



Merative Social Program Management 8.1

**Authoring Scripts using Intelligent
Evidence Gathering Guide**

Note

Before using this information and the product it supports, read the information in [Notices on page 125](#)

Edition

This edition applies to Merative™ Social Program Management 8.0.0, 8.0.1, 8.0.2, 8.0.3, and 8.1.

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1 Authoring Intelligent Evidence Gathering scripts

Use this information to develop Intelligent Evidence Gathering scripts. Intelligent Evidence Gathering scripts have a defined structure and a set of supported operations for IEG expressions. The presentation of pages in a script is configurable. Scripts can be migrated between systems.

IEG scripts are dynamic in two ways. You can combine these features to create attractive, intuitive forms to capture evidence in an easily configurable way.

- The IEG Engine interprets the scripts and creates the appropriate screens and screen flows at runtime. You can create and modify scripts for a live application through an administration interface.
- IEG scripts contain conditional logic so you can decide whether pages are displayed and how often, and also whether certain questions are asked based on user responses in the script. This logic means that users are asked for only the minimum information that is needed based on their previous answers. For example, male claimants don't need to be asked about pregnancy.

2 Prerequisites

You must have a basic understanding of XML, databases, stylesheet, and simple functions.

It is helpful to have an understanding of:

- Using databases to store data. For example, knowledge of database entities.
- Customizing the look of applications with stylesheets, such as CSS.
- Adding simple functions to web-based applications. For example, adding links.

3 Defining IEG script structures

In its simplest form, an IEG script consists of pages that include questions to be posed to users of IEG. The structure of the IEG script is a logical grouping of these pages so that answers to the questions can be captured effectively. Sequences of pages can be grouped into logical sections. This information provides a higher level view of the kind of information that is captured by an IEG script.

3.1 Overview

In addition to including a variable number of pages, each section can contain a summary page. Summary pages give feedback to users on information that is entered on the pages in a section. Summary pages typically contain clusters and lists that display read-only versions of the answers to questions asked. The summary page is always the last page that is displayed within a section and it is also displayed whenever a user clicks the link for that section in the sidebar of the IEG Player.

To summarize, IEG scripts consist of a hierarchy of elements structured something like this:

- Script
 - Section
 - Page
 - Cluster
 - Question
 - Summary Page

IEG scripts are defined in XML files that match this hierarchical structure.

3.2 Organizing Script Pages into Sections

The best way to understand how to organize script pages into sections is through an example.

Suppose you were given the following list of information that an IEG script needs to capture:

- Name and Contact Details
- Race and Ethnicity
- Household Members
- Household Relationships
- Income from Wages and Salaries
- Income from Tips and Commissions
- Utility Payments
- Travel Expenses
- Medical Expenses

To give the user a sense of what information might be requested of them, you might organize your pages into sections as follows:

- About You
 - Name and Contact Details
 - Race and Ethnicity
- Household
 - Household Members
 - Household Relationships
- Income
 - Income from Wages and Salaries
 - Income from Tips and Commissions
- Expenses
 - Utility Payments
 - Travel Expenses
 - Medical Expenses

The bigger the script (that is, the more pages you have in it), the more important it is to group them into logical sections. See the following example of how the XML can be structured for this IEG script:

```
<ieg-script>
  <section>
    <title id="AboutYouSection.Title">
      <![CDATA[About You]]>
    </title>
    <question-page id="AboutYouPage">
      <cluster>
        <question id="firstName">
          ...
        </question>
        ...
      </cluster>
    </question-page>
    <summary-page id="AboutYouSummary">
      ...
    </summary-page>
  </section>
  <section>
    <title id="Household.Title">
      <![CDATA[Household]]>
    </title>
    ...
  </section>
  ...
</ieg-script>
```

Each page in a script can contain a number of questions, which in turn are visibly grouped into 'clusters' with the aim of making the screens more intuitive for a user. Each question consists of the text that is used to ask the question and an input control that is used to capture the answer. The type of input control that is used is determined by the data-type that is defined to store the answer. Each cluster on a page has properties to control the layout and position of the questions in it.

3.3 Subscripts

The subscripts are standalone scripts that can be included in another script. A subscript can be included at script-level or in a section.

When a subscript is included in a section of another script then it should not contain any sections. Subscripts are reusable scripts they can be included in multiple scripts. Subscripts may themselves contain subscripts. A subscript can only be included in a particular script hierarchy once.

A subscript can be included in a script by using 'ieg-sub-script' element and specifying the subscript ID, version number and type.

```
<ieg-script>
  <section>
    <ieg-sub-script internal-id="2" start-progress="0"
      end-progress="20">
      <identifier id="SampleSubscript"
        scriptversionnumber="V1" type="Intake" />
    </ieg-sub-script>
  </section>
  ...
</ieg-script>
```

Figure 1: Subscript element

Behavior of progress bar in ieg subscripts

Progress in a sub script is calculated using the start-progress and end-progress attributes specified in the parent script.

The start-progress attribute should refer to the progress value of where the sub script begins in the parent script and the end-progress where the subscript ends.

The actual progress of each page in the subscript is calculated using the formula below:

$$\text{start-progress} + (\text{end-progress} - \text{start-progress}) * \text{page-progress} / 100$$

Where start-progress and end-progress refer to parent script and page-progress refers to the sub-script.

4 IEG script element reference

Reference information for all IEG script elements categorized by display elements, meta-display elements, flow-control elements, and structural, administrative and other elements. The information includes a description of the element, the element's attributes, and information on child elements, if available. Elements that are applicable only to the Merative™ SPM Universal Access Responsive Web Application are indicated.

4.1 Meta-display elements

Use the following elements to control how display elements are displayed. Meta-display elements, while not shown on the screen themselves, provide information for how display elements are displayed.

codetable-hierarchy-layout

Use the `codetable-hierarchy-layout` element in a question with a code-table hierarchy type to control the layout of that element. These layout options are not supported within compact layout clusters or in the Universal Access Responsive Web Application.

Attributes

Table 1: *codetable-hierarchy-layout* attributes

Name	Description
vertical	Set this boolean attribute to true for the IEG Player to display the code table hierarchy in a vertical layout. If not set, it defaults to false.
hide-description	Set this boolean attribute to true for the IEG Player to not display description text for the code table hierarchy. If not set, it defaults to false. If <code>show-path</code> is true, and the question is read-only, this attribute does not apply. Only one of the <code>hide-description</code> or <code>hide-label</code> attributes can be true.
hide-label	Set this boolean attribute to true for the IEG Player to not display labels for the code table hierarchy path. If not set, the value of this attribute defaults to false. If <code>show-path</code> is false, and the question is read-only, this attribute does not apply. Only one of the attributes <code>hide-description</code> or <code>hide-label</code> can be true.
show-path	Set this boolean attribute to true for the IEG Player to display the path taken through the code table hierarchy to arrive at the final answer chosen. It only applies when the question is read-only. If not set, it defaults to false.

Child elements

None.

label-alignment

The label-alignment element can be used within a layout element for a cluster to control the alignment of the text within all the labels for that cluster. This element is not supported in the Merative™ SPM Universal Access Responsive Web Application.

See [Summary of Cluster Layout Options on page 92](#) for more details.

Attributes

None.

Child elements

The label-alignment element does not have any child elements, but must contain one of the following values:

- LEFT - to align the text to the left in the space that is allocated to the label.
- CENTER - to align the text to the center in the space that is allocated to the label.
- RIGHT - to align the text to the right in the space that is allocated to the label (the default).

label-width

The label-width element can be used within a layout element for a cluster to control the width of the labels within that cluster.

See [Summary of Cluster Layout Options on page 92](#) for more details.

Attributes

None.

Child elements

The label-width element does not have any child elements, but instead should contain an integer value between 0 and 100 to indicate the percentage of the width available to each question within the cluster which should be allocated to the label. The remaining width will then be allocated to the input control or value for the question.

layout

Use the layout element to control the layout of cluster and question elements, and, for the Universal Access Responsive Web Application, to format and constrain input fields or to use a date picker for dates.

For questions, you can control the width of the input control that is used to enter the answer to the question.

For more information about controlling the layout of clusters, see [Using the Layout Element to Change the Appearance of Clusters on page 91](#).

Universal Access Responsive Web Application

If you are developing for the Universal Access Responsive Web Application, you can use the `class-names` child element to improve input field readability by formatting or constraining the typed data.

If you need your own custom masks, you can use the `mask-format` element to define masks in the [Cleave.js](#) format.

If you want to use a date picker for a date field, set the value of the `type` child element to `date-picker`. By default, date questions are displayed with the masked input field if no layout `type` is specified.

For more information, see the *Working with Intelligent Evidence Gathering (IEG) Guide*.

Attributes

None.

Child elements

Table 2: Layout child elements

Name	MinOccurs	MaxOccurs
<code>type</code> (For the Universal Access Responsive Web Application only, you can set a value of <code>date-picker</code> to display the date picker component)	0	1
<code>num-cols</code>	0	1
<code>num-rows</code>	0	1
<code>width</code>	0	1
<code>label-width</code>	0	1
<code>label-alignment</code>	0	1
<code>class-names</code> (Applies only to the Universal Access Responsive Web Application)	0	1
<code>mask-format</code> (Applies only to the Universal Access Responsive Web Application)	0	1

num-cols

The `num-cols` element can be used within a layout element for a cluster to control the number of columns within that cluster.

See [Using the Layout Element to Change the Appearance of Clusters on page 91](#) for more details. Each column consists of both labels and input controls or values for each question.

Attributes

None.

Child elements

The `num-cols` element does not have any child elements, but instead should contain an integer value greater than 1 (the default) to indicate the number of columns in the cluster.

num-rows

Use the `num-rows` element within a layout element for a cluster to display the text fields as a text area that spans a specified number of rows.

`TextArea` components in the Universal Access Responsive Web Application use the `CharacterCount` component from the Social Program Management Design System.

When a `maxLength` value is set for the IEG script, the `CharacterCount` component in the Social Program Management Design System lets you know how many characters you have left to type when you approach 75% of the character limit.

The `CharacterCount` character limit uses the `maxLength` value constraint that is set in the domain definition for the data type, see the *Creating Datastore Schemas* guide.

Attributes

None.

Child elements

The `num-rows` element does not have any child elements, but instead should contain an integer value greater than 1 (the default) to indicate the number of rows to display in the text area.

type

The `type` element can be used in a layout element for a cluster to control the layout of labels in relation to input controls. This element is not supported in the Merative™ SPM Universal Access Responsive Web Application.

See [Using the Layout Element to Change the Appearance of Clusters on page 91](#) for more details.

Attributes

None.

Child elements

The `type` element does not have any child elements, but instead should contain a string value. Furthermore, the applicable string values depend on the context of this type element: either the child of a cluster or the child of a question.

In the context of a cluster, use "flow" as the layout type if the labels should be displayed to the left of input controls or values, or "compact-flow" if the labels should be displayed above the input controls or values.

In the context of a question, use "radio" as the layout type if the question has a code table as its data type and the possible answers should be displayed as a group of radio buttons to the side of the question label. Use "radio-indent" as the layout type if the question has a code table as its

data type and the possible answers should be displayed as a group of radio buttons underneath the question label and tabbed in from the side. The "radio-indent" layout type should only be used in clusters that have one column.

width

The width element can be used within a layout element for a cluster to control the width of the cluster on the page. This element is not supported in the Merative™ SPM Universal Access Responsive Web Application.

See [Using the Layout Element to Change the Appearance of Clusters on page 91](#) for more details.

Attributes

None.

Child elements

The width element does not have any child elements, but instead should contain an integer value between 0 and 100 to indicate the percentage of the width available on the page which should be allocated to the cluster.

4.2 Display elements

Use the following elements to create the layout, content, and action options that are visible on an IEG page.

add-link

Add the **add-link** element to a **list** element when you want users to be able to add extra records through a link at the top of the list.

An icon can optionally be displayed alongside the link.

For more information about configuring the text on the link by using IEG properties, see [7 Configuring IEG on page 91](#).

Attributes

Table 3: Add-link Attributes

Name	Description
start-page	The page that the user goes to when they click the add link. This attribute is mandatory and would normally be the first page in the loop that is used to populate this list.
end-page	An optional page to end the process of adding a record to this list. Use an end page when there are either more than one page in the loop that is used to populate the list, or when pages after the loop need to be revisited after users add a record. For more information, see Adding Records to Lists on page 90 .

Name	Description
criteria	The criteria to use when retrieving the records from the entity to be displayed in the option list when adding an entity. If no criteria is present, then all records (for this instance of the root entity in the data store) from the entity are retrieved.
skip-to-summary	If the <code>skip-to-summary</code> attribute is set to <code>true</code> , the script returns to the summary page when Next is selected after the <code>add-link</code> is used to add a new entity. If <code>skip-to-summary</code> is <code>false</code> , the pages that the script visits depends on whether a change is referenced in subsequent pages, and also depends on the presence of an <code>end-page</code> attribute on the <code>add-link</code> . If values that have been modified are used in any expressions on subsequent pages, the pages are displayed before the script returns to the summary page. If no changes have been made and an <code>end-page</code> is not specified, then the script returns to the summary. If no changes have been made and an <code>end-page</code> is specified, the script progresses to the specified end-page before it returns to the summary. If <code>skip-to-summary</code> is not specified, the default value is <code>false</code> .

Child Elements

An optional title element can be added as a child.

Table 4: Add-Link Child Elements

Name	minOccurs	maxOccurs
Title	0	1

alias

Use question aliases to specify different question labels and help text depending on the viewer of the question script. For example, aliases might be 'Customer', 'Third Party', or 'Third Party Medical'.

Attributes

Table 5: Alias attributes

Name	Description
type	The alias type indicates which category of script viewer can see the current alias.

Child elements

None.

argument

Add the **argument** element to a **message** element when you want to substitute an attribute value in the message text.

Argument place holders are tokens that are used to substitute the attribute value, see [Creating messages with argument placeholders](#).

For more information about validation, see [validation on page 63](#).

Attributes

Table 6: Argument attributes

Name	Description
id	The ID of an argument consists of the entity name and attribute name that are used to retrieve the value for the attribute in the data store. The ID is in the format <code>entityName.attributeName</code> .

Child elements

None.

cluster

Use the **cluster** element to visually group questions and answers on an IEG page.

All questions in a cluster are displayed under the same heading and display according to the layout of the cluster. For more information about modifying the display of clusters, see [Using the Layout Element to Change the Appearance of Clusters on page 91](#).

Attributes

Table 7: Cluster attributes

Name	Description
entity	Use the <code>entity</code> attribute to specify which entity in the associated data store schema is related to the attributes in this cluster. To specify an entity for a cluster, you must also specify an entity for the page that contains the cluster. The IEG Engine assumes that the entity that is specified for the cluster is a direct child of the entity that is specified for the page. The IEG Engine assumes only one occurrence of the entity that is specified for the cluster (when combined with the criteria) in the entity that is specified for the page. All attributes that are referenced in this cluster are assumed to belong to the entity that is specified for the cluster. If no entity is specified for the cluster, all attributes that are referenced in the cluster are assumed to belong to the entity that is specified for the page instead.
criteria	Where there can be more than one instance of the entity that is specified for a cluster in the entity that is specified for the page, use the criteria attribute to identify which instance to use for this cluster.
read-only-expression	A Boolean expression that sets all content of the cluster to be read-only if its value is <code>true</code> at run time.
collapsed-expression	This attribute is applicable only to summary pages. An expression that is evaluated to define whether the cluster is collapsed or expanded in its initial state. If the expression evaluates to <code>true</code> , the cluster is initially collapsed. If the expression evaluates to <code>false</code> or if the <code>collapsed-expression</code> attribute is not specified, the cluster is initially expanded.
grouping-id	Use this attribute to merge several clusters into one. For more information, see
Applies only to the Universal Access Responsive Web Application.	.

Child elements

Table 8: Cluster child elements

Name	MinOccurs	MaxOccurs
title	0	1
description	0	1
help-text	0	1
edit-link	0	1
layout	0	1
container	0	unbounded
question	0	unbounded
list-question	0	1
display-text	0	unbounded
skip-field	0	unbounded
informational-message	0	1
class-names	0	1
Applies only to the Universal Access Responsive Web Application.		
explainer	0	1
Applies only to the Universal Access Responsive Web Application.		

column

Use the **column** element to specify a title to display as the heading for an individual column in a list, and what information to display within it. The information usually comes from an attribute in the entity that is specified for the list. However it is also possible to display data from a related entity in the column, using a column entity and link-entity.

Attributes

Table 9: Column attributes

Name	Description
id	The id of a column refers to the attribute from which to read the values displayed within this column. This attribute must be a valid attribute of the entity that is specified for this list.
entity	The entity in the data store from which to read the elements to be displayed within the column.
link-entity	You can use link-entity instead of the id attribute to specify the name of the entity that stores a relationship between the entity specified for this column and another data store entity, For example, <i>InsuranceRelationship</i> in the IEG Sample script.
criteria	The criteria to use when retrieving the records from the entity.

Child elements

Table 10: Column child elements

Name	MinOccurs	MaxOccurs
title	0	1
layout	0	1

combo-box

Use the `combo-box` element when you want a question to present an asynchronous search field that returns a list of selectable items as you type. This element is applicable to the Merative™ SPM Universal Access Responsive Web Application only. You must implement a search function in the Universal Access Responsive Web Application. The search function can invoke any external resource.

The `combo-box` element is a child element of the `question` element. You cannot use a question with an `combo-box` element as a control question.

Attributes

Table 11: `combo-box` attributes

Name	Description
key	An entity attribute name that is used to store and retrieve the key attribute of the question in the data store. The key must be in the form <code>entityName.attributeName</code> . This attribute generates a hidden input form element, it can be used in conditional expressions and read-only expressions.
search-function	<p>A mandatory attribute that specifies the asynchronous function that is called when the user types in the form input field. You must implement this asynchronous function and pass it to the <code>IEGRegistry</code>. The result of the asynchronous function must be a JSON array with the list of items to be rendered as menu options, the structure of the JSON array is as shown:</p> <pre>[{ id: 'Value of the hidden key', value: 'Value to display', item:{ OptionalJSONObject }}]</pre> <p>Where:</p> <ul style="list-style-type: none"> <code>id</code> is an attribute that is saved in the data store as <code>entityName.attributeKeyName</code>, where the attribute name corresponds to the <code>combo-box.key</code> attribute value. <code>value</code> is the option that is displayed. <code>item</code> is needed only if the <code>combo-box.target-entity</code> attribute is set. <code>OptionalJSONObject</code> must have the following structure: <pre>{ 'entityName.attributeName': 'value', 'entityName.attributeName2': 'value' }</pre>

Name	Description
target-entity	<code>target-entity</code> is an optional attribute to show information to the user when they select a combo box menu item. In <code>target-entity</code> , specify the cluster entity to be populated with the value of the <code>search-function</code> result item attribute. Update the script to display the cluster entity on the page, the target entity must be shown on the same page as the combo box. If more than one cluster on the page is related to the same entity name, the first cluster that matches the entity attribute value with the <code>target-entity</code> value is populated.

Child elements

None.

confirm-button

Use the `confirm-button` element as a child of `quick-delete-link` to specify the button label that is displayed when you confirm a deletion from a `quick-add-list`.

Attributes

Table 12: *confirm-button* attributes

Name	Description
id	An identifier for the title text, that is used as the key with which to reference the text within the associated properties file. The id must be unique within the context in which it is used. For example, if the title is added to a cluster, then the id need be unique only within the page in which the cluster is contained. Another page could contain an id with the same value.

Child elements

The element can contain a CDATA section to store the text that is used.

Table 13: *confirm-button* child elements

Name	minOccurs	maxOccurs
argument	0	unbounded

confirm-message

Use the `confirm-message` element as a child of `quick-delete-link` to specify the message that is displayed when you confirm the deletion from a `quick-add-list`.

Attributes

Table 14: *confirm-message* attributes

Name	Description
id	An identifier for the title text, that is used as the key with which to reference the text within the associated properties file. The id must be unique within the context in which it is used. For example, if the title is added to a cluster, then the id need be unique only within the page in which the cluster is contained. Another page could contain an id with the same value.

Child elements

The element can contain a CDATA section to store the text that is used.

Table 15: *confirm-message* child elements

Name	minOccurs	maxOccurs
argument	0	unbounded

container

Use the **container** element to group questions in a cluster and also to group multiple columns in a list into a single column.

For more information, see [Using the Container Element to Control Layout of Questions and Columns on page 94](#).

Attributes

Table 16: *container* attributes

Name	Description
show-container-help	The <code>show-container-help</code> container attribute is set as a Boolean value. Setting <code>show-container-help</code> to <code>true</code> displays a help icon at the right side of the container. Selecting the help icon displays a dialog box with the help text for that container. The help text can be set for a container by using the <code>help-text</code> child element.

