

Lecture Note #5: Functions

BUSI 201: Business Data Analysis

Fall 2023

Topic 1. Functions: Embedding IF within IF

Sometimes, the condition we want to check may be too complicated to express in a single argument. One way users can check for multiple conditions is to embed another IF function within the main IF function. The second-order IF function can either be placed as the second or third argument of the main IF function. If the embedded IF function takes the place of the third argument, the form can be expressed as:

$$= \text{IF}(C1, \text{OUTPUT_C1TRUE}, \text{IF}(C2, \text{OUTPUT_C2TRUE}, \text{OUTPUT_C1C2FALSE}))$$

Please note that there are three possible outcomes (errors notwithstanding) for this two-tiered IF function. Excel first checks if the first condition, C1, is met. If the conditions are deemed to be true, Excel will output OUTPUT_C1TRUE, and if false, it will move on to the embedded IF function to check the second condition. Please refer to the flowchart in Figure 1.

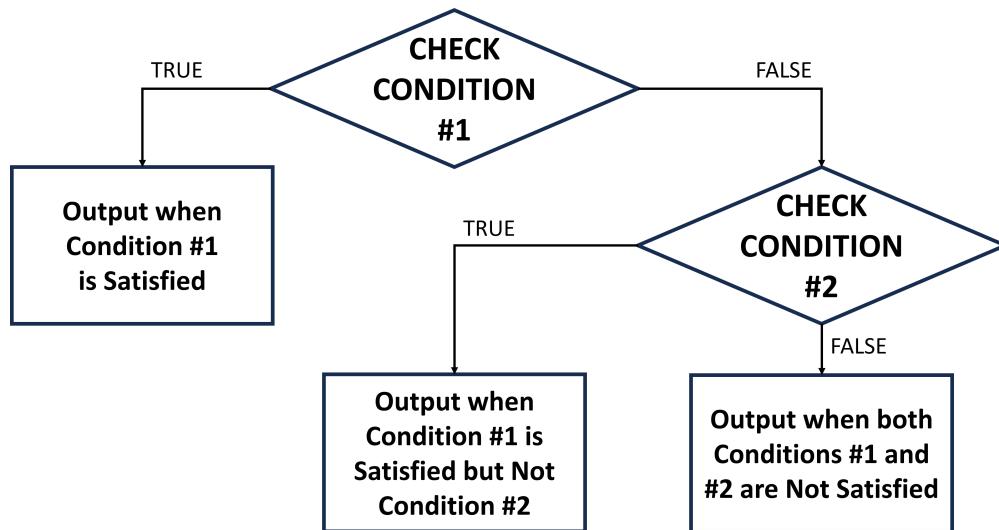


Figure 1: Flowchart of Embedded IF Functions

Navigate to the EMBED sheet of the workbook `BUSI201-LEC05-Workbook.xlsx` for a hands-on exercise. The worksheet contains a hypothetical list of 100 courses. Some of these courses are taught in-person, while others offer hybrid or online instruction.

Title	Mode	Mode_Code
Introduction to Psychology	Hybrid	1
Calculus I	Hybrid	2
English Composition I	Hybrid	2
Biology I	In-person	1
Chemistry I	Online	3
Physics I	Hybrid	2
World History	In-person	1
American History	Hybrid	2
Literature	Hybrid	2
Mathematics for Business	In-person	1
Computer Science I	Online	3
Economics I	In-person	1
Sociology	In-person	1
Political Science	In-person	1
Philosophy	Hybrid	2
Art History	In-person	1
Music Theory	Hybrid	2
Statistics	Online	3
Engineering Mechanics	Hybrid	2
Technical Writing	In perso	1
Business Law	Online	3
Marketing	Hybrid	2
Finance	Hybrid	2
Accounting	Hybrid	2
Management	Online	3

Figure 2: Embedded IF Example

The primary reason that the result is incorrect is due to a typo in the original data. Instead of In-person, the last letter, n, was lost, and the input in cell B21 was In-perso. Therefore, the first condition of B21="In-person" was not met, and the second condition of B21="Hybrid" was also not met. Following this process, Excel labels the Mode_Code as 3.

