hospitable staff, airy and comfortable rooms, awesome restaurant and spa. By far best chinese restaurant in Mumbai. Excellent food with amazing taste. Wonderful staffs, live kitchen, cool music. A great place to stay. Had visited the hotel on a Sunday evening with my family. We had been to the best Chinese restaurant in the city, China Town. Good. Really nice experience. Will recommend everyone. I'll visit Grand Hyatt again.food was good. The rooms are clean and spacious. Vaibhav was the main point of contact he was very helpful and available when ever needed. Thanks to Vaibhav. Also the staff is very friendly. The hotel is good, but not great. It's more a convention centre than a hotel. While the location is close to the airport, it's not a great place to stay. Good stuff but cleanliness was an issue this time with my room. otherwise it feels like home and i love the reception and welcome. I regret booking this place. This is zero in hospitality. No personal touch ...nothing...no welcome feeling. I won't recommend this hotel to anyone. I am visiting Mumbai very often for business reasons, sleeping each time at The Grand Hyatt,feeling at home ,getting treated like a king. Very solid choice for the business traveller. Conveniently located not too far from the airport and Santacruzâ€™s commercial hub. The hotel is getting a bit old and furnishings need to be addressed. Expect renovations to take place from time to time. Food is good. We stayed the 1 night in grand hyatt and it was a transit to take an international flight early morning the next day. we requested for an early checkin. We had an excellent experience, the banquet team was very supportive and helped us for the minutest of the things. Aasif and his team were great. We recently stayed at the Grand Hyatt in Mumbai for 3 nights and were not disappointed by the overall experience. Starting with the room, We have done more than 50 odd events in Grand Hyatt, Mumbai in past 3 years and there banquet team has been at par with all the other hotels. Chose Hyatt just to try . The over all Experience is ok , but didn't leave me delighted . The checkin was very long , the room was not clean. Usually great! Breakfast experience could be hit or miss. This time was a miss. Less attentive than usual. Ordered eggs benedict and it was delicious. Had a great time at the hotel stayed for 3 nights. Hotel completed 15 years however well maintained, good ambience and facilities. This hotel is amazing.. Courteous staff.. Good ambience.. The gym is nice and the gym instructor SACHIN is an asset to the hotel. Fairly well equipped. Equipment by Technogym and Lifefitness which is to my liking. Have most of the machines and lots of space. Love this hotel for every single carefully crafted detail. The all day dining, Cellini and Indian restaurants are superb. The atmosphere is great. Good room, facilities, cleanliness, ambiance and Gym. Mr Sachin was very professional trainer so I enjoyed the gym with him. This hotel is located in the middle of no where so there is not food option within walking distance. The hotel food is terrible. Saw the 15 years sign when i checked in. Though 15, the hotel is still great and like new. Great service from all around - friendly and helpful. The food is too good, lot of options . Italian food is also good . Clean rooms. Very hospitable and guess relation is very good. Old but excellent property. All amenities of an 5 star experience. Staff is excellent. Food is great. Ambience is wonderful. I always stay at Hyatt. Always a pleasure to be at Hyatt. In room. Dining has been excellent. And Sachin at the club as usual is such a wonderful trainer. Spent a week back in may 2019 on a business trip, hotel was nice and clean, room was good and all employees were very helpful. The club Oasis Gym is a great Gym with top notch equipment. I am not very used to gym clubs appart from their cardio training.

06_Hotel Reviews Sentimental Analysis

That's what happens when you get complacent. What was once a good hotel - Grand Hyatt has only a jazzy lobby. I would say Hotel is quite good in every department. Food is delicious. I have stayed here before also and the gym area is too good. The Gym is well maintained with all kind of equipment. Trainer's are well educated and sufficient enough to guide us. especially Last few months have been very productive for my health with continued help and support of my fav Gym Instructor Sachin. Please don't plan to come to this hotel. Worst Staff followed by worst service one can ever get in a hotel. They are just attitude. It was great and comfortable stay. Good dining experience . Other complementary services like Spa , Gym, Sauna and Swimming pool. The hotel is easy to reach from the Airport. The hotel is well maintained and clean. The staff is very very helpful. The food is good. I stayed in this hotel a few times this year's. It's conveniently located from my work place i.e. BKC. Rooms are spacious and comfortable. This Hotel is wow. After some bad experiences in other Mumbai My Wife and I booked into the Grand Hyatt for a 4night stay. Grand Hyatt is a home for us. We have to stay at Grand Hyatt if we are in Bombay. Entire team at the hotel makes you feel welcome. We have fully satisfied with quality of service and specially thanks to sagar for his wonderful support. He served foods and drinks. I recently stayed at Hyatt Mumbai and went for my workout at Club Oasis fitness centre. I met the Gym trainer Justin for the first time. Exceptional hotel and hard product. Soft product and staff is the best combination of hospitable, efficient and accommodative. We organized a workshop for a small group (around 15 people) at the Grand Hyatt today. It was very well planned by the management. A great place for conferences with suitable venue, excellent food and excellent service. They have space according to your requirements. I seriously do hope the management of Hyatt Mumbai to give a thought of monitoring your staff in getting compliment letters. A great place to stay - close to airport, not far to the south & central district. People and staff are wonderful. Nice rooms good. I stayed for 1 nights for my official trip to Mumbai. Hotel staffs are very friendly and well mannered, Rooms are excellent . A great place to stay in Mumbai. Accessibility is good. The buffet breakfast is awesome. Rooms are very clean. But please note that Grand Hyatt Santa Cruz The second hotel in Mumbai Closer to the airport , in other words all depends all what is the purpose of your stay. I stayed for 2 nights for doing my business and some more. Staffs are excellent. Good view. near from Airport. No noise problem. Suite rooms are very small... Was expecting big size room... Anyway food is amazing... Specially morning breakfast too good. Great stay at the hotel,good clean rooms ,nice gym with great trainer's. Sashin is a professional trainer is a valuable gem of Grand Hyatt Mumbai, is one of my favourite luxury properties in India. It's one of the places, I wish to go back again n again. Thanks to Vaibhav & Divya for organising our conferences flawlessly. Even if it was a last minute requirement, they have accommodated us. My family and I had our dinner at China House during our stay at Grand Hyatt. I must say that the food and the hospitality is excellent. Nice and spacious rooms. The hotel has some good restaurants. All staff members are quite friendly and helpful. Good gym. Justin Joseph is a valuable gem of this hotel. An absolute asset. I have never come across someone with this kind of positive attitude. This hotel just gets it right! Rooms are great, service is fantastic without overdoing it, good food and choice of restaurants. Centrally located, excellent food , clean and spacious environment, friendly and courteous staff, value for money. They make you feel welcome. Great stay at the hotel,good clean rooms ,nice gym with great trainer's (Nilesh is a great trainer there),check in staff is courteous. Grand Hyatt is one of the finest luxury hotels in Mumbai. If you are looking for a luxury vacation or a business meeting or a conference. It's a good experience amazing and friendly service team enjoyed the dinner would love to come again. The services and the staff are excellent. It's located at a very well connected area of Mumbai & in importantly away from the traffic pollution in a serene & quiet atmosphere. The Overall experience is much more than our expectation. Room is very very very good. Staff behavior is very helpful. Second time stay at Grand Hyatt Mumbai. Excellent services offered by Grand Hayat Mumbai. Customer care owsome. Transportation arranged on time. Also, hotel is a frequent visitor of Grand Hyatt, and have dined at all of their restaurants. I'm particularly fond of Gourmet Studio. The location is perfect in Mumbai, considering the travel around in bombay is touch. Its centrally located and close to airport. Justin is a great trainer because he's an excellent teacher. His personal training sessions have taught me how to create a healthy lifestyle. Internet service terrible. No free office dop for corporate members..I had an early morning flight so we wanted a take away. Excellent stay, great facilities, ambience, staff. The food was awesome. No hassles with the checkin or the checkout. Great service. Property is massive however they need to upgrade the interiors. It seems Dated compared to new properties in and around Mumbai. I have been coming this property for over 5 years on a business and pleasures Nd every single time I have been amazed by the service. There were three ladies who made my stay outstanding: Rozelle, Renuka and Sarswati. They were very attentive to my requirements. Great hospitality and a very cooperative staff. Rooms were excellent and food quality was also very good.. Great ambiance. The hotel itself leaves much to be desired. First, both times I've been there, the lobby and some restaurants were swarming with people. Food is very good. Rooms were spacious. Not tried the amenities as I am busy with my work.. staff is very good and helpful. I am grateful for their incredible customer service. Everything was fantastic! The workers there understand qualityt cutomer service. Great hotel and room were awesome ඩෙලු. Very helpful staff and their was a pleasant and peaceful atmosphere everywhere. I shall surely choose Grand Hyatt again if I am visiting What an amazing service and hospitality I had a blast staying with you. This is by far one of the best. The staff is very friendly and helpful and very very respectful. The whole experience is just wonderful. I am quite disappointed with my Grand Hyatt experience. Primarily, this arises from the change in rates from what I booked. Room is very nice Staff professional and friendly facilities are clean and nice (pool Is very nice) Massage at spa is one of the best.

06_Hotel Reviews Sentimental Analysis

Facilities at the club are of global standards and provide an enriching fitness experience. The trainers including Sachin I have visited many times for events and meetings, this was my first visit for leisure and this was truly remarkable. Also this is a nice and relaxing place with fully equipped gym and swimming pool. All the personnel is very kind, a special big thank you. This is a world-class hotel with exceptional customer service! We found this hotel to be a gem and can't say enough good things about it. This is my favorite hotel in the world when it comes to customer service and facilities. The staff is truly amazing. Chief Alexandria Reception : Polite but no friendly conversation. Concierge : from tbt ground floor I was carrying the suitcase and shoulder bag. The rooms/service was excellent. Lot of options in breakfast. Very warm and helpful staff. Good swimming pool. IPL season I had recently stayed along with my family for a leisure cum our anniversary celebration for 2 days. I must tell you Grand Hyatt Mumbai is one of the best hotels in Mumbai. The breakfast at Fifty Five east was very sumptuous. The service was fast even though the restaurant was bustling. Swimming pool was excellent. Would not suggest any one due rude staff ,pathetic service and overall not worth paying the money they treat you as if they are God. Grand Hyatt continues to be a choice place to stay in Mumbai. It's location near Airport and multiple dining options offered by the hotel are great. We had a superb time staying at Grand Hyatt Residences. The service was superb with all the staff. A big thank you to Chaitanya and his team. We had a very warm experience in China house, our waiter Indira was really helpful and cheerful serving us. The food was delicious. The service and food was really good and upto the mark. Our attendant Indira was very cooperative and helpful in suggesting things. Excellent hotel, nice staff and perfect food. The hotel property is quite close to airport, it is also well connected. The staff is very helpful. Grand Hayat Mumbai is one of the best hotel in Mumbai and I love it to there and great one and food room hotel staff is super friendly. would love to stay again n again n will surely recommend friends n family. Great chain of Hotels. It was very neat n clean and spacious. An excellent place, close to the airport... Awesome hospitality by Mahesh and team. rooms are great. so is the service. Facility is good. Currently staying in the hotel and overall it is lovely. The front desk and most other areas are great. Yesterday we experienced a great service. We went for breakfast as a group of 3. The buffet spread is good it's got quite a few options to choose from. The restaurant is spacious. Horrible service, no one to take an extra step to help a guest. My tariff included breakfast but I was leaving early and hence did not eat. Grand Hyatt near the airport is an exceptional place. friendly staff, proximity to the airport, and amazing dining options make it a must stay. Was there for the adobe symposium 2019 The hotel is amazing , specially the staff the was they assist you with all the help needed. One of the best restaurant I have ever eaten in my life. Really a good price / quality value. I recommend really to go there. Overall the service was good. I had mosquitos in my room which disturbed my sleep and I needed help from front desk to get rid of them. Treated amazingly! Thank you Soma restaurant for giving us personal attention. Thank you Aanchal Kunal and Nikhil for making our stay comfortable. We had an absolutely amazing time at the Soma restaurant at Grand Hayatt, the service provided to us by Aanchal, Kunal and their team was excellent. Booked the veranda suite. Very spacious suite with a over sized balcony. Eat at the Italian restaurant food was excellent. Very good hotel, amazing service and awesome food. One of the best hotel in Mumbai. The only drawback is that its a bit far from the city center. Good Hotel , great location. The food spread is not good esp for vegetarians. Veg and non veg are co-located and needs improvement. I visit Mumbai on a regular basis and i stay in grand hyatt when ever i visit Mumbai.. The staffs are very friendly and you are made to feel at home. Grand Hyatt Mumbai is very good property to stay for business & leisure.. Staff is good & professional.. Specially Ms Parveen and Mr. Rakesh. When booking i read a few reviews online which made me skeptical about my decision but after staying there for 6 nights I am a fan. We hosted a wedding at Grand Hyatt Mumbai and stayed at the hotel . It was an outstanding experience with best in class service. Slightly more convenient for the domestic airport than the Hyatt Regency this hotel is a little further away from the main drags. A very nice surprise on the heart of Mumbai. Indra was a great hostess and the food was just wonderful. Almost like going to a fine dining restaurant. One of the best Hyatt hotels. Inspite of being 15 years old the hotel is well maintained. The staff is hound and courteous. I don't know how they got to know but as soon as they got to know they arranged a beautiful cake for me I have been staying here. Had a great dining experience in fifty five east the server is very sweet and the polite had a great time enjoy the dinner. Food was delicious. This is a highly recommended place in Mumbai. I had a fantastic experience with Grand Hyatt. Right from check-in to check-out. Starting from the check-in to check-out the 3 day stay make my trip to Mumbai very memorable. Can't able to remember a better stay. Not a great stay. Very rigid check in and billing process. Rooms are ageing and average. Service standards have fallen . I am not satisfied. First night I had a next door guest throwing a party with 3-5 people blasting music, laughing shouting from 2am. Despite my request they did not stop. Stayed at GH - Mumbai a couple of days back while on official travel. I would say that the hotel was one of the best I had stayed in. I travel to Mumbai 3-4 a year, and having tried the classics in Nariman Point and the sleek neighbours in BKC, the Grand Hyatt Mumbai is a clear winner. I stayed at this hotel for 1 night for my business travel. The room was excellent with good layout, overlooking balcony and a great view. I would like thank Mr. Ashutosh, Ms Sandhya, chef and team Hyatt for making our event huge success. The arrangement was perfect. Great gym training room also helpful and knowledgeable trainers pranit and Justin had two great sessions with them. Hoping to come back again. I always look forward to come back to this hotel. it is not just your standard hotel, it is more like a place you cannot wait to return. Would like to mention that Grand Hyatt Mumbai has a very good event handling team, specially Mr Aashutosh Katta. He was very helpful. Hotel staffs were very helpful and patient. Rozelle saw to our needs, even providing us with a number to reach her easily. The concierge at Grand Hyatt Mumbai went out of their way to cater to our request. We live in the US and we had some friends staying with us. Loved working out here, Greta facilities and real good trainner Sachin! I will definately recommend this place to anyone looking for a great stay.

06_Hotel Reviews Sentimental Analysis

Hi, 1. The menu at china house needs a redo. Restaurants outside of the Grand Hyatt have a very contemporary menu cu It was a wonderful stay at grand hyatt .. Specially the spa facilities they have awesome gym & pool.I met sachin in gym & Great hotel with tip-top service level throughout my stay. Staffs at all level are always on a lookout to assist the guests and This hotel is good with wonderful restaurants and courteous staff. I stayed on the fifth floor overlooking the main entrance Great place to stay, caring staff und really delicious breakfast. Also the hotel is close to the airport and Bandra, where you I have been a fan of Grand Hyatt as the staff here are very friendly and ensured every stay I get same level of care and ev I got sick from the food. More then a week. Have a sick leave now. I did everything to keep myself secure and did even br A superb hotel in the heart of Mumbai & close to the airport; the establishment has everything you could ask for; fantastic The event was executed amazingly by the hotel staff. All our requirements were well taken care off. This wouldn't have been The location and the hoyel is very good. I liked the way it is been handled. It feels very luxury feeling. But the rooms of thi I would like to Mention Ms. Mendonca Rozelle from Customer Service. Very good and helpful in showing us the hotel prop I visited this restaurant couple of times, very good ambience, and very helpful staff. One of the dtaff who served food Ms.I I would like to express my utmost gratitude to Mr PUNEET SINGH and his exceptional service-oriented team at Grand Hy Stayed at The Grand Hyatt, Mumbai. The entire experience was wonderful. The person for check in Ms Nute was very hel My family and I stayed here back in December. This place is busy! The rooms were comfortable. We had 2 rooms. The The trainers here are extremely amazing. They are passionate and are well trained. They are invested in an individuals pr The Soma restaurant ambiance was really nice and relaxing. Nikhil was my server and provided a great recommendation I just checked into this hotel and was completely appalled with the state of affairs and management . The check in counter One the best Spa and fitness Centre I always regular to the gym the more interested to go club oasis bcoz the trainers are Very good! I would recommend this hotel to anyone. They were professional, friendly and efficient. I had graduated from r I was staying at the grand Hyatt for a family wedding and we trusted the salon to get us ready and thatâ€™s when we me This is a very impressive hotel! The room was very clean. spa facilities are excellent. Breakfast was excellent and great ta The gym is well maintained and hygienic at the same time The staff is very kind and professional. Coach Justin has been I have done both corporate and personal event functions here at the Hyatt. The events team led by Mahesh Salian is exce One of the best gym and trainers are employed in Club Oasis. I would suggest if you visit the this gym please take a PT s Staff is amazing as well as the dining options. Several remembered me from my last trip. The Sunday Brunch was a mem This property is amazing with great professional staff. The stay and room was very much comfortable. Rooms and Bathro Stayed again at this hotel - and was extremely happy from check in to check out. The person checking me in remembered If you are in Mid town staying between Worli and Juhu , you need to take membership of oasis gym and swimming pool . Walls are very thin and you can hear most things in adjoining rooms. The doors are heavy and slam shut adding to the o I have been staying here throughout the past week through work and I can say by far this is the worst experience I have h The food here is very delicious, and the service here is very nice and considerate. Sagar is a good boy and serve us well, Location and facilities are good. People were terrible, Price for the food and beverages were extremely high, more than N I have been staying at this property almost once a month due to my work. Each time, it's been an excruciatingly slow che Very good gym facility and a very knowledgeable trainer Mr. Sachin. Mr. Sachin was very helpful as well as focussed prop Beware and go anywhere else! The staff and hotel is only focused on conference and making profit. If you are going for v very exellent. I stay here 9 days and lam very satisfied. Everyday my room was cleaned very good. Moreover some fruits We enjoyed our business seminar at grand Hyatt which is in kalina. The locality is good. The hotel infrastructure is amazin Definitely not a choice of place to stay. It's got 5 star infrastructure with 1 star service. inordinate delays in anything requ The hotel was very pleasant and the service was wonderful, spacious rooms and beautiful view from the room. Breakfast I have been staying at this hotel on and off from past 3 months and must say it's always a pleasure to come back to this p Well friends, I am foodie and I went with my team to have 'Grand' time in Grand Hyatt in Fifty Five East restaurant. I don't Hey , Iâ€™ve been visiting this Salon for 2 years now.. I chanced upon this hidden jewel by chance .. The Hair Stylist Ms A five star experience with a personnel that delivered high quality service being attentive friendly and proactive! Special This 5 star hotel is about 10-15 mins from the airport and the first impression ie the lobby and the common areas are imp Worked out in the wonderful facility at club oasis. Gym trainer Mr Sachin was very encouraging and pushed me beyond m Very professional and warm personnel. The breakfast buffet was excellent. The room service was also exceptional. The a staff at the grand hyatt Mumbai are always at their best, must commend their service with a smile. wud deff recomend to r Starting from the security checks, the welcoming in this location was great, polite, efficient. The room was clean, complete My first time of India, I had spent very good time owing to this Hotel. I satisfied tasty food and wide room. Nice clerk helped First class hotel, but clearly takes a back seat to Taj and J W Marriott. The changes require investment and it seems no i Grand hotel Great service God business halls But lousy front seat with useless people I attended a business meeting I wa Even after 15 years, the hotel is well maintained to be the preferred place for the annual Nasscom conference. The club l

06_Hotel Reviews Sentimental Analysis

Team lead by Nikhil Bhavika Archit took excellent care Very Happy with the service Of the staff. Soma restaurant is one of the best in Mumbai. The hotel is very close to domestic (10 min) and international (15 min) airport, even if there are closer hotels to it. But if you are looking for a quiet place to stay, this is the place to go. Unbelievably high prices for a cramped room and tiny bathroom - TV didn't show anything because settopbox was not recharged. I have visited the Grand Hyatt in Mumbai many times and I always eat at least once in China House. The food is always excellent and the service is great. My room was infested with mosquitoes, which ate me alive the first night of my stay. Mosquitoes were also all over the public areas. We recently had our wedding at Grand Hyatt - our experience here has been excellent in all respects. The Banquet staff are very professional and attentive. I stayed for 6 nights and while most of the things are as what you would expect to see in a Hyatt property. First of all, I am a fan of the Grand Hyatt. Conveniently located closer to the airport but, it took us 30 minutes to get to the hotel because of the traffic. My room was spacious and comfortable. The rooms here are old and dirty looking. I would guess they haven't been renovated in years. The staff means well, but the service is not up to par. Excellent hotel stay and great service from start to finish. A very enjoyable experience and highly recommended as has always been. Great for business travelers and families. A little too big for a romantic, couples vacations. Staff were incredibly pleasant and helpful. Really good food and a very pleasant experience here. Had the stir fried lamb noodles and chicken siu Mai. The food was delicious and the service was great. Grand Hyatt Bombay never fails to please. the welcome is always awesome. as is the service the ambience the food. everything about the hotel is excellent. The staff is very cordial and accommodating. The food is amazing and we'll executed -- from their breakfast buffet to room service. I stayed at Grand Hyatt for a night and i must tell you it was really grand.. i loved the room it was cozy , it was spacious , it was clean. Had great time with mouth watering seafood buffet. Thanks to chef Sandeep for his attentive and polite service etiquette. The hotel obviously has great hospitality. The rooms are good but I really must say the food @ China House is awesome.. We have booked 50 rooms for our guest for conference. The property is big. The rooms are good. Amenities are very extensive. Great place close to airport. Everything was good including the package of dinner and breakfast. Rooms were a tad small. We booked the Grand Hyatt for all of their amenities and convenience to the airport and we were blown away by how helpful and friendly the staff were. Highly recommend this hotel in Mumbai, staff are very pleasant. Rooms are large enough for a small family. Excellent gym facilities. The hotel is located in the lovely area of Santa Cruz which makes it easy access to BKC as well the airport. Service was excellent. We stayed at the Grand Hyatt for a wedding in December. We had a good stay. The rooms were large and spacious, the staff were helpful. I would like to commend this two Mithil and Eric who help me in the airport. They extend extra help to foreigner like me. Highly recommended. My friends and I just had a lovely stay at Grand Hyatt Mumbai. Rooms were spacious and we were particularly happy with the service. One of the best properties in India. Everything is so well planned and organized at Hyatt mumbai. The breakfast had a lot of variety. It's a big Hyatt hotel in the business center of Mumbai. Very accessible and not too far from the airport. The rooms are huge. Visited China house restaurant on a week day. It was a random visit, the food at the restaurant was authentic Chinese indeed. The staff is very warm, helpful and friendly. The supervisor, Mami, is a very talented hairstylist and make-up artist. She has a great eye for detail. Excellent Ambience Amazing Hospitality Mindblowing spread of Breakfast In house awesome Chinese restaurant Receptionist was very helpful. I was staying at the hotel to attend a conference and it was indeed a pleasant stay, from the receptionist until the housekeeping staff. Made the right choice to stay at the Grand Hyatt. Everyone worked so hard to make our stay wonderful. Too many people to name. This is a lovely hotel with spacious rooms and an amazing breakfast. However, what really makes the hotel stand out are the staff. This was my first trip to India, and Mumbai was exceptional. The attentive staff at the Grand Hyatt was really on top of things. Extremely laid back customer service. Ordered wine glass to my room it took ages. The hotel has swiped 15000 Rs on my card. Stay in Grand Hayatt was absolutely great! The hotel has all necessary facilities you will need for short or long stays! Three stars. I had recently I been to 55east for lunch and I must say a great place to visit the staff are extremely friendly and the food was delicious. I had my wedding at Grand Hyatt Mumbai and I must say it was the most awesome experience of my life. Mr Mahesh Sheth was the best. Me and my family went for dinner to the Grand Hyatt at Santacruz East, Mumbai, on Sunday. Midway through our meal, we realized As i mentioned breakfast staff was great .Receptionist Ross helped my late checkout cool .house keeping manoj n chandru was excellent. This was my first business trip to India, and Mumbai delivered well. The attentive staff at the Grand Hyatt was really on top of things. I had visited 55east with my friends and had an expectation experience the service was excellent food was great specially the desserts. The Hyatt is located in SantaCruz, Mumbai which is not only near the airport but to anything else you may want to see or do. Stayed here for 5 nights, food was amazing and the service great! Rooms however were Dirty, first room had 2 hairs on the bed. Another great trip with some very good workout guided by Justin. He remembered me from my previous trip and asked about my fitness goals. Everyone is different â€“ we all have different goals, different weaknesses, different strengthsâ€|. Justin is the only trainer who can understand all these factors and provide the best training plan. Good stay. Hotel was comfortable and staff were attentive and very helpful throughout my stay. The rooms were clean and spacious. I have been regular at this hotel's spa. I was almost there weekly at the Club Oasis Spa (always when I'm in Mumbai). Food was fantastic and great service by Indra and Rohit.... Environment is very nice. authentic Chinese food. 1st time trying Chinese food at the hotel. China House as we all know is a Chinese restaurant but for me it is the best place in India. There are a few restaurants that serve Chinese food in Mumbai, but China House is the best. Visited over the Christmas period , stayed for 10 nights , wonderful hotel service from all members Of staff was excellent. Hotel Grand Hyatt , Mumbai has a lovely Business center. In Business center the room are available from 8 seater to 16 seater. We only checked in at 4pm and think we should have stayed at ITC or The Leela as this hotel does not live up to the Hyatt standard.

06_Hotel Reviews Sentimental Analysis

Fantastic service and impressive food. The best is the prawn spring roll service by Orestes was impressive. Akshata helped Akshat was very good in service . Keep the work ..good job. Staff was fabulous and interactive. Stayajjeet , Swapnil , Ami Very comfortable stay . We enjoyed breakfast at lounge having a great outside view on second floor. Thanks for allowing I visit Mumbai every 2-3 months for work, and always stay here at Grand Hyatt and its 5 star service all around. Specifically Very nice place and with beautiful exterior garden. The staff was very friendly and the service was very good and quick . I have stayed at many Hyatt hotels around the world and been fairly satisfied but this one fell short of expectations. Corrid Wow is the word. Pick up from the Airport, Well received at the Reception. Easy check in. Welcome Drink. Really felt at home. The trainer of the gym at grand Hyatt Mumbai is very professional and extremely effective. Great session. It was a long and tiring session. The rate the day I stayed was extremely high ! And I realised the room noisy insulation was very poor: could hear my neighbour's TV. I stayed at this hotel on a conference for couple of days. The hotel has good infrastructure and spacious rooms. However This is the BEST hotel in Mumbai with the BEST staff. There are two employees who go above and beyond to make you feel welcome. It was a wonderful experience to stay at Grand Hyatt. Everything was upto mark. The staff at the front office as well as at the Board Room. Awesome staff, Excellent Services . I like the hospitality. would like to revisit the hotel. Room was also nice. Very nice property for couples. I just loved this place. Enjoyed a lot there. Staff was very polite and helpful. Rooms are very spacious. Excellent dwelling! Photo with beautiful Nute, the guest experience Manager ...Who is very helpfull. The staff are wonderful. Stayed here 2 nights on a work trip. Very nice room, a little tired but very clean and comfortable with quiet air con and a safe. Hotel is great! Food is amazing. And the gym is exceptional as per 5 star standards. Huge and well equipped gym which is open 24x7. Visited the hotel for short break before South Goan beaches and it's perfect for that. But sure it works well for longer stays. Hi All, Today we have visited Grant Hyatt Kalina to celebrate my wife's birthday. It was a wonderful experience of good hygiene. Excellent property with well behaved staffs.15 min. drive from Domestic Airport. Used the Salon Hall for business meeting. This is the second time we stayed at Grand Hyatt Mumbai. Large property with several good eating places but the hotel has a lot to offer. It was a pleasant experience to visit Grand Hyatt after nearly 3 months. Usually used to conduct all business meetings here. Wonderful stay at the hyatt. I enjoyed many of their amenities, most of which were in the club oasis and spa. Received excellent service. Grand Hyatt Mumbai was the best hotel we stayed in throughout our trip. The staff were warm ,caring and super friendly. This place is just perfect! Lovely room, good food, close to the airport, helpful staff, clean, lovely pool, nice spa. My only regret is that I am a regular to Grand Hyatt and it always been a great place to stay during Business trips. And specially the gymnasium. We stayed here from 24th to 27th Dec 2018. we had a great club room with excellent facilities. The hotel is in a good position. I felt like I was living in a palace. The lobby and common areas are filled with awesome artworks. Service was impeccable. A lovely property with good ambience. One of the best gyms I have seen, with the best experience trainer Sachin who is always available. I'm so satisfied about grand hyatt hotel in Mumbai, hotel service is amazing , staffs of the hotel are so professional and helpful. A really nice hotel and made by the staff. The club rooms offer lots of benefits and their cocktail hour is a real bonus. Room was spacious. I'm a medical doctor who came to attend a conference today at the Hyatt and during my stay, I had an issue that happened. Location and exterior of the hotel was a bit drab. The "All Day Dining" didn't have tandoori roti. There was no service. The gym and the spa in the hotel is well maintained. People like Kustin and Suresh Nadar at the place really keep the standards high. Good facility but poor service, when we ask for a big size bowl for eating instant noodles they offer us a "œastray"–l 1/4. First of all, I'd like to say that the staffs of Grand Hyatt are always trying to help, but there are several things that I don't think are good. Fantastic hotel. Staff are very attentive and are extremely professional and kind. Well worth the money. Fantastic location. The Grand Hyatt Mumbai is an excellent hotel. Very clean and good sized rooms. All the staff at the hotel are very friendly. We stayed for 2 nights, while on a family vacation. I wished we could have stayed longer. The entire experience, from check-in to check-out, was excellent. Very good hotel, food , service & location too. Very clean too. All the restaurants have very good food. They have vegetarian options. The Grand Hyatt is an exceptional hotel which I would recommend to anyone looking for a luxury hotel in Mumbai. We just had a great stay here. This was my second stay here and would definitely be back! The Rooms and Food is Excellent and the Breakfast was always delicious. Their hospitality really needs a check - One of their staff rang the bell and randomly opened the door to my room when I was sleeping. Please contact the hotel directly even after booking thru any agent ...And confirm.all the details of.your booking.. conform. We had booked 4 rooms on 31st Dec. When we called the room service we were informed that only for 31st the hotel had a special offer. We stayed at the Grand Hyatt for 2 nights at the end of December. The hotel lobby is large and nice. Christmas Decor was excellent. My gym experience at the grand hyatt was excellent due to the state of the art machines, as well as the experienced trainers. Excellent was everything right from sales people, service given by the staff the food quality and everything the event of work. This is my third time staying at this hotel. We were a little disappointed compared to the past stays. I understand that it is a new hotel. Had a good time working out here. The staff is very friendly. I had interaction with trainer 'Sachin Surve' he guided me in the gym. Good ambiance. Delicious food, Great service. Especially Mr. Deepak Khuslana provided great service beyond my expectations. I have learned so much, not only about getting in shape, but also about how the different muscles connect and work. I feel strong now. This hotel has seen better days. Be prepared for rooms with worn carpets. Rooms, corridors look tired. Pool area same situation.

06_Hotel Reviews Sentimental Analysis

A very experience and comfy stay. The rooms n cleanliness is goid. Sleep quality n overall experience good. Amazing food Grand Hyatt Mumbai is like our second home. We feel at home the service and hospitality is great . Over all staff at recep Huge property, multiple restaurants serving varied cuisine, polite and courteous staff, prompt and cooperative concierge, visiting grand hyatt for last three years and particularly for this saloon christian georgio... Shabnam my hair expert with all Have been here numerous times for weddings and events. Calling it all round destination means it serves a good choice f Ask for pool view in the middle of the hotel, the view is amazing and the hotel staff are just unbelievably kind and friendly. This is a beautiful hotel, with a service mindset. The staff is exceptional. Rooms are spacious, clean, and make you want I always try to have a meeting or two in Grand Hyatt as I love its Coffee shop. The staff here is very courteous. The area c Firstly, glad I was only at this so called 5 star hotel for one night. From the moment we got here you just knew it was going Christaan georgio salon ... First class service...very friendly and professional service.....Shabnum cut and styled ma Sachin is a Excellent trainer who has good knowledge in his field attends the guest with full passion of serving them. Swi Fantastic location in Mumbai. Rooms are well maintained staff is well trained. I visited Club Oasis and the service from the The hotel is an excellent choice in Santacruz. The amenities are good. The staff is cooperative. The hotel needs to improv Became the collateral damage of their incompetence when arranging my stay. In short - 1) did not read my room requests Mr. Zaid from the business centre setup helped us with a very last minute reservation . Was a great support and very conv This was my first visit to the salon and the service was impeccable - the staff so professional and friendly - Irene and Amri Ms Rozelle from Customer Service was very helpful towards my entire family. She was very kind and very courteous. She Had been to Grand Hyatt for the event and found this staff - Ms.Rozelle very helpful and kind. She helped me in solving fe a very nice hotel i was there during a conference was very busy and getting in was difficult and busy , have nice restaura The Grand Hyatt is like a well-oiled machine. It is impeccable in its design, the staff is extremely hospitable, and the entire This hotel has impeccable service and treats you like you are the only guest in the hotel. The staff is incredible and they r I recommend this salon, the best expirience that I ever had. The ambience is cozy, very quite and comfortable place. The This guy Justin is incredible. He has in-depth knowledge of the human body and has shown me a workout routine that hel Had visited China House Lounge on 3rd Dec on occasion of my Granny's 83 Birthday... The entire China House Team we I stayed 5 nights at this hotel. It is located at the International Airport in Mumbai but it is far better than average airport hot A decent stay, with a lavish breakfast buffet spread. The staff is warm and courteous and some go the extra mine to deliver Excellent service with a smile. Very efficient Lobby staff. The check in experience was very good, followed by great hodp6 Staying at Grand Hyatt is akin to luxury living a nice decor great restaurants great service well trained staff . Banquet staff I visited at china house restaurant excellent service by indra vishal and Raish.i had xo prawn along with rice.i loveed spin Location was quiet on a Saturday, which was a nice escape from the business of Mumbai. Staff was great, good a good l The Christiaan Georgio Hair Salon at Grand Hyatt Mumbai was perfect! Very professional and friendly staff, absolutely GR It was a pleasant and comfortable as well memorable stay in Grand Hyatt.It is very nearby the airport and the all staff of fr Stayed here on 12th & 13th nights. Room 4133. The flight arrived early hours of the day and at around 9 AM, I requested Always an excellent business hotel and the gym is great. Justin at the gym is a rockstar! I look forward to workouts with him Had a really great experience at this salon, came for a hair spa and was given a lot of tips of hair care that I didn't kno Went for an anniversary dinner at Soma the Indian restaurant. Arranged for a surprise with giving the card to the manager At china house food was great as always and servicewas great by indra ,Ashis ,Raish .i always like peking duck...was a si Just finished my work out at the club oasis gym- one of the best gyms in a hotel i have been to - well equipped and well m I visited china house,food was good and service was excellent by indra and,Ashish.there is a signature dishes like peking We selected the venue as we did not get any other alternate available on the specific day for our board meeting, but the o If anywhere in the world you pay huge room rent and post that you are treated as a hostage then it has to be GRAND HYA Had the best breakfasts ever. All staff are very courteous, starting from security to the cleaners. Well equipped and staffed Over priced for what they offer. Poor service, room condition not great. Even after we complained about service at breakf Stayed here for a business trip in the month of October 2018. Big Rooms, excellent service. I chose a room with queen be Excellent business hotel with nice ambience. Rooms are clean, comfortable and well maintained. Staff are helpful. Food is Grand Hyatt has an excellent swimming pool, spa and fitness centre /gym. At the gym, the team - Justin and Pranit were v Excellent food! Good service by Indra and arun. Signature dish like Peking duck, and bigger chicken. Very tasty food and We had stay at grand Hyatt Mumbai and we love everything especially breakfast and dinner at fifty five east Sushi was nic I visited your Gym and was welcomed by your Trainer Justin with who i had exelent chat. I found in him divine and very w The hotel has a very large complex. you can find everything in it. There are a lot of security at the door of the hotel. The s Generally a hotel to me is a place to sleep, shower, and eat breakfast. Hyatt covers these basics flawlessly. This property Visiting Club Oasis has been very important for me during my stay in Grand Hyatt Residences for about 5 years to live a h Tailor made health tips provided. Excellent infrastructure for workout sessions. I had a cardio session followed by some s

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Good comfortable stay for one night. Excellent food , ordered inroom dining and very courteous staff. Good clean linens a
Good location, good rooms and bathroom. Hotel public areas are fantastic, spacious. Staff were friendly. Good service p
Totally impressed by the whole team and specially Elisha at the front desk. My high appreciation to the Security team who
It was a very warm welcome and the service provided was extremely helpful, it made the special occasion even more joyf
Lost my very expensive Prada sunglasses at the reception area and connected with Lost & Found Security Head - but the
I really enjoyed the hospitality by Grand Hyatt Mumbai. The staff is really helpful & supportive. Rozelle Mendonca was kin
I stayed for 8 nights, i was checked into a room that had a very bad smell, the partition doors feel out when opened, the w
I had high expectations when I arrived at the hotel. We had 30 Rooms booked for a function. My colleagues from various
My stay in grand Hyatt Mumbai was my first experience in India and very unique experience to me. At the beginning, I wa
Having stayed in Hyatt hotels worldwide, it was with much expectations that me and my family checked in to Grand Hyatt.
I had visited the gym at Grand Hyatt. The gym is impeccable in terms of equipments and ambience. Kudos to the trainer,
This was another conference visit. The hotel was packed but housekeeping still reacted promptly to requests. Room design
the gym instructor here Mr Sachin is excellent....He listens to all our doubts and gives excellent solutions..... Knowledgeable
I'm staying at Grand Hyatt Mumbai residence and regularly using Club Oasis which provides 1st class facilities and se
It's a beautiful hotel meant predominantly for business visitors. As a couple looking for a quiet evening it was a bit und
My family and I relocated to Mumbai from Netherlands and were traveling with 9 pieces of luggages + 2 small kids. We s
I had been to Grand Hyatt Mumbai with my couple of Friends in November. Met this person -Ms.Rosshell from Guest Exper
We were extremely happy with the way the entire event was managed from start to finish. The team headed by the Gener
Attentive, welcoming and possibly the happiest people in the business. Initially at the hotel for two days, travelled and then
Lovely and well spaced conference rooms with adequate facilities and service We organised a meet with 70 odd people a
Grand Hyatt Mumbai delivers a seamlessly delightful experience. Starting from the warm welcome on arrival , the breezy
I really appreciate to all the staff In Grant Hyatt.. And specially thanks to Ms Nutei for her Excellent services. She makes m
I am so happy my friends and I chose Grand Hyatt for our mini Bombay staycation. Thank you Hyatt for beautiful rooms, b
This hotel is fantastic, great building, very well maintain, very clean, the staff is very friendly and professional they are alw
We were a group of girls who live all across the world and were meeting in Mumbai to solely spend quality time w each oth
We had a wonderful time. The staff were friendly and attentive. Especially one Ms.Mandira at breakfast. She was Extreme
Great experience working out at Club Oasis since I joined couple of months ago. Staff and the Manager are extremely hel
We had a really positive experience with organising a conference at one of thier venues (Grand Salon) - the staff in charg
We've recently Done day conference for Microsoft, and it was great experience. Event was flawless, food was great, staff
We had been having our annual awards function at the Hyatt for a couple of years now. The sales team have always bee
Grand Hyatt is an amazing hotel.all staff are treated great. Nice breakfast freshly prepared fruits and juice.Masala chai, r
I recently visited Grand Hyatt's restaurant 55 East. Loved the spread. Service was warm and congenial. Team was extrem
I write this review in appreciation for Mr.Custodio of fifty five East restaurant at grand Hyatt who who tirelessly works with
One of the best hotel to stay, although I won't spend that much of amount If I am travelling alone but with family it is totally
Overall good experience . Rooms were ok just found some mosquitoes which was immediately attended . May be was du
When I first started training with Justin I hadn't a clue how to exercise properly. But with his help I quickly improved week
I visited Grand Hyatt for business purpose. I found it to be a quite hotel located near Mumbai Airport. Food is good and ro
Stayed for two nights on short business trip. Highly recommended staff, super service oriented. All facilities are first rate. E
Motivation is one of the biggest obstacles when it comes to exercise. It is humanÂ nature to try to avoid pain and discomfort
Greetings, in my many visits at various Hayatt properties around the world; this is one of the most expensive properties in
Very impressive hotel, great facilities. Their fitness center is impressive especially Sachin Surve who works there as a Fit
55 East We tried the Buffet and were a large group of 15 people. They were kind enough and gave us a great deal per pe
I really like the ambience of Gym . Specially the Gym trainer Nilesh .He is soundly experienced in the field of Gymnastics
Nice breakfast-freshly prepared fruits and juices. Soy Milk for vegans. Range of cereals. Masala chai, range of coffee. Ind
Grand Hyatt is an amazing hotel . Aashutosh katta showed us some outstanding hospitality, right from boozing the banqu
This is a 5 star hotel that can be reached in 20 minutes from the International Airport. The reception staff were very polite
Great gym facilities and one particular trainer is great at knowledge as well as commitment to fitness and teaching it the ri
I visited Grand Hyatt Mumbai in the month of November. Stayed here for 2 weeks. During my workout sessions at club O
Staying at Grand Hyatt is always a great experience. The food, ambience and staff are amazing! It's like coming home â--
The team at Cellini are to be commended on the attention to detail, the excellent service by the staff and the incredibly tas
Really excellent service. No problems from check in till check out. Staff were helpful. I would recommend getting the break
We spent 4 days for conference. Amazing stay....very polite staff and helpful. What ever we asked was solved. Clean, g
I visited Yesterday for their gym, and I met Justin there, he is great guy, he made me comfortable & taught me some great

06_Hotel Reviews Sentimental Analysis

Till date one of the best gym session i had in a hotel. The instructor Mr Justin is a very professional and knowledgeable guy. Had another lovely stay here. Everything is great, and stays so. Spent most of my time in the gym, where I was well assisted. We did an Event on 12th October 2018 at Grand Hyatt Mumbai in the GBR 3 Hall. We found out that the hotel was very crowded. Grand hyatt is very good hotel,I visited grand hayyat fitness gym ,the trainer who's name is sachin surve is very good & knowledgeable. A Grand hotel true to its name. Provides excellent service with well maintained and comfortable rooms. The staff is very helpful. Very pleased with my stay here. VERY nice room, comfortable beds, nice breakfast, good internet. I had really no complaints. All of the components are good, especially club oasis. Usually I exercise before I sleep, and the training tools are nice. Amazing stay. I conducted a meeting in the business Center and the service was fantastic. In fact even after the meeting I was treated well. Stayed there with few office colleagues and it was a great place to be. 24*7 room service, impeccable hospitality, great room. I had been here before. It felt like returning home. The staff were ever so polite and courteous. They could speak very good English. We organised a birthday lunch at The Grand Salon for my Mom who turned 90 yrs.We had guests staying from out of town. Zaid, thank you so much for all your help at the business Centre. You are so welcoming, helpful and I was impressed that you were so professional. I visited Grand Hyatt fitness gym and I was not aware of the fitness dress code. I was in my jeans. Mr Justin gave me a training session. Spent 2 nights here and must say it was different than my previous stays (2016 and before). It's the small details that count. Dear Reader, I want to congratulate the management of Hyatt , Santa Cruz in Mumbai, India for having such great team. I am staying in grand Hyatt in one day sort business trip Hotel service is good it's a value for money breakfast is very good. very nice hotel, professional staff, excellent food. I was impressed with the overall hotel quality. The management team has done a great job. Had a wonderful stay at the apartment complex of the Grand Hyatt, enjoyed the food at 55 East. The entire staff was very helpful. The service and atmosphere in the bar and restaurant was excellent. Pankaj did a wonderful job! Please try the Italian restaurant. Though I have stayed in this property couple of times but every time it's been constantly upgrading their service standards. Grand Hyatt, Mumbai is a great escape for a weekend from the busy city of Mumbai. We were visiting friends in Mumbai and decided to stay here. Stayed four days here, on a business trip. Was in the middle of Diwali, so there was a lot of holiday decorations and the staff were very helpful. Today i visited Club Oasis! enjoyed work out session when with Sachin who is very knowledgeable, compassionate & a caring person. Had been to Grand Hyatt Mumbai with my friends. Found this staff - Ms. Rochelle Mendonza from customer relations, she was very helpful. Being the venue of NASSCOM India Leadership Forum and many such events, I had visited the hotel umpteen no of times. I stayed here with my colleague for 2 nights last month. Checking process was easy however unlike similar 5 star hotels, I had to wait. Was on a leisure trip with family last month. That's when I meet Justin in Grand Hyatt gym . Very experienced and friendly. Sachin is an amazing gym trainer who helped me with my workout even though he was the only trainer on the floor. He has a great sense of humour. The best five star hotel in Mumbai to stay when on Business or Leisure trips!! I had the pleasure of staying while on Business trip. Everything about the hotel was great - The grand ambience, spacious rooms & impeccable service (especially Sameer from front desk). Sachin Surve Really a great gym trainer who patiently help you with all queries & explain each exercise with technical as well as personal touch. I stay frequently in mumbai and there is no alternative to stay rather then Grand Hyatt. It is the extraordinary service and the attention to detail that makes it stand out. A real Sad overpriced Hotel. I was not upgraded even though I looked at Hyatt website and hold a life time Diamond card. A beautiful hotel with exceptional staff. The outdoor pool was wonderful, large, clean and warm too, it was a great way to relax. Excellent service and food and great gesture shown by everyone especially Prashant and Krish thank for the amazing experience. A hotel very well placed if you are in Mumbai for work due to its proximity from Airport as well as BKC, the hotel offers good facilities. I have spent about couple month on a business trips to Mumbai and stayed at The Grand Hyatt Mumbai and Happy to say that I loved it. Loved the food, the stay and the service offered by the staff. Overall, it was a great experience. Recreation facilities available. Hired a hotel taxi for making my business meetings productive . Driver disappeared and couldn't be found after our first meeting. While the rooms, and service is as expected from a Hyatt hotel, the attention to detail at the Grand Hyatt is great. The folks at the front desk are very helpful. I had 2 night stay at grand hyatt mumbai, I was impressed with the ambience and the fitness centre. Especially with Sachin Surve. Best property of hyatt group..... amazing staff and wonderful experience..... every single staff right from the reception to the concierge. The fitness instructor, Pranit, is really helpful and patient in coaching the right technique. We went through a few sets of exercises. We needed a stopover hotel for the night in Mumbai and we had good experiences of the Grand Hyatt in Goa, so we chose this hotel. Not the Grand Hyatt I know and used to trust. Asked for non smoking room and was allocated non smoking room on a short notice. My family (including two daughters aged 8 and 4) stayed here twice in the last fortnight and we loved it. There are 3 standard rooms. I recently completed a five night stay at the Grand Hyatt Mumbai. The hotel is in excellent condition and the staff is attentive. Excellent Stay, Food, all Staff. Special thanks to Prashant Thakur for making our day special. We were there for my wifeâ€™s birthday. I stayed at Grand Hyatt hotel for the few weeks on a business trip , I have used the gym facility , i dealt with trainer Sachin Surve. The hotel is only 15 years old but it feels like much older. I might be wrong but it appears to me that no investment has been made. My love for Italian restaurant brings me to the place Cellini. Have heard a lot about this place and was looking forward to visit. This is my 4 time at Grand Hyatt Mumbai always for business trip, between 10 to 14 days every time. Best Professional attitude. That Grand Hyatt is one of the best 5 stars in Mumbai is no surprise, the beautiful decor, superior comfort n luxurious rooms.

06_Hotel Reviews Sentimental Analysis

I left a review a few months ago about the club oasis gym, and the trainers. Sadly, I could not name them all, so I wish to do so again. Without doubt Grand Hyatt Mumbai is one of our favourite hotels...on arrival always we are very warmly welcomed ..especially the staff. We have just come back from a weeks stay at the property. It was the first time visiting Mumbai with children so we needed a place to stay that was comfortable and had good facilities. Shabnam did a wonderful job with my manicure! My nails turned out beautifully and the whole experience was relaxing. Stayed at the hotel with friends and I must I highly recommend it to friends & family. A big shout out to Gym Trainer Sachin S. I have been to Grand Hyatt many a times for meetings and have always enjoyed my stay. However, since the time I met Sachin, The lobby was impressive, the rooms were magnificent, and the modern art in the convention hall in the basement was awe-inspiring. Visited Hyatt Grand for a day - had some free time due to cancellations if some meetings and got an opportunity to visit the gym. Stayed at the hotel last week in the club rooms and the best experience I had was in the lounge. All the staff were exceptionally nice. Grand Hyatt was a great experience to remember . The hotel staff was courteous and hospitality was excellent. Great Ambiance. Very decent 5 star hotel like most in this category in Mumbai. Nice and convenient location only about 15-20 mins from the airport. Customer service was very good. Staff were plentiful and very attentive. Food in the China House restaurants was loaded. Grand Hyatt kalina in Mumbai is an upmarket busy hotel. The room rates are very competitive. It offers huge facilities for conference and meetings. On brief visit to the hotel and being from a CrossFit background like any other fitness enthusiast I couldn't miss my workout session. Went to club oasis on a business trip to grand hyatt. Met the coach on duty "Justin" . He was absolutely amazing with his knowledge. Courtesy, cleanliness and customer satisfaction is the biggest plus. Rooms were spacious and well decorated. Variety of food options available. Grand Hyatt is closer to Domestic and International airport. Best place for business conference and later in the day back to the city. Grand hyatt Mumbai is beautiful, comfortable, luxurious and value for money. The breakfast buffet is something to experience. I have stayed in this hotel a few times. The staff is always very helpful and the rooms are nice. The breakfast here is amazing. Grand Hyatt is very conveniently located hotel near airport. It's very spacious with well maintained courtyards. The room rates are reasonable. As i am a photographer.i am a often visiter in many hotels.but if i still have to visit.i will definitely prefer Grand Hyatt Mumbai. The Grand Hyatt is a perfect hotel to do business. We had booked the meeting room and we had invited people on one to one basis. From start to finish the service, drinks and food are the best by far I have come across having visited Mumbai on a number of occasions. Stay away from this Hotel. My issues started from check in and went until check out. I was there for 2 nights. I was offered a room upgrade. It was a short stay and I was in business trip, food excellent, slept very well and welcomed by staff at reception to all the points. We had a great time in grand hyatt mumbai. The fitness centre is very good and spacious. Trainer Justin has good knowledge. Last Sunday my family visited to Grand Hyatt for Sunday Brunch. The brunch was really very huge with every possible food item. Hi was staying at Grand Hyatt for few days with my family,I really enjoyed I am life time global, the staff are very nice good food. I went with friends in Grand Hyatt for a quick lunch. The moment we entered in the lobby we met a lady I think Parul she was very nice. Grand Hyatt Mumbai's real clinching point is its location. Only a few minutes from both Terminals 1 and 2, it is a great choice. Grand Hyatt Mumbai is a good hotel for both business and leisure stays. It is relatively close to the airport, but Mumbai traffic can be a challenge. It was a short weekend visit to Mumbai and it was my birthday on 14th October. As you enter the hotel premises the staff is very friendly. Thank you all for making my Birthday so memorable and making me feel special. Right from the Manager - Joshua who greets you with a smile. Fantastic ambience.. awesome food. One of the best hotels in India visited. The best part is the hospitality of the hotel. Total satisfaction. This hotel is one of the best hotels I have stayed at. The staff are phenomenal and accommodating and are the ones that make you feel at home. The hotel is near to the airport, good location. There is a Chinese restaurant in this hotel called China House, the best in Mumbai. Nice Space to be in like any other star hotel. The Buffet breakfast spread was superb. Differentiator was the excellent service. Stayed on the Club Level and the experience was outstanding. Vishal and Vincent take excellent care of your dining. Has a great view. It's just When I thought I couldn't reach my goals, he motivated me and kept me going. I want to thank you Sachin. The two nights at this property with family was an amazing Experience. Shon and Nilesh from Fifty Five East are walking the floors. We had dinner at 55 Five East few days before and it was really nice experience. Great selection of Sushi and dessert was delicious. Grand all the way, Rooms, The Lobby & Corridor has to offer sense of Space. Ambience is simple yet elegant. Choice of food is varied. Excellent 5 star property that has a great mix of international and local feel. Good menu and hotel choices. Excellent staff. Loved the food. Ordered the Peking duck and dan dan noodles. One of my favorite Chinese restaurants in Mumbai. Bhagwanji. Every time I've stayed at this hotel, it has been for a conference or convention. My last visit was also for the same. The hotel is well located. Its a very well located accommodation for travel anywhere between Powai to Lower Parel, the staff is courteous and helpful. One of the best service and amazing savory dishes. Great ambience and service . We had come down at the 55 east for a conference. This is my first trip to India and I am pleasantly surprised by the level of service and great food. I ate at Soma at the Grant Road. My family planned to celebrate their Anniversary at the 55 east and it was an amazing experience that we could share our memories. Nice welcome from bell desk and security, but I felt I was a nobody at check in as they tried to fob me off with a first floor room. The occasion was a family reunion and decided to go to our favorite China house. The place was buzzing as usual as we were there. Stayed at Grand Hyatt during the month of October and it was a pleasant experience. Loved the ambience and had a very nice stay. Great hotel. Loved the ambience, rooms and restaurants. The customer service is outstanding and measures with the best.

06_Hotel Reviews Sentimental Analysis

I stayed for a short work trip and thoroughly enjoyed my stay. The customer service is beyond amazing. Every single staff I stay here for business often given the amazing location and value for money of the hotel. Recently I have started hating We are staying with grand hyatt in apartment, we had a dinner in china house which was amazing, chef zhang, akshata a My name is Gomool. I have used Grand Hyatt Mumbai for 5 years during every business trip. I have been Global list three No.1 soup in India. I like it so much. Shanghai soup dumpling is awesome. Chef Zhang, Oreste service is very good. I like I am a regular Female Business traveler and choose known brands to stay with. Safety, Comfort and Good service are my Hello people, Usually I don't prefer to write reviews or any feedbacks about my experience. for the first time my mind forced Grand Hyatt Mumbai offers Typhoo tea bags in the room.The mini bar was empty .We asked for Darjeeling tea and there I have visited the day before yesterday for some business meeting and the warm welcome and the gesture smile is so good China house restaurant is amazing... Staff is very friendly... I.had a great dining experience... specially chef zhang,Indra, A It is quite an experience going for dinner at The China house.This restaurant is still maintaining it's high standards of food Very comfortable hotel with good customer service. Club oasis is the best. Thanks to Justin the certified gym trainer with a I have been staying in grand Hyatt for a week and every single day has been great. The service is above expectations. Many Couple of my friends had suggested me earlier to try the buffet at the Fifty Five East. Totally worth the penny, friendly staff Great place to visit with family and friends. Awesome food served and great hospitality By Nikhil Sachdev ඩිජ්ඩෙල් ලංකා So my friend is one of the regulars over here and loves everything about this place especially the gym. Off late she has been Thank you so much for taking such wonderful care of our family during our visit to Celini. The staff were so very accommo I recently had the privilege to visit the Grand Hyatt Mumbai for a meal. We decided to dine in at the Celini. You feel the s This hotel is not located so far away from the airport. Comfortable. Nice beds. Near the BKC area. We have selected the b This hotel is really good and I feel very comfortable to stay in hotel. Hotel staff is excellent and specially Miss Parul who is Thank you for making my 21st Bday so memorable... Right from the Manager -Joshua who went out of his way to make me feel Very good hotel, staffs were very helpful and polite. And hotel located in a very good area near to The airport I am staying in Grand Suite for 2 months and it has been one and half week. I feel very well satisfied so far. Excellent serv I and my coworkers were introduced to china house (chinese cuisine restaurant) by manager Parul in grand hyatt mumbai. Really enjoy staying at the hotel. Staffs are nice. Great foods every day. Room is always at the best condition. Definitely recom Room were small but the entire hotel looked very grand. Staff was really good and view from room was beautiful. The room It was a great time spent with family It was my first visit to grand Hyatt and it was impressive too Beautiful rooms and am Food is excellent and have a great experience an service by Indra. Especially, Peking duck, fried rice with seafood, and G Had a great time while dinning at celini. The stuffs are very helpful and the service was amazing. Coming to the food the k Had an amazing time while staying here and everything was just perfect. The buffet dinner can be improved by adding m Hello ! Well i was a great experience here... had a great time... specially when u wake up early and go gym (Club oasis) w I had dined at China House along with my friends. One of the Best Restaurant I can say I have ever experienced. Food w Excellent food and service from Indra Good, clean atmosphere, kind staff, delicious food. Will definitely try later. Our corpor One of the best hotel with good ambiance, food is much superior, there is lots of varieties in food must try dish of cheese Grand Hyatt Mumbai is close to the airport and has grand public spaces including the lobby and multiple restaurants serving Thoroughly enjoyed my stay at Grand Hyatt Mumbai, was a great experience. One of the best hotels to stay in Mumbai. Be Gym instructor Justin also had great knowledge about exercises Pool is nice, food is amazing bit noisy restaurant 55 east Good: lovely, healthy fresh breakfast, great staff...lovely open space..bright and cheerful Bad: dated, dated, dated...nowhere Been there with family, the hotel is awesome and had a wonderful experience, check-in was smooth and the staff was very I have travel to many places and tasted wide variety of cuisine,but my dinner at 55 East restaurant at Grand Hyatt Mumbai The property and staff is excellent. The review would be incomplete without specific mention of Club Oasis trainer Mr. Sad Did work out, it was awesome. Got stretching done by Mr. Nilesh, It was awesome. Gym was maintained in excellent cond Mr Nilesh was really very helpful doing my fitness routine. He helped me with his inputs to work on my fitness in long run. Amazing experience, brilliant service, good liquor, soothing party dj music, live band, great crowd, yummy food specially c The quality and flavours of food were really good, Rooms were clean and comfortable but the size of rooms is a little small I struggle I cities like Mumbai owing to the fast pace of life and the humidity; however, if I still have to go, always try to stay The Hyatt gym has an excellent trainer Sachin. He is helpful and always ready to engage with gym users to resolve any iss Fantastic trainers at the gym. Nilesh and Justin are great trainers here at the fitness center. Very knowledgeable people w Was here to attend an industry event. The banquet hall was good - spacious and modern. Food-wise they missed the mark Blackout curtains could not be lowered, consequently anyone outside could see in through the thin day curtains, especially Hotel was Excellent. Everything was in order. Pub was closed for maintenance a bit setback. The Package for breakfast in Jul 27 night: Stayed here as we had our offsite here. So, hardly spent time in the room. However, the room is quite spacious Well fitted out gym. Great gym instructor Justin Joseph suggested sensible exercises. Very attentive staff. Great sauna an

06_Hotel Reviews Sentimental Analysis

Grand Hyatt was excellent experience for my Event. Especially Mr. Zaid Shaikh from Business Centre was very helpfull to me. I suppose this is what one expects from a five star hotel but this establishment is excellent. The staff is friendly and helpful. A simple issue with my hotel invoice has turned into one of the most frustrating experiences I've had with a hotel. It's been a long time since I've stayed at a hotel. Beautiful impressive hotel with efficient friendly staff always willing to help. We were given a tour of the hotel by Sanober who was very informative. Good hotel near the airport away from the bustling city traffic but accessible. Nice staff and good food. The hotel has ample parking space. First day landed in Mumbai and a first for me as a Scottish man to be in India. Was welcomed like I was a movie star or even a king. The highlight of my stay this time at Grand Hyatt was the extremely useful conversations that I had with Sachin Surve who is the personal trainer. Stayed here in September, 2018. Beautiful big hotel with excellent facilities. Fantastic decor and exceptional service all the time. Gym is well equipped for a quick work out. Worked with Sachin Surve on a personal basis few times. He is extremely professional and helpful. We decided to celebrate my 40 th birthday at the grand hyatt Mumbai at celini for the grand sunday brunch and my o my what a great place to have a birthday. I actually debated whether the atmosphere warrants less than a 5 star rating. The hotel is meticulous, accommodations look great. I stayed at the grand Hyatt for a few days and the rooms, the service and the general experience was great. The location is perfect. You have multiple options for Breakfast and Dinner (obvious for a 5 Start accomodation). The rooms have a decent view, which is something I look forward to staying in Grand Hyatt, is the great Gym facility they have and to top it the wonderful Spa. I have frequently stayed at grand hyatt mumbai. Its a massive hotel with good and knowledgable staff. Gym trainer named Pranit is excellent hotel, great service; staff was very helpful and professional and accommodating. Would stay there again. Room was spacious and comfortable. Excellent hotel which is closer to airport. A very friendly staff makes your stay memorable. High quality rooms with gadgets. This 5 stars hotel is located in a quiet area, which it may be very good if you are a business guest or little uncomfortable if you are a tourist. I am a Hyatt Platinum member and once upon a time when I used to frequently travel to Mumbai, I used to always stay in Grand Hyatt. Well we had actually gone there for a dinner at Celini. Since we live close by and had heard a lot about their health club, decided to go there. Business trip. Stay in this hotel 4 times a year, as a hub to all other places in India. Very close to the airport, including frequent flights. The first thing that comes to mind when you enter Grand Hyatt Mumbai is that it's HUGE! I guess there's only one time I've stayed here. This hotel is about 15 minutes from the airport. We arranged pick up with the hotel. From our arrival to departure it was a smooth process. My whole overall experience was beyond par at this property nestled close to the airport vicinity. The staff is courteous and helpful. Wonderful hotel. All staff are excellent and attentive. Highly recommend the club level upgrade. Great space to hold small meetings. Had a really nice experience with the haircut and did get a lot of tips for my hair from the wonderful Shabnam. Will definitely come back. Poor check out n Wrong Billing which landed up they harrassing me to do payment which they or was their mistake of no fault of mine. Stayed for 4 nights on a business trip. Location is close to the terminals so convenient when arriving and departing. Staff is helpful. We stayed for 3 months at the Residences. Highly recommend this place. An oasis of calm and tranquility. The staff is wonderful. This is a large hotel located about 20 minutes from the airport. Surrounding this property is your typical Delhi chaos so it's best to take a cab. Started here last year around Diwali time and loved their lobby , staff courtesy and every and overall vibe at the hotel. The staff is helpful. I have been training with justin of club oasis for the past 2 months. My friend originally introduced me to him and indeed he is a great trainer. Very satisfactory, helping staff, great food, cleanliness, breakfast served is so authentic and hygenic. I happen to use doctor's clinic available in the hotel. Lovely tym spent at the grand hyatt... Super Ambience n great property to stay with your loved ones..... Special mention to the room. I have been staying in this hotel in Mumbai for almost a decade because of its excellent ambience, friendly staff and very good service. I stayed here for 4 nights,As i had a quiet good experince with Hyatt hotels before so chose to stay with grand hyatt over other options. I had a great experience working with Grand Hyatt Mumbai, a good hotel with amazing hospitality and and good services. This was my first visitÂ to Christian Georgio Salon. The staff are friendly and personable, the atmosphere is fun and chill. I visited this place often, for attending conference / seminar and for having meetings with small group of business associates. It was a good stay. Nice property & nice interior. Good health club,well equiped gym with experience trainer. I would like to come back. During the stay in Grand Hyatt Mumbai, I had a chance to visit China House, an authentic Chinese restaurant in the Hotel. I have been very happy with this hotel. In fact I was very happy with the gym instructor Justin who was very knowledgeable and helpful. This is my 5th visit to Grand Hyatt, Mumbai. Despite being a gold spg and diamond Hilton member, I prefer to stay at grand hyatt. Standing tall in the hustle bustle of city, welcoming staff,huge reception area. Compared to other 5 stars, I would rate it a bit higher. Very nice ambiance and friendly staff especially Mr. Pranit (the gym trainer) and team. Very nice Steam and Sauna rooms. Yet again a wonderful experience at Grand Hyatt. Excellent arrangements made by the team for our conference. Would like to come back. I stay in hotels for extended periods of time, and I must say that the trainer Pranit at this gym is one of the best I have ever seen. Good service great experience ...all credit goes to Shabnam....god bless u.. We went first... great atmosphere..Shabnam is a great person. The review is specially for Mr. Sachin Surve who is the trainer in the hotel gym. As work takes us a lot of hotel and I end up staying here. We did an evening conference with networking dinner for 500 people at the Grand Hyatt Mumbai. The hotel staff was very helpful. It was OK stay. The facade of the building should be clean up more often. Regular rooms should be renovated. It's not a renovation. Iâ€™m time and again ...overwhelmed with services provided by the hotel .. the staff of the hotels exudes warmth. Special mention to Food and Beverage staff is so kind and food is great, ask for chef Alessandro Persico at Celini and try the pork lovers dish.

06_Hotel Reviews Sentimental Analysis

Will like share the experience the hotel is amazing specially food .will like to mention spa is the best in hotel the staff are very friendly and helpful. Great experience staying for two nights at Hyatt Mumbai. Food and accommodation was very commendable. Staff are very helpful and friendly. I recommended a few of my colleagues to join in to stay at Grand Hyatt Mumbai given the experience that I had in other Grand Hyatt. Unfriendly service on front desk Awful service in main restaurant. Long line to get a table at breakfast. When u do then u do it well. I stayed in this hotel from 22nd to 26th on behalf of psychiatric conference and my experience has mixed feelings. To be honest, This Grand property is just like Mumbai. To the point, no nonsense and it delivers consistently. It is close to the airport with great views. Great hotel with good rooms. Was in suite 2143, end of corridor, but very clean and tidy. Bathrooms though difficult to reach. It's been almost 6 months we have taken the membership at club oasis and I have never seen a dull moment here. I stay here often. Thanks for fulfilling request to have room on higher floor having good outside view . Thanks for complimentary airport transfers. This hotel is excellent. Every staffs are extremely polite, friendly and professional. I especially recommend the staffs at the reception. This is my third visit to this place. I love this place so much that once I took my family vacation here. The setting, the food and the service is excellent. My wife and I have stayed at the Grand Hyatt Mumbai for an extended period if time (10 weeks) and found it excellent. Gym personnel Justin is a good trainer he advises one the correct regime. Is courteous well mannered, well dressed is definitely a plus. Hate to stay in that hotel. No respect for guest. Showing there attitude in fort for guest who is more rich than there thinking. Nilesh is very professional and good at his work. Do consult him for anything when u r in the hyatt gym. Very happy with the service. It's a good business hotel. nice food, love the doughnuts from their bakery section We initially started with a quarterly membership. I've recently joined the healthclub and I must say that the overall facilities and upkeep of the property is very well taken care of. I visit this property very often . Excellent property with great location. Best of all a superb fitness center with one of the best gyms in Mumbai. Best breakfast spread in Mumbai, this property is close to the Mumbai BOM CST international airport and also convenient. I visited gym & trainer Mr. Pranit gave me good guidance as well as good schedule during my visit. He has awesome knowledge. Let me first start by saying that this is one of the best hotel gyms I have been to in, I travel constantly due to my job and need a good gym. Great Hotel!! Nice clean rooms!! Great food!! Great Gym, great advices!! Would visit there again.. Great fitness advices by the trainers. While travelling we cannot maintain our diet but hotel with gym is what we all need and that's what hotel Grand Hyatt provides. It's been almost 6 months we have taken the membership at club oasis and I have never seen a dull moment here. I was highly taken up with the great service standard of the lounge bar staff at the Grand Hyatt Santacruz hotel.A very spacious lounge bar. Nice gym with instructor Mr.justin who with his great excellence n experience always ready to help you.well equipped gym. Good equipment n friendly instructor - Justin does a good justice to ur visit. He has good knowledge of required exercise for each part of the body. I was shocked when i saw that hotel staff was using washroom towels to clean the toilet seat and toilet floor. would not recommend this hotel.....Very nice gym and facility and good trainers like Justin and Raghav who keep us motivated!!!!.... Good staff..meet them and you will be impressed. This is best place to live with friends family colleagues. You guyz can live here for office purpose too This is the best place to stay. This is for Mr. Justin who is the man in charge for the Fitness Centre, I would like to appreciate his efforts in making his place a success. Its always been a pleasant experience staying in Grand Hyatt. But this is time it's different. This time for the first time I have stayed at the Grand Hyatt Santacruz hotel. Mr nilesh is very cooperative,, knowledgeable,, very helping,,,he was giving us good advice , gave proper guidance, i am very satisfied. Gym was excellent , think u so much mr nilesh (gym instructor @grand hyatt mumbai)really impressed by ur gym services. Gym ambience was superb , trainer Nilesh was so supportive and helpful even during off time but one thing for the first time I have stayed at the Grand Hyatt several times. Great property. Very friendly and helpful staff. The rooms and comfortable. Staying every week for 1month at the hotel .really impressed by services of gym trainer mr.nilesh sagvekar in the gym and the room. Restaurant geniuses arranged for a dish off the menu, custom-prepared for me. Fabulously approachable and efficient crew. Excellent ambient. Very good and helpful staff. Super hospitality. Neat, clean room and bathroom. Superb room service. Highly recommended. Me and my family members booked 3 rooms and we had a very bad experience during breakfast which was provided by the hotel. We held a week long conference at the Grand Hyatt for approximately 20 people. Great rooms and our conference was in the grand ballroom. This hotel is a great get away if you are from mumbai. this place is right in the middle of the city but way far away from the noise. It have been a very awesome experience staying with Grand Hyatt and the service which is provided by them specially the room service. What can I say.. Massive hotel, Grand lobby, big rooms, truly 5 star hotel.. it can get a bit crowded during breakfast but the service is excellent. The rooms are excellent. The overall hotel infrastructure is very well maintained. The gym is excellent. The equipment is modern and well maintained. Excellent personal training given by junior national champion in body building Mr. Sachin Surve who is one of the trainer in the gym. It is a very aptly located hotel for travellers to Mumbai which offers world class service. The hotel ambience is good, food is delicious. The residences at Grand Hyatt are good for a long term stay. Though the interiors are aged and the room carpeting certainly needs to be replaced. Had a really lovely stay here. Really appreciated the warmth and friendliness of the staff. Shout out to Arunava who was a great host. I have stayed there countless times. First i must say the lobby is lovely...posh but cosy. Beautiful place to step into after a long day. Hi.. A good hotel to stay in. Its a massive hotel with a good and educated set of staff, especially for gym lovers as the trainers are very good. The hotel grounds are well-maintained, beautiful decor and lovely interiors. spacious and well-maintained, clean rooms. The room lock system is unique. There is a unique lock system in the doors to the room. No body mentions about the uniqueness until you figure it out by yourself.

06_Hotel Reviews Sentimental Analysis

Had a wonderful time attending business meet and conference here . Pleasant experience Very well co operative staff . The Excellent Italian fare from the open kitchen. I find it very interesting to watch them prep the food too. First class service and As name suggest it is really a Grand Hotel with well trained & attentive staff and offers excellent facilities. Food at Celini is Hyatt quality and nice open buffet with reasonable price for dinner (around 30\$ person) Kind and helpful stuff at all. Little Been here many times.Always pleant quick no fuss check in. Rooms are nice.housekeeping good. They can manage huge I visited this hotel recently and find it very luxurious.This hotel is luxurious with great staff, spacious room and well maintained Flexible staff and good variety of restaurants are the two major strengths of this hotel. A bakery is also convenient. It starts We hosted a company event for four days at the property and had a great experience. All our overseas guests were very My family and I have had a fantastic stay at the Grand Hyatt Mumbai. We experienced all the comforts of home together we I stayed at the Mumbai Hyatt last week and after my last Hyatt visits in other countries being less than pleasurable, this one Check in process was poor ... staff isn't accommodating at all duty manager don't attend even if there is an escalation Went there for a workout session. The gym is really amazing according to a hotel gym. It's very spacious and nicely maintained I have traveled pretty much all over the world, but this hotel would have to be my all time favorite. Not because of the beds Organised a Corporate Training Session in Grand Salon Hall. Everything was up to the mark right form beverages, food, service Stayed here for one night. Staff was very helpful and service was great. The design and interior of the hotel is just brilliant I had organised for a farewell cocktail dinner for my Leadership team. The food and service was good, the ambience was great It was a great experience staying at your hotel. Hotel is clean, services is great and people are friendly. The only issues is I am Frequent resident. Exceptional experience every stay. Garima and Mr Gupte professional, warm and welcoming. 55 East I really liked the desert. Chef Jason makes some good deserts. Overall good pricing, with a very elegant set up. Nice place Staying every week for last 6 months at the hotel. Really impressed by services of gym trainer Nilesh and Rajkumar in the gym I had been to Grand Hyatt Mumbai on 28th July... Would like to mention specially about Miss.Rozelle, Guest Relation Officer I had a meeting to attend at Grand Hyatt which is always my overseas clients best choice for their stay in Mumbai due to its Hyatt Hotel was great. I spent great time in Mumbai at that hotel. Spa, pool, gym were nice and available 24 hours. I partic I stay at the Grand Hyatt Mumbai very often. The gym instructor Justin is fantastic. He voluntarily guides you on the right path Beautiful Luxury hotel in Santacruz East. The location has proximity to the Mumbai airport. Business friendly and a busy hub I frequently visit the fitness centre at Grand Hyatt Mumbai and I must say that its one of the best gym I have been to. The hotel is fantastic. Valancy from the guess relations was really nice and very professional and took care of my all my requirements This is a great hotel in Mumbai. I really feel awesome with rooms and food . I tried food in Indian res and it was very tasty, this is a great hotel in mumbai I really feel awesome great room and there food was to testy i suggest you guys at least go and check I stayed there 4 nights. I appreciated private airport transfer. Room was spacious, comfortable and quiet. Bathroom very nice One of the best place to dine in, Class apart. The food is sumptuous. Amazing indeed. Staff is courteous, special mention Great experience in hyatt regency. On sunday they have sunday brunch which is really awsm ,various varieties of salad ,The hotel is conveniently located near the airport. There are no amenities nearby but the hotel has a shopping arcade and a supermarket The Grand Hyatt was amazing. We are so grateful for the amazing service we received - from Kushagra Ranjan at the front desk We went in wedding festivities. The Barat procession was received there and rituals performed in Grand hall . The ambience I joined swimming classes on the recommendation of a friend who's a member. I learned swimming under the guidance of the coach @GrandHyattMum the most pathetic hotel we have ever been. Fake courtesy without sensitivity. Seems Staff is specifically trained I stay here regularly when travelling to Mumbai for work. The hotel is well kept and facilities are excellent. Make sure to eat at the restaurant A beautiful hotel situated not too far from Mumbai's international airport. A definite must for anyone looking to treat themselves After the security check to enter the lobby itself is an amazing way to start a stay here with staff greeting you a and assisting you with Authenticity at its best. Grand Hyatt being such a good place and a suitable place for any occasion you want to celebrate Went on to book a room at this place to celebrate a friend's birthday The staff was so helpful and cooperative that it felt like a home We enjoyed our recent stay at Grand Hyatt and we are coming back soon. Check in process was a breeze. Thank you to the staff Not a frequent reviewer, but notably this hotel has a staff, and staff culture, of excellence. Stayed and worked there for a short period of time Staff was very polite & cooperative. Every instruction given was followed. Great Experience all together. Amazing interior design I came for business meet & then I went to have a look for the facilities on 16/07/2018 ... awesome emities like spa ,pool,gym grand hyatt is value for money , hospitality of staff is remarkable , spa facilities are amazing , extra arrangements for kids are available We visit the Grand Hyatt and we Love most of the restaurants here Celini, China House, Fifty Five east and Gourmet, but I stayed at the hotel for four nights during a business visit. The check in was smooth. The room was spacious, clean and comfortable The gym trainer Justin has very good experience he shares all his knowledge with patience and care. I would strongly recommend I stayed in Grand Hyath on 2nd July and 3rd July. It was a business trip. I normally travels to Mumbai twice in a month and I am a regular guest at the hotel We would like to congratulate the staff at the Grand Hyatt, Mumbai for making our stay so comfortable. It was the first time I stayed at the hotel and I am definitely coming back again.

06_Hotel Reviews Sentimental Analysis

Hotel is fine unless you use In room services like in room dining...and u will keep waiting for lifetime and if by chance it co...
We had a very great exeperience here in Hyatt. Rozelle Mendenco assisted us nicely and we felt as if she is taking care of...
I stayed at Hyatt on 13th and 14th of July and used the Gym on both days . First day gym trainer was JUSTIN who is a v...
Always happy to visit this exceptional hotel. I have been a regular guest for many years and it is the destination of choice...
Was in GHM for 4 days with a group of around 400 people. It's was an amazing experience. The group was handled i...
The service was great, Manish and Nikhil were the people who served us. They handed the food with patience and care. I...
Had stayed at the hotel on 03 July 2018 and Ms Rozelle Mendonca from guest relation had been very helpful during our c...
This is just to share my experience at grand Hyatt which was a fabulous one. I was attended this time like never before, m...
Awesome food and Amazing service, Loved it.Staffs are very Good and providing best of best services.Drawing Room are...
Awesome food and Amazing service, Loved it. Staffs are very Good and alwayz providing best of best services. Pastries a...
Rooms are okay but hallway is noisy at night. Restaurants with very poor offering for fish or vegetarian options. No alcohol...
Its Comfortable, Enjoyed every stay, Party with Friends. Many Time, I just went for Lunch alone in One Day trip to Mumbai...
I have been staying in the GH Mumbai 1 or 2 times a month for the past 3 years and it has become my home from home in...
Best service,food and good ambiance .The room was very clean and spacious.We had a very good view of the city from o...
Be it Spa, buffet, sports bar, gym or any other services that you can avail is far beyond the par ! Good experience to stay...
This should be my favourite hotel for a short business stay. The rooms are spacious and clean. The bathroom and dressing...
We came for lunch today at celini, Amazing service by Soumil and Ashok Guyz are just amazing to talk with and thanks fo...
I have been a member of the Oasis Club for sometime now and have already raved about it in this forum. I love to come to...
Hi I am Himanshu Shinde. I have attended India Today Conclave. Your Banquet Service was Excellent. Your Banquet Se...
Justin gave personalized attention to my training needs and even provided a pair of sports shoes as I had forgotten to car...
In India this class of hotels compared to the rest of the world are exceptional. But my grades are based not on compariso...
My company is an Italian Design School and wanted to do an event in Mumbai for their students from India. I decided to b...
Stay par excellence. New additions to team, Garima was smart and helpful. Hotel and rooms high quality. Breakfast excell...
Once you enter the hotel , the smile and warmth of staff will make you feel that this is not your first visit. The check in form...
Great improvement. I was going to this hotel since the opening in 2004., then I stopped because service became lousy. G...
This was our very fist vent with Grand Hyatt. Over all It was wonderful experience., I appreciate the arrangements, food a...
My name is Shruti. I had 2 days continuous event in the drawing room on 28-29th June. Have to admit the banquet hall w...
I stay at the Grand Hyatt Mumbai most of the time when I visit Mumbai. Having stayed at Taj Palace, The Westin and ITC...
Great Service by Joshua, the restaurant manager and his team. I was still expecting the food to be much better than the ...
Grand hyatt hotel is a great hotel which, I visited in most countries. Its staff are kind and respectful. One of the best young...
Very good property conveniently located close to BKC .Rooms are well laid out and airy. Good service despite bad weather...
I would like to personally thank the staff of Grand Hyatt, Mumbai, with a special mention for Mr. Royson Castelino, for their...
Stayed for 2 nights in a Grand Club Room at this stunning property located close to the airport. Upon entering, it was already...
I am sure there are lot of positive reviews about hyatt hospitality though i would still like to make an effort and write one for...
Well-located hotel - at BKC which allows for easy access to the offices at BKC and also the shopping of Bandra if you have...
We have travelled alot and the Grand Hyatt Hotel in Mumbai is by far the best experience we have ever had. Very nice ho...
They have the best service n the most courteous staff. The Gym is very well equipped n spacious . The trainer, Justin is v...
We visited Mumbai and stayed at Grand Hyatt Mumbai. The facility is located close to the airport. The staff is very friendly...
Definitely one of the best hotels in Mumbai. It's central location makes it ideal for short visits. The food is great. Tried the P...
If you're staying at Mumbai choose Grand Hyatt more than the hotel they have the best people that would welcome you n...
This hotel has nice ambience and is centrally located so can be reached from airport in Short time. Has different dining op...
The-The art work in the hotel is splendid, it is spread all over the place and generates curiosity and keeps things interesting...
I stayed in room (#6182) with my family for 3 Nights. Great location, really pleasant and great hotel with good room, fantas...
It is conveniently situated ear the airport. In a busy place like mumbai this place is in a quiet locality. The welcome was go...
My experience so far at Club Oasis has been brilliant. The gym is open 24/7, how often do you hear that? Justin who is the t...
Well, apart from the usual Grand Experience, was pleasantly surprised about the latest addition to the experience is the te...
Nice comfortable room , efficient service...Great dining experience in Italian restaurant....Staff was cordial and efficiently han...
Memorable stay at the hotel . Good Tasty food, All resturants have a amazing ambiance. Courteous staff ... Over all it' ha...
GH Mumbai is an amazing hotel to stay, its staff, services, ambience -everything is amazing. Must visit hotel for a wonder...
I like their HK staff manages their guests with care and surprises. Overall stay was very comfortable and likeable. Visiting...
We have had our Launch of Season 1 at Hyatt Regency and had decided we would be doing the launch of season 2 also...
Perfect stay.....Room no. 5198, The breakfast served at the 'Fifty Five East' restaurant was among the best ever. Special...
after a long break again i had a chance to stay in the hotel. though their check in timing are 2 pm, I landed in the morning...

06_Hotel_Reviews_Sentimental_Analysis

Beautiful and Elegant hotel in the heart of the city. The rooms are very comfortable, clean and charming. The staff especially the manager and his wife were very nice and helpful. Wonderful place to visit, will surely recommend. Everyone at the hotel looked after us with great love and care. From the moment we arrived until we left, we were treated like royalty.

06_Hotel Reviews Sentimental Analysis

Breakfast spread is so good and also the staff in the restaurant is very helping nature specially the Restaurant Manager or...
A very good hotel for business or leisure in central Mumbai with easy connectivity. Very friendly staff and spacious rooms.
I had stayed for conference at this place and was very comfortable with service and quality room. Nice ambience and food.
Excellent place to be away from home. And pleasant staff at the restaurant. I will recommend to any individual I know trav...
I have stayed at Hyatt hotels around the world, and booked here for an early flight. The hotel is about a 25 min drive from t...
This Hotel is one of the best recommendations you can get. It is not only the hospitality and the perfect service of the he...
It is my first times stayed in grand hotel, which is very big hotel near to airport. Very nice furniture and soft bed with room d...
I was at this hotel for HICSA conference. the banquet settings/ Food/ Gala dinner was well organised.. The breakfast food...
1st time I viste Hyaat hotel I had buffet lunch it was awsome exprience I njyed a lot the service offerd by Mr hardeep and a...
Always worth a travel. Each time I travel to Mumbai I always stay in the Grand Hyatt Mumbai. In 2008 I lived an entire year...
Had a great experience Had multiples stays in different hotels..! But GRAND HYATT had amazing service, spacious room...
We visited the Celini restaurant at Grand Hyatt, mumbai on saturday may 12th 2018 for dinner. Celini is an italian restaura...
Grand Hyatt is one of the finest hotels to opt for if you plan a visit to mumbai. The hotel is very well maintained and clean...
The location of the hotel is very convenient to the airport and BKC. The hotel has variety of restaurants to choose from. Th...
Service at Restaurant was not good // we waited for broadly 45 minutes to get the food and then in between and to get the...
Had been to the soma restaurant a two month back, second time in this year. We had a awesome experience.the food is ...
A wonderful hotel. Very few hotels understand the nuances of hospitality. Very professional staff. Eager to help and serve...
Stayed here in November 2017. The staff are very helpful, room was fantastic, we were given a ground floor with patio a...
I stayed at Grand hyatt day before and keep visiting 2-3 times a month. I always use the well equipped gym at the hotel. I ...
My wife and me stayed at the Grand Hyatt for a night to celebrate her birthday. From the time we checked in to the time w...
Traveled to Grand Hyatt for 3 days due to a conference which was happening in the same hotel. The room was nice and s...
Grand Hyatt is large business hotel , well located and will comfortable plush rooms. The ambience is best suited for busi...
I am regularly visiting the club house of Grand Hyatt Mumbai and I am being trained by Justin for my fitness. I am really g...
Grand Hyatt is a true grand marvel flagship of Hyatt group of hotels..The hotel is not only Grand by name , but also "Grand...
Warm welcome, polite and caring staff, Great range of food and good taste. Like the Non-veg Menu specifically the starter...
Grand Hyatt has been the one of the best hotels I have been to. The rooms are very nice and the buffet was awesome. Th...
Had a wonderful day at gym in Grand Hyatt Mumbai. Gym instructor Mr Justin was a very cooperative and knowledgeable...
Booking of my stay is always mixed up . I am and KLM Royal Dutch Airlines . Where as sometimes I am billed as Interglob...
I stay here a couple of times a year and have been doing so for around 7 years. Good location near airport and western e...
Everything in it is beautiful, right from the entrance, the lobby, ambience. Staff is polite and co-operative. Food is good, ni...
Very good hotel. Excellent room. Great service. Excellent staff. Had visited Mumbai for a business trip. Would book this ho...
We visited celini-Grand Hyatt Italian restaurant abovelesly loved it nice caponata pizza and mania course amazing overall a...
The hotel occupies very good location via a vis other hotels in Mumbai.Proximity to the airport is a plus. The rooms are b...
I am staying at the grand Hyatt for 14 days and I must say the service has been exceptional. Shahahrukh at club oasis wa...
Club Oasis were the pool, spa and outside Bar is kept was really nice. The food was amazing I had the lamb burger, fries...
It is a fantastic hotel, has a very modern decor and vibe! Location is convenient for travelers as is it around 15 minutes fro...
We have enjoyed the comfort at Grand Hyatt Mumbai during our stay. The premises, courtyard, restaurants, health club, P...
It is a very lovely hotel has a palace look. Very clean. Conference hall was amazing. Staff is very helpful and polite. It has...
Staff was very polite n helpful. While I was in the lobby to explore this beautiful hotel, one of the staff in distinctive red uni...
I have stayed here on various occasions and would recommend travellers to Mumbai to make it their ideal place of stay w...
Our Compliance and Ethics Course at Hyatt was one of the most satisfying experience. The staff, the facilities, food and th...
Not at all worth of money they charge. No one cares to welcome the guests when they enter the lobby and in buffet break...
Excellent place to stay, stayed here for 3 weeks with family for a wedding never felt away from home, staff made us feel a...
Great experience at the Club Oasis gym. Good work done and fantastic management by Mr. Imtiaz and his team. Gym pe...
Let me list down the issues that I had with my stay : 1) The request for silent room was turned down (I understand that yo...
Grand Hyatt Mumbai has become a home away from home, partly due to great facilities and location but also due to great...
Great hotel with beautiful pool and yesterday I was there at pool and I enjoyed there at very busy pool the staff (sharkhuk)...
We were visiting India from the USA for a short trip. We have been elite member in Marriott for last 20+ years. But this sta...
I have spent two birthdays in this hotel on work travel, and each time the hotel staff has been courteous, kind, helpful, and...
This is my base for my Mumbai Business Trip, here is what I observe: Ambience: 4.5/5 Cleanliness: 4.5/5 Customer Servi...
We loved our stay here at the Grand Hyatt! The hotel is beautiful and in perfect location, close to the airport and shopping...
This is a place to be in. Even as we walked in... it felt good. Huge! Service from main entrance to room service to restaura...
We spent two nights at this hotel. Special thanks to the wonderful staff who contribute to make our stay enjoyable. I would...

06_Hotel Reviews Sentimental Analysis

I checked in here for a business trip and I have started a new relationship with Grand Hyatt hotel group now and all credit Shahrukh looked after my husband and I at the Grand Hyatt pool bar, providing us with a wonderful dinner, beer and outs... The hotel is all you'd expect from a property of the type and price bracket. Rooms were nice, though they did have a... A nice hotel near the airport. If you are visiting for the weekend or short trip better to stay this side of the town. Rooms are Central hotel for Mumbai. The hotel is modern and light with good sized rooms. The club facilities are excellent and the se... Good pool especially service and maintenance lovely carried out by a good and professional person Mr Shahrukh . Good... Lots of luxury amenities .. Everything is great in fact .. Except the price :) .. Breakfast options were just fabulous .. rooms a... Wonderful pool and superb gym... Even 1day training with the fitness trainer Sachin was of great value and motivation as... Unfortunately a less than satisfactory stay on this occasion. Noisy room meant that I did not get a very good sleep. To add... The place is huge, lobby and the hotel is beautifully made, my experience was a mixed one, the room service food was ex... Very close to airport and nice hotel. Nice gym indoors with many cardio equipment / spa on site which was nice. Good b... this hotel was very good and professional, i have stayed there like 10+ times and I am Globalist member of hyatt ..but the... We stayed here for 3 nights. ... fantastic staff - friendly and will try to accommodate all needs ... concierge service... Was here for a conference. Have been coming to this hotel since it opened on and off. As in Mumbai, I always pick a hotel... I stayed at the apartment at the hotel, which is part of their residences offering. The room was spacious with a small kitchn... I went down to the fitness centre and approached a trainer there, Mr Sachin. He is a very humble and a professional train... When I visited this hotel in October 2017 I was unimpressed and a bit let down. After that I stayed in other hotels when I v... Lovely hotel with an excellent overall experience! Absolutely thrilled by the warmth of the team at Hyatt. The fitness facilit... Our stay at the Grand Hyatt was the best hotel experience I have ever had. The staff was so attentive and courteous and... Special thanks to priyanka who went out of her way to make the experience very personal and special. Helping us in a sti... I am very happy with my visit to grand Hyatt mumbai as the services were good especially want to thank Priyanka Bhatu w... Stayed in Hyatt for 2days .. great trainer Justin very helpful and professional , club house very well maintained house. In... Felt happy with the stay and all the staff were courteous could see a good smile for me Angel (Agnel) as soon as you ent... i recently visited the hotel and i must say its one of the best five starts i have come across too as there services are delight... I ended up having a lot of free time this trip, however I never got bored since the guest experience managers were very go... Stayed there for 3 nights for a Conference purpose. This one is a good luxury hotel at a good location. Could find taxis an... I have been to lot of hotels due to my work but very few are there where trainers are there to help you and improve pro ac... For various reasons, we stayed in 3 top hotels in Mumbai this week. The Grand Hyatt was by far the best in nearly every a... well had a great experience there housekeeping was really good specially The soaps (rose petal soap), food and beverage... I had a very comfortable stay in this hotel. I stay here every year, when I come for my conference. I mostly stay for a week... I was recommended by a friend to visit Hyatt for swimming . I must say they have one of the best trainers for swimming. I... I have visited the Grand Hyatt Mumbai every six months for the past several years and I consistently receive excellent ser... Totally different ambience. They let us unwind and chat eating our bits. My school mate was staying there and hence we c... This is a super Uber place in Mumbai. Huge clean and positive. The manager is friendly and attentive to all clients and his... I enjoyed my stay at Grand Hyatt Mumbai. I thoroughly enjoyed the food and friendly staff. Would like to give special rec... This is one of excellent hotel in Mumbai. This has got couple of world famous brands stores and good coffee shop inside... i visited mumbai last week and stayed in this hotel for 3 nights. the hotel is everything you expect out of a 5 star. the staff... My morning workout and the experience was just Excellent ! Thanks to Nilesh for putting me thru core training today and... Excellent Hospitality from Hyatt.Special thanks to Janvi Singhania fot the promt service.I had attended the event of India T... We stayed at the hotel for 3 days. Everything is as what you would expect from a 5 star hotel. In particular, the pool and s... We visited the pool for a day in Mumbai, we were very well looked after by Shahrukh & Suryakant. They were excellent an... Had an excellent stay with Hyatt. Worth every penny. Rooms hygiene is awesome. After long had the right mattress and p... I come to the hotel very often and its a nice layout of the gym . Memebers from club oasis were very helpful and very frien... I'm staying here for 4 days for the FICCI FRAMES Film & TV market and I have to say every aspect of my stay so far has... I always prefer to stay in Grand Hyatt as the hotel staff is very friendly and understanding. I want to highlight the gym exp... Stayed at grand Hyatt mumbai this month for a business event I was attending (FICCI FRAMES) . The first thing that caug... Amazing service especially Shahrukh and Club Oasis team - super helpful and friendly! Very professional thank you and h... We recently spent 11 nights at this hotel. The rooms are lovely, staff very friendly. Housekeeping were fabulous. Breakfa... Great workout with Shahrukh. Very professional and sincere with good knowledge and helpful nature. Definitely recommend... We stayed at the residence, 2 bedrooms and 2 Bath. Clean and spacious, but not cheap~450/night. 24 hour room service... Hotel was very good and staff very friendly how can i tell you club oasis taem and aqua baar servicea was good by awa... The gym here is extremely well maintained and the trainers here are extremely friendly and helpful. Shout-out to Shahrukh... Modern 5 star hotel with very large, well appointed rooms. Location close to airport, though long way from tourist areas. Q...

06_Hotel Reviews Sentimental Analysis

Superb service and guidance by Justin at the gym. Experienced and in selfish help! One of the most insightful and keen tr...
I arrived at the GH for a wedding and my overall stay was impeccable. The property itself is nice, clean and spacious. The ...
I last stayed at the Grand Hyatt in 2015 and was less than impressed with my stay and experience. Everyone I came across ...
Gym is open 24/7. Good equipment! Sachin is the instructor who helped me in a very friendly and stimulating fashion during ...
This review is specifically for Mr Sachin Surve, who is the trainer in the gym. As my work takes me to a lot of hotels, and ...
We stayed here two times - once before and once after a cruise. The rooms are large comfortable and very clean. The s...
We booked at Grand Hyatt mumbai for one night and we booked a meeting room for 2 hours which costs us 150\$ and we ...
We staid 3 nights for business conference. Huge hotel and big rooms. But not maintain properly. Interior looks old. But go ...
Overall a good stay . The ground staff at the entry though are not very attentive and courteous. Reception at the hotel sta...
Have staid in the Grand Hyatt for a marriegge for 3 days . Top excellence in service, and food and everything . almost ...
It is one of the best properties which I enjoyed in my life . Really awsome . Need to feel the real experience . Cost wise it i...
Have staid in the Grand Hyatt for a conference for 5 days. Top excellence in service, food, drinks and facility. Well kept nic...
Checked in to 3170 for a 3 week stay yesterday and immediately started looking on line for another hotel to move to. The ...
I must say that Priyanka Bhatu is one of the most pleasant personalities I have ever come across. She makes one feel so ...
The room was spacious and the staff were very welcoming. We were a family of 3 and needed a cot, the staff were very q...
Was there feb 9 - 10th a weekend. Hotel is wonderful, great service and staff. BUT there was a big wedding over the wee...
Srkar and Awadesh provided truly attentive, great and quick pool side service and the pool was really very very beautiful. A ...
Pool is very relaxing and a nice oasis from the craziness of the city. Srkar and awadesch Helped to make visit pleasant with v...
China House Lounge is one of our favourite Chinese Restuarants in the city and thus we chose to celebrate Valentine's D...
Great service to begin with. Equipments were aplenty and appropriate for usage. Trainer Shahrukh was helpful when que...
Best hotel in town grand hyat club oasis service is very good specially Shahrukh superb ambience great hospitality also th...
Possibly the most terrible hotel i have ever stayed in. I have to stay in this hotel from time to time as my office books us in...
This is my third visit here and I absolutely love the service here . Love getting my haircut from Shabnam. She is very warm...
Had a great workout with Mr. Justin, head gym instructor at the hotel. Gave some great tips on workout. Nice Swimming ...
I am in a three weeks stay at this 5-star international hotel. On one Sunday morning, I was working in the room when the ...
This seems to be a very popular hotel for weddings. During my stay, there are 2 weddings held at the same venue and the ...
How can I tell you how Indian people are so friendly! If you have time make a nap at the oasis club and enjoy the lovely su...
The health club facilities is very good. Justin was very proactive and an excellent fitness trainer. Great tips. Sumptuous sp...
I stayed at Grand Hyatt, Mumbai hotel from 31-Jul to 03-Aug-2017 for a business trip. Additionally we had a one day even...
The team was very good and the club oasis service is excellent. The one and only SRK is very care of guests and the train...
Shahrukh was rocking people and the club oasis was excellent service I like the staff and service hotels grand hyatt Mum...
Mumbai is such a crazy but amazing city, so one is graving for tranquility, which one can find for sure in this great hotel. A ...
The hotel is in great location with easy access to lots of prominent places. The only thing that can worry you is the traffic. ...
Had a awesome gym session with gym trainer Nilesh. Very cool and helpful guy. Didn't hesitate at all even for a free advic...
Had a wonderful 2 nights stay at Grant Hyatt...everything was just awesome....!!! right from staff,food,place and all the faci...
Stayed here for a night. Its close to the domestic airport. The hotel is well desgined except for the climb of about 12 to 15 ...
Location is very close to the city. Variety in buffet is amazing frm sushi to chinese to north indian to south indian . The on...
I like this hotel and its staff for its professionalism gym trainner shahrukh was azaming guy he is very careful and helpful g...
Spa and pool services are awesome!!! Great place to stay!!! Staff was excellent!!! Shahrukh is really careful with the guest...
Stayed at Grand Hyatt Mumbai during MASICON on 26th and 27 th Jan, Its a nice experience altogether. Hotel staff are v...
Very nice service here. We love it. Very helpful thanks shahrukh and jayesh gym trainer is xlend Hotels was great and su...
While I was staying at the Grand Hyatt hotel, I was using the fitness centre. I was lucky to have met Justin Joseph, a very ...
Basic tenets of hospitality ignored. Guest courtesy and respect thrown to winds. False sense of superiority in what was a ...
fabolous spa & swimming pool & hotel grand hyatt mumbai specially swimming & gym Mr. Shahrukh very helpfully & very ...
It was occasion of conference to visit this conference. Really good hotel for big conferences. Meeting halls are really big e...
The greatest 5 star hotel in Mumbai I would say , very close to the International Airport great hospitality, amazing food eas...
Stayed in the hotel and one of the great assets that they have is definitely the staff. Attentive and smiley in all the areas in...
We stayed here for business earlier and for a layover before an international flight recently. I love everything about this ho...
A very Good Hotel Near Domestic Airport. Food Also good. But the way to Hotel Passing through a huge Slum area which ...
Visited the Indian restaurant soma for the first time. Loved the food and service. Ambiance is very cosy. The restaurant m...
I just returned from an 8 night stay at this excellent hotel. The staff are courteous and knowledgeable. I would particularly ...
Great job Justin! He is the BOSS! Awesome trainer and super cool friend at the gym. Always helpful and friendly and it is ...
The gym in the hotel is well equipped and the trainers are very much aware about the type and variety of exercises. Spec...