Child elements

Table 17: *container* child elements

Name	MinOccurs	MaxOccurs
question	0	unbounded
column	0	unbounded
layout	0	1

Name	MinOccurs	MaxOccurs
divider	0	unbounded
title	1	1
help-text	0	1
hint-text	0	1

custom-output

Use the `custom-output` display element in IEG scripts to render custom HTML on a summary page, in both the Merative™ Social Program Management user interface, and in the classic Universal Access user interface. This element is not supported in the Merative™ SPM Universal Access Responsive Web Application. The `custom-output` display element enables entity data to be retrieved from a data store and accessed within a custom renderer so that the data can be rendered by using custom HTML.

Note: You can use `custom-output` elements only on summary pages.

Attributes

Table 18: custom-output element attributes

Name	Description
data-accessor	The <code>data-accessor</code> attribute represents the name of the data accessor class that is used to retrieve entity data that is rendered as required in the custom renderer class that is specified in the <code>class-name</code> attribute. The fully qualified name of the data accessor class must be specified in the attribute field. The data accessor class must implement the <code>curam.ieg.external.impl.IEGCustomOutputEntityData</code> interface and its <code>getRequiredEntitiesForCustomOutput(IEGScriptExecution)</code> method.
class-name	The <code>class-name</code> attribute represents the name of the custom renderer class that is used to output custom HTML on a summary page. The <code>class-name</code> attribute value must specify the fully qualified name of the custom renderer class. The custom renderer class must inherit from the <code>curam.ieg.player.IEGCustomOutputRenderer</code> class.

Child elements

None.

delete-link

Add the **delete-link** element to a list when you want users to be able to delete records from that list.

A delete link is provided with each record in the list. When clicked, a confirmation dialog asks the user to confirm whether they want to delete the record. If the user clicks **Yes**, this record and all its child entities are removed from the data store. For information about configuring the text for both the link and the confirmation dialog, see [Deleting Records from Lists on page 89](#).

Attributes

None.

Child elements

None.

description

Use the **description** element to add a description to any titled element within a script.

The description element has an id attribute, which is used to reference a text property in the appropriate locale-specific properties file. For simplicity, script writers can add the text to use for the default locale directly into the script definition by adding a CDATA section as a child of the description element. The IEG Engine removes this text from the script for you when you import the script, and store it in the appropriate properties file instead, using the id of the description element as the key.

Attributes

Table 19: Description Attributes

Name	Description
id	An identifier for this description text, which is used as the key with which to reference the text within the associated properties file. The id must be unique within the context in which it is used. For example, if the description is added to a cluster, then the id must be unique only within the page in which the cluster is contained. Another page can contain an id with the same value.

Child elements

The description element can contain a CDATA section to store the text for the default locale.

Table 20: Description Child Elements

Name	MinOccurs	MaxOccurs
argument	0	unbounded

display-text

Use the **display-text** element in a cluster to display text with question elements.

The **display-text** element can also be used to add a non-repeating piece of text to a relationship page. For simplicity, script writers can add text for the default locale directly into the script definition by adding a CDATA section as a child of the **display-text** element. The IEG Engine removes this text from the script for you when you import the script, and store it in the appropriate properties file instead, using the id of the display-text element as the key.

Attributes

Table 21: display-text attributes

Name	Description
id	An identifier for this display text, which is used as the key with which to reference the text within the associated properties file. The id must be unique within the page in which it is used.

Child elements

Table 22: display-text child elements

Name	MinOccurs	MaxOccurs
argument	0	unbounded

divider

Use the **divider** element in a container to separate question elements.

This can be placed before, after or between questions or columns. For simplicity, script writers can add the text to use for the default locale directly into the script definition by adding a CDATA section as a child of the divider element. The IEG Engine removes this text from the script for you when you import the script, and store it in the appropriate properties file instead, using the id of the divider element as the key.

Attributes

Table 23: Divider Attributes

Name	Description
id	An identifier for this divider, which will be used as the key with which to reference the text within the associated properties file. The id must be unique within the page in which it is used.

edit-link

Add the **edit-link** element to a list when you want users to be able to edit records in the list.

A link is provided with each record in the list which, when clicked, will take the user to the page containing the full details of the record so that they can make the required changes. The edit link can be configured to only show specific clusters on the linked page. An icon can optionally be displayed alongside the link. This icon configured through the IEG properties. Depending on what the user does on that page (and whether an end-page is specified) the user will either be brought straight back to the summary page containing the list, or they will be forced to continue through the remaining pages in the section so as to verify that their previous answers are still valid. For more information, see [6 Controlling the flow of your IEG script on page 77](#).

Attributes

Table 24: Edit-link attributes

Name	Description
start-page	The page that the user goes to when they click the edit link. This attribute is mandatory and is typically the first page in the loop that is used to populate this list.
end-page	If more than one page was used to create this record, then the end page can be set to indicate the set of pages which the user must visit to edit a record within the list.
skip-to-summary	If the <code>skip-to-summary</code> attribute is set to <code>true</code> , the script returns to the summary page when Next is selected after the <code>edit-link</code> is used to edit an existing entity. If <code>skip-to-summary</code> is <code>false</code> , the pages that the script visits depends on whether a change is referenced in subsequent pages, and also depends on the presence of an <code>end-page</code> attribute on the <code>edit-link</code> . If values that have been modified are used in any expressions on subsequent pages, the pages are displayed before the script returns to the summary page. If no changes have been made and an <code>end-page</code> is not specified, then the script returns to the summary. If no changes have been made and an <code>end-page</code> is specified, the script progresses to the specified end-page before it returns to the summary. If <code>skip-to-summary</code> is not specified, the default value is <code>false</code> .
show-page-elements	A list of comma-separated cluster identifiers that display on the specified start-page. If this optional attribute is specified, only the listed clusters are displayed. If this attribute is not specified, all of the clusters on the start-page are displayed. Conditional clusters included in the show-page-element list might not be displayed depending on the expression that controls the condition. This element is not supported in the Merative™ SPM Universal Access Responsive Web Application.

Child elements

None.

explainer

Use the `explainer` element to display large amount of text in a small space and allow users to have control over the content in letting them decide what to read and what to ignore. HTML formatting is supported. This element is applicable only to the Universal Access Responsive Web Application.

Explainer text is supported on question pages, relationship pages, and in clusters, but not in questions.

The `explainer` element title is visible initially to the user and it is displayed as the header of the element. The `explainer` element description contains the main body of the text, which is displayed only when the user expands the explainer text.

Attributes

None.

Child elements

Table 25: explainer child elements

Name	MinOccurs	MaxOccurs
title	1	1
description	1	1

first-identifier

Use the `first-identifier` element as a child of `item-layout` to define the localizable pattern to display on each card of the `quick-add-list`. This is the first line to be displayed on the card.

Attributes

Table 26: First-identifier attributes

Name	Description
id	An identifier for this title text, which is used as the key with which to reference the text within the associated properties file. The <code>id</code> must be unique within the context in which it is used. For example, if the title is added to a cluster, then the <code>id</code> need be unique only within the page in which the cluster is contained. Another page could contain an <code>id</code> with the same value.

Child elements

The element can contain a CDATA section to store the text that is used.

Table 27: Column child elements

Name	MinOccurs	MaxOccurs
argument	0	unbounded

footer-field

Use the **footer-field** element to display calculated values within the **footer-row** element of a list. The value displayed in a footer field is provided using an expression. This element is not supported in the Merative™ SPM Universal Access Responsive Web Application.

Attributes

Table 28: footer-field attributes

Name	Description
id	The id is used to uniquely identify a footer field in cases where there are multiple footer fields.
expression	This attribute is used to specify an expression that will be evaluated at runtime to determine the value that will be presented to the user. The constraints on other expressions hold true for these expressions and any attributes referred to in the expressions should have a real value by the time the expression is evaluated.

Name	Description
type	The data type of the value. This is used by the IEG Player to display the value correctly. The value used for this attribute must be a valid domain definition.

Child elements

None.

footer-row

Add the **footer-row** element to lists to display total or summary information. A footer row is displayed as an extra row at the bottom of a list. Footer rows can be used to display text or values that are provided by expressions. This element is not supported in the Merative™ SPM Universal Access Responsive Web Application.

Attributes

None.

Child elements

None.

help-text

Use the `help-text` element to specify help text for certain IEG script elements. HTML formatting is supported. This element is partially supported in the Merative™ SPM Universal Access Responsive Web Application.

Help text is supported in the following IEG elements.

- `cluster`
- `question`
- `container`
- `question-page`
- `summary-page`
- Row-level help for lists

Help text in `question-page` and `summary-page` elements, or row-level help for lists, are not supported in the Merative™ SPM Universal Access Responsive Web Application.

The following table identifies the message IDs for the help types that are supported in the Merative™ SPM Universal Access Responsive Web Application.

Help type	Message ID
Question-level help	WidgetHelp_helpToggleText
Cluster-level help	CustomObjectTemplate_helpIconLabel
Container-level help	ContainerHelp_helpToggleText

The `help-text` element ID is used to reference a text property in the appropriate locale-specific properties file. You can add the text for the default locale directly into the script definition by adding a CDATA section as a child of the `help-text` element. The IEG Engine removes this text from the script when you import the script, and stores it in the appropriate properties file using the ID of the `help-text` element as the key.

There are three mechanisms for displaying help in a cluster.

- **Cluster-level help**

The help text for each question and container in a cluster is combined with the cluster help text to create a help panel in the cluster. This panel is initially hidden but can be expanded by clicking a link at the right side of the cluster's title. Hide the panel by either clicking the link again or by using the close link in the panel.

- **Question-level help**

Help can optionally be displayed for each question. When help text is specified for a question, a help icon is displayed beside the question. Select this icon to display the help text for the question.

- **Container-level help**

Help text can also be displayed for a container. A help icon is displayed at the right side of the container if `show-container-help` is set to true on the `container` element. Select the help icon to display the help text for the container.

You can display help text for a container at question level or container level:

- Question-level help in a container results in the combined help text of all questions in the container displaying in the help dialog.
- Container-level help in a container results in a single entry for the container in the container help dialog.

You can use a combination of field-level help and container-level help in a container. All help text added to the container displays at the cluster-level help if the `compile.cluster.help=true` IEG configuration property is set to true.

- **Row-level help for lists**

Row-level help for lists is displayed like question-level help. A help icon is displayed on each row. Select the icon to display the relevant help for that row.

Attributes

Table 29: Help-Text attributes

Name	Description
id	An identifier for the help text, which is used as the key to reference the text within the associated properties file. The ID must be unique in the page where it is used.

Child elements

The `help-text` element can contain a CDATA section to store the text for the default locale.

Table 30: Help-Text Child elements

Name	MinOccurs	MaxOccurs
argument	0	unbounded
alias	0	unbounded

hint-text

Use the `hint-text` element to provide short sentences of hint text for certain form fields, to explain the type and format of information to enter. HTML formatting is not supported in hint text, for more formatting options, use the `help-text` or `explainer` elements. This element applies only to the Universal Access Responsive Web Application.

Hint text is supported in the following IEG elements:

- `container`. When fields are in a `container` element, only the `container` element hint text is displayed, hint text for fields in containers is ignored.
- `list-question`.
- `question`.

Attributes

Table 31: *hint-text* attributes

Name	Description
id	An identifier for the hint text, which is used as the key with which to reference the text within the associated properties file. The id must be unique within the page in which it is used.

Child elements

Table 32: *hint-text* child elements

Name	MinOccurs	MaxOccurs
argument	0	unbounded

icon

Use the `icon` element to add images to either the title area of a page or the sections panel. This element is not supported in the Merative™ SPM Universal Access Responsive Web Application.

When added to a section, the icon element must contain three attributes to specify the images to use for when the section link is enabled, disabled, or the current section. When used in a page, the icon element must only contain the image attribute as the image for a page title can only have one state.

Attributes

Table 33: *Icon* attributes

Name	Description
image	A reference to the image to use for the title area of a page. If not specified, a default image is used instead.
enabled-image	A reference to the image to use for a section when it is enabled. If not specified, a default image is used instead.
disabled-image	A reference to the image to use for a section when it is disabled. If not specified, a default image is used instead.

Name	Description
current-image	A reference to the image to use for a section when it is the current highlighted section. If not specified, a default image is used instead.
hover-image	A reference to the image to use for a section when the mouse hovers over the section. If not specified, a default image is used instead.

Child elements

None.

informational-message

Use an `informational-message` display element to display an informational message in the heading of a cluster, a list, or a relationship summary list.

An informational message describes the contents of the cluster, the list, or the relationship summary list where it occurs. An informational message consists of text and an image. For example, if a cluster, a list, or a relationship summary list is in a section that can be expanded and collapsed, an informational message can display information about the content when the content is collapsed. The cluster, the list, or the relationship summary list must have a title for an informational message to be displayed.

The following child element and attributes are supported by the `informational-message` display element:

- **message child element**

The `informational-message` display element supports an optional `message` child element. A script designer can use the `message` child element to define custom text to display on a particular informational message. For simplicity, script writers can add the text to use for the default locale directly into the script definition by adding a CDATA section as a child of the message element. When you import the script, the Intelligent Evidence Gathering (IEG) Engine removes the text from the script. Instead, the IEG engine stores the text in the appropriate properties file by using the ID of the message element as the key.

Custom text that is too long to fit within the heading of the cluster, list, or relationship summary list is truncated and represented by an ellipsis. You can display more truncated text by hovering your cursor over the informational message. If no custom text is defined through a `message` child element for a particular informational message, the default text `Information Message` is displayed. You can configure the value of the default text through the `informational.message.text` property.

- **image attribute**

The `informational-message` display element supports an optional `image` attribute that script designers can use to define a custom image to display on a particular informational message. The value of the `image` attribute is used to reference an image in the resource store that is displayed on the informational message. If no `image` attribute is defined on a particular `informational-message` display element, a default image is used. You can configure the value of the default image through either the `informational.message.external.image` property, or through the `informational.message.internal.image` property.

- **expression attribute**

The `informational-message` display element supports an optional `expression` attribute. If the value of an expression attribute on a particular `informational-message` element

is evaluated as true, the informational message is displayed. If the value of an expression attribute on a particular `informational-message` element is evaluated as false, the informational message is not displayed. If an expression attribute is not defined on a particular `informational-message` element, an informational message is always displayed.

Script example

The following sample shows an example implementation of the `informational-message` display element in a `cluster` element. You can also insert an `informational-message` display element in a `list` element, or a `relationship-summary-list` element.

```
<cluster>
<title id="Example.Title"><![CDATA[Title]]></title>
<informational-message image="SomeCustomImage.png"
  expression="Entity.attribute==&quot;SomeValue&quot;">
  <message id="SomeID">
    <![CDATA[Some custom text.]]>
  </message>
</informational-message>
</cluster>
```

Attributes

Table 34: informational-message element attributes

Name	Description
image	A reference to an image to display on the informational message. If a value is not specified, a default image is displayed instead.
expression	A Boolean expression that is used to determine whether to display the informational message. If a value is not specified, the informational message is always displayed.

Child elements

Table 35: informational-message child elements

Name	MinOccurs	MaxOccurs
message	0	1

item-label

Use the `item-label` element in a list question to define the text to display for each element in the list question. The text can be built up from one or more attributes of the entity that represents each element in the list question by having one or more label elements.

Attributes

None.

Child elements

Table 36: Item-label child elements

Name	MinOccurs	MaxOccurs
label-element	1	unbounded

item-layout

Use the `item-layout` element as a child of `quick-add-list` to customize the information to be displayed on cards. If not specified, `item-layout` displays the first name and last name on the first line, and the age on the second line. The properties that define this must be added to the properties that you can localize (as "`FirstIdentifier=%1s %2s`" and "`SecondIdentifier=Age %1s`").

Attributes

None

Child elements

Table 37: Item-layout elements

Name	MinOccurs	MaxOccurs
first-identifier	1	1
second-identifier	1	1

label

Use the `label` element to define the label text for any question or answer in a script.

Each label element has an `id`, which is used to reference a text property in the appropriate locale-specific properties file. For simplicity, script writers can add the text to use for the default locale directly into the script definition by adding a CDATA section as a child of the label element. The IEG Engine removes this text from the script for you when you import the script, and store it in the appropriate properties file instead, using the `id` of the label element as the key.

Attributes

Table 38: label attributes

Name	Description
id	An identifier for this label text, which will be used as the key with which to reference the text within the associated properties file. The <code>id</code> must be unique within the page in which it is used.

Child elements

The label element can contain a CDATA section to store the text for the default locale.

Table 39: label child elements

Name	MinOccurs	MaxOccurs
argument	0	unbounded
alias	0	unbounded

label-element

Use the **label-element** element in the **item-label** element of a list question to represent part of the text to be used as the label for each element within the list.

For example, if the elements within the list are people and you just want to show their first name, then there would just be one label element, but if you wanted to show their first and last names, there would be two label elements.

Attributes

Table 40: Label-element attributes

Name	Description
attribute-id	the name of the attribute within the entity specified for list question from which to read the value for this label element.

Child elements

None.

legislation

You can use legislation links at page and question level to point the user to legislative information that relates to the questions. This element is not supported in the Merative™ SPM Universal Access Responsive Web Application.

It is possible, but not mandatory, to specify one legislation link for each page and one legislation link for each question. A link specified at page level will appear in the page title banner at runtime, in the top-right corner. Clicking on the link will open the target in a new window. A link specified at question level will appear in the Help section for the parent page, and as such will only be visible after the user expands this section. Like the page level links, clicking will open the target in a new window. Links should be inputted as full addresses, including protocol (e.g. <http://google.com>).

Attributes

Table 41: Legislation attributes

Name	Description
id	An identifier for this legislation link, which is used as the key with which to reference the link within the associated properties file. The id must be unique within the page in which it is used.

Child elements

None.

list

Use the **list** element to display the details of multiple records from an entity in the data store. A separate column should be added to the list for each attribute of the entity you wish to display. A standard list contains records from a single entity.

A list can optionally include Footer Rows. These are typically used to display total information for lists. Help can be added to the rows on a list to provide context for the listed data.

You can also nest one list inside another if what you are trying to do is to show a list of records grouped together by their parent record. An example of this would be the scenario described earlier in this document where your script allows the user to enter multiple incomes per person in their household.

To achieve this, you need an outer list for the parent entity (Person in this case), which contains a single column (the First Name in this case) and then another list which contains the details of the child records (the incomes in this case).

Lists can be added as children of question pages and summary pages. When a list is added as a child of a question page, it cannot contain Add, Edit or Delete links.

Attributes

Table 42: List attributes

Name	Description
entity	The entity in the Datastore from which the records displayed in this list will be retrieved.
criteria	The criteria to use when retrieving the records from the entity. If a criteria was specified for the loop used to enter these records, then the same criteria should be used on the list which displays them to ensure that the system functions properly. If no criteria is present, then all records (for this instance of the root entity in the Datastore) from the entity will be retrieved.
show-icons	If the show-icons attribute is set to true, then person icons will be displayed in the first column of the list.
collapsed-expression	This attribute is applicable only to summary pages. The expression that must be evaluated to define whether the list is collapsed or expanded in its initial state. If the expression evaluates to <code>true</code> , the list is initially collapsed. If the expression evaluates to <code>false</code> or if the <code>collapsed-expression</code> attribute is not specified, the list is initially expanded.

Child Elements

Table 43: List child elements

Name	MinOccurs	MaxOccurs
title	0	1
description	0	1
edit-link	0	1

Name	MinOccurs	MaxOccurs
delete-link	0	1
add-link	0	1
column	0	unbounded
list	0	1
container	0	unbounded
row-help	0	1
footer-row	0	1
informational-message	0	1

list-question

Use the **list-question** element to display a panel that contains a list of elements, each with a label, image, and a checkbox to allow the user to select an item. Typically, the items that are displayed within the list are people. However, other kinds of entity can also be used, for example, employers.

To create a list question, specify the label for the overall question, the entity from which to read the items in the list, the attributes to use as the label for each item, and the attribute on the entity to set based on whether the checkbox is checked or not for each item. Example XML for a list question is shown.

```
<list-question entity="Person" id="isBlind">
  <label id="IsBlind.Label">
    <![CDATA[Please choose the people who are blind:]]>
  </label>
  <item-label>
    <label-element attribute-id="firstName"/>
  </item-label>
</list-question>
```

List questions can also be used on summary pages to display the choices that the user made. In this case, only those items that are selected are displayed.

Cluster flow or compact-flow layout is supported only for list questions that use a display of type 'drop down'. When you use a flow layout on the cluster (question label to the left, drop down to the right), you can set the label-width to a value greater than 0. The default behavior with no label-width set is 50% for the label and 50% for the drop down. For all other types of list questions, they must be placed on a cluster with label-width set to 0 to ensure that the full width of the page is available

The list question element can also be used to display a question matrix, which is a list question with a code table data type. In this case, a table is displayed with a column for each entity, containing radio buttons to indicate the multiple-choice options defined in the code table.