This is one of the issues we may encounter when applying the IF function to perform logical tests. The embedded IF function, as it appears above, has a critical blind spot, where it assigns 3 to values that fail the first two logic tests without actually checking if the adjacent cell spells out Online. One way to fix this issue is to embed another IF function. Returning to cell B2:

$$= \text{IF}(\text{B2}=\text{"In-person"}, 1, \text{IF}(\text{B2}=\text{"Hybrid"}, 2, \text{IF}(\text{B2}=\text{"Online"}, 3, \text{"Error"})))$$

Title	Mode	Mode_Code
Introduction to Psychology	Hybrid	1
Calculus I	Hybrid	2
English Composition I	Hybrid	2
Biology I	In-person	1
Chemistry I	Online	3
Physics I	Hybrid	2
World History	In-person	1
American History	Hybrid	2
Literature	Hybrid	2
Mathematics for Business	In-person	1
Computer Science I	Online	3
Economics I	In-person	1
Sociology	In-person	1
Political Science	In-person	1
Philosophy	Hybrid	2
Art History	In-person	1
Music Theory	Hybrid	2
Statistics	Online	3
Engineering Mechanics	Hybrid	2
Technical Writing	In perso	Error
Business Law	Online	3
Marketing	Hybrid	2
Finance	Hybrid	2
Accounting	Hybrid	2
Management	Online	3

Figure 3: Embedded IF Example

We want the empty Mode_Code column to be filled up with numerical values that represent the mode of instruction. Since there are three modes of instruction, we need to check for at least two conditions using the IF function. In this specific case, we can use the following formula for cell C2:

$$= \text{IF}(\text{B2}=\text{"In-person"}, 1, \text{IF}(\text{B2}=\text{"Hybrid"}, 2, 3))$$

Please take some time to try out this approach and check if the results you get from the embedded IF function are as intended. You may notice that the result in cell C21 is incorrect. Let's examine this mistake a bit closely to learn if there are some pitfalls from using the IF function.

Applying the updated IF function to the example, we find that row 21 returns a customized error message instead of the wrong classification of 3. This should be considered best practice when dealing with vast datasets, where it is not feasible to manually check for any errors in the raw data. Applying safeguards such as the custom Error message, we can ensure that there are no misclassified items along with checking for potential errors in the data.

Topic 2. Some Extensions of the IF Function

In the previous example, we learned how to make use of the IF function. Somewhat like an *extension* of the IF function, there are functions that perform calculations based on certain conditions set by the user. We will briefly cover three of these functions here: SUMIFS, AVERAGEIFS, COUNTIFS. These three functions will calculate the sum, average, and count of the cells that satisfy one or more conditions that the user can set. The syntax of these functions SUMIFS and AVERAGEIFS are identical:

= SUMIFS(SUM_ARRAY, COND#1_ARRAY, COND#1, [COND#2_ARRAY, COND#2], ...)

The function reads as: “Find the sum of the cells in SUM_ARRAY which satisfy the condition COND#1 in the region COND#1_ARRAY, and the condition COND#2 in the region COND#2_ARRAY, and so forth.” There are similar functions SUMIF, AVERAGEIF, and COUNTIF that can only handle one condition, instead of the many conditions that are allowed in the SUMIFS, AVERAGEIFS, and COUNTIFS functions. Therefore it may be redundant to use the more simple functions.

The syntax for the COUNTIFS would be:

= COUNTIFS(COND#1_ARRAY, COND#1, [COND#2_ARRAY, COND#2], ...)

We turn to another exercise to see how these functions work. Please open the sheet IFS in the workbook BUSI201-LEC05-Workbook.xlsx. The content of the worksheet will be a synthetic list of goods sold in a department store arranged by the date of the sale, the department which made the sale, the price of the item, and some information regarding the item itself.

