




Contact

(703) 597-8371 

brianduc7@gmail.com 

Manassas, VA 20112 

<http://www.linkedin.com/in/brian-dang994> 

Education

(May 2027)
B.S., Computer Science,
Virginia Tech
–Blacksburg, VA

Key Skills

Sales



Teamwork

Customer service


Attention-to-detail


Problem solving


Efficiency


Career Objective

Dedicated food service worker with over 4 years of professional experience in both front and back of house operations, including cashiering, food preparation, and serving. Possesses the ability to deliver exceptional customer service while efficiently managing high-volume environments. Eager to leverage my industry expertise and strong work ethic in a kitchen role at your establishment, contributing to a positive experience for all guests.

Professional Experience

CUSTOMER SERVICE REPRESENTATIVE

Pizza Hut - Manassas, VA

JULY 20210

– JULY 2024

- Engaged with 50+ customers daily, placing their orders and answering any questions, both in-person and via phone
- Handled various payment methods, including cash, credit cards, and digital transactions, ensuring 100% accuracy in each process
- Prepare appetizers, pizza, even when busy, ensuring that all guests receive their orders within 15 minutes
- Worked closely with 5+ team members in a shift to create a stable and efficient work environment

FOOD SERVER

Owen’s Food Court - Blacksburg, VA

JAN 2024

– MAY 2024

- Served upwards of 200 customers daily in high-speed intense work environment
- Welcomed customers and made them feel comfortable while taking care of their dining needs and services
- Worked with teams of 10+ members to ensure customers receive their food in a timely fashion
- Maintain cleanliness and organization of kitchen areas, cleaning every hour, ensuring compliance with health and safety standards.
- Closely monitored the food temperature every 30 minutes to ensure that food temperature is within safe range to consume