06_Hotel Reviews Sentimental Analysis

Lovely room with great breakfast with room service, lovely outdoor swimming pool and gym, not far from the international From check-in to check-out the service and facilities are excellent. Comfortable stay, my first in Mumbai outside the Colaba I often get to stay at Hyatt and like the gym and spa services over here. Trainer Justin is really helpful knows how to train I visited grand hyatt recently to celebrate my Dad's birthday in Soma. I come to Hyatt time and again and have eaten Having an excellent experience with in the Hotel. Excellent ambience. Comfortable stay. Especially wish to Thank Mr. Justin In my 10+ stays at the Grand Hyatt Mumbai, the one impressive constant has been the magnificent staff...from the excellent The Grand Hyatt in Mumbai is a wonderful hotel with a very nice and well equipped gym. They also have very knowledgeable Absolutely gorgeous and excellent customer service. I have stayed twice and the staff are so nice, so caring, so friendly Loved our stay. Food at the grand lounge during the cocktails was amazing. Concierge was very helpful when we wanted My room booking included breakfast which was sumptuous. There were lots of different cuisines offered including English The first thing I want to alert all travellers is that this hotel is actually situated in Santa Cruz EAST and not Bandra as most After 24 hours of travel, we arrived exhausted at the Hyatt around 1145pm. All 4 reservation desks were busy, and we were I was here in the first week of January attending a medical conference with a live workshop beamed from a hospital 17 km One of the grander and bigger hotels around the airport area. Location wise it is good and the staff generally is nice and friendly The food at this hotel is so amazing. I have stayed twice and the breakfast is really good- lots of authentic Indian food to taste Beautiful hotel with outstanding staff that absolutely devoted to provide you the greatest service that's ever possible. I The trainer Pranit Gole was very and trained me very well. His behavior was very nice and explained me very well the exercises Fantastic gym workout with Mr Justin which took me to a different level. Would love to join such a energetic and knowledgeable Our stay at this property was awesome. All the staff at this property were very friendly, humble and always willing to help. It has a fully equipped and roomy fitness centre called Club Oasis, Trainers Sachin and Justin made all the difference by Grand Hyatt is an amazing hotel. The service on all departments are excellent. I just love the hotel it's been my second home This is a good value for money hotel located close to Western express highway. I have stayed here four times in the past This was a last minute booking. Booked for a king size room got a queen instead. The AC isn't great. The staff (at least the ones Over all i had good stay, staff is polite. Clean. Near to airport. Few minor points wanted to highlight. Room service was slow I stayed at the hotel for business for 2 months and echo several themes posted here. Special shout out to the phenomenal I stayed here for 14 days.. Over a period of 3 weeks and had a great stay. Hotel has a nice location, nice and spacious rooms Visited this hotel as part of a conference. Access roads are terrible as the hotel is located slightly away from the main road. The hotel's greatest asset is the staff. They go out of their way to provide the best possible service. Loved the room Entirely hotel facilities are so satisfied. It might be one of the best in India. Room make up is also in perfect level. What I The location is near domestic airport terminal, and takes 15-30 minutes from international terminal. If you have any plans to The fitness centre experience was excellent and thrilling. Special the trainer JUSTIN was very energetic and enthusiastic Great property, "Grand" in true sense. We were there for the new year celebration and obviously it was perhaps sold out We booked this hotel because it was supposed to be very near the airport and it was simply a stopover after an internal flight Been a regular at the Grand Hyatt. Great hotel with amazing restaurants, specifically China House and Celini (love their prawns I was staying at the hotel recently. I had a wonderful experience of staying at the Grand Hyatt. The buffet at the hotel is excellent Worst 5 star experience, ordered a sandwich and specified that it shouldn't have bacon in it, but they brought it with it I used the gym and got great advice. Sachin the coach there was very helpful as I was training and had questions regarding Stayed at Grand Hyatt twice. Must say both and must say that both were great. Clean and beautiful rooms, great lobby, friendly I am staying in grand hyatt was one of the most beautiful experience. The gym and spa is one of the most amazing things Had a fun time at the gym, well equipped and multiple trainers amazing workout and guidance from Justin (one of the trainers It was a well managed event. The staff remained very courteous and cheerful all through the new year celebrations. Great Truly a gem in the chaos of Mumbai, absolutely tranquil and comfortable. This hotel is perfect for business and leisure. The Me with my bunch of cousins had been to this awe-inspiring property to celebrate the night of 31st December. And as the year Had an excellent conversation and guidance from Justin at the gym he was keenly interested in guiding and made a plan No warning was given about the extreme noise levels for the mega new year party. Luckily we could change rooms. The I The staff at the Hotel are so great and friendly. Sunjay-4th Floor. Staff at Fifty-Five East (Praveen, Dinesh, Sahel, Chandran For me Hyatt Hotel Mumbai like another home for me. Service also excellent rooms is very very good gym and spa very good The addictive but chaotic energy of Mumbai can get a bit much and it is a welcome relief to walk into the hotel to get away Subject: Staff used abusive words Hello We are staying in your hotel grand Hyatt Mumbai (Santa Cruz) from last 2 nights The gym (club Oasis) is very nice. We can find everything we want to work out and to relax after. Last time, Pranit Gole (one Very caring staff and great service. I needed a transfer service from Bombay to Pune using OLA cars. Since I did not have Chefs Sushant and Chandan were very friendly and catered for all our Vegan dietary requirements even made vegan sweet Booked this hotel in Mumbai at the start of an Indian holiday - important for us to be close to friends residence in Bandra a

06_Hotel Reviews Sentimental Analysis

We love this hotel and came back for another visit! The staff are fabulous and we would recommend the club rooms, lounge and gym. Stayed in Mumbai for a week on A Business trip and made the Grand Hyatt Hotel my base for the week, Absolutely recommended. Hotel was clean and in a good condition. Food was good. There are several restaurants, which offers a variety of meals. Fitness centre is excellent. Great place to stay and relax. Deeply appreciate caring and support from staff - across domains. Very good spread of food. Had two rooms booked one with triple occupancy but wasn't offered enough beds for 3 people. Was offered a mattress for the third person. I have been visiting the hotel on official trips for couple of years now. Justin the gym trainer has been very warm and friendly. Good hotel at good location but no consideration for guests. the room's airconditioner was not working and after complaining, the room was checked and fixed. The staff all round had offered amazing service and are excellent with customers. Justin who aided me at the gym was very helpful. This is a great hotel: very nice modern rooms, great service, and a huge and high quality breakfast buffet. Taxis here are available at reasonable rates. This hotel is lovely, and is always a pleasure to stay at. Huge rooms, with great bathrooms with tub. The Club lounge spread over three floors is excellent. The Grand Hyatt is situated close to the airport, and is a modern hotel(wifi, club room Est) The room are spacious and very comfortable. Nice hotel with everything you would expect from a five star establishment. It is undoubtedly pricey relative to India (almost double). Hi I usually stay in grand Hyatt Mumbai I love this hotel. Specially gym I have worked with a number of personal trainers and Justin is the best. I stayed here for an exhibition at BKC. Taxi/Uber was about 10-20 minutes to BKC exhibition from the hotel. Hotel restaurant is excellent. Training with Sachin Surve was great! Very helpful! He also shared his experience and was very collaborative. I can recommend him. Thank you so much for making this evening wonderful.. Everything seemed blissful.. Especially Jinil, ashwin, nilesh and sachin. In some ways, this is the standard Grand Hyatt. Nice comfortable rooms (bigger than the standard GH, and bigger than other 5 star hotels). Stayed here for 3 days with family; best place to be from the hustle and bustle of Mumbai city. Reception and check-in was smooth. Great hotel, with top equipment, amenities and wonderful staff. Convenient location close to the airport and some quite nice restaurants. Stayed at a few hotels in Mumbai and this is by far the best, the service is second to none and the hotel manager Roshan is very helpful. The area is very nice and near the airport. It was convenient for us as we the hospitals and shopping areas were within reach. The staff here is extremely courteous and accomodating. Best service i have ever come across. 10 out of 10. Hotel management is excellent. Service was too fabulous. Well trained service staff coffee shop with kind & prompt. Good quality of food worth of money. Very good experience overall. Would definitely stay here again. Staff was friendly and helpful and the breakfast buffet was excellent. Expect nothing but the best. The level of customer service, hospitality and attention to detail to customer preference is second to none. The room was always maintained to my preference. Would have loved a better pillow though. Food orders were made to my taste. Fantastic hotel with excellent Gym facilities. Justin was a great help in maintaining my fitness during my stay. His personal trainer is excellent. I have visited Hyatt Hotel in November 2017. The hotel is located in Santacruz. The property is excellent and further supports the claim. As travelers wether business or leisure at the end of a tiring day, wether a full days work, sight seeing, partying, to get some rest, the Grand Hyatt has excellent restaurants and oasis club is definitely worth mentioning. My wife is a member the of oasis club and she loves it. We often stay at this Location due to the fact our Airline company puts us up here. On this particular occasion (23/12/17) the place lives true to its name- Grand!!! Everything is special about it --the large lobby, ultra spacious rooms with desks, well appointed rooms with modern amenities - a touch of class in everything. The executive lounge was an added bonus. Grand Hyatt Mumbai fitness centre is very good. Trainer Justin is always helpful and knows correct techniques for workouts. Right from check-in to check-out the staff was very professional and the rooms were very clean and cosy, food was excellent. I stayed here for 3 weeks for work as none of the hotels around BKC were available due to some exhibitions. these 3 weeks were excellent. I loved the clean rooms and hotel area. The staff is very courteous and helpful, right from the bellboys to restaurant staff. The hotel did not look or feel like a Hyatt, at all. Front desk and reservation interactions were quite below par for a 5 star hotel. Jason offers great help at gym. He makes sure a regime is followed above all steam is a blessing at this place.....crew is excellent. It was very relaxing and soothing experience with Hyatt. Food at Lobby Lounge and in Business Centre was excellent. Charming staff. Being a fitness freak and avid traveler my go to place to wind down and relax is club oasis . I've been a member of the oasis club for a year now. Room is spacious, location is good, brand is good. On the otherside I heard noise reaching my room due to some event happening in the adjacent room. Gym of grand Hyatt is excellent and trainers are very good. Sachin surve in particular is dedicated trainer. Food is good and variety is excellent. We were here for 7 days, it was official training for us. We used their conference room at the ground floor. The property is wonderful, and the rooms are all spacious and well-appointed. What has started to set this hotel apart from others. Stayed at the hotel for the first time in Nov 2017. Very spacious lobby offering access to a number of restaurants and lobbies. I consulted Mr. Justin the trainer who supported me with proper form and technique for my lower back workout. Would recommend. It is indeed most sought after stay by me primarily because of the Excellent fitness centre and on top of that the fitness experience is excellent. Always enjoy coming back to the Grand Hyatt in Mumbai. Great meeting facilities, excellent dining choices and even some nice restaurants. I went to the place on 9th Dec. The hospitality was really good. The cleanliness of the room and the general arrangement is excellent. I love visiting Grand Hyatt. They have the best service in Mumbai. Working out at Club Oasis is always exciting cause Justin is a great trainer. Everything at the Hyatt was done to perfection and the facilities are amazing. The staff were all so accommodating & helpful. We stayed for only a night and enjoyed the ambience and service. The restaurant served good variety of buffet spread and the food was delicious.

06_Hotel Reviews Sentimental Analysis

Had pleasure of staying a day in Grand Hyatt Santacruz Mumbai for a conference.the huge place is truly majestic and we travel alone and most of the time try to secure a room on the club floor - it's far better to take drinks and snacks in the co

Authetic lavish US Thanksgiving dinner ..loved the poachedTurkey with bread pudding, cranberry sauce,Maple glazed He

I had very good workout session with trainer Justin from clubhouse. He has very good knowledge about exercise & diet

Location is convenient. Rooms are spacious. Food is good. The hotel has some very good facilities. Gym has a lot of goo

Very nice property with excellent rooms, restaurants, and professional staff. Had a small mistakemade by immigration on

I visited Grand hyatt Gym on the 8th of December. While there I visited the gym and have had a very pleasurable experie

I stayed with my family on 18th November on the occasion of anniversary for one night.. Very welcoming staff as always.

Excellent location to see some of Mumbai's most exciting streets, food & experiences but you can escape at night from th

Awesome place, built for luxury... Fabulous apartments, highly experienced staffs,...all that a men can think about. Nice lo

Grand Hyatt is located on highway in Mumbai. Itâ€™s very popular hotel among Mumbaikars for weddings, meetings and

I regular visit this property in mumbai as after trying all other this ones one of my best property to stay at , not only for the

Everything was extremely good and would visit again. The room was clean and a good size and the choice of food outlets

My time at Grand Hyatt Mumbai was fabulous. The hotel staff is extremely friendly and very helpful. The hotel ambiance is

Being a Grand Hyatt property, you would expect nothing but the best from the property. To be honest, this one was even b

My wife is both gluten and dairy free and all the restaurants went above and beyond to make sure her meals were great.

my review is way over due. I had the brunch in this restaurant. The food is one of the best I have had. There was so much

Visited Hotel for business purpose. Hotel is good and ambience peaceful. I found one thing odd. One canâ€™t bolt the

Excellent gym and the guidance by the very professional trainer Mr Justin. He guided me to get the proper from and techni

Great help by Trainer Justin! Thanks for the suggestion on workout and health. Good personality . Thanks! He took time to

Stayed again at Grand Hyatt Mumbai . Excellent Hotel , save for the location which is a bit away . The rooms are good an

Generally a good hotel, but often services and facilities are not working. E.g. like the internet connection and the kitchen (

I like this Hotel and itâ€™s staff for its professionalism of exemplary order. Staff is ever great in its approach. Hotel is bes

The hotel was what one would expect from a Grand Hyatt with style and service. After 3 days of being tied down to our ex

Stayed at this property on a business trip from 29th Nov to 1st Dec. Excellent fitness centre. Mr. Justin, the fitness guide w

This review goes to Grand Hyatt Mumbai Fitness Centre. I was one 1 Day layover there and happened to use their Fitness

There are a lot of other Hotels with a better value for the price and better service. Hotel is quite run down in some areas (K

I have stayed at this hotel several times during my visits to India - I have rarely had a cause of complaint. This time, however,

Staff are extremely fast and helpful, at my room, at the business center, at the buffet breakfast, at the spa, at the taxi stand

We had dinner at soma the Indian restaurant. Loved the food and d ambiance. To compliment it all the manager of soma

I spent three nights in this Hotel and must be honest.....the impression is of a "tired and dated" property.....far a

To be honest I was expecting much more from a 5 star hotel. I travelled here for business. Room was ok but not impressive

Our rooms were beautifully appointed and very clean and comfortable. We enjoyed our time at the pool and spa, this is a

One of the best hotels I have stayed in Mumbai. The hotel is super clean and the staff is caring. I like the personalized att

This is a place to relax and feel free to skip the most crowded place in Mumbai. Let's you fell welcome and good when yo

Been visiting the spa and gym at club oasis for the past few years. The facility is extremely well maintained and the staff is

Loved the rooms at this hotel. Stayed in two different rooms over a four night period and both were excellent. Lots of spa

This was my first stay at Grand Hyatt Mumbai. I must say this was memorable. Rooms are good, food was excellent and s

I visited the grand Hyatt Mumbai. One thing I liked was the fitness centre, particularly the trainer me Justin who helped me

Terrible check in experience. I requested for a change from queen to twin room and was promised a room change the follo

I have stayed at Grand Hyatt couple of times and have good experience. It's around 20 - 25 minutes from airport which is a

Fantastic gym at club Oasis 1 of the reason I use club oasis is bcz of prsnl training wit Justin to keep me fit always. Entire

Club Oasis is a great place to workout and achieve your fitness goals. It has been two months since I have joined the club

Amazing salon service,i was been attended by Mr. Sundar Naik he was very proficient hair stylist and the salon is magnifi

I have stayed in the Hotel more than 30 times now, however, of late, whenever we check in or order something in room, it

I enjoyed my stay at the Grand Hyatt in Mumbai. The icing on the cake was the breakfast at Fifty Five East. In addition to

Though the hotel was full I was taken care of very well. Had a fantastic time though was hardly in my room. I had most of

I had booked the Grand Hyatt Club Category King Room to stay on 18th November, 2017 for a night for my parents using

I am still staying in the hotel at room 1135 while drafting this review. I had a platinum card of their membership and a regu

just stayed overnight, but everybody at this hotel was very nice and attentive. they gave the best advise in order to our exp

I stayed for two days at Grand Hyatt Mumbai and as the name says grand the visit indeed was grand..very big hotel,fanta

I stayed at this hotel for 7 nights. Was fantastic. Staff in the oasis health centre were friendly and helpful. We ate at Mosa

I have been at the grand Hyatt residences for just over 2 years now. One of the reasons I have stayed and never looked e

06_Hotel Reviews Sentimental Analysis

We visited Soma Restaurant for dinner to celebrate our parents 34th Anniversary, the staff was courteous enough to take. The best buffet ever!! The food is amazing and the entire staff is extremely courteous. A special note of appreciation and Sourabh the barman was absolutely amazing! The Negroni he made was up there with the best. He tells me 150 sec of time. Very nice hotel. The fitness club is big and we'll fitted. I especially enjoyed Justin, the fitness instructor on duty, who gave me a Hi, I am a Gym Member at the Grand Hyatt, Mumbai since three years. My wife and me hit the gym around 5-6 days a week. A special thanks to the loving staff of grand Hyatt for making every experience a worth while one. Starting from Altaf at the front desk, he is very helpful and friendly. The room was spacious and well furnished. The room service was excellent. Value for money hotel All amenities well taken care of Food is good and huge variety offered Rooms are neatly laid out and clean. Omkar (who works in The Bar) makes the absolute best old fashioned drinks in Mumbai -- and probably some of the best in town. Quite frequent here now, and still remains my favourite hotel. Lovely rooms, comfort and hospitality. I never miss going to the gym. Excellent facilities Gym and instructors are excellent. Mr Raghav and Justin are good and very helpful instructors .Lounge and bar We hosted an event here and it was executed flawlessly. Personally I had a great experience as well. The service is superb. We highly recommend this hotel when in Mumbai. It is a very well maintained high end hotel with impeccable service from the staff. This is easily one of the best places to stay in Mumbai - worth every penny. Beautiful carpeted rooms that have a ton of amenities. The Grand Hyatt residences is a part of the Grand Hyatt hotel and is a modern luxury apartment with all the benefits of the hotel. We had recently approached Grand Hyatt to do an outdoor catering for one of my client's office inaugural, which included a welcome party. I am a member at the Grand Hyatt Club Oasis in Mumbai. I must say this place is like a second home to me. I just love the gym. Mr Sachin Surve at the gym is absolutely phenomenal and talented and above all down to earth in helping out people who visit the gym. I visit Grand Hyatt regularly with my family. We like the hotel very much and whenever we visit staff take very good care of us. Grand Hyatt is a high standard hotel with welcoming atmosphere and service minded personnel. The lobby is spacy and clean. I had stayed at Grand Hyatt in November 2017 for 3 nights and had a pleasant experience of the stay. The only issue is if you are staying in the room, the room is quite noisy. My stay has been extremely comfortable and memorable. I get the consistently extraordinary level of service. I can never forget the massage I received from Mr. HELITO. It was aromatherapy massage . Perfect On the spa A very clean and comfortable room. Loved the hotel rooms Very quite clean rooms. Hotel is very modern and elegant. Food and restaurants are very good. Located in a prime location. Excellent location with great facilities and amazing staff. Perfect for wedding shopping down Juhu Tara Road and Santa Cruz. I have been taken admission in swimming for my son and the staff is very helpful and very supportive. Also the trainer Mr. Laxman is very good. I've stayed at this property several times now. It's a luxe hotel, located conveniently near the airport, but a little less expensive than other 5 star hotels in Mumbai. Traveled to Mumbai both in October and November. Stayed at the Grand Hyatt both times. Have to say, it is one of the best 5 star hotels in Mumbai. The rooms are spacious and well equipped. The staff behaviour and attention is very good. the location is fantastic, especially for business travel. I've been staying at the Grand Hyatt in Mumbai on and off for business trips for a couple of months and if not for moving house, I would have stayed here forever. Club Oasis Spa n Fitness Centre of Grand Hyatt Mumbai is an amazing wellness destination in Mumbai. Helpful & friendly staff. While the room, the hotel and the restaurants are comparable to similar hotels across the world, the staff are what sets this hotel apart. Helpful and friendly staff. The gym instructor ,Shahrukh ,was kind enough to guide me with workout and exercises . Fantastic service. It's GRAND in all sense, really loved the front porch, when you get down the car, the water fountain is cutting down all noise. We had a whistlestop 3 day stay at the Grand Hyatt. Staff were extremely friendly and professional, the rooms were clean and spacious. I found the carpets shabby and the rooms not up to the standard of a 5 star hotel. Took about 2 hours to return passport and flight tickets. I stayed in Grand Hyatt Mumbai along with my family during the Christmas and New year of 2017. One word is "Grand". Very pleasant stay. Adnan, the young gentleman who welcomed us at Grand Hyatt was too good. Very pleasant and he goes out of his way to help. I stayed in this hotel during a business travel. I think that was the best decision of the trip. I had a super comfy stay, thank you. Everything was amazing! The room was big and clean, the staff was nice and helpful, the food in the restaurants was delicious. The Grand Hyatt is a welcoming retreat in the heart of the hustle and bustle of Mumbai. The staff are warm and welcoming. Absolutely a fantastic stay. It is close to the airport. Check-in was easy and smooth. The rooms were spacious and very comfortable. Hotel was amazing! Staff especially Alex at front office and Najma at the spa were exceptional. Food at the indian restaurant was delicious. It was a great Grand stay. Big room with King size bed & Bathtub large swimming pool many restaurants wide spread lobby. Thank you so much for such excellent service Jude and Saurabh from the bar. The Halloween theme drinks were amazing. This was a great hotel. The staff were excellent always smiling and wished us all the time from the security staff at the entrance. Just love this property stayed here couple of times before too but every time i come back here i fall in love with this place. I'm glad to have found this great hotel in Mumbai. It's so quiet and peaceful, which is a necessity in a place like Mumbai. The staff are cordial and helpful and give positive vibration. The food is good as always. Would like to stay again. The hotel is located in a prime location. You need to go and have the best breakfast of your life, the buffet was absolutely great and complete, but the service was slow. We stayed at Residence apartments for seven weeks. We were from the first day genuinely welcomed with our baby and staff. The staff at the check-in / check out were not polite, even for a simple questions, they gave rude answers, I asked them to speak louder. Spacious. Staff are always courteous and helpful. Indian, Italian, chinese and multi cuisine restaurants serving good food. We stayed two nights at this hotel for leisure in transit to other destination. Pros: Excellent service. No charge for extra bed.

06_Hotel Reviews Sentimental Analysis

I have stayed at the Hyatt in the past and each i have visited Mumbai, on this time I requested and received an upgrade, we had double booked and the hotel did not issue a refund! The location is great and the service is excellent. Our stay was memorable! Breakfast was awesome! Hotel is truly remarkable! Staffs were friendly! I will definitely choose this hotel again. As I was only in Mumbai for 36 hours and had an early flight from BOM airport, this hotel provided a perfect base to explore the city. The hotel location is accessible from the city and yet away from the noisy hustle bustle of the highway. The swimming pool is large and well-maintained. After visiting more than 100 5 stars I can surely say after Renaissance if there is any other 5 star as big then it is Hyatt. Guys you guys are doing a great job. This is centrally located and Great place to conduct the event. The hotel staff is very cooperative and goes a step forward to make things easier. Staying in one of the Hyatt hotels is a plus as it provides comfort and joy to all guests, I am already looking forward to one more stay. I had a really pleasant stay in this hotel. Loved the buffet breakfast spread and the service. I am definitely booking this hotel again. The restaurant is so good.. it's hard to say something over a full belly the Italian these guys serve is like Heaven The food is delicious. When you visit this place, the kind of live affection and attention given to you would make you come back again. Was in a conference here and my friends and I decided to take a staycation at Grand Hyatt Mumbai over the long October weekend and we had a really great time. Stayed 2 days for a conference over the weekend. The room was topnotch as expected. This is my second time at the Grand Hyatt. One of the very few Hotels that can afford to give you a good Value for your Money. If you have a corporate connection, you can get a great deal. Great Hotel, warm staff, wonderful location and just lovely. I choose Hyatt as its a very convenient location and the staff is very helpful. I stayed here before some years back for a business trip and chose this hotel again for this business trip. Although the hotel is not near the airport, Grand Hyatt Mumbai is a stylish Hotel in the Santacruz/ Kalina area of Mumbai; just 15 min. by Car from Mumbai International Airport. I stayed at this hotel before and had a favorable impression. This time, I felt like there was a systematic lack of attention to detail. The Grand Hyatt Mumbai has been my primary choice for many years and I am happy to say that they have consistently remained the best. A new & very Good Hotel Near Domestic Airport The Hyatt is a huge hotel, with wonderful rooms, nice foyers, and fine dining. Really it was nice to be there.....the way care to us was fabulous feel personalized , once we will have visit at there will probably be a repeat. I reviewed this hotel as 2nd home few years back ...and today I am staying after 2/3 years as not stayed overnight in Mumbai. Grand Hyatt is a great hotel located very close to the Mumbai Airport and is just off the Western Express Highway. Nice central location. In Cellini the Cheese pizza and pasta are the best. Excellent service and food taste. Cellini is the best restaurant in town ! From the minute we walked into the property we were welcomed like VIPs and I'm not talking about the doormen either. Great hotel, nice rooms, friendly and caring staff and good food. Location is convenient as it's not far from the airport and the city. Just an best hotel in suburb of mumbai, guest are greeeted with warm welcome, best point of this hotel its well connected to the city. Hotel was having very good rooms but not so good staff service , I have tried to call housekeeping for 15 -20 mins no one picks up. The only hotel which connects western line and the Central line towards Kalina and likes. The hotel has a superb ambiance. Extremely unfriendly staff who does not give you the complete information upfront. The room floor was wet and the room was dirty. It was amazing Stay @Grand Hyatt. I Got Excellent service in Room, Restaurant, Grand Club & special in Spa. Staff is polite and helpful. So we have just finished a 4 month stay in the residences portion of the hotel. It has been interesting and at times challenging. Overall satisfaction is good. Food is very good . Very attentive Staff . Service excellent. Just the condition of the Hotel especially the rooms needs to be improved. Overall the event was good! Few twerking was required but everything wrapped up nicely. Staff was polite and coordinating. So this being a 5 star and supposedly for classy people if you are not dressed in suits you will always be 2nd to get attention. I stayed for three nights at the Grand Hyatt and my stay was quite comfortable . The location is quite central and is well connected to the city. It is a great hotel for business travellers, with nice amenities for fitness, like Gym, Swimming Pool and Spa, besides being a great place for a stopover. Rooms are clean and good. Poor in room dining and buffet facility. Food served not worth the price. A good place for a stopover. it was raining heavily so unable to travel out. easy distance from the airport. Good amenities. Stayed at the Grand Hyatt. Except for the pool being under maintenance and having to walk around the hotel looking for a place to sit. Located in Santacruz East. About 10 min from domestic airport and 15-20 min from international airport. Good hotel but not the best. The incident what happened with us yesterday morning,I was staying with in room 5187, as we prefer to sleep late and wake up early. Called the property 4 times to enquiry and so glad that I decided not to visit the place coz if before booking this is the case. Hastle free quick check in ..thanks to Aaron and a great room with a fabulous pool view .. Always greeted us with smile and a smile. Very good hotel, clean and well appointed rooms. Staff are exceptional. The service is very good - that is one of the reasons why this hotel truly is one of the best properties i have lived in globally. it is well managed and people centric with care for all details. I stay at the hotel every year and now the pool has been under maintenance twice in 12 months!!! Worse part is that they never inform. Stay with peers was excellent, allowed with apartment, comfortable for three. With all basic requirements feeling was just great. Yesterday visited grand hyatt mumbai with my close friends i wanted to give them treat so we went in china house restaurant. We arrived on September 9th with high hopes for this place. Feeling very disappointed and let down with the service we received. Grand Hyatt should emerge as a Hotel providing world class customer service with all modern amenities within a very comfortable environment. Excellent hotel , super customer service . Me and my family enjoyed... Loved the way the front office staff Miss Janali's behaviour. This was the first time that I stayed at Grand Hyatt, Mumbai and would surely return back. The breakfast spread was amazing.

06_Hotel Reviews Sentimental Analysis

It was an amazing stay everything is perfect staff is so polite specially mentioned sahil in restaurant jayesh and harshlata Strategic location, easily accessible, very sensitive about customer needs, the hotel staff are well trained to excel your experience Being a frequent traveler on business worldwide, I can say that this is one of the best hotels I have experienced staying at You would love the essence and atmosphere at this lounge..5 min from international airport and 20 min from domestic...A Stayed here for three days and had a wonderful stay. Hotel staff all around were very helpful. The food in the hotel was excellent This hotel is literally the whole package. Comfortable rooms, excellent facilities, numerous world-class restaurants and amazing service The Grand Hyatt staff is very good when it comes to service for both rooms as well corporate events. They are very courteous My stay at the Grand Hyatt is without a doubt a very comfortable and enjoyable stay. Service level are at their best and staff are Nice ambiance Nice rooms Nice people Nice place to stay and relax Nice bathrooms Window view was excellent and meals were delicious Stayed at the hotel for 5 nights with family in a two bedroom apartment during August 2017. Let me start by expressing how much I loved the Grand Hyatt The name itself says a lot . Apart from its huge and beautiful property...Grand hyatt has a staff with beautiful smile I went here with as a group of 12 for my hen party. It was my mum and aunts so not going crazy. Staff looked down on us and made us feel welcome Very enjoyable & comfortable experience. The staff is extremely courteous & helpful. Highly recommended. Convenient location Hotel location is good , rooms not so big but comfortable . Swimming pool outside .Nice spa .Food is excellent .For sure I will come back again Whilst I can't really review the facilities here, I can say for sure that this brand has stayed true to the definition of hospitality The security manager was rude. he just shouted at us. rooms need renovation and also the carpet to enter the room has to be replaced It was good as expected you get what you pay for with these kind of hotels and they never normally let you down staff were friendly One of the biggest hotels in Mumbai. Located close to Airport near BKC area. It has a great Chinese/Italian/24 hrs kitchen and bars This was my first stay at Grand Hyatt Mumbai (4 nights) last week. This was a great experience with Hyatt. I loved quality of food A;though the hotel is not located in the best location, it is still a very convenient location i.e. close proximity to downtown and business areas The hotel is beautiful, reflecting so many elements of the local culture. The staff is genuinely very kind and attentive, and the rooms are spacious. Location might not be favourable to all. But the overall experience is worth it. Good ambience and very good customer service As usual, it was great feeling like you are not far from your daily work and meetings. In grand hyatt you feel that hotel staff are always there to help Grabs Hyatt Mumbai is in close proximity to the Airport making it an ideal location to stay. I stayed for 2N while on a business trip The hotel is the perfect business location for foreigners traveling to Mumbai for that purpose. It is well located and easy to reach Totally enjoyed my stay here. Hotel spaces were huge. The guest room was large, nicely planned and laid out. Staff were very helpful Great hotel, good location, excellent service but rooms need some very serious spring cleaning.... its beginning to get worn out Excellent property with hospitable hotel staff. Awesome food.. Would definitely consider this property if coming for business trip We reached late and the buffet was over. IRD is prompt and friendly. Food is good. Feels like home. We were given a room with a balcony Everything was nice, organized and required and the room service was perfect with a lot of friendly staff in the reception, front desk Every staff member knew my name at breakfast and concierge. They were extremely kind and helpful, organised all my travel arrangements Extremely Friendly staff. The ambience is good . I was fascinated by the artwork on display. Attended a wedding which was held here The staff are arrogant and for every small bit needs escalation to manager. The rooms are big but the beds are too small Continues to maintain its high standards and warm hospitality. Probably the only property in Mumbai that can handle large groups It was a very good experience. Good food, good ambience. I was there all by myself so the staff kept me engaged. Derelict rooms All the restaurants are good. The stay is comfortable and rooms are very well done. They take care of even the smallest details Nice location and rooms well maintained. I preferred to stay this hotel during my next visit. I had stayed five days.. Food was delicious This hotel is really a great one. Located very close to the airport, and has good connectivity to the places one would wanna visit The rooms are pretty good and spacious - and the bathrooms have a separate bath and shower area which is great. The location is superb Stayed here for an overnight stop-over in transit on the way home from a business trip. Clean, comfortable beds, excellent service The room is surprisingly spacious. The upkeep of the room is good. It is very clean. Location is superb. Extremely neat and tidy I had visited 55East few days back, the service and food was awesome and the way hospitality was managed by a person was excellent stay in all ways. Its my preferred one. I do recommend to everyone. For me, majorly they are for business meetings I had an opportunity to stay in this hotel in my India visit in July,2017. I had pretty awesome experience with services and food My stay at the Grand Hyatt Mumbai was excellent. The staff is friendly and helpful. The variety of restaurants is great. It has a great bar We decided to stay in a higher end hotel for our first stop of our back packing journey and what a great decision that was! Worst experience do not book this hotel ,last week i had booking,first they confirm early booking ,and denied to give room to us i have visited with my family and the stay was amazing . we all love the food and hospitality service. very nice hotel with nice rooms Stayed here on the 30th July 2016. The ambience is good and the service is prompt. Checked in with my family and the children were My regular stay in Mumbai and will always be . But it's getting crowded with many locals unlike in the past With a good mix of international and local guests

06_Hotel Reviews Sentimental Analysis

Hi, Hyatt stay was excellent with one of my friend, Truly enjoyed the ambiance with Excellent restaurant. Staffs are cooperative and helpful. My stay at the Grand Hyatt Mumbai was very pleasant. The hotel atmosphere is friendly and location is perfect. Plenty of facilities available. A most impressive haven. Extremely friendly and professional staff make you feel very special. It is obvious that a lot of effort has been put into making this hotel stand out. Its a great hotel with some excellent restaurants. My favourite being the china house. It has a shopping centre too which is a plus point. I was checked in by a great guy who remembered or accessed my previous stay. Got a similar room, and seamless check-in process. The Grand Hyatt is without a doubt the best hotel in India! When traveling to Mumbai, I would not stay anywhere else unless it's here. My stay at the Hyatt was excellent. I got an apartment and the amenities were perfect. The staff were always ready and willing to help. My stay at Grand Hyatt Mumbai was super awesome!! This was my first stay and the service was so good that I am excited to come back again. Overall experience was good, hotel staff are very attentive and always trying their best to provide any personal request and assistance. Was there for a two days conference. Must say the hotel is huge and the staff is very polite. The conference room was good. Visited Hyatt after quite a gap for an interactive session in Ballroom hall 1 & 2. I found the Hotel spic & span. The starters were delicious. Visited the property for a short weekend stay while attending and organising a conference. Nights here are happening and vibrant. The food is way overpriced especially at 360 East. Indian restaurant is not open for lunch. It took 30 minutes to check out. Near to International Airport and its ambience is the forte . The rooms are very spacious and beds comfortable. The food was good. I visited this hotel in April 2017 and found it to be just OK and reported it on Trip Advisor, I got a mail from the hotel as below. We do not have enough words of praise for Aashay, Mr Oberoi, and the wonderful team at the Grand Hyatt. From the moment I have stayed in the property a couple of times and the experience has always been very good. Had stayed there after 3 years and The staff here takes care of and pays attention to every minute detail and you don't have to remind them a second time for anything. I was wondering if it just me or most hyatt hotels are now degrading their standards of service. right from the time i entered the hotel. The Grand Hyatt is my preferred location for leisure and business. The hotel it's amenities and it's staff never fail to take care of us. The hotel stays true to the word "Grand". Ranging from plush rooms to multi cuisines, the place keeps the avid traveller delighted. I've been staying in this hotel for the past 3-4 years on my business trips to India and it seems that every time the staff make me feel at home. I really enjoyed my stay here. My first trip to India and the staff made me feel right at home. They remembered the meals I ordered. Excellent modern hotel with fantastic service. The rooms are very clean, spacious with luxury accessories. The staff are efficient. I stayed at this hotel for three nights and had a very good stay. Staff were very friendly, food is excellent and the rooms are spacious. Services are fast, location and surrounding is so cool, gym is one the best among all the luxury hotel, swimming pool and beach is also nice. Face of the hotel - Mgr. Deepika Shah. Pleasant flair of service at every step of the way under her leadership. Consistent service. i enjoyed my first stay with Hyatt. in the vicinity there are so many hotels but the services rendered by Hyatt Mumbai team is outstanding. Great clean hotel with excellent service! Lots of options for food/beverages inside hotel. Rooms are updated and clean with modern facilities. Never think of traveling with family to this very hotel. This hotel is completely different from Hyatt group of hotels, staff is courteous and helpful. Grand Hyatt , Mumbai offers outstanding service and hospitality. The property is very impressive and very well managed. The check in was a very pleasant surprise. We had arrived way ahead of the usual check in time but believe me the staff were very helpful. I was on a business tour and I stayed for a night at grand Hyatt. The hotel is a very good property with a very helpful staff. I was here at the hotel twice, once for our own product launch and press conference, and the next time for IAMAI marketing seminar. Excellent staff,check in process is smooth and food quality and options with various restaurant to choose. Hotel has various restaurants. My one day Business stay in Hyatt was a comfortable stay. With the fact that its hardly 15 mins drive from Airport(SCZ) hence its a great location. Excellent hotel and staff, near to the Airport and special to office were I work save loads of time for me. Also they have indoor swimming pool. I stayed at Grand Hyatt for a few weeks. I really liked the place, the food and the attention, specially the Grand Club, the service was excellent. The Hyatt is one of the best hotel in the town one feel happy to be in such a place. Excellent lobby after the grand entrance. Its one of the best 5-Star Hotel in Mumbai & just a 10 min drive from Mumbai Airport. Staff in very courteous & hospitable. Stayed here just for two nights but totally loved our stay. From the reception, to the bellboy to the staff the restaurants were excellent. Great, Please maintain . Maintenance is everything. It was a Pleasure I choose the destination, with out any Review. Read reviews online. A fantastic property nearer to the airport in Mumbai, The beautifully laid out landscaped gardens were a treat to the eyes. Great place for a conference with all facilities and helpful staff. Convenient location close both to airport and business areas. Everything is Grand. Grand Hyatt Brand makes everything so special starting from the first step till you say bye bye. Efficient and professional. Perfectly designed gym and great personal trainers. Especially one, Mr Justin, was very professional and went out of his way to help. I dont think i have words for this hotel. it is a class apart and one of the most beautiful properties to live in Mumbai. their room are spacious. I loved the large size room and bathroom. The WC did not have a shower which is available in almost all Asian hotels these days. This hotel was AMAZING! I stayed two nights and loved every second. It's very modern with a very large bathroom and spacious. It was a lovely stay there, our housekeeper Sushil was very prompt with the service. Excellent spread of breakfast n special meals. I was there at this hotel with my wife for a day The rooms are excellent Great service provided in house The breakfast provided was delicious. Overall good experience in this hotel. Have good F&B and variety of selection. I am happy with the stay except for limousine service. Nice rooms and a pleasant stay but staff communication is poor... overall it was good. Rooms were clean... nice location.

06_Hotel Reviews Sentimental Analysis

As an American, I can say the hotel is decent. It's clean and well decorated. The food is excellent, unless you order from the room service. Located close to the airport this girl is luxury at its best the rooms are good the staff amazing the food excellent all in all the Grand Hyatt group is always a pleasure to stay.. their welcome ,their services and amenities are too good.. They make us feel at home. Lovely food. Ambience and hospitality with caring for minutest detailing won my heart. I will advise this hotel to all business travellers. Excellent service and very nice rooms .Your staff was very calm polite I am very impressed. We visited the breakfast couple of times. Stayed two nights at the grand Hyatt on the Mumbai leg of a 9 day business trip to india Have stayed in recent times at the Grand Hyatt Mumbai. Loved the resort pool view grand king room. We've stayed at this hotel 6-7 times now to visit family and friends. It is most comfortable. Recently, our Company had booked a room for our US guest who is our esteemed client. We made the payment by wire transfer. I was so impressed with all of your staff. From housekeeping staff to waitstaff in the restaurants it was phenomenal. We visited the Nice Hyatt hotel near to the airport but no ideally placed for a walk into the main centre of Mumbai. Concierge service is really good. Dear Mr David Mansfield, GM, Grand Hyatt, Mumbai May I take this opportunity to compliment you for heading a team of professionals. Good clean place. Vegetarians be a bit wary on the buffet breakfast as choices are limited. Room service is good. You never know what I have been staying at this place all the times when in Mumbai it's nicely located in BKC near the airport, breakfast is awesome. Indian spice, refreshing beer, traffic is organized chaos thankfully I wasn't driving, new taste sensations, interesting city to explore. Having stayed in the Verandah suite, the room was huge and luxurious. The added benefits of the room included a complimentary Hotel does not allow 2 wheeler parking. Traffic is pain around so you cant take your bike to save time in a rush. Better you travel by train. Located near western express highway.It takes only 10 mins from airport.Rooms are spacious with all modern facilities. Bedding is comfortable. This is an unsolicited review. In my 25 years with multinational organisations, I have stayed in many hotels across different countries. Staff are rather cold and aloof. Instructions are not being followed because may be the staff do not understand English. The room was spacious and comfortable. I stayed here for a night. The hotel is in perfect location. Good locality. Near the airport. The staff is great. Very helpful and friendly. Its best located and give a feel at home experience , with helping staff at Grand Hyatt. Its an lively hotel and well maintained. Very friendly staff, good food, great value for your money . the Gym is great and SPA excellent. Hotel is very clean, near to the airport. I traveled with my family for 2 weeks from Boston, US and I can't say enough how much we loved this hotel. The room attire was good. We enjoyed our stay at Grand Hyatt Mumbai very much. Very comfortable rooms with good facilities, polite, friendly and very helpful staff. me and my family enjoyed a lot.. even we r group of 4 family enjoyed a lot... room was awesome spacious neat and clean. This property is very well located in the Suburbs. We had opted for the Club & Suite Surprise package & were very happy. All the amenities are in order. The rooms are comfortable. Restaurants are good... well.. its like any other 5 star.. no complaints. The hotel is old but nice and cosy, rooms are good except that the walls are very thin, it was very noisy in the night when there was a party. Rooms are fair but service is well below par. Location - good if you have work in BKC, but the Trident is a significant cut above. You just cannot complain of anything here. Whatever you ask they are ready to provide, and see that your stay is comfortable. Only 15 minutes from airport, a modern hotel that feels very safe and secure. Prompt, professional staff available to tend to your needs. Deluxe rooms with everything you require to have a comfortable stay. The in-room office desk set-up was perfect for business. We usually stay at the JWM on Juhu, however a family member was staying at Grand Hyatt Mumbai and convenience us to change. Stayed at Hyatt while travelling on a business trip. Enjoyed the stay. Good service, helpful front desk, great clean rooms, ! One of the most pleasant stays I have experienced at a Grand Hyatt international location. Wonderful rooms and wonderful service. We as family booked three service apartments at Grand Hyatt Residence for more than four weeks . We have been staying there since last year. My Japanese business associates and I enjoyed our stay at Hyatt. We visited Soma Indian restaurant twice - the food was delicious. Front desk people just didn't respond to any of my requests. They always say they call back and never do. Staff in the restaurants were helpful. Good hotel to stay. It is convenient for me because my office is in Kalina, Santacruz. The hotel is almost walkable distance from my office. Grand hyatt Mumbai is a rather good hotel , it is very near to both domestic as well as international airport , which is very convenient. Stayed at the hotel on business trip, It is about 10-15 mins drive from the international terminal. Checkin was smooth. The room was spacious. Hospitality of staff. Clean rooms, excellent food and great amenities . When it comes to mumbai, my first preference is to stay at Hyatt. We stayed at the hotel during a long layover at Mumbai airport. The hotel is about a 5-10 minute drive from Terminal 2, and its accessible. A beautiful property with some fantastic rooms (both in terms of comfort and style). Swift check in process with a very accurate check out. The location of the hotel is near to both the domestic and international airports and doesnt take too much time from either. I have experienced the hotel as a safe haven of hospitality in a hot and sometimes crazy city. From the arrival to departure, the staff was helpful. Well built property with good views. Well lit corridors and open space. It had all the infra in place to be considered as one of the best. Atmosphere is very warm and staff very friendly, food quality is good but expensive according to me. I will definitively stay again. I don't expect much value for money food is ok minibar on request check in staff seems arrogant location is good, near airport. Amazing view rooms and hotel in center of mumbai, they ready to help every possible way ..and give you the best experience. A good hotel, with large, clean rooms. Superb buffet style breakfast with a lot of offerings. Front desk organised a sim-card for us. air conditioning - no proper control, it was very chilled inside the room. the control was not appropriate. time consuming charge. Great hotel near the airport, fantastic staff who really looked after us. Rooms are a good size. Food is great, we had breakfast at the hotel.

06_Hotel Reviews Sentimental Analysis

Had been to Grand Hyatt Santacruz for a lunch with wife, looking for veg food. To our surprise there was absolutely no veg food. Had a great stay from checkin to checkout where great . Had a bit of bother with a taxi driver trying to over charge us . The Grand Hyatt is very reliable even though it's quite basic. Check in and check out are always slow even if there is no queue. Right from the lobby to the room to room service n house keeping everything is to the T. The rooms are spacious and comfortable. Stayed here twice and both times had an amazing stay. Rooms are very clean and spacious, excellent housekeeping... Best hotel. Its a great hotel. We have stayed here in month of April for some meeting purpose and feels a relaxing place. But Andaz is better. I stayed at the Grand Hyatt during a recent business trip. The overall experience is great. Rooms are good - spacious with a balcony. It was really wonderful experience.. The staffs were all pleasant and their service was good.. I recommend this hotel to my friends. I stayed in a club room on the 2nd floor and found a few men standing outside my window chatting with each other in the evening. The Grand hyatt is a lovely hotel in a really convenient location. The staff are all very friendly and were very helpful with all my queries. One of the best property in mumbai . it truly sticks with the tagline LIVING GRAND. Many thanks to Varun Bhushan Deepak. Even though I spent only a night at this property, I must say it was enough for me to witness the wonderful hospitality extended by the staff. We stayed at this hotel for 6 nights and enjoyed our time here very much. It has the feel of a business hotel and is a little expensive. Wanted to book a 2 room suite. Used their app & the option given was a 2 room residence. It is no where close to what I expected. Unlike most Hyatt in India where service is the soul of the hotel. This one was lethargic and chaotic I say so as we stayed here. Literally, a Grand Hotel, in a royal sense! Location is good, being close to the airport. When I stayed this May, 2017, the room was spacious. Thankful for the upgrade to a suite with club lounge access. However, the suite was opposite a room with a heavy smoker. Recently visited Soma a place I love to dine Everytime I visit Grand Hyatt people are very warm and friendly special thank to the staff. Every aspect of our stay was quality from the styling of the hotel to the quality of the food. Great location, luxury, polite and professional. We stayed here for 3 nights on a room only basis so can't comment on the food. However the hotel treated us very well and provided us with a nice room. Very proximity to the airport (15 -20 minutes drive) but may be a bit distance for tourist attraction. The room has a good size. I have stayed at this hotel at several occasions the last 5 years. The hotel is clean, safe, having a high standard and being a part of Hyatt group. In 2014 I wrote about his hotel on this website that it is a glorious example of great , consistent service excellence and revenue generation. I stayed in Grand Hyatt for 2 nights..I loved their lobby area and felt it truly world class and grand entrance.. 1)I was a bit disappointed with the room. I was there for my business trip and stayed there for 6 nights. Out of 3/ 6 nights, more than half of hotel was occupied with business travelers. Excellent Business Hotel at BKC Mumbai vicinity. I liked the 2-room executive suite with a terrace attached. This gives freedom to move around. It always been a great to stay in Grand Hyatt. Let it be Dubai or Mumbai. Just this time I got some issue with a non indian staff. Celini, the Italian restaurant at the Grand Hyatt has perfected its art. Having devoured many excellent pizzas in the past, we are back again. My home in India. Im staying at this hotel for the past 5 Years every month for 3 night some times 2 times in a month. Every time I stay here, I am impressed. Grand Hyatt is situated close to the airport. The staff are helpful and cooperative. Food was good. The best thing I liked about this hotel is the cleanliness. Clean and comfortable, somewhat impersonal hotel, with a corporate feel. Cool decoration in common areas. Nice food, atmosphere and service. Impressive hotel with some nice features close to Mumbai airport (~30 minutes). Large quality hotel with good choice of restaurants. The rooms were very clean and upto the mark. Excellent hospitality and room service. The breakfast buffet at the restaurant is excellent. Incredibly helpful conference event support. I had several technical challenges for them and they came through brilliantly. My company had a conference here. When colleagues arrived late evening, they were made to wait till 3 am to check in. Staffs were helpful. Evaluating hyatt in all grounds, i found my stay with them over 2 days disappointing. 1. I could not even leave a review on the website. I really enjoyed staying in this hotel. Firstly, the customer service is excellent.The staff really go above and beyond. India has many such hotels. A nice place to stay when on business at affordable price. Good & professional Check-in. Sumptuous breakfast at Fifty five. Excellent staff, clean and big rooms, good variety of food at the restaurants, good ambience. The location is near to airport. This hotel looks amazing! Big hot tub Steam Sauna Gym Very clean !! A women at reception Sharon very friendly! We stay here frequently. I have been a regular guest at this hotel with a Platinum passport card since 2010 and have seen much better days here. I had been here jus last week, inspite of informing early checkin when reservation was done we had to wait for 45 mins, Ouch. I have stayed at this property several times. I'm very disappointed staying here on this trip. Not too sure about the quality of the room. We stayed at the Grand Hyatt Mumbai to take a break for the Christmas holidays. The rooms were well equipped and maintained. the guests were taken care of really well it was my brother's wedding and everything was organised perfectly and every thing was done well. Good hotel, and easily located close to the hotel. The people that work there are very very nice. The Italian restaurant Celini is one of the best in Mumbai. One of the busiest hotels primarily because of location has always fascinated me as to its efficiency and top end delivery. I had just finished a month stay travelling around North and South India and I chose to stay at the Grand Hyatt, Mumbai for a week. Room was clean but there was some minor stain in the bathroom. Bed was very clean. Staffs were friendly. Food is the best. Hotele is located in good place, I could access all my business meetings easily.. rooms r very neat, room service is excellent. Overall stay was satisfying and happy with Grand Hyatt! Should try their buffet breakfast. Room service was value for money. All the things are very good and staff are all good. Food are too much great.all party hall are too good.food test are so nice. The hotel is located at santracruz east where most of the location i wanted to go were nearby and is easy to reach. I did not have any issues.

06_Hotel Reviews Sentimental Analysis

After a very hectic travelling schedule ,we needed a rest bite before returning to London.. We booked in for 6 nights at the Grand Hyatt Mumbai. Me and my family enjoyed our stay at Grand Hyatt Mumbai very much . This property was very clean . The staff at breakfast were very friendly and helpful. An excellent hotel with all the facilities. The rooms are a good size with all the required amenities. The staff are very attentive and helpful. A fantastic hotel with friendly and highly skilled staff, can't fault it really rooms very clean and well maintained good selection of food. Great Hotel, Empathetic and amazing customer obsession, Agile and understanding, Highly recommended. Great and unique experience. Hotel rooms were very quiet and well equipped for business travellers. Excellent beds and clean, nice bathroom. Good international cuisine. Excellent Hotel Excellent Room Excellent Service Excellent Food Grand Hyatt has a great ambience and location at a competitive price. Great room, great hospitality, great food! The room and washrooms were super clean. All calls were promptly attended to. This is a very modern stylish hotel with very comfortable rooms with wider than usual single beds. The bathroom area is excellent. This place is perhaps the best place to stay and dine in the dirtiest city in the country. Placed right next to the airport, the hotel is a great choice. Stayed there our first two nights in India and was not disappointed at all. The facilities are simply beautiful, the staff is friendly and helpful. A great hotel in Mumbai. The location is not fantastic, but you will get the essential such as food and dining done here. Very good service. Highly recommend... clean stylish hotel... typical Hyatt standards. Variety of eateries and great staff. Flight wasn't leaving on time. We reserved a table which was a good move as it was very popular. Even though it was busy service was great and there was no wait. We thoroughly enjoyed our 3night short stay in a Grand Club room. Upon arrival the staff were very eager to help and very friendly. I was in Mumbai for two days and had indeed an enjoyable stay at the Grand Hyatt Mumbai. The staff is very friendly and helpful. This is a really huge hotel and closer to the old domestic airport. The rooms are quite comfortable. Here before using the concierge service I stayed in the hotel for quite awhile. Was a good experience and hotel room is clean except 1) a bit noisy even in the middle of the night. Overall a decent stay and very competitive rates offered. Room quality is satisfactory, extra care by staff. Good restaurants. The staff and food of this hotel is beyond words , we had a two day conference never in my 12 years of attending HICSA that I have been to. I have always stayed in this hotel and it been over 6 years that when i have been to mumbai I have stayed here. It has been a great stay. The food in the chinese restaurant under Chef Li is so good that I forget I am miles away from home. Chef Li would frequent the hotel. I stayed at the Grand Hyatt on a recent business trip. A modern hotel, conveniently close to the airport, with comfortable rooms. If you are thinking of a conference then this is your best bet in India. This is coming from someone who has done over 25 conferences. I was at Mumbai to attend the HICSA meet at Grand Hyatt. The situation of early check in was handled efficiently by the concierge. Superb hotel and staff are awesome. food are tasty and delicious too. But the problem is its quite expensive. Offers best conference facilities. Well the best property to be in and lovely rooms. Staff always friendly and always approachable if you need any assistance. Very good hotel with great decor and ambience. Rooms are OK if a little small. Staff are excellent and well informed. The service is excellent. Stayed at the hotel over the weekend with family. Hospitality at the Grand Hyatt is a class apart. Right from the check in to the room. Overall it was a nice experience at Grand Hyatt hotel. I specially appreciated the prompt assistance obtained when my wife got lost. Superb hospitality and to name very delighted with Imtitaz sheikh his hospitality was simply amazing Since the time we checked in. Happened to stay in hyatt for a week , had the most amazing and comfortable stay .. the breakfast spread was amazing .. The hotel is opulent, the staff is accommodating, and the food is delicious! Everyone is eager to please, remembers your name. The Italian restaurant staff were awesome. So, was the "pizza making" spectacle. Comparing with the other Hyatt (closer to the airport) I stayed here in November 2016 as part of a large corporate event organized by our organization. This is really a good budget hotel. -Food is below expectations. Buffet breakfast is almost the same every day. I suggest you go to the pastry shop in the ground floor Cellini is the Italian Restaurant at the Grand Hyatt in Mumbai. The cuisine distinguishes itself for the great variety and for the quality. This is a very good hotel for business. You are very close to the airport. They have a very large choice of restaurants and bars. A litany of bad experiences starting from lack of key cards (happening repeatedly in recent trips) when asked for extra card. The Grand Hyatt is located in Kalina, off the Western Express Highway. It is quite a big hotel and is not far from the airport. Stayed for 5 nights, business conference with my husband. Room and everything in it is fine, the downside this year was the food. We stayed in one of the apartments of the hotel on the residence side. It was a big two bedroom apartment with a kitchen. I stayed at the the Grand Hyatt Mumbai for two weeks (March 2017), the staff are very friendly and always willing to assist. We went for a friends 50th birthday. Highly recommend the club rooms. Staff where very helpful and the hotel was amazing. A very good property. Enjoyed the stay. Room quality was good. Staff was very cordial. Reataurants were good. Food quality was good. Every single staff was very efficient, very welcoming, good attitude, good manners, very hard working catering for all our requirements. With the summer vacations for the schools in India, kids tossing up Frisbees in the air would be a common sight at most of the hotels. Food is good! Gym is great. Staff I didn't find so welcoming. Hotel does feel a bit old though. The Indian foreigner difference is there. Grand Hyatt properties are always reliable but here in Mumbai the GH was superb. From the moment we arrived nothing went wrong. If you want to enjoy the luxury at Grand Hyatt, stay at Suites especially decorated with western touch & taste. Soma is the best. The concierge who arrange hotel car was excellent. Foods and alcohol at the Lounge was also good compare the other lounge. Right from the quality of room (where AC wasn't working and had to shift me a 1230 am) to level of service in banquet hall. Wonderful service, clean, good options on food. Clean and spacious rooms. Staff are proactive and friendly. Close to airport.

06_Hotel Reviews Sentimental Analysis

Well appointed rooms with excellent amenities. Labyrinthine corridors reveal the true expanse of it. Buffet breakfast was g
They not given any preference to Hayat card members .. attitude of staff terrible ..expecilly front desk at ground floor .. no
We stayed here for 11 days on vacation and had a wonderful experience. The staff are amazing and really look after the
The Grand Hyatt in Mumbai offers exceptional service, comfortable rooms, and incredible cuisine. Its proximity to the airport
Beautiful hotel which is nicely furnished, great staff who immediately take care of you and give real service. Restuarant ch
It is a nice hotel but due to heavy rush, folks at the reception make silly mistakes. I checked in for 3 days but was checked
My recent stay at the Grand Hyatt Mumbai was very nice. The room was very comfortable and spacious compare to other
excellent staff got warmth. good food specially chinese its best .good location and good safety measures. good hotel exce
Its a huge property in central Bombay. Very well organized system with efficient and prompt service Nice rooms with all am
A great hotel experience and less than 30 mts from the airport. The room service was great and the buffet breakfast has e
It has the biggest rooms for the starting category of the hotel rooms I have ever used.They have some nice themed restaura
I stayed at Grand Hyat for 4 nights , the room was not so big but enough for one, clean and modern design with all the fac
My stay at the Grand Hyatt Mumbai was enjoyable and pleasant. The choices of restaurants is just great. The staff was al
Hyatt does it again... you will love it. Either it be service or location or comfort or luxury or food you will enjoy yourself. A
splendid architecture, wonderful bedroom, nice swimming pool staff is just perfect, so nice and helpful the tour guide was
Very Good Stay with humble staff. Very nice stay and centrally located. The vastness of the hotel is appealing. People at t
My stay at the Grand Hyatt Mumbai was indeed wonderful. The staff was extremely friendly and nice. If you have a chance
I just stayed at the Grand Hyatt Mumbai and would for sure recommend the Hotel. The staff was very friendly and the ambi
We stayed here a few weeks ago and while the service, etc etc was pretty much up to standard, what we hated was that w
Located just 15 mins drive from the airport, grand Hyatt is centrally located in Mumbai. Rooms are quite nice (and I think
Poor room condition and did not feel special or that the service was personal. The night club downstairs can be heard from
I recently stayed in the Hyatt for a work trip for 8 days. It was an amazing experience. Very relaxing, the rooms were spac
About 40 of us westerners were here for the week to attend a wedding in Mumbai. We couldn't have picked a better hotel.
Worth stay I ever experienced - condition of the room (window not closing properly meaning mosquitos in the room), dust
Top hotel. Great service (except a little chaotic at check in); Indian restaurant is 5 star as is Lebanese restaurant on top fl
Someone has smoked in the room before, although it was a non-smoking room. Service was great and personnel was ve
My wife and I spent a week in a club room in early march of 2017. We loved most things about the stay though there were
Its a wonderful hotel with all comfort, facilities one would want. Hotel is very well maintained considering the vast size of h
For those who have stayed at Grand Hyatts before you get all the normal high standards. Large well equipped rooms that
Nice stay on Grand Hyatt hotel. I would like to stay in my future tour. The place is about 30 minutes to the shopping mall.
It was a great experience yet again at the Hyatt. I was very happy to find that they have maintained the same standard as
I always love to visit the grand haytt every time. The place is just comfortable for meetings and staying too. The service is
Room service was too poor. We need to wait almost 30 min for every order placed with room service. I don't understand w
week-Edit The 5 star that I am giving above is for 55 East Restaurant and the property and not for the front desk. This is a
I would stay here again only for business not holiday as it's too secluded. Restaurants are amazing and buffet bf is good I
The hotel is rated as five star but can only measure up to four star standards. Expensive for the standard. Location also is
We were here from our long flight from dubai we didn't pre booked but as i have stayed herein past and want to show my
We stayed there for 5 nights for business trip. Basically the location is located near the airport so don't expect to see any
It's the perfect business hotel in the otherwise chaotic city. The location is near to airport and within accessible distance to
Near to chatrapathi shivaji internationÃ l terminal....Well crÃ fted and Ã§omfirtable room....Good service by the committed
We stayed in this hotel as part of our honeymoon tour of India. It is located in the suburbs of Mumbai, it's ok but there are
This place is a total escape from the craziness of Mumbai, we stayed one night as a stop over and loved it all, the trump c
Cannot find anything wrong with this hotel. One of the best 5 stars and great service. Such a pleasant room I got with my
stayed here for the second time, reason for coming back and staying was because had an amazing experience the first time
Stayed here for 4 nights during Feb 2017 with a group of 10 family and friends. We were visiting from Australia. The break
The hotel location is quite good especially when you are arriving by flight and your engagements are in main city area.The
This may be a one time fall off - but the customer service has gone down a lot compared to my previous stays. in-house d
Excellent hotel. We have been looked after very well. Complementary fruits on arrival and as much bottled water as needed
The hotel is well made and has a good location. However the service is strictly ok, at best. The noise level in the rooms is
Certainly one of the best hotels in Mumbai, but service has slipped slightly in subtle ways. Example forgetting dips or ketc
Good place lovely stores. Especially for shopping Indian clothes. Ma passion. Is a great store. The restaurants are great
In terms of rooms, food, and decor, this is one of the better business hotels in Mumbai. However, despite the staff's best
christelle..shaun n vincent @ breakfast very good... jyoti..Ross..gavin at the desk very amazing.. Peter the one who got m

06_Hotel Reviews Sentimental Analysis

Stayed for two nights for a business conference. Room rate similar to an Oberoi or Taj, but the room quality was shoddy. I was staying in this hotel in January for an Orthopaedic Conference and was extremely pleased with both the stay and service. The hotel was booked by our company for all 150 members, the room was fantastic which I got on 6th floor. The view was great. The overall experience is good. The staff is efficient and is keen to go out of the way to address your specific needs. There is a great restaurant on the 6th floor. Great hotel near the international airport with fantastic service and friendly staff! Wise choice of excellent restaurants, nice bars and great service. Overall a very good stay ... it was value for money .. great people, cooperative staff, comfortable room, great feel, made me feel at home. I've been visiting this hotel for past dozen years at least once and sometimes twice a year. They do a remarkably good job. This hotel is near airport, anyone can reach airport easily. The rooms are big in size. Appearance of rooms and lobby is impressive. Cushy and comfy hotel with a wide range of services. Very well styled. They could stretch themselves a bit to serve clients. Great Food, Excellent staff and excellent room. Pro Tip: Order from the all day menu when you can as the food is excellent. This is a huge hotel and if I remember correctly it has about 540+ rooms. Beautiful architecture! The staff is very polite and helpful. Hyatt has been a brand name for me and my team always, but same was not the case during my last stay. I was not at all impressed. It wasn't a good experience stay a week in Mumbai, but I went with my husband in a travel trip, so the best part of the weekend was situated near the airport the ambience is very very good, the lobby excellent, the staff well trained, there are a number of restaurants. Though aristocratic in appearance there was no organised way of presentation. It is disturbing to note despite of large area. Stayed here for 6 nights and it was a very comfortable stay. The room was large and comfortable. Great bar and choice of food. I have been for dinner yesterday at fifty five east it was awesome food and special thanks to Prashant Thakur who took care of us. rooms need upgrading and maintenance, Electric outlets were not working. Breakfast area was very crowded and service was slow. We chose this hotel as it is quite close to the airport and we had an early departure. This being the case, you need to allow more time. Grand Hyatt Mumbai management rents out their ball room for Bollywood parties that go on to 5 am in the morning. The noise level is high. I booked the Grand Hyatt mainly because of its proximity to the airport during a long layover AND because the closest hotel to the airport is a good grand hotel, impressive line up of restaurants and great ambience. Troubled by the mosquitoes though, which happened to be bad. Excellent hotel with great staff. Just be aware that taxes and service charges added to bills are high. Hotel has security checks. Although I'm a seasoned business traveler, this was my first time to Mumbai, so maybe I was just a bit shell shocked by it. Overall, it did well in all honesty its surely my most preferred hotel for stay in Mumbai... works quite reasonable... the morning breakfast service is excellent. Had been for a stay for a couple of days for two successive visits. Location is convenient if travelling by air. About 30 minutes from the airport. A very welcoming lobby and the reception staff cordial, had booked rooms for a wedding, the rooms very neat and clean, spacious. The services rendered by Rodney and his teammates were excellent. They have guided us to the best possible way and ensured our stay. Leading a hectic life in Mumbai needs a break to introspect on the week/ months ahead. Decided to check in and unwind. Stay here was not up to the mark to be very honest. 1. I checked in at around 12:30 pm, thought I would shower freshen up. 2. I would recommend this hotel to anyone!! We recently stayed there for three weeks and there is not one single thing I could complain about. Grand Hyatt as we all know is known for its service and comfort. We had stayed in Grand Hyatt Mumbai for 5 nights, we were very satisfied. Very nice ambience. Great housekeeping. Located centrally. Highly secured, beautiful poolside, high quality toiletries, good service. I would say it is cool. Compared to other hotels of similar category, the customer intimacy will be less and you will feel less welcome. Went for a night on weekend... has a really grand entrance unlike most of the properties in India. We got upgraded to a suite. We stayed for 3 nights with my business clients. Location near Santacruz airport is great and very fast one can reach the airport and stay in the city. Month of September in 2016, took us to Mumbai (erstwhile Bombay), The Financial Capital of India. We chose this property as it is well known. Hyatt needs no introduction. Actually I realised that this hotel is one of the posh ones in the city, an upscale property. I feel it is a great place to stay. The rooms are old and the bathrooms need a refresh. The hotel is very big and the pool is very nice. The breakfast is so average. The hotel is very busy when I stayed here. There's just so many people at the lobby. Not the hotel's fault but even while my check-in was smooth. Very bad experience, I had asked for some Dettol, Band Aid at 8 pm after check-out. It was never delivered. When one of my clients I have stayed 2 times for official purpose. No words to say about the hotel ambience and neatness. Staffs, especially food. Visited in December 2016- Honestly one of the best in Mumbai. Having had stayed in many 5 stars in Mumbai, the staff here is excellent. My niece and I stayed at Grand Hyatt 2 nights during Christmas time. The hotel has an elegant ambience. Our room had a balcony. Stayed at Grand Hyatt from 18-21 Jan for a conference. The hotel is great, good location, nice interiors, spacious rooms, comfortable beds. Everything was good except check-in takes long time and check-out. Rooms are a bit small but has everything. Nice staff. Nice and comfortable room, friendly staff all over the hotel and multiple eating places providing sumptuous food. Just a small issue. I was initially checked into a SMOKING ROOM without my asking for it nor did the front office ask for my preference. This is unacceptable. When staying in a city like Mumbai a 5 star hotel is a welcome retreat from such a bustling city. The Grand Hyatt is exceptional. The Grand Hyatt in Mumbai has nice and spacious rooms but it needs some renovations (the paint on the outside walls faded). We spent a few days there over Christmas and it was a lovely experience. Well worth it. Just one tip; if you pick a smoking room, say Hi Peter Fulton... Happy New Year! Wishing you the best life can offer always... I am taking this effort to highlight the major pros. Great place... rooms are spacious and with great facilities. Their breakfast was reasonably okay. I feel they need to improve.

06_Hotel Reviews Sentimental Analysis

the road that leads to the property is excellent. Small nurseries are available. Often people stop by to buy them. The hotel

Certain aspects of the check in i didnt get like charging my debit card.Otherwise all the other aspects of the hotel r gr8 nd

Absolutely delightful stay at grand hyatt LAST WEEK. very near to airport and easily approachble. services are excellent.

I have stayed here before and remain impressed with the sheer magnificence of the rooms and Lobby area. Great concie

The rooms are spacious and comfortable. It was a relief to finally sleep on a great mattress after sleeping on so many un

I have stayed at the hotel many times. It used to be perfect. the execustive lounge has been my favourite. Lately the mana

Stayed here with my family for three days. We had just returned from Lonavala and my children were still talking about the

This hotel is a good choice for business, with decent rooms (although the air conditioning in my room wasn't working prop

We recent visited Mumbai for our niece's wedding and had the pleasure of staying, along with our sister and her husband

We had specifically booked a non-smoking room -which we did get, but little did we know that on every occasion we went

Ask for a room facing the residents' swimming pool. You will hear the constant sound of car horns if you face the road. Ro

Nice stay. Staff team is very cordial and helpful with information and service. Food is very good, love the variety provided

I stayed at this hotel for 6 nights. The staff are friendly and always willing to help. The restaurants have a variety of delicious

My first experience of this Grand Hyatt. And I must say I would want to come back here. In terms of their Service,food,cleanli

This was a leisure trip with family and I would say this is one of the best hotels I have travelled.It is quite centrally located

Service,food,cleanliness location,ambience,everything was excellent. We were there with our friends and family for a fami

I travelled to Mumbai for business that's why I decided to look for a hotel that could offer as much facilites for business r

Super se bhi Upex experience at my sons wedding at this place, the staff was courteous & the food extremely delicious, th

I booked for one night stay at Grand Hyatt Mumbai on 9th Dec 2016. I paid requested deposit on check in. I did not use an

Very helpful staff, welcoming and accommodating. Was given a choice of rooms to select from . Got an upgrade basis pa

I write this review from Room 2917; I cannot sleep and am livid at this hotel. In fact I just signed up with TripAdvisor SOL

Great stay. Staff team is wonderful, very cordial and helpful with information and service. Food is great, love the variety pr

Grand Hyatt Mumbai is an excellent hotel, but for its poor transportation services. I stayed in a Grand Suite King room, wh

I checked in Grand Hyaat Mumbai on 31st Dec, for a night. I booked Club Room. When I got keys and entered in the room

Stayed there for one night and one day, as a stop-over between Goa and our flight home. The building is massive and fe

Excellent service - staff very helpful and friendly. The room was a great size with large bath and separate shower. Close to

I love the place and location. It generally meets all requirements and provides required comfort for stay in Mumbai. Staff is

The staff (Raju, Sachin, Agnel, Justin, Nilesh and many others), the food (at 55 East), the fitness areas (including the pool)

I was on a business trip during June 2016. The checkin process took less than 5 mins.The staffs were great and courteous

House keeping is hopeless , it took an hr to get through after repetitive calls and another half hr to just get the 4 empty gla

Good property, excellent check-in check out experience, great service at room. Tried only one restaurant food is ok, Hotel

hotel is strategically located and not far from the airports. Rooms are well furnished and very pleasant. Being little away fr

I stayed in a club room for 1 week and have been impressed during my stay. The staff I have encountered were all courte

I have been making 4-5 trips each year from Melbourne and feel Grand Hyatt Mumbai is a home away from home, Sylwia

We stayed for a couple of nights at this hotel which is close to both the international and domestic airports. The hotel is w

This was our first visit to this hotel, we stayed two nights at New Year. When we arrived no hassle checking in the staff ve

We stayed here for one night with kids. Hotel is located near Bandra Kurla Complex. Rooms are of decent size and beds a

I would rate this Hotel as the best in the country. What makes it so special is the personalised service of each member of

Super comfy bed, great food, relaxing. Great bath and particularly good breakfast buffet. Recommend nasal dosa fresh co

The rooms are very good sized & the beds too...Definitely clean & hygiene...Staff is friendly too..The bathroom doors does

One of the best places we stayed in the service was amazing and the facility was worthy of 5 stars. We stayed for 5 nights

It was very nice and Comfortable stay. Food was awesome and My children were very happy. It was very nice stay and w

Grand Hyatt Mumbai has been our perfect escape to indulge in some of the finest foods, stays, hospitality and relaxation o

Stayed again on a redemption booking in November. No complaints whatsoever. Only gripe was that I could not extend m

Awesome room, awesome view Awesome services Was really good and helpful staff for services Accommodation was ve

Amazingly great reception and beautiful place for good escape from busy life!! We highly recommend this to all future plan

My needs were mostly well taken care of, with room and food pricing providing value for money. The staff were always hel

Hyatt...means life...a place full of liveliness, positivity,happiness. I went there with my friend to have a quick chit chat over

Never fails to please. Right from check in, to rooms, to dining, to staff courtesy, to concierge, to chauffeur, to airport pick u

Memorable experience from the time the driver welcomes you to Grand Hyatt continued with the cheerful welcome of the

Rooms not great, bathrooms extremely small. Will not return again. Good lobby. Good Chinese restaurant. Definitely not a

This is very nice hotel little expensive but again the quality. The only downside is location the view around the hotel is not

The hotel has his ikon since a long time as its in the center of city. However, the interiors has gone 10 year old look. The

06_Hotel Reviews Sentimental Analysis

The property is really Grand in everyway you can think of. The entrance to the Lobby, Restaurants, Banquet Halls - you name it. This place, while flashy inside and home to an elite set of partygoers the night we stayed, just is not worth it. Many hotels have very nice rooms and good value for money. Night Pub was there but only with couples. Location of the property is very nice. Good ambience good food had very good staff . Nice experience good location. Gardens and surrounding with gym is also Best luxury,good food,best service from reception to restaurant staff,smooth check in and checkout,really impressed.Best stay Had a 5 night stay here. The location is fairly close to the airport though note that its closer to the domestic airport than it is to Dear Hyatt Mumbai, A big thank you to Grace Pavaskar and your staff at the Hyatt Mumbai. This week I arrived to the hotel. Nice place to stay and have nice place to learn many. Grand Hyatt is very nice conference halls for various purposes. Far I have never seen such a poor service of any 5 star hotels in the following areas. 1. I contacted the reception from my room. This hotel is close to the airport. The personnel are very service minded and helpful. The breakfast buffet was on the average. Incredible location Facilities top class Room and view fabulous The staff are attentive and very friendly The hotel itself It is a business hotel located near Mumbai Airport. It is a very grand property with 580 room inventory with all 5 star amenities. I stayed here for a total of 7 nights in Nov/Dec 2016, it's one of those hotels where the staff make you feel welcome from the moment. Amazing stay. Great staff who do their utmost to satisfy you. Great renovated room. Great food offer with a real tasty Italian restaurant. I visited this hotel first as i went mumbai due to business work and overall experience at this hotel was good as i liked this place. Yesterday, on 09/12/2016 I attended a marriage function in Ball room, It was a thrilling experience, The arrangement was very good. Grand Hyatt will check all boxes for a great stay. It's located between the airport and the centre of town. It gives that flexibility. Stayed here for 2 Nights, It has maintained the reputation well. Comfortable and Clean Rooms, Well Maintained. Had Comfortable Good hotel, spacious rooms, good 5 star quality. The check in was a bit tiresome but that could be because we were tired. Recently I was at Grand Hyatt for a Medical conference. The location and halls in it are just apt for large conferences. Great stay. Stayed here for 2 nights. Seamless check in, took about 3 minutes.Had dinner at their restaurant on the first night , which was excellent. It was the first visit to India for me. I stayed 3 nights in this nice hotel. Very nice and clean place to stay. My room was comfortable. Modern hotel with very big rooms, many restaurants, gym etc. Somewhat too much western style. Staff is extremely kind and helpful. I stay here regularly...the best Masala Chai from Room Service in India!! They changed Bombay Sandwich filling!! Go back to the room. Great stay at Grand Hyatt with a lot of fan in the pool and in the Italian restaurant. Ask to the chef Alessandro for each type of dish. I always find Stay @ Grand Hyatt , Mumbai , Very comfortable , Hotel Staff is very co-operative , remembers guest preferences. pleasant staff and family friendly. would recommend this place. they even had a complimentary snacks in evening which was nice. This seems to be more of a business hotel and the situation in Santacruz is not the best for visiting Mumbai shops and restaurants. The experiences during stay in Grand Hyatt was good and satisfied. And through in future, whenever, a chance to visit mumbai again. If you want to experience a heaven like feeling then ill recommend youll to come to this place and stay for 1night...i mean 1 night. Excellent staff Rooms are clean and tidy Overall happy to choose this one over other hotels Stayed at Club room as well. Nice amazing . GH is very sexy and beautiful place to go with your partner. I keep going to these places and ending up with a smile. The Grand Hyatt located at Kalina is a stand alone and good size property. It has good restaurants the chinese very good. Over and above my initial review, this is only to reconfirm the great quality in everything you experience. I was particularly impressed. If you wish to stay anywhere in Mumbai, do not go past this hotel. You will not be disappointed in any way. the staff are excellent. This my 50th conference, the first one being here. Never before I faced such unprofessional treatment, the banquet team was terrible. The hotel is a huge property by Hyatt. Location is near airport. The ambience of hotel is good . You can relax at lobby while having a drink. Grand Hyatt the second closest place to home for me. Thank you to every member of the staff for making my stay a memorable one. my experience was average. Restaurant was clean, good atmosphere. I will recommend you for this restaurant . Have a nice stay. My second trip to the Grand Hyatt and i was rewarded with the same amazing breakfast buffet (try the masala and mysore pak). It's by far the biggest hotel seems in mumbai for events and conventions lots of restaurants close the the domestic and international. This hotel is huge! The rooms are modern clean and comfortable. The staff are very helpful and breakfast is excellent. The service is great. I have NEVER in my travels across the Globe experienced such FLAWLESS Customer Service. From the front desk staff to the housekeeping. Great service. Great and amazingly comfortable rooms. Always accommodating staff. Beautiful Hotel and Satisfactory breakfast. I stayed for overnight.. room and bathroom was big, good location, foods a bit pricey but worth it.. inroom service was nice. Thank you GHM for a wonderful holiday wk. stay. The staff was fabulous; the facility was wonderful and well-maintained. I attended a business meet and when I got my car back from Valet service it had a scratch, which I found only after reaching the hotel. If you book a car to pick you up expect it to be late and don't bother calling the concierge as the car is always just arriving. It was indeed a Great Experience of stay at the facility. Staffs were excellent and services extended were great. Check in was smooth. Room was average with a decent bathroom. Feels like an ageing Vegas casino hotel without the casino. Outside spaces are limited. We had been to celini for brunch last saturday, had a great time with family enjoying the wide range of exotic dishes. The food was delicious. Thank you for your arrangement we appreciate your hospitality which we received during whole stay at your hotel. It was a great stay. Nice property but badly maintained. Even the club rooms are far worse than the ordinary room at say The Oberoi. Charge is reasonable.

06_Hotel Reviews Sentimental Analysis

Hyat is like a hotel which does you a favour by allowing you to stay there. I checked in and walked to my room alone hoping You cannot go wrong with Hyatt. So what should I write about it ? It is in the centre and hence works for all, but if planning Conveniently located off the Western Express Highway , easy to approach from airport , well mannered staff , multiple res Had occasion to visit Mumbai on business. This hotel offers a tranquil setting in the midst of a very bustling city. It is conven Stayed at the hotel for 5 nights and had a wonderful experience. Staff was very courteous, rooms extremely comfortable A grand stay at this luxurious hotel. It was a warm welcome and a fantastic stay. I did not expect anything lesser as I have Excellant stay with courteous staff, food, quiet room. Great restaurants and food. I am going to stay again here at Grand H Large hotel with good rooms, great service, excellent wifi, great selection of restaurants, and free drop-off to a number of The hotel ambience and interiors are good. Room was well planned and clean. Staff at the reception were very polite and I stayed in hotel Grand Hyatt Mumbai from 10th to 13 th November this year. A very beautiful hotel with well kept , neat, e Nice stay & co-operative staff. Front staff at reception as quite active & helped a lot for quick check-in. Room was neat & c My favorite in Mumbai and Managers like Anubhuti Singh and Deepika Shah ensure it remains so by making the stay ver Booked into the place as we had heard good reviews about fifty five east. Stayed overnight and had an okay experience. Visited Mumbai for a conference and stayed here, the conference venue. Close to international airport, although a little w I liked my room the best! Awesome :) The buffet breakfast spread was good but the self-serving process was cumbersome. Thie hotel has good facilities and a terrific location fir airport and business travelers. the owners have let the place go to s Thank you Wilbur Tauro and team for the lovely time we spent at the restaurant - Saturday Brunch. Neat and comfortable Enjoyed the short stay, also recommended for long stays, excellent breakfast buffet, clean and soothing property, near to Thank you so much for the kind hospitality and service provide by Darrell Fernandes and a few others.. He suggested me Great place to stay, its very clean, beautiful and elegant place. Staff is very friendly and understanding. Food is great too. Not worth the money. the property is old and services are lousy. basic necessities are not taken care of and nobody looks excellent service and nice great facilities. Nice big gym too... Came to mumbai often for business trip but first time try hyatt Been there a dozen times, the food AND service fluctuate from poor to average to very good- perhaps depending on the r excellent hotel service. We had gone to celebrate my brother's birthday...and they made it more special.... Clean and well Just spent 10 wonderful days at the Hyatt visiting our daughter who lives in one of it's fantastic apartments. Beautiful hotel I love coming back to the Grand Hyatt, Mumbai because the location is perfect and the staff is absolutely amazing. This is I got off the car and came into the lobby with bags, nobody greeted me. What's more, I had to carry my bags up a flight of Feeling of home created by friendly staff who remember you from past visits. Sincere to help. Great breakfast spread at E Even before my arrival I received e-mail communications by Ms. Pavaskar that made me feel very comfortable. I traveled Overall hotel is very clean n well maintained with staffs cooperative n courteous,only the breakfast was of everage quality I was attending a Convention at the Hotel and stayed at this property for 3 nights in October 2016. Suddenly my hearing a Stayed at this hotel as I had to attend a board meeting held there. PRO's: clean and very effecient. The staff are very fre Excellent stay with good amenities, helpful staff and nice ambiance indoor,Very near to hotel as well as very near to the s I often visit & set up temporary longterm shop in Mumbai and I'm responsible to find the right 4+ star hotel for an entire sta The Grand Hyatt Mumbai is a first-class hotel conveniently located just south of the Mumbai airport. The hotel is in excellen The hotel is great. You can do so much without leaving the hotel and their dining options are amazing. The only thing that Grand Hyatt Mumbai is a luxury 5 star hotel located off of the Western Express Highway in Santacruz, near the airport. S Had the most memorable stay here. The staff was absolutely courteous and assisted us in every way possible. The food i Grand Hyatt offers a pleasant stay for personal or business purposes - clean, modern looking, efficient and pleasant hosp Great hotel for business in Mumbai. Well secured from the outside world. I was there at the end of the 10 days celebration Really huge hotel in nice area. Check-in is quick and front office staff is very friendly even though she was having a light fl Good property with good ambience, and multicuisine restaurant, needless to say palatable and tasty food. Nice comfortable This was my fifth stay at the Grand Hyatt Mumbai. Really a wonderful experience every time. The location is far enough a I love the gym, spa and pool facility, it is really amazing. No other hotel I visited have these magnitude of design. Breakfast A great hotel. Not the best of locations but what the hotel lacks in location is made up by their wonderful staff. Staff reme I had two stays over the past month here. Both a bit different. As a Hyatt Diamond I've stayed at a fair number of hotels of I was in Room 1210 and there were visible stains on the carpet and the toilet bowl was also stained. The room itself had Good for the business trip near airport only and nothing else. The room was clean, excellent service, love the gym. The I It was an unexpected stay at this hotel as I have deferred my journey from Mumbai. I chose to stay in the hotel so that I d I travel a lot for work, and this hotel is excellent- the facilities, the staff, the food are all fantastic. I really want to give you f Good Ambient. Friendly & helpful staff. Good & complete facilities provided in house. Easy to negotiate with the front liner I had visited the place for a 2 day conference on 18 and 19 Oct 2016. I must admit that the food and beverage service wa An amazing place for business and great food and nice ambience with great people not very far off from the domestic airp

06_Hotel Reviews Sentimental Analysis

Stayed for one night for a business trip. Loved the hotel and warmth of the staff. Room was very nice and comfortable. Ch
Staff is very poor at front office ..they had bother me again & again asking me wheather I have taken there car ..Although
This was one of the better properties for many years. Last few years it just kept going down on all fronts. Carpets are now
I just stayed for a night, the hotel is truly good excellent, gorgeous lobby, fabulous art work throughout, spacious and com
Grand Hyatt Mimbai room has pretty grand feel, nice set up. Comfortable and clean. I particularly like the 4-5 bottles of co
The Grand Hyatt is an amazing hotel!!! The rooms, restaurant, gym and spa are first class. The restaurant offers food from
Spent a night at this hotel, on a short trip to the City. We arrived way too early to check in, as our flight reached at 4 AM. T
We visit the hotel , lobby lounge coffee shop once a fortnight , to have a light snack and tea during the lunch hour. The an
I was here for about 2 days and the most memorable days spent at Grand Hyatt the staff here is really very good and the
Rooms are Excellent all mod cons, quality is superb . Staff amazing and the food is awesome . 9/10 my 4th time here an
We stayed for 4 days at the Grand Hyatt, Mumbai. Notable point is on the third day we had to stand in line at fifty five east
I like this hotel and use it most times I visit Mumbai, its convenient to the airport, clean and the Indian restaurant is superb
Stayed here last week on a business trip, it's a bit out of the way if you are planning on sight seeing but a beautiful hotel. T
The hotel is truly grand. Gorgeous lobby, fabulous art work throughout, spacious and comfortable rooms but far from ever
Overall the experience wasn't remarkable although staff were lovely throughout. The rooms are very nice and usual Hyatt
I am very much satisfied with quality service offered by the Grand Hayatt at Mumbai . The hotel is kept in first class condit
Absolutely beautiful hotel, not as majestic as the Taj Mahal Hotel, but modern, beautifully appointed with modern Asian A
I stayed here for a conference that was on site. It's a very good quality hotel with suite sized rooms that are well appointed
Perfect Hotel for a one week business trip providing excellent service and incorporating a variety of restaurants. The pool
The rooms are extremely small for hyatt standard. Definitely expected better rooms. After staying at hyatt hybd this is a su
I am an ordinary Indian and to my misfortune (especially in this hotel) I look like one - because that is the only reason tha
The Hotel has great ambiance, awesome food, hospitable staff..its a great property to spend time over the weekends too.
Grand Hyatt Mumbai has always been my 1st priority whenever i visit to Mumbai for any work.Grand Hyatt is now my sec
Third stay here in recent times, switched after the Hyatt Regency slipped in its service levels. Flight was delayed, airport p
Rooms are fine, hotel is clean and at a good location Food is average. You will get this kind of food at any five star hotel.
The hotel is not as great as expected. The breakfast is very crowded and food choice is limited. The hotel is large to wall
Grand Hyatt Mumbai is situated close to airport and BKC. It is easy to commute from hotel to any part of Mumbai. Facilitie
An exceptional hotel, room was brilliant and had good views over the central gardens. Staff were all excellent very attentiv
I have stayed at probably 50 Hyatts around the world. And in Mumbai at least for the past 8 years. I am regular visitor to t
Not up to the standard of a Grand Hyatt. Check in and check out both took over 20 mins, breakfast is always full to the p
it was ok but not as expected by the name Grand Hyatt. We were expecting more. May be international brand so i miss th
There were all kinds of sounds coming into my room. The room is small and stinks. The bathroom door came off the hing
The room was fantastic, as was the service. The restaurants (especially SOMA and China House) serve great food. Celin
Great hotel and courteous staff, many choices of food and best Chinese cuisine is available at China House. Proximity to
It was really a luxurious experience to stay at Grand Hyatt, Mumbai. Room was very spacious and of course Bathroom is
Excellent Location. Helpful Staff. Very Good Ambience and food. I just love it! The Pool is awesome. I stayed at suite. The
Great service, good room except for the broken door. The room was quite silent, so I could get to sleep very well. When I
I have reviewed the property before and all I can say is that they are maintaining the service, the hotel interiors and it is ju
Would highly recommend this hotel for anyone who is looking for great hospitality, ambience, variety of food and wines. M
While I had been to this hotel before, this is the first time I stayed there. We were there for a conference. The space and
Great hotel to Stay, I visited on 19th Sep 2016, it was raining Heavily at night , I landed at 23:00 it made me happy to see
The Grand Hyatt Hotel is perfect for every kind of traveler. For a foodie it has excellent restaurants & bars and the Coffee
I was there from a weekend business trip. Grand Hotel, not so grand service Average food Great breakfast Aged or sagg
The was very nice and comfortable. The rooms are clean and specious with nice view of court yard. Staff is very curtious
It is worth the price they are charging. It is humongous. Definitely luxury. Their buffet has such huge spread. Rooms were
We stayed for a couple of days and found the place to be value for money. The room booked by me was spacious, mode
What a disappointment, I thought that it would be a success to celebrate our anniversary but what a waste of Tym and mo
Pleasant weekend stay in the heart of Mumbai. Good decor, spacious rooms and helpful staff. As we were allocated the
I was personally very excided to stay in this nice hotel this W-E for 5 days with my colleagues for a business trip in this are
I was taken ill when I arrived at the hotel and all of the staff went out of their way to make sure my stay was as comfortable
All amenities of a 5-star hotel. I dont need to write more about this legendaray hotel. There is a big shopping area too but I a
It's a place where I would always say, pleasure is mine. It is one of the most unique places where every time i go there, I f
We stayed for 3 nights on a business trip to Mumbai and considering the usual traffic in the city, we decided to stay at a ho

06_Hotel Reviews Sentimental Analysis

Here for 2 weeks on business, so managed to take advantage of the very reasonable 'long stay' rate, and have found the experience was ok and not so good. I will start with the bad experience we had to face. The hotel is located in the centre of the city which is very convenient. the staff is very courteous and rooms are spacious. spacious rooms, great service, great food. Great hotel and food and room. china town is great. Italian restaurant is great too. staff is good .Beautiful hotel and there service is excellent. Hotel and rooms are quite good, upto the 5 star level. What makes the difference is the courteous staff, starting right from the reception. Stayed for a night with family!!! Rooms are pretty small!!! However, the property is huge!!! Swimming pool a certain disappointment. Excellent Spacious Rooms, Very Good Service with attention to detail, The rooms with courtyard view are excellent , The rooms are spacious and comfortable. Came here for business as a recommendation , one of my colleagues stays here exclusively. Location is great as its only 5 mins from airport. Great looking facilities, unfortunately the service is lousy. Starting from the check in process five agents standing around like they were waiting for us. Visited the hotel for 3 days for a business meeting. Everything was good - excellent food. guest room is relatively small - but it's comfortable. The Mumbai Hyatt is a superior hotel. They have everything running efficiently. The beds are comfortable. The rooms are spacious and comfortable. I enjoyed my stay at the Grand Hyatt, Food was delicious, staff is well behaved and makes sure that your stay at the hotel is comfortable. Breakfast was super and very convenient for any work around BKC .comfortable rooms & smiling staff.-shop called THE BKC. Third stay. Will come again. The staff at this hotel make all the difference. The hotel compensated us for some issues with our flight. I stayed for 2 nights for a short business trip. I really enjoyed the spa and the Jacuzzi after my long flights from Europe. The room is spacious and comfortable. My second home ! Very nice staff , best food and clean food(very important in India) Location is a bit far from city due to traffic. I spent 1 night after a long business trip, before my next day flight, and was very satisfied. Pick up from the airport was great. One expects the best from a Grand Hyatt stay, and this one did not disappoint. Upscale in every way, quiet well appointed rooms. Excellent ambience. The staff is Professional to the core. I enjoyed my stay during my every stay at this facility. Staff is Courteous and helpful. Great hotel for business meetings in mumbai staff are friendly and warm, plkeep it up. Every time, instay, i feel homely staying here. The check-in level of this hotel is one level above the arrival level with stairs in between and no lift service. While the rest of the hotel is at ground level. Solo stay at HYAAT Santacrewz, shared my experience, the food was way too expensive, specially the in room dining was expensive. I loved the hotel and the room with the patio (1125) i was given. Room comfort was great. The toileteries fantastic. Warm and welcoming. Great place to stay close to the airport friendly staff good ambience and clean rooms the room was provided with apples to welcome us. The staff, the place, the ambiance and the food is something that i really enjoy. I dont mind the extra travel time from work. I have visited hotel grand Hyatt with friends the services provided by hotel staff is marvelous, and the food experience is amazing. Very Disappointed with the overall experience at the hotel. First on arrival, I was told my reservation was booked for someone else. We had booked almost 30 room nights in this hotel. The hotel is good and the breakfast is brilliant. All our guests enjoyed their stay. Stayed for a night. Basically a good property. Architecturally, a little odd. Get down from the car and you have to climb a few steps. We visited Soma restaurant at Grand Hyatt with family for dinner on Janmashtmi. The food is very good and delicious but the service is slow. It's located strategically between the airport and BKC offices. However, it appears to be a far cry from the Hyatt I used to frequent. I was in the dressing room for a dinner and cocktails, it was an amazing evening, with the waiters servers at their best of service. I'm a business traveler and my time is full of meetings and rest time in my room. Very important is the WIFI connection and speed. Hat's off to the staff for an amazing customer experience. Food is good, interiors are beautiful. This place has got one of the best restaurants in the city. Stayed here many times for business; not too far from the Airport and close to the new financial business area (BKC); good location. Grand Hyatt Mumbai he's my favorite hotel which i feel at home. For the past 4 years I'm coming to Mumbai every month. We enjoyed the stay , room ambience , the courtyard in the centre , decoration , lighting and food. The security is good and reliable. In my life I have never arrived in a country and at any Hotel in all my 40 years of travels where holding a confirmed reservation. Booked the weekend offer, really nice and clean hotel. Staff are friendly and helpful. Room is very comfy. Stayed alone several times. Booked the weekend offer, its a beautiful property, took the suite with a balcony overlooking the pool...Very friendly and helpful. Located at prime area it is nearby to airport. Best hotel to stay at Mumbai, Food is testy and good. Staff is well trained and helpful. This was an official visit to Grand hyatt kalina. .as a part of my delegation to International HOLD conference of HSI. 3 days stay. Overall my experience is great..i have been your most loyal member for years and i always feel, i love staying at your property. This hotel good and is very close to the airport 10/15 mins . This hotel sucks you in with its attractive room rates but every thing is not up to mark. Our group was myself, my aunt, her son and my grandmother, and this hotel was described as one for business people and not for tourists. Have stayed here on couple of occasions. Excellent experience both time. Excellent infrastructure, business centre and dining options. It was my second stay at Hyatt Brand, though stay was great but felt at Grand Hyatt little more eye attention is required on the staff. It was at early dawn when I checked in to the hotel, and to be honest, the hotel was lively even at 3 am in the morning. The Pros: The hotel is quite nice and large, with plenty of restaurants and space to walk around. It's also located quite close to the airport. Excellent property and very well located. The huge property with all the facilities. Interestingly the room size is good. Their rooms are quite spacious. Quite simply an amazing stay, and the perfect way to round off our three-week trek across the Maharashtra, Karnataka, Goa and Mumbai. The hotel was booked for a business trip. The pick up service from the airport was smooth and my late check in handled very well.

06_Hotel Reviews Sentimental Analysis

Used to stay here a lot a few years ago, returned after ages. The lobby etc are as they were, excellent. The staff was poor. Excellent hotel, close to airport (which makes a huge difference in Mumbai...). Choose the wrong location and it can cost you a fortune. I just checked in to hotel and the executive at front desk mentioned she is sending luggage at room. After waiting for some time, I realized that my luggage was not sent. This is a good hotel with good service. Nice gym, good spa and good sized rooms. The service is dry, lacking the warmth and friendliness. Great service , super smiling and cordial staff. The pool area can be done better , Not the best I would say. Also the breakfast is not up to mark. Extended my stay at Grand Hyatt Mumbai for a couple weeks due to their proactive and attentive personnel. Restaurant is excellent. Its always an amazing experience staying at grand hyatt mumbai.the best of the rooms and service is excellent.staff are courteous and helpful. We stayed at this hotel during rain season and were glad to choose it. The service at the hotel and restaurant was excellent. Grand Hyatt is an excellent and reliable international hotel standard. Grand Hyatt continues this in Mumbai and incorporates it well. Stayed here for 2 separate nights on the business trip and enjoyed every minute of it. Great breakfast with tons of choices. I was not sure about hotel before, but when I entered I was greeted by the hotel employees. The service was amazing and the staff were very friendly. My wife was on a Business trip to Bombay & her last 4/5 Days there she feel quite sick. I really appreciate the care taken by the hotel. Rooms are clean. Facilities are top notch. The gym and the pool are excellent. The variety of restaurants is impressive. I would highly recommend this Hotel. Great service, clean rooms and really good food. We enjoyed this place very much. This hotel had every amenity you could want inside the hotel, (sorry no golf course or polo field within the hotel grounds), great service, great food, great rooms, great pool, great gym, great spa, great service. Stayed here for two nights recently. Hospitality 10/10 - very friendly staff - be it reception, restaurant or housekeeping Room service. The hotel is a class apart, the interiors are well themed and authentic, rarely found in other 5 star premises. Hence the review. Well appointed rooms, and the general ambience inside the hotel is quite pleasant. Great eating options also available at the hotel. The in room dining service was poor - they forgot to get my Pepsi with the Pizza. The rooms next door were very noisy and disturbed our sleep. We visited the place shortly after our wedding for a few days of rest. The room was lovely, with nice bamboo stools outside. The Grand Hyatt is an excellent hotel in the middle of Santacruz very close to the office areas. Despite it being in the middle of the city, it is a quiet and peaceful place. Stayed here for a night as there was a family function in the Hyatt ballroom...they have got a huge ballroom with very professional staff. We opted to stay here for a few nights due to renovation work being carried out at our residence. The stay here is really comfortable. Residences Manager was on hand to receive us ensuring our stay was memorable. As we stay in this hotel often, we are familiar with the hotel. The Grand Hyatt, Excellent property. Location is good except everything is the best. Amongst the Hyatt properties, the Grand Hyatt Mumbai is the best. We went from Lisbon to participate in World Hosting Days in Mumbai and we found a great environment and really nice hotel. It was the first time I stayed at the Grand Hyatt , Mumbai and the experience was truly amazing. It left me wondering why I chose to stay at another hotel. So this might be a hotel closer to the airport, but I've found that its location is more interesting than most would guess - just a short walk from the airport. We stayed here for 2 nights. Rooms were great, good view too! The service, hospitality, ambience, area of the hotel, housekeeping, food, everything was excellent. This is simply great. I loved it, Kids enjoyed it. Breakfast was fantastic. I will stay here again. If your visiting american consular office, definitely stay here. A good Hotel,reasonable services,clean rooms at par with other five star hotels,but nothing exceptional.Location is good,its a 5 star hotel. The property is very well maintained. The rooms are clean and spacious. The service is great. The breakfast layout is superb. Awesome spread! Just need to starve before you get started!!! We could not try not all the cuisines since we didn't have enough time. This hotel is one of my favorite hotels ...and a restaurant like Celini is incomparable,buratta is a best choice in this restaurant. The Hotel has a Clean, Hygenic environment with good Hospitality. A warm reception by staff is worth appreciating. The hotel is located in a prime location, close to the Bandra Kurla Complex. I stay at this hotel one week in three for business in Mumbai, its an excellent base for a busy schedule. Staff friendliness and service is excellent. We have had an amazing experience during our stay. The staff service is exemplary and prompt. No complaints whatsoever. Pros The rooms are very clean and spacious. The breakfast has a lot of variety. Service standards are excellent Cons We have to pay extra for parking. Having to come for job often in Mumbai, this hotel has a lot to offer: friendly staff, spacious rooms, and bathroom, and a swimming pool. A regular 5 star hotel :service,ambiance,room,lobby,restaurants,maintenance,swimming pool,all.The shopping centre is down the road. My wife and I stayed here during mid July 2016. Overall have to say, it was a good experience and well deserves its 5 star rating. The hotel is very strategically located for all those who have work in Bandra Kurla Complex, Bandra, Juhu. It is very near to the airport. A hotel of high standard near the airport. The service was excellent. The staffs that I met, from the Front Desk, restaurants, room service, housekeeping, etc. I visited here on a business trip and stayed for 2 nights. The welcome at the hotel was very pleasant. The room was spacious and comfortable. I had requested a late check out at the time of booking. Upon calling up the hotel, they confirmed it was possible to accommodate. Very Professional and ideal for Business travel stay. Excellent central location to cover Mumbai across. Food and Services are excellent. My most preferred stay at Mumbai. Rooms are spacious & comfortable. Breakfast has been always good. Very good & healthy. Everyone is present to make yourself feel homely and wanted. Great breakfast!! The experience is consistent with every stay. We stayed here for 6 nights and we found this hotel to really look after their guests. From coming out of car and entry to the room, I prefer this hotel above any other, due to it being the best business hotel ever! Some of the salient features being: 1) The room is spacious and comfortable. 2) The staffs are very friendly and helpful. 3) The food is delicious. 4) The location is excellent. I use Grand Hyatt Mumbai regularly over 4 times a year and have been given some excellent service and personal attention. Its was my second stay in this hotel. The hotel is really good for a short stay in Mumbai if you want to be close to the airport. Locations wise nothing to complaint. The front office staff needs to be little more quick in checking and checkout process.

06_Hotel Reviews Sentimental Analysis

Right from checkin to room access and all facilities everything is just perfect. Pool is simply awesome. B'fast menu is com...
i have been Mumbai on march. the room is very big. in the room there are the fruit in room. the bathroom cannot lock inside.
Had a couple of days at the grand Hyatt. Enjoyed it thoroughly. Great service, clean rooms and public areas, professional.
This is how you fall in love! You walk into this hotel around 20 minutes from the domestic and international airports of Mu...
I have been staying at the Grand Hyatt for past few months and I must admit that the team there is excellent and takes ex...
It is good place to visit . Very clean hotel with very helpful staff . The room is sufficient enough to stay . The restaurant pre...
Was welcomed with an upgrade suite on my first visit. Loved all the food in the restaurants namely; SOMA, China and 57...
Lovely Hotel, Very friendly and helpful staff .. I stay here often, so it feels like a second home to me. Good location. The r...
Being in proximity to Airports (both domestic & International) provides not only convenient stay but also comfortable one. I...
Excellent hotel with great rooms. Has all the comfort that one needs to relax and just enjoy. Just stayed one night had a fl...
Love the overall ambience and experience of stay. Good options for food and amazing courtesy by staff. Lot of things with...
I was on a business to Pune and stopover on Mumbai and stayed at Grand Hyatt just for the night before catching the flight. It...
cool bt awesme wala fellngs nyc service costly bt grt one lot off fun and enjmnt...n many mre u can visit wd any family frnd...
This must be my 5th or 6th stay at this hotel over a period of last 7-8 years. Every time a stay here this hotel does not fail...
This grand hyatt journey was very annoying and specially because of prathmesh who missguided us during breakfast. He...
I found excellent service in DNA of Grand Hyatt. Each and every staff woks like a well oiled engine to give their best custo...
Excellent experience with luxury and relax environment adding very good food cousin. clean rooms, easy check in and ch...
This was my second stay at the Grand Hyatt Mumbai. The hotel is modern, fairly efficient with large comfortable rooms. It...
Grand Hyatt is lovely place to stay at in Mumbai. The staff is very caring and compassionate, Hygiene is always the first p...
Love the hotel and the Five East restaurant. The food and staff are attentive and caring. I would recommend a visit for su...
We stayed here from 9th thru 13th Jun and enjoyed our stay immensely. The restaurants in the hotels are exceptional and...
Entire staff in Grand Hyatt is very well behaved and amazingly trained to cater to the guest requirements. They always tra...
I have been using Grand Hyatt during several of my business trips. They have clean rooms that are quiet and nice. The s...
Best Hotel I've ever stayed in throughout Asia thus far! Everyone was extremely helpful (some working for tips) but most c...
Absolutely the low point of my travel to India. I have stayed in over 10 hotels in India and this over priced hole takes the c...
Beautiful stay perfect conclusion too a trip in India with lovely hospitable helpful kind staff that are efficient and pleasant t...
I stayed at Grand Hyatt Mumbai for second time as I enjoy the service quality and friendly staff specially at restaurants. I H...
Very nice and large hotel if you want to stay away from city Centre . It's only half an hour from the airport which is a major...
This used to be a prime hotel when the Santacruz airport was the primary hub for domestic flights. It is still a very nice hot...
The hotel is one of he best hotel that i have ever stayed . The room service Is excellent and the hygiene of the room Is su...
Grand Hyatt Mumbai has been one of the best hotel properties visited so far. Located close to the BKC area, this hotel is...
it was a business stay. Food was average. overall service was very good . if you are smell sensitive the perfumed smell fr...
The word Hyatt keep itself alive at Grand Hyatt, Mumbai. The starred hotel has a nice entrance. The staff at reception are...
This hotel has great memories for me as I have had some of my most successful business meetings, conferences and de...
The hotel is situated close to airport. The rooms are spacious with high speed WiFi and bathtub. It has a large executive t...
Stayed there in Jun 2016. Got a monsoon deal for a room. Fantastic place and great buffet in 55 east restaurant. The sun...
If you need to experience a Royal treatment during your stay at Mumbai, there is no better place than Grand Hyatt. Close...
Had a very pleasant and comfortable stay at Grand Hyatt hotel Santacruz East, Mumbai. The room was very clean and ov...
We had enjoyed a lot in this hotel nice staff and service of the hotel .the food we eat was good and Delicious .the rooms o...
Maybe I was lucky, I got a connecting room and I could hear when my neighbour is watching TV, when he coughs and wh...
Very friendly and attentive staff, comfortable rooms, good variety of food and excellent spa. I come there always when I a...
All is well n good , Excellent ,i enjoyed being at GraND HYAT AND Overall stay was Nice , Food Quality at Breakfast was...
Checked-in for the 3rd time in last 3 months... It's always pleasure to come back here every time... Great food, very friend...
Value for money and great staff / services.The only thing I'd have preferred is that they had faucets at the toilet to ensure...
The hotel has best service faculty. All the stewards there are too good. I was happy withe the service of MR. Asim Shaikh...
The resort is beautifully placed to be centrally connected to town and subburn mumbai city. The rooms are cozy and nice...
Hard to rate, because the hotel, rooms, and the location are great. However, some staff are conspicuously untrained in de...
A nice hotel with vast space and lot of greenery. very courteous staff. Pool is only 4 ft which didn't make swimming an enj...
Excellent location by means of its silent, wonderful breakfast. Ask for the swimming pool view which practically every room...
The hotel is huge. Rooms are not that spacious but very well maintained. The restaurant food is totally amazing...the staff...
As the name suggests , the hotel is grand in every sense of the word. It has an inventory of 500 plus rooms to start with, a...
Was here for an event, stayed for 5 days, was a pleasant stay with helpful staff, good food. Must visit the Chinese and the...
Excellent staff, good location - close to airport, Excellent quality rooms, Not overpriced, excellent amenities, Good family r...

