

Registration & Beneficiary Data Interoperability

South Sudan Workshop

Location: Juba, South Sudan (in-person)

Date: 19th November 2025

Time: 09:00 – 15:00 CAT (5 hours)

Location: Palm Africa Hotel, Juba

Organizer: IOM

Co-funded by: European Union Humanitarian Aid (ECHO)

1 Background

The humanitarian community in South Sudan faces significant challenges related to beneficiary registration and data management. Current systems operate in silos, leading to inefficient referrals, duplicated beneficiary lists, inconsistent vulnerability criteria, and limited data sharing capabilities. These issues prevent effective coordination and increase the burden on crisis-affected populations who must register multiple times with different organizations.

The Interoperable Data Ecosystem for Humanitarian Assistance (IDEHA) initiative seeks to address these challenges by promoting standardization, interoperability, and shared resources across humanitarian actors. Building on the mapping exercises and consultations conducted in 2025, this workshop aims to move from analysis to action by developing practical tools and frameworks for improved registration data interoperability.

2 Objectives

The workshop aims to:

1. Present findings from recent assessments of registration practices, data sharing pat-

terns, and system capabilities among humanitarian actors in South Sudan

2. Build consensus around common registration standards and data sharing protocols
3. Begin co-development of practical tools including a Single Registration Form, Data Protection Impact Assessment template, and Data Sharing Agreement template
4. Explore the establishment of a Task Force on registration data interoperability
5. Demonstrate available technological solutions for beneficiary management and data sharing
6. Foster collaboration and commitment among humanitarian actors toward a federated approach to beneficiary data management

3 Expected Outcomes

By the end of the workshop, participants will have:

- Shared understanding of the current state of registration practices and data sharing in South Sudan
- Draft Single Registration Form incorporating common data points across organizations
- Identify main component of a Data Protection Impact Assessment (DPIA) template tailored to the South Sudan context
- Draft Data Sharing Agreement (DSA) template outlining principles and protocols for inter-agency data exchange

- Decision or roadmap regarding the establishment of a Task Force on registration data interoperability
- Increased awareness of available beneficiary management tools and their interoperability capabilities
- Commitment to next steps in the improvement of interoperability

4 Target Audience

Primary Participants (Approx 30 people):

Technical registration and information management staff from UN agencies, INGOs, and NGOs implementing cash and voucher assistance or other humanitarian programs in South Sudan

Program Managers for Cash programs.

Cluster coordinators

Data protection and legal officers from humanitarian organizations

Resource Persons:

IOM DTM and regional Registration focal-point.

Representatives from tool providers (BRaVE, SCOPE, Red Rose, CommCare)

Data protection specialists

Registration and CVA technical experts

5 Agenda

5.1 Arrival

08:30 – 09:00 | Arrival, Registration and Networking (30 minutes)

- Participant registration and coffee

5.2 Opening

09:00 – 09:30 | Opening (30 minutes)

- Welcome remarks

- Introduction to the data interoperability challenge and overview of workshop objectives

- CCD and DIGID recap

5.3 Session 1

09:30 – 11:00 | Survey Findings (90 minutes)

5.3.a Presentation 1: Current Practices (40 minutes)

- Registration Actors Survey Findings
- Current registration practices, standards, and gaps
- Q&A (10 min)

5.3.b Breakout 1: (40 minutes)

Groups working on the following questions:

- What does an ideal humanitarian registration and beneficiary data ecosystem look like.
- What are the biggest challenges organizations face when doing registration and managing data.
- How impacts would a ideal registration ecosystem have on your own organizations work and the response as a whole?

5.3.c Plenary summary (10 minutes)

5.4 Coffee break

11:00 – 11:30 | Coffee break (30 minutes)

Tea, coffee and light snacks.

During the break demonstrations of platforms will be available for participants.

5.5 Session 2

11:30 – 13:00 | Interoperability (90 minutes)

5.5.a Presentation 2: (30 minutes)

- User/registration data journey
- Data Sharing Agreement network graph

- Analysis of Registration Form Data Point Overlaps
- Q&A (5 min)

5.5.b Breakout 2: Working sessions (45 minutes)

- Group A: Single Registration Form group
- Group B: Data Sharing Agreement group
- Group C: Data Protection Impact Assessment group

5.5.c Report to plenary (15 min)

5 minutes per group to present their ideas and plans

5.6 Lunch break

13:00 – 14:00 | Lunch (60 minutes)

During the lunch break demonstrations of platforms will be available for participants.

5.7 Plenary discussion

14:00 – 14:45 | Recap, discussion & next steps (45 minutes)

- Recap of group findings
- Discussion of proposed next steps
- Summary of agreements and commitments
- Timeline for key actions

5.8 Closing

14:45 – 15:00 | Closing (15 minutes)

- Closing remarks

- Action-oriented planning

- All sessions will be facilitated to ensure inclusive participation and practical outputs.

Note: All participants are encouraged to bring laptops for active participation in document development sessions. Workshop materials will be shared electronically prior to the event.

6 Methodology

The workshop will employ participatory and collaborative methodologies including:

- Presentation of evidence-based findings
- Small group working sessions with structured facilitation
- Plenary discussions and consensus-building
- Hands-on tool demonstrations