AWS Artifact User Guide



AWS Artifact: User Guide

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What is AWS Artifact?

AWS Artifact provides on-demand downloads of AWS security and compliance documents, such as AWS ISO certifications, Payment Card Industry (PCI), and Service Organization Control (SOC) reports. You can submit the security and compliance documents (also known as *audit artifacts*) to your auditors or regulators to demonstrate the security and compliance of the AWS infrastructure and services that you use. You can also use these documents as guidelines to evaluate your own cloud architecture and assess the effectiveness of your company's internal controls. AWS Artifact provides documents about AWS only. AWS customers are responsible for developing or obtaining documents that demonstrate the security and compliance of their companies. For more information, see Shared Responsibility Model.

You can also use AWS Artifact to review, accept, and track the status of AWS agreements such as the Business Associate Addendum (BAA). A BAA typically is required for companies that are subject to the Health Insurance Portability and Accountability Act (HIPAA) to ensure that protected health information (PHI) is appropriately safeguarded. With AWS Artifact, you can accept agreements with AWS and designate AWS accounts that can legally process restricted information. You can accept an agreement on behalf of multiple accounts. To accept agreements for multiple accounts, use AWS Organizations to create an organization.

For more information, see AWS Artifact.

Pricing

AWS provides AWS Artifact documents and agreements to you free of charge.

Getting started with AWS Artifact

AWS Artifact provides a central resource for AWS security and compliance reports. The artifacts available in AWS Artifact include Service Organization Control (SOC) reports, Payment Card Industry (PCI) reports, and certifications from accreditation bodies that validate the implementation and operating effectiveness of AWS security controls. AWS Artifact enables you to accept and manage legal agreements such as the Business Associate Addendum (BAA). If you use AWS Organizations, you can accept agreements on behalf of all accounts within your organization. When accepted, all existing and subsequent member accounts are automatically covered by the agreement.

Tasks

- Step 1: Sign up for AWS (p. 2)
- Step 2: Download a report (p. 2)
- Step 3: Manage agreements (p. 2)

Step 1: Sign up for AWS

If you do not have an AWS account, complete the following steps to create one.

To sign up for an AWS account

- 1. Open https://portal.aws.amazon.com/billing/signup.
- 2. Follow the online instructions.

Part of the sign-up procedure involves receiving a phone call and entering a verification code on the phone keypad.

Step 2: Download a report

You can download reports using Adobe Acrobat Reader. Other PDF readers are not supported. For more information, see Downloading reports (p. 4).

To download a report

- 1. Open the AWS Artifact console at https://console.aws.amazon.com/artifact/.
- On the AWS Artifact home page, choose View reports.
- 3. (Optional) Enter a keyword in the search field to locate a report.
- 4. Select a report, and then choose **Download report**.
- 5. You might be asked to accept **Terms and Conditions** that apply to the specific report you are downloading. We recommend that you read them closely. When you are finished, select **I have read and agree to all the terms** and then choose **Accept terms and download**.
- 6. Open the downloaded file using Adobe Acrobat Reader. Read the **Terms and Conditions** section. When you are finished, follow the instructions to view the downloaded report.

Step 3: Manage agreements

Before you enter into an agreement, you must download and agree to the terms of the AWS Artifact nondisclosure agreement (NDA). Each agreement is confidential and cannot be shared with others outside of your company.

AWS Artifact User Guide Step 3: Manage agreements

To accept an agreement with AWS

- 1. Open the AWS Artifact console at https://console.aws.amazon.com/artifact/.
- 2. On the AWS Artifact navigation pane, choose **Agreements**.
- 3. Choose **Account agreements** to manage agreements for your account or **Organization agreements** to manage agreements on behalf of your organization.
- 4. Expand the section of the agreement.
- 5. Choose Download and review.
- 6. Read the Terms and Conditions. When you are finished, choose Accept and download.
- 7. Review the agreement and then select the check boxes to indicate that you agree.
- 8. Choose **Accept** to accept the agreement.

For more information, see Managing agreements (p. 6).

Downloading reports in AWS Artifact

You can download reports from the AWS Artifact console. When you download a report from AWS Artifact, the report is generated specifically for you, and every report has a unique watermark. For this reason, you should share the reports only with those you trust. Don't email the reports as attachments, and don't share them online. To share a report, use a secure sharing service such as Amazon WorkDocs. Some reports require you to accept the **Terms and Conditions** before you can download them.

