CURRICULUM VITAE

NGUYEN THANH HUYNH

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My portfolio: https://brianhuynh2021.github.io/brianhuynh_porfolio/

PROFESSIONAL SUMMARY

- With 4 years of experience in software development, I have a strong technical background in backend development especially in Django. I excel in system analysis, design, workflow architecture development, testing, and debugging. Experienced in AGILE/Scrum based development environments, participating in Scrum sessions, Sprint Planning, and Business Requirement gathering sessions.
- Highly adaptive, thriving when working with team members, utilizing critical thinking skills to analyze business requirements and deliver suitable solutions for customer requirements. Capable of working independently or in a team, with excellent problem-solving, technical, interpersonal, and communication skills.

WORKING EXPERIENCES

Sept 2022 to Currently: Deel International Company https://datafluct-international.com/
Project: Data ETL Platform.

- Maintain, design, and develop Backend REST API Web service based on Django frameworks.
- Config and migrate existing codebases to AWS/GCS, working with S3 bucket.
- Extract/Design database by PostgreSQL/MySQL for updating and developing system.
- Collaborate with FE Vue.js to deliver/deploy tasks or directly find out which issue came from FE, and fix it as if as a minor bug.

Sept 2020 to Feb 2022: FPT Software Vietnam
Project: Healthcare Service
Healthcare marketing and medical practice management solution platform enhancing the connection between patients and clinics.

- Maintain and develop Backend REST API/fastAPI Web service based on Flask/Django frameworks.
- Config and migrate existing Codebases to AWS using serverless Cloudformation.
- Verify, extract, and create database SQL for updating and developing system database.

- Using GraphQL showing expected data base on requirement for the API.

July 2018 to July 2020: Quality Data Analyst, Teleperformance, Penang Island, Malaysia.

- Responsible for coaching agents, monitoring agents' tasks daily, and doing audits based on report system by tracking CSV, SQL files.
- Cleansing raw data, analyzing, and visualizing insights of data by chart, dashboard using Python pandas, matplotlib, NumPy libraries.
- Problem-solving skill, Analysis skills, time management skill, understanding of SLAs and ability to coordinate and work with geographically separate sites.

October 2016 – March 2018: Technical support consultant, Officience Company, Ho Chi Minh City, Vietnam: Technical Support

- Receive third-party user calls and log issues, emails following standard ticket classification and call answering procedures.
- Monitor and comply with standard SLAs agreed with customers; Escalate serious issues to direct manager and customer.
- Access remotely to customer network monitoring platform.

2015 – September 2016: Customer Technical Support, Dell Company, Bayan Lepas Industrial Zone, Penang Island, Malaysia.

- Support customers with technical issues: software and hardware.
- Technical support the system and devices by troubleshooting issues from the end user and providing immediate solutions.
- Working knowledge of all software, drivers, systems of PCs, laptops, storage peripheral devices (mouse, wireless, keyboard, HDD).

EDUCATION BACKGROUND
- September 2010 - October 2013: University of Science.
- College of Information Technology and Engineering.
- Diploma of Science in Computer Science.

TECHNICAL SKILLS
Languages:
- HTML, CSS
- Javascript (knowledge of Vuejs)
- Golang
- Django Python (main skill)

- SQL (PostgreSQL, MySQL), Redis

Tools, Frameworks, and Libraries:
- Git and GitHub, CI/CD pipeline
- Django/Flask
- Alembic, SQLAlchemy
- Bootstrap
- Linux / Windows
- VSCode

Cloud Service knowledge:
- AWS: serverless cloudformation, S3 bucket, SQS, EC2, …

Testing:
- Knowledge of TDD, BDD testing

OTHER SKILLS
- Fluent in English (verbal & non-verbal).
- Logical and critical thinking for problem solving, time management skills.