Improve operations with AWS Systems Manager OpsCenter

Eric Westfall
Senior Enterprise Architect
AWS

Brian Beach
Principal Solutions Architect
AWS

Agenda

Introduction to OpsCenter
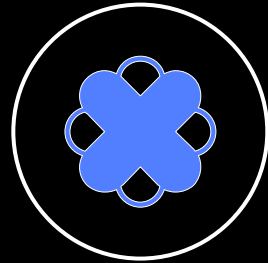
Demos

AWS Systems Manager announcements

Discussion
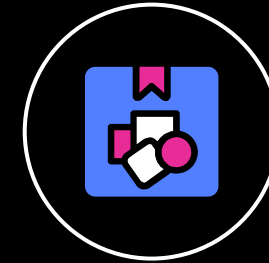
AWS Systems Manager OpsCenter
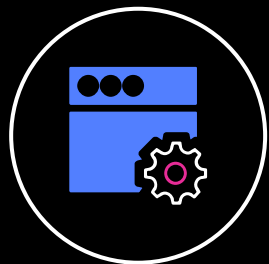
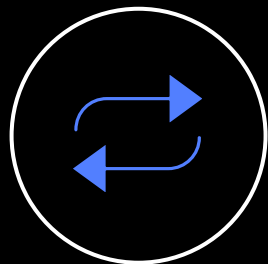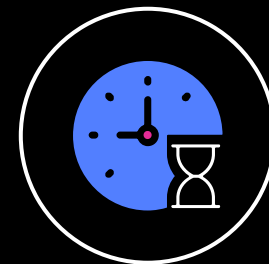# AWS Systems Manager capabilities

Resource groups

Patch manager

State manager
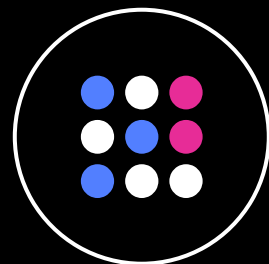
Run command

Automation

Maintenance window
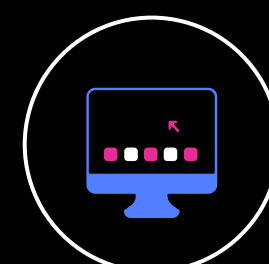
Inventory

Parameter store

Session manager

Problem 1:
Aggregation of operational issues and notification

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AWS customers
(Operations
support groups)

