

SAMANTHA DAVIS
Pharmacy Technician
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n LinkedIn

WORK EXPERIENCE

Pharmacy Assistant
Kaiser Permanente
2018-2020

9 San Jose, CA

- Automated inventory management through Cubex machines to fulfill 99% of medication orders
- Saved 13 weekly hours through processing 701 bills on

MedBill

- Streamlined patient data on Informatica, driving down administrative work by 39%
- Augmented internal quality control checks that improved customer safety by 98%

Pharmacy Clerk Safeway Pharmacy

BB 2016 - 2018

- San Francisco, CA
- Reduced customer complaints to 7% through improved drug dispensation on ADM
- Proposed a new workflow that reduced customer wait time by 33%
- Decreased drug labels cost by 77% through designing and printing in-house labels using ZebraDesigner
- Enhanced customer satisfaction rate to 97% by using best customer service practices

Projects

Innovator

June 2015 - September 2015

- San Francisco, CA
- Designed a display that improved medication vial tagging by 78%
- Completed a mock records system that could double patient data processing speed
- Increased ease to spot drugs by attendants to 98%, using Open Canva to design labels
- Created a written method to explain prescriptions in normal language to help more than 88% patients understand

Sacramento, CA

CAREER

OBJECTIVE

Self-motivated entry-level pharmacy technician with a rich experience in medication handling, stock management, and interpersonal skills to deliver first-class services to HCA Healthcare customers. Detailed-oriented and improve heartbee accessor arto

EDUCATION

Associate of Science
Pharmacy Technology
University of California, San Francisco

前 2012-2016

- San Francisco, CA

SKILLS

- Atormatial medication Dispensation machine (ADM)
- MedBill
- ZebraDesigner
- Cubex
- Open Canva

CERTIFICATIONS

- Certified Pharmacy Technician