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- Downloading a report (p. 4)
- Securing your documents (p. 4)
- Troubleshooting (p. 5)

Downloading a report

To download a report, you must have the required permissions. For more information, see Identity and access management in AWS Artifact (p. 10).

When you sign up for AWS Artifact, your account is automatically granted permissions to download some reports. If you need to request access to another listed report, use the provided form to request access from AWS.

To download a report

- 1. Open the AWS Artifact console at https://console.aws.amazon.com/artifact/.
- 2. On the AWS Artifact home page, choose View reports.
- 3. (Optional) Enter a keyword in the search field to locate a report.
- 4. Select a report, and then choose **Download report**.
- 5. You might be asked to accept **Terms and Conditions** that apply to the specific report you are downloading. We recommend that you read them closely. When you are finished, select **I have read and agree to all the terms** and then choose **Accept terms and download**.
- 6. Open the downloaded file using Adobe Acrobat Reader. Read the **Terms and Conditions** section. When you are finished, follow the instructions to view the downloaded report.

Securing your documents

AWS Artifact documents are confidential and should be kept secure at all times. AWS Artifact uses the AWS shared responsibility model for its documents. This means that AWS is responsible for keeping documents secure while they are in the AWS Cloud, but you are responsible for keeping them secure after you download them. AWS Artifact might require you to accept the **Terms and Conditions** before you can download documents. Each document download has a unique, traceable watermark.

You are only permitted to share documents marked as confidential within your company, with your regulators, and with your auditors. You aren't permitted to share these documents with your customers or on your website. We strongly recommend that you use a secure document sharing service, such as Amazon WorkDocs, to share documents with others. Do not send the documents through email or upload them to a site that is not secure.

AWS Artifact User Guide Troubleshooting

Troubleshooting

If you cannot download a document or receive an error message, see Troubleshooting in the AWS Artifact FAQ.

Managing agreements in AWS Artifact

AWS Artifact Agreements enable you to use the AWS Management Console to review, accept, and manage agreements for your account or organization. For example, a Business Associate Addendum (BAA) agreement typically is required for companies that are subject to the Health Insurance Portability and Accountability Act (HIPAA) to ensure that protected health information (PHI) is appropriately safeguarded. You can use AWS Artifact to accept an agreement such as the BAA with AWS, and designate an AWS account that can legally process PHI. If you use AWS Organizations, you can accept agreements such as the AWS BAA on behalf of all accounts in your organization. All existing and subsequent member accounts are automatically covered by the agreement and can legally process PHI.

You can also use AWS Artifact to confirm that your AWS account or organization accepted an agreement and to review the terms of the accepted agreement to understand your obligations. If your account or organization no longer needs to use the accepted agreement, you can use AWS Artifact to terminate the agreement. If you terminate the agreement but later realize that you need it, you can activate it again.

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- Managing an agreement for a single account in AWS Artifact (p. 6)
- Managing an agreement for multiple accounts in AWS Artifact (p. 7)
- Managing an existing offline agreement in AWS Artifact (p. 9)

Managing an agreement for a single account in AWS Artifact

You can accept agreements for just your account, even if your account is a member account in an organization in AWS Organizations. For more information about AWS Organizations, see the AWS Organizations User Guide.

Accepting an agreement with AWS

Before you accept an agreement, we recommend that you consult with your legal, privacy, and compliance team.

Required permissions

If you're an administrator of an account, you can grant IAM users and federated users with roles the permissions to access and manage one or more of your agreements. By default, only users with administrative privileges can accept an agreement. To accept an agreement, IAM and federated users must have the following permissions:

artifact:DownloadAgreement
artifact:AcceptAgreement

For more information, see Identity and access management (p. 10).

AWS Artifact User Guide Terminating an agreement with AWS

To accept an agreement with AWS

- 1. Open the AWS Artifact console at https://console.aws.amazon.com/artifact/.
- 2. On the AWS Artifact navigation pane, choose **Agreements**.
- Choose the Account agreements tab.
- 4. Expand the section of the agreement.
- 5. Choose Download and review.
- 6. Read the Terms and Conditions. When you are finished, choose Accept and download.
- 7. Review the agreement and then select the check boxes to indicate that you agree.
- 8. Choose **Accept** to accept the agreement for your account.

Terminating an agreement with AWS

If you used the AWS Artifact console to accept an agreement, you can use the console to terminate that agreement. Otherwise, see Offline agreements (p. 9).