06_Hotel Reviews Sentimental Analysis

The room was well appointed, neat and big. The cleanliness of the room was par excellence. The bathrooms are huge and spacious. Exemplary service with great attention to detail. A special shout out to Kevin from the Club Lounge, all the staff at Celini etc. We have been at Hyatt Mumbai last March/April to a wedding party. The hotel is beautiful, but the food was average. the food was good. I hosted a medical conference at the Grand Hyatt in April. The rooms are very spacious and well equipped. The comfort is excellent. We have arrived at the hotel around midnight. The whole check-in process lasted about half an hour and we were spoken to warmly. My overall Stay experience at The Grand Hyatt (Mumbai) was extremely rejuvenating. My family enjoyed the stay and food was good. As always, brilliant staff, food and rooms. Love to keep coming back to this hotel. Has got all items checked. There are so many things to do here. We were given a room at the residences which was a blessing in disguise. The room is like a mini apartment and the kitchen is well equipped. Brilliant hotel. Staff were excellent. I had left my kindle in my room after check-out and was rushing to catch a flight. When I reached the lobby, my views The room and service was excellent, the staff were very helpful indeed. the food was just average. according to me it was good. Stayed for a day with family here, one of best property in Mumbai. Great room, extreme cleanness, prompt staff and service. According to me Hyatt Passport members having corporate tie up with Hyatt need higher value . Hyatt always try to pitch themselves. This is one of the best business hotels in Mumbai with big conference rooms and bid lobby very close to Mumbai Airport. Very good. Stayed at the Grand Hyatt with family. Must say it lives up to its name - its GRAND!! With enormous paintings and sculptures. A high standard hotel close to airport with out having them fying overhead (10 minutes by car now with new roads) great location. All its food is great . May it be in their out lets or the in room dinning. the pool is warm and the gym is good. Staff are very helpful. It's a awesome place. Entrance and reception's members are so helpful. Resort location was extra ordinary. Room is neat and spacious. A super-efficient hotel, with great staff in the heart of the Business Area of Bombay. Excellent 24hr Gym - Superb Club Lounge. I was there with my family for a night halt. I had nothing much to do in Mumbai but my kids loved to go around the property. My stay at the hotel truly surpassed all other experiences at any other five star. The staff were courteous, unintrusive and helpful. From the meet and greet at the airport to when we left, it was superb all the way. The most exceptional staff I have ever experienced. I have just returned from a trip to India, staying at the Grand Hyatt. During my stay I unfortunately became ill. The whole hospital staff Work booked me in to a standard room for 3 nights , there is nothing standard...big rooms, comfy bed , amazing bathroom. We had very good time with the family in the hotel. The service was superb. Best of all, the range of breakfast items, were excellent. Was visited Mumbai and stayed a night in Grand Hyatt .Best Hotel and service .Food is excellent .It is near Domestic Airport. I went to Mumbai with my husband to speak at a meeting held at this hotel. The place is stunningly beautiful, the lobbies are grand. Hotel rooms are good Bt food quality is below par in buffet system. Rest amenities and services are good. Hotel staff is courteous. Grand Hyatt is a very nice hotel close to Airport in Mumbai; ideal for business travellers. Very spacious rooms, well furnished. Defines luxury...no negatives....food , service etc etc all super lovely....especially the washroom in the room was the star and highlight. i was greeted from my car with courtesy and a smile, and reception was no different. The reception area was spacious and airy. Well it was my birthday and my thoughtful husband planned a relaxed day out not too far from home (to save travel time) and we did. I went with my family for a week as children were having a summer vacation , this place is very close to airport and world class. In my 25 or so years of coming to India I have stayed in many different hotels and at this hotel about about a dozen times. Stayed for business..highly recomened for the Service the food and the clean plus... spacious rooms.locations is also a plus. Stayed here for three nights. Very comfortable, courteous staff. Their breakfast buffet has an extensive menu catering to various taste. Stayed here for a very quick 1 night stay last week. Only had about 13 hours in the hotel but was very impressed. Rooms were spacious. I have stayed in Grand Hyatt on a official trip. My office was in BKC- Bandra and the hotel had a pick up and drop facility to and fro. As the name it is truly Grand ! Overall my experience was great. very good hotel facility ,Helpful staff, tasty food ,good atmosphere. Cant say it was the best, or the food was delicious but on an average a decent place to stay. I personally felt The staff was courteous. Loved the hotel - clean, modern, loaded with amenities, great food options, courteous staff. A resort style oasis in the heart of Mumbai. My wife and I have had a faultless three days stay. The room, breakfast, Grand Club and service were splendid. The food was good. Clean, decent sized rooms, modern, attentive staff, good food, quiet, spacious entrance areas, good room layout, good gym. I really liked the hotel. a hassel free experience. staff dont watch you and follow you in an irritating manner trying to overplease. price is reasonable. The room are exclusive and cozy, we didn't have breakfast so we got no comments on the food here, there's convenience. It is not often I find true five star experiences in my travels of india - my choice really - but this hotel is fantastic. Build quality is good. Did an event in May . One of the best banquet location in Mumbai for events by a distance ! good and efficient staff , good service. Wonderful hotel, in most of the aspects. Rooms are very nice and confortable, and the bathroom great. Common areas beautiful. Its really a worth spending for short relaxing holidays. Has all sorts of indoor facilities needed for relaxation. We visited for a conference. I stayed for 2 nights at a Club room and the service was extremely cold. - Post checkin - nobody escorted me from the club. As an international business traveler, personal security is first and foremost. The Grand Hyatt has dedicated security staff. It was an average experience. No where close to outstanding. The staff do not go out of the way to help guests like I have seen. I was there to speak at a conference. The facilities were great. Gym is very nice and sizeable. Staff is great. It's a very large hotel. After arriving to Mumbai from my business trip I was not able to access my house. All I could think of was going to grand hotel.

06_Hotel Reviews Sentimental Analysis

The Grand Hyatt is a great hotel, with great facilities and excellent breakfast. It is close to the airport which is a plus in the city. I stayed here with my family for a day over the weekend and what a delight it was! The hotel is very centrally located in Mumbai. Really liked this hotel. Wonderful staff and amazing food. Ate at the local and Chinese restaurants, food was really good. This hotel is a great hotel and has such great friendly staff. very beautiful pool and great restaurants inside. Quite close to the airport. Great experience in cheaper rates ... Thanks to TripAdvisor to such a great service at reasonable prices. My advice to people is to stay here. Its just the apt place for any business meet, conferences etc. You can also plan a family trip here, but consider the exorbitant rates. The check in process was quick and had a wonderful stay. The staff is courteous and helpful. Kept things ready on time and cleaned up Nic place for visit with family,friends.once I have visited for business purpose.its a awesome place,awesome service,under budget. As busy as Mumbai can be, grand Hyatt is tucked in to the bustling city at an almost perfect location! Its centrally located, close to the airport and has great facilities. We stayed here for several days during a trip to Mumbai. It was a quiet oasis away from the bustle of the city. Our room was spacious and comfortable. Check your invoice to make sure you are not charged with undue expenses. Room are clean . Ask for an internal orientation if you are new to the city. I had a very busy schedule so it was only a very stay at the hotel. Overall for the stay, it was excellent and looking forward to my next stay. I loved everything about the Grand Hyatt..from the nice and clean room, to the amenities offered (the fitness center staff were helpful). Recently stayed here for 3 days when i was in Bombay for a business trip. The hotel is very luxurious and has all the amenities. If you book Hyatt, you get Hyatt. Nevertheless at this stay the service overall declined compared to other stays at the same hotel. I've had dinner there and was told it was a wonderful hotel. So I took the opportunity to check it out. I'm used to the Leela. This was my home away from home for 6 days during a recent business trip to Mumbai. It's a very nice hotel and I really enjoyed staying here. It was a short overnight stay at Mumbai, was departing from General Aviation terminal at Kalina, Santacruz East. Just 5 minutes walk from the hotel. This is a great hotel close to the airport when you like the big very well managed hotels. We enjoyed our one night there. The room was spacious and comfortable. We stayed in the Delhi Hyatt some time ago and had an excellent experience there and thought we would get the same in Mumbai. If you are in Mumbai for a short while and need to not only travel around quickly and smartly then this is a fantastic location. The Grand Hyatt is close to Mumbai airport and has all the amenities you would expect of a higher end hotel. However the service was not up to par. I have stayed at Grand Hyatt for several times but unfortunately my last stay was not OK. I had issues with airport transfers and staff. Excellent hotel and all the services are excellent, including food, spa, club lounge, pool and rooms are excellent. Staff is very helpful and friendly. Grand hyatt is one of the best hotels i have come across. The staff is very cooperative and the food too. The morning buffets were excellent. I had been there after a long time last week. It's a great hotel with nice hospitality. The rooms are good size with views. The room was spacious and comfortable. Last Friday I stayed in this hotel. The staff very kindly gave me an early check in which was very much appreciated. However, the service was not up to par. I was in mumbai for business for a quick two day trip and stayed at the grand hyatt. my stay was really great -- a beautiful experience. Awful experience....booked a suite ..was promised few things...after checking in the commitment changed...had to deal with a lot of issues. Grand Hyatt staff are extremely helpful and welcoming. A truly positive experience. My room was very comfortable, quiet and spacious. This was my second stay in Hyatt properties. Earlier I stayed in a 4 star property of Hyatt and while doing the booking for this one, I was impressed by the facilities and services. The hotel truly deserves the name. The foyer features expanses of marble and is huge. There artifacts and sculptures keep the history alive. This was a quick trip to Mumbai -- sort of a mileage run plus on a very good business class fare. The stay was 3 nights total. Overall, I would recommend this hotel, good location - close to the airport. Overall, the stay was pleasant, very good concierge service. Grand Hyatt is a great hotel to stay for business or pleasure. Situated at a very apt location, the food, the ambience, the room, the service. As soon as we reached the hotel, there was a 'fishy' smell to greet us. Not too welcoming! But once inside the hotel, its all good. It is a hotel which is most conveniently located in Mumbai. Easy to move around to any part of Mumbai. Great food and service. An excellent place in Mumbai for relaxation or for business. Very close to the airport- hardly 15 minutes drive from domestic terminal. We stayed in the Grand Hyatt and Hyatt regency in Mumbai and they were both fantastic. On arriving in India and on our first night, I stayed in this hotel during a business trip and spent a week-end there. The Grand Hyatt is the five stars hotel but is it a real 5 star? I am an SPG platinum who happened to stay nine-ten nights in this hotel. I'm still here and I'll tell you why I'm rating this 1 star. This is a very nice hotel, near the airport. Very nice facilities, great fitness centre and beautiful pool. The service here is very good. A truly 5 star experience...had visited with some my senior official guests...it lovely place with spacious rooms...shopping area is good. Loved this hotel, stayed for 4 nights and was delighted with everything. The hotel itself is beautiful, clean, modern and spacious. Amazing hotel with great ambience, awesome food. building structure was good. a place to chill out with friends and family. Stayed here for one night. Overall loved the experience, the check in process was smooth, the room was spacious and comfortable. I stayed there for 3days n didnt liked the 6to8 staff !! It was not cooperative at all. Everytime we need to ask for everything. Very disappointed with the service of the hotel staff specially staff at the porch....had to buy a gift for a very close friend here. I have stayed at Grand Hyatt, Mumbai on my business travel. Hotel room is good but the service is very bad. In-Room dining is available. the Grand Hyatt hotel is a excellent property in the close vicinity of Mumbai airport and also close the business district like Khar. In my opinion, this is one of the best Hyatt hotels in the entire chain. Located out near the airports, this property has an excellent infrastructure. Had been to Grand Hyatt Mumbai for a conference and I must say the infrastructure is fantastic and it is equally complimentary. I waited to review since I was so disappointed with the city I didn't want to take it out on the hotel. By the way I would rate it 1 star.

06_Hotel Reviews Sentimental Analysis

I am currently staying in this hotel for official conference. Starting from checkin process to rooms allotment and in room di...
I would like to share with you everything that I have experienced in Grand Hyatt Hotel Mumbai. I have had a great pleasure...
I had visited this hotel in December first week. The room is good in size. Its spacious enough. The balcony is huge, and y...
As 1 of the best Hotel....My uncle came from london with family and he has booked Diplomatic Suite Room, 1 of the best r...
Stayed here for 3 nights before heading back to London and it was just amazing. Once you enter the hotel it doesn't feel l...
A business hotel that serves leisure customers with equal care. The hotel is blessed with exceptional staff but the Grand C...
Definitely at the upmarket end of hotels, the Grand Hyatt in Mumbai is very convenient if you're visiting offices in the Band...
One of the best in Mumbai, ambience , club rooms are all perfect for a business and family visits, I normally visit the hotel...
Super sized rooms when compared to most rooms in Mumbai. The Grand Hyatt does provide a very comfortable stay with...
I stay regularly at this hotel and usually at the club floor. But although there are signs requesting people to be quiet after 8...
I night stay end of March 2016. Wife and 2 young kids. Check-in was so slick and everyone so polite, welcoming and smiling...
When I first arrived, I was quite distressed as I was told their was a transfer bus from the airport to the hotel. On arrival to...
I really enjoyed my stay. The hotel nice and very comfortable the staff was excellent very helpful. The food in FIFTY FIVE...
this was my 2nd stay at Grand Hyatt Mumbai. i decided to return here and had very good experience during my initial stay...
Overall everything was first class and excellent. The staff were friendly, helpful, knowledgeable and professional. Right fro...
Perfect from start to finish a wonderful Hotel. Polite staff extremely helpful. They arranged taxis for us. Used all the faciliti...
Very Pleasant and courteous staff , Very nice place to stay at. Pricing of dishes could be little reasonable and can be impr...
thought hotel was beautiful but my experiences with the indian restaurant was very poor- we couldnt eat the meal and wa...
I am an Airline Cockpit Crew & I stay in this hotel quite often & every time I stay here the staff go out of their way to make...
Stayed here with my family in Feb 2016. Poor service started right from the reservation point. We have booked a weekend...
We were awarded the IFBA award for Best Restaurant Review Blog, we got married, and finally kicked off something weâ...
Location better, check in smooth and quick, help full staff and maintenance of the hotel awesome. Different variety of food...
It is a very nice hotel with excellent services. The breakfast is in particular very good and restaurants are amazing too. Th...
I'm not sure if Hyatt has just decided to neglect all of its "Grand" hotels, but I've stayed at three in the last six months and...
Overall everything was first class and excellent. The staff were friendly, helpful, knowledgeable and professional. Right fro...
I really believe that this hotel needs a through cleaning and extermination. There are insects everywhere and I was bitten...
The check in was very smooth. The room thought a little far away from the lobby was exceptional. The breakfast is a grand...
I stayed here 8 nights on business and found despite being a large hotel, the service is personal and friendly. Rooms are...
Grand Hyatt, Kalina, Mumbai is the Hotel for any purpose of your stay from leisure to business. It has excellent facilities to...
This is the best place to relax and dine after hard working day in busy and noisy mumbai, with several different restaurants...
Huge Lobby ,spacious rooms with luxurious bathroom.excellent breakfast,location is conveniently near the airport.No deta...
This is the luxurious hotel in India seriously must visit yaar I have been there at jan and I felt like heaven.... Next week I a...
The hotel is extremely comfortable, the service and food is excellent. The staff were always courteous. I was very pleased...
I was at Grand Hyatt for a 2 nights on a business travel. Stay was pleasant, breakfast was awesome. Customer service w...
I could have given a 5, instead of 4 due to breakfast service and experience. The spread was good, the ambience, the la...
Its Worth. Good Decoum. Had various business meeting and all well organized. In fact all facilities are of high class. Enjoy...
Its all Good for a perfect stay in Mumbai. A Complete comfort and splendid experience. The staff and management are v...
we staying here for 3 nights on arriving from the UK, before heading out to Surat to see family and were there during the h...
I am visiting India on regular basis and my stay at the Grand Hyatt, Mumbai is always pleasant. The rooms are comfortable...
a fantastic hotel to stay with very courteous staff from entry to exit.good spread of breakfast good food from the restaurant...
I visited Grand Hyatt for my wedding anniversary,I should say that the property looks amazing.The decor inside is spectac...
While the name Grand Hyatt sets our expectation a truly impressive and professional hospitality, our experience during a...
One of the better Hyatt hotels I've been to. The rooms are great and so is the room service. Great restaurants is an added...
This hotel is full of beautiful artwork, wonderful restaurants, lovely lovely staff, a perfect swimming pool and close to the ai...
The Grand Hyatt is an excellent hotel in a convenient location close to the airport. The hotel is in very good condition and...
The Grand Hyatt is tucked a bit away from the international and domestic airports in Mumbai. But if you have work in the E...
I stayed in this hotel for (4) days during my recent trip to Mumbai. The hotel looks rustic outside with shaded of lush green...
Great facility. And this was my second visit to the same facility in a 2 years. They welcomed me with a small upgrade. Sup...
Comfortable stay, great service, all necessary amenities are present in the room. My friend accidentally dropped a glass a...
Slept great the entire trip as gym was open 24/7, and 30-meter pool (!!!) was open from 6AM to 10PM. Location in Santacruz...
We stayed there with the family and it was just excellent. Great staff, several excellent food options, nice facilities with spo...
I love this hotel's professionalism, hospitality and their services. It's very pleasant stay at a brilliant hotel. Rooms are very...
Grand Hyatt in Mumbai is the place to be for business trips in Mumbai. The facilities and restaurant are really five star and...

06_Hotel Reviews Sentimental Analysis

I always stay here when travelling via Mumbai. The location is excellent for the airport. If I had business in town I would stay here. Good customer service however on any rate changes very bad. I was booked at a higher rate however for the conference. Grand Hyatt is a good deluxe option if wanting to stay in the Western suburbs, about equidistant from the airport and the business areas. The check in took ages but after the poor start, it only got better. Big rooms, comfy beds, clean bathrooms, fast wifi. The grand hotel rightly deserves the name grand. The foyer features expanses of marble and is huge. Staff are everywhere to assist. It was my first visit to mumbai and i was impressed by all the staff within the Hotel from the check in till the check out. The place is close to Airport and easy to reach. You may reach here in 30 minutes even at traffic time. Ambience is good. Lovely stay in Mumbai! Room was spotless and comfortable. Great location near airport, with airport pick up arranged at arrival. Enjoyed the experience, its a nice hotel...no its a very nice hotel...China town Chinese restaurant was excellent...you will enjoy it. i have stayed in this hotel a few times, and always very happy with people and restaurant, facilities (good food, nice pool etc). The Grand Hyatt Hotel in Mumbai was a great hotel. Excellent accomodations, clean beautiful rooms, and professional friendly staff. The stay was very pleasant. The stuff was very attentive and try to help in any issue. The room was clean and the room service was good. My husband described it as palatial, it was simply a haven of calm in the craziness that is Mumbai. Nothing was too much trouble. Grand Hyatt is very well known for hospitality. It was indeed an amazing time here. The staff is very helpful and polite. The food is delicious. We stayed here for 2 night while visiting Mumbai for a friends wedding, The hotel is located close to the airports but its situated in a centralised location in the sub urban area with close vicinity towards airports. Rooms not only comfortable, spacious , decent. I stayed in the hotel during the last week for business and I could not have asked for a better room (5th Floor) with views of the city. My third stay in this hotel over the years. The customer service has really improved and i was happy with the way they handled my request. Was recently @ Grand Hyatt for Business Meeting. Located very near to domestic airport. Excellent Service, Nice ambience. The hotel is great but thumbs down to their customer service. I had booked a Honeymoon package in Kings/Queens size room. I had a short, but excellent stay at this hotel. The staff were very friendly and the room was very nice! The location close to the airport. A great business or leisure hotel to stay and experience in Mumbai.The staff are phenomenal. the location is very iconic. The food is delicious. luxurious hotel choice of food is elaborate . but sadly the hotel does not offer breakfast complementary . it is chargeable which is not good. Mumbai is a city alive with energy and people -- Grand Hyatt creates a quiet place where you can unwind and call home a base. Visited Grand Hyatt for business meeting. One of best located and nicely maintained hotel. Enjoyed snacks at coffee shop. I often stay here if the price is good. This is a very large hotel, I like the rooms which are spacious and have a great bathroom. I had stayed at this hotel few months back in my weekend stay. Every single step right from check in till check out was just perfect. Located near the airport and have 5 star amenities but the room sizes of the basic rooms are small and only good for one person. The staff are very friendly and helpful, they really want you to feel yourself a honored guest. restaurants are very good. The food is delicious. The staff were great, sadly no fridge in the room took 7 days to install no apology either Breakfast was great, standard was good. The entire stay was an absolute joy. Ideal location for business meeting. just 20 minutes from the airport. An hour from the office. The hotel has excellent facilities. Staff were very helpful and efficient. The restaurants are very good with a variety of cuisines. It was a refreshing experience. Well located in the heart of Mumbai. Good connectivity to all directions. Well appointed rooms. Definitely the place to be in Mumbai . Perfect room, staff, spa, swimming pool ! The staff at the reception is really helpful ! The hotel is well presented, very spacious and comfortable. Good amenities like pool and Gym. The staff are very helpful and polite. We did a product launch at Grand Hyatt this week and I must say that the Hotel scored extremely well on all fronts. The cleanliness is excellent. The reason I am writing this review can be contextualized against my review for Crowne Plaza Electronic city Bengaluru. Our stay there was not good. Had a late night checkin, the staff were courteous inspite of the big crowd at the check-in counter. Staff helped take care of our luggage. This is very good 5 star hotel located at the best of the Mumbai location. Hotel is neat and clean with courteous staff and a good atmosphere. A good hotel, but the service is a bit far from what I could see in the other Hyatt. It looks very desorganized an the managing staff are not helpful. We were not sure of what hotel to book on our last minute travel. But I am so happy we ended up at this hotel. From check in to check out. It's a beautiful hotel with great ambience. Even the way lobbies and out her public places are done it's a pleasure for eyes. The ambience of the hotel is great as expected from any hotel of this category. We went there for our anniversary celebration. Let's start with check-in process. We have told the front desk that we did not need visa to enter India as we have the diplomatic passport. I have been a regular at the Grand Hyatt Mumbai. And have always left as a content man. This time around also the Hotel did not disappoint. Hotel continues to be charming and offers the comfort. Since the last visit, hotel has maintained its service quotient, upkept the rooms. Awesome rooms, classic ambiance but equally bad house keeping and service. Toiletries were missing, Iron was not working. I've been staying at the Grand Hyatt in Mumbai for past 10 years and at least twice a year. Typically in February it is to attend NASSCOM NILF conference. Shocked by the lack of quality was a Hyatt hotel! We encountered the rudest most sexist front desk manager ever! He spoke in a condescending manner. The overall experiance very good. The TV channel pacage was not adequate. They shoud include the local channels and sports. I stayed for 3 nights at Grand Hyatt, Mumbai as part of the NASSCOM NILF conference. It was a very pleasant stay, the room was spacious. GRAND HYATT is really grand Hotel It's security is very strict when I go there is FIVE TO SIX Doors checking then enter the room. The staff are very helpful and polite.

06_Hotel Reviews Sentimental Analysis

06_Hotel Reviews Sentimental Analysis

We really enjoyed staying at the Grand Hyatt with family , everything is" Grand " about this hotel , their rooms are very spacious and comfortable. Stayed here in December 2015. Very pleasant stay at a brilliant hotel. Rooms are very comfortable and spacious. The only thing I didn't like was the price. Just as good as the first time. This time I took advantage of the gym, which is fully equipped with cardio machines, nautilus and elliptical. While I've been a regular diner at Grand Hyatt and partied at the star-truffled China House Lounge, I've never stayed there. Stayed at the grand hyatt for 4 nights and really enjoyed our stay at this family friendly hotel...Felt soooo comfortable and relaxed. By reading others reviews I just must have got a little unlucky. Nothing major to stop me from staying again but small maintenance issues. Me and my family were treated in the best possible way at Grand Hyatt.. Every need was taken care of. Fantastic place to stay. This being one of the best 5 star hotel's does not require any introduction or a review for that matter. Located in a pretty good area. This hotel gets everything right, from the service to the quality and size of rooms to the restaurants within the hotel. The hotel has great facilities and amenities. I've been a regular visitor to this hotel for nearly 11 years and i enjoy going back. Staff is very friendly without being overbearing. This hotel is close to the airport, which makes it a great location if you are traveling within India shortly after arriving to Mumbai. Visited with family for holidays . It has Huge rooms with quite & healthy environment , All staff are very accommodative & helpful. A great hotel, conveniently located a 15 min drive from the airport. good hotel for a short time stay. to see the major tourist sites. Excellent hotel close to Mumbai airport. Very convenient for business visitors to Bandra Kurla Complex, Kalina and Santacruz. The stay here was the best I had in India. Room service was bit slow but that's just isolated mainly because of some events. We stayed here for two days while traveling. The rooms are wonderful, spacious, and incredibly comfortable. The service is excellent. Super Family & Business Hotel with spacious rooms , well maintained with rich interiors. Very good room service , well laid out. Wonderful hotel because of the service and cleanliness. The staff are so attentive, nothing is too much trouble. The hotel is well located. What a wonderful place to stay. I've stayed in numerous hotels in Mumbai including the four seasons, Jwm and the leela, and this is the best. slightly away from the hubbubs of the street, this is a very comfortable place to stay. we were six people and had a very comfortable stay. It was really a pleasure to stay at Grand Hyatt Hotel in Mumbai.The service was very good;A special thanks to Mr Jitesh and his team. We stayed here for 2 nights and we were here to attend a wedding. The hotel is excellent with respect to service, food, room and facilities. We checked in early morning at 6am and the staff were of great help. The property is well kept and the service is of the highest standard. Stayed here for a weekend. The hotel is large and luxurious. Rooms are mid sized and impeccable. The breakfast spread is excellent. We stayed here for three nights (including the new year's). The hotel is 15 minutes from the airport (in regular traffic) and 10 minutes from the city center. Stayed here with my wife for 4 nights just after New Years. Hotel is outstanding! Gym facilities are some of the best I've seen. We stayed here on a family vacation in December 2015. The Grand Hyatt has an impressive lobby, stunning rooms and is conveniently located. It was an excellent hotel but very bad service. 2 of the young girls in our party has hotel service guys enter thier rooms at night. The food at grand hyatt is yimmy be it the breakfast buffet in their coffee shop or in room dining. you must definetly try the Italian restaurant. This is a fantastic hotel to stay with very good utilisation of space. The lobby lounge, an odd nook or corner has not gone unnoticed. India is notorious for its hospitality but that sure wasn't the case here. The end of the year brings crowds and parties all over the city. The Grand Hyatt is a conveniently located and efficiently run hotel near Mumbai Airport. We stayed at this hotel just for one night. If you ever stay at Grand Hayatt Mumbai and eat the complementary breakfast then do try the banana cake. Of all the cakes this is the best. The room was reaally really spacious and comfortable with amazing decor and interiors. The room had a nice view. They had a great view of the city. Had a 4 night stay here, there was an problem regarding the lock on my door on my second night. The way the hotel staff handled it was excellent. This hotel was booked by my office due to its proximity to my place of work. I stayed here for 2 nights and it was a really good experience. Chose hotel for security. Traveling by self and wanted to ensure safety. Hotel staff were extremely accommodating and helpful. The hotel conveniently excluded over 30 nights from my stay from their loyalty program due to "certain policies and rates". I highly recommend to my friends and business partner Grand haytt is close to inter national and domestic airport and very convenient. Stayed here 4 nights on a pleasure trip. Enjoyed every minute. Clean, large, comfortable rooms, friendly staff, and free wireless internet. this 5 star has an excellent italian restaurant named celini which according to me serves the best italian food in bombay. it is delicious. Well it is everything you expect from a luxurious hotel but don't look too closely. Room was big, spacious and comfortable. Stayed for 4 nights for business, standard chain 5* hotel, very easy for the airport. Only gripes I have were as we were walking to the hotel. I stayed at this hotel purely out of the will to experience the luxury and I wasn't disappointed. However, the staff weren't as helpful as I expected. The Grand Hyatt Hotel in Mumbai is an oasis in India. The decor is beautiful. The food in the restaurants is excellent. And the service is top notch. I recently happened to visit Grand hyatt for my cousins wedding, And as expected everything about this place met the standards. I have never bothered to write reviews...but Grand Hyatt frustrated me so much that even a no nonsense person like me is compelled to do so. Excellent hotel, excellent location, very professional staff, available 24 hours nonstop, knows how to give a very high level of service. I was in Grand Hyatt for a day recently on my Business trip. Hotel Staff is courteous and very helpful. Room was also good. Grand Hyatt, at a point was like my second home. The great thing about this is that it is central to Mumbai. So traveling to different parts of the city is very convenient. Great Place to stay and unwind. The staff are very friendly and very helpful. This is a great experience altogether. The restaurants are excellent. The hotel is situated at no more than 10 minutes far from the domestic terminal. I tried n. 2 restaurants: the Italian and Chinese. I have been staying regularly at the hotel for the last one year. The location may appear to be a bit offbeat but it is unmatched.

06_Hotel Reviews Sentimental Analysis

Spent 4 nights attending my company seminar. The service at the reception was ordinary. The experience after that first b
We stayed at the Grand Hyatt Residences (service apartments) for four months - if I had my way, I would probably have b
Stayed for two nights while attending a conference. The conference facilities were of the highest standard with spacious h
Stayed here during transit from Mumbai. Hotel is located near the airport and offers excellent hospitality and service. The
It was a excellent stay at hotel. Perfect for business stay, close to highway. Staff was quite supportive and cordial. I would
It was a nice stay at Grand Hyatt, Mumbai. Room was clean, nicely organised. Service was also very good. The only point
The rooms, staff, choice of restaurants and bars, club lounge, cleanliness, airport transfer service, everything was smooth
Stayed here when they had a ridiculously good value offer of £50 for 2 nights (bed only). The hotel is impeccably clean.
Horrible experience. The bed was actually bent in the middle. Check in took forever (only 3 counters open). Rooms are lo
A well app pointed hotel near the Mumbai airport. However, as only 6 stories, and in India / Mumbai, and with a poor level
I stayed in month of Oct.15 by MFE for 3 days in different intervals for a business trip in Hotel Grand Hyatt Mumbai... very
We stayed here a few nights but we wish we could have stayed longer! The Hotel is nicely set back off the road with airport
We stayed here for a night and the stay was perfect. Hotel has a huge and well maintained pool and gym. It has few of the
The approach to the location is a bit odd but once you step in it's a wonderful world within. nice restaurant, beautiful and v
Spent 4 nights in the hotel and it is everything you expect from an Hyatt: great service, nice food and very comfortable ro
No lift from entrance to lobby. If you have luggage, will find difficult to lift it up the stairs. Nobody was around nor anyone b
Decent business hotel for a comfortable stay and helpful staff. However be ware of making the payments through your ca
When visiting, do not forget the pool. The restaurants are nice with pleasant wait staff. The location allows for quick and e
I have stayed often on business trips to Mumbai. This is probably one of the best options in the Western suburbs. It is clos
Really very well kept interiors, good and efficient room service. The in room dining menu needs to be expanded. But overa
Located in North Mumbai, the hotel is only 10-15 minutes from the airport and within an easy commute (15-25 minutes de
I stayed at this property for two days during my recent trip to India. The hotel is sprawling and immaculate. The property h
Visited this property several times this year for business trips. Very nice experience. Very close to International airport an
I happened to stay here for 3 days in different intervals for a business trip... very nice experience... food is really good... yo
Closer to airport than downtown Mumbai, this is however a great base to explore the city. Spacious room, and large enou
Excellent service from the arrival till departure. Well trained staff in all areas. Reception, restaurant or Oasis fitness center
Very near to airport ... Good ambience...all facilities for a perfect vacation... Juhu beach is also nearby. Health club faculti
It was my first stay at this property and everything about it was Grand and nice. The spacious reception area, fantastic sta
we had a conference to attend in mumbai and we stayed in grand hyatt which is quite a comfortable and nice hotel. The re
I stayed here for around 3 weeks and enjoyed every bit of my stay here. The service was top notch, as was the cleanliness
I have stayed at the Grand Hyatt at least 20 times over the last 2 years. Overall the Grand Hyatt is a solid 5 star hotel perf
From the inside,the Grand Hyatt seems like a building from Stalin's Russia : austere,huge and with vast areas crisscrossed
Excellent service throughout the property. We had lounge access and had been assisted by Vishal, Francis, Alex & Yoges
I have avoided this hotel for the last 6 years due to poor service in the past. But i must say that they have definitely improv
After a 17 hour train journey from Udaipur, the Grand Hyatt was our stopover for a night before our flight the next day. It tr
Location is not most convenient but being close to airport (not the closest though but max 20min in non peak hours) and a
Hyatt the name is great enough for some one for the comfortable stay but the reception service is like they are avoiding the
best place for the conference. Nice food and restaurant Location wise best place near airport airport pick up drop facility
The rooms are clean, excellent staff making the stay comfortable and unforgettable. I stayed here overnight during a trans
The property is located very close to both airports in Mumbai and that is indeed a great advantage. The ambience is fantas
After seeing the fantastic reviews about this place, perhaps I set too high an expectation. I came for a conference for 3 da
One of the best place to conduct a conference. Only disadvantage is quality of food is not great and service Is not that gr
Stayed two nights on business. Efficient checkin by cordial staff. Breakfast was great with a variety of food. Room is spa
The strategically located Grand Hyatt Mumbai is indeed a good hotel to stay and dine. The hotel is a very good 5 star prop
I stayed in this property for 2 nights. Its just excellent. The display of art in the lobby is excellent. The food is good. True 5
The room was very comfortable and on par with the best in Mumbai. The restaurants at the hotel provide excellent service
I've stayed in the club rooms at the Grand Hyatt a couple of times and this is my favorite place to stay whenever I am in M
The rooms here are perfectly appointed and the service exemplary. The restaurant selection is varied and food quality top
we stayed with family on 27th Oct 2015, and due to some booking confusion, finally we get upgraded 2 bedroom studio ap
It was a four night stay for me in February 2014 at the Grand Hyatt in Mumbai which stands right opposite to the Mumbai
perfect for all esp room size, customer service, breakfast selection and most is the refreshing service. the downside for m
we stayed here for the weekend to celebrate my husbands birthday.. Great ambiance, excellent service. The room was al
Grand Hyatt Mumbai is the hotel where you will get all the facilities. All the hotel staff and all are very nice and soft spok

06_Hotel Reviews Sentimental Analysis

I visited grand hyatt mumbai after a long time 6 years - as it was my elder sons first visit to mumbai 6years back (when he was a baby). Wonderful property near airport. it has all that is required for a 5* luxury hotel. pool is amazing, gym is fully equipped, terrace is large. The Grand Hyatt is a comfortable business hotel located not too far away (20-30 mins in moderate traffic) away from Mumbai city center. I have been coming to Mumbai often for business trips and mostly stayed n Airport area , but My few stays in grand hyatt were great. Another hotel that is on my frequent visit list is this hotel. Again as with many other high end hotels in India the service is good. Stayed here for a conference. Even the standard room is quite spacious and well put. You will find needed things at needed places. Really very appreciate for the hotel staff and other team to make the stay in the hotel luxury. Will always recommend to stay here. Me and my lady, whilst reaching the final few days of our travels in India checked into the beautiful Grand Hyatt Hotel in Mumbai. We stayed here for two nights to enjoy a quick trip in Mumbai. The hotel isn't in the best locations as it's quite far from the city center. Its a good business hotel conveniently & centrally located to reach the Airport or BKC. Neat rooms of good size. Very modern. I was here for a couple of days on a business trip, must say the staff here were very hospitable and eager to help. Well great stay. Was here for a two day visit that in had to schedule quite unexpectedly. The hotel is no doubt luxurious; the restaurant at the hotel. I had a Great time . Food is very well suited to foreigners. China house , the celini? Italian. The bar. The Indian restaurant. This is one of the best property of Hyatt group. Breakfast and dinner were fabulous. Rooms are very spacious, neat and well decorated. Was there last month for business trip , as most of my clients are in Andheri seepz, Its a grand hotel with luxurious amenities. Grand Hyatt stay has always been special. It is one the best hotel I have ever stayed in.. Hotels anniversary was going on. The rooms are great and very hospitable staff....very accommodative...but the food could be better. There is great Chinese food. Mumbai (or Bombay) is a city of stark contrasts. The very rich who live there go around in Rolls Royce Silver Shadows who drive. A Very good hotel with nice staff and food. Hotel personal is waiting you and helps you with all questions. Room was clean and spacious. I have tried most of the hotels in Northern Mumbai for business travels and have come to the conclusion that staying right in the city. The Grand Hyatt Mumbai is the best hotel experience i have had in all my travells. The service is exceptional the team pri. Stayed again at Grand Hyatt mumbai for two nights, surprising every time i go back to this hotel, i find them better than before. The Grand Hyatt Mumbai has kept me coming back again and again. The hotel is stylish and sophisticated enough to appeal to all. I stayed at the Grand Hyatt for one night in October to attend a medical conference. A separate check in was provided for conference. The location is a bit out of the way, but the hotel itself was fabulous and close to the airport. As well, there were enough conference rooms. Absolutely beautiful and well managed hotel. The porters and the front line staff are very courteous. The food is very price for value. i was in grand hyatt mumbai for 5 days i was really an awesome experience room were cleaned and the staff was helpful and friendly. Amazing food and good hospitality. I order 4-5 item sach a good test and presentation is something different. specially the Chinese food. Nice spacious rooms and located a short distance from airport and business districts. Staff nice and friendly rooms clean and spacious. Best business hotel I would recommend in Mumbai. stayed here on every visit of mine to Mumbai, the hospitality has been excellent. I have recently been staying at Grand Hyatt Mumbai, standard room. The room is big enough to feel confortable but some what small. My wife and I were on a shopping trip to Mumbai. We chose grand Hyatt as it is the closest to the airport and the main highway. When you ask yourself about what you want in an Hotel there are a few answers you will get 1) Good Locality 2) Delicious food. Stayed at room 2168 for 2 nights in Jan 2015. Join the q and upon reaching my turn, was directed to a separate floor for conference. You cant go wrong with Grand Hyatt in Mumbai. This was my second stay at this hotel and was a pleasant experience again. Visited Mumbai for 3 weeks with my family (parents, wife and 2 y/o)and had the pleasure of staying at the Grand Hyatt Mumbai. Grand Hyatt Mumbai is built like a square where internal room face each other over the open area that has stairs and balconies. You should ensure that you choose your room correctly as the hotel tend sometime not to offer immediatly best options. But they do. They have offer of the day which makes it value for money. If you stay regular or are member then you can get upgraded. So, we have spent 7 nights at Grand Hyatt. As my husband has Platinum Hyatt Status they upgraded our room, so we had a suite. On our arrival onto Mumbai Airport terminal, We were greeted by Hotel Chauffeured cars (again booked prior to our arrival). Well, Grand Hyatt!! Nothing to comment as the name says it all. But the only inconvenience was the swimming pool which was closed. Easily my favorite hotel. We have been here twice now in a span of a year. The basics are outstanding (checkin in painless). I stayed at this hotel last month on two separate occasions. The first time we were upgraded to a fancy suite, and the second time. The trip was attending a conference. This place is so good. The interiors are done very tastefully and you can see the quality. The hotel as such is good, food is also fine but the service part is terrible !!! Specially the front office and cashiers !!! I booked a room. What a fantastic hotel... Grand as per the name, grand with the service! I am a Diamond member and the Hyatt Club Lounges are great. This is one of the best luxurious hotels i have ever visited in Mumbai. Though I have not visited Taj, this one really amazed me. The best part about this hotel is its proximity to the International airport. The ambience and room was also very good. Service is prompt. A very good hotel in all terms. I arrived early for my check in but inspite of calling the hotel in advance, my room was not ready. China House serves the best Peking Duck in the country. Period. The bird is roasted to perfection, skin deliciously crisp and juicy. Excellent location! Food was good Rooms were big and clean.Service was also prompt and staff were really helpful and professional. This is a good option if your business meeting is at the hotel. Check-in and out uneventful. Rooms a little bit run-down. Good stay.

06_Hotel Reviews Sentimental Analysis

The hotel is around 15 minutes away from the Chhatrapati Shivaji International Airport. The hotel compound is huge where dear all dont Book HYATT Properties in MAKEMYTRIP. Makemytrip not give deal. so if you want to book hyatt any hotel I always wishes to visit a 5 Star hotel, and always wondered how the stay and their hospitality services will be And finally Stayed here for 2 nights. I arrived late and was "upgraded" to the residences which are the serviced apartments within the Excellent three night stay at the Grand Hyatt hotel Mumbai by bLL .We highly recommend to stay as it has great location. Really convenient location close to the airport At check-in, since i wanted a no-smoking zone, the person asked if i was o A nice spacious hotel with large rooms and a good location of you have business around the new commercial hub of Mumbai I usually like Hyatt properties - but i was given a room with NO WINDOW. It felt extremely claustrophobic. To the hotel's This time I'm writing review on Grand Hyatt , Mumbai , not only this hotel is good , but they have improved upon their serv Stayed here for 3 nights last week and was impressed with the level of service. From the check in to the bell boys to the w This is a good hotel just annoyed at a clearly over booked hotel and first nigh a room without windows, next night I would One of the best hotels in the Western suburbs, the best part is the location and proximity to the airport. Try out their exotic Mumbai is big. this is the city where people never sleeps .. One of my fav place in the world. And there are many places I Have attended Veeam EVENT & SANOG CONFERENCE , I have noticed nice hospitality and good interior Desgins , also Great hotel with spacious rooms. Try Soma hotel - restaurant serves amazingly delicious Indian food. Swimming pool is b Close to airport (no noise though). Definitely a good fit for seasoned business persons, working this end of Bombay. (other The trick in Mumbai is to find somewhere in a convenient location. I was told this was but it felt a long way out of town near Spent nearly a week here for a conference. The Indian food was fantastic and the staff are very friendly and helpful. Hotel I stay in a lot of hotel rooms you can tell by the number of reviews But I do love the GHM, it is understated, has gr It was a wonderful stay. As expected grate hospitality and comfort of class. Nice buffet spread breakfast. Enjoyed every m It is not cheap, but it is amazing. It has all the amenities you could dream of, great restaurants, good food, good service, it At the price I paid for this hotel, I can truly say that this is the best value hotel I have ever stayed in. The hotel exceeded m If business takes you to stay in North Mumbai; to avoid the crazy traffic, the Hyatt is a good choice. While the guys are a It was the best stay away from my home.. It was excellent. The staff there were soooooo cooperative and excellent service We originally had a reservation for 2 nights but only stayed one night. The room was very clean and but water from the sh An amazing property, take time to absorb the fine architecture this property has. The staff is professional and efficient with Excellent hotel and vacation , large rooms and bathroom , luxury toiletries. They have 5 restaurants all very amazing and Me and my husband went for a one night stay at the Hyatt over the weekend. The whole idea was to just take a break from A grand hotel as the name suggests. Magnificent rooms and spacious comfortable space. A luxurious fitness centre and s The Grand Hyatt. What a hotel. Had the lavish brunch buffet here. All kinds of spreads from Indian, Mediterranean, Japan Very near international airport. Hotel very well maintained and staff were helpful and polite. Rooms were beautiful with c Nice memorable, luxurious stay... at Hyatt Mumbai... Its has unique set of art collection spread across the hotel in its all di I was on business trip in this hotel nice hotel just 10 minutes from domestic airport and 10 minutes to BKC , It was amazing Checked in for a day in transit to Chennai via Mumbai. Overall had a great experience. The front office staff were very fri Best and one of the high end hotel in Mumbai !!! Close to Domestic airport.... Rooms meet the Grand Hyatt standards and An event managers dream pillar less hall with height and brilliant staff to accommodate your needs and huge rooms and i The ambience is very nice. The food is very delicious. Specially Amritsari Fish tandoori. There was also Chat stall containin My children aged 6&10 hadn't really stayed in Mumbai before & this time it was for 4 weeks. Our serviced apartment on th in order not to write this review having only one stay in mind, i accumulated 3 stays in the past two month. Funny enough It had been a couple of particularly hard weeks at work for both of us. After going through the motions of the Friday night p I've been staying at this hotel for many years now and have seen this hotel consistently keep high service standards. This It was really nice experience.. All the facilities are really good.. Service is good.. The music is good.. It is pleasant stay out Whatever occasion you celebrate here at this hotel, they'll ensure to surpass your expectations. We had gone for birthday Good presentation , felling very great. Food was also very good .staff and management also great. Especially good quality Excellent hotel food was fantastic and staff friendly, service was amazing. Great stay, definitely recommended. Very strict Stayed here for 4 nights on a business trip, first time back in 10 years or so. The close proximity to the airport helps, was i Very nice hotel, clean, friendly and staff efficient staff, wonderful restaurant on site, comfortable rooms, good sleep quality I stayed at the Grand Hyatt Mumbai in August on a business trip. This was my first time back at the hotel after almost 7 y The room was so cozy. I fell asleep instantly, take this a positive point as it was the long needed sleep. The staff was qui Location is perfect very close to airport and big malls. The property is well maintained and staff is friendly and trained. I was there in Aug 2015. As per my flight schedule which was intimated to the hotel in advance I reached the hotel at 11 a Most of the time, it's hard to have expectation when you stay in an airport hotel but a recent stay at Grand Hyatt Mumbai p One of best hotels in Mumbai to stay. Very clean and tidy rooms. Must try its fishes and also its desserts . They are just a

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I travel often to India and usually come in through Mumbai, where I spend a night or two. I got a great deal to stay at the Grand Hyatt Mumbai. While this is an excellent hotel with comfortable rooms and an exterior that continues to crumble since the last time I stayed here. This is a big hotel, but they manage to overcome the usual issue of big = impersonal. Very well maintained, albeit I am not sure if it's true. Stayed here 3 nights in september 2014. The hotel is perfect for business or family trip. Nice massage and sauna available. Have stayed so many times in this hotel that each and every staff knows me. Nice hotel for business. Have had both good and bad experiences staying here. Was staying in the property for one night. Excellent value for money as i was booked under the 50% promotion for the month of September. If you're looking for a unique drink that is reminiscent of all the spices and wonder of India, go to The Lobby Bar in the Mumbai. It's proximity to Airport makes it an ideal place to house guests and client's visiting Mumbai Ideal place to keep office going. I have stayed at many other five star hotels in Mumbai but this one blew me away. The rooms were clean and large. The experience was amazing. Polite and excellent staff with a good ambience and lovely rooms. The cleanliness was probably the best. This is a great place to stay in Mumbai; I will rate this 4.5 stars if trip advisor supports such a rating :) What's good? Room service is excellent. Internet is horrible . service quality is bad on 5 star standard. Im hyatt platinum member and regularly use hyatt all over the world. Right from the pick up at the hotel through check in and my entire stay, I perhaps have not had such a good experience. The staff is very friendly and helpful. Considering it is a 5 star hotel, close to the airport, it is one of those properties, where someone just do not know, how to complain. Excellent stay. Room, Bar, choice of restaurants, caters to both business and leisure clients. Very accommodating staff and management. Giselle who took my check in and the duty manager Deepika were great. Deepika very kindly extended an early check in for me. Stayed at the Grand Hyatt Mumbai after a very long time. In recent times, I either chooses to stay at one of the BKC/Bandra hotels. I travel regularly around the world for business and pleasure this was one of the beat stays I've had in a long time. From the moment I checked in, I knew I was in for a treat. Visited this Hotel for Promotional Business tour. It was Excellent Experience over there. The Conference Hall is Well maintained. Of all the amazing places in Mumbai to sleep, I can't believe I stayed here a second time. This hotel is too big for itself. It has a lot of rooms. Dear Friends,I am Planing to Stay in Mumbai For a Week with my Family For Leisure,But bit Confused to Choose the Hotel. This is my second time in this hotel and i chose it because of my first experience but my expectations were not met. Room service is excellent. The location of this hotel was a plus point for us as it was pretty close to the domestic airport. We arrived at midnight for our flight. A must visit place.Great location, accessible from Western Express highway and Airport. The food spread during the conference was excellent. Very nice hotel for Business travelers, for vacation planners I doubt. I enjoyed my 1 night stay there before going to Goa. As soon as you enter, you are in heaven. Ms Manali.B was ever so kind. Best display of hospitality at every step of the way. Well mumbai is surely crowded with 5 star rated properties ...but this one surely lives up to its name ...Grandnot only in looks. Booked Grand Hyatt for one night stay. We were doing an event here. Had booked a double room with twin beds but since we were a group of 4, we were given a room with 4 single beds. Best hotel for people who fear local traffic and want to do meeting at a convenient place . Must be the best business hotel in Mumbai. very cosy rooms good food and very centrally located however it is very expensive was lucky go have got a offer which could not be refused. Had a short stay during my recent visit to Mumbai. Would highly recommend the hotel; - Very close to the airport. - Very convenient location. This hotel is within walking distance of the CSIA. The front desk staff was helpful with directions and restaurant suggestions. Hotel rooms need renovation & upgrade I was in room number 5144 grand suite supposedly, a halogen bulb above the bed. This is best 5 star hotel in bkc,I missed to write the reviews about this hotel earlier even after staying there for multiple times. Very enjoyable from the moment I arrived. Very efficient staff. Room was great and had all I needed for a relaxed stay. The staff is very attentive. Very enjoyable from the moment I arrived. Very attentive staff. Room was good and had all I needed for a short relaxed stay. Tends to be my hotel of choice in Mumbai given its relative proximity to the airport and selection of restaurants. I stayed in this hotel couple of times and it's really grand. lobby is well maintained and one of the best in mumbai. rooms are spacious and comfortable. 10 min by night to air port. 30 min to major shopping areas of your kind. Ealking distance to suberb local central roads and markets. Large hotel with 500+ rooms i believe, although you never feel it that way. Rooms are large, with all the amenities you need. One of the best and my favorite hotel for dining and stay. Corporate business members visiting to mumbai stays in this hotel. Visited this grand place, just for a day while was in Mumbai for an official purpose. This is just near to the Mumbai Domestic Airport. My 2 weeks stay at the Grand Hyatt Mumbai was nothing short of perfect - from the friendly and professional staff who received us. Property is maintained well and rooms are comfortable. Stayed in mid of march for business purpose. One of the biggest plus points is the food. Love the grand Hyatt, well maintained, awesome restaurants and now free wifi for guests: that's a big plus for us. The customer service is excellent. The rooms are deluxe, and the staff are to match! The breakfast buffet is beyond comparison, with 5 chefs working at all times. I had two short stays in June. With all the heavy rains in Mumbai you would not know it as the staff kept smiling and maintaining the hotel. If you can, then book your room straight into Hyatt Grand, Mumbai. The rooms are well maintained, staff is very good. the food is delicious. I stayed for two nights but I found this place as worth for International Transit passengers as it is close to both airport terminals. It's hard to differentiate yourself in this competitive world of main stream hotels.They usually all seem to be the same and boring. It was perfect. Cant ask for more. Would love to stay there whenever I visit Mumbai in future. Best in India. Dont miss lunch at the hotel. Definitely one of the best 5 stars in the city. I've been to Mumbai before and I regret having chosen other 5 stars over Grand Hyatt Mumbai. Grand Hyatt Mumbai is a very large and spacious Hotel with courteous staff and clean and Good Ambient Feeling..Rooms are spacious and comfortable.

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stayed in club room for a night, room was comfortable with all necessary ammenities. Great ambience, very courteous, po
We put up at The Grand Hyatt Mumbai because we had an early morning flight and we wanted to avoid the Mumbai traffic.
We stayed for 2 nights in adjoining rooms. The rooms were fine & the beds very comfortable. Bathrooms came well equipped.
We stayed for 3 nights and were totally blown away with the VIP treatment we received! From check in to check out our stay
Stay was part of annual business meet. Rooms are pretty good and also the recreation facilities are worth mentioning. Cle
Had stayed here in the month of May 2015 with family and few other friends . Had a good time here . Though was a short
Great ambience..Good food....But to top it all the staff is very warm.. Not once did we find anyone not smiling or greeting you
It is located well close to International Airport & Railway Station, I have stayed first time in Grand Hyatt and it was nice exp
Hotel Grand Hyatt is luxurious and the comfortable hotel, very nice atmosphere, good hospitality, great service manners,
As a travel Manager we keep organising Various events with grand Hyatt Mumbai and its an experience to deal with the staf
It is big hotel, spread horizontally rather than vertically, probably due to its proximity to the airport. Room was large with a
Grand Hyatt Mumbai is well located close to International Airport and approximately 30 minute drive to the Mumbai Financial
I've been staying in this hotel during my trips to India for the past year and a half. This hotel is everything you want, very nice
The hotel continues to pleasantly surprise me with each visit. the staff seem to get better every time. Great place to stay for
I am now a lover of the grand Hyatt chain. Service is world class and everyone was so friendly/went out of their way to make
I stayed here from jun 1 to jun 4 2015 as a part of my business meet. Rooms are very good and provided with all facilities
The service from the staff was excellent! whether they were from the front desk, concierge, housekeeping, restaurants or
Regular Global travellers have the tendency of joining many hospitality programmes along the way and certainly not all of them
Great hotel and really nice staff, had no issues throughout the week. The Italian and Chinese restaurants were also fantas
This is large hotel in the Kalina area about 15 minutes from the domestic airport. The hotel has a huge capacity, with sev
This hotel was fabulous. Very comfortable room, great restaurants... the breakfasts are amazing, also Italian, Indian, Chin
Just like another Grand Hyatt hotels around the world, this hotel is wonderful! I stayed for 2 nights, and I found that all of the
It was my first visit to Mumbai. The hotel is very suitable for business traveler. The hotel is modern. Rooms as well with n
We did a staycation a couple of weeks back and booked a club suite - on the club floor - Great experience - especially the
From the hotel car pick up at the airport through to checking in at the hotel, I found the service to be excellent. The hotel is
Though the Grand Hyatt is primarily suited for business travel, we stayed there as a family a few days ago and had a very
We got a great deal on this hotel. It was conveniently located (for our purpose) close to the International Airport. An excell
I stayed at Grand Hyatt Mumbai for 2 nights recently (29-31 May 2015) on business. The rooms are pretty spacious and very
I stayed in Grand Hyatt Hotel in Santacruz, Mumbai for 3 nights. Overall it was OK but the rooms, residential floor seems t
A well located hotel in Santacruz, this grand Hyatt is super convenient for access to the Sealink should you have meetings
We enjoy our small family trip in Grand Hyatt, Mumbai. Nice and Clean Rooms, best facilities, Large hotel view, and gr8 ser
I Stayed there for 4 nights in May. The hotel is good, but the rooms are getting old. I had stayed there 6 years ago, and i
Rooms were clean and well designed at international 5-star quality. Having a bath as well as a shower is always a nice fe
hi I Rhima D had stayed in grand hyatt mumbai frm 22nd may to 24th may. firstly congratulations on ur top class facility a
Take an exit off the western express (very near to the Mumbai airport), you find a nested property in Santa Cruz. This see
By far a superior hotel by any standards, from the fast check in to even faster check out. The rooms are spacious with ex
One of the best business hotels in Mumbai, for sure. Very comfortable rooms. Good food, especially the Chinese. Perfect
After staying at Economic category Hotel in Munich (Hotel category is economic but rate is like 5 star in india after current
I've stayed here many times. Lovely hotel. China House is too good,,,very authentic. Other restaurant are also very nice. Re
I just want to say that the Grand hotel is the best hotel in town in terms of art work, customer service and food. The restaura
Had the pleasure to stay for two nights at the Grand Hyatt Mumbai. The hotel with its facilities are wide spread. Restaurant
I stayed here from 28 April till may 5 in 2 rooms with my family and i must say it was a very disappointing stay overall. i es
This museum style hotel reflects contemporary India in the 21st century. Beautiful rooms and all amenities ensure a comf
Am just about to file an Official Police Complaint against the Owners and Managers of The Grand Hyatt Mumbai. The Hy
I have stayed in quite a few luxury hotels and this one tops the chart. It has the best rooms with perfect facilities. Extreme
grant Hyatt is a very good hotel and cheap comparing with other hotels, buffet restaurant is awesome , excellent rooms w
had an amazing stay, very close to Mumbai airport.it's a luxurious lavish hotel and good room service and food quality aw
Excellent hotel with good food quality, courteous staff. Very close to the Mumbai airport, a 10 minute drive. Do ask for sepa
Had an amazing stay, rooms are spacious and clean. Good bath products. Discreet staff and good value for money. Only
I believe this is the best hotel in Mumbai. I stay there a number of times and never been disappointed. The rooms are com
We went with our sons. ..both of them are diehard fans of the pot stickers at China House. Well, they were not disappointe
It was one of the best experiences when I checked in at the hotel. The hotel staff is so kind and attentive that we loved to
The Grand Hyatt is one of the best places to stay in Mumbai! They provide great service right from your entry in the hotel.

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Good location, excellent business hotel with world class facilities. Good place to have a business conference. The restaura
Staid there 2 times.The hotel is very nice, a very professional team and very personalized services. The restaurants are g
I stayed at the hotel alongwith my family on May 2nd 2015. We had booked 2 rooms. The checkin experience was good b
Ideally located , with number of restuarants, lot of working area for business meetings ,convineant business center and ab
Grand Hyatt, Mumbai: Ordinary place, sub-standard staff all round. The most generous assessment of this 5 star hotel co
My girlfriend and I stayed here for two nights and we fell in love with Grand Hyatt. We booked Grand Club rooms which co
Hotel is large for Mumbai standards with all good facilities. Good restaurants and fantastic breakfast spread. Close proxim
The main advantage of staying here is the great selection of restaurants in the hotel itself. China House, Cellini and Fifty F
I stayed at Grand Hyatt for a night and the review is as under: 1. Entry: The valet was very efficient and they quickly took
I chose to stay in a Verandah Suite. We were greeted upon arrival at the hotel and whisked away to a separate check-in a
Stayed one night en route to Hyderabad. Nice rooms, well done up, great ambience, good decor. Bathrooms and toilets c
I booked this hotel through a travel portal because it was cheap compared to other five stars in the city. When we approa
Had booked this place for a day. Checked in early. They provided us with room in residence as it was ready due to our ea
Great ambience. Courteous service. I was upgraded to free breakfast as agoda.com had not included breakfast in my pac
I stayed at this hotel again in April 2015 and this was my 3rd or 4th continuous visit. I am very happy to say that this hotel
Stayed for 2 nights on a business conference. Had a pool facing room and 5 stars for that . Extremely slow room service w
We stayed here basically while transitting through mumbai. So it was a short stay for us. But the hotel is lovely, the atrium
Love this hotel, been here loads of times. Great ambience, spa and gym excellent, service outstanding. We usually stay in
Not my first time but a long time since my last stay. Sadly things are not as good as I last remember. Rooms are significan
Very good hotel and they upgraded me to a suite. Rooms are big spacious and comfortable. Total value for money. Only
We were in Mumbai for Christmas last year and spent several days at the Grand Hyatt. It was an enjoyable experience a
We stayed there for 3 nights as part of our Mumbai trip. This was a leisure stay and hence we chose Hyatt since we wanted
I stayed one night on my way home via Mumbai after a three week tour of India. I booked a Club Room because I like the
The Hotel used to deliver consistent service which were very predictable & efficient. Happen to stay recently & terribly dissatisfied.
Reading reviews i still see people complaining about the check in, the deposit, etc etc. The front desk staff have no clue w
The overall service from this hotel was the worst one I ever met in Hyatt. Reserved king but put me to queen. Went to 55 f
Enjoyed my first visit so much on my way to Goa that I stayed again on my return trip. The staff was wonderful and very a
Stayed here during an event in April 2015. First I was confused between this one and Hyatt Regency. So one has to be carefu
My husband and I stayed in the Grand Hyatt Mumbai for several days. I can't say enough about the beautiful rooms and fa
Stayed here with family for 2 weeks - was a pleasure! Service is fantastic - nothing was too much to ask for. They are ver
i was impressed with the hotel. Only the problem is with services...they are very slow in services. If you put a request then
We stayed four nights at the Grand Hyatt Mumbai in January 2015, and I wouldn't hesitate to go back! All the staff (especial
1) Checked in on April 3, 2015 and checked out on April 5, 2015. Still have not got my money back which they took as service
I recently made a booking here for the president of our company who was in Mumbai on business. He had a very comfortab
It has been some time since I was there. Good place. They have maintained the standards. Sadly, they do not have an al
Rooms are good. Internet service is fast. Breakfast has lot of varities and also prepare as per requirement. Good Restaura
We stayed here for three nights. At the time of check-in I was charged (they said blocked, but I am still waiting for the amo
Stayed at the Grand Hyatt on Wednesday night and can say that I had some weird experiences, something not expected
Attentive staff, comfy and quiet rooms, excellent catering. From check in to leaving we were well looked after throughout.
Traveling in India is always very exciting. And it can be tiring as well. Getting some rest in a high class hotel can feel great
It is one of the best hotels near Domestic Airport and provides personalised service Grand clubservice is exciting Restaura
Been a regular guest at the Grand Hyatt , Mumbai. Have seen standards drop consistently over the past year or so. Right
My stay was pleasant as I valued a good nights sleep after a long flight and plenty of sightseeing. The luxuries of high qua
I had just visited this hotel, this place is really great..very nice ambiance, staffs are very helpfull, well trained and polite. Th
Brand itself says it all its grand .. huge property well maintained .. Perfect for a family or a business trip ..Stayed for 2 night
the quality of rooms and service is Hyatt class. no doubt ... but what is also amazing about Hyatt Mumbai is the Buffet Bre
Although we're all still battling various ailments from Goa this hotel is a lovely place to stay in bed for 3 days. Our bedroom
we went their for a 2 nights stay in December 2014, Hotel was very big huge property at the heart of Mumbai, excellent swi
Stayed here for 4 nights on a business trip, if you are looking for a terrible service bad quality room, then this is an absolut
First time in Pune and was pleasantly surprised with the city. The hotel was even better. Rooms are small but all modern
Stayed for three nights on a business trip. The hotel is located very close to the International airport and offers transport br
Its nice place almost in centre of city. Hotel has good staff who understands your requirements and willing to provide custo
Stayed for four nights in the Grand Hyatt Mumbai recently. A beautiful hotel with very comfortable rooms. Was here for a

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We booked the club rooms and were extremely delighted with the choice.. The rooms are spacious and quite comfortable. I like to stay here and really enjoyed staying here on a business visit.complimentary airport transfer . Rooms are nice . Located in the heart of Mumbai, We truly enjoyed our stay at this truly grand hotel. The rooms were exceptionally comfortable. Our request for two interleaved beds was honored. We had booked their club room which includes complementary airport transfers. Although during the booking through their website, we were told that they do not offer complimentary airport transfers. We had a great stay at the Grand Hyatt for the cricket World Cup Final. Started at 9.00 am to a premature end in the afternoon. Stayed here for business. Located close to the airport. Great hotel to stay in with a range of restaurants and shopping in the vicinity. This hotel is simply superb. Huge place , best food , ambience and all is simply superb. Anyone would love to go there. Used to stay here for 3 nights. After having experienced the Grand Hyatt in Hong Kong and in Dubai, this experience was a real treat. Joining a delegation from the city of Amsterdam to INDIA I spent 3 nights here. Excellent rooms, best shower since the last time. A Canadian education fair was to be held in one of the hyatt located in Mumbai . Upon my first call to the hyatt regency , the staff I visited and stayed for 3 nights to attend international congress. The room was clean and urbane. The hotel staffs were kind and helpful. Large rooms, a very nice relax / recreational facilities and a pleasant staff. The hotel is located "near" the airport. The main entrance is very large, not too far from Mumbai airport. The security searches when you come in a little disconcerting but I understand. The 2 times that I have visited here to stay has taken my breath away. The hotel is truly exquisite by far one of the best 5 star hotels in Mumbai. The location and ambiance makes it interesting, it is very close to the airport so reaching airport at any time is easy and fast. this hotel is at a good location especially if you are in transit,which i was.the domestic airport is just 10mins away.one advantage is that This hotel is very near the Sahar International Airport and not too far from the domestic terminal as well. Situated in Santacruz, Mumbai. Having arrived on a late flight and needing to rush some e-mails off, I planted myself at the work desk, grabbed a bottle of water and settled in. A good business like hotel. Excellent breakfast and buffet dinner. As usual in India, breakfast coffee arrives as one is about to leave. This might be an anomaly but.....I booked this room about a month ago for 130000 IDR a night. I noticed this morning that the price has gone up to 150000 IDR. Friendly Service, The best five star property in the suburbs-Good room sizes, a little expensive but worth the money. A short walk to the Bandra Kurla Complex. Since this hotel is near to the airport and the business hub BKC, it is usually filled with business travelers and airline crews. Staying in room 4128 for 2 nights from 17 until 19 March in a business trip First upon arrival there was miss at the main entrance. Grand Hayat is most convenient hotel for business trips in Bandra Kurla complex. Andheri And Powai. Closest to International Airport. This is an absolutely fantastic hotel with great location, great service and great food. The lobby and all general areas are spotless. Dear Deepika, Thank you for your reply but the way you have put is not my experience at all. Yesterday when you checked in, I've stayed at the Grand Hyatt Mumbai on several occasions now, but First time writing a review. Though I'd best get my facts straight. The Chinese restaurant and 55East are good dining options. The swimming pool is great too! The staff across the hotel are friendly. Grand Hyatt Mumbai has a lot of things going for it. Firstly, located pretty close to the airport thus makes it easy for the business traveler. Grand Hyatt is my favourite hotel of all time. The Chinese restaurant there is super awesome....fish food is great and yummy. It's always nice to go to grand Hyatt for dinners ..or on weekends for relax as their pool side gives you an awesome feeling. Had a memorable time with family & enjoyed my New Years eve staying in one of the best rooms there. Had lavish and sumptuous meals. we went there for a 2 nights stay, hotel was very big huge property at the heart of mumbai, excellent swimming pool with a bar. Lovely rooms and outstanding food. The chinese restaurant is amazing. Tried the red snapper with rice. The fish was well cooked. I really enjoyed my stay at Grand Hyatt Mumbai and I have not even one remark: the room was huge, perfectly clean with a balcony. I was on business trip with few foreign delegates and the service,checkin,& rooms were simply amazing. Restauruant food was delicious. Grand Hyatt is one of the best properties I have stayed in Mumbai. The service is prompt and hassle free, food is great. Excellent property, Nice Hospitality. Nice Food with good taste. This hotel is just Half an Hour by taxi from the Airport and its a great location. I have visited the property for most of my short vacations when I wish to spend time with my wife during weekends and we stay there. The worst Grand Hyatt I have ever seen. Very unprofessional staff, rude people, bad eating places and uncultured service. If you like high standards, this is one place to go (and pamper yourself!) Being a coffee and cake lover, loved their Cafe, Lounge and Bar - A hotel which has been recently renovated and has excellent interiors and furnishings - Very good service - check-in, room service, grand hyatt mumbai...couldn't ask for more ! perfect location / brilliant hotel / awesome food and great service. its ideal for business travelers. Stayed at grand hyatt hotel mumbai in Feb 2015. Hotel rooms are great , good view of the valley from the rooms. The stay was great. My overall experience with the hotel was good. Often they say reservation is non refundable and can't be cancelled. They have a strict cancellation policy. Me and my husband stayed there and it was worth to stay and we love to go there again. Basically it's business hotel with a bit of luxury. I am writing the review from the Grandclub Business center as I am staying at GHM #4182, Thank you !!! Chef Ankita Deshpande is a great chef. I will give ok. Rating to this hotel because it was not worth paying 30k per night Stayed during NILF 2015 and the event was great. i had stayed here during conference for 2 days. overall nice ambience and good location from airport. you can enjoy nice views of the city. Right by the AIRPORT so you do get a bit of noise , but that's more than made up by the grandeur of the public spaces where you can sit and relax. Have stayed here for more than 50 occasions since 2008. This is undoubtedly one of the best hotels in Mumbai. The room is spacious and comfortable. I stay as a corporate customer. It's a 5 star hotel very close to BKC. So if you have work at BKC or a multiple location at bandra kurla complex. In the "not over-attractive" city which is Mumbai, the Grand Hyatt is an oasis of calm and luxury. Very grand, and decor has a touch of old world charm.

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I would recommend this hotel. It was a great stay with a nice room, a good staff, clean and calm room. The F&B outlets were well designed and maintained hotel with good food options . Close to the airport. Super super noisy and always terribly busy. We stayed for more than 5 days for business purpose..This was my 3rd and longest stay. Rooms are amazing.. Best part I have stayed at this hotel about 5 times over the years. You will go 'WOW' as you climb the stairs to the large lobby area. I feel I can give a better judgement about this hotel since I travel for two week around the globe every couple of months. I have stayed at this hotel before and have always liked it. This time although it was being refurbished but was still great in terms of service. Very nice, well managed hotel near the airport. Restaurants are also high end with multiple options such as Chinese, Indian, etc. Check in was quick though there are times when you need to wait in a queue and could take upto 15 minutes or so for check in. An Excellent property Staff is very courteous, service is quick with a smile :) Spacious clean luxurious rooms with all amenities. Grand Hyatt Mumbai is the place to be if you are planning to use the ballroom for parties/events. Its got a massive ballroom. Been staying in this hotel for few years now during Mumbai visits. A nice property with elegant rooms, decent staff and reasonable rates. Within a short distance from airport, this hotel is located near the office complex of Bandra Kurla. Very convenient to approach. Rooms and service are excellent. Restaurant is extremely busy in the morning with all the business travelers. The only let down is the location. I stayed here for 3 nights for a conference the hotel infra is great , along with the breakfast spread . the china house which is attached to the hotel is a great addition. I spent a night here in early February and then went back again for two more nights later in the month. The hotel is ten minutes away from the airport. Apart from being allocated a Queen Bed room (instead of the booked King Bed room) - which was eventually resolved, (and I am grateful for that) What an incredible pleasure it was to recently stay at this hotel. From arrival to departure I could not fault any aspect of the service. This hotel is a large but well-maintained Hyatt property, with very good restaurants and a staff that is excellent, from check in to check out. Stayed at the grand Hyatt for a friends wedding back in May and I have to say it was a fantastic experience having being accommodated in a suite. I had an executive room - good size, good bathroom. Breakfast had excellent selection of food both Indian & European. Cleanliness is the key factor. This Hyatt is a great property. Large rooms, great lobby, many beautiful artworks and captivating architecture. There is a fine dining restaurant attached to the hotel. I checked into the Grand Hyatt Mumbai for two nights starting Feb 11th. I was part of the NASSCOM India Leadership conference. Stayed for 4 nights and this was my 5th stay here. Overall a good hotel. Close to the airport but nothing much to do around. Hotel is best located. Very near to airport as well as Business hub like Bandra Kurla Complex. Staff is very cordial, smiling and helpful. I am a regular at Hyatt, having stayed in multiple location. Normally, I like Hyatt hotels. But boy, was this different!! The one thing that I liked about this hotel is the location. I stayed here in mid of January and found this hotel to be truely living up to hyatt standards. The place is closer to business hub. Stayed at the grand hyatt for 6 days in February there was some huge conference so the hotel was full, for some reason the rooms were not cleaned properly. Everything that one would expect from a Grand Hyatt, good service, but as it was large, a bit impersonal. Food was good, though. Hyatt is fantastic, hotel has an elegant structured. The service is impressive & food is nice. Truly a worth place to visit. Very good hotel. Top Hotel, although there was a lot of mosquitos in the lobby we had a swift check in. Also i had to put a no post in my room. The hotel was just as good as it has been on past stays, and the benefits of the Club floors, with the free continental breakfast. Another good stay at the Grand Hyatt. I stay here on business when in Mumbai. Staff are very friendly and helpful especially the front desk. Stayed here for one night on Feb 7th/8th. Front office was very professional. Excellent room; food quality was wonderful. I am a regular at Hyatt, having stayed in multiple location. Normally, I like Hyatt hotels. But boy, was this different!! The one thing that I liked about this hotel is the location. The grand hyatt has become my second home. I am in India often for work. When traveling so often one needs certain comforts. Stayed for a night last month. Very close to the airport and luxurious.Great spread in the breakfast.The only problem was the noise. Good hotel, Nice interior. Good for business travel. Request to management is that don't call many times in morning (for no reason). My wife & I stayed at Grand Hyatt for 3 nights.Our stay was completely marred by mosquito problem.We complained about it to the management. Forget 5 star, the food in this hotel is nothing more than 1 star. Had a buffet lunch today at this hotel and I was feeling quite sick. Stayed here last month for 3 nights on Business trip.Would recommend the Hotel to anyone who wants near to domestic airport. Grand Hyatt Mumbai is my 2nd home. I am touched by their warmth and unmatched hospitality. Grand club is my extended family. I have been staying at the Grand Hyatt Mumbai for several years now and must say the hotel has deteriorated and needs a major renovation. This hotel I would recommend to everyone. The food at the hotel was absolutely fantastic. The rooms were large and nicely decorated. I recently visited this hotel on my corporate travel and stayed in this hotel for couple of nights... This hotel is a big huge luxury hotel. Stayed for 2 nights as part of business trip - I must stay its an excellent hotel in Mumbai, not only in terms of location (nearest to the airport). From the Hotel entrance, to the Lobby, to the huge rooms, to the great service and excellent food and dinning areas. This is a great hotel. Imposing lobby, big rooms, huge gym and wonderful hospitality and large breakfast spread,,, couldn't have asked for anything more. I had visited the grand hyatt last may stayed for 2 nights.. It was a fabulous experience.. Hospitality at its best... The hotel has a great location. We stayed in Grand Hyatt Mumbai and found our stay as ok except for the fact that noise from Banquets is too disturbing. It's a nice 5 star hotel located very near (10 mins.) to domestic airport. A business hotel with comfortable rooms, good food and service. The Grand Hyatt is a big, modern hotel with some nice design features, but overall was disappointed in my recent business trip. Great Option near the Domestic Airport. Grand Property but well managed and maintained. Some great restaurant choices. If you want to get a good hotel close to the International airport. Building and the structure are very modern and clean. Decent rooms. Friendly staff and good service. The atmosphere in the hotel was good, bed was cozy and comfortable. Service was quick and efficient.

06_Hotel Reviews Sentimental Analysis

Stay here, if you're debating between the two. It's pretty far from the airport by comparison (an extra 15 min, maybe), but ... This is a somewhat western-style business/quasi luxury hotel; It is at least 15 min. from airport due to location on ring road. We stayed at this hotel for one night and I must say that it was one of the good stays I have had for a long time. Why I have ... First problem that i faced in this hotel is, when i came to hotel for check in at 06:00 am in the morning, reception checked ... This is a large hotel close to the airport, rooms are large and comfortable. Service is excellent. The only weak point of this ... Nice hotel. Close to Airport. Room size ok. Not too big. Couldn't find any inclusive breakfast deal/option on the hotel's website. I really liked my room here. Comfy bed with immaculate linens. Lots of amenities in the bathroom. I think they get the room ... Hi, I booked Grand Hyatt Mumbai for my Anniversary and had a horrible experience. Below are some bad experience had ... If you are looking of a little oasis of calm and peace, away from the frantic streets of Mumbai, this is the hotel for you. We ... Arrived late in the evening and enjoyed and overnight stay and great breakfast before continuing on the Pune. The rooms ... Happen to stay in first week of this New Year at Grand Hyatt. This was my 4th or 5th stay in this property. Nice property we ... Stayed there for three nights in December. Good property, nice and spacious rooms, lot of amenities. Good service. At the ... Classical business 5* hotel. Nice service. Good food. You have to pay wi-fi daily 24 hour rate. Pool is nice as well. The area ... Stayed for the first time in 2006 and returned last week. I found the hotel extremelly busy, with only 3 desks for check in and ... Its a super nice hotel, very close to the airport. However, on the most recent occasion, I found the staff to be very distracte ... I stayed there from 14th Jan. to 17th Jan. for 3 Nights. When I checked in, I have been asked to provide Credit card and ... The Grand Hyatt Mumbai is a delightful property with attentive and warm service. In almost every area, the hotel excels, from ... excellent hotel, great decor, best service and very comfortably located, very near to the airport , normally you can come and ... Visiting here for last four years. Excellent food and staff. Chef Rana, Dennis are excellent. Only stay in other hotel when re ... Within 20-min from the airport. Not bad to visit the south Mumbai where major tourist attractions are located. Excellent food ... This place is beyond 5 star - it's got plenty on restaurants - There's a shopping center attached with lots of shops with gift ... The rooms were well appointed and clean. The hotel itself is very close to the airport. There are several restaurants within ... Awesome property with such a beautiful lobby and architecture. Rooms are not that great but very good, more of business ... I came to Mumbai after 30 years! Started my stay at the Grand Hyatt Mumbai for 3 days, travelled around Gujarat and fini ... I never complain about anything to do with a hotel but the Grand Hyatt in Mumbai has one of the worst wi fi services in the ... Stay at the Hyatt for 5 days December 2014 with my family very proessional and amazing staff The hotel is massive it also ... I stayed at the Grand Hyatt Mumbai for 7 nights with my family. The hotel staff were friendly and always eager to help. We ... Grand Hyatt is a perfect business hotel, I stay there each time I visit Mumbai, what makes the experience most memorable ... We had stayed as a family in 2 interconnecting rooms. The hotel is massive & you are spoiled for choice once you enter the ... For a science conference, I had occasion to stay in the Grand Hyatt hotel in Mumbai in Jan. 2015. The hotel is located in a ... Staying at the Grand Hyatt is always a pleasure because they treat you really well here. This my third stay here and took ... I stayed at this property for a couple of nights. Room facilities are good and the staff is courteous. The hotel is convenient ... This is a wonderful hotel, we already had quite a good deal to stay here over the Christmas period. A couple of days prior ... The best place in Mumbai for the stay and to dine-in. I went to meet my friends and we had coffee together at the Lobby Lounge ... I visited this place with my husband in December 2013. The place lived upto its reputation in all aspects. Great service, good ... This is a very good hotel and will satisfy most budgets. The quality of the rooms and the facilities is above average. I enjoy ... Stayed for 5 nts at this hotel. The staff didn't say no to anything I requested. Eg They even offered to serve me blast when ... We arrived late in the evening via an auto-rickshaw, which was not allowed to enter the hotel entrance. As a result we had to ... we really enjoyed our stay at the hotel. The room was very clean with a very comfortable bed. The location was pretty good ... Being Christmas, had to take my wife and kid out for a nice lunch. After a bit of research online decided to go at this place ... Stayed here for 3 nights on the Monsoon rate special of about \$90 a night. Stunning room and facilities, very competent and ... i was torn between a 5 star and 4 star rating - i am going with 4 because the standards here are really slipping. stayed here ... We came to relax & revive ourselves from a stressfull environment from 19 to 21 Dec 2014, but have only left with a humi ... nice place, in the city, neat and clean, not souch expensive to stay ir dine. One should have experience ti stay here. Just a ... I have stayed at the Grand Hyatt on business multiple times and every single time the service is consistent and of high standard ... Stayed twice in 2014 both times on business. Rooms are of a perfect size. Facilities are on top. Breakfast envily good for ... The front desk staff here are friendly and efficient. The concierge arranged to have a tailor come to the hotel to make sarees ... Stayed at the hotel for one night last month (Nov'14). The hotel lives up to its name and is truly GRAND in the look and feel ... The hotel had brilliant security measures giving us a sense of security staying at the hotel. The hotel itself cannot be faulted ... Yup. That's what they do. The name stands justified, as the property is Grand. Hardly a few minutes from the domestic airport ... We recently stayed at this hotel and found to be very good, hotel reception area and rooms are all very neat and clean. The ... I stayed one night as I was connecting from Mumbai to the next destination. Whereas the hotel has the potential to be great ... C1 (2014.12.03) I stayed this hotel about 10 days for Mumbai and Aurangabad trip. This hotel's service, food, room and ...

06_Hotel Reviews Sentimental Analysis

I was visited here in Oct'14 for a business meeting. The service was really good with high security. The food quality and service is excellent. Staff is very friendly and helpful. The room is spacious and comfortable. I planned to stay here and relax for a day before leaving for a very long flight. The good : Loved the pool and drinks served here. It has Good Deals In General. Nothing needs to be said about anything for the Hotel. Simply Outstanding in All Aspects. Very good hotel.

The Grand Hyatt is a very nice hotel. The interior atmosphere is contemporary. Staff are very attentive to every need. They have stayed here couple of times ..and they very much ensured that i had the best of the time. I was specially overwhelmed by their service.

We went for evening brunch, it was quite value for money, you can have all you can eat and drink sangria/ beer too. The food is great. Large, as its International counterpart in Dubai. Rooms are spacious. Breakfast spread huge. Dinner in buffet. Good stay overall. There was a problem with my room thermostat that was promptly fixed. I would have rated this a 5 star hotel. This is for the biz traveler who needs access to good food options. Great exercise area, pool is clean and has good service. Location is very close to the airport. Its just off western expressway close to Bandra and BKC. Rooms are big and very well furnished. Very high end hotel. Rooms are very nice. And there are exceptional restaurants in the hotel. The service was great and friendly. Had a great week at the Grand Hyatt but had 2 nights with poor sleep due to excessive noise from the nightclub. I stayed here for a weekend and I am impressed. Great hotel in a convenient location for shopping in Santacruz and dining in Juhu. Its also very close to both the Domestic and International airports. I picked this hotel and was looking forward to staying here again having visited last year. I would still go back but wouldn't mind trying another hotel.

Hotel is the best for both business class, for family & vacation. Staff is very helpful & always smiling & ready to help you at any time. Flying from San Francisco to Mumbai is a long flight. We'd done more than 30 hours of traveling by the time we landed in Mumbai. The Hyatt is conveniently located Hotel near airport.. Although reaching hotel is not very convenient n easy .. Rooms are cozy and comfortable. It is a good, efficient hotel perfect for business trips. No delays, front desk to restaurants everything is efficient. It was so comfortable. Just stayed here last weekend and I am impressed. Very nice hotel and rooms. Good service. They should offer free wifi to all guests. The name speaks for itself. Variety of restaurants and cuisine to chose from. Had food at a restaurant there called 55 east. The room was in great condition, our room was on 6th floor and had a swimming pool view, which was pretty awesome because I wanted to get to the hotel Friday evening and relax. I recently visited Grand Hyatt Mumbai for a short stop prior to my onward journey to London. Their airport transfer is pretty good. I have travelled from the U.S. to India several times and if I am in Mumbai I always stay at this hotel. It is a great place for business travel. We had a wonderful stay at the grand hyatt. Fabulous, spacious room....beautiful bathroom....excellent facilities and comfortable beds. Stayed for four nights on business. I have mixed emotions about this hotel. As there are some things the hotel does quite well. Spacious as compared to most 5 star hotels in Mumbai.. lovely pool and sit out area .. Internal Whirlpool is great ! Staff is very helpful and friendly. I had the opportunity of staying in Grand Hyatt Mumbai. Excellent experience. A good spacious room with bath tub and vanity. Beautiful hotel, loved the rooms. The buffet restaurant was amazing!!! Amit was just wonderful organizing the taxi drivers. Stayed here recently on first trip to India and was not disappointed. Extremely comfortable hotel with nice bars and restaurants. Location Located around 15-20 minutes from the BOM airport depending on traffic. To South Mumbai where all the sites are. I have just returned from a 5 night stay at the Grand Hyatt. It was really great. Its in a very central location, but it is a quiet area close to airport and adjoining the highway .. so u miss the made city traffic and since its not on the highway directly you don't hear the noise. I stopped by Mumbai for two days of business and can say that this is truly a great hotel. While it is common for hotels to have a lot of business travelers, i have stayed at this wonderful hotel twice once for leisure and recently for business and have enjoyed it both the times Visited CorCon2014 Expo area upkeep & maintenance has a lot to be desired! It's definitely not as per Hyatt Standards. I am not sure if its a one time issue or a recurring issue. At a short distance from the airports tucked away from the traffic the hotel is top class in terms of space, ambience, service and facilities. We choose this hotel for distance to airport and Bandra which us an area we like. If we had more than 2 nights we would have stayed here. Back to the hotel after a long time. Service still top notch. Love the service. Its a large property so going to their restaurants is a good idea. This is around our 5th time at this hotel. We always book the club as it's well worth it especially if you enjoy a glass of wine. This is my third visit to this great hotel and each trip gets better. We were a group of six (five rooms) and everything was handled perfectly. Grand Hyatt is a good hotel in all ways for a business trip, nothing to complain about. The location close to the airport, BKC, and the good buffet breakfast, especially interesting to sample the Indian dishes. friendly staffs. good gym. pool is not really an issue. The hotel is situated in BKC in Mumbai and it is not like other Grand Hyatt properties. I would more rate it good for business travel. Held an event at Grand Hyatt, Mumbai in their Ballroom and was reasonable satisfied with their service, however was concerned about the noise level. This hotel is within 5-minute driving distance from airport. Very convenient to myself as I need to catch early morning plane. This property is very close to international airport Mumbai and have very good facility. It is very reasonably priced and have good facilities. A hotel packed with convention facilities, I suggest the hotel mainly for business activities. One of the biggest ballrooms you will find in Mumbai. The property is Located in Santacruz East. There is nothing really close by to this place, that is why it is a massive property. We have recently stayed here on a weekend and it was very comfortable stay. They offer a great deal for weekend stay. I would highly recommend this hotel.

We went to this hotel for our 2nd wedding night. Since it was a surprise for me, I loved every bit of this hotel. We stayed here for a weekend and I am impressed. Great hotel in a convenient location for shopping in Santacruz and dining in Juhu. Its also very close to both the Domestic and International airports. I picked this hotel and was looking forward to staying here again having visited last year. I would still go back but wouldn't mind trying another hotel.

06_Hotel Reviews Sentimental Analysis

I agree with all good previous reviews on Grand Hyatt Mumbai. After entering the hotel, only one word came to my mind - Deccan. Stayed there for a day and attended a 2 day conference. My experience is wow with this hotel. The restaurant is best in city. Well if you are in Mumbai and staying in this hotel, my guess is you are here for business! As I say always say, such hotel. It was a weekend after Deepavali and we planned a trip to Mumbai from Pune. While planning the accommodation we came across many options. Stayed here three days while in Mumbai on business. Hotel is located fairly close to the airport and offers all the comforts. 1. Location wise this property was good (closed to airport, Bandra etc) 2. The buffet spread of the restaurant 55 East is fantastic. Upon arrival I was surprised to see how big and grand the hotel actually is! Greeted by smiley, friendly staff which continues throughout the stay. I have been to this hotel many times. It is the only place I stay in Mumbai. It is so close to the airport and access out of town is very easy. I am still at the Grand Hyatt as I write this .. and the reason I write is to commend and applaud the Hotel in every way. I am a fan of the hotel. Magical ambience, wonderfully helpful for everything. Courteous staff and such beautiful rooms too. Spoil yourself by living here. I was in Mumbai for 3 nights on a business trip, this property is amazing, staff is helpful.. reception lobby is huge, I was shocked. The Grand Hyatt Mumbai exceeded lofty expectations - We are Hyatt fans and this property did not disappoint when we visited in December. Well if you are in Mumbai and staying in this hotel, my guess is you are here for business! As I say always say, such hotel. I stayed with my family at Grand Hyatt Mumbai. This hotel can be classified as business hotel and lacks things that can keep you entertained. Probably my 5th or 6th stay here so I know what to expect. Large hotel and I find the service to be generally very good. I do not have any complaints. When you enter the hotel it is opulent and your expectation of your stay is heightened, however the show did not match the substance. A nice hotel, about a 15 min drive from the airport and a 15 min drive to Mumbai city. Very clean, great breakfast, nice pool, gym, sauna, steam room. Last week I was at Hyatt Delhi had a very good experience there so decided to stay at Grand Hyatt Mumbai its really grand. I remembered my last stay being enjoyable and so decided to stay again yet after this stay I have realized that this hotel is better. This is an excellent hotel close to the International Airport. The customer experience excels from the front of hotel through to the back. Very grand property with everything you need under the same roof. Suitable for business travelers specially if you have action packed agenda. I had the chance to stay there on my business trip. The great experience started with a warm welcome from every hotel staff member. Traveled in Mumbai for business and the Grand Hyatt was absolutely the right choice! The staff is very professional and helpful. The Grand Hyatt at Santa Cruz is a good place to stay. High quality rooms, well sized, rain showers and bathtubs (separate). I get to stay around in a lot of hotels but the service here is excellent, very polite staff and the facilities are great. The food, especially the breakfast, is delicious. Had to stay there for a meeting on 5th and 6th September. The hotel is undergoing renovation. the staff service was mediocre. I have stayed at the Grand Hyatt during all my stays to Mumbai. There were a few hiccups during my last stay, however the staff resolved them quickly. this is the second time we did a conference here. we had booked approx 400 rooms each time. means it was big booking. This is a convenient business hotel, too large to be personal in any way, but with spacious, clean rooms and professional staff. I had a short two day stay. The best part was that the hotel was just a 20 minute drive from the airport. I was disappointed with the food. This hotel has an excellent art collection--both varied and unique. The rooms are very well done, but the highlight is the Chinese restaurant. My husband and I had a weeks (6th to 12th Sep) stay at this wonderful Hotel. Found staff from Porter to Reception to Bellhop to Room Service, I have been coming here for almost since it opened. It is difficult to get a marble clad warehouse to have soul but somehow they have managed. Stayed for a couple of nights, was travelling to Mumbai for a friend's wedding - very comfortable rooms, spacious bathroom. Was there during the Ganesh Puja. Like any other upper end hotel in India & given the season there was quite a bit of security. You get a mix of the good and the bad to both extremes. Rooms are very small. Have you ever placed your closet in your room? Hotels in India can sometimes be a bit dicey. This one is fairly good for Mumbai standards. As with most international 5-star hotels, I am from Sri Lanka. Stayed for 2 days and 1 night in December 2013 to attend a conference along with two of my colleagues. My stay was pretty good at the Hyatt, liked the hotel and the staff. But the hotel policy is pretty strange in terms of blocking rooms. On the auspicious occasion of Ganesh Chaturthi we decided to spend a quality time with family and friends. Although a regular guest, I am a frequent visitor to this hotel, and I must say it is one of the best in Mumbai. PRO location from airport, food in buffet is excellent. celebrated ashu birthday at fiftyfive east on 31/08/2014 and had a blast, great food and spread also personal thanks to Fazal. I stayed in the for a period of 2 days and I must admit it was just fantastic. I am from the service industry and am frankly impressed. Staff fantastic - a bit over helpful but this is not a fault - nothing too much trouble. Chinese restaurant food expensive but taste good. Can't thank the hotel and their staff enough. Made my 1st trip to India a great experience. After hearing other's horror stories, I love this hotel for business trips. About half an hour from the airport, close to the business district of BKC and mid-way between the airport and the city. I had stayed here for just one night. Great room - comfortable and clean. Ambience of the hotel is spectacular. Clean and modern. I stayed in this hotel last week, it was a great stay. The room is modern and cosy. We booked a honeymoon room, so we had a double bed. Having arrived at 1.30am, we did not expect the manager of the club part of the hotel to come to greet us, but he did. Every room is spacious. The Grand Hyatt is an excellent hotel. It is close to the international and domestic airport; between the hotel and the airport is a road that is comparitively new. very heavy structure. Nice rooms. good breakfast and other varieties of food. Nice gym and swimming pool. I could conduct meeting for 600 people with ease. Rooms are bigger and wash rooms are really stylish. Best in class. Like the Taj Mahal. Best location for Business traveller. very near to BKC, Western expressway, airport etc. Food was awesome specially chinese.

06_Hotel Reviews Sentimental Analysis

i stayed for one night from 16th aug ,the check in staff was too busy for me ,felt lot of staff and posing more rather than sim...
I have been staying here regularly for around 4-5 years at the time IIJS is held. I'd like to come back here yeast after year.
Best location for frequent flyers. Close to the bandra sea link and close to the western highway and the airport make this t...
Visited Grand Hyatt Mumbai last week for a short stay of one night...As the name suggests itself, its gives you Grandeur f...
I recently visited Mumbai India where I stayed at the Grand Hyatt Mumbai Santa Cruz. Great hotel and the staff if second...
First rate hotel for us but you must pay. The rooms are so comfy and we found all; the staff helpful. Breakfast and all meal...
Comfortable hotel, clean rooms and toilet. Choice of restaurants, but very expensive, a buffet dinner for Rs 2300, seems o...
Not much to say about this typical 5 star from an emerging country. Very efficient and services/extras are very expensive.
Biggest mistake of having a prepaid booking....I was stucknothing was fine..... 1. I call hotel to make a booking but m...
This is the third time I have stayed in this hotel and I had an excellent experience this time as well. We stayed in the Exec...
My experience at this hotel was phenomenal from the start. Every employee I encountered was helpful and friendly. I also...
This hotel was really great to stay in, especially because it has one of the most amazing asian restaurants around. Ameniti...
If u want to spend luxurious stay at hotel at convenient cost den don miss dis offer. Lovely hotel , service etc If u go for a...
Very functional, silent and clean rooms, great for the business traveler, the breakfast spread is incredible. Have stayed he...
may be Good might be mistaken, on a first glance at the lobby and hotel, for an unusually clean and cheerful youth hoste...
Keeping the tradition of great comfortable hotels, grand hyatt mumbai matches it standard across. After staying in both the...
First the staff was lovely and very attentive. We were given a beautiful room overlooking the garden which was perfectly d...
Excellent value for money with the most friendly staff (lookout for Rekha and Anubhati Singh - Very pleasant Ladies) who ...
I just left after for two nights ,the hotel is pure luxury massive in size , very fine italian and chinese restaurants ,good shop...
A pretty cool hotel which is very well laid out with impeccable service from the staff. I had the standard grand room with a...
love the hotel and the ambience. staff is really friendly.stayed here for 8 nights during lakme fashion week. love the food. I...
To me a good bed makes my stay wonderful. I guess this applies just to anyone ? And the Grand Hyatt good beds. The...
Excellent property. Clean rooms, easy check-ins, good service. Swimming pool is one of the best. Gym is well equipped and ...
My first impression of this hotel was fantastic. I had the hotel pick me up from the airport, and as I arrived at the hotel, I wa...
Terrible front desk staff,,,Booked the hotel for 4 nights ..chose to check out only after 1 night...over paid but was happy to ...
the Grand Hyatt in Mumbai is one of the more upscale Grand Hyatts, not much different from Park Hyatt in many cities. TH...
Have been staying in grand Hyaat for a while now but the last trip was quite a let down. Not only did I spot a cockroach in ...
Whilst always staying at this hotel for business purposes, I do look forward to my stay at the Grand Hyatt. The staff are ve...
If you are in Mumbai for business, stay in the Grand Hyatt. Simple as that. The room is good, enough space, and equipped w...
Horrible Experience, I was sitting in the Hotel Restaurant at the Grand Hyatt Mumbai and a waiter spilled Wine all over m...
A classic hotel with excellent service and excellent large rooms with free WiFi everywhere. The breakfast is four different ...
This is reference to the recent stay i had at Grand Hyatt Santacruz. I along with my wife, son and parents have stayed here...
Not a stay in their rooms but experiencing the Hotel as part of the Annual TownHall of my organization. The experience st...
Large hotel thatâ€™s beginning to show its age. The marble lobby area is still palatial and offers several good reasonably ...
My second stay at the Grand Hyatt this year and hard to imagine that I would stay anywhere else for my next trips. The ro...
Stopped at this Hotel for a night while travelling back from Colombo to Kolkata. Overall impression was good - it was very ...
Awesome stay I ever had. Excellent staff, service is very good. Club staff very attentive and very caring. Nice room good v...
In comparison to many other international hotels i rate this as average .Good restaurants and breakfast in particular . Over...
We had an awesome experience at Grand Hyatt Mymbai! Being a platinum Hyatt member we were given an upgrade to the ...
We stayed here at the beginning of our time in India. The location of the hotel is quite far out from the central part of the ...
Coffee shop in the basement near their shopping mall is a great place for serious conversation. I love hanging out there w...
I went to Mumbai for a weekend with several friends, and myself and another friend decided to stay at the Grand Hyatt Mu...
I stayed at the Grand Hyatt in Mumbai for 10 days during a recent business trip and therefore had the chance to experience...
Stayed there for one night in June 2014. Checked in late at the hotel so could not enjoy all the facilities at the hotel but th...
We enjoyed our weekend stay at the Grand Hyatt. We ate at the China House and Celini, the food and service was excellen...
Hyatt Grand Rooms Excellent size, Toiletry quality fantastic, and shower pressure just excellent. All including hair dryer an...
Hi, I have been staying at the Grand Hyatt Mumbai for most of the few times I have traveled to Mumbai. Be it Leisure or W...
Stayed at this hotel for 3 months in 2008 and LOVED every day of it. Food was excellent in all the restaurants and thought...
I was part of a large residential conference event - and hence stayed at the Grand Hyatt, Mumbai, for three nights. The loc...
We had a residential conference in Grand Hyatt. I think this was the 4th or 5th time our conference was hosted here. Exc...
I had an extended stay due to business needs and never regretted my choice of hotels. The amenities and accommodatio...
I have great experience at this place and also like to visit this hotel again and again.. awesome hotel in mumbai.... I have...
This Hotel Looks build on a a big Rock or Hill, but offers business travelers not only excellent place to stay but also offers

06_Hotel Reviews Sentimental Analysis

Staying with Hyatt group hotels is always pleasant. With Grand Hyatt Mumbai, - large room ,very large balcony(not with Previously stayed at this property and I will definitely be back .Love this property. Centrally located .Had a wonderful night The room was large. Comfortable table to do your work . There was some renovation happening which gave out the smell Though it is a very good hotel, and a very spacious one, I rate it at 3 because of the deficiency in the services they render I choose the Grand Hyatt for my recent trip to Mumbai because I was traveling alone and I like the comforts of staying at a I only stayed one night for business, though I highly recommend this hotel. Rooms are well appointed with nice amenities Best hotel in Mumbai !!! I highly recommend staying here from a lot of reasons: Rooms, food, staff and much more . I also In my opinion this hotel has several positives and several negatives..If you need to be in this area then its probably a good My first visit to Mumbai and this hotel has given me a pleasant stay. I highly recommend staying here. People are very polite I stayed in this hotel for the last 5 days which the service is perfect especially the front desk manager Ms.Eveeta is very Having been to Mumbai a few times on business trips and stayed each time at the Grand Hyatt, I have to say overall it is On my very hectic business trip to Mumbai I really needed hospitality, Hyatt Grand offered more than my expectations. An This is a world-class business hotel. Clean rooms, great restaurants, helpful staff and fitness/spa facilities. The check-in/out Good location, closer to Bandra Kurla Complex, the business district and a must consider location for Business Events. Room internet was not good enough. it was expensive but way too slow and connectivity went up and down the whole time. both I spent 2 nights at the Grand Hyatt and I really enjoyed myself. The cleanliness of the room, the service provided by the staff its is a excellent hotel, one of the best in Mumbai, The most amazing part is the service provided by the hotel staff, specially I spent only one night at the Grand Hyatt Mumbai, and was suitably impressed. It is located just 10 minutes from the Mumbai Stayed here in 2014 and it was quite a good experience. Stayed in the Executive Lounge associated rooms, exceptional service Traveled to Mumbai for a 9 day work visit. My assistant originally booked another hotel across town at hotel I will not mention I am writing this review after almost a year's gap of staying in this hotel. Stayed here in 2013 and boy it was quite an experience In India on a trade mission, booked initially into a dreadful hotel . Called the Grand Hyatt Mumbai who sent a car to collect me I have checked in to Grand Hyatt Mumbai on 4th May. I had booked 2 night Stay. Hotel Was So Clean and neat. Hotel Staff I stayed at the Grand Hyatt Mumbai for a business trip and attended a conference. The property is very well managed, rooms Traveling solo for work in Mumbai, I chose the Grand Hyatt for its proximity to BKC as well as the excellent spa. I chose the 2nd time at this hotel in Mumbai, very close to the international and domestic terminals, hotel is of a very high standard, clean We stayed with a group of 25 researchers at the hotel for two weeks. We had a lovely stay. Any question we had was solved I stayed at grand hyatt and was pleasantly surprised. The service is impeccable your every need is taken care of despite its size Stayed at GH Mumbai multiple times over the last 5 years. It is my go-to address in Mumbai. Consistent in its understated luxury My wife and I stayed at Grand Hyatt (Santa Cruz) for one night on 19 April 2014 before proceeding onwards to The Lalit Mumbai. This grand Hyatt hotel offers a very good location nearby the international airport. I landed at 12am and arrived to the hotel. The rooms are great, the staff is courteous and the location is great (at least it was for me). The bed was very comfortable. One of the great places that just matches your expectations. Very warm welcome. Speedy check-in. No long waiting and the service This is a very nice, clean hotel located very close to the airport. We stayed one night in transit and enjoyed our stay. The rooms Good Hotel, service is good.Accessible to airports.Your can enjoy Bath tub even in normal rooms where as some hotels in the USP of the place is the food, the cuisine is well thought off for travellers from all over. Whether it is Soma(Indian food) or I love staying at Grand Hyatt. The rooms are spacious and well maintained. The quality of soaps, shampoo are pretty good. My husband and I just returned from three days spent in the Grand Hyatt after disembarking from a cruise. The staff could not be better. The service provided by everyone that works at the hotel is impeccable. Specifically the manager Eveeta, followed by front desk I have not seen a lot of mosquitos in the lobby anywhere I have stayed in. This hotel had a lot of Mosquitos in the lobby, but I stayed here for a night during a business trip . The proximity to airport is the biggest advantage . I was able to reach the airport in time. Hotel and rooms are nice and modern and in line with the reputation of Grand Hyatt. Tried the Indian Restaurant, food was delicious As we entered this hotel, I was quite impressed with the massive lobby. Interiors of the lobby are pretty good. I had booked a room Stayed at the Hyatt for one night as catching a flight following day home. Great service with airport pick up at the carousel. Stayed here for 2 nights with a friend from Bangalore, at their 10th Anniversary special rate just to check the leisures here. While checking out on 2nd April 2014, we had requested for luggage assistance at 10:10 am for checkout and even after I stayed here on business for three days and it is a hotel at the top of its game. A bit big and pharaonic with a touch of Bohemian I know you would not find so big hotels in Mumbai but still this hotel has smaller rooms. Best part of this hotel was the location I am writing this review from my room. It's 10:30pm and the music (heavy on drums and bass) and crowd noise from a nearby bar Excellent food and above excellent service superb value for money chinese cuisne with a superb ambience chef krishna Our stay at the Grand Hyatt has always been so exceptionally wonderful. The food there in the hotel restaurant Celini is amazing. We had a weekend family stay in Grand Hyatt Mumbai. It was a wonderful experience. From the food to the pool to the room I stayed in this property recently for a One night for a conference in Mumbai, the hotel is located close to the Domestic terminal.

