

Order Status



Service Calls

Order Status (REST)

https://ecsapi.arrow.com/external/ArrowLink/ArrowECS/SalesOrder_RS/Status

Prod

Non-prod

Request

Request Parameters

Name	Type	Description	Values	Required
TransactionType	String	This defines the API type. Will provided during the onboarding process.	RESELLER_ORDER_STATUS	Y
SourceTransactionKeyID	String	Any unique Requestor Transaction identifier for the request.	Requestor's transaction ID	Y
RequestTimestamp	Date	Date when the request is made. Usually current date.	Current date in MM/DD/YYYY format	Y
Region	String	Identifies Arrow Region	NORTH_AMERICAS	Y
Country	String	Identifies Arrow Country (Organization)	US / CA	Y
PartnerID	String	This value will be provided during the onboarding process.		Y
PageNum	String	This field is used for Pagination. User can specify the desired Page number. If no value passed, Arrow will default to 1 page.	1	N

Name	Type	Description	Values	Required
PageSize	String	This field is used for Pagination. User can specify the desired Page size. If no value passed, Arrow will default to 500 records.	100	N
SupplierList/Supplier/Name	String	Used to request status of orders associated to a specific supplier line Populate if you would like to limit the order status results to a specific supplier/s		N
ArrowSONumberList/ArrowSONumber/Number	String	Sales Order Number Populate to search for status for specific Arrow sales order number/s.		N
ResellerPOList/ResellerPO/Number	String	Customer Purchase Order Populate to search for status for specific reseller purchase order number/s		N
ResellerPOList/ResellerPO/Number/Line/Number	String	Customer Purchase Order Line Number Populate to search for status for a specific reseller purchase order line number/s within a reseller purchase order		N
ResellerPOList/ResellerPO/Number/PartNumber/Number	String	Customer Purchase Order Part Number Populate to search for status for a specific reseller purchase order part number/s within a reseller purchase order		N
StartDate	Date	Order details can be queried based on the date range. Date Should be Provided with MM/DD/YYYY Format Populate to search based on date range		N
EndDate	Date	Order details can be queried based on the date range. Date Should be Provided with MM/DD/YYYY Format Populate to search based on date range		N

Name	Type	Description	Values	Required
IncludeClosedOrders	String	Include Closed Orders Select Y if you would like to include closed orders in the results. Select N if you do not want to include closed orders.	Y/N	N
IncludeCancelledOrders	String	Include Cancelled Orders Select Y if you would like to include cancelled orders in the results. Select N if you do not want to include cancelled orders.	Y/N	N

Header

200 ok

Response Parameters

Name	Type	Description	Values	Required
UniqueSequenceNumber	String	Arrow Internal Unique Sequence number associated with Order status Response		
ArrowOrg	String	Arrow ECS North America Org order to be booked	"USA", "CAN"	
ArrowSONumber	String	Arrow Sales Order Number		
ArrowSODate	Date	Arrow Sales Order Date		
OrderStatusDescription	String	On PO ACK provides details on additional acknowledgement status details	"Acknowledge - With Detail, No Change", "Item Accepted with multiple Changes/Part Number changes", "Reject with Detail"	
OrderCurrencyCode	String	Sales Order Currency Code		
OrderStatus	String	Order Level Status	"ACCEPT", "ACCEPT WITH CHANGE", "REJECT", "Order is Booked", "Order is closed", "Order is Cancelled"	
DocGenTimeStamp	Date	Order Status generation date timestamp		
ArrowREPName	String	Arrow Sales Rep Responsible for Order - Name		
ArrowREPPhone	String	Arrow Sales Rep Responsible for Order - Phone		

