



## PROFILE

Dedicated and detail-oriented Software Engineering student at Western Governors University with strong proficiency in HTML, CSS, JavaScript, and Python. Preparing for AWS Certified Cloud Practitioner exam. Practical experience from SheCodes Basics workshop, Introduction to Front-End Development by Meta, and Technical Support Fundamentals by Google.

## CONTACT

### ADDRESS:

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# BRIANNA BROCKINGTON

## SOFTWARE ENGINEERING

## EDUCATION

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### **Western Governors University**

Bachelor of Science in Software Engineering – Expected April 2025

### **Ultimate Medical Academy**

Associate of Science in Health Sciences - Pharmacy Technician, September 2017 (GPA: 4.0)

## WORK EXPERIENCE

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### **Envolve Pharmacy Solutions** – Jacksonville, FL

*Certified Pharmacy Technician – Prior Authorization*

**March 2024 – Present**

- Review and process prior authorization requests from providers.
- Submit and maintain prior authorization requests to claims processors.

### **OptumRx** – Jacksonville, FL

*Certified Pharmacy Care Coordinator – Call Center*

**May 2019 – February 2024**

- Prioritized and organized cases for timely processing.
- Verified prescription validity and communicated clinical information with physicians' offices.

## SKILLS

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- **Programming Languages:** HTML, CSS, JavaScript, Python, Java, C++, Rust, SQL
- **Tools & Technologies:** GitHub, AWS Cloud, CloudFront, Linux, Angular, Data Structures & Algorithms, CI/CD, Spark
- **Other Skills:** Problem-solving, Critical thinking, Teamwork, Collaboration, Organization, Pharmacy, Adaptability, Cloud Infrastructure, Hybrid Cloud, Compliance, Interpersonal Skills, RESTful APIs