# Moving from On-Premise to SaaS Solution AWS Marketplace Experience of a Software Vendor

Nick Golovin, CEO



## DataVirtuality: Build a Single Source of Data Truth



Data Integration platform with 170+ connectors



Founded and venture-backed in March 2012 in Leipzig after 8 years of research



Fastest growing German big data company (Gründerszene Wachstumsranking 2017/2018)



100+ customers around the world 40+ employees in Leipzig, Frankfurt, and San Francisco



Gartner Cool Vendor 2016, Forrester Wave 2017



### 100+ Data-Driven Customers

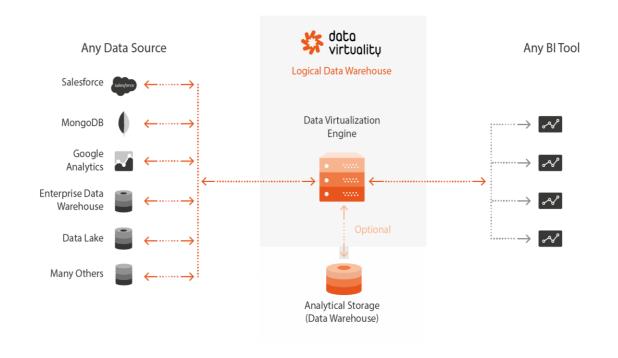




## Started as Product company DataVirtuality Logical Data Warehouse

#### DataVirtuality Logical Data Warehouse

- 1. 170+ connectors
- 2. Semantic layer for business logic
- 3. Data Pipeline
- Delivered as Installable Product
- Target segment digital companies and digital departments of enterprises





#### Classic Sales Structure Slowed Down the Process

#### Marketing

➤ Run campaigns and win prospects through various channels outside AWS Marketplace

#### Sales

- ➤ Initial contact through sales
- ➤ Arrangement of demo call
- >Trial phase
- ➤ Another touch point with sales
- ➤ Sign contract

- >Tech. setup
- ➤ Installing product
- ➤ Connecting datasources

#### Invoicing

- ➤ Send invoice to customer
- ➤ Manual checking and follow ups

**Conclusion**: Process too heavy, especially for digital world



## Why from Product to SaaS

Streamlining and speeding up sales processes

Selling Solutions on the Platform rather than the Platform itself:

**DataVirtuality Pipes** 

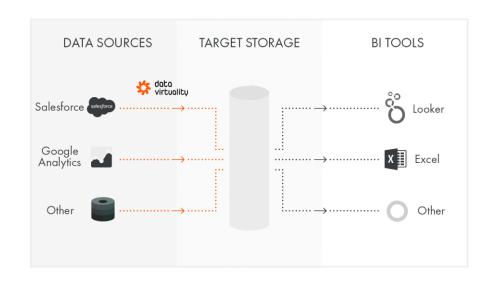
Connectors + Data Pipeline

**DataVirtuality Pipes Professional** 

Connectors + Data Pipeline+Service

#### **Digital mindset affinity**

- Immediate start into product
- No minimal contract duration: pay as you go
- No minimal connector number limitation





## **Perfect Conditions to Move to AWS Marketplace**



Data Virtuality
Pipes is a classical
SaaS solution



Customers with digital mindset



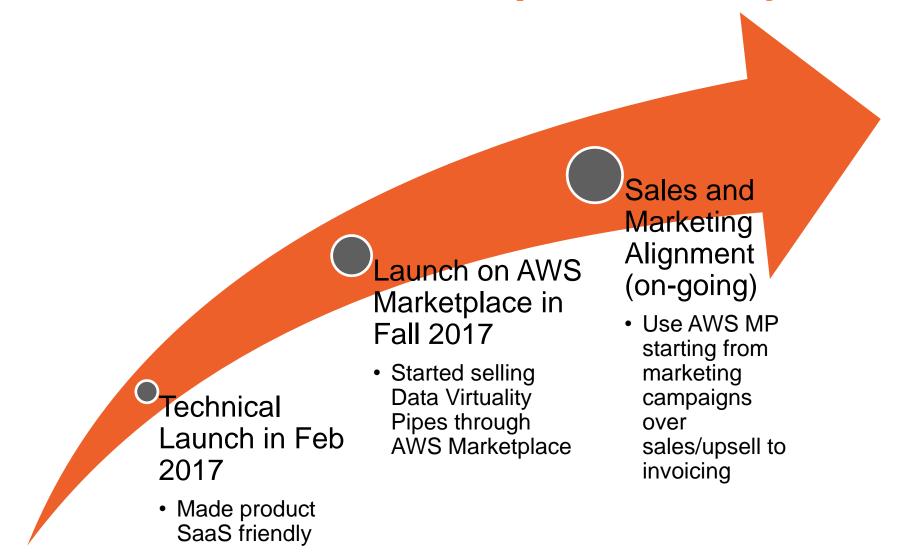
Feedback from market: leaner process is needed