Required permissions

To terminate an agreement, IAM and federated users must have the following permissions:

artifact: Terminate Agreement

For more information, see Identity and access management (p. 10).

To terminate your online agreement with AWS

- 1. Open the AWS Artifact console at https://console.aws.amazon.com/artifact/.
- 2. On the AWS Artifact navigation pane, choose **Agreements**.
- 3. Choose the **Account agreements** tab.
- 4. Select the agreement and choose **Terminate agreement**.
- 5. Select all check boxes to indicate that you agree to terminate the agreement.
- 6. Choose **Terminate**. When prompted for confirmation, choose **Terminate**.

Managing an agreement for multiple accounts in AWS Artifact

If you are the owner of the management account of an AWS Organizations organization, you can accept an agreement on behalf of all accounts in your organization. You must be signed in to the management account with the correct AWS Artifact permissions to accept or terminate organization agreements. Users of member accounts with describeOrganizations permissions can view the organization agreements that are accepted on their behalf.

If your account is not part of an organization, you can create or join an organization by following the instructions in Creating and managing an organization in the AWS Organizations User Guide.

AWS Organizations has two available feature sets: consolidated billing features and all features. To use AWS Artifact for your organization, the organization that you belong to must be enabled for all features. If your organization is configured only for consolidated billing, see Enabling all features in your organization in the AWS Organizations User Guide.

AWS Artifact User Guide Accepting an agreement for your organization

If a member account is removed from an organization, that member account will no longer be covered by organization agreements. Management account administrators should communicate this to member accounts before removing member accounts from the organization, so that member accounts can put new agreements in place if necessary. A list of active organization agreements can be viewed in AWS Artifact Organization agreements.

For more information, see Managing the AWS accounts in your organization in the AWS Organizations User Guide.

Accepting an agreement for your organization

You can accept an agreement on behalf of all member accounts in your organization in AWS Organizations. Before you accept an agreement, we recommend that you consult with your legal, privacy, and compliance team.

Required permissions

To accept an agreement, the owner of the management account must have the following permissions:

```
artifact:DownloadAgreement
artifact:AcceptAgreement
organizations:DescribeOrganization
organizations:EnableAWSServiceAccess
organizations:ListAWSServiceAccessForOrganization
iam:ListRoles
iam:CreateRole
iam:AttachRolePolicy
```

For more information, see Identity and access management (p. 10).

To accept an agreement for an organization

- Open the AWS Artifact console at https://console.aws.amazon.com/artifact/.
- 2. On the AWS Artifact dashboard, choose Agreements.
- 3. Choose the Organization agreements tab.
- 4. Expand the section of the agreement.
- 5. Choose Download and review.
- 6. Read the Terms and Conditions. When you are finished, choose Accept and download.
- 7. Review the agreement and then select the check boxes to indicate that you agree.
- 8. Choose Accept to accept the agreement for all existing and future accounts in your organization..

Terminating an organization agreement

If you used the AWS Artifact console to accept an agreement on behalf of all member accounts in an organization, you can use the console to terminate that agreement. Otherwise, see Offline agreements (p. 9).

Required permissions

To terminate an agreement, the owner of the management account must have the following permissions:

```
artifact:DownloadAgreement
artifact:TerminateAgreement
organizations:DescribeOrganization
```

AWS Artifact User Guide Offline agreements

organizations:EnableAWSServiceAccess
organizations:ListAWSServiceAccessForOrganization
iam:ListRoles
iam:CreateRole
iam:AttachRolePolicy

For more information, see Identity and access management (p. 10).

To terminate your online organization agreement with AWS

- Open the AWS Artifact console at https://console.aws.amazon.com/artifact/.
- 2. On the AWS Artifact dashboard, choose Agreements.
- 3. Choose the **Organization agreements** tab.
- 4. Select the agreement and choose Terminate agreement.
- 5. Select all check boxes to indicate that you agree to terminate the agreement.
- 6. Choose **Terminate**. When prompted for confirmation, choose **Terminate**.

Managing an existing offline agreement in AWS Artifact

If you have an existing offline agreement, AWS Artifact displays the agreements that you accepted offline. For example, the console might display the **Offline Business Associate Addendum (BAA)** with an **Active** status. The active status indicates that the agreement was accepted. To terminate an offline agreement, see the termination guidelines and instructions that are included in your agreement.

