STEVEN MOTTA
IT CONSULTANT

SUMMARY

Experienced Business Manager with the Engineering background and proven leadership skills able to work alone or as the part of a team to conceive, plan, build, develop and manage technology, people, and production systems, producing products and services in dynamic industries and using technology effectively for strategic and operational advantage.

First-class analytical, design and problem-solving skills with the ability to set up, manage, motivate and develop teams.

WORK EXPERIENCE

IT Consultant
2013-05 – Present
Apple

• Leading onsite IT support technician.
• Providing 2nd level maintenance.
• Undertake IT break/fix and deployment projects for residential and commercial entities (Field Nation, Work Market, R & R Solutions, Think Resources, Hunter-Green, Modis, CDI Corporation, The Peak Organization, Perfect Search) in the Atlanta and Athens Georgia regions.
• Managing and updating the intranet server, print server and, IT desktop computing needs of the Gwinnett County Law Library.
• Responsible for several new Dell, IBM, and HP PC deployment projects throughout metro Atlanta and Athens including setup, data migration, and quality assurance.
• Creating a website to sell a real-estate investment and earned a profit of $21,000.

IT & Management Consultant
2010-03-2013-04
Intel

• IT Training.
• IT Consulting.
• Management Consulting.
• Business Applications Development for SME's.
• Freelance Writer on Technology & Management Issues.

Management & IT Consultant
2006-04-2010-02
Cisco Systems

• Provided management and technology consulting services to SME's in Cameroon in the following areas: Leadership Development; Strategic Management; Business Model Innovation, Operations Management; Customer Service Management and Business Development.
• Acted as a Business Architect to my clients.
• Provide Personal Development Services.
• City, State
000-000-0000
• email@email.com

SKILLS

HTML
• Experience in HTML code editing and maintaining websites; self-taught Microsoft Frontpage, HTML and PHP Nuke.
• Used web skills to create a webpage for the purpose of selling a real-estate investment.

Networking
• Have installed Cisco Routers, HP Hubs, switches, CATS cabling and, Microsoft Windows servers.

Troubleshooting
Alet soes hardware, software, network, and Windows related issues.

Microsoft Windows
• Experience with the installation, setup, troubleshooting, and repair of Windows network operating systems.

Project & Programme Management

EDUCATION

Master of Science Purdue Polytechnic
2006
IT Solution Delivery