					Departments	Quantity	Value	Average P
3	Pillows	Sealy	\$ 159.99	3/20/2023	Home			
4	Digital Camera	Canon	\$ 399.99	3/27/2023	Electronics			
5	Hair Dryer	Cosair	\$ 49.99	3/27/2023	Appliances			
6	Conditioner (16 oz)	Herbal Essences	\$ 4.99	3/29/2023	Beauty			
7	Wireless Headphones	Sony	\$ 149.99	3/31/2023	Electronics			
8	Shampoo (16 oz)	Pantene	\$ 4.99	4/2/2023	Beauty			
9	Area Rug (6x7)	Mohawk Home	\$ 149.99	4/2/2023	Home			
10	Cookware Set (10-piece)	Cuisinart	\$ 149.99	4/2/2023	Kitchen			
11	Bed Sheets (Queen)	Threshold	\$ 29.99	4/7/2023	Home			
12	Comforter (Queen)	Hotel Collection	\$ 99.99	4/7/2023	Home			
13	Kitchen Utensil Set (15-piece)	KitchenAid	\$ 29.99	4/10/2023	Kitchen			
14	Bath Towel	Fieldcrest	\$ 1.99	4/12/2023	Home			
15	Smart TV	Apple	\$ 3299.99	4/12/2023	Electronics			
16	Electric Kettle	Cuisinart	\$ 29.99	4/29/2023	Appliances			
17	Deodorant (2.5 oz)	Secret	\$ 2.99	5/4/2023	Beauty			
18	Tablet Stand	Amazon Basics	\$ 9.99	5/7/2023	Electronics			
19	Plastic Cups (50-pack)	Solo	\$ 3.99	5/8/2023	Home			
20	Shaving Foil (12-pack)	Charmain	\$ 0.50	5/23/2023	Beauty			
21	Shaver Razor	Gillette	\$ 9.99	5/23/2023	Beauty			
22	Knife Set (7-piece)	Henskeks	\$ 69.99	6/12/2023	Kitchen			
23	Desk Chair	Herman Miller	\$ 999.99	6/20/2023	Furniture			
24	Body Wash (16 oz)	Dove	\$ 5.99	6/22/2023	Beauty			
25	Electric Shaver	Nirja	\$ 89.99	6/27/2023	Appliances			
26	Laundry Detergent (64 oz)	Tide	\$ 9.99	6/27/2023	Home			
27	Toothpaste (6.4 oz)	Crest	\$ 3.99	6/25/2023	Beauty			
28	Food Processor	KitchenAid	\$ 149.99	6/29/2023	Appliances			
29	Alarm Clock	Sony	\$ 29.99	6/30/2023	Electronics			
30	Toothbrush	Oral-B	\$ 49.99	7/2/2023	Electronics			
31	Umbrella	HP	\$ 69.99	7/2/2023	Electronics			
32	Toilet Brush	OXO	\$ 4.99	7/10/2023	Bathroom			
33	Laundry Basket	Rubbermaid	\$ 12.99	7/11/2023	Home			
			\$ 60.00	7/11/2023	Electronics			

Below the main table, there are two smaller tables for monthly sales data:

Month	Quantity	Value	Average P
March			
April			
May			
June			
July			
August			
September			

Month	Quantity	Value	Average P
March			
April			
May			
June			
July			
August			
September			

Figure 4: Worksheet IFS

We will first turn our attention to the table with the red headings. This table is asking for us to find the number of sales made by each department, the total value of the sales by department, and the average price of each sale. These each require the COUNTIFS, SUMIFS, and AVERAGEIFS functions. Before turning to the next page for the solutions, please try to fill out each table on your own.