06_Hotel Reviews Sentimental Analysis

Spacious and luxurious room. In-room dining was delivered speedy and of good standard. Also used the lounge to have...
This should be your hotel of choice near the airport! Over the past 7 years I have been there on various occasions (and a...
I had booked 2 nights thru a travel agent and arrived 4:30 in the morning from a long international flight. The check-in staff...
I love this hotel. We have been hosting conferences at this hotel for the past 7-8 years and the experience is excellent. The...
Visited Grand Hyatt near the new Mumbai International Airport for a Business Conference. Was surprised by the opulence...
I stayed here for one night during my business trip. I stayed here earlier trip and I must say its very good. Airport pick up w...
I know one should have a level head before writing a review. Let me start with the good. Rooms are very nice, big and co...
I stayed at Grand hyatt for a short business trip and really liked the ambiance. The breakfast was just awesome and the loc...
the facilities at the property are very good . Staff extremely courteous and helpful.its a pleasure hosting dinner here. The qual...
I stayed during the weekend.. the room was very spacious and comfortable as I was staying alone... room service is prom...
This was my 3rd stay at the Grand Hyatt after previously staying at the JW. The hotel itself is ideally situated for easy trav...
Always stay at this hotel. Very close to the airport and can be in bed within 20 minutes of leaving the airport. Food selec...
My first stay in Grand Hyatt but definitely not in Mumbai. I would like to elaborate a bit for fellow travellers: Pros: i} Location...
I was on a business trip and stayed for one night. Rooms are spacious and well kept. On the flip side, which, in my opinion, ...
i have stayed at this property many times in the last few years. They recently celebrated their 10th anniversary. The service...
I had stayed at the Hyatt Regency Mumbai many times and liked it. This was my first time at Grand Hyatt Mumbai and I ha...
Have a lot of fond memories of the hotel looking at the variety of options for a visitor here. Rocking lounge in China House...
I stayed in these hotel for one night from 16/03-17/03, the pickup at airport was good. Check in was good had to wait only...
We are gold members with Hyatt and this is our second stay at the Grand Hyatt, Mumbai. We stay there to celebrate my wife's b...
I checked in on Sunday - it's now Tuesday - and I don't want to go back home to London. While the hotel isn't perfect, it g...
A nice ambience welcome you when entering the hotel. Great gourmet options. The rooms are well laid out. Though not new, t...
This hotel is in gurgaon and it was wonderful to stay here..staff was so very cordial and it has a very relaxing atmosphere...
Was on a business trip to Mumbai.Stayed in this hotel for the first time.While the approach and service road maintenance...
we stay at this place during our exhibitions at the nse complex in goregaon. it is truly a wonderful place to stay while in mumbai.
by far one of the busiest hotels in mumbai though the staff makes you feel like its only YOU who matters, the location is per...
Grand Hyatt is The Heaven in the land of Dreams and Opportunities Mumbai, I found great pleasure to halt in and enjoy a...
Very Good Service I would say. Fast check In and Check outs, Good Breakfast - they do try their best to even meet specific...
My mom and I stayed at grand Hyatt while visiting family in Mumbai. Usually we stay at our flat in Mumbai but have rented...
Recently I stayed at the Grand Hyatt Mumbai, this was my first stay at this hotel. Check in was very slow as many travellers...
Very Good Service - fast check In and Check outs, Good Breakfast - they do try their best to even meet specific needs ,...
The Room was excellent, also the gym & the buffet breakfast.special mention to the staff of the hotel, specially CHHAYA S...
Visited my hometown Mumbai after years with my family, the hospitality received at Grand Hyatt surpassed my expectations...
Hotel with expected variants in all aspects . Wine cellar display was remarkable . which accounted to the overall in air exp...
This is a great hotel for shopping in Mumbai around Bandra, Andheri & Santa Cruz. The rooms are spacious and modern...
I stayed on a business trip for 2 nights. The hotel is in good location, close to the new international airport. The service is...
Stayed for 6 days as my husband had a conference in Mumbai. From the beginning everything was tip top. Room and ammenities...
Located next to Bandra Kurla Complex that is its biggest advantage and it is also easily accessible from international/domestic...
Spacey Rooms, excellent staff and service. I was spoiled. Since time we checked in , we have 100% attention. After a bad exp...
Nothing is too much trouble here, from the moment you arrive everything is taken care of for you. We took the upgrade to a...
This was a great place to stay. I could not believe the friendliness of the staff. I also felt completely safe and happy. I upg...
This hotel proved to have just the right facilities for a series of business meetings. Apart from the helpful staff, and large, co...
I have stayed in around 50 hotels (which I need to round it updating!) but I can honestly say that this is one if the best hotels...
It was a great experience for our family to have our stay very well organized and with scrumptious food and cuisines and a...
This was my 4th stay at Grand Hyatt. The hotel is great. Staff are friendly. Breakfast and food is great. The only issue I ha...
One of the best properties in mumbai. Ive extensively stayed in this hotel and ive loved every bit of it , from service, to food...
This was most probably my shortest stay in a hotel. I basically only used the room for a couple of hours before my departure...
Great food, ambience and hospitality! Several awesome restaurants to choose from. Did I say yummy food? The staff treat...
I had been to the hotel for NASSCOM. It was a great experience as the staff is very professional specially in the restaurant...
i have stayed here more than 20 times in my life and trust me i havent had any single complaint so far.... right from the entrance...
the hotel is beautiful , pretty decoration & ambience. the rooms are well lit , clean & neat. the bathroom is good too. the st...
Stayed for the 5th time in the last 8 months and always choose this hotel due to its perfect location for my business as I sh...
My first review of the Grand Hyatt Mumbai was made last year based on a really excellent, first experience. Since that time, I...
An awesome hotel, awesome service! The guy who checked us in was so polite and professional, the best service ever! We...

06_Hotel Reviews Sentimental Analysis

This was customer service and detail to attention at its best. The best hotel I stayed at during my holiday in India. They p
Had been recommended to stay at this hotel and found that it was indeed worth a visit. Good luxury and value for money.
Very Convenient location, for late arrival or early checkout to airport. good property and excellent rooms with great service
Arrived mid-evening in the bustle of Mumbai - hustling in the prepaid taxi queue and then a hot, sticky car wending its way
As someone that has stayed at this hotel over a number of years, I find the hotel to be acceptable, but definitely in a small
Spent one night here enroute from Goa back to Singapore. Had stayed at the Hyatt Regency on the way through so thought
Post our wedding ceremony we checked in to the Executive Suite at Grand Hyatt Santacruz. The rooms were specially de
Great hotel to stay at and great service in the restaurant. Restaurants are top class, especially Soma which we always en
The Club Rooms are definitely the way to go - the staff in the lounge make this an exceptional and friendly experience. Th
Impressive and large, spacious lobby with eye-catching art pieces all around, adding a cultural touch to the hotel's aesthet
I am a total fan of this hotel and stay here each and every time. All the restaurants are great, but China House is one of m
I had been to this place in November , found the property really nice and huge , very clean .. it also has one of the best nig
A great hotel w.r.t food, location, hospitality. Staff and Manager were really courteous and helpful. Although they have ma
The hotel check in was swift and efficient. Concierge is very helpful and will go the extra mile. The night we checked in the
The staff of the hotel surely is aware of how to make guests feel special. Stayed for a night for a business event at the Ba
A great business hotel which is always on the go and buzzing with lots of events taking place. Great breakfast spread at
nice property had been here twice before and very close to airport and good staff except in restaurant.very good breakfas
As I had previously stopped in the Grand Hyatt in New Delhi on what is my first business trip to India, I decided that my ex
End to end grand service from check in to check out. Awesome breakfast spread and layout of rooms and facilities gives m
It was my second stay at the Grand Hyatt and I recommend this property for a comfortable and hassle free stay at Mumbai.
Though this is considered as one of the best hotels in Mumbai, rooms are not that great. Apart from that they have excell
Stayed at the Grand Hyatt Mumbai during my recent holiday to Mumbai... A wonderful experience, great rooms and friend
I have been using this hotel for a very long time. I can truly say that its a home away from home.The hotel is very modern
My family and I had a fantastic stay at the Hotel. We were initially greeted and attended to by an Assistant Manager on du
Had visited for an engagement ceremony The entire experience - FANTABULOUS Ambience - Great ... Stage, lighting,
When travelling to Mumbai, I always go to the Grand Hyatt because the atmosphere of this hotel is quite something, espec
I have been living in this hotel since last October. That facilities are wonderful and the staff is Spectacular. I recommend th
We ended up booking this hotel at short notice on the Saturday after Christmas. This was due to plane problems in Heath
Very pleased with the attention to detail and the overall product and services provided. Very bright rooms, hallways and re
I stayed in this Hotel last week with my wife & very happy to choose the same . Hotel rooms are very good , spacious , w
Grand Hyatt is one of best hotels I have stayed in Mumbai. They are located not far from the airport.Excellent rooms and
Checked in for few days in Grand Hyatt Mumbay. While front desk was efficient, and I felt ok by entering the room, I was o
Stay initiated by my friend in Mumbai and this was my first stay in this hotel and my experience nevertheless was nothing
This was my 2nd time at Grand Hyatt and the experience was GRAND indeed this time as well.. The hotel was completely
Oh wow....thas what i feel when i reached Grand Hyatt for my first ever stay here. Thanks to tripadvisor and their advisors
I stayed n the hotel for my wife's birthday and I could not have chosen a better option then Grand Hyatt. I may not be their
The best place in town , staying short or long , it's home away from home , no better place , all personnel make you feel li
stayed in this property for 3nights on a conference. Its a very nice place - attractive and professional in their approach . W
superb hotel, facilities and staff. i always book club as the little extras like complimentary airport pick-up and drop off, the c
Very Superb Property had been here many times very friendly staff Lobby of the Hotel is very superb Swimming pool is a
Veery conveniently located to domestic airport and Biz area. But the approach road leaves much wanting..especially conv
I have been using this property over the last 8 years... Having seen many hyatt properties across the world, I can say with
This is our 100th stay at the Grand Hyatt since 2007. Each time we have been extremely happy with the entire experience
It's a good hotel,good lobby. It had a mall attached to it. Room size is ok .the bed. We're comfortable .it was a very late ch
The best feature of this hotel is the staff, so friendly and of course efficient , it is such a pleasure to stay there. The club lo
I did 2 trips in the space of 3 weeks and stayed at the Grand Hyatt both times. On my first trip, I arrived to check-in and
Grand Hyatt Mumbai in Kalina is like home. Everything is cosy and made to make you feel home. The staff is very kind a
I stayed at the hotel on the beginning of January. The hotel is beautiful. The staff did everything it can to please me. I ate
This place is one of the best i have been to in Mumbai. The views from the room , the cool and swanky club , the splendid
We have been only staying in Hotel Grand Hyatt as they are very customer focus and make us feel home away from at Ho
Grand Hyatt Mumbai is my favorite among all Hotels in India, Stayed here more than 15 times in last two years. Excellent
Im coming every month for a week for the past 2 years to this hotel and the only thing i can say is " Excellent " , First of all
In the busy Mumbai the Grand Hyatt is so peaceful and comfortable.Not very far from the Airport.The welcoming staff,the

06_Hotel Reviews Sentimental Analysis

Amazing Hotel experience from my recent business trips. Friendly staff and always providing an excellent service. All the Grand Hyatt Mumbai is one of the best hotels I have stayed in Mumbai â€“ its location, amenities, rooms and last but not least the Grand Hyatt Mumbai, is an excellent hotel. The staff really pamper your every need and try their best to please you. Would you like to know more about this hotel? What sets this apart from other 5 star options in Mumbai is the staff - they provide a fantastic service and are incredibly helpful. Having spent over 100 nights at this property I figured it was time I wrote a review. This hotel is one of the best in Mumbai. I would highly recommend it to anyone looking for a great stay. Good visit. Minor hiccup during check in about the type of room that was requested. Not a big task for Ms. Anubuti to sort it out. I stayed in this hotel recently, as I got the best last minute deal with this hotel, it took a lot of time during check in, as I was late. Took 30 minutes to check in after a long day and a long flight, reached the room and the key did not work. Shabby service. You expect a certain standard from the Grand Hyatt, and the Grand Hyatt Mumbai certainly didn't disappoint. The hotel provides excellent service and facilities. I was at GH Mumbai for 3 weeks on business for 10 days my wife joined me. I normally stay at the Regency near the airport but this time I decided to stay at the Grand Hyatt Mumbai, if you wish to visit there you have to say the taxi driver: Grand Hyatt, Kalina, Santacruz East, Mumbai. The Hotel is perfect, I stayed 2 weeks for business purposes. The Hotel facilities are perfectly maintained. The restaurants are excellent. The hotel is conveniently located in the heart of mumbai and close to business districts, shopping areas and has great connectivity. We spent four days in the hotel back in December 2013. The hotel is very nice and the service is very good. The only problem we faced was the WiFi which was not working properly. We chose to stay here because it was close to the airport and our flight got in after midnight. I really enjoyed my stay. The room was spacious and comfortable. Stayed here for a night. They sent a limousine to pick us from the airport. The check in was on the club floor. It was quiet and peaceful. I stayed in Grand Hyatt on November 21st. They blocked Rs 5000 in my debit card for a single night business trip. When I checked in, I found out that they had charged Rs 5000. This hotel is a disappointment! Primarily meant for international business travelers. A big letdown of Indian hospitality standards. I stayed here again in December 2013, and this was not a good visit. Service level is really slipping, the restaurant is jam packed and the food is not up to the mark. One of my favorite properties anywhere in the world. Conveniently located for domestic and even international airport terminals. Stayed 19 nights for business trip, hotel is well equipped with gym and steam room. Room is clean and many tv channels available. Second stay in 3 months, liked the rooms and food, convenient location for a late arrival, due to the proximity to the airport. It is in great shape, everything looks at its best, clean and neat rooms and linens, nice designs and decoration. Amazing hotel. It was my second stay in it after some years, and the hotel is fantastic. Chinese Restaurant and Italian Restaurant are excellent. Stayed here last week and had my stay ruined by a poor WiFi service. The hotel and staff are good but the WiFi service was not working properly. The hotel is truly 5 star, I have stayed here during my business trip and the rooms are large and lighting is perfect, Big bathroom. The Grand Hyatt is very luxurious. Amazing hotel with many great restaurants with nice, clean and well appointed rooms. First time to Mumbai. Great familiarity in being able to stay in a Hyatt. The hardware is good. Very modern and everything works perfectly. I had previously stayed in the hotel in September as part of my business trip. However, I later found that I didn't get some of the services I expected. We were at the Hyatt as we were doing business in India, we used their ball rooms for our event and the media rooms as well. Staying at Grand Hyatt one expects a high standard of accommodation and this Hyatt certainly lived up to that reputation. The room was spacious and comfortable. Stayed there on a business trip. A nice and huge property with a attached high end shopping mall. Enjoyed the stay.. Breakfast was excellent. A mate and I had a fantastic flashpacking experience in the Grand Hyatt. The price was incredible for what you get. The only downside was the WiFi which was not working properly. I stayed here for 3 nights back in August while travelling with work. The hotel staff were great - very welcoming, helpful and informative. Unless you are staying here in the middle of a major conference or wedding, it is one of the best business hotels in Mumbai. The airport is within 10 minutes drive from the international airport. Depending on traffic, it can take upto 30 minute to get to the airport. I stayed overnight on a business visit and did not get to avail of many amenities at the hotel. However, the place does look great. Senior management has no time to respond to requests. It takes 18 calls and 2 messages to get a revert. Anyhow previous reviews are correct. The brand HYATT says it all...finest..decent 5 star class hotel in Mumbai. Located at heart of Mumbai...The hotel is one of the best in Mumbai. I visited this hotel to attend a business leadership summit last week. I had not made a reservation as it was a last minute decision. Nothing makes you realise just how far Mumbai has come in the last 20 years than checking into the Grand Hyatt. It is the symbol of Mumbai. This hotel by itself is incredible huge with art collection we booked a club room with access to private lounge it is the best. I visited grand Hyatt with family. it was wonderful experience. check in time of 2 pm but we reached at 9 am they immediately provided us with a room. We have stayed at Grand Hyatt to celebrate New years and it was a great experience with fantastic new theme each year. The Grand Hyatt in Mumbai is in Kalina, very close to the Domestic Airport. Stayed there in Sep & in Oct 2013, the room was spacious and comfortable. Stayed for 2 nights at the Grand Hyatt after a very long time. Since Taj Land's end was not available I had no choice but to go with them. Hi All, I would like to share my experience of Grand Hyatt stay. I stayed in Hyatt in September 2013 and everything was superb. I stayed here during Print-Week awards with colleagues for just one night, Its an awesome hotel. Great location, full of surprises. It was a business trip and the location was just right... Just 15 mins from the domestic airport. Very friendly staff and they provided excellent service. Definitely one of the best hotels in Mumbai, stayed at grand hyatt in the month of July for 4 days and it was an experience of a lifetime. Stayed here for 3 nights two weeks ago and we were blown away. I have stayed in many 5 star hotels in the world but the Grand Hyatt is the best. A good hotel if you have a business trip in Mumbai. Even I never like the city, but when ever I go there, grand Hyatt always impresses me. Amazing location. Right by the international airport. So if you are on a blink and miss me trip then great place to crash for a night.

06_Hotel Reviews Sentimental Analysis

Splendid hotel and ambience !Excellent service, fantastic ambience, great food and amazing staff ! Amenities in the room After landing in Mumbai on 22nd of October 2013 post 9pm, I reached Grand Hyatt within 15 minutes including the wait time One of the best hyatt...amazing ambience in and out...Indian food is awesome...China house is a club inside which is one Stayed at this hotel in May for a conference. The hotel exterior seems to be in need of refurbishment. However, the interior I stayed here for 4 nights, room is good, service is good, everything was fine typical business hotel with nothing personal Stayed at the hyatt in Mumbai for 5 nights in total(with a break of 3 night in oct), still a great place staff are so friendly, clean This is a huge property but unfortunately showing its age and feels bit apathetic with regards to service. My first room was I Loved the hotel ,The room are beautiful and clean couldn't find even a single dust in the room, I just loved the decor The rooms are really well designed - best showers, the staff are uniformly friendly, helpful which is remarkable in such a large Good place to come back after hectic day at work and relax. Food is good (they give good attention to all their guests), and Nothing is too much trouble for the team at the GH Mumbai. This is a huge hotel and it is very well run. The spa was great we stayed at this hotel twice in the same week: and i do not understand why this hotel is not in the Top 10 at Trip Advisor! My stay started on a bad note as the car transfer from the airport was late. I had to wait over 10 minutes and then requested One of the best hotels, i've ever stayed at. It's quite close to the domestic airport. Rooms are very spacious and equipped I had only one night here, and I am very pleased with the staff here at the Hyatt near the Mumbai airport. After a 15 hour flight The Hotel is only 15 minutes from the airport but it was also not too far from the city. We had a sightseeing tour the next day It was a very pleasant stay in Grand Hyatt Mumbai. Located close to the airport yet not in a crowded place. People in the I have stayed at the Grand Hyatt on business multiple times and every single time the service is consistent and of high standard I stayed there for almost 20 days over 3 months. Its a good hotel with good food. The rooms are not too interesting though Wery nice hotel, very nice lobby, Club breakfast area is very nice, full view on artificial waterfall. Rooms are very nice, interior Grand Hyatt Mumbai situated a very good location and having very good facility inside the hotel. I never face any problem Was attending a conference and they seemed (or claimed) that they were having technical issues. So the check in took a little My second visit to Mumbai and to this hotel this year and it's still as great as ever. This is a big hotel and always busy - big Now here is a hotel that has an excellent selection of restaurants. There are some hard to find ones that have a perfect combination Stayed at the Grand Hyatt for four days when attending a conference. The hotel is ultra modern, with rooms that are spacious Stayed 2 nights at the Hyatt. It is a convenient short drive from the International airport. Lovely room, great breakfast menu I liked this hotel for many reasons. First, it is close to Mumbai's international airport, so you can get in and out of the city My husband has regularly stayed in Grand Hyatt for a few days in a month during the past year. This is my second visit with him I stayed at this hotel for a night and it seems that Hotel became very arrogant in behaviour. I had organised an event for my A real value for money. The hotel was a real good bargain for the price paid. Everything was as described, and far better than Nice room design. Best to get the room facing the inner court yard. Better view compared to the other side's view. Good location I love the Grand Hyatt Mumbai. I always look forward to layovers here for a couple reasons. I'll keep it short: Great Staff - we actually got delayed in checking out time but we sincerely thank the staff for cooperating with us at the time when we reached I was traveling to Mumbai for work and in the super busy city, I loved coming back to my hotel room. It was extremely comfortable Until my retirement (and massive decrease in my income) four years ago, Hyatt Hotels were one of my top vacation and business destinations while proximity to airport and decent room/bathroom amenities were pluses, most other aspects were disappointing. the service Stayed for 3 nights during a medical conference. Nice rooms. Excellent service. Bar opens 3 pm. Meanwhile the Lobby Lounge is open The fact that its just a short drive from the airport (esp. when one is landing in at midnite after a long work day), is a major plus Doesn't feel like a typical 5 star hotel, the lobby isn't very impressive. Was here for a business conference, seemed like a bit of a hole Very friendly staff alongwith various dining options & the service,staff,environment,etc is upto the mark & rooms are also spacious Hotel is close to airport and houses some award winning restaurants - China House and Celini, for exclusive dining experiences Location is very close to international airport, so very convenient. Hotel is awesome ofcourse and of five star standard. The location Getting into the hotel itself is motivating. one gets excited with the aroma.Travel times to central & south Mumbai are comparable Have been regularly staying in the hotel for past couple of years. Hotel has an almost hassle-free 'check-in' and 'check-out' experience Grand Hyatt is more of a business hotel and conference centre than a true 5* experience. Location is close to the airport What caught my attention the first time I entered this hotel was their beautifully done and spacious , very well decorated lobby Visited the IIJS 2013 (an annual jewelry show) in Mumbai from August 8- 13, 2013. I have been visiting the show as for the last 10 years I stayed at the hotel on an official trip. Arrangements were made by our company. While check in they asked my Credit card details This was my second stay here, the last being about three years ago. I agree with another review I read here that the room was nice I have been to grand Hyatt so many times . Love the china house , Celini restaurant and the cafe in the boulevard . Both have nice Nice place to stay The rooms are large and comfortable to stay Clean and tidy rooms with all the modern amenities . Spacious rooms this was my second stay at this hotel, and while 4-5 years ago it was truly an icon with some of the best restaurants and bars Stayed at the grand hyatt Mumbai for 2 nights while attending a conference. This is a great hotel has a grand luxurious feel

06_Hotel Reviews Sentimental Analysis

Located in Santacruz, this hotel was very convenient to travel for business to BKC unlike other hotels located in south mumbai. Fab hotel! Excellent service and facilities Been again and would def go again :) Very conveniently located too..... Close to metro. I have stayed in this hotel a few times now and it keeps getting better. Staff are incredibly friendly and simply cannot do enough. I stayed in grand hyatt on 3 occasions. They are not polite, conceierge desk dont know proper information and some problems. I stayed for 7 nights on conference at this hotel in june 2013. we had best of asco medical conference. the staff from front desk were great. This is a very good hotel. The rooms are clean and very modern. The restaurants are of a good standard however the Chinese restaurant needs improvement. I stayed for 2 nights on Business in July 2013, staff very helpful and attentive. really nice room. All in all met expectations. First time at the Grand Hyatt, liked it despite an incident in the middle of the night when the aircon in the room started making noise. We stayed here for six nights in May - hubby was on a work trip so I went along for the sunshine and to enjoy the luxury. Well, I could personally afford neither. But I travel a lot for work and my office graciously puts me up at the five star hotels. I stayed there for a couple of days during a business trip and found the whole experience quite enjoyable. The quality of service is excellent. This is the second time I am doing a review for this hotel. I stayed two weeks in a row. The experience this time was very good. Spent 4 days here over a weekend so got the chance to see a bit more of the hotel than I did last time. Most of what the hotel has to offer is excellent. The Hyatt Grand is well located in respect to the airport and even south Mumbai if you choose your journey time carefully. As the name suggests the hotel is really grand. You will see all the top notch crowd here. Have stayed here three times on business trips. First off my husband and I stayed here for 4 nights on a business come leisure trip.. at check in we asked the lady checking us in about the room. Stayed 4 nights in June for a business trip at Grand Hyatt Mumbai. The hotel's crisp modern architecture is matched with its location. I have recently stayed for two nights at Grand Hyatt Mumbai. Its an excellent business hotel conveniently located very near the airport. Great service and security. Well equipped workout facility. Nice pool area. Just minutes from your airport gate but very quiet. This hotel highly recommended for business meetings and special events, the hotel has a lovely and huge reception lobby. I recently stayed here two weeks ago (on two separate occasions) while on business in Mumbai. It is conveniently located in the heart of the city. I've stayed here on numerous occasions now but I've now decided to stay in other places. Generally my main criticism is that the room is a bit small. Stayed at the hotel for 4 nights on business and thought the staff & catering were very good, definitely recommend China town. I stayed for just one day and it was a wonderful experience. Everything, starting from check-in, in-room services, restaurants, and bars. Being a Mumbai resident, I have been a regular visitor to this hotel. I stayed here twice over last one month - for attending a wedding and a business trip. I chose this hotel because of its location - Excellently located just off the Western Express Highway close to Business Hub. It has a great view of the city skyline. It has a great swimming pool and a gym. It has a great restaurant and a bar. It has a great service. The Grand Hyatt Mumbai has been a great hotel this year so far. The staff made the stay so enjoyable and comfortable. The room was spacious. We had a suite, the rooms are not too big, but well set up. The balcony option was amazing! The service is prompt and a plus. The Hyatt is brilliant and a great place to stay. My opinion of the Grand Hyatt is NOT very great. I think the reason for this is the location. It is located in a less developed area of Mumbai. Great location, close to airport. The rooms are very nice, clean and comfortable. The hotel staff was very efficient and friendly. Its great experience staying there. Excellent rooms, staff service is outstanding. I stayed for two nights to attend a conference. Hotel was as per hyatt standard good.but the location was sad and nothing interesting around hotel sides.over all it did not impress me. Had stayed for a conference. Its a lavish hotel. Rooms were very nice. Same as hyatt regency chennai, with the bathroom. I had chance to attend a marriage function at grand. well managed well organised and well VIP crowd control. Well managed. The Grand Hyatt is a 10 min drive from the Airport and a very convenient place to conduct a business meeting, if in Mumbai. I stayed in Hyatt for an official trip. The hotel is beautifully decorated and maintained with very helpful staff. However, for a business trip, I stayed at the Hyatt because my company was organising a conference there. It is an excellent hotel with well appointed rooms. An isle of elegant luxury surrounded by a wall of poverty, chaos and filth. The hotel standard concerning cleanliness, courtesy and service is excellent. One cannot get better services than this hotel. starting from early check in till my stay everything was extremely smooth. Clean rooms, comfortable beds, great food, great service. This time I am here on vacation with family and friends enroute to Lavasa and other places. Stayed one night at this most luxurious hotel. Very convenient at 10 min from domestic airport and 15 min from BKC business area. Time to international airport really good. Good place to stay, but security checking is annoying. Also they charged me for mini bar, but I didn't drink anything, however, the room was spacious. The Grand Hyatt is a wonderful hotel, still there is a coldness about it that didn't appeal to us. The public areas are cavernous and spacious. Hotel is closer to the upcoming business district BKC of Mumbai and therefore is convenient from travel perspective. It does not have a swimming pool. I chose this hotel due to its proximity to the airport, and both the pick-up from the domestic airport and the drop-off to the international airport were smooth. I travel a significant amount on business but this was my first ever visit to India. I had no pre-conceptions of the Grand Hyatt. I was lucky enough to accompany my husband who was travelling to Mumbai on business all of which was taking place at the same time. What to say? Stunning architecture, beautifully decorated, modern fittings & fixtures around hotel with all sort of luxury, tiles, marble, wood, glass, etc. close to the airport & easy access to shopping district. Lobby is beautiful & at different levels too! The Italian Restaurant serves delicious food. We were a group of 4 from New York and were in India for a couple of weeks and did a lot of traveling. Our last stop was Mumbai. Recently I spent 5 nights at this hotel. and this was my first visit to this hotel. This hotel does live up to its name, starting from the room. I stayed here for 2 nights on business. One of the very odd things is the design of the room especially the bathroom. If two people share a room, the bathroom is very small and cramped. The bed is comfortable but the pillows are not. The room has a balcony with a great view of the city. The staff is friendly and helpful. Overall, a great stay.

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My second stay here, in April 2013. The decor is quite spectacular, with beautiful and thought-provoking art and sculpture. The name itself is self explanatory. Every thing here is grand, right from the gates to the room, unfortunately so are the rates. I stayed at this hotel that hosted a conference I was speaking at in April 2013. I had good memories of my stay few years back. When you decide to stay in a Grand Hyatt, you are paying serious money, and you expect to get the best service and rooms. Most importantly: #1 - Very clean rooms #2 - Good quality of internet service Comfortable, firm bed Great service A fantastic stay at the Grand Hyatt, Mumbai lives up to its reputation. It is a modern hotel with good shopping option. Food quality in the restaurants is excellent. Stayed here for 3 nights and i should say that its a complete luxury. Located about 10 minutes drive from the domestic airport. Great location, lots of cabs, great service, spacious, great food! Quick access to BKC, airport, city, shopping in facility, huge swimming pool. Amenities are fine, But Management is not helpfull (overcharged and refuse to acknowledge the problem). by on my experience. This hotel features a bathroom without a shower cabinet and a bath tub without a shower curtain. Unless you are taking a bath in a tub. Just an exceptional experience from the quality of the rooms to the staff to the breakfast. It is an oasis within a very congested area. We stayed 2 nights on our way back from a month in Rajasthan and mainly because we wanted somewhere close to the airport. I came to this hotel as part of a business conference for 2 days. I stayed for 3 and absolutely loved it. The thing that I absolutely loved about the Grand Hyatt is located ideally and just 10 mins from the Domestic airport. Transportation both through and from the airport is excellent. Overall nice clean hotel in a good location. The check in was fast and easy. Beyond that I felt like compared to many other hotels. The best thing my husband and me cherish about this hotel is the Dinner at China-house, Lovely experience, Excellent food. After 5 trips to Mumbai, I can honestly say that the Grand Hyatt, Mumbai is the best gem I have stayed in here --- the Grand Hyatt. I attended an event at the Grand Hyatt, and afterwards a cocktail 'do with dinner, and was surprised that the whole meeting was held there. Stayed at the hotel for 3 days. Attended the HICSA conference. We arrived at 4 am in the morning. Air port pick up was done on time. This hotel has exceptional service, excellent amenities and amazing food. It's expensive but you can manage your stay there. Until the Bandra-Worli Sea Link was opened I would choose hotels in Mumbai based on where my meetings were going to be held. This hotel scores very high marks in guest service, cleanliness, food quality, space, location, club lounge (probably the best in Mumbai). We stayed on the "Club" floor for several days checked out to tour the caves in Aurangabad and then returned for two more days. Located within 15 minutes of both domestic and international airport in the suburb of Santacruz, the hotel offers anything a traveler needs. Staying in Hyatt is always a different experience and Grand Hyatt does make it grand!! ROOM: Spacious and neatly done. This is indeed a very classy hotel! The staff are friendly and courteous; however, the Diamond concierge does need "upgrading". This is my second stay in this hotel. There is a lot of choice for food, Italian, Indian, Chinese and a wonderful buffet. Huge swimming pool. One of the best hotels in Mumbai. Rooms are nice and spacious. The hotel staff is good and food is also good. A perfect place to stay. This Hotel is located right next to the Chatrapathi Shivaji Domestic Airport, Mumbai, off the Western Express Highway. The location is great. Honestly, I am not a fan of traveling to India, so the hotel is my oasis when I am done for the day. This facility was great. Stayed many times...Would suggest to use Bar if you are guest on weekend evening... you might be able to spot models and celebs. Grand Hyatt is for me the best hotel in India!! I've stayed in the hotel about 15 times and it is the only place I feel like being at home. I arrived in the early hours of 18 March 2013 and was met by a most impressive reception. As it was early and I was rather tired, I decided to go to bed. In the evening after I returned from my Customers office I realised that I missed my mobile in the cab which I had hired. It was a short stay, as this was my first visit in grand hyatt that too for my honeymoon, the hotel has given excellent service with great food, the room is spacious. Note to self...when booking a hotel in India, always ask if there is a wedding in house. This hotel is huge, more than 500 rooms. Overall the hotel is good ,but if the breakfast is included in the room rate will be much better ,as the room rate is too expensive. The location is great just close to the domestic airport and just off the western express highway . Stayed there for 1 night. Was at the grand hyatt in mumbai a week back. the hotel was great except for the approach road which seemed awful. the room was spacious. I am regular guest at the Grand Hyatt! Today when I returned to the hotel after a long day of meetings I couldn't sleep because of the noise. This hotel is located near to domestic airport . The welcome was warm with checkin process bit slow . The rooms are spacious. It was a short stay, as was a connection place for onward travel to London. I've never stayed in Mumbai so wasn't sure about the food. After staying here last year for 1 night for a quick stopover, I thought I would book the same hotel again for 1 night stopover. I stayed at Grand Hyatt, Mumbai from 9-10 Nov, 2012. Yummy food, good service & comfortable stay! I really like the buffets. I stayed at the Grand Hyatt for nearly a week on a business trip. I had a club room and access to the executive lounge. The room was spacious. I stayed in the Grand Hyatt last month in Mumbai and enjoyed the stay very much. It is not necessarily my favorite hotel in Mumbai. This is a huge property with fabulous service, a great layout.. A well equipped gym, quality spa and some very good restaurants. As one of my most beloved hotels, Grand Hyatt, with its exquisite rooms and service was a great pleasure again. Meticulous attention to detail. Was on a business trip for 2 days. Pick up staff at the airport was friendly we told him to wait while we can grab a bite to eat. We had a company sponsored stay for 2 nights as it was a yearly conference. The interior decor is Exceptional. Food is Good. Actually I don't like Mumbai city very much. 7-8 years ago when I first visited Mumbai city , I did sightseeing . Since then we have been to the city many times. The Grand Hyatt Mumbai is a beautiful hotel and is relatively close to many must see attractions. The hotel serves delicious food. Stayed at the GH for 7 nights for a show at Bandra Kurla complex. The hotel is well located for events at BKC and also has a great swimming pool.

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I was on a business trip and stay in this hotel. I really love the service, especially love the bath product, little soap , body a I recently stayed for a week during an event at the BKC (which is 15-25 minutes away by taxi). This hotel is about an hour Wonderful hotel, it's perfect to spend a night close to the airport. Rooms are comfortable, big, clean and beautiful, and the Grand Hyatt is a good business option in Mumbai, located close to the airport as well as business areas. The rooms and Fantastic hotel stay, good service and great food. The buffet service here is simply the best that I have experienced with c i attended a 3 day conference in Grand Hyatt recently and I must say that the service and food quality is a big let down. T Booked here as the company travel agent got a good rate vis-a-vis the Trident and Sofitel in nearby BKC. Excellent location We stayed at the Grand Hyatt Mumbai to take a break for the Christmas holidays. The rooms were well equipped and ma Located close to the Airport, this hotel is an excellent choice for business travellers as well as leisure holidays. The rooms Have stayed here a couple of times. The rooms are very well kept with open plan bathroom. Service is prompt and the loc This hotel is located just off the western express highway between the airport and Bandra Kurla Complex. The atmospher I have returned to the Grand Hyatt again and again on the simple basis of it being an absolutely top end hotel. In addition This hotel is one of the closest hotels to my office and becomes an automatic choice for my business trips. The rooms ha The positives: it is a very beautiful hotel, reasonably close to the airports and the restaurants have some superb food. The I stayed just for one night at this hotel... Hotel is very near to airport but too much noisy due to flight arrival/ departure th I recently stay at Grand Hyatt Mumbai for two nights on 11 and 12 Jan 2013. I have to wait for one hour for checkin because I stayed for two nights (30th and 31st of Dec2012) on my way to Nagpur. Good things first the staff is extremely helpful and Located in the heart of the city- Mumbai. Easily commutable to most of the attractions,just a minute away from the western Good hospitality. An experience not to be missed out. Well treated for all guests. Well maintained and keeps a good ambi I stayed at this hotel during a trade show, and must say that there was only 1 fault, and that is that the rooms are not very The hotel is a fantastic business hotel. Its not necessarily centrally located but still amazing. The restaurants are great an I visit Mumbai often and even though this hotel is slightly far from my workplace, I find it the best among all hotels I have s among sea of business hotels in mumbai, this 1 truly stands out... conveniently located close 2 d mumbai airport, the hotel Excellent property to stay for business, leisure or transit purposes. The hotel has nice, well decorated and maintained room Hyatt was an unplanned stay. The bathroom they have are amazing. The dinner buffet provide a good array of choices ra It was great experience spending my much needed relaxing holiday with my family. Room Ambiance, Hotel Courtesy, quid Normally we stay at Four Points in Vashi Mumbai, whenever we visit on official work. This time we stayed at Grand Hyatt Location was not that good ... Close to the high way but close to the slums as well .. On a lonely street ... But the time spe A grand place very close to the Mumbai International airport. The location is especially helpful if one needs to travel to diff Great experience at the Grand Hyatt, very comfortable and spacious. Service is very attentive as you would expect. Feels A consistently good offering. I stay here regularly, normally taking a few rooms for a week. Location is good if you have to This hotel is only a short transfer from the airport, it needs to be short when you land in Mumbai at 2:00am. Check in proc Went to stay for new years eve, Spend last 2 days of 2012 there, and it was worth every bit. Room at club ensured evenir This property is within 10 mins driving distance from the Mumbai domestic airport. And it is big. Hence it lends itself very Stayed at this hotel for a business trip. Staff was very friendly. I used the business center / lounge area. Folks there were The good: Nicely furnished large rooms and spacious bathrooms. The gym is large and well equipped. The public space love this hotel - large rooms, spacious lobby/coffee shop, elaborate breakfast. everything is very good about this hotel. the Unfortunately I was only in Mumbai for a quick stop over. But the stand out feature of this hotel was the foyer which had th Easily now one of my favorite hotels. Key is the attitude of the staff who are friendly and helpful without being overly obse Stayed there for 3 days in Room 3134 from Dec 28th - Dec 30th. Loved it. Special thanks to Deepak Sharma and Sadaf S I'm staying at this hotel as we had a medical emergency while on tour. I can say the stay appeared very well trained and c have stayed at eh Grad Hyatt around 10 time on business trips to Mumbai and have previously written a long review. Wa starting to get a bit tired now, carpets are stained etc, the room was ok, linen was excellent. i try to avoid the service and I stayed in Grand Hyatt for a conference in the first week of November 2012, it is very close to the domestic airport and in This is a typical business hotel. It is a bit aged. Although the hotel provides basic and necessary amenities for guests. one Everything about Grand Hyatt is King Size, from the lobby to the rooms. Significantly bigger than most other five star prop horrible service and no one cares. i am a platinum member with Hyatt and i have never stayed in a worse Hyatt property i I spent 10 days here with my Wife and 2.5 year old baby while on a business trip, and the hotel staff exceeded all expecta As a business traveler I have traveled extensively for years all over the world. One way to stay sane is by managing my Regular for business visitors. Attentive but not intrusive service, gym, pool, and several restaurant choices including a mu We stayed for five nights at the grand hyatt mumbai which is located in a quite locaton in santa cruz (east). The hotel is bi 6 Diamond Years then Platinum - Many many many Hyatt's in many many many countries later -- I have never witnessed If you are on business and looking for a conveniently placed hotel with excellent business facilities, then the GH Mumbai s

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I had stayed here for a Medical Conference. The service is brilliant and the rooms lovely, it has a cool but expensive club. What a Hotel !! What makes it even woth the stay is its staff. Extremely cooperative and a very attentive staff - be it at the I stayed here on a weekend before moving to another part of the country for a business trip. The service is brilliant and the This is a good hotel and conveniently located close to the airport, but not you choice if you need to be in Mumbai downtown. Grand hyatt mumbai is truly among the most comfortable, luxurious but not in your face hotel to stay for business. Very Good Service, professional staff. Rooms are good with all amenities. It has multiple restaurants. Location is good in terms The Grand Hyatt was a great hotel for easy access to the airport. While my stay was brief (2 nights), the in-hotel restaurants Great location if you do business in the BKC area. The rooms are well-appointed and the restaurants are great (Indian, Chinese). Super modern hotel, with very comfortable large rooms. Hotel staff are very friendly, chefs in the restaurant idem dito. The Stayed here for 6 nights on business in mid-October 2012 and was very impressed. Room was spacious, comfortable, clean. We stayed 2 nights at this hotel. We request airport pickup....no reply from the hotel before we arrived Mumbai. We came to Grand Hyatt Mumbai is located just at 20 minutes drive from Mumbai airport and is an excellent hotel to stay in Mumbai for I have been staying for my office trips at The Grand Hyatt Mumbai during the last two visit. GHM is a GREAT Hotel!! First I'm a big fan of the Hyatt hotels, and was not disappointed by this one. Nice property, good service at reception desk, nice. The name say... Its grand and if its grand its Hyatt. near to airport, close to sea link to head to town side. This Hotel is one of Only stayed for a day. It was a corporate event. Great place for event. Also great food and services they offered. I was happy. It was my vacation last year. But till now i cant forgot its pleasant staying. Hotel not so far from airport. Amazing food and wine. What an amazing experience i had with Hyatt. Actually i had received a complimentry stay from my company for 1 night complimentary. Stayed overnight at the Hyatt, with a two day conference, for a client. I've stayed at the Hyatt a couple of times before, and The experience which i had is nothing short of amazing. Every staffs in the hotel speaks good English and the staffs remember. I've stayed at this hotels for a few times, and I have to agree with other reviews about Hyatt's consistency. I enjoyed the stay. My second stay this year at the Grand Hyatt Mumbai was as good as the first. Though it is not close to where it is all happening. My last stay in january was not pleasant so being a gold passport member for 15 years I got in touch with the HQ and they The hotel provides huge space be it in lobby or in room and that is surprising in a city like Mumbai. The rooms have all the If your business travels take you to Bombay, odds are you'll be meeting with clients out by the airport rather than downtown. The hotel is located near Bombay domestic airport. It is close to the new business offices in Mumbai and away from the busy Its been awhile since a hotel property got the formula right. Good property - personal or business. The lobby is so vibrant. Want to shed of your day's wear and tear.... this is the place.. Its a typical business hotel with almost every facility in house. SO it's spectacular to look at, with a huge waterfall indoors. And the buffet downstairs (all you can drink beer included, though I stayed on my eighth trip to Mumbai this year , consistent front desk experience in this sprawling city hotel. Great location and When the Grand Hyatt Mumbai opened its doors about 7 years back, it brought about a change in the standards of hospitality. This hotel has all I require and probably a lot more. Clean and good housekeeping, excellent and friendly service. The breakfast For all the hullabaloo surrounding the brand, this hotel simply doesn't live up to its designation as a five star hotel. Torn between i was been there last week and i really enjoyed stay there.. food was awesome and very huge property in Mumbai ..One stay and we just wanted a break in the daily ho hum and decided to check into a in city hotel. Grand hyatt had a reputation and fitted. We had a 3 day event for 800 persons and this place has the capacity to service an event of such magnitude. Excellent rooms. Very well situated, this is a modern very well equipped hotel that is worth the price you pay. Lavishly appointed with Jaisa as A very well designed, modern hotel. The staff are smart and quickly understand your requirements. Its very expensive for a Great hotel, good location for commuting but in the middle of nowhere. Big hotel with everything you need. Over-priced for The location is convenient. Not very far from the airport, near Bandra Kurla office complex which houses most banks and Have stayed 3-4 times in last few years at this property. As one expects from property of such category & brand, the premises Loved the premises , hotel , food and staff .This place is truly an asset in India. You can come back to the hotel from a day trip. This place is truly an oasis in India. You can come back to the hotel from a day in the city and feel transported to paradise. I have booked this hotel online and have made the full payment , however on arrival the front office have charged an extra. The hotel location was good, it was very close to the airport so we did not find it difficult to commute. The room was decent. The property is good and in a great location, less than 10 minutes from the domestic airport. Service was poor. Long wait time. Good hotel, with the expected level of service (not above expectations), and great food at all their restaurants. The room was It was just perfect! This was my first visit to the Grand Hyatt Mumbai and it definitely will not be my last. Firstly, the hotel We stayed at this Grand Hyatt property in Mumbai for my cousin's wedding. Since it was a long stay, had plenty of time to explore. I am a regular visitor to Mumbai on business and have now stayed at the Grand Hyatt 4 times. It is a haven to retreat to after a long day. This was my second stay at the Grand Hyatt Mumbai. The hotel is a fantastic property close to Mumbai domestic airport and an excellent hotel to stay front office staff were polite & well groomed bell boys were good.....rooms are good & clean keeping. While there's no one way for a hotel to earn its 5 stars and live up to expectations, the Grand Hyatt in Mumbai is certainly

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rooms are spacious, well maintained and well insulated. hotel fronts onto main road from airport to city, but no noise problem I stayed in this Hotel in the Month March 2012. The Location of the Hotel is pretty convenient in terms to the Airport, BKC, Stunning hotel with excellent staff, good food and gorgeous hotel rooms. We were not the typical clientel as we stayed with Its probably one of the largest collector of Art, Installation and Sculpture. The hotel is grand in real sense and the rooms to highest quality of service all the time. They are very consistent and courteous and gives a predictable experience and exceeds this hotel just super exceeds my expectation. the rooms, the spa , the executive lounge , the staff, the food , the restuarant Grand Hyatt delivers highest quality of service all the time. They are very consistent and courteous and gives a predictable I have stayed in many hotels in mumbai but the best experience has been the best so far, the food, the variety of cuisines It was perfect hotel for a business trip with good restaurants. The management was warm and welcoming. Very spacious Good property to stay! Near the Domestic Airport of Mumbai, this property has all services that a business traveller needs. Rooms were spacious and comfortable. Restaurants were good and there was a nice variety Breakfast buffet was above average We booked last minute and stuck lucky. Lovely clean rooms, we had one over looking the pool which is in a quad at the corner Been here few times. Location: Relative near the airport and BKC business district. Please, note that there are 5star hotels I stayed for 3 nights at the hotel during a marriage ceremony. Most of the family was in the hotel so it was great fun. Checked Next to the airport. Very fancy. Up to high standards, good service and nice staff. Rooms are ok although I got two beds in Stayed there for three days for a conference and while the staff was really good and the standard of the facilities where nice Hi Friends, We stayed at the Grand Hyatt last week and did not have a good experience. Had high expectations cos of the reviews The hotel is conveniently located close to the airport. Good food. Clean rooms, with spacious bath. However noisy at night I expected much more at Grand Hyatt, Mumbai. It seems that the design team got the basics all wrong. I stayed in this property This hotel is really stands out as an excellent business hotel. I have stayed here a cumulative period of perhas 4-5 weeks Very nice hotel and a oasis from the hectic city of Mumbai. Car service from airport was easy. Tours arranged from the hotel I am very regular in Grand Hayyat Mumbai, Since my first stay in 2006. When I did not get room In Taj lands End, Mumbai Attentive multilingual staff, as close to airport as possible in Mumbai, well equipped gym, enjoyed evening buffet of multiple Nothing against anything or any person, but just found that Grand Hyatt is like any other 5 Star property and there isn't anything Absolute breathtaking 5-star-hotel in Mumbai. I personally prefer staying in Grand Hyatt Hotels around the world, and this one is close to the international airport. Very spacious, clean and great service. The hotel includes a shopping mall, spa and night club The Grand Hyatt is reliable as a top class hotel near the airport (20 minutes) with an appealing contemporary and spacious I stayed here for business and found the hotel to be superb. Location: Very close to the airport (10/15 mins) and very central The Grand in Mumbai is an excellent choice if you need to board a flight early in the morning. Recently they renovated a couple of grand hyatt mumbai is a great hotel with some of the best dining options in Mumbai city. to start with their restaurants like Chophouse The Grand is always my home when travelling to Mumbai. The staff is very friendly and they try to be very helpful, sometimes a bit The Grand Hyatt is a rare oasis of peace in the west-central suburbs of Mumbai, barely 10 minutes by cab or complimentary shuttle Excellent hotel; very convenient for airport and quite handy for the sealink to get to South Bombay Extremely friendly, helpful and efficient Very nice rooms. Good services. Room cleanup and tidying nicely done. Lots of food choices, though they can be pretty expensive While Mumbai is a cacophony of sounds, smells and colours, the Grand Hyatt is the ideal place to step out of the chaos and relax I must say room quality are almost the same in both but service quality and response time, Grand Hyatt is definitely much better Stayed for 2 nights for a business trip after a gap of 3 years or so Good : Well appointed rooms, very modern and great service Stayed with family for two nights before traveling to next destination. Hotel staff were excellent and really went out there way I was in a business trip in Mumbai and stayed in Grand Hyatt for 3 days. Overall experience was great. Clean, tidy rooms, though I only stayed one night whilst transitioning through Mumbai, but the bar, restaurant and bedroom facilities were fantastic. The hotel virtually has everything you need in a luxury hotel and more. The rooms are spacious, modern, well stocked with toiletries I stayed 6 nights for a conference. It is a large hotel with over 500 rooms and plenty of restaurants and amenities. Location is central Overall I enjoyed my stay at this hotel and was there for 8-nights. The location is central to conduct business in Mumbai We are 20 couple stay at for one day for my friend anniversary .i feel I am one day king here to stay . Best royal feeling Really enjoyed my stay at Grand Hyatt. Close proximity to airport, fantastic breakfast buffet and other international food options Really classy Hotel - that look after everything. You don't even need to leave the hotel - which sometimes after long business trips The Hyatt hotels have a certain grandeur.. I experienced the same at this hotel. They have very much staff at the lobby, a large Perfect airport hotel located close to BOM. Spacious and convenient rooms with a relaxing spa and gym facilities that include Biggest foyer I've ever seen, rooms very comfortable. Arrived at 3am and nearly every type of food available. Showers are great Not good for business travel. Chose this hotel due to proximity to the airport. Won't make that mistake again. There were many Great and convenient place to stay. Impeccable hospitality and service. Great banquets team which organized a large event Grand Hyatt mumbai emerges from the swamps so to speak. Awesome huge property but horrible location and surroundings Stayed one night in February 2012. Location is handy, quite close to the hotel. Room is also very nice. Clean, tidy, large, comfortable

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My wife and I have stayed at this hotel a number of times and were under the impression it was a top class hotel. However Majestic hotel- very near the airport. Extremely pleasant staff and great restaurants. Rooms are tidy and guest friendly. If you want to see George Orwell's 1984 played out right before your very eyes, stay at this hotel. The Hyatt training program Good service, nice rooms, excellent pool and gym. enjoyed it a lot.

On a recent business trip stayed at The Grand Hyatt, Mumbai for two nights and that was the beginning of 10 days of bitter Stayed at the Grand Hyatt, Mumbai for 3 nights. The hotel was amazing and the staff were even better!! If I ever go to M This hotel is situated close to both the Domestic Airport and the suburban Business district. The hotel itself is a well appointed I have stayed at the Grand Hyatt, Mumbai, twice, maybe thrice. It is a good property conveniently located for business travel. The Grand Hyatt is elegant, calm, and luxurious-- with great service, good food in several restaurant choices, and comfortable I stayed in this property between 14th and 16th of March. The hotel though opulent, lacks focus on guest satisfaction. The Greetings from Mumbai!! this is my second time at this luxurious hotel located about 15-20mins from the airport. This place I don't know where to begin, i will start off with the staff which were most helpful,kind,and very polite.especially the assistance Have stayed at Mumbai Grand Hyatt 6 times over last 2 years for business. It is an oasis in the midst of Mumbai. Located We stayed from Jan5-8 and took two rooms. Travelling with our two toddlers and 6 year old. Every night around 2am we I stayed in the Grand Hyatt for 3 nights and was in a club room. This was my first trip to Mumbai and I was very wary of the No doubts on their popularity worldwide... One of the most luxurious hotel i have ever seen... Amazing stay experience i have The hotel has gone from being a great hotel to a very lousy one. I was surprised to see live bugs come out of the pepper We stayed in this hotel for 2 days in December. All I can say is that right from the rooms, service, food is outstanding in the I was thoroughly impressed with this hotel. Location was great for me as I was attending a tradeshow at Bandra Comp I have stayed in Grand Hyatt Hotel Mumbai for 2 weeks when I have gone to Mumbai for a business mission. I feel relax at 5-Star in a true sense!.Rooms and Bathrooms were superb!Very close to the airport and town!only problem with this hotel Having stayed at the Grand Hyatt in Saigon, Th Mumbai Hyatt was disappointing as the experience was not the same. Ho Its a real 5 star in Mumbai.Rooms and Bathrooms were superb.Its has a very nice Shopping mall but available with very e Nice hotel, in the Middle of nowhere, still close to everywhere for Mumbai standard. Rooms are just ok on Bombay standard I stayed in the Grand Hyatt while on my business trip few weeks ago. I was very impressed with the hotel , the staff and the I stayed at the Grand Hyatt for Business Reason. It's in a good position being at 10 minutes drive from the airport. It's a very beautiful, safe, clean hotel near the airport. four restaurants - ate in two of them and they were very good. Stayed on Club floor Well to start did not like check in arrangements.no one to help you with luggage and you have to lift your baggages off the I judge all hotels I stay in by The Mandarin Oriental, Bangkok which is the finest hotel I have ever stayed in. This one is ver Stayed first time at this property in Mumbai. I am a regular in Mumbai and have stayed in all 5* hotels. This hotel is the wo Spend two days at grand hyatt for a business trip. Room were huge and spacious and greeted by polite staff around the ho I have stayed at most of the 5* hotels in Mumbai such as the Taj Lands End, Oberoi, Leela and Trident, and have no hesi I stayed here for a couple of nights on business and this hotel provided all the creature comforts of home while in the busy Great location close to airports beautiful large rooms and friendly staff.Stayed there New Years eve 2011 .Although hotel I have just returned from a 9 night stay at the Grand Hyatt for a business trip. The hotel is very impressive. Tight security First time in this hotel. Very good common areas of the hotel and interesting art (they offer a tour of the art). Very friendly The hotel is beautiful and the staff very attentive.Fantastic rooms and great amenities.Fantastic food + awesome architectur Stayed here in December 2011 on work and was very impressed with the quality of service provided....smooth check-in, p This Hyatt really lives up to the hype. the property is beautiful, big, neat and clean. the interiors are also pretty luxurious, re Fantastic rooms and great amenities. Internet bandwidth is way below expectation (1.8Mbps down/2.7Mbps up, bizarrely I have just returned from the Hyatt with 5 family members on the back end of a family wedding trip to India. The hotel is b A great hotel to lodge in especially when we had flight delay in mumbai to bahrain .It is a safe place and decent entertain This is by far the best designed and the most sought after hotel in the suburbs of Mumbai. Excellent for business trips. Th I am regular visitor with Grand Hyatt Mumbai. Each of the stay is wonderful and better than before. The staff members will I was here to organize a customer conference and the hotel was excellent. We did these events in 4 cities but the Grand THis is most likely the most luxurious hotel in Mumbai area. I have stayed quite a number of hotels but this great / big hotel Perhaps I've been spoilt by my stays in Park Hyatt hotels but overall I was a little disappointed by our stay at the Grand Hy Typical Grand Hyatt which is a good thing. Very big property with solid restaurant choices. Italian and Chinese are all very I have stayed at the Grand Hyatt quite often while doing business in Mumbai. The staff generally are absolutely sensational This hotel is definitely a 5* property - it is luxurious and beautiful in a minimalist way. Rooms are lovely and spacious with Every one of your needs are met at this hotel. The lobby area is designed to the highest standards and staff are very attentive This Hotel was really good and we really enjoyed our stay for 3 nights. The Hotel was clean and the service was great. Th I have stayed at this property countless times over the years. Really the only bad thing to say is that some times the staff

06_Hotel Reviews Sentimental Analysis

This was the final hotel which we stayed in after a three week journey around India. During that time we'd stayed in a wide variety of hotels. The hotel is the best I have stayed in. The rooms are very clean and everything is new. The breakfast buffet has a wide variety of options. Great Hotel with attentive staff even if they hardly ever got anything done. Good Restaurants and great rooms and facilities. I am posting review very late but this hotel deserves it. I have stayed during a quick business visit in June last year. Its located in an island though, alone between the shanty towns of Santa Cruz and the airport. Its not well situated to get anywhere. I stayed at this property for a national meeting. It was a good hotel except that front desk staff were merely robotic extensions. The imposing lobby and expanse is the most impressive part of the hotel. The rooms that overlook the garden and the pool are excellent. This hotel could not be faulted when it comes to a business hotel. The Club Lounge is excellent, staff really amazing, great food. Yes, this is one of the few 7 star hotels in bombay, which is not overlooking any sea or ocean. it is purely a business property. Loved,Loved this hotel! Will be returning in February!

The big challenge of being a Grand Hyatt is that you have a huge brand reputation to live up to. I have stayed in many and as far as i have experienced in this hotel is it was a true luxury and a great campus of the hotel.Food quality is of course good. Its clearly one of the best hotels in India. Very large, lot of space and even the rooms are very modern and spacious. Good value for money. As far as I am concerned this is THE business hotel for Mumbai unless your business is at the \hat{A} Narriman Point end of town. You get what you pay for, particularly in India. Big, clean rooms, good service.

I was pleasantly surprised. The Grand Hyatt, in a dodgy neighborhood, more than makes up with excellent rooms, great service and food.

The entrance is dazzling, the art and light in the lobby is beautiful. The room is spacious and nice, bathroom clean and good.

Fantastic hotel! Delicious food! We stayed in a wing of the hotel called the Residences, for long-term guests, which includes a swimming pool.

The Grand Hyatt Mumbai is a good, comfortable oasis in a desert. The hotel itself is generally at international standards though.

Stayed here for 3 weeks on business & the hotel is amazing. The grand club rooms are huge, very well fitted & the best I have stayed in.

I stayed at the hotel for a business trip. The service was excellent and overall the room was great. Security was also very good.

I was very disappointed with the stay, poor service throughout the stay, poor selection of breakfast, nothing much in the room.

I was fortunate to stay in this amazing hotel. It is close to the business center and airport shuttle services can be arranged.

I had a very short stay in this hotel, during a business trip. Nevertheless, I could appreciate its great location (very near to the airport).

A huge and hugely impressive hotel in Mumbai's Santacruz district, this Grand Hyatt focuses on guest comfort. Service is excellent.

On my recent trip to Asia, I had the opportunity to stay at the grand Hyatt in Mumbai for a company event. The property is located in a prime location.

i live in new york.i love Hyatt group of collections especially if it is concerned about the safety and peace.i wish to stay at Hyatt.

I have visited India a few times now for business and whenever I come to Mumbai I always stayed at Grand Hyatt Mumbai.

This is an excellent hotel. Its very near to the domestic airport and is fitted with all the modern amenities. They serve great food.

Great Service. Wonderful Experience In the heart of the metropolis its one of the finest business hotels in mumbai district.

I loved this Hotel. I've stayed at Hyatt's before, however this one was a cut above the rest. Amazing rooms, I really enjoyed staying here.

The hotel is perfect place for a short business trips...being close to airport is a plus.. The interior is magnificent...The shopping mall is just across the road.

The hotel is seriously big with a huge 2 floor shopping area.The rooms are just like any other 5 star hotel.Staff is helpful, friendly and efficient.

I stayed in Hyatt for 2 days during my client visit in september. Room service was fine with basic room amenities being provided.

We love this hotel ...usually stay with family. Went back after some gap. Had to book, then cancel because child was unwell.

Very close to the domestic airport; ideal if business/work is in suburb or in BKC area; very business-like ambience; not a bit noisy.

Hyatt Mumbai is located very close to Mumbai Airport and its just a 15 minutes drive from airport to hotel. The hotel offers a range of facilities.

I recently stayed at the Grand Hyatt after a 3 week business trip to Pune for a couple of days of R&R before 24 hours of flying back to Mumbai.

This has to be the best hotel in Mumbai !!! I have stayed here altogether for 14 months on and off for business over the last year.

Took 1 hr for a few staff to check me in after arguing with me over the hotel package..Supposedly under corporate rate but I was charged the standard rate.

THis is my favorite place to stay in Mumbai-- near domestic airport and near BKC area for many business offices. Very well located.

Mumbai is one of those cities that you either love or loath. There can't be anything in between - it's not one of those "ho-hum" cities.

I stayed at the hotel for 2 nights. The hotel staff are extremely paranoid about security, maybe that's a good thing in today's world.

Stay I AT&T the Grand Hyatt in Mumbai times. for this particular trip! I was accompanied by a couple of colleagues from the office.

grand hyatt mumbai has become my 2nd home . i live here more than i do my home in this month. the ambience is just fantastic.

This hotel is very nice. The room is adequate, but the closet could use a few more hangers. Or if I can't hang something, there's a clothesline outside.

Very grand entrance, strangely step access to get into the main foyer -- a problem if no one is there to help with bags as there's no elevator.

Landed in Mumbai late at courtesy a flight delay. Since my connection onward was in the morning, arranged to meet up at the hotel.

This is my fourth stay at the Grand Hyatt in Mumbai. Always loved this hotel and the service and the Italian restaurant there.

Stayed at the hotel over night for a meeting in the hotel the next day. The hotel is huge and located near the airport in Mumbai.

Once inside this Hotel you are in another world to that outside. The Foyer and associated areas are absolutely huge and impressive.

Hotel is wonderful and the location is perfect for business travellers. Rooms are cozy and TV has all necessary channels.

It is one of the good option near Domestic Airport. Though no good surrounding but as soon as you are in the Hotel you are in the heart of the city.

06_Hotel Reviews Sentimental Analysis

Had a really good one night stay at the Grand Hyatt during a business trip. This hotel is very spacious, which is unusual in it seems there was some compromise on the amount of money spent per room ...otherwise the staff and service is good.. Stayed at the Hyatt while travelling through India on business. Hotel security was on par with major western hotel chains. Stayed as family of 5 with "club lounge service" a fantastic and very personal touch given by all the staff. Super meals are Spent three nights at the Hyatt last week after a long time. While it has always been one of my favorites in Mumbai, this time A very good hotel, close to the airport. No thrills, no backdraw. Good for business travel. Would not want to travel to this area 1) I reached hotel at 2 am in night to check in. There was no one to assist me with the luggage. I had to carry the luggage. I stayed here for three weeks, breakfast is superb and also the restaurants that the hotel offers are great. China lounge has I was collected from the airport by the hotel car and was at the hotel within 5 minutes! Check-in was fast and the staff very friendly. This is a big, busy convention hotel. A lot was going on when I was there. The staff was kind and helpful. My room was spacious. This Hyatt was wonderful. The restaurants, shopping and spa were excellent. The location was a bit far from the city center but Compare to what Hyatt can offer, we were very disappointed! terrible experience with the front desk! Instead of receiving a warm welcome I stayed at the Grand Hyatt Mumbai on a 5-day business trip last week. What an incredibly wonderful experience. It is a luxury Best hotel in Mumbai - perfect for solo travellers - great choice of restaurants and fantastic pool. Excellent international hotel with all things in order . Room a bit on the small side , shower with a tendency to flood around the edges. This hotel is situated near Mumbai airport but unfortunately its an hour away from Mumbai's other attractions like Queen's井 and the co-operation was the best and services was the best i enjoyed there and even their hospitality was the best i would like to stay again. Hotel is located very close to the Domestic Airport and away from the southern bombay area. Rooms are comfortable, but I have stayed here a few times over the past 18 months, as well as trying hotels down-town. Now decided that if on business trip

club team is very friendly and efficient. Special appreciation to Zaki and Carolyn from the front reception service, cleaning, window view. Special thanks and hats off to food team Faisal, vinod, john ai

ust visit place in Mumbai

ie to serve you best ,of our choice... Always given kids...what they love to have in breakfast... Thank you

ssed as well the following morning. Breakfast was a breeze. A most wonderful team that ensured com

nore special ðŸ'œ Beyond the relaxing atmosphere, the next best part was the fantastic food and exc

operative and friendly staff. Food was elegant, though variety of non-veg items was constricted.
end this hotel.

essentials mentioned in package. Grand Hyatt follows all Covid related guidelines. They also helped us

table by arranging for comfy bed and pillow on special request...gr8 gr8 thanks to entire reception staff
Grand Hyatt at my next available holiday.

an amazing sense of the perfect workout that one would require as per his/her needs. I'd definitely work
Team !! Thank you and all the best!!!

perience.

nd hospitality are given a lot of importance and that is why everything here is impeccable. Hats off to

dined at Celini - the caprese bruschetta and the tiramisu cake were our favorite dishes. Not to forget the breakfast spreads. The managers benaz and Agnes were also very warm and they put together a

naz , Renuka , Saraswati, Rohit, Nikhil sachdev and Lovina made sure our breakfast was smooth, fro

jhout. Enjoyed to the fullest !

you a lifetime.. They'll go out of their way to make you feel VVVIP..

Lunch at Fifty five East , and as expected the buffet was grand and delicious. Mr.Vivek Pandey and the

valet to the check-in to the cleaning staff were delightful and eager to help! Thank you! Will recomme

extension. Thanks to Chef Nishad, Nikhil Sachdev, Deepak, Rohit, Benaz and their manager Angel fr

our request very swiftly. The dinner buffet was good but the options were very limited. However the taste is noteworthy. I had checked in by late evening so by rule had to visit the restaurant by 7 as the timing is sole . Will definitely fill your palate . We had a wonderful time and plan to visit again soon . Special menu

,Nadim Benaz and Agnal . The Chef even made a special preparation for our family, through a very s

ofessional. All in all a lovely experience, 10/10 would definitely recommend.

, but surely visiting again that what I said to myself as I checked out with an unfulfilling thirst. #greats

ders were friendly, humble and efficient on their part. Big thank you to Mr. Nitesh for assisting us durin

/ so memorable. Grand Hyatt is always close to me as my first job over their. Thank you all for such w
I priced for the standard and quality it had to offer. The room had two TVS (YES that fascinated me)

d courteous..

f the chefs and he specially made "sugarless" bitter chocolate mousse which was amazing! We were

I Hyatt you have our heart, especially when one has to travel with their pet . See youâ€™ll soon agai

: with other in the FnB and Culinary team provided the services much beyond the exceptional. Thank
itality , the best in Bombay and will be definitely coming back!

nd ensured that I had everything I needed before I could ask for it. Thankyou so much!!

elvom, eric and benaz ඩෑල් ඩෑල් ඩෑල් ඩෑල් ඩෑල්

â€™ve ever been privileged enough to stay at. Gorgeous building, and it only gets more breathtaking

er Chef Mahesh Prasad, Narendra, Maharaj, Vivek Sandeep, Pawan, Vikas Ramola, Bhanu - Servers a good healthy food during this pandemic situation. I wish you guys stay safe and best wishes to serv

ely be back for the breakfast!!! Canâ€™t stop thinking about it !

arge should brief them. About GYM: It was really good initiative by the hotel management to arrange

thnk to management service at same day at evening 6pm so fast servc for band aid,dinner was just o

dry , even security guards & everything around was taken care of professionally with a smile. I would well managed restaurant experience.... special thanks to the Chef Ninad who is very energetic and c

g some pictures.

hupa,Karsh and benaz with team fnb and culinary . They surprised me with such a sweet gesture at t aff like him really makes the staycation a delightful.

Ianoj, Rohit, Avadhut, Vaishnavi & Indira for serving us super delicious food. ඩෑල් ඩෑල් Thankyou Hyat mentioned on the email however none of them were met, neither did we get good view from the roor friends. Thank you for being a wonderful host Grand Hyatt Mumbai. Shall visit again soon !! y peaceful. Would definitely like to visit again :)

place to go to whenever we want to celebrate. This place wil be Grand Hyatt and we look forward to (

avourite).

allavi who took personal care of us and made sure that we enjoyed our stay. They also provided us w

g us super delicious food.

06_Hotel Reviews Sentimental Analysis

tize and clean. Housekeeping is also excellent. We had dinner and breakfast at restaurant Celini w^le lovely dishes. Beetroot Ravioli is something I had never tried before, the presentation was good, it taste. The ambience is cold soulless like a rural, semi urban train station waiting room. The attitude at the front desk is not friendly, not hospitable.

in person. 2. Roshni - Receptionist was amazing and happily assisted us with the check in experien-

cations and not excuses to any problem faced by the guest. Mr. Percy Lewis and his team from Security are always helpful & sweet. Zaid & zaki had attended and helped me out through the trip!

which included unlimited snacks, juices and cocktails. Also he arranged a late Check out for us. Breakfast

is always a next time. We plan to keep Hyatt residence as our staycation spot for a long time.

team).

iful experience. Thank you so much.

I recommend: Masala Dosa and Danish pastry in breakfast, they are divine.

gain to enjoy once it fully opens. I would like to thank Chef Nishad along with Chef Jhupa and Benazir even if there is lockdown or there are restrictions. Thanking your entire team at @grandhyattmumbai

tea for us. Hope to come soon again.

al treat to be served during breakfast to celebrate our stay. All in all Grand Hyatt is a must stay.

breakfast.â€“loï, â€“lâ€“loï, â€“lâ€“loï, â€“l
isit again.

breakfast, lunch, club lounge food, dinner we loved all. Their service too was quick and staff is polite &

y assisted us in getting a late check out too.

ot allowed to go but atleast we can se the view right. First I asked them I wanted to c the view they :

is. Big Shout out to Mr. Dipak Jhunjhunwala who ensured we had an amazing time during Dinner an

r mR. Shivaji #mR.Quick #anytime&evertime Seriously Sweet than desert, Cellini & china house staff

tic as they serves to many guests simultaneously. Very much impressed by Indira, Deepak, Manoj an
it.as we came after almost 2months since 2021 lockdown.highly recommend if u just want to relax.vibe
ut, and our room was spacious with everything that we needed. Special thanks to housekeeping staff

care of their guests! I would definitely go back again! JB

stay special at all levels. Property... Well maintained and adequately followed all safety protocol and t

versations and music from across the wall

e staff. Really humble and caring staff i have ever seen. Mr.Deepak from celini restaurant is the persc

I my imagination.. Samir Samanta 9820031534

I entire team of Grand Hyatt for making my day extra special and giving a memorable luxury experien
e. Great service by Jhupa, Johan, Selvam, Atharv, Sumeet and Aman... 10/10 would recommend.

ices of Food & Drinks. Also would like to thank Chef Sandeep & Chef Renuka for making our stay exc
rience.

izing. The front desk staff, concierge staff, staff at the gourmet store, housekeeping staff.. all were am
erstood and we didnâ€™t want to spoil the mood. I did intimate to them suggesting we were coming d

/ou guys

nd acknowledgment for Chef Jhuma and Mr Ganga who always assist me for menu queries, home de

nd breakfast at Celini. The food was DIVINE. Their pizzas especially are a must try. We also enjoyed

patio was quite big enough facing the city. As we had access to the hotel club lounge we enjoyed it i

I, Manager Nadim Mulani, Server Swapnil, Bhavika, Renuka, Sarfaraz, Vivek , Selavapann , Amit Lal

/one traveling solo or for business to Mumbai.

:o stay in (PS: have already been to JW Marriott Kolkata, ITC Royal Bengal , Taj Bengal). Apart from t

/ tasty, and healthy too, what i really liked about celini breakfast was the presentation and serving ma

er clean and they took good precautions during this tough time of covid-19 and the breakfast buffet ha

hyatt. Kudos!

:ire staff from front desk, IT team, maintenance staff, Catering staff , security and everyone. I would li

:cations business trips and just about any plan! their service deserves 5 stars! Completely underrated

clean and it had a nice view. It was a very pleasant and comfortable stay at the Grand Hyatt, and we c

ous cake personally to our room. The F&B team was the most courteous I have ever come across and

and thank them. House keeping service is prompt and staff are Friendly & Helpfull. It is Understood a

: great place to unwind. Swimming pool would have been an icing on the cake but can understand the
jour, the room was a little dusty and overall a terrible experience.

:refreshing place to visit

:taff dint know how to talk girl/ woman guest at all. They were very rude and not at all acknowledging.

Thank you Mani and Sahil for making this birthday more memorable.

rting with basic rooms. Do visit this property for a remarkable stay.

:ove all is the STAFF- commendable!! Staff is so polite, kind and courteous. Every single person takes
/one a homely environment, Great hospitality. I ll recommend to visit this hotel during pandemic also

ubham Saha

ly gonna visit this place again. A go to place for everyone from adults to children with great ambince,

as he was crying inconsolably. Overall, the room service staff, front office, kitchen and FOH staff wer
i. Special thanks to Miss Preeti Yadav and Hyatt Team who had arranged all the things we require. L

ner on the first night at Celini. The service was impeccable and the food was scrumptious. Tiramisu de

pitable hosts, delicious dishes, wonderful dessert. Stayaction dinner in Grand Hyatt Mumbai fifty five | Celini restaurant was all that we needed to get spoilt!

lys like Eric Agnel, Keenan & vinay & Yogesh are there to take care of you. The backbones of food - our dinner on an awesome note they surprised us with a yummy cake. I've visited Hyatt quite a few ti 01 , we were disappointed as it was absolutely not in line with our taste. We asked for a change. Cup ou soon plate with a croissant was just amazing, He was quiet generous towards us and to every gue

and Hyatt & curly tales for such a beautiful staycation.

zas I have had in a long time. All in all great place for staycation.
mend others to visit the hotel and gain knowledge from trainers like justin.

rm Fifty Five East was very attentive and took really good care of us. T So I would like to take this op

my misplaced sunglasses. Such a man would be an asset to any organisation in the hospitality indust
/. Mr Aniket from House Keeping is extremely caring and thoughtful about guest requirements. Mr Ra

Five East where we had lunch and breakfast respectively. Things ordered in the room were sent prom

y and look forward to visit grand hyatt again but not for quarantine the next time.
et Manager) and Chef Sandeep Malusare ensured that our dining experience was par excellence. Ch

ou soon dessert which not only looked appealing but was also so good to eat. Must book for a pleasure

were celebrating a birthday with our dinner and they sang for us which was a great gesture. Special
e did experience the same with varieties (included in our package). The staff ensured we have comfo

rming â™¥ â –l¤ Thank you everyone. Sure will make a return trip to Hyatt. ðŸ˜Šâ –l¤ðŸ™ –l

/ in all other five star hotels across Mumbai but hospitality with high efficiency and balance from top to
ipeccable on every level. Thank you Grand Hyatt Mumbai. Regards, Gracy
lisha Mehta

ocolate cake sent up to the room. Breakfast was great with an awesome spread of western and ind
se The dinner made our experience unfortunate. Thanks all Team of restaurant Soma. Chef Jhup
ok fantastic care of us. The food too was fantastic and there were some new unique dishes curated fc
chocolate dipped fruits or the mousse - they all tasted as if made fresh to order, and came alive with .

) are also travelling to quarantine here.

st scrumptious breakfast. Renuka and Chitrak for their wonderful hospitality and chats during breakfa

ire stay so special.

ll come back soon for another round of stay.

sit Grand Hyatt in future just becoz Naseem made our stay really comfortable and worthwhile. Thanks

to have dinner there. We were greeted with amazing service by Lenzi D'Souza and Sumeet who mad

:complimentary Kulfi. All in all a memorable stay.

ghtful evening. Had a lovely one day staycation. Impressed with the hotel staff follows all the safety pr
ise for our family. Nitesh from lobby staff was courteous towards our comfort and had arranged needf
at pampers our taste buds. They really made us feel home. They made sure our stay was very comf
k in and late checkout. They arrange a complimentary cake and did bed decoration. All our special r
neal. Everyone was very friendly and made us feel very welcome. I was very impressed with the degr
special. Wonderful spread from some spongy idlis to assorted cheese to milkshakes and cold pressed j
f was friendly and ready to help, able to cater to both - the whims of children and able assistance of th

gards Bernard

le and memories. We would visit again and also highly recommend a stay at this hotel. Thank you
ie to our room with a cake ,Mr Amit lala and Chef Nishad who were always attentive to our needs and
would definitely revisit and stay there again and would advise anyone thinking about staying here to

I soon!

ig, packing and transportation, which make this take out food as good as in restaruant itself. On beha
great care of our requirements and went out of their way to customize the kids meals as well. Overall,
y polite cooperative helpful.

food at the Celini restaurant, Iâ€™d highly recommend that to everyone, Great vibe and Overall I had
otel architecture is awesome. Check out was also very fast . Staff was very co-operative, friendly and
nment on that in my next stay.

ck here again to experience the services and comfort

Nishad, Karsh, Shukal , Renuka, Agnel , Keenan & Vinay who easily exceeded even Hyatt level exper
ve no words to express how mesmerized & what a WOW moment it was for me to know that my Fianc

lit up my day.. Day 1 she asked me wether what she could get anything for me, I told her I love Black
the Tomatoe Shorba it was really nice something our family enjoyed.
cause they have so much more to offer apart from just food experience. The entire staff is extremely v

is of our Dinner at China House, where the Head Chef ordered a complementary Dessert for us, and
nd need Over all it was a pleasant stay

atmosphere during our stay ;Would love to stay again and will definitely recommend to friends and fam
enu from tomorrow.. so yes, it's safe to order their signature pizza that you guys will see tomorrow onv
it's best as ever with Chef Sandeep and his team giving all the personal attention you could expect ar
g food...but also about knowing you..conversing with you with a big smile everytime they meet you. Fi
ctive approach of providing us with a driver (sunil) of our choice, who we were comfortable with, last ai
n which was on the second floor facing the inner courtyard. We prefered this arrangement as we cld s
was commendable and we left with smiling face ðŸ˜€ Mani from Grand Hyatt tried his best to extend

y had detox juice, and natural fruit juices which was a perfect start.the croissant had many vegetarian

06_Hotel Reviews Sentimental Analysis

de (House Keeping). Kudos to Amiesh Naik for the flawless reservation every time ðŸ˜€ðŸ‘_J g, humble chef JHOPA and server soumen is also an superstar not only these two but Ms swajal,Mr s

bold coffee and pastry, they were delicious. I will certainly recommend Grand Hyatt, as they have a va t, i cant praise him more... has one of the most pleasant smile which can make any person feel Hyatt

nber his birthday for years to come!!! Thanks again for all your hard work n consideration. Mrs.Parek ignel ,Mohan , vinay , kilen & selvam for breakfast... they made us feel home and served the best del m expecting too much, The start wasnt great as there was a wedding and the support staff couldnt ma

1. I highly recommend this hotel especially due to the professional and sincere staff.

â€™s my sisters sweet 16, he made sure, whatever I requested is done perfectly, Melvina had arrang d the hospitality of the staff was memorable....Thanks Chef J and the staff at Soma, Grand Hyatt, Kali GrandHyattMumbai Good breakfast = Good start to the day! With gratitude - Trupti : for future business. Thankful to Ms. Richa bhalla relationship manager, who has offered us a good ra ll I just loved the food and the services!!! Amaaazinggg vibes!! Great job!!!

r stay. Quality of food during the stay was very good.

L9 protocols were on point with proper social distancing, sanitizing measures etc. We were welcomed igeement by Amit lal in SOMA , Head Chef Jhupa was too kind and ensured we had fabulous food and

sting usðŸ˜Šâ–l¤i, –l @grandhyattmumbai price range: app. 2000-3000â,¹ per person ðŸ“_Grand |

axed post entering. Positives: 1. The check inn process 2. Hotel/Room ambience 3. B'day special ar

special and comfortable. Definitely coming back to the wonderful hospitality again.

e Mont Blanc and Omega stores and one or two other ones. It wore a deserted look of an island that l hotel with same price , visit Taj near airport . Itâ€™s awesome .

the buffet setup was a complete mess. Fifty five East didn't provide me upyo the Hyatt standard not e

. Mr Chandrakant is very hard working and does service in a pleasing manner and with smile. Kudos

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I'd with glee beyond the dates stipulation which was unheard and had no obligation ...in the end we go comforting and secure..Special props to Mr.Adnan for his hospitality and co-operation..He was really lovely patio. Enjoying my stay here and looking forward to visiting again!

o! Thank you and look forward to my next stay - please remember to send me the photo with the team. The team also arranged for a delicious cake for us, baked by Chef Heena Shaikh to celebrate our stayous and generous towards us.. We had our dinner in Celini and breakfast in Soma.The morning bre

breakfast. A special thanks to Chef Nishad!

s, cakes, pies, waffles, eggs, cold cuts, Indian fare, grilled veggies, cereal, fresh fruits and juices and t. Thanks to Chef Nishad, Abhishek, Sandeep, Vishal, Mohan, Eric and the entire team that went that

ble beyond words. I'd recommend this dish and it's totally worth it! Also, a special thanks to S ervice was great too. Some of the members I had a chance to meet are, chefs Nishad, Keenan , Vishal ,n, kilen & selvam made sure that we had the most pleasant stay. Must visit! :)

in other 5 star hotels, Grand Hyatt is the clear winner. When we decide a place to stay in Mumbai, we le, we have no regrets staying at Grand Hyatt Mumbai!!

other hotels as all protocols for covid were in place .

h gardens and fountains. The bathroom, of course needs a special mention, very spacious, had a ver > the stay was comfortable. Overall a great experience.

as to Chef Nishad Sebastian and team for taking care of us, in the most warm way. Worth every penn as with amazing wood fired crust . The restaurant is known for its Tiramisu, which one should not mis

ith the checkout, took the time to get our feedback and make sure the stay was a pleasant one. All in

an kulfi seved with gulka and falooda and cut fruits on the side. Our old favourite the Saffron and pista use tikka masala dish and Indian bread called Naan. This was one of my best dinner ever. Special tha us the other restaurants in Hyatt. The property was big and well kept. Will visit this place again and a

nade after the end of the lockdown.

ties. Quick service...friendly approach... I met the Chef Nishad who ensured we were given best ser

1, Eric, Vinay, Kilen and Selvam. Mr Agnel D'Souza gave us a lot of personal attention. In all we h

06_Hotel Reviews Sentimental Analysis

› crown princess and jewel. Thank you for your courtesy. Made my day and I just miss greeting them i
nitely recommend and would certainly stay here again

stantaneously taken care of. This stay of ours would not have been memorable for us, if not for the co

re that we enjoyed every bit of the scrumptious food with a warm heart and a blissful smile on our face
› the hotel staff I would really like to thank Pratik from front office to upgrade us to a bigger room (con

he yummiest. We also requested to extend our check out time and the team helped us with that, such

› have to wait as usual which i have to wait at other hotel within 5 min my check process was done.Pa

t and the pizzas are something I always look forward to at the brunch. From pizzas, pastas, cold platters
is es just flowed and all we had to do was relax and enjoy our stay. Everything was well set up and re

› t view.. thankz once again to chef Nishad. He's always smiling and an absolute asset.

ti cuisine, but experience the warmth and professionalism of all the folks working at Hyatt who made

az,Mohan & Keenan and renuka tsm everyone hope will see you guys againâ „Ei, „I

d to me exactly what areas would be accessible to my dog during our stay at the hotel and what migh

as on point with his recommendation with food and the services also match up to his flair . In all an Excellent welcome and at peace. In essence with the comfort of the room and armed with some work to do, the v

TM Souza.. We thank both of them for all their help..

iz,Mohan & Keenan were amazing. We loved how they made our day special with this amazing dessert. Sandeep, Sarfaraz, Mohan & Eric were very hospitable while showing us around the buffet & left no stone unturned. Their staff touched our hearts and will always be cherished fondly. Looking forward to next visit!

› And thank you for decorating my plate well and making my stay even more memorable at the hyatt.

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ing dessert and then took a picture with us. Me and my partner will surely visit Celini in future again. To be. Special thanks to Tejas from the Manjushri, Vijaya and Ganga from the team!

rand king room was well equipped with the regular amenities and very very clean. My son thoroughly ie glad to visit again and enjoy our trip again. Regards Dr.Cchinmayi Bajaj Sandeep, Sarfaraz, Mohan & Keenan were very pleasant and accommodating. Lovlina and the other sta nd snug decor, the room definitely won us over. We had a relaxing staycation, lounging on the bed a ie enthusiasm.

taken by the team was outstanding. I would like to thank Chef Nishad, chef Rajesh, chef Apurva ,Chef for linen is outstanding and they are very punctual in pickup and delivery. I am sorry to forget the nam

s malai, etc.. but the current variety is also yummy.. The starters the Indian variety- i missed the HAR d safety measures taken by their management during stressful times of pandemic. It is a nice property

prasad, chef Apurva ,Chef Vishal ,sayan, Sarfaraz and all the other staff who were brilliant in every w

g..... Would definitely like to visit again comfortable stay ahead. Also the exceptional staff of Celini who made our breakfast hour extra specia

ice. Special mention for Mr Amit Lala F and B Director looking after every guest in the difficult times. mber from the room service to front desk. Will always look out to reach your place whenever i am visi

â€™t Mr. Manimaran Pillai we would have opted for another place. This pleasant experience will reall

ention to chefs Nishad,Rajesh,Apurva,Sandeep and to Renuka and Sarfaraz as well for their amazing

ses of water and some other table calls him and he leaves filling up the 3 glass of water half way and
»

service makes up and beyond the price difference.

Chef Apurva, Chef Shashikant, Sarfaraz and Shon for the amazing food and service they gave us. We I in was breeze and though the hostess who was checking me in was wearing a mask ,I could bet she

in my the current COVID-19 situation at each and every touch points they have Sanitizer and Mask a

the same.

i, however the hospitality was really nice specially chef nishad made sure we were satisfied with the f

'alk all possible extra miles to make our stay memorable. Would highly recommend the property and '

that I love there letâ€™s just start one by one Iâ€™m sorry but this is going to be one long feedback :

who were always seemed to be on their toes and constantly checking on our needs. We were treated

read was awesome and managed by super friendly and cordial team. Overall delightful experience th

eakfast.

xtremely interactive and making us feel at home. Also, special mention to Chef Apurva, Chelf Selvan
Apurva kilen,vishal,rajesh ,vivek . Chef Jhupa Master chef And even Pallavi Rana , TAnvi at receiptic

pletely imprrssed by them and their gesture towards us. Kudos to the team . Will surely visit grand hya
s brought to the notice of the staff but went to deaf ears without any apology. To further make matters

ole in the hotel because itâ€™s then who made us fall in love with the place. @Danish @Melvina @
(good on them) but ac not working there too. I was told the new room was personally checked & se
like they have standard size beds! Then why charges different at time of booking? After almost 2- 3 h
ed us well.Going back very very happy and content. Will surely visit again.

a very memorable one. Thank you Chef Nishad, chef Shashikant, chef Apurva , chef kilen ,Ganga an
ccasion. We were greeted in person by Chef Nishad who went all out to make sure we were comforta
nk you once again. Presentation, taste et al, you did it. Merry Christmas and a Happy New Vibrant 20

grilled mushroom brocolli paneer platter was a steal. We happen to have the most sinful brunch havir

Prasad Dangat

< you chef Nishad and of course to Chitrak who has always made this place the best experience in Mi

d the Indian dishes. The desserts were amazing especially the Tiramisu. Renuka did an amazing job
honestly cant wait to stay there again.

o be escorted to an upgraded room or rather a suite which had a balcony as well, with chocolates an
l appropriate measures into consideration.Grand hyatt hospitality was evident everywhere.The rooms

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ent for giving us such an awesome surprise by organizing a Special Candle Light dinner at China Hou
ollowing protocols at breakfast and I did not want to expose myself to that. So my message is that the
breakfast will knock your slippers off. The service is fast and friendly. Miss. Parul Mourya is always w
om allotment. They were extremely kind to offer an complimentary room upgrade too. Was warmly gr
d Ruturaj from Room Service, Sarawati and Agnel from Celini restaurant, siddhesh and Florian from t
nk you for the amazing food and service Chef! Also, thanks to his lovely team that served us - chef se
memorable evening together! The covid 19 measures were very well taken care of too. Thanks so much
hef Jhupa & Chefâ€™s at China House.

heckout, Ms Preeti from the House keeping Department for surprising us with a special Birthday Cake
ne NOTHING CAN GO WRONG.. We were lucky to have the head chef of CHINA One also at our tat
EVER. WOULDN'T RECOMMEND ANYONE TO VISIT UNLESS YOU OWN A BENZ. THEN THEY L

nk enough Chef Rakesh and his team !!! He personally sat with us and understood our likes and dislik
os. Had an amazing experience whuch made me come again the next day with friends! ðŸ˜„

nk you for making it the best day and we look forward to more future visits. Regards Robin and Assu

, future.. And all the best to his team Chefs- rajesh,Rana vinod, and Amit Bisht and Ravindra bqt. And

ce officer Mr. Adnan Shaikh who are extremely guest oriented and it showed in his behaviour. Not to r
attitude and behaviour of each staff that made the experience extra special, would like to call out Mr F
' cake and towel decoration in room made it special for us. Really appreciate entire Grand Hyatt staff i
ohishek and thin guy from kolkata and kitchen team that head chef nishad and his team like rajesh, a

ine at Grand Hyattâ€œ, ðŸ‘ŒðŸ‘ ðŸ‘™ ðŸ‘ŠðŸ‘ ðŸ‘
of the way to make sure that all our needs were met. All the other staff were also very courteous and

ait to get our room. Everything was in place, safety measures were on point considering all the govern

towards us!! Had a lovely time..a memorable stay!! Would love to come back soon for this amazing e

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ended with the decor of this exclusive place. Be it a celebration or cravings for good food, they ought

endly. The hospitality was right at the top. The room was beautiful. Care taken by hotel management is
in. Love #Grand Hyatt

Hyatt). Food at Celini was awesome, everything freshly prepared and served hot. Chef Nishad was al
staff was also excellent. Kudos to the team.

You will not be disappointed for anything.

Served by Iwin in Celini Restaurant was very courteous & noteworthy. The staff in general is very amica

so well in every aspect of hospitality. The breakfast is served with love and excellent for chef Nishad
. Food was room service which is how it should be, but I had to keep on calling them multiple times fo

special thanks to Chef Nishad and his entire food and beverage team for the amazing hospitality. Will

lupa, Chef Selvam with the server parul (who presented a delicious sweet muffin as a gesture which I

much. Warm Regards Anjali Banerjee

went above and beyond to ensure there was Safe Distancing as well as sanitized set up for everyone
ith a very picky client of mine. The service made us feel like we were sitting in a first class suite of an

issue. He was in the room for almost 45 mins trying to fix the AC. Failing to do so, the management d

with meals. The food dishes were great ! I enjoyed preparations from all areas. Thank you for the wa
our room. It was absolutely clean and very well made by housekeeping staff, and for a special mention

comfortable. Thank you so much for all your great services, most awaited for the next visit. Warm regards
and will suggest everyone to try out the restaurant. Many thanks and kudos to Nitin and Mandira!

otel in Mumbai. I m going to visit again very soon. Cheers :-)

we were amazed at their safety measures.

I like to thank each one of Hyatt team member really impressed with the flexibility & their attention Will

th herbsÂ 2) Signature Fisherman's Soup âœ" Eggs your way: 1)Creamy Scrambled Eggs with Bacon

was very embarrassing. Complained to the hotel but no response fro them either.

I by Ms Manjushree (Room Service) & Mr Raju (laundry)! It is because of people like them you want to be organized. I could not resist myself from mentioning few names, Mr. Abhishek Mishra, Mr. Ashutosh

ides and 2 desserts... even 4 of us couldnt finish consuming this massive brunch which had some rea

is food and preferencesðŸ˜Š

endly and do their very best to meet your needs. As a vegetarian, I highly appreciate the cooperation & teamwork and assisting us in all the matters pertains to food and preferences. Whenever I have gone to the hotel it the dishes even before we asked for them. Lovely to experience his hospitality. Adnan was very friendly

re of our each and every need. Food prepared and served was very well made too.

dedication to customer service. Regards Dr. Vibhuti Chavan 9373736271

In much more proper way, to that would recommend and experience it by yourself!! There is huge list of things going to give a perfunctory look to this review, refer the first line. Grand Hyatt sure is an overwhelming place. Reception all were humble. Meher was kind to talk to. Talking about the rooms, there was a slight concern what are your preferences, they have really very high energy guys around Who take care of Guest Needs

and provides excellent service time & time again.

Handle customer's / resident's of the hotel is very commendable.A short text note wouldn't be enough to mention all available in room. 6) Huge washroom comprising of bathtub and shower seperately i.e Bathroom/Tub

excellence ! Itâ€™s like I have been left yearning for more ! Thanks a ton ! Siddharth and team of guests were great towards all guest. Besides Grand Hyatt Mumbai property deserves my 100% trust. We never once felt unsafe. In fact there was so much food that we even packed some to take back home.

It was ok. Celini restaurant team really did their job well specially Mr Vivek (Resto Manager) he was very good.

It was not worst, especially they need to learn how to cook fish. It takes 1 hour to get food on your table. The

team of Ruler and Chitrak really stood out with exceptional service and with a wide genuine smile that was visible.

Ensuring us safe and healthy. Regards, Manish kishan

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from celini are ready to serve you at any given point of time. Thankyou all for making it a lovely stay :-)

s pandemic.

ked to it that it was done on time. Housekeeping was always in their proper gear ensuring guest safety

Jy named Abhishek. Laundry services is also good. (Laundry staff Raju) Everything was well. Than

lazing experience overall.. Good luck!

he best in town)

, as they try to make your life as comfortable and enjoyable as possible. We know that nothing is easier and we are very appreciative for his outstanding work. When we ask him for any service, he does not

centrally located it is very easy to visit all the happening nightlife hot spots in the suburbs. Overall go

am of Hyatt especially to Ms.Manjushri tambe.

Regards Capt.Mahesh Kumar

Air In

polite and obliging. So was Room Service, for the extra requests which we paid for. Roshni at the Front desk accommodation and the food menu. My Special thanks to Miss Parul, Renuka, Vasundhara and Mr Vaidya. My stay unforgettable, which is much appreciated. Also thanks to the senior mgmt. to take the time to listen to us. A particular thank you goes to Renuka Joshi and Parul Mourya, forever caring, professional and

you find me yourself in Mumbai, do yourself a favor and choose the Grand Hyatt. Thank you again Hotel Hyatt. More than glad to have selected Grand Hyatt for my stay.

comfortable. The food was excellent also. It's hard to explain, but the place just had a good vibe to it. I would

the desk controller to please have it inspected before allocating any room, one should ensure that room is clean and hygienic.

the themes and the colour palette! My fav? This doughnut tree 😊!! They have all their cuisine, prepared to perfection. The service is excellent and specially to our room cleaning staff, Mr fairoj and

Shubham and mr. Shreyas for the great hospitality.

t, always giving good tips. Keep up the great job (Suresh & Justin)

and Anuska from the club lounge this people are amazing and they are assets of your hotel.....

I would like to visit again always because of him.

The desserts are amazing. The staff is very kind and helpful and truly make the overall experience memorable.

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of the bedrooms conformed to standard plug configurations (my travel adapter did not have any config
inique and fun. Hope to visit it again soonly.

d of assistance he provides during workoits. kudos to justin.

nces.

a these guys are amazing Most important service from Sumeet at 55East he is really amazing exactl
take sure my Mum age 75 and Daughter age 5 were looked after. My favourite memory will always be

To top it all the ever helpful gym trainers such as Nilesh who are proactive and helpful for your right rh
om yat is always high.

ergy dosage. Regards

re. I stayed here for my honeymoon and being a Hyatt member I was asked for an upgrade. Upon arr
e guests. The dim sum at their Chinese restaurant and the pizza in Cellini is honestly the best we hav
and Sammolhi at China House. The whole team of hyatt care for their customers and go beyond their

as well. When I asked about the room, he said yes, we value you and are giving you a courtyard view
ir closing.

anged after showing. I had a garden view which was very nice. Only complaint is that the rooms ca
ows up ,had to go down to the reception carrying the entire thing ,later ordered for plates to have dinr

When we said something is not in proper condition in the allotted room, she was very proactive to fix it

ge. They should look into it. The reception staff 'Deepa' was extremely quick, witty and welcoming. S
in in room dining menu because of what they blamed on a technical glitch. If a hotel cannot fix an errc

ea at the last which was just the perfect ending to the meal. Thank you China house for treating us so
ng our evening memorable we will visit again we would be happy to so vishal next time also keep on g
rall it was a wonderful stay here for me .
spicy nuts, savories or snacks with the drinks but to my surprise, nothing was available at the lounge.

eat and comfortable. The entire ambience was very nice. Since we were there for New Year we were
We had sunday brunch which was super good. Huge buffet spread. Fresh sushi, sushi nigri, yumm..
ces.

arried it along! It apparently took more than 14 hours for the housekeeping staff to realize the phone w
icts. I will definitely be recommending the hotel to my family and network.

uffet was absolutely superb. It was nice to have quality restaurant options within the hotel. The rooms

alla and his team for being so caring. Recommended.

s given the prices not many people eat at the restaurants.

e, the number of rooms on each floor and our walk from our room to elevator felt like it completed my

re lumpy and the pillows were hard and uncomfortable. I would not recommend this as a place to s

ile n wonderful love to see u guys soon.

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m. But the indifferent attitude didn't end here. I was told that since he opened the door with master key.

jain was amazing and the staff in the Italian restaurant , were the food was outstanding. New years eve
if were polite and very hospitable. The breakfast was amazing as there were an array of dishes to choose

me out in other areas of the hotel as well.

aying here again. Not a five star!

Mumbai and will surely come back here because the staff like them make this place more amazing.
links again.

ent. Best hotel in the world for me 12 years and counting. No doubt that I will stay there and recommend

it. Jerris knows his beers! I recommend a conversation with this gem! Anant and Himanshu were great

er than three days would see the benefit of that. The hotel itself delivers on grandeur and splendor. I liked it. Do not see why this hotel hyatt has given it a grand Hyatt status.

he is going to go long way in the fitness industry. All the best to him.

El again. The brunch on the Sunday was really well organised and fun. Recommend this too!

. Not only did everyone know my daughter by name , the chef would make her special food due to he

to Mr Justin....

y very helpful. And overall experience was also very nice. Every employee was trying to make our vis
at close to BKC and Nearby business zone.

d. Breakfast was served in basement with a large selection of Indian food, fruit selection was not very
e regular over here like me and it is very much evident that everyone enjoys their time here. Under the

energy meter Will hit ground zero first thing in the morning. Avoid this place unless you have no other
tasty and Ms. Shazia khan also made cake for us. Ms.Kilean she made Greek Salad very tasty. Harsh
we fills like our home stay. Thanks you very much. We will come back soon. ඇංජේංඩ් නිංඩ්
ss parul has treated us as newly wedding couple she has surprisingly made cake and decorate our room
the stay a real pleasure. The hotel also has some wonderful dining options. The breakfast buffet is one of
And how can we forget chef jupa singh he is amazing chef.

Sachin Surve. He is eager to help and will take time with you. Also he understands what you are stri
n with you throughout your stay. Also another employee who is amazing is ROHIT KANOJIYA, who v
ake it memorable. At breakfast, look for Renuka and team... they will ensure all your needs are taken
at. Thank you all for the wonderful hospitality.

s. He taught me the things which i have been doing wrong from couple of years. and tought me the c
malist and functional. For 14 K a njght I expected a better room. There is a washing machine but no i

got back from work and I already made sure my phone did not get anywhere closer to the damn key

ar and lounge employees were friendly, but service was painfully slow and inattentive. On checkout I

et the pictures speak for itself. But, that wasn't the 'wow factor' this property had for me, it was the dec

commercial they sell there are far far better options.

ly person who couldn't connect properly and was frustrated with the login requirements.

anding my requirements. He was quite friendly and guided me with a well balanced diet regime as we

love staying in grand Hyatt

ice. The rooms are quite big and comfortable.

r the Hotel & Residences and will definitely come again if we come again.

achieving. I am thankful for and blessed by you!

as the room changed to 5104. All of the preferences had been clearly articulated by me while making

you ðŸ™_

and wanted. Special thanks to chef Nishad and Jhupa who explained all the different Indian foods, making standard and disappointed in someways Best book club lounge and enjoy the stay ,would stay again

an 15 min, the operator was so courteous she made me a hyatt member over the phone and booked

regularly. Staff are great here. My choice would be the JW Juhu

Room. thank you for the last 76 days. I will miss you all.

oughout the entire process by the Team.. Special thanks to *Manimaran Pillai* (Mani) 55 East - End

service was exceptional. Overall I am very satisfied with this hotel.

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Ibts about the exercises. I had an Hour of PT with him today and I think I learned what I have to target.

You feel welcome and special with a friendly and smiling attitude. They go to great lengths to make any

ur table. The checking staff (rozelle) along with the bellboy (sumnim) were always helpful throughout. Rather than the life style of technogym counterparts. The Manager Mr Imtiaz is excellent, friendly and always helpful.

The club lounge is also good but you may improve whisky from red label to black or equivalent.

I am looking forward for a great session with him soon.

Everyone had a favorite dish! Chef Jhupa Singh and his Kitchen team have outdone themselves. Thank you for visiting again with family if offers better rates.

The suite entitles you to complimentary access to the grand club on the first floor. This a lounge

was kind of spilling over the lobby and it did not have a great ambiance. They should have a proper lounge.

kids.

out of their way to do something for you. I would specially thank a lot of them here who always make us feel at home. Low experience staff is kept at the reception. They keep saying "please give me a few minutes" At least they are trying.

, the team has become more detail oriented and the upkeep is fabulous. Kudos to the team and a great job.

I will be back to keep coming to the salon, thanks to Mami and Apem. I don't have time for my hair color I will be back to the same hotel. Congratulations Ms Deepa. Special thanks to the chefs Mr. Jhupa Singh, Mr. Ganesh Amkar & Mr. Rohit.. Loved the preparations at the Italian room & coffee shop.

Chef Selvam and his team of cooks. The rooms were well managed by the house keeping team, would you back to the same hotel. Congratulations Ms Khanâ€¼i, -I je session by Apem- one of their therapists. Judy's facial and Jaffar's hair treatment was out of the world simply amazing ☺☺ Would definitely stay in this hotel again without any doubt and highly recommend it. The view from the room is great and the room is spacious. The garden is very nice and the effect on the grass after the rains. Bathroom has a tub and good toiletries. Robe is soft. Food is good.

ove our sessions. He makes it fun and enjoyable to train and he is very motivating and encouraging. Trained different types of breakfast. I preferred to try Indian, which i loved a lot. Sometimes it is very busy that

ly lounge outrageous 4. The wait for food even more outrageous and to top it off the food was cold. Servers were very good with the drinks . Of course the food was so good and a great spread that it was very

as to Chef Rakesh and team for that. Bell desk was amazing as there was lot of material that had to be sorted. Staffs of Hyatt.

nfortunately, I was in the second group. Upon arrival, we had to wait in queue at reception that didn't go well. Your requests are catered well. You for sure will be delighted with the personalised attention that you will receive. We enjoyed the Sunday brunch. We enjoyed so much that we returned to Grand Hyatt again for a staycation in April.

ere issued with keys! Check-In time is 3pm so hotel only allowed us to check-in 8 hours late without a problem. I will remember India and Grand Hyatt as beacons of luxury and soul, much thanks to Ashish

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Sanjukta of the Grand Club was most accommodating in ensuring that my room met expectations pe

recommended hotel if anyone visits Mumbai. Value for money ðŸ˜Š
ion. The breakfast buffet was plentiful, with flavors from across the country and beyond. There was a

ie therapists and housekeeping. They make you feel welcome and are always there to assist you. Nile
breakfast. I like the breakfast most. One of the most luxurious place I have ever stayed. Loved it.

Vikas. It was absolutely delicious!!! We had an amazing first day and the evening meal with great per

a and Nadeem . See u soon. Mrs sareefa emambux.

out and it was a great workout that I had in a long time. Would recommend everyone to visit the gym

perfection. I look forward to coming back to this property again. Thank you Shazia Khan :).
is fast. The rooms are big and comfortable. All amenities are available. The breakfast was wonderfu

the staff knew what I want and what I love to have. The attention they give me shows how much I m
s the person next to Mr. Zishan was recieving another guest with great enthusiasm I hope when we c

because ambiance is spot on. Best bar in Mumbai. Good luck to Manisha she will go far as she greets e

but since I have moved in, I thankfully declined. This is the great service I fully appreciate from the H

d a lot.even they made non spicy food for my dad which is 80 years of age.The server name Advat w

ould a hotel like this can ever make their guest to get down on the road just because they travelled in a

/ soups and sushi as well!! Even the desserts were marvellous.. personal favourite being Tira Missu (I
led for us. She would always have a smile on her face and treated us with such love. My sister would

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prehensive suggestions on where we could go to find what we wanted to eat. Really appreciated tha

veral more culinary adventures. Upon being seated we were graciously greeted by a few polite, attentive staff. She greets you with a smile of excellence in her job, she is definitely an asset to Grand Hyatt and surely to any organization. I am glad I chose them back and better!

I would like to thank the staff of Grand Hyatt Mumbai!

The service provided right from my booking time and all through the stay by Ms. Sanober Merchant was excellent. She always had a smile on her face and was very helpful. She even offered afternoon/ evening happy hour snacks. The best thing about this hotel is the staff and service, always friendly and helpful. I suspect it is deliberately set to do this. Experience with use of hotel car was poor, driver was not very nice.

ot be able to sleep. The pounding base is giving me a terrible headache and I still have to attend a meeting tomorrow. The food was delicious and the service was prompt. The staff was very helpful and offered options, customised dishes for us – simply great! Rest, is above par too – slight slowness in service.

or a very memorable stay every time am here!

The team was very attentive to the needs of the kids, specially chef Ankita, chef Harish, Rohit, Arun, and the rest of the kitchen staff.

vely and they have a nice swimming pool , gym and a spa. The checkin and checkout was seamles

s published for all restaurants). The overall ambiance of the hotel displays numerous pieces of art in a variety of styles. The staff is very friendly and helpful. I wish to thank all the staff for their cooperation.

n until 7pm. Service at the rest of hotel is great

our preference. Also would like to thank the Concierge Mr. Saurabh who entertained my son by providing him with a toy car.

being injured. Thanks again.

