

BRIAN ATHANAS ORORI

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Location: Nairobi

ICT OFFICER

PROFESSIONAL SUMMARY

Dynamic and results-oriented ICT professional with hands-on experience in system administration, network security, virtualization, and technical user support. Adept at managing Active Directory (AD), Microsoft 365, VoIP systems, firewall configurations, and LAN networks. Proficient in handling diverse technologies, including cloud solutions and cybersecurity protocols. Known for strong analytical abilities, problem-solving skills, and a commitment to upholding security standards. Demonstrated success in enhancing operational efficiency and delivering user-centric IT support in fast-paced environments.

KEY ACHIEVEMENTS

- **Huawei Cybersecurity Bootcamp Competition Finalist (02/2025-03/2025)**

Selected as a national finalist in the Huawei Cybersecurity Bootcamp hosted by the Communications Authority of Kenya(CAK). The bootcamp featured intensive hands-on labs in enterprise security, culminating in a certification exam. Achieved a score of 734/1000 in the Huawei Certified ICT Associate(HCIA)-Security certification exam, qualifying for the National Finals Awards Ceremony.

- **KNEC Data Capture Exercise (11/2024-12/2024)**

Participated in the Kenya National Examinations Council KCSE 2024 data capture process. Tasks included vetting and organizing script boxes, keying in student marks into the KNEC system, generating and filing marks reports, identifying keying errors and initiating appropriate amendments. The exercise was a success and it strengthened my teamwork, accuracy, problem-solving, and critical thinking skills.

- **Cyber Shujaa Certification (05/2024-08/2024)**

Graduated with Distinction, having successfully completed an intensive training program in Cloud and Network Security. Gained hands-on experience in securing network and cloud infrastructures, while demonstrating strong problem-solving skills and resilience throughout the course.

ACADEMIC BACKGROUND

2018-2022: Second Class Honors (Upper Division), Bachelor of Science in Computer Science, (Jomo Kenyatta University of Agriculture and Technology)

2014-2017: Attained a mean grade of **A (minus)** in the Kenya Certificate of Secondary Education from **Starehe Boys' Center and School**

PROFESSIONAL WORK EXPERIENCE

Infrastructure and Applications Support Assistant | Kim-Fay E.A Limited | March 2025 - Present

I am part of a team tasked with the following:

- Developing internal web applications for process automation (Laravel, C#).
- Supporting various enterprise systems like MyQ, Smart Capture, Guard Station, 3CX e.t.c.
- Performing hardware maintenance (RAM upgrades, toner replacement, printer servicing).
- Administering biometric access control: registering staff and syncing devices.
- Monitoring and optimizing Local Area Network(LAN) performance for reliability.
- Implementing firewall rules and policies to safeguard enterprise network.
- Configuring and supporting Active Directory (AD) infrastructure for centralized user management, authentication, and security policy deployment.
- Supporting Microsoft 365 platform by managing user identities, access control, licensing and ensuring seamless operation of productivity and collaboration tools.

ICT Officer Intern | Kenya Revenue Authority - Forodha, JKIA | January 2024 - December 2024

As an ICT Officer Intern at Kenya Revenue Authority, I was actively involved in various key responsibilities aimed at maintaining and enhancing the organization's IT infrastructure and operations. Some of my duties included:

- **VPN Installation and Configuration:** Deploying and configuring Virtual Private Networks to ensure secure remote access for authorized users.
- **Virtual Desktop Infrastructure (VDI) Troubleshooting:** Identifying and resolving issues related to Huawei Fusion Access and Citrix.
- **Troubleshooting Client Network Connectivity Issues:** Investigating and resolving connectivity issues for client devices to ensure seamless access to network resources.

Graphic Designer/Social Media Manager Intern | Voltic Kenya Limited | August 2023 – December 2023

I was part of a team tasked with the following:

- **Visual Branding:** Maintaining and upholding the brand's visual identity, ensuring that all designs are consistent with brand guidelines.
- **Asset Creation:** Designing various marketing materials such as posters, brochures, infographics, and digital banners.
- **Social Media Management:** Assisting in managing social media accounts, including scheduling posts, responding to comments, and engaging with the online community

PROFESSIONAL TRAINING

2025: Huawei Certified ICT Associate(HCIA) - Security: Training facilitated by Communications Authority of Kenya(CAK).

2024: Cloud and Network Security: Training facilitated by CyberShujaa.

2024: Cybersecurity and Emerging Technologies Awareness Training: Conducted by the ICT Authority, Kenya in collaboration with Serianu.

2024: Google Cybersecurity Certificate: Facilitated by Coursera in collaboration with the ICT Authority, Kenya.

2023: Graphic Design Course: Training facilitated by Kenya Institute of Professional Studies.

2022: Cisco Certified Network Associate: Training conducted in Jomo Kenyatta University of Agriculture and Technology. Exam taken at ComputerPride, Nairobi.

STRENGTHS

Leadership and team management - Coordinated a team of fellow interns in the daily operations of technical support, showcasing sustained ability to lead, delegate, and ensure the smooth functioning of team activities, in the capacity of station leader at Kenya Revenue Authority - Forodha, JKIA.

Communication skills - Able to articulate complex technical concepts clearly and concisely, fostering understanding and alignment across diverse audiences.

Problem solving and critical thinking - Formulated and executed a comprehensive social media growth strategy for the Voltic Kenya Limited brand, yielding a notable surge in social media followers and increased brand visibility.

Creativity – Consistently produced quality deliverables on a daily basis as a graphic designer at Voltic Kenya Limited.

SKILLS

- IT Technical Support
- Network Administration
- Active Directory(AD) Administration
- Microsoft 365 Administration
- Network Security
- Cloud Computing
- Helpdesk Support
- FullStack Web Development(Laravel, SQL)

REFEREES

1. William Reginald
FutureKenya
Software Developer
0727382481

2. Wairimu Njuguna
Assistant Manager, IT User Support
Kenya Revenue Authority
0720903787