BRIAN DAUB

SUMMARY

Front-End Web Developer with a passion for creating visually pleasing user-centric designs with semantic HTML5 markup, responsive CSS3 and functional JavaScript.

CONTACT

brian.daub@protonmail.com
www.briandaub.com
codepen.io/codejunkie01/
github.com/briandaub/

(720) 233-5203

SKILLS

HTML5, CSS3, JavaScript, jQuery, JSON, API's, Sass, Bootstrap, Jekyll, Git/GitHub, Photoshop, Illustrator, Gulp, Grunt, Yoeman, Bower

Quick learner that is dedicated and passionate. Good eye for design. Motivated self-starter, leader and team player.

EMPLOYMENT

Microsoft (VMC)
Issaquah, WA
Social Media Analyst
March 2016 – Present

Responsible for addressing customer inquiries submitted through various social media and forum mechanisms. Responsible for moderating public discussions specific to supported products. Fostering a welcome, respectful and knowledgeable online community. Document trending issues and escalating issues up through the proper channels. Reporting documented trends to Engineering for resolution.

Freelance
Remote
Front-End Web Developer
February 2012 – Present

Currently studying Front-End Web Development with Free Code Camp. My current skill set includes a firm understanding of and ability to write semantic HTML 4.0/5, CSS/CSS3, JavaScript with jQuery. All of my code is written by hand. Experience working with API's and JSON. Understanding of version control with Git via command line/terminal and the use of GitHub. Familiar working with front-end frameworks such as Twitter Bootstrap and Foundation and building responsive web layouts. Experienced in Adobe Photoshop CS6 and Illustrator CS6 and converting PSD to HTML.

TeleNetwork
Panama City, FL
OneSupport
September 2013 – June 2015

Providing customer support over the phone to troubleshoot small home networking issues including LAN/WLAN networks. Configuration of POP3 email clients via telephone and remote desktop support. Identification of viruses and computer hardware or software issues and resolving all issues within the scope of support. Upselling and referring customers for all out of scope issues to the proper department. Assisting in the supervision of a team of 30+ employees. Assisted in training new employees in order to educate them on scope of support, troubleshooting resources, and call flow to prepare them for the floor.

EDUCATION

FreeCodeCamp.com
2015 – Present
Full Stack Web Development Certificate (online course)
In Progress

Front Range Community College
December 2012
Web Authoring Certificate
Phi Theta Kappa Honors Society, Alpha Mu Psi Chapter