

User Stories (Version 2)

1. As Charlie (an Admin), I would like to create an account, so various users can use the application.
2. As Alice (an Agency Representative), I would like to upload an iCare excel file, so that the user's information is stored securely and I do not have to worry about losing my local copy.
3. As Ellie (an Agency Analyst), I would like for the application to let me know when it was unable to merge a field, so that I can fix the issue and reupload.
4. As David (CCS organization manager), I would like to generate reports (summary) so that I can use the report to improve future newcomer service.
5. As Charlie (an Admin), I want to be able to remove a certain user from the application or add a new agency to the application, as the users of the applications may have changed.
6. As Ellie (an Agency Analyst), I would like for the application to automatically merge postal codes and phone numbers if the only difference is their format, so that I don't need to worry which format the first uploaded document was in.
7. As David (CCS organization manager), I would like to generate reports (trend) so that I can use the report to improve future newcomer service.
8. As Bob (an Agency Supervisor), I would like to generate my employees history, so I can monitor what changes were made and which employee made them in order to identify issues quickly if they arise.