



Brent Summers <brentmsummers@gmail.com>

File won't import into Lilt

Brent Summers <brentmsummers@gmail.com>
To: Brent Summers <brentmsummers@gmail.com>

Sun, May 6, 2018 at 2:04 AM

Hello (Client),

I have looked at the file you reported that was having issues being imported into Lilt. After some quick revision I believe that I have fixed the problem.

It appears that the original HTML file was using "iso-8859-1" encoding. This encoding is generally only used for Latin Script languages. changing the encoding to "utf-8" should fix the problem right away.

I have a few other comments to help make your code more compatible with our system. Your html meta tag currently looks like this:

```
<meta http-equiv="Content-Type" content="text/html; charset=iso-8859-1" />
```

You can simplify this code by including only the following:

```
<meta charset="utf-8"/>
```

A few other changes include the <html> tag is included after your <head> tag and should be one of the first line of code, along with some capitalization changes as shown below.

```
<!DOCTYPE html>
<html>
<head>
  <meta charset="utf-8"/>
  <title>サトウダイコン</title>
</head>
<body>
```

I have attached the HTML file with the fixes already done.

For the future we should sit down and look at the way that your CMS is exporting files and see if we can resolve these issues from the source so that they are never a problem again.

Please let me know if there are any more problems and I would be glad to help resolve them.

Cordially,

Brent Summers

 **part1.html**
2K