Department	Departments	Quantity	Value	Average P
Home	Home	16	326.84	20.4275
Electronics	Electronics	13	3289.87	253.066923
Appliances	Appliances	10	1859.9	185.99
Beauty	Beauty	6	32.94	5.49
Electronics	Kitchen	3	249.97	83.3233333
Beauty	Furniture	1	599.99	599.99
Home	Bathroom	1	9.99	9.99
	Monthly	Quantity	Value	Average P
11 Home	March	5	594.95	118.99
12 Home	April	9	732.91	81.4344444
13 Kitchen	May	5	41.95	8.39
14 Home	June	8	959.92	119.99
15 Electronics	July	13	1241.87	95.5284615
16 Appliances	August	6	517.94	86.3233333
17 Beauty	September	4	2279.96	569.99

Figure 5: IFS Sheet Partially Filled

The second table which is meant to be the monthly sales figure of the entire department store is more complicated than the previous table. Partially, it has to do with the difficulty in dealing with dates. Take some time observing the formatting of the months listed in column H. The full information stored in each cell is of the form: YYYY/MM/DD, but only shows us the month of the year due to its formatting being set to Custom→mmmm. This is required if we want to use the following approach for cell I12:

```
= COUNTIFS($E$3:$E$52, ">=" & DATE(YEAR($H12), MONTH($H12), 1),
           $E$3:$E$52, "<=" & EOMONTH(DATE(YEAR($H12), MONTH($H12), 1), 0))
```

We should break this function down bit by bit to see what is happening. First, the **\$E\$3:\$E\$52** portion is simply the array of items which are subject to checking the conditions. Then we move onto the portion that describes the condition to be checked in **">=" & DATE(YEAR(\$H12), MONTH(\$H12), 1)**.

The first part **">="** tells Excel that the condition to be met is that for the cell in **\$E\$3:\$E\$52** is to be greater than or equal to something to be described later. **&** exists to “link” the text argument **">="** to the upcoming function. **DATE(·)** is a function that can be used to input date information. The three required arguments of the DATE function are a number for the year, a number for the month, and a number for the day, in that order. The arguments in **DATE(·)** in our case rely on functions that extract the year and month information from an existing cell, the **YEAR(·)** and **MONTH(·)** functions, respectively, while the day is manually typed in as 1. To sum up, the first condition (first two arguments) in this COUNTIFS function is telling Excel to “The first condition that must be satisfied to be included in the count is that the corresponding date is to be more recent than March 1st of 2023.” We must now close this COUNTIFS function by giving it a ”sale had to be made before or on March 31st of 2023.”

"<=" & EOMONTH(DATE(YEAR(\$H12), MONTH(\$H12), 1), 0) is fulfilling that task. The only new function here is EOMONTH which can be interpreted as the ”End Of MONTH” function, which requires two arguments. The first is the date to serve as the reference point, and the other is the number of months to be counted from that reference point. Here, we find the end of the month of March 2023.

The sum of all sales by month, and the average price of items sold in each month can be found using the SUMIFS and COUNTIFS functions:

```
= SUMIFS($D$3:$D$52, $E$3:$E$52, ">="&DATE(YEAR($H12),MONTH($H12),1),
$E$3:$E$52, "<="&EOMONTH(DATE(YEAR($H12),MONTH($H12),1),0))
```

For the final challenge given in the table with the purple header, we want to find the total sales by department-month. This will require us to use three conditions with the SUMIFS function. The formula for cell N3 will be:

```
= SUMIFS($D$3:$D$52,
$E$3:$E$52, ">="&DATE(YEAR(N$2),MONTH(N$2),1),
$E$3:$E$52, "<="&EOMONTH(DATE(YEAR(N$2),MONTH(N$2),1),0),
$F$3:$F$52, $M3)
```

The first line simply informs Excel that we are using the SUMIFS function and specifies the values to be added up if they meet the conditions we will set up later. The second and third lines represent the date conditions for sales made in the month of March 2023. Please note that there are slight variations in how cells are referenced, as the date expands horizontally. The final line represents the condition that the sales must be from the Home department. This is how we can calculate the sum of sales from the Home department in the month of March 2023.

