BRIAN NEAL MOCK

Objective

To obtain employment in the IT or software realm that provides daily challenges and ample opportunity for knowledge and skill expansion.

Summary of skills

* Highly adept and efficient learner with a desire to expand skill base
* Innovative, personable with strong written and verbal communication skills
* Linux OS system and network administration (Red Hat / CentOS), scripting, strong command line proficiency

Education

Kenyon College Gambier, OH (2006-2010)

***Bachelor of Arts, Anthropology; Astronomy***

Employment & Experience

FICO Fairfax, VA (2011-present)

***Product Support Engineer***

* Provided customer support and training for legacy product CR Software Platinum, a collections/aged receivables software
* Server migrations, OS installations/upgrades and printer support for Linux systems
* Troubleshooting, identification and documentation of software bugs for development team using tools such as GDB and JIRA
* Outlined and executed quality assurance test plans for new program builds and bug fixes
* Daily interaction with C and Perl programming languages
* Implemented automation for customer and internal processes through shell scripting
* Familiarity with SQL databases including data import/export, table creation and querying

Clearwater Farms Cleveland, TX (2010)

***Fieldhand***

* Revitalized land formerly abused by chemicals through crop diversity, soil management and beneficial organism encouragement
* Managed soil testing, planting schedules, harvest and distribution of produce

Professor Sam Pack Hanoi, Vietnam (Summer 2009)

***Ethnographic Film Compiler***

* Selected by Kenyon College Professor of Anthropology to aide in the assembly of a database of historic films of Vietnamese culture
* Corresponded and organized with Vietnamese Ministry of Culture to assure accuracy and objective representation of history

Kenyon College Athletics Department Gambier, OH (2008-2010)

***Athletics Statistician***

* Recorded live stats and game data for Men’s and Women’s Soccer and Lacrosse
* Input data to be uploaded to the Kenyon College Athletics Department website

Activities

Kenyon College Men’s Soccer Gambier, OH