Customer ticketing & notifications
system

Amazon
CloudWatch

AWS Personal
Health
Dashboard

AWS Trusted
Advisor

Amazon
GuardDuty

AWS Config

Other AWS
services

aws SUMMIT
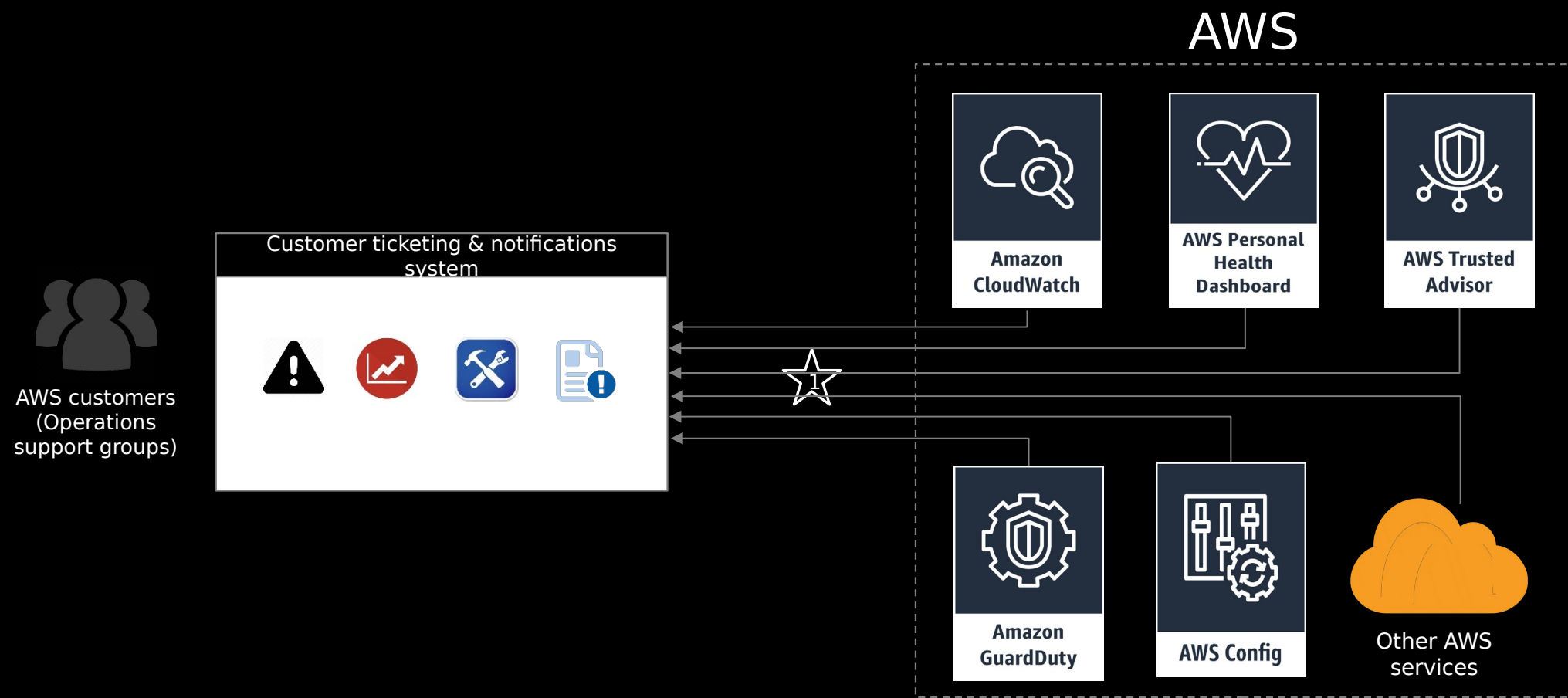
Problem 2:
Diagnosis and remediation of operational issues
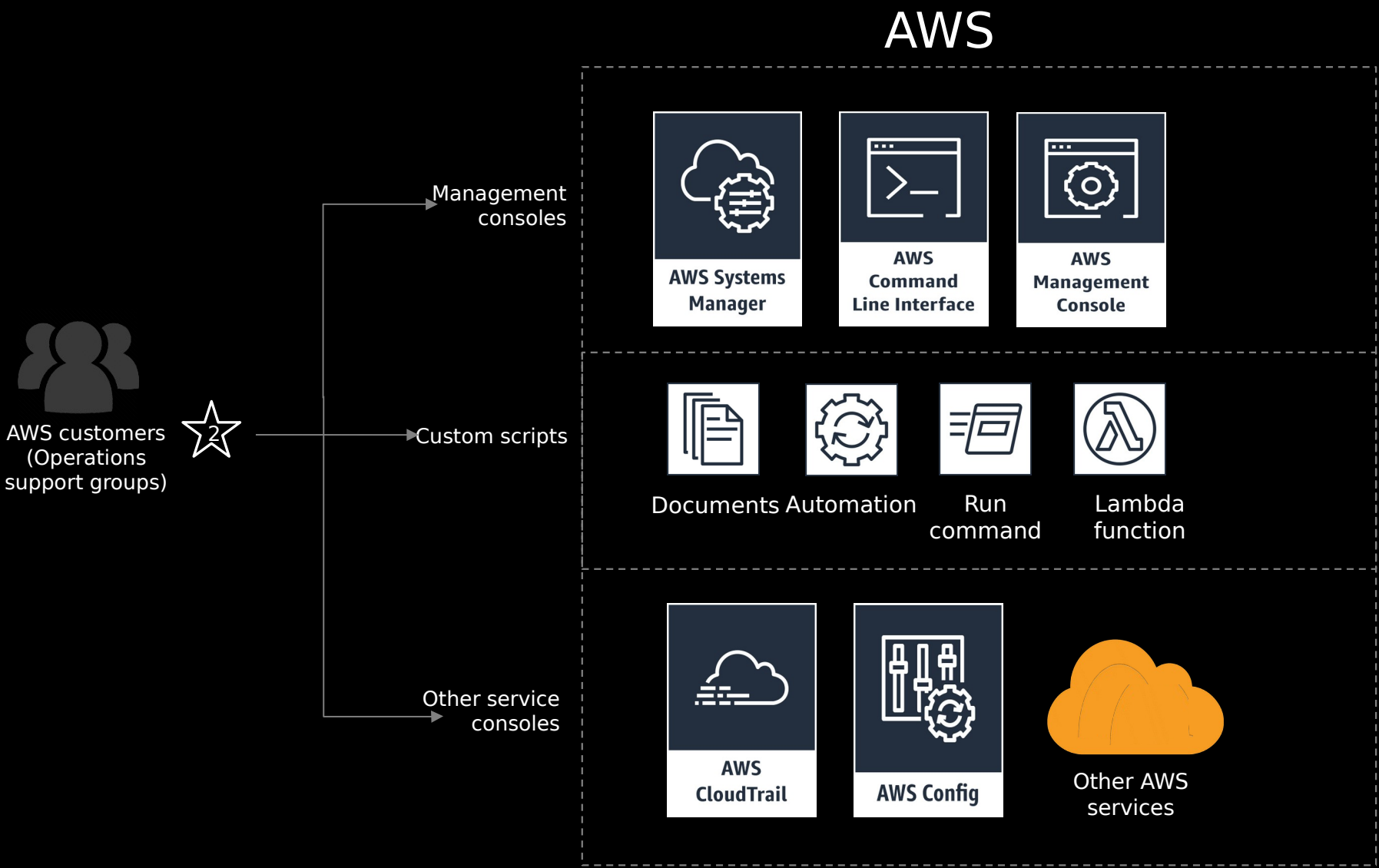
With OpsCenter, customers get a **single pane** for managing all operational issues