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y I land into this room with a bed which has a worn broken mattress. No it does not end here , the bac

a credit to The Grand Hyatt. Rajesh from the Gourmet Shop also went out of his way to keep My Wife

stics issues. Also, thanks to Zain and the AV team that was prompt and well versed with their work. The stay was good etc. If good, please write in a compliment letter. A personalized service at an appropriate

t is spectacular and splendid My room was much nicer then at the Taj and it is basically the same pric

served was perfectly chilled and the pepper chicken and fried rice were polished off by us in a few minutes.

st to tune down the volume on her mobile on which she was watching some Chinese language movie

worth spending cheers guys ☺→ Fifty five east ☺

I home. I had also stayed in the hotel and the quality of the rooms, the facilities including Gym and Sw

ets öY → öY→« öY→on 55 East Mr. Semi (He got the best customer sat in my book with his great s

they not only failed to do that, but they neglected to send it upon my subsequent request over the W.

downstairs and spoke to your staff immediately. They said, they would get this sorted promptly. I hear

e therapists were top notch - Thanks! This is a wonderful hotel, and we look forward to coming back o
nile I was on phone.

al thanks to Mr Vipul at the front desk manager for making my anniversary as special as it could be,M
s in a way that it actually felt good. I would surely like to train again in the gym. Thanks for making the

lined due to hotel policy which considering both were empty and we would have been spending about
Chef Kennan on the fruit counter offered us mangosteen. Which we absolutely loved and that was t

/as not hot and tasty. Overall a good hotel.

real place to stay with good services
ay and would be tired. What i liked most that all the staff has a personal connection with us. 2 nights i
for all the arrangements . I would strongly recommend the hotel for hosting wedding .
f the size, the feel is rather less personal. The bedrooms are well appointed and everything works fine

Itâ€™s the best part thanks guys for the beautiful dinner experience
cial thanks to Chefs... This would be my "always go to" place in Mumbai now on.

lfast . Preference given to foreign guests for allotting tables and rendering service
I got a bank statement saying I was charged for 4 nights twice upon check in. It was later resolved aft
ally liked the breakfast and dinner buffets and loved the dessert collection which had at least 15 (or mo
d to be impressed, not only by quality of food but also by service, decor, privacy and overall ambience
able.

able stay indeed. The hotel breakfast and dinner was a spread and delightfully delicious.
some private tours and getting them arranged. We asked them if they could help with the gift. The co

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iven a room close to the elevator. I had to reiterate the same while I was checking in to ensure the co
akfast). The door to the bathroom suite does not have a lock from inside as it can be a bit daunting if you
ever late for my multiple visits due to the correct planning help I received from the concierge personnel
tter anywhere else). Used the gym facilities, here Mr Raghav was extremely helpful, he took time out
have the same breakfast on any day while we stayed there. Our ride to take us to Gujarat got stuck in
sucks Finally when I reached the room The TV in the room did not turn on .. it took over 1 hour of me
d flowers. Made my day!

hotel team for such a wonderful stay and would love to be back soon! Ali Husham
ents! great location, excellent service
his hotel again.

3 step ahead towards your fitness goals . Special mention about Sachin , Ashish and Pranit , they unc
drinks. We also ran a number of conferences using their facilities and once again the service provide

1t's stay - The staff is not interested in guests but making profits through the many conferences they host
nths at least. Each time the check in has an issue. Have given repeated feedback but nothing really changes.
I don't miss home made food.. Adding to this the staff at gym makes sure they push you beyond your
course 5. Very limited chat center - probably I get more option in Barbecue Nation. So what is 'Gran
he .. My special Thank you to Ms Mami and team for the wonderful services .. Dr Varsha Patil !
concept to have snacks and other refreshments. The staff are polite and smiling. A nice option for before

re to have lunch. The food was qualitative, and the team was always keen to advise you on what you

and professionalism that is more than outstanding. Rooms are not new but well maintained, as well as

I never experienced this sort of issue (certainly not to this degree) in any other five-star hotel in the city. I am receptive to thoughts, suggestions, which makes one feel that they really do care. The rooms were ready in 45 mins while the staff telling me that it will come in 10 mins through my 3 follow up calls during the check-in process. Continental options and staff was very attentive. As far as facilities are concerned, they have a fairly extensive range.

› of Hospitality

gorgeous and a great way to relax after traveling. The breakfast buffet has so many options including a

Mumbai.

out and on arrival at my next destination Goa, I realised that I've left my mobile phone in my room

I intend staying here while staying in Mumbai. I can't wait to go back!

ever.

Mumbai traffic), it can take you up to 1hour30min to get to the Mumbai/India Getaway and if you call a cab. Highly recommend!

My next trip to Mumbai, I will definitely book a room at the Grand Hyatt. Great service, great location, was 4146

uperior rooms, but got upgraded to residences (which is a proper two room apartment)! The residence

When I asked to speak to the manager, the chef arrived and apologised and kept insisting they would send me to the caring assistance by Mandira (who always had my Masala Chai ready and how I liked it!), and

changed the bed sheets and I found a blood mark on the bed which I was disgusted to see at a 4-5 star hotel. I not only about getting in shape, but also about how the different muscles connect and work. I feel comfortable for 3 years so have been using it for about that long. Last year however the prices almost doubled of course, but it is worth it.

ked. The check in process took forever. The room is good sized and you don't feel like you are fa

Inn. Thank you team!!

illy but lack the professionalism of a 5 star property.

age conference, it should make adequate manpower arrangement. The breakfast and food was above
/ent back recently he recognized me and delivered highly personalized service. I only request him to t

d stay again.

xcellent (itÂ´s pretty important when You are traveling with kid).

completely depend on staff and we really found very good staff with great service. Thanks

ied shut, wonder why. Property is close to domestic airport.

tt Mumbai. YOU ROCK!!!! Thank you

Brunch which was incredible. The selections of food and drink all beautifully presented was second to
you. The service provided at the Club Oasis is exceptional and highly recommended.

he machine as in the club lounge. Overall recommend the hotel and upgrade your room
ything in a very smart way which I'm sure are good qualities needed to maintain standards of a five st
/ experience, was not very keen to pay attention - or even take calls. I wanted to order a desert and n

s fine but expensive, and they will charge you by USD instead of Rupees if you use the master card th
and asked when we would be checking out and we had to tell him to look for our reservation. I don't fe
that there were no issues with our stay. Our parents even got a free upgrade! The health facilities are
rooms are very clean and well equipped. The Spa is amazing and the staff are very professional. A ver

ys on time and to a high standard. The breakfast buffet has a huge selection on offer and the service
ha. She was very helpful and extremely pleasant, always smiling and very courteous! Best of luck to I
on which they serve you food. Those tables are difficult to move out of the room if you do not know hc

I that this policy was adopted as the staff would otherwise be unable to cater to the requests of 400 or
taste of food. We stayed on the 1st floor, near the breakfast buffet area. I definitely do not recommen

edding party or events maybe they could put you in a room that would be much more quiet. We were

session is the same which means I never get bored and the exercise certainly doesnâ€™t feel like ha
iod though. My honest advice is to avoid this if there isnâ€™t a price advantage.

I will too be a regular one... thnk u shabnam love u loads.... for making my hair worth stay happy alwy in room was excellent. The staff at all the places in the hotel and in all department are very warm and

it - he walked off. Ultimately a complete waste of money and this hotel has let the Hyatt brand down. I

s partners. I had a wonderful experience and kudos to all the staff of Club Oasis.

pletely different room/specification away from the hotel, and 6) brought another guest's personal belon

appen- Raish, Ashish, Widin, Chef Sanket, Chef Aniket and one chef who prepared the lobster dish. J nd good health club facilities. The hotel has a good Italian restaurant that provides a break from loca

usic like J W Mariotts to go along with their overall appeal

i others, is the consistency in their top class attentive service. This gesture was in their strides. Room

and get the card from him. Even then the manager did not appear in person let alone apologies. What

uch time tracing them now an then. Inexperience staff not aware of when the buffet needs to be open ain and again at times one person asked me to go out of the hotel until I showed by card. Is this how ?

iding and Justine moral ethical and devotional rich knowledge did impact instantly on me. It was a ple hing. First time i saw the whatsup service in a hotel. Room service is very fast. The area around the ravel for a living. My basic rules for dinner are to leave the hotel, not eat there except for breakfast. Tr ng experts and has been always kind enough to instruct me patiently. Just wanted to express my appr

I thanks to the whole team and the security staff. BRAVO !

ders. Would not have expected this approach with Hotel of this repute.

jalotybw was not up to standard. Specific staffs were nominated with Mosquito bats at receptions and F
ong 14 hour flight ,we are ready for some rest after which we ventured down to the lobby . Surprisigl
ures and art in the lobby and corridors. Glanced through the room amenities brochure art pages that t
inal trainer and tennis coach help me improve my skill. I just wanted to express my appreciation to bo
et was full of sweet things! Service too was a bit all over the place but thank god we had upgraded as
ervices and they were able to get the forgotten luggage through sending various proofs of luggage ov
b and our special invitees like our donors too felt well taken care of by all the GH staff. I would highly

orry to be checking out, so wonderful was the stay. Thank You, Grand Hyatt

I experience!

or the continental food (Western) the chef when ask immediately fix my plate the way I want it and the

the next level. The dedication and passion which he have towards fitness is the best. He made me c

Showed me that a healthy lifestyle can be interesting and fun. He is incredibly supportive, but you wor

to bring them back to the fitness lifestyle expert and host Sachin Surve
more outraged to find out that after paying 6 nights in full I can't even sign for my food at the pool. No
ll in all, a great stay.
also had a sushi counter. The best thing was the desserts. There was rasgulla, gulag jamun, Black F

An impressive spread of Indian and International spread was available for breakfast. I was attending
ters to get help from him in your visits to the fitness center in future.

cial mention goes to Mr. Ashutosh Katta the hotel Event coordinator and Mr. Kapil Pawar from the sal

room is perfect to sleep. No noise, perfect view, that's what I wonder. thanks..

he best they had used. It was an overall very satisfying & happy experience for us.

ll, rooms badly need renovation and the hotel seems to be focusing more on F&B with rooms being a
n from October 27th 2018 to November 3rd 2018, every day she provided warm hospitality, and doing

anager Trishala Desai for her prompt attention at the breakfast table.

d switched our rooms with an upgrade. There are also multiple dining options on the site. We tried co
ed upon every entry into the facility. Obviously, after the attackerâ€™s a few years ago, they take the
pack absðŸ™ –l

e hospitality was good. The only disappointment for me, a lover of Indian food, is the limited and repe
ince my colleague had forgotten the mobile charger, hotel even provided us with one. 2nd evening I

ne which are prepared by the chefs to itâ€™s perfection thanks to the kitchen staff and the ambitious v

) trip. They were like family by the end of it. A special thank you to Sushil, Swapnil, Pankaj, Ashwini, S

has a personality that fully fits this sector Especially Fitness . I hope that management notices this in c

into the details. Pathetic experience

est better ways to stick to a workout schedule. The only one place I'd probably say they have scope fo
jided me so well,also explained me do's and don't which need to followed.i would say this was one of

with a great choice of western and Asian foods. Only a short stay but a good one.

um (including Vishal, Kevin and Vincent); and (3) the location (Santacruz east) is excellent if you want
e next to a can of shaving cream. The note, from the housekeeping attendant, said that he had seen

riendly. Location is close to the airport. Next trip to Mumbai, will for sure not stay at this hotel. To
jisine, they just not have good pastaâ€™s and pizzaâ€™s option but a lot more to offer from the Italia

ion and sharing tips towards maintaining a healthy lifestyle. His dedication and zeel to motivate inspir

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motivate me. They have a lot of knowledge about fitness and nutrition, and have been doing a great job.. it always feels like home at grand hyatt and is a true sample for great hospitality !! deliciously fresh. We'd especially like to thank manager Janvi from the guest experience team who

nd techniques. I wish Sachin could be available at other gym where I can go regularly, nevertheless, I liked the bed was great, and it was very much welcome to get a real sleep. The grounds surrounding the hotel are perfect for workouts - Wanted to have some lemon juice after sweating it out, and it wasn't there - Justin got them for me. Everyone in the concierge team very well helpful too. Chef Chandan made the breakfast experience delicious.

pet Bed: 5/5 Cleanliness: 5/5 Food/breakfast: 5/5 Service and friendliness: 5/5 Overall very good. There were a few minor issues, such as a pest control issue with the room, but they did have pest control zapping them.

the field and their will to share the correct type of knowledge to guests. Highly knowledgeable guy chatted with me about the different types of exercises and how to perform them correctly. I would like to exercise with him again whenever I visit next time too.

him so I could improve my way work out. Kindly visit the gym for fitness experience of its kind. It's a great place to work out and meet new people. I am a fan of Sachin's coaching style and his passion for fitness. He is a great motivator and always pushes you to do better. I highly recommend him to anyone looking for a personal trainer.

about gymming n benefits with his years of knowledge he demonstrate everything properly that prompted me to start working out. He is a great coach and I am grateful for his guidance.

dom. I called the receptionist, she says she can send a mosquito repellent.. whattt really.. irritated.. i think it's a good idea to bring a repellent along.

so like to thanks to Ms Parul who explained about the buffet with great patience and smile.

seems like a chain built on the promise of efficiency, not necessarily indulgence. The rooms are spacious and well-lit. The bathroom design is modern and functional. There are plenty of power outlets. Wi-Fi worked well throughout the property. Breakfast is served in the lobby area. The food is delicious and variety is good. I particularly enjoyed the birthday cake. Food in buffet is great and should be tried.

attendants (Arun and Johnhy) were also very attentive towards our needs and made us feel very comfortable.

s. All requests for your room is met . Chef Brij and hostess Renuka at 55 restaurant go out of their way to make sure we are comfortable. The service is excellent. The food is delicious. The atmosphere is great. The staff is friendly and helpful. I am so lucky to have a coach who inspired me to feel better than the day before. Yogi is a great coach. He is a great motivator and always pushes you to do better. I highly recommend him to anyone looking for a personal trainer.

the crowd. The tables at the restaurant are also rather closely arranged. Not very easy to navigate. The chairs are uncomfortable and the lighting is dim. The food is good but the service is slow. I would not recommend this restaurant.

Iated and not particularly bright. I had hoped to relax by the pool but due to the amount of birds in it an

jh to show me around. I must say he is very knowledgeable and has vast experience in his line. He showed me around the hotel and explained the facilities. I learned a lot from him. I highly recommend him to anyone looking for a tour guide.

ood can make a travelers day. But I found it missing. Found the staff too clinical and not bothered abc enter he was not doing his work as a job but as a passion. I am not much more interested and gym bu mpletely unappetising .More like a failed attempt at an ostentatious wedding feast than a Grand Hyat their reputation.

job but jovial too. Thank you for your assistance and keep up the good work!!
I wouldn't mind telling me how you prepared the snapper , I would like to try making some for him ers are decorated with assorted pickles and jars which look lovely. The food was spectacular. We sta

ief Clement (I never had such a Grand Desert ever in my life). Last but not the least not forgetting Che ually taking me and my friends to each hotel restaurants and kindly explained to us menu and service

! family!

nore updated and appears clean. It's time for some renovation.

t is nice as far as security is concern... Enjoyed our Stay...
y guest coming to Mumbai to pass by 55 East for breakfast, lunch and dinner.I ended up taking pictur words always pushing one to improve their form/posture and do various excercises the right way. Th

ny posture and made me realise I was doing it somewhat wrong all along. Had a nice conversation wi ead by Sachin,who is a very experienced instructor. I would like to see more Sessions . The gym is k

had experience with the Mosquito biting the Guest. Once it happen we know still the rashes and itching

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put down my yoga mat which is always a nice plus. The restaurant options are numerous and breakfast . Shame on you Hyatt..! If you have an error with your invoice resolve it BEFORE you pay or it will not be I touch. We ate in the China House restaurant on our first evening food was lovely apart from one dish

food and I was not disappointed at all from the service I received while having my meal. Im here for the hotel's gym. Thank you so much, Sachin, for the all the useful tips. The hotel has a great ambience and rooms. Their room service is perfect and the staff are very helpful and very keen on detail. The view of the

thank you all for making my 40 th a memorable one !!!! From kids to adults i Highly reccomend for all ! dont character - look elsewhere
ccommodating my business travel.

1 a simple Gym ball made me do so many variants that i was done in just 30 mins. Similarly Justin, he

n, spa, pool, airport transfer, etc...). Rooms are big and cleaned. Maybe a little old fashion, but in general I got back it was a different experience. They have done a lot of small changes which has got the and visiting the gym only for the sake of it but that did not deter him from sharing good tips about he

. The event venues stands to its name 'Grand'. Overall a chic 5 star hotel known for its reputation..
o anywhere. The buffet breakfast was superb with excellent staff and friendly service. Would reccomend the overall stay. Food was equally delish and rooms were truly neat and perfect. Thank you Grand H

efused to pay so why was i so badly treated n the peron who came to my clinic also - came so shabby is in the hotel. Security appears good. Gym was best I have seen in long time. Very well equipped and

le. Furnishings are there for their durability and not comfort. Breakfast was included in the rate and one knowledge of his profession. Importantly: 1. He ensures that my technique is always correct to avoid feel better n more knowledgable abt my workouts Great Gymnasium..... IN ALL RECOMMEND/

actually) and gave me the BEST blow dry I've ever had and I am super happy with the result! Will definitely outside the conference halls is often used for conference related exhibitions or for serving lunch. The ble. I would recommend those who staying in Grand Hyatt mumbai & using gym do ask for this perso

is an opportunity to get a package up grade (paid), and I did not receive any answer. They even did i

rience.

re guide me very nicely what is right and wrong ways of workout training. Apart of that was happy to catered efficiently, and helped us put a great show. Their speed at turnaround is commendable.

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here Indian hospitality really stood out. Beside the Suite room upgrade that I got, I would still not stay coffee Outside smoking area situated below a block of the guest rooms makes for those rooms to be \ other big hotels like leela or lait. The food was disastrous(lunch/dinner) and charge was sky-high.Only service. But to their credit did inform about ongoing conference delegates all asking for room service. A it wouldn't have been possible without two trainers (they are superheroesðŸ¤ª) Nilesh and Pranit

t fresh for my meetings. I brought this to the knowledge of the staff on the floor and he even rang up t ely a recommendation for people who stay for a longer period of time!

osquito pic the big one which is my room ..

the workout as well as diet regime My wife had a knee injury and the trainers were able to give a cus ' for sure

Also top notch security ðŸ‘ →ðŸ‘ →l» with stringent screening process that I was highly impressed by. N l; the duvet and mattress are so addictive!Everyone seemed so friendly. I st.ruggle to find something t

sked. Excellent. Thanks,
a business meeting

: set of knowlege both with the techniques and nutrition. All in all I have always been satisfied with his very helpful to me in future. Thanks a lot sir.

I told him to get the balance order he said heâ€™s busy so I need to self service by myself, if thereâ€

imend this for anyone whether for work or leisure..

I said yes. He guides me throughout the workout. Breakfast spread is good. The food is of good qualit make the experience loveable.

Der what it would be like to visit this property as an individual.

ct.

nice too.they should not allow squealing kids there.its supposed to be a nice silent place to relax.please
ospitality and he shows that while guiding me. I recommend this luxury hotel to everyone.

le.

/years and I was still impressed. I would definitely recommend this hotel, the only reason not for 5 star

e. GYM equipment were well maintained. I will definitely visit here again and will highly recommend.

ain

at the club and my casual meeting with him at gym literally changed my viewpoint towards fitness and
after checking out to take a bath and use the spa before my departure to the airport transported by Hy

talian restaurant and The Grand club. Both were great in their own ways.Well done chefs! Celini offers
s very good and vast. He guided me through proper form and actively takes part in activities of people

iversary staycation at this luxury property.

choose the best in every cuisine.

I am and would have been nice to receive a complimentary warm drink as we were delayed at the airp
thank you so much!

I didn't have the best experience coordinating with him. I mean I'd rather not have even the least that I c
not keeping well and didn't eat anything in the breakfast and I requested them to pack one plain para

e salon there which was quite understaffed. Though they were good in their services but 2 people wor

the required services and later on came to know that they were the ones to decorate the room as we
irning 6 that was very nice of her. We also liked the food (breakfast, lunch, dinner). Kerala food festi
ano and Ms. Priyanka Bhattacharya; Ms. Swapnali Pawar of the Business Center; and Fifty-Five East restaur

chin for your valuable knowledge..

s all his creations are just simply superb and mind blowing. All their stuff is soooo tasty and yummmy I
buffet breakfast is a good spread with a good staff at your service, except for the staff manning the "E

this property. The staff is very good specially Priyanka, the Guest Manager. She is really an asset to t
, posting parcels and taking care of a donation of clothes, biscuits and sweets for the poor. The faciliti

er . He had competed himself in many body building championships and gave me very good knowledge satisfaction. I look forward to my next visit!

Junil, John, Samian, Shanta, Shalabh, Archana, Bhushan. They all ensured the best experience. Once i really recommend this to friends and family. Thank you for such a pleasant experience.

me feel even more special during my stay. The hospitality was amazing and everyone likes to feel special

recent introduction of the excellent guest relations ladies is a nice touch. Keep it up!

lesh. He has been persistent and extremely patient with me and supported me in my training throughout

hind the hotel). The tea was very, very average, not true Darjeeling. The gym was average. No trial and helpful from the first day. He helped me understand what can I choose to take up as arrangements, i

re endeavors and hope to visit again.

staying here for two weeks, they never remember what u drink. But I have to compliment Sarswati of

lity of service was enjoyed and appreciated by all the participants. Kudos to a very commendable job to my status with the World of Hyatt loyalty program. It was also a nice touch to be given a personal tour for past two years and I look forward to extend being here for years to come. Lucky to have met Ravi. The breakfast spread is quite elaborate though once again there's a flight of stairs. The rooms are

flight timings. Stayed there twice and will definitely visit again.

department) & Krishna (Bellman) . I greatly appreciate the assistance you have provided me. Great

re-check in and post check out to provide the unique experience. A must visit.

e seating to food and to the flower arrangements.. chef: embarrassed but didnt get this name. did a far

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ids out for me about this hotel is staff and keenness to ensure their guests were well looked after. I an
tar, Ranjan, Chandan, Nadar, Kush and Thank u once again to ALL the staff for taking care of us.

work.

whiskeys and wine that would complement your dinner.

recommend this hotel.

out when I went to catch my early morning flight, the concierge on duty then did not see a reservation

e with his colleagues standing at porch helped me to get our car. Rooms are much great as well as th

d craftsmen "to reinterpret the Shiva myth." Staff also double up as art guides. Rooms are uncluttered
later an efficient and pleasant lady confirmed that my room on the second floor was available. The g

op notch. The food actually tasted so nice and not like some regular tasteless buffet. I highly recommend
all a deluxe place to stay if you happen to travel to Mumbai.

hina house, any and all of the pasta dishes in Celini even the vegetarian ones and I'm a HUGE meat I

nd not getting a menu I called back and was told that we have already informed house keeping and th
a business hotel. Whilst the rooms could probably do with a refresh they are spacious and comfortable

e staff and size of rooms with the location make it a good value for money hotel in Mumbai.

rt all over. Cons: Cannot think of any. The Taj and Oberoi properties are a notch above, but then yo

Mihir and Sahil for taking care of us..thank u

I already knew) was very well-maintained. They offered me and my family access to the lounge at so

e city but for an overnight stay its fine.

Incredible breakfast with Indian or international dishes or if you join the dinner buffet with all the mouthwatering

empty, she proceeded to place us at the worst possible spot against a pillar with a tiny table. I told her to move us to our table for feedback. We had a great time and recommend Grand Hyatt for its cleanliness, service and food.

Called shortly. Rating for Soma Food 8/10 Ambience 7/10 Service 10/10.

menu for eggs etc plus the choices were fantastic. The swimming pool area was disappointing with Devinder Singh Brar

the front desk, unfortunately can't remember her name, and Mihir at Cellini, were all very warm experienced staff who offered some free cocktails which I declined. I was hoping the things to get rectified. But barring the table arrangement based on your preference of views and get the appropriate room. There is a lot of food options and even the regular

arranged by the staff be at the pool or by the head Chef Lii of the restaurant , no wonder this property is becoming popular.

room and it takes very long time to bring ,

Je)is also one of the premier nightclubs of Mumbai ,has good music and well known artists play there. continental or your local homely dish.

p you out!

3) Call up the front desk at 3 am in the morning to ask for it ? I felt I'm staying in a cheap hotel. 3) Never mind the vagaries of business travel easy and achievable. They provide some of the best top flight service

uch healthy choices starting from fresh juices to all kinds of sprout and awesome variety of food. Our first floor is a favorite. Club floor worth the additional upgrade.

outer walls of the Hotel) but overall it's one of those places where you feel safe, secure and you can't back home for me and it was beautifully executed by Sanober and her team! It was a birthday not to

ur visit and get it booked/confirmed. 3. Different restaurants inside the hotel. Plan well to enjoy the experience.

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every little bit of care to acknowledge the request of the guest and meet it at any cost. Her professionalism was evident throughout our stay.

| 3-4 times.

I wish I could recall the chaps name who we contacted so many times. He was simply awesome âœ... standing around I am not clear what they do except get in the way, the rest of the staff make sure you are really good and the staff are extremely friendly and helpful.

Looking forward to many more workouts with this great man. -Krishna.

particular Jhanvi was of immense help and one of the reasons I would return to this hotel again. Of course, the room was very comfortable.

very obliging, to the point where when my mother asked Swapnil how a certain Indian dish she had he had 10 bottles per day Negatives: Better sound proofing of rooms.also the corridors at all levels are c

next time you visit !!

yanka (check-in) Astha (customer service), all the staff from the Grand Club (Vishal, Om, Vincent and

n trainer too Pramit. Very good trainer .

had on my last trip. I put laundry in on Sunday morning. I received a message a short while later the

¹anks to the good gym instructors. Special mention of Nilesh and shah Rukh.

I makes the Grand Hyatt my first choice in Mumbai. 5 star hotels don't differentiate itself through t

gest film and TV event in Asia. There is no let up in attention to detail, to care and above all to listen and gesture towards the guest.

thks to @sharukh and @audesh the managers of the area . They made sure we got our beer which cc

charges were ridiculously high. I will contact the Grand Hyatt to see why the charges were so exorbitant.

livery. The bar inside had everything but was overpriced. (12 dollars for a weak rum and coke). Cigars

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If you feel like venturing out on food be prepared, this is the real deal. A very poor and dense area, no excepted, it wasn't free, there would be a charge of 5,000 rupees. On the day of check in, I hadn't had proper eating habits. He is very modest and humble at the same time very much direct to the point. In the room and there is too much pollution to use it. The second room had much more light. We ate in to be chargeable. Terrible service, terrible snooty staff who don't care a damn about their customers. Overall its good stay.

g on in the restaurant and the manager gave me an impromptu invitation to what turned out to be a very Jacuzzi. The floor.

or me as a lady! The service was very slow that night and the food was not that great unlike all our previous

its over the past 5 years. The staff is possibly the worst i have ever seen in any hotel. They are rude (

for their policy on changing the beddings. They answered me very politely that they will change them as they serve very original chinese dishes. Highly recommended for those whom want stay here for the us.

tion is near to my Mumbai office at BKC. It's good option for event as well, we had great event at thi

ompared to other places. Has a shopping arcade which almost provides everything.

place and seamless management by Vama and Grand Hyatt was awesome. Maharastra ASI did a commend him for anyone who is into fitness/health and a thumbs up for his help! Thanks Justin. Me

NC) area... which didn't make my stay confortable at all. I found a small tag on the table offering

se which fit exactly what I need. I used the gym every day of my stay and always found it clean, fresh,

smacking varieties of chicken, mutton and fish delicacies. For the main course we ordered the chicken too and would be even better with more investment.. In summary, great hotel so returning in

ing is not an easy process! Secondly and notwithstanding the opulence of the hotel itself ,the location while the guy at the desk fumbled around trying to find a room. He told us that the hotel was heavily crowded. And to top it all i really liked the large conference hall where the conference was conducted. It was very crowded during my stay and there was always a queue during the breakfast hours due to which e

he time of check out, I was asked how was the stay and I said it was terrible but nothing was done to improve inside. Needs maintenance/replacement. There was no sign for gym. Even in the lift it is indicating things - I've stayed in Taj and ITC for long time and the staff takes extra care of business travelers visiting a short business trip.

h it was clearly our turn. If the property wants to cater to "Captains" only then keep close it for common room. We were a family of 6 people and we were put on three different floors. We didn't mind th

can get much much better service in a 3 star at a much better price.

rand show.

ance floor was glamorous with some some rocking music that made the perfect DJ night!! The hotel s I by the full house. Service was best at the club lounge, and the food and wine were good, but this wa

t's open till 2 o clock than we came and the bar staff said it's closed than again we called at hotel rece

ed extra beds in booking and subsequent email but these had not been added and had to wait anothe

served meals from sushi to typical bar cuisine. Staff are very friendly and did everything I asked for their
ids - deeply appreciated as well. Staff is so quick to recognize any need of support - and they are the

an the market rate and this only becomes apparent after you've left - there is no mention at checkout.

ing the food there we never looked elsewhere ☺ The hotel is very spacious and well planned no c
ed my stay.

day breakfast menu). Finally i got it at the lobby lounge where i asked for it in the first place.

/ wonderful.

Trainers are very supportive and helpful They have good knowledge about workouts and guide us
ike this add a touch of finesse and lustre to an already established organisation in the field of hospitali
he location is a bit odd though. However when you have OLAs and Ubers why do you need a city cen

e relaxing and so had a very relaxing SPA experience. One must definitely use the steam bath and SI
TV quality What was disastrous: If you call concierge to get a cab best of luck if the call gets picked u
n a hurry :)

nents and always ensures I get the best therapist and the best treatment possible. The staff is efficien

every day. It was all same. Their dessert counter had nice variety though. Staff were very courteous a
I and food is prepared to a very high standard. Room condition I was staying in a suite. Very comfc
my body. Looking forward to visit again.... Saurabh Bhatnagar Captain Indigo

stay.

ea, where most of the big banks are, and convenient for my purpose. The piece de resistance during m

ry cake made our day more memorable. Room was perfect and Bell desk delivered my luggage to m

restaurant and night club China House in it. China House is good for dinner as well. Breakfast - quite in training as well as helping learn the exact positions of workout Along with teaching the various type

) the next day). I had to make a number of calls to the duty manager before they stopped the work. I r

e pool area.

: improvement. Standard dishes like wedges, beans, grilled tomatoes, sausages etc are served. Roor

heard were flights taking off or landing. Additionally, the next room's mobile phone was set to vibrate. S

er.

17 you expect more. Club Liunge: pretty large , not bad but with a very poor service especially out of

I't have a complain form and didn't seem very interested in listening either. Again, not the service you

it it you like to relax it's a great place. I only have one thing, I get the room on and it's place on the fro

ikant and Milind. The huge spaces and well equipped gym are some of the reasons I chose this gym,

complaint was very slow service on both occasions that I visited the lobby bar/restaurant. Also, it sho

sions right outside my room.Upon communicating these noise levels to the reception, I was yet again I

ood experience.

advice as well. The swimming pool is quite good too and one where I can just relax or use the pool fc

lumbai. Really disappointed by the service.

uti. Special Thanks to DEEPA for the Sugarfree cake for my parents' birthdays. Now there was a lady

they are serving adulterated food which is very unhygienic. One has to beware before consuming. Al

1a, jacuzzi and amenities are top notch. So I wish them best of luck and would continue my patronage. I improve my game significantly and are always willing to help. I'd like to make a mention for Pravin, Amit on the front desk and Justin in the gym, and both will ensure every question is answered, that you US passport holder they left this thoughtful little gesture which really made my day.

tarian biryani.

located at the ground level whereas the service was to take place on the 12th level. But with all the team Leader of the spa Mr.Suresh is one of the oldest staff and I have seen him grow and mould himself, Capt Dheeraj.

and Grand Hyatt for making every visit special. Thanks to Mr. Amol, Kush and all the guys at Grand Hyatt

ring.

different, try one of the other restaurants). The key thing to remember here are the funky card key locks. Rooms were nice, especially for India. Very comfortable, having all needed amenities. They do however each he's several times gone out of his way to help out and make me feel welcomed. I'm still a member

commend the Dhiravi slum tour through Reality Tours while you are here.

everything we wanted. Sheela from Mauritius. We are leaving a wonderful friend behind...

I appointed with modern amenities. The gym is excellent. The standard Wifi is woeful however so perhaps which has your room. Guess its some regulation in India!! Overall a happy experience with hardly any

it with total privacy! I would surely go back during my next visit to mumbai....

fic. I will definitely be staying here again, possibly every time I visit Mumbai.

sily available.

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(appreciate this!) and the restaurant supervisor deserves a special thanks.

ospitality & space. Yes definitely it has great options for exploring Swimming pool is huge and in a goo

hes. Both the variety and the quality of the food was top notch, Their sushi is incomparable. The team
ore than enough hangers. No hair-dryer was a downer. The conference was in the Grand Ballroom. I
ey were charging Rs. 25000 from my card during check-in ! Rest was good !

to have become dimmer also, which made reading a little difficult. One plus point was that it provided
ething was being unloaded from a storage room. I spoke to the front desk about it later but there was

ip... cuteness overload...!! The room was awesome, the food amazing and service was stellar... defin

efore I had attended the VIENNESE WALTZ conducted at the hotel. There is a famous bakery arou

had to call security to speak to occupants of the rooms above. The hotel has appeared to rent out th

and office chair .Though I'm not aware if it is standard for all rooms .The view from the rooms is the of

inoyed so I ran toward the door, it was your laundry personal (Ajay),the time I opened he was rushing
an definitely vouch for it . As a matter of fact the Taj is outstanding.

up always and ensure your team is well taken of so that they dont lower their standards ahead.

ie herself came and took order and gave some good suggestions and about service the food did not s
n and would not recommend anyone else to either. Sonia

ving solutions for all my petite issues that too with the most welcoming smile...

anager prior to our trip to India as I was enquiring about an upgrade to a suite. Upon arrival, the front

excellent! The Chinese restaurant called House of China was a particularly amazing experience. One
ig walks to room from elevators; if you keep access card in room with other roommates, you cannot g

home away from home. The hotel has the wow factor as soon as you step inside, the size of the hot
nd Bhagvatt Geeta). Thank you Grand hyatt for the wonderful experience.

/ as long as we thought wise and for showing kindness at a dire time, Thank you!

taff are extremely caring and provide efficient service during the Check-in process, Room service an

You can hear the aircraft taking off in the airport nearby, sometimes. i could see the aircraft as they le

If who were cordial and quick to respond to any request I had.

ay of them so your stay will be very pleasant.

s like no other. Simply the best. Lunch and dinner buffet are more or less the same though. Staff friend

ertaining while I was waiting for my check in and he was always ready to help me in choosing places t

east restaurant are a credit to the hotel! They always went out of their way to make sure we were mo

e and stay was super pleasant. Definitely recommend it to other travellers. The breakfast spread was

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one female operates that is Ms Mahalakshmi Pillai. But still As I was damn tired.....Visited spa and t

ere, and I can assure I will stay again... Wish I could remember the guy who checked me in... he was

3 star experience.

separating the entrance and lobby is just mesmerising. Food is good, with variety and freshness. In si

be repeated Then I come back again yesterday for 2 days and I am given a pool view room, do look
-&B team of Ajay, Divakar, John, Chandresh, Soamnath, Rajesh, Sunil, Kaushal and others - you all h

elow sub standards. got both italian and indian food all wrong. -elevators dont work. -entire floor stink

: was an extremely nice and warming gesture on their part which I'm sure my son will cherish and rem

y for half the price. Therefore try to contact them direct before booking as you may get a cheaper rate

f Hyatt. Mr. Elisha at the front desk was charming and displayed a leadership and caring role which w

e is just ordinary and not Indian at all (even Indian dishes). This is not a value for your money place, e

oved and very comfortable. Totally loved my stay and recommend the property to who ever appreciates

choice, but not too many, however, adequate. I like the spaciousness of this place.

hrs. If you are religious and want to check this Bucket list in your busy Mumbai trip, it is very much fea

ifortable to use toilet paper. We tried Soma for dinner and the food was delicious. The best part, how

east are all mind blowing

hamda walas then to others.

rned from my day's work. Thank you for your dedication to superior customer service! Earlier in the week at the JW Marriott over in Pune which, whilst being a large five star, feels more intimate rooms arent as well maintained. It's one of the most reasonable 5*'s! Love the rainshower and massive was received and his international card was charged for the same. This shows that there is no coordination was well-kept and neat when I returned from my day's work. Thank you for your dedication to superb guest areas - rooms, corridors are a bit too plain and business like

Managers Bhushan, Deepa & Karan. Front Office Mr Atib, Suraj, Janali & Shruti. In the restaurant Ms Reet

I will definitely stay here next time when in mumbai if I have plan to eat outside except the breakfast

Having complained multiple times, to date I have not received an adequate apology.

Provides good connectivity to the Mumbai suburbs, downtown as well railway station. The front desk is not very delicious.

Helpful. All the staff were great.

With cleaning and a similar lack of follow up. Road facing rooms are noisy. Breakfast spread is good, though it is mixed with little personalized service would make a world of difference. Altogether a best hotel and lovely spa. The guest services from reception to bell boys to restaurant wait staff.... fantastic accessible, looking to help out in any way they can.

Loved this and gave a much larger better room. Rooms are generous size and kept to a very high standard

ing gifts to our room along with a cake which made my family very happy. Also amazing food options incident because of low quality furniture, as leg of a chair broke leading to fall of guest seating on it. this mumbai choose to stay at grand Hyatt for business and leisure.

Due of Hyatt.

Segment of the hotel has to seriously look at it and correct it otherwise there will be more unhappy customers.

included breakfast and access to the executive club lounge. The breakfast buffet was appealing, with dinner at their Italian specialty restaurant (antipasto platter is a must try). Other than that had a great time so I waited in their room. After about an hour my room was ready was given the key but here is the

minutes of average waiting time. There were not enough employees to cater to the guests. There were complaints

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erstand what have they charged for. On our complaint we were given many reasons and excuses and d selection of food and drink and great staff when any member of staff passed you always a big smile

' where to start! as i said the staff are all very attentive to your needs and give this hotel the reputation
is quite active an enthusiastic and ready to help . mahesh and rima always active on calls and alway

nely not an atmosphere one is looking for for a quick family get away which is about luxury. The pictu
the swimming pool area, leading to tanning. There are no signages for the change room and no pool

a short rickshaw ride away from the hotel. The outside pool area was clean and very inviting, pool was

regulars here and have noticed a negative trend. This is no longer the hotel I reviewed in 2014! It has debit card hence i noticed many get a bit off-tracked to meet this rule.So do carry your credits card fo
ance, I would have chosen other hotel.

ub. Atleast that lady could have cleaned it. When i entered it was full of smell and couldn't use washro
ll marks to the chef.

ly request or need. Do not miss a visit at that hotel visiting Mumbai...

d apartment which they termed as a "suite" did not even have a mini bar. When I arrived late one nigl
30mins. The person didnt tell us abt the hotel wifi login and we had to figure out ourselves. There wa
heard me on the phone dealing with an airport drama my partner was going through - the manager i

e checkin in the room but now have to stand in huge queues with a unfriendly person on the counter.
xpect this in 5 star. Any way Its clean and view also is fine.

were very friendly and paid special attention to our requests with a nice special touch that made us fel
ie street. Special thanks to Fleur for helping me with my sari and Rohan for his services at the pool.
he GM Sunjae and his whole team
was too tired to go to dinner that night so I retired for an early night and woke early and went downsta

room was good very clean. I liked the design of bathroom but then there was no toilet jet i mean eha

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nfortable. Furthermore was genuinely willing to help if we had any other concerns. The given room wa
stomer service at executive lounge- all guys worked very hard to serve the guests , they were very hel
igh. Overall, excellent business hotel.

shopping arcade wing of the hotel that sells genuine pashmina at reasonable price (its in the same fl
and cocktails. Finished up with a selection of desserts and an espresso. Approx 50USD per head.
Vaibhav. Thanks for the delicious cocktails xx

sourced vendors.

Mumbai as this requires c. 30 min taxi to main interest sites in older part of South Mumbai. Only hotel taxi c

Mumbai on Business. Didn't try the pool, so can't comment on that.
kfast in the club lounge is also very limited. -Lobby is not comfortable. A lot of mosquito.
imendation of the Italian chef, Alessandro. He is a very skilled Chef who gives you a family feeling an
tillery while serving food, not quick enough in offering luggage assistance etc). The manager heard all
poolbar/restaurant as well. This for me isn't good enough for a 5* hotel.

alls or perform synchronized dance with pizza dough. Chef Pasqualino Barbasso, two times world ch
couraged us to use the Mumbai rail system in spite of its passenger numbers exceeding seven million
ast). Maybe I hold the Grand Hyatt at high levels and seeing what I got in mumbai was clearly not at |

ne we would definately stay here again..we loved it

pectation verry well equipped, the only thing a one stole toilet wich is strange for a business center th

it they are running a hotel and not a student hostel.

best part (as a foodie) I liked was the buffet at fifty five East. Good food with options of many cuisines
ould highly recommend the hotel.

e. Everything you needed was provided within the hotel. Spa, gym,hairdressers and a rather upmarke

ning happy hours from 6 to 8 PM had free drinks - good brands of whiskey, rum, beer and wine and a
e's fault! The great thing about this hotel was the staff. We were part of a large group from UK and el

tel but in lounge as well you can't order cocktail of your choice.

taff 3 and half star for the staff on the front desk at this hotel) butÂ I'm truly amazed with this hotel an
mach upset after the first meal in the hotel and so did a couple of my colleagues.

side the hotel if you didn't book any. All I could see is the building located near to office complex. How

ed to by its sheer size. The staff are very formal rather than friendly, breakfast in the mornings is a free

uld have an option of slight firm pillows, when i contacted housekeeping for a firm pillow i was sent a
chai to be brought in from outside, the way we like it!!! - well done Sachin. Sachin also found my mot

I complained. Wasn't a good feeling this time! not the Grand Hyatt I was staying in the past!

keeping to get a response. When I gave the laundry I requested that it be sent back to my room by 6|

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sts, so that one person does not have to deal with literally 100's of guests. Same issue at check-in / check-out as keema pau - a dish served with toasted bread and made of minced meat with local spices. The taste was

things in your room and will need to call the customer service for providing the essentials like laundry |

is well as several good restaurants. We dined in both Soma and the Italian Cellini fantastic Italian food. I am not sure if it is because of staying here but I sincerely hope you don't! I hope someone at Grand Hyatt senior management can take care to request a new room which the hotel did promptly. They transported our bags around too which made me

toes and other small bugs flying around hotel. This place is in a terrible part of town, you cannot leave the property.....

ime to get out and open the door and he said that the privacy holder wasn't on the door knob and it is strange to the staff in the breakfast room Aman and the team. I would certainly stay there again in the future as the service was super. We had a small misunderstanding with a waiter on the New Year's Eve dinner at the

or events.

Really amazing views.. Went and enjoyed the club lounge access....this does not seem to be kids friendly

I arranged to send our exhibition bag in advance by courier, which was received and kept in the left luggage

doesn't know what is a toast!!!!!!!!!!!! Please, clean the windows, clean the room, clean the carpet..... keeping stuff, like linens at floor, etc. And so many people at floor lobbies and hallway. But I loved the service. Some Lobby senior person visited my room but still did not provide me much required Dettol or Savlon

Made use of the swimming pool which is very clean with a hot tub too. The poolside bar is also reasonable. On the second evening we also enjoyed room service. The thing that bothered us really much is the disrespect, nice spread. Rest of the things were really good. Recommend it to everybody, business or leisure

Very expensive at the hotel.

I have been lucky enough to deal with and coming here since pre opening makes this my FIRST HON

y

erience in Soma was also worth mentioning. On new year eve we couldn't have dinners at the regulation. The reality is that this is a busy, efficient business hotel with a wide range of facilities (including t breakfast, Chandrashaker and Siddesh were very attentive and professional. The chef even printed 'as great and staff at check-in were most helpful otherwise. The China House food was more spicy an

are at your disposal. Besides an amazing gym is available for guests. The worst thing is the price WI
rious departments in Hyatt to get my refund back. I will be launching a social media campaign to ensu
om is fine, for a 3-star American motel (though with no refrigerator in this hot country), however the ba
of this hotel is the excellent location and close proximity to the airports that allowed me to make a day
ack to reception. It was never expected that even this can happen at the Hyatt.
?), in great condition, with excellent beds and all creature comforts. We thought the swimming-pool w

od. Breakfast choices were many. Overall, i enjoyed my stay. Good to see the standards are still sust
iner asked me to rack the weights , I would have any ways done it post my workout as a part of gym e

ie on the first floor.One can also have breakfast at the lounge. This is a comfortable and secured plac
s hotel and will stay here again if I go back to Mumbai.
ling to go to that extra mile Staff at the Fifty Five Breakfast Buffet Rest are great so many familiar face
e be reasonable restaurant bills) But it is also a hotel used by people transiting in and out of India th
r our journey from Scotland we had a lovely night all very jolly and Sylwia and Her staff worked very h
memorable stay at Mumbai - Look no far than Grand Hyatt - they are there for you

r perfect indulgent escape and Grand Hyatt has never failed us. The old staff has moved on but there

I the small things that goes in making guests feel comfortable by the minute you step in. The decor, se

could have more (Not free)

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e always very courteous and respectful. Only draw-back in Mumbai are the roads with people, cars ar
was told all rooms are "neutral" whatever that meant. Demanded change (smoke plus the pests) and 'v

nuch. Room itself was comfortable. Took off one stay because I was confirmed into a suite using a D
er checking in your staff went the extra mile to make sure I was comfortable and had what I needed fo
get any call on 11-Dec until 1:30 Pm IST to check or ask check out status. No one even called me on

t see any slip in service levels. Suggestions for improvements is the club area could probably do with
staff at the spa.

ieri are all within 30 Mins by Public / Private Transport.

ot some excellent sandwiches.No frills, good business hotel.

ther necessary thing, which really I found good.
t is bit costly but it is worth your money....

bandra kurla.
equipment being available. Will also stay here on my next trip to Mumbai.

10 messages. Even minimum guarantees that we increased 3 days before, weren't allowed to change

attentive, calm and helpful as is the airport service.

tt stay in soon. Cheers!

the rear end as I was and then charged earth for the privilege. Whilst most 5* hotels in Mumbai will o

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improve significantly.

< done by check in staff member Alexander for his warm welcome and professional courtesy and chec

!

re excellent and echo free, so that i could attend my conference with out any disturbances. The only s

d swimming pool, so very pleasant all round. Fantastic staff for whom nothing was too much trouble.

!u name it they cook it to request. Staff throughout very courteous and nothing is too much trouble to t

was small and dark Pros: Only good things about hotel: Location (if you're a business traveler) They

ional Airport (this one is close to the local airport). The hotel is very inflexible with "late check-outs". Tl

ke me, traveling for 24 hours to reach india and hoping their stay is comfortable. Pros: I was happy &
And breakfast at Fifty-Five East is great. I stay here on every visit to Mumbai, probably 18 nights a y

with some miscommunication I received from the central reservations team when I was making enqui

.jit bar at breakfast and great strong coffee. For dinner there are several restaurants in the hotel and I
all in excellent condition.

re not on the menu.

couple of types of the standard king bed rooms - one smaller, the other a larger one (which I had on

ional as they were unable to clear the guests as quickly as possible. Overall it was a very good experi

different excuses from the same staff member like the machine is not ready / the person making the c

I'll send hotel driver back. Although very bad experience to stay in Hyatt .. finally I have to inform FOM
rs the hotel can ensure food quality.

It's an excellent stay in Grand Hyatt Mumbai.

airport and the hotel offers transportation.

All condescending. The rooms were fantastic and elegant. My daughter loved it, and refused to leave
pleasing smile . Hope the hotel continues with this efficient service . its always a delightful place to vis

e sure that our breakfast experience was great and personally bought tea and coffee to our table. I wo
uld credit it to the room you are told the discount will be applied at checkout. Wrong. Its not and in my
you have engagements in northern part of the city.

lunge with light breakfast options (the sambhar, and coconut and coriander chutneys are amazing wit
etc. Staff are very pleasant and helpful. The inhouse dining options are pretty good for India. This h

and eye you with suspicion as if you are there to plant bomb in the property. I would advise any ordi

nd she has always been helpful. She takes prompt decision which makes me happy and relaxed.
it the issue and also upgraded me from a Club room to a jr suite. Concierge service was competent :

ship rewards are worth mentioning. Regards

ed or rushed. I was primarily here on business but seemed quite convenient to travel around Mumbai
st front office staff in the world, specially the managers. Other staff is generally nice. I have yet to me
ay here if you enjoy standing in lines and like to pay a lot of money for hawker centre food and bevera

was fun and modern. I had a good sized room, with a nice bathroom. Best of all, the bed was incred

Airport Terminal and 15 minutes from the International Airport Terminal.

staff are good and friendly but most are bit uncourteous and at times a bit rude. Probably will not stay

ople who have business commitments may consider this property. The Hotel also has a huge lobby w/
for the longest Tym possible so we keep waiting that someone will come and take the order for drink &

ngle day delay. you can imagine my disappointment. looks like a very warm welcome from this hotel. I

will always be a hustle bustle and you will see a lot of staff members roaming around in the hotel assi

akes about 20 to 30 minutes in traffic and 45 minutes to get to the business district. They have taxi ser

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Mumbai, the traffic dictates so much, being very near to the international airport is helpful....but whether it's good for us to keep luggage and wait but fitting 8 people and everybody's luggage in small room wasn't

Iutney. I ordered a dosa and it came to me cold. The sambhar lacks any flavor and even my uttapam lounge server need to be hollored after to provide any kind of service. They pretend to not seeing you restaurants , shopping, places of interest etc). But you can get a taxi near the hotel . Cost about Rs. 1

hotel on my next visit to Mumbai.

I standard king room by mistake. Actually, the room was so nice that I chose not to make an issue of

this condition -we discovered it only at the airport when we tried to take of the luggage out of the car.

and irritating. On arrival surprise charges started popping from everywhere. First I was told to pay extra

for folks who sit too long n meetings. Rooms are quite good and everything works. I had stayed here n e was willing to get us an audience with the manager. Finally one gentleman came forward and said tely not what is expected from a 5 star hotel.

It was good but it was the way they interacted with you as they were there to be friends with you.

tails - and as shown on the invoice). Alas, the Gold Passport website is also customer-unfriendly as it nat hotel for any Purpose of visit in Mumbai.

ation for my first stay with them,but see my second reservation for Diplomatic Suite.I did agree to pay and will ensure you are pampered well and enjoy your stay....

from China to teach other people how to cook and the. Get rid of them , however pleased to see that v helpful and friendly all of the employees were: suggesting shopping, treating my allergy-afflicted cou d and professional. Overall excellent place.

Despite me having a early morning flight and been extremely tired, I had a sound sleep without any iss s comfortable and sleep quality was quite good. We got the garden view room, which was quite relaxi ing the entire floor. The property is so huge that they are arranging the tour of the entire property on r package, and were not disappointed. The staff is attentive and helpful, the meals a gastronomical deli

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shampoo of the carpets is desperately needed. Food, was terrible for me. Though I am basing it on c
searched it and sent. What a care of guest baggage. Bad experience on just start of stay.

k manager (Varun) went out of his way to help with detailing room types for a delightful experience. L

r half a day on Sunday, and it worked out great. Overall, it's a great choice to stay close to the airport

bad speed Food: Tried First Five - good breakfast spread and buffet option. I would say food is decid

on. The multiple restaurants at the venue with the varying cuisines makes for some great food choice

I shall return in not too distant future.

e city that is Mumbai.

There are no shops that are walkable distance from the hotel , which one can explore. Everything lies
like the next right and there's lots of little shops to dart in and out of. Then there's the slum - just on th

locations for functions.and the large number of rooms could make the required rooms availability eas
ch ensured we got the room and certain preference we needed especially the fact my wife was Vega
iable compared to others of similar class and brand. A must stay place. I have my own view with resp
there.

o time of the booking, I wouldn't have booked this hotel in the first place as I had a late night flight to c

o get to and from the hotel

:es, even if you have forgotten to mention about them. 3) The staff and the reception comprise of som
he hotel there was a wedding going on and it was really loud music at 3am in the morning that I could

1 un-escorted as its beyond midnight in Mumbai and its cloudy with a chance of thunder showers. Specie and the Navi Mumbai which are the main business hubs

ns but just exorbitantly priced. I understand it's a 5 Star hotel but anything above Rs 500 for dal tadka
it and next day when I went to the airport at around 8 am it's the same driver, such a hardworking guy
d not a hotel. Bathroom door opens wide, wardrobe in the bath room, separate lavatory in bathroom,

e asking multiple times for a different car and getting positive acknowledgements every time (â€œYes
loset space in the room for families, since the rooms are designed for a single business traveller, in m
tthroom consumables you may have forgotten behind. Drinking water in India is obviously a big issue

trained and attentive as I remember them from previous trips. The facilities are still world class and m
ul and courteous. I would say 10 out out of 10. You need some thing and they have it.
p at night! The hotel staff is extremely courteous and efficient. The breakfast spread is vast with multi
: it wonderful. Happy stay. cheers
beautiful. Above all , the variety of food either for breakfast, dinner is jaw dropping especially at fifty f
and even Andheri in some ways. The rooms are simple and business-like. No frills but comfortable. T

onal attention. Its got a beautiful Swimming Pool, Spa, Jacuzzi and a very spacious Gym. I stay in var

excellent hospitality.

s and space. The pool is extremely tranquil and the f n b is pretty good too. However my review woul

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ch afforded some peace and quiet.

looking forward to visiting again. Grand Hyatt is like a second home to us in Mumbai - The Mayekar ore clean, the bed was ok. They have some stores in the lobby, but I expect more in terms of quality

for budget accommodation or if you'd like some luxury the Taj is definitely the best.

in Bhaiya" we stay at many places, however folks who serve us and standard of Hyatt makes a lot dif

extreme luxury. Rooms are small and modern with open bath and toilets - gets odd if you have a sma

arieties of Food.Pool side sitting arrangement is really peaceful. Overall awesome place in Mumbai Pr
oduce the pool and sports facilities.

ge was a pleasure with great hospitality. Pool was a bit warm due to the weather!

end this hotel to all who travel here . Regards

ctacular, and the service superb.

pped with plenty of kit to chose from. I will return!

as that the system is down. However, we witnessed them checking in two Japanese gentlemen and o
great time in the hotel .!

? In part. See this hotel as probable has one of the highest number of employees dedicated to service

he traditional buffet Very convenient for the airport which is about 10 minutes drive away. Ideal if you
ant ,has buffet and has range of varieties . This Hotel is spacious and close to Airport as well as locat

ight not be the place to stay.

racers some where . got that rectified soon. housekeeping fast and great.wifi excellent

es, which we enjoyed a lot. Could not explore much on other fascilities, since we had baby, but all we
aced it back. I called house keeping and got a response that they dont replace soap unless one asks!!
as the limo service back to the airport, the driver scammed me into stopping off at a souvenir store in :

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lian place is nice but it can get a bit busy sometimes! If you are looking for a bit of quiet, I reckon its best to have brunch in the Fifty Shades restaurant at the hotel was delicious . Highly recommend this hotel . There are no other restaurant nearby where you can go and grab a quick meal. Complimentary breakfast was

ok when we returned to Mumbai. This time we upgraded to the club level. The breakfast and happy hour were for you. Otherwise all things were delicious. We were there last week of April during Mango season.

our last night there.

, though they'll have to be more efficient. Apart from the stay, the food here is brilliant. They have modern. The wardrobe is in the same space as the bathroom that can be closed off. And because it is a room. I like everything about the room...the bed, the bathroom, the desk. The food was also very good at the

arged extra amount for being transferred to the domestic airport (this is the first time I'm asked for extra

bed. This hotel has serious security issues - unbelievable for a 5 star property. When I complained, they stopped on the wifi for a few minutes to crank through work emails after breakfast. I highly recommend this hotel

quick , Smart and very helpful. Room were big and properly managed, everything inside room is Flawless. restaurants are flavorful and serves various cuisines. My personal favorite is "Celini" we tried sea food rooms. Separate bed room and living room on the 4th floor. Comfortable bed, lots of mineral water, lo

d, clean room, wide room service menu & a choice of restaurants for fine dining. Excellent pillows & bedding

early and it was a very quick journey from the airport. There is a 24 hour cafe where we had some tea. My file won't be sent via mail. Called again. This time they suggested I upgrade my plan, as the intern

it it was very noisy every time anyone used the bathroom. Conventional doors would block out noise ;

aff was very bad Pathetic place

restaurants with real authentic Italian food. Stay here, and let me know if you disagree.

. Most likely a 4 but it is fairly large so it could be a 5 if everything was exceptional. In its current cond

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.it's been more than 1hr th food hasn't arrived . I Would never stay in this hotel . Hopeless and patheti
most importantly we were always treated with the highest level of respect. I must say that Fifty Five Ea
o provides. The list of channels in the television is very limited. Otherwise, all fine.

stayed in an club room lounge so we had access to the club lounge happy hour which was great and a
Akshay is of great benefit to the hotel. Good selection of food and beverages and great restaurants. I
I on the expensive side. The club level of the hotel was pleasant, though as other reviewers have not

make most of the noise. On some occasions the hotel has parties. Even though these are on lower g
balcony that was part of the garden so that the kids could play. Then to my surprise, Shruti took us h
att and would definitely return again on future visits.

so, the GYM was great. I am really looking forward coming back to sometime in the future. Overall it is

as not the case. As first time guests of this hotel, we were not shown around the hotel nor were we i
nber 2015 in a very private ceremony with just 12 people on the guest-list. So we were really happy th

outside of the lobby and having hotel staff walk around with mosquito zappers (even in the restaurant

is plenty of space in the hotel to cater for them without disturbing other guests. The only feedback is 1
stay.

ust feel that perhaps they could just still look around and be more attentive while talking to each other

erve breakfast there away from the main restaurant and they have a cocktail hour of an evening, with

nd deployment of lesser number of people to handle a big conference. For many of us it was a first tir

quiet and comfortable; the staff is very courteous and helpful.

his property gets in multiple tranches is conferences and weddings. The ball rooms are huge and serv
ehold, except the legion of staff at the reception & the concierge, they need to be given further trainin

stay and would come back here again the next visit.

Bombay "city" hotels; the service is top notch and all needs are promptly attended, including a room that were never delivered. A late check out meant we could enjoy the facilities even longer than anticipated; then a separate area (separated by a door) that has the bathroom and bedroom. The bathroom has alien restaurants, along with the humble and attentive staffs, amit, genelia(chinese restaurant) and other prices).

we loved it. I would stay again if i wished to be pampered.

But once you are inside the hotel is like you dont want to step out. They have a huge lobby area and therefore need to get up early in the morning with a good night sleep. Club level is ok, but limited in food and drink. Not only we will sponsor but will ask our near and dear to be a welcome factor in your hotel. Best rooms stand out particularly. Staff were very helpful Note prices in the hotel are more akin to England and cake. I confirmed with them about the decoration 2 hours before check in and also during check-in.

ate vicinity. It's a bit of a fortress.
weekend leisure travellers.

from Reception

The entire team comprising of Shane, Kris, Atul, Manoj and Sumit and his F&B team were great, the food basic toiletries, printing necessities, people at the right places to guide you to conference rooms, etc.

for the dinner. overall it was great and I would say, one of the best places to have Chinese food. It took them at least an hour to bring us an ashtray. We called the customer service to order breakfast, so it was a priority whilst maintaining an element of privacy for me and my wife. He was extremely helpful, professional. Air conditioning control is good and room does not become too cold in night. overall a damn good place.

looks nice appearances are deceiving and the staff spoil this hotel! For such a reputable hotel you would expect better.

rvice. Overall we were very impressed both by the the standard and efficiency of this hotel. The loca
it acceptable for a hotel like this. Remember we are paying big bucks not to be bitten! And once again

t help, please be aware of the dangerous disease spreading mosquitos which should never be In a 5
and beer take-away. Such things did not exist around there. it was an interesting experience and ev

was woken up early with loud voices and banging from above and to the side (guests and cleaning sta

ternate bottle we ordered was brought at the end of our meal bit the waiter couldn't open it and broke

if water. And it wasn't like there were many guests to attend to which could have caused delays in the
er given: next time you come we will get you a quiet room. That is not Grand Hyatt class ! Certainly t

eddy bear for our son which he enjoyed very much! The room was superb, clean, comfy and spacious
and unobtrusive. Rooms are excellent. The Bar is well accessible on the lobby level and so is the lou

e . It's got a nice mall in its premises with a nice coffeeshop and an interesting bookstore too . Liked

y to the airport was a big plus. Look forward to the next visit. Hope we will have out Annual Indian me

ly allowed me to check out a little late since I got really late due to meetings and traffic and I appreciat
ately that was not the case. Food was below average.
loo.

mbai but we would stay there again!

ew is worth a life time memory. Thanks to grand Staffer Mr Arsalan and Mr kiran :for making me feel a
on 31st december 2015 and check out 01st jan 2016. â—_l why Hyatt on new years eve : this is the
ything as they are fools. Right? need refund immediately.

lid get our room we found it to be in a filthy state. The drain in the shower was clogged up with hair an
me advice on what local dishes to try and ended up being talked through a few different dishes which
a good meal.

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hat I tasted there , the staff were friendly and helpful during our stay , I simply liked the security as we

servations, and arrived at noon. Boasting of a sleek minimalist decor, the hotel's splendor enveloped r

ing that bothered me was, we had to carry our luggage on our own which was pretty new for me in a

aff were very friendly. We had a club level room which was very nice and gave us access to the club v

ins are. So this may not be everyone's ideal hotel, but it was great for us.

e canapes and drinks. Quality all exceptional and staff welcoming. Would visit again.

ors clinic waited for us to be seen then drove us to the hotel. Well above and beyond the call of duty.

tions.

which is nice when you want to sleep. I would highly recommend this hotel as it's only 20 mins away fr
Overall a charming hotel to stay in.

s with their service started right from that moment. Here's a few examples: 1. Tea bags were not repla
bathroom. Bottled water is provided for free on a daily basis and by request. Only criticism is the harc
in which English isn't the primary language, and trying to get advice/help from anyone in the hotel felt
d. The girls were scarred. We would NEVER use this hotel again. I would warn anyone booking this

Then shifted everything into the other room. The bed caused bruises on all the room members with tr
e Dinner at the Hotelâ€™s Italian restaurant. This will be our hotel of choice every time we have to s

that one has from a luxurious 5 star hotel.

and Hyatt Mumbai displayed this and I say special thanks to Manali Bhat for all her help. I was upgr

n with same features on an upper floor. The restaurant breakfast had a wide variety of options, very
through a third party. Later there was some "conditions apply rate" and refused to consider by booking:

and check for yourself.

je, little things should have been taken care of & there should be some consistency in their service to
ough service could've been better - we were working late and knew we would arrive near closing time

don't have to go out unless you want to. The shower was very different with no doors just a ridge to
e and beyond his capacity to sort everything out and had a warm friendly attitude and at the same time
up the stairs...Have u seen this anywhere. Dont bother , Mr. HYATT is setting new standards in custo
nim.but hotel feeling very warm and pleasant a home

nmend for a weekend getaway / corporate meet etc. The also have a good place enough to conduct a
l at the ground floor of the shopping centre there is the confectionery with real fresh bread and cakes
& chic Bandra Kurla, or Andheri (E), or Worli enroute to South Mumbai or Juhu Beach or Thane .. the

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aurant Cellini where I had my last night dinner, serves authentic Italian fare. The chef who had just arinkle her nose at the thought of a five-star hotel in Vakola, but there are certain positives to its locatio

ie night. Will recommend it for transit through Mumbai or even for a longer stay.

omfortable stay there.

ve been to. The pool, gym and spa facility is amazing. I would definitely go back again.
o walk around to get anywhere and you do need to grab a tuktuk or auto.

age. . Free complimentary wifi at good speeds are an added advantage. Pick up facility is provided, th
nd she personally ensured our stay was excellent. As it was our anniversary and they pulled out all th

stay more comfortable.

restaurants.

Very nice place to stay overall!

verall, hotel functions very well, with an excellent/extensive breakfast and first rate gym. Modern expa
eel soaps, nice towels, shaving mirror, tub plus a standing shower and I can go on. The staff is also v
errienced are room noise and weak WiFi. The hallway noises/conversations/door closing seem to ect

Kapil Dev in the bar !!!..Food and drink were superb. Very good choice of menu and taste excellent.

and efficient. They have a well equipped gym and a pool which is quite well maintained, although I fo
ndous. An evening meal in Bandra can easily be followed by a painful 2 hour return journey to the hot
tique experience,stay away.But if you are comfortable with size, this is the place. Close to the airport I
er it was ordered. We were amazed because it was extremely busy for breakfast. We also had a pleas
ough too much traffic. Otherwise the hotel is very much like the other luxury hotels in India.

staff were amazing, coming in to sort it out within minutes. The following morning, the manager, Anu
mended for business travelers.

allotted was small, with a single queen size bed for two of us. (the room was obviously meant for one

lady promised no wait on hotel taxi (without knowing the detail). Overall good

dream stay for you. The staff ensures you give no room for complaints whatsoever. Since the weddin

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services and standard what it was years back. Only bit issue is with some staff serving at restaurants room. was delighted to find forest essential luxury range as bathroom amenities. experienced long-de nes that I have seen at some of the other big hotel chains. The hotel also offers complimentary wi-fi w eting a Hotel Staff-Arslan Siddiqui at Grand Club lounge is one of the most amazing thing, Arslan was

ost simple task for the staff of the Hotel, who went so far to ensure that we were comfortable, happy and feel comfortable and you really feel the 5* quality shine through in their hospitality. The pool is also very nice / transit stay.

company and I really made good use of all the available resources. Food was good, but what stood out were assortments and 6pm-8pm cocktails. The hotel is quite pricey and the travel arrangements from the staff looking after the clients interest during dining time. Compared to JW Marriott the staff here at the di

No outside noise, luxurious floors and tapestries. Well groomed uniformed staff is there to discretely help.

this place also has very good dining choices. couple of minor issues- breakfast- this is buffet only: any hotel across the globe, good solid pressure, there is nothing like a good shower after a full day in outstanding services] Keep it up Grand Hyatt mumbai....

ked a club room on the 4th floor for 4 nights â€“ the service, as always, was incredible. All of the employees due to repairs outside. An alternate (normal) room would be available only in the late afternoon. S e try the buffet brunch, they have food from all over the world. The line up can be a little long. Gym is our stay. One of the things that was impressive was, we mentioned to the housekeeping that our bed

ironment is clean and safe, the hotel is not far from the International airport, a bit more far away from r pleased with the services. For breakfast the club lounge is limited so we had our breakfast at the Lc lubs up for GH

e the hotel itself represented itself well, it was the staff that truly made the difference. Rodney Vaz & . ns. Staff was very friendly and hospitality was good. Room was pretty comfortable and spacious. Only

strange odor. Ok, must admit, it is not the Oberoi, and forget that you will be welcomed with people in currency on arrival and had to use the card most of the time on my stay at Grand Hyatt. I would prefer

1. They offer an outstanding breakfast buffet combining Indian cuisine with western classics (highly recommended when he spelled it out alphabet by alphabet, the front desk staff wrote 'Majumdar'. I mean come on

They were cancelling rooms of the guests to get more rooms but how can they cancel guaranteed rooms? and rooms are fantastic, clean and spacious! My only downfalls are the rooms near the small road

good pool, gym, excellent restaurants and it even has a shopping mall. Didn't have any other difficulty

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The hotel is a good distance away from the city center.

y much, even been able to use the wifi service, which make my work easy and did not faced any issues at BKC it is a good option. I'll certainly stay again, just pass on the Residences upgrade next time.

witches proved to be a bit complicated to shut off all the lights. Wi-fi was very poor - apparently there

/hy would they even put a guest in a room like this is beyond me. I typically sleep with the curtains drawn, very much helpful , my special thanks to him, all in all Excellent. 10-15 minutes from domestic air

nted and what you expect. No more no less. Restaurant good arm not working this is a problem because nothing nearby for safely walking, to exercise for example, and I didn't feel safe leaving the ground

| the cafeteria was great for the price. Only one improvement the hotel could make is to their airport trans

umbai.

This Hyatt Property was grand.

ark.. Hotel is quite a big.. and has multi option for food...

tivities. The swimming pool was fantastic and gym had a good variety of equipment. The design of hotel is pretty close to the ITC which is close to this Hotel. If you try to work at the Grand Hyatt, choose a plan that also introduced me to the First Essentials line of products. The staff is prompt and I've been to the site.

ate night airport pickup, to a driver asking your permission to give some invaluable opinions on your hotel. The driver was very attentive too. The only complaint I have was with the driver of hotel car that took me to the airport.

matters. It wasted my 3 hours. If I had been intimated that I will get a room at 2pm only then I could have had a desk area with plenty of sofas to relax during check in procedures. However, thanks to a very efficient

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surly. Additionally, you can't walk down a hallway without being greeted by several staff members. On of people, but as this is generally during the day it isn't an issue for the guests. Definitely I will use it a

ad health. I had asked for the doctor and he spoke to me on phone and came on time. The doctor is a o attached to the China House restaurant is fantastic with Bollywood Night's on Friday's, a must go. T

urts at 8am so you can definitely get some sleep. The staff were super friendly.

irport too What's not so good? Breakfast buffet is very crowded; wifi is flaky at times, but great if you look care of the international nature of the hotel visitors!

im is been booked under my name, but it never happened. Some how i meet a sensible duty manager that is bound to happen is breakfast gets busy. What is not appreciated is when team members are hing to do in the immediate vicinity. Got upgraded to a Suite which was large but never felt like anyth

ce area in your bathrobe. Its just too big, with no service to back it up. The restaurant and bar staff are with room early. Gym and pool team are friendly and the bar assistant manager is super an knows ho After I complained that Four seasons made no such fuss about our stay 2 days back, he accepted ou

ne of the best music in town. The apartment and deluxue rooms are truly amazing. Overall a good sta Jr dinner at the Chinese restaurant in the Hotel. Superb decor, nice food.

s it a must visit in mumbai.

is no 2nd thought if you are staying in BKC this is best than other two 5 star hotel in this area. Hyatt p

2000rs per hd. Excellent design of bath, dressing, and bed room. Stayed 5 days on company accou buffet dinner twice and it is one of the best I've ever been to, perhaps even better than Grand Hyatt i

joy a luxurious stay. Room service is quick and the housekeeping guys are very gentle. Every room h ese to Italian to buffets to Indian (of course). Especially loved China House for the peking duck and S

; very safe, and clean.

re than what we have paid for. the staff in the restaurant was taking care of us, as to in no way we co the size of the fitness centre-it is so large and airy compared to tiny dingy hotel gyms you usually see.

is only Few Shops were left now..Rates are Particularly favourable according to Mumbai Standards..+

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This hotel seems to be very popular with airline crew because we saw the crew of several airlines hassy side in spots. It was incredible to lie back & see the birds & enormous bats that came by after dark catering for all nationalities! Service was excellent in all areas we visited including housekeeping.

good stay.

Hotel Grand Hyatt staff is very great, they are very cool and devoted for their work, specially in

most of the five star hotels in Mumbai and can safely say that this hotel is one of the best. Keep going

active and made us stay for a long time for check in and checkout. Except for that, it was a pleasant

to be given and gratitude expressed. My recent stay at this establishment early in June was greatly enl

might manage a decent room rate but the extras will kill you. I attended a few events in this hotel ar
math temperature. I was really expecting to be able to cool down but unfortunately... no! However, I ca
..very helpful and friendly staffs...eventhough the location is not in the city centre, but this hotel is con
process. It takes long time until you get the rooms keys. They are trying to help and to be nice but I to

racting with the hotel staff - they are courteous and helpful.

is good. Business center team is excellent (Mr.Ciril in particular), was of good help and courteous.
enough varieties.

ing unacceptable in a 5 star hotel. I complained bu they didn't do anything. The shower also didn't wor

ng a few right frm reservations call center Aadil, pravin MOSES,naren. hotel staff GRACE KEITH KE
gh across corners. For the property, tucked amidst lush garden, water - wall, legendary restaurants, S

rtable and the air conditioning in my room was not top notch as it should be in this class of hotel
nnections for laptop, mobile charging. TV with large no of channels, i could see that care is taken for

I sitting there with no smile and too too toooo slow. Our check in took 35 mins....Otherwise the hotel is
ility. Rooms are huge and public areas are spread out. I am surprised to read negative comments abo

ck from my trip i asked the porter outside if i could have the box to pack my stuff the guys said " I am :

i the Hotel nor they have arranged to refund. Utter careless attitude from the Grand Hyatt Mumbai

it 15000 rupees for a meal for 4, (only one alcoholic drink included) it was value for money.
e best and the best thing is no noise around you and so you get sound sleep.In all a treat to remembe

we had ours and our kids rooms allocated much farther from each other. 2. The walkway to rooms we pick up was not really clean/fresh inside. The check in folks were less than trained, and went about soon as you enter the property you are left with one word, "GRAND!". Shopping center in front, Celini o walking down the corridor, and you get aircraft noise too. I stayed last night and didn't get much sleep higher authority and then we were handed over the keys. Overall disappointing. The check in should be throughout, and has all the facilities you need to relax, as well as for business. The pool is very inviting, aim our social function. I had to call and remind them a couple of times. Checkin also took very long b i was an excellent apartment. There was a slight problem though. I had asked for a non-smoking room good courtesy & way of greetings. Hotel premises has a shopping arcade. So people staying here wi

er. The service was as per premium hotel standards, esp. In the middle of the night we had to request hotel in Mumbai. The only thing saving this review from a "poor" overall rating is the good breakfast

Overall we had a very peaceful time as we had desired
restaurant was full it was only when I insisted that they gave me a table. When I went there it was half
I am understaffed) - Room service comes with half order. Forgets an item. - Icing on Cake - Front offic

ate. Also, some front desk person cheat me that they could not do foreign money change, but I did ch
i worked well. This hotel has the BEST water pressure that I have ever experienced in my life! I never
f an issue. Elevators are at two end of corridors and it's almost 100-200 mtrs walk to some of the room
each morning, where many of the cooks and waiters were more than willing to share their recommendations.
Food - this hotel has amongst the best Chinese and Indian restaurants in Mumbai. We tried the Indian

necklace, but we had hired a driver while in Mumbai, so we were able to get around to visit family and d
t all the staff members will direct you wrongly whenever you seek help. 3) I asked for a room facing c
the dreaded realization of items left behind in his room at the Grand Hyatt in Mumbai. I immediately

ing is used. That was not what I was expecting from a five star hotel and how the guests are treated. Every
15 minutes in the queue. Finally I became restless and asked the front-desk staff on whether I should

ie place is a little bit to big. Everything is huge and I like it a little more personal. This hotel is made to
cost to u
dard fixtures in a 5 start hotel). These were not replenished even after repeated requests over 2 days
cancelled...they weren't very apologetic either. On the whole, great for getting that all important sleep

nbs up to grand Hyatt mumbai...

lovely and the staff are very helpful (i should mention Francis who has been great with my little girls).

om is around 20-30 Min, bad laundry service with ultra bad ironing , don't go by there cut out in the room
comment how great they were. This included the front of house staff in reception and restaurant and a
gent, and is open 24 hours. The hotel provided us with transport in good quality vehicles and safe an

lops in connected shopping center with aggressive shopkeepers.

ould have called us or we should have specifically requested for a pickup. Anyway within 10 minutes of a high quality and the service was spot-on with very attentive waiters and polite staff.

e F&B need some serious training. My experience at the Chinese restaurant was very average. I would not go back to this hotel !

er that based upon the event I would make my reservations . But instead of trying to help me out she :

om the people in charge .. But much more improvement on the house keeping side etc.....and the

if i can dial room service when i want food,housekeeping when i want something in the room etc etc..
isly but there are places where you can spend some quite time with your music or work. The rooms are
or that I was consuming the night before had brown sediments floating in it. Almost heavy sediments t

breakfast too. So perhaps the difference was closer to \$50 USD. At any rate the clerk would not lower the

o found his booking canceled without any information about why the booking is canceled. When we arrived

ur suites before and so was excited to stay in one. But upon entering the room everything was amiss.
ecks at the front gate. The reception / check in area has a 5-star feel to it. My luggage was taken from

om and as there were a lot of check ins in that particular day as there was a big conference going on (

id utensils. Overall it was perfect place for the kind of money charged!!

g to a grand suite room. I have always got the best experience whenever I have stayed at the proper

port - both the domestic and international terminals. Traffic tip for Lower Parel (relevant for Mumbai in

I would recommend people to opt for Club room as there are many complementary facilities Hotel price

s are very well maintained. As a Hyatt Platinum member, I highly recommend this property for business trips as you might get stuck in Mumbai traffic.

January) you just relax in the jacuzzi watching the stars.

ot about that. They have a very interesting choice of restaurants and a good wine bar. They also have
lace, is how rude some of the staff are and i have been lied to twice in this hotel: 1st time there was a

d her team at reception were especially helpful including the concierge desk. On my first visit I stayed
aurant. Of note, WIFI access is now complimentary. I look forward to staying again and recommend
mbai!

n part of the huge city, getting to the southern tip of town, passed marina drive to the colonial area of
s there for an indian wedding, the ballroom was large and beautifully decorated - an experience of a life
stay here again.

emises, esp the back garden is barred for residents. Cant figure out why.

oom after check in to fill in the mini bar. I struggle to think of any five star hotel which has this kind of:
at all Hyatt hotels worldwide will provide free Internet from February 2015. But not implemented in thi

ay to the reception. Reception is on the first floor, and there is no ramp. So with a the bad back you lif
en the duty manager enquired about it never got my refund for the Internet on the days it dint work, bu

rupees back home when i leave so you gotta revise that as you also lose revenue as people with a no
ussed in the main lobby - so many staff yet they don't always appear to be doing much. The gym and
Breakfast has a wide and varied choice and with 4 restaurants you are spoilt for choice. The hotel is c

e restaurant. The pizza is excellent. They have great breakfasts also in the morning. My other favorite

' a contributor on 12th March 2013 who had a similar problem. And Guests had the same problem in :
ch was on a very higher side considering what they had to offer.

lian. Even the room service was excellent.

make me feel HOMELY (not lonely) as I travel 3/4 days a week. LOVE U ALL at Grand Hyatt Mumba
suit, they checked me into a two bedroom apartment style suite. Since it was just two of us the two be

onal and also very helpful. The check in was very quick and efficient and so was the billing on the day
ordered in-room services and found the Chinese delicacies absolutely lip-smacking and breakfast spre
of food for our "trouble" Loved everything about this hotel!

with my Hyatt diamond status). Would have loved to stay here longer, had they offered me a long term
ersome... Had a very comfortable stay and experince over all.

iked wasn't available (I'm also a loyalty scheme member so this was even more frustrating.) I was mo
side too.location is very central.

environment. I have been visiting India a lot for the last 7 years and I should say the level of the staff

06_Hotel Reviews Sentimental Analysis

I an elevator for my dad, who is slightly handicapped (recovering from knee surgery). So... where is the lift and dark room (at least on apartment side where I stayed). Pleasant staff. Club level has very nice facilities but check out took a long time. Since this is a busy hotel one needs to keep this in mind while checking out. I did not find my booking ?I was going to stay in this hotel for a Business trip and my booking was confirmed.

idget lodge. Frankly we also could not find one. to add to that they don't allow drivers to remain in base sunbeds for lounging around at least though. The gym looked great too. Breakfast was a decent service. I was informed me during Check in. They said will change my room but never came back. At least they should have been more considerate. The buffet breakfast that was included was excellent with food options from around the globe. The service was friendly.

self. Very conveniently located with short distance from good pubs nearby in Bandra. The In room dining was excellent. The only thing to disadvantage is that surroundings are not very nice, except it is near to airport.

non guest areas. I even heard screaming and fighting in the check in desks. Enjoyed bar and personnel were friendly.

friend checked in, and he argued.. So, he has been provided free WIFI and as I was standing next to him he was showing off his equipment for cardio and resistance, laid out in a spacious setting - this is an area worth highlighting.

I of the year 2014.

ervation on the second stay and although the communication between staff was not at its best (in past)

suitated right outside the gates of the hotel and the front desk will also give you a map to get back to the city by bus or by places which we could eat at, but the hotel did have a few restaurants. I found these to be quite good. The concierge is available 24x7 and is able to anticipate a need. Among the concierge I would single-out Sita and her team. There was a very minor hitch. Top class!

Property was indeed very good. Rooms were good sized about 300 sq ft and the bathroom organization or layout was comfortable. This place has maintained a high level of service and always strives to keep the property in top condition.

oom to enjoy these treats. There are complimentary soft drinks available all day and a constant stream of fresh juice.

iges. If you want to travel around Mumbai on auto-rickshaws think twice before booking this hotel because the mini bar is very expensive... We treated ourselves to room service and the service was excellent. I had a chocolate as dessert which was toooo good. Though this place is expensive but it's worth the money and experience.

pm at night took me 2 rooms and 45 minutes to get to a decent nights' room, that despite me having a lot of luggage, I had to pay for tip, i believe. If you enter the hotel with a luxurious car, the staff will be helpful with your luggage.

I've stayed in regularly remembers you and upgrades you once in a while except Grand Hyatt, While the service is good. Again: book beforehand and you can negotiate a very good deal.

be improved. I did not like the way the food was set out and it is very busy. But overall I'd love to stay here again. The rooms are big with walk in bathroom. The room is well placed with all utilities available.

really decent. Coming to the rooms. The rooms are large and most of them are quite well lit. The staff accommodation is paid for in full why must this be done?? Usually other hotels just swipe ur card but this hotel is disrespectful to guests on the same floor, loud movement in the corridors and absolutely no peace until 11 pm. All rooms are excellent in many aspect.

iterated what I said and then went quiet ?? He called his manager who was a pleasant lady. She tried to essentially in its own compound relatively near the airport (a plus) but far timewise from the core city. Nonetheless all this went unnoticed when I had scrumptious breakfast in the morning. downside was that the sangria was just wine with a bit of fruit in it, quite strong too. If you order a soft drink. Should look to provide entire bouquet of them. Rooms are in general quiet however one can hear table anymore. The lounge on the ground floor was a bit noisy with loud music that could faintly be heard.

ence that an elevator. And would take the 'rip off' WiFi rate since the standard rate is SO slow and you either more, I discovered that I had no other information from my booking agency about where we were accomodating you in the other restaurants at that time. I thought there should be a free wifi - atleast there is a flyover going to the airport so that blocks all your view. Over all a nice property with plenty to make itality. Room are spacious with all required amenities. Only thing that I felt as a lacuna was the absence carried on until Midnight. I appreciate that hotels also hold events but the music levels were just too high if I found it pretty much irritating having to explain it to them why I have ordered more food. You expect hotel. The breakfast has plenty of selections to choose from. I typically eat lunch at work so I can't specific sightseeing. Would highly recommend and we hope to return one day! ring check in procedure limited explanation of diamond member benefit. Had to ask. And some other:

xperience.

1 early departure.

as shopping mall, salons and so there is not much need to leave the hotel for say a walk. Room Roc always replaced. Pool area was fantastic always got a sunbed and supplied with drinking water both

n my room which was a nice touch. As mentioned by others there are plenty of choices for restaurants...the breakfast in the morning was limited but good...its a big hotel with very modern architecture...the

sement.

ym is fantastic as is the spa. We booth had massage which was nothing special. The hotel is huge with tiles peeling off the walls across the property. Makes me wonder why maintenance was allowed to will be back again in December for another relaxing weekend.

m was a breeze thanks to the attentive and well organized staff. Special mention must go to Arun in tress in Mumbai.

one of my colleagues left with the original challan due to which certain formalities had to be completed

air specialty restaurants Celini, Soma and China House are fabulous but expensive. You can also try cey. The rooms were very spacious and modern. It is a huge property and every floor has many room

ne room service is very nice and quick. We enjoyed some yummy pizzas here. I'm eagerly waiting for

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all, and after fabulous 4 weeks tripping around Italy, we found this place to be such a oasis we didn't leave.

the Grand Hyatt was very enjoyable. The only thing to remember is that in the weekend offer does not include breakfast. Staff are polite, efficient and always willing to go the extra mile. Facilities are first rate and accessible. They removed the half-filled cookie jar and locked the non-alcoholic beverage also. I ordered some room service which has been fantastic but also I have to mention the food has been delicious. We met the main chef of the restaurant who has been very nice and varied. I am very well taken care of whenever I am there.

The staff from the reception, from concierge to the restaurant were well trained, professional and went out of their way to help.

Very well equipped gym with latest machines and trainers. 3. Eat at China House. This is a must. Savory food for family holidays..

Looking forward to a good rest before my flight home, I had been away for 3 weeks, flown to the UK to work.

As I was there for breakfast was very much impressed from hyatt delhi so had a lot of expectations. I was more about him being able to hear me on my calls. I paid a higher rate and moved to a suite room. He was one of the cancelled flights and called me in the room after around half an hour after we arrived; he confirmed my room was available.

Facilities are offering a wide variety of local and international cuisine. Very good facilities such as executive lounge, swimming pool, sauna, steam room, etc.

Finally, a huge gym with state of the art equipment !

On.

stay to be remembered! From a personalised pick up from the airport (besides the driver), all the staff

were very friendly and helpful (even if it is meant to be safer).

Had to put more than a mug, Had to juggle to make a coffee.

Very good request I might have!

Avish, Alex, Royston, Karan, Yogesh and Ankita (chef)....she remembered my spicy tongue! Reka was very nice. Happy birthday GH - many happy returns.

Rooms are soundproofed and screens erected in front of these areas so as to keep these areas hidden from the public. Soundproofing is excellent. Staff will ring your doorbell at 10am on a Sunday to check your minibar. But do not upgrade to a corner suite that was surprisingly well designed and in good shape. Will come back when I am free. Work like machines without any feelings. This happened especially at the check in and the check out. Staff did not give a proper response. After about 3 weeks of my stay, they informed that the transaction has been completed. I think that its a big business hotel with more than 500 rooms. Ratings 4/5 Rooms: We booked our rooms

at mini bar prices - 3 day stay on a good deal costing approx. £60 a night - would stay longer if I could. I ate at each restaurant, all are outstanding. The breakfast buffet has so many choices I left full each morning. I did not have time to do after a day's work. There are no shopping arcades or restaurants or anything close to the hotel. I like dine-in, etc since I was going to use them for another personal use. I was willing to pay in cash a few times again. The dogs at the entrance are so lovely:-)

-equipped bath room. The room was not perfectly soundproof but that did not negatively influence the stay.

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nd over all i have a positive view except the check in staff reminding the check in staffs to be sincere t
3e it the variety,quality,cleanliness,service or anything else. 4. Rooms are extremely comfortable with
're a good shopping plaza.

ty, I could notice the plaster of the building getting off from many places, which was not too good a sic
sant young lady that I have ever met. She will go out of her way to make you feel welcome. Thank yc

port, I would recommend it.

hrs but till nxt mrng 1000 hrs no one is able to conf my bkg in hotel even after gvng all required detail
s. The staff of this hotel have really maintained the standards of Hyatt. The service provided by Mr Yc

/er and beautiful looking things, . Restaurants are amazing and very tasty food with lots of choice . frie
nbai

taff was off the charts - many, many thanks to Mr. Promod, Mr. Sumeet and the assistant manager Mr

:aste is above average can be improved. The club lounge is amazing all glass around nice drinks in ev
ip my appetite. Try the gourmet store that's secretly tucked in the shopping plaza side..

the one where the breakfast buffet is served. The Italian was my favorite. really good food and very go
s a small price to pay for the sheer space (the huge lobby area) and quietness (almost no traffic nearl
from a Grand Hyatt. Nonetheless I was brought to my room after checking in, all was well. Lighting in

1 Mumbai is not an issue (unless you hit peak rush hour).

spitality better than Oberois...hope somebody is listening and can take inspiration from the Oberois!!
cross the road.

s are good with experienced drivers (important if you want to reach your meetings in time). All in all: vi
I handed my clothes over to the laundry service they refused to my laundry because they said they w
t there when it is a little crowded otherwise some of the dishes cool off. All and all an excellent vist.
mada Palm Grove used to be a Hot Cake in Hotel industry. My experience with these had almost alw
ianced with cutting chai [Tea] which soon became a popular deman amongst the attendees and later
pping out or your unable to connect at all, quite frustrating in this day and age...! That said the locatio
o make a little more space, still not enough for all of my clothes. The other problem is wifi reception, vi
thought (a bit insignificant though!) did not undestand the reason of the reception / check in counters I

place to stay if you are looking for an excellent stay. And wanted to be pampered!!! I would recomme
ulin which was a shame.

llent snacks and an incredible bathroom/living space. The hotel had quite a bit of character to it, includ
s shopping. Essentially, you can't walk around to alternatives and are pretty much stuck there. The
different cuisines and the croissants were yummy.

and we were able to adjust our tour to the places we were interested in seeing. Room service reques
have a Business traveler on repeat basis, while the room was prices just very good, I felt the Food etc
isure and shopping. Classy yet contemporary design of the hotel has a catch of itself. Spaciously de
ow and then. What really sold me is when my very inebriated friend attempted to leave the club with a
The experience in the banquet area was not so great however. The night before our event - when set

refreshing change. The hotel has everything that a business traveler can ask for, and the four restaur

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came to me in rush and said "Sir you have not paid for the breakfast" –I after my checkout and i

a doctor's prescription. Antacids across the world are OTC drugs and one doesn't require a doctor's pr
illing to assist me. I found that it was just dead spots in my room. Overall I had a truly wonderful expe

. 45-60minutes each way ..even in Sunday traffic. Things I liked...Big comfy beds and a great showe
lly staff and this is what makes the hotel very nice.

eciate the variety of dining options (buffet, Italian, Indian, Chinese), and well stocked bar. The rooms :

the grand room and had no complaints with regards to the room. Clean, well maintained, plush and co
unge with the smiling face are always welcoming. I will like to thank Mr. Victor-Director of rooms, who
uilt, housed in a newish, inward-looking compound with the hallmarks of a late 1980s monolith, but sp

ve. Rooms were beautiful and spacious. All 5 restaurants on property were wonderful! Gym was incre
enough of the staff here. I could just go on and on about the STAFF in this hotel. The only advantage

i for some important work with enough money and you have booking in this hotel its impossible for yo
aborate and provided a good bread/bakery corner, fruits yogurt, cold cuts, cheeses, salmon and a la
ies as well as some rather fancy bathing salts and bathing products to make the experience more spe
rants are excellent, there are so many to choose from.try the buffet selection restuarant, East is E

onal Pradesh) and very much enjoyed our stay at Grand Hyatt. It was very refreshing, luxurious, moder

always liked going there even when I am not staying at Hyatt. Oh ya, before I forget, The breakfast bu
vice. Dinner at the Italian restaurant equally good. Great location; 20 minutes to the Airport. Staff alwa
it. In the morning Bfast was v busy but we were sat straight away and the selection to eat is fantastic.

ined to understand hospitality.

is. So you need to keep the mat ready to ensure no water spills over to room

: been useful. Our driver, Ravi, did a wonderful job considering the more than usual traffic congestion.
stay is longer than two days. The package includes a fantastic spread of delicious breakfast and ever
jain. These are one of the things which the hotel needs to look in. The hotel was close to the airport,
conference rooms are good the staff friendly. Will stay next I am in mumbai .

ointing. They just had idli and lapsi to serve, eggs to order. My kids were not so happy with the stuff.
and realised that there was loud music emanating from somewhere below us and the bass resonated
ough as the room hygiene and make itself highly compensated for the view. Floors are widely spread
I settled the bill in cash both the times while checking out. it is 12th April today and none of the two ho
fection. Lovely property with an excellent gym and good restaurants, there is no reason to ever leave

to pack up my things and move. It's absolutely unconscionable for a hotel to have no consideration fo

en the people who were serving were so extremely kind and if I could remember a few names there w

ommend this hotel for business traveler. The breakfast spread was too good

ways in working order and clean. The staff is very friendly and helpful. Of course no hotel in Mumbai is charge was on the bill, additionally to the business package charge. The check out staff explained bre ds down one of the best in the country. Food at 55east and China Kitchen is legendary too. Yeah the design and planning of the hotel is great. Will defenitely recommend this for business.

to the club lounge to check in instead. Made no sense. I walked down a few halls, elevator, more h.

concierge called up his colleague at the airport and he kept my boarding pass, i was able to board the set in a way that provides a buffer from hallway noise which is important when you are sleeping days care of. One of the best deals about this hotel is the long-stay offer for 7 nights or more: well worth it is with other Grand properties and in line with the competition in the same range. iv} Rooms: Rooms a master key and barge in!

cation is perfect for folks who have business in and around the airport area or in Navi Mumbai. own marble so it felt a bit dark. It had a nice walk-through robe. But what I disliked most was that the :

i asked for multi-plug for my charger which was not provided nor was given any feedback other than and changed the plate, yea!! Like am gonna feel like eating after that. There were flies around our sea including things not usually provided like deodorant, mouthwash, travel wash for hand washing clothe

d level which opens onto a patio making the experience that much more wonderful. the rooms themse s impecable service . a tad expensive but its worth if you can afford it i strongly suggest members of t

stigious guests and made sure that our stay was made perfect. She made sure any question concern d the rooms are in very good condition considering that this property is just celebrating its 10th annive

perience was great & we would love to go back for another stay very soon d culture in U.S.A. Also would like to thank Noel for the outstanding, proactive service. Hopefully we s

ngers which was disappointing. The hotel has too many mosquitoes in the lobby area too. The breakfa get back soon.

full and serviceminded. Overall a pleasant stay in a very good hotel.

tainly return.

it was granted without any additional charge. A great experience in every way. t with my two friends with a private car, bottles of water and a smile....what more could you want?! W

re is a rip off. Fix these two and this will be the best hotel in Mumbai. excellent and prompt, the 5 restaurants are full of distinct flavours from different corners of the world. me from the hotel to the car which took me to the airport. I was blown away by this kind and warm gest

e coming years without any concern...

a challenge. Thankfully the GM is very hands on so reach out to him if the need is urgent. Overall ser ence and investment lead to structural dowdiness and an associated lack of pride and motivation al g the whole nigh but since we only stayed one night we didn't want to make a fuss and ruin our so enjo

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d by staff on duty especially Deepika Pundir. She ensure we were well looked after and constantly ch

cious and grand without being ostentatious and the staff are attentive and friendly. There are restaura switched on (a very annoying experience to go around the room trying to find every switch - master s a perfect place to stay if you want to enjoy Mumbai 5* hotel hospitality without having to go into centra toiletries and eatables (fruits & others). The hotel is perfectly located away from the hustle bustle of tl

ls - to slow, you are not allowed to move a table (even if there is 15 of you) and mistakes are made w service language adopted by the staff. Not only did they look good and presentable, they were also al

ı suite during my dinner time. . I really appreciate the front desk manager to handle such situations. B very pleased with the change of room and we braced with chocolates and flowers on a daily basis. A ead across regional tastes and cuisines, both Indian and Continental. Overall a good experience. Al

rom this hotel group and the service levels from all the staff was excellent. The restaurant was really r

3 nights of stay was really memorable.

of great service. Though I felt people at reception were bit cold but I pass the benefit of doubt that it n

d. However the Mineral water should be made complimentary and the fruits kept should be warm inst one gets treated at the Grand Hyatt, I would definitely stay here again.

/ short journey (about twenty minutes on a quiet Saturday evening) from the airport in the reception of ked me in did not tell me the package I was opting for with breakfast, wifi, etc. came with drinks at the nfortable .

apple was not really fresh. The toilet flush kept on slowly running, but you could hear it at night. Was t time . Thanks to all . Super guys Kudos !!!!!!

not experienced yet anywhere. On the first morning, went for the breakfast and was also found mysel Excellent reception at reception desk - quick room tfr - ultimate an dvery comfortable room for compl . My wife was gong crazy with the food varieties and taste. The club lounge is the one of the best exp

hugely expensive !!! The night club is so so . Overall its a good place to stay .

jets at the right places, including bedside to charge your mobile overnight!). If you get upgraded to tl id the spa services. We highly recommend the Grand Hyatt for your stay in Mumbai.

ed two double rooms .so my parents ordered for sandwich n tea .the guy who bought it said you cann

o some businesses were still closed and the hotel was running on low capacity. Everywhere in the ho he lobby. The rooms are very comfortable and clean and quiet.

r. The Grand Club Lounge and Hotel Lobby, conference rooms, business center is excellent with ever

. The Gym and the pool are very good. One can just laze around the pool in the sun after the swim. Th

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esh Paliwal who is always up to date with any guest requests and needs. Looking forward to be back ling and helpful staff which makes the difference after long business hours. The hotel is also convenie the best sushi.Rooms are a bit noisy since the doors are designed to shut with a bang.

also well appointed and spacious with a full sized bathtub and shower. This hotel's strength is definite nce .

decent and good for the amount of money paid,breakfast was good,there is a lot of mismanagement a

vided an opportunity to have a drink and a few snacks in my relatively quiet environment. The highlig minimum for the guest. Not really what you expect from a Grand Hyatt or any 5*hotel. The workers tl escort you to the reception. 3. Huge lavish lobby and reception area. 4. Quick, well mannered, profess

id modern gym and the pool was a nice place to relax beside for the day. It is a little far to go to get to it was good.

the room rate they quote since they do not refund the deposit anyways. I have made two other busine each month, so thankfully there is plenty of other choice.

eakfast service can gets quite crowded and chaotic.

"upgrade" yourself. As with other reviews the main drawback is the wifi internet, it was impossible to co id the facilities are clean and beautiful, as for in rooms and in the spa amenities are great As usual ir they intend to charge you for internet service, with 24 hours for 12â,-...who stay connected 24 continu than immediately going out and buying the equipment to fix it! Three nights were ruined by a patchy e

The Grand Hyatt is not centrally located but it's close to both airports which makes it the perfect place wedding in the hotel and the corridors had people running around and quite noisy. Other than that it required the hardcopy as well. The responsiveness really amazed me and the fact that they remembe

otel, meant that last minute shopping could be easily done.

service menu was very long with at least 4 different types of cuisines. Again, pretty good as far as roon

ws and shower are the highlights of the room. The TV has limited English channels which was a nota staff was otherwise polite and efficient. The room was pretty nice, better than some of the peers in t

sk and was shocked to hear the response. You will have to book this hotel through a travel agent??!! Hyatt Mumbai demonstrates the demand for world class service. I've stayed here two or three times a

ner. My previous experience with Hyatt was also great , it was during IPL at Kolkatta .we had great dil b or a friend coming to see you. Rooms are generous size and definitely adds many stars to the propo nsistent, how disappointing! But the SPA EXCELLENT!! I had a Deep Tissue massage, and it was

nd Hyatt.

breakfast was good enough. Going to stay here again for sure !!

hotel offered to get you things like the nail cutter, nail paint remover.. (many more on the list) that one

the breakfast buffet. The people at the reception and concierge desk deserve 6 stars! I was down wit

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ast nine, but was told to wait - rather very unceremoniously. I could very well feel the discrimination me much to write home about. Cannot comment on the room service, as I did not call for the same, during of everyone to try if you are in Mumbai...

eat. Few disappointments with the Club. Part of their package offer is use of the Board Room. However family.

1 40 - 70 minutes in a car. So it was great to get into the hotel quickly from the airport but then I was s

Hyatt and will be back again and again and again. Some people have complained about the location similar in terms of location but is a much better hotel. The room layout is not the greatest and the b centre for organizing a business meeting..It gives you complete value for your money that you've spent sk for is better internet speed.

for and the China Lounge bar come nightclub was very lively on the Friday night until 3.00 am.

umbai is the food. The buffet spreads are very very nice and for people who enjoy multiple cuisines th

Very close to the airport

next day my check in was still not showing and frantic calls were made to my travel agent telling them upgraded to a suite. The suites in this hotel are two rooms plus the bathroom and are beyond comfort welcomed by my room attended, who came to make sure I had clean shoes (and cleaned them while I d eat. Overall, I had a very pleasant and comfortable stay.

inized. There was only 2 small glitches -(a) the checking in experience was very slow, and I waited fo usual room though, in terms of layout (although I stayed at the Club Room which should explain the u I very impressed with the attitude and the attentiveness of Pratik during this stay. He has taken servic

China House Bar - Nice club, enjoy a beer or a drink without leaving the comfort of the hotel. Breakfast

ints for the Club Level which was an incredible bit of luck! This property is so lovely and the staff are again, once you leave the hotel premises!

akfast had a solid global flavour, with a wide variety, but can be really crowded. Not too happy about

red their lounge access, the starters and snacks served were very good .over all stay was excellent . One of the few hotels in Mumbai where you have to not specifically ask for a dental or shaving kit. 1 travellers. Leisure facilities are standard for a large hotel. Irritations include high price of Wifi at 900

ing was made in the name of the company. Arrived at the reception and was told I need a credit card he hotel. Apart from this, room was nice and spacious. Restaurants were good. I especially like the ba rage, and in the Indian restaurant, it was fine but overpriced. My experience with the staff throughout

mbai experience is nowhere nearly as good in terms of service or food offering. I can't help but think th options for meals each one was excellent. Breakfast time was chaotic and the staff at the restaurant

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ery big fan of this hotel as it is near the airport and come what may, she always puts up in hotel when extended my room for me until late and gave me free access to the spa facilities afterward. Food fromile. breakfast and dinners at the restaurant had wide variety for all tastebuds. swimming pool and spa s on 1peice of equipment his used towel was using an other. I would recommend this hotel to any of

at the front desk are friendly and professional, they have a good breakfast, and importantly suited for eat much in the heat. In addition, throughout the day, you could take soft drinks from the Club Lounge rom the busy streets - It is clearly meant for the business traveller Why should one not stay at the Gr.....

even though it was an international number) and call me when the car arrived. The drivers were all pol great as is the pool. The location near the airport is reason why lots of people choose the hotel, althc ours later. I have stayed previously in 2009, so knowing the restaurants are very good and get busy, mms for free :-). The location is a bit off from the main city, but you can easily get a cab at the hotel por then checked in , left our bags only to return late at night..when we turned on the tele the volume wa ches including an innovative wet-room shower/bath area. Food in all restaurants was amazing, with

nts on premises (plenty of choices). There is a gourmet food shop on the lower level where you can e andard and are decent enough, although I feel they are also ageing a little and could do with a re-furb who also had broken sleep during their stay so maybe a hotel to avoid if your a light sleeper. nt.

nightlife hub of Bandra is in close proximity. The hotel is spread over large area and provides a gene urprisingly the food was amazing. After a day long meetings & hectic schedule a splash at its pool is i ly secluded and entering feels like a border crossing - you can't walk outside and walk down an actual

his felt nice. The external walls need to be maintained however, the plaster was seen coming out wh eily. I have to to say that they do have a lovely bed and a big tv. The breakfast was nice and the servi

tel for your big function.

s exorbitant, with breakfast being over Rs.1000 (with tax). Large lobby, with lots of places to sit and h

we ever experienced. A word of warning: do not occupy rooms facing the hotel front as you will be cor in room dining was an amazing experience as the table set up they have and quality is amazing but a ere I stay when i am in Mumbai....

th a very comfy bed/pillow and nice bathroom. Quiet rooms--- esp those facing the interior court tha

course.