Natural decision as many customers use Redshift as target storage



## Lean Transition to AWS Marketplace in Only Three Steps





## Reflecting on the SaaS Journey

#### Opportunities

Challenges

Shorter sales cycles: from 8-12 weeks to around 2 weeks

More flexible and less resources needed

AWS supported very well with go-to-market strategies

Technically the transition was very easy but the problem was the alignment with the sales team



## **Clearly Defined Next Steps**

#### Sales Strategy

Develop a strategy to align all sales channels

#### Sales and Marketing alignment

 Organic traffic is there but requires all-round sales and marketing strategy for full leverage





DataVirtuality, the Provider of World's First Logical Data Warehouse

**US Office:** 

Frankfurt

c/o Wework 1355 Market Street, #488 13-19 San Francisco, CA 94103 **German Office:** 

Katharinenstr. 15

04109 Leipzig

Neue Rothofstr.

60313







#### Working Successfully with the AWS Marketplace

David Gildea, CEO, CloudRanger



Simplified Backup and Disaster Recovery for AWS Cloud

#### What we will cover



- Who are CloudRanger?
- What do customers want when buying software?
- How we use AWS Marketplace to address customer needs
- Motivation to leverage AWS Marketplace
- How to align the AWS Marketplace channel and sales
- Customer success with Version 1







We provide an easy-to-use, reliable platform for backup and disaster recovery management on AWS Cloud. CloudRanger enables you to easily manage servers and backup policies at scale, across multiple AWS regions and accounts from one simple dashboard.



#### About CloudRanger



- Founded in 2016
- Acquired by Druva in June 2018
- Headquartered in Donegal, Ireland
- 300+ Global Customers
- 3x Growth in last 6 months
- 100% Cloud native 'As-a-Service'
- Pay as you go pricing model
- Biggest client creating 4,000 snapshots per day

























#### Solution features include



- Automated backups and disaster recovery
- Flexible backup policies and customized schedules
- Backup to multiple AWS regions and accounts
- Efficient, scalable and reliable solution
- Mitigate against region-specific disaster scenarios
- Saves your team time, money and hassle





#### Challenges when buying software?



- Complex agreement management
- Software contracts, terms and deployment models
- No single approved catalog of software
- Long procurement process for new vendors
- Need management acceptance
- Evaluate integration requirements





#### Customers want simplification



- Get setup quickly as possible
- Simplify and streamline purchasing and invoicing
- Control user access to software on cloud
- Shift to subscription and SaaS
- The ability to manage all subscriptions in one place
- Trusted sellers with enhanced security





#### How are we using the AWS Marketplace?



- Product is listed on the AWS Marketplace
- We bill AWS customers for SaaS consumption
- Monthly, Annual and Multi-year subscriptions
- 'Private Offers' for custom pricing
- Enterprise Contracts
- AWS Channel Incentive Program
- AWS SaaS Partner Program



#### Advanced Technology Partner

SaaS Partner

Public Sector Partner

#### AWS Marketplace listing





#### **Product Overview**

CloudRanger helps to simplify your backup policies, disaster recovery and advanced server scheduling for Amazon EC2, RDS and Redshift resources.

CloudRanger provides an easy-to-use, reliable platform for snapshot and AMI management of Amazon EC2, RDS and Redshift resources utilizing AWS native snapshots. Simply choose your schedule, set a retention period and apply by tag or instance ID for each of your backup policies.

CloudRanger enables you to manage servers and backup policies across multiple AWS regions and accounts from one simple dashboard. For added protection against disaster, you can easily copy your snapshots and AMIs to another region or account within AWS.

In the event of a disaster, you can quickly restore a snapshot or AMI to your chosen region or account. You can also choose to leave the EBS volume unattached or start a file-level recovery instance.

