# **■** NetApp

# **Webhook Notification**

**Cloud Insights** 

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# **Notification using Webhooks**

Webhooks allow users to send alert notifications to various applications using a customized webhook channel.

Many commercial applications support webhooks as a standard input interface, for example: Slack, PagerDuty, Teams, and Discord all support webhooks. By supporting a generic, customizable webhook channel, Cloud Insights can support many of these delivery channels. Information on webhooks can be found on these application websites. For example, Slack provides this useful guide.

You can create multiple webhook channels, each channel targeted for a different purpose; separate applications, different recipients, etc.

The webhook channel instance is comprised of the following elements:

| Name                          | Unique name  |
|-------------------------------|--|
| URL                           | Webhook target URL, including the http:// or https:// prefix along with the url params                 |
| Method                        | GET, POST - Default is POST  |
| Custom Header                 | Specify any custom header lines here   |
| Message Body                  | Put the body of your message here  |
| Default Alert Parameters      | Lists the default parameters for the webhook   |
| Custom Parameters and Secrets | Custom parameters and secrets allow you to add unique parameters and secure elements such as passwords |

# **Creating a Webhook**

To create a Cloud Insights webhook, go to **Admin > Notifications** and select the **Webhooks** tab.

The following image shows an example webhook configured for Slack:



Cloud Insights webhooks comprise a number of default parameters. Additionally, you can create your own custom parameters or secrets.

## **Default Alert Parameters**

| Name                      | Description   |
|---------------------------|---|
| %%alertDescription%%      | Alert description   |
| %%alertId%%               | Alert ID  |
| %%alertRelativeUrl%%      | Relative URL to the Alert page. To build alert link use https://%%cloudInsightsHostName%%%%alertRelativeUrl%% |
| %%metricName%%            | Monitored metric  |
| %%monitorName%%           | Monitor name  |
| %%objectType%%            | Monitored object type   |
| %%severity%%              | Alert severity level  |
| %%alertCondition%%        | Alert condition   |
| %%triggerTime%%           | Alert trigger time in GMT ('Tue, 27 Oct 2020 01:20:30 GMT')   |
| %%triggerTimeEpoch%%      | Alert trigger time in Epoch format (milliseconds)   |
| %%triggeredOn%%           | Triggered On (key:value pairs separated by commas)  |
| %%value%%                 | Metric value that triggered the alert   |
| %%cloudInsightsLogoUrl%%  | Cloud Insights logo URL   |
| %%cloudInsightsHostname%% | Cloud Insights Hostname (concatenate with relative URL to build alert link)                                   |

## Custom Parameters and Secrets 1





## Parameters: What are they and how do I use them?

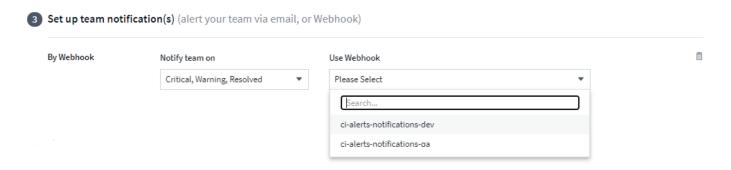
Alert Parameters are dynamic values populated per alert. For example, the *%%TriggeredOn%%* parameter will be replaced with the object on which the alert was triggered.

## **Custom Parameters and Secrets**

In this section you can add any custom parameters and/or secrets you wish. For security reasons, if a secret is defined only the webhook creator can modify this webhook channel. It is read-only for others. You can use

# **Choosing Webhook Notification in a Monitor**

To choose the webhook notification in a monitor, go to **Alerts > Manage Monitors** and select the desired monitor, or add a new monitor. In the *Set up team notifications* section, choose *Webhook* as the delivery method. Select the alert levels (Critical, Warning, Resolved), then choose the desired webhook.



## Webhook Examples:

Webhooks for Slack Webhooks for PagerDuty Webhooks for Teams Webhooks for Discord

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