

PHARMACY TECHNICIAN

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in

professional experience

PHARMACY TECHNICIAN

Rite Aid Pharmacy / West Haven, CT / 2016 - Present

- Prepared labels and filled prescriptions accordingly, pre-packaging common medications that resulted in 20% faster order completion
- Streamlined data management procedures by reducing number of categorical inputs, which reduced administrative work time by 32%
- Trained new pharmacy technicians, ensuring customer service standards were adequately met
- Provided outstanding customer service, building rapport that drove client retention by 37%

PHARMACY TECHNICIAN

Walgreens / West Haven, CT / 2012 - 2016

- Directly assisted an average of 30 customers per day, responding to inquiries and problems
- Handled Treatment Authorization Requests (TAR) and Service Authorization Requests (SAR) as well as performed billing procedures, accurately handling and recording cash flow
- Oversaw inventory levels, implementing new process that ensured 100% stock availability, while increasing inventory turnover
- Commended by head pharmacist for efficient and accurate skills in dispensing and calculating medication dosage

from Resume Genius

resume objective

Certified Pharmacy Technician with 6 years of experience in retail pharmacies. Recognized for ability to efficiently dispense and package prescriptions with utmost accuracy. Proven record in implementing processes that improve overall productivity. Provide superb customer service, ensuring client retention and loyalty.

education

A.S. PHARMACY TECHNOLOGY

Capital Community College,
Hartford, CT /2012

HIGH SCHOOL DIPLOMA

Bulkeley High School, Hartford, CT
2010

key skills

Cardinal Health Pyxis CLI Safe
Database Software
Microsoft Office Suite
Organization and Prioritization
Problem Solving
Team Leadership

certifications

CERTIFIED PHARMACY

TECHNICIAN / 2012

Pharmacy Technician

Certification Board (PTCB)