



MAKE DAD UNSTOPPABLE // [VIEW BADASS GIFTS](#)

- **Product (if known):** 31-001901
- **First name:** Brent
- **Last name:** Miller
- **Address Line 1:** 2254 Jennifer Pl
- **Address Line 2:** 2254 Jennifer Pl
- **City:** Longview
- **State:** Washington
- **Postal Code:** 98632
- **Phone:** 4253948508
- **E-mail:** brentm68@gmail.com
- **Country:** United States
- **How was the product being used?:** knife blade snapped in two.
- **When was the product purchased? (if known):** december 2015
- **If present, add date code found on product:** 6581013A
- **Type of Request:** Warranty
- **Where was the product purchased ?:** amazon
- **Automatic Knife:** No
- **Sentimental Product:** No

Submission Summary

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You're almost done. Here's what happens next:

1. You will receive a confirmation email with your case number shortly.
2. Print off a copy of the submission form below. If you do not have access to a printer, clearly write your case number, name, and address details on a slip of paper.
3. Include submission form or written details with shipment – send to the appropriate Gerber facility listed. Use an insured, trackable shipping method - Gerber Gear is not responsible for the loss of product during freight to our facility.
4. Upon receipt, Gerber will get started or reach out with any questions right away.
5. Your new or repaired item will be heading back to you 12–15 business days from the date it is received.
6. You will receive an email when the item(s) have shipped.

US Customers:

Gerber Gear
ATTN: Warranty Service
14200 SW 72nd Ave.
Portland, Oregon 97224

Canadian Customers:

Gerber Gear
ATTN: Warranty
259 Dock Rd
Barrie, Ontario
L4N – 0L3

For questions, please contact Gerber Customer Experience Team

800-950-6161

PDxwarranty@gerbergear.com

www.gerbergear.com

Gerber offers a Limited Lifetime Warranty in North America and 25 Years Limited Warranty Outside of North America. Gerber products are warranted to be free of defects in material and workmanship for as long as the original consumer owns the product. At Gerber's option, defective product will be repaired, replaced, or substituted with a product of equal value. This warranty does not cover damaged product due to misuse or abuse, sharpening, normal wear and tear, accidental damage or industrial/commercial use. For more information visit [Gerber's FAQ page](#).