

Step 3: Do you want to change your payment date or frequency?

To change your payment date or frequency, select one of the options below and confirm when you'd like the change to take effect.

Fortnightly

OR

- Monthly
- Quarterly
- Half-yearly
- Annually

Which day do you want to receive your payment?

- > 15th (unavailable for July annual payments)
 28th
 First available date (15th or 28th)



Annual payment is unavailable on 15 July. If you choose this, we'll set your annual payment for 28 July.

When do you want the change to take effect?

Next available payment date (default)

A future date (not available to fortnightly or monthly payments) M M / 2 0 Y Y

For fortnightly and monthly payments this change will take effect from the next available payment date. Your payment nomination will remain in place until you write to us to change it.

Step 4: Do you want to change your bank account details?

If you want to change your nominated bank account, you'll need to enter your new account details below and provide proof of your identity.

Your bank account

Your regular income and any additional payments will be deposited directly into this bank account.

Name of your bank, building society or credit union

Name of bank account holder (must be an Australian bank account held solely or jointly in your name)

BSB

Account number

Provide proof of your identity to guard against fraud and other criminal activity

There are three ways you can prove your identity:

Electronic ID

This is the easiest way to provide proof of your identity.

All you need to do is write the details from your identity documents (ID) on page 3. You'll need to have your Medicare card and driver's licence or passport handy.

You can leave the rest to us – we'll use this and other information on this form to check your identity electronically.

By email (Selfie ID)

Send us these by email:

1. A clear photo of you holding your Australian driver's licence, as well as a clear photo of the back of the driver's licence.
OR
A clear photo of you holding your Australian passport.
2. A bank statement of the account your income stream will be paid into. The statement needs to be from the past six months – you might be able to download one from your online banking, or you can send a photo or scanned copy.
3. One of the following (photo or scanned copy):
 - Phone, electricity, gas or water bill (from the past three months)
 - Council rates or Australian Taxation Office notice (from the past 12 months)
 - Birth certificate/extract, citizenship certificate or pension card.

By post (certified ID)

Send **certified copies** of these documents to Cbus Super by post:

1. Either your Australian driver's licence (both sides of the licence) or Australian passport (you don't need to supply both).
2. A bank statement of the account your income stream will be paid into. The statement needs to be from the past six months – you might be able to download and print your statement through your online banking.
3. One of the following:
 - Phone, electricity, gas or water bill (from the past three months)
 - Council rates or Australian Taxation Office notice (from the past 12 months)
 - Birth certificate/extract, citizenship certificate or pension card.

Read the *Identification requirements* brochure at cbussuper.com.au/id to find out how to get your ID certified.

Read the *Identification requirements* brochure at cbussuper.com.au/id for further information, including what you can do if you don't have the above ID documents and other hints, tips and troubleshooting.

For your information

How much income you can receive – minimum and maximum limits

The table shows the minimum and maximum income stream payment percentages for the 2025/2026 financial year, based on your age and income stream option.

Age	Fully retired members		Transition to retirement	
	Minimum	Maximum	Minimum	Maximum
Under 65	4%	N/A	4%	10%
65 to 74	5%			
75 to 79	6%			
80 to 84	7%			
85 to 89	9%			
90 to 94	11%			
95 and over	14%			



Read the relevant *Cbus Super Income Stream Product Disclosure Statement (PDS)*, available at cbussuper.com.au/pds or call 1300 361 784 for a copy.



cbusenq@cbussuper.com.au
cbussuper.com.au
Log in to chat to us online



1300 361 784
8am to 8pm (AEST/AEDT)
Monday to Friday



Cbus Super
Locked Bag 5056
PARRAMATTA NSW 2124



Visit us in person in Adelaide, Brisbane,
Melbourne, Perth and Sydney.
Details: cbussuper.com.au/contact