Validating list questions

The IEG2Context object is available in custom functions and contains the following methods for validating:

- List<Long> getListQuestionSelectedEntityIDs(final String idOrLinkEntity, final String entity).

- `List<Map<Long, String> getListQuestionValues(final String idOrLinkEntity, final String entity)`.

Given a list-question identifier (the ID and entity attributes as defined on the list-question in the script definition, or the link-entity and entity for list-question relationships), the first method returns a list of entity IDs that were selected, and the second method returns a list of all the entity IDs that were displayed associated with the selected value for each ID. This value is "true" or "false" for list questions that are "selectable" (for Boolean list-questions or list-question relationships), and a code-table value for code-table list-questions.

The methods can return null if the list-questions are not present on the page, and they can also return empty lists if nothing was selected or displayed. Do not assume that a value is always present even if the mandatory flag is set, as the mandatory validation takes place at the same time as this validation. Therefore, if a value is expected, the validation should not fail but succeed and let the mandatory validation be displayed, otherwise two validation messages display.

Attributes

Table 44: list-question attributes

Name	Description
entity	The entity in the Datastore from which to read the elements to be displayed within the list.
criteria	The criteria to use when retrieving the records from the entity.
id	The name of the attribute on the entity in which to store the answers. That is, true for each item in the list whose check-box is checked and false for the others.
mandatory	If the mandatory attribute is set to true, at least one selection must be made for the list-question.
link-entity	A list-question can be used to create relationships between entities instead of setting an attribute on an entity. For example, if you were entering an insurance record and wanted to record which people in the household were covered by it, you can use a list question to display the people in the household and create the relationships from the insurance entity to the person entity. In this case, use the link-entity instead of the ID attribute to specify the name of the entity that stores the relationship between the other two entities. For example, InsuranceRelationship. The <code>CharacterCount</code> character limit uses the <code>maxLength</code> value constraint that is set in the domain definition for the data type, see the <i>Creating Datastore Schemas</i> guide.
single-select	A Boolean indicator to specify that the list-question is single-select, whereby only one option in the list can be selected. The default is false, that is, the list-question can have multiple answers.
display	The format in which to display the list question. By default, list questions are displayed in 'horizontal' format, with the options displayed across the screen in a row. This attribute can also have the values 'vertical' (to display the options in a vertical column) or 'dropdown' (to display the options in a drop-down box).
input-alignment	Indicates whether the input element displays to the left or right of the associated image.
read-only-expression	A Boolean expression that, if evaluated to true, causes the list-question to become read-only on the page.

Child elements

Table 45: list-question child elements

Name	MinOccurs	MaxOccurs
label	1	1
item-label	1	unbounded
help-text	0	1
hint-text	0	1

message

Use the **message** element in validations for the the message to be displayed to the user if the validation fails, or within an `informational-message` element to describe the contents of a cluster, a list, or a relationship summary list..

Each message element has an `id`, which is used to reference a text property in the appropriate locale-specific properties file. For simplicity, script writers can add the text to use for the default locale directly into the script definition by adding a CDATA section as a child of the message element. The IEG Engine will remove this text from the script for you when you import the script, and store it in the appropriate properties file instead, using the `id` of the message element as the key.

Attributes

Table 46: Message attributes

Name	Description
id	An identifier for this message text, which will be used as the key with which to reference the text within the associated properties file. The id must be unique within the page in which it is used.

Child elements

The message element has no child elements but can contain a CDATA section to store the text for the default locale.

Table 47: Message Child Elements

Name	MinOccurs	MaxOccurs
argument	0	unbounded

next-button-label

Use the `next-button-label` element to set a label for the next button on the current page. This element is applicable only to the Universal Access Responsive Web Application.

The `next-button-label` element is a child of the `question-page`, `relationship-page` `summary-page` elements. For example:

```
<summary-page id="SummaryPage" show-back-button="true" show-exit-button="false" show-
save-exit-button="true" entity="Person" criteria="isPrimaryParticipant==true">

<next-button-label id="NextButton.Label">Submit</next-button-label>
...

</summary-page>
```

Attributes

Table 48: `next-button-label` attributes

Name	Description
id	An identifier for this text, which is used as the key with which to reference the text within the associated properties file. The id must be unique within the page in which it is used.

Child elements

Table 49: `next-button-label` child elements

Name	MinOccurs	MaxOccurs
argument	0	unbounded

page-content

Use the `page-content` element as a child of `quick-add-list`. It references an existing `question-page` that populates the questions in the edit or add dialog that is used from the `quick-add-list`. Typically, the `question-page` is in a hidden loop so as not to show the page when going through the normal flow.

Attributes

Table 50: `Page-content` attributes

Name	Description
id	A reference to an existing <code>question-page</code> .

page-title

Use the `page-title` element to define the text to localize for dialog page titles on `quick-add-link`, `quick-delete-link`, and `quick-edit-link`.

Attributes

Table 51: Page-title attributes

Name	Description
id	An identifier for this title text, which is used as the key with which to reference the text within the associated properties file. The <code>id</code> must be unique within the context in which it is used. For example, if the title is added to a cluster, then the <code>id</code> need be unique only within the page in which the cluster is contained. Another page could contain an <code>id</code> with the same value.

Child Elements

The element can contain a CDATA section to store the text that is used.

Table 52: Page-title elements

Name	MinOccurs	MaxOccurs
argument	0	unbounded

policy

You can specify policy links at page and question level to point the user to policy information that relates to the questions. This element is not supported in the Merative™ SPM Universal Access Responsive Web Application.

It is possible, but not mandatory, to specify one policy link for each page and one policy link for each question. A link specified at page level will appear in the page title banner at runtime, in the top-right corner. Clicking on the link will open the target in a new window. A link specified at question level will appear in the Help section for the parent page, and as such will only be visible after the user expands this section. Like the page level links, clicking will open the target in a new window. Links should be inputted as full addresses, including protocol (e.g. `http://google.com`).

Attributes

Table 53: Policy attributes

Name	Description
id	An identifier for this policy link, which is used as the key with which to reference the link within the associated properties file. The <code>id</code> must be unique within the page in which it is used.

Child elements

None.

question


Use the **question** element to ask a question on a page and capture the answer. It consists of an optional label, the question text, and an input control for the user to enter or select their answers.

If a script has duplicate questions, put each question in mutually exclusive conditional clusters, to ensure that only one can be displayed at a time. The use of duplicate questions is only supported in static conditions.

Attributes


Table 54: Question attributes

Name	Description
id	<p>The id of a question refers to the name of the attribute used to store the answer to the question within the Datastore. The entity to which this attribute belongs is taken from the cluster which contains this question (if one has been specified) or the page containing the cluster.</p> <p>For example, if the question is contained within a cluster on a page which has the entity Address specified for the cluster and Person specified for the page, and the id of the question is 'firstName', then the answer to this question will be stored in Address.firstName. If the cluster had no entity specified, the answer to the question will be stored in Person.firstName.</p> <p>When a page is loaded, if an answer exists in the Datastore for the entity/attribute specified, that value will be displayed as the initial contents of the input field for the question, otherwise the field will be empty, or the configurable text 'please select' will appear for combo boxes.</p>
mandatory	Specifies whether or not an answer to this question is required or not. If set to true, then an asterisk is placed beside the question to indicate that it is mandatory and validations are performed by the Engine when the user clicks the Next button to ensure that an answer has been provided for this question.
control-question	This attribute can be used to indicate that the answer to this question is used purely to control the flow of the script and is therefore not to be found in the Datastore. Instead, the IEG Engine will maintain its own copy of this value. The id of a control question must be unique within the script.
control-question-type	If the control-question attribute is set to true, then you must also set this attribute so that the IEG Player knows what type of input control to use and the Engine knows how to handle it when used in expressions. The value used for this attribute must be a valid domain definition.
multi-select	This attribute can be used to indicate if the question represents a multi select list question or not. If the specified question data type is a CODETABLE_CODE, then this question is displayed to a user as a drop-down list containing the possible answers (i.e. the descriptions of the code table entries). Setting this attribute to true (the default is false) ensures that a user may select none/one/all of the possible answers for the specified question. It is the code table code corresponding to the description of the answer(s) selected that is stored in the Datastore in this instance.

Name	Description
default-value-expression	This attribute can be used to specify an expression that will be evaluated at runtime to determine an initial answer value that will be presented to the user. The user can then choose to accept the initial value or overwrite it with some other value. The default value expression for a question is only evaluated once per script execution and is evaluated just before the page on which the question is declared is displayed. Default value expressions can be complex expressions and can reference answers already supplied during script execution. The constraints on other expressions hold true for default value expressions and any attributes referred to in the expressions should have a real value by the time the expression is evaluated. Default value expressions can also be defined for control questions.
read-only-expression	A Boolean expression that, if evaluated to true at runtime, causes the question to become read-only.
show-field-help	A Boolean attribute that, if true, results in a help icon being displayed alongside the question input field. In the case of list questions and code table-type questions without drop-down inputs, the help icon is displayed alongside the question label. Clicking the help icon opens a modal dialog that displays the help text for the question.
 auto-complete	This attribute can be used to provide autocomplete values for the question. For more information about the permitted values, see the developer.mozilla.org HTML autocomplete attribute documentation.

Child elements

Table 55: Question child elements

Name	MinOccurs	MaxOccurs
label	0	1
help-text	0	1
hint-text	0	1
This element is applicable to the Universal Access Universal Access Responsive Web Application only.		
layout	0	1
legislation	0	1
combo-box	0	1
This element is applicable to the Universal Access Responsive Web Application only.		
 auto-complete	0	1
This element is applicable to the Universal Access Responsive Web Application only.		

question-page

Use the **question-page** element to represent a standard page for capturing the answers to questions in a script.

Attributes

Table 56: Question-page attributes

Name	Description
id	A unique identifier for the page. This id can be used to reference the page when linking to it from another part of the script, or when indicating what page to start at when re-entering a script.
entity	<p>The name of an entity from the associated Datastore schema. If used directly within a section, the entity that is referenced on a page must be a child of the root element within the schema. Any attribute within a cluster on the page that does not have its own specified entity is assumed to be an attribute of this entity.</p> <p>When a page is used within a loop, there is no need to set the entity on the page if it is the same as the entity used for the loop itself</p>
criteria	<p>Used in combination with the entity attribute to identify the exact records to display or modify on the page. The criteria attribute can be thought of in the same way as the 'where' clause in an SQL statement. If the question-page is not in a loop, the IEG Engine assumes that only one record matches the criteria and selects only the first record that is returned. The criteria must match only a single record in this situation. If no record matches the specified criteria, then no values are displayed in the input fields on the page. When the data entered by the user is saved, a new record is created. If no criteria is specified, then it is assumed that only one instance of the entity exists per root element in the Datastore.</p> <p>If the page is in a loop, the criteria for the loop are used so don't specify criteria.</p>
progress	The percentage to use for the progress bar when the user gets to the page.
show-person-tabs	When set to true, this attribute indicates to the IEG Engine and Player to display person tabs at the top of the page. For more information, see, 4.3 Flow-control elements on page 61 . Use this attribute only on pages in a loop.
read-only	When set to true, this attribute indicates to the IEG Player not to place input controls for the user on this page and to present read-only values, as on summary pages.
show-back-button	When set to true, this attribute indicates to the IEG Player to display the Back button. If not specified, this attribute is set to true by default.
show-exit-button	When set to true, this attribute indicates to the IEG Player to display the Exit button. If not specified, this attribute is set to false by default.
show-next-button	When set to true, this attribute indicates to the IEG Player to display the Next button. If not specified, this attribute is set to true by default.
show-save-exit-button	When set to true, this attribute indicates to the IEG Player to display the Save & Exit button. If not specified, this attribute is set to true by default.
read-only-expression	A Boolean expression that, if evaluated to true at run time, causes the question page to become read-only.

Name	Description
set-focus	When set to false, this attribute indicates to the IEG Player to set no initial focus on the form. If not specified, this attribute is set to true by default.
This attribute does not apply to the Universal Access Responsive Web Application, which does not set focus on forms.	

Child elements

Table 57: Question-page child elements

Name	MinOccurs	MaxOccurs
title	1	1
subtitle	0	1
description	0	1
icon	0	1
help-text	0	1
legislation	0	1
policy	0	1
cluster	0	unbounded
list	0	unbounded
quick-add-list	0	unbounded
condition	0	unbounded
validation	0	unbounded
set-attribute	0	unbounded
next-button-label	0	1
Applies only to the Universal Access Responsive Web Application.		
explainer	0	1
Applies only to the Universal Access Responsive Web Application.		

quick-add-link

Use the `quick-add-link` element as a child of `quick-add-list` to specify the **Add** button label and **Add** page title.

Child elements

Table 58: Quick-add-link child elements

Name	MinOccurs	MaxOccurs
title	1	1

Name	MinOccurs	MaxOccurs
page-title	1	1

quick-add-list

Use the `quick-add-list` element to display a list of entities as cards that can be edited, deleted or new entities can be added. Typically, this is used for collecting household members.

Attributes

Table 59: Quick-add-list attributes

Name	Description
entity	The entity in the Datastore from which to read the elements to be displayed within the list.
criteria	The criteria to use when retrieving the records from the entity.

Child elements

Table 60: Quick-add-list child elements

Name	MinOccurs	MaxOccurs
title	0	1
description	0	1
item-layout	0	1
page-content	0	1
quick-add-link	0	1
quick-delete-link	0	1
quick-edit-link	0	1

quick-delete-link

Use the `quick-delete-link` element as a child of `quick-add-list` to specify the **Delete** page title and confirmation message.

Child Elements

Table 61: Quick-delete-link elements

Name	MinOccurs	MaxOccurs
confirm-button	1	1
confirm-message	1	1
page-title	1	1

quick-edit-link

Use the `quick-edit-link` element as a child of `quick-add-list` to specify the **Edit** page title.

Child elements

Table 62: Quick-edit-link child elements

Name	MinOccurs	MaxOccurs
page-title	1	1

relationship-page

Use the **relationship-page** element only to capture relationships between people in a household.

You must have the following entity structure in your data store schema for this element to work correctly.

```
<xsd:element name="Person">
  <xsd:complexType>
    <xsd:sequence minOccurs="0">
      <xsd:element ref="Relationship"
        minOccurs="0"
        maxOccurs="unbounded" />
    </xsd:sequence>
    <xsd:attribute name="personID" type="D:SVR_KEY" />
    ...
  </xsd:complexType>
  <xsd:key name="PersonKey">
    <xsd:selector xpath="./Person" />
    <xsd:field xpath="@personID" />
  </xsd:key>
  <xsd:keyref name="RelationshipRef" refer="PersonKey">
    <xsd:selector xpath="./Person/Relationship" />
    <xsd:field xpath="@personID" />
  </xsd:keyref>
</xsd:element>

<xsd:element name="Relationship">
  <xsd:complexType>
    <xsd:attribute name="relationshipType" type="IEG_STRING" />
    <xsd:attribute name="personID" type="D:SVR_KEY" />
  </xsd:complexType>
</xsd:element>
```

Figure 2: Datastore Schema Required for Relationship Page

Please note that the **Relationship** entity may have other attributes defined in order to capture more information in regarding the relationship itself. For example you may wish to avail of the option of using an indicator to record whether a relationship is a non-parent caretaker relationship or you may wish to add other custom relationship attributes. For example:

```
<xsd:element name="Relationship">
  <xsd:complexType>
```

```

    <xsd:attribute name="relationshipType" type="IEG_STRING" />
    <xsd:attribute name="personID" type="D:SVR_KEY" />
    <xsd:attribute name="isNonParentPrimaryCaretaker"
        type="IEG_BOOLEAN" />
    <xsd:attribute name="startDate" type="IEG_DATE" />
  </xsd:complexType>
</xsd:element>

```

Figure 3: Datastore schema for relationship Attributes

You need to have captured the people in your household before you visit the relationship pages, otherwise there will be no relationships to enter. Assuming there are people in the household, a page is displayed for all members of the household except the last one. For more information about how to create relationships pages, see [6 Controlling the flow of your IEG script on page 77](#).

Attributes

Table 63: relationship-page attributes

Name	Description
id	A unique identifier for this page. This id can be used to reference this page when linking to it from another part of the script, or when indicating what page to start at when re-entering a script.
progress	The percentage to use for the progress bar when the user gets to this page.
show-person-tabs	When set to true, this attribute will indicate to the IEG Engine and Player that person tabs should be displayed at the top of the page. For more information, see 6 Controlling the flow of your IEG script on page 77 .
show-back-button	When set to true, this attribute will indicate to the IEG Player that the back button should be displayed. If not specified, this attribute will be set to true by default.
show-exit-button	When set to true, this attribute will indicate to the IEG Player that the exit button should be displayed. If not specified, this attribute will be set to false by default.
show-next-button	When set to true, this attribute will indicate to the IEG Player that the next button should be displayed. If not specified, this attribute will be set to true by default.
show-save-exit-button	When set to true, this attribute will indicate to the IEG Player that the 'Save & Exit' button should be displayed. If not specified, this attribute will be set to true by default.
read-only-expression	A Boolean expression which, if evaluated to true at runtime, causes the relationship page to become read-only.
set-focus	When set to false, this attribute will indicate to the IEG Player that no initial focus should be set on the form. If not specified, this attribute will be set to true by default.
mandatory	When set to true, this optional attribute will indicate to the IEG Player that the relationship type field on the relationships page is mandatory. If not specified, this attribute will be set to false by default.

Child elements

Table 64: relationship-page child elements

Name	MinOccurs	MaxOccurs
title	0	1
subtitle	0	1
description	0	1
icon	0	1
question	0	1
cluster	0	unbounded
display-text	0	1
next-button-label	0	1
Applies only to the Universal Access Responsive Web Application.		
explainer	0	1
Applies only to the Universal Access Responsive Web Application.		

row-help

Use the **row-help** element to specify help for rows in a list. This element is not supported in the Merative™ SPM Universal Access Responsive Web Application.

When an IEG script is run, the help text is not visible. A help icon is displayed on the right side of the row. The help text can be viewed by selecting help icon. To add row help to a list the row help is associated with an attribute of the entity displayed in the list. The help text displayed for each row will be based on the value of this attribute.

Attributes

Table 65: row-help attributes

Name	Description
id	Specifies the data store attribute that stores the property key for each row in the list. The value of this attributes specified the id of the help-text that is displayed for each row.

Child elements

Table 66: row-help child elements

Name	MinOccurs	MaxOccurs
help-text	1	unbounded

relationship-detail-header

Use the `relationship-detail-header` element to customize the header of the relationship list. The `relationship-detail-header` accepts an International Components for Unicode (ICU) message template. This element is applicable only to the Universal Access Responsive Web Application.

You can define the title as follows:

```
{index, select, 0 {Your relationships} other {{personName}'s relationships}}
```

For example:

```
<relationship-summary-list>
  <title id="RelationshipSummaryList.Title"><![CDATA[Relationships]]></title>
  <relationship-detail-header id="RelationshipDetail.Header"><![CDATA[{index, select, 0
    {Your relationships} other {{personName}'s relationships}}
    relationships]]></relationship-detail-header>
</relationship-summary-list>
```

Attributes

Table 67: *relationship-detail-header* attributes

Name	Description
id	An identifier for this text, which is used as the key with which to reference the text within the associated properties file. The id must be unique within the context in which it is used. For example, if the title is added to a cluster, then the id need be unique only within the page in which the cluster is contained. Another page could contain an id with the same value.

Child elements

The title element can contain a CDATA section to store the text used.

Table 68: *relationship-detail-header* child elements

Name	MinOccurs	MaxOccurs
argument	0	unbounded

relationship-summary-list

Use the `relationship-summary-list` element on a summary page to display a list of all the household relationships that were captured by using the `relationship-page` element.

For more information about how to use the `relationship-summary-list` element, see [6 Controlling the flow of your IEG script on page 77](#).

Attributes

Table 69: *relationship-summary-list* attributes

Name	Description
collapsed-expression	This attribute is applicable only to summary pages. The expression that must be evaluated to define whether the relationship summary list is collapsed or expanded in its initial state. If the expression evaluates to <code>true</code> , the relationship summary list is initially collapsed. If the expression evaluates to <code>false</code> or if the <code>collapsed-expression</code> attribute is not specified, the relationship summary list is initially expanded.

Child Elements

Table 70: *relationship-summary-list* child elements

Name	MinOccurs	MaxOccurs
title	0	1
description	0	1
edit-link	0	1
column	0	unbounded
informational-message	0	1
relationship-detail-header	0	1

second-identifier

Use the `second-identifier` element as a child of `item-layout` to define the localisable pattern to display on each card of the `quick-add-list`. This is the second line to be displayed on the card.

Attributes

Table 71: *second-identifier* attributes

Name	Description
id	An identifier for the title text, that is used as the key with which to reference the text within the associated properties file. The id must be unique within the context in which it is used. For example, if the title is added to a cluster, then the id need be unique only within the page in which the cluster is contained. Another page could contain an id with the same value.

