

all times. For example, with circuit-switched TDM, if a one-second frame is divided into 10 time slots of 100 ms each, then each user would be allocated one time slot per frame.

Thus, the circuit-switched link can support only 10 ($= 1 \text{ Mbps}/100 \text{ kbps}$) simultaneous users. With packet switching, the probability that a specific user is active is 0.1 (that is, 10 percent). If there are 35 users, the probability that there are 11 or more simultaneously active users is approximately 0.0004. (Homework Problem P8 outlines how this probability is obtained.) When there are 10 or fewer simultaneously active users (which happens with probability 0.9996), the aggregate arrival rate of data is less than or equal to 1 Mbps, the output rate of the link. Thus, when there are 10 or fewer active users, users' packets flow through the link essentially without delay, as is the case with circuit switching. When there are more than 10 simultaneously active users, then the aggregate arrival rate of packets exceeds the output capacity of the link, and the output queue will begin to grow. (It continues to grow until the aggregate input rate falls back below 1 Mbps, at which point the queue will begin to diminish in length.) Because the probability of having more than 10 simultaneously active users is minuscule in this example, packet switching provides essentially the same performance as circuit switching, *but does so while allowing for more than three times the number of users*.

Let's now consider a second simple example. Suppose there are 10 users and that one user suddenly generates one thousand 1,000-bit packets, while other users remain quiescent and do not generate packets. Under TDM circuit switching with 10 slots per frame and each slot consisting of 1,000 bits, the active user can only use its one time slot per frame to transmit data, while the remaining nine time slots in each frame remain idle. It will be 10 seconds before all of the active user's one million bits of data has been transmitted. In the case of packet switching, the active user can continuously send its packets at the full link rate of 1 Mbps, since there are no other users generating packets that need to be multiplexed with the active user's packets. In this case, all of the active user's data will be transmitted within 1 second.

The above examples illustrate two ways in which the performance of packet switching can be superior to that of circuit switching. They also highlight the crucial difference between the two forms of sharing a link's transmission rate among multiple data streams. Circuit switching pre-allocates use of the transmission link regardless of demand, with allocated but unneeded link time going unused. Packet switching on the other hand allocates link use *on demand*. Link transmission capacity will be shared on a packet-by-packet basis only among those users who have packets that need to be transmitted over the link.

Although packet switching and circuit switching are both prevalent in today's telecommunication networks, the trend has certainly been in the direction of packet switching. Even many of today's circuit-switched telephone networks are slowly migrating toward packet switching. In particular, telephone networks often use packet switching for the expensive overseas portion of a telephone call.

1.3.3 A Network of Networks

We saw earlier that end systems (PCs, smartphones, Web servers, mail servers, and so on) connect into the Internet via an access ISP. The access ISP can provide either wired or wireless connectivity, using an array of access technologies including DSL, cable, FTTH, Wi-Fi, and cellular. Note that the access ISP does not have to be a telco or a cable company; instead it can be, for example, a university (providing Internet access to students, staff, and faculty), or a company (providing access for its employees). But connecting end users and content providers into an access ISP is only a small piece of solving the puzzle of connecting the billions of end systems that make up the Internet. To complete this puzzle, the access ISPs themselves must be interconnected. This is done by creating a *network of networks*—understanding this phrase is the key to understanding the Internet.

Over the years, the network of networks that forms the Internet has evolved into a very complex structure. Much of this evolution is driven by economics and national policy, rather than by performance considerations. In order to understand today's Internet network structure, let's incrementally build a series of network structures, with each new structure being a better approximation of the complex Internet that we have today. Recall that the overarching goal is to interconnect the access ISPs so that all end systems can send packets to each other. One naive approach would be to have each access ISP *directly* connect with every other access ISP. Such a mesh design is, of course, much too costly for the access ISPs, as it would require each access ISP to have a separate communication link to each of the hundreds of thousands of other access ISPs all over the world.

Our first network structure, *Network Structure 1*, interconnects all of the access ISPs with a *single global transit ISP*. Our (imaginary) global transit ISP is a network of routers and communication links that not only spans the globe, but also has at least one router near each of the hundreds of thousands of access ISPs. Of course, it would be very costly for the global ISP to build such an extensive network. To be profitable, it would naturally charge each of the access ISPs for connectivity, with the pricing reflecting (but not necessarily directly proportional to) the amount of traffic an access ISP exchanges with the global ISP. Since the access ISP pays the global transit ISP, the access ISP is said to be a **customer** and the global transit ISP is said to be a **provider**.

