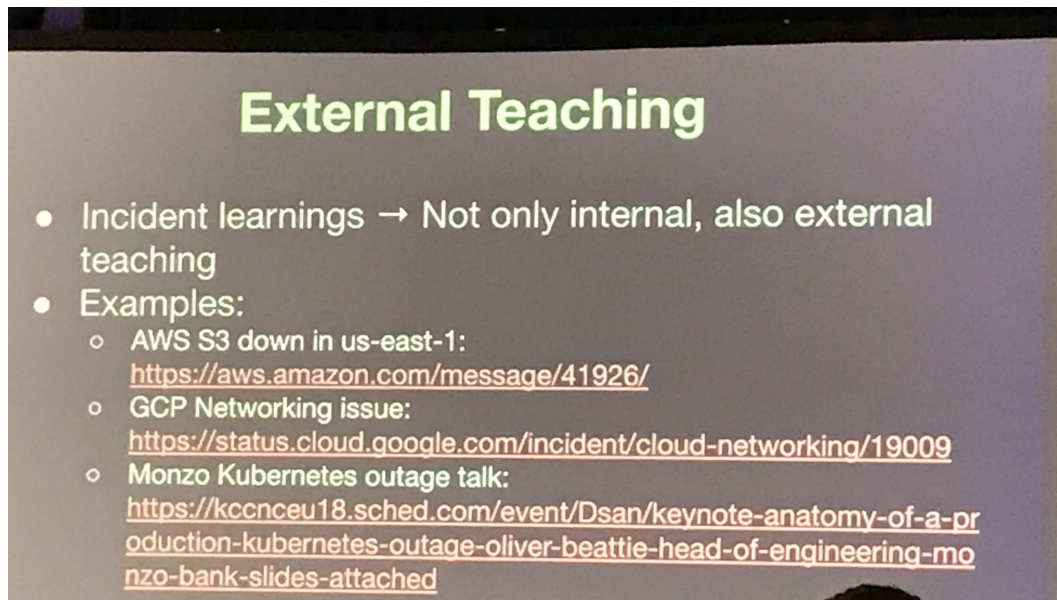


11/12/19, 11:18 AM Office Lens

Tuesday, November 12, 2019 11:19 AM



#### External Teaching

o Incident learnings Not only internal, also external teaching

e Examples:

o AWS S3 down in us-east-l:

<https://aws.amazon.com/message/41926/>

o GCP Networking issue:

<https://status.cloud.google.com/incident/cloud-networking/19009>

o Monzo Kubernetes outage talk:

<https://kccnceu18.sched.com/event/Dsan/keynote-anatomy-of-a-production-kubernetes-outage-oliver-beattie-head-of-engineering-monzo-bank-slides-attached>