

# Building a Modern DevOps Solution for your App

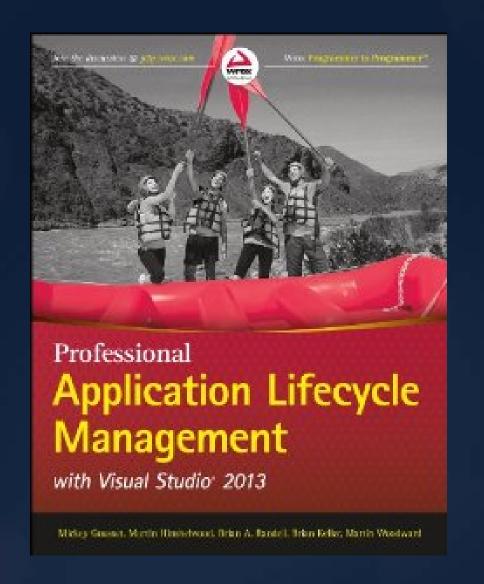
Brian A. Randell Partner, MCW Technologies brianr@mcwtech.com

## Who am !?

#### Brian A. Randell

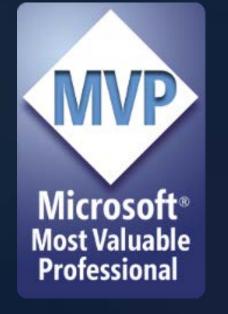
- Partner with MCW Technologies
- Microsoft MVP for Visual Studio ALM
- Member of Pluralsight's Technical Staff
- Co-author Pro ALM 2013 from Wrox

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## Slides and links?

## http://bri.gd/brxe14content

(will take you to my GitHub repo)

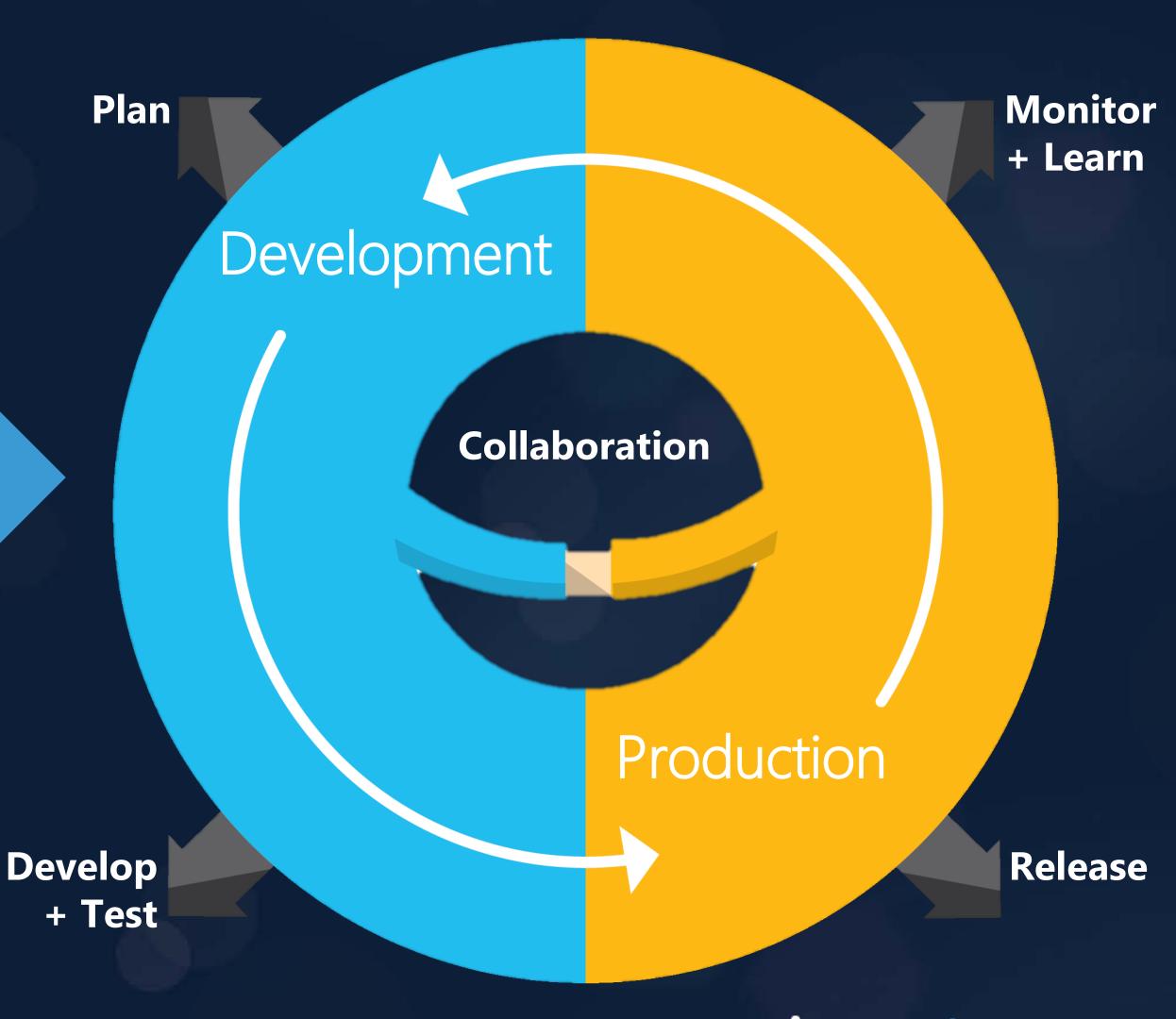
## Who are you?