Now if some company builds and operates a global transit ISP that is profitable, then it is natural for other companies to build their own global transit ISPs and compete with the original global transit ISP. This leads to *Network Structure 2*, which consists of the hundreds of thousands of access ISPs and *multiple* global transit ISPs. The access ISPs certainly prefer Network Structure 2 over Network Structure 1 since they can now choose among the competing global transit providers as a function of their pricing and services. Note, however, that the global transit ISPs

themselves must interconnect: Otherwise access ISPs connected to one of the global transit providers would not be able to communicate with access ISPs connected to the other global transit providers.

Network Structure 2, just described, is a two-tier hierarchy with global transit providers residing at the top tier and access ISPs at the bottom tier. This assumes that global transit ISPs are not only capable of getting close to each and every access ISP, but also find it economically desirable to do so. In reality, although some ISPs do have impressive global coverage and do directly connect with many access ISPs, no ISP has presence in each and every city in the world. Instead, in any given region, there may be a **regional ISP** to which the access ISPs in the region connect. Each regional ISP then connects to **tier-1 ISPs**. Tier-1 ISPs are similar to our (imaginary) global transit ISP; but tier-1 ISPs, which actually do exist, do not have a presence in every city in the world. There are approximately a dozen tier-1 ISPs, including Level 3 Communications, AT&T, Sprint, and NTT. Interestingly, no group officially sanctions tier-1 status; as the saying goes—if you have to ask if you’re a member of a group, you’re probably not.

Returning to this network of networks, not only are there multiple competing tier-1 ISPs, there may be multiple competing regional ISPs in a region. In such a hierarchy, each access ISP pays the regional ISP to which it connects, and each regional ISP pays the tier-1 ISP to which it connects. (An access ISP can also connect directly to a tier-1 ISP, in which case it pays the tier-1 ISP). Thus, there is customer-provider relationship at each level of the hierarchy. Note that the tier-1 ISPs do not pay anyone as they are at the top of the hierarchy. To further complicate matters, in some regions, there may be a larger regional ISP (possibly spanning an entire country) to which the smaller regional ISPs in that region connect; the larger regional ISP then connects to a tier-1 ISP. For example, in China, there are access ISPs in each city, which connect to provincial ISPs, which in turn connect to national ISPs, which finally connect to tier-1 ISPs [Tian 2012]. We refer to this multi-tier hierarchy, which is still only a crude approximation of today’s Internet, as *Network Structure 3*.

To build a network that more closely resembles today’s Internet, we must add points of presence (PoPs), multi-homing, peering, and Internet exchange points (IXPs) to the hierarchical Network Structure 3. PoPs exist in all levels of the hierarchy, except for the bottom (access ISP) level. A **PoP** is simply a group of one or more routers (at the same location) in the provider’s network where customer ISPs can connect into the provider ISP. For a customer network to connect to a provider’s PoP, it can lease a high-speed link from a third-party telecommunications provider to directly connect one of its routers to a router at the PoP. Any ISP (except for tier-1 ISPs) may choose to **multi-home**, that is, to connect to two or more provider ISPs. So, for example, an access ISP may multi-home with two regional ISPs, or it may multi-home with two regional ISPs and also with a tier-1 ISP. Similarly, a regional ISP may multi-home with multiple tier-1 ISPs. When an

ISP multi-homes, it can continue to send and receive packets into the Internet even if one of its providers has a failure.

As we just learned, customer ISPs pay their provider ISPs to obtain global Internet interconnectivity. The amount that a customer ISP pays a provider ISP reflects the amount of traffic it exchanges with the provider. To reduce these costs, a pair of nearby ISPs at the same level of the hierarchy can **peer**, that is, they can directly connect their networks together so that all the traffic between them passes over the direct connection rather than through upstream intermediaries. When two ISPs peer, it is typically settlement-free, that is, neither ISP pays the other. As noted earlier, tier-1 ISPs also peer with one another, settlement-free. For a readable discussion of peering and customer-provider relationships, see [Van der Berg 2008]. Along these same lines, a third-party company can create an **Internet Exchange Point (IXP)** (typically in a stand-alone building with its own switches), which is a meeting point where multiple ISPs can peer together. There are roughly 300 IXPs in the Internet today [Augustin 2009]. We refer to this ecosystem—consisting of access ISPs, regional ISPs, tier-1 ISPs, PoPs, multi-homing, peering, and IXPs—as *Network Structure 4*.

