

# Enabling Self-Service for Data Scientists with AWS Service Catalog

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# What do we want to gain?



Ease of Use



Agility

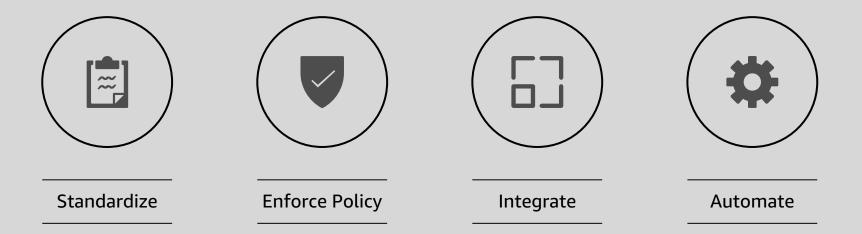


Governance



Scale

# How to get self-service?



# **AWS Service Catalog**



Control Standardization Governance Agility
Self-Service
Time to Market



Developers



Organizations

# AWS Service Catalog: Terminology

#### **Product**



An IT service (VPC, web server, n-tier environment, database) that you want to make available for deployment on AWS



#### **Constraint**

Restriction on the ways that specific AWS resources can be deployed for a product, e.g., template constraints to allow only certain EC2 instance sizes



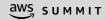
#### **Portfolio**

A collection of products, together with configuration information, launch controls, and administrator-controlled access



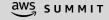
#### **Provisioned Product**

An AWS Service Catalog product is launched through an AWS CloudFormation process, and the collection of launched services is called a Provisioned Product

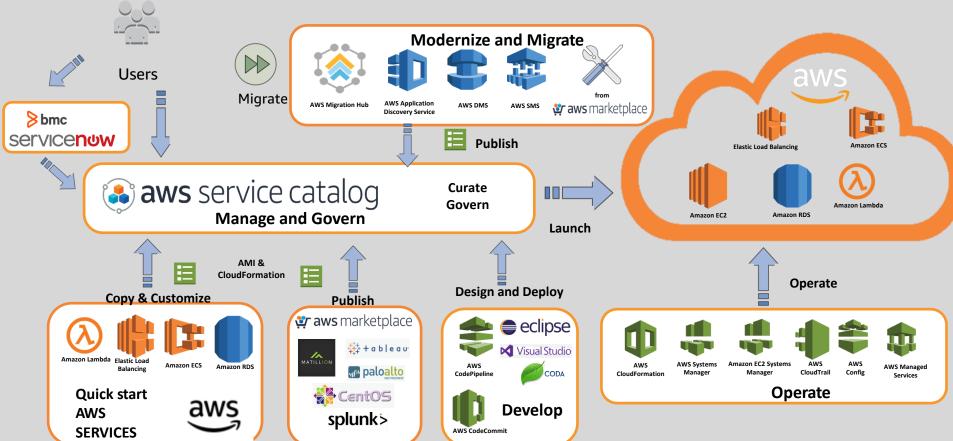


# Key Benefits

Standardize **Developer Autonomy +**†**+ Enforce Consistency and Compliance Guardrail Resources Limit Access Automate Deployments Enforce Tagging** Single-pane for Provisioning



