IBM Cúram Social Program Management
Version 7.0.10

*Evidence introduction*

IBM

**Note**

Before using this information and the product it supports, read the information in "Notices" on page 4

**Edition**

This edition applies to IBM® Cúram Social Program Management v7.0.10 and to all subsequent releases unless otherwise indicated in new editions.

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# Chapter 1. Evidence

Evidence is information that organizations collect to determine the eligibility of a client or a household for a particular program or product. The rules that are associated with the product use the collected evidence to determine whether the client is eligible for one or more of the product's components.

## Getting started

Evidence is a central component of social programs and services. Use the common developer and administrator questions and the corresponding answers to help you get started.

Before you design evidence, you must consider the specific requirements of your organization. Use the following tables along with those requirements. For more information about designing evidence, see the *Designing evidence* related link.

**I am a developer**

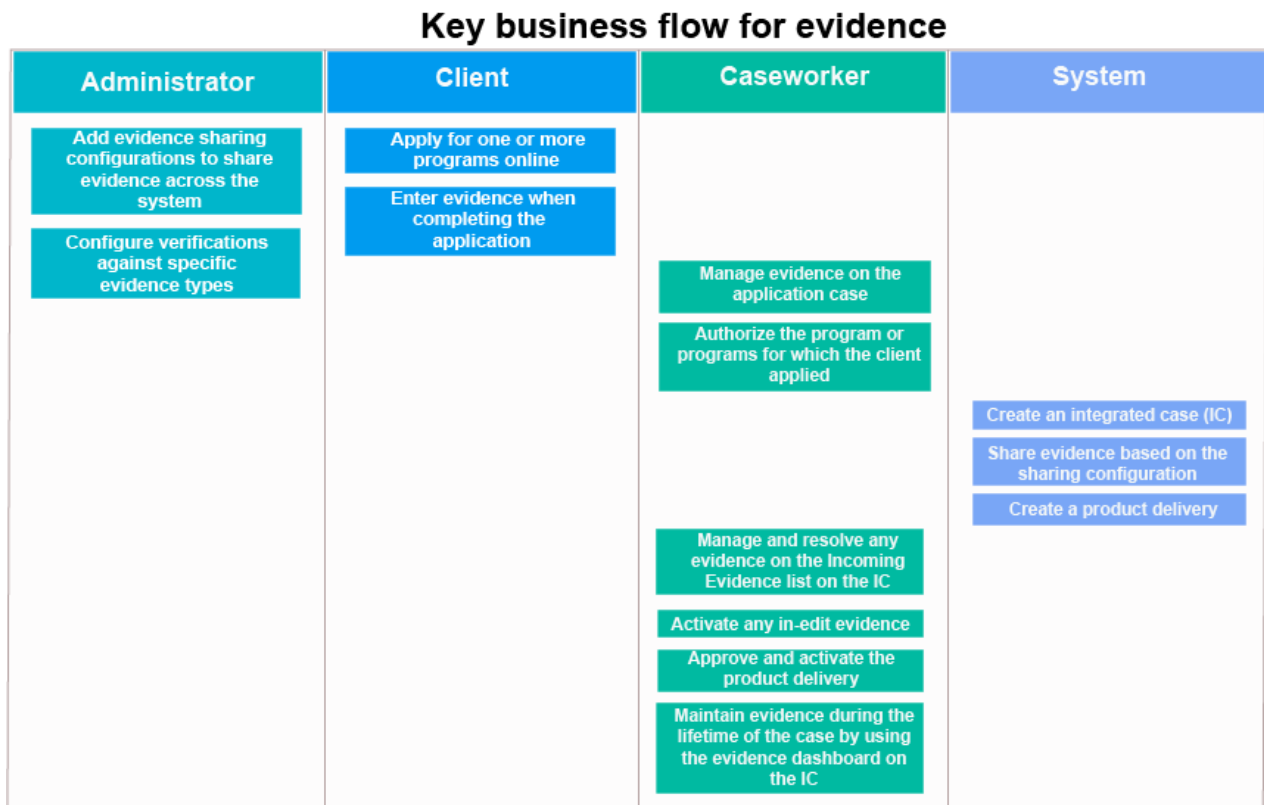| Table 1. | |
|---|---|
| **I want to...** | **Go to...** |
| Understand what evidence is | What is evidence? |
| Learn how to design evidence | Designing evidence |
| Know whether to use dynamic or static evidence | Dynamic and static evidence |
| Find out how to extract dynamic evidence artefacts so that I can control the source code of the artefacts | Dynamic Evidence Configuration Extractor |
| See how to capture and store person evidence across programs | Person evidence |
| Understand the difference between evidence correction and evidence succession | How are changes to evidence recorded? |
| Learn how to share evidence | Sharing evidence by using the evidence broker |
| Understand how evidence is verified | How is evidence verified? |
| Find out how to maintain evidence | Maintaining evidence |

**I am an administrator**

| Table 2. | |
|---|---|
| **I want to...** | **Go to...** |
| Know the difference between a dynamic evidence type and a dynamic evidence type version | ../ConfiguringEvidence/ DynamicEvidenceConfiguration/ c_DYNAMCONFIG_Administration.dita |
| Logically group related attributes about income evidence for a case | Creating a dynamic evidence type |
| Learn about the dynamic evidence lifecylcle | Dynamic evidence lifecycle |

| Table 2. (continued) | |
| --- | --- |
| **I want to...** | **Go to...** |
| Share evidence from a source case type to a target case type | Creating sharing configurations |
| Learn how to enable the end dating of previous evidence when creating evidence | Enabling the end dating of previous evidence when creating evidence |
| Learn how to configure multiple participant evidence updates | Configuring the multiple participant evidence update |
| Learn about the security administration of dynamic evidence | Security administration |
| Troubleshoot evidence sharing errors | Troubleshooting evidence sharing errors |

## Key business flow for evidence

The key business flow (KBF) for evidence provides a context for individual aspects of the evidence process.

Specific business flows in the following diagram, for example **Activate any in-edit evidence**, link to detailed descriptions.



Key business flow for evidence

1. Configuring evidence sharing
2. Verification items
3. Lifecycle of a Client's Application Case: From Creation to Closure
4. Lifecycle of a Client's Application Case: From Creation to Closure
5. Evidence lists
6. Evidence lists

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