

Your electricity bill

Bill date: May 9, 2011

Summary of what you owe

Amount owing on your previous bill	\$62.90
Less Payment made on Apr 15, thank you	-\$62.90
Equals Your balance forward	\$0.00
Plus Your new charges (details on following pages)	
Cost of electricity (with taxes and fees)	\$170.37
Equals Total amount due	\$170.37

Due date: May 20, 2011

Brian J Cullinan

Your account number: 694717281

For service at: 9259 E Raintree Dr
Unit 2164 Bldg 30-n

Questions or Office Locations?

Call 602-371-7171, 24 hours a day
Website: aps.com
Para servicio en español llame al:
602-371-6861 (Phoenix)

Be On Time with SurePay

Take the hassle and worry out of paying your electric bill. Sign up for SurePay, our automatic payment program. You'll always be on time and you'll even save some money. Just complete the **enclosed bill form on page 2** and mail it in with your payment. Visit **aps.com/SurePay** to learn more.

Page 1 of 4

See page 2 for more information.



Your account number
694717281

Bill date
May 9, 2011

☐ Mailing address or phone number change?
Check here and fill in the details on the back.

BRIAN J CULLINAN
#2164
9259 E RAINTREE DR
SCOTTSDALE AZ 85260-7599

**When paying in person, please
bring the bottom portion of your bill.**

Total amount due: \$ 170.37

**Your optional contribution
to SHARE: \$ _____**

Total amount paid: \$ _____

Due date: May 20, 2011

Please **make your check payable to APS** and write your account number on your check. To ensure proper credit, please enclose the bottom portion of your bill with your payment.

X

Your electricity bill
May 9, 2011

Brian J Cullinan

Your account number
694717281

Your service plan: Standard Rate

Meter number: K35247
Meter reading cycle: 04

Charges for electricity services

Cost of electricity you used

Basic service charge	\$1.89
Delivery service charge	\$41.00
Environmental benefits surcharge	\$7.05
Federal environmental improvement surcharge	\$0.18
System benefits charge	\$2.32
Power supply adjustment*	-\$6.25
Metering*	\$2.70
Meter reading*	\$1.86
Billing*	\$2.10
Generation of electricity*	\$94.24
Transmission and ancillary services*	\$5.75
Transmission cost adjustment*	\$2.37
Cost of electricity you used	\$155.21

Taxes and fees

Regulatory assessment	\$0.46
State sales tax	\$10.48
County sales tax	\$1.11
City sales tax	\$0.00
Franchise fee	\$3.11
Cost of electricity with taxes and fees	\$170.37

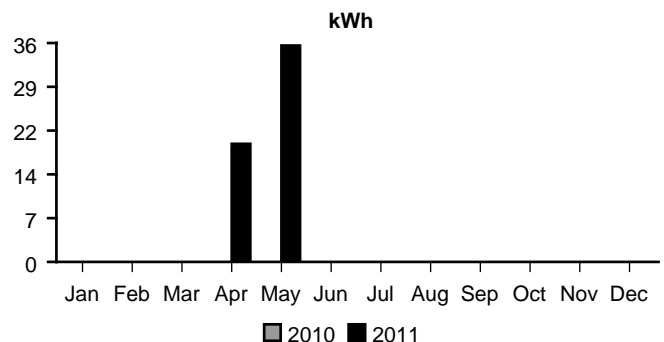
Total charges for electricity services \$170.37

* These services are currently provided by APS but may be provided by a competitive supplier.

Amount of electricity you used

Meter reading on May 4	32412
Meter reading on Apr 4	31307
Total electricity you used, in kWh	1105

Average daily electricity use per month



Comparing your monthly use

	This month	Last month	This month last year
Billing days	30	14	N/A
Average outdoor temperature	70°	66°	N/A
Your total use in kWh	1105	283	N/A
Your average daily cost	\$5.67	\$2.53	N/A



Glossary of Terms

Basic service charge - The minimum charge for having service available, whether you used electricity or not.

Billing - The cost of calculating and providing your monthly statement.

Delivery service charge - A charge, based on your kWh usage and/or kW demand, to build and operate the equipment for delivering electricity to your home including lines, poles, transformers and substations.

Environmental benefits surcharge - A charge to cover the costs of programs approved by the Arizona Corporation Commission, including: energy efficiency and renewable energy projects.

Federal Environmental Improvement Surcharge - A charge to recover a portion of the cost of investments and expenses for environmental improvements at APS' generation facilities designed to comply with environmental standards mandated by federal laws or regulations.

Franchise fee - A charge by a municipality for APS' use of the public rights-of-way for its facilities.

Generation of electricity - The cost of producing the electricity you used this month.

Interim Rate Surcharge - An increase to APS base rates approved by the Arizona Corporation Commission. Funds collected through this surcharge are subject to refund pending the outcome of APS current rate case.

Meter reading - A fixed fee to determine your energy use.

Metering - A fixed fee for providing and servicing the meter.

Power supply adjustment - An adjustment mechanism to recover fluctuations in fuel and purchased power costs.

Regulatory assessment - A cost imposed on customers of state-regulated utilities to help fund the Arizona Corporation Commission and Residential Utility Consumer's Office.

Systems benefits charge - A charge to cover the costs of programs approved by the Arizona Corporation Commission, including low-income assistance, demand side management, customer education, environmental, renewables, long-term public benefit research and development, nuclear fuel disposal and nuclear power plant decommissioning programs as well as other programs approved by the Commission.

Transmission and ancillary services - The cost for moving high voltage electricity from generating facilities and other sources to the APS distribution lines.