# The self-service management framework





# ITSM Integration

# **AWS Service Catalog**











## ITOM / ITSM / Global Service Catalog

Public APIs





## ITOM / ITSM / Global Service Catalog



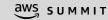




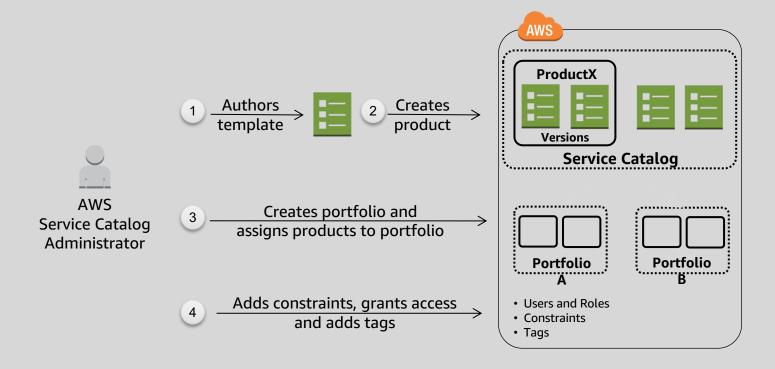


**AWS Provisioning** 

### **AWS Provisioned Resources**

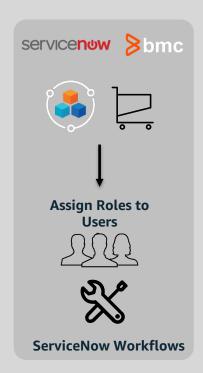


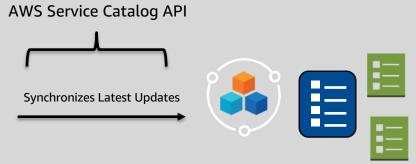
# Administrator experience

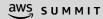


## **ITSM Administrator**









# User experience

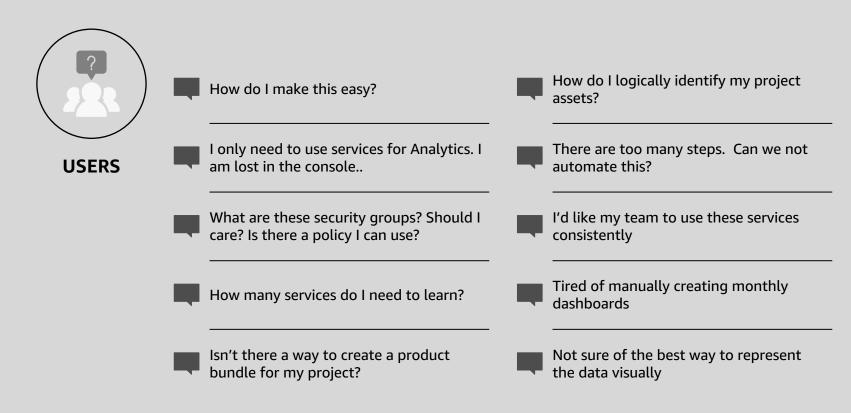
AWS Service Catalog API

#### servicenow > bmc **Browse** 1 **AWS Service Catalog Products** Maps to SC Portfolio **Portfolio** Launch Product Select Product, 3 configure **Service Request** parameters Users Workflow - RITM Deploy Request Launch **Provisioned Product** Outputs 4 **Configuration Item**



# Enabling Self-Service for Data Scientists

## AWS has 100+ services



# Solution approach - step 1

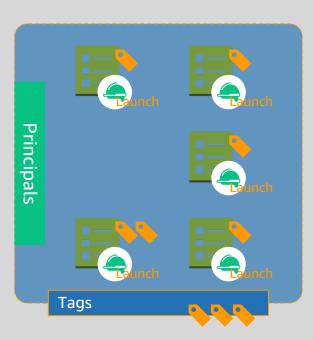
Active Directory Group

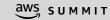
## The Project (Portfolio) Layout



- 1:1 Portfolio (Project) to an IAM role: "Portfolio Role"
- 1:1 Portfolio Role to an IAM Policy: "Portfolio Policy"
- Full access between all AWS resources created through Portfolio

