CURRICULUM VITAE

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My portfolio: https://brianhuynh2021.github.io/brianhuynh_porfolio/

PROFESSIONAL SUMMARY

With 3 years of experience in software development, I have a strong technical background in backend development especially in Django. I excel in system analysis, design, workflow architecture development, testing, and debugging. I am experienced in working in AGILE/Scrum based development environments, participating in Scrum sessions, Sprint Planning, and Business Requirement gathering sessions. I am highly adaptive and thrive when working with other team members, utilizing my critical thinking skills to analyze business requirements and deliver the most suitable solutions for customer requirements. I am capable of working independently or in a team, and I possess excellent problem-solving, technical, interpersonal, and communication skills.

WORKING EXPERIENCES

Sept 2022 to Currently: Data Fluct International Company
https://datafluct-international.com/
Project: *Data ETL platform*
- Maintain, design, and develop Backend REST API Web service based on Django frameworks.
- Config and migrate existing codebases to AWS/GCS specially work with S3 bucket.
- Extract/Design database by postgresql/mysql for updating and develop system.
- Collaborate with FE Vue js to delivery/deploy tasks

Sept 2020 to Jan 2023: FPT software Vietnam
Project: *Healthcare Service.*
Project description:
Healthcare marketing and medical practice management solution platform which enhances the touching between patients and clinics.

- Maintain and develop Backend REST API/fastAPI Web service based on Flask/Django frameworks
- Config and migrate existing Codebases to AWS by using serverless Cloudformation.
- Verify, extract, and create database SQL for updating and developing system database.
- Using GraphQL showing expected data base on requirement for the API.

July 2018 to July 2020: ***Quality Data Analyst***, Teleperformance, Penang Island, Malaysia.

- Responsible for coaching agents, monitor agents' tasks in daily, doing audits cases based on report system by tracking CSV, SQL files daily, weekly.
- Cleansing raw data, analyze, and visualize insights of data by chart, dashboard using Python pandas, matplotlib, NumPy libraries.

- Problem solving skill, Analysis skills, time management skill, understanding of SLAs and ability to coordinate and work with geographically separate sites.

October 2016 – March 2018: Technical support consultant, Officience Company, Ho Chi Minh city, Vietnam : Technical Support
- Receive third-party user calls and log issues, emails following standard ticket classification and call answering procedures for those customers use Mailjet services
- Monitor and comply with standard SLAs agreed with customers; Escalate serious issues to direct manager and customer. Access remotely to customer network monitoring platform;

2014 – May 2015: Customer technical support, Dell Company, Bayan Lepas industrial Zone, Penang Island, Malaysia.
- Support customers with technical issues: software and hardware.
- Technical support the system and devices by troubleshooting the issue from the end user and immediately give a solution timely.
- Working knowledge of all software, drivers, system of PCs, laptop, storage peripheral devices (mouse, wireless, keyboard, HDD).

TECHNICAL SKILLS

Languages:
- HTML, CSS
- Javascript (knowledge of Vuejs)
- Golang
- **Django Python** (**main skill**)
- SQL (postgresql)

Tools, Frameworks, and Libraries:
- Git and GitHub
- **Django/Flask**
- Alembic
- Bootstrap
- Linux / Windows
- VScode

Cloud Service knowledge:
- **AWS: serverless cloudformation, S3 bucket, SQS**

EDUCATION BACKGROUND

September 2010- October 2013: University of Science - College of Information Technology and Engineering
• Diploma of Science in Computer Science.

OTHER SKILLS

- Fluently in English (verbal & non verbal).
- Logical and critical thinking for solving the problem, time management skills.