With Automated Disaster Recovery (ADR), this takes our backup & restore capability and enhances it to automate the end to end activity of recovering from an actual disaster. Rather than selecting single cloud-based resources for restore, you can now select resources, which combined, make up an entire application. In fact, you could select an entire region for restore. This capability supports organisations validate their Recovery Time objective (RTO) and Recovery Point Objective(RPO) through actual execution of an end-to-end process.

CloudRanger also offers advanced server scheduling for your Amazon EC2 and RDS

#### Highlights

- An effective AWS backup and recovery solution for snapshot and AMI management of Amazon EC2, RDS and Redshift resources. Manage your backup policies based on tags or instance ID.
- AWS cross region and cross account backup and recovery capabilities provide a robust disaster recovery solution and mitigates against region specific events. With Automated Disaster Recovery Testing you can also Validate RTO and RPO Objectives
- Cost efficient advanced server scheduling for your Amazon EC2 and RDS resources, saving your team time, money and the hassle of managing scripts or performing manual tasks.

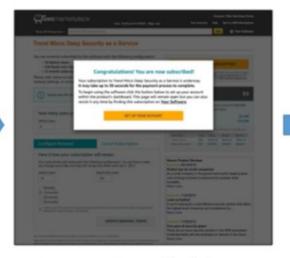


#### AWS Marketplace Website



Customer finds and subscribes to SaaS product

#### Redirect to Seller's Website



Customer is notified they are leaving AWS Marketplace

#### Seller's Website



Customer creates account on seller's website



#### Motivation to leverage AWS Marketplace



- Global distribution
- Removes deployment barriers
- Avoids 'chasing up money'
- Simplifies the installation experience
- Enhanced security story
- Enables rapid discovery, testing and evaluation
- Seen as trusted AWS Partner





#### What are AWS Private Offers?



Private Offers enables us to create a custom pricing and private legal terms for any of our publicly available products via the AWS Marketplace.

- Increases adoption of AWS MP subscriptions
- It provides incentive to our sales reps working with AWS customers and prospects.
- It provides you with customer data to assist in analyzing, growing AWS MP sell-through.
- It fosters a collaborative working relationship between AWS and our sales team to better address customer needs.



Back to AWS Marketplace Management Portal

#### Create Private Offer

1. Please select the product for this private offer.

CloudRanger Backup & Recovery

Creating private offers for sunset products is not supported.

2. Enter the Payer Account number of the buyer

Maximum of 25 account ids per offer

Comma separated Buyer Account Ids

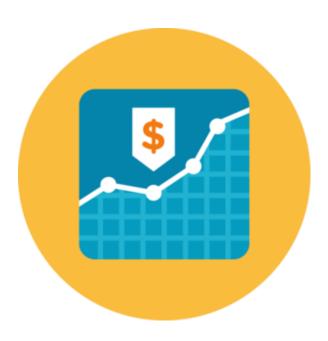
Do not enter your own account ID - the offer will be visible to seller account automatically.

Next

#### How to align AWS Marketplace & Sales



- Discover a whole new untapped customer base
- Simplify procurement and billing
- Deliver your software quickly and easily
- Enable customers to easily and quickly launch your software
- No more long, arduous sales cycles
- No procurement delays
- Billing headaches are now a thing of the past





#### How do we educate our Sales team?



- Compensate sales teams in the same way as other channels
- Make it easy for the end user
- No channel conflict
- Commission based on subscription total
- Enhanced security messaging
- Take advantage of AWS customer procurement arrangements









With more than 1,000 employees and €100 million in revenue in 2017, **Version 1** provides migration, management, and optimization of enterprise applications in the cloud. Version 1 delivers IT consulting, services, and solutions to enterprises in the UK and Ireland.



#### Customer success & AWS Marketplace









#### "

Getting CloudRanger from the AWS Marketplace makes it incredibly simple to deploy in the AWS environment. We can roll out backups to our whole customer estate in minutes rather than hours or days. That means we can get customers' applications into service in the cloud that much faster.

Using CloudRanger has helped us to provide the customer assurance necessary to win large, multiyear cloud managed services contracts with enterprise organizations.

"

**Peter Smyth Head of Managed Services** Version 1

#### Quick recap



- AWS Marketplace makes it easy for the end user
- SaaS contracts via AWS Marketplace provides simplicity
- Provides customers with enhanced security story
- Streamlines procurement processes
- No more long, arduous sales cycles
- Use private offers for customized enterprise pricing
- Align your sales team with no channel conflict

#### Thank you!

dave@cloudranger.com <a href="https://cloudranger.com">https://cloudranger.com</a>



