

Measure		Calendar Year								2021 Quarters				Overall Total to End of Q4 2021
		2014 ¹	2015	2016	2017	2018	2019	2020	2021	Jan - Mar (Q1)	Apr - Jun (Q2)	Jul - Sep (Q3)	Oct - Dec (Q4)	
Crossings	Total number of crossings	4.06 m	53.40 m	55.53 m	57.34 m	57.80 m	57.31 m	45.05 m	50.54 m	9.31 m	13.13 m	14.53 m	13.56 m	381.02 m
	Total number of crossings during charging hours only	3.55 m	46.66 m	48.11 m	49.50 m	49.85 m	49.65 m	39.46 m	44.46 m	8.20 m	11.62 m	12.73 m	11.91 m	331.24 m
	UK registered vehicles only	3.42 m	44.87 m	46.08 m	47.42 m	47.81 m	47.70 m	37.68 m	42.70 m	7.81 m	11.19 m	12.27 m	11.43 m	317.68 m
	Non UK registered vehicles only	0.14 m	1.79 m	2.03 m	2.08 m	2.04 m	1.95 m	1.77 m	1.76 m	0.39 m	0.43 m	0.45 m	0.48 m	13.56 m
	Average number of crossings (daily average)	126,836	146,292	151,714	157,101	158,348	157,023	123,082	138,457	103,479	144,335	157,897	147,420	147,169
	Average number of crossings during charging hours only (daily average)	111,011	127,832	131,459	135,613	136,573	136,037	107,807	121,801	91,130	127,640	138,351	129,480	127,942
	Average number of crossings during charging hours by vehicles with VRMs ² not previously seen (daily average)	34,144	11,835	7,214	6,244	5,708	5,270	3,229	4,153	2,111	4,485	5,843	4,132	6,266
Compliance	Compliance rate	92.7%	92.9%	93.7%	94.9%	94.5%	94.8%	94.8%	94.9%	95.4%	95.1%	94.6%	94.8%	94.4%
	UK compliance rate	93.6%	93.6%	94.3%	95.4%	95.1%	95.4%	95.4%	95.3%	95.9%	95.5%	94.9%	95.2%	95.0%
	Non UK compliance rate	69.3%	75.9%	80.2%	82.4%	81.1%	80.8%	83.5%	84.5%	84.6%	84.8%	84.1%	84.3%	79.1%
PCNs ⁴	UK PCNs issued	0.01 m	2.22 m	2.41 m	2.05 m	2.43 m	2.24 m	1.83 m	1.90 m	0.30 m	0.47 m	0.62 m	0.50 m	15.08 m
	of which issued with warning notice	0.01 m	1.23 m	1.15 m	0.96 m	1.07 m	0.90 m	0.72 m	0.80 m	0.11 m	0.19 m	0.29 m	0.21 m	6.84 m
	of which issued with no warning notice	0	0.99 m	1.26 m	1.08 m	1.36 m	1.34 m	1.11 m	1.10 m	0.19 m	0.27 m	0.34 m	0.29 m	8.24 m
	Non UK PCN cases received by european debt recovery agency	0	0.47 m	0.49 m	0.47 m	0.52 m	0.49 m	0.41 m	0.34 m	0.08 m	0.08 m	0.09 m	0.09 m	3.19 m
Accounts	Number of open Dart Charge accounts ⁵	nk	0.96 m	1.11 m	1.22 m	1.30 m	1.10 m	0.93 m	0.88 m	0.90 m	0.89 m	0.88 m	0.88 m	0.88 m
	Number of vehicles on open Dart Charge accounts ⁵	nk	2.22 m	2.65 m	2.96 m	3.23 m	3.00 m	2.77 m	2.77 m	2.72 m	2.72 m	2.74 m	2.77 m	2.77 m
	Number of active LRDS ⁶ Plans					40,659	41,241	43,181	45,064					45,064

¹ Data starting from 30th November 2014 (start of Dart Charge).

² Vehicle Registration Mark (VRM).

³ Crossings made in compliance with the scheme order. Data rounded to 1 decimal place.

⁴ Penalty Charge Notice (PCN)

⁵ Snapshot as at 16th of the last month in the period.