Every company is also a software company!



Today, modern software development is all about agility and time to market.



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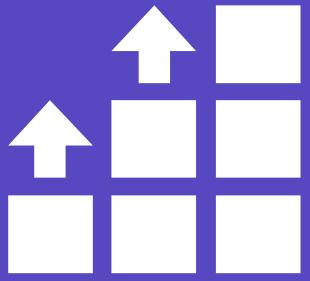
#### What's DevOps?

DevOps is a full lifecycle investment

App
Lifecycle



DevOps enables better software development and delivery practices

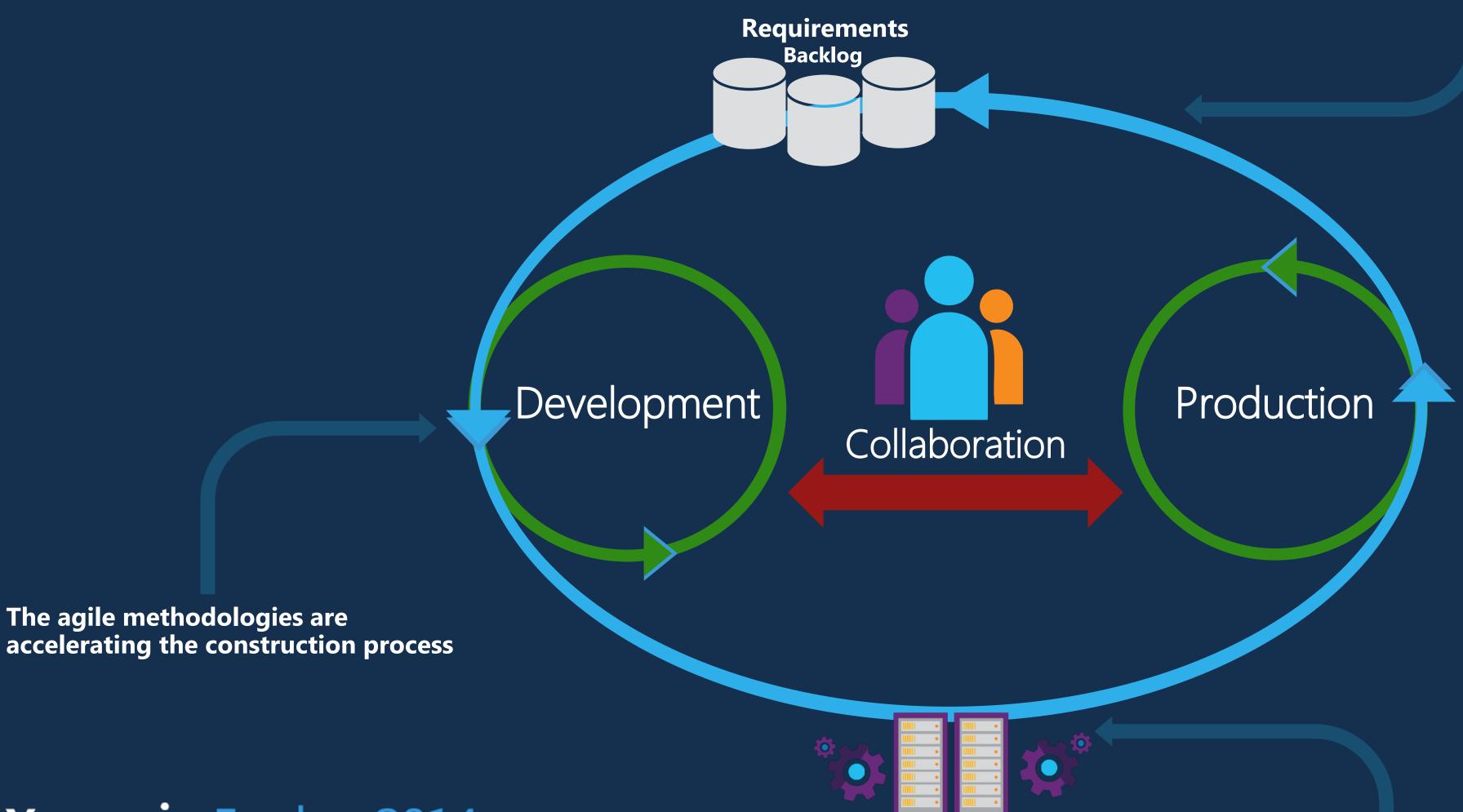


DevOps accelerates the last mile of continuous delivery



#### What's driving DevOps?

Usage should determine the next set of priorities and learnings



Availability and performance issues are hard to troubleshoot in this fast-changing world with distributed applications