'he food is good and courteous and helpful staff.

n shower was a big plus. Every engagement with FOH staff brought a smile and the utmost courtesy the tourist attractions such as the Gateway, but if you are looking for total luxury, lovely, helpful staff a ntioned that, hotel is close to airport but away from the action zone like food shop, malls, beach etc. U

y wanted to see come through their doors and we were escorted away from the main check in while t obby is located at an elevation and the steps might be one too many for older people.. though there is ing board. Maybe it is designed only for solos or couples. The second odd thing is that during buffet b

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nt and the Taj. The Trident Bandra Kurla is not far from here but in a different league. Check in and I
ing you can think of and expect in a 5 Star Hotel, and then some. They have thought about everything
they missed out on my non smoking room preference and I had to have a change of room. The lobby
duty manager came and promised to sort out everything in just five minutes, and he did, we asked for

This hotel is essential for business travellers. It is a large, modern hotel. Try to stay not very far off from the elevator as the view from the room was fantastic and is spacious and very clean. Very elegantly designed and equipped with all modern facilities.

wimming pool. We also got lost looking for our room coming back from the swimming pool. On arrival I received it because of the attention. This has to be the first hotel where I have had a snooze wake up call. The service of the suites is excellent and daily house keeping is state of the art. Overall it was a good and satisfying stay. Good customer service. Likely will not stay there again.

on 24/7 and large enough to complete any number of workouts - the pool area is a quiet retreat for a S
th hummus (chick-pea dip), baba ghanoush (egg-plant dip), Muhammara (red pepper/walnut dip) and
slow initially, Later it was better.internet speed should improve. Only negative thing was Security office

it. Located in Santacruz, the hotel is not too far from the airports and is centrally located so that you if the hotel. The wide ranging options of drinks and snacks are unmatched. Staff in attendance in the id bottled water once we entered the car. The driver was friendly and pointed out sights along the viom, large jacuzzi as well as gym. Hotel has car service, it takes about an hour through traffic to South me as I was on a business trip. FOOD: Great variety of food. I loved the pizza, very well made. Bit on mplimentary upgrades. The current hotel manager, Britta Leick-Milde, is a star when it comes to han

buffet.

gh for me! But it was livable. The lobby is gorgeous and the dining areas very clean. I did not eat at

ery good designed, staff is at your service all the time and they are very professional but friendly :) aff were excellent at all times but not overpowering which can happen in India. I had dinner at the Ita them to allow me to make a call. I was shocked by their response, as they denied saying I could not n

As a Hyatt Gold Passport Platinum member, I wasn't able to be upgraded to a bigger room as is the

perfect . Was late for breakfast so could not enjoy it maybe next time , it is Grand Hyatt .

amounts for internet access. it costs abt 400 INR per hour that seems rather excessive. great place of weary travelers! Very callous attitude in the responses too, this despite being a platinum gold passport

I will find everything you need from various cuisine restaurants to designer shopping in the indoor hotel. The staff were walking around with electrical tennis rackets trying to kill as many as it could. Even when

far from the airport, but most of my meetings ended up being in South Mumbai, which was a one hour security gate and wandering and then you can enter the hotel. Something odd that I found about the hotel

ious, clean with all enmities. Same goes for bathroom. Only downside Breakfast had less variety. However, a minus point since these guys need training on behavior with guests.

d, and very clean. Breakfast buffet is vast with a large selection of Asian and western foods, although

I suggest more training and friendlier service is required for the staff. otherwise i wouldn't suggest it
excellent buffet breakfast, extremely courteous staff, and excellent quality of toiletries. Lobby area very
were very friendly and paid special attention to our requests with a nice special touch that made us feel

the food. China House lounge is a buzzing and happening place to be post midnight. Has an entry fee

I have absolutely got what I paid for. I genuinely look forward to visiting this place on business. Though
staff can be a bit pedantic at times and can leave you irritated! Overall a very good choice for the bus
with the wand instead of swishing it. No one comes forward to pick up your luggage. In the morning I'

nd dinner was just OK , room and room service was good.

people there was not even space for an extra bed forget two. When i complained they shifted(promptly)
to chinese restaurant 'China House' if you like good food and ambience. If you are lucky enough you m

lealing with noise complaints. When this issue was brought to the hotel manager's attention it was res
jet your monies worth.

es for a quick get-in-get-out. You need this in Mumbai due to the unpredictable traffic. Haven't really e

finitely stay again in this hotel Location is good if you have to travel to different corners of Mumbai an
r over four days and visited all the restaurants inside. The breakfast buffet was very good and the Ital

h its authentic Italian food. The staff is extremely helpful and resourceful.

rport is great especially if you are using this as a base to get to other locations in India for the day suc
ian Chicken!) if expensive.

make this hotel a 5 star. Only minor point is that light switches were not wired correctly which made tur

s are returning from some late evening partying. The neighborhood outside the hotel is non-existent

try day the restaurant was slightly chaotic. Perhaps an outdoor terrace could be added so the tables :

iss. Minor drawback is the continuous movement and chatter of hotel staff in the corridors through the
in Pereira.

is excellent for access to the airports but obviously quite some distance to the cbd. Based on the prop
zones. - avoid rooms very close to the elevator. so many international guests arrive and leave at late

tained in a decent way. Over all feel was good. Only at the time of check in the counter person behav
g lift and looked for my room for 10+minutes past mid-night after check-in, despite there was a clear i
d in the hotel is generally very good.

do nothing about it!!!! i have always stayed at the Four Seasons, The Taj Lands end or the Oberoi. m
restaurants and i cant wait to return next year.

eading here is you're busy. If you are okay being in an area where you cant walk to anything (as thi

oon and the services was amazing. We felt at home. - there are so many restaurants to choose from
and into the NIGHT. You will be told that they will stop at 6 PM. Sometimes yes. Sometimes no. You

extremely sumptuous. A decent spread and good and tasty food. It was a great stay and surely deserves a very good hotel but it's expensive!

(smoke/fog) and a bit of a distance from the gym area. Was not too impressed by the Italian restaurant which doesn't let you miss anything and no need for stepping out of hotel. The rooms were not quiet. The outside sound could be heard within room.

The area then it is almost impossible to sleep. But all the rooms in the other wings are great. Beware, it

Mumbai proper and while convenient if you're doing business in the suburbs (where a lot of international tour...the hotel car...6000-7000 Rupees (130US), we decided to order a taxi 1600 Rupees (30US). Sure they stay.

umber of Hyatt properties and also did stay in a few 4 and 5 star hotel and resorts in India, and GHM meetings, so can't really complain. This is a keeper. Will be back there if I ever have to go back to Mumbai to experience the difference one has to pay. If you can afford the cost then this is one of the best hotels

But this is the place to stay.

nd, no one bothered to open the doors or assist us. At the conference, the first answer to any request is good, the Guest Relations Executive tries to find out what kinda taste buds I have before making recommendations. A person on the phone (be it housekeeping, room service or the front desk) will address me by my name. The rooms are cosy, the beds are deliciously comfy and they have great hairdryers. The hotel itself is perfect for business traveller so breakfast is fast and food is excellent. Italian restaurant and China house are both the space was a bit limited. Would not mind coming back again... The building appears a bit shabby these days but the inside is great.

ing to hold customer or entertainment in a 5 star hotel. Easily accessible, staff are courteous, clean and nice (although you get to see the filthy rich guys showing off in the lobbies and everywhere else public... makes it amazing, the pool itself is just a big bunch of water in a hole. But, still they have these guys who

in Mumbai. And, then things have rapidly changed. Off late, one feels that the priority of the hotel is to stay.

long time and the pillows were goose down and to die for. If not for anything else, I will come back to just the cutlery. Very courteous staff. Don't miss out the variety of cuisine at the Grand Hyatt. I loved the food, turned away from you. The dining facilities are top notch, as check in and check out effortless. I was a little

The variety of options and efficient delivery. Nice choice of restaurants. The service and staff at the lobby

location was good, it was very close to the airport so we did not find it difficult to commute. The room view

ninutes from international airport depending on the traffic. rooms are ok. However we can get better if I did not have anything impressive to offer. I have seen much better offerings served at other comparable. Open kitchen are open to the lobby as well. Work was going on in the room next to us so we had noise disturbance at the lounge I was not allowed to order some food from the hotel itself (which I was willing to pay). Everyone shows concern as to how you feel and how your day is going. If you are dining alone, no problem. This restaurant has it all. This could be the best buffet-spread available to mankind. Celini & the Chophy day. Starting with the pluses, the hotel has strong leisure facilities (including an outdoor pool and many more). Good night sleep. I stayed on the club floor and enjoyed the facility of the Grand Club. I conducted a brief wood finishes. The experience started while I was waiting for my luggage at the airport; my rate is

m, a luxury shopping area, a ATM and some wonderful restaurants. The staff is polite. The rooms are the following day, 24-hour WiFi access and a car back to the airport - which we thought was excellent (noting for in a buffet). kudos to the staff...

why not you???

modern and minimalistic interiors. Everything looks brand new. Restaurants: Again, same like the Hyatt size pool. To operate the lifts you need your room key otherwise you have to wait for another person

y not worth for the kind of price one pays. 2) Bathroom layout is weird. Very uncomfortable. The shower

wn with shades of yellow and grey. The two together looked atrocious. The bathrooms were lousy - the only possible thing I can complain about is this hotel has a very serious mosquito problem. Frankly, they

thing. Atmosphere is extremely vibrant especially during Weekends. I love to hang out in China House

I would like to find that out!

I had a separate tub and shower and was very clean. High speed Internet access in every room. A few

ur bags on entry because of the long flight of stairs up. The China House Lounge is one of the choice restaurants were up to much but the Italian was very good. Choice of about 5 Other: There is a large high

separate shower area, and a big wardrobe within the bathroom with a full variety of Forest Essential I stayed in one of them.

The evident popularity of the property. The one thing that could be improved, though - better access to the poolside drinks to their room (who usually carries cash to the pool?)

is in bad shape, and there are signs of wear. None of that bothered me. I will be back.

oom was great, a little short on toilettes. Breakfast was fantastic, would highly recommend it. One must is just something you must visit. Didn't get up on time for the breakfast. Swimming pool is nice and a non-door room will keep bugging you noisy A/c Overall Excellent and would definitely return

which saves you a lot of time in Mumbai traffic. I would definitely stay in this hotel if I ever come back to Mumbai. The only downside to this hotel is its physical location - there is not a huge amount to see or do within walking distance. The staff are very courteous, provide excellent service. Definite recommend for business trips. The room I stayed in the first floor was my favorite hide-out where I took my breakfast every morning (included) and drank additional 3k rupees per day. Before I upgraded I enjoyed breakfast at the buffet downstairs. Great view

istance from airport and will stay again.

ing was that many birds liked bathing in the outdoor swimming pool, laughed a lot when I saw it, but I can't say I Indian wines as a lot of them guarantee a headache). Avoid selecting a room facing the main road.

om passed 11pm.

I got a great corporate deal for our company. So nice hotel, close to airport, good value, just ignore the fact that I kept watch of time, it still took another 5-7 minutes. Even more frustrating was organising a car with

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holiday three weeks later. When we tried to pay we discovered that the card had been stopped. Having al. I hated checking in and out, ordering drinks or food because the tone of each staff member I spoke DC. Room service charges of 550.00 was cleared against the authorization taken earlier. While they s

that I had to get the staff at the Trident, Nariman Point (where I also stay sometimes) to complete a s - a gold standard.

cubicles. The Hotel is just Large , offers good cusine---but lacks the overall triggers to provide the W de a breakfast package in your stay it would be wise!!! plus the bonus is they include complimentary i en-suite.And i will definetly recommend this hotel to family and friends very clean,the only downfall fo rt. But be prepared to drive (well actually be driven) everywhere. Further from airport than the other : time they told me there was nothing else they could do. Its gets worse however i booked a spa treatr r in my trip - I had picked up an infection from contaminated food. So, just because it is a 5 star hotel

estaurants. The price is a little high but this IS a luxury hotel! A good mix of business guests and tourist

ite smokers are they really suffer due to one smoking zone and that also outside.

5-25 minutes for our requested items like Shampoo,towels, creamer etc.

e it is really far from everywhere.

of infectious diseases for anyone in the vicinity. While these are not the problems of the hotel they do strongly suggest to stay in this hotel

in.

mosquito in the lobby at night but hello, this is India. There were also mosquitos in the other hotels I vis vasn't warm and a bit cold / curt at many times (security guards, check-in and even the lady who ushe

grade option to the club floor (which we took up); excellent choice of restaurants which included a fasc ction of hot and cold items. Due to my crazy schedule, I only ordered room service for my dinners, bu

ly and efficient staff and a lot of eating choices. It contains several beautifully decorated restaurants - n't close. So all night long you hear barking dogs and flights taking off overhead. One recommendati

the bar is pretty stylish and has a wide array of alcohol. a dat bit pricey though. China house is an all and restaurants and I imagine I will return on my next visit.

ity was good for the younger members of our party, the range of food there was brilliant and the open

Mai for the best ever service....I feel at Home...Cheers

/ downside is that this place is pricey in Rs terms but on par with hotels of this class.

ly in all places and the Aperitive hour served in the Hyatt club (2nd floor if I am not mistaken) is a rea black hair on our bed in a supposedly clean room (all house-keeping staff I saw were men with short t

nice buffet in the evening before 8pm. The staff are excellent and usually remember my name. I've d about in Mumbai but at least we were guaranteed cleanliness and no 'Delhi belly.' We tried to used

ood, as you can get taxis and even rickshaw right outside the Hotel which takes you anywhere you w area to relax after a day out in Mumbai (remember insect repellent as the Mosquitos are relentless). (

hout - from reception to room service to restaurants to the lobby area. Second, the quality of the facilities is excellent. The hotel is located in central Mumbai (about an hour's drive). One must get to the city centre by taxi (500 rupees). Otherwise, it is a great place to stay.

should be in such a luxury hotel. It's a great wedding hotel in Mumbai though, which makes for some work. Meeting organizers. They had my outgoing flight number. I checked out and asked if I would be dropped off at the airport. The gym and spa are good. Overall, the hotel provides a very satisfying experience. It's comfortable. The location isn't fabulous for tourists, takes ages to get anywhere and is not a great area for Mumbai hotels.

rather disappointing. It sprawls and it is a tad grotty. Don't get me wrong, in all the important aspects it's a great hotel.

suggest either of the Tajs. The rooms at the Grand Hyatt are probably the best in Mumbai. They are spacious and comfortable, with a large bathroom and a great view of the city.

wn besides meeting a number of people in the hotel itself. I had also packed shabbily and the housekeeping staff was very helpful. Concierges of the hotel (Sibi Mathew and Gurpreet) made our stay extra special.

led, protection of the hotel, and the hotel is far from Mumbai's main business districts. The food is delicious. The only thing that lets this hotel down is the admin staff. Took them ages to do the simplest things if you want to visit the India Gate or other monuments you have to be prepared for a long taxi drive.

especially after a long day full of meetings. My favourite was the buffet with many different dishes to choose from. It's a bit expensive, missing ham and orange juice to be paid separately. Service was, indeed, very just different. I always felt well taken care of. The rooms are large and comfortable, although the decor is a bit dated. Food selection was extensive and service was friendly and fast. I would highly recommend this hotel if it comes to Hyatt well I would like to say it is my first preference. Welcome to Hyatt.....

This is great if you are just here for business. I had my conference in the conference hall right next door. The room is spacious and the bathroom is great. There is a great bath tub and the shower is great.

concierge I've had, the lad was great, changed all my flights, as I threw a last minute Taj Mahal experience.

is near the airport.

3000 per day.

is getting old ... bathroom door was stuck, and pointing out to staff didn't get any response. Still overall

urants, fitness centre, pool all what one can desire for in a luxury hotel. The food served is also delicious. It's nice, very comfortable and quiet. The real treat is the staff and food. Everyone is top-notch and the service is excellent. The club is always busy.

invoices... The second morning asked the staff where to have the buffet breakfast and was pointed to the restaurant.

cessary because everyone is using their horn all the time, from all directions, so there is no useful information. The hotel is located in a quiet area, away from the noise of the city. The food quality is excellent. The Soma and China House. Both excellent restaurants and my colleagues certainly enjoyed the food at Soma. It's just good. It's only 10 min from the domestic airport.

comes out to \$50. Not everyone is on an unlimited expense account - my client allotted me 35 euros per day if they actually did something. I was travelling with an elderly Indian business companion and no-one seemed to bring a bowl of pasta from their All Day restaurant for my dinner which was bluntly refused. No explanation given.

generic but smartly furnished with everything you expect in a five star hotel. All amenities that you expect are available. The rooms continue the luxury theme and you will want for little.... and if you do I am sure they will fix it.

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ge, functional and quite modern. The service and good was very good.

very nice... service was non stop with multiple chefs cooking.. Definetly would stay here again
g up at 1 in the night when i was trying to make the USB stick output on to the TV screen. While chec
k. Apparently this was a problem with many rooms in that area. I know of 3 other people who stayed t
ub lounge was very nice, as were the evening drinks and snacks. Service was great and always came

»lleagues that they were treated the same way. Apart from the staff being so accommodating, the roo

ant is very good and a night club that livens up at midnight which is interesting for people watching. A

tion team, they made sure that our overall stay is comfortable. Also want to appreciate Ashish and his team.

you so much . We recommend all those who are planning trips...do book at Grand hyatt... Best wishes fort. A big shot out to Chef Nishad and his lovely team of Jupa, Sandip, Karsh, Mohan, Kilen sumit, h

cellent service at the Fifty Five East Restaurant, the staff was very attentive, professional and friendly,

s in early check-in and late check-out.

If to name some.. Adnan..Neha...and others for taking care of all our special requests..n lastly Mr. Viv
ould like to vouch for him. :)

the staff. During this difficult period making our staycation memorable, knowing what lies outside. \

he splendid spa services offered at club oasis! The masseuses were excellent in their service. A spec
nice celebration for me which made me feel really special. I recommend the place highly and I hope t

in the time they greet you into the restaurant till the time you leave they make you feel comfortable ar

ie chef Jhupa were amazing host. Overall we were really happy with our weekend getaway! Must visit
nd it to my colleagues! Special thanks to Agnel DSouza and Melvina... Actually, I can't complain abou
or making my staycation pleasant.

breakfast buffet was mind blowing. The Chef came personally to our table to inquire about our experiences were a bit restrictive . No qualms about though that as the welcome at the restaurant was so lovely tion of the staff . Chef Nishad , Jushpa and Team Benaz for the fingerlicking Food n service and Agn

weet gesture. A very special mention to Miss Renuka at the restaurant who is super warm and hospit

staff #greatfood #peacewithincity #grandhyatt

g our check-in at the reception desk. Room was pleasant, big and beautiful with all the latest amenitie

wonderful experience. We all really enjoyed.

and a large work desk as well as comfortable lounge sofa area to work during the day.

touched by their act of going the extra mile.

n . Lots of love, Keeva and the Khannas .

you guys. The food was one of the best i had tasted in Mumbai's 5 Star hotels. I would recommended

when you walk in. High quality rooms (there was even a tv by the shower), and high quality service) ✓

â€¢ The Chefs were very attentive. All the staff were very efficient and always with a smile. Once again all guests with love and affection

a gym for no bubble guest i really enjoyed especially the coach he really helped me a lot with my room work and breakfast was also ok but yes i like to thank pankaj from restaurant who serve me very well tak

d particularly like to thank Ms Manju Shree & Ms. Vijaya from in room dining department for taking out ourteous and he went beyond limits to make our stay very special and unforgettable.

breakfast when they found out I am here for my birthday celebrations. The only thing I would request to

t team for making it a lovely stay :)

n, nor did we get it on higher floor, no cradle in the room even after requesting in the email also the br

dine with Hyatt as well. Thank you for the awesome Chinese meal you sent us we loved it and enjoyed

ith complimentary desserts which was like an icing on a cake. Seldom we get such personal attention

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which is really excellent. Breakfast was buffet with lots of varieties and all were mouthwatering. Dinner was super delicious, the next dish I had was a Lettuce Salad, the lettuce was fresh, healthy & nutritious. Breakfast area was rude, made to feel like outcasts because of our Pet. Mostly crowded with midlevel service. Rooms were allotted on the same floor as we requested. She was also kind enough to offer us a lift. Staff are extremely alert. But while they do their job to near perfection, Mr Percy has interests of the guest. It was superb.... The staff were cooperative and were following COVID 19 protocol carefully. Overall very good.

and entire team for serving us a delicious meal while our stay. Your delicious cooking made our stay at Grand Hyatt Mumbai special. Hoping to stay with you guys again on 11th October.

friendly. Thank you for making our stay pleasant. Kudos Team, Room Service - Ramesh Chefs- N

said no The nxt I asked the same thing they said not possible that is already occupied.. Seriously whd Breakfast. Also we were pleasantly surprised with the sweet gesture of the Cellini Staff with "See You Mr.Deepak, Manoj, Avdhut ,Vishal, so on.., Special mention Miss. Renuka for her charm !! this was one

and all Celini Team. Laundry staff also good and laundry clothes were returned back on time. Good and e is great here.

to keep our rooms neat and clean in the current situation. I specifically want to mention here about M

hygienic measures. Rooms were spacious. Lastly, special thanks to Ramesh from house keeping tea

on who carries hospitality of this great grand hyatt in correct way. He never says no to his guests. I am

ce.

cellent. It was a fabulous experience during such tough times. A very safe environment and the best p

lazing! A big hug and thank you to all for going above and beyond during these troubled times! It's not own for an occasion. They upgraded us to the rooms with a patio and kept a cake in our room (which

liver issues and provide a good experience always for dinning at hotel and at home. Me and my fam

cocktails and canapÃ©s at the club lounge in the evening. The spread for the breakfast buffet was eq

in the evening, the Tomato & Cucumber sandwiches were good but the chocolate truffle was yummy ! a and Behnaz . I am sure i missed few names, I want to thank Adil for making it very comfortable on

he luxurious rooms & great lawns to roam during lockdown, the staffs are really helpful & polite, would
nner, staff here were very attentive towards guest and had great knowledge over food and food habits

is many dishes quantity and even if u wished for something like your taste-wise the chefs are so good

ike to call out Names of Mr Ganga Yadav and Priti especially for taking care of us by going beyond the
surpass all our expectations! Can't wait to come back! Thank you to the team at Hyatt!

can hardly wait to return. The food was amazing too, and you should definitely try their chicken tikka al

d the entire team of Mr. Amit & Mr. Mani went out of their way to make us comfortable at Celini for din

bout All Common Amenities Closed due to Covid Restrictions, but coffee vending Machine at 1st Floc

› need of the hour. hour. Looking forward to more visits.

They started to comment on the girls and spoke in a very filthy manner. I don't accept such kind

; care of their guests personally. I loved how interactive every staff member is, it's a very small thing coz the hotel is taking full precautions and extra effort to comfort there guests. All the best

food and hospitality. Kudos! Now it's my lifelong favorite place

e pleasant, welcoming and caring. There were two areas of concern according to me - The service was looking forward to next stay in the same property. Highly recommend Grand Hyatt Mumbai and Reside

eserves a special mention. It was divine! The napkin and cutlery were packed in individual paper envelope

EastChef Sandeep ,Chef vinayak,Chef sumeet,Chef Naveen....Stay blessed

Chefs Nishad, Karah and Mohan walk up to each table and ensure that the food is to your liking and always have loved them but this time will be most memorable.

02 comes. Again not to our taste. We decided not to have one . But the team at hyaat refused to Of guest who were having there morning breakfast at Fifty Five East Restaurant. Will look forward to visit G

portunity to thank them for my greatest gratitude!!

try and otherwise. Thank you Vishal! Look forward to my return to the Grand Hyatt Mumbai.

Iju from Laundry ensured that all my laundry requirements are met ON TIME and in impeccable condition with no delay. All in all it was a wonderful experience and I would definitely recommend and go back

cking out from the hotel was also speedy. Thanks to the entire team at The Grand Hyatt for such a n

nt staycation.

credits - Chef Jhupa , Dipak J, and Pankaj @Suma Restaurant
irtable and yummy breakfast. Also, I would like to add that I had a fall over the staircase and not a sing

bottom is rare. It is experiential. The staff took extra care to provide the kind of room I wanted and r

ian dishes. The staff were able to get the food for us from the buffet so as not to have too many gues
a head chef Thanks . For taking care of our dinner. Thanks sarfraz, and team.soumen ,Akshya. Th
or the st Patrickâ€™s lunch so had a lovely time and will be visiting again very soon!
a distinct taste each. Pair them with wine or coffee, and it's gastronomic heaven. Which are also part

ist and making sure I try great things. Vaibhav for making sure my room looked spic and span everyd

Naseem! i will definitely recommend my friends to reach out to you whenever they would want to sta

e sure things were just right. The cherry on the cake was the surprise Tiramisu cake organised by the

recautions - temperature check, sanitization and social distancing. There is absolutely nothing that yo
ul at late night. Again Thanks to each and every one of you. Will be happy to recommend Grand Hy
ortable with good housekeeping and also send fruits to our room. They even gave dolls to baby to ma
equirements were met. Very Special Thanks to Agnel D'souza who was in constant touch with us and
ee of cleanliness and even how they went the extra mile to hand us envelopes for our masks, and ha
juices to detox. Filter coffee and crispy dosas reminded us of South India while warm crispy croissant
e old.. Way to go guys! Whether a celebration or just the mood for a nice dine-out, highly recommen

the other chefs who were very cooperative with the kids meal, specifically arranged for my little one... definitely go for it!

If of us all â€“ thank you for making our meal such an enjoyable one! Your hard work and consideration a wonderful stay and hope to be back soon!

| a stress free staycation.
humble. Near to airport and have parking facility also.

stations!! We are already looking forward to next visit
ce has loved the entire experience. ThisÂ would not have been possible without Adnan's sincere effort
coffee with milk on side with no sugar. Next day while meeting and greeting me again she asked me,
warm, welcoming and their energy is just perfect. Hygiene at the restaurant was also well maintained.

we were immaculately served by Sahil and Vivek (Restaurant Manager). Also worth mentioning is the

ily
wards. Generous portions and authentic Italian taste. Cantt wait to come back again !
id more...Kudos to the team for keeping up the service levels in these tough times. Advait
or them taking customer feedback is not just a last day ritual but every time they met us..they took fee
nd not the least thank you Agnel for being so very helpful. We were made to feel so warm and welco
ee lush gree gardens inside rather than dusty city roads. The room itself is large enough and well eq
l warm reception towards us. In the picture: Mr and mrs. Columbus from instagram (minx and nix) Kr

options.the south indian menu was accompanied by sumptuous chutneys and sambar.spinach stir fry

sarfaraz and there fnb assistant director Mr amit also made our stay absolutely superb finally one thing

ast number of culinary options and I can't wait to go back to try them out!
as home away from home, infact its the case with all his team members.. Last but nevertheless, Krisl

h
icacyâ€™s..
anage the pressure and were struggling to keep up however at the dinner things changed as I met Mr

ed for a surprise cake for us, when we arrived in our room. Chef Nishad and his team (Renuka,Kars
na, Mumbai

ate and monitored all the arrangement without any hassel. Thanks again.

I by Chef Nishad and his team for the breakfast buffet which is something I have never experienced ir
I experience and Somen took care of us very well. Overall 10 on 10 experience and marks to Grand

Hyatt Mumbai, Bandra Kurla Complex Vicinity, Off, Western Express Hwy, Santacruz East, Mumbai, M

rangements 4. Hand written note from Pallavi. 5. Morning breakfast 6. Late checkout Negatives: 1. F

has been left before a Tsunami that is about to come. Very dull, depressing and had to leave the spac

even a 5 star property level. Nothing was good from the f&b aspect. Not happy.

s to them and their coleagues.

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it to cheer in our elder son's birthday!! Then was the reception...from the valet to the lobby there were helpful and considerate throughout our stay and touched us with his warmth..Also Pallavi at the Front

I shall be sure to share with my family!

special day and ensured that we were well taken care of during the entire duration of our stay. Breakfast in Soma was exceptional..The breakfast buffet was excellent with a wide variety of choices and

beverages of course. The service was quick and accurate. Our dining experience at China House I extra mile to make our experience outstanding. If you love brunches as much as I do, this place is a must

Sayan, Nadeem and Chef Jhupa for an impeccable service.

,Renuka Agnel,Mohan,Vinay,Kilen,Sayan & Selvam. At the reception, Ms. Pallavi and Ms. Tanvi made

I always arrive at Grand Hyatt as my family looks forward to the breakfast of this hotel. They always serve

large wardrobe with a safe too and the amazing bathtub. Not to forget with the ongoing pandemic room

ly! :)

s for anything 3. Service was amazing - Thanks to warmth extended by Dipak (Asst Manager at Celin

all, the team is very warm and always ready to oblige! The stay and the breakfast buffet here is some

topped rasmalai was the one dish not to be missed. The warmth of the people at the restaurant would link to the chef at Soma restaurant for the tasty dinner. The room was sanitized before we checked in again Regards Rahul 9819706577

ice. As far as I remember i have tasted every bits n piece of the buffet. They are just too good in Sou

had a great time. We will definitely visit again.

in person.

urteous presence and ever ready to help attitude of Agnel D'Souza. He helped us get a better room or

e. A widespread buffet at the breakfast is more than what you can ask for - be it their yummy specially
isidering my family size) without additional fees. Chefs Nishad,karash ,Vishal ,Mohan & eric, vinay , I

had a sweet gesture from Raju Daul and Love Bhaduria , made things easier for us further. They have a

llavi from GRE arranged a cake with a sweet happy birthday letter and made my day more special.(C

ers, mezzes, to Indian, Chinese.. you name it and it was there. All the dishes looked fresh and appetis
ady when we arrived. They had a lovely platter with snacks, chocolates, macaroons and fruit for us. T

our stay really memorable. Our special thanks to all the chefs who were part of extremely creative and

t not be possible, but he also told me what could be worked out to make our stay more comfortable. A

cellent experience and looking forward to come back soon ..

week flew by! Hygiene and safety is top of mind for this property without compromising the warmth an

sert and then took a picture with us. I found this gesture very sweet. I will surely visit Celini in future a
one unturned while attending the our requests. Excellent food. This is Grand Hyatt management. Fan

. That was very sweet. Will surely come back soon.

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The food was very delicious. The all over experience of us at Celini was unforgettable. The food and the

enjoyed bathing in the bath tub . Speaking of buffet breakfast at fifty five east restaurant. The excellent

staff including front desk staff Danish were very helpful and kind too. The staff even had a surprise dessert and watching television while drifting off to sleep every now and then! Room service was prompt and

chef Sandeep, Renuka and Sarfaraz to make our dining experience a memorable one.

Manager of the laundry incharge who is working here for last 15 years - very good service - TAJ standard!

A BHARA kabab which are your speciality but the Chinese Dumplings made up for it!! The Pizza oh my god we would highly recommend it.

Say Looking forward to visit again very very soon.

We will with not only delicious food of course but also the kind service. From anticipating our coffee preference

Keep up the good work Guys.

ting nextlyðŸ™ ðŸŽ» Thankyou thankyou to all, specially chef Nishad then, breakfast team and re

ady aid in our future relationship with your company.

Hospitality. Would definitely recommend to friends and family!!

I attended the other table. When I called the guest services for 5 times in a span of 2 hours for no one

loved it. We also want to thank Lovelina and Chef Siddarth for their hospitality. We felt at home here and she was smiling. Their was a warmth in her eyes and had a welcoming tone. The bell service was quick

available. The staff made the 2 day stay filled with memories coming back soon.

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ood, but the highlight of our stay was the China house restaurant and that was one of the best Chines
would love to go back again.

so bear with me haha danish at the concierge has made me very home heâ€™s so friendly so helpful
I with a see you soon dessert, a sweet gesture from the chefs. Thank you once again
roughout the stay and best cusine choice in Mumbai.

, Chef Keenan and Shon for the delectable fare. A huge shoutout to the entire Service time. You guy
>onist .thanks to each and all from bottom of the heart â –bi, –l

att again.
worse one of the Staff forced me to settle the restaurant bill before leaving the restaurant, this was c

Hiral @Himanshu @shaibaz @Renuka Lots of love to Danish for giving us the upgrade. He made
lected by their Housekeeping head. You are billed for ice cream which you never had and the painful
ours and change of 2 rooms - with one infant and one toddler! We were shifted to residence room wh

d Renuka you all were just amazing !! PS:Thank you for this wonderful gesture.(photo attached below
able and even recommended really amazing dishes which really lived up to our expectations. I take th
21 to you all

ng International cuisine with a variety of 20 deserts in the platter. Out of which the hot molten baked c

umbai.

keeping the family engaged and serving with an expert understanding of our likes and preferences. It t

d fruits in addition to the welcome hamper, dry fruits and an amazing medley of choco bites and pista
are opulent and luxurious.The aura of this property left us spellbound,exceptional in all aspects,extre

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se with a very special Birthday Cake. You guys ensured a comfortable stay and extended level of Ho
team is doing really well under the circumstances, the property is wonderful but needs a bit more TLC
onderful & great! She is an adorable, very personable, very efficient & energetic. I have noticed Miss F
'eeted by Ms Deepa Ghosalkar and her team. The check in process was extremely quick. She and he
'ell desk. You guys were amazing Looking forward for more such stays at Grand Hyatt. Thank you or
Ivam, chef Apurva , chef keenan and Shon, and the entire service team! We loved your attention to d
1 Sayan for this wonderful dining experience. God bless.

at Midnight and Mr. Vivek & Team from F&B Department for giving us such an awesome surprise by
ole.. what a take on pan fried noddle's. One must order !! Their pepperoni pizza to die for.. the off the
.ET YOU IN,

es and tried to indulge us with absolutely lavish and excellent spread that tasted heavenly and rich !!!

imption

I special thanks to Manager - Ganga Yadav Dr.Vibhuti Chavan

niss talking about the food Amazing!!! Truly service oriented, would highly recommend Hyatt to all futu
Rajendra Bartwal from housekeeping for his humble and courteous approach in serving with our daily
for good service delivered.

kshay,Roshan and Harshal who made our dinner so special and best ever moment of our stay. Risso

I helpful. Cheers!!!

iment guidelines of CoVid19. From service to food, especially the Breakfast Buffet at Celini was out c

xperience â–‰, â–‰, â–‰

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to be visited frequently for the great job performed by each and every team member in here. Make si

n terms of quality, hygiene, guestcare was awesome. Highly recommend to enjoy one of the most rela

ways attentive and with a smile while our servers (Shraddha,Lavlina,selvam,shon) never gave us a ch

ble & friendly... Had a gala time spending one night at the Grand Hyatt...It was indeed value for mone

Rajeev Dube
r breakfast, lunch and dinner the first day. From the second day onwards food came everyday but at i
surely visit again.

loved it) and manager Sayan dev. Thanks for taking care of feeding me and many others like me who

to enjoy. All counters were covered and as you walk around and choose what you want, your server
airline!! Great job to you guys especially the guest relations executive, Miss Parul, who was able to br
ecided to allot us another room. There was absolutely no communication from the front desk regardin

arm service and wonderful experience!

VAIBHAV and DEEPAK who are extremely guest oriented and it showed in their behaviour. Not to i
ds: Diksha Bhavesh Solanki

visit soon. It was really very awesome!! Thank-you Grand Hyatt Mumbai!!

n 2) Railway style akoori mixed with chopped green onions and home grown chillis "Pizza: Chicken

o keep coming back . . . God bless you all for serving your customers with utmost commitment & enth katta, Mr. Saif, Mr. Sarfaraz and Mr. Nadim, Mr. Guddu (forgot his real name) and AV team and of co lly delectable items.. was very happy with the quality of the food, the variety, the service (was told i wi

and flexibility they have shown in giving me a good range of eggless baked options to choose from. T he property I have seen them persistently been taking care of everyone with same zeal and enthusiasmible in booking a room specific to our requirements.

f name, hats off to them. Abhishek, Renuka, Parul, Abdul, Deepak, Vishal, Agnel, Vasundhara, Swajal, Ha j experience. Whether it is on the pleasurable side or otherwise, depends on your duration of stay. I am onfusion, as we request for twin bed and was provided single king bed, which anyways was changed 1. Sami, Manjusha, Praveen, Shradha, Jerris, Tanaji Applaud the trainer who train the guys. Overall f

praise them, but I felt the management should know that they have hired thorough professionals. Kee oilet/Basin separated by sliding wooden doors. Bathroom and Toilet further separated by glass partitic

rand Hyatt , mumbai for making this happen in these challenging times !

0% full marks 5 out of 5 so many years they have well maintained standards of International Quality a ake home. Highly recommend!

ery polite and helpful. Also appreciate celini resto team Rohit , Vasundhara , Harish , Indira , Renuka

: food which you want that is not available with them. They will give you excuse like its got finished. St

e even through their masks. We throughly enjoyed our stay at the Grand Hyatt, and the service has r

)

y as well as their own. Overall, I was very relaxed during the whole stay.

ks for the wonderful service, staff is so cooperative.

sy in such a difficult context but it is amazing to see how much efficiency and kindness the whole staff : hesitate and does his request with a smile. Thank you all housekeepers for your endless work!!!

od stay!

dia

ront Desk handled check-in and check-out efficiently, and gave us a comfortable room (4160) overlook /ivek from Celini, Miss Mandira, Priyanka and Mr Rajesh from The Gourmet and Miss Mami from the i well come me, which made it more special for me. I wish you all the best stay save and healthy. Loc nothing was ever too difficult. Yash at the residence reception and Sachin Surve and Ashish Jhadav

yatt and thank you Chris, T. Robinson

don't normally stay at the same hotel more than once, but I think that the Grand Hyatt Mumbai will be

om is ready to occupy, despite all these the most sarcastic situation about the team working at this hot red by their best and served to us, starting with salads, soups, cocktails to relax, different main course d his team. I had a great time here.

norable

juration that matched what was in the room - perhaps due to the age of the room). Facilities were go

y knows what customer wants Thank you guys
the evening sessions at the Executive Lounge on the 1st floor and the delicious canapes and drinks

rhythm and posture and flow of workout

ival, I was unhappy with the room I was given for such a special moment and Kevin, who is an absolute ever tasted. But what truly marks this place is the consistency of the warmth the staff and I thank all duty to serve, nothing was too much trouble. We would definitely stay again and I would highly recom

/ room. Well, not sure I spent a minute looking at dust-laden trees in the backyard. And the room was

n be a bit noisy. You can hear all trolleys that are pushed past your room door including people chattering in the room, again went through a delay of 35 min .

t and suggested room change and showed us couple of rooms and understood what is our preferenc

he gave me a room super quick and within minutes I was walking towards my room. The room was horrible this basic, then I'm uncertain if they're deserving of any stars. I understand there was a VIF

well will surely visit soon.

Irowing bro you are rocking!!

able to enjoy the festive decorations and special activities along with the DJ and food & drinks. The kbaos, indian stuffed kulcha, salad selection, continental spread, desserts and much much more.. Des

was not theirs and during that period the phone with full battery was switched off!! The most disappointin

were wonderful and the fitness center, pool, and jacuzzi were excellent. If I could give this hotel 10 st

number of steps for the day ! room is basic as expected from a luxury hotel but I felt the product is nc

tay.

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y, I should go to the reception and have a new room key issued. This is not how you expect to be trea

ve party was again excellent food and drink was brilliant. Was so sad to come back home after the ar
iose from. Rooms were modern with an elegant touch of warmth and subtle ambiance. I would highly

end that all my friends do the same if we are ever in Mumbai. This time the stay was even better wit

eat. Made the exit seamless. Overall, this is the place that makes you feel like home.

ived the majestic spaces and beautiful art. The staff are the hotels biggest asset and their desire to er

r allergy and diet restrictions every morning. I can't say enough about how great the Grand Hyatt

it memorable. Thanks a lot once again.

large. I liked the fact that the coffee machine came with take-away cups so you could take a Latte up
the professional aegis of Mr. Joseph, everyone gets the right advise on workout, nutrition and rest cycle

choice of stay available in that area.

Trainee ,Deepan , Harsh Vana , Chef Nishad, Mr. Manimaram Pilai. All has done very excellant job

tom and chef jhupa singh chef harsh chef nishad chef sylvan they have served variety of jain food and
utstanding in choice and quality. We met with creative chefs and had a lovely conversation with them .

ving for and he WILL get you there and further, while having fun. I will definitely recommend this prop
works at the bell desk, he too makes it a point to go above and beyond to make your stay a pleasant a
care of. Truly the hotel has got the best staff that makes it worth staying.

orrect posture while lifting heavy weight , and also provide me advantage and disadvantage of it. He i
detergent. There is a steam iron with scratched and burnt plate. Even the water bottles are non- bran

card. On Nov 26, the same issue happened again so I decided to just pick up the phone at the corrido

he said "I trust your stay was comfortable". When I responded in the negative he ignored me and pret

dicated Grand Hyatt Mumbai team - all of them. I have to specially mention Shazia of the Front Desk

ll. Overall, the whole experience was quite fitting and upto the highest standards as expected from Hy

ja reservation. However youâ€™ll ignored the same like always. Youâ€™ll should actually remove 1
king our Indian food experience a good one! From my son a big thank you to Kilien who made delicio
n 15 years Hotel obviously need some upgrade but overall great stay

me in , I really appreciated that! I was checked in by Ajay at the desk, he was very kind and polite , h

to End managing the show.. Always with a can do approach *Deepak Kushlani* - Getting the right sta

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t in next months. Do meet him whenever you visit Oasis. Thanks Justin once again.

thing possible and I greatly appreciate this. Thank you Sanjukta and team! Love the Grand Hyatt M

our stay. During our stay even though we booked for breakfast only, we were provided free dinner du
/s smiling. Specially the professional trainers Mr Pranit , Mr Sachin and Mr Aashish are one of the be

you all for making our parent's 50th anniversary particularly special. We take with us some very precic

which serves breakfast, drinks and snacks throughout the day and an evening cocktail period. The e'

bar with good seats.

es my stay most memorable. Mr Agnel DSouza, Amol in the security, Shaziya, Rozelle, Atib, Melvina i
ast 5 times, the same experience. Addressed to the higher ups, no one is keen to solve the problem.

eat thank you for the experience!

ck for it Thanks,Bina

iks to Chef Mr. Singh who was too good at restaurant ho took special take care of my table.
coffee shop. There are a few more whose name are missed in all THANK YOU TO GRAND HYATT-

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d specially like to mention Devendar, who made sure we have a pleasant stay and homely decor. Kid world. All in all a wonderful break. Thanks to Amrita for helping me plan most of the stay. Thank you Hyatt recommend to other who wants to experience the best!! Keep up the amazing work guys!

1. Buffet breakfast could have more options. I loved the vast array of fresh fruits though. Dinner was g

'o say that he is an absolute pro at his job is an understatement. Justin's knowledge of not just the tec you are offered to have same breakfast on Italian restaurant, so the cafeteria for breakfast might not

It had obviously been sitting somewhere until the waiter collected it 5. Had dinner in the Soma Resta'ery tough to try out everything. All of us were thrilled and overwhelmed with the hospitality . The finale

rought up and down from room - Thanks to Agnel and team. Overall thank you to Abhishek Desai for |

appear to move, and we were promptly brought up to L1 for the Hyatt Club check in. This wasn't betteâ€™ll receive at your dinner table. The staff does everything possible to make your stay a memorable igust itself for my dads birthday.

ny mention on compensation, discount, no visit from the GM etc. We had been travelling since 6am t sh. The hotel should count yourselves lucky to have secured such talent. Spending much of my time i

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er my preferences recorded in my Hyatt account - Sanjukta was an absolute joy to deal with. Next up '

lso a range of gluten free and vegan options, which was an appreciated novelty. Only recommendatio

esh, Justin, Pranit, Ashish and Sachin are ever attentive to the guest's needs and make the environment

sonal service, ended our experience on a high note. Thank you Sagar, Yohann and Vikas!

here whenever you are in this hotel.

I with an assortment of international foods. On the north indian side, however, only plain, aloo and gol

ean to them and that makes the difference. I would like to mention all their names but it's difficult for n
ome tired from flights ppl have little smile which make our day. Then in breakfast buffet which is outst

everybody professionally and most importantly with a huge smile. ☺☺☺☺☺

yatt brand. However the front desk need a bit more improvement. One "irritating" point that always cre

as more energetic. He himself also went extra mile. In the end while leaving from restaurant the team a

an auto. When inquired in the reception that is there any policy that guest should not come in auto, the

Thanks Chef Sanket). While the chefs were concocting up their magic, the table team of Mr Mani & M
always be hesitant to try new foods, but Lovina made sure she could come up with something that she

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t very much. For me, there was a little disappointment in the food. I ordered in-room dining and the ni

tive and immaculately dressed staff who from start to finish ensured our thirst was quenched and our | ganisation. Well done and my sincerely thank you Miss Rozelle! God bless you!

equipped one. Ashish and Nilesh takes special attention each time to train me. The wet area, steam

tant. Also find a very good ambience of care and special attention right from Mr. Deepak Khusalani, I says with a smile willing to go beyond the call of duty. Nothing is ever too much effort. The breakfast ai ot familiar with destination and what is normally a 15 min journey took 1 hour. Driver would not take m

try important meeting tomorrow morning. Dear Management, I AM TELL YOU THIS IS TOTALLY UN
is in the Housekeeping/Room Service staff.. but the overall experience is just fantastic!! Will always ke

Joyson, Ruta, Bhaskar and the others (sorry don't remember all their names). We enjoyed our meal e

s and quick.

all shapes and forms. In terms of the room, they are very comfortable and spacious. The Grand Hyatt i est and continue to do good work

iding Amazon fire stick. Thanks All For The Great Hospitality.

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I experience continues. So one word, "Avoid" –I staying in this hotel. Bad staff , unkept rooms.

e and I totally satisfied gastronomically. I will not hesitate to return to this establishment and would re

re food was excellent. Thanks to the entire team for their extremely professional support.

iate level is good, meaning extra miles to the guests. But by having more than one staff doing this, it c

re . Logic as you are on the outskirts of town A lot of Chinese clients and we all know Chinese do che

urse given the fact that you are willing to spend because it is damn expensive. The base category st:utes...Special call out to the staff who were bang on with their suggestions...Would definitely recommend

at a sound level that beat the background music in the restaurant

swimming Pool is outstanding. It's got a great location too, nestled in the heart of Mumbai. Five star

mile and And in GYM club Oasis you got Mr. Sachin Sure and Ashis for fitnesses standing to help an

orld of Hyatt account. If

d nothing from them that day. So the next day, I went again to speak to your check-in staff. This time

on our next trip to Mumbai.

r Himanshu for his kind help ,the entire staff at the 55 restaurant and also the restaurant manager.spe
e visit memorable. Will surely try to visit again.

: Â£100 seems ridiculous. We then today have tried to order a drinks and food by the pool, the staff ai
the highlight of the morning. Chef Darshan on the egg counter was really helpful and ready to accom

n a row i ordered dinner and the 3rd night when i just called for a wine, the guy asked me 'how about
>, including the wifi, laundry and room service. I'd happily stay there again but the Hyatt Regency wou

er I approached the front desk about it twice.

ore) varieties of offerings if someone wanted to really stock up on nice pastries and Indian sweets. T
>. Breakfast can be a bit of a bun-fight, but if you find a quiet corner, its fine and I defy any guest to co

oncierge team went out of their way in providing options for us to select from and actually picking it up

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orrect room location. 3. Please make no mistake I appreciate the gesture, however during my check in

you have some guests in the room(please fit a small latch inside) and it has 2 doors as well ☺☺☺

I. Thank you!

and personally assisted me through the gym routine. Well, as they say a great place is defined by the traffic so they were kind enough to keep calling the driver and providing us with status updates while

multiple people from the staff to visit my room and fix it . The match I wanted to watch ended by the time

lerstand you and do personal training suiting your body , give tips for a well maintained physique and
d here was poor considering how much was spent overall. Most of the channels on the TV weren't working

lost - Hotel is understaffed and staff is constantly overwhelmed - Rooms are not sound proof so you hear

changes because no one really cares.

limits to stay fit Sachin has always been assisting me in my work outs and that's one reason I have been good about it. Nothing more , my suggestion don't waste 2000 rs from your pocket unless somebody is迫

both business and leisure.

should order (I was impressed by the Indian restaurant there! I strongly recommend it). You may find

the rest of the property. I personally found breakfast amazing with a great options for any kind of tast

vere great too, large in size, the suites are beautiful. Overall, highly recommend.

time. The staff at restaurant can be lot more friendly and hopefully can do better than saying - no, it equipped gym and a nice pool. However the pool can use some regular maintenance. Overall it was a

a combination of Indian and American options, the food and service was great. Vipul and Sazia helped

safe. I emailed the Asst Front Office Manager Mr Vipul Bhosle who had asked after my stay and give

uber they can charge double of the amount as you are staying in the hotel.All in all it was a great ex

great memories.

s seemed a bit worned down in some point but very spacious, clean, practical and with all necessary

ve us afresh even though we said we had lost our appetite. Then I asked that they reimburse the char

d then by Parul who was always making sure I knew what I was eating and how to make my stay mor

ar hotel after giving 3-5 USA dollars every day tip for the room service people daily how could they ev

ifident I have the tools to continue exercising on my own and the knowledge I gained from Justin will

riginally it was ₹2500 + taxes for the day. It changed to ₹2000 + taxes for up to 4hrs and ₹14000 +

lling over each other. The carpets are worn and the walls need a coat of paint in the hallways. The roo

average

be my bell boy while I stay at this hotel as he is someone who is excellent at his job, I can rely on him

none, an excellent way to spend Christmas!

tar hotel! I really appreciate the effort of the management that has taken in good people like Mohamm
o one answered the In Room Dining Number. I called the operator and was told I would get a call bac

ough the bill is shown in Rupees ,and the currency rate is poor.

feel that this should be 5-star hotel practice. Check-out procedure was smooth, so no problem. 2- H
e also 5* upon walking in I was greeted by Sachin, a fantastic personal trainer that works at the gym v
y family friendly hotel. Whenever I go back to Mumbai again, I would happily go back to stay at the Gr

provided every morning is excellent considering the huge volume of people coming through the door
her.. I would recommend this hotel to anyone travelling to India, be it for business or leisure and also i
ow to dismantle the table. We called room service repeatedly , who didn't come to take the tables out .

ccupied rooms. They even made the claim that no hotel in the world would be able to cater to so many
nd staying there! There were several weddings going on during that time and the noise was extremely

there last year for New Years and it was not loud at all. Sanjukta helped us check in and was so ple

ard work, although it must be, because the results after few days are amazing! Well done Sachin and

's as u make me happy...
welcoming. No doubt this place hosts quality and extravagant events.

Big time.

gings to me while they were out.

oshua - The Manager was really helpful and went out of his way to make this occasion memorable or
l,foods. Thanks for a great stay

I was super clean, comfortable bed and working desk, single lounge sofa with foot rest and an addition

: was he doing ? Photocopying my card ? Scary as hell for a 5 star restaurant. Iâ€™ll be guarding my

ied or closed. Had to wait nearly for 3 hours post event to settle their invoices. & much more. I doubt
you treat ? I have been in trident during IPL season they are fantastic in service. Now that was not er

asure to have a such great Trainer who does associate both aspects of human body training and the
hotel is pretty poor and crowded. I feel a little uneasy around the police. There are many nice restauran
e other rule is not repeating locations. I broke both these rules this week. So what is it that brought m
'eciation to those two gentlemen and other staff who have been enriching my comfortable stay at Gra

Roof top Restaurants. Below Hyatt standard by all means.

ly there were absolutely no seating in the lobby due to which we had to spend time standing soaking in
inted at a treasure of contemporary Mumbai art placed throughout the hotel. Pool is a cool 25m of cle
th gentlemen and every staff working here. Thank you very much!!
; the experience in the restaurant was pathetic. Fifty Five East - Thanksgiving dinner had been adver
wership and ID through WhatsApp. Once the luggage was ready for pickup in the airport, we went to
recommend the hotel to others!

: guest relation executive Parul went the extra mile to make me feel like at home.....Thank you

omfortable and taught me some great things. Once again Thank Sachin surve for amazing experience

'k hard. He tailors every session, so it never gets boring and the chat and banter makes it fly by. For n

t to mention the pool is filthy and the maintainance is poor even after it being a cent for many birds all
Forest cake. It had a perfect mix of both Indian and western deserts. The best was waffles. I am very

an international conference in the hotel; this conference was executed brilliantly by the hotel staff. Th

es team.

n incidental. Must say the food here is great but with poor service (restaurants were under staffed, the
her best to make the stay pleasant and special. Congratulations to you all. Best regards Haidar G B

uple of them (55 east and Soma/Celini) and I would give 4.5/5 stars for the food. I will definitely stay
eir security very very seriously.

titive spread of Indian food at the restaurant.

arrived early from work and decided to spend time at the hotel instead of roaming around in Mumbai.

vaiters. Beside the high quality of food and drinks it is the service which makes the stay so plesant. Sr

Sarswati, Mohammed and so many more. Thank you for your hospitality and I look forward to seeing y

order to grow in the Company and give the right opportunity to the key people. Many thanks to all. Be

or improvement is in the in-room dining. Overall, a great place to stay.

the best stay which I had. Thanks to Sachin and grand hyatt

to stay relatively near the airport and the Kurla/BKC district. It is also not far at all from Bandra, Linkin
that my personal shaving cream was low and he wanted to provide some additional for me. Really a

old.

an Cuisine. They have a nice wine menu and the right man Soumil to suggest you about the pairing it

ed even a lazy bum like me to workout!!! Kudos to the hotel management n all the staff on ensuring I f

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ob everytime I've come here for the past year and a half. They're always happy to help and have help
ho gave us the best advice about getting around the city and where and when to go. She helped us p

his passion for sharing knowledge is good enough for me to keep going regularly and workout. Thank
otel are amazing. The gym is truly up to par to US standards as well.

is organized in no time and had a great workout & evening at this property - refreshing experience. T
extra special and one of the best breakfasts I have had. The food was very delicious. Thanks chef for

With a revamp of rooms this would be 5/5 and good value for money. JW Marriott at airport is a step u

ianged my perspective about body building and isolation workouts. Teaching some tough techniques

igain and again as its location is good and their rooms are stunning.

ed me to write this review.thanks Grand Hyatt mumbai will visit again

ook a blanket and went back to sleep. Next morning.. I am getting ready..i use the body lotion kept in

st here is an excellent buffet, with eggs made to order, many breads, fresh fruit and juice, cheeses, a
fortable. Desserts are the fairy tales of the kitchen out here, a happily-ever-after to supper. Great Ho

y to make sure you are perfectly happy with your meal and have food just the way you like it. Nothing
ouâ€™re awesome! I am indebted to you for being my patient guide and trainer. Thank you for helpin
t because Sukhveer knows how to short out issues created by others.

The rooms are okay but the one I got did not have a great view. Faced another building up front, whic

nd around, plus the noise from the air conditiong unit didnt manage more than half an hour. Also the si
nared some very basic but useful tips which would help anyone in the long run. I was very impressed '

out the guest service. In Room dining refused to make small changes to my choice of preparations, re it he explained me the importance of all these things.I.E. they have very good marketing skills. One st t buffet.A large tray of chicken looked like a roadkill. Celini served authentic world class pizza 5-6 yea

at home, since he enjoyed it so much. What a thoughtful gesture to have the Tiramisu with â€œHapp rted off with the beetroot ravilo with goats cheese. The raviloli was soft and fluffy. Beets and goats cl

ef Sameer for his delicious cake on my Birthday!!! Kuddos to all who made my day unforgettable for n s etc. Her effort was very helpful.

es with such a professional Chefs. Bravo to the Crew.
e gy, setup is very nice!!! Keep up the high standards and good work.

th him about sports and fitness, was a really enjoyable and rewarding hour or so at the gym. Loved m ept very clean and tidy generally. It does provide good value for service. Regards, Ashwin

g will be there for the whole evening. Seeing this some other hotel guest came along informed us to g

ast offered everything one could want. The fitness facility is one of the best I have is among the best ever get fixed.

but was dealt with efficiently. Made use of the huge swimming pool with jacuzzi although the cushion

no weeks so I won't be disappointed at all. I would like to thank Kunal and Archit for their great service and a very good place for both business events as well as personal/family visits. There are many restaurants and a courtyard in the early morning hours is amazing, you see doves playing at the water feature which is

!!!

is such a pleasant personality, who tries to take care of every one present. saw umpteen examples of

eral they are very nice. Just a little noisy if your room is located on road side.

hotel back to life. Some of them are : 1) the new card swipe system in the elevators 2) the new guest

alth and wellness. Despite knowing we may not join the club, he gave us a tour of the gym. He cheerfully

end their breakfast package.

lyatt for your warm, heartfelt and joyous hospitality.

ly dressed n insulted me n got a wrong bill -- is this the quality service ??

d of full size and could beat even a stand alone gym. Minibar needs to be ordered which is good that i

ffered an extensive buffet of both Western and Indian style cuisines. Service here was personalized .

l any injuries. 2. He is extremely reliable & punctual , always set up & ready to start training ahead of

ATION SURE VISIT STARS 5 ON 5.

initely come back.Wouldn't hesitate to recommend the salonÂ

quality of food is very good and so is the service. Reception and lobby area is large enough and comfortable. Thanks for your valuable knowledge & time Regards. Mishti.

not have any info about inclusions in my reservation with grand Hyatt reservation team had confirmed

lo workout with such professional person which made my day.

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here in my next business trip to Mumbai even though I am a Globalist. I would definitely stay at a hotel very noisy as loud conversations carry through the windows. Not enough soundproofing. Won't be

' positive thing was behavior of food serving guys(sagar and prasad) of SOMA who were really sweet

ambience and general sense.of opulence good. Excellent service at reception and in restaurants. Foo

.. They guide me for my work out and diet too.My husband and my little one are super happy from the

he duty manager in my presence and nothing was done to stop this nonsense. They have kept a pron

:tomized fitness plan. Kudos to them Food at the Chinese restaurant is a must try

o wonder I bumped into some great sports personalities and celebrities here, as they also use this pla

:o complain about.I really liked the gym coach Mr. Sachin nice friendly and good knowledgeable persc

: presence and persona. A must visit if one is seeking to a great workout session. Anang Pal Singh S

:TM's Idly but no chutney and sambar was just cold inspite of informing your staff to serve hot sambar e

y. I will stay at this location again.

use look into that,Mr pool Manager. All in all it's one of my favorite hotel in Mumbai.

's in the location, its pretty isolated, but service is amazing.

I really motivated me to pump my self and rush to the gym from next day. he had a very in-depth know att taxi. Looking forward to meeting again Janvi and Valancy.

s authentic Italian food in a great ambience and live kitchen. The Grand club serves the best cakes, cr > going around him in the gym. I thank Mr. Justin once again for his time and knowledge. Wish Grand

port. There was a musty and perspiration smell emanating from the carpets and sofa in the lobby. The

did. I really loved my classes except this being the only deterrent. I was to enroll for a third time but he itha in case she feels hungry later (we had an appointment with doctor). We had paid for the breakfas

uld definitely not been able to attend to more guests specially if there is a party or conference in the h

ll.Friendly and jolly staff, a room with courtyard view and amazing services made our day Thank youival was a big hit with my wife as she is very fond of Kerala food. Chef Vineesh made lots of delicious ant manager Sudhakar. Good folks, a pretty property, and impressive service.

be it their Milk chocolate almond slabs, the chocolate truffle cakes or pastries, the chocolate walnut bi ggs to Order" station. The staff manning the "Eggs to Order" station is lousy and need to pull up their

he property. She has just completed 1 year but has been an excellent resource, she takes full care fo es were excellent and all staff so polite and friendly, it really made our stay memorable. I would like to

ge about the diet n routine that I should follow. I look forward to follow the tips that I have received in
e again thanks guys. Keep it up.

pecial even in the slightest of way and she definitely did manage to win hearts and made me feel nice

out. Thanks to his efforts and motivation I have enjoyed my training and have lost more than 10 kgs o'

her ever came near me. Another hotel in Delhi had a trainer greet and stretch me every day, so I was
in my particular event. But this was not the end, the food at my event was a chef's special menu by n

Fifty Five. Although I only go to Fifty Five for breakfast on weekends, she remembers I take espres

o by the staff! Would recommend the Hotel specially for large social & corporate gatherings. Regards,
ur of the property and shown to my room right after check-in. The room was reasonably spacious an
oshan rajpal (hotel manager) and jhanvi(guest relations manager) on the way in they are always a ple
like any other nice hotel room - clean, well lit and serviced frequently

job Mr. Veer & Krishna, I have really enjoyed my stay with you & also special thanks to kitchen team

tastic job with the food. excellent taste , tummies filled but greed overtook. Here,is how face was say

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n highly impressed and will definitely come back.

and I had to book an Ola. That apart the stay was satisfactory.

re breakfast have lots of delicious varieties.

d, with an oversized work desk, high-speed internet, and a concierge to tackle any problems. Head t
uy delivering my baggage was very helpful and wanted to show me all the features of the room but I \
end this hotel if you want to have a delightful stay.

over!!! The Sunday brunch in 55 East is a must! The executive chef Jef Foster even stopped by our t
at I should check with them.. I asked that since I requested you why canâ€™t you help me .. the roo
e. The bed in particular was excellent. All in all a decent business hotel conveniently located near the
u pay for the difference. Overall: Very satisfied. Good choice in Bombay.

me price - an offer I took but cancelled after a few hours (as our little one was not feeling too well and

vatering goodies. Thanks to the friendly and helpful staff like Mihir, Harpreet or Swapnil you will be ve

er I didn't like the table, which seemed to surprise her no end. This is not a luxurious place, mind yo
staff hospitality and great food !!

no one sat around, although I know this is more a business destination.

iences. Something that tells you that the hotel truly cares about your experience and wants to make it
ip, other two issues persisted. Other irritants - For lunch the restaurants (except Chinese restaurant)
ar Malwani and Mumbai cuisine can be tasted here.

est rated as guests are happier as compared to other alternatives available. Manager Imtiaaz and ser

Also at another official event,their buffet was very good.

lini-Bar missing from the room (ROOM no. 2127) . Ok , I understand this is not such an important iss
compared to any hotel in Mumbai.

first stay was so good, after 2 days we went back again to stay in Hyatt and the experience was cons

can focus on your business. The Bottom Line: I will come here again, the Staff here are World Class,
forget! Definitely recommend this hotel to all!!! You'd love it! I know I we did!!!!

quisite cuisine. Other suggestion to any foreigners: 1. If you are not using the hotel car to travel, I wc

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sm is highly commendable. She is truly an asset to Hyatt. I am surely a regular comer to Hyatt with the
ring paperwork showing clearly that there were two rooms booked, and electronic proof of this too. Th

good location for shopping in Santa Cruz âœ... ok the room we felt was a little small as I was expect
u are comfortable. The rooms are of a good size and as it is off the main road, it is quiet at night and

urse the location is good and the restaurants are pretty decent. The reopening of the China garden lo
ard about was made, he communicated this to Chef Chandanchand who actually made the dish for h
open between each other so sound travels up and down There seems to be no room to store bags if y

Chef Ankita) and Bell Service Anant, who waited patiently with us and found the taxi when it eventua

at they had noted a tear in a shirt. They came to my room to show me and offered to mend it. I had a

heir facilities a lot but what makes a great stay a fantastic stay is the staff. Thank you for the great tim

ng to what a guest says. Having stated in five star luxury hotels all over the world I have to say that thi
mpleted my Hyatt experience at a high! Thanks guys :)

iant. My second complaint was that the staff out the front were deliberately trying to rip people off with
ettes were 8 dollars a pack. It's the Hyatt so I understand. Guest relations were also great. They addr

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regard for pedestrians and lots of traffic. That being said if you can deal with that there is a liquor store nearby. I didn't hear anything so called the Hotel directly to check, only to discover, they had zero knowledge about it.

I appreciate that. He offered me a great deal of information about the rights and wrongs I was doing and suggested I go to the China House and the main restaurant and found both were very good. Our only compliant was the Insensitive staff behavior.

ery nice wine tasting dinner. - I was walking around frustrated and looking lost because the pool area

previous experiences there, The desserts were surprisingly great and we were offered two portions, I could have had more especially the front office) and think they are doing you a favour by giving you a room. They have been known to change the bed sheets in the morning, sometime twice a day if the bed has been used during daytime. When I asked he was surprised at the Hyatt branding !

s hotel (basement). I'll certainly consider Grand Hyatt for my future stays at Mumbai.

commendable Job.

Ashul Gandhi

fresh fruits but no platter was there... missed the opportunity to impress me...

and friendly. If I could I would give the team 6 stars.

n dum biryani which was well done with subtle flavours. Would definitely go there again! Thanks Rodr
Jan... Kevin H

n is not ideal as traffic is unrelenting not to mention the air pollution as it is situated directly off the we
' booked. At this stage, I lost it and told him it wasn't good enough, and we wanted to go to our room t
spacious with good ambiance. Shall recommend it to anyone who want to feel at home while in Mum
ven the restaurant staff looked quite hassled, so I guess it is better to go slightly earlier (before 8.30-9

change or at least better my experience a tad bit. There are way better hotels in Mumbai at the same
ated club house/ pool etc. But its not clearly mentioned that there is a gym. I had to ask around.

who stay away from home for long duration. Other than that.. Great place.

n people like us. When I raised the issue, we were taken care of by another executive, he also apolog
nat much until we realised that our room keys only allowed us to get out on our own floor so if we wan

taff was polite helpful and courteous.. Sincere thanks to Mr. Prashant Thakur and his team for all the i
s all still a far cry from the level of service and F&B for example, at the Grand Hyatt Goa. And this is c

option and they said it's open till 1:30am than I given my phone to the staff and I let him talk with the h

or hour after a close to midnight arrival from Australia. Other than this the rooms were very comfortable

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in a fast professional manner, the hotel driver service was also excellent always on time when request next moment to support you. Room cleanliness - very good and clean job done. Keep up good sup

I find this understand. Have asked for this to be corrected and two weeks on am still waiting for a resp

ramping anywhere . Swimming pool is good but small for such a large scale hotel . Comparing it to GI

s correctly.....friendly and always with a smile on the face. Would specially like to mention Sachin andity.

tre location anyway !!!

PA services.

ip, at times we had to wait for 45-60 minutes to get a cab and ended up booking Uber/Ola, staff is tota

it, weâ€™ll mannered, the Massage rooms; perfect with the right ambience and music . I would highly

ind attentive, they strived to ensure we have a comfortable experience and they were able to achieve
ortable, excellent choice of amenities. Excellent powerful shower. The room couldn't be faulted Ro

My stay was the executive club, with a food selection in the evening second to none, and easily a great

y room on time. As I was staying with a kid I called for the baby cot and house keeping provided the s

is bad to be honest. Small variety of food for 5* hotel. Mostly Indian. Food - food is very ordinary in ro
es of exercises suitable for particular muscles , Thanks to the trainer Ashish who has always been so

eally expected better from the Hyatt.

ns are quite good. More channels on TV need to be added.

So every few minutes, I also heard the mobile's vibrating sound. These sounds become amplified whe

breakfast and aperitive hours.....would appreciate something more than coke can, water and coffee. I expect from a 5 star hotel. There are plenty of better hotels in Mumbai, I travel there often for busine

nt at the hotel. You can hear some cars "horns" on the morning. But you can't expect to visit Mumbai, and with the superior quality of service extended to me by the staff, I would definitely be offering my could be noted that this hotel is about half an hour by taxi from downtown Mumbai.

promised a room change. Hours later, all I can say was the were just empty claims made by the hotel

or a session of workout. The club boasts of a great spa as well. I loved the new full body banana scr

managing the reception staff (name unknown) who constantly allowed foreigner guests to be taken a nd where are those food inspectors of food and drug adulteration act. Stale food in the name of chea

e !!!!

Milind and Chandrakant as well at the club. They are always doing their best to comfort the guests. We end up in a great room, and that you have all the workout equipment and advice you need.

hurdles & challenges, I sincerely appreciate & thank the Banquets team for putting up a great show. They

If into an excellent leader. The trainers are all knowledgeable amongst whom Nilesh is one of my favc

-hyatt. I will definitely recommend the Hotel.

icks. Unlike virtually every other hotel on the planet, you have to push the little button on the door lock to have electric converters for American voltage built into some outlets so converters are not needed unless

or of the hotel fitness club and on a weekly basis lose match sets badly, but I am looking forward to making

the extra and upgrade to the premium offering.

negatives.

d shape. Changing room is too far from the pool and it is through the Gym. Hyatt plaza has good brar

i is always around to attend to every need of yours. Sudhakar especially from the F&B team was a hu
_oved that ceiling, reminded me of something out of Star Wars. Yes, mind tended to wander, it was th

l transport to and fro my office. However, the drivers seemed to be new on the job, and not necessari
no follow up from them. At the casual dining place, there were many workers but little attention to my

itely coming back..!!

nd it of Mumbai called Vienna bakery. So couples should take an opportunity to be at this place as thi

re residences rooms to guests who feel it is acceptable to jump around, shout, sing and generally be i

the landscaping done within the hotel as there is not much to look out for in the middle 9f the city .Ho

j towards service entrance.I called him and ask what was wrong ,he replied that's our policy.I called u

stopped coming. Every thing was going in flow i was happy that my friends were happy staff was frier

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office staff including Deepika attempted to make our check in as smooth as possible. I was highly impressed.

complaint we did have was loud and unruly guests in the room next to us. However, when we complained they came up and down the elevators and you don't find any staff around to help you on upperfloors. Even if the

hotel is huge with high end designer shops for some retail therapy as well as three excellent restaurants

I would highly recommend this hotel at the restaurants. In short a Great place to stay.

We checked out the runway and took off for the sky. What a beautiful morning view. I loved the fruit platter they served.

The cleanliness had improved a lot since last time I went there. Overall a great place.

It's a great place to hang out in Mumbai and restaurants to have food with in my small visit. Loved every bit of it starting from the room to the food.

We were more than satisfied! Jason kept bringing us new deserts to try which were amazing but we struggled to finish them all.

The service was lavish but could have been better...

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believe me had to return back without taking a therapy. In front desk your staffs said they said spa is t

superb...

mple terms while I was busy planning the event, this place never interrupted rather helped me do my j

at the picture of attached Pool View from my room. On bringing it to their attention, I am told this is tr
have made the wedding of our daughter held on 2nd July, even more memorable and precious. We ar

s and yet staff is unperturbed. -in general absolute apathy towards understanding how important a go

ember for ever. The hotel is managed with super intelligent warm professional people. That you can :

!

as very noticeable. I shall return.

above all your family will definitely not enjoy the stay at Grand Hyatt Mumbai and the current team will
good service.

sible !

ever was the breakfast, for which I wouldn't mind visiting the hotel again.

nate and luxurious Executive lounge and club room at the Grand Hyatt were fine - although my room
ve bathtub! Will be back again (:
ination at all between the rooms reservations and the front desk. It is quite disappointing and we had 1
rior customer service!

nuka, Mr Sachin & Su Chef Mr Chander My nature of work is such that I spend at least 3-4 nights in

anned adequately by seasoned and service oriented gentlemen and ladies, the check in process sel

tasty and service good even though it is very busy so can be a wait at 9 or 10am as I experienced be
tel to stay with.

idard. I could not find any fault within the rooms so though to take a wonder around the hotel whilst th
and coffee all day long.
s property needs upgrade quite as is quite run down.

ustomers like me ...

1 polished service and a reasonable choice of Western and Indian dishes. Note that the breakfast are
ie even though I was staying solo I not for a minute felt lonely! Very positive vibes!
surprise part. The front desk Duty Manager Ms. Deepika wouldnt allow me to go to my friends room t
ood sides to it as well. Rooms were kept clean always with proper replacements. Food was also dec

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I lot of apology from many of the staff members right from the waiter to the chef and the manager. But and hello from the start to the end great hotel

| it has got. Well done.

/s ready to help. last but not the least thank you Adnan for arranging this wounderful stay at the #Gra

res on the app are definitely mockups. Dont expect turn downs, room goodies, minibar or any other s

| assistants were there around to help. After much difficulty I could spot the change room, but it did no

s the perfect temperature. All in all, excellent value for money.

; become long in the teeth, stains on carpets, tired looking appearance etc. - maintenance, before spc
r that... 2)I loved their spacious rooms with all modern amenities. The beds were neat, comfortable ε

)om as well. Had to then check out. The morning experience wasn't good for me. If hotel staff would li

ht after partying with friends, the security did not allow my autorickshaw in because management doe:
s a special way to unlock the door but we werent told either and had to go down again to clarify beca:
actually called her contact at the airport to help sort it out. Excellent service! The hotel has a great v

The fruit basket is the room has disappeared and is now only available on call. No more upgrades. Hc

el extra welcome. The exteriors are a bit run down, but i could see extensive repair going on to spruce

uirs for breakfast to a beautiful buffet style breakfast, food was beautifully layed out and lots to choose

ts thr problem to add such a small thing for a five star hotel now a days even 3-4 stars hotel have. Re:

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s perfect for the 4 of us, very clean and an tidy in every aspect and given we were there for six nights .

lpful and polite , answered all kind of questions with professional manners and constantly tried to mak

oor that connects to the hotel, the shop bears a metal Kashmir tourism board logo on its glass door, a

or pooled taxi available from hotel desk not all local taxi. Still an enjoyable stay and would strongly re

d is able to provide in his dishes the classical intalian touch completed by a modern and international
my experiences but it did not appear like he was going to really act on anything or provide me with ar

ampion Pizza acrobat, highly acclaimed for his culinary talents, would be adding a modern touch to th
n a day. There was guidance on local services when we needed them and on sights and activities. W
par.

at can acomodate thousands. The pool and fitness center ok the pool anly 1.5 m deep. All and all a ç

.. They have a gymnasium with modern amenities. All in all a thumbs up for grand Hyatt Mumbai.

at shopping plaza.

selection of hot and cold snacks and desserts, We often did not have dinner after the happy hours. A
sewhere attending a wedding. The staff really got involved with us and gave us great support and atte

dÂ its staff at the restaurant on 55 East. The liberty that the staff at 55East take to deliver the level Â

ever there is a premier shopping outlet link to the hotel and it have ATM machine there. They breakfa

for all. It is modern and is self contained if this what you are looking for then ideal but if not would su

real rock solid pillow but over all the hotel is a very good option for stay, its buffet breakfast is excelle
ile phone which I had left at the restaurant the previous day and handed it to 'lost & found'. One of th

pm the next day as I had meetings. I had to send a reminder at 7pm next day to get my laundry. I als

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-out - only three stations and most guests are foreign nationals so process can literally take 10-15 minutes was great but oily it was definitely. Rooms were well appointed and bed was extremely comfortable.

bag and card, shoe shiners, body lotions, etc. Hotel has got some great restaurants and is recommended for food, see separate reviews.

ent is made aware of the fact that the Mumbai hotel management is destroying their brand by earning ie the tipping thing slightly weird. The room was clean with a large bathroom, though a funky layout. I

the hotel and just walk around Restaurants are actually pretty good but were not always open when I w

standard policy to open door as soon as we ring the bell, I let it slide and did not bring it to notice of the management. Thank you so very much to all involved!!! Room 3185

Soma restaurant but then A special mention goes to Mr Elroy Tulkar (Director of Food and Beverage

riendly & comes with very limited platter unlike Marriott and ITC.... Overall well worth but then options are limited. There is no luggage area. Thank you. Before I share my experience, I would like to inform the readers that it is a highly recommended hotel.

ie art pieces, the room is also big, hotel cars are readily available when you need them, staff are very friendly and Band Aid .Its very sad situation and seems very weird and unusual. . Hotel and guest room conditions are not good.

bly priced for a 5 star! If I could give this hotel 6 stars I could, honestly thank you! The rudeness and unhelpfulness of some persons. There were some young Indian guests in the room opposite ours that caused trouble for us travellers.

IE!! Airport staff :- Dhimant, Vishal More, Mithil Malve, Rupesh...they give me Hyatt hospitality on arrival.

r restaurants as it was overbooked by party goers. We were little upset but the lobby lounge turned th a functional gym, a decent pool and a range of restaurants) but if one is looking for grandeur then this out a recipe for omelette Indian style that I loved. On our last day, Sunday, we reserved a large table d "Indianised" to local taste, rather than authentic Chinese food - still nice but not quite what we had e

FI connexion, totally overpriced.

ire I get plenty of coverage to my issue. Regards

asis of my criticism has to do with absolutely exorbitant pricing for any of the food/drink options. Whic trip to another city. The only downside is the hotel transportation service. Of course the car service i asn't quite deep enough to our own liking (that's totally subjective) but we found it extremely clean cor

ained.

etiquettes, but I was stunned a 5 star hotel insists this for in house guests .

e for staying in Mumbai

s Returned back with the family and we all had a great time ru Mumbai. Flights come in and leave in the middle of the night. We were woken up each of our 2 nigh ard and we were very impressed. We would like to mention Ankita chef and her staff for the wonderfu

's no change in the level of hospitality and friendliness. In fact, I am amazed at how much the new s

eating arrangements, lights, spacing of tables, the section that divides the bar counter all of this is dor

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nd filth, but once you get to a place like Grand Hyatt, you feel like you are in a different world. I recom
was strung along until got so angry was handed the keys to a nice, clean, smoke-free room. But had

iamond suite upgrade and I was booked into a regency King suite, though in reality I am not sure it ev
or the next day. After check in Grace personally walked me down to the shops to find an extra pair o

my cell to check the status and directly blocked my card. Answer of representative was my cell numb

ı a revamp and it's an interesting clash when you're going to the gym of an evening and are walking th

3. They pressured us to increase it on 23rd Nov., after contract was signed 18 months back. We have

ffer you a premium car with a driver that will wait for you, the Hyatt drivers go back to the hotel before

ok out staff member Adip was also very professional and courteous in his approach and very helpful. -

small problem I faced was with the reception staff who are not well aware of what is happening in the i

hem. Overall a 10 star rating for this 5 star complex.

I have a bunch of freebies in the room

The resturaunts are all fairly to very expensive. No real budget dining here. No expense was spared bu
after a long flight there was staff who immediately opened my taxi door and a bellman arranging my su
ear.

ries. When I raised the matter, it was handled and resolved promptly and very professionally. The Lo

have chosen the Indian one. The only non spicy fish dish was recommended to me. It was delicious t

my second stay) I've got to say the smaller one felt a bit cramped, functional and certainly did the job
ience.

coffee is not around etc. I mean if they do not wish to serve the same why have the machine there in t

who was really good guy .. thanks to him Regards, Aamir khan

the room, even though we had to visit the city. I would love to come again and stay at the hotel, if I can it .

ould call that the Grand Hyatt experience. Top notch. Rooms are quite basic and for all 4 days they pl experience last week they tried to apply the discount after I challenged them but it was only for one bi

h the dhal wadai) and light pre-dinner cocktails. The breakfast buffet is also very good with a wide se hotel is not well placed for tourists - too far from the action - but excellent for business.

ary Indian travelling to Mumbai to stay away from this hotel.

as ever however the quality and variety of the beverages for the evening's cocktails need to be urgent

(if that's actually possible!!!). Basically a great hotel with great facilities and probably some of the best meet with the GM even though I have been a frequent visitor to thistle for many years. I think this hotel i ge experiences.

ibly comfortable! This was important as I suffered jet lag, and was awake more than I wanted. There

there again.

here you can sit down with guests to discuss business matters. Would stay again on my next visit. Re at least , and finally when he come and we ask if they know how to make mojito and we get a yes so v

Never mind even if it will make my life more complicated I'm sure I will find a good alternative in Mumb isting guests. And whenever you cross by someone (be it a manager or a housekeeping guy), they wo vice for drop off and pick up arrangements. Lastly, the food choices though majority are local dishes (

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this location suits you depends on where you need to be to do your business. jusy possible for long time. 3. We request the rooms be close to each other since we are family but w

that was custom ordered was just plain with no taste.Much of their food is oily and the other restauran ! Not one of my favorite travel experience
L,600 - 2,000 for a whole day (80km and 8 hours)

it. When I mentioned this error later, the manager promptly and kindly credited back the points into m

3000 for breakfast and transportation, which was fine but at the time of checkout I was again asked maybe 7 years or so ago. But everything looks fresh and good. The shower area layout is a bit unusua
e the bar tender.I asked him did he make our drink and was he a qualified bar tender he said yes to v

t requires missing points requests to be submitted within 72 hours of the stay!

for the night before and in fact 3 days prior to my travels as this was my first stay with them,I did call t

this was not the case Enjoy .

isn with care and patience and working to give us a Mumbai experience. We loved it all!

ues. The Breakfast buffet was very good with a wonderful spread of local cuisine and live action stati
ng, though nothing spectacular. We had dinner and breakfast at the hotel and both meals were excel
equest!! Worth staying!!

ght, the rooms are everything you could expect from a Hyatt and the overall experience rates as our r

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one room service order, but I must say, food that sad even at regular places I would have returned, bu

ast but not least the bellmen and security out front are always energetic and eager to help.

: if you have a late flight in or early flight out (for us, it was both). Definitely recommended!

ed keeping in mind equal veg and non veg options. More of continental spread Overall Hotel ambien

es. There are Indian, Chinese, Italian cuisine hotels and a breakfast bar as well. The only downside fo

; within the hotel . The reception area is fast in checking you in and out and very thorough. I was given
ie entrance of which there are some fabulous street food vendors - the best bhaji's I've ever had. It's .

y.

n. Unfortunately, in India, being vegan is tough, they excel at being vegeterian but tend to use a lot of
ect to the treatment the staff provides to Indian and foreign guests, but with adequate guidance things

atch. Eventually, I had to check in to another hotel in between my other commitments in Mumbai. The

re extremely superior individuals, and together - they form a team, serving with world-class hospitality

Int sleep. Some rooms on the same floor was allocated to the invitees of the wedding and whole night

...lls like a block buster or an old Hitchcock thriller. The room is immense for a single person. It has a b

... just beats me. Anyway overall great hotel and good customer service. I would have rated it 5, -1 for
... . Back to the hotel itself it was big and again the service I received at the reception as well as the atte
... excellent tub and shower, fresh new towels and the list goes on and on. No stopper on bathroom doo

... s, Sir, not a problemâ€“), I still ended up with the same car. (Funnily enough, there were two other (€

... ind. The gym and the pool facilities are excellent as well adn the art displayed around the hotel is sim
... as well. If I remember correctly, I had about 10 bottles of water scattered through the room which wou

... ost of the time so is the service. Still the prime location for large business meetings.

... ple delectable options, both veg and non veg. The food being tasty is an added bonus! Definitely look
... ives east.

... They could definitely do well by installing some bigger face-mirrors in their brown-tiled bathrooms. The
... ious Five stars all over India as well as abroad, due to the nature of my work - I have no doubts that t

... d be incomplete if I don't mention the club lounge - it was indeed the showstopper ! The location and 1

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Family.

and variety. This month my husband is returning to Mumbai but he is going to try another hotel. The

ference. This was my 10th stay in Hyatt properties worldwide and this was best one!!

all child with you as there are no locks. Nice pool and other facilities. Huge breakfast spread. Didn't try

roperty wise aswome.

ne more European couple. After good 40-45 minutes, we were in the room. Next, it being my tea time

> you than any western hotel you will find anywhere but the quality of the service is very much poor. 3

want to be close to the airport without staying in an actual airport hotel. The hotel was quite far away
ted in the heart of the city. Hotel has been managed by professional staffs and they made my stay ve

I experienced was nice.

!!!!!! While checkout - I told the person on the desk, I was told that I will received a feedback email and
an attempt to buy something. I didn't fall into the trap and promptly left. Com'on guys, all I want to do i

est you order in-room dining. The interiors of the room were well done up! For me and my family, with
s nice.

ur was delicious, with impeccable service. It did not disappoint and we would definitely return in the fu
No Mango at all...

est of the cuisines and some lip smacking dishes. Some of the amenities and services provided are cl
way from the airport, it is quiet. There is nothing touristy around the hotel though. So beware if you ar
e Fifty Five East.

charge for airport transfer in Mumbai). And on my return from a domestic flight the same evening, i

receptionist said she has raised a complain and get back to me. However, there is no response from
otel for anyone looking to visit mumbai.

ess. This property has a Shopping plaza inside it, only for guests. Every inch of it make you feel the di
d pizza, which is off the menu but the chef were more than happy to accommodate our request. I was
ts of big towels and nice toiletries. The room came with lounge access -- I used the lounge for 2 break

edding. Special mention to Jyoti at the reception who took very good care of us. This was my husban

a and reception gave us a lovely room as soon as one became available. At about 7 am. This was re
et was extremely slow, and I was told the exact steps to do so. Tried, and found out I have the premi

and be preferable. The room service was excellent, the food and drinks were brilliant. The breakfast w

dition though it would only be a 3. The mosquitoes were absolutely horrible. I understand bugs outsid

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ic service .

st restaurant offers best varieties of food I have ever had the pleasure to taste (they have to take resp

also the SPA is amazing too (must have a massage there)

_ook forward to my next visit.

ed, there are people awake at all hours, which can make it a little noisy, though that wasn't really a pr

round level, the music is very present in any of the rooms on level 1 in that particular wing, this is a clu
itself to our room and ensured we had everything to make our stay a pleasant one. Room. Excellent

› one of the best hotels I have ever stayed. Hyatt family should be very proud. Concierge, staff at the (

nformed about the facilities they offered for guests staying in house. On several inquires about the clu
at Grand Hyatt, Mumbai decided to host us for three days just a day after our wedding. Weâ€™ve ha

ts) didn't seem to help. We had to cut short at least two meetings because we couldn't take being bitte

the housekeeping standard was not quite as good as during the week. This is understandable consid

. Also, as I was about to finish my first serving, I found a sticker label, but i am really not sure does it

snacks and drinks all included - well worth paying that bit extra, and its nice and quite in the club loun

ne stay at any Hyatt property and long waiting at check inn and restaurant mellowed our excitement.

ice is efficient. The rooms themselves give a touch of modern class and sensibilities , lifted up by tec
g with customer service beyond reproach. I stayed in one of the club rooms, so I have an access at 1

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range - which brings me to the negatives. Cons - Rooms with balcony tend to have mosquitos. Ask for a shower and a separate large hip tub. There is plenty of hot water and good pressure. The room includes in the attached photograph. I really appreciate the moments taken by the chefs at the south end.

The check in process is simple and fast. Rooms are very well designed with a lot of space, good large link selection.

Europe rather than India

and they said that it's been done. Also they didn't allow us to check the room, for the reputation they

od served was great so kudos to the Chef and his entire team, overall a great business hotel with a () is just where you need it. Almost as if they read you. I was pleasantly surprised. One very basic exa

service was of course late and made so much noise when we were conducting a meeting with other directional and gracious He went out of his way to meet my wifes insistence of staying in a particular room good property..

uld expect respectable staff who value customers! Also if you ask for a general manager you will be tr

tion is excellent for the airport

n, the plates in 55 east. You will save cost by just having proper size plates. Does not look like anyth

star hotel after paying such a big amount of money to be there
entually I found a great bakery and a fruit stall, but alcohol is not sold on Independence Day. Rather

ff judging from the sounds). It sounded as if everyone was in my room, and went on for an hour, after

the cork in his attempt. Some minutes later the waiter returned having managed to decant the cork i

: service. However, except that, overall it was a good experience

here won't be a next time for me.

s! They took special care to arrange products for our baby in the room. We loved the food at the hotel!
nge. The warmth of the restaurant called Fity five East lives up to its name!
my stay here and will surely go again

eting there next year.

te the gesture. Dined at 55 east and found the buffet to be good. Room service and breakfast were al:

it home .

question that kept toddling mind of my friends when i said i am booked at Hyatt for new years eve for

d other plastic objects, and chip packets and crumbs everywhere. My bedsheets even had stains. We
were brought to me to try out, all of the tasting amazing. I really liked the local masala tea, and filled i

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ll , they checked and eyed each and everyone entering and exiting the hotelkudos to the hard wor

ne as I walked a flight up to check-in and was escorted to a suite. High ceiling and cityscapes, plush t

5-star. The room itself was really good, has all the required amenities you would see in a star hotel. A

which served food and drinks through out the day. WiFi was included in the room and so was breakfas

Upon check in we were able to relax and have a drink whilst the paperwork was pressed in the club lo

om the airport. I would stay at this hotel again as it's probably one of the better 5* hotels in Mumbai.

aced 2. Cups and glasses were not replaced (we had a friend staying in an adjacent room and had k
d bed, but was 'soft' for Indian standards. Overall, a pleasant experience. We have a night booked her
t like an absolute nightmare. Apart from the attitude of the staff, the service in general was pathetic -
hotel to be careful. Ramnik Shah

re metal sticking out. Complaints were not responded to. Never never again. India is beautiful but this
tay close to the airport in Mumbai.

aded to a club room and then later to one of the apartments. Everything I needed was provided. As ar

good. Room was comfortable for working. Only complaint is speaker phone not a high quality - cor
s as valid stays for points when I booked it on their website. Finally I got in touch with the customer se

wards all the tables.

so when we reserved a table we pre ordered roast duck (as this takes time). When we arrived it was

keep the water inside. It took time to get used to but it was very clean as there was only one wall. I v
e very professional. His service surely does elevate the club lounge to a new level, he is a sure asset
mer disservice 2. I was given room 6142, used lift to go up and lo there is no sign to locate 6142 !! fo

a national level conference. A very good convention center which is a good attraction for anyone who
. Lovely. Don't miss the outside pool in front of the gym with Jacuzzi. Everything in Grand Hyatt is at t
re is a quick route to all these place from the hotel. The Italian outlet offers nice thin crust pizzas. Th

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rived from the city of Genoa was extremely generous with his portions. One main course can feed a s
n - it is close to the commercial hub of Bandra-Kurla Complex (BKC), international schools like Ascen

ough is pretty costly. Overall a good experience indeed. Thanks to Mfe for wonderful stay.
ne stops to celebrate the occasion. We recived a beautiful cake and bottle of fine wine. The assistant

ansive lobby common areas with rooms which are laid out well.

very pleasant and helpful. The manager at the bar on Saturday night was extremely helpful. They didn
o right through the room doors. Not sure if due to all the marble details (which are beautiful) but room

Overall a very pleasant stay and would certainly prefer it for another business visit/stay.

und the shape to be a bit awkward. Proximity to the airport is quite good (just 4-5 kms or 20 mins) and
el making the in-house options for dining even more compelling. Luckily, food at the restaurants is co
ut for those needing to go to south Mumbai for meetings,either use the local trains (offpeak hours,to
ant dining experience with China House. The food there was amazing. Overall an exceptional stay. Tl

ibhuti, personally took the time to apologise for the previous evening as well as offer us an airport trar

guest) I can put this down to a cost saving measure. But at least they could have left an extra set of t

g had an attendance of close to 150 Guests there were multiple rooms / floors booked exclusively for

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which needs to taught the standard expected of the brand they are below. Mr. Tarveen singh was very nice and helpful in execution of room change from queen bed to king bed, but that was amicably sorted with room which is pretty fast as well. There is a bit of a rush for checking-in and checking out in the mornings, service is very courteous and prompt to any demand i put to him , he made me at ease for my each and every

and catered for. After stating the purpose of our trip there as a couple, the bathroom was transformed into a very nice and open until 10pm which is great for some r&r after a day in the city as is the gym, spa area

but is the ambience and good experience I had. Thanks guys.

hotel are equally pricey. If you need to travel anywhere take what they call a Cool cab (which starts with a minivan) which are more personalized in their dealings with customers. As for the staff of the housekeeping, they

ook after you even if truly impersonal regardless of their perennial smiles. This Hyatt is at the same level as the others.

so if you are to have one small plate and tea you are forced to pay the \$23.00 for breakfast. I believe it's because the streets of Bandra. The breakfast team are efficient and provide great personal service. They remain professional and friendly.

employees were welcoming, polite and above all, intelligent â€“ its hard to believe all of the employees here. Since I was attending the conference as faculty and needed to change clothes and prepare for my talk, the facilities are large and spacious and the massage was very relaxing. Room itself was spacious and comfortable. The mattress was too hard, when we arrived in the afternoon, our mattress was changed. The other thing I must mention is the location.

the city centre.the staff is friendly and professional, a good place to stay for business. Good value for money. Terrific choices and we really enjoyed our breakfast. Service is prompt and efficient . We will definitely stay again.

Jagruti Socher (at 55 East Restaurant) and Imrajeet Singh (at Soma) were some of the most genuine and friendly staff members. The food was delicious. The only inconvenience was the view from room as it was a boring view so had to keep my room curtains ON.

in traditional clothes but If you are looking for decent place to stay, it is totally Hyatt hotel and just book a room. I would never go once again when I get another chance when visiting Mumbai.

commended). To save money, we don't typically stay at 5 star hotels, but this one is priced unbelievably high. It's a great deal for the price. The staff is friendly and helpful. The rooms are clean and comfortable. The location is convenient, with easy access to public transportation and local amenities.

without guests information. No one takes ownership of the problems and ever time new face and new name. The room next to the hotel can be a little noisy from 7am - 10pm so if your working shifts and need to sleep in the room, it's best to book a room further away from the hotel.

except for the delayed check in. Location is a bit off but it is still worth the travel if you are going to visit Mumbai.

e Will definitely plan my another trip soon, so that can live my dream again.

was some work going on Bathroom was awesome - one of the best available in business hotels Brea
awn open as the morning light helps me to wake. I will not stay in this hotel again uless i get a guarant
port , by road .

use you then need to find an ATM somewhere else. Cash is king in Mumbai. Would stay again howev
s alone. All in all a great experience.

sfer service. At 2500 Rs plus taxes for a very short journey, I feel this is too expensive.

eping the serviced apartments connected to the main hotel was superb as it was lively and had a gre
n from the ITC. At first it seems that the wifi signal is far weaker than the one you can choose from the
hotel plenty of times before to know their food is too die for. All in all, this was just the break I yearne

ousehunting efforts. The decor (though I'm sure it's been updated) still seems just the right blend of r
port. He started talking about his pay and comparing what Hyatt pays him to what he earned as a ta

ave left my luggage and could have gone for my business meeting immediately and could have taken
nt and kind staff, it never takes too long and you will be soon escorted to your room. Actually, and this

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several occasions, a staff member rode in the elevator with me and struck up a conversation asking again when I have to work in Navi Mumbai, it ticks all the boxes although it won't be the most memoria

l very nice person. However the initial reaction of the staff when I asked them to extend my stay was "The only drawback would be the vibrations felt in the room from the banquets below, it can get quite irri

are connected. Overall, a great place to stay

r who helped me clearing doubts and getting a room and billing was done, then and there. The hotel

e talking to each other.. This is especially with younger team members. A little more training when it coing special. Had all the amenities including a high end coffee machine (they forgot to keep the capsules)

e professional so for business, these areas were fine. Oh, and the pool is great for lane swimming but tl

w to take care of guest and upsell. Room service is fine and comes on time . Guest name was never i r documents. They had mentioned in their website about a 20% off in breakfast (fifty five east) for onli

y to remember.

eople see you soon as i will be staying with you again from 31st Aug till 3rd of July

int...full board. Not a great view out side. Luxury hotel. Nothing much interesting to do in the hotel. Go in Singapore. The gym is excellent too, didn't try the pool though. Staff is friendly. All in all a great hotel

has its own beauty and decorum.I had a pool side room and I had a wild view of this mighty hotel from ome for the best tandoori chicken I've ever had.

uld find any fault anywhere. The check in and check out also did not took 5 minutes. that also was fas

. The hotel is always busy whether it is flight crew arriving at odd times or a wedding taking place but

Highly Recommend for Discerning Business Traveller...

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ving their breakfast at the ground floor restaurant. The breakfast buffet spread was fantastic.
k. Service was good, but Saurabh (Concierge) stood out in being absolutely fantastic. He knew the riç
ping and the tailor services that saved the day for me! Thank you to all who made our stay a memora

attracted by Mr. Vincent he is very nice, cool and charming boy he is at working at grand club.

|

stay.

hanced from check-in to check-out with numerous service delivery elements that enhanced my stay c
id the buffet spread was average at best. Wifi connection was unreliable and frequently disconnected
nnot let this detract, as the rest of the hotel was magnificent.
nected with a small exclusive mall which has several nice restaurants and coffee shops. Surely, I'll be
ok me 45 min. to get the room even it was around 17:00. This needs improvement.

The interior of the hotel is well done, and maintained very well. However the outside (exteriors) are te

k as it's suposed to. There was free wifi, and it was pretty fast and reliable. The food was ok, but too
ITH AGAIN (2 OF THEM) AARDON VINCENT RIDDHI awesome staff frm house keeping /roomserv
PA & an under night club, this seems to be perfect for winding your day's work. Nice spacious rooms

traveler from any corner of world i am sure he will be able to see at least 2-4 channels related with hi:
s good,,,nice quiet pool,,good gym,, very nice breakfast. All other staff are nice and deserves a thumb
out this hotel. The Austrian Executive chef was all over the place making sure the food served is up to
sorry sir we don't have, u should tell us 2 days before then might be able to arrange" as a result i tra

ur. We had been here for 1 night but I got a late check out the next day without any hassle. Mr.Jignesh

is quite stinky. 3. AC in the room was very cold and we tried increasing the temperature but it did not help. The maid did their business in a somewhat clumsy manner. Then the lady asked me to "wait" as she had to give me a bath. I am right and huge art figures across hotel easily catch eyeballs. Location: It's located near the airport at all.

be faster. 3. The room was an average 5 star hotel room, Nothing to boast. Air conditioning was good and the gym is well-equipped. Steam, sauna and hot tub are all facilities you must indulge while staying but we had landed a bit early at 12 noon. Reception staff was helpful.
I'm and was allotted a smoking room. In the evening though the entire lobby was filled with people because I will need not travel out a lot. Hope to try the hotel rooms next visit & get a good relaxation. Overall a Ve

spread and the excellent Chinese restaurant China House and their authentic roast duck. The gym w

If empty. Breakfast was good in The Club Room and the service sharp so that helped. A nasty stain on the lady calls to complain about loud music playing as found by Security Manager. On insisting to meet

Change there in different shift of front desk. Wifi was spotty too.

o some sight-seeing without problems. There were only two drawbacks we could find - the lobby was entral courtyard. I was handed a room which was facing central courtyard where the renovation work contacted the hotel, and the items were quickly retrieved and arrangements made to have the items r

morning, someone would specially knock on the door to count the missing items from the mini bar and switch my queue. He finally said, "Sir, it will take time." All this while, him and the rest of the staff had to cover large mass of people in a high standard.

.. Internet connectivity was abysmal. Despite having provided feedback for an earlier stay ---i see no improvement

All in all an easy option.

om that talks about international laundry standards :(, in my opinion this is not a 5 star at all. i had to also security guards. Gym was great and quiet and was next to a fantastic pool which was nice and quick reliable drivers, which is a must for Mumbai traffic. The buffet restaurant at lower level is pretty goo

the vehicle reached us. Please make sure whoever needs a pick up should mention the same. This h

I'd say that the good food was let down by indifferent service. The restaurants manager listened to my simply asked me to call up the next day to check . When I informed her that it's for my reservation , sh

in-house professional . All in all a good stay!!

...experienced the same irritating thing at another Hotel and would seriously recommend Hotels to Re e not very spacious but this is downtown Mumbai and space is at premium. The dÃ©cor is soothing a hat settled at the bottom and which would turn the water completely brown if the bottle was shaken. I

my rate explaining that the rate I booked was the rate I will be charged. A little surprising since rates f

sked to talk with someone from reservation, duty manager came with no solutions as from my experie

Being so late in the night and me having a early morning flight I did not change the room. I feel since m me even before I knew which room I was going to be in and quickly arrived to me once I was in my which I was also a part of), our rooms were not ready even after 3. Moreover, the person in the check

ty and would recommend it to everyone as the property defines the quality of Hyatt Brand in Mumbai

general I guess) - leave before 8:15! If going to Nariman point, leave by 7:30, or even better - stay in

vide in club room which will cost you a lot if you go for Standard room.

ss and family trips.

re a superb Chinese restaurant that seems very famous amongst the Mumbaikars, and a night club th
l chubby hostess in the west restaurant downstairs and i asked her i want to sit at a certain table bec

d in a room overlooking the airport with planes coming in. There was some minor noise but it was not
the hotel both for the business and leisure traveller.

the "Gateway to India" takes a good while, but then everything in that congested city does, depending
fetime! Outside the hotel is where the hustle and bustle is, but when you are in the hotel surrounding

service - that to when you pay well over 10,000 rupees a night. The next day, I wanted to iron my shi
is hotel. What is with the plates in Fifty Five East? Any particular reason why they are so small. I fou

t the bags and climb up. There is indeed a lift but for that you need to walk ~100 meters to the other e

ut I forgot about it too, next was room service on one of the evenings delayed, took 70 minutes , food

o post on their room cannot spend as freely. Other than this, room is luxurious and amenities that was
l spa are very good, the restaurants varied and high quality, and the location, excellent for North Mum
close to the airport and the new link road makes it even quicker. All in all a great place to stay in Mum

o detail of the hotel is the gym and swimming pool. The gym is very clean and modern and spacious a

?2012. So Grand Hyatt Management is fully aware of it.I expect to get a standard reply'Ve engage mo

i, it's truely 2nd HOME...and all the staff members here at Grand Club are truely MINE.....
drooms was of no use to us !! Secondly, the carpets were so dirty, yucks!! The suite needs major mai

r of our check out, very smooth. It seems that the staff is very well trained and knows how to handle g
ead too many to choose from :) All in all, a lovely experience and highly recommended for family & biz

l rate.

ved to an apartment, but this wasn't really a good alternative - the room lacked hotel amenities like a r
is definitively high in terms of service. All depends on what you are looking for. For sure it does not de

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re wheelchair access? I can't speak to airport transfer, as we had that arranged separately. I also do breakfast and early evening snacks so somewhat mitigates restaurant issues. Minuses: Food in rooming out and have a little extra time in hand. The hotel is located close to the airport and that was a plus through organizer company. There were a lady from organizer company at the lobby (not a Staff of I

lement car park. So the situation turns tricky. Overall good option.

selection, although I wasn't overly impressed with food hygiene. The fresh fruit should have been served as per what has been promised. I had paid for king size bed then why should I be happy with Queen Size?

coffee was also GREAT! We dined in both the Japanese and the Chinese restaurants in the hotel; food quality needs some attention. The Breakfast buffet is the best among most 5 star Hotels in Mumbai.

extraordinarily. Breakfast is very good although the cooks are a bit distant in their tasks. Smoking room

o him, it became free to me also. But, surprisingly, my friend was not charged Rs.15,000/- as a deposit. Highlighting: no matter how many people were in the common areas, the hotel never felt crowded; yet, or

sing messages to the next shift which resulted in it taking the best part of a whole day to resolve it!) though

the hotel if you get lost. The security outside the hotel is phenomenal. Overall I can highly recommend. Quite expensive. Traveling from this hotel was easy, we were always able to find a taxi outside the hotel. Restaurants are top class, I will single-out China House. Will be happy to come back.

one of the best I have seen. Bathroom was well stocked with all kind of toiletries and the shower experience was in pristine condition and well manicured however this time around they were doing some exterior maintenance.

n of nibbles. The actual hotel itself is a joy. The staff could not be nicer or more helpful, the facilities are

ause their policy will not allow you to be dropped off at the hotel entrance. In my opinion, the hotel has really quick with tasty food and great value for money. Would stay again and recommend this hotel. Once.

alleged privileged Hyatt "gold passport" platinum status (not that this status was acknowledged). even though, else with an ordinary car the staff is judgemental and not at all helpful. Atleast 15 to 20 staff people

This is not a deal breaker, i wouldn't be lying if i say i expect it! As for the hotel , the location works for

o go back.

in the room with almost no need to call for service, even though there is a personal touch and a small

standard equipment is on offer. Minibar, bathing gowns, iron and the iron board, room slippers and other. No transaction goes through but here the actual amount (20000 rupees) is put through your account .am - which is when I had to leave. As I checked out, the receptionist did not even ask how my stay was

apologizing and said she saw that I was a Hyatt member and was not used to this service. Anyways downtown area (a negative). It is not easy to walk around in the neighborhood. Airport noise is a problem. Drink it is quite expensive, surely soft drinks are cheaper than all the booze we were drinking?! The benefit if people talk in the aisles outside the room. May be sound proofing in the room needs to improve. Heard through my walls. Colleagues traveling with me reported it much worse in their room.

You pay for it. Hyatt should at least include the slow rate within the basic loyalty programme. While staying in Mumbai on my personal, and my access to that information online was not available as they are in the lobby or maybe they can come up with a hot spot somewhere. Free wi fi was missed. Enjoyed the view around.

