Briana Sánchez DevOps engineer

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♀ Guadalajara, Mexico

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I'm a talented woman with strong technical skills, highly organized, detail and goal oriented professional with a love for technological challenges, flexible about developing new skills and always looking for self-improvement.

COMPETENCES

Programming Python, Bash

Cloud AWS, GCP, Rackspace Terraform, Chef, Ansible Configuration

SCM Github, Bitbucket, Git

Monitoring NewRelic, Nagios, Prometheus

> CI **Jenkins**

Containers Docker, Kubernetes Collaboration Jira, Pagerduty Logging EFK, ELK



PROFESSIONAL EXPERIENCE

June 2018 Present

Associate DevOps Engineer, TACIT KNOWLEDGE

> Automate system provisioning, configuration and application deployment.

> Provide support to production infrastructure.

Chef Jenkins Kubernetes Terraform Jenkins Helm Ansible

November 2016

Site Operations Engineer, TACIT KNOWLEDGE

May 2018

- > Manage all the infrastructure as code.
- > Solve and investigate production problems under tight time constrains.
- > Perform postmortems reports of major incidents in order to improve our support practices and prevent incidents from happening again.

PagerDuty NewRelic Nagios Bash Python

Jan 2016 Oct 2016

Unix / Linux System administrator (Emerging Technologies Office), IBM

> Research and implement new technologies both from IBM or open source to expand our support capabilities and facilitate our support work.

Linux AIX Raspberry Pi Bluemix ToT Python

Jan 2015

Project Manager Assistance (support team), IBM

Dec 2015

- > Develop a global technical education project within our support team.
- > Work with SMEs on the education plans to develop.
- > Coordinate the creation of the education material and review of it.
- > Coordinate the internal trainings based on the developed material.

Project Management

May 2013

Unix / Linux System Administrator, IBM

Dec 2014

- > Infrastructure provisioning, configuration and administration.
- > Second level support to the infrastructure.

Bash | SQL | Linux | Websphere | Python |

April 2013

Operations Support Analyst, TATA Consultancy Services

June 2012

- > Perform basic troubleshooting and mitigation actions over incidents.
- > Trigger escalation procedures and act as the incident commander.
- > Gather forensic data of incidents and document them in runbooks. Netcool Tivoli Monitoring

May 2012

Specialized Electrical Engineer, ENVASES UNIVERSALES DE MEXICO

Jan 2010

- > Troubleshoot machinery. Analyze and repair all the electric and electronic failures of the machines.
- > Perform prevention maintenance programs.
- > Installation of new electric industry room board, wired them and create electric diagram's of it for future understanding and troubleshooting.

RSLogix 500/5000 software



Bachelor's Degree, Electronics Engineering, Instituto Tecnologico de Mazatlan 2005

2020 Master's Degree, Computer Science, Georgia Institute of Technology (In progress)

CERTIFICATIONS

Valid from: June 2016 Verification code: Z4EC3G3PLKREQJWC CompTIA Linux+

> LPIC-1 Valid: June 2016 - June 2021 LPI ID: LPI000359794 Verification code: kusy3cpupe

SUSE CLA 11 Valid from: June 2016





Interests

English Spanish French •0000

- > Learner
- > Responsible
- > Analytical
- > Honest
- > Committed

- > Piano
- > Education > Reading

COURSEWORK AND TRAINING

Coursera *Internet Connection: How to Get Online?* Coursera Network Protocols and Architecture

Coursera Data Communications and Network Services

Coursera Home Networking Basics Linux Academy Basic Chef Fluency Badge edX Introduction to Linux

> Coursera Initiating and Planning Projects

CS50's Introduction to Computer Science edX



June 2016 October 2016

Cognitive Concierge, IBM

- > As part of the IBM Emerging Technologies Office I participated on the 'Congnitive Concierge Project'. We trained and configured speech recognition patterns with questions and answers in order to program a set of humanoid robots to understand and answer natural language questions about IBM, Watson, cloud technologies, robotics and nearby locations.
- > A fully-working demo was presented publicly during the World of Watson conference in Las Vegas.

SoftBank Robotics' Nao and Pepper humanoid robots Watson Natural-language processing Speech recognition



VOLUNTEER EXPERIENCE

January 2018 July 2019

Contributor, DEVOPS COMMUNITY IN GDL

I'm was part of the organization committee for the DevOps Community in Guadalajara, Jalisco, Mexico. We organized meetups for the community in order to share topics of interest about DevOps. I helped searching for Speakers, Sponsors, Organizing sessions and also sometimes sharing a topic myself. DevOps GDL. Organization Skills



REFERENCES

Emerson Posadas - Senior DevOps Engineer, HEAVENHR

🗲 If someone asks me about Briana, I would say that she is that kind of positive colleague that makes a valuable team member since has self motivation and learns by herself even if is related with an unknown technical matter ${f 55}$