⁶ Snapshot of active Local Residents Discount Scheme (LRDS) plans taken during each period.

Data shown in millions format (to 2 decimal places) where appropriate.

Measure		Financial Year								2021/22 Financial Quarters				Overall Total to End of Q3 21/22
		2014/15 ¹	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	Apr - Jun (Q1)	Jul - Sep (Q2)	Oct - Dec (Q3)	Jan - Mar (Q4)	
Crossings	Total number of crossings	15.91 m	54.33 m	55.80 m	57.55 m	57.82 m	56.38 m	42.01 m	41.22 m	13.13 m	14.53 m	13.56 m		381.02 m
	Total number of crossings during charging hours only	14.00 m	47.37 m	48.36 m	49.55 m	49.94 m	48.89 m	36.88 m	36.26 m	11.62 m	12.73 m	11.91 m		331.24 m
	UK registered vehicles only	13.43 m	45.55 m	46.29 m	47.47 m	47.89 m	46.99 m	35.17 m	34.89 m	11.19 m	12.27 m	11.43 m		317.68 m
	Non UK registered vehicles only	0.56 m	1.82 m	2.07 m	2.08 m	2.05 m	1.90 m	1.71 m	1.36 m	0.43 m	0.45 m	0.48 m		13.56 m
	Average number of crossings (daily average)	130,434	148,450	152,865	157,677	158,408	154,030	115,091	149,904	144,335	157,897	147,420		147,169
	Average number of crossings during charging hours only (daily average)	114,715	129,431	132,482	135,757	136,829	133,573	101,046	131,839	127,640	138,351	129,480		127,942
	Average number of crossings during charging hours by vehicles with VRMs ² not previously seen (daily average)	19,309	9,882	6,955	6,115	5,622	5,059	2,993	4,821	4,485	5,843	4,132		6,266
Compliance ³	Compliance rate	93.9%	92.8%	94.0%	94.8%	94.6%	94.9%	94.9%	94.8%	95.1%	94.6%	94.8%		94.4%
	UK compliance rate	94.7%	93.5%	94.6%	95.4%	95.2%	95.5%	95.4%	95.2%	95.5%	94.9%	95.2%		95.0%
	Non UK compliance rate	76.1%	76.5%	81.1%	82.3%	80.9%	81.0%	84.0%	84.4%	84.8%	84.1%	84.3%		79.1%
PCNs ⁴	UK PCNs issued	0.23 m	2.56 m	2.29 m	2.13 m	2.42 m	2.24 m	1.60 m	1.59 m	0.47 m	0.62 m	0.50 m		15.08 m
	of which issued with warning notice	0.16 m	1.32 m	1.12 m	0.99 m	1.03 m	0.89 m	0.64 m	0.69 m	0.19 m	0.29 m	0.21 m		6.84 m
	of which issued with no warning notice	0.07 m	1.25 m	1.17 m	1.14 m	1.39 m	1.35 m	0.97 m	0.90 m	0.27 m	0.34 m	0.29 m		8.24 m
	Non UK PCN cases received by european debt recovery agency	0.05 m	0.57 m	0.43 m	0.49 m	0.53 m	0.49 m	0.37 m	0.27 m	0.08 m	0.09 m	0.09 m		3.19 m
Accounts	Number of open Dart Charge accounts ⁵	0.61 m	1.00 m	1.14 m	1.23 m	1.31 m	0.90 m	0.90 m	0.88 m	0.89 m	0.88 m	0.88 m		0.88 m
	Number of vehicles on open Dart Charge accounts ⁵	0.04 m	2.34 m	2.71 m	3.01 m	3.21 m	2.98 m	2.72 m	2.77 m	2.72 m	2.74 m	2.77 m		2.77 m
	Number of active LRDS ⁶ Plans					40,570	40,643	41,284	45,064					45,064

¹ Data starting from 30th November 2014 (start of Dart Charge).

² Vehicle Registration Mark (VRM).

³ Crossings made in compliance with the scheme order. Data rounded to 1 decimal place.

⁴ Penalty Charge Notice (PCN)

⁵ Snapshot as at 16th of the last month in the period.

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