

# Standard Operating Procedure: Packaging Labeler Line

## Model: Krones Contiroll HS Labeler System

**Document ID:** SOP-LABELER-001

**Equipment ID:** LABELER-01, LABELER-02, LABELER-03, LABELER-04

**Version:** 1.0

**Effective Date:** January 16, 2026

**Classification:** Critical Equipment

**Location:** Enterprise B / Site1 / Packaging / LabelerLine01-04

## Quick Reference for AI Agents

**Equipment Type:** High-Speed Rotary Labeler with Case Packer

**Criticality Level:** HIGH - Production Critical

**MQTT Topic Path:** [Enterprise B/Site1/packaging/labelerline{01-04}/](#)

**Key Metrics:** OEE, Label Accuracy, Throughput Rate, Defect Count

**Common Issues:** Label misalignment, adhesive failure, case jam, sensor errors

## 1. Equipment Overview

### 1.1 Purpose

The Packaging Labeler Line applies pressure-sensitive labels to filled bottles, verifies label placement, seals cases, and prepares products for palletizing. Each line consists of a Labeler, Packager (case packer), and Sealer working in sequence.

### 1.2 Equipment Specifications

| Specification      | Value                         |
|--------------------|-------------------------------|
| Model              | Krones Contiroll HS           |
| Manufacturer       | Krones AG                     |
| Labeling Speed     | 200-400 bottles/minute        |
| Label Types        | Wrap-around, Front/Back, Neck |
| Bottle Range       | 200ml - 2000ml                |
| Label Accuracy     | ±0.5mm placement              |
| Case Packer Speed  | 25-40 cases/minute            |
| Case Formats       | 6, 12, 24 pack configurations |
| Power Requirements | 480V, 3-phase, 60Hz, 35kW     |

| Specification    | Value            |
|------------------|------------------|
| Air Requirements | 6 bar, 200 Nm³/h |

### 1.3 Line Components

| Component | Asset ID | Function                | MQTT Path                   |
|-----------|----------|-------------------------|-----------------------------|
| Labeler   | 43       | Apply labels to bottles | .../labelerline01/labeler/  |
| Packager  | 45       | Pack bottles into cases | .../labelerline01/packager/ |
| Sealer    | 46       | Seal and close cases    | .../labelerline01/sealer/   |

## 2. Safety Requirements

### 2.1 Personal Protective Equipment (PPE)

| PPE Item             | Required For         | Standard   |
|----------------------|----------------------|------------|
| Safety Glasses       | All operations       | ANSI Z87.1 |
| Steel-toe Boots      | All operations       | ASTM F2413 |
| Hearing Protection   | When machine running | NRR 25+    |
| Cut-resistant Gloves | Label roll changes   | ANSI A2+   |

### 2.2 Lockout/Tagout (LOTO) Points

| LOTO Point          | Location        | Energy Type     |
|---------------------|-----------------|-----------------|
| Main Disconnect     | Control Cabinet | Electrical 480V |
| Pneumatic Isolation | Air manifold    | Pneumatic 6 bar |
| Conveyor Isolation  | Drive motor     | Electrical      |

### 2.3 Safety Interlocks

| Interlock        | Condition  | Action                 |
|------------------|------------|------------------------|
| Guard Door       | Open       | Machine stop           |
| E-Stop           | Activated  | Immediate stop         |
| Low Air Pressure | <5 bar     | Controlled stop        |
| Label Out        | Roll empty | Alarm, speed reduction |

## 3. Operating Procedures

### 3.1 Pre-Startup Checklist

- 1. Verify LOTO removed and equipment released
- 2. Check label roll inventory (minimum 2 rolls)
- 3. Verify air pressure: 6 bar
- 4. Inspect label applicator head for residue
- 5. Check case blank supply
- 6. Verify correct label SKU loaded
- 7. Confirm work order in system
- 8. Check all guards in place
- 9. Test emergency stops
- 10. Verify vision system calibrated

### 3.2 Startup Procedure

1. **Power On** - Turn main disconnect ON, wait for PLC init (30 sec)
2. **Recipe Selection** - Select product/label combination on HMI
3. **Label Threading** - Thread label web through applicator
4. **Calibration** - Run 10 test bottles, verify placement
5. **Production Start** - Press START, monitor first 50 bottles