Price of complimentary wifi (charges otherwise were relatively high, however I understand that a complimentary high, the water on my bedside table was shaking with the base. And then after the party finished two expect a bit of privacy provided if you are a Hyatt Platinum member very close to being Diamond. Anyways speak to that. Dinner was 5 star but nothing to write home to mom about. The location is a bit out of the way I found out by accident. Peeling external facial. Desperate in need of paint job. Bad sound proofing

I'm was a suite on the 4th floor, it offered a living room, large bathroom, bedroom and balcony. The bathroom and gym and spa area also really good if you have time to use them. Good shopping mall within the hotel's, but I just ate at the little coffee bar area between the reception and shopping plaza. The food there is breakfast at the usual cafe was however elaborate ...there is a nice shopping area inside the hotel.

With large choice of restaurants for those who don't want to 'get out' so it is a tad corporate but great atmosphere deteriorates. Evenings can get very hectic with the social crowds visiting so getting in & out of the entrance, the front office, the concierge team and the staff in the Grand Club. They made this visit memorable for

... Another colleague of mine completed the formalities and Mr. Sankpal assisted him dutifully. When I got out Fifty Five East. Please make sure to make a request before hand if you have booked multiple rooms. Rooms have street view my next visit to this hotel ! Must go for sure !!

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ave it at all during our 72 hours. The Reception staff are all fabulous and helpful,specially Adnan whc

ot include a complementary breakfast. This I thought was a bit of a dampener. bility is equally good. Internet is slow and a paid for service. While I do not mind paying for internet ac snacks at The Bar, which was over-salty; however, they replaced it once informed 6. However, the be ame club lounge level, her name is Ankita, absolutely wonderful and deserves a special mention als

their way to make my stay exceptional. I ate at two of the in house restaurants - China House and Ce

e stomach space for an awesome breakfast! 5. Enjoy the buzz by being in the lobby bar for someti

Singapore, Chennai, Pune and this was a rest stop before my 15 hour journey back to Sydney. Havin : but will say here neither the staff was concern to the level nor the chef will specially mention about c which was guaranteed to be quiet and it was. I appreciated the amount of light that the suite room got ferenced me into his conversation with the Air France office in Mumbai and it was sorted. Special tha unge, swimming pool and gym. The location is very convenient if you want to stay not too far from the

knowing us by name, an upgrade to the Suite room to a last minute exception to letting me utilise my

.too was a star. The hotel itself is undergoing renovations and pleased to see as the peeling was a bi

eye. Otherwise there is not much to complain of. The ambiance is excellent and so too is the food. Al n't worry, you will already be up by9 on the weekend since there is plenty of hallway noise seeping into en I go next time to India.

Also, at the banquet, the head waiter refused to serve drinks as the it was just minutes pass the stipul cancelled from their side. I still have no clue when the amount will actually get back to me. Such a sm through goibibo at an unbelievable price of 4.5k We were offered an upgradation to Club Rooms with

princess was a pleasant surprise(which by the way is one of her favorite stuff toy). The staff at the lou ld afford it, but here for a long stay so on to a cheaper hotel h morning. The bar, called "the bar" has terrific pizza. Thanks to Sanjay (hope I spelled it correctly) f e hotel (except the hotel's shopping area). Can get a bit boring if one is staying multiple nights. nd did pay so while checking out. After reaching my next onward destination, found out a sum of Rs 2

sleeping quality. Breakfast was ample and good. There are restaurants to choose from: Indian, Chin

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:o their jobs

all the amenities. 5. Since the room is booked as an exhibition visitor,it provides full value for money

In from view of maintaining 5 star property...but apart from this aspect, there was nothing negative ev
iu Ms Rekha for your hospitality. Yadnya Ms Yadnya is a very quiet young lady but went out of her w

Is 3. I speak to the dutymanager Bhushan who promised to check and call bac in fifteen mins but
igesh Araukar at the Executive Club Lounge was very good and very professional. All in all it was an :

endly staff with lots of welcome gesture and positive attitude . From Garden staff to high end staff all a

. Parmar for making it a VERY memorable experience ! Chon & Fulu at the Oasis Spa were terrific al
vening they serve in Club lounge. love to stay here again.

ood value for yumminess. The hotel has taxi service provided for a fee. Apparently reservation is not
oy) that the hotel offers.

the room is not great, something that the hotel should look into. Bed was very comfortable, Breakfast

ery good!

/ould only wash the clothes they spilled wine on. No customer Service, No compensation, STAY AWA

ways been similar as i knew that i pay high so i m offered high standards, but Grand hyatt treated me g
on the delicious food just stole the hear away for all in presence there. A wide variety and awesome t
n is very near the airport and helps you to avoid the nightmare traffic, as long as you only need to be i
ery poor and I gave up on it. Works fine downstairs in the lobby and restaurants but awful in the room
being broken up into individual small desks like check in counters at airport. This kind of hit back prob

and this place to everyone who is looking for an exciting stay Mumbai!! Karan M was amazing in the cl

ding an art gallery as well as a shopping mall. The staff at the Grand Hyatt were excellent. They were
e location gives rise to the problem of transportation. This hotel is the only hotel I've stayed in where th

ts were quick and hospitality people were equally as quick. Enjoyed the spa with a nice deep tissue r
. was priced higher, I give the LONGEST WAIT for in room dining to this Hotel - exact time taken by th
signed rooms and soothing embiance, makes it the right choice to stay after a hectic day at work or sl
a strange boy and head to her room. Luckily she had forgotten/lost her key and the front desk people i
-up was in progress - banquet staff were not switching on the air-conditioning. I had to finally yell at th

ants on the property make dining without leaving the hotel a pleasure rather than a chore. I can highly

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was in parking for taxi. 2 things at this point 1.I never took any breakfast in this hotel during my stay

escription to buy that. Arguing this with them was useless and they refused to take my point. I then as
rience, thanks to Jyoti, Kerun, Ankit and Pooja and everyone else's names I have forgotten!

or and the Cocktail hour in the club lounge..(though it would have been better if it was longer than 2 hr

are large, clean and with excellent powerful showers. Towels and bedding are soft and comfortable. T

mfortable. The only negative was the fact that we chose a smoking room and so the entire floor had
always give personal attention to his guests which is adorable. Will always like to stay in this hotel w/
orting all the mod-cons you'd expect from a hotel of this type - largish rooms, comfortable beds, clean

dible. Truly a 5 Star Hotel. In a city like Mumbai you will need an oasis like the Hyatt to retreat to.
of this hotel is its location and that is it. I would like to suggest the staff here to visit Renaissance Marr

u to stay here cause no one can afford pay the high voltage Deposit. After paying this too Internet and
arge range of warm dishes. The conference was excellent, foods and drink services were great and yo
cial. I absolutely loved the concept as they had taken care of everything that I would need. The staff v
ast, good selection of Indian, Western and Japanese food, Easter Sunday and i managed to have Ro

n, clean and neat. The room size (deluxe room) was not very big but adequate for a couple. The bed

iffet. I couldn't think of anything that wasn't served. It was a elaborate affair and everything tasted just
ays friendly and helpful with a smile. Will go back. Excellent rates too.

The one negative is the bar, or lack of one. They basiclly have a big shelf full of spirits and lots of st

The previous day we were fortunate to have chosen a driver and guide leaving the ship. I can't say e
snacks. After our wedding at the Park Hyatt Goa, the Grand Hyatt mumbai was our first destination v
and had wide rooms and clean. You will get the same rooms in any grand hyatt hotels. The breakfa

Overall, good and comfortable. Can consider in future.

in the room that loudly we couldn't sleep. Phoned reception and we were informed this would continu
so be prepared to walk a bit to your rooms. All the in-house restaurants are great with China House b
olds on my credit card has been released. 3. It has been a very routine treatment on both our stays w/
. The only downside is that if you have business in central Mumbai you are looking at a good two ho

or the comfort of its paying guests. Shameful.

as Pramood, Vijay and so many more! Chef Khans Indian food is amazing, everyone needs to try it!!!

cheap in international comparison, but this at least offers value for money.

Breakfast was included in the package, but not where I had taken it but in some other area, whatever. The coffee shoppe downstairs in the retail mall is a bit too expensive and not worth the price. I also think t

alls, to a desk outside the lounge. In that time, I am sure the 1 person ahead of me would have been

the flight. Looking forward to the next stay!

as I do in Mumbai. This trip I only had breakfast in the hotel - American style. The eggs, bacon, and b! Includes Internet, breakfast, airport transfers and laundry discount. Since I never come for less than are well maintained, and yet it just celebrated 10 years they do not look tired in most areas...Some shc

shower had no door and the shower spillage can be quite extensive. Worst, the floor became danger

it is excellent hotel and will come back again to stay. Keep on doing good work. The spa was good ar it and hence the waiter called a guy with the PCI uniform who stood there with a racket killing flies aro is, shaving kit, comb, and more. The shower is a slightly unusual wet room arrangement next to the ba

elves are very comfortable and the service is second to none! the breakfast served is just out of the v this website to stay here much respect to the ever smiling and courteous staff who make the stay and

or request was answered. She always was smiling and just brightened up your day. When you meet eversary. My room faced the courtyard, was well equipped with all key amenities and it was nice and tra

shall come back to mumbai and have the pleasure of staying at Grand Hyatt. Thank you for a memora

hosts were great with a choice of American and Indian breakfast. However, the waiters in the main rest

'e were then met at the hotel foyer (outside) by individual guest service members with a great amenity

. The transportation is excellent and courteous. Rooms are just what you call perfect in terms of what ure. The hotel is not too far from the airport which was great for missing peak hour traffic.

vice is good.

mongst the staff. It is quite the opposite!!!!!!! My take is that Grand Hyatt Mumbaiâ€™s continued ex joyable stay! Will defiantly stay again if I ever decide to visit India again.

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leaked on us during our 5 days at the hotel. The rooms were fantastic, very comfortable, with all the r

nts for all tastes, including one open 24 hours for the jet lagged gourmet and a 24 gym to work off the switch was little help). This wasnt helped by the dark wood in the room. Bathrooms remain in good cor xl. Compared to the Regency, you obviously notice the difference. Lots of positives. Rooms are fully e he city. The Breakfast spread is very good, one of the best in this category of Hotels. The facilities (ro

ith the food. The restaurant's were all really good and staff generally competent and friendly - but they rticulate and ever-ready to extend a helping hand. Staff by the name of Mahesh Anandache went the

eing a regular, Hope to get the better service and room during my next visit which is likely to be montl very nice gesture from the hotel. Will definitely recommend to all my friends and family around the wc though we had a little problem getting the Banquet Hall at the right time , delayed due to an enthusias

nice with the food and wine of excellent quality. I didn't get time to experience all the facilities but they

ay be due to huge rush they have. I got membership for Hyatt immediately and its my preferred pro ead of being chilled during the breakfast buffet spread at Fifty Five East. The wine served during buffe

the hotel was like finding a cool and sophisticated oasis in the desert. My party consisted of my wife lounge every night - I missed out on that! Otherwise a splendid hotel and very able to deal with diffic

shbassin clogged in the morning, few hours later it was back to normal. On top of that , the welcome c f waiting for 10 minutes to get the seat....It was funny to watch that it was like musical chair to grab a :ete family - i had given special request for my 7 months baby where the hotel provided my so many ba cerience I had across any star hotels.My plate & glass was never empty at any point of time :) The US

he presidential suite, enjoy the opulence. The grand club had accesd from both the club floors.... The ot have it till you pay the money I even got a call to pay a small amount right now .i am not happy reg tel, staff was really attentive and gracious. On the second trip, I was told that the hotel was running

smiling and helpful staff. Indian Restaurant, Chinese Restaurant and Italian Restaurant is fantastic, ie Grand is the best place to stay in when you are in Mumbai.

next week.

ent and comfortable for any business related events.

ely its team members which provide enthusiastic and polite service. There are many notable members

among the reception staff, thanks to aditya who helped me whatever i wanted. Overall good experience

ht for me was certainly the bathroom. The bathroom was large, well-provisioned and equipped with a
hat are in the driveway I have no idea what they are there for. They don't help you out the car or help
sional Front desk person. 5. Clear direction marks which can lead you to your destination in hotel very

some of the main tourist attractions like the Gateway of India, but we accepted this and were OK with

ss trips since then and have received refunds from both those hotels already!

nnect and the very friendly staff acknowledged that due to high occupancy bandwith on the wifi suffer:
India, personnel is amazingly kind and obliging, daily cleaning is done efficiently. One drawback very
ous hours???????????????????

and slow service. This is simply not acceptable for a "business hotel". As a result I will not stay here :

to stay if you're just passing through Mumbai. I've also stayed at the ITC Maratha near the airport b
was a good experience. Would not hesitate to come back to a good solid Grand Hyatt Mumbai.

red about the same when I went the next time really added to the delight.

n services goes. Room: amazing room and very spacious - mine was overlooking the inner courtyard

ble downside if you want to unwide after a long flight by watching some premier league soccer. The |
he industry. The cost was at par with similar hotels in the industry. Overall efficient and pretty good.

! I was surprised. Wont a hotel direct reservation be better than a Travel agent who will change the hc
and you generally can't go wrong with the rooms (comfortable beds, superb bathrooms), facilities, or t

fficulty in getting room there but once we got booking they upgraded it to suits without extra charge .
erty with fantastic shower/bath. It is the only property I had an experience of a customer service desk
s so good that i went the next day for a Balinese Massage. EXCELLENT. I think it was even better th

may have forgotten to carry and would need on the trip. Attentive staff - Good food. the ambience an

h the flu on the last day and I felt like the whole hotel was told to check up on me as they tried their be

eted out to me as a brown skinned Asian in my own country. Another European who walked in after me during my stay. Breakfast at the coffee shop, was excellent, there was an extensive spread, and everyone I ever on multiple occasions asked to use and was told was reserved although I never saw anyone actually spending two hours a day getting in and out of meetings downtown.

- but traffic from anywhere in Mumbai is traumatic and at any time of the day. Thank you for a wonderful breakfast below average by the standard of Indian hotels.
over here....

Their buffets are not to be missed. All in all a very good hotel which meets all requirements of a modern

I was a no show. The team at reception was confused regarding wifi someone says its comp the off table. The separate "living area" with a full size couch, TV and desk area as well as the minibar. The was working at the desk, insisting it was his pleasure). Well, indian travelers will understand this . he or more than 20 mins to get a room although I was the only one in the queue. The front desk reception uniqueness of the layout). The bathroom can open up into the room, and the room was extra spacious close to his heart and provide us with service beyond our expectation. I don't think it is happy co-incidence

buffet - Two words: Eggs Benedict. Best in India! 10 mins from the airport. Well worth it!

amazing -, from those that greeted me at the front door to the folks at reception and the concierge lou

(i) breakfast not being included (ii) wifi had to be separately paid for ??? even a small highway inn thi

These are minor things but go a long way in giving comfort to its customer. Will always recommend this rupees per day, at times the service is intermittent or very slow plus extortionate prices to use printers

so they could block 35,000 Rs (close to 500 USD) for incidental expenses. The company was bearing management restaurant. Sea food was amazing. Breakfast too was good, with a variety of food. Really nice the hotel was excellent; everyone I had contact with was extremely professional and helpful. However

at the management is penny pinching and letting service standards go of a once great hotel in this part could barely keep up. But did so with a smile. The location is conveniently central to the nightlife in ba

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she is in Mumbai.

each restaurant is excellent, the rooms are very clean, spacious and comfortable. Really cannot prai

is excellent which freshens you during your stay.i would highly recommend for this hotel.
my friends visiting bombarded.

r the business traveler (no loud tourists, no bawling kids...). It probably is the cheapest when compare
- so there was never a worry about being ripped off by the hotel when all you want to do is keep hydr
and Hyatt: - Its away from the busy streets - It is clearly meant for the business traveller The rooms a

ite. In one instance, the driver waited for more than 30 min without any complaint - The staff througho
ough it it is then quite way to south Mumbai. The niggles - the lobby is overwhelming - not at all welco
I pre-booked the Indian, Chinese and Italian restaurants, last night we tried the Indian food restaurant
'ch. The gym at the hotel is very-well equipped and there are always a couple of trainers available. Th
s stuck at 20 , (the tv was not audible , especially not star world the channel we were watching) anyw
service to match. Only slight gripe was the exorbitant charge for hotel laundry. If you're heading to

enjoy a cappuccino, as well as imported packaged foods such as French cookies, Swiss chocolates, Ita
. Good selection of restaurants: the Chinese restaurant in particular is excellent. Breakfast here is al

ral sense of calm and serenity. The hotel staff members are generally good, but I did notice that in the
rejuvenating. I will stay Again every time I visit Mumbai...

I city or neighborhood street. Let me start with the obvious: It is a gorgeous hotel and the rooms are

en we were chilling in the balcony. Location is not too great, but if you wish to visit the suburbs and tr
ce was good. I still feel they have so much more they can do.The lobby is large and lovely, the hotel is

ave meetings. Otherwise a dull interior, with large, poorly lit spaces in the evenings and restaurants w

stantly annoyed by honking of traffic outside. Interior rooms facing the pool will assure you the peace
in expensive one. They didnt allow late check out but gave me spa voucher wherein I could have sho

t also have a nicer view. Breakfast buffet and wifi are included, and the buffet offers excellent choice

- exemplary. Albeit, the hotel is not in an area where one would typically go out for a walk for dinner
nd outstanding food then this is the place for either business or holiday. There is a lovely spa (the ar
ndoubtedly, Hyatt has everything inside to allure one to stay again and again. Rooms are too big and

hey processed us. They seem to cater more to business travelers and not necessarily guests explorin
an elevator at one end of the lobby..The rooms are definitely grand in size by Mumbai standards.. Th
breakfast, you cannot put in cut fruit by yourself into your plate. There is a person standing there on du

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check out was painfully slow. Printing 2 pages out in the business centre turned into a protracted exp
; and provided accordingly. The room service is excellent and so is the food. But what I liked the most i
is really spacious and has a nice display of interesting artifacts. Like most Hyatt's there is a generous
r something to compensate for the delay, and we clearly asked him for free breakfast as a compensat

'ators as it is a long walk. However the view from the hotel room is average to poor. There is no great
ern amenities. The bathroom is also well equipped with all the toiletries that one would require. Hi sp

the check in was extremely smooth. We asked if it was possible to have a room with a balcony and th
They ask you about whether you want a reminder wake up call - and I find that brilliant. Full stars - a
ring ex

unday afternoon refresh. The food is quite consistent and worthy of the Grand Hyatt name. All-in-all
other condiments and salads were just out of this world. The rest of the dinner consisted of kebabs, s
sials were very unfriendly, and think too much of presence all over the hotel. We were not used to this

can easily reach Bandra, Worli or Colaba. The hotel has excellent facilities with a well-maintained gyi
Club were all very attentive and exceptionally efficient. My short stay of less than 24 hours was filled t
vay to the hotel. The hotel is located near the airport away from the chaos of the central area. The ho
n Mumbai which is an experience in itself. Staff and service impeccable, nothing left to desire.

a pricy side. Breakfast is decent as well. LOCATION: Great if you have work in the suburbs of Mum
lling guest issues, and is extremely receptive to feedback. The best part about Hyatt hotels in general

the hotel but I was told by others who did that the food was great, especially the Italian restaurant. I v

lian restaurant one even and had one of the best meals I had this year. Normally I stay another hote
nake calls from there, I have to do it from my room. They did not even bother to help me at that time. I

practice. But, those are essentially white girl problems. The Hyatts in India are among my favorite, the

therwise will recommend

member. So if you are looking for sleep after a hard day, this hotel is not for you! Stay away!

el plaza. We picked up some gifts and souvenirs from the shops which I presume are leased as they a
en I checked out the reception asked me if everything was ok, I advised them with the problems with t

cab ride away, unless there was traffic and there is almost always traffic.

is that they put the check-in up a very large set of stairs. So you definitely want to get help from the b

ever what were was on the plate was good in quality and taste.

ose ones are one of the bests of their kind. I also use fitness center and spending my excess time in C
anding with a member of staff and the Assistant Front Office Manager, Biswa, helped resolve the issu
u can eat evening buffet with a variety of foods and free drinks included in the price. We tried all of th

at busy times be prepared to ask 2 or 3 times and wait for your tea or coffee to be served. I ate on se

having a big conference in this hotel, not able to handle and cope with big functions.

conducive for meeting business guests. Niggling points - room appeared dated compared to the Trident extra welcome. The exteriors are a bit run down, but i could see extensive repair going on to spruce

e/cover charge though. Good business hotel.

oughly recommended, whether for business or pleasure.

iness traveler.

was directed to wrong restaurant for an early breakfast and was sent out after I sat down!! There is no

ly)me to another room which was slightly bigger with space for one extra bed. The quality of mattress
ight get to see Indian social events like weddings,etc.

olved.

xperienced the other hotel amenities. Tried the gym, again it was adequate. All in all, a good busines

d it is relatively close to the airport. Stay at this hotel is worth every penny spent staying here
ian gourmet was more than delicious. I am sure who ever stays / visits this hotel in Mumbai, will get t

sh as Hyderabad/Bangalore/Pune.

ning of all the lights in the room a little difficult. Breakfast is extensive with the choice to suit most gue

in terms of walks or shopping or entertainment or scenery. If you are visiting India as a tourist, esp w

are spread out more. The Hyatt is away from the main road so a little inconvenient for tourists, but the

day - if you are planning to spend any time working in your room, this can be a distraction.

erty alone I would choose this over the Four Seasons. The restaurants appear above average. I wou
night hours it is very loud near the elevators. Bu be preared the quiet rooms can be a long walk dow

ed like a government officer rather than 5star hospitality desk officer for not having a government ID p
direction with my room number on it, the way was not through. I had to come down to the lobby and v

ade a huge mistake by staying at the Hyatt. NEVER AGAIN!!!!

s hotel is) then I recommend the Hyatt Regency near the airport. Have never had a bad experience t

especially indian, international, italian and chinese. We liked the international buffet because of the va
u will be transferred to a new room, but the IN-HOUSE construction will likely persist. This property s

Yes a repeat visit... all the best to the hotel staff and congrats for a job well done
ant on site - decent, but nothing special. The room was spacious, a spacious bathroom (separate sh

However if you are trying to book a meeting room. Even if you are booked in as a guest when booking
all business is done these days), it's not located near the tourist spots of South Mumbai. Highly recom
'e were difference....but... The breakfast was great and the staffs were helpful. After all it was just ano
definitely is one of the best experience. Looking forward to be in Mumbai soon again!! Shall be reserv
nbai.
otel in Mumbai to stay.

it was usually no. I had a bad throat and requested for hot water in a flask, as I had a bad throat- their
mendations on the restaurants and food that they have here.Impressive i should say! The food was g
ne and that made me impressed with the hospitality shown by the staff. The only thing I wished for th
f is spacious and has the most amazing artwork scattered beautifully around the hotels open areas. L
ire still very good. Pool is closed for renovation but used the residences section pool which is more pe

and professionally managed. What more can you ask for, I say?
but that's something bound to happen)... and last but not the least... not for those on tight budgets....
are just there to scare off all the carion so you can enjoy relaxing by it with a drink. A great place to
take more wedding functions and birthday parties - clientele of those genre - wherein rooms accom

ust rest my back on that bed. The service was as good as it gets. the food excellent, the sunday bru
e Indian food @ Soma, Chinese was excellent at CHINA HOUSE and ofcourse if you want a widest v
little worried at all the extra security precautions since my last stay there, and guess it is good to know

y level dining were very good. A couple fo quibbles - the property is beginning to look frayed. The ext
was decent- with writing desk etc, but it seemed cluttered with close arrangement of furniture and brov
facilities with same same price in Mumbai . Will keep this hotel as last option in Mumbai
ble hotels. I had ordered south Indian dish at the breakfast counter, which they never served- poor. Si
and polish smell for 5 days. Nobody told us at check in. Check in can take up to 15 minutes
ay for). Also for some stranger reason you also cannot order anything while seated at the hotel lobby
problem, It is truly a family atmosphere. At Grand Hyatt Mumbai...you are royal.
ina House are excellent. A deep collection of wines & single malts is superb & handpicked. Spa is av
ssage facilities which are great after a long haul flight) and a good range of restaurants. The pick of
business meeting in the club - and it was very pleasant. The hotel has several excellent restaurants. E

ncluded airport pick-up and the hotel representative found me in the crowd of people waiting at the ca

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impressive. The breakfast at Fifty Five East was an impressive spread of both Indian and western to value for money! Downside: expensive internet connection (Hyatt in Delhi gives you 1 free hour per d

tt in Delhi. The restaurants are the highlight of this Hotel. You should try the China kitchen, best chine on with a key to come. We ate breakfast and lunch at the hotel and I found the food bland for my tast

ver area very near the tub. After a bath you would find water splashed everywhere 3) Extremely expensive from the shower area leaked out on to dry area - an inherent design issue. At the ballroom, a bar need to close the hotel for 2-3 days and completely fumigate it. It is ridden with mosquitoes almost e
e lounge the best in its class though bit extravagant ;) This extravagant of china house is mostly cor

n different restaurants with good quality foods. All in all, great stay. Will be coming back soon.

· party night venues for the Mumbai elite.
end shopping mall, taxis are very expensive. Gym is very good and large as is the pool and the chan
toiletries. v comfy bed with a fruit basket. Hotel is close to the airport and around an hours drive from :
r the disabled and elderly to the breakfast area, which is down a flight of stairs without a ramp.

inor issue is the flight of steps you are confronted with as you enter the building. When you arrive the cated at the courtyard of the hotel. Staying in this hotel for a night and move to Hyatt Regency becau

) Mumbai.
n walking distance, but a short death-defying run out on a put-put soon has you in the centre of town €
xs and tapas at night (also included). As with most places in India, the Staff were very attentive to the variety, but as usual for a 5-star hotel, very pricey for breakfast! Usually I donâ€™t eat much for dinner

guess it's difficult to keep them away!

One disappointment is that they don't offer a shuttle service to the airport; only a chauffeur service w

e surroundings.

th the hotel. I needed a car for two trips during the day. I emailed ahead, but when confirming the car

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checked with our credit card provider we discovered that the card had been used fraudulently, 4 time
e to was identical. Hyatt needs to bring in some Brits, Aussies or Kiwis to run the training programs so
should have released the balance amount immediately, it did not happen for the next 10 days. I would

simple task that the staff at the Grand Hyatt could not, or would not do, without creating hurdles. The c

'OW experience

nternet use, cocktail hour in the Grand Club with hot h'orderves. The breakfast here is just amazing!!
r the hotel was the shops they were way too expensive, the restaurants in the hotel do amazing food.
Hyatt which seems to help with late night airplane noise (though planes can still be heard.) They offe
nent the last night and sure enough half way through i started to get bit. The hotel is simply too busy -
does not mean the food is ok. Otherwise, the hotel was nice - rooms and bathrooms were very nice.

sts

) have the influence with the government to clean up the surroundings. I have seen kids squatting on 1

sited, including the fine Oberoi in Agra. Everything was lovely and I think it deserves to be said. They
red us into the Italian restaurant for dinner). Maybe there are being bitten by mosquitoes as well...The

inating buffet at the 55 East Restaurant which was made even special by their experienced staff; spa
t the meals were always prompt, warm, and decent tasting. The gym has a wide assortment of cardio

all with fantastic service. There is a choice of Indian, chinese, western, italian restaruants. I ate in a
on is to book a courtyard-view room to eliminate the noise from the dogs. Restaurants are pretty goo

time favourite. gets pretty crowded on the weekends though. the pool is pretty nice and clean too. the
kitchen and chefs working there were very friendly and helpful. We also ate at the Chinese resauran

I treat. The hotel has a number of well equipped restaurants Indian, Chinese and Italian. The Hyatt the
lack hair); one room we were in had greasy hair marks on the bed headboard. Communication with th

also had great experiences with concierge and front desk staff as wel. They are very helpful and willi
a computer in the business centre but warning to all, the internet connection is totally rubbish and we

rant at reasonable price. Will definately be staying here again on our next visit.

Coffee frappes are a must! If you are in India during NYE this is the place to be. I was there for NYE ;

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ies is very high indeed - feels luxurious throughout. Third, the room was huge and the bathroom almost if you like shopping, you can get a tuk tuk (40 rupees) to take you to Linking road where there are m

nderful spectacles...I like the hotel but would stay elsewhere next time....
off as per the arrangement. They referred to their computer and said no and ask the event organizers.
ea. We had a function here which was excellent. Spa was very nice.

t is a perfect place to stay for a business traveller in Mumbai (where location is paramount) it is just th

re both very large and very well appointed. Service levels in the hotel are excellent and the restauran
eeping got me shaving foam, razors and such promptly.
ial by recommending a tour through Dharavi slum ('slumdog millionaire shoot location), naadi astrolog

t tasks, if they did them at all despite being asked in advance. If Hyatt sort this one element out this ho
ve which by itself can be considered a whole adventure. It also counts with three restaurants: Indian,
se from. The staff were always very helpful and friendly. The contrast between the luxury inside the h
r good as courtesy and promptness.
set was a bit on the small side. It was a little difficult storing 8 days worth of clothes. The bathroom fe
is property for your next trip to Mumbai!

and had several meetings with my suppliers just at the hotel cafe/bar areas. The food at the restaura
ience in there. The Club, China White, was awesome, however getting there was a tad confusing, tha

I good experience ... marred next morning by an unreasonable charge for drop off to airport - which is
ous for one and all and they have all the cuisines in the book. If you are looking for the best in Mumba
e best at what they do. Even my beers were poured perfectly! Food was extraordinary. I would come
walk straight to the end and turn left'...So we walked all the way to the end but was not the restaurant
ormation conveyed). From the incredible dilapidation of so much of the infrastructure, to some of the ir
ff needs to be less stiff about. Tired that I was, and hungry, I went down for a bite. After 2-3 false start
For me, the Peking Duck at China House is a must try.

per diem in Mumbai. That would get me a hunk of bread perhaps at this hotel. All the restaurant optic
had any interest in helping with his bags. What I will say is the hotel is expensive â€“ not sure it is wo
amount of pleading helped. Although only for a night, I went to a neighbouring hotel to sleep as I refu

ct from a hotel of this size is available including a platter of fruits and slippers. The toilet is great with I
nd it The bed is very comfortable and the bathroom luxurious. Everything is there Dinner is an experi

king in, one of the staffers accompanied me all the way to my room, which again was good. The only
here and their door keys didn't work. When I called guestcare, I was told that a person will be there to
e with a smile. I ate lunch at the restaurant on the lobby level and was very happy with the tandoori ch

ms are very comfortable -- shower was wonderful! If you wanted to watch TV, there were a variety of

Air con was good, rooms large and comfortable and slept really well. Hyatt truly know how to manage

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team from the club as they made that evening memorable for us. Also want to appreciate Agnel and

es to Ms Gayatri, Mr. Agnel Dsouza and team , & Chef Nishad and teamâ' -l Grand hyatt team rock
arsh, selvam, eric and benaz of the fnb that helped with a lavish breakfast spread. A perfect breakfas

chefs Nishad, Jupa, Sandip, Karsh, Mohan, Kilen, Sumit, Harsh, Selvom, Eric and Benaz with team |

ek for doing all arrangements on restaurent and looking aftr our needs.. Definitely will plan to visit aga

We want to especially thank Chef Siddarth, Chef Nishad for the food, Agnel as he is known as FATHE
ial shout out to staff - Agnel d'souza, Chef Nishal, Adnan, Mahesh, Melvina and Renuka. They were s
o keep my relationship with Hyatt going forward :)

id special. Housekeeping staff laxman was very helpful. Thank you for an amazing stay! I will be back

: place.

It my dislike. I know this is a covid 19 pandemic time. So we couldn't access a few facilities like a swim

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ice. It made us feel very special. Mr. Nikhil and Ms.Behnaz did a wonderful job and were on their toe; especially the food which was absolutely heaven. Special thanks to Chef Nishad who not only cook el Dâ€™souza for making sure our stay was enjoyable and gratifying â€‘ and not to forget the fond fa

able and tends to the guests with utmost warmth and glee. Overall, great hotel and incredible staff an

es. Their prompt and excellent room service achieve great impression on my mind. thank Mr. Nishad (N

all to visit Grand Hyatt. May be i too may visit it very soon.

Would recommend this hotel to everybody! It's a true sample of excellent hospitality.

ain thanks to the above Hotel Staff and Mr. Vivek Pandey for making the above function memorable.

itine (Ashish).

e care of all my need at breakfast, we are so disappointed with this such careless management whch :

: the time to brief me about the meals available and also suggesting good varieties. Since the tenure c

o be better is the response time for cutlery to be delivered to the room. Pictures of the surprise attach

breakfast and dinner buffets were so pathetic that none of the dishes complimented each other. We ha

ld it surely an experience and a must try.

when we visit such 5 star hotels. Will definitely look forward to go the next time and also explore othe

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vas alacart all menu items were very delicious and testy. All chef and staff are so helpful they are re~~s.~~ & lastly there's always a room for desserts I had the Blueberry Cheesecake topped with cheeries All corporate staff training guests who had dirty trays etc outside there rooms lying for 24 hours unclean

ate check out until 4 pm. 3. Melvina- Guest Relations was superb with her charming personality. She has a kind heart and makes the guest feel as winner, though actually he's the winner. Mr. Rohan from Room Service was very helpful and friendly. We had a great experience with the Grand Hyatt!

extra special. We will be back again! Also Mr. Agnel Dâ€™Souza and Mr. Nadia Mulani along with the team were excellent. The food was delicious and the service was prompt. We stayed at the hotel for a few days in June but this time for my Birthday. Thank you Chef Nishad, Jhupa, Benaz, Vivek- Restaurant Managers and the entire team for making our stay so comfortable and memorable.

Nishad, Jhupa Selvam Sunil Managers- Nadeem benaz and team Fnb and culinary

at that mean?

"We will definitely come back again and I would highly recommend this hotel to anyone looking for a second corporate stay in covid lockdown to maintain social distancing from our families and to work."

I luxurious services. Thank you all and keep up guys.

Mr. Vaibhav who is one of the great house keeper. Really humble and caring staff I have ever seen. Mr.

m for his quick and prompt services. Thanks. We do plan to visit again once hotel is fully operational

I big fan of his polite nature and hospitality. Such people always adding values to hotel's popularity by

art was the amazing team of Grand Hyatt Mumbai. Looking forward to visit again soon!!

: easy, but you guys sure make it look easy! This hotel is defined by its people!

was delicious. Melts in the mouth). They had towel decor in the room. Since I'd book the club room

I'll have been visiting grand hyatt since 2004 from its opening year and it's first New Year Celebration

usually good as well. The overall quality and service was beyond expectations!! A special mention to Sri

(must try). Restaurant manager was around and was taking care of all the guests. We had one of the pre check-in support. C U soon surprise was a nice gesture. God bless all

I mention few people like Mr Amit Lala , ASS director Food & Beverages who ensured the food qualit
sðŸŒ. Members of celini came up with a treat for us as it was her birthday and when i told them this,

that they happily make for you...So I would love to visit again soon! And I also recommend you to vis

eir call of duty. Best wishes to the hotel and its staff. God Bless you all !

nd the choco lava cake. Due to the pandemic all the food is being served at Celini. They also served t

ner. Since our flight had gotten delayed Mr. Agnel was kind enough to let us retain our rooms for a lat

or at sitting area should have kept Open as could have been change while sitting with family there and

d of behaviour from staff where woman are not respected. This is nothing but outraging the modesty

ng but itâ€™s what makes the difference. This pandemic has been difficult for everyone, and mainly c

as slow at times, maybe as the hotel was virtually full. Secondly, I had an unpleasant experience at Th
ences for an amazing experience.

slopes, which was the most pandemic-appropriate safety measure! The buffet breakfast was a huge s

I you are satisfied Kudos to all these guys who make you feel at home. God bless and stay safe. S

ive up. Cup 03 was followed by cup 04, then 05 and then 06 till the time they achieved and matched c
Grand Hyatt Property Again.

tion. Such people are indeed assets to an organisation. Five stars to them..😊😊😊😊😊
ack again soon.

nemorable stay. Sanjiv Bhatia

gle staff left me unattended right till the time we checked out. We felt family! Thank you so much for m

eedless to say they exceeded my expectations. The breakfast was A M A Z I N G!!! Just during breas

sts close to each other. All in all a memorable stay.

anks Chefs- Sunil ,sarkar,Deepak prasad berate and mor. CIYA TEAM MEMORABLE.

of the brunch. As for regular Italian delights, like ravioli with truffle shavings, crumbly gnocchi with bur

lay. I had booked Hyatt for a solo trip and it couldn't have been better.

ly at your hotel!!

m to celebrate our special occasion. Me and our husband rejoiced the yummy desert. This is my sec

u need to worry about while planning your stay here. The staff is courteous and extremely helpful. A S
tt further to all Manisha Sawant

ke her happy. It's really wonderful. Awesome spread from some spongy idlis to assorted cheese to mil
assisted us in all our queries. Special thanks to Regen,Zaki and Adnan who took care of all our requi
d sealed all the cutlery in envelopes.

s reminded us of Paris. Chaitanya Joshi
id this fine establishment!

. you ask and you get it. My little one had a wonderful experience having a masterclass and all the ch

on were very much appreciated. Kindest regards Jerry Liu

tÂ of going that extra mile for Guests like us who put in their complete trust on the Hotel. The Best Re

maâ€™am would you like to have black coffee with milk on side and no sugar as you prefer. It bough

We had the pleasure of being looked after by Lenzil (Celini) He is super chill, super efficient with his w

personal and warm service extended to us at Cellini by Sayandeb (Head of Restaurants). What make

dback from us..if everything is fine with our stay. And I cannot forget their last day wonderful gesture i
ned by all the staff, that I would want to stay only at the HYATT at any place! A big shout to the wonde
uipped. Although a simple latch of the bathroom sliding doors will go a long way to improve guest con
ish from their team ðŸ“, man Chef Nishad

and potato wedges were a must try.aloo and paneer parathas were delicious.

g which I suggest that front office needs to improve as they represent the hotel n it should be somethii

h from the breakfast section was too helpful in serving even though i went at the last minute... Nice an

. Chitrak Chatterjee a young chap who made sure we were comforted after hearing our feedback and

h,Vishal,Mohan,Vinay,kilen and Selvam) made her birthday so special during our breakfast morning b

i my life. The surprise was surely not only for my wife but for me as well and a truly memorable one! Hyatt Team. Pandemic protocol , hygiene factors were super well taken care.

Maharashtra 400055 Follow and support @bombayfoodie_tales on @zomatoin @facebook @dineon

I had to call multiple times to change minibar (fridge), the replacement of it was also not working. 2. Th

e. 3) The Hotel lacked energy and wore a deserted look as if it is about to be shut.

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friendly voices and handy staff all professional and geared in covid style yet helpful. The rooms were great desk was extremely obliging and accomadating adding on to our wonderful experience of our stay.T

The service was extraordinary. Our all over experience at Soma was unforgettable and full of delicacy.

Lounge on the night of 30th Jan was relaxing to say the least, what with the ambient restaurant decor must visit. Lots of love to the entire team.

e sure we were well looked after. Thank you to each and everyone for a memorable stay. I will definitely

try to NOT say "no" to a request. In this trip, Chef Nishad regularly engaged with us during breakfast

room was well sanitised and cleaned. The check in process was very smooth and the hotel staff was 1

i) and Sumeet (Staff member at Celini). 4. Special care for taken to maintain Pandemic safety norms

Something you should definitely look forward to!

d be well remembered. All the best.

and was a luxurious place. Next morning during breakfast at Fifty five east, our servers were chefs N

th Indian breakfast and cup cakes, fresh juices. Diet breakfast as well. Thank you to all the staff for

nce we had moved in and took care of us from the day of our arrival upto the day of our checkout. Agi

' made to order nutella pancakes, lemon butter muffins or fabulous croissants. More importantly, masl
kilen , selvam from 55 East are awesome and exceptional cook and hosts. Even Chef Jhupa Singh fr

a beautiful restaurant and a stunning bar area! Would love to visit again real soon.

ake was already kept inside the room it was a surprise for me). Afternoon time i ordered a wine glass

sing and they were too! All the precautionary steps were followed keeping in mind the Covid-19 restric
'he mini bar was full of our favourite desserts - tiramissu and baba au rum. Housekeeping was very fr

I very professional team led by Nishad. Other team members were Vishal, Sarfaraz, Mohan and Keer

At the time of our check-in, he actually walked with us through all of the areas accessible to my dog, b

d welcome. I hope I wont need to quarantine again but I would recommend this as a play to stay if I d

again. Our all over experience at Celini was unforgettable and full of delicacies. The food and the peop
itastic in all aspects of hospitality. Truly, something to emulate. Overall, a great experience.

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e people who served us made us feel good. Five stars from Me →!â→!â→!â→!â→!

nt service given to us at the breakfast made me feel truly at home. There were many varieties of savori

oert made for us on the last day which made the stay more special. Overall we enjoyed our stay and
polite with innate professionalism that wowed us. All the staff that we had the pleasure of encounterin

ly god!! One of the best Peparoni Pizza.. The Rosito well al dante!! The Chinese noddles has so man

ices each morning to some scrumptious food suggestions and preparations, they truly outdid themsel

ception teamðŸ~‡

came to the room the issue was yellow water coming in the taps in my bathroom. I still was very pat

with you all at the Grand Hyatt. God bless you all and have a great year ahead 2021. Capt. Lionel No
to respond and very helpful with my luggage their was hand sanitizer everywhere and quite easy to ac

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the meals which we had in the country

I always keeping a check on me to know if my stay is fine or if there's anything I ever need when I

s were excellent and always available, even with all the social distancing measures in place. We are

quite embarrassing as I kept explaining the staff that I am staying in the hotel and provided my room n

e our Christmas and honestly we weren't expensive at all. He treats us like family and loves us like saga continues. I'd suggest there are other options available at similar rate and DEFINATELY better

which was ok but way too far and for restaurant we had to walk almost 20 mins within property. We could

v).

This opportunity to thank Chef Nishad and his team, mainly Chef Kilen, Chef Vishal, Chef Siddhesh, Say

chocolate lava was the best. Great hospitality great head chef and the Stuart's simply remarkable !! Ki

thank Chef Nishad, Chef Selvam, Chef Apurva, Chef Keenan and Chef Shon for the wonderful spread

burgers in the form of a cake placed by the Host. The first meal of the day -breakfast was amazing, mely courteous staff made our stay memorable. Hotel staff Pallavi sent a special cake in our room to (

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spitality. Thank u guys we would love to visit here again!

C. I'd definitely recommend the Grand Hyatt Mumbai.

Parul is a good leader and always go an extra mile to enhance team work in the team. She is an asse

er colleague walked me down to my room and offered all help possible. The room was spacious, spot

ice again!

detai and personalised service. â –bî, –l The farewell dessert prepared by your team was a very spec

organizing a Special Candle Light dinner at China House with a very special Birthday Cake. You guy menu selections are innovative and tasty!! If something not to your taste.. ask Chef Nishad and just li

Guests were absolutely delighted by the entire spread and still calling us to praise the entire experier

re guests. All I can say is the training they receive must be exemplary. A big thank you to HYATT I w requirements and making our stay the most comfortable and hygienic specially during COVID19.

to and Mushroom soup which was suggested by Mr Abhishek was delicious, I'm so thankful to him an

if thr world. The servers Shraddha, Chef Selvam, Renuka were on their toes and made sure everythin

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ure to end your meal with the most sumptuous Tiramisu you'd ever have. SUPERB ! Tip : Please call

axing stay. Thank you.

rance to ask for something. They could anticipate we wanted something. All in all, a value for money :

ly for a much needed break, during these difficult & trying times... Kudos to Grand Hyatt Hotel...

different times, which is quite ok because they were understaffed. But the quality of food was so bad.

's day is made becoz of you guys. Thankyou all and god bless all.

will bring it to your table,covered with a cloche. Food was excellent as always and our favorite desser
ing unexpected smile to my usually grumpy and demanding client. I owe you a big thank you!! Hope t
ing the room transfer. We were continuously following up with them checking on the status. We nearly '

miss talking about the food, Amazing, Awesome and Great were the compliments after having each n

n Diavola “Asian Dishes: 1)Kung Pao Chicken with Ginger, Chinese Vinegar and Peanuts 2) Chic

usiasm during these tough times . . . And still be able to support a smile! Yatan Mahlawat
urse ..there are many more. The staff are really friendly and very attentive. Thank you so much all c
ll get my food by 1 and at 10 minutes to 1 the person reached us) the way i was guided so well by mr

hanks!

sm. Last Sunday I had ordered for a takeaway brunch which was such a bundle of surprise !!! From th

irshata,Vivek,Lav,Melvina,Saif,Rohit,CHITRAK,Harish,Amrita,Dipak,Indra,Iwin,Jeries, and to all chef's.
m saying this after having a healthy experience; this isn't a place for long term corporate tie-ups. I
later the same evening. Knowing the fact that there is less staff and covid times, it's understandable.
antastic and full marks to this Grand Hyatt Mumbai Happy & Regular Guest Kumar Founder N&B C

ip up the Good Work.

In. 7) I tried my usual Indian food which was great and service was super fast. Cons 1) Due CoViD re

nd overall consistency. Perfect property to stay can't ask more .. Love this property Regular Gue

(Ms Certainly)„„ Last but not the least Security team and Car drivers Mr Shivaji Thankyou Hyatt 1

aff is more focused on foreign guests, some celini staff members like Renuka , Abhishek , Avadhut, ir

nade us a fan of the property. We cannot wait to return once all the facilities open up.

is putting to make our lives easier, nice and confortable. In addition, the Gourmet store is really a gr

ing the garden and courtyard. The large King Bed had one of the most comfortable mattresses I've sl
Christian Georgio salon. ☺

king forward for my next trip. With kind regards Oliver
in the gym have always been of great help and support too! From the management staff a particular

an exception and my new go-to when we visit again as we are guaranteed that this will tick all our bo

tel does not even educated or trained what is meant by Vacant ready room. No basic amenities at all i

› cuisine and finally ending at these inviting desserts! To add to the day, we had music to shake our fe

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›d, breakfast was nice - although underground and a bit dingy. We did get a complimentary airport tra

. And all the members in that lounge were par excellence. My one thing I will miss the most is Rajesh

ite rockstar, upgraded us to a room that made our honeymoon unforgettable. Thank you Kevin!! He al
l of you for looking after me, my teenager son and my father as if we were your family.
imend friends and family to do the same.

much smaller than ones I have stayed in before for much less. The food - I ordered three to four time

ing as they walk down the corridor outside your room. Fortunately the hotel has signs to request gues

e and in 30 minutes she found a room which is okay in all aspects to us. Guess what room we got? A

uge as usual and as expected. But the decor of the wooden interior was very dull and looked quite olc
' wedding planned that day, but thatâ€™s unfortunately not an excuse. There is a tendency to pass s

ids enjoyed swimming in the hotel pool. Exactly what is expected of a reputed five star hotel. All in all sert spread was huge and by far the best dessert spread in mumbai at this level restaurants. In love v

ting part was that the hotel did not even offer an apology. The incident took place at the Residence w

ars I would. --Prof. R. Reese

)w wearing off, it feels old and a bit outdated specially if I compare it to the Marriott Sahar or Four Sea

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ited in a 5 star. And even after complaining, no one bothered to apologize or make good their mistake

nazing time , cant thank the staff enough.

recommend this hotel as a family friendly and would definitely return. Read more About 4,5 Excellent

the staff being personally involved in our comfort and going the extra mile with small gestures that m

sure you have a pleasant stay is remarkable. My biggest regret was the quality of the bed. It's ha

â€™s service is!

to your room. There is a large swimming pool in the garden and a pool bar - they played rock music and clarity if required. There is ample of space for many people and is open 24hrs.. thats the best p

for us. Now we are now all family member. I will definitely recommend this property and if you do stay

I have done haldi milk and chef jhupa Singh has done delicious jain tikki for us, chef ms.kilean has sp
â€“ they are charming and talented! I would highly recommend Grand Hyatt to everyone traveling thr
eerty and if you do stay here please visit Club Oasis and ask for Mr. Sachin Surve. He's the best.
and welcoming one. Rohit also is very helpful on about how to navigate throughout the city and what s

makes me aware of the importance of proper stretching and the correct nutrition as well. In one word
ded. Not even bisleri. Poor customer service: i requestes them to change the steam iron for the reasc

or that connects me to the front desk. I was told at least 2 times for "5 mins" but NOT until I waited for

ended there was no problem. Definitely not the 5 star hotel I was expecting.

team - whom I have had the pleasure of knowing after several stays. Shazia proactively reached out

/att.

the query of knowing preferences and remembering them cause even after explicitly specifying the pr
ius sushi and made sure he was sorted. The rest of the team Sahib, Rahul, Vikas and Heena for goo

he gave me a room with an incredible view , he also helped me tieing up my memberships with Hyatt &

art and hand holding with a smiling face.. *Roger Marti* (Director of F&B) - The commander in chief.. T

umbai generally and all because of the great team. Rozelle, the Guest Relation Manager is superb an

ie to some package going on at the hotel. The rooms were very spacious and comfortable and had all
st among the training team. I'm thankful to them for guiding me in the best way. Club Oasis is De

ous memories, and the team at the Grand Hyatt are a big part of them.

vening cocktail period had numerous vegetarian and non veg options, hot and cold. Alcohol was inclu

in the Front office, Raju in the laundry, Renuka in the Restaurant. The list is long. Everything is so pe
The breakfast is good, a little crowded though, try and go early by 8 AM.

MUMBAI TEAM.

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s have a nice play area to enjoy which is well maintained, equipped not only with toys and games but
att for the grand experience.

reat and so was lunch. Staff is really sweet. They were extra caring as I was travelling with my daugh

:chnique but also about the anatomy, the inner workings of the muscle is astounding. He is not just wel
meet the need on very busy days, bit there is a workaround. There are also Indian, Chinese and Italia

irant - very overpriced for what we ordered and the food no better than much cheaper and less dress
e of the birthday cake and chocolates crafted by the pastry chefs especially Nikhil and Sameer was ou

planning this for us. Thank you Team Hyatt

er as we waited close to 20 minutes for a room to be assigned, after being told that the non-smoking i
experience. Special thanks to Saraswati, Chef Jhupa Singh, Chef Vikas and Chef Sanjeev and Mr R

that morning! They also breached the contractual obligations & down graded me from a Club Room to
n India recruiting staff myself, I know this is very hard to come by. Thank you Grand Hyatt, and thank

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was Shazia whom I had the pleasure of meeting during my stay, she gave courtesy calls to my room :

on would be to ensure you go early for breakfast to avoid any possible queues, especially if the hotel is

ent very friendly. I always feel at home and if I need to be cheered up I know exactly where to go. Mr. I

bhi parathas are available. I made a request for poori bhaji and it was implemented next morning strai

ne to remember them all, but I'll mention few. Starting with Lovlina, Benaz, Sayandeb, Onkar, Kumar, standing as usual I met wonderful people like Ms. Caroline who was very observant in small details whi

op up is we are required to "register" first at the front desk for hotel transport that I take to the office ev

also gave a souvenir to my son which was the best part of the dinner. Apprieciated a lot and will soon v

ey said no.. then why I was made to get down? it was so much insulting. We all are human beings, try

iss Benaz along with Parul, Omkar, Amit, Faren, Renuka, Bhavika, Dimpal, Yohan, Loveleen & Agnel e would enjoy. Her hospitality, personality, and knowledge of Mumbai truly made us feel welcomed. I i

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uggets and pizza were bland. And the masala chai served there, I felt lack of masala. But this is a mai

plates were cleared. (There is nothing more annoying at a brunch than to sit with emptied samplings c

& jacuzzi is amazing and itâ€™s like a special incentive to relax and refresh. All house keeping stuffs

Director of Rooms , Mr. Nishad Sebastian , Chef De Cuisine and till Ms. Simarangeet , Trainee. It is gre
nd the team at Fifty Five East are amazing! The breakfast is the best I have ever experienced from an
ny suggestion to call the hotel for directions and finally I had a local colleague speak to him. I have sta

IACCEPTABLE THAT YOU GIVE NO CONSIDERATION TO YOUR HOTEL GUEST !!!!

sep coming back... my sixth time back.

experience here and look forward to visit soon again. Would recommended China House if anyone is

is conveniently located to some of the major business districts.

recommend it to anyone visiting Mumbai

creates disturbance the guests especially when we are having teleconferencing or doing our work in t

check hotels on the web before deciding where to go So if you must be in this part of town , this is a goo

arts from 16,000INR to !8,000INR something) My room was quite spacious. I had booked the base c~~a~~
end this place to all! 5 stars for sure!!

ars to the Hotel and itâ€™s management that has made this place a second home for me. Keep it up.

I'd guid you to proper ðŸ’-ki, -lâ€-lâ™€i, -l workouts. Rooms are clean. Staff are at your need, local

they emailed someone at prachi.ruke@hyatt.com to clear up the issue. Days go by, again no respons

pecial thanks to the gym instructor Mr Justin for keeping me fit during my stay ,he was very helpful in g

'e so pre occupied trying to cater for a party of 8 that dont care about anyone else we were told over immodate any and every special request we had. Darshan was looking after our he was attentive and

dinner mdm?' I thought all this added value to our stay and we didn't miss home... hahaha! Would de

ld also work well for a short stay,

he staff was very courteous and helped with custom preparations what ever the guests were requesti
mplain about the fare on offer. The Indian restaurant Soma is absolutely fabulous and not to be misse

and delivering to our friends during their stay in a very authentic way. We are very thankful to them fo

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I shared with your representative that 16th March was my wedding anniversary for me and my late w

. All in all a pleasant place to stay.

people working in it, and these persons stood out and made my stay memorable.
e we used the lounge area. Only 2 things which prevent me from giving it a 5-star review. I asked se

. 90 torrid minutes here and I have to survive 3 days .. so not looking forward

much more I would recommend joining this gym with swimming pool which is almost 30 meters long
orking to which they blamed their recent subscription problems and offered no solutions. Breakfast you

ear lots of noise throughout the day and night. You can hear every single plane going by. Plus there i

een motivated to achieve my goals..This hotel truly is everything you would want to look for in terms c
oaying for you :(

some shops in the hotel as well. Although of good quality, it would maybe deserve more transparenc

e, religion, habit and allergy. Definitely when in Mumbai I will come back

can't be done as the first standard response. I asked for a paper bag to take a muffin for my 3 year ol good stay.

d us through our check in process and continued to go out of their way to make sure we had the best

on me his name card when I was checking out earlier. To my relief he confirmed that my phone was w

perience, the fact that they have 3/4 different restaurants really help to get a mini food safari :).It is a ç

amenities included in the room! The breakfast was really amazing, with many live stations, freshly pr

ges for the main course. After a long wait, the manager Joshua Dâ€™mello arrived saying they had r e comfortable. For sure, on my next trip to Mumbai, I will book a room at the Grand Hyatt, and will be

en put these dirty sheets on the bed, room service lady said it was lip stick but it was definitely a bloo benefit me and for the rest of our lives. More trainers in gym should take on this mans approach, frier taxes for 4hrs and over. Iâ€™ve looked into membership the past two years but because Iâ€™m aw

oms are not sound proof. There was a wedding/function happening and we could hear the very loud n

to get all my baggage handled properly and also helps me with tips on where to go and bargains to b

ed. Great experience!

k. I didn't. I called the operator again and no one answered. I had to do downstairs to speak to th

ousekeeping We booked the room for honeymoon set-up. But there are none, pretty sad, and the fac
who also used to be part of the India weightlifting team. He went out of his way to make me a thorough
and Hyatt Mumbai. Thank you for the Grand experience ☺

rs. Special thanks to Krish for his pleasant service. All restaurants in the hotel are excellent. We went
f you have kids..

even once (this was at least for four meals). My partner and I can dismantle any Hyatt table now. The

y requests. After making multiple calls to various levels of managers we had to finally walk do
loud at 2 AM I had to call management to complain because there was a large crowd either in the ha

pleasant and helpful throughout our stay. Ramesh K. And Sanjay C the room attendants were outstand

I keep up the good work!

ie. For the delicious cAke- Thanks to Chef Nikhil and Chef Manoj for all their efforts. Will definitely visit

nal stool opposite the desk. This helped me having two meetings inside the room comfortably. Standi

goods close if and when I go back there.

t we would do an event here in the future.

ough we thought to dine in 55 east and insteresting thing was no one even escorted us to the table, v

spiritual Soul aspects so kindly, respectfully and professionaly. Justin is indeed a great Asset not onl
ants in the hotel. No need to get out.

e back to the same restaurant four nights in a row; something I never did before. I mean this hotel ha
nd Hyatt Mumbai. I hope that those facilities and employees are maintained/retained for a long time tc

n the sights of the crowd at the time which a man in black suit approached my daughter and started q
ear, soothing liquid. Then a hot soak in the jacuzzi on the far side.

rtised and highly anticipated by us based on which we had purchased a package inclusive of dinner and
pick it up. Grand Hyatt would have picked it up, but we were out driving anyway in the area. What an

...
...

ne, the 2, hour long sessions each week not only helped me to achieve my goal, but helped to alleviate

over the span of the day. No service at the pool. One has to walk over the restaurant and hail a waiter.
thankful to chef Kevin who made us about 8 American waffles which were eggless and they also had

he overall service was truly excellent. Even by the Grand Hyatt standards, this hotel manages to get a

There were too many banquets and other things were comprised). I look forward to visiting back if and will
visit again.

here again on my next trip to mumbai.

I went down to basement to look out for pool, to my surprise it was a bit confusing to find the way and

especially many thanks to Senthil Kumar and his team from housekeeping they fullfil all whishes even last
time you all again.

Best regards Karna Sharma

ing Road etc. Overall an excellent experience and the hotel is highly recommended. We look forward to
an amazing example of great customer service.

with food. Being myself a wine lover we had a lot things to talk about and learned new things about wine.
I feel welcomed every time I visit!

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ed me get along way in getting fit.

Ilan the daily itineraries and had colouring books, toys and the best chocolate cake sent to our room for s for the experience!

The bell desk staff, unfortunately were going about their job as part of procedure, and showed scant co sharing your cooking tips with us.

Up but the prices as well so this is a good alternative

with immense ease through his questions and understanding of the human body. Had a delightful and knowle

my room. The products are so old and used that the tube bursted from the bottom all over me. There

nd Indian options such as dosas. Instead of having to wait around, you give your table number and th spitality. We would definitely visit here again soon!

is too much for these employees. Always a great stay!!
g me out and being there for me. Your leadership and sportsmanship are top-notch. You've helped m

h meant I had to keep the blinds down all through my stay. Good amenities. Checkin/checkout was a

Unbed mattresses need replacing as they are quite worn. The main lobby area seemed to have a lot o with his behavior and professionalism. I would highly recommend this property and a visit to club Oas

ception staff took ages to get me my room, bell desk doesn't bother to help you with the luggage. Peo
ould defiantly visit there! To cut a long story short the experience of The Grand Hyatt Mumbai was ar
rs ago now they serve chicken tikka pizza and paneer pizza.The pasta section was messy . There wa

oy Bâ€™daeâ€”I written on the plate for my nieceâ€™s birthday! The desserts were absolutely delicio
eese are a classic combination and Celini stayed true to its nature and did not mess about much with

ny entire life ðŸ‘“ China House Team... Probably the Best Team! Grand Hyatt You Guys are Really

iy stay here, would return again.

et some cream from hotel reception he also had the same experience. Bill settlement also faced some

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I have experienced in any hotel.

ns on the sun loungers were dirty! Hotel is in a great location close to the airport and easy access to t

he during my meal. These two experienced waiting staff were very polite and most helpful in helping cl
urants and you would be spoilt for choice. The buffet at Fifty Five East restaurant was very good with
t very refreshing site. For families they can provide a connecting room and a roll away bed for smaller

in how he goes out of the way to help all newbies present.

relations attires. The bright red looks great 3) toilet showers 4) replaced the strong room freshners. 5
fully explained each and every equipment and what body part it is used for. He shared very good tips

it takes away the temptation and also trouble of accounting for it at the time of check out. Airport drop
and good. The concierge desk was very helpful and again service was personalized- they remembere
time, with an exercise routine planned I would recommend club oasis in a heartbeat having also met

nfortable. On the reception floor too, there are additional conference rooms, with relatively smaller siz

to me just yesterday night. Room quality: my room is on 5th floor and is supposed to be a non smok

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I recommended by the local office.
e returning on my next Mumbai visit. Much better hotels elsewhere.
and explained everything in detail.And NEELESH ,the gym trainer who patiently explained every exer
d is quite good. By wouldn't come here to have a meal from outside.vakue for money ..yes certainly
pool side staffs.Thank you guys for all the effort for keeping the space so positive. We are happy an
opt silence policy after certain hours but I'm shocked about the way my complaint was treated. No
ice frequently! Rooms are quiet and clean and very spacious.

Finality god bless him and best of luck for his future he deserves it

Shivang Jhajaria

Even that has been ignored all these issues has been reported to your senior manager who was there

knowledge of training different people with different body types along with it taking care of prevention of ar

croissants and breads. We stayed in the Grand club room and it was very spacious with all the modern facilities. I would like to thank the Hyatt fitness centre all the best and please keep up this good work. Thanks and Regards. Rajat Shukla

room was adequately equipped. One gripe is i was informed by their customer service operator whether my room was adequately equipped. One gripe is i was informed by their customer service operator whether my room was adequately equipped.

I disagreed to let me continue at the mutually agreed fee insisting that I've learned well and don't need to eat buffet for my daughter and requested only for one paratha, for which were told long list of rules. Had a nice stay at the hotel.

The banquet hall is pretty big. Could easily accommodate a few hundred people. The hotel lobby is spacious and well lit.

Grand Hyatt Mumbai

dishes and we enjoyed every bit of it. Thank you to all the team members. We are coming back soon.

g cookies, the Milk and white single chocolates, the brownies, the custard filling doughnuts, the chocochips, the chocolate socks as their pathetic service is going to ruin the hard work of all individuals at the restaurant. Two days ago, we had a wonderful stay at the hotel.

Her guests and available 24x7 for any assistance if incase there is a situation wherein the guest needs help. I particularly mention Roselle who looked after us throughout our stay and even changed her shift for us.

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| This visits and going to the same hotel again as keep going to Mumbai for work.

to stay at the hotel. Thanks for the god work. Regards Himangi Oberoi

ver the last few months. It is a huge milestone for me and I can't thank Nilesh and the rest of the club .

: expecting a bit more. Could not find yoga mats either. Probably there, not found.. The concierge or one other that Chef Rakesh and Chef Gopal, which was tasty with wide range of spread combination.

so for my breakfast. In summary, Grand Hyatt needs to teach their employees in the Club lounge abc

, Arindam Dutta

d tastefully designed with wood accents and though the overall property is not that new, it was clear tl
easure to talk with cordial smiles Special thanks to roshan for taking time out of her busy schedule to (

who did a great job there; a true sample of excellent hospitality!

/ed for us. somehow in all the 3 months of communication we missed on telling the count of no of jain

o the Celini restaurant for one of its three set executive lunches or let Chef Alessandro Persico who was only really interested in getting some sleep. What I really liked was the big, inviting king sized bed

able and he is incredible! He made my husband and I feel so welcomed, told us about where he sources his service guy says tell me what you want?? I said I need a menu and he said please check with house airport.

we wanted to stay in the room). That too was hassle-free. We stayed there just for a few hours without

ry pleased

i. But you are looking to fine dining so thought OK, let's get on with it. This Saturday was my worst e:

: a memorable one. Hats off to Evelyn and her team for ensuring great customer service and satisfaction. I only do buffet. So you really cannot order a light meal unless room service - Reaching in-room dining

vice around the pool SRK were very amiable and enriched our experience.. If you need to experience

ue, but yes, it becomes VERY DAMN IMPORTANT when you're staying in a Star Hotel. Please don't

istently mind blowing in both our stays. We highly recommend anyone visiting from USA for abroad to this will be my home base every time I come over to Mumbai, (Until someone can convince me otherwise)

ould strongly recommend using the service of Harkit Singh (+91 81084 07919). No stress and no need

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ambience that she introduced with hospitality. Kudos !!!

They only backed down when I said I was going to go somewhere else - before that they suggested I pa

ing something slightly larger but it is a city hotel I suppose. œ... Super breakfast œ... decent spa œ hence you get a good night sleep. For me the way to tell if a hotel is good or not is if i will come back

unge is also another reason to stay here.

er the next morning. The servers, like Amit, took the time to answer all our questions about Indian cui 'ou are travelling late. Our bags were kept outside in the car park area all day and when we collected

Ily arrived on a very busy forecourt.

. small seam tear in a pair of pants that I was about to try to mend myself, but when I showed it to the

e and hospitality. Shahrukh and Suryakant your truly breath hospitality and understand how to take c

is is one of the best experiences I have had. The guys by the pool and at breakfast are especially frie

1 the use of taxis. We were leaving for the airport and the guys out the front said unfortunately the ta' essed my 8 yo son and gave him special attention with fine chocolates delivered for him to our room.

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re around the corner, ATMs, fruit stands and lots of small shops.

ut my early check in. I had to rearrange meetings and my whole afternoon; at that point I thought I'd

and helped me realise the process of working out from a more professional point of view. Indeed a ve
hat we booked this hotel thru Igloo.com in London and was provided with confirmation numbers for bo

was closed when a manager noticed and showed me to another outdoor area and made sure I was c

guess because the staff noticed that we were still hungry! All in all, we love the place but would recor

tched up our reservations even after i received confirmations over email, they routinely forget what is i

hy they did not changes my beddings, he started to say something like if the bedding is not dirty, they

hey and Ritesh for being such great hosts ☺

stern expressway . The hotel itself is grand with a number of fine restaurants to choose from and the s
o sleep right now. We left the reception area, and sat down in some comfortable seats nearby. An ass
bai and escape from the city with least trouble while heading back home.

), if one is in a rush. Another sore point was the gym equipment/area being hogged by an external PT

price or less that are welcoming, give you good service and are polite, This hotel is definitely not one

jized on that lady's behalf. However that particular rude lady was remorseless and did not apologize a
ted to give something to one of the others we had to arrange to meet them in reception. As we were s

arrangements.

:oming from a Hyatt fan (World of Hyatt Explorist).

otel reception and they told something to him and he has taken last order of ours. There staff very ru

ے and clean. Spacious bathrooms with great shower/bath. Food very expensive here so ate elsewhere

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ested. Well worth staying there.

port - wishing all a happy and wonderful new year 2018.

onse from the hotel.

RAND HYATT GOA it's too small. ROOMS Rooms are just adequate in size , for a family of 4 it's

Nilesh who have been very supportive in the gym and have good knowledge of workout routines. He

illy non-responsive to your needs, reception told me i have lounge access and when i went to lounge i

' recommend club oasis for anyone looking for a Massage or treatment in mumbai .

the same. Overall a very good hotel.

om Service I couldnt fault the room service. Food was prepared to a high standard. i am very parti

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t substitute for dinner. On Sunday evening they even had a bartender, Ivan, mixing daiquiries. Not ch

same...although they took little while to deliver the same; hence i used whatsapp assistance service p

om dining. Lets say nothing wrong with it but itâ€™s not 5* hotel food. I rather eat in trendy restauran
helpful and cooperative in making me learn a lot !

In you are woken abruptly, and left me severely agitated all day. With less an two hours before I was t

also night buffet is not of adequate quality to the rank of the Hotel. Fitness center and SPA: gym is fir
ss and I can assure you I won't be staying again at Grand Hyatt.

i and not hear it... Yes I love to sleep some more time and have the great breakfast. Then relaxing in
patronage to them for a long time in the future. Good job team club oasis!

staff and neither of these staff did not follow up to change the room during my extended stay at this h

.ib and it was the best thing for relaxing and nourishing my body after an arduous day at work. The st

head of my parents, not once, not twice but more than two occasions without even slightly acknowledged
p breakfast buffet.

Mr Imtiaz seems to be grooming the team in the best manner possible and it is evident in their approach.

The service was bang on without any delay, polite & friendly staff, great coordination. This is my very favorite. He is very helpful and consistently concerned about your progress at the gym. Jayesh has been

kind (it has a little 'target' emblem) BEFORE the card key lock will function. Trying to remember which you have many devices. Service was wonderful. Everyone we interacted with were professional and there were no more defeats :)

nds to shop. They allow local vendors to deliver in your 1BHK. The cost of food is reasonable in Lobby

ge help at this stay and also at a family anniversary dinner which had 14 of us at a lunch buffet. Sund
at kind of conference. The pool is just down the hallway from there. I was given a wrist band for the lc

ly know the way although the hotel was not too far from my office at BKC. On checking out, the front
/ meal. No water refill. The food was good. Again, good hotel just a little off this time.

is hotel is the pride of SANTACRUZ East.

inconsiderate until the early hours of the morning, we are talking 3am! Location is handy for the airpo

wever ,the garden view is quite soothing .There are ample food options and one can choose from glo

p reception and informed Shruti about the same, she said she will check as she was unaware of the p

idly and polioete In the end night was memorable loved it will suggest evryone to try out this place

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ressed with Deepika, who was highly professional, efficient and took quick decisions resulting in a m

ined to management, security got the guests to quieten down, and we were offered an extended che
y are there, they too cannot help you as they too do not have access to any floor. But overall very cor

, a buffet restaurant, bar and business lounges. There are two swimming pools as well as a spa, stea

d every morning to the room and the Business facilities in the room. Free WiFi was available. The Fo

from good deal on club rooms and cleanliness and beautiful view. Thank you for such a lovely experi

walk up the stairs after all of the amazing food! Would definitely stay here again, the front of house sta

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busy and not even tried accommodating me.... You should Approach this Lady and try to get training :

job with much much focus.

the best room that they have and after that no one cares to talk. Today I was doing a con-call in my room so grateful for this team and your overall eye on everything. Many many thanks and best wishes

good hotel experience is. -only saving grace is the staff at the restaurant and quality of food. this is or

see immediately. Every little issue is dealt with descretely and Swiftly As you just enter the hotel you can

make sure that your family will have very bad time for sure.

had a strong chemical odour Definitely prefer the airport or Juhu beach Marriotts
to cut a sorry figure in front of our esteemed client. Though they assured that they will reverse the pa:
a week in various hotels at Mumbai, Delhi, Ahmedabad and Kolkata. Also, I travel abroad frequently .

dom taking more than a minute or two. The rooms are elegant, with all that one would expect from the

:fore you're seated. Overall, avoidable and well worth trying other BKC hotels.

e wife and kids have a nap. Around the hotel there are many meeting points and rooms, obviously th

ea can get extremely busy during peak times, and there may be a wait to get a table. The executive k
o collect my own luggage and take it to my room I was really at a loss of words that when I had alrea
ent

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at the end we had to leave the place with lot of dissatisfaction.

andHyattMumbai <3

uch options. Since it is a separate building from the hotel you cannot run down for anything. The otl
t have shower facilities. There is lot of scope to improve the pool area. As far as the room is concerne

itless seems to have become an issue. This used to be a true 5 star experience from p/u at the airport
and the washroom is huge..simply loved it.The wifi is awesome. 3)The food served was delicious..and

like to reconfirm what i told, they can check camera between 10:15am to 11:10am. Room no. 4167.

s not allow it. The hotel was full of mosquitoes at the bar and in public areas. Otherwise staff and foo
use we thought our card wasnt working. 4. We ate the hotel twice, the service staff werent very friend
ibe and it is very good looking. It has a lot going on from good restaurants, bars, a nice lobby area, to

owever the food at the Indian restaurant was great as always. That's normally happens when hotels g

up the exteriors.Overall great hotel to stay. I would stay again and also recommend to others.

from, service was excellent. I have stayed in many 5 star hotels around the world and found that no

ading light was also very special (yes reading light). Breakfast was good. Lots of options for both veg

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,the cleaning team were exceptional and the rooms were perfectly cleaned every day. Wifi quality with

the everyone happy, we secretly watched them working and were very positively surprised that despite

and it sells mostly carpets and pashmina). Last but not least, the gym at the hotel is excellent, one of t

commend it.

style. His food is delicious, natural, light and not complicated. Ideal for a nice evening or for a brunch
My written response over and above the offer of some free food or similar. This hotel should change its

e authentic Italian pizza, From spinning the pizza dough on one finger and tossing it up in the air to like
I've stayed on the Club floors - always a good move and here an even better one as breakfast and eve

good experience.

and the lounge staff: Special mention of Chrystelle, Kevin, Karan, Deepak, Vishal and Vincent, They were mentioned throughout our stay which lasted a week. Without exception every member of staff was helpful,

of customer service, quality of food and satisfaction and value that they give to the guest is superb.

st is good, they have choices of local tastes and international. However the room cleanliness is an issue. I suggest staying elsewhere.

nt, one thing i found lacking from my previous stay was the plates for the south Indian buffet breakfast. The chefs saw me order omellete and suggested the egg bhurji. Nice recommendation. While I was in the room

o had to call house keeping 2 times to get glasses in my room. (In 30 mins or so). I think the "wake up" service

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is per guest. Will not stay here again. Mumbai has amazing choices for high end hotels, why settle for less. The bathrooms were spacious but again I hate saying this - that why on Earth doesn't the bathroom

ded to use during the stay. I think that is what made it up for the other things. All in all, you can get by.

revenue from renting out their party rooms to event managers who blast music till 5 am! Mumbai has If you're into privacy, you'll need to lock down a big space. The light switches were also in weird place

wanted them to be.

he manager, but technically they are supposed to wait for at least 5 mins before opening the door. 2

for being so helpful, he handled the whole situation so professionally and even gave us a free meal

e plenty in mumbai within similar price range.

uge hotel with 547 Guest Rooms and a separate section with service apartments for guests staying c

friendly.

lition is Good ...But it is an unsafe room.. Bath area has no mat and no handle.. If a resident has to so

ame home late and kept on laughing and talking loud till 3 o'clock in the morning as if it were dayti

val!!! Excellent crew.. Bell Services :- Amol Malvankar, Vipul Surve, Siddhesh P, Michael,Yogesh, Na

e experience into a sweet memory. We enjoyed both the hotel and residence pools. Pools were well r
; wouldn't be the top choice in Mumbai.

for lunch to celebrate our niece's birthday and they even organised a beautiful birthday cake. I have 1
expected.

h by the way, you are stuck using due to the inability to store purchased food items or beverages + thi
rates are premium, which in itself is not a problem because you are paying for peace of mind in a new
nsidering the hot climate, dust and pollution that prevail in Mumbai. And we were also pleasantly surpi

hts by very load noises in the corridors - people who clearly believe that when they are awake everyone
ll food not forgetting all the waiters and girls who were very busy looking after all the guests and Aaror

taff still knows me thru the comments left by the previous staff members. It is always nice to be recog

ie exceptionally well. Would also like to convey my special thanks to chef Deepak. and the entire staff

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mend everybody to experience this for themselves. A little heaven in Hell for me.
to protest too much. Stay closer to airport. You'll be happier.

then qualifies as a Junior suite. Just an extended room with some space for a couch. The room otherwi
f clothes for my meetings that I had scheduled for the next day. One of the shops was closed and sh
er was not updated in the system. It is the biggest violation of retaining customer details with regards
through the function space.

I have done conferences in other locations nearby including the one at Sahara Star last month, which has t

coming back to collect you. I had to wait over an hour for my driver to return, outside in a bespoke su

The porter and baggage assistance was excellent....thanks to the courtesy and assistance of Narayan

reservation section. So I faced some confusion regarding billing and payment. Otherwise every aspec

ilding this hotel, but the upkeep could be a little better (an issue in many hotels in India). Just the finer

uitcase to the room. This service in general is very nice. The breakfast buffet is everything here and I

ing Stay Offer is excellent value for money and the experience is 5 star all the way - a big thank you to

out being European, it was almost at the limit of spices that I could handle. Rooms are spacious with :

, but didnt potray the typical "Grand" Hyatt feel. My rates were not the cheap ones either (both in the i

the first place. Secondly, during the lunch service on both days, there was a huge banging noise of th:

ould. It is well worth the money

aced apples. The food at the conference wasn't all that great. Staff is attentive and respectful. Service II. I had 4. It took a lot of demanding to see receipts calculations etc before I got what was promised. :

selection of options, and the Chinese restaurant is pretty authentic (though the Peking Duck wasn't ava

lly upgraded to reflect the taste and preferences of the guests who have been discerning enough to s

: staff I've ever encountered.

needs a facelift in top management. It was not like this before. Six weeks ago, I told the GM's assista

was plenty of bottled water always available. Room noise on the 6th floor was minimal (some air cor

commend the property to fellow travelers.

ve go ahead and place the order and then again a wait of 15/20 minutes, for the order and what appe

rai.

ould very happily smile at you and that would make your day. Just love them all.

breakfast) but that they also have other international cuisines to choose from.

e took the rooms on different floors and scattered all around. We had already waited so long didn't ha

its don't have great standard of food(China house). The gym is nice and spa is decent, I had a pretty

y account. I will definitely return and try out the Club floor next time.

to pay 2500 for drop off to airport. Its complete rip off. Paying extra is not an issue but they should be

I and the floor is uneven leaving puddles that wont dry. So be careful you don't skid. Buffet lunch at tl
which I was shocked if was qualified he should have known liquor is not served in a whisky glass. The

o reconfirm everything and book a 9am massage.They HAD A RECORD OF MY MASSAGE BOOKIN

ons for almost all of the local cuisines, although they were full at the restaurant, the did manage to ge
llent. Would definitely recommend visiting for a meal, if not for a stay. For anyone that is interested - t
nost luxurious and comfortable stay overall. The selection of restaurants is large, and although the k

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t when one pays 1500 or there abouts for a pizza, and 1300 club sandwich it feels even worse. They

ce - pleasant. Shopping: Yes, a whole lot of shopping complex is inside hotel where you can shop in

or me was the area surrounding the hotel (outside the compound), which is the local Mumbai area with

in the room on the 6th floor and the view from the room was just gorgeous. To enter the room they have a taxi ride though to most of the other attractions, which for me isn't a problem. I've stayed here for bi

dairy in most of their vegetarian options which are all pre-marinated or part of the ingredients. Nonetheless, they should improve.

The hotel was accommodating a large group of guests who were a part of some corporate event. I was pleased

indeed! 4) My most preferred business hotel ever - in almost every city that I have travelled so far, indeed! 4) My most preferred business hotel ever - in almost every city that I have travelled so far, in fact they were making lots of noise.

alcony. I am told that the shutters open in the balcony. Maybe the single pleasure of smoking in this w

the pricey menu. :)

endant who carry my baggage to the room and introduce all the amenities etc was first class. The roo
r though. Service is better than many five star hotels abroad. Art installations in the lobby are worth

empty) hotel cars parked next to the one assigned to us, so I suspect it wasn't an issue of availabi

ple stupendous. Had an awesome experience with our stay and will choose this hotel for all future sta

ld be restocked daily, so that was reassuring for my first Indian excursion. Overall the hotel looks am

ing forward to a repeat stay at this amazing property at the earliest!

view from the rooms is not very exotic. It is mostly the road outside or the inner atrium, which is not v

This Hotel is by far the BEST.

the view is extremely appealing and the personalised service is exemplary! Kevin at the club lounge \

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staff was ok. But I think there are better options in Mumbai.

any other meal here but I'm sure it would be good. Staff is courteous and efficient, though not in the :)

, I called room service for some tea and snack. I was shocked when instead of confirming the order t
people hang around the breakfast coffee machine to serve you a coffee by an automatic coffee make

from the sights of Mumbai so wouldn't be a great choice for longer sightseeing stays but very good if
try pleasant.

I could put my complaint there. Guess what - I havent got that email yet!! -Post checkout, I was wall
s get to the airport. Don't try to sell me anything.

I rooms next to one another, it was a happy time. Thank you Grand Hyatt!

ture.

arged and will cost you a bomb, for example i wanted to get 2 of my shirts washed, and astonishingly
e thinking of an extended stay or coming with a significant other.

although my pickup was confirmed nobody from the hotel showed up. I called the hotel number but co

their end till now. Extremely disappointed!!

ference of Grand and normal decor. This property is quite close to Mumbai Domestic terminal (rough
s only here for a short visit but loved the hotel. Excellent and highly recommended.
fasts and one evening reception. Nice spreads at all of them, the hot breakfast entrees were differer

id's third stay in the hotel and we are definitely going back.

ally apreciated.

im plan, which can't be upgraded. Called again. They checked the same and I was told someone wil

was delicious, plenty of fresh choices. The staff happily allowed me to pack some fruit and coffee wher

e but in the lobby, restaurants, and meeting places. There were so many they had employees that or

onsibility for my current weight:-). Sushi section staff with Mr Ratan was doing everything to meet our

oblem. Breakfast in the lounge was fine: a good number of staff, and plenty of places to sit, and a nice

club floor. Strange considering that the club floor is the more expensive area of the hotel. Most other ho

room. Clean, lots of sundries, large, modern and well maintained. Bathroom was modern with walk-in

GYM, Security, front desk and the rest was all good no complaint. The staff at the Mumbai Grand Hy

b lounge, we were informed where to go however no additional information was provided. In addition, d some of our most memorable dining experiences at their restaurants, so this just made it extra spec

n--and this was in the lobby cafe. It was terrible and while I only get to Mumbai once a year, this will

ering how busy they were. I ate at both Cellini and China House, both of which I would highly recomm

come from a fruit, a can food etc. I did want to inform one of the staff but they seems so busy and doe

ge for meetings etc..

I am sure team Hyatt would have provided us with best rates to organise a business meet, but that ca

hnology. Some of the rooms tend to have inconsistent bed sizes for some reason. But the room size the Lounge--food selections are poor--however, the lounge has an excellent view of the water falls! I

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r an extra repellent lamp if you see many; the telephone system is iffy, or at least was the case in my includes high quality toiletries that include a lounger and bath salts. The bedroom was large and comfortable. I took a short walk to a local Indian restaurant to demonstrate the baking of a simple roti, which indeed knowledge full. I must say tha

bathrooms with top of the line amenities. Only one problem we had requested for a room close to the

have we believed them, but then came to know through the friend later that there were special arrangements made for us.

great location, highly recommended.

example - I had to print my boarding pass and I was given the concierge's email id. I thought I'll send it an

elegates. Oooh, the blood sucking companion... mosquitoes... so many of them. the in room mosquito repellent, and all of this while managing his desk duties and helping other colleagues. My wife and me wanted to go for a walk around the city, but the concierge told us that he isn't on site so not of much help! Lots of mosquitoes everywhere in the lobby as well! Just

old that he isn't on site so not of much help! Lots of mosquitoes everywhere in the lobby as well! Just

ing is done after reading reviews. So no major expectations on this one either.

than use a more expensive hotel car, the concierge set me up with a 'Cool Cab' enabling me to see M

which I gave up and got up, terrible sound proofing. This was all on top of having been disturbed both

imbued wine into a carafe. We tried the Italian restaurant the following night. Once again, late in the

! The pool was very clean and well maintained! Our son enjoyed himself and this was an experience t

so decent. Overall a good option if you would like to stay in this part of Mumbai.

overnight stay. I and my wife undoubetdly were all game for bidding a bye to 2015 in a lavish and pa

requested a rollaway bed which also took a long time to come, and the staff member who brought it
my suitcase with some from the mall. There is a mall attached to the hotel which is well worth a look, ;

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rkings teamand thank-you so much for a great hospitalityI definitely wish to come back :)

bedroom adjacent to a large bathroom with a shower, toilet and tub with sea salt. For business, there's

Along with the regular amenities, there was provision for a projector and a nice business desk in the ro

st although we ate most of our breakfast at the club. We also dined at three of the restaurants during o

unge. Using their e-concierge I booked a cot, extra bed and baby amenities incl baby shampoo etc a

kept our glasses there - a fact that the hotel staff was informed about) 3. Used knives were not replaced on our way back home...very happy with that decision!

at breakfast it's clear that they are understaffed with us waiting for 20-45 minutes for coffee during our

hotel is horrible. So so much better out there!

I apology for the incident I also received complimentary wine and sweets to the room. Not necessary

ference calls were not clear.

rvices team to book through them and after completing my stay, I was told you had not stayed for the

n't ready and we waited a long time for food of any kind. Make sure that when they take the duck awa

would definitely stay at this hotel again.

to the hotel and I would recommend him for an appreciation.

ir 5 mins I kept searching but Mr HYATT proved too intelligent for me.. Dialed the reception got assur

is planning a big corporate get-together.

he top level of service.

e gym is big. Check-ins are always smooth and swift. The hotel is not tall but grand. Big galleries so

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small family. Took a dip in the clean and cool pool on the morning of departure to Pune. Late check out and ASB, relatively close to the buzzing Bandra suburb... Situated away from the commercial hotel.

front office manager Gavin and his team are the benchmark of perfect service and politeness. The fa

't have naan on the menu but we wanted to have some sort of bread with the kababs and he arranged it. The room was quiet but the AC can be noisy. My WiFi was always weak, I had to have a booster added to one room and other time

I cabs are easily available via uber etc. One negative is that its in the middle of nowhere in terms of infrastructure. Transport services are inconsistent and expensive but dependable with only 2 issues out of 10 (one time I avoided being crushed) or take along a book or something electronic to while away an hour and more especially if you are driving. HANK YOU

transfer and an upgrade. It was this small gesture that made us book for a further 2 nights on our return.

owels and toiletries. The bathroom could not be locked. The tiles were very slippery and getting out at night was difficult.

us. Everything was taken care of from the catering to decor, from exclusive attention to monitoring to the

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Very kind to understand the issue and my feedback and has taken up with the higher scale. And we hope upgrade to club room. Overall its was nice staying with HYATT, mumbai.
o budget some time for this. It would be great if the management can have a few more desks manner requirement , trust me every one of the hotel staff should learn from him " A special thanks to him for

into an art piece with rose petals and lovely soaps. The food was exquisite, the rooms spotless and the . One thing I will say is that the hotel is so huge, the restaurant areas sometime feel like canteens. I .

with the price specified upfront) or best, Uber.
give more than expected. They see to it that your apples are always complete haha. I will definitely t

vel as the ones in Istanbul or Mexico City and probably is as good as many others. Great room, great

an a la carte option should be offered. room service. this place does get busy and in room dining or remembered my name from day 1 which always makes a guest feel a little extra special especially in a la

e have university degrees and have been trained to the highest standards. The Club Lounge is a we
s the same afternoon, I had no choice but to take what was available and plan to change rooms when comfortable. Overall, very pleased with the hotel and level of service.

ention is, the staff at the front desk are very courteous and helpful. They always carried a smile and w

money.

e had room service ordered from China , it was very good food. Drop off to airport was efficient and c

, and exceptional people i have had the pleasure of interacting with (and i travel a ton - for work & pleasure all the time ... would suggest management to bring some colorful lights / water bodies in the internal

: it. Must admit; I was suspicious because I had read here about rooms without windows etc.. but we h

oly well. Even the art/decor inside the hotel is beautiful. I'd recommended this hotel a thousand times i
lease train the front desk staff to listen and take the names seriously. Also, the second time around, t

n names contacts who pens down the problem and goes away !! I believe they are not able to manage
ie day request a room away from this or higher up and you can sometimes here the planes going to tl

neck in to enjoy the amenities of the hotel.

lfast was good : though a bit chaotic, with waiters bringing me twice plates ordered by someone else
nteed room with a window.

ver I have been told that paying a little more gets a big increase in standard.

at atmosphere. Do try out their art tour of in house artefacts as well. The location is excellent and nea
Hyatt, yet the ITC offers you double of the Speed. The Hyatt tried several times to send someone up
d for!

nodern and classic. The rooms are well sized, with all the comforts to be expected from a hotel of this
ci driver. He *reminded* me that he really is paid with tips. I felt bad that my short trip to Mumbai had

the room in the evening after coming back. The breakfast was very basic. I have stayed at hyatt Gu
is not so surprising for Hyatt, one of the leader in the luxury hotel industry, I've been impressed by th

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whether they could do anything more to make my stay better. I understand all of this is done under the
ble hotel stay of your life!

"No sir we are running full", but eventually they spoke to the manager and extended my stay. Once for
itating if you are looking to crash early.

has a massive land area, with several desk to attend guest, still it lacks sync and coordination. When
omes to guest presence awareness.?.. I honestly wouldn't have noticed it but during breakfast a little i
les in the room and had to ask for some) but I found the decor and lighting very dull. Breakfast was ok

he fact I ran into a dead bird during my swim just shows that you simply can't give attention to detail ir
used at all and we were not informed at check in of any promotion or even the hyatt reward promo for
ne booking. When we inquired about it they said it was old. We suggested them to update the websit

od for any occasions or seminars....

el to stay. Will come back.

in my room window..Most importantly now is the dining hall with accommodates a variety of continental

st. To get a cab there was hardly any delay from the exit gate. Everything superb. Hatts off to the team
it never affected any aspects of the service. I really enjoyed my stay there and would go back in a jiffy

jht restaurants to go to & also arranged for transport.
ble one.

greatly. Due to a delayed flight out of Jaipur my check in was at a rather unsociable hour but staff at th
d all over the hotel. The room size is just about OK, and their double bed which a size between quee
back for my next business trip in Mumbai :)

rrible and needs a lot of attention. A 5-star hotel cannot have a shabby look from outside, whatever be

expensive for what it was. In India there are 2 types of 5 stars : the real ones like Marriotts , Taj, etc
ice Manoj. cheers to them all they made my stay even more special.
, good food & great hospitality lives up to the Hyatt brand, perfectly recommended.

s region /country . Large washbasin, tub , shower and WC with all the toiletries . Good lighting arrang
is upppp...
his high standards.

veled 30 km to a friends house to collect a box from him. when i came back I get a call int he room tel

at the reception is the best person for late check out timings. We had got a honeymoon setup in our

work. 4. Snack that we ordered (sandwich etc.) was good, but was quite expensive. 5. We went to a I
e a letter (welcome letter from the convention I was attending - first time I experienced 'waiting' to be \
and hardly 10 minutes drive from airport. Nearest landmark is University of Mumbai incase auto-ricks\

, the bathroom door did not have a latch to lock it and its gets tricky if you have kids with you. The frui
j there as well! The suite was very roomy and was enough to accommodate my parents and me, and
cause of a conference. I have never seen so many people crowding the lobby in any hotel. The crow
ry Good Place.

o come over and do the needfull. Overall a fantastic option in mumbai, & in close proximity to the airpo
as pretty decent as well.

on the floor carpet next to the bed I could have lived without. I do wish I had of gone back to The Taj
t the said guy, another chap calls to say sorry we mistook your room no. with someone elses. - Staff h

lunate part is that the pool is apparently under major renovation and very unsightly. Upon my second
m and basin area. The wardrobe is well located can be secluded for changing. But there is very limite
stuck to the things I knew, and I'm so glad they were willing to share their favorites with me. In the ev
estaurant in a place like this. Obviously can get much cheaper food outside, but overall it was worth it

full of mosquitos and the wifi was really spotty. But overall, we had an amazing visit!
was going on. I surely did not ask to see how they do the construction work, and expect the hotel staf
eturned to his home in the U.S. My many thanks to Sunita, Guest Coordinator, and the entire housek

nd fridge (other hotels usually do this with the room service or at the time of checkout). Other than tha
been meekly watching me waiting in the queue without suggesting me to move to another queue 2. I

mprovement. Back to Taj and Oberois going forward---at least they know what Customer service and

stay here due to a conference my third stay in this hotel earlier experiences weren't very pleasant but
quiet. Shopping mall and Hard Rock cafe were both 10 minutes by taxi. I was only here for 5 nights b
d.

otel is located very close to the airport. The hotel is huge and does not look very grand from outside.

' concerns with an indifferent expression on his face. My food experience in the next day's business p
ie simply connected my call to reservations . (that for me was poor customer service from the onset)

view this method.Other than that a smooth Normal stay.....the food and service at China House was c
and the staff very courteous. Dining options are plenty and the choice for the palate is extensive - . Th
felt sick! Rang the reception. In typical Indian style, many rushed to the room, out of curiosity for the n

luctuate and any quality hotel would honor the going rate that has been published today on their web:

ence i saw that she didn't handle my colleague in a professional way and he had to go to other hotel. -

you did not have a grand suite available when I checked in last night so have decided to downgrade i
room. The Hotel boasts 4 different restaurants, Chinese, Italian, Indian and a buffet area covering a

: in counter was not giving any clear reason for the delay and appeared quite casual and borderline ru

south Mumbai instead! :) - Wifi can be dodgy in certain rooms - but the IT service team strive to fix it (

at was filled with all the good looking people of Mumbai. Rooms are typical HYATT Rooms, simple, n
ause it was closer and she told me someone is sitting there but the whole time i can see no one sat th

a problem. The room window glass is extremely thick On my second visit I had a room again on the fi

| when you travel, and taking a taxi is necessary almost no matter where you are staying. We found t
js, you feel like you are in another world of bliss and calm - very relaxing :) The shops in the hotel ha

rt and found that the iron in the room was not working. I called housekeeping and asked for a working
nd this very strange. Will be back next year and hopefully will have free internet and bigger plates!

end of the hotel and then walk back to the reception. Anyway, I reach there; and guess what my book
was cold, seems like the order was prepared and left to wait for the delivery or someone totally forgot

; given was incredible. 2 different sized pairs of slippers, flashlight, shoehorn, 6 tea bags and around 4
ibai and the airport, perfect for me at least. I'll certainly stay there again...
bai.

nd has top of the line equipment. They also have a nice jacuzzi area downstairs to relax in the spa aft

st prevalent pest control company in order to assist us in combating this exernal environmental issue'

ntainence !! On checkout another blunder. Having booked through the hyatt.com website had got a r
uest in such a demanding and competitive market like Mumbai where there are so many options to st
travellers.

'robe and a hairdryer. I also got a pretty poor night's sleep after being woken up at 4am by some very
deliver the 'charm' of a Taj or the Imperial hotel in Delhi, but...it is for sure an hotel positioning itself in th

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I don't know what dinner is like at the hotel because we went out into the world for that part of our stay. This hotel, other than club level, is a total rip off -- structured so that the default cost is about \$25 USD. One point however it is a bit isolated and it is difficult to get transport except the ones arranged by the hotel (and she checked all the lists and confirmations which hotel sent to her and she found confirmation with the utensils that sat next to the bowls, but the staff instead wore gloves and picked up the fruit). Before coming I had asked for a cake and flowers in the room as a surprise to my Wife. Nothing was available and they were excellent too. It is a great choice if you are in Mumbai.

Mumbai with great variety & courteous F&B staff. Hyatt however needs to provide free Club hours to regular guests.

Rooms available

Visit!!!! Shocking thing was that, after checked in, when I enter in room, Mini Bar was locked !!!!!!! I can never feels overwhelmed by large spaces and high ceilings. The staff are numerous and available,

They were very apologetic and each time I spoke to them they tried their best. Our booking did not include

I will definitely go back. Well done to the staff and management. Although none of these taxis were metered taxis. The hotel rooms came fully equipped with everything

ence was rich. Room had coffee maker with tea and coffee and real milk tubs that are rarely seen in maintenance which resulted in the covering of the interior windows. There are some high end stores offered

re brilliant, a great Spa area - almost always empty, great sauna and stream, a lovely pool, amazing service

as a status issue, which I have not experienced anywhere else.

I am giving my feedback to the hotel directly resulted only in a bland generic email saying they'd try before you are present at the entry, but if you enter with an ordinary car, the staff though not occupied will not

come as its very close to the domestic airport and you can cover the distance in less than 20 minutes if you

All note from the service staff who has taken care to make up your room prior to your stay. The breakfast

or knick knacks are present. And I almost forgot the humble tea coffee kettle. The bathrooms are luxury and to get it refunded takes 7 days plus!! Several guests had this issue at the hotel while we stayed there. To add insult to injury, my credit card was charged TWICE for the amount because they could not

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, we checked into our room. I had asked for a hot water bag 2 days before checking in. Had to remind them, especially around 2:00-3:00 a.m. Conversations in the hallway and in adjacent rooms are easily heard. The weather is very frosty and delicious though. The staff could do with offering a menu to show what extras you can have.

The internet was not working on my devices. We were at a stand still outside of the airport with all our luggage. Please note that this is one hotel which is really close to the airport and well within the city.

imentary wired connection was available). Room service is almost flawless. Food (in room dining as we men had a huge argument right outside my room for about 20 minutes (The walls are very thin and you can hear everything). In the next visit, I hope to explore the hotel in depth and write an updated review.

the way. It is on a freeway but it may take time to get around. If your interest is in the downtown area there is a lot to see and do.

i. Could hear everything going on in next room from shower running to chatter. These vices whilst disturbing, are not necessarily bad.

ed room offered a queen sized bed- very comfortable soft with warm bedding. Modern bedside tables and lamps. Restaurants were good especially the buffet down stairs an amazing choice of food mainly cooked Chinese.

was quite good and as I was traveling alone I did not need an elaborate meal as is offered at the other restaurants with many luxury options to choose from...the restaurant china house is one of the most happening restaurants in the city.

espective of this. Staff are great and can't do enough to help you . I had one issue with the lift room ironing board which can end up being a jostle. This is also compounded by the security check in place which pushes the lift door open.

or all the right reasons.

I reached the hotel, after receiving a call from my female colleague informing me of the situation, I received a response from the hotel manager.

at view and pool view. Breakfast spread was good and quality of food appreciable. We had a totally different experience than the previous night.

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I was very sweet. The rooms were excellent & spacious having comfortable beds, awesome lighting n

cess, I do expect it to be fast - it is this alone that lead me to rate this hotel 4/5 and not 5/5. Behavior of the staffs are courteous. They helped us find good restaurants and pubs in Mumbai for fine D. Delicious and the presentation was beautiful. I 100% recommend this hotel to everyone!

llini - both were TOP NOTCH - being a foodie, i was well impressed with their use of ingredients, pres

es! The hotel is nicely located and is highly recommended for business long stay as well. The hotel is

g eaten in the lounge I headed back to get an early night. There was a disco in the hotel, I assume th

chef first time I experienced a chef not bothered So will say had a good stay but sometimes some sn t. The bedroom had floor-to-ceiling windows on two sides and for me is the perfect room set-up. Howe unks to the hotel and concierge for this. We stayed on the fifth floor and the room was spacious and st

o airport. The hotel's staff were all very kind and helpful and made my stay there nothing less than am

points earned to avail a free night. It was my husband's first time to Mumbai and he was extremely in

t of an eyesore. The security is high on alert and I suppose rightly so but very efficient and was pleas

nd the best part of it is its location really close to the airport. One word of caution. The rooms that we s o your pillow. Slums approach the hotel from various directions. You can't smell them, but they start ji

ated time though plenty of it were still available at the counter. When inquired about it, instead of serv nall thing - it has almost made me decide not to stay at the NOT-SO-GRAND hyatt again.. BAD after 1 breakfast for two and unlimited drinks at club lounge in the evening between 6 to 8. For just Rs.2700

inge are just fabulous always there for you. The rooms are very nice and spacious. Though having a

or his great service and personality, yet another reason why my stay was a great experience. Thank

!0,000(not a small one!) had been blocked by them! Cannot imagine why because I had paid money in

ese, Italian. The bar is also well-equipped but it lacks some atmosphere.

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6. Amazing health club and swimming pool and special mention to the lemonade at the club Oasis..

en minutely. Tried their Italian restaurant - Celini and it was truly nice to experience....though the Hote ay for me and all the other guest. Even though she worked the night shift, she was always will to mak

I don't get any call fr nxt one hr ...I call bac and the dutymanager refuses to come on call saying is bu: amazing stay and I definitely recommend this hotel for a luxurious and memorable stay.

re professional. Security staffs are also very professional.

nd extreemely helpful. The exercise room, sauna, steam room and whirlpool were all included. My h

need as taxi is always available for you to hire. There is a shopping galleria with shoe stores (a Salvat st was exceptional with a huge selection. The club lounge was absolutely horrible in my books. I have

!Y!!

ood is what makes me spare out time and state a review on this hotel. The Frontline staff is so polite aste, everything so fresh as if cooked right then. Overall a great recommendation for any corporate ev n this area. The room itâ€™s self is comfortable with a queen size bed and a separate glass desk, g s. LAN connections in the room work fine but forget it for tablets/phones. A shame really, if not for this ably because we are more used to seeing large grand looking reception counters in hotels - but anyw

ub area and I would recommend everybody to upgrade to the club area if you decide to stay here!!

> incredibly thorough and very helpful, when it came to food recommendations, travel or anything we v he hotel staff will refuse to call you a 'regular' taxi or a 'fleet' taxi. You are pretty much held hostage to

nassage. The facility has a very nice gym and spa area. Breakfast was great, service was excellent he Hotel is 2 hours and 30 minutes to serve me a dinner of simple lentils and rice !! Wow, Hats off to tl hopping. Best but not the least the restaurants and food that is served here is out of this world. Spec told her they would need some time to get it printed for her. Bless their kind souls, those front desk pe em to do the needful - which they did with great reluctance. Food served in the banquet area for the e

y recommend this hotel.

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y. 2. He already confirmed me that there are no dues during check-out. Anyway â€“ looking further I f

sked them what option do I have, I was told to take a cab and visit some medical store nearby. I was s

ours...) Thing I didnt like...the rooms are poorly sound proofed to outside (not hallway noise), so that

The gym facilities are comprehensive, particularly for a hotel gym - running machines, elliptical, cycling

a smoky smell and so did the room. I do plan to stay in Grand Hyatt the next time I am in Mumbai, it
then ever I am in mumbai. Regards Manohar Bothra
and efficient - and an excellent breakfast array. My one big gripe is wifi access. It is confusing, and

iott , Powai and Westin, Goregaon to take a crash course on how to speak to their clients. Cocky sta

d breakfast was not free. so we paid that. Internet service was so so so so poor but so so so exper
u could clearly see that the service staff were enjoying their work. I highly recommend this hotel for a
was very courteous and service was impeccable, but this is understood. I have been visiting the Grand
ast Leg of Lamb... there are so many hotels to choose from in Mumbai, but this is an excelllent choic

was one of the most comfortable beds in our wide ranging travel experience in India, that includes Th
t perfect!

ools but it wasn't a very nice exerpence. The bar staff were rude, told me one ice cube was plenty!, ai

nough for the guide Mubeen Shaikh who out did himself showing us the highlights of Mumbai. The hc
where we felt the service was excellent. Most importantly the staff was extremely thoughtful and made
st at the executive floor was good. Plus you get a free complimentary drop off at the airport when you

ie until midnight (is this a hotel or a nightclub were my thoughts and how about using sound proofing)
eing exceptionally good in all terms i.e ambience, food quality, spread, service, etc. Location is fair b
hile going for our honeymoon trip to Maldives. one expects much better from a five star. 4. hotel is at
urs in traffic to get there and back. It is important to take this into consideration as traffic just seem to l

! The rooms in the hotel were immaculately clean. From the duty managers like Ankita to the staff on 1

he check-in staff had just mentioned breakfast was included, so I had it at the regular breakfast area..
hey need to do away with their China House disc and do something better. Horrible to see a place wit

in his room and I would have been done checking in. No sense at all. But what irritated me, was the

reads were all very well done. The potato serving was smallish but not unsatisfying. The coffee was n
a week, I always luck out on this great deal. Pool is relaxing. Health club and spa facilities are very
ortcomings are there, described in below section. v} Restaurant: Good number of options vi} Facade/ |

ously slippery! * Breakfast was nothing spectacular or memorable. There were lots of staff - maybe a

nd the masseur was very good and got very good and relaxing message.

ound us, yuk!!! We were charged with a offline transaction and by mistake of there front office manage
ath, but the pressure is fine and it works well. In an age when some silly hotel "designers" seem to thi

world! you could eat a whole day from that menu! the in-house restaurants are very nice too. celine is
I the hotel a outstanding experience

: Chayya at the hotel you will know who she is.The people, hotel, location, and gym was the best. I wil
nquil. The WIFI worked well in the whole hotel. Breakfast was adequate but not superb. Service in ge

ible pleasant stay..!!

aurant need some attention - we would order something and they would forget completely or bring the

' pack. What a warm welcome this was and set the tine for the remainder of the stay here. All check i

you would look for, as a business traveller. The gourmet shop would cater for all your needs be it a bl

cellence is predicated on the truly excellent staff that work there â€“ guided by management that take

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necessities and for a single female travelling - they also provided me with some extras. I will definitely

desserts. Room was fantastic and equipped with all the extras. There is an amazing amount of activation throughout. As everywhere in this area, a tremendous amount of noise from the street at all times. Equipped, wife was straight into the huge tub after the days travel from Goa, separate wet-room shower. Room service, staff, food) were wonderful. We were so happy with the stay that we extended the stay for

/ all fell well short of the standard set by the staff in the club room lounge.

extra mile by ensuring that my stay was comfortable and memorable, providing chocolates specially c

1 end.

world.

stic group of revelers from a private party.

looked to be fantastic and if I go back i will certainly make time for a little relaxation around the pool e

perty in Mumbai.

et lunch and dinner should not have fruits in them. Club guest should have complimentary access to t

and I and my two teenage children. We stayed in two Grand Suites. The check-in was very good with all requests. Thank you for a lovely 3 night stay! Beats the heck out of other Hyatt's I've stayed at in m

card in the room was addressed to other guest, which is a minor thing. Everybody can make mistake.

seat and the staff was really running around to take care of the guests. The hospitality and courtesy ofaby items, bed etc free of cost . I loved that - Excellent room service -Wow the best part was breakfast. Staff of the lounge was the smile and always ready to help attitude of the employees which no perks/hig

staff serving there never forget to call you by name. ... One of the best staff you will ever meet in the arding this incident .this kind of behaviour is not tolerated .i will not stay again in this property ever again at high capacity and all standard room rates were full and only a club room rate was available. My fir

wonderful breakfast and in-room dining experience. I have stayed almost all the 5 star Hotels across

; that have provided commendable service over the duration of our stays. In Guest Relations I would
; but there are lot more things to improve.

full size bath... I had an excellent time relaxing in that piece of porcelain!
you with your bags. They will just stand and watch you struggle. The concierge is clueless, I went th
' easily may be to room, restaurant, coffee place, pool, gym and others.. even without help of any esc

1 the distance. Being away from everything, the Grand Hyatt is a nice sanctuary away from Mumbai's

s hugely. After seriously complaining, they installed a "private" wifi in my room and suddenly connectio
/ surprising for a hotel at this category: Internet is not included and even if you pay is not exactly aver

again. The Sofitel and Lands End nearby looked quite nice when I went there for dinner, might try the
but I would definitely stay at the Grand Hyatt again.