Child elements

The element can contain a CDATA section to store the text that is used.

Table 72: *second-identifier* child elements

Name	minOccurs	maxOccurs
argument	0	unbounded

skip-field

Use the **skip-field** element for a more flexible layout of elements within clusters or footer rows in lists. You can use the **skip-field** element in clusters and footer rows where no visible display element is needed. This element is not supported in the Merative™ SPM Universal Access Responsive Web Application.

When the IEG Player displays a page containing a cluster or footer row that contains skip fields, those fields are rendered as spaces. This behavior allows rows in a cluster to have different numbers of visible display elements.

Attributes

None.

Child elements

None.

subtitle

Use the optional `subtitle` element in a script to define localized subtitle text that is displayed within a page subtitle directly below the title of a page. You can define a `subtitle` element within a `question-page` element, a `summary-page` element, or a `relationship-page` element.

The `subtitle` element has a mandatory ID attribute, `id`, that is used as a key to reference a text property in the appropriate locale-specific properties file. The value of the `id` attribute must be unique within the context in which it is used; for example, it must be unique within the page in which it is contained. For simplicity, you can also add the text to use for the default locale directly into the script definition by adding a CDATA section as a child of the `subtitle` element. The IEG engine removes the localized subtitle text from the script when you import the script. Instead, the IEG engine stores the subtitle text in the appropriate properties file, by using the `id` attribute of the `subtitle` element as the key.

Attributes

Table 73: Subtitle attributes

Name	Description
id	An identifier for the subtitle text that is used as the key to reference the text within the associated properties file. The value of the identifier attribute must be unique within the context in which it is used; for example, it must be unique within the page in which it is contained. Another page can contain a subtitle element identifier that has the same value.

Child elements

The `subtitle` element can contain a CDATA section to store the text that is used.

Table 74: Subtitle child elements

Name	MinOccurs	MaxOccurs
argument	0	unbounded

summary-page

Use the `summary-page` element to define the last page in a section.

The `summary-page` element displays read-only values of questions that were previously answered in the section. The summary page is displayed when you navigate to previous sections in the script. For more information, see [6.2 Controlling the Flow using Sections on page 77](#).

Some summary pages might contain much material that is displayed on multiple pages. Therefore, you might want to implement custom layout requirements so that you can use user interface design concepts. You can use the `custom-output` display element to render custom HTML on a summary page. The `custom-output` display element enables data from a data store instance to be retrieved and accessed from a custom renderer so that the data can be rendered by using custom HTML.

Attributes

Table 75: summary-page attributes

Name	Description
id	a unique identifier for this summary page. This id can be used to reference this page when linking to it from another part of the script.
entity	the name of an entity from the associated Datastore schema. The entity referenced must be a child of the root element within the schema. Any attribute within a cluster on this page which doesn't have its own entity specified, is assumed to be an attribute of this entity.
criteria	used in combination with the entity attribute to identify the exact record(s) to display/modify on this page. The criteria attribute can be thought of in the same way as the 'where' clause in an SQL statement. If the question-page is not contained within a loop, the IEG Engine will assume that there is only one record which matches the criteria and therefore only select the first record returned, so to ensure that everything works as intended, the criteria should only match a single record in this situation. If no record matches the specified criteria, then no values are displayed in the input fields on this page, and when the data entered by the user is saved, a new record will be created. If no criteria is specified, then it is assumed that only one instance of the entity exists per root element in the Datastore. If the page is contained within a loop, no criteria should be specified as the criteria for the loop will be used.
progress	the percentage to use for the progress bar when the user gets to this page.
show-back-button	when set to true, this attribute will indicate to the IEG Player that the Back button should be displayed. If not specified, this attribute will be set to true by default.
show-exit-button	when set to true, this attribute will indicate to the IEG Player that the Exit button should be displayed. If not specified, this attribute will be set to false by default.
show-next-button	when set to true, this attribute will indicate to the IEG Player that the Next button should be displayed. If not specified, this attribute will be set to true by default.

Name	Description
show-save-exit-button	when set to true, this attribute will indicate to the IEG Player that the Save & Exit button should be displayed. If not specified, this attribute will be set to true by default.
read-only-expression	a boolean expression which, if evaluated to true at runtime, causes the summary page to become read-only. In this instance, Edit, Delete and Add links are not displayed.
set-focus	when set to false, this attribute will indicate to the IEG Player that no initial focus should be set on the form. If not specified, this attribute will be set to true by default.

Child Elements

Table 76: summary-page child elements

Name	MinOccurs	MaxOccurs
title	1	1
subtitle	0	1
description	0	1
icon	0	1
help-text	0	1
cluster	0	unbounded
condition	0	unbounded
list	0	unbounded
validation	0	unbounded
set-attribute	0	unbounded
relationship-summary-list	0	unbounded
next-button-label	0	1
custom-output	0	unbounded

title

Use the `title` element to define the localizable text for any titled element within a script, such as sections, pages, or clusters.

Each `title` element has an ID that references a text property in the appropriate locale-specific properties file. For simplicity, you can add the text to use for the default locale directly into the script definition by adding a CDATA section as a child of the title element. The IEG engine removes the text from the script when you import the script, and instead stores it in the appropriate properties file by using the ID of the title element as the key.

Also, you can use the optional `subtitle` element to define localized subtitle text that is displayed within a page subtitle directly below the title of a page.

Attributes

Table 77: Title attributes

Name	Description
id	An identifier for this title text, which is used as the key with which to reference the text within the associated properties file. The id must be unique within the context in which it is used. For example, if the title is added to a cluster, then the id need be unique only within the page in which the cluster is contained. Another page could contain an id with the same value.

Child elements

The title element can contain a CDATA section to store the text used.

Table 78: Title child elements

Name	MinOccurs	MaxOccurs
argument	0	unbounded

4.3 Flow-control elements

Use flow-control elements to control the flow and sequencing of display elements. Flow-control elements are logical constructs such as loops and conditions that control which display elements are shown.

condition

Use the condition element to instruct the IEG Engine whether to display an element in the condition, based on the answers to previously asked questions.

You most commonly use the condition element in a section, which typically contains question pages, or in a page, where it can conditionally display a cluster on the page. For more information, see [6 Controlling the flow of your IEG script on page 77](#). On a summary page, you can also use the condition element to conditionally display a list.

When used with clusters, there are two different types of behavior:

- If the value of the expression for the condition can be determined by the IEG Engine before it displays the page, then it either includes or excludes the cluster from the page. The cluster remains either hidden or displayed during this visit to the page.
- If the expression cannot be evaluated before the page is displayed, then the Engine transfers the responsibility to the IEG Player. For example, if one of the questions on the page is used in the expression. The IEG Engine dynamically hides or displays the cluster based on the answer to the question. Dynamically conditional clusters are highlighted differently from other clusters on a page. They have a border and are shaded.

The following restrictions apply when you define a condition for a dynamically conditional cluster:

- The expression cannot refer to custom functions.
- The result of evaluating the expression must be a Boolean value.

Note: The values in conditionally-displayed clusters temporarily remain in the state that was set by the user when the control condition is changed from met to not met. The values are discarded when the user navigates to the next page.

For example, the condition is met by the user clicking **Yes** to the control question and providing answers to the resulting conditional questions. If the user then changes the answer to the control question, however, the condition is no longer met and the conditional cluster is no longer displayed. Despite the change, the answers temporarily remain until the user navigates to the next page.

If the user changes the answer to the control question again so that the condition is met again, the conditional cluster is displayed and the answers that the user previously entered are pre-populated. This behavior is to prevent accidental deletion and improves the user experience for the scenario where a user accidentally or experimentally changes a control question value.

Attributes

Table 79: Condition Attributes

Name	Description
expression	A Boolean expression used to determine whether to display the elements contained within this condition.
fast-path	when set to true, this attribute indicates to the IEG Engine that fast path navigation is turned on for this condition and the enclosed elements on which it applies. If not specified, this attribute is set to false by default. For more information, see the <i>Working with Intelligent Evidence Gathering (IEG) Guide</i> .

Child elements

Table 80: Condition Child Elements

Name	MinOccurs	MaxOccurs
cluster	0	1
condition	0	unbounded
list	0	unbounded
loop	0	unbounded
question-page	0	unbounded
summary-page	0	1
callout	0	unbounded

loop

The loop element can be used to instruct the IEG Engine to repeat the page(s) contained within the loop multiple times. How many times the pages are repeated is dependent on the type of loop and the criteria/expressions used.

Full details of all the available loop types and how to use them can be found in [6 Controlling the flow of your IEG script on page 77](#).

Attributes

Table 81: Loop Attributes

Name	Description
loop-type	the type of loop you wish to use. The loop-type can be either for, for-each or while. It can also be hidden, but is only to be used in conjunction with quick-add-list.
entity	the entity to which the data on the pages within the loop will be saved, and from which it will be loaded when re-iterating through the loop. This is a required attribute for all loop types.
criteria	the criteria to use when retrieving the records from the entity over which you'll iterate in this loop. This is a required attribute for all loop types.
loop-expression	an integer expression used to determine the number of iterations in a for loop the first time you pass through it (thereafter it will be based on the number of records, as in a for-each loop).
fast-path	when set to true, this attribute will indicate to the IEG Engine that Fast Path navigation should be switched on for this loop and the enclosed elements on which it applies. If not specified, this attribute will be set to false by default. For more information, see the <i>Working with Intelligent Evidence Gathering (IEG) Guide</i> .

Child Elements

Table 82: Loop Child Elements

Name	MinOccurs	MaxOccurs
condition	0	unbounded
loop	0	unbounded
question-page	0	unbounded
callout	0	unbounded

validation

Use the validation element to validate answers on a question page. Each validation element has an expression that evaluates whether an answer is valid.

The expression must evaluate to true for the script to proceed beyond the page that contains the validation element. For example, the following validation element displays a warning message if the value for the wage amount is less than or equal to zero:

```
<validation expression="Income.wageAmount > 0 ">
  <message id="Page2.noWageValidationMessage">
    <![CDATA[You entered %1d as your wage amount.
    Please enter a value greater than zero.]]>
    <argument id="Income.wageAmount" />
  </message>
</validation>
```

Attributes

Table 83: Validation Attributes

Name	Description
expression	A Boolean expression that determines whether answers on the page are valid.

Child elements

Table 84: Validation Child Elements

Name	MinOccurs	MaxOccurs
message	1	1

4.4 Structural, administrative, and other elements

These IEG elements are neither displayed or used explicitly for flow control.

callout

Use the callout element to call code outside IEG to do validations or other operations during script execution. Callouts invoke a custom function that is specified in an expression before the script moves to the next page. Access to the Datastore is provided to the function through the appropriate identifiers.

For example, in addition to saving the user's responses to the questions in the IEG script, you can also update the Datastore with extra information that is returned by underlying queries.

You can put callouts anywhere that question pages can exist in the script, except before the first question page. If a page is accessed from a summary page link and is followed by callouts, the callouts get invoked unless the 'skip-to-summary' attribute is set to true on the summary link.

Attributes

Table 85: Callout Attributes

Name	Description
id	An identifier for the callout, which must be unique on a page.
expression	An expression that is used to invoke a callout custom function at this point in the script. Datastore information (root entity ID, execution ID and current entity ID) is provided to the function automatically.

Child elements

None.

identifier

The identifier element is a mandatory element of a script and contains the information required to identify a script in the database.

All three attributes described below form part of the key for the script record, which allows for multiple versions of a script with the same id.

Attributes

Table 86: Identifier Attributes

Name	Description
id	the identifier, or name, of the script
scriptversionnumber	the version number of the script.
type	a type for the script. For example, this can be used to create a logical grouping of scripts which are used for different purposes so that they can be filtered when displaying lists of scripts.

Child elements

None.

ieg-script

The ieg-script element is the root element of the XML file that contains an IEG script and is used to define the script element itself.

Attributes

Table 87: ieg-script attributes

Name	Description
config-properties	Use this attribute to specify a properties file to use for modifying the text and style that is used for various components in the IEG Player.
fast-path	When set to true, this attribute indicates to the IEG Engine that Fast Path navigation is turned on for all script elements on which it applies. By default, this attribute is false. For more information, see the <i>Working with Intelligent Evidence Gathering (IEG) Guide</i> .
finish-page	The ID of the UIM page to which the user is taken when there are no more pages to display in the script. That is, when the user clicks the Next button on the last page in the script.
hide-for-control-question	When set to true, the label and value of questions that control for loops are hidden once the loop it controls has been entered. If not specified, it default to false and the question value is read-only. This attribute is not supported in the Merative™ SPM Universal Access Responsive Web Application.

Name	Description
highlight-validation	<p>When set to true, this attribute indicates to the IEG Player that the mandatory or domain validation errors that are displayed at the top are also be repeated next to the failing question. If not specified, the value is taken from the script configuration properties (using the key <code>validation.highlight</code>), and if not present, it defaults to false. If two questions on the page have the same label (not recommended) and one of them has failed validation, both questions are highlighted.</p> <p>This attribute is not supported in the Merative™ SPM Universal Access Responsive Web Application.</p>
quit-page	The id of the UIM page to which the user is taken when they click on the Save and Exit button at any stage within this script.
show-progress-bar	When set to true, this attribute indicates to the IEG Player to display a progress bar at the top of the page. If not specified, this attribute will be set to true by default.
show-sections	<p>When set to true, this attribute enables section navigation, which is implemented differently depending to the client technology. If not specified, this attribute is set to true by default.</p> <ul style="list-style-type: none"> For more information about section navigation in the Merative™ SPM Universal Access Responsive Web Application, see 6.3 Controlling the Flow using Sections (Universal Access Responsive Web Application) on page 78. For standard SPM applications, the sections panel is displayed on the left side of the page. For more information about section navigation in standard SPM applications, see 6.2 Controlling the Flow using Sections on page 77.
validate-save-and-exit	When set to false, this attribute indicates to the IEG Player that page validations and mandatory validations should not be performed when the Save and Exit button is selected. If not specified, this attribute is set to true by default.

Child elements

Table 88: ieg-script child elements

Name	MinOccurs	MaxOccurs
identifier	1	1
section	0	unbounded

ieg-sub-script

The ieg-sub-script element can be used to include the subscript in the script. The subscripts are standalone scripts that can be included in another script. A subscript can be included at script-

level or in a section. When a subscript is included in a section of another script then it should not contain any sections.

Attributes

Table 89: ieg-sub-script attributes

Name	Description
start-progress	the starting percentage value to use for calculating the progress for the progress bar for each page in the subscript.
end-progress	the ending percentage value to use for calculating the progress for the progress bar for each page in the subscript.

Child elements

Table 90: ieg-script Child Elements

Name	MinOccurs	MaxOccurs
identifier	1	1

section

The section element represents a section of pages within an IEG script.

Attributes

Table 91: Section Attributes

Name	Description
read-only-expression	a boolean expression which, if evaluated to true at runtime, causes the section to become read-only.
visible	the expression specified in this attribute will be evaluated at the start of a script execution and if it evaluates to false, the section will be removed from the execution. The expression won't be re-evaluated during script execution.

Child elements

Table 92: Section Child Elements

Name	MinOccurs	MaxOccurs
title	1	1
icon	0	1
question-page	0	unbounded
loop	0	unbounded
condition	0	unbounded
relationship-page	0	unbounded
summary-page	1	1
callout	0	unbounded

set-attribute

The set-attribute element can be used within a question page to set the value of an attribute within the entity specified for the page, without asking the user a question.

This can be used in scenarios where you know what value to set because of the page you are on. An example of this would be if you had a page at the start of your script which is used to capture the primary person (usually the person filling in the details for this script), and want to be able to distinguish that person from the rest of the people you capture. To do this, you could have an attribute in the Person entity called 'isPrimary' and set it to true on the primary person page as follows:

```
<question-page id="AboutYouPage" entity="Person"
  criteria="isPrimary==true">
  <set-attribute id="isPrimary" expression="true" />
```

Figure 4: set-attribute XML

You can either have a set-attribute which sets isPrimary to false on the pages capturing other people, otherwise, you can set the default value for isPrimary to false in the schema definition.

Attributes

Table 93: Set-attribute Attributes

Name	Description
id	the identifier of a set-attribute refers to the name of the attribute within the entity specified for the page for which to set a value for in the Datastore.
expression	the value for which to set the attribute to in the Datastore.

Child elements

None.

4.5 IEG elements and attributes supported for the summary PDF

The `IntakeApplicationPDFTemplate.xml` template generates a PDF summary from a summary page in the IEG script. The following IEG elements and attributes, which affect the display of information on summary pages, are supported in summary PDFs that are based on the `IntakeApplicationPDFTemplate.xml` template.

For a summary PDF to be generated from an IEG script by using the `IntakeApplicationPDFTemplate.xml` template, a summary page must be at the end of the script. The following scripts are not supported:

- Scripts with no summary pages.
- Scripts with one or more summary pages, but where a summary page isn't at the end of the script.
- Scripts with a summary page that is nested in a condition.
- Scripts where the last summary page contains no cluster.

The following IEG script elements that affect the display of information on summary pages are supported:

- **Display elements and attributes**

- The `summary-page` element, which displays read-only values of questions that were answered in a section. The `entity` and `criteria` attributes are supported. They are typically used together to specify data to display on the summary page. These attributes are typically left blank on a summary page, which means that the page is mapped to the root entity. The following child elements of the `summary-page` element are supported:
 - The `cluster` element, which visually groups questions and answers on an IEG page. The following attributes are supported for the `cluster` element.
 - The `entity` and `criteria` attributes, which can be used together to specify data to display on the summary page.
 - The `grouping-id` attribute, which can be used to display multiple clusters as a single cluster.

The following child elements of the `cluster` element are supported:

- - `title` The `argument` child element is supported for `title`. The `id` attribute is supported.
 - `container` The following child elements are supported for `container`.
 - `title` The `argument` child element is supported for `title`. The `id` attribute is supported.
 - `question`
 - `divider`
 - `question` The `label` child element is supported for the `question` element. The following attributes are supported for the `question` element.
 - `id`
 - `multi-select`
 - `list-question`
- The `list` element, which displays the details of multiple records from an entity in the data store. The following child elements are supported for `list`.
 - `container` The `argument` child element is supported for `container`. The `id` attribute is supported.
 - `list` Nested lists are supported.
- The `relationship-summary-list` element, is used on a summary page to display a list of all the household relationships that were captured by using the `relationship-page` element.
- The `condition` meta-display element.

For more information about IEG elements, see the *Authoring Scripts using Intelligent Evidence Gathering Guide*.

5 Operations supported for IEG expressions

These operations and data types are supported for IEG expressions. You can use bracketing of terms, operator precedence and custom functions in expressions. Expressions are used in various parts of an IEG script to control the flow of the script and the content of pages, such as loops, conditions, or criteria. Expressions are also used in callouts to invoke external functionality.

5.1 Bracketing of Terms

The bracketing of terms can have a significant impact on the result of a calculation. The behavior is as normal for mathematical operations, but the effects of brackets can be combined with operator precedence and may add complexity to an expression. Any operation that should be carried out in advance of another operation should be bracketed, e.g., $5 * (3/4) = 3.75$.

5.2 Operator Precedence

The precedence of operators is as defined for the Java® programming language.

The operators in the following table are listed in order of precedence:

Table 94: Operator Precedence

Operator	Associatively	Type
()	left to right	parentheses
* /	left to right	multiplicative
+ -	left to right	additive
< <= > >=	left to right	relational
== !=	left to right	equities

5.3 Data Types and Supported Operations

The operations that are explicitly supported between the data types are detailed in the following table.

It is possible to perform operations between the data types not listed in the table if the underlying data type of an attribute can be converted into one of the types for which an operation is supported.

For example, the addition of IEG_INT8 and IEG_MONEY is possible, because IEG_INT8 is converted into IEG_DOUBLE and the addition of IEG_DOUBLE and IEG_MONEY is supported.

It is possible to add or subtract integers from dates. Integers represent the number of days to be added or subtracted.

Table 95: Data Types and Supported Operations

The first parameter type	The second parameter type	Operations supported	Result type
IEG_STRING	IEG_STRING	==, !=	IEG_BOOLEAN
IEG_OBSCURED	IEG_OBSCURED	==, !=	IEG_BOOLEAN
Universal Access Responsive Web Application only			
IEG_CHAR	IEG_CHAR	==, !=	IEG_BOOLEAN
IEG_MONEY	IEG_MONEY	==, !=, <, >, <=, >=	IEG_BOOLEAN
IEG_MONEY	IEG_DOUBLE	==, !=, <, >, <=, >=	IEG_BOOLEAN
IEG_DOUBLE	IEG_MONEY	==, !=, <, >, <=, >=	IEG_BOOLEAN
IEG_DOUBLE	IEG_DOUBLE	==, !=, <, >, <=, >=	IEG_BOOLEAN
IEG_DATE	IEG_DATE	==, !=, <, >, <=, >=	IEG_BOOLEAN
IEG_MONEY	IEG_MONEY	+, -, /, *	IEG_DOUBLE
IEG_MONEY	IEG_DOUBLE	+, -, /, *	IEG_DOUBLE
IEG_DOUBLE	IEG_MONEY	+, -, /, *	IEG_DOUBLE
IEG_DOUBLE	IEG_DOUBLE	+, -, /, *	IEG_DOUBLE
IEG_FLOAT	IEG_FLOAT	+, -, /, *	IEG_DOUBLE
IEG_INT8	IEG_INT8	+, -, /, *	IEG_INT32
IEG_INT16	IEG_INT16	+, -, /, *	IEG_INT32
IEG_INT32	IEG_INT32	+, -, /, *	IEG_INT32
IEG_INT64	IEG_INT64	+, -, /, *	IEG_INT64
IEG_DATE	IEG_INT32	+, -	IEG_DATE

5.4 Custom functions in expressions

Custom functions can also be referenced by expressions defined in an IEG script. By default, the `setFullNameAge` and `isNotNull` functions are included in the application.

