

Calling at all recognised bus stops along Fawcett Street, Athenaeum Street, John Street, Borough Road, Holmeside, Vine Place, Green Terrace, Chester Road, The Royalty, Western Hill, Chester Road, The Broadway, Chester Road, then non-stop via A19 and Felling By Pass to Gateshead High Street, Tyne Bridge and Pilgrim Street.

**MONDAY TO FRIDAY** (excluding Bank Holidays)

	X24	X24	X24	X24	X24		X24	X24		X24	X24	X24	X24	X24	X24A	X24A	X24A	X24
<b>Sunderland, Fawcett Street</b>	0632	0702	0747	0827	0907		<b>37</b>	<b>07</b>		1307	1342	1412	1447	1522	1612	1642	1742	1924
<b>Holmeside</b>	0635	0705	0750	0830	0910		<b>40</b>	<b>10</b>		1310	1345	1415	1450	1525	1615	1645	1745	1927
Sunderland University	0639	0709	0754	0834	0914		<b>44</b>	<b>14</b>		1314	1349	1419	1454	1529	1619	1649	1749	1931
Royal Hospital, Chester Road	0642	0712	0757	0837	0917	then every 30 mins at	<b>47</b>	<b>17</b>		1317	1352	1422	1457	1532	1622	1652	1752	1934
Sunderland Crematorium	0645	0715	0800	0840	0920		<b>50</b>	<b>20</b>		1320	1355	1425	1500	1535	1625	1655	1755	1937
Grindon Mill	0647	0717	0802	0842	0922		<b>52</b>	<b>22</b>		1322	1357	1427	1502	1537	-	-	-	1939
Hastings Hill Chester Rd	0649	0719	0804	0844	0924		<b>54</b>	<b>24</b>		1324	1359	1429	1504	1539	-	-	-	1941
Doxford International, opp Greggs	-	-	-	-	-		-	-		-	-	-	-	-	1638	1708	1808	
<b>Gateshead, High Street</b>	0709	0744	0829	0909	0944		<b>14</b>	<b>44</b>		1344	1419	1449	1524	1559	1703	1733	1833	2001
<b>Newcastle, Pilgrim Street</b>	0719	0758	0843	0919	0949		<b>19</b>	<b>49</b>		1349	1424	1454	1529	1604	1708	1738	1838	2006

**SATURDAYS** (excluding Bank Holidays)

	X24	X24	X24	X24	X24		X24	X24		X24	X24	X24	X24	X24
<b>Sunderland, Fawcett Street</b>	0702	0732	0802	0837	0907		<b>37</b>	<b>07</b>		1607	1642	1756	1924	
<b>Holmeside</b>	0705	0735	0805	0840	0910		<b>40</b>	<b>10</b>		1610	1645	1759	1927	
Sunderland University	0709	0739	0809	0844	0914		<b>44</b>	<b>14</b>		1614	1649	1803	1931	
Royal Hospital, Chester Road	0712	0742	0812	0847	0917	then every 30 mins at	<b>47</b>	<b>17</b>		1617	1652	1806	1934	
Sunderland Crematorium	0715	0745	0815	0850	0920		<b>50</b>	<b>20</b>		1620	1655	1809	1937	
Grindon Mill	0717	0747	0817	0852	0922		<b>52</b>	<b>22</b>		1622	1657	1811	1939	
Hastings Hill Chester Rd	0719	0749	0819	0854	0924		<b>54</b>	<b>24</b>		1624	1659	1813	1941	
<b>Gateshead, High Street</b>	0739	0809	0839	0914	0944		<b>14</b>	<b>44</b>		1644	1719	1833	2001	
<b>Newcastle, Pilgrim Street</b>	0744	0814	0844	0919	0949		<b>19</b>	<b>49</b>		1649	1724	1838	2006	

**SUNDAYS AND SOME PUBLIC HOLIDAYS**

	X24							
<b>Sunderland, Fawcett Street</b>	1007	1107	1207	1307	1407	1507	1607	1707
<b>Holmeside</b>	1010	1110	1210	1310	1410	1510	1610	1710
Sunderland University	1014	1114	1214	1314	1414	1514	1614	1714
Royal Hospital, Chester Road	1017	1117	1217	1317	1417	1517	1617	1717
Sunderland Crematorium	1020	1120	1220	1320	1420	1520	1620	1720
Grindon Mill	1022	1122	1222	1322	1422	1522	1622	1722
Hastings Hill Chester Rd	1024	1124	1224	1324	1424	1524	1624	1724
<b>Gateshead, High Street</b>	1044	1144	1244	1344	1444	1544	1644	1744
<b>Newcastle, Pilgrim Street</b>	1049	1149	1249	1349	1449	1549	1649	1749

**what to do if things go wrong:**

We do our best to meet your expectations, but occasionally things go wrong.

If you feel we have failed you in some way please tell us about it. Contact details are on the back of this leaflet.

If you are unhappy with our response, this independent body will review complaints:

**The Bus Appeals Body, Tel: 0300 111 0001**

**Changes to Service X24 from Sunday 9 June 2024**

So as to better moderate the impacts of the major refurbishment works at Tyne Bridge, most buses are revised to depart from Pilgrim Street slightly earlier. In particular, the Monday to Friday departures from Pilgrim Street at 1545 and 1630 are revised to depart six minutes earlier at 1539 and 1624.

