Brian Dang

Contact

Career Objective

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Professional Experience

Pizza Hut - Manassas, VA

experience for all guests.

CUSTOMER SERVICE REPRESENTATIVE

JULY 20210 - JULY 2024

(May 2027) **B.S., Computer Science,**

Virginia Tech -Blacksburg, VA

Education

Engaged with 50+ customers daily, placing their orders and answering any questions, both in-person and via phone

Dedicated food service worker with over 4 years of professional experience in both

managing high-volume environments. Eager to leverage my industry expertise and strong work ethic in a kitchen role at your establishment, contributing to a positive

front and back of house operations, including cashiering, food preparation, and serving. Possesses the ability to deliver exceptional customer service while efficiently

- Handled various payment methods, including cash, credit cards, and digital transactions, ensuring 100% accuracy in each process
- Prepare appetizers, pizza, even when busy, ensuring that all guests receive their orders within 15 minutes
- Worked closely with 5+ team members in a shift to create a stable and efficient work environment

Key Skills

Teamwork

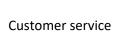




JAN 2024

Owen's Food Court - Blacksburg, VA

- MAY 2024



Attention-to-detail

Problem solving

> Efficiency

- Served upwards of 200 customers daily in high-speed intense work environment
- Welcomed customers and made them feel comfortable while taking care of their dining needs and services
- Worked with teams of 10+ members to ensure customers receive their food in a timely fashion
- Maintain cleanliness and organization of kitchen areas, cleaning every hour, ensuring compliance with health and safety standards.
- Closely monitored the food temperature every 30 minutes to ensure that food temperature is within safe range to consume