As custom functions are on the server side, they cannot be referenced by expressions that are evaluated on the client side. This means that custom functions cannot be referenced by expressions of dynamically conditional clusters. Custom functions cannot accept a variable number of parameters.

setFullNameAge

The `setFullNameAge` custom function sets a Person's `fullNameAge` attribute, it concatenates the person's `firstName` and `lastName` attributes and the calculation of the age based on the `dateOfBirth` attribute.

```
CustomFunctionMetaData.xml
<CustomFunctions>
  <CustomFunction name="CustomFunctionsetFullNameAge">
    <parameters />
    <returns>curam.util.rules.functor.Adaptor$BooleanAdaptor</returns>
  </CustomFunction>
</CustomFunctions>
```

You must update the Person schema definition and call the function in the script definition.

Example of an updated Person schema definition:

```
<xsd:element name="Person">
  <xsd:complexType>
    <xsd:attribute name="firstName" type="IEG_STRING" default=""/>
    <xsd:attribute name="lastName" type="IEG_STRING" default=""/>
    <xsd:attribute name="dateOfBirth" type="IEG_DATE"/>
    <xsd:attribute name="fullNameAge" type="IEG_STRING" />
  ...
  </xsd:complexType>
</xsd:element>
```

Example of calling the function in the script definition:

```
<callout id="setFullNameAgeCallout" expression="setFullNameAge()" />
```

The `fullNameAge` attribute is very useful when it is set for the first column of the list element, as it enables singling out persons very easily. As it is the first column of the list, it is used to generate the 'add-link' options. The following code snippet shows you how to set the attribute.

```
<list entity="Person" show-icons="false">
  <title id="EmploymentIncome.Title">Employment Income</title>
  <edit-link start-page="EmploymentIncomePage"/>
  <delete-link/>
  <add-link start-page="EmploymentIncomePage" skip-to-summary="true">
    <title id="AddIncome.Title">Add income</title>
  </add-link>
  <column id="fullNameAge">
    <title id="Person.Title">PERSON</title>
  </column>
  ...
</list>
```

isNotNull

Refer to the following example for the `isNotNull` function.

```
<loop loop-type="for-each" entity="Person"
  criteria="isNotNull(Person.hasIncome) and hasIncome==true)">
```

5.5 IntakeProgramType and ScreeningProgramType in Expressions

IEG allows customers to create dynamic scripts for collecting data which is typically used as part of an application for a program or to determine potential eligibility.

As such IEG provides some exceptional processing in determining the programs for which a claimant is applying.

When defining expressions in an IEG script you can refer to what appears to be two entity types named IntakeProgramType and ScreeningProgramType. However, these entity types are not actually defined in the schema used to execute the script. IEG performs a transformation on these expressions and the entity types that should be defined in the schema are IntakeProgram and ScreeningProgram. These entity types should be defined with an attribute called programTypeReference with the type IEG_STRING. The root entity is then defined to contain collections of IntakeProgram and ScreeningProgram entities as follows:

```
<xsd:element name="Application">
  <xsd:complexType>
    <xsd:sequence minOccurs="0">
      <xsd:element ref="IntakeProgram"
        minOccurs="0" maxOccurs="unbounded" />
      <xsd:element ref="ScreeningProgram"
        minOccurs="0" maxOccurs="unbounded" />
    </xsd:sequence>
  </xsd:complexType>
</xsd:element>
<xsd:element name="IntakeProgram">
  <xsd:complexType>
    <xsd:attribute name="programTypeReference"
type="IEG_STRING" />
  </xsd:complexType>
</xsd:element>
<xsd:element name="ScreeningProgram">
  <xsd:complexType>
    <xsd:attribute name="programTypeReference"
type="IEG_STRING" />
  </xsd:complexType>
</xsd:element>
```

Figure 5: Intake and Screening Program Schema

This allows a single IEG script to be used to gather information required in the processing of applications for multiple programs.

IEG does not create the IntakeProgram and ScreeningProgram entities but merely checks their existence and the value of their attributes. Therefore to use this feature, the Datastore should be pre-populated with the required entities. When pre-populating the entities the value of the programTypeReference attribute should correspond to what appears to be the attribute name referred to in the expression in the script definition. For example, an expression can be defined as follows:

```
<condition expression="IntakeProgramType.FoodStamps==true">
  ...
```

```
</condition>
```

Figure 6: Intake Program Expression

When this expression is evaluated, IEG checks to see if the root entity contains a child entity of type IntakeProgram where the attribute programTypeReference, contains the string "FoodStamps". ScreeningProgram can be referred to similarly:

```
<condition expression=
    "ScreeningProgramType.CashAssistanceProgram ==true">
    ...
</condition>
```

Figure 7: Screening Program Expression

When this expression is evaluated, IEG checks to see if the root entity contains a child entity of type ScreeningProgram where the attribute programTypeReference, contains the string "CashAssistanceProgram".

Only the entity types IntakeProgram and ScreeningProgram are supported in this way but there is no restriction on the value of the programTypeReference attribute in either entity type.

6 Controlling the flow of your IEG script

You can control the presentation of pages in an IEG script by using page order, sections, conditions, loops, control questions, and action links. Use flow control constructs to make a script intuitive and efficient by ensuring that questions are asked in a context that makes sense, or excluding unsuitable or irrelevant questions.

6.1 Natural Flow of an IEG Script

The natural flow of an IEG script is governed by the order in which the pages are defined. The first page in the first section of the script will be the first page displayed when the script is executed, and each time the user hits the Next button, the next page in that section will be displayed.

When there are no more pages in that section to be displayed, the summary page for the section will be displayed. Clicking on the Next button on a summary page takes the user to the first page in the next section. Clicking Next on the summary page for the last section in the script takes the user to a configured finish page, which exists outside of the script.

The Back button allows the user to work their way back through a script in a similar way.

If the user clicks on the Back button having already entered, but not saved, some information on this page, the information they have entered *is discarded*.

In the Universal Access Responsive Web Application, information is not lost when navigating through the application.

In addition to the Back and Next buttons, a Save and Exit button will be available on each page. On clicking the 'save and exit' button, the system will attempt to save the information entered on the page, and then (assuming there are no validation errors) take the user to a configured quit page, which exists outside of the script.

The Exit and Save and Exit buttons allow navigation to cease before a script execution has concluded. The Exit button can also be enabled on a question page element by specifying `show-exit-button="true"`. This will allow you to exit the script without saving the information entered. The Back, Next and Save and Exit buttons are also optional but are enabled by default. For more information, see [question-page on page 50](#).

6.2 Controlling the Flow using Sections

As the user navigates through the different sections in a script using the 'next' button, a link for each completed section will be enabled in the sections panel to the left of the screen (in the default configuration). Clicking on this link will bring the user to the summary page for that section. All previously completed sections remain enabled as the user jumps back and forward through the script.

For example, if the first four sections are completed in the script, a user can jump to the summary page for Section 3, then to the summary page for Section 1, and back to the summary page for Section 3. Sections are only enabled up to the furthest point in the script which the user

has visited. If the furthest section has not yet been completed (i.e., the user has not accessed the summary page for that section), instead of the link for that section bringing the user to its summary page, it will go to the furthest page visited in the section. If no summary page was defined for the section, or if the summary page is conditional and wasn't displayed, the navigation will still bring the user to the furthest visited page in the section.

The list of enabled sections can change depending on the actions a user takes when editing and deleting previous answers or adding new ones. For example, a user progresses through a script which contains 5 sections and has made it to the summary page for the fourth section. The user then returns to the second section and edits some answers. If the new answers are used to determine the flow of later parts of the script, then it is no longer safe to allow the user to jump over all the pages in the script as the original route taken through the script may no longer be valid. All sections after the section containing the page on which the new answers were given will be automatically disabled. The user is forced to use the next button to progress through the script so that the correct route can be determined based on the new answers. No information previously entered is discarded when sections are disabled unless the pages containing the information no longer form part of the script execution.

Some sections might contain questions that are only applicable based on prior answers. It is possible to make some sections conditional: a 'visible' attribute can be specified on sections. It will contain an expression that will be evaluated at the start of the execution. If it evaluates to false, the section will be removed from the execution and won't be displayed in the sections panel. Another possibility is to wrap all the elements contained in a section (including the summary page) into a single condition. This conditional navigation will follow the same logic as existing conditions, so the expression will be evaluated when it is encountered during script execution. In this case, the sections will be displayed in the sections panel even if they are not encountered by the user (but they will be disabled).

6.3 Controlling the Flow using Sections (Universal Access Responsive Web Application)

In the Universal Access Responsive Web Application, when section navigation is enabled for a form, a **Go to section** menu link becomes available in the page navigation. You can expand this menu to see all the sections in the form and to navigate between sections while completing the form.

Sections are available only up to the furthest point in the form you have visited. Initially, only the first section is available. As you complete a section and move to the next section by clicking **Continue**, the previous sections become available. You can move freely between any of the available sections. Clicking any available section in the **Go to section** menu opens the furthest page you have visited in that section. For completed sections, this is the last page in the section. When section navigation is enabled, it's recommended to add section summary pages as the last page of each section to give users a more direct route to making changes in the form.

For example, if the first four sections are completed in the form, you can jump to the summary page for Section 3, then to the summary page for Section 1, and back to the summary page for Section 3.

The available sections can change if a user changes their previous answers. For example, a user is on the summary page for the fourth section in an application with five sections. The user returns to the second section and edits some answers. If the new answers are used to determine the flow

of later parts of the script, then it is no longer safe to allow the user to skip pages in the script as the original route taken through the script might no longer be valid. All sections after the section with the new answers are automatically disabled and the user must page through the script again so that the correct route can be determined based on the new answers. No information previously entered is discarded when sections are disabled, unless the pages that contain the information are no longer in the new flow.

Sections can contain questions that are only applicable based on previous answers. You can make a section conditional by specifying a `visible` attribute on the section. An expression is evaluated at the start of the execution. If it evaluates to false, the section is removed.

You can also wrap all of the elements in a section, including the summary page, in a single condition. This conditional navigation follows the same logic as existing conditions, so the expression is evaluated when it is encountered during script execution. In this case, the sections are displayed even if they are not encountered by the user, but are not available.

6.4 Controlling the Flow using Conditions

Conditions can be used to control a user's flow through an IEG script. A user's progression through an IEG script will follow a linear path from page to page within the script, unless you as the script author decide to change that flow. The main reason for changing this flow is to ensure users are not faced with unnecessary or irrelevant questions.

A user's answers should be used to determine which questions do or do not relate to that user. For example, you may have a page which captures detailed information about a person's third-level education. You would not want to display this page to the user if the user had already indicated that he or she never attended a third-level college. In order to achieve this, you can surround one or more pages in a condition element to indicate under what conditions that page (or pages) is to be displayed; something like this:

```
<condition expression="attendedThirdLevel==true">
  <question-page id="ThirdLevelDetailsPage">
    ...
  </question-page>
</condition>
```

Figure 8: Condition Element

When the user clicks on the Next button on the page prior to this condition, the system will evaluate the expression 'attendedThirdLevel==true'. If it evaluates to true, the page(s) within the condition will be displayed to the user; if it evaluates false, then the system will skip the page(s) and display the page after the condition element.

In this example, `attendedThirdLevel` is the id of a control question asked earlier in this script. The answer given will be used in the evaluation of the expression. If you want to use the value of an attribute within the Datastore instead, then you just need to prefix it with the name of the entity in which it is contained (e.g., `Person.attendedThirdLevel`).

When using expressions on conditions (or anywhere else for that matter), you must ensure that any attributes used within the expression will have a real value by the time they are evaluated. By default, attributes within the Datastore are null until a value has been set for them, and will stay that way if the user does not enter or choose a value for the appropriate answer.

Generally speaking, there are two ways to ensure that attributes have values before they are used in expressions: make the questions that populate them mandatory or give them default values in your Datastore schema (you could also use the set-attribute element in some cases, see [set-attribute on page 68](#)).

Conditions can contain any combination of pages (including summary pages), loops and other conditions. For example:

```
<condition expression="attendedThirdLevel==true">
  <question-page id="ThirdLevelDetailsPage">
    ...
  </question-page>
  <condition expression="hasMasters==true">
    <question-page id="MastersDetailsPage">
      ...
    </question-page>
  </condition>
</condition>
```

Figure 9: Nested Condition

This means that ThirdLevelDetailsPage would only be displayed if the attendedThirdLevel answer is true, and MastersDetailsPage would only be displayed if attendedThirdLevel is true and hasMasters is also true.

It is also possible to invoke a custom function from a condition or other expression. Information is automatically provided to the function to access the Datastore, i.e. root entity ID, script execution ID and currently entity ID (if the condition is within a loop). It should be noted that custom functions that have a side-effect (for example to populate some answers in the Datastore) shouldn't be used in such expressions as they won't necessarily be evaluated before the page content is loaded.

The custom function `isNotNull` is provided out-of-the-box in IEG to allow expressions to handle null values as parameters. For example, to validate a person's date of birth, it might first be necessary to ensure that a value exists:

```
<validation expression="
  isNotNull(Person.dateOfBirth)
  and isNotNull(Person.today)
  and (subDates(Person.dateOfBirth, Person.today) < 0)">
  <message id="DateOfBirthValidation">
    Your date of birth must be before today
  </message>
</validation>
```

Figure 10: Using 'isNotNull' Custom Function

Controlling Page Content using Conditional Clusters

Conditions can also be used within a page to introduce two types of conditional cluster:

- clusters which are dynamically hidden/displayed based on answers to questions on the current page, or a combination of questions on the current page and previous pages. The expression used to control dynamic clusters cannot refer to custom functions and must refer to at least one question from the current page. Any control questions that the condition expression refers to must occur at the start of the expression.

- clusters which are hidden/displayed based on the answers to questions on previous pages. In this case, the visibility of the cluster is determined before the current page loads and cannot be changed by answers given the page.

See [condition on page 61](#) for more details.

A conditional cluster may contain one or more mandatory questions, making these questions *conditionally mandatory*. For dynamically conditional clusters, the mandatory questions contained will only be validated as such if the cluster is visible when the page is submitted.

6.5 Controlling the Flow using Loops

Another way to control the flow of your script is to repeatedly display the same page or set of pages. This is achieved by adding a *loop* element to a script. There are three types of loops available within IEG.

The For-each loop

This is the simplest form of loop available as it always behaves the same way. When adding a for-each loop to your script, you must specify an entity in the Datastore to use for the loop. When the system encounters the loop, it will retrieve all the instances of that entity within its parent entity, and perform one iteration of the loop (presenting each page within the loop) for every instance returned.

For example, the following loop could be used to display the `ExtraPersonDetailsPage` for each person in this application (the root entity in our earlier example):

```
<loop loop-type="for-each" entity="Person">
  <question-page id="ExtraPersonDetailsPage">
    ...
  </question-page>
</loop>
```

Figure 11: For-each Loop

More commonly, you might not want to loop through all instances of an entity, in which case you can add a criteria which the system will use to select only those instances of the entity which match the criteria. For example, to loop through all the people for whom the 'hasIncome' attribute has been set to true, use a loop like this:

```
<loop loop-type="for-each" entity="Person"
criteria="hasIncome==true">
  <question-page id="IncomeDetailsPage" entity="Income">
    ...
  </question-page>
</loop>
```

Figure 12: For-each Loop with Criteria

If a criteria is used in a for-each loop it is recommended the criteria should contain a simple expression referring just to a single attribute of type Boolean (for example "hasIncome==true"). If a single attribute is referred to in the criteria the attribute can be automatically updated by IEG when using summary links (for example when all the nested entities are removed the attribute can be set to false or when the first nested entity is added the attribute can be set to true). This

functionality is not available if the criteria contains a complex expression. It is also recommended a default value should be defined in the Datastore schema for this attribute.

The For loop

The for loop is used to perform a given number of iterations of the loop.

The number of iterations is determined by the value of the loop-expression attribute, which looks something like this:

```
<loop loop-type="for" loop-expression="numPeople">
  <question-page id="PersonDetailsPage" entity="Person">
    ...
  </question-page>
</loop>
```

Figure 13: Simplified For Loop

In other words, the number of times the PersonDetailsPage is displayed will be determined by the value of the answer to the numPeople control question. While this might work fine the first time through the loop, it is important to consider what happens when going through the loop a second or third time when reviewing or changing answers. For example, during the previous iterations, one or more persons may have been captured so it might make sense to loop through them rather than continuing to add new people.

In effect, the for loop becomes a for-each loop once some data has been entered in the entity its recording entries against. As such, it is necessary to give the for loop the same information given to a for-each loop: an entity to iterate over and an optional criteria. Once the entity is specified on the loop, there is no need to specify it for the pages within the loop so long as they are the same. The loop might look something like this:

```
<loop loop-type="for" loop-expression="numPeople"
      entity="Person" criteria="isPrimary==false">
  <question-page id="PersonDetailsPage">
    ...
  </question-page>
</loop>
```

Figure 14: For Loop with Entity and Criteria

It is recommended when using for loops that the loop expression should be a simple expression referring just to the id of a question that is asked prior to the loop to determine the number of records to create. This question should be a control-question of type Integer.

This control-question will not be updated automatically, so it will be out of sync with the actual number of entities if entities are added or deleted through a summary page. Therefore its value shouldn't be used for anything other than the loop expression.

Once the loop has been started, it will be impossible to modify the value of this control-question, it will be read-only by default, unless the "hide-for-control-question" attribute has been set to true on the ieg-script element, in which case the label and value of the control-question will be hidden. The script designer should then ensure that the control-question is not the only question on the page where it is defined as this would lead to an empty page being displayed.

In practice, for loops have restricted application and therefore while loops are usually recommended for capturing information as their use can be more intuitive to the user.

The While Loop

The while loop is used in situations where the number of required loop iterations is unknown. The number of loop iterations is decided by a user's answer to a question within each iteration of the loop.

For example, you might want to ask the user to enter some income details and at the same time, ask whether the user has any more income to enter. This could be achieved with a loop like this:

```
<loop loop-type="while" loop-expression="hasMoreIncome"
entity="Income">
  <question-page id="IncomePage">
    <cluster>
      <question id="type">
        <label id="Type.Label">
          <![CDATA[Type:]]>
        </label>
      </question>
      <question id="amount">
        <label id="Amount.Label">
          <![CDATA[Amount:]]>
        </label>
      </question>
      <question id="hasMoreIncome"
        control-question="true"
        control-question-type="IEG_BOOLEAN">
        <label id="ContinueQuestion.Label">
          <![CDATA[More income?]]>
        </label>
      </question>
    </cluster>
  </question-page>
</loop>
```

Figure 15: While Loop

The while loop will always perform at least one iteration (which makes it more of a do-while loop in programming parlance). If you have a situation where you want to check whether to go into the loop at all, then it should be wrapped in a condition.

The while loop suffers from the same complication as the for loop when it comes to going back though the loop when information has already been entered. It too effectively becomes a for-each loop up to the point at which the user has iterated through all the previously entered records. The while loop also requires the entity attribute to be set (as in the above example) and gives you the option of specifying a criteria.

Loops can be nested inside other loops and one of the most common usages of the while loop is to nest it inside a for-each loop. To extend the above example, multiple people might already have been captured by the time the income loop is reached in the IEG script. To capture multiple incomes per person, assuming the user has already been asked which persons have any income, the nested loop would look something like this:

```
<loop loop-type="for-each" entity="Person"
criteria="hasIncome==true">
  <loop loop-type="while" loop-expression="hasMoreIncome"
    entity="Income">
    <question-page id="IncomePage">
      ...
```

```

<cluster>
  ...
  <question id="hasMoreIncome"
    control-question="true"
    control-question-type="IEG_BOOLEAN">
    <label id="ContinueQuestion.Label">
      <![CDATA[More income?]]>
    </label>
  </question>
</cluster>
</question-page>
</loop>
</loop>

```

Figure 16: Nested Loop

It is recommended when using while loops that the loop expression should be a simple expression referring just to the id of a question that is asked inside the loop to determine if more records should be added. This question should be a control-question of type Boolean.