#### Portfolio





# Solution approach - step 2

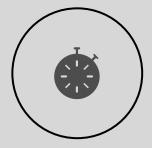
### **Automate Portfolio Creation**



Scale



Infrastructure as Code



Minimize Human Error



Project Onboarding

# Solution approach - step 3

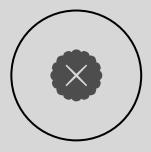
## Dynamically Update IAM Policies



Least Privilege



Automate



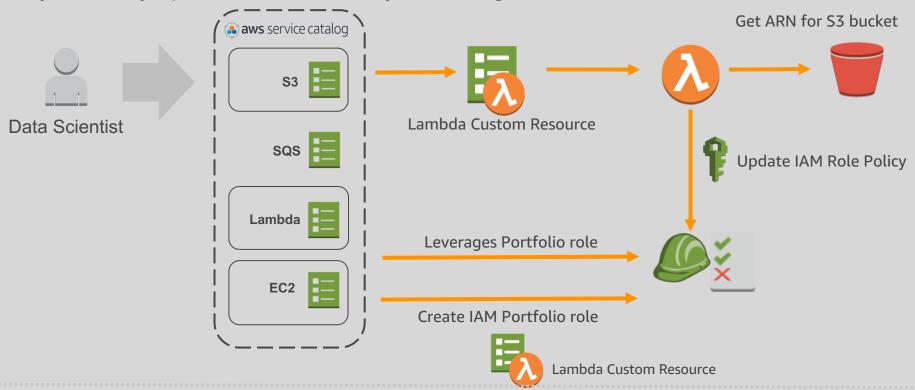
Block Lateral Attacks



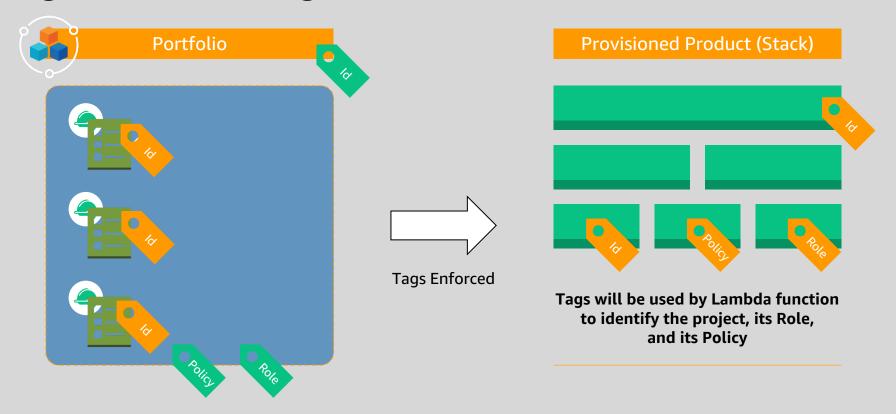
Customer Experience

## IAM Bound Architecture

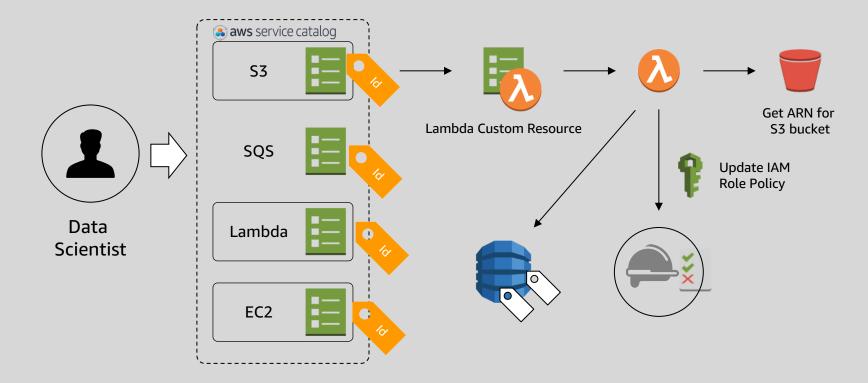
Dynamically update Portfolio Policy and assign Portfolio Role to new resources



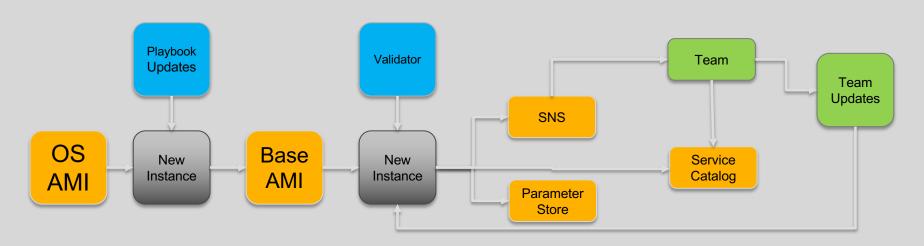
# Tags as metadata glue



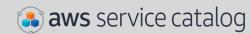
# Logging and tracking

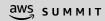


## Automated AMI Build and Validation workflow.









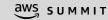
## Solution

• Step 1: 1:1 portfolio to project mapping

Policy Pole

- Enforce tagging
- Align security controls and resource allocation
- Step 2: Automate product and portfolio creation
- Step 3: Dynamically update IAM policies as new resources are provisioned



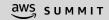




# ServiceNow / AWS Service Catalog Demo

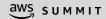
# ServiceNow and Service Catalog

- AWS Service Catalog
- Cloud Management
- ServiceNow Integration



# Key Takeaways

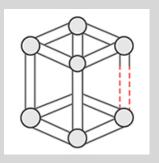
- ✓ Start small, iterate quickly, and build incrementally expand product catalog in steps (ML,RDS, Amazon EMR, Marketplace Integration)
- ✓ Align Security and Resource Associations through Portfolios on a per-project basis
- ✓ Automate security processes with AWS Lambda to reduce turnaround time
- ✓ IAM bound your applications through Automation with Tags and Tag Enforcement through AWS Service Catalog
- ✓ Create an easy click-and-go experience for users



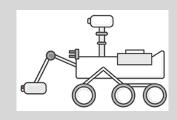
# AWS Service Catalog 2018



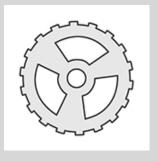
Ease of Use & Self Served



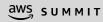
Secure & Aligned Dynamically



Track Changes



Automation & Tagging





# Thank you