Market Price	Date of Sale	Department	Sales	March	April	May	June	July	August	September
19.99	3/20/2023	Home	Home	19.99	187.96	18.98	9.99	81.94	7.98	0
399.99	3/25/2023	Electronics	Electronics	399.99	329.99	9.99	0	769.97	119.98	1479.97
19.99	3/27/2023	Appliances	Appliances	19.99	29.99	0	239.98	379.97	389.98	799.99
4.99	3/29/2023	Beauty	Beauty	4.99	4.99	12.98	9.98	0	0	0
149.99	3/31/2023	Electronics	Kitchen	0	179.98	0	69.99	0	0	0
4.99	4/2/2023	Beauty	Furniture	0	0	0	599.99	0	0	0
49.99	4/2/2023	Home	Bathroom	0	0	0	0	9.99	0	0
149.99	4/3/2023	Kitchen								
29.99	4/7/2023	Home								
99.99	4/7/2023	Home								
29.99	4/10/2023	Kitchen								
7.99	4/12/2023	Home								
329.99	4/16/2023	Electronics								
29.99	4/29/2023	Appliances								
2.99	5/4/2023	Beauty								
9.99	5/7/2023	Electronics								
2.00	5/9/2023	Home								

Figure 6: Worksheet IFS Last Table

Topic 3. Detour: Wildcard Characters

One way to broaden or refine search criteria is by using one of the three wildcard characters: *, ?, and ~. Suppose we have a dataset consisting of the names of US states. Each of these wildcard characters allows you to perform the following tasks:

Wildcard	Function
*	Replaces an arbitrary number of characters in the search. (i.e. North* will return North Carolina and North Dakota)
?	Replaces one character in the search. (i.e. N? returns NE, NV, NH, NJ, NM, NY, NC, ND)
~	Used to override other wildcards. (i.e. N~* returns N*)

These wildcard characters can be valuable when working with certain conditional functions. Please navigate to the WILDCARD sheet of BUSI201-LEC05-Workbook.xlsx. You should find a list of Accounting, Business, and Economics courses offered by a hypothetical college. Suppose you want to determine the number of courses offered by each department.

	A	B	C	D	E	F	G	H	I
1	Code	Students	Title		Department	Count	Enrolled		
2	BUSI 235	9	Organizational Behavior		ACCT				
3	ECON 300	21	Intermediate Microeconomics		BUSI				
4	ECON 301	11	Intermediate Macroeconomics		ECON				
5	ECON 360	5	Public Finance						
6	ECON 370	23	Environmental Economics						
7	BUSI 250	29	Business Communication						
8	ECON 381	24	Health Economics						
9	ECON 312	17	International Economics						
10	BUSI 300	7	Marketing						
11	BUSI 230	6	Operational Management						
12	ACCT 312	10	Cost Accounting						
13	BUSI 330	19	Supply Chain Management						
14	ECON 314	27	Economic Development						
15	BUSI 200	10	Management						
16	ACCT 101	21	Principles of Accounting						
17	ECON 411	27	Financial Economics						
18	ECON 240	9	Managerial Economics						
19	ACCT 201	13	Financial Accounting						
20	ECON 395	20	Agricultural Economics						
21	ACCT 351	12	Accounting Information Systems						
22	ECON 391	24	Behavioral Economics						
23	ACCT 314	26	Governmental and Nonprofit Accounting						
24	BUSI 240	12	Entrepreneurship						
25	ACCT 324	17	International Accounting						
26	ECON 351	22	Labor Economics						
27	ACCT 401	25	Auditing						
28	ECON 390	22	Law and Economics						

While there are other ways of achieving this goal, we will apply the COUNTIFS function with some wildcard characters included in the conditions. To find the number of courses offered by the Accounting department, we use the following function in cell G3:

$$= \text{COUNTIFS}(\$B\$3:\$B\$40, F3&"*")$$

In order to find the total enrollment in each department, we can use the SUMIFS function as follows:

$$= \text{SUMIFS}(\$C\$3:\$C\$40, \$B\$3:\$B\$40, F3&"*")$$

Figure 7: Wildcard Example

Topic 4. The VLOOKUP Function

Of all functions that we covered up to this point, the VLOOKUP function is one of the most useful. VLOOKUP is a function that searches a table for some specified item, and then returns the items in the same row as the item that was found. The basic syntax should be:

```
= VLOOKUP(LOOKUP VALUE,  
          RANGE WHERE LOOKUP VALUE IS LOCATED,  
          COLUMN NUMBER IN THE RANGE CONTAINING VALUE TO RETURN,  
          [EXACT/APPROXIMATE MATCH])
```