. The bathroom was fab as well. The room was spacious and well set up for working at night. internet
hotel gym is well equiped as far as hotel gym's go and it's available 24/7. The breakfast buffet is con

itel a commission. I am right there at your doorstep and you mean I will go to a travel agent somewhe
he quality of the breakfast dining at Five Five East -- I've never had the chance to eat dinner as I'm alw

on the lobby of the floor giving it the edge over other properties. Good choice of restaurants to Dine.
ian the Park Hyatt! Having just returned a week before form a gruelling trek, this was just what I neede

d food at the China Room was great! The breakfast was at the 55 East restaurant - which was 1 floor
est to make me feel better! Overall, excellent value for money. The Grand Hyatt, (and in particular a la

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I was given total preference by the staff at the reception. Almost 20 minutes later, when I was attending a meeting, the food I ordered was tasty. Overall the stay was pleasant, but the attitude of the staff leaves something to be desired. I will definitely use it. Security was tighter than I've seen in some other properties; something I prefer to see ever ful holiday!

n day traveller.

ier one says its chargeable. I have to say however the food and breakfast spread is great. I like the following day, I was excited to receive a call from Arun the Front Office Manager who offered me another room. He also made sure I had ample water and a steady supply of fresh fruit. One day I came back and clothed in my room. The maid told me that she could not assign a room to me and had to change it to another room and she also mentioned that the room was not available. What I also noticed very quickly is that the hotel smelled very nice! The hallways smelled pleasant and clean. I am sure that we have encountered such consistent high quality service standard. We would like to congratulate the entire staff for their hard work and dedication.

inge. Actually, as I finished registering, Shirley Martins, guest services executive, looking like a Bolly-

rows this in complimentary these days (iii) the Bathroom is designed typically a couple staying in the r

↳ hotel for business stay,
↳ etc in the business centre and club lounge. Surely this should be free. Take care with billing, extra costs
↳ my expenses during the stay, and I explained the same to the reception guys but he was adamant. ↳
e.
↳, as on my first stay here, they continue to be quite lax at refilling the minibar. The shopping center at

rt of Mumbai.

Indra is the business hub BKC or hop onto the sea link if your work takes you to south Mumbai.

se this hotel enough, really does great benefit to the Hyatt brand.

I'd to say a Trident (BKC), Taj Lands End and the Sofitel. Very impressed with the room as well, and the service was excellent. The Club lounge breakfast was also good - a couple of hot options and plenty of toasts, breads, jams etc. The rooms are clean and the service is at par with any of the other 5-star hotels. - I liked the way the ladies at the front desk were very attentive and friendly.

But the reception, concierge, bell counter were all attentive and friendly, very eager to help - The hotel is located in a prime location, overlooking the sea. The layout of the building, with its long corridors and the peeling grey vinyl cladding occasionally visible, is functional and it was again excellent, tonight the Chinese with similar expectations. The rooms are in very good condition and the buffet breakfast spread is lavish. Excellent property.

Today we spoke to someone at the front desk who told us it is hotel policy to have volume set at 20..really? I think it's a bit noisy here. If you're staying in Mumbai on business, you should really consider staying here.

The food at the hotel is excellent. The breakfast is served in the lobby and includes Italian mozzarella/prosciutto, packaged cereals and milk, French yogurt and a bakery. The spa and pool area is also very nice.

In the corridor or lobby they just pass by and do not greet the guest. The rooms and bathrooms are comfortable and spacious.

The rooms are clean and the bathrooms are spacious. The beds are comfortable and the towels are soft.

If you're staying in the city then this is a good place to stay for a couple of days.

The hotel is so nicely built. Its a great place to go to with friends.

The exterior of the hotel needs urgent attention, with peeling paint and plaster.

It's not necessary to enjoy your stay. All in all, except for the hotel's location, it is to be highly recommended. The hotel has a swimming pool, sauna, steam room, gym etc to get fresh when I come back to collect luggage. I felt that was fair enough. The hotel is well maintained and the staff are friendly.

The food is delicious and quality food.

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erience as the staff insisted I sign to pay for it. That wouldn't happen at the Trident or Taj. Small thin
s the breakfast buffet complete with all sorts of breakfast items and beverages. Its simply divine , espe
; use of glass in the room. The rooms are spacious, the beds are comfortable, the bathrooms are really
ion, but he politely refused and said that he can't do that, then he offered us free internet instead, we

view of city; Inside view also is average. Don't expect a room with a great view.
eed internet is avble in the rooms and almost at every corner of the hotel! Speed of upto 7 Mbps car

ie staff went out of their way to find us one. Our room was extremely comfortable and the 3 way bathr
nd I will be back..

definitely the hotel of choice on my next trip.

shawarma, and other typical Indian curries with rice. Desserts were just delightful with some real nice e
. We recommend to stay in this hotel. Will definitely come back to this hotel.

m, spa and seven dining outlets to choose from. In India, as a single female traveler once I am back a
up with joy and satisfaction. Highly recommended hotel for those who are visiting the commercial capi
otel was grand. The hotel housed many beautiful pieces of art. The pieces were very interesting and

bai and anywhere near BKC, airport. You can easily get local taxis, auto rickshaw to commute easily.
I really is their willingness to learn from past "hiccups", go the extra mile to correct their issues and en

vould stay here again if I had to come back to Mumbai.

I close by but am now sold on using the Grand Hyatt as my Mumbai base from now on.

None of them help me over there. I had to rush to my room to call the customer support of the cab so

e rooms are always well appointed, staff unfailingly polite and well trained and the dining outlets super

are not Hyatt shops. You will of course end up spending 3 times or more than what you would for goo
he mosquitos and she didn't say much as she was flicking them away whilst speaking to me. Ov

ellman if you are carrying any amount of suitcases with you as it is a steep climb. Check in procedure:

Dasis spa. Service is very good . Staff are polite and serving you with a happy face. Breakfast is reall
e to my satisfaction immediately. Marisha at the reception helped complete the perfect service experie
ne restaurants accept chinese and all were of a high standard. The Staff are attentive and helpful and

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several occasions in the Indian and Italian restaurants, receiving good food and service in both, but the t

lent BKC where I had stayed a year earlier. Water accumulated in the shower area and sounds of drip
up the exteriors. Overall great hotel to stay. I would stay again and also recommend to others.

complimentary airport drop.... Overall, I feel as though I am in an American Hotel, not an Indian 5-St

was pathetic i had bad sleep the first night then next night i removed some covering on the mattress I

s hotel

rue value for money and above all "FULLEST SATISFACTION" R. BALAJEE CEO The Converging W

sts, even my wife. Breakfast services wasn't bad, but with a few adjustment could be excellent. I wou
ith family - this is no place to stay. If you are a business person wanting to dash to the airport and all
- hotel is a good price and easy commute as an airport hotel. One of the problems with the location is

I'd rate this property as excellent value and would not hesitate a return visit.

'n long hallways - worth it in my mind for quiet. - room doors are very heavy and don't alway latch shu

roof and he was not willing to even go a extra mile to help me out.

walked to the North Wing. Most of the international flights arrive Mumbai late and the reception staff w

here. Some specifics about this hotel: - Noisy. Hallways, hammering in the courtyard, loud parties,
riety and they do save some finest indian dishes. - the hotel receptionist and concierge are fast and e
should have whole wings closed or whole property closed for construction; but you as the guest are nc

lower) and well maintained. The outside of the building was less attractive though and in need of work

a meeting room, they will ask you to send copies of your credit card and a signed reservation form. O

nended.

ther Hyatt....its location is 20 mins from the airport. If you want to transit on a early flight, you can con:
ing rooms - Hotel choice by default now!

There was no flask! The next day I asked for a large white board, there was no large white board! And as a
ood, stay was memorable and I'll be sure to stay in the same hotel the next time I fly to Mumbai.
is hotel to improve is : please provide free Wi-Fi for your guests. Considering most of the guests are t
ast but not least all the restaurants within the hotel are outstanding. And they do a great special Gran
eaceful Only small issue is there was a wedding on Saturday night and I could here the loud music bu

a simple meal for one could cost over a 1500 INR

I stay in Mumbai with work. You'll be struck by the heavy security on the way in and by the extreme po
nodation is thrown in as an incentive to book the large functions. So, the hotel has transformed itself f

which is expansive without being overtly expensive. the japanese restaurent was superb.. All in all the
ariety of cuisines dont miss the Buffet Lunch at Fifty Five East. From Thai, Lebanese,Japanese, Indian
that you are secure. Add this to the convenience of major highways and conveniently available cars

terior walls on the balcony (and elsewhere) had plaster peeling off - looked shabby. The (light colored)

vn color schromed interiors. However, the view out of the window was calming, it was very quiet and p

mall swimming pool was again disappointing.

My transport was running late one day and wanted to order a cup of coffee while I wait in the lobby :
verage. Hospitality is impressive. Front desk staff-totally helpful & presentable. Rooms (club rooms) a

the restaurants is the China House - try the duck, it is comfortably the best duck I have had and is chc
Everything is very clean and well managed. Security at the gate is tied and makes you feel secure to s

rousel and whisked me to the waiting car. In the car, cold towels, bottled water and an enquiry as to '

choose from. Celini the Italian restaurant was all right, Soma the Indian restaurant was bit of a letdown but there no free time at the Hyatt in Mumbai! WiFi access per day costs 900 rupees = £10.39 which is quite expensive.

is food. Don't forget to request for the duck and the kung pao chicken. There is another italian restaurant. This is a 5 star hotel catering for a Indian population wedding party and the expensive food tasted like trash.

expensive F&B room service menu 4) They charge Rs.1500 for a one way 3 Km ride to the airport. Big joke.

had been set up for all of us. The staff there was absolutely indifferent to what we all wanted. The only downside is the noise level. It's everywhere. Every room I stayed in featured constant buzzing from mozzies every night... every meal was overpriced and there was no compensation by other services in hotel. I would recommend you to stay in the rooms which are located on floors 10-12.

ing facilities are good. Check In/Check out and concierge were top draw. I would highly recommend this hotel to anyone who is looking for a comfortable stay in south mumbai.

car will leave you at the lobby door, and after the security check you are then faced with about 20odd workers who are checking in there. If you can stay for a few more days, I am sure you will enjoy your stay here.

enjoying all it has to offer.

point of overwhelmingly nice. This is quite usual. The room itself was nicely appointed but sparse, nothing special but I dined one night at Celini Italian Restaurant. I was pretty disappointed, the mushroom risotto was overcooked and tasteless.

which is priced 5x higher than a taxi -- still not expensive when converted to USD or other currency, but it's a bit of a rip off.

arrangement at check-in, they had no knowledge of this and I had to go through the destination, time zone, and currency conversion process myself.

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s in the UK with two further fraudulent attempts for larger sums, one in another country, fortunately sp
they can bring a little levity into their staff's lives which then rubs off on the way they work. Food: Br
have missed this had it not been for a purchase made on the same card two days later and the SMS

:concierge desk is particulary bad and disorganized. The club lounge had mosquitoes and they do bite.

fresh juices, freshly baked pastries, eggs made to order they just have a great buffet!!!
nd the icing on cake was meeting Bollywood stars there while we stayed there. 10/10 for me.Thankyo
r a pick up service from airport when arranged in advance which is worth doing if you're coming in late
every time i called the concierge they put me on hold or promised to call me back which they never c
The staff were polite but not 5 star hotel staff.

the roads on the way to the medical shop. I would advise visitors to get ready for such shocks if they \

also organized a city tour with a terrific government registered guide Mala whom I highly recommend.
ough rooms are good and quality of Italian food was excellent. The chef prepared a meal for me as pe

icious and the biggest rooms in Mumbai, best club floor in Mumbai with attentive staff and excellent se
and weight lifting equipment to continue your workout regimen while away. Security is very good here

ll of them and couldnt fault any meals. One particular highlight was the pomegranite mojito in the chi
d. I'd stay there again, in a different room and with better earplugs.

rooms are very modern, very classy and very well maintained. the location is fantastic too! pretty mu
t, where the restaurant itself is breath taking, but the food wasnt up to the surroundings. The portion :

ere is really a landmark in the middle of the rather poor surroundings there. This might be embarrassir
tem concerning lost and found items was laborious. Front office - when we asked to change rooms it :

ng to find information on local tours or places to visit. From a tourist perspective, this hotel is about 3C
lost what we were working on plus they charged us over Â£4 for 30mins! Unbelievable! We ate at tl

2010 and they threw the most lavish parties downstairs in all off the function rooms and everything wa

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ist as big - very helpful as there were four of us staying there. Fourth, very wide choice of restaurants any saree shops, clothes stores, markets and fast food restaurants (KFC). The trip should take you h

I was planning to take a cab of my own. At this point I met the event organizer and told him. He aske

at with a little bit of extra effort on the bedroom levels it could be a real jewel in the crown.

ts are all very good. The wirelessÂ Â Internet works well throughout the hotel. A classy elegant hotel

y and train ride to Churchgate. Fantastic tours!!! The staff in the restaurants is extremely friendly and

otel would be unfaultable. As it is its still impressive & well worth a stay

Italian and Chinese with very good food on all three. Sunday brunch is very good.

otel and poverty a few hundred meters away on the outside is something to get used to.

eatures a great open stone shower and a deep tub. Floor to ceiling window, with motorized sun shade

nts in this hotel is amazing. Love the gym and the pools !!! The 100 metre jogging track is definitely a

at said, really fabulous atmosphere with Bollywood's finest. Location is ok, however not close to Colla

a 10 min, 5 km ride.

i then surely go for this one.

back just for the food and the service. The hotel was also gracious enough to extend a late check out

for buffet breakfast.... Another occasion asked for carrier bag at the counter and was pointed to ' get

credible sights: the Dhoby Ghaut laundry, the Ghandi museum, the Jain Temple and some truly incre
ts in my search for some soothing soup and basic simplistic fare, one of the hostesses told me that nc

ons are expensive. And there is no convenience shop to just buy a snack and a soda. All that said, th
irth the cost, there are better hotels in Mumbai for less money. The hotel tries to put a show on, withou
sed to part with my money in a hotel that could not make a simple exception for a customer.

both a tub and a separate shower area. There is wifi but it at a cost. There is no view whatsoever in
ence in exploring too. There are a number of options for eating with the most memorable being dow

minor glitch is their long isles. You may have to walk a fair distance to your room from the elevators if I assist me but no one came for 10 mins. I called again but got the same response. After waiting 10 minutes. Overall, this is a good, solid hotel and the service was excellent.

stations in several languages. I ate at Soma, the Indian restaurant, and had an amazing meal. Del

a good hotel, even in a difficult location.

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the staff from fifty five east restaurant, they made a lovely dish for my sister to make her birthday ever

s...ðŸŽŠðŸŽŠðŸŽŠ

t and a wonderful stay. Definitely staying here only in future.

FnB and culinary! A special shout out to Chef Nishad and Guest Relations Officer Agnelo who made i

in...

:R, Vivek and Lovelina for their hospitality. Loved the conversations we had during our stay with you a
super helpful to us and made our stay at the hotel a very surprisingly comfortable and enjoyable one, t

soon.

imming pool, jacuzzi, shopping mall etc. I just wished we would've been given access to roam around tl

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s assisting not only us but also all the other guest. We had a wonderful stay and look forward to visitir ed great meals but ensured we were attended properly . The spread was delectable. The Cuisine her lrewell scene â€œ such a heart warming experience .. ðŸ™,

d service, making it a place with warmth of a home and service of a 5 star hotel

Master Chef) and his team for serving delicious food at the "Fifty Five East" restaurant, spreads at the

With Kindest Regards Chandock J Imperial Inn Hotel 45 Telly Park Road, Andheri (East) Mumbai-400012

spoiling hyatt name...

If the stay was lengthy they developed an amicable relationship through small talk and it sure made it

ed. Thank you for the hospitality.

had a one year old child with us even after mentioning for a cradle in my email we had to wait for more than a week

for grand hyatt hotels across the world!

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ady to cross their boundary to help customer to fulfill their requirements and demand and ready to cus
hh!! The cake was gooey& yummy! I would also like to mention there a lot of options at the breakfast,I
ed NEVER EVER AGAIN will i step in there

e came to my room along with the F&B executive, I can't recollect his name and surprised me with a c
ervice, inspite of being extremely busy, knows how to win heart of the guest with his charming way of

e team for their good hospitality service to our family. Thank you for the wonderful service!

nger, Shreenivasan, Aadil and the entire Hyatt team for making this special.

ing for a getaway!!!

k without interruption but Hyatt made it feel like a vacation can't wait for my next visit hopefully it will

:Deepak & Mr. Manoj from celini restaurant both are handling the hospitality of this great grand hyatt i

post pandemic restrictions.

' giving 100% of their work and taking care of their guests which is ultimately make your stay FIVE ST

im, we had complimentary access to the bar. The manager at the bar, MR. Dipak, also was very cour

and till today our each and every visit was commendable and exotic. All the best to grand hyatt. Be

Jmeet (Celini) and Dipak (Club Lounge). This was by far the best staycation experience we've had in

yummiest Panner tikka masala, Dal makhani & rice for our dinner. Next day while we entered the bre

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y & hygiene is never compromised during such tough times (had a great bonding with him) , Mr Prate they actually prepared this treat for her which was very heartful gesture of staff here. I would definitely sit GRAND HAYATT MUMBAI.

as a lovely desert on the last day with a message "see you soon". I'd surely come back again. And a s

e check out. We are extremely grateful as he went above and beyond the requirement of his duties to

d sipping coffee as we're forced to be in Room only. Also Multicusine Restaurant Should have be kep

of women by not having a simple ethic to speak to guest. This was a very shameful experience at H

on the hospitality industry. My heart goes out to all. Keep up the great work!! You all are doing an amaz

ie Bar. During 5-7 pm, thereâ€™s BOGO offer on beers and wines. However, the bartender not only i

spread catering to everyoneâ€™s liking. The balance of Indian and continental dishes was perfect. Th

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ee you again in April

our taste . We were surprised ! Not only this , for the next 4 more days, care was taken that tea is se

taking it memorable and comfortable!

breakfast, we got to experience the authentic taste of India, France, and Southeast Asia (Singapore, Hon

rata, or risotto with creamy textures - let me tell you, the chef knows his stuff.

ond time at Hyatt and the experience was impaccable. I would recommend everyone who wants to h

SPECIAL thanks to Adil & Deepa from the hotel management team for making suprise upgrade arrang

lkshakes and cold pressed juices to detox. Filter coffee and crispy dosas and warm crispy croissants. irements and were in touch with us before check in.Thanks to Melvina who wrote note in our room on

efs pampered and hovered around him with making the pizza baking it and having it too. We had com

oom Upgrade, An amazing evening at the Club Lounge, constant meetingÂ & greetingÂ with a warm s

it me joy to know that out of so many people she is very sweet to remember my preferences. Food is
work and really great with food suggestions. In case you're confused, you should definitely go by hisâ€

es our trips memorable to this extraordinary hotel is the marvellous service and personal touch of all t

when they surprised us with a cake mentioning "see you soon" and clicked picture with us. Any one vi
erful Hyatt family from ours! Leaving with a heavy heart, only to return soon to the hyatt!
nfort especially when there is a you g kid in the room or you have guests (unless you sing all the time

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ng which was missing but thanks to MS mania who showed her professionalism skills superbly

id lovely stay. Next visit is gonna be very soon.. Thank you all!!! Great job keep it up...

made sure it was put across to Mr. Amit Lala who was one of the seniors and personally assured me

iy arranging amazing cakes and giving their best hospitality service, Agnel was also there to make sui

it_india @capout_app @tripadvisor @amazondotin #bombayfoodietales #mumbai #blog #hotel #mu

e dinner experience in CAMA, service was very very slow, it took 1hr to get our 1st order and total 2hr

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e spacious and contemporary with very carefully done decor. The lobbies were lavish and fineart was
he staff with their congeniality proved that Hyatt's core competency lies in prioritizing the guest. The c

es. The food and the people who served us made us feel good and special. I would specially like to th

and the niche privacy of our table seating. The veggies-stuffed wontons in broth was a perfect choi

ely be back soon!:)

t to see if we were satisfied during our meal. The rooms are quite spacious, clean and luxurious. The

friendly and helpful. Everyone wore masks and took the utmost safety precautions with sanitizers and

. Social distancing and hygiene was the best amongst the 5 star hotels ive visited recently Kudos to (

ishad,Karash ,Vishal ,Mohan Eric, Vinay, Kilen & Selvam who made us feel really special and serve

or ur great hospitality and Special thanks to Chef Nishad for gesture of welcoming us with the below fe

tel you rock! God Bless you. The housekeeping, In room dining and the rest of the staff were very

< compliance by the staff is 100%. So everything was served to us with great care and hygiene. Even
om SOMA is a warm and excellent Chef. Lastly I would like to thank Mr Agnel Dsouza for his warmâ€!

s, Cutlery, ashtray and wine chiller mostly in other Hotel In room dining takes 45 min but i was shocked

tions. We were seated very comfortably, with ample light and the service was always accompanied by
riendly and attentive. They kept decorating our room post clean up and made the celebrations even m

ian. All these amazing people really made our stay comfortable and memorable. We loved spread at |

oth in the front of the hotel and at the back where the residences are. He may well have just mentioned

o - and for any other stays for a more pleasant reason. Thank you to the staff at this property!

ole who served us made us feel good and special. Celini deserves all the stars â ¯â ¯â ¯â ¯â ¯

ury and sweet items on the menu from 4 variety of juices, cereals, fruits, bakery items like muffins and
came back with fond memories.

g were extremely courteous and considerate. Out of all the luxury hotels that I have stayed in Mumba

ny flavours that you can't stop eating My wish is to try a club sandwich.. they say that true test lies in

lves. We can't wait to return back and it will entirely be because of the service of the staff. Special sho

ient and settled my bills but Raised my concerns to the front desk manager Adil Canteenwalla who sa

ronha

ccess . The room was very neat and clean . It was a beautiful room with a courtyard view with greenr

I came to Hyatt for my first stay in august it was for my birthday I was new to the property but it was a

looking forward to staying here again, once the Spa and Pool open up (understandable that they are

umber , also I had been provided credit for food as a part of the package. The rooms have a staleâ€œ friends and respects us as guests ðŸ¥°.

Service.. But would like to thank Nishat (chef) who escalated and tried helping and Deepak in house not enjoy at all as kids schedule was affected due to very poor management of allocating rooms and

/an and Renuka who made our visit really memorable. We are sure going to make the restaurant our

udos to the whole team of Hyatt for being so fantastic and doing a wonderful job !!!

. Thank you team Celine and GHM. Looking forward for future experiences.

the Egg Florentine with truffle oil was par excellence , done perfectly, just the way I like it.., and the s celebrate our anniversary.Breakfast buffet was outstanding...food was amazing. Special thanks to Ch

t that needs to be retained by the Grand Hyatt Hotels and I highly recommend her for the higher posit
tless and clean. Being a globalist with the Hyatt... was offered complimentary lounge access. The se

cial touch! Thank you so much. The cleanliness and sanitisation measures on the property were outs

's ensured a comfortable stay and extended level of Hospitality. ☺☺☺ Thank u guys we would li
ke that..voila its fixed.. A big thank you to Sayandeep the manager of Restaurants for watching over u

ice they had with the ambience , food, desserts and mocktails and a lovely theme cake !! Can not tha

ould also like to share this review with the General & Hotel Manager of Grand Hyatt Mumbai- indeed I

id his team for great service and many many thanks to Chef nishad and all Grand hyatt Mumbai. Wish

ig was right since self-service is not allowed now. Chef Nishad very humbly even got me a dessert an

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the restaurant directly, avoid talking to reservations team.

staycation :)

My God! Indian Railway Canteen food tastes way better than Hyatt. Add to it for the 12 days I stayed

t, Tiramisu, made us forget the troubles in the world today. Special thanks to Chef Siddharth Norhon
o see you guys soon.

waited for more one hour in the previous room and were finally shifted to the other room, of the same

meal. The crockery and cutlery were properly sanitised and packed for every guest. Our special mentic

ken and Egg Fried Rice "Signature Grill: 1) Vegetable Gilafi Seekh Kebab 2)Tandoori Chicken "â

if you ...and eagerly waiting for come back very soon. Regards Priya Pingale Yashraj Biotechnology |
manimaran... just the entire experience was 5 star.. thank you grand hyatt!

ie packaging ...to the delivery to my house...to the levels of hygiene ...to the number of items added in

Raju from laundry.

Let me mention this again, if you are going to fly-by like a falcon, this is good for you. But the manage
Otherwise the rooms were amazing as well. A suggestion, Just like Hyatt Regency, if orange blossom
Dubai

strictions all entrances weren't in use and all lifts weren't working thereby I had to walk a long way to

est

Team Stay Safe Regards Gaurav Agrawal

dra are really good, polite and always attentive. Vaibhav parab from housekeeping staff was really go

'eat place to order food. Take away (even delivery I think) is available. If you really want to treat your

ept on in a luxury hotel, and the room and bathroom were large, well-designed, and didn't make one f

' thank you to Sonale, very caring and generous with her availability to assist.

kes. Should also mention that we bumped into their General Manager in the lobby who was super frie

it seems I was requesting for it one by one and the process kept on going till 2 hrs after checked in. I I

:et and dance ☺☺ Pamper yourself till your heart is content, try their delicacies and end it on a swee

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transfer on leaving which was a nice surprise. Next time I think I would get two rooms on the hotel side rather than the airport side.

Ki Filter Cophee or should I say Coffee. I could never have enough of it especially whole heartedly having had a few glasses of wine.

so called us to ensure we were happy with the room. On top of that, the service I received at fifty five rupees - was below ordinary. And then the BKC area being dug up for Metro work didn't help either. Overall the place is to be quiet after hours. However this won't help with neighbours coughing or watching TV or children running around.

higher category room in lounge access floor. Apart from this she also supported for post check out requests with the wood color present was primarily used in the late 90s hotels. They need to simply renovate the room and not tuff on to other departments which is unbecoming of a 5 star hotel. Even calls to guest services do not receive a prompt response.

a very satisfying holiday. Thank you. We hope to visit again. Though the hotel forgot our wedding anniv with their Cheesecake. OMG!! I want tht cheesecake again. Dinner at fiftyfive east was good as well b

ring of the hotel with the Apartments Caveat Emptor. Stay at the property at your own peril!!

asons. The room doesnt define luxury. plus the service is extremely slow. I had asked for baby proof tl

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4 621 reviews Location Cleanliness Service Value Certificate of Excellence See why so many travellers stay here

make your stay that much better and make you feel at home even though you are thousands of miles away.

had either been worn through because of an extended stay or the previous guest was professor Klump.

one afternoon which would not have been my choice of music next to the pool. Pool is large enough for art as the. One would never skip a day. Music is great too. All in all a great experience for me!

here please visit Club Oasis and ask for Ms Shazia and Mr. Atib. They are best. Jayshree Maniar D especially made Jain Greek salad and much more variety of Jain salad and asst.menger manimaran pillai though Mumbai. I look forward to coming back to this property again. Thank you Shazia Khan :).

ights to see and where to shop. One of my main reasons for coming back to this hotel is because of I

I BIG THUMPS UP for Mr Sachin. You are best coach which i have ever seen yet in my fitness journeys mentioned above. The guy came after 25 minutes with a steam iron equally bad. I explained him t

quite a while from 8:54pm IST to 9:27pm IST and I had to come downstairs directly without wasting m

to me shortly prior to my stay to ensure that my preferences were accommodated (such as suite pref

eference you'll care a hoot, forget remembering. Also the menu in the restaurants need a serious
d food and excellent service! Mrs L Turgeon and son R Turgeon

and etihad , Ganesh was kind enough to escort me to my room , I was blown away with the service tha

This words brings your worries to rest. "We will get it done." *Alessandro Persico* - (Chef De Cuisine -

id Tash at the front desk never disappoints. Even my 8 year old fighter now know him by name! Thanl

necessary amenities. Will stay again for sure when traveling to Mumbai!
Definitely worth a visit if you are looking for a good place to workout and have a lively motivating sessior

ded and they would do a cocktail special every night. On the last night they had some great Mumbai f

erfect in this hotel - you wonder how they do it. Thank you all of you.

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also great staff. All in all, we had an amazing time staying at the Grand Hyatt. Looking forward to visi
ter.

I versed about training but can see the specific muscle imbalances and works on them. I would have i
n restaurants on the ground floor, which you can have your lunch/dinner. The hotel is connected to a

ed cafes I had been too 6. The only thing they were good at was charging - very quick, and not cheap
itstanding and so delicious. A very very big Thank You to all of you for my most memorable 70th Birth

room I booked was not available. After finally getting my room, I went up only to immadietly smell ci
aju (Laundry department) to name a few for making my stay so amazing.

o standard without even mentioning it to me! It was only when I asked upon checking out at 7am that
you Ashish for an unforgettable stay. In me you have found a lifelong member and supporter.

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and even provided advice on traveling out of the property (e.g. during August 4, 2019 when torrential rain caused flooding).

I am busy due to conferences etc. The Italian restaurant is also quite good, and worth a visit. I also tried the Indian food at the hotel.

Imtiaz drives the team and it's probably from him that the rest of the team picks up the smile. I would like to thank the entire team for their hard work and dedication.

right away. The staffs are charming, from gate post to security and the waiters as well as the management.

Amit, Sumeet, Custodio, Bhavika, Mani, Sagar, Prashant, Nutan, Nisha, Farren, Mandira, Priyanka, Pooja, etc. Each taking orders also Ms Shradha was helpful and Mr. Satyadeb pal was great person who greets everyone with a smile.

every morning. Sometimes, they would ask me to go to the concierge counter which is a good walk away.

visit again. It was the best buffet spread in Mumbai I have ever seen. Thank you team for the lovely evening. You all treated everyone with respect.

The extended superb and untiring hospitality throughout the stay!! I never felt away from home. THANK YOU. I really recommend this hotel to everyone who wants a comfortable stay and be surrounded with friendly people.

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tter of preference. All in all, for the effort to provide excellent service, I think the hotel deserves 5 stars

of food on plates and glasses that have nothing left to sip)The kids (13 & 11) and I took a â€œtourâ€ .

s are very good, my favourite is Anita thoughâ˜f. Last but not the least Imteaz Shaikh-manager mac

eat to see the Service Excellence at all

ly other hotel in India and the world! The selection caters for all pallets. The staff are wonderful andâ€ yed in the hyatt before - WiFi issue seems recurrent, but did it encounter the other 2 issues which Iâ€

looking for the best authentic Chinese food, not only the food is great but the service too is fabulous.

he room. 2) During a 1-hour meal at your restaurant, at least 5 staff came forward to ask you if yourâ

id place The diamond bourse is close by , so if you are in this business , i stronglyâ€!

xtegory. It had such beautiful view of water bodies and garden. From morning breakfast to evening ca

tion is close to anywhere and Train station and shoppings.property is Hugh with lot of restaurant and re

ie. I reach out to them again on day 4 and also email Pracho, I again receive no response. Finally, I cl

judging me and to the entire Inroom dining and House keeping staff ,they were all brilliant at theirâ€!

35 mins wait for food so just ordered drinks. They came we asked to pay by card and they automatically helpful. We were finally met by chef Rahul who seemed to be the man behind the amazing meal we

finitely recommend this hotel and stay here in my next visit

ng. The rooms are spacious and I had a garden view with nice view of greens (very rare in Mumbai). -
ed. Dal Makhani to die for. The gym is five star, plenty of options cardio and free-weights. Best wayâ€

or their time and help with this. ðŸ‘ ðŸ‘ ðŸ‘ ðŸ‘ ðŸ‘

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wife. While it's one of the most important dates of my life, it also is a very emotional day consider

veral times to get our room super early in the morning as our flight landed at around 4am and we got

and nicely maintained When it is health club facilities , nothing in mumbai beats the grand Hyatt clu
J sometimes had to wait for a table because their room was so small it was only on the last day they s

s loud music throughout the night which means you won't get any sleep. - Room will have trash even

if cleanliness, hospitality and hassle free service..Kudos to all the staff for their effort and a big thank y

y on the price of the products being at sale. Well, nothing more to add, a recommended location for t

ld daughter and it took them 15 mins, four or five staff asking me different questions and finallyâ€¢

possible stay. I 100% recommend staying at the Grand Hyatt.

ith Lost and Found and kindly agreed to arrange for me to pick it up when Iâ€™m back at the Mumba

great hotel for one to stay for a conference/business meetings.

paring eggs, pancakes, dosa etc on the spot! The staff again was everywhere there to help you with

evered the amount I had paid and issued a fresh bill. Which I paid again. Not once through this whol
happy to see the friends I made there. Great service, great location, great memories.

d stain mark..... Sad to see such a disgusting bed sheet at this hotel after paying top dollars to stay h
ndly and supportive and always approachable. Would recommend ten times over!

ay a lot for work and visit family twice a year for over a month it actually works out cheaper to pay as I

nusic everywhere in the hotel. We went to the pool to have a relaxing swim however there was no sta

uy. ROHIT should really be a at a manager position as he service is extremely personable. The other

e duty manager to complain, to his credit he did make the desert complimentary. The hotel courtyard

:ilities are not well-maintained with dust around. One thing that I don't really understand is thatâ€!
1 nutrition plan and even a workout plan tailored around my needs. Amazing guy! Thanks Hyatt. Great

:to Celini on our last night and the quality of the food was spectacular. A special thanks must be said

tub was not properly clean. It had bath salts stuck to it from the previous stay, we called house keepin

wn and create a scene at the reception to make the duty manager understand the meaning of service
llway or in the area on the floor below. Recommend choosing a higher floor to avoid this problem. M

ing! Most of the staff at 55 East were also very helpful and pleasant like Nilesh Dhiraj Dipak Parul Sw

once again... Kuddos to the Entire China House Team!!

ing shower area is large and tub is separate, toiletries good and aromatic. WC is in glass cubicle. Bath

when I wanted to talk to the manager she just walked out. I dunno the name but she had short hair. Le

y to Grand Hyatt but also individual advisor and councillor for guests and users of G Hyatt Gym/Clubâ

s three restaurants, why didn't I switch it up? Quality of the dishes is top of the list,â€!
keep on attracting those people especially from foreign countries like me who need a healthy and co

uesting why we were standing there . My daughter was taken aback a bit with this sudden rude wa

!r. Apparently the heaters were not working and the turkey/ham etc had been cancelled. We had to see amazing support in the middle of chaos when relocating to a new country.

te stress and anxiety. Can't recommend this highly enough. Gym is one of the best gymnasiums in M

er. The waiter even refused to bring me black pepper for my Italian food when I requested; to whichâ€ Belgium waffles. Shoutout to the kind staff and amazing food with wonderful variety.

distinction. The only minus points I can think of are the exorbitant charges of the food in the restaura

hen things change. This hotel is not what you expect of a "Grand Hyatt".

I was even surprised when I asked a staff, she had to ask someone else to figure out the way, maybe she

te evening that is extraordinary service!!! I am looking forward to come back!

I hope another stay soon!

ines. Coming to the food - the sesame tuna tartar, the quinoa dish were just amazing, saw quinoa first

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or the kids which was a lovely surprise and made the kids happy. It was always lovely to see her face

ncern for guest issues - morning after checkout, my planned taxi didn't show up and wanted a hotelâ€¢

owledgeable experience during my stay here thanks to the management and staff. Big thumbs up to :

goes my shirt.. get ready again. While leaving the hotel I complained the reception, about the mosq

hey bring the food to your table. There are other restaurants and bars which had good food and excell

e improve my performance and endurance by your innovative training! I'm inspired to continue workin

a breeze - the frontdesk folks were very professional.

f staff/managers in it but not doing a great deal. The warm welcome and contious friendliness of the c

is is a must. Very happy with the stay and service.

iple skills we what the hotel needs.

nazing, Thanks to their management and Sachin Best Regards Alap Phadke

is an offensive strong smell of Indian spices all over the place.We asked a waiter if 55East was open I

us, specially the Cheese Cannoli (thanks Soumil for the recommendation) and my son and my mom e
n it. It was a light, well balanced dish, very easy on the palate. Our next dish was the burrata withâ€!

the Best!!

e difficulty since the Payment for alcohol is asked to be payed from the corporate card so asked the re

he city.

Choose the right kind of dishes to suit your pallet. Again a very lovely place and you won't be disappointed. Overall, this is a very good 5 star hotel.
families that may not need a second room. All in all, basically a 10/10.

i) new hard beds. The old ones were too soft. Apart from the above changes the basics remain the same on health and nutrition. He knew his stuff well and was very helpful and enthusiastic. He suggested so

is expensive than local app based cabs which are readily available. Having more teabags in room suited you from day to day and asked about the service they had booked. Tuk Tuks are the best option and trained with a couple of the other trainers in this company. I aim to continue to train and

es. The restaurant offers buffet breakfast and I just love it. Good variety, good spread and of course ,

ing room but based on smell in the room, I am 100% sure it has been a smoking room before. Also ro

rcise. Rest it was horrible.

d healthy too—. I recommend everyone to definitely experience club oasis. All the best! Love Sh

ow probably grand Hyatt is out of my radar. Avoid room no 2021 if at all you stay there. Even conversa

on duty that time even he did not take it seriously. We are staying in your hotel from 3yrs but this was

ny kind of injuries that may cause due to wrong exercise movement . best thing to know is you can lite

amenities and a good view of the city. The room service was excellent and discreet. The ambience w
arma.

i called to check if i can order from an external vendor. I only had to collect it from the reception. But

I to continue with "classes", despite me mentioning I'd like to go ahead and learn more. He suggested
I to speak to someone senior to get this request answered. The staff has no sense to identify the diffe
y is also quite grand. Overall worth a stay. There are many good eating joints nearby if you would like

n (July 29th), looking forward to an another amazing stay at Hyatt. Regards, Anupam

late puffs, the pineapple shortcake, mousse and the chocolate banana pie omgggg all are so so goo
ays I ordered for eggs, I was disappointed both with the preparation and the time taken to provideâ€!

d any help. Priyanka is an out of the box thinker and try to resolve any issues even though itâ€!
the time we were there! Sylvester and Yash on the Concierge who could arrange just about anything

staff enough. Thank you all and I hope to keep coming to the Grand Hyatt and the Oasis Club forever

the other hand was very helpful. I had numerous queries for them and for the most part they addressed it definitely made the event special. The hospitality by the staff was also very appreciable. Mr Sanket

out service. Suggest you promote Sarswati to the club lounge to teach the staff there about service.

hat my room was well maintained. The automatic window blinds was also a wow factor and could easily come out and meet me. Known for its world class 5 star experience its because of them i still feel like

The attitude of the staff make the

members. during lunch there was no Jain food on the counter and when we realized the goof up , Asf

p up a mean margherita for you, at the restaurant's show kitchen. Once you're done there you can bo
I and large black out curtains operated by a switch by the side of the bed. Ideal for sleeping. That mor

yes his produce and his food and the menu options are excellent. It's also conveniently located and or
se keeping and put the phone down... It's just ridiculous

ut spending the night -- as we had an overseas flight to catch -- I'd say that we definitely wanna come

xperience there. There were mosquitoes biting my legs & arms, and when I complained to the waiter, i

ion at all points of contact. Will be back there soon.

I can take anywhere from 20 seconds to 7 minutes on phone Food quality in their all day dining resta

True Grandness, this hotel is the place to be at !

operate your hotel if you can't keep up with the basic facilities. 4) No Cutlery on the Breakfast Table ,

I consider this hotel for the following reason. 1) Excellent customer service 2) Mind blowing tasty and I
wise!) Highly recommended to all business travellers, and also highly recommend that you go for the t

I to worry of being over-charged. He is a decent person who will assist you fully during your stay.â€

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ay for an extra room on the spot which I was no way going to do (I had pre-paid for two rooms). Not s

ice... it's a huge hotel - normally I'm not a fan of huge hotels but didn't mind so much after all and in this case, I certainly will.

sine, and even brought us samples of spices we were curious about. The guest experience Manager showed them, we were left in a mosquito filled dark area at an end of a open area outside to put things in our

gentleman from the laundry department, he offered to fix it. For me, this was really taking care of us.

are of your guest and make sure that the values of the brand is actually delivered on the work floor.â€

ndly and deserve a special mention. Highly recommended.

ci drivers would not use a meter and it had to be a fixed rate of 470 Rupee. We could see them passing by.

We also had access to the lounge which was great for an afternoon coffee and bottled water. Their

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I made a huge mistake in trusting the Hyatt with my stay. A day after I arrived at the Hotel, I was of
ry spectacular workout session for the body and mind. Keep up the good work!
oth stays at the same time. We had no problem with the first stay but when we checked in for the sec

omfortable and had what I needed - At breakfast the service was spot on and friendly - If I call down

nmend not to go for any packages. Just stick to the normal ala-carte menus!

covered in your room package. If in a corporate package, a main meal is included, everyone fromâ€!

will try to reuse them. In two minutes, the story changed from â€œsometimes twice a dayâ€ –to â€œ

service impeccable as is the case in most 5 star Indian hotels . The pool is situatedâ€¦
sistant manager type appeared and offered us a suite ! Obviously they were desperate. Why is it tha

and his clients. I understand it might be a common practice in a lot of 5 star hotels in India, however

of them.

It all, seemed she had attitude. Have been to lot of branded properties across many countries, this wa
sorting out packing for the return that was a bit frustrating. This is India! It was advertised as 10 minute

de with us. We ordered drinks and one pizza which we said to change him in that time. they gave us \

e. All in all, a large and well maintained hotel with good facilities.

is small. We got a room with balcony. Which are select few and are very nice to relax Room service

hotels: must try China house and Somafood is amazing and staff is very accomodating and helpful

they said i donot have access to it, laundry is very badly done and when asked to press again they as

cular so i was presently surprised with the quality. Service provided by the following staffâ€!

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eap rooms, by any standards, but sufficient value for money !

rovided by the Hotel and i liked this tool which revert instantly and enhance the experience. We enjoy

ts in Bandra. Rooms - Service apartments rooms feel old and extremely simple (some furniture had :

:o check out, an offer to change rooms was really not of any interest to me. The staff should have paic

ne but SPA area with Steam bath/Sauna and Jacuzzi need to be refurbished at theâ€!

| pool area.

otel. Really disappointing customer service which I believe is purely based on how 'well' a person app

aff at the spa is very courteous, specially Michelle. The club is a great place as you can expect from

ging them. She even put pressure on the staff saying please they should be taken care of at the earlie

:h. Grand Hyatt I like a home away from home for me. Must make a mention that all the restaurants a

irst ODC with them, and I must say they left no stone unturned in creating the WOW experience that i
n training my nephew and me and helping me with my swimming. He is truly patient and very caring w

this on no sleep after a 24 hr plane ride from the Western US is never fun. Other than the locks, Iâ€™
and very pleasant. Tipping is expected, but donâ€™t go overboard. 20 - 50 rupees for bell hops and :

/ Lounge and China Home. I would recommend it only for there huge space that gives you a feel of :

laiy brunches also include sangrias and other cocktails. Try them for a great experience yourself
locker key - cool. Had some time after check-out and tried the in-house bakery in the shopping centre,

office staff seemed unfriendly, body actions appeared rude too, with throwing of stationery and reluctance

ort, but as this is Mumbai, you cannot just walk around the surrounding area unless you do not mind tl

bal and desi cuisines depending on your taste buds . All of that is fantastic and I liked the multipleâ€!

olicies .Than I got a call from Mr. Gaurav (Duty Manager) about the apologies but sorry to say,his app

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uch needed paid suite upgrade; balancing our needs with the hotelsâ€™ objectives. The upgrade wa:

ck-out and a complimentary airport transfer. We had a flight at 5am and had already checked out the i
nfortable and nice hotel for stay.

am room, sauna, jacuzzi and a really impressive gym. We made use of the facilities during our stay ar

od was excellent. Overall the best thing is that you can go up to your room and then come downâ€!

ence!

staff were very polite, welcoming and helped us organise parts of our journey!

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for all staff and should learn how to train the staffs for guest relations, How to deal with guest etcâ€!

om and suddenly there was loud music from a speaker in the room, and after I told others to hold and

re month after my disastrous experience is hyatt chennai. i might be avoiding this chain for aâ€!

are greeted warmly by the security and concierge. Then, the check in is done quickly andâ€!

yment of our guest but can they reverse the loss of our reputation? Thanks, SKJ Juris Services Priva

and normally stay with Best Western Group hotels, Raddison, Sheraton or Eurostar group. I have no

> â€˜House of Hyattâ€™ . The housekeeping staff is quick and efficient. I gave them 25 minutes to do

nis is popular for businesses. The breakfast menu if 1st class, from English breakfast to Indian break

ounge was unexceptional - a relatively quiet place to read a newspaper or get a snack, but not much t
dy submitted my ID and Address proof, was staying at the Hotel for 3 nights, they have charged my c:

her aspects of the visit that were poor centred about housekeeping forgetting to remove the hard board, it is like any other five star hotel room. Personally I would have preferred the bathroom area to have

t to farewell at the airport. The p/u still works, however when you arrive at the hotel nobody is there to breakfast had many options to suit different taste bud. 4)The staffs were very polite cooperative andâ

d were good

ly. 5. I called to book a hotel transfer to airport only to be told no need to book, theres plenty of carsâ an excellent gym and pool area. I was working London hours, so got to enjoy the breakfast,â€!

et old, sad but true. No more a home for me.

t having a free pick up and drop off courtesy/shuttle bus for guests was a surprise. I organisedâ€!

and nonveg. But the next day don't know from where but we had so many mosquitoes in our room i w

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in Hotel is also very good. The pool area and Gym facilities are excellent and the overall Hotel ambi

massive amount of guests they were able to have a small talk with almost everyone and keptâ€!

he most spacious and larger hotel gym I have been to, so that is no excuse not to workout after theâ€

with friends. As an italian restaurant, Cellini is an excellent place for Indians and internationalâ€!

positioning if it does not want to serve the business clients the way it should. Or Grand Hyatt globalâ

etting it glide over his shoulders, enjoying the acrobatics while following the rhythm of the music, thisâ

ning food and drink service was a highlight! One evening - before an early departure next day we didr

were superb, Of non-club staff we were pampered with special attention from Sanober Merchant and A friendly and courteous. We would like to make a special mention to Grace Pavaskar and her team for

\ Also\ the quality and quantity\ of the food is \ top notch. They truly go out of their\

ue. There are stains on carpet which the hotel should be able to solve it. Overall, the hotel is good\

t had changed, those authentic plates gave a good feel and looked good breakfast is a must do at\ the pool, the pool attendants left water on my lounge chair, nice touch. The free plates of fruit each da

p" call machine or person was sleeping when I called to set up an alarm. No one picked up. The brea

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or high priced mediocrity?

ns in some 5 star hotel have handshower beside the WC ?? Isn't this located in India ? Don't Indians .

etter hospitality in other hotels for the same rate offered here.

; fabulous hotels many of which are nearby. Come to the Grand Hyatt for their great parties that last ti
s. It took us a while to figure out how to turn on the bathroom light. Exploring the hotel revealed a ver

. The very same night, I asked for fresh bath towels and it took them about 15mins plus another call to
at the China House. Food at the China house was amazing, we actually dined there twice in our 5 nig

)n long term basis . The Property is not very far from the airport, we took a taxi from there. We had to

trap his feet it is dangerous due to unsafe bath rooms. NO Hamdle , No Mat The Radio in Room doe

ime. The noise woke us up in the middle of the night and we couldn't get back to sleep. Breakfast

ibal Himanshu,Narayan, Jason.. Bhushan the body builder!! Harshal and the man himself Angel Dsou

naintained and we enjoyed the residence pool the most. House keeping was spot on and house keep
to say the Sunday brunch delicious! Lovely hotel, great service, delicious food. We definitely would st

e hotel's location in the worst of the Mumbai neighborhoods. I paid \$ 45 US for one OUNCE ofâ€!
/ city. However, the service was not professional. I availed of the service twice. The firstâ€!
rised that it did not smell of chemicals as much as such hotel pools usually do. One thing that we didâ€

ne else ought to be. So - carry your ear - plugs and all will be ok
n who was very attentive. We are returning for one night after our trip round India at the end of Februa

nised for loyalty and it's mutual. The various restaurants offer great food (especially like Cellini andâ€

: of hyatt. thank you so much and keep the good work going on...will keep coming to taste theâ€!

ise was comfortable, overlooked the inner part of the hotel. No issues with sound, plenty of plugs,^{â€¢} e was able to have them open for me to look around. I tried on a few things, but did not find anything to service. 3. I had been asked to pay for the half day unnecessary, where in the mistake was done I

greatest conf. Facilities in city and we never had any issues. We repent coming to this hotel n promise

it in 36c heat. I will not return - Avoid, there are MUCH better hotels in Mumbai for the price.

I K , Umesh and Swapnil for a job well done.. A most memorable experience. Highly recommend the

It was fine and fantastic .I strongly recommend this hotel to businesses travellers, as well as tourists

points like a clear explanation that only GOOGLE Chrome will redirect you to the hotel WiFiâ€!

so far the best breakfast buffet out of over 10 hotel buffet restaurants in Mumbai I've eaten for 4â€!

Grand Hyatt Mumbai for making my stay a memorable one. ...and while you are there, grab an autc

all you expect from a luxurious hotel.

upper 200 USDs). It was the lack of staff interaction which was a bit of a letdown really.â€!

e cutlery right next to the buffet area in the open. You could literally see the staff handing the emptyâ€

standards are commendable.

30 minutes wasted. Oh and by the way they then informed me the 20% off beverages did not includeâ€

ilable the day I went, darn it). The hotel is very accessible to Bandra and Worli, and down to the more

tay in the club rooms and suites!

ant what I think of the hotel. Two days ago, I sent an email requesting a car pick at theâ€!

ditioner noise). While I did not run outside, I did use the gym several days. It is spacious, with niceâ€

ars in front of us is a small glass of fresh lime soda with some flavor of some weird concentrate settleâ€

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ave the patience to wait any longer and old presents were already frustrated by now. 4. If u r a given a

good massage. I just don't think this hotel is great for the price you pay. I will likely stay elsewhere ne

honest to guest.

he coffee shop (the one where you have to walk down a flight of stairs) was full of surprisingly goodâ€ annoying part is the staff was not bothered to our several requests for changing the glass till we got t

JG/BUT NOT MY DIPLOMATIC SUITE BOOKED.They informed me the hotel was full and only had a

t me a table within a few mins and I was enjoying the food and the service of the hotel. My overall ex here is a very popular night club (Chine House) in the hotel premises and guests get free entry. It doe

itchen staff are world class the prices are, as is to be expected from quality establishments like these,

really need to do something.

about t20+ shops there itself. Located in business area of Bandra Kurla Complex. Suitable for business dirt on the roads.

re a trick key card which is a lot of fun if your are not used to it. The room lives upto the oomph the Hy
usiness a few years ago and with my wife for a few days when we finished ourâ€!

theless, we got by OK at the hotel. Ultimately good experience overall and I would definitely only stay here

ut up on the same floor with them. This group of people were extremely loud and used to shout at each other

India and abroad!

world. I open the shutters and behold. I am aghast. Honestly, I am rarely left speechless and this is one

n rate include free WIFI as well as breakfast, and the breakfast was also very good, with lots of! spending your time studying. I would love to stay here again and again.

ility). Lastly, to add insult to injury, it was very cheeky for the hotel to try to squeeze another 30 mins c
ys.

lazing inside and out. It is pretty large and worth the time to wander around and investiage :) It isâ€!

ery attractive. The restaurants are mind-blowing! The chinese (China Room I think) as well asâ€!

was extremely warm and hospitable , and I have no doubts he would go a long way in this industry... I

same class as a Taj. A hotel primarily catering to Business - for which it would be perfect.

he guy asked me 'How will you be paying for this?' . At the reception, they had already taken the cred
»r, but you can't get the attention of the dozen of so servers because they are hanging around the cofl

you have a night in Mumbai before an onward flight

king out to the porch with my suitcase. There were 3-4 staff standing and the door. Not a single sole tl

/ laundry charges 1000 bucks for the same. Still can't figure out why i have to pay 500 rupees for the

ould not even get info. Had to took a taxi to the hotel, besides shared my trouble with the frontâ€!

ly about 9km). Unless you are not on a tour to Mumbai , you can book this property blindly. ***** in ev
it each day and included both western and Indian choices, which was quite nice. Friendly staff. The ho

ll come in my room to assist. 15 minutes passed. No one came. I had another idea by then. Used the

↑ I needed to leave the hotel early and didnâ€™t have time for a full breakfast, something which was i

↑ly did mosquito control, walking around with electric fly swatters during dinner, evenâ€!

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expectations and served food that was simply a masterpiece which has changed our culinary tastes.

view. Food selection was limited, but perfectly adequate. I ate dinner at the Indianâ€!

hels have these floors at the higher levels, far way from potential disturbances. Anyhow,â€! shower and separate bath tub. Large bed, fridge, large flatscreen TV, lots of closet space, iron, hair att treated me very good regardless of the membership I carried.

we were celebrating a birthday in our group and i went to inquire at the reception as to what they car ial. We were won over with all the attention and warm greetings we got from the Hyatt associates up

be the last time I'll be staying here.

riend as the food is of high standard. What I liked was both restaurants have open kitchens and as a s

es walk past guests fast without looking. My intention was just to feedback but not complain,â€!

ame at the cost of inefficient service.

itself is grand for a Mumbai hotel. All in all a great choice for a comfortable stay , if you are ok toâ€! tried the Sunday Brunch at FIFTY FIVE EAST Restaurant--unpleasant experience though, it is aâ€!

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room; Most importantly, be careful which wing you are on. The rooms approached by lifts to the left are less accessible. It included another large screen TV. The bed was firm but comfortable and I slept well. There is no doubt that the Hotel shines from its ambience, decor, food, services and attentive staffs and i would thoroughly recommend it.

elevators but they gave us a room furthest from the elevators. Need to pay some attention towards€

gements done that we paid extra for and it was just the room, that's it! So basically they lied to us abc

I'd then pick it up on my way out. Within minutes of my sending it in the email, the boarding pass wasâ

) fragrance does NOT work. so be prepare to share your blood with them.
I to express our gratitude to him for this exceptional top notch service we received during our stay an

generally disappointing considering the high prices! Stay at the regency Hyatt by the airport it's way better.

Mumbai with my driver as a guide for a very reasonable cost.

1 nights by the incredibly loud music of the parties going on downstairs. The base sound is so loud you

meal out wine still hadn't arrived. We called the waiter and we were only then informed the wine we

o cherish! Would recommend this hotel to business travellers or for those travelling with families or fo

impered way at Grand Hyatt only. Its not often that one feels so homely in the arms of a hotelier. —

had only one small paper thin mattress for it, this was unacceptable to me and when I complained I w
and better prices than the airport for presents. I ate in one of the many restaurants on the evenings,â€

s a workstation in the living area adjacent to a sofa set with chocolates, fruits and wine. I had hardlyâ€¢

om. There was a nice big window with an awesome view of Mumbai along with a mesmerizing view o

our stay and food was great. I particularly enjoyed the Indian traditional breakfasts. We had a falseâ€¢

ll for free, it was for our anniversary and they went all out with roses in the bath and some other treats

ed 4. They closed one set of elevators on 31st evening without any notice to hotel guests. On receivi

· 5 night stay; we waited 50 minutes for a bath towel one evening; asking for a manager to escalateâ€¢

but appreciate the thought. The club lounge was well staffed and found all the members of staff to be

· 5 nights minimum for us to consider 4 days. Unlike Kimpton Hotels or Taj, who gave me a complimer

· ay that you ask for the remains back, they roast it again with spices, garlic etc The buffet was ok and

· once someone will come up to assist. As expected no one turned up. Left my luggage went down ,â€¢

· o you end up walking quite a bit if your room is away from the lift. The only let down isâ€¢

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it granted without a murmur. Over all expensive hotel but worth the money. In all my travels I had exp
s belt, it is a comparatively peaceful and serene property. The service apartments - especially the two

cilities are immense with an impressive shopping centre, sports area, child care, banquet, Club loung

d for us to get a fresh hot naan. Thank you! My only complaint is with the concierge service. I think his
s I had to call the IT Department and they had to "adjust" my WiFi settings?? Great experience other

immediate access to good eating joints and pubs etc but then that is reflected in the relatively lower pri
O's of trips I have done to and from the hotel. The gym is adequate with some electronic machines, cili
each way

With great facilities and even greater people, even though the hotel is a bit of a drive from a lot that N

fter a bath needed a combination of a high wire balance and some luck. 3. There were bouncers atâ€

satisfaction of the guests. We even used the swimming pools and the gym and there was no regret. It

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Joe the standards will be kept as high as expected. Overall place is very very good no doubts. It takes

I during rush-hour to make this process a little faster. The service overall was quite good and I would such a warm and home coming welcome..my every stay now a days a worth a experience....keep up

e staff provided more than we could have asked for. A special remark for one of the young workers/w also ate at one of their restaurants one evening (the Italian one) and got food poisoningâ€!

Joe coming back to this hotel if given a choice. By the way, if I'll be coming back might asâ€!

amenities, excellent food. Not "real" India but then again when you choose a hotel such as this you e

even simple things like getting a wine glass delivered can take 30+ minutes. not sure what the norm i large scale hotel. i will never stay anywhere else in Mumbai. Grand Hyatt will always be the best. The

elcome treat for anyone who wants a quiet breakfast or just to relax somewhere for a few hours â€“ we I was free. Without a window and natural sunlight, the room seemed dark and claustrophobic. A larg

elcome each guest with great enthusiasm. This hotel has a boutique salon, I decided to get a haircut

comfortable , we stayed 6 nights and we are very pleased with grand Hyatt Mumbai. Nice and comfort

asure). Our stay included daily breakfast, and Rodney & Jagruti repeatedly went above and beyond t side since you can't change architecture.

had actually large ceiling to floor window. Also, the pool is under maintenance and it will be for a longe

over to anyone visiting Mumbai.

he check-in took forever. Even my sister-in-law, who lives in India found the lady checking us in to be

e this hotel, as it is a very big property !! This was not the end of the story, one of the guest who was i he airport (but hey not an issue as its not a 24 hour airport as such!) The pool is ok but not very 'gran

at the airport but do not venture out on foot. We enjoyed the Hyatt extremely. We will hope to go back to my room, not sure what for, yet there was no solution. Maybe next time i should stay at the ITC or

class. Particularly liked the electric shades, made sure of no disturbances from outside light. Having ended with an unpleasant experience in the nice hotel car.

rgaon and at hyatt near Daula kuwa in Delhi where the breakfast was quite widespread. There was efficiency and the professionalism of the staff. All of them are really smily and always try to

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the idea of better service, but I prefer to be left alone for the most part, and I'll be sure to inform them of

for some reason they had cancelled my booking and there was no pick up at the airport, but they normally

the hotel was build, an extra effort was made on design part, while strolling across the lobby and other parts

more pro active service such as me asking for butter when I asked for more toast. When presenting the bill, the service was good. The coffee, as is normally the case in Hyatts, was fairly good. I had taken

in such a big place. What do you mean there is no poolside service? Why do I have to listen to you

double points at outlets which we found about after we went to another Hyatt. Its a big hotel and service as it was misleading to guests. The lady who showed us our breakfast table was not pretty courteous

..Indian n Chinese cuisines. I bet you will never order food in the room if you are here..so definitely visit

and the management.

y.

ie check-in counters were all smiles and my request for an up-grade to a Club Floor room was granted
on and king, which was kind of disappointing. Not sure if I would stay here again.

the reason as that doesn't give a good impression. This can be looked into.

... and the fake ones like Lalits, Tridents etc... This hotel was in the first category when it

lement and decor. Wardrobe is spacious with excellent arrangement of drawers. Wall unit near it

ling me they have a box " TOO LITTLE TOO LATE" especially not a 5 star hotel standard. last time it

room in which we got a cake and bouquet of flowers complimentary. The chocolates were also given

multicuisine restaurant within the campus for our dinner and we had requested only vegetarian food. I

welcomed!). The driving license I gave them for my photo ID was never returned to me. Accepted that
taxi driver don't know where hotel is located. Staff: They have most amazing staff I've ever seen

ts and chocolates were great. 4. Their GYM is amazing. Fully stocked with 5-6 treadmills and cross tr

most things were within impeccable working order. I have always been impressed by Hyatt globally a

nd was so large that it was overflowing on the pavement and the road outside! Night was comfortable

ort.

Mahal where I stayed when I arrived. Not worth the money.

as no courtesy on lobby floors chitchatting without acknowledging a guest. - Breakfast table - Seems

visit, I requested a tour guide to show me around Mumbai as it was my only night there. I was accommodated hanging space in the wardrobe. There is hardly any power socket to use the in-room iron board. Nevertheless, we also very much enjoyed the Bar in the lobby, where Karthik and his staff were most attentive for a nice "non street-food" meal in a great atmosphere. Breakfast too was always great. So much ch

f to understand the same. 4) I opted for non-smoking room which was fine, but I wish I could have no sleeping staff at the Grand Hyatt Mumbai for going above and beyond to assist with the retrieval and re

t room was comfortable and service (apart from acting cheap and classless) was good. I am not sure asked for a smoking room and they did not have any, but gave me a non-smoking room with a balcony

orientation is !!

: this was a total disaster, celini though it is known for continental food , however, they're not I would certainly return here again if back in Pune.

However we were pleasantly surprised once inside. It is a beautiful property. The Club rooms have a

resentation in their banquets was terrible. Crockery, cutlery, napkins as well as the food were not rep . So next I was on the call with praveen@ reservation , who also tried to get me someâ€!

quite Good.

mai, Japanese, Lebanese, Western and Indian. China House, Fifty-five East and Celini are excellent ir most part. No decision makers bothered to come. After some noise, some supervisor turned up and up

site. So ok its only \$50 bucks but not great service if you ask me. Room was adequate but small. Air c

Third issue when i arrived to my room 4128 i found a stain on the bed sheet but that was a quick respi

me. The room was not plush and neither anything about the bedding. It's for the first time that I have f wider palate. My personal choices being China House and Ceilini (Italian) where the food was absolu

ide. Once all of us started loosing our temper his senior had to intervene and somehow we got our roo

once you let them know (they placed a modem in my room once). Internet can be really slow at peakâ

modern, functional and clean. No complains. They have a very well equipped gym, but it was always crowded until I left. She seated me at the furthest table in the restaurant I do not know if its a bit far.

5th floor facing west towards downtown Mumbai. On both visits the rooms were immaculate. Everything

The room was very comfortable and not being big fans of buffet breakfasts, tried the various offers of the hotel. Very nice Indian fabric and souvenirs which I took advantage of - quality! Definitely recommend this.

iron which they sent with a housekeeping boy. The second iron sent was also not working. At this point

ing in the name of a wrong 'Pramod Gupta'. When I question why, the gentleman says don't worry. Its about it. Grand Hyatt Mumbai is always my favorite hotel, if you book well in advance its a half price.

4-6 waters replaced everyday. (you don't see this in many hotels). Water pressure in the shower is awesome.

After a hard day. This is inside so no worried of mosquitos! The rooms are very clean and modern and spacious.

Same reply from management in 2012, 2013, 2014!!! Do not fall for it. Even our room had mosquitoes.

Rate of approx INR 16,000/- plus taxes, but they charged me around INR 22,000 + taxes. After a length of stay. Rooms are big and modern and looks very elegant. Overall a very comfortable stay though it was

Loud 'party' music - I noticed that the event was being hosted in the central outdoor atrium area, which was in high range.

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his was a short stop, so we didn't do any sightseeing at this point in our trip, so also can'tâ€œ! Open air restaurant grills mean entire hotel smells like cooking and smoke much of theâ€œ! otel or the taxis that the hotel staff call from you. Both are expensive as they chargeâ€œ! ion of my booking in her own computer. It means that, hotel didnâ€œt enter my booking to their own s

by hand....fine until you see them doing 100 other things wearing the same gloves before they serve you. I was arranged and it again spoiled my surprise. I could have arranged myself if they would had con

ular clients. Also always wish hotels itself has a good happening pub to have a great evening. Probab

ould not get reason of charging Credit Card for deposit... I was there to attend IITT exhibition and we but quite reserved: they never crowd the guest. Regarding food and beverage, the hotel includes a

ide breakfast but reception suggested I opt for the club lounge deal (applied to the room not per pers

hing needed for our stay and the beds were very comfortable. The hotel does not offer free wifi, as is

otel rooms. Sleeping experience was also very good and air conditioning efficient. Furniture in the ro ng various shopping options. The restaurants here are just wonderful with a choice of Chinese at Chir

selection of restaurants, and the room was fantastic. A huge recommendation!

etter (like, whatever, try replying personally to the feedback instead of punching out a vanilla cookieâ€œ help you (I am not saying this because this only happened to me but during these 2 days Iâ€œ!

n non peak hours. The rooms are fairly large and well appointed. For me the best part of stayingâ€œ!

ast spread is well thought with a lot of choice available as in all 5-star properties. All inâ€œ!

urious, and include the bath tubs as well as the shower area. Overall, what's on offer is a true five st there! This frustrates guests since the staff have no clue how to address the issue.

release the preauthorization. All in all, quite a disappointment for paying so much for so little. Definite

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I them again and then it came in a while. I was expecting this in my room since Hyatt provides you an ear. The WiFi is unreliable (neither my nor my colleague's laptop were able to connect, only our iPa ou can ask for, as some of the guests had already been before, but I had not, so I was unawareâ€!

gage with no way of finding out where we where staying in Mumbai. Luckily we ran into Mithil M. Gue

well as the buffet b'fast) is good (in terms of taste), and fine (in terms of spread). The only room forâ€
ou can hear everything in the hallway and adjoining rooms). I had to be up at 6am for my tour, so all ir
is could take awhile. If you are a first timer to India you always have to understand that itâ€
appointing does not warrant a one star rating. The moment of truth. Failing the integrity test. Durin

with good lighting controls and international plug sockets. Also an alarm clock that had a docking stat
l there for you. Would definately return to this hotel on my next trip be it business or pleasure.

er hotel restaurants. Also, there is a nice shopping area that has some rather high end products as we
staurants in mumbai with amazing music...overall a very nice and well maintained 5 star property

not being clean and marking my shirt. This was resolved quickly and to my satisfaction . I wouldâ€
es all guests & hotel residents via 1 route. Can be a melee during a busy night. The wedding halls ar

uested the security guard, Mr. Dubey to call their security supervisor... To my horror and shock, he ig

different experience on the first day of our stay. Their breakfast ends at 10:30 am. Sharp at 10:30 am

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management system,no outdoor noise, and extremely courteous staff on our call, the room was serviceable.

dining and hang out Overall I have an average experience with Grand Hyatt Mumbai

orientation and overall feel. EXCELLENT !!! has become one of my most favourite places in Mumbai no

s famous for many events that happen in their banquets so they could be rush during some nights. But

the ground floor, but it might have been next door, as I could hear the lyrics so clearly, thatâ€¢

small things also make big change

ever where the wall in the bedroom connects with the supporting pillar there was a 3-5mm gap and I could hear it; the bed very comfortable; fantastic shower and bath. We used the pool area both days; we were

amazing! Highly recommended!

Impressed with the attentive staff and personal touch which is very hard to find these days. I could go on

ant throughout the search. The foyer is beautiful with very helpful staff all around. Never felt lost at all

stayed in was in the second floor (room number 21**) has bathrooms without doors. I mean it is a real eyesore across the street. You will find the birds and residents going through the piles of garbage justâ€¢

ing, he quickly ordered the counter to be cleared, which was a third grade act in the eye of the visitor's taste!! The stay in itself was pretty good, except for some stupid issues like the housekeepingâ€¢

. Delighted to grab the offer. Rooms were spacious with tea and coffee maker, mini bar and all the basic

a latch in the bathroom would kind of help but I guess its more of a design thing than anything elseâ€¢

is so much.

in cash. After repeated emails and nearly a month, the money was unblocked on my credit card. Even

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.. It's too refreshing:) 7. Last but not the least. ... I ordered Cocktail pina colada but theyâ€!
I's primary highlight is Fifty Five East - Buffet Restaurant. All in all, a delightful experience whichâ€!
e sure your request were immediately taken care of. Anubhuti Nice young lady who manage the Clu

sy with another gst and wld call bac.....thankfully he calls after 10 mins 4. I make a specialâ€!

husband had a very nice massage and found it a good value for the price. What I liked about the hotel

store Ferragamo :) included) Exploring the shops is a must (sigh). Last but not least I must say that:
e never been so disappointed with a club lounge ever. The hot selection at the club lounge was onlyâ€

and cordial that it makes you glad interacting or communicating with them. The Entire staff took the p
/rent and specially for food lovers... :)
reat for working and useful for room service, if you are choosing to eat in your roomâ€! The wardrobe
then the hotel would tick all of my boxes. Outside of the room, the restaurants are excellent,â€!
ay it is quite an insignificant observation. Overall impression - quite good

would need. One member, Pooja, in particular was an incredible asset. She went out of her way to ma
the 'Cool cabs' that service the hotel and do not use their meter preferring toâ€!

also. We enjoyed our stay and would stay there again when we visit Mumbai.
he In room Dining spirits - and also please note I had to dial the room service no. thru operator andâ€
ially the Thin Crust Margarita pizzas served at Celini are to die for. China House setup and interiorâ€
ople lied to my friend and waited for me to come up looking for her before they would issue a new key
event - was ordinary. The wi-fi connectivity was unbelievably awful - across the banquet areas, the pul

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ound that breakfast was taken at 8.30 AM from same room and then that guy checked out. Then I che

shocked at this response and had expected that they would have these regularly required pills atâ€!

from our room we could hear aircraft noise and even the crows squarking outside in the morning...The

| and full range of weight machines and free weights. The outdoor pool is also first rate (I think 27â€!

is money well spent.

expensive. In a hotel of this calibre (and price), wifi access should be included in the roomâ€!

ff thats the word for the Management here.

isive. while every other five star and four star even three star hotel give free internet access Grand Hy business trip when you visit Mumbai. Side note: The new international airport in Mumbai is absolutely d Hyatt for years, for lunch or brunch or to even just use the spa even when I am not staying there and e if your in the area

e Oberoi (Mumbai), Taj Mahal Palace (Mumbai), Taj Mansingh (Delhi), The Lalit (Mumbai) and Taj Cc

nd the prices were far higher than in many other chain hotels I have stayed in in India.

otel is very well located for getting to the airport but a distance from major attractions. The concierge w extra efforts to make us feel special. I will most definitely recommend this hotel to anyone who aims stay there.

). Anyhow we said this was unacceptable and straight away we were moved rooms to a nice quiet roo eing close to domestic airport and almost equi-distance to Mumbai town & suburbs. Hospitality is clas good location near to airport (15 mins), with v good property. but they need to improve on service anc be getting worse.

the club floor like Rajesh (but I forgot a few names) were very very very kind and helpful. If I was ever

. However, they would remove the breakfast charge from the bill upon my complaint, which is positive just about 2 people in it. Overall I love the hotel.

restaurant being closed. I had been here before and their buffet venue was pretty good, so I was loc

ly only complaint in that it was not as hot as I prefer and some grounds had escaped into the good. Only thing lacking is a sundries store for drinks, snacks or magazines. Internal asthetics are well done and offer unique experience in itself. vii} Check-in was really

s many as the guests. But what spoiled my experience was how long it took for me to be served my e

r we were also charged with a sales transaction, even after a follow up of 12 days by now, we have n
ink soft "mood" lighting is trendy, this room has all the lighting necessary, and all on dimmer controlsâ€

my personal favorite! absolutely wonderful italian food. a highly recommended place to stay at when i

I be staying here every time I come To Mumbai.

neral was rather slow in the restaurants I've visited during my stay (Fifty Five East, Soma, The Bar).â€

› wrong order. It was interesting to note the different amenities available in the rooms e.g one room ha

n formalities were pretty much completed within our pack and just required a signature....this isâ€

ueberry pastry for your kid, to delivering fresh roses to your valentine. To sum itâ€

exceptional pride in quality of the service that they deliver. For me, Grand Hyatt Mumbai has become

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recommend this hotel to family and friend travelling to India. Well done Deepika and team, keep up the good work.

city most times of day which alludes to the places lure and popularity but this is never intrusive or obtrusive. China House remains one of my favourite Chinese restaurants, I think it is excellent, and the Indian food is delicious. The service was prompt and efficient, no waiting around for me. Services are all inclusive, no hidden internet charges and multiple room service options available. Special Thanks to Manager Akash Mishal who made our stay really a memorable one.

The room was clean and well-maintained. The staff were friendly and helpful, especially the bellboy who delivered my luggage to my room. He also made a conscientious effort to interact with me & share tips on the best places to eat in Mumbai.

Breakfast was served at the China House Lounge. The room decor is simply amazing and the fruits placed in the room are also fresh and tasty.

The China House Lounge. The room decor is simply amazing and the fruits placed in the room are also fresh and tasty.

The service from the front desk was excellent. This was despite the details from Booking.com not having been updated by the native US.

The staff was excellent throughout. The location is the best advantage for me to choose this hotel as it is centrally located. Excellent preparations thanks to chefs and their team. - The place and hotel was awesome. - Very good food and service. - The room was spacious and comfortable. - The staff was very helpful and friendly. - The price was reasonable for the quality of service and amenities provided.

Food: they have some of the best restaurant options in Mumbai. Celini has awesome selection of Italian food. The sandwiches were delicious and arrived in 5 minutes. I made the deposit but personally I didn't like the sandwich. The room was spacious and comfortable. The staff was very helpful and friendly. The price was reasonable for the quality of service and amenities provided.

India but Grand Hyatt- Mumbai and Hyatt Regency- Chennai will give you best experience for business travel.

like to note Mahesh. He is extremely friendly and interacts well with guests, his knowledge of Mumbai

ere everyday for 20 days and took a hotel car to the same location yet he could never remember me correctly. 6. Every corner of the hotel is Clean and Hygiene 7. Rooms, average size with all the requiredâ€œ

bustling streets. I also thought the food was very good and a varied menu from local, asian to italian.

on fast fast and reliable. Great service, but the problem stays, untill they invest in a betterâ€œage performance (I felt like using dial up) probably too many guests!!

!m.

: was fast but the wireless was awful and unreliable.

prehensive with a good spread of both western and local offerings. Both domestic and international :

re in Mumbai with a hope to reserve a room there. Laughable. The banqueting experience was good always arriving late and leaving early. It's a bit out of the way so you will need a car / taxi. I'm knocking

ed. Other than the food being a great disappointment, staying here was a good experience!

below the ground floor and a long flight of stairs.. with a bad knee - I found it difficult to climb upâ€œ

idy named Pooja) made our first stay in India a memorable one!

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ded, they insisted to take a Security Deposit of INR 5000 even though my host had paid for the stay ir
l.

it requires bit more time/effort. All else good: restaurants, spa, gym.

cation. I requested for my Hyatt passport to be made gave them all details but still haven't heard from their upgrade to one of their newly refurbished "Diplomatic Suites". I couldn't refuse and foundâ€œ clothes were hung to dry - and others folded and put nicely in place. So of course I felt spoilt. The gym w

I ran out of room access key cards; (b) There were frequent knocking noises in the vicinity when we v and the room too had its own sweet smell. Breakfast was good enough, although I wished theyâ€œ llate and thank the Hotel for giving us a consistent comfortable stay here.

vood movie star, was waiting to escort me to my room. The huge space, lovely marble bathroom, a b

oom. its largely open with an option to draw in screens (without lock) not for a proper shut, in caseâ€œ

:charges can creep on the bill. Be very clear on your room rate and any additional negotiatedâ€œ So paid with the card. Rooms are average sized. Pretty clean. The bathroom does not have a lock to i attached to the hotel is sort of a weird ghost town, nearly devoid of customers and with a mish-mash of

range of toiletries. I have noted to stay here on my routine trips to Mumbai. yoghurts, fruits etc. The room was very comfortable - as you would expect in a business hotel. The I reception make you feel welcome. - I was not impressed with the food - There wasâ€¦

tel has a single lady program in which they assign lady guests in nearby rooms. Special toiletries are really strike you as more prison-like than hotel-like. The spacious rooms have a tiny amount ofâ€¦ d condition with only minor issues such as sliding doors that don't align very well, my daughter isâ€¦

/?? firstly if its hotel policy there should be some information in the room stating that the volume has t

ol area is also very nice. Transportation to business meetings is easily arranged by the concierge as

ortable and are of decent size. I had opportunity to dine in all their outlets â€“ Indian, Chinese, Italian , comfortable, clean, and the bathroom was terrific. What I didn't like is the attitude andâ€¦

d.

Some drawbacks not to be highlighted much. Check out took time due to which I got delayed to the p

ore than adequate compensation. Vinod Rana, the Chef de Cuisine, is rightly proud of his team and t Club rooms are definitely worth the extra few pounds if there are any available. I really can't fault theâ€ own. A nice patio is also adjacent to the room which 1st floor boarders can only enjoy. There'reâ€¦

ild go over us and assist other guests. We thought it was funny but now thinking back they should hav eff very courteous and my request for a late check out was readily accepted..I foundâ€¦ ment in any hotel of this level either within India or abroad. Third thing, you cannot go from your room

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gs make a big difference.

cially the vast range of cakes and buns.Chinese, oriental,Mexican ,Indian,South Indian,Danish ,,,you great,very spacious for a person of 6 feet. The conference rooms are well laidout with good acoustics were 3 of us 1 smoking room and 2 non smoking rooms, smoking room was not clean at all (or I shor

1 be obtained most of the times. Hotel has 3 restaurants. 55 East - breakfast is served here in theâ€

oom was very functional - except for the fact that the shower water ran everywhere it wasn't suppose

ethnic Indian dishes.

at the hotel in the evening rarely do I want to venture out on my own to dine. With seven restaurants i tal of India on business.

tastefully displayed. I enjoyed exploring to make sure I didn't miss any of the art work. The floors glis

The Western express highway is couple minutes from the hotel. Overall a wonderful experience!!
sure that their guests stay again. I would highly recommend not only staying at this property; but also

that they could inform the Cab driver to return the mobile. Fortunatly the Cab(Meru) support teamâ€;

rb. This hotel is no exception. Despite the "train station" feel of the lobby, the rooms are quiet. On che

ids inside the hotel. But we decided to stay in the hotel and enjoy a relaxing retreat away from busy In
erall a good hotel but they need to sort the mosquitos out!

s were quick and painless. I went to my room which was a standard room with a king size bed. Bedâ

y perfect . Very rich choices for any taste. Some small shops in the shopping mall has beautifulâ€;
ence during checkout with genuine smiles and requests to visit again. Thank you for a wonderfulâ€!
service all around the hotel was good. We used the downstairs coffee shop for daily lunch boxes and t

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better value for money option is in the downstairs buffet restaurant. If you have recently read that Mun

oping and draining continued for 15 minutes. For a hotel so close to the domestic airport, one would ha

ar. Which is fine if you are a foreigner, I guess

I could sleep better. The TV in the room was old with the USB slot not working, the technician tried wit

/world

I'd stay here again if I was not able to get a connecting flight at a suitable time. There are howeverâ€,

the boxes ticked in the hotel venue - this would do the trick.

the Cool Cab monopoly at the Hyatt. It would not be a problem if the taxi company used its meters, t

t - be sure your door is closed and latched when you leave. - wifi is 400 rs for 1 hour or 900 Rs for 24h

were tired at those hours so this could be an easy overlook. The buffet breakfast had a wide spread of

etc. unusually loud. - staff issues. They simply "forgot" certain transit instructionsâ€!

fficient. areas of improvements - the shower water doest run into the drain and most of the time theâ€ ot important enough to warrant this. FAILED CONSTRUCTION MANAGEMENT. 2. PAINT FUMES

: on some of the stone walls.

!nly problem with this is that I scanned and e-mailed them everything but they insisted on receiving thi

sider this one.

always, it is not only about the refusal but also the curtness and indifference with which it is done.â€!

usiness travellers, having that kind of service will surely delighted them (me included).

d Hyatt Mojito in the bar.

it they stopped at a decent hour. Will return again

overty on the way out though. Good enough rooms, go here for the food!

rom being a business hotel. A direct result - even Diamond Members like myself are not made to feel

experience was extremely likeable and will come back here soon..

n to Continental everything. If that is not enough than MUST TRY out the desert counter.... And ofcou (at a price) from the hotel, you can assured of all the pampering you can think or need.

i carpet in the corridors was dirty and stained. Rooms are on the verge of slipping down and need som

eaceful... We have stayed at many hotels over the years, often luxury ones with impeccable detailsâ€

and I was informed that I would have to go into a restaurant to have my coffee; strange indeed. The cl

ire luxuriously comfortable with club lounge acess,making it value for money. Housekeeping isâ€!

opped up with incredible skill in front of you by the chef. Soma was also excellent offeringâ€!

stay in the hotel. I tried the Chinese restaurant for dinner. I asked for a special dish not on the menu-

whether the air-con was set to my liking all added to the feeling of wellbeing. Check-in was carried ou

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vn. Out of all the restaurants China House was out and out my favorite, do give it a try. The Lobby Lc
hich isn't much given where you are staying, but for a 5* hotel, i would expect it to be included). And, i

lurant which is ok and the 55 East, that, as per some locals, is the best brunch on sundays. Sushis,â€
bland which was highly disappointing. Overall except for the food everything else is 5 star whichâ€!

e. You could reach the airport at 1/10th of the price. Bascially its the best way to fool people. Indirectly
ily saving grace was breakfast, which was pretty decent!
in restaurant or drink at the bar is spent ducking and waving at mozzies... after a couple of days itâ€!
irst floor and their door opens in huge courtyard, during the rainy season it gives you a feel that you a

his hotel. Its probably the best hotel in Mumbai I have stayed in if not in the whole of India.

d steps to get up to the reception level. It's a bit of a weird lay out. But other than that, thisâ€!
oy the facilities and services of this hotel. One thing, this hotel seem to be in the middle of noâ€!

o great decor, just functional. The bathroom was spacious and well appointed but again a bit spartan.
as not good and the presentation was awful. The dinner with one glass of local India Sula wine andâ

t....

, return time, etc again. I presumed the car would be ready as arranged, but when I went to theâ€!

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otted and stopped by our credit card provider. We spoke to 2 front desk managers on two occasions
breakfasts are good, the club sandwich on the room service menu was dry as a Sahara mirage, andâ€!
alert that followed. Right from writing on the FB page, talking all and sundry with in the hotel including

. Having said that, there are some staff who are very good but they mainly work at the club rooms level

You GRAND HYATT will surely stay there next time when i'm in Mumbai.

at night and unfamiliar with the area or a woman traveling alone. As often the case in Mumbai you could Make matters worse i argued at the checkout for some type of compensation and they did not tell

/venture outside the hotel.

If you can afford to stay in this hotel, you can afford a good guide!
or my specifications.

selection of canapes and masala tea. What was special is that the staff in the club floor presented me with guards and gates at the front. There was a little bit of a musty smell in the hotel, but I think that nese restaurant. Made right in front of you containing fresh ginger and chilli - it wasâ€!

ch in the centre of a big linear city! proximity to domestic and intl airport is pretty good.â€!

sizes are generous, but the taste wasnt anything to write home about. We stayed at the Hyatt for 4â€

ng to look at the people outside the hotel premises from your air conditioned room. The rackâ€!
took about two hours of waiting. Distance - close to the airport but count almost an hour to and from S

) mins drive to downtown. Doesn't cost too much in a local cab, but hotel cab will cost aroundâ€!
he Italian restaurant Celini which was delicious (however be warned they slapped on an extra 4 taxes

is free once you got in - Champagne, cocktails, lobster, you name it. Good place to spot Bollywoodâ€

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(for some reason we ended up in the Italian restauruant and had a great pizza). It's important toâ€œalf an hour. Hope this helps.

d me not to insult them by going in the cab as he had made firm arrangements already with the hotel.

which I would highly recommend

make you feel at home immediately, breakfast is very very good. You can eat anything, Indian andâ€

â€, looked out onto the outside water feature. There are 4 restaurants and 2 bars on theâ€,

delight for any joggers ! You definitely get the luxury feeling at this joint. It's going to be my oneâ€!

.ba and Neriman Point, which are two of my favourites in Mumbai, nor is it close to the India Gate, hov

for my 11 pm flight back to Newark.

from concierge'.....Is this the service standard for Grand Hyatt....I think the whole front desk service n
edible Victorian architecture. Amid all the madness and mayhem, you will find some of the finest hotel
one of the restaurants could seat me as I was wearing flip-flops. Interesting! 1 - None of theâ€,

ne service is very friendly and good, almost to the point of overdoing it. At least lots of young people t
it delivering. Hotel room was pretty tired â€“ which is odd as it looks like a relatively new hotel. Break

the room so the automatic blinds are better kept closed. I ordered dinner in my roomâ€,
n a huge circular staircase which provided a superb buffet dinner with choices for every taste. Butâ€,

06_Hotel Reviews Sentimental Analysis

you end up getting a room far away from those. However, this can be almost ignored in view of the o' ins more outside my room at 2am in night, I went to reception and asked them to help me. They lied t

icious food and received great help from the waiter and others on the staff in making my dinner select

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I moreâ€!

rs feel special atâ€!

ill. Forâ€!

especially during theâ€!

he swimming pool ofâ€!

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ng the grand hyattâ€!
e satisfiesâ€!

counterâ€!

06_Hotel Reviews Sentimental Analysis

00 069, India.

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han an hourâ€!

06_Hotel Reviews Sentimental Analysis

tomize whatâ€
iveâ€,

ake. They sang for me asâ€

conversingâ€

06_Hotel Reviews Sentimental Analysis

come after theâ€!

in a correctâ€!

AR.â€!

eous and helped us arranging forâ€!

safe and Be healthy â€!

the city. Willâ€!

akfast area, weâ€!

06_Hotel Reviews Sentimental Analysis

æk (Frontâ€!

y love to visitâ€!

special mention toâ€!

) make our stayâ€!

t Open instead of Italian Oneâ€!

yatt, lâ€!

xing job atâ€!

forgot to mention it butâ€!

re staff was very hands-on andâ€!

06_Hotel Reviews Sentimental Analysis

served as perâ€!

06_Hotel Reviews Sentimental Analysis

g Kong,

ave a break and yet not step out too

gements to make our

Thank you Hyatt and Team keep up the
our special occasion. Raju in

le down forâ€!

:smile & checking if we needed anything. Heâ€!

excellent andâ€!

â€

these wonderful staff.â€!

sitingâ€!

insideâ€!

that all be taken care of and yesâ€!

we enjoy our breakfastâ€!

mbaidaries #mumbaiblogger #tasty #great #hospitality #luxuryâ€!

s to come outâ€!

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showcased subtly. â€
chocolateâ€!

Iank Chef and his team for making ourâ€!

ce as itâ€!

TV sizeâ€!

mask stands at almost every cornerâ€!

Grand Hyattâ€!

I us with a greatâ€!

est. Iâ€!

efficient andâ€¢,

the wayâ€¢,

within 7 min i got all myâ€¢,

y a smile. Greatâ€¢,
ore special. The foodâ€¢,

breakfast and hadâ€¢,

ed thoseâ€¢,

I croissant,â€!

i, Grand Hyattâ€!

the simple dishes..â€!

ut out toâ€!

aid I willâ€!

y everywhere. Theâ€!

very comfortable stay and all thisâ€!

closed due to theâ€!

keeping who was thereâ€!
had to do in room dining (â€!

choice of celebration venueâ€!

urprising bit was theâ€!
ef Nishad,Chefâ€!

ion without anyâ€!

rvice was simplyâ€!

standing and we felt safeâ€!

ove to visit here again!!!
is and makingâ€!

ank allâ€!

has a great team :) Lookingâ€!

I to see you all soon.

d their entireâ€!

nobody everâ€!

a, who always takes theâ€!

category. Noâ€!

on goes to (to name a few)â€!

e"Vocal for Local: 1) Bhuna Tawa Mutton Pulao 2)Butter Chicken "Sunday"

Ltd.,

I the menu ...the

ment here

I balms are

and from the room.

soda

06_Hotel Reviews Sentimental Analysis

'self,'

eeel cramped or'

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et note.'

06_Hotel Reviews Sentimental Analysis

ther than anâ€!

ow he makes andâ€!

East every day for breakfastâ€!

verall a very very ordinary experienceâ€!

hatting orâ€!

requirement with a good option. Weâ€!

the woodenâ€!

: yield quick results. The onlyâ€!

06_Hotel Reviews Sentimental Analysis

11versary andâ€!
but, expensive. Breakfastâ€!

reâ€!

06_Hotel Reviews Sentimental Analysis

ers make Trident, Narimanâ€!

way. â€!

. Myâ€!

or laps andâ€!

inesh Maniar

has always tookâ€!

both AMOL and ROHIT. Theâ€!

ney.

he issue and heâ€!

more time waiting did Iâ€!

erence, dining, andâ€!

s sprucing up. Especially Chinaâ€!

at the Hyatt offers,â€!

Celini) Kidsâ€!

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k you Rozelle and Tashâ€!

1. Rest Staffâ€!

avourites. I want toâ€!

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ting again. Rahul and hisâ€!

no hesitation inâ€!
shoppingâ€!

).â€!
day. !!!!! Bless youâ€!

garetteâ€!

the Zishaanâ€!

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rains caused Mumbai toâ€¡

d theâ€¡

ike to thankâ€¡

rs all of themâ€¡

'arul.â€¡

erry guest with warm smile. â€¡

vayâ€¡

evening . Thanks andâ€¡

YOU TEAM GRAND HYATT!! PLâ€¡
ly and helpful people. lovina isâ€¡

06_Hotel Reviews Sentimental Analysis

-lof the continents we wereâ€!

le this experienceâ€!

Thank you to theâ€!

06_Hotel Reviews Sentimental Analysis

!€!

napÃ©s,â€!

est area.

neckâ€!

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ally put in my homeâ€!
had!! Theâ€!

Thank youâ€!
â€!

06_Hotel Reviews Sentimental Analysis

ing that she is no more withâ€!

to the hotelâ€!

o oasis sauna , steamâ€!

set up in anâ€!

after theâ€!

/ou forâ€!

)usinessâ€!

i airport. Mr Adnan Shaikh fromâ€,

ordering and seating.â€,

e episode did any ofâ€,

ere â€,

go. Anyhow on my last visitâ€,

ff at the pool evenâ€,

employee who is amazing isâ€!

view was decent. The breakfastâ€!

at hotel.

to Sagar andâ€!

ng, whoâ€!

. At the end of the wholeâ€!
anagement left aâ€!

vapnil Umeshâ€!

06_Hotel Reviews Sentimental Analysis

room isâ€¢

â€¢ after we had to ask forâ€¢

â€¢

comfortable livingâ€¢

06_Hotel Reviews Sentimental Analysis

ty if questioningâ€!

ittle for orientalâ€!

umbai â€!

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ntsâ€!

06_Hotel Reviews Sentimental Analysis

It was new!

at time in!

06_Hotel Reviews Sentimental Analysis

every morningâ€!

â€!

Saching surve. Wouldâ€!

uitoesâ€!

entâ€!

g hard to keep improving. Thank you,â€!

clubâ€!

06_Hotel Reviews Sentimental Analysis

he first said yes thenâ€!

enjoyed their desserts as well. I know myâ€!

estaurant mangerâ€!

edâ€!

ame. The breakfastâ€!
â€!

pply will be helpfulâ€!
for travelingâ€!

veryâ€!

om now looks dated andâ€!

06_Hotel Reviews Sentimental Analysis

reemi and Ajay Jha

tions from theâ€!

; the terrible one , willâ€!

rallyâ€¦

/as quiet andâ€¦

when the deliveryâ€¦

I I ratherâ€¦
renceâ€¦

toâ€¦

)d that my words are farâ€¦

we asked!â€¦

ised themâ€!
was in charge of myâ€!

ily be controlledâ€!
â€!

ahan Somanth & theâ€!

06_Hotel Reviews Sentimental Analysis

ok a seat in theâ€¢
ning,â€¢

ily about 10 minutesâ€¢

backâ€¢

06_Hotel Reviews Sentimental Analysis

â€¢

urant was justâ€¢

, Noâ€¢

healthâ€¢

Breakfast here, theâ€¢

06_Hotel Reviews Sentimental Analysis

sure what wasâ€!

er as the staff are a credit to the Hyatt brand

Janavi went so far as to researchâ€!
bags that weâ€!

;

ig moneyâ€!

appy hour 6-8 hadâ€!

06_Hotel Reviews Sentimental Analysis

ferred an apology by twoâ€!

ond stay, the hotelâ€!

stairs for something,â€!

reuse themâ€ → It was obviously aâ€!

06_Hotel Reviews Sentimental Analysis

t you can pay inâ€!

stillâ€!

is theâ€!
es from theâ€!

/very bad nâ€!

06_Hotel Reviews Sentimental Analysis

ce is nice My only complaint is the bedâ€¢,

il Itâ€¢,

:ked toâ€¢,

/ed the food very much atâ€,

stains). Normal roomsâ€,

I betterâ€,

years to theâ€,

Grandâ€,

est. Now we talk aboutâ€,

06_Hotel Reviews Sentimental Analysis

ireâ€œ

my clientâ€œ
ith children, neverâ€œ

â€œdâ€œ
100 rupees for driversâ€œ

06_Hotel Reviews Sentimental Analysis

stayingâ€!

chocolate trufflesâ€!

antlyâ€!

reâ€!

roach was harsh andâ€!

06_Hotel Reviews Sentimental Analysis

s worth it asâ€!

day before, but staffâ€!

nd have to noteâ€!

06_Hotel Reviews Sentimental Analysis

check, theyâ€!

te Limited.

hesitation in stating thatâ€¢

up my room while Iâ€¢

fast and egglessâ€¢

)eyondâ€¢

ard forâ€¢

06_Hotel Reviews Sentimental Analysis

'd fromâ€!

e beenâ€!

â€!
t€!

€!

/asâ€!

06_Hotel Reviews Sentimental Analysis

nce isâ€!

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â€!

â€!

I't even need to go out toâ€!

06_Hotel Reviews Sentimental Analysis

lince. Now for theâ€¦

or goingâ€¦

lyâ€¦

lkfastâ€¦

06_Hotel Reviews Sentimental Analysis

stay hereâ€!

Il 5 am BUT Don'tâ€!
y niceâ€!

o get it toâ€!

|ht stay. The new yearâ€!

o wait forâ€!

s not work The Miniâ€!

: was very good with aâ€!

iza. Now FB is long listâ€!

06_Hotel Reviews Sentimental Analysis

ing personal spoke goodâ€!

ay at theâ€!

â€!

try andâ€!

â€!

06_Hotel Reviews Sentimental Analysis

thatâ€!

oy hotelâ€!

to never come back forâ€!

06_Hotel Reviews Sentimental Analysis

hotel at any time.

whoâ€!

rickshaw to exploreâ€!

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06_Hotel Reviews Sentimental Analysis

€!

historicâ€!

€!

d in the bottom andâ€!

06_Hotel Reviews Sentimental Analysis

I room of theâ€¦

ext trip toâ€¦

â€¦
upset with them. â€¦

regular room for me.I ONLY STAY INâ€¦

experience ofâ€¦
s getâ€¦

â€¦

06_Hotel Reviews Sentimental Analysis

ess travellersâ€!

'attâ€!

iere on myâ€!

ch other and runâ€!

06_Hotel Reviews Sentimental Analysis

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06_Hotel Reviews Sentimental Analysis

it card details and verifiedâ€'

feeâ€'

vatâ€'

06_Hotel Reviews Sentimental Analysis

same :P :D ¦,

ery single¦,

otel¦,

LAN¦,

much¦,

06_Hotel Reviews Sentimental Analysis

â€¢

dryer etc. Gardenâ€¢

I do to makeâ€¢
on our arrival. From day one we were madeâ€¢

single diner thisâ€¢

06_Hotel Reviews Sentimental Analysis

reâ€!

a mini bar -â€!
â€!

!

ut the arrangementsâ€!

â€!

I making itâ€!

etter!

uâ€¢
â€¢

· people like us who want toâ€¢

· -kids activity areaâ€¢

as told to take it or leave it.â€¢

â€¢

1

f the sunsetâ€!

; (I won'tâ€!

ngâ€!

1

really polite andâ€!

etary tierâ€!

includes beer andâ€!

06_Hotel Reviews Sentimental Analysis

erience donlyâ€!
â€!

e andâ€!

; name wasâ€!
wise

ceâ€!
rcuitâ€!

Mumbaiâ€!

21

t was myâ€!

06_Hotel Reviews Sentimental Analysis

20minutes onâ€¡

definitelyâ€¡

i buddy , you deserve aâ€¡

aiters Aaron,â€¡

xpect it toâ€¡

isâ€¡

Somaâ€¡

ell worth paying toâ€¡

le wooden board had been placedâ€¡

on my last day withâ€¡

table hotelâ€¡

he call of dutyâ€¡

jrâ€¡

tooâ€¡

earlierâ€¡

d' compared to mostâ€¡

06_Hotel Reviews Sentimental Analysis

soon.

â€œ

â€œ

10 cutlery atâ€œ

06_Hotel Reviews Sentimental Analysis

â€¢

illy have a car at theâ€¢

arts of theâ€¢

re check a one liner likeâ€¢
a carâ€¢

ice is lost due toâ€¢
rs when weâ€¢

sitâ€¢

06_Hotel Reviews Sentimental Analysis

d without anyâ€!

€!

â€!

None of the preparationsâ€!

I also missedâ€!

trainers.â€!
is they do payâ€!

». WiFi was free andâ€!

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modatedâ€;
st all areâ€;
ive. â€;
oice thatâ€;

n-smoking lobby.â€;
turn of theseâ€;

if allâ€;
ny and asked me to useâ€;

separate check-inâ€¢

lenished inâ€¢

1-houseâ€¢
on learningâ€¢

:conditioningâ€¢

ond to be fair from a niceâ€¢

ound that theâ€¢

telyâ€¢

omâ€¢

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06_Hotel Reviews Sentimental Analysis

: crowded, I was told thatâ€!

ngâ€!

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â€!

int, I hadâ€!

;â€!

esome. goodâ€!

comfortable. Iâ€!

We have stayed at several 5starâ€!

ly discussion and a 15â€!

sâ€!

in a lotâ€!

system. If she didn't be in the,

your!
veyed me that it cannot be arranged. At!,

ly that's!,

â€!
small mall withâ€!

son)â€!

:â€!

om was adequate andâ€!
a house,â€!

;

arâ€!

ly notâ€!

06_Hotel Reviews Sentimental Analysis

I option ofâ€!

ds). I usedâ€!

st Servies officer â€!

I all Iâ€!

gâ€!

ion for IPODâ€!

ell as someâ€!

'eâ€!

nored myâ€!

the breakfast was closedâ€!

d twice a day. Theâ€!

w -â€!

It chances are youâ€!

|

ould see sunlightâ€!
'eâ€!

on with the listâ€!

. Allâ€!

lyâ€!

s. Lastly,â€!

sic amneties.â€!

a silly mistake by aâ€!

b Lounge great smileâ€!

especially was theâ€!

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â€!

ains ofâ€!

in our roomâ€!

like us feel at homeâ€!

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y. Forâ€!
olic areasâ€!

cked in at 11.00â€!

â€!

ratt was chargingâ€!
stunning and mustâ€!
d it hasâ€!

nnera (Chennai). We didâ€!

/as very helpfulâ€!
to stop byâ€!

m overlooking theâ€!
ss. Not toâ€!
â€!

to go toâ€!

06_Hotel Reviews Sentimental Analysis

3. Butâ€!

kingâ€!

eggs and toasts - Iâ€!

ot yet receivedâ€!
!

nâ€!

â€!

ad a draw with items youâ€!

> the benchmark byâ€!

06_Hotel Reviews Sentimental Analysis

ieâ€¢,

an andâ€¢
devices are supported.â€¢
ne. Looking forwardâ€¢

places inâ€¢

o fresh and bestâ€¢

n received byâ€¢

isâ€¢
' goodâ€¢
ing.â€¢

n ofâ€¢

ss travelers and willâ€¢

06_Hotel Reviews Sentimental Analysis

it is also,

or where,

airport,

which is why
off a,

06_Hotel Reviews Sentimental Analysis

in advance. Despiteâ€!

them so Iâ€!

as ok,â€!

were having ourâ€!

ouquetâ€!

t and the shower cubicleâ€!

â€!

bathroom wasâ€!

â€!

leenâ€!

well as a dayâ€!

& coffeeâ€!

lace I was going.â€!

heir skills. Iâ€!
i€!

/e treated us with theâ€!
I toâ€!

06_Hotel Reviews Sentimental Analysis

name itâ€!
s. Theâ€!
uld not Grand Hyattâ€!

â€!

d to! It was good to haveâ€!

to choose from, Iâ€!

stenedâ€!

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eckâ€!

idia. Youâ€!

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heâ€!

06_Hotel Reviews Sentimental Analysis

baiâ€!

ave expectedâ€!

th noâ€!

out insteadâ€!

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€!
- POLYURETHANE SMELL. The 6th Floor often had aâ€!

06_Hotel Reviews Sentimental Analysis

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06_Hotel Reviews Sentimental Analysis

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/ they areâ€!

.re sittingâ€!

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06_Hotel Reviews Sentimental Analysis

; whoâ€!

;) the GM of the hotel wasâ€!

el.â€!

riveâ€!
me on mondayâ€!

with a birthdayâ€!
comes withâ€!

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southâ€!

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06_Hotel Reviews Sentimental Analysis

He made a

N

never it

seeds

is in

I have
fast was ok

verall experience youâ€œ

o me thatâ€œ

tion. The staffâ€œ