SUMMARY

I am web developer and as a former support engineer in the software industry, I am aware of how important communication between clients and the development team is. Throughout my career I've found that I have a natural inclination towards the coder's mindset -- being aware of the full scope of a problem and understanding the implications of each action taken in an attempt to solve it.

EMPLOYMENT

Recent Graduate - Dev Bootcamp - Chicago, IL

Jul 2015 - Current

- Deep dive into learning Ruby, Rails, HTML5/CSS3, TDD, Object-oriented Javascript (jQuery, AJAX, React), Git, Heroku, Swift and Agile Development
- Co-created SomebodyStopMe, a mobile app that is responsible for alerting a bus rider as they approach their stop. Languages and technologies used include Swift, Rails and PostgreSQL with postGIS

Product Support Engineer - FICO - Fairfax, VA

May 2011 - May 2015

- Provided customer support and training for legacy product CR Software Platinum, a collections/aged receivables system of record software
- Server migrations, OS installations/upgrades and printer support for Linux systems
- Troubleshooting, identification and documentation of software bugs for development team using tools such as GDB and JIRA
- · Outlined and executed quality assurance test plans for new program builds and bug fixes
- Daily interaction with C and Perl programming languages
- · Implemented automation for customer and internal processes through shell scripting
- · Familiarity with SQL databases including data import/export, table creation and querying

SKILLS

LANGUAGES: Ruby, Javascript, Swift, SQL, HTML5, CSS3, CSS3, HTML5

FRAMEWORKS: Rails, Sinatra, React, jQuery, AJAX

TDD: RSpec, Jasmine, Capybara **VERSION CONTROL:** Git, Heroku

DATABASES: PostgreSQL, SQLite, ActiveRecord

EDUCATION

Dev Bootcamp

2015

Kenyon College

B.A. Anthropology 2010

PROJECTS

SomebodyStopMe

A mobile app that is responsible for alerting a bus rider as they approach their stop. Languages and technologies used include Swift, Rails and PostgreSQL with postGIS

VOLUNTEERING

Clearwater Farms, Fieldhand

Revitalized land formerly abused by chemicals through crop diversity, soil management and beneficial organism encouragement Managed soil testing, planting schedules, harvest and distribution of produce