



ARIZONA REGISTRAR OF CONTRACTORS



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FOR IMMEDIATE RELEASE

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AZ ROC's Recovery Fund to Help Individuals Valley Wide Recoup Losses from Two Revoked Licensees

PHOENIX, Ariz., (October 3, 2018) –Arizona Registrar of Contractors (AZ ROC) Residential Contractor's Recovery Fund anticipates pro rata Recovery Fund payouts to eligible claimants injured by Scapes and Stones LLC and Complete Kitchen and Bath Remodeling (CKBR).

A deadline of October 12, 2018 has been set for individuals injured by Scapes and Stones LLC to get their claims in. A deadline for CKBR claims has not yet been set.

Both companies' licenses have been revoked and AZ ROC will continue to work as quickly as possible to ensure those who filed complaints will have their cases investigated. Anyone who believes they were injured by either contractor and desires resolution through the AZ ROC's administrative process is encouraged to file a complaint with the Agency as soon as possible.

The Residential Contractor's Recovery Fund is available to eligible complainants after a licensed contractor has been found to be in violation of Title 32, Chapter 10 with a maximum payout of up to \$30,000 per claim, up to \$200,000 per residential license.

CKBR possessed two residential licenses; meaning a maximum potential total payout of up to \$400,000 for claimants injured. Scapes and Stones LLC had a single residential license; meaning a maximum potential total payout of up to \$200,000.

Individuals injured by either company who have had their complaints adjudicated and are interested in applying for the fund are encouraged to file their claims as soon as possible.

Background:

Scapes and Stones LLC, a Las Vegas-based hardscaping company, was first licensed in April 2014. All 20 complaints were received by the AZ ROC between November 2017 and August 2018. The orders revoking the licenses concluded AZ ROC's investigation and legal process for

16 of the complaints. One complainant opted to complete the required repairs themselves rather than continue with the AZ ROC administrative process. Two prior complaints were resolved between the parties and another prior complaint was concluded when the contractor corrected the substantiated poor workmanship.

CKBR, based in Phoenix, received their first license in July 2010 to perform residential remodeling. While licensed, the ROC received a total of 55 complaints. The majority of the complaints occurred in the last two years; with 39 complaints having been received since the beginning of 2018. Of those 39 complaints, 29 resulted in the revocation of the license and there are four working through the administrative process and the Agency anticipates dispositions in each within the next several weeks and will establish a deadline for Recovery Fund claims thereafter.

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