### 3.3 Normal Operation Monitoring

#### Key Parameters to Monitor:

| Parameter     | MQTT Topic                            | Normal Range | Warning | Critical |
|---------------|---------------------------------------|--------------|---------|----------|
| Rate Actual   | .../labeler/metric/input/rateactual   | 250-280/min  | <240    | <200     |
| Rate Standard | .../labeler/metric/input/ratestandard | 260/min      | N/A     | N/A      |
| OEE           | .../labeler/metric/oee                | >90%         | 85-90%  | <85%     |
| Availability  | .../labeler/metric/availability       | >95%         | 90-95%  | <90%     |
| Performance   | .../labeler/metric/performance        | >95%         | 90-95%  | <90%     |
| Quality       | .../labeler/metric/quality            | >99%         | 98-99%  | <98%     |
| Count Infeed  | .../labeler/processdata/count/infeed  | Increasing   | Stalled | N/A      |
| Count Outfeed | .../labeler/processdata/count/outfeed | Increasing   | Stalled | N/A      |
| Count Defect  | .../labeler/processdata/count/defect  | <0.5%        | 0.5-1%  | >1%      |
| State         | .../labeler/processdata/state/name    | Running      | Idle    | Down     |

### 4. Troubleshooting Guide

## 4.1 Common Problems and Solutions

### Problem: Label Misalignment

#### Symptoms:

- Labels placed off-center
- Labels skewed or rotated
- Inconsistent placement

#### Diagnostic Steps:

1. Check label roll tension → Adjust if loose
2. Inspect guide rollers → Clean or replace worn
3. Check bottle spacing → Verify infeed timing
4. Inspect applicator pad → Replace if worn
5. Verify vision system → Recalibrate if needed
6. Check label adhesive → Verify temperature

#### MQTT Indicators:

- `countdefect` increasing
- `quality` metric dropping

#### Resolution Actions:

| Root Cause    | Action                 | Time Est. |
|---------------|------------------------|-----------|
| Loose tension | Adjust tensioner       | 5 min     |
| Worn pad      | Replace applicator pad | 15 min    |
| Vision drift  | Recalibrate camera     | 20 min    |
| Wrong label   | Verify SKU, reload     | 10 min    |

### Problem: Case Packer Jam

#### Symptoms:

- Cases not forming properly
- Bottles backing up
- Packager stopped

#### Diagnostic Steps:

1. Check case blank supply → Refill if empty
2. Inspect case forming area → Clear any debris
3. Check bottle count sensor → Clean sensor
4. Verify case format setting → Match to product

5. Check vacuum cups → Replace if worn
6. Inspect conveyor timing → Adjust if needed

### **Resolution Actions:**

| <b>Root Cause</b> | <b>Action</b>      | <b>Time Est.</b> |
|-------------------|--------------------|------------------|
| Empty blanks      | Reload case blanks | 5 min            |
| Debris jam        | Clear and restart  | 10 min           |
| Sensor dirty      | Clean sensor       | 5 min            |
| Vacuum leak       | Replace cups       | 20 min           |

### **Problem: Label Adhesive Failure**

#### **Symptoms:**

- Labels peeling off
- Labels not sticking
- Bubbles under labels

#### **Diagnostic Steps:**

1. Check bottle surface → Must be dry and clean
2. Check label adhesive type → Match to bottle material
3. Check application temperature → 18–25°C optimal
4. Check application pressure → Adjust roller pressure
5. Inspect label roll storage → Check humidity exposure

## **4.2 Alarm Code Reference**

| <b>Code</b> | <b>Priority</b> | <b>Description</b>    | <b>Immediate Action</b> |
|-------------|-----------------|-----------------------|-------------------------|
| L001        | HIGH            | Label roll empty      | Replace roll            |
| L002        | MEDIUM          | Label low warning     | Prepare new roll        |
| L003        | HIGH            | Misalignment detected | Check applicator        |
| L004        | CRITICAL        | E-stop activated      | Investigate             |
| P001        | HIGH            | Case jam              | Clear jam               |
| P002        | MEDIUM          | Case blanks low       | Refill                  |
| P003        | HIGH            | Bottle backup         | Check downstream        |
| S001        | HIGH            | Sealer fault          | Check tape/glue         |

## 4.3 Detailed Error Code Resolution Procedures

### L001 - Label Roll Empty (HIGH Priority)

**Trigger Condition:** Label roll sensor detects end of roll

#### Root Causes:

- Roll consumed during production
- Roll splice failed
- Sensor triggered prematurely