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Customer ticketing / notifications system

AWS customers (Operations support groups)

1

2

AWS OpsCenter

Resource details, relationships

Dashboard, logs, metrics

Runbooks & recommendations

Integrates with ITSMS

Amazon CloudWatch

AWS Personal Health Dashboard

AWS Trusted Advisor

Amazon GuardDuty

AWS Config

Other AWS services

aws SUMMIT
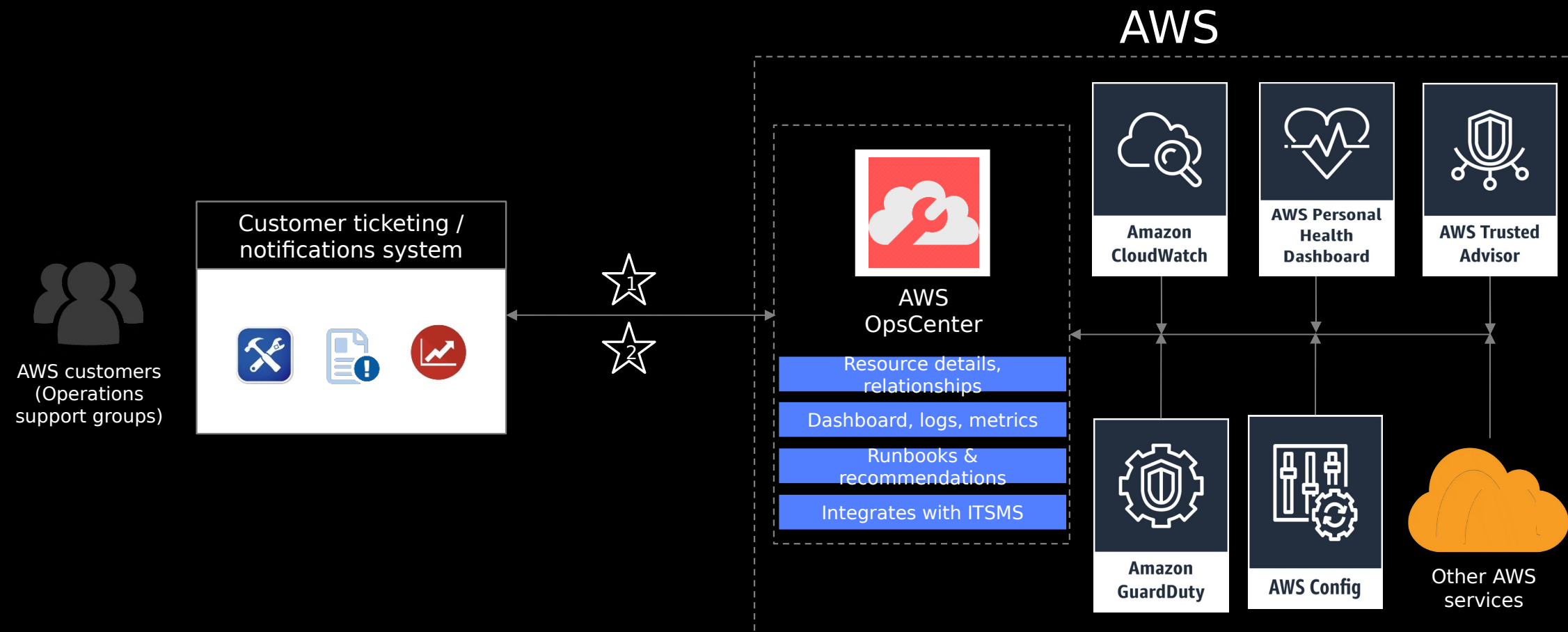
Key value propositions for OpsCenter

1. Faster remediation

2. More visibility & control

3. Secure access management

AWS Systems Manager announcements

aws SUMMIT

What's new for AWS Systems Manager

Today, we're pleased to announce that the following new features in AWS Systems Manager Session Manager are generally available in all AWS Regions where Systems Manager is available:

1. Session Manager launches tunneling support for SSH and SCP

2. Session Manager launches Run As to let you start interactive sessions with your own operating system user account

3. Session Manager launches instance password reset

Demo

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Discussion

Thank you!

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