Frequencies continue unchanged, with buses operating up to every 30 minutes during Monday to Saturday daytimes, and Sunday buses operating hourly.



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via Pilgrim Street, Tyne Bridge, Gateshead High Street, then non-stop via Felling By pass and A19, then calling at all recognised bus stops along Chester Road, The Broadway, Chester Road, St.Michael's Way, Stockton Road, Burdon Road, Fawcett Street.

**MONDAY TO FRIDAY** (excluding Bank Holidays)

	X24A	X24A	X24	X24		X24	X24		X24	X24								
<b>Newcastle, Pilgrim Street</b>	0724	0804	0849	0924		<b>54</b>	<b>24</b>		1354	1434	1504	1539	1624	1714	1744	1844	2009	
<b>Gateshead, High Street</b>	0730	0810	0855	0930		<b>00</b>	<b>30</b>		1400	1440	1515	1550	1635	1725	1755	1850	2015	
Doxford International, Greggs	0755	0835	-	-		-	-		-	-	-	-	-	-	-	-	-	
Hastings Hill, Chester Road	-	-	0913	0948		<b>then every</b>	<b>18</b>	<b>48</b>	1418	1458	1538	1613	1658	1748	1818	1906	2031	
Grindon Mill	-	-	0915	0950		<b>30 mins at</b>	<b>20</b>	<b>50</b>	1420	1500	1540	1615	1700	1750	1820	1908	2033	
Sunderland Crematorium	0805	0845	0917	0952		<b>22</b>	<b>52</b>		1422	1502	1542	1617	1702	1752	1822	1910	2035	
Royal Hospital, Chester Road	0808	0848	0920	0955		<b>25</b>	<b>55</b>		1425	1505	1545	1620	1705	1755	1825	1913	2038	
Sunderland University	0811	0851	0923	0958		<b>28</b>	<b>58</b>		1428	1508	1548	1623	1708	1758	1828	1915	2040	
<b>Sunderland, Fawcett Street</b>	0817	0857	0929	1004		<b>34</b>	<b>04</b>		1434	1514	1554	1629	1714	1811	1841	1921	2046	

**SATURDAYS** (excluding Bank Holidays)

	X24	X24	X24	X24	X24		X24	X24		X24	X24	X24	X24	X24	X24	X24	X24
<b>Newcastle, Pilgrim Street</b>	0747	0817	0849	0924	0954		<b>24</b>	<b>54</b>		1554	1629	1714	1744	1844	2009		
<b>Gateshead, High Street</b>	0753	0823	0855	0930	1000		<b>30</b>	<b>00</b>		1600	1635	1720	1750	1850	2015		
Hastings Hill, Chester Road	0811	0841	0913	0948	1018		<b>then every</b>	<b>48</b>	<b>18</b>	1618	1653	1738	1806	1906	2031		
Grindon Mill	0813	0843	0915	0950	1020		<b>30 mins at</b>	<b>50</b>	<b>20</b>	1620	1655	1740	1808	1908	2033		
Sunderland Crematorium	0815	0845	0917	0952	1022		<b>52</b>	<b>22</b>		1622	1657	1742	1810	1910	2035		
Royal Hospital, Chester Road	0818	0848	0920	0955	1025		<b>55</b>	<b>25</b>		1625	1700	1745	1813	1913	2038		
Sunderland University	0821	0851	0923	0958	1028		<b>58</b>	<b>28</b>		1628	1703	1748	1815	1915	2040		
<b>Sunderland, Fawcett Street</b>	0827	0857	0929	1004	1034		<b>04</b>	<b>34</b>		1634	1709	1754	1821	1921	2046		

**SUNDAYS AND SOME PUBLIC HOLIDAYS**

	X24								
<b>Newcastle, Pilgrim Street</b>	1024	1124	1224	1324	1424	1524	1624	1724	
<b>Gateshead, High Street</b>	1030	1130	1230	1330	1430	1530	1630	1730	
Hastings Hill, Chester Road	1048	1148	1248	1348	1448	1548	1648	1748	
Grindon Mill	1050	1150	1250	1350	1450	1550	1650	1750	
Sunderland Crematorium	1052	1152	1252	1352	1452	1552	1652	1752	
Royal Hospital, Chester Road	1055	1155	1255	1355	1455	1555	1655	1755	
Sunderland University	1058	1158	1258	1358	1458	1558	1658	1758	
<b>Sunderland, Fawcett Street</b>	1104	1204	1304	1404	1504	1604	1704	1804	



**Stopping arrangements**

From Sunderland, Service X24 observes all stops between Fawcett Street and Chester Road (Sevenoaks Drive End), then runs non-stop to Gateshead High Street, then Pilgrim Street.

From Newcastle, Service X24 observes stops at Pilgrim Street, Gateshead High Street, then runs non-stop to Chester Road (Sevenoaks Drive End), then observes all stops to Fawcett Street.

Service X24A journeys serving Doxford International run non-stop between Chester Road (Broadmayne Avenue) and Doxford International (Greggs), and then non-stop to Gateshead High Street.



## Contact us

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Sunderland  
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\* You can reach us between 8:00 and 18:00 from Monday to Friday and between 09:00 and 17:00 Saturday and Sunday. Calls are charged at geographic rates (the same as 01/02 numbers) and are included in call packages from both landlines and mobiles.

All tickets are issued subject to the Company's Condition of Carriage and Passenger Regulations.  
Leaflet S/X24/8 (09.06.24)