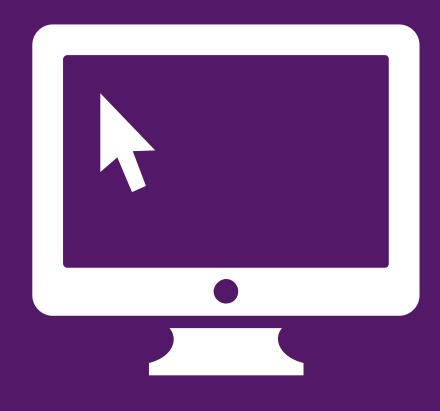
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An automated release pipeline is needed to deliver at the pace of development with full traceability

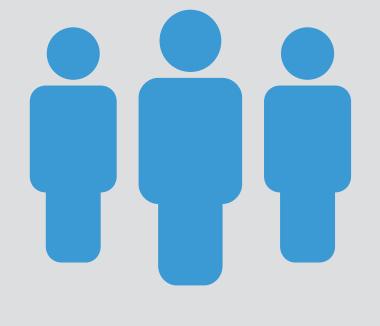
#### DevOps flavors

#### WebOps

Google, Amazon, Twitter, Facebook, Xbox Live, etc.

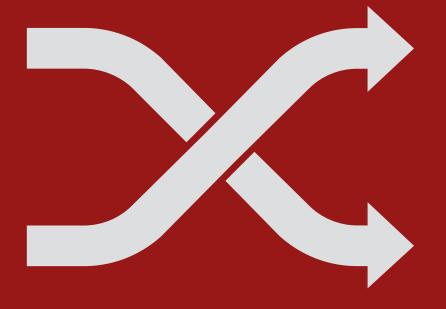


## Noops Small web teams, start-ups



#### Enterprise DevOps

Cross-functional organizations



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10+ deploys per day

#### 10+ deploys a day

- Automated Infrastructure
- Shared Version Control
- One Step Build and Deploy
- Feature Flags / Branches
- Shared Metrics
- Communication

