

WILLIAMS FRIESEN
291 Deeanna Valley, Houston, TX
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EXPERIENCE

FERRY LLC

San Francisco, CA | Hardware Technician 09/2018 - present

- Inventory and scheduling
- Experience with hand tools, mechanical assembly, electrical testing, stripping wires and crimping wires
- Experience with LAN and WAN networking technologies
- Communicate constructively with engineers, assembler, and technicians throughout the organization is essential
- High School Diploma and 5 years of experience in product development lab environment ordering stock parts and conducting design verification tests
- Lift, move around 30- 50 pounds and in excess of 50 Lbs. with peer assistance
- High School and eleven (11) years experience performing in a technical role; AA Degree in related discipline and seven (7) years related experience; OR, Bachelors Degree in related discipline and three (3) years related experience

STAMM-HANE

San Francisco, CA | Hardware Technician 01/2014 - 07/2018

- Creating compliance reporting from the endpoint management systems
- Communicating with peer technicians from other shifts for operational handoffs
- Day to day delivery of all move, add change (MAC) requests including hardware installs and network cabling
- Completing hardware break/fix tickets such as troubleshooting hardware and connectivity issues and replacement of hardware components
- Checking supplies in and out from inventory management system
- Keeping inventory current & accurate using DC Port
- Maintaining work area in a safe and orderly manner
- Ensure tools and supplies are properly put away after every shift
- Providing data center escorts as requested
- Performing backup tape operations and amber light tours

EDUCATION

UNIVERSITY OF MISSOURI-COLUMBIA

Associate in Technical

SKILLS

- Troubleshoot, repair and test computer workstations, servers, printers, peripherals, network switches, routers, telecommunication and teleconferencing equipment
- Install and configure computer workstations, servers, printers, peripherals, network switches, routers, telecommunication and teleconferencing equipment and associated cabling
- Maintain government and/or vendor-manufactured telecommunications equipment, fiber optic modems, multiplexer, fiber optic/ethernet cables, switches & telephone systems
- Provide system level support, to include configure, integrate, test, install, operate, troubleshoot, maintain and repair for Plain Old Telephone Systems (POTS) and Private Branch Exchanges (PBX) including switches, infrastructure, related telecommunications trunk circuits, voicemail and telephone units