We now finally arrive at *Network Structure 5*, which describes the Internet of 2012. Network Structure 5, illustrated in Figure 1.15, builds on top of Network Structure 4 by adding **content provider networks**. Google is currently one of the leading examples of such a content provider network. As of this writing, it is estimated that Google has 30 to 50 data centers distributed across North America, Europe, Asia, South America, and Australia. Some of these data centers house over one hundred thousand servers, while other data centers are smaller, housing only hundreds of servers. The Google data centers are all interconnected via Google’s private TCP/IP network, which spans the entire globe but is nevertheless separate from the public Internet. Importantly, the Google private network only

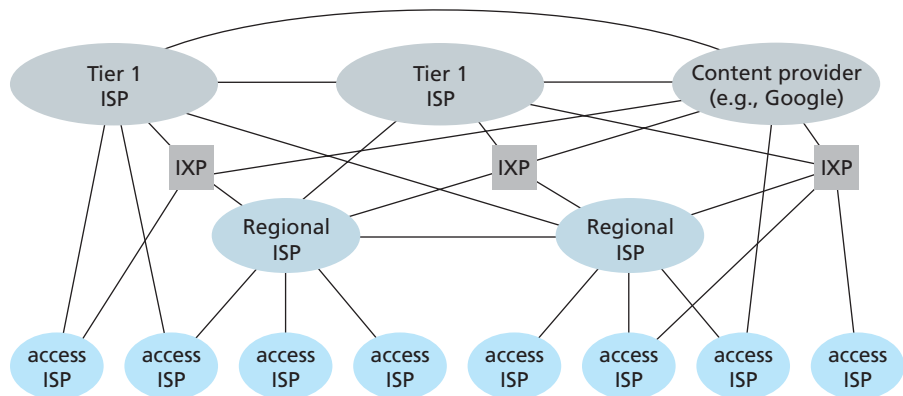


Figure 1.15 ♦ Interconnection of ISPs

carries traffic to/from Google servers. As shown in Figure 1.15, the Google private network attempts to “bypass” the upper tiers of the Internet by peering (settlement free) with lower-tier ISPs, either by directly connecting with them or by connecting with them at IXPs [Labovitz 2010]. However, because many access ISPs can still only be reached by transiting through tier-1 networks, the Google network also connects to tier-1 ISPs, and pays those ISPs for the traffic it exchanges with them. By creating its own network, a content provider not only reduces its payments to upper-tier ISPs, but also has greater control of how its services are ultimately delivered to end users. Google’s network infrastructure is described in greater detail in Section 7.2.4.

In summary, today’s Internet—a network of networks—is complex, consisting of a dozen or so tier-1 ISPs and hundreds of thousands of lower-tier ISPs. The ISPs are diverse in their coverage, with some spanning multiple continents and oceans, and others limited to narrow geographic regions. The lower-tier ISPs connect to the higher-tier ISPs, and the higher-tier ISPs interconnect with one another. Users and content providers are customers of lower-tier ISPs, and lower-tier ISPs are customers of higher-tier ISPs. In recent years, major content providers have also created their own networks and connect directly into lower-tier ISPs where possible.

1.4 Delay, Loss, and Throughput in Packet-Switched Networks

Back in Section 1.1 we said that the Internet can be viewed as an infrastructure that provides services to distributed applications running on end systems. Ideally, we would like Internet services to be able to move as much data as we want between any two end systems, instantaneously, without any loss of data. Alas, this is a lofty goal, one that is unachievable in reality. Instead, computer networks necessarily constrain throughput (the amount of data per second that can be transferred) between end systems, introduce delays between end systems, and can actually lose packets. On one hand, it is unfortunate that the physical laws of reality introduce delay and loss as well as constrain throughput. On the other hand, because computer networks have these problems, there are many fascinating issues surrounding how to deal with the problems—more than enough issues to fill a course on computer networking and to motivate thousands of PhD theses! In this section, we’ll begin to examine and quantify delay, loss, and throughput in computer networks.

1.4.1 Overview of Delay in Packet-Switched Networks

Recall that a packet starts in a host (the source), passes through a series of routers, and ends its journey in another host (the destination). As a packet travels from one node (host or router) to the subsequent node (host or router) along this path, the