The control-question will be updated automatically when adding or deleting a record through the summary page. When reviewing the answers by going through the loop after the initial pass, the question will be read-only, except on the last iteration, to provide the opportunity to add more entities.

Controlling the Flow Using Nested Loops

IEG provides the ability to create entities in the Datastore that are nested inside other entities. This section provides guidance on defining scripts to gather and display information in this area.

Scenario: It is required that several entities of the same type be registered in the Datastore. These entities may also contain entities themselves. For example, a number of Person entities need to be created to represent the members of a household. Each Person entity may also contain a number of Income entities representing the sources of income each household member has.

This information can be gathered in an IEG script using nested loops (a loop element containing another loop element). The information gathered can be displayed on a summary page using nested lists (a list element containing another list element).

The following should be considered when choosing the loop types to capture the required information:

- If the outer entity has already been created, because it was created in another loop or the Datastore is prepopulated, the loop type should be *for-each*.
- If the number of entities to create can be predetermined, for example, the user is asked 'How many children do you have?', the loop type should be *for*.
- If the number of entities to be created cannot be predetermined, the loop type should be *while*.

If you are using nested loops, use one of the following seven combinations:

- For-Each/While
- For-Each/For
- **8.0.2.0** For-Each/For-Each
- While/While
- For/While
- While/For

- For/For

Independent of the loop type, two levels of nesting only are supported, where the root is the Application entity and two levels down. For more information about nesting levels, see the *Working with Intelligent Evidence Gathering (IEG) Guide*.

6.6 Control-Questions

In IEG, a question may be specified as being a *control question*. Control questions are defined by setting the control-question attribute to true and specifying a control-question-type. Control questions can be used to control the flow of the script or to control the display of clusters on a page.

The answers supplied to control questions are not persisted in the Datastore, hence having to specify a type in the script definition.

Control questions may be referred to in:

- loop expressions: If a control question is referenced in the loop-expression of a for loop, the control question type should be defined as integer. If a control question is referenced in the loop-expression of a while loop, the control question type should be defined as boolean. See [Controlling the Flow Using Nested Loops on page 84](#) for more details.
- condition expressions: If a control question is referenced in the expression of a condition, the control question type should be defined as boolean.

The scope of control questions is global within a script execution. Defining multiple control questions with the same ID will result in unexpected behavior and should be avoided. For example, two separate while loops should not be controlled by the same "hasMore" control question.

When control questions are referenced by for loops, once an answer is supplied and the loop execution begins the answer to the control question may not be changed. When control questions are referenced by while loops, once an answer is supplied and the loop execution begins the answer to the control question may not be changed except for the last record in the loop.

Note: The values in conditionally-displayed clusters temporarily remain in the state that was set by the user when the control condition is changed from met to not met. The values are discarded when the user navigates to the next page.

For example, the condition is met by the user clicking **Yes** to the control question and providing answers to the resulting conditional questions. If the user then changes the answer to the control question, however, the condition is no longer met and the conditional cluster is no longer displayed. Despite the change, the answers temporarily remain until the user navigates to the next page.

If the user changes the answer to the control question again so that the condition is met again, the conditional cluster is displayed and the answers that the user previously entered are pre-populated. This behavior is to prevent accidental deletion and improves the user experience for the scenario where a user accidentally or experimentally changes a control question value.

6.7 Looping through People

By far, the most common type of entity to loop over in IEG scripts is the *Person* entity. IEG comes with some handy features to help you in this regard. The first feature is *person tabs*.

When using person tabs, the user will be presented with a panel between the page title and the main contents of the page which shows all the people in the household and highlights the person for whom the user is currently entering information.

Each person is represented by his or her first name and an icon to depict whether the person is a man, woman, boy or girl. A generic person icon is also provided for persons whose gender and date-of-birth has not yet been provided. Configuring a page to use person tabs is as simple as setting the show-person-tabs attribute to true for that page. Note that the page must be within a loop whose entity attribute is set to 'Person' for this to work.

When used on a page within a for loop, the first time the user enters the loop, the only information known is the number of people to be captured. The system then builds up information about the people as the user goes through the loop. The only indication the person tab can give is how many people are left to enter and not their age or gender.

Note that the show-person-tabs attribute can also be set on pages within a nested loop, so long as the entity for the outer loop is set to 'Person'. In that way, the user can still see the person for whom they are collecting the information in the inner loop.

Another feature of IEG which can be used to help capture information about people in a household is the relationship-page element. This element provides a simple way of instructing the system to capture the relationships between the household members. Including a relationship-page element in a script looks something like this:

```
<relationship-page id="RelationshipPage" show-person-tabs="true">
  <title id="RelationshipPage.Title">
    <![CDATA[Household Relationships]]>
  </title>
</relationship-page>
```

Figure 17: Relationship Page XML

The system will automatically take the user through a loop of the people entered so far, and allow the user to enter details of the user's relationships with each of the other members of the household. The system will only ask the user to enter relationships which have not yet been entered, so for each person in the household, there will be one less relationship to enter. This means that no relationships will be captured for the last person as his or her reciprocal relationships would have already been entered.

By default, the relationships page will only ask for the type of each relationship. You also have the option of using an indicator to record whether a relationship is a non-parent caretaker relationship. This can be done using the following syntax:

```
<relationship-page id="RelationshipPage" show-person-tabs="true">
  <title id="RelationshipPage.Title">
    <![CDATA[Household Relationships]]>
  </title>
  <question id="caretakerInd">
    <label id="CaretakerInd.Label">
      <![CDATA[Is this a non-parent caretaker relationship]]>
    </label>
  </question>
</relationship-page>
```

```

    </question>
</relationship-page>

```

Figure 18: Relationship Page XML with Caretaker Indicator

The caretaker indicator is the only question that can be added directly to the relationship page. Questions regarding other attributes of a Relationship entity must be added to clusters that have been added to the relationship page. For example:

```

<relationship-page id="RelationshipPage" show-person-tabs="true">
  <title id="RelationshipPage.Title">
    <![CDATA[Household Relationships]]>
  </title>
  <question id="caretakerInd">
    <label id="CaretakerInd.Label">
      <![CDATA[Is this a non-parent caretaker relationship?]]>
    </label>
  </question>
  <cluster>
    <question id="startDate" mandatory="true">
      <label id="StartDate.Label">
        <![CDATA[Relationship Start Date:]]>
      </label>
    </question>
  </cluster>
</relationship-page>

```

Figure 19: Relationship Page XML with Relationship Attributes

The clusters added to a relationship page will be repeated for each relationship to be captured.

Display Text can be added directly to a relationship page. This text will be displayed once on the page regardless of the number of relationship captured. The display text will be displayed at the top of page, above the relationships.

A summary of the relationships captured for the household can easily be included on a summary page by adding a relationship-summary-list element.

The relationships list will always contain at least three columns to display the two people involved in the relationship and the relationship type. If you have captured the caretaker indicator on your relationships page, or you have captured other information about relationships, columns may be added to the relation summary list to display this information. For example:

```

<relationship-summary-list>
  <title id="RelationshipSummaryPage.Title">
    <![CDATA[Person Relationships Summary]]>
  </title>
  <description id="PersonRelationshipSummaryPage.Description">
    <![CDATA[Person Relationship Summary Details]]>
  </description>
  <column id="caretakerInd">
    <title id="CaretakerInd.Title">
      <![CDATA[Caretaker?]]>
    </title>
  </column>
  <column id="startDate">
    <title id="StartDate.Title">
      <![CDATA[Start Date]]>
    </title>
  </column>

```



```
<edit-link start-page="RelationshipPage" />
</relationship-summary-list>
```

Figure 20: Relationship Summary List XML

The edit-link element can be used in a relationship-summary-list to edit relationships in the same way the edit-link element works in a list ([Editing Records in Lists on page 89](#))

6.8 Customizing Links on Summary Pages

Summary pages are designed to give users feedback on the answers they have given to the questions asked so far in a section. They can also be used to provide a means for users to change the information they have entered so far. This section describes how to customize links on summary pages enabling users to add, edit, and remove summary data.

Editing Information in Clusters

Any cluster of answers on a summary page can have an associated Edit link which appears to the right-hand side of the cluster title.

This link is created by adding an edit-link element to the cluster as in the example below:

```
<cluster>
  <title id="DetailsCluster.Title">
    <![CDATA[Person Details]]>
  </title>
  <edit-link start-page="AboutYouPage" />
  <layout>
    <num-cols>2</num-cols>
  </layout>
  <question id="firstName">
    <label id="FirstName.Label">
      <![CDATA[First Name:]]>
    </label>
  </question>
```

Figure 21: XML for Editable Cluster

The start-page attribute can be used to specify which page to link to (typically the same page on which they entered the information in the first place), using the id of the appropriate question-page element. This page should be in the same section as the summary page, otherwise a validation error will be thrown.

Once the user clicks on the Edit link from a summary page, the user is taken to the specified start page so that he or she can edit the data on it. Where the user goes from there depends on whether the user actually does anything on the page (i.e., change any answers) and what the implications of these changes might be. The options for what happens when a user clicks the next button are as follows:

- If the user made no changes to the answers previously captured on the page, then he or she will be taken straight back to the summary page for the section (where the user came from)
- If the user does make changes, then the system will check to see whether any of the answers on this page are used as part of a condition or loop expression anywhere in this script:
 - If not, then the user is returned to the summary page as above.

- If so, then the Next button behaves as it normally would on a page and takes the user through the remaining pages in the section, evaluating conditions and loop expressions as it goes. As described earlier, all enabled sections beyond the section containing the first page in which the changed answers are referenced will be disabled at this point.

The optional show-page-elements attribute can be used to specify a list of clusters that should be displayed on the specified start page. If the attribute is not specified, the clusters on the page are rendered normally. Conditional clusters which are listed in the show-page-elements attribute behave as follows.

- Conditional clusters which are controlled by answers to questions on previous pages are shown if the expression controlling the condition evaluates to true.
- Dynamically conditional clusters where the elements contained in the expression are in potentially visible clusters on the start page are displayed if the expression evaluates to true. These clusters may be dynamically hidden or displayed as questions on the page are answered.
- Dynamically conditional clusters where the elements contained in the expression are not in potentially visible clusters on the start page are displayed if the expression evaluates to true. These clusters will not be dynamically hidden or displayed based on the users input.

Editing Records in Lists

The edit-link element can also be added to a list in much the same way as for a cluster, except this time it will result in an edit link per row in the list.

Typically the start and end pages specified for an edit link in a list will relate to pages within the loop used to capture the information displayed in the list. If so, then the user will be taken to the iteration of that loop used to capture this particular record and with all the information previously captured filled in. The loop will progress through to the end page, if specified.

As with the Edit link on clusters, what happens next depends on what the user changes and whether it has an impact on the flow of the script thereafter. If the user makes a change to an answer which is used in a condition or expression further on in the script, then the Next button will behave as if it were the first time through the loop: the user will be taken through all the subsequent pages. Otherwise they will be taken straight back to the summary page.

Deleting Records from Lists

Lists can also have Delete links which allow records to be removed from lists. When a user clicks on the Delete link, a dialog will pop up which asks the user to confirm that he or she wishes to delete this record or not.

If the user chooses 'OK' in this dialog, then the entity related to this record will be deleted from the Datastore, as will any of its child entities. When an entity is deleted, any other entities that were created on the same page are also deleted. If entities should have independent existence, they should be created on separate pages.

Also upon clicking Delete, the page that created the entity and pages that created its child entities will be removed from the list of visited pages, thereby not appearing as the user navigates through the script. In addition, pages that reference the entity or any of its child entities will be removed from the list of visited pages provided that other entities are not created or referenced on the page.

If the user chooses Cancel, then the dialog will close and nothing will be deleted.

Adding Records to Lists

Lists can also have links to add new records to them.

Not surprisingly, this is created by adding an add-link element to the list and specifying the start and end pages to take the user to when creating the new record. While the start page for an add link will almost certainly be part of the loop used to populate the list in the first place, the end page may not necessarily be. This is because you may want to force the user to go through some extra pages after creating the record to ensure that all the other information entered so far is up-to-date. An example of this would be when adding people to a list in situations where the user has already captured relationships for the existing people. Once the new person has been added, the user should be taken through the relationships pages (which typically come after the loop), so the end page for the add link can be set accordingly.

7 Configuring IEG

You can configure the layout and presentation of IEG pages by using the `layout` element and using configuration properties. You can also configure the integration of the IEG Player into an application in both tab and modal contexts. For the Universal Access Responsive Web Application, forms that are implemented in IEG forms are now rendered in the browser by IEG React components from the design system, which replace the IEG player, and in some cases, the IEG behavior has changed.

For more information about IEG that is specific to Merative™ SPM Universal Access Responsive Web Application, see the *Merative™ SPM Universal Access Responsive Web Application Guide*.

7.1 Using the `layout` element to customize IEG pages

Use the layout element to customize the appearance of clusters and questions.

Using the Layout Element to Change the Appearance of Clusters

The default appearance of a cluster is to display all the questions it contains in one column, with the questions displayed in the order in which they are defined in the script and with the label and input field or value each taking 50% percent of the available width.

To change this default appearance, a layout element can be added to the cluster. For example, the following cluster has no layout element and therefore adheres to the default behavior:

```
<cluster>
  <title id="DetailsCluster.Title">
    <![CDATA[Personal Details]]>
  </title>
  <description id="DetailsCluster.Description">
    <![CDATA[Enter your details here]]>
  </description>
  <question id="firstName" mandatory="true">
    <label id="FirstName.Label">
      <![CDATA[First Name:]]>
    </label>
  </question>
  <question id="middleName">
    <label id="MiddleName.Label">
      <![CDATA[Middle Name:]]>
    </label>
  </question>
  <question id="lastName">
    <label id="lastName.Label">
      <![CDATA[Last Name:]]>
    </label>
  </question>
  <question id="gender" mandatory="true">
    <label id="Gender.Label">
      <![CDATA[Gender:]]>
    </label>
  </question>
</cluster>
```

```

</question>
<question id="dateOfBirth" mandatory="true">
  <label id="DateOfBirth.Label">
    <![CDATA[Date Of Birth:]]>
  </label>
</question>
</cluster>

```

Figure 22: Cluster with No Layout

A layout element can be added which changes the label width to be 75% as follows:

```

<cluster>
  <layout>
    <label-width>75</label-width>
  </layout>

```

Figure 23: Layout with Label Width

A layout element can also be used to change the layout type and the number of columns, as follows:

```

<cluster>
  <layout>
    <type>compact-flow</type>
    <num-cols>3</num-cols>
  </layout>

```

Figure 24: Layout with Compact-flow and 3 Columns

The default width for clusters is 100% of the available space. It is possible to alter the width of clusters using the layout element, as shown below:

```

<cluster>
  <layout>
    <width>80</width>
  </layout>

```

Figure 25: Layout with Width for Cluster

Summary of Cluster Layout Options

The following list describes all the possible layout options that can be applied to clusters:

Table 96: Cluster Layout Options

Name	Description
<i>type</i>	The type can be set to either 'flow' (the default) or 'compact-flow'. A cluster using 'flow' will lay its questions out from left to right, top to bottom, with the label always appearing to the left of the input control or value. The compact-flow behaves in much the same way but with the label displayed above the input control or value. This can allow you to fit more columns into a cluster (than if the labels and input controls were side-by-side).
<i>num-cols</i>	The number of columns, can be used to specify the number of question elements to layout across the cluster. The default number of elements to display in a column is 1. This attribute can also be used to specify the number of columns in which to display the options for a multiple-select question.
<i>width</i>	The width of the cluster can be used to alter the percentage of the available width of the page which this cluster uses from its default of 100%.

Name	Description
<i>label-width</i>	The label width can be used to alter the percentage of a column width given to the label of a question (and by implication, the percentage given to the input control or value) from its default of 50%.
<i>label-alignment</i>	The label alignment can be used to alter the alignment of the text within the question labels in this cluster. The default is to align text to the right (beside the input control or value) and the other options available are left and center.

By combining these options and varying the number of clusters on your page, you can exercise a high degree of control over what the user ultimately sees, with the goal of presenting a friendly, intuitive user interface.

Using the Layout Element to Change the Appearance of Multiple-Choice Questions

The default appearance of a multiple-choice question (for example, a question with a codetable data type) is to display the options in a dropdown box. By using the layout element as a child of the question, it is possible to display the question in several formats.

If the layout element contains the *num-cols* element, the options will be displayed in the specified number of columns:

Layout with Number of Columns

```
<layout>
  <num-cols>4</num-cols>
</layout>
```

If the layout element contains the *num-rows* element, the options will be displayed in a scrollable list box with the specified number of rows visible at one time:

Layout with Number of Rows

```
<layout>
  <num-rows>6</num-rows>
</layout>
```

Note that when *num-rows* and *num-cols* are both used, *num-cols* takes precedence.

If the layout element contains the *autosize* element, and that contains a text value of 'true', the options will be arranged in the number of columns specified by the *multiselect.layout.optimum.columns* configuration property.

If the layout element contains the *input-alignment* element, and that contains a text value of 'left' the checkboxes or radio buttons will be displayed to the left of the text for each option. Conversely, if the text value is 'right', the checkboxes or radio buttons will be displayed to the right of the text for each option:

```
<layout>
  <input-alignment>right</input-alignment>
  <num-rows>6</num-rows>
</layout>
```

Figure 26: Layout with Input Alignment Set to Right

Summary of Multiple-Choice Question Layout Options

The following list describes the layout options that pertain specifically to codetable-type questions.

- The number of columns, *num-cols*, specifies the number of columns in which to display the options available for a multiple-choice question. The number of rows is implicit once the number of codetable items is known.
- The number of rows, *num-rows*, specifies the number of rows in which to display the options available for a multiple-choice question. When this attribute is used, a scrollable list box with the specified number of rows is displayed. The *num-rows* attribute is ignored if *num-cols* is also present.
- *autosize* can be used to obtain the configured default for number of columns to display. This default number is defined in the *multiselect.layout.optimum.columns* property of *ieg-config.properties*.
- The input alignment, *input-alignment*, can be used to align the input field to the left or right of its associated label. This defaults to left in left-to-right configuration.

Using the Container Element to Control Layout of Questions and Columns

The container element can be used in two cases:

- to group questions within a cluster: Display multiple questions alongside each other and use one label.
- to group multiple columns in a list: Display the answer to multiple questions in one column by grouping multiple columns in a container element.

The questions or columns within a container can be visually separated using dividers. Each successive questions or columns can be separated by one divider element, but the divider can also be placed before the first question and after the last one.

Using the Container Element in a Cluster

When the container element is used in a cluster to group questions, the questions will be displayed alongside each other and the title for the container will be displayed alongside the grouped questions instead of the individual question labels.

A container can be used in a cluster as follows:

```
<container>
  <title id="ContactNumber.Title">Contact number:</title>

  <question id="countryCode">
    <layout>
      <width>15</width>
    </layout>

    <label id="CountryCode.Label">Country code</label>
  </question>

  <question id="areaCode">
    <layout>
      <width>20</width>
    </layout>
```

```

    <label id="AreaCode.Label">Area Code</label>
  </question>

  <question id="phoneNumber">
    <layout>
      <width>40</width>
    </layout>

    <label id="PhoneNumber.Label">Phone number</label>
  </question>
</container>

```

Figure 27: Cluster Container XML

Note that when questions are wrapped in a container, although the container title is displayed instead of the individual question labels, a label should still be included for each question. The question label will be displayed as a tool tip, in the example above, if the mouse is hovering over the second text field in the phone number the label 'area code' will be displayed as the tool tip.

Using the Container Element in a List

When a container is used within a list to group columns, the grouped columns will be displayed in one column with the container title displayed as the heading for that column.

A container can be used in a list as follows:

```

<list entity="Person" criteria="isPrimary==false"
  show-icons="true">
  ...
  <container>
    <title id="FullName.Title">Full Name</title>
    <column id="firstName">
      <title id="FirstName.Title">First Name</title>
    </column>
    <column id="lastName">
      <title id="LastName.Title">Last Name</title>
    </column>
  </container>
  ...
</list>

```

Figure 28: List Container XML

It is possible to apply a width value to a container, as shown below where the container takes up 60% of the width available to the list:

```

<list entity="Person" criteria="isPrimary==false"
  show-icons="true">
  ...
  <container>
    <layout>
      <width>60</width>
    </layout>
    <title id="FullName.Title">Full Name:</title>
    <question id="firstName" mandatory="false"
      control-question="false" multi-select="false">
      <label id="FirstName.Label">First Name:</label>
    </question>
    <question id="lastName" mandatory="false"

```

```

        control-question="false" multi-select="false">
        <label id="lastName.Label">Last Name:</label>
    </question>
</container>
...
</list>

```

Figure 29: List Container with Width XML

Using Dividers

When the container element is used in a cluster to group questions, the questions will be displayed alongside each other and the title for the container will be displayed alongside the grouped questions instead of the individual question labels.

