Clarity
Clinical Documentation

Simplifying and automating the
clinical documentation fax process

- Improve accuracy and efficiency when ingesting medical record faxes into the EHR
- Improve clinical outcomes by dedicating more resources to patient care
- Free clinical resources from tedious paperwork

Technology is evolving, but not necessarily yet for healthcare providers

Approximately 70% of healthcare providers still opt for the traditional method of exchanging medical information – by fax, as highlighted by federal officials. Certain facilities, particularly nursing homes and skilled nursing facilities, heavily rely on this technology. The prevalent use of fax can be attributed to its simplicity and relatively quick operation – it just gets the job done.

In reality, each fax transmitted today carries vital information that often requires immediate attention. Whether it's a prior authorization, a lab report, or a referral, the arrival of a fax necessitates someone to scan and integrate it into the patient record. This process incurs additional costs for the organization, leads to delayed responses for patients, and provides clinicians with limited information to work with.

Revolutionizing medical workflow, the seamless integration solution

Clarity Clinical Documentation™ from Consensus Cloud Solutions® streamlines the processing of medical faxes, enabling the automatic routing of faxes to the appropriate patient record within the EHR. Faxes received through eFax™ can now be seamlessly directed to the EHR as a Continuity of Care Document (CCD) using a Secure Direct Message. Leveraging proprietary Natural Language Processing (NLP) and Artificial Intelligence (AI), the system autonomously extracts essential patient demographics from the fax and converts them into a structured CCD format.

The Clarity CD Advantage

Clarity CD optimizes the fax processing workflow by diminishing the need for manual data entry, reducing errors, and accelerating the linking of faxes to the proper patient record.

Our Natural Language Processing (NLP) and Artificial Intelligence (AI) engine ensures highly precise extractions, automatically creating a Continuity of Care Document. Subsequently, the fax, complete with populated patient demographics in the CCD, is delivered, facilitating the EHR's accurate routing of the record to the correct patient.

Designed to handle a diverse array of documents and images, including low-resolution faxes, Clarity CD enhances productivity and cost-effectiveness by extracting essential patient demographic data.

consensus
Cloud Solutions

Improve accuracy, efficiency, and get fax records associated to patients in real time
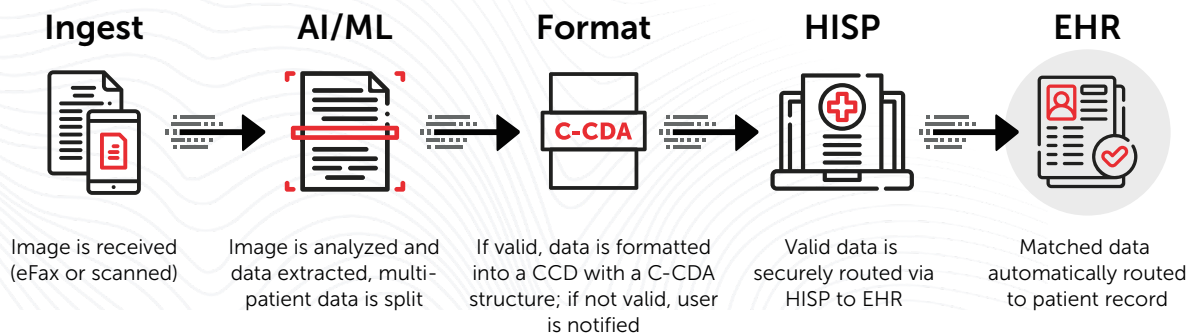
Clarity CD transforms unstructured documents, such as digital faxes, into organized and actionable data compatible with electronic health records (EHRs). This comprehensive solution optimizes fax processing workflows, resulting in a streamlined review process and a reduced risk of errors. Leveraging Natural Language Processing and Artificial Intelligence (NLP AI), Clarity CD achieves precise extractions, enabling the identification of multiple patients within a single fax and the automatic routing to the appropriate patient files.

Non-medical faxes, categorized as spam faxes, undergo automatic routing to a designated fax portal for manual review, ensuring they are never sent to the EHR. This tailored approach enhances efficiency and accuracy in managing diverse types of faxed documents.

Integrating Clarity CD into your workflow improves your medical records fax process by increasing accuracy, allowing your team to focus on the highest priority issues, and not be slowed down by manual data entry or missing/delayed records.

Clarity Clinical Documentation Highlights

- Increase productivity, efficiency, and cost savings by minimizing manual workflow steps.

- Improve data accuracy and reduce misfiled patient records.

- Reduce time spent on high-value resources scanning and attaching faxes to medical records.

- Achieve better regulatory compliance due to fewer errors in highly regulated areas.

- Attain higher patient and provider satisfaction through the delivery of faster, more accurate information and improved customer services.

Ingest	AI/ML	Format	HISP	EHR
Image is received (eFax or scanned)	Image is analyzed and data extracted, multi-patient data is split	If valid, data is formatted into a CCD with a C-CDA structure; if not valid, user is notified	Valid data is securely routed via HISP to EHR	Matched data automatically routed to patient record

Learn More about Clarity CD

Explore how Clarity Clinical Documentation can help you extract vital data faster, connect with clinicians sooner, and administer care earlier. **consensus.com/clarity**.

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