#### Step-by-Step Resolution:

1. Machine will stop labeling (bottles bypass unlabeled)
2. Acknowledge alarm on HMI
3. Open label station guard door
4. Remove empty roll core:
  - a. Release tension arm
  - b. Slide core off spindle
  - c. Dispose of core properly
5. Load new label roll:
  - a. Verify correct SKU on roll label
  - b. Slide roll onto spindle (check direction)
  - c. Thread label web through:
    - Tension dancer
    - Guide rollers
    - Peel plate
    - Applicator head
  - d. Attach to take-up spindle
6. Set tension:
  - a. Adjust dancer to middle position
  - b. Set pre-tension to 2-3 N
7. Close guard door
8. Press RESET then START
9. Verify first 10 labels applied correctly

#### Label Roll Specifications:

- Core diameter: 76mm (3")
- Max roll diameter: 400mm
- Label gap: 3mm ±0.5mm
- Web width: Match bottle circumference

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### L003 - Misalignment Detected (HIGH Priority)

**Trigger Condition:** Vision system detects label position error >2mm

#### Root Causes:

- Label web tracking off
- Applicator timing drift
- Bottle position variation
- Vision system calibration drift

**Step-by-Step Resolution:**

1. Machine continues but flags bottles for inspection
2. Check vision system display:
  - HMI → Vision → Live View
  - Note deviation direction (left/right/high/low)
3. For LEFT/RIGHT deviation:
  - a. Check label web tracking
  - b. Adjust edge guide: Loosen, center web, retighten
  - c. Check label roll mounted straight
4. For HIGH/LOW deviation:
  - a. Check bottle height consistency
  - b. Adjust applicator height:
    - HMI → Setup → Applicator → Height
    - Adjust in 0.5mm increments
  - c. Check bottle handling star wheel
5. If deviation random:
  - a. Check applicator pad condition
  - b. Check vacuum on applicator (should be -0.5 bar)
  - c. Check label adhesive activation
6. Recalibrate vision if needed:
  - a. HMI → Vision → Calibration
  - b. Run 10 test bottles
  - c. Verify all within ±1mm
7. Clear alarm and resume

**Quality Check:** Inspect rejected bottles - determine if relabel or scrap

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**P001 - Case Jam (HIGH Priority)**

**Trigger Condition:** Case not detected at expected position within timeout

**Root Causes:**

- Case blank misfeed
- Case not erected properly
- Bottle count incorrect
- Conveyor jam

**Step-by-Step Resolution:**

1. Machine stops case packer section
2. Labeler may continue (bottles accumulate)
3. Open case packer guard

4. Identify jam location:
  - Case magazine: Blanks stuck
  - Erector: Case not opening
  - Loading zone: Bottles/case misaligned
  - Discharge: Case stuck on conveyor
5. For MAGAZINE jam:
  - a. Remove stuck blanks
  - b. Fan remaining blanks (may be stuck together)
  - c. Check blank quality (warped/damaged)
  - d. Reload magazine
6. For ERECTOR jam:
  - a. Remove partially formed case
  - b. Check vacuum cups (should grip firmly)
  - c. Check forming plates alignment
  - d. Run empty cycle to test
7. For LOADING ZONE jam:
  - a. Remove bottles and case
  - b. Check bottle count sensor
  - c. Verify case size matches bottle count
  - d. Check bottle spacing
8. Clear jam completely
9. Close guard
10. Press RESET then START
11. Monitor next 5 cases

**Prevention:** Check case blank quality each shift, replace damaged blanks

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### P003 - Bottle Backup (HIGH Priority)

**Trigger Condition:** Accumulation sensor blocked for >30 seconds

#### Root Causes:

- Downstream equipment stopped
- Case packer running slow
- Conveyor fault
- Sensor blocked by debris

#### Step-by-Step Resolution:

1. Labeler will slow down or stop
2. Check downstream status:
  - Is case packer running?
  - Is sealer running?
  - Is palletizer accepting cases?
3. If downstream stopped:
  - a. Identify and resolve downstream issue first
  - b. Labeler will auto-resume when backup clears
4. If downstream running but slow:
  - a. Check case packer speed setting

- b. May need to reduce labeler speed to match
- c. HMI → Speed → Reduce by 10%
5. If conveyor fault:
  - a. Check conveyor motor status
  - b. Check for jammed bottles on conveyor
  - c. Check conveyor belt tension
6. If sensor issue:
  - a. Clean accumulation sensor
  - b. Check sensor alignment
  - c. Test sensor: Block/unblock, verify response
7. Once backup cleared:
  - a. Alarm auto-clears
  - b. Gradually increase speed to normal