A container can be used in a cluster as follows:

Figure 1. Container and Dividers XML

```

<container>
  <title id="ContactNumber.Title">Contact number:</title>

  <divider id="CountryCode.Divider">+</divider>

  <question id="countryCode">
    <layout>
      <width>15</width>
    </layout>

    <label id="CountryCode.Label">Country code</label>
  </question>

  <divider id="AreaCode.Divider">-</divider>

  <question id="areaCode">
    <layout>
      <width>20</width>
    </layout>

    <label id="AreaCode.Label">Area Code</label>
  </question>

  <divider id="PhoneNumber.Divider">-</divider>

  <question id="phoneNumber">
    <layout>
      <width>40</width>
    </layout>

    <label id="PhoneNumber.Label">Phone number</label>
  </question>
</container>

```

If a white space needs to be added at the start or at the end of a divider string, this will need to be placed within tags (e.g. " - ") as properties strip leading and trailing spaces. In the absence of divider elements, this will continue to behave as before i.e. a white space will be added between questions when they are not editable. The width set on each question should be adjusted depending on the length of the dividers.

7.2 Using configuration properties to customize IEG pages

You can customize the style, content, and layout of elements on IEG pages by using configuration properties.

Beyond the options available in the **layout** element in scripts, IEG provides extensive customization options for the look-and-feel of screens. This customization is done by setting application properties rather than modifying CSS, so reduces the need for web design knowledge.

Default values of the properties that are used for configuring the layout of IEG Pages are set in `ieg-config.properties`. They can be customized by specifying a new configuration file for a script on the **config-properties** attribute of the **ieg-script** element, see [ieg-script on page 65](#). This file contains the properties and values that differ from `ieg-config.properties`.

Changing the Look-and-Feel of the Pages

There are configuration properties that allow the look-and-feel (the size of elements, the color scheme, the images used, and so forth.) of each part of the page to be modified. These are outlined in the tables below, grouping together properties that affect particular items on the screen.

Configuring the Page Banner

The following configuration properties can be used to modify the look and feel of the page banner:

Table 97: Page Banner Configuration Properties

Property	Description
<code>banner.show</code>	Boolean value that hides the page banner if set to 'false'. By default, the banner is shown.
<code>banner.systitle</code>	The 'system title' text to be displayed next to the logo.
<code>banner.apptitle</code>	The 'application title' text to be displayed next to the logo.
<code>banner.background.color</code>	The background color for the banner panel.
<code>banner.background.image</code>	The background image for the banner panel.
<code>banner.border.color</code>	The color to use for the panel border.
<code>banner.text.color</code>	The text color in the banner.
<code>banner.text.weight</code>	The text weight in the banner.
<code>banner.link.print</code>	The text to be displayed for the 'print' link.
<code>banner.link.print.desc</code>	The description/alt text for the 'print' link.
<code>logo</code>	The logo image.
<code>logo.alt</code>	The alt text for the logo image.

Property	Description
print.logo	The image to use for displaying the print option.
print.logo.hover	The image to use when hovering over the print option.
print.logo.click	The image to use when clicking on the print option.
banner.link.button	Optional property that controls the display of a button/link in the page banner. This property contains the label of the link. By default the button is not displayed. If the button is present it will be displayed to the right of the print button.
banner.link.button.url	The URL to be associated with the banner button. It can be either absolute or relative.
banner.link.button.desc	The description/alt text for the banner button link.
banner.button.logo	The image to use for displaying the banner button.
banner.button.logo.hover	The image to use when hovering over the banner button.
banner.button.logo.click	The image to use when clicking on the banner button.
menu.item.color	The color of the text for the print link.
notes.button.text	The text to display for the Notes button.
notes.button.hide.image	The image to use for the 'close notes panel' option.
notes.button.hide.selected.image	The image to use when the 'close notes panel' option is clicked.
notes.button.show.image	The image to use for the 'show notes panel' option.
notes.button.show.selected.image	The image to use when the 'show notes panel' option is clicked.
notes.panel.title.text	The title text for the Notes panel.

Configuring the Progress Panel

The configuration properties that can be used to modify the look and feel of the progress panel are listed in the following table:

Table 98: Progress Panel Configuration Properties

Property	Description
progress.panel.border.color	The color for the border of the progress panel.
progress.panel.background.color	The background color of the progress panel.
progress.panel.background.image	The background image of the progress panel.

Property	Description
progress.bar.border.color	The color for the border of the progress bar.
progress.bar.background.color	The background color of the progress bar.
progress.bar.text	The text to use in the progress bar, following the percentage value.
progress.bar.text.color	The color of the progress bar text.
progress.total.bar.background.color	The background color of the 'total' section of the progress bar.
progress.total.bar.background.image	The background image of the 'total' section of the progress bar.
progress.total.bar.border.color	The color of the border of the 'total' section of the progress bar.
progress.completed.bar.background.color	The background color of the 'completed' section of the progress bar.
progress.completed.bar.background.image	The background image of the 'completed' section of the progress bar.
progress.completed.bar.border.color	The color of the border of the 'completed' section of the progress bar.
progress.pagetext.color	The color of the text specifying the current page title in progress panel.

Configuring the Persons Tab Panel

The configuration properties that can be used to modify the look and feel of the progress panel are listed in the following table:

Table 99: Person Tabs Panel Configuration Properties

Property	Description
persontabs.background.color	The background color for the person tabs panel.
persontabs.background.image	The background image for the person tabs panel.
persontabs.border.color	The color of the person tabs border.
persontabs.max.word.size	The maximum number of characters in the name displayed in the person tabs before the string is truncated.
persontabs.tab.width	The width of each person tab, in pixels.
persontabs.hide.panel.if.one.person	Indicates if the persons tab panel should be hidden if there is only one person to be displayed.

Configuring the Action Links

The Action Links are:

- The Edit link on a cluster
- The Add link on a list

- The Edit and Delete links on a row in a list

The configuration properties that can be used to modify the look and feel of the action links are listed in the following table:

Table 100: Action Links Configuration Properties

Property	Description
action.edit	The text to display for edit links.
action.desc.edit	The description/alt text for edit links.
action.desc.cxt.edit	The description/alt text for edit links, with a parameter to identify the entity to edit.
list.action.label	The text to display at the head of the action links column in a list.
list.action.add	The text to display for Add links.
list.action.desc.add	The description/alt text for Add links.
list.action.desc.add.select	The title text of the dropdown list used for Add links.
list.action.edit	The text to display for Edit links.
list.action.desc.edit	The description/alt text for Edit links.
list.action.delete	The text to display for Delete links.
list.action.desc.delete	The description/alt text for Delete links.
list.action.delete.confirm	The text to display in the confirmation dialog box for deleting items.

Configuring Relationship Pages

You can configure all of the standard text on relationship pages by using the properties.

Table 101: Relationship Page Configuration Properties

Property	Description
relationship.capture.item.1	The first item to appear in the relationship. Set to the 'from' or subject person.
relationship.capture.item.2	The second item to appear in the relationship. Set to be the input control.
relationship.capture.item.3	The third item to appear in the relationship. Set to the 'to' or object person.
relationship.type.domain.name	The domain to use to populate the input control for a relationship.
relationship.from.label	The text to display for the heading of the subject column in a relationship summary list.
relationship.type.label	The text to display for the heading of the type column in a relationship summary list.

Property	Description
relationship.to.label	The text to display for the heading of the object column in a relationship summary list.
relationship.action.label	The text to display for the heading of the action column in a relationship summary list.
relationship.dropdown.message	The title attribute of the drop-down list for relationship questions.
relationship.question.label	This property is applicable only to the Universal Access Responsive Web Application. The title attribute of the question list for relationship.
relationship.type.date.label	This property is applicable only to the Universal Access Responsive Web Application. The text for the attribute type and relationship start date at relationship-summary-page.

Configuring the Help Panel

The configuration options that can be used to modify the look and feel of the help panel are listed in the following table:

Table 102: Help Panel Configuration Properties

Property	Description
help.link.moreinfo	Specifies the text to be displayed for the 'Help' link.
help.link.moreinfo.hide	Indicates if there should be descriptive text displayed beside the cluster 'Help' link. By default, this is true.
help.link.desc.moreinfo	Used as the title text for the 'Help' link.
help.link.desc.cxt.moreinfo	Used as the title text for the 'Help' link.
help.panel.background.color	The background color for the expanded help panel.
help.panel.color	The color of texts in the expanded help panel.
help.panel.heading.color	The color of the text for the help panel headings.
help.bottompanel.background.color	The background color for the bottom of the help panel, which contains the 'Close' link.
help.bottompanel.background.image	The background image for the bottom of the help panel, which contains the 'Close' link.
help.link.image.open	The image used as 'open' icon for expanding the help panel.
help.link.image.selected	The image used to indicate that the 'open' icon for expanding the help panel has been selected.

Property	Description
help.link.policy	The text to display for policy links in the help panel.
help.link.desc.policy	The description text for policy links in the help panel.
help.link.legislation	The text to display for legislation links in the help panel.
help.link.desc.legislation	The description text for legislation links in the help panel.
help.panel.close	The text to display for the 'close' link that hides the help panel.
help.close.title	The title text for the 'close' link that hides the help panel.
help.link.image.close	The image to use for the 'close' link that hides the help panel.
help.link.image.close.roll	The roll-over image to use for the 'close' link that hides the help panel.
dialog.help.link.image.close	The image to use for the link that closes help modal dialogs.
dialog.help.link.image.close.roll	The roll-over image to use for the link that closes help modal dialogs.
compile.cluster.help	<p>A boolean property that indicates if the cluster help panel should compile the help texts of the questions in the cluster. By default, this is true.</p> <p>This property is not supported for the Universal Access Responsive Web Application.</p>
show.cluster.help.dialog	A boolean property that indicates if cluster help should be displayed in a modal dialog (similar to field level help). By default, this is false.

Configuring the Page Title Panel

There are several configuration properties that can be used to modify the look and feel of the page title panel. These are listed in the following table:

Table 103: Page Title Panel Configuration

Property	Description
pagetitle.border.color	The border color for the page title panel.
pagetitle.background.color	The background color for the page title panel.
pagetitle.background.image	The background image for the page title panel.
pagetitle.color	The text color of the page title.
pagetitle.description.color	The text color of the page description.
pagetitle.imagecell.width	The width of the cell that contains the page title image.

Configuring the Navigation Panel

The configuration properties that can be used to modify the look and feel of the navigation panel are listed in the following table:

Table 104: Navigation Panel Configuration

Property	Description
navpanel.button.background.image	Background image for the navigation buttons.
navpanel.button.background.image.hover	The roll-over image used for the navigation buttons.
navpanel.button.background.image.corner	The image used for the corners of the buttons.
navpanel.button.background.image.corner.hover	The roll-over image used for the corners of the buttons.
navpanel.button.background.color	The background color for the navigation buttons.
navpanel.button.color	The text color for the navigation buttons.
navpanel.button.selected.background.image	The background image for selected navigation buttons.
navpanel.button.selected.background.color	The background color for selected navigation buttons.
navpanel.button.active.background.image	The background image for active navigation buttons.
navpanel.button.active.background.color	The background color for active navigation buttons.
navpanel.button.back.text	The text to display for the Back button.
navpanel.button.exit.text	The text to display for the Exit button.
navpanel.button.quit.text	The text to display for the Save and Exit button.
navpanel.button.next.text	The text to display for the Next button.
navpanel.button.back.desc	The description/alt text for the Back button.
navpanel.button.exit.desc	The description/alt text for the Exit button.
navpanel.button.quit.desc	The description/alt text for the Save and Exit button.
navpanel.button.next.desc	The description/alt text for the Next button.

Configuring Lists

The configuration properties that can be used to modify the look and feel of Lists are listed in the following table:

Table 105: List Configuration

Property	Description
style.list.as.cluster	A boolean property that indicates if lists should be styled similar to clusters. By default, this is false. If set to true, this will have an effect on the list header and the list body. This property affects the following list types... <ul style="list-style-type: none"> • Lists specified on summary pages • Lists specified on non-summary pages • Nested Lists • Relationship Summary Lists
list.title.color	The color of list titles when lists are styled similar to clusters.
list.title.border.color	The color of list title borders when lists are styled similar to clusters.
list.link.add.show	A boolean property that controls the display of an add icon alongside the add link for a list.
list.link.add.image.open	The icon used for the add link.
list.link.add.image.roll	The icon used for the add link on mouse rollover.

Other Page Layout Configurations

There are several other configurable items on an IEG page. Properties relating to these are listed in the following table:

Table 106: Other Page Layout Configuration Properties

Property	Description
font.family	The font family to use on pages.
icon.mandatory	The icon used to indicate a mandatory field.
icon.mandatory.alt	The alt text for the mandatory icon.
cluster.title.color	The text color of cluster titles.
cluster.title.border.color	The border color of cluster titles.
messages.panel.color	The text color for the messages panel.
messages.panel.border.color	The border color for the messages panel.
messages.panel.background.color	The background color for the messages panel.
messages.panel.description	The description text for the messages panel.
messages.panel.reset.script.message	The text to be displayed in the messages panel when the script has been reset.
list.no.data.text	The message displayed when a list does not have any data (i.e. zero rows)
dropdown.list.blank.entry.description	The text displayed for the blank entry in a dropdown list.
dropdown.list.description	The title text of dropdown lists used for codetable-type questions.

Property	Description
messages.highlight.color	The color used to highlight fields with related validation messages.
messages.label.color	The text color for validation message labels.
messages.label.weight	The text weight for validation message labels.
true	Translation for boolean value.
false	Translation for boolean value.
calendar.today	The text representing today in the calendar widget.
calendar.icon.alt	The alt text for the calendar icon.
multiselect.layout.optimum.columns	The optimum number of columns to use for multi-select questions.
multiselect.mandatory.message	The message to display for mandatory validations of multi-select questions.
listquestion.mandatory.message	The message to display for mandatory validations of list questions.
checkbox.mandatory.message	The message to display for mandatory validations of multi-select questions using checkboxes.
radioButton.mandatory.message	The message to display for mandatory validations of single-select questions using radio buttons.
navigation.error.message	The message to display when unsupported use of the browser back button is detected.
navigation.link.message	The text to display for the link to resume script execution after the 'browser back button' message is displayed.
navigation.update.message.display	Indicates if a message should be displayed to users when some section navigation has been disabled.
navigation.update.message	Message to display when some navigation options have been disabled.
session.timeout.error.message	Session timeout message.
session.timeout.link.message	Text to display for the 'continue' link after a session timeout.
session.timeout.link.url	Text to display for the resume link after a session timeout.
item.itemLabel.maxLength	The maximum length for a list question item label. If the label length exceeds this value, it will be truncated to this length, including ellipsis to indicate the truncation.
matrix.image.selected	Question matrix summary image alt-text for a selected item.
matrix.image.notSelected	Question matrix summary image alt-text for an unselected item.

Property	Description
matrix.selected	Question matrix summary image for a selected item.
matrix.unselected	Question matrix summary image for an unselected item.
policy.logo	The image to display for policy links.
policy.logo.hover	The image to display for policy links when hovered over.
policy.logo.click	The image to display for policy links when clicked.
legislation.logo	The image to display for legislation links.
legislation.logo.hover	The image to display for legislation links when hovered over.
legislation.logo.click	The image to display for legislation links when clicked.
person.adultAge	The age at which the adult image should be displayed for a person in the persons tab, list questions, relationship questions, etc.
date.field.width	The width, as a percentage of available space, to be used for date input fields. This can be overridden for specific questions by setting a width on the question layout. By default, this is 60%.
confirm.delete.title	The title of the delete confirmation dialog.
confirm.delete.message	The confirmation text in the delete confirmation dialog.
confirm.delete.ok.button	The confirmation button text in the delete confirmation dialog.
confirm.delete.cancel.button	The cancel button text in the delete confirmation dialog.
label.align	The standard alignment of label texts. By default, this is left.
cluster.link.edit.show	A boolean property that controls the display of an edit icon alongside the edit link for a cluster.
cluster.link.edit.image.open	The icon used for the edit link.
cluster.link.edit.image.roll	The icon used for the edit link on mouse rollover.
link.skip	A skip link is a hidden link which allows a user to skip to the main content area of an IEG page. This property allows the text associated with this link to be configured.

Property	Description
transitions.perform	A boolean property that controls the animation of transitions. When the main content area changes (by clicking a navigation button, hitting a link, ...) the new content and the other panels (sections, page title, progress bar...) will be updated using animations. By default, this is true. This is not applicable when running in a modal.
informational.message.text	The default text to display on each informational message that does not have custom text defined through the <code>message</code> child element.
informational.message.external.image	The default image to display on each informational message that does not have a custom image defined through the <code>image</code> attribute. The default external image is displayed when an IEG script displays an informational message in the Universal Access user interface.
informational.message.internal.image	The default image to display on each informational message that does not have a custom image defined through the <code>image</code> attribute. The default internal image is displayed when an IEG script displays an informational message in the Merative™ Social Program Management user interface.

Changing the look-and-feel of Universal Access scripts

Merative™ SPM Universal Access (UA) is a web-based self service application that allows citizens to interact with the agency. As the scripts provided through UA are designed for use by citizens as opposed to agency workers, they have a distinct look and feel.

For more information about IEG that is specific to Merative™ SPM Universal Access Responsive Web Application, see the *Merative™ SPM Universal Access Responsive Web Application Guide*.

Table 107: Configuration Properties for Cluster Help Panel

Property	Description
help.panel.external.background.color	The background color for the expanded help panel.
help.panel.external.heading.color	The color of the text for the help panel headings.
help.panel.external.heading.weight	The weight of the text for the help panel headings.
help.panel.external.color	The color of the text in the expanded help panel.
help.panel.external.border.bottom	The style and color of the bottom border of the help panel

Property	Description
help.external.links.color	The text color of the policy and legislation links.
help.external.links.weight	The text weight of the policy and legislation links.
help.link.close	The link text displayed to close the help panel.
help.panel.external.description.color	The text color of the help panel description.
help.panel.external.description.link.color	The link color of the help panel description.

Table 108: Configuration Properties for Section Panel

Property	Description
sectionspanel.width	The width of the section panel.
sectionspanel.external.selected.color	The text color for the currently selected section.
sectionspanel.external.disabled.color	The color of the disabled sections.
sectionspanel.external.enabled.color	The color of enabled sections.
sectionspanel.external.enabled.background.color	The background color for the enabled sections.
sectionspanel.external.selected.background.color	The background color for the currently selected section.
sectionspanel.external.current	Image for the current section.
sectionspanel.external.disabled	Image for a disabled section.
sectionspanel.external.enabled	Image for an enabled section.
sectionspanel.external.enabled.roll	The image for rollover events on enabled sections.
sectionspanel.external.background.color	The background color for the sections panel.

Table 109: Configuration Properties for Filed Level Help

Property	Description
help.external.link.image.open	The image used as 'open' icon for expanding the help panel.
help.external.link.image.roll	The help image displayed on a mouse over event.
help.external.panel.heading.color	The color of the text for the help panel headings.
help.external.links.color	The text color of the policy and legislation links.
help.external.links.weight	The text weight of the policy and legislation links.

Table 110: Configuration Properties for Page Buttons

Property	Description
navpanel.external.button.font.weight	The weight of the text used in navigation buttons.
navpanel.external.button.font.family	The font family of the text used in navigation buttons.
navpanel.external.button.font.size	The size of the text used in navigation buttons.

Table 111: Configuration Properties for Relationship Page

Property	Description
relationship.external.caretaker.font.color	The caretaker question text color.
relationship.external.caretaker.font.weight	The caretaker question text weight.

Table 112: Configuration Properties for Question Pages

Property	Description
pagedescription.external.font.color	The text color of the page description.
pagedescription.external.font.weight	The text weight of the page description.
pagetitle.external.font.color	The text color of the page title.
pagetitle.external.font.weight	The text weight of the page title.
pagetitle.external.background.color	The background color for the page title panel.
pagetitle.external.border.style	The border style of the page heading.
pagetitle.external.border.bottom.color	The border color of the page heading.
pagetitle.external.border.width	The border width of the page heading.

Table 113: Configuration Properties for Clusters

Property	Description
cluster.external.title.color	The text color of cluster titles
cluster.external.title.weight	The text weight of cluster titles
cluster.external.title.border.color	The border color of cluster titles
cluster.external.description.color	The text color of cluster descriptions
cluster.external.description.weight	The text weight of cluster descriptions
cluster.external.background.color	The background color of clusters
cluster.external.border.color	The border color of clusters
cluster.external.border.style	The border style of clusters

Table 114: Other Configuration Properties

Property	Description
external.field.label.text.color	The font color for question labels
external.field.label.text.weight	The font weight for question labels

Property	Description
radiobutton.icon.external	Image for a disabled and selected radio button

Configuring the Layout of the Sections Panel

By default, the sections panel in IEG is displayed in a vertical alignment, from the first section at the top to the last section at the bottom.