If your account is the management account in an AWS Organizations organization, you can use AWS Artifact to apply the terms of your offline agreement to all accounts in your organization. To apply an agreement that you accepted offline to your organization and all accounts in your organization, you must have the following permissions:

organizations:DescribeOrganization organizations:EnableAWSServiceAccess organizations:ListAWSServiceAccessForOrganization iam:ListRoles iam:CreateRole iam:AttachRolePolicy

If your account is a member account in an organization, you must have the following permissions to see your offline organization agreements:

organizations:DescribeOrganization

For more information, see Identity and access management (p. 10).

Identity and access management in AWS Artifact

When you sign up for AWS, you provide an email address and password that are associated with your AWS account. These are your *root credentials*, and they provide complete access to all of your AWS resources, including resources for AWS Artifact. However, we strongly recommend that you don't use the root account for everyday access. We also recommend that you don't share account credentials with others to give them complete access to your account.

Instead of signing in to your AWS account with root credentials or sharing your credentials with others, you should create a special user identity called an *IAM user* for yourself and for anyone who might need access to a document or agreement in AWS Artifact. With this approach, you can provide individual signin information for each user, and you can grant each user only the permissions that they need to work with specific documents. You can also grant multiple IAM users the same permissions by granting the permissions to an IAM group and adding the IAM users to the group.

If you already manage user identities outside AWS, you can use IAM *identity providers* instead of creating IAM users. For more information, see <u>Identity providers</u> and <u>federation</u> in the <u>IAM User Guide</u>.

Create IAM users and grant them access to AWS Artifact

Complete the following steps to grant users permissions to AWS Artifact based on the level of access they need.

Tasks

- Step 1: Create an IAM policy (p. 10)
- Step 2: Create an IAM group and attach the policy (p. 11)
- Step 3: Create IAM users and add them to the group (p. 11)

Step 1: Create an IAM policy

As an IAM administrator, you can create a policy that grants permissions to AWS Artifact actions and resources.

To create an IAM policy

Use the following procedure to create an IAM policy that you can use to grant permissions to your IAM users and groups.

- 1. Open the IAM console at https://console.aws.amazon.com/iam/.
- 2. In the navigation pane, choose **Policies**.
- 3. Choose Create policy.
- 4. Choose the JSON tab.
- 5. Enter a policy document. You can create you own policy, or you can use one of the policies from Example IAM policies (p. 11).

- 6. Choose **Review Policy**. The policy validator reports any syntax errors.
- On the Review policy page, enter a unique name that helps you remember the purpose of the policy. You can also provide a description.
- 8. Choose Create policy.

Step 2: Create an IAM group and attach the policy

As an IAM administrator, you can create a group and attach the policy that you created to the group. You can add IAM users to the group at any time.

To create an IAM group and attach your policy

- 1. In the navigation pane, choose **Groups** and then choose **Create New Group**.
- 2. For **Group Name**, enter a name for your group and then choose **Next Step**.
- 3. In the search field, enter the name of the policy that you created. Select the check box for your policy and then choose **Next Step**.
- 4. Review the group name and policies. When you are ready, choose Create Group.

Step 3: Create IAM users and add them to the group

As an IAM administrator, you can add users to a group at any time. This grants the users the permissions granted to the group.

To create an IAM user and add the user to a group

- 1. In the navigation pane, choose **Users** and then choose **Add user**.
- 2. For **User name**, enter the names for one or more users.
- Select the check box next to AWS Management Console access. Configure an auto-generated or custom password. You can optionally select User must create a new password at next sign-in to require a password reset when the user first signs in.
- 4. Choose Next: Permissions.
- 5. Choose **Add user to group** and then select the group that you created.
- Choose Next: Tags. You can optionally add tags to your users.
- 7. Choose Next: Review. When you are ready, choose Create user.

Example IAM policies

You can create permissions policies that grant permissions to IAM users. You can grant users access to AWS Artifact reports and the ability to accept and download agreements on behalf of either a single account or an organization.

The following example policies show permissions that you can assign to IAM users based on the level of access that they need.

- Example policies to manage reports (p. 12)
- Example policies to manage agreements (p. 12)
- Example policies to integrate with AWS Organizations (p. 13)
- Example policies to manage agreements for the management account (p. 14)
- Example policies to manage organizational agreements (p. 15)

Example Example policies to manage reports

The following policy grants permission to download all reports.