## People

#### Can't we all get along?

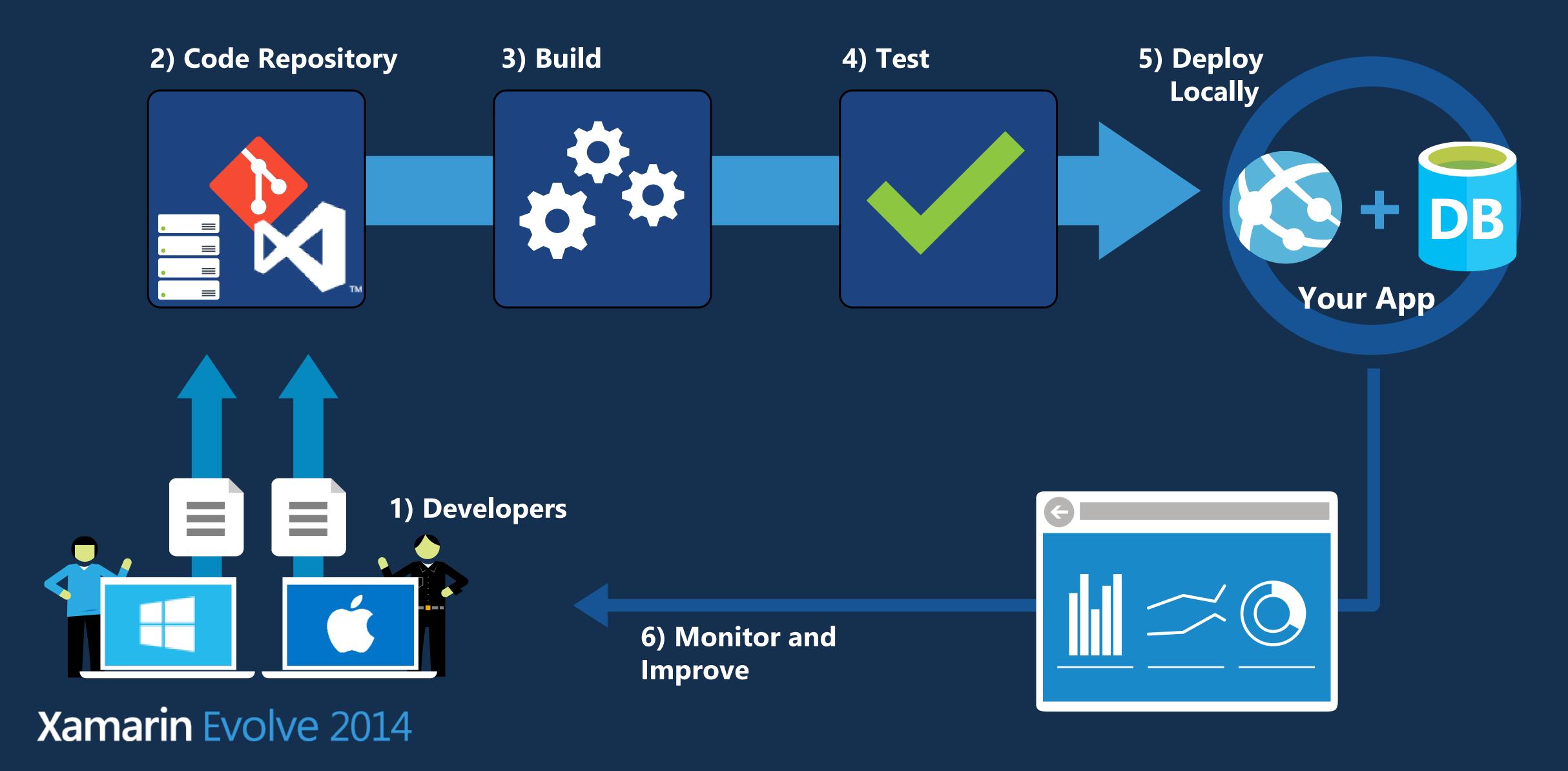
- Break down barriers
- Break down organizations
- Yes, start with a virtual team
- Move to "real" devops teams