**Capacity Planning:** Labeler max 280/min, Case packer max 30 cases/min (12-pack = 360 bottles/min capacity)

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### S001 - Sealer Fault (HIGH Priority)

**Trigger Condition:** Sealer not completing cycle or tape/glue fault

#### Root Causes:

- Tape roll empty
- Glue tank empty
- Tape not adhering
- Sealer heads misaligned

#### Step-by-Step Resolution:

1. Cases will stop at sealer
2. Check sealer type (TAPE or GLUE):

##### FOR TAPE SEALER:

- a. Check tape roll – replace if empty
- b. Check tape threading through heads
- c. Check tape tension (should be taut)
- d. Check cutting blade (replace if dull)
- e. Check pressure rollers (clean if sticky)

##### FOR GLUE SEALER:

- a. Check glue tank level – refill if low
- b. Check glue temperature (should be 160–180°C)
- c. Check glue nozzles for clogs
- d. Check glue pattern on test case
- e. Clean nozzles if pattern incomplete

3. For both types:

- a. Check case flap folders
- b. Verify case size setting matches actual

- c. Check sealer head alignment
4. Run test case manually:
  - a. HMI → Sealer → Manual Cycle
  - b. Inspect seal quality
5. Clear alarm and resume

**Glue Specifications:** Hot melt adhesive, 160-180°C, 2 beads per flap **Tape Specifications:** 48mm width, pressure-sensitive, min 20N/25mm adhesion

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## 5. Preventive Maintenance

### 5.1 Daily Tasks (Operator)

- Clean label applicator head
- Check label roll inventory
- Inspect guide rollers
- Clean vision system lens
- Verify case blank supply
- Document any issues

### 5.2 Weekly Tasks (Maintenance)

- Lubricate conveyor chains
- Check belt tensions
- Inspect vacuum cups
- Test safety interlocks
- Clean all sensors
- Review alarm history

### 5.3 Monthly Tasks

- Replace applicator pads
- Calibrate vision system
- Check motor current draw
- Inspect electrical connections
- Verify PLC backup

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## 6. MQTT Data Points for Monitoring

```
{  
  "equipment": "labelerline01",  
  "location": "Enterprise B/Site1/packaging/labelerline01",  
}
```

```
"components": {
    "labeler": {
        "assetId": 43,
        "displayName": "Labeler",
        "assetTypeName": "WorkCenter",
        "metrics": {
            "oee": "Enterprise"
        B/Site1/packaging/labelerline01/labeler/metric/oee",
            "availability": "Enterprise"
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            "performance": "Enterprise"
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            "quality": "Enterprise"
        B/Site1/packaging/labelerline01/labeler/metric/quality",
            "rateActual": "Enterprise"
        B/Site1/packaging/labelerline01/labeler/metric/input/rateactual",
            "rateStandard": "Enterprise"
        B/Site1/packaging/labelerline01/labeler/metric/input/ratestandard",
            "countInfeed": "Enterprise"
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            "countOutfeed": "Enterprise"
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            "countDefect": "Enterprise"
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            "timeDownUnplanned": "Enterprise"
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        "state": "Enterprise"
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        "stateCode": "Enterprise"
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        "countInfeed": "Enterprise"
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        "countOutfeed": "Enterprise"
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        "rateInstant": "Enterprise"
    B/Site1/packaging/labelerline01/labeler/processdata/rate/instant"
    }
},
    "packager": {
        "assetId": 45,
        "displayName": "Packager",
        "assetTypeName": "WorkCenter",
        "basePath": "Enterprise B/Site1/packaging/labelerline01/packager/"
    },
    "sealer": {
        "assetId": 46,
```

```
        "displayName": "Sealer",
        "assetTypeName": "WorkCenter",
        "basePath": "Enterprise B/Site1/packaging/labelerline01/sealer/"
    }
}
```

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## 7. Performance Targets

| Metric         | Target  | Minimum |
|----------------|---------|---------|
| OEE            | >92%    | 85%     |
| Availability   | >95%    | 90%     |
| Performance    | >96%    | 92%     |
| Quality        | >99.5%  | 98%     |
| Label Accuracy | ±0.5mm  | ±1.0mm  |
| Throughput     | 260/min | 220/min |

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## Document Control

| Version | Date       | Author      | Changes         |
|---------|------------|-------------|-----------------|
| 1.0     | 2026-01-16 | Engineering | Initial release |