Name	Type	Description	Values	Required
ArrowREPContactEmail	String	Arrow Sales Rep Responsible for Order - email		
BillTo		Child Node Start		
Name	String	Reseller Bill To Name		
AddrLine1	String	Reseller Bill To Address		
AddrLine2	String	Reseller Bill To Address		
CityName	String	Reseller Bill To City		
StateCode	String	Reseller Bill To State Required for U.S. and Canadian orders only	ANSI 2 Char State or Province Code	
PostalCode	String	Reseller Bill To ZIP Code Required for U.S. and Canadian orders only		
CountryCode	String	Reseller Bill To Country Name	ANSI 2 Char Country Code (US, CA)	
BillToContactName	String	Reseller Bill To Contact Name		
BillToContactPhone	String	Reseller Bill To Contact Number		
BillToContactEmail	String	Reseller Bill To Contact Email Address		
BillTo		Child Node End		
Reseller		Child Node Start		
PONumber	String	Customer Purchase Order Number		
PODate	Date	Purchase Order Date		
SoldToAccNum	String	Arrow Internal Reseller account number		
Name	String	Reseller Name		
AddressLine1	String	Reseller Address		
AddressLine2	String	Reseller Address		

Name	Type	Description	Values	Required
AddressLine3	String	Reseller Address		
CityName	String	Reseller City		
StateCode	String	Reseller State Required for U.S. and Canadian orders only	ANSI 2 Char State or Province Code	
PostalCode	String	Reseller ZIP Code Required for U.S. and Canadian orders only		
CountryCode	String	Reseller Country	ANSI 2 Char Country Code (US, CA)	
SoldToLocationId	String	Arrow Internal Reseller location ID		
SoldToContactName	String	Reseller's Contact Name		
SoldToContactEmail	String	Reseller contact Email Address		
SoldToContactPhone	String	Reseller contact Number		
SoldToDunsNum	String	Not Used		
Reseller		Child Node End		
OrderTotalAmount	Number	Total Purchase Order Price		
OrderLinesList		Child Node Start		
OrderLines		Child Node Start		
ResellerPONumber	String	Customer Purchase Order Number		
ResellerPOLineNumber	String	Customer Purchase Order Line Number		
ArrowSOLineNumber	String	Arrow Sales Order Line Number		
ArrowPOLineNum	String	Not Used		
OrderLineStatus	String	Not Used		
InvoiceNumber	String	Arrow Invoice Number (If invoiced)		
InvoiceDate	Date	Arrow Invoice Date (If invoiced)		

Name	Type	Description	Values	Required
ItemStatusOracle	String	Arrow ERP order status for line item	"Item Accepted", "Item Accepted with multiple Changes/Part Number changes", "Item Accepted with Quantity Change", "Item Accepted with Pricing change", "Item Rejected", "BOOKED", "AWAITING_RECEIPT", "SHIPPED", "NON-SHIPPIABLE", "SHIPPED", "CANCELLED"	
ShipTo		Child Node Start		
Name	String	Name		
AddressLine1	String	Address		
AddressLine2	String	Address		
AddressLine3	String	Address		
City	String	City		
State	String	State Required for U.S. and Canadian orders only	ANSI 2 Char State or Province Code	
PostalCode	String	ZIP Code Required for U.S. and Canadian orders only		
Country	String	Country Name	ANSI 2 Char Country Code (US, CA)	
ContactName	String	Contact Name		
ContactPhone	String	Contact Number		
ContactEmail	String	Contact Email Address		
ShipTo		Child Node End		
DeliverTo		Child Node Start		
DeliverToName	String	Name		
DeliverToAddrLine1	String	Address		
DeliverToAddrLine2	String	Address		
DeliverToAddrLine3	String	Address		
DeliverToCityName	String	City		

Name	Type	Description	Values	Required
DeliverToStateCd	String	State Required for U.S. and Canadian orders only	ANSI 2 Char State or Province Code	
DeliverToPostalCd	String	ZIP Code Required for U.S. and Canadian orders only		
DeliverToCountryCd	String	Country Name	ANSI 2 Char Country Code (US, CA)	
DeliverToContactName	String	Contact Name		
DeliverToContactEmail	String	Contact Email Address		
DeliverToContactPhone	String	Contact Number		
DeliverTo		Child node end		
EndUser		Child node Start		
Name	String	Name		
AddressLine1	String	Address		
AddressLine2	String	Address		
AddressLine3	String	Address		
City	String	City		
State	String	State Required for U.S. and Canadian orders only	ANSI 2 Char State or Province Code	
PostalCode	String	ZIP Code Required for U.S. and Canadian orders only		
Country	String	Country Name	ANSI 2 Char Country Code (US, CA)	
EndUserContactName	String	Contact Name		
EndUserContactEmail	String	Contact Email Address		
EndUserContactPhone	String	Contact Number		
EndUser		Child node end		
OracleShipViaCode	String	Ship Via Code	See Frequently Asked Questions	
LineChangedIndicator	String	Arrow Line Change indicator		

