Summarized Customer Feedback

Date: March 8, 2024 Team: Group E

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Feedback:

- Refer and focus on the requirements; Capture design requirements well first.
- Explain about the design choices. Why did you and your team choose the design scheme, colour, and images?
- Customers don't want to have a general group functionality. Because they are under the humanities and engineering special interest group, so we would rather implement subgroups or communities based on the research interests of the members.
- If you utilize paper information, you can use 'Google Scholar Search'
- It would be better if the platform had sorting functions by research interest (area).
- About us page: please focus on the SIG (Humanities and Engineering), not CEEYA.
- Language switch function is an important requirement.

Suggestions:

- Presentation: Focus on what you have done, not what you could not do or did not have done.
- Group function's name would be okay with connections or collaborator
- Gamification ideas would be great.