## Interactions

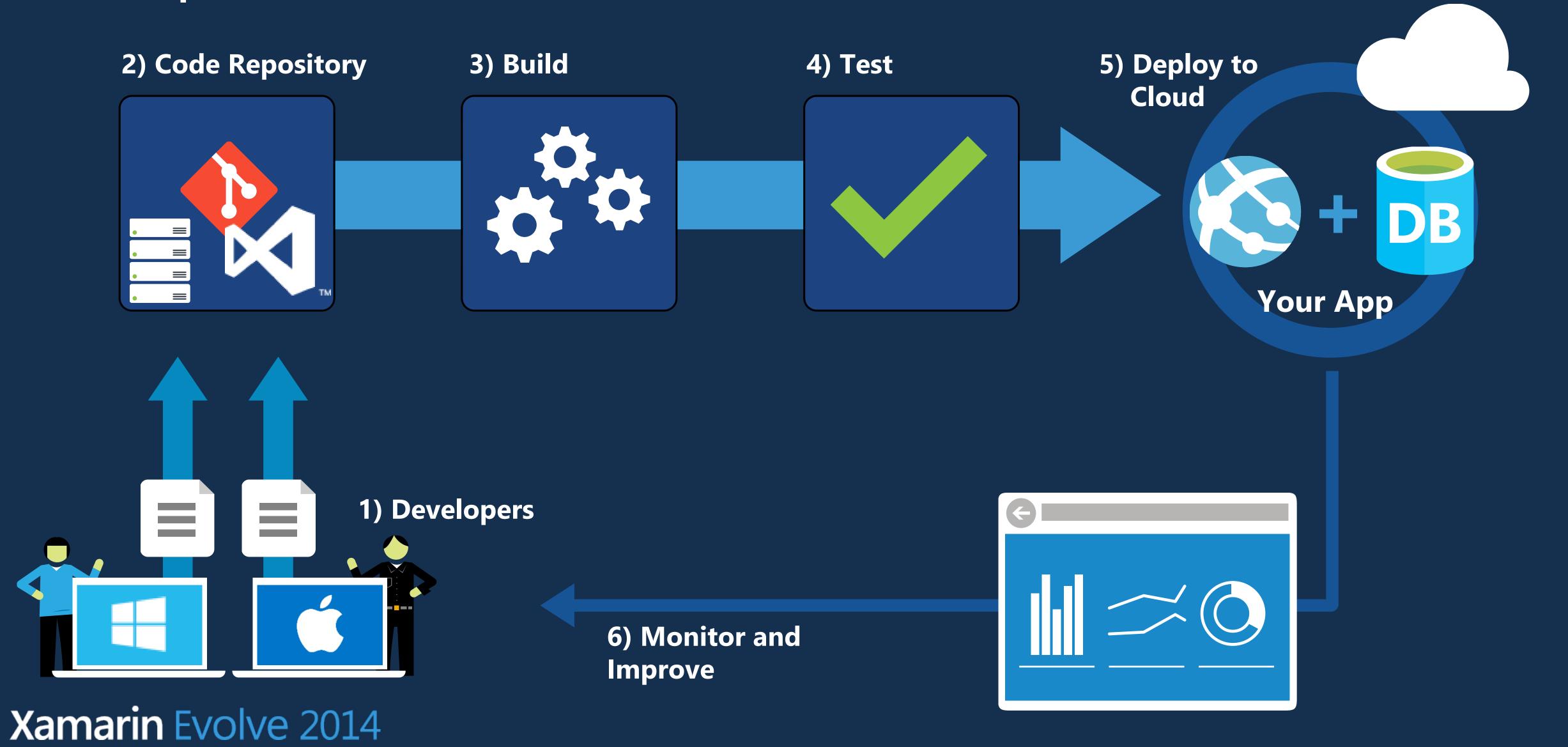
Shorten cycle times



#### DevOps



#### DevOps



#### What do you want?

- Consistent
- Repeatable
- Automated

#### Focus on the Flow

- Continuous Integration
- Continuous Testing
- Continuous Deployment
- Continuous Feedback
- Continuous Improvement

Continuous Value Delivery

#### What about App Stores?

- All of the app stores create some kind of friction
- How do you keep your app in sync with your back end services?
- How do I time updates?

#### Versioning Your REST Services

- URL versioning
  - You add a version number into the URL
  - https://myendpoint.com/api/v2/app/resource
- Custom request header
  - Same URL, but add some header like "api-version: 2"
- Accept header with content type
  - "Accept: application/vnd.myapp.v2+json"

#### troyhunt.com

Observations, musings and conjecture about the world of software and technology

Your API versioning is wrong, which is why I decided ways

Monday, 10 February 2014



In the end, I decided the fairest, most balanced way was to piss everyone off equally. Of course the great "tabs versus spaces" debate have I seen so many strong beliefs in entirely different of

Imagine this

HTTP GET:

ttps://haveibeenpwned.com/api/breachedaccount/foo

Response:

["Adobe", "Gawker"]

This was just fine. When I built <u>Have I been pwned?</u> (HIBP) in late November, it was intended to would use. I think it's fair to say that the first two points were achieved, but not the last one. It week it was more than Google Analytics could handle. The point is that you can't always predictions point you may well need to change something that people already depend on.

But here's the problem – every time you start talking about anything to do with APIs over HTT



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#### What about databases?

- You need rigor in your change management
  - "Data Architects" and DBAs need to be in full sync with "Service Architects" and developers
- You need to consider data migration as well as schema migration
- You might need to modernize your data models for the 21rst century

## TOOS

#### Tooling

- Version Control
- Work Tracking
- Assembling and Packaging
- Deployment
- Monitoring
- Analytics

## Demo

#### PreEmptive Analytics

Consumer, B2B, B2C and distributed enterprises)