Name	Type	Description	Values	Required
Manufacturer	String	Manufacturer Name		
MFGPartNumber	String	Manufacturer's SKU Number / Part Number (From Arrow's Quote)		
VendorPartNumber	String	Arrow's SKU Number / Part Number (From Arrow's Quote)		
ProductDescription	String	Item Description		
UOM	String	Unit of Measure		
ShippedQty	Number	Shipped Quantity		
OrderQuantity	Number	Original Ordered Quantity		
CancelQuantity	Number	Cancelled Quantity		
FulfilledQuantity	String	Fulfilled Quantity		
UnitPrice	String	Unit Price		
ItemStatusExternal	String	Not Used		
CustRequestedShipDate	Date	PO ACK - Customer requested Ship Date		
SerialNumberList		Child Node Start		
SerialNumber		Child Node Start		
ID	String	Product Serial Number		
SerialNumber		Child Node End		
SerialNumberList		Child Node End		
StatusInfoList		Child Node Start		
StatusInfo		Child Node Start		
RequestedShipDate	Date	Desired /requested Ship for the goods as reported by Supplier on their drop ship order status transactions to Arrow		

Name	Type	Description	Values	Required
EstimatedShipDate	Date	Supplier's estimated ship date of product		
ActualShipDate	Date	For Shipped / Fulfilled product contains actual ship date as reported by supplier		
CarrierName	String	Carrier Name as reported by Supplier on their drop ship order status and ASN transactions to Arrow		
TrackingNumber	Number	Carrier Tracking Number as reported by Supplier on their drop ship ASN and/or Invoice transactions to Arrow		
MarksNum	String	Not Used		
TrackingInfoList		Child Node Start		
TrackingInfo		Child Node Start		
Type	String	Type for Type/ Value pair	VendorSoNum	
Value	String	Value (currently only Vendor Sales Order Number)		
CarrierId	String	Carrier Name as reported by Supplier on their drop ship order status and ASN transactions to Arrow		
ShippedQty	Number	Shipped Quantity		
ShipperRefNum	String	Shipper Reference Number for shipment		
DeliveryReqNum	String	Supplier's Shipment Identifier. Supplier's internal shipment request number		
ActualShipDate	Date	For Shipped / Fulfilled product contains actual ship date as reported by supplier		
RequestedShipDate	Date	Desired /requested Ship for the goods as reported by Supplier on their drop ship order status transactions to Arrow		
ShipViaCode	String	Not Used		

Name	Type	Description	Values	Required
FreightTermsCode	String	Not Used	ASCENT_COLLECT, ASCENT_PREPAID	
ClassificationCode	String	Not Used		
SpecialHandlingFlag	String	Not Used		
TrackingInfo		Child Node End		
TrackingInfoList		Child Node End		
StatusInfo		Child Node End		
StatusInfoList		Child Node End		
RejectReason	String	PO Acknowledgement Reason for Rejection		
RejectComments	String	PO Acknowledgement additional Arrow Sales rep comments on rejection reason		
OrderLines		Child Node End		
OrderLinesList		Child Node End		

Header

401 unauthorized

Response Parameters

Name	Type	Description	Values	Required
message	String	Invalid Access Token	any	Y

Header

500 Application Down

Order Status (REST)

https://ecsapi.arrow.com/external/ArrowLink/ArrowECS/GetSalesOrder_RS/Status

Prod

Non-prod



200 ok

401 unauthorized

500 Application Down

Overview

Request Order Status details via API.This API is Pagination enabled. Pagination allows the requester to control the number of records returned in the response. Enhancing performance when the request results in a large volume of data.

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