# Briana Sánchez DevOps engineer

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I'm a talented woman with strong technical skills, highly organized and goal oriented professional with a love for technological challenges, flexible about developing new skills and always striving for self-improvement.

## COMPETENCES

Python, Bash, Groovy (basic knowledge, mostly to create Jenkinsfiles) Programming

Cloud AWS, GCP, Rackspace Configuration Terraform, Chef, Ansible

> SCM Github, Bitbucket, Git, Nexus, Gitlab (basic knowledge, recently started to use it)

NewRelic, Nagios, Prometheus Monitoring

Jenkins, Jenkinsfiles, Dockerfiles CI

Docker, Kubernetes, Helm Containers Collaboration Jira, Pagerduty, Slack

> EFK, ELK Logging

Others Fastly, Velero, Sops



## PROFESSIONAL EXPERIENCE

## Present

#### June 2018 | Associate DevOps Engineer, TACIT KNOWLEDGE

- > Automate system provisioning, configuration and application deployment.
- > Create CI-CD pipelines. Lately using Dockerfiles + Jenkins + Jenkinsfiles + Helm.
- > Provide on-call support to production infrastructure.
- > Research and share tech topics to improve our SRE practice.
- > Project: Migration of a kubernetes project from Azure to Google Cloud Platform (GKE).
- > Project: Update of an old kubernetes infrastructure and prepare it for our managed commerce support.

Chef Jenkins Kubernetes Terraform Helm Ansible Velero

## November 2016

### May 2018

## Site Operations Engineer, TACIT KNOWLEDGE

- > Manage all the infrastructure as code.
- > Solve and investigate production problems under tight time constrains.
- > Perform postmortem reports of major incidents in order to improve our support practices and prevent incidents from happening again.

PagerDuty NewRelic Nagios Bash Python

## Jan 2016

# Oct 2016

#### Unix / Linux System administrator (Emerging Technologies Office), IBM

> Research and implement new technologies both from IBM or open source projects to expand our support capabilities and facilitate our support work.

Linux AIX Raspberry Pi Bluemix ToT Python

#### Jan 2015

#### Project Manager Assistant (support team), IBM

Dec 2015

- > Develop a global technical education project within our support team.
- > Work with SMEs on the education plans to develop and coordinate the creation of the education material and trainings.

Project Management

## May 2013

## Unix / Linux System Administrator, IBM

Dec 2014

- > Infrastructure provisioning, configuration and administration.
- > Second level support to the infrastructure.

Bash SQL Linux Websphere Python

### April 2013

## Operations Support Analyst, TATA Consultancy Services

- > Perform basic troubleshooting and mitigation actions over incidents. June 2012
  - > Trigger escalation procedures and act as the incident commander.
  - > Gather forensic data of incidents and document them in runbooks.

Netcool Tivoli Monitoring

## May 2012 Jan 2010

## Specialized Electrical Engineer, ENVASES UNIVERSALES DE MEXICO

- > Troubleshoot machinery. Analyze and repair all the electric and electronic failures of the machines.
- > Installation and wiring of electric room boards, creation of electric diagrams and execution of prevention maintenance programs.

RSLogix 500/5000 software



## SCHOLARSHIP

2005 Bachelor's Degree, Electronics Engineering, Instituto Tecnologico de Mazatlan

2020 Master's Degree, Computer Science, Georgia Institute of Technology (In progress)

#### **CERTIFICATIONS**

Valid from: June 2016 Verification code: Z4EC3G3PLKREQJWC CompTIA Linux+

LPIC-1 Valid: June 2016 - June 2021 LPI ID: LPI000359794 Verification code: kusy3cpupe

SUSE CLA 11 Valid from: June 2016



English

Spanish

French

## LANGUAGES



## STRENGTHS

- > Learner
- > Responsible
- > Analytical
- > Honest
- > Committed



- > Piano
- > Education
- > Reading



## COURSEWORK AND TRAINING

Coursera Internet Connection: How to Get Online? Coursera Network Protocols and Architecture

Coursera Data Communications and Network Services

Coursera Home Networking Basics Linux Academy Basic Chef Fluency Badge Introduction to Linux edX

Coursera Initiating and Planning Projects

edX

CS50's Introduction to Computer Science



## **PROJECTS**

#### June 2016 October 2016

#### Cognitive Concierge, IBM

- > As part of the IBM Emerging Technologies Office I participated on the 'Congnitive Concierge Project'. We trained and configured speech recognition patterns with questions and answers in order to program a set of humanoid robots to understand and answer natural language questions about IBM, Watson, cloud technologies, robotics and nearby locations.
- > A fully-working demo was presented publicly during the World of Watson conference in Las Vegas.

SoftBank Robotics' Nao and Pepper humanoid robots | Watson | Natural-language processing | Speech recognition



## Volunteer experience

January 2018 July 2019

#### Contributor, DevOps Community in Guadalajara

I was part of the organization committee for the DevOps Community in Guadalajara, Jalisco, Mexico. We organized meetups for the community in order to share topics of interest about DevOps. I helped searching for Speakers, Sponsors, Organizing sessions and also sometimes sharing a topic myself. DevOps GDL Organization Skills



## REFERENCES

Emerson Posadas - Senior DevOps Engineer, HEAVENHR

🗲 If someone asks me about Briana, I would say that she is that kind of positive colleague that makes a valuable team member since has self motivation and learns by herself even if is related with an unknown technical matter **55**