

CURRICULUM VITAE

NGUYEN THANH HUYNH

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My portfolio: https://brianhuynh2021.github.io/brianhuynh_portfolio/

PROFESSIONAL SUMMARY

With 4 years of experience in software development, I have a strong technical background in backend development especially in Django. I excel in system analysis, design, workflow architecture development, testing, and debugging. Experienced in AGILE/Scrum based development environments, participating in Scrum sessions, Sprint Planning, and Business Requirement gathering sessions. Highly adaptive, thriving when working with team members, utilizing critical thinking skills to analyze business requirements and deliver suitable solutions for customer requirements. Capable of working independently or in a team, with excellent problem-solving, technical, interpersonal, and communication skills.

WORKING EXPERIENCES

Sept 2022 to Currently: Deel International Company <https://datafluct-international.com/>

Project: Data ETL Platform

- Maintain, design, and develop Backend REST API Web service based on Django frameworks.
- Config and migrate existing codebases to AWS/GCS, working with S3 bucket.
- Extract/Design database by PostgreSQL/MySQL for updating and developing system.
- Collaborate with FE Vue.js to deliver/deploy tasks.

Sept 2020 to Feb 2022: FPT Software Vietnam

Project: Healthcare Service

Healthcare marketing and medical practice management solution platform enhancing the connection between patients and clinics.

- Maintain and develop Backend REST API/fastAPI Web service based on Flask/Django frameworks.
- Config and migrate existing Codebases to AWS using serverless Cloudformation.
- Verify, extract, and create database SQL for updating and developing system database.
- Using GraphQL showing expected data base on requirement for the API.

July 2018 to July 2020: Quality Data Analyst, Teleperformance, Penang Island, Malaysia.

- Responsible for coaching agents, monitoring agents' tasks daily, and doing audits

based on report system by tracking CSV, SQL files.

- Cleansing raw data, analyzing, and visualizing insights of data by chart, dashboard using Python pandas, matplotlib, NumPy libraries.
- Problem-solving skill, Analysis skills, time management skill, understanding of SLAs and ability to coordinate and work with geographically separate sites.

October 2016 – March 2018: Technical support consultant, Officience Company, Ho Chi Minh City, Vietnam: Technical Support

- Receive third-party user calls and log issues, emails following standard ticket classification and call answering procedures.
- Monitor and comply with standard SLAs agreed with customers; Escalate serious issues to direct manager and customer.
- Access remotely to customer network monitoring platform.

2015 – September 2016: Customer Technical Support, Dell Company, Bayan Lepas Industrial Zone, Penang Island, Malaysia.

- Support customers with technical issues: software and hardware.
- Technical support the system and devices by troubleshooting issues from the end user and providing immediate solutions.
- Working knowledge of all software, drivers, systems of PCs, laptops, storage peripheral devices (mouse, wireless, keyboard, HDD).

EDUCATION BACKGROUND

September 2010 - October 2013: University of Science - College of Information Technology and Engineering

- Diploma of Science in Computer Science.

TECHNICAL SKILLS

Languages:

- HTML, CSS
- Javascript (knowledge of Vuejs)
- Golang
- Django Python (main skill)
- SQL (PostgreSQL, MySQL), Redis

Tools, Frameworks, and Libraries:

- Git and GitHub, CI/CD pipeline
- Django/Flask
- Alembic, SQLAlchemy
- Bootstrap
- Linux / Windows

- VSCode

Cloud Service knowledge:

- AWS: serverless cloudformation, S3 bucket, SQS, EC2, ...

Testing:

- Knowledge of TDD, BDD testing

OTHER SKILLS

- Fluent in English (verbal & non-verbal).
- Logical and critical thinking for problem solving, time management skills.