CURRICULUM VITAE

CONTACT DETAILS

BRIAN MWANZA MBURA

ICT Intern Applicant – Mercy Corps

Phone: +254740292960

Email: brianmbura3@gmail.com

GitHub: https://github.com/brianmbura

Latest project: KukuLink - Connecting Poultry Farmers to Market

PERSONAL PROFILE

A dedicated and results driven ICT professional with a Bachelor of Science in Information Communication and Technology, complemented by certifications in Cisco Cyber security Essentials, AWS Cloud Practitioner, and ICT Authority Cyber security Training. I bring practical experience in IT support, hardware/software troubleshooting, network maintenance, and IT policy compliance. I am passionate about leveraging technology and coordination skills to support startup ecosystems and entrepreneurship.

EDUCATIONAL BACKGROUND

- Cyber security and Emerging Technologies Awareness Training (ICT Authority) 7TH JUNE 2025

 Cyber security Certificate of Completion
- AWS re/Start Kenya (Ajira Digital) Jan 2025 Apr 2025
 AWS Certified Cloud Practitioner (in progress)
- Jaramogi Oginga Odinga University of Science and Technology Sep 2019 Mar 2024
 Bachelor of Science in Information Communication and Technology
- Cisco Networking Academy May 2023 Sep 2023
 Cyber security Essentials Certificate
- Unik Driving College Nov 2020 Jan 2021
 Class B Driving License
- Kenyatta High School, Mwatate Feb 2015 Dec 2018

 Kenya Certificate of Secondary Education
- St. Joseph Herman Max Primary School Jan 2004 Nov 2014

 Kenya Certificate of Primary Education

KEY SKILLS AND COMPETENCIES

Technical Skills

- Windows OS, Software Installation and Troubleshooting.
- IT support and Troubleshooting (Hardware and Software).
- Network Configuration and Maintenance (LAN/Wi-Fi).
- Network and Printer Setup.
- Cloud Computing (AWS, Practitioner Level).
- IT Policy Compliance and Asset Management.
- Web Development (HTML, CSS, Java Script).
- Microsoft Office Suite (Word, Excel, Power Point).

Soft Skills

- Strong Communication and Teamwork.
- Attention to Detail and Policy Adherence.
- Time Management and Reliability.
- Analytical Thinking and Problem Solving.
- Problem Solving and Analytical Thinking.

WORK EXPERIENCE

Freelance Web Developer (Volunteer)

KukuLink – Farmer's Ready Market Platform | Aug 2025

Tech Stack: HTML5, CSS3, Font Awesome

- Designed and developed a fully responsive static website for *KukuLink*, a digital platform concept that connects poultry farmers with ready markets.
- GitHub Repository
- Designed it for a CBO that deals with **Autism spectrum disorder** community development.

Freelance IT Support Technician

Maluki Digital Media Services & Hatupoi Production — 2022 – Present

- Provide ICT support across client projects including public campaign initiatives.
- Resolve hardware, software and connectivity issues.
- Maintained IT tools and media software in production environments.
- Guide remote teams through digital tool usage and software configuration.

Media Producer (Podcast & Events)

Africapitol Kenya Ltd — Mar 2025 – Apr 2025

• Led video content production and post-production workflow.

System Developer (Freelance Project)

Pride Drive Car Rental Services — 2024 – Present

- Designing and developing an Online Car Rental Management System to digitize vehicle reservations and customer information.
- Implementing frontend technologies (HTML, CSS, JavaScript) and backend logic for user account management and booking processes.
- Ensuring system security, real-time data access, and a user-friendly interface for both clients and administrators.

ICT Support Trainee

Pride Inn Flamingo Beach Resort — Jun 2023 – Aug 2023

- Provided technical support and troubleshooting for staff hardware and software issues.
- Maintained network infrastructure and daily system performance.
- Configured and supported computer workstations and printers.
- Ensured compliance with IT policies and procedures.

ICT Support Assistant Trainee

(Temporary Attachment) Mombasa Kadhi's Court — May 2023

- Provided technical support and troubleshooting for staff hardware and software issues.
- Assisted in maintaining network infrastructure and daily system performance.
- Helped configure and support computer workstations and printers.

Web Designer (Volunteer)

African Healthcare Community — 2022 – 2023

- CBO that deals with Autism spectrum disorder community development.
- Designed and maintained responsive and user-friendly website.
- Improved client visibility and system usability.

Media Personality & ICT Lead (Volunteer)

African Brain Care Organization — Aug 2024 – Present

- Produced digital media content and supported online visibility.
- Offered IT support during therapy sessions and virtual events.

Digital Marketer

Catey Naturals — Jun 2024 – Present

- Executed digital marketing strategies to promote a beauty product SME.
- Handled social media campaigns and customer engagement tools.

Safaricom Sales Distributor Agent

Patrick's Supplies, Kilifi — Jul 2021 – Sep 2021

• Promoted and registered new Safaricom users.

Salesperson & Team Leader

Zetch Company (Telkom Distributor) — Feb 2019 – Apr 2021

- Supervised a team of sales agents to meet monthly targets.
- Provided after-sales support and ensured customer satisfaction.

HOBBIES AND INTERESTS

- Photography and Videography.
- Exploring New Tech. and Creative ideas.
- Travelling and Reading Novels.

REFFEREES

Graham Dzombo

Former IT Manager - Pride Inn Flamingo Beach Resort +254 724 894778

Elijah Kiama

IT Asst. Manager Pride - Inn Flamingo Beach Resort 0715334458

Harrison Macharia

Teachops -Ajira Digital 0715072647

David Maluki

Maluki Digital Media Services CEO 0798688671

Stephen O. John

Chairman - African Brain Care Organization 0795307740

Rophus Chengo

Safaricom sales personnel supervisor Mombasa region 0706720794