Instrument once

#### APP TYPE (Runtime/Device support)

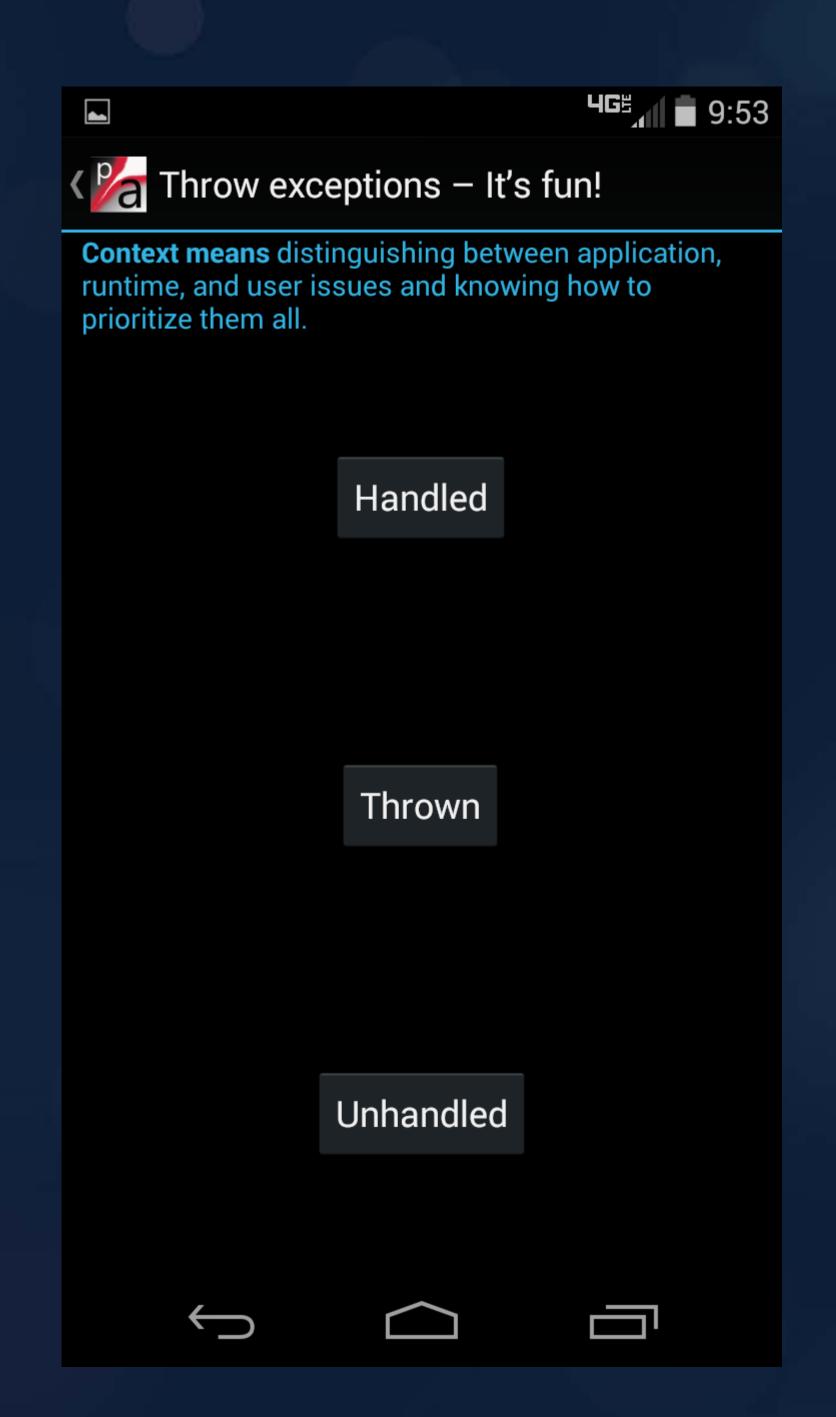
- All existing .NET, C++, and JavaScript Apps
- All MSFT modern surfaces (WinRT, WP, & JavaScript)
- Popular mobile options (iOS & Android)
- Cross-platform dev tools (Xamarin)
- Other non-MSFT runtimes (Java)

USER TYPE (Application "Domain")

- Enterprise LoB
- Business-to-Business and Business-to-Consumer
- Commercial ISV

DEPLOYMENT TYPE (Network infrastructure)

• Public (Internet), Private (corporate), Isolated (remote)



