

# Oliver Harrison

[www.prettysgreatcode.com](http://www.prettysgreatcode.com)

## Objectives

To attain a career that challenges me while rewarding my passion and enthusiasm. To learn new skills and work alongside coworkers as a valuable member of a team. To be creative daily.

## Employment History

### Web Developer / Graphic Designer

Dec. 2011 - Current, Marketing & Communications, **Thompson Rivers University**

- Overhauled the entire look, feel and design of the website, in accordance with the newly-developed brand guidelines; update and maintain design and code standards
- Oversaw the implementation of the brand guidelines, code structure and development of all web templates, includes the WordPress theme and functionality
- Write PHP scripts to implement the import of RSS and ICS feeds from a variety of sources to the TRU site to provide dynamic, engaging content in real-time
- Design new templates to complement and enhance the TRU brand
- Create landing pages and microsites that effectively promote the TRU brand and efficiently convey our message via inbound and outbound marketing campaigns
- Migrate all (7000) pages to new responsive templates as part of the TRU Web Migration project
- Work with Designers and Communications experts on our team across the University to effectively build and grow the online brand

### Web Developer / Graphic Designer

2005 – Nov. 2011, Library, Academic Dev. Centre, **Mount Royal University**

- Oversaw the design, layout and structure of the Library's new site
- Designed and coded the Library's mobile site, incorporating the online catalogue and off-site database searches
- Built search engine to facilitate a searchable database of research tools and licenses
- Provided maintenance and upkeep of the Library's 80 page web site, interfacing with third-party tools and software
- Developed an ongoing usability study to support best practices and to determine potential usability improvements
- Managed the Summer Sandbox program, supervising students

### Client Support Technician

1999 - 2005, **Mount Royal University**

- Responded to incoming service requests promptly; efficiently managed my time to assist clients with hardware and software issues
- Serviced and supported computers, printers, related hardware
- Supported 800 staff and 1000 faculty, both in-person and over the phone, while working on a team of seven employees
- Tracked issues with a helpdesk system, following up on outstanding tickets to provide excellent customer support

### Internet Support Technician

1998 - 1999, **Shaw Communications**

- Responded to calls promptly, assisting customers with diagnosing and solving their

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## Education

### Ongoing, Okanagan University College (1991 - 1994) & Thompson Rivers University

Bachelor of Arts, General Studies

### 1996 - 1998, Southern Alberta Institute of Technology, Calgary, AB

Computer Engineering Technology Diploma

## Skills

- Current and thorough knowledge of all Web Design, User Interface Design, and accessibility (508) standards including HTML5, PHP, CSS3, Responsive Design; comfortable with mySQL, jQuery, Javascript, PHP Frameworks, LESS, SASS, Foundation 5, Bootstrap, User Experience Design
- Highly proficient in customizing, theming, and building sites in WordPress and other Content Management Systems
- Excellent at mocking up sites, exporting images and template development
- Comfortable with Linux, to the dismay and chagrin of dinner party guests and wife
- Conversant with current web trends as well as SEO, SEM, Google Analytics
- Utilize Web best practices from concept to completion
- In-depth knowledge of all professional web design tools: Adobe Creative Cloud, Illustrator, Fireworks, Lightroom, Sketch, programming Editors (Notepad++, Sublime Text 3), SFTP, SSH, L/M/WAMP
- Excellent problem solver with a high attention to detail
- Good communicator, enjoy working with a team

## Other Experience and Hobbies

- Easy to get along with, personable, fun, easy going
- Excellent communicator, comfortable with delivering presentations
- Run a web design business developing sites using WordPress
- Started and ran a successful part-time wedding photography company
- Attended many web and design-focused conferences
- [Designed a board game from concept to publication](#), including the initial graphic design concept as well as the official website
- Play trumpet locally in the Kamloops Big Band (now [Beyond Brass](#))
- Enjoy playing with, and learning Linux on my laptop
- I love video games on all devices, from phones and tablets, to the X360 and PC
- Currently learning game theory and best practices for how to create fun in games, in order to develop an indie game

## Portfolio

### Thompson Rivers University

<http://www.tru.ca>

### Pretty Great Code

<http://www.prettygreatcode.com>

### Radiate Creative

<http://www.radiatecreative.ca>

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