The following policy grants permission to download only the SOC, PCI, and ISO reports.

Example Example policies to manage agreements

The following policy grants permission to download all agreements. IAM users must also have this permission to accept agreements.

The following policy grants permission to accept an agreement.

The following policy grants permission to terminate an agreement.

The following policy grants permissions to manage single account agreements.

Example Example policies to integrate with AWS Organizations

The following policy grants permission to create the IAM role that AWS Artifact uses to integrate with AWS Organizations. Your organization's management account must have these permissions to get started with organizational agreements.

```
{
```

```
"Version": "2012-10-17",
    "Statement": [
        {
            "Effect": "Allow",
            "Action": "iam:ListRoles",
            "Resource": "arn:aws:iam::*:role/*"
        },
        {
            "Effect": "Allow",
            "Action": "iam:CreateRole",
            "Resource": "arn:aws:iam::*:role/service-role/AWSArtifactAccountSync"
        },
            "Effect": "Allow",
            "Action": "iam: AttachRolePolicy",
            "Resource": "arn:aws:iam::*:role/service-role/AWSArtifactAccountSync",
            "Condition": {
                "ArnEquals": {
                    "iam:PolicyARN": "arn:aws:iam::aws:policy/service-role/
AWSArtifactAccountSync"
                }
        }
    ]
}
```

The following policy grants permission to grant AWS Artifact the permissions to use AWS Organizations. Your organization's management account must have these permissions to get started with organizational agreements.

Example Example policies to manage agreements for the management account

The following policy grants permissions to manage agreements for the management account.

```
]
       },
            "Effect": "Allow",
            "Action": "iam:ListRoles",
            "Resource": "arn:aws:iam::*:role/*"
        },
            "Effect": "Allow",
            "Action": "iam:CreateRole",
            "Resource": "arn:aws:iam::*:role/service-role/AWSArtifactAccountSync"
        },
            "Effect": "Allow",
            "Action": "iam:AttachRolePolicy",
            "Resource": "arn:aws:iam::*:role/service-role/AWSArtifactAccountSync",
            "Condition": {
                "ArnEquals": {
                    "iam:PolicyARN": "arn:aws:iam::aws:policy/service-role/
AWSArtifactAccountSync"
                }
        },
            "Effect": "Allow",
            "Action": [
                "organizations:DescribeOrganization",
                "organizations: EnableAWSServiceAccess",
                "organizations:ListAccounts",
                "organizations:ListAWSServiceAccessForOrganization"
            "Resource": "*"
        }
   ]
}
```

Example Example policies to manage organizational agreements

The following policy grants permissions to manage organizational agreements. Another user with the required permissions must set up the organizational agreements.

```
{
    "Version": "2012-10-17",
    "Statement": [
        {
            "Effect": "Allow",
            "Action": [
                "artifact: AcceptAgreement",
                "artifact:DownloadAgreement",
                "artifact:TerminateAgreement"
            ],
            "Resource": [
                "arn:aws:artifact::*:customer-agreement/*",
                "arn:aws:artifact:::agreement/*"
            ]
        },
            "Effect": "Allow",
            "Action": [
                "organizations:DescribeOrganization"
            "Resource": "*"
```

```
}
]
```

The following policy grants permissions to view organizational agreements.

```
{
    "Version": "2012-10-17",
    "Statement": [
        {
            "Effect": "Allow",
            "Action": [
                "artifact:DownloadAgreement"
            "Resource": [
                "arn:aws:artifact::*:customer-agreement/*",
                "arn:aws:artifact:::agreement/*"
            ]
        },
{
            "Effect": "Allow",
            "Action": [
                "organizations:DescribeOrganization"
            "Resource": "*"
        }
    ]
}
```

Document history for AWS Artifact

The following table describes the releases for AWS Artifact.

update-history-change	update-history-description	update-history-date
Reports (p. 17)	Removed non-disclosure agreement and introduced terms and conditions for report downloads.	December 17, 2020
Home page and search (p. 17)	Added service home page and search bar on the reports and agreements page.	May 15, 2020
GovCloud launch (p. 17)	Launched AWS Artifact in GovCloud regions.	November 7, 2019
AWS Organizations agreements (p. 17)	Added support for managing agreements for an organization.	June 20, 2018
Agreements (p. 17)	Added support for managing AWS Artifact agreements.	June 17, 2017
Initial release (p. 17)	This release introduces AWS Artifact.	November 30, 2016