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Analytics Workbench



9/9/14 to 10/8/14 ▼ All Applications ▼ ▼ Refresh





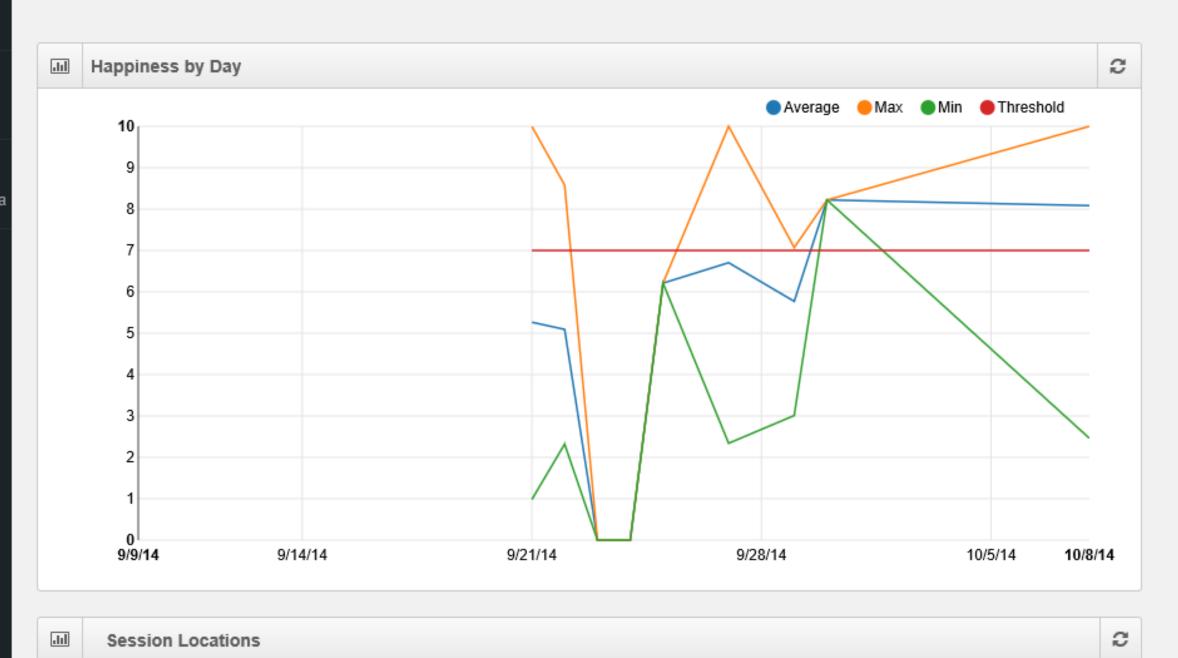




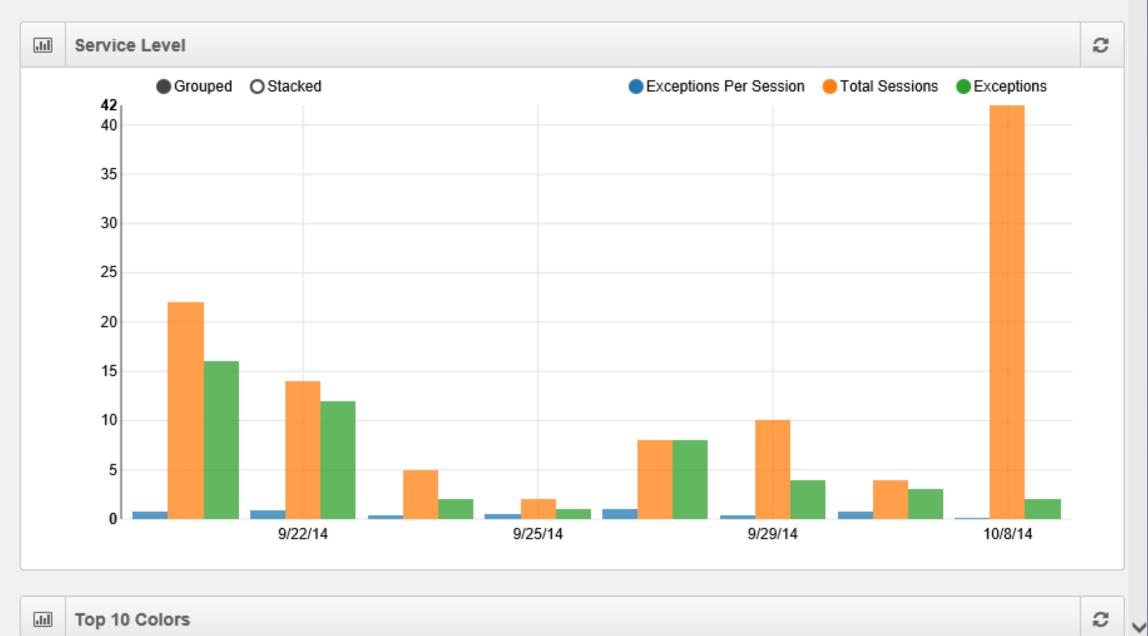


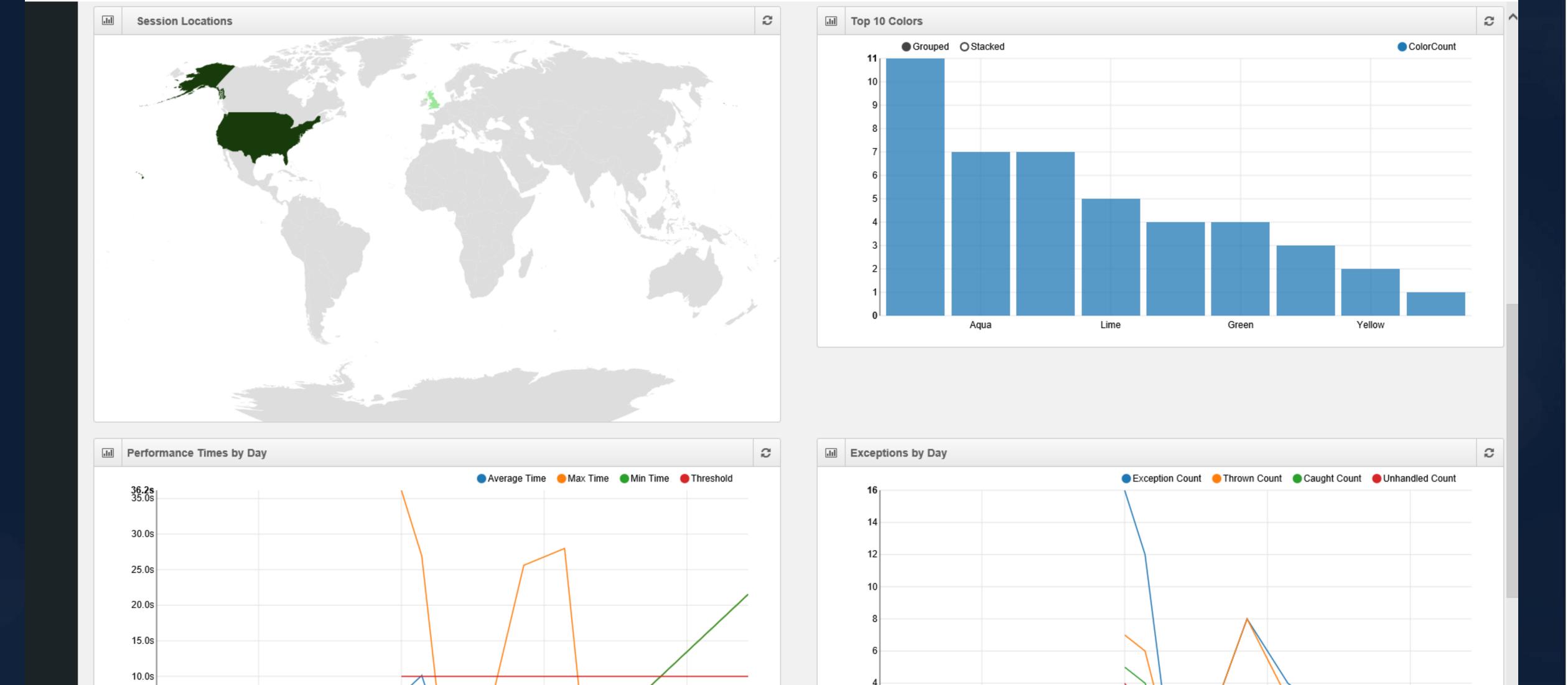


■ Customer Activit	y				
Customer	Total Sessions	Thrown Count	Unhandled Count	Caught Count	Unique Users
ABC Security	49	3	0	2	5
Contoso Medical	19	6	5	2	6
Up And Away Inc.	20	16	2	4	6
Ma's Garage	9	2	0	1	4 [
Solutions Inc.	12	1	0	4	6



▦	Activity by Role						S
Depart	tment	Total Sessions	Thrown Count	Unhandled Count	Caught Count	Unique Users	
Suppo	rt	6	2	0	1	3	
VIP		10	7	0	2	3	
Financ	e	44	10	0	4	4	
Market	ting	21	4	1	3	6	
Evalua	ition	6	3	4	0	2	
Execut	tive Management	2	0	0	0	2	
Sales		12	2	2	3	4	
IT Ope	erations	2	0	0	0	2	
Humar	n Resources	6	0	0	0	5	





10/5/14

9/9/14

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10/5/14

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#### Final thoughts

- Modern DevOps is about People, their Interactions, and finally Tools
- Think about your mobile solutions holistically—your apps PLUS services
- Continue to evolve



# tnankyou

## 

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#### Credits

- Title slide photo of Atlanta
  - Photo credit: Terence S. Jones, from Flickr, http://bri.gd/xe14photo01
- Images on slide 7
  - All from Office Online: search angry
- Content on slides 8-12, graphic on 18 & 35
  - Matt Nunn, Microsoft
- Thanks to Preemptive Solutions for the demo app
  - http://www.preemptive.com/