User Stories (Version 1)

1. 1. As Charlie (an Admin), I would like to create an account, so various users can use the application.

2. As Alice (an Agency Representative), I would like to upload an iCare excel file, so that and have the user's information stored securely so that I do not worry about losing my local copy

3. As Ellie (an Agency Analyst), I would like for the application to let me know when it was unable to merge a field, so that i can fix the issue and reupload.

4. As David (CCS organization manager), I would like to generate reports (summary and trend), so that I can use the report to improve future newcomer service.

5. As Alice (an Agency Representative), I want to be able to remove a certain user from the application, as they may no longer require any newcomer services or their circumstances have changed.

6. As Ellie (an Agency Analyst), I would like for the application to automatically merge postal codes and phone numbers if the only difference is their format, so that I don't need to worry which format the first uploaded document was in.

7. As Alice (an Agency Representative), I want to be able to upload multiple Excel spreadsheets to the system at a time, so that I can save time when uploading information.

8. As Bob (an Agency Supervisor), I would like to generate my employees history, so I can monitor what changes were made and which employee made them in order to identify issues quickly if they arise.