It is sometime mildly confusing to simply read the syntax of a function, especially when there are multiple arguments. Please navigate to sheet VLOOKUP in the workbook BUSI201-LEC05-Workbook.xlsx. This worksheet contains a list of items sold in a large retail store, with some internal item codes, make, item name, quantity in stock, and the price. Suppose that you want to look up information about a product based on the internal item codes.

Item Code	Make	Item Name	Quantity	Unit Price
A101	Samsung	Smart LED TV	92	\$ 599.99
B102	JBL	Bluetooth Speaker	36	\$ 79.99
C103	Logitech	Wireless Mouse	12	\$ 19.99
D104	Hamilton Beach	Coffee Maker	18	\$ 39.99
E105	Black & Decker	Toaster Oven	42	\$ 49.99
F106	Sony	Wireless Headphones	86	\$ 149.99
G107	Nest	Smart Thermostat	48	\$ 299.99
H108	Apple	Tablet	65	\$ 329.99
I109	HP	Laptop	55	\$ 699.99
J110	Whirlpool	Refrigerator	38	\$ 399.99
K111	Panasonic	Microwave Oven	66	\$ 129.99
L112	Cuisinart	Electric Kettle	46	\$ 29.99
M113	Conair	Hair Dryer	69	\$ 19.99
N114	Dyson	Vacuum Cleaner	37	\$ 399.99
O115	Oral-B	Toothbrush	97	\$ 49.99
P116	Canon	Digital Camera	21	\$ 399.99
Q117	Samsung	Smart Refrigerator	38	\$ 799.99
R118	Amazon Basics	Monitor Stand	48	\$ 39.99
S119	Herman Miller	Desk Chair	45	\$ 599.99
T120	Timex	Alarm Clock	38	\$ 29.99
U121	Brabantia	Canister Garbage Container	69	\$ 129.99
V122	KitchenAid	Food Processor	78	\$ 149.99
W123	Panasonic	CORDLESS PHONE	102	\$ 39.99
X124	LG	Blu-ray Player	42	\$ 79.99
Y125	Charmin	Toilet Paper (6 pack)	54	\$ 14.99
Z126	Tide	Laundry Detergent (64 oz)	58	\$ 9.99
AA127	Bounty	Paper Towels (6 pack)	18	\$ 12.99
AB128	Old Spice	Deodorant (36 oz)	32	\$ 2.99
AC129	Pantene	Shampoo (16 fl oz)	32	\$ 4.99
AD130	Herbal Essences	Conditioner (16 oz)	63	\$ 4.99
AE131	Secret	Deodorant (2.2 oz)	14	\$ 2.99
AF132	Crest	Toothpaste (6 oz)	60	\$ 2.99
AG133	Gillette	Shaving Razor	24	\$ 9.99
AH134	Dove	Body Wash (16 oz)	35	\$ 5.99
AI135	Simple	Hand Soap (12 oz)	70	\$ 2.99
AJ136	Dove	Dish Soap (24 oz)	36	\$ 2.99
AK137	Dove	Paper Plates (100-pack)	106	\$ 4.99

Figure 8: VLOOKUP References

The final option of whether you would like to enforce an exact match or not comes with some conditions of its own. Users may choose to allow for an approximate match by specifying the last argument as 1. However, the exact method how VLOOKUP function handles these approximate matches is to return the value from the “previous” value. For instance, if individuals’ ID numbers are sorted, and we are looking for individual 75 where individual 75 does not exist, VLOOKUP will return the values assigned to individual 74. This function is rarely used, but it is useful to know how Excel deals with some of these issues.