Brianna M. Hayes

briannamhayes@outlook.com – (910) 616-4933

www.linkedin.com/in/briannahayes- • github.com/briannahayes

EDUCATION

UNIVERSITY OF NORTH CAROLINA   **2020 – 2024**

Bachelor of Arts, Political Science – *Research Methods*
Bachelor of Arts, Communications – *Interpersonal and Organizational Communication*
Data Science minor

- GPA 3.7
- Dean's List Academic Achievement
- Relevant coursework: Statistics and Operations Research, Foundations of Data Science, Data Science in Politics II, Analyzing Public Opinion, Geographic Information Systems

EXPERIENCE

CITY OF RALEIGH MUNICIPAL GOVERNMENT   **Summer 2023**

Information Technology Intern, Enterprise Applications and Data

- Crafted sustainable technology solutions to effectively communicate information for both internal and external needs.
- Developed 3 Power BI dashboards for insights and interactive communication of information across various departments.
- Applied geospatial analysis tools such as ArcGIS Pro to projects in order to optimize the approach to efficient discovery and data visualization.

CVS HEALTH   **2020 – 2022**

Pharmacy Technician

- Created and maintained a safe, organized environment for filling 500 prescriptions per day.
- Completed prescription data entry and assisted the pharmacist in prescription management.
- Exceeded patient expectations by simplifying complications with prescription management and insurance.

UNIVERSITY OF NORTH CAROLINA   **2021 – 2022**

Teaching Assistant, Applied Sciences and Engineering

- Assisted professors in teaching the innovation of original design solutions using circuits, 3-D printers, and laser cutters.
- Fostered a learning environment that encouraging creativity, problem solving, and group engagement.
- Graded and provided feedback for student projects, assignments, and models for 70 – 80 students.

LEADERSHIP

ALPHA PHI OMEGA – UNIVERSITY OF NORTH CAROLINA   **2021 – 2024**

Sergeant-At-Arms

- Volunteer and raise money for local non-profit organizations and charities
- Maintain and update status for a roster of over 150 chapter members
- Record detailed attendance for weekly chapter meetings and mandatory events
- Log probationary marks and generate reports to communicate records with executive officers

SKILLS

- Organized
- Problem-solver
- Team player
- Self-starter

- Microsoft Excel
- Microsoft Power BI
- Data visualization
- Quantitative analytics

- R
- Python
- Esri ArcGIS products
- Oracle SQL Developer