By setting the configuration property `sectionspanel.style=horizontal`, it is possible to display the panel horizontally along the top of the page instead.

In addition, configuration properties can be set to control the display of the sections panel in both formats. The following properties are applicable to both horizontal and vertical layouts:

Table 115: Sections Panel Configuration Properties (Universal)

Property	Description
sectionspanel.border.color	The border color of the sections panel.
sectionspanel.background.color	The background color for the sections panel.
sectionspanel.background.image	The background image for the sections panel.
sectionspanel.selected.color	The text color for the currently selected section.
sectionspanel.selected.border.color	The border color of the currently selected section.
sectionspanel.selected.background.color	The background color for the currently selected section.
sectionspanel.selected.background.image	The background image for the currently selected section.
sectionspanel.enabled.border.color	The border color for enabled sections.
sectionspanel.enabled.background.color	The background color for the enabled sections.
sectionspanel.enabled.background.image	The background image for the enabled sections.
sectionspanel.desc.prev	The description/alt text for a completed section. The parameter is the section title.
sectionspanel.desc.current	The description/alt text for the current section. The parameter is the section title.

The configuration properties that apply only to the horizontal sections panel are outlined below:

Table 116: Sections Panel Configuration Properties (Horizontal)

Property	Description
sectionspanel.horizontal.max.display	The maximum number of sections to display in the panel at any one time.

Property	Description
sectionspanel.horizontal.arrow.move.amount	The number of sections to move on the panel when navigating using the left and right arrows.
sectionspanel.horizontal.truncate.limit	The number of characters displayed for the section title in the panel before the string is truncated.
sectionspanel.horizontal.text.top.margin	Used to change the position of the text in the horizontal panel.
sectionspanel.horizontal.text.size	The size of the text displayed in the horizontal panel.
sectionspanel.horizontal.background.color	The background color of the horizontal sections panel.
sectionspanel.horizontal.border.color	The border color of the horizontal sections panel.
sectionspanel.horizontal.enabled.color	The background color for the enabled sections in the horizontal panel.
sectionspanel.horizontal.enabled.text.color	The text color for the enabled sections in the horizontal panel.
sectionspanel.horizontal.text.disabled.color	The text color for the disabled horizontal sections.
sectionspanel.horizontal.bar.text.color	The color of text in the bar that displays the current section title.
sectionspanel.horizontal.bar.text.color	The color of text in the bar that displays the current section title.
sectionspanel.horizontal.bar.background.color	The background color of the bar that displays the current section title.
sectionspanel.horizontal.bar.background.color	The background color of the bar that displays the current section title.
sectionspanel.horizontal.enabled.background.image	The background image for the enabled horizontal sections.
sectionspanel.horizontal.box.height	The height of the individual section 'boxes'.
sectionspanel.horizontal.box.width	The width of the individual section 'boxes'.
sectionspanel.horizontal.back.arrow.image	An image used as the icon for the link to navigate through the sections panel.
sectionspanel.horizontal.next.arrow.image	An image used as the icon for the link to navigate through the sections panel.
sectionspanel.horizontal.back.arrow.title	The title/alt text for the icon link to navigate through the sections panel.
sectionspanel.horizontal.next.arrow.title	The title/alt text for the icon link to navigate through the sections panel.
sectionspanel.horizontal.arrow.width	The width of the divs holding the section navigation links/icons.

Configuring the Layout of the IEG Player in Modal Dialogs

IEG is most commonly used in conjunction with other screens which form a logical and seamless flow for an application. This flow may be launched from a given page and open a modal dialog instead of a new tab or link to a new page.

This is where the agency wants to indicate to the client that an application for a service or benefit has started.

There is a slightly different look and feel when screens and the IEG Player are opened in a modal. To accommodate for changes to the display of the IEG Player when running in a modal rather than in a tab, there are configuration properties set. Some examples of these are:

- Set the width and height of the modal dialog in which the player is displayed
- Hide the page title to create more real estate for questions in a modal dialog
- Anchor the navigation buttons in a panel at the bottom of the modal dialog

These properties are set in the configuration file associated with the script, and by default in `ieg-config.properties`. A full list is provided below:

Table 117: Configuration Properties for IEG Player in a Modal Dialog

Property	Description
<code>modal.anchor.nav.panel</code>	Indicates to player whether the navigation panel should be anchored.
<code>modal.hide.title.panel</code>	Indicates to player whether the page title panel should be hidden.
<code>modal.width</code>	Sets the width of the modal dialog. This property supersedes UIM modal width property.
<code>modal.height</code>	Sets the height of the modal dialog.
<code>modal.close.dialog.on.exit</code>	Indicates to the player whether the modal dialog should be automatically dismissed when the Exit button is selected.
<code>navpanel.modal.button.background.image</code>	The background image for navigation buttons in a modal dialog.
<code>navpanel.modal.button.right.corner.image</code>	The background image for the corners of navigation buttons in a modal dialog.
<code>navpanel.modal.button.wrapper.image</code>	The wrapper image for navigation buttons in a modal dialog.

Configuring the IEG Player for High Contrast Mode in the Universal Access UI

The Merative™ Social Program Management user interface is a high contrast design by default. However, in the Universal Access user interface, the IEG Player supports a high contrast mode. To avail of the high contrast mode functionality, the high contrast user preference must be switched on.

For more information about IEG that is specific to Merative™ SPM Universal Access Responsive Web Application, see the *Merative™ SPM Universal Access Responsive Web Application Guide*.

To support the high contrast mode feature, several configuration properties allow various aspects of the high contrast look and feel to be configured. You must add the properties into any custom IEG script configuration property files that are currently being used if a high contrast mode is required in the IEG Player in the Universal Access user interface. The Universal Access interface is also known as external mode.

The properties are set in the configuration file that is associated with the script, and by default in `ieg-config.properties`. The following table lists all the properties:

Table 118: Configuration Properties for IEG Player in a High Contrast Mode in the Universal Access interface

Property	Description
<code>sectionspanel.external.hc.current</code>	The high contrast icon for the currently selected section in the sections panel.
<code>sectionspanel.external.hc.disabled</code>	The high contrast icon for the disabled sections in the sections panel.
<code>sectionspanel.external.hc.enabled</code>	The high contrast icon for the enabled sections in the sections panel.
<code>sectionspanel.external.hc.enabled.roll</code>	The high contrast roll-over icon for the enabled sections in the sections panel.
<code>sectionspanel.external.hc.disabled.color</code>	The high contrast color of the text on disabled sections in the sections panel.
<code>sectionspanel.external.hc.enabled.background.color</code>	The high contrast color of the background on enabled sections in the sections panel.
<code>pagetitle.external.hc.font.color</code>	The high contrast font color for the page title panel.
<code>cluster.external.title.hc.color</code>	The high contrast text color of cluster titles.
<code>messages.external.panel.error.icon.hc</code>	The high contrast error icon used in the validations panel.
<code>help.panel.color.external.hc</code>	The high contrast color of text in the expanded help panel.
<code>help.panel.heading.color.external.hc</code>	The high contrast color of text used for the heading in help modal dialogs.
<code>dialog.help.close.external.hc</code>	The high contrast image used for the link that closes help modal dialogs.
<code>list.external.link.add.image.open.hc</code>	The high contrast icon used for the add link.
<code>list.external.link.add.image.roll.hc</code>	The high contrast roll-over icon used for the add link.
<code>matrix.selected.external.hc</code>	The high contrast question matrix summary icon used for a selected item.
<code>matrix.unselected.external.hc</code>	The high contrast question matrix summary icon used for an unselected item.

7.3 Configuration properties to customize IEG widgets

You can use the following configuration properties to modify the default behavior of IEG widgets.

Table 119: IEG Widget Configuration Properties

Property	Description
dropdown.list.blank.entry.description	Code table drop-down list blank entry description.
dropdown.list.description	Code table drop-down list description.
dropdown.expand	Cause all drop-down lists to expand on the initial mouse click.

7.4 Configuring the currency symbol, placement, and spacing in IEG scripts

IEG uses property files to store localized text that is used in IEG scripts. If you want to render currency symbols in text fields in an IEG script, you must define the currency symbol, placement, and spacing rules in the relevant properties files at development time.

For each supported locale in the system, you must add the currency symbol, placement, and spacing rules. For example, if English and French are installed on the system, you can add the currency symbol, placement, and spacing rules as follows.

1. For example, add the following entry to the English properties file:

```
IncomeSummary.Text=$%1s per month
```

2. Add the following corresponding entry to the French properties file:

```
IncomeSummary.Text=%1s $ par mois
```

8 IEG administration

Use the IEG administration screens to access, download, edit, run, or remove existing scripts, and to upload new scripts into the system.

8.1 Listing all Scripts

To gain access to the IEG administration screens, you will need to log in as an admin user. Once logged in, you will see a section in your navigation panel called IEG and when you click on it you will see a menu for 'IEG' which contains a link called 'IEG Scripts'.

If you click on this, you will see a screen containing a list of all the IEG scripts currently in the system and various links to allow you to perform the following activities on these scripts.

8.2 Downloading an Existing Script

Each script that is listed on the page has a link to the XML for that script that is stored on the system.

Clicking this link takes you to another screen that contains a link so you can open or save the document. If you save this document to your file system, you can modify the script and upload the updated script with the 'Import IEG Script' link.

8.3 Removing an Existing Script

Each script listed on the page above also has a 'Delete' link to let you remove this script from the system so that it is no longer available to run.

When you click on this link, a confirmation dialog will be displayed asking you to confirm that you want to remove this script from the system. Note that deleted scripts cannot be accessed again, so only use this in exceptional circumstances and consider downloading the latest version of the script first.

8.4 Running a Script

A 'Run' link is provided for each script listed on the page above. Using the 'Run' link, you can conduct test runs of your scripts. When you click on the 'Run' link, you will be presented with another screen where a schema from the Datastore may be selected against which execute the script.

This allows the IEG Engine know the structure and types of the data you intend to use when running the script. Any data elements you wish to save/retrieve from the Datastore as part of your script must be defined in this schema. If an appropriate schema is not available in the list, you should use the Datastore administration screens to upload one. Once you choose the appropriate schema, click on the 'run script' link to invoke the IEG Player to run your script.

8.5 Validating a Script

A 'Validate' link is provided for each script on the 'IEG Scripts' page. When this link is clicked, the Validate Script page will be displayed on which you must specify the data store schema to associate with the script.

Once the 'Validate' link on this page is selected, validation errors for the IEG script will be listed. If no validation errors are found, a message specifying 'The specified IEG script definition is valid.' will be shown at the top of the page.

The 'Identifier' references either the page id or the script id for which the validation failed. The 'problem' describes the validation error that occurred.

The following are some of the reasons a script may fail validation:

- List question ids must match attributes contained in the Datastore entity.
- All parent-child entity relationships defined in the script must have a similar relationship defined in the Datastore. A child entity must have a parent entity defined and must also be a child of the root entity or the specified parent entity.
- Any entity that is specified in the script is present in the Datastore.
- Duplicate page ids
- If the script contains a relationship summary page:
 - The Person entity must exist in the Datastore.
 - The Relationship entity must exist in the Datastore.
 - The relationshipType attribute must be specified on the Relationship entity.

8.6 Uploading a New Script

At the top of the 'IEG Scripts' page is a 'Import IEG Script' link which lets you upload, or import, a new IEG script.

When you click on this link, you will be presented with this screen which asks you to choose the file on your file system which contains the script definition and to provide a logical name for the script (the id, version number and type will be read from the script definition itself).

If the script you are uploading is intended to replace an existing script with the same id, then you should select the 'Overwrite' check-box, otherwise an error will be thrown.

8.7 Read-only Mode

When this flag is set to true, all pages are immutable. A user, most likely a caseworker, can review the script by using the navigation buttons and the sections panel, without the ability to edit any information.

A read-only flag can be set on a script execution using the public API ([9.2 Public API on page 123](#)).

When the read-only flag is reset to false and a script execution is resumed in editable mode, the current page will be the page the editing user was on previously, not the page the reviewing user last visited.

8.8 Command Line Development Options

This section describes command line options for developing IEG scripts.

There is an Import IEG Script command line option available which as an alternative to uploading scripts using the administration screens. This command line option allows a script developer to import script definition files into the database and options which are not available when uploading a script using the administration screens. Details on this Import Script command line option can be found below:

```
appbuild ieg.importscript -Dscript.file=<path to the script file> -Doverwrite=<true or false>-Dgenerate.properties=<true or false>
```

The last two options, overwrite and generate.properties are optional. These default to false and true respectively. If overwrite is false, the import will fail if the script already exists on the database.

If generate.properties is false, only the script definition will be inserted to the database. The text elements won't be inserted into the Resource Store properties.

If generate.properties is true, all the text elements contained in the script definition will be extracted and inserted into the Resource Store. If a text element has not been defined, its value will be taken from the existing property in the Resource Store if it exists.

9 Compliance for IEG

Follow these guidelines to develop in a compliant manner with IEG. By following these considerations, customers will also find it easier to upgrade to future versions of Social Program Management.

9.1 Customizing IEG Scripts

IEG scripts may be shipped as part of a Social Program Management Solution or Module. These scripts can be customized according to the rules documented in the relevant Social Program Management Solution or Module Customization/Developers guide.

When customizing an IEG script it is important to note that resources referenced by the script are stored in the Resource Store of the Social Program Management application. Examples of IEG resources are textual elements, images and icons displayed during the execution of an IEG script. After making changes to a script that affect these resources, they should be extracted from the Resource Store. The script and resources should be placed under source control.

Creating a Custom Copy of an IEG Script

About this task

Unless otherwise stated in the relevant customization/developer guides, Social Program Management recommends that customers create a new copy of the relevant script and update the script identifier (script ID, type and version). Please note that when customizing IEG sub-scripts, the appropriate parent scripts will need to be customized to reference the new custom sub-script. A script can be copied as follows:

Procedure

1. Download the IEG script using the download option available from the IEG section of the Social Program Management administration application
2. Open the script using an XML or text editor and change the scriptID, version and/or type
3. Use the import IEG script option in the administration application to upload the custom script
4. Make any changes to the script using the IEG Editor in the Social Program Management administration application
5. Save the script

Script Upgrades

When editing an IEG script using the IEG Editor, the script is edited in-place. This means that changes can be made to scripts that may have been executed or are currently being executed.

In a development environment, this is required to allow changes to be verified in a development/test cycle. In a production environment, in-place changes, other than changes to text elements, should not be made to scripts that are currently being executed or may be re-executed. If non-text changes are required where script executions may be resumed, it is recommended that the script

should be copied and the changes made to the new script. In this scenario any existing executions of the original script will not be affected and can be completed. Any subsequent executions should invoke the new script definition.

Database Representation

IEG scripts and resources are stored in the database and may be discarded or overwritten by files from the file system during a database build. This build process uses a data manager configuration to tell what files should be included in the build.

Customer specific data such as IEG scripts and resources should be stored on the file system as DMX files, CLOBs (large character objects) and BLOBs (large binary objects).

An IEG script definition is stored in the IEGSCRIPTINFO database table as a CLOB. Application resources are stored in the APPRESOURCE database table as BLOBs.

It is important therefore that any custom IEG scripts, custom application resources, the IEGSCRIPTINFO.dmx file and the APPRESOURCE.dmx file are on the file system and placed under source control. Social Program Management recommend the following steps to ensure the custom artifacts are picked up by the build database process:

IEG Database Representation

About this task

The custom IEG script and IEGSCRIPTINFO.dmx file:

Procedure

1. Download the custom script into a custom component directory. For example "custom\data\demo"
2. Use the build target "build extractdata -Dtablename=IEGSCRIPTINFO" to extract an up-to-date copy of the IEGSCRIPTINFO.dmx file which is generated into the "EJBServer\build\dataextractor" directory. Note that it will also extract the IEG script definitions into a clob folder in the same directory. The naming convention of these resources is IEGSCRIPTINFO<number> e.g. "IEGSCRIPTINFO3"
3. Copy this DMX file into a custom component directory. From the example above this file should be located in the "custom\data\demo" directory
4. Open the IEGSCRIPTINFO.dmx file and delete all the row elements except for the row element that references the new custom script
5. Ensure the script identifier matches the script identifier in the custom script. For readability the CLOB files should be renamed to correspond to the script identifier and the Script Definition attribute in the row should be modified accordingly. For example the original value of the script definition attribute is ".\clob\IEGSCRIPTINFO3". The custom script file should be renamed to something like "IEGSample_custom_v1_Intake". Here the new value of the script definition attribute should also be changed to ".\clob\IEGSample_custom_v1_Intake"
6. Save the IEGSCRIPTINFO.dmx file

APPRESOURCE Database Representation

About this task

The Application Resources and APPRESOURCE.dmx file:

Procedure

1. Use the build target "build extractdata -Dtablename=APPRESOURCE" to create an up-to-date copy of the APPRESOURCE.dmx file which is generated into the build\dataextractor directory. Note that it will also extract all the resources into a blob folder in the same directory. The naming convention of these resources is APPRESOURCE<number> e.g. "APPRESOURCE3"
2. Open the APPRESOURCE.dmx file using an XML or Text editor
3. Search for the custom script resources using the script identifier e.g. "IEGSample_custom_v1_Intake"
4. Each row in the dmx file will have an attribute called "content" that references the resource file in the "build\dataextractor/blob directory"
5. Find that resource file and rename that to the value specified in the "name" attribute for that row in the DMX file e.g. from resource3 to "IEGSample_custom_v1_Intake_AboutYouPage"
6. Ensure the content attribute for that row also uses the same resource name
7. Copy that resource file to a custom component location e.g. custom\data\demo/blob
8. Perform steps 3 through 7 until all the resources are found, renamed and copied to the custom component location
9. Finally save the APPRESOURCE.dmx file and copy it to the custom component directory e.g. custom\data\demo

Results

To ensure the location of all these artifacts is picked up by the build database process, ensure the datamanager_config.xml file reference that custom component directory e.g. <entry name="components/custom/data/demo/" type="dmx" base="basedir"/>

Internal IDs and Script Executions

When an IEG script is executed, the IEG Engine checks the script definition to ensure that all scripts elements that require an "internal-id" have one assigned.

As previously mentioned, IEG scripts are stored in the database. If there are internal IDs missing, the script definition is modified to populate the missing IDs and is updated in the database. So the first time the script is executed, the internal IDs are set and should not be changed subsequently. The internal IDs are used by the IEG Engine to support script execution, for example they are used to determine what the current page in the script execution should be. In order for script executions to continue or for script executions to be resumed, the internal IDs in the script definition must be consistent with the internal IDs when the script execution was created. For this reason, it is important to ensure that the upgrade environment is in sync with the production environment.

IEG Functional Identifiers (FIDS)

The following IEG classes contain the functional identifiers to run IEG Scripts:

1. IEGRuntime, and
2. IEGPageNavigator.

IEGRuntime is used to create IEG Script Executions. The IEGRuntime class sets and retrieves various elements of an IEG Script Execution at runtime. Not all of the FIDS listed below may be required to run the IEG Script. If there is no manipulation of the script during execution, the FIDS for creating the script executions will suffice. IEGRuntime contains the following FIDS:

1. IEGRuntime.createScriptExecution,
2. IEGRuntime.createScriptExecutionExistingRootEntity,
3. IEGRuntime.resetExecution,
4. IEGRuntime.getScriptExecutionRootEntityID,
5. IEGRuntime.setReadOnlyFlag,
6. IEGRuntime.getReadOnlyFlag, and
7. IEGRuntime.setDisplayBannerFlag.

IEGPageNavigator provides the functions for page navigation in IEG. The FIDS listed below are all required to run an IEG script. IEGPageNavigator contains the following FIDS:

1. IEGPageNavigator.getCurrentPage,
2. IEGPageNavigator.getPersonTabDetails,
3. IEGPageNavigator.getRelationships,
4. IEGPageNavigator.getRelationshipsSummary,
5. IEGPageNavigator.getScript, and
6. IEGPageNavigator.move

9.2 Public API

IEG has a public API which you may use in your application code. This public API will not have any components changed or removed without following Social Program Management standards for handling customer impact.

9.3 Identifying the API

The JavaDoc shipped is the sole means of identifying which public classes, interfaces and methods form the public API.

9.4 Outside the API

IEG also contains some public classes, interfaces and methods, which do not form part of the API.

Important: To be compliant, dependencies on any class or interface should not be made. No methods should be called other than those described in the JavaDoc.

Classes, interfaces and methods outside of the public API are subject to change or removal without notice. Unless otherwise stated in the JavaDoc, you must not place any of your own classes or interfaces in the same package as that of IEG.

9.5 Model Customization

Model files delivered as part of IEG should not be customized, as such customization is not supported. These are files with `.emx` and `.efx` extensions.

- IntelligentEvidenceGathering.emx
- IEGScriptAdmin